

FILE

Hunter, Donielle

From: ContactThePUCO@puc.state.oh.us  
Sent: Tuesday, February 17, 2009 2:02 PM  
To: Docketing  
Subject: Docketing  
Attachments: 116684.html

Public Utilities Commission of Ohio  
Investigation and Audit Division

Memorandum

Date: 2/17/2009

Re: Frank Henak  
1015 Victoria Dr

Bucyrus, OH 44820

Docketing Case No.: AEP Rate Case 08-017-EL-SSD  
08-018-EL-SSD

## Notes:

I am very concerned with AEP's request for a 15% rate increase for the next 3 years. I have an all electric home and I'm a senior citizen. I CANNOT afford this outrageous price increase and feel this would be a bad time to do this. Thank you. Frank Henak

Please docket the attached in the case number above.

This is to certify that the images appearing are an  
accurate and complete reproduction of a case file  
document delivered in the regular course of business.  
Technician TM Date Processed 2/17/2009

2/17/2009

RECEIVED-DOCKETING DIV  
2009 FEB 17 PM 2:15  
PUCO

From: "webmaster@puc.state.oh.us"  
To: "ContactThePUCO@puc.state.oh.us"  
Subject: 43540  
Sent: 2/13/2009 3:43:44 PM  
Message:  
WEB ID: 43540 AT:02-13-2009 at 03:43 PM

TYPE: complaint

NAME: Mr. Frank Henak

CONTACT SENDER ? Yes

MAILING ADDRESS:

- 1015 Victoria Drive
- Bucyrus , Ohio 44820
- USA

PHONE INFORMATION:

- Home: (419) 562-6991
- Alternative: *(no alternative phone provided?)*
- Fax: *(no fax number provided?)*

E-MAIL: fhenak@columbus.rr.com

INDUSTRY:Electric

ACCOUNT INFORMATION:

- Company: AEP
- Name on account: Frank Henak
- Service address: 1015 Victoria Drive
- Service phone: (419) 562-6991
- Account Number: 071-828-986-0-6

COMPLAINT DESCRIPTION:

I am very concerned with AEP's request for a 15% rate increase for the next 3 years. I have an all electric home and I'm a senior citizen. I CANNOT afford this outrageous price increase and feel this would be a bad time to do this. Thank you. Frank Henak