

FILE**Hunter, Donielle**

From: ContactThePUCO@puc.state.oh.us
Sent: Thursday, February 19, 2009 3:10 PM
To: pucocomplaint@aep.com; Docketing
Subject: Docketing

Public Utilities Commission of Ohio
 Investigation and Audit Division

Memorandum

Date: 2/19/2009

Re: Kaye Hill
 1230 Polkhollow Rd

Chillicothe, OH 45601

Docketing Case No.:
 08-917 el-sso

Notes:

From: "webmaster@puc.state.oh.us"
 To: "ContactThePUCO@puc.state.oh.us"
 Subject: 43476
 Sent: 2/11/2009 5:31:42 PM
 Message:
 WEB ID: 43476 AT:02-11-2009 at 05:31 PM

TYPE: comment

NAME: Ms. Kaye Hill

CONTACT SENDER ? Yes

MAILING ADDRESS:

list of 4 items
 . 1230 Polkhollow Road
 . PO Bpx 6270
 . Chillicothe , Ohio 45601
 . USA
 list end

PHONE INFORMATION:

list of 3 items

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business.

2/19/2009

Technician TM Date Processed 2/19/2009

RECEIVED-DOCKETING DIV
 2009 FEB 19 PM 3:09
 PUCO

. Home: 740-779-0071
. Alternative: (no alternative phone provided?)
. Fax: (no fax number provided?)
list end

E-MAIL: kayehill@horizonview.net

INDUSTRY:Electric

ACCOUNT INFORMATION:

list of 5 items
. Company: American Electric {Power
. Name on account: David D. Hill (deceased husband)
. Service address: 1230 Polkhollow Road, Chillicothe, Ohio
. Service phone: 740-779-0071
. Account Number: 100-771-151-1-0
list end

COMMENT DESCRIPTION:

I am of the understanding that AEP is in the process of asking for another rate increase. I don't know how much more the public can take. I have decreased my spending just to get by. Our outages are way more than they have ever been and when it is off it takes hours to fix. It seems as though when these utility companies ask for a rate increase, they always get it. Are the head of their companies getting big bonuses and if so maybe they should consider a decrease in pay because that is what they are asking their customers to do-----take less to live on.

Please docket the attached in the case number above.