

FILE

**Hunter, Donielle**

**From:** ContactThePUCO@puc.state.oh.us  
**Sent:** Tuesday, February 03, 2009 9:06 AM  
**To:** Docketing  
**Subject:** Duke Energy

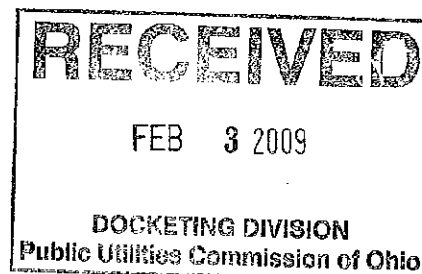
Public Utilities Commission of Ohio  
Investigation and Audit Division

Memorandum

Date: 2/3/2009

Re: David McGinnis  
3840 Saint Johns Ter

Cincinnati, OH 45236



Docketing Case No.: 08-709-EL-AIR, 08-710-EL-ATA, and 08-711-EL-AAM

Notes: COMPLAINT DESCRIPTION:

I'm very disappointed with your decision to allow Duke to charge back the costs of last year's wind storm to customers, and not only because I was one of the fortunate few who didn't lose power. In the wake of the company's questionable ethics record and continued profitability, I find it hard to believe that there is a legitimate reason to permit this, to say nothing of allowing them to charge interest! Aren't residents of this area already suffering enough in our economic climate? This thinly-veiled attempt at a rate increase on Duke's part is reprehensible and I am insulted that your organization would allow it. I urge you in the strongest possible terms to reverse this decision and not pile on additional burdens to an area already wracked by unemployment and foreclosures. Shame on you.

Please docket the attached in the case number above.

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Technician AND Date Processed 2/4/09

2/3/2009

**Hunter, Donielle**

**From:** ContactThePUCO@puc.state.oh.us  
**Sent:** Tuesday, February 03, 2009 9:04 AM  
**To:** Docketing  
**Subject:** Duke Energy

Public Utilities Commission of Ohio  
Investigation and Audit Division

Memorandum

Date: 2/3/2009

Re: Kim Downing  
6052 Catherine

Milford, OH 45150

Docketing Case No.: 08-709-EL-AIR, 08-710-EL-ATA, and 08-711-EL-AAM

Notes: COMMENT DESCRIPTION:

I have always paid my bills in a timely manner, but after taking a pay cut last year, this task is getting harder and harder. I make too much money for any assistance plan, but when an electric bill gets to be almost half of my house payment, what are regular people supposed to do? My pay, as well as many others have decreased, just so we can keep our jobs, what makes Duke Energy or the PUCO think that you deserve a raise in your rates? I find it hard to believe that an agency that is supposed to be working for the public, says it's ok for the rates to be increased. You are doing nothing for the regular working Joe, who pays the majority of your salaries! Get a life and stop robbing people! Make your rates affordable, as they sure as heck aren't now!

Please docket the attached in the case number above.

2/3/2009

**Hunter, Donielle**

**From:** ContactThePUCO@puc.state.oh.us  
**Sent:** Tuesday, February 03, 2009 7:40 AM  
**To:** Docketing  
**Subject:** Duke Energy

Public Utilities Commission of Ohio  
Investigation and Audit Division

Memorandum

Date: 2/3/2009

Re: Melissa Fritsch  
2363 Crane Schoolhouse

Bethel, OH 45106

Docketing Case No.: 08-709-EL-AIR, 08-710-EL-ATA, and 08-711-EL-AAM

Notes: COMPLAINT DESCRIPTION:

The decision to allow Duke Energy to recoup the costs incurred by the 9-14-08 windstorm from its customers is completely unjust. As a homeowner, it is my responsibility to ensure that I am properly insured for "acts of God." In like fashion, my employer is responsible for carrying calamity insurance. Duke Energy has is not exempt from responsibility. We, the customers of Duke Energy, have already borne the cost of our own insurance, the food spoilage, the inconvenience of being without power for days some over a week, and the lost wages due to our places of employment being without power. This bill should fall squarely in the laps of Duke Energy.

Please docket the attached in the case number above.

2/3/2009

**Hunter, Donielle**

**From:** ContactThePUCO@puc.state.oh.us  
**Sent:** Tuesday, February 03, 2009 9:08 AM  
**To:** Docketing  
**Subject:** Duke Energy

Public Utilities Commission of Ohio  
Investigation and Audit Division

Memorandum

Date: 2/3/2009

Re: Melvin Smith  
5681 Planet Dr

Fairfield, OH 45014

Docketing Case No.: 08-709-EL-AIR, 08-710-EL-ATA, and 08-711-EL-AAM

Notes: COMPLAINT DESCRIPTION:

I do not want to pay for someone else's bill. During the storm my electric was off for only 3 hours, so why in the world should my bill go up because others lost their power? I lost no food the damage that was done to my house we fixed ourselves, because the damage was not great at all; if my family would have lost anything your company would not have repaided it. Yes my family were among the blessed ones who made it through that awful time without any significant damages. I do feel sorry for those who did have damages, but that was not my family's fault; get the money from Mother nature not the people who are already having trouble making their monthly payments as it is. If you want someone to pay the extra expense why not take the bonuses that the CFO'S and CEO' get. I think that Duke energy should bite the bullet and pay the price. The prices that you all are charging are already outrageous. I wish that we could have a competing company so that we could decide if we want to deal with a company like Duke energy, I feel that your company is nothing but a rip off.

Please docket the attached in the case number above.

2/3/2009

**Hunter, Donielle**

**From:** ContactThePUCO@puc.state.oh.us  
**Sent:** Tuesday, February 03, 2009 9:10 AM  
**To:** Docketing  
**Subject:** Duke Energy

Public Utilities Commission of Ohio  
Investigation and Audit Division

Memorandum

Date: 2/3/2009

Re: Tia Gonnella  
3715 Hanley Rd

Cincinnati, OH 45247

Docketing Case No.: 08-709-EL-AIR, 08-710-EL-ATA, and 08-711-EL-AAM

Notes: COMPLAINT DESCRIPTION:

I do not feel it is my responsibility to pay for---even over time on a rider-an act of God that resulted in lost income for Duke Energy. Lost income is a risk ALL businesses take. I lost much myself INCLUDING 10 DAYS OF ELECTRICITY, LOST WAGES, THE DEDUCTIBLE FOR MY INSURANCE CLAIM...is Duke going to pay for that? These bailouts are becoming too cliché for comfort. We should not be held responsible as customers with little recourse and options.

Please docket the attached in the case number above.

2/3/2009

**Hunter, Donielle**

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**From:** ContactThePUCO@puc.state.oh.us  
**Sent:** Tuesday, February 03, 2009 10:25 AM  
**To:** Docketing  
**Subject:** Duke Energy

Public Utilities Commission of Ohio  
Investigation and Audit Division

Memorandum

Date: 2/3/2009

Re: Chris Termuhlen  
904 Walnut

Milford, OH 45150

Docketing Case No.: 08-709-EL-AIR, 08-710-EL-ATA, and 08-711-EL-AAM

Notes: COMPLAINT DESCRIPTION:

This is b.s. that I have to pay for clean up of the storm. Why and how does this happen. Please let me know  
Chris Termuhlen

Please docket the attached in the case number above.

2/3/2009

**Hunter, Donielle**

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**From:** ContactThePUCO@puc.state.oh.us  
**Sent:** Tuesday, February 03, 2009 10:23 AM  
**To:** Docketing  
**Subject:** Duke Energy

Public Utilities Commission of Ohio  
Investigation and Audit Division

Memorandum

Date: 2/3/2009

Re: Holly Engel  
417 W Loveland

Loveland, OH 45140

Docketing Case No.: 08-709-EL-AIR, 08-710-EL-ATA, and 08-711-EL-AAM

Notes: COMPLAINT DESCRIPTION:

Is it true that Duke will be increasing my electric bill? Everyone affected relyed on their ins. co. I am very conservitive with my electric. Now I am being billed. That is so unfair. I did not do this. Will you please help all of use. Times are hard as we all know. I keep my heat on 55 just so I can save money. I don't feel I should have to pay. What can we do about this? How do we fight it?

Please docket the attached in the case number above.

2/3/2009

**Hunter, Donielle**

**From:** ContactThePUCO@puc.state.oh.us  
**Sent:** Tuesday, February 03, 2009 10:20 AM  
**To:** Docketing  
**Subject:** Duke Energy

Public Utilities Commission of Ohio  
Investigation and Audit Division

Memorandum

Date: 2/3/2009

Re: Carol Elfers  
161 Siebenthaler Ave

Cincinnati, OH 45215

Docketing Case No.: 08-709-EL-AIR, 08-710-EL-ATA, and 08-711-EL-AAM

Notes: COMPLAINT DESCRIPTION:

I have never had a bill this high. I understand it cost money during the wind storm but why should we be the ones to have to pay the price. With the economy the way it is people are having hard enough time putting food on there table without having to pay for something we had no control over. You know someone at Duke is making out on this deal. I think this is pathetic!

Please docket the attached in the case number above.

2/3/2009



**Hunter, Donielle**

**From:** ContactThePUCO@puc.state.oh.us  
**Sent:** Tuesday, February 03, 2009 1:33 PM  
**To:** Docketing  
**Subject:** Duke Energy

Public Utilities Commission of Ohio  
Investigation and Audit Division

Memorandum

Date: 2/3/2009

Re: Joseph Haines  
315 W Vine

, 00000

Docketing Case No.: 08-709-EL-AIR, 08-710-EL-ATA, and 08-711-EL-AAM

Notes: COMPLAINT DESCRIPTION:

I think it is OUTRAGEOUS that your company is going to charge ME extra money because YOUR company FAILED ME for a WEEK after the windstorm. I lived without power with my 2 kids for A WHOLE ENTIRE WEEK, and now you're going to charge ME extra because YOUR company lost money from that??????? Rest assured, I will be shopping around for other providers. Your FAT CAT MONEY HUNGRY CEO'S AND UPPER LEVEL ASSHOLES better eat this up while they can, your customers will not just sit back and take this so easy.

Please docket the attached in the case number above.

2/3/2009

**Hunter, Donielle**

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**From:** ContactThePUCO@puc.state.oh.us  
**Sent:** Tuesday, February 03, 2009 1:17 PM  
**To:** Docketing  
**Subject:** Duke Energy

Public Utilities Commission of Ohio  
Investigation and Audit Division

Memorandum

Date: 2/3/2009

Re: Jason Frey  
3952 Boomer Rd

Cincinnati, OH 45247

Docketing Case No.: 08-709-EL-AIR, 08-710-EL-ATA, and 08-711-EL-AAM

Notes: COMPLAINT DESCRIPTION:

"Ohio Utility regulators have now approved Duke's request to collect the money with interest over time from its customers."

This is entirely CRAZY and unfair! Duke is a business just like any other business. They have insurance!! We should not have to pay for something we had no control over. They are already charging us a fortune! We are going to have to pay for something we didn't even have (i.e. no electric)? This is insane and I will be finding some way to eliminate Duke as a provider!

Please docket the attached in the case number above.

2/3/2009

**Hunter, Donielle**

**From:** ContactThePUCO@puc.state.oh.us  
**Sent:** Tuesday, February 03, 2009 1:14 PM  
**To:** Docketing  
**Subject:** Duke Energy

Public Utilities Commission of Ohio  
Investigation and Audit Division

Memorandum

Date: 2/3/2009

Re: Ryan White  
199 Wyndcrest Ct

Monroe, OH 45050

Docketing Case No.: 08-709-EL-AIR, 08-710-EL-ATA, and 08-711-EL-AAM

Notes: COMPLAINT DESCRIPTION:

Please dont do this, both my wife and I still have our jobs and it is tough getting from month to month. It is not fair that Duke customers have to pay out here. When will the gov and big business stop taking taking from the working class?

Please docket the attached in the case number above.

2/3/2009

**Hunter, Donielle**

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**From:** ContactThePUCO@puc.state.oh.us  
**Sent:** Tuesday, February 03, 2009 1:12 PM  
**To:** Docketing  
**Subject:** Duke Energy

Public Utilities Commission of Ohio  
Investigation and Audit Division

Memorandum

Date: 2/3/2009

Re: David Innis  
7592 Trailwind

Cincinnati, OH 45242

Docketing Case No.: 08-709-EL-AIR, 08-710-EL-ATA, and 08-711-EL-AAM

Notes: COMPLAINT DESCRIPTION:

I would like to protest the ruling that says Duke can pass along the windstorm recovery costs to the consumers. We are already paying exorbitantly high bills for electric and gas. Why should we have to pick up the bill for their out-of-date infrastructure?

Please docket the attached in the case number above.

2/3/2009

**Hunter, Donielle**

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**From:** ContactThePUCO@puc.state.oh.us  
**Sent:** Tuesday, February 03, 2009 1:10 PM  
**To:** Docketing  
**Subject:** Duke Energy

Public Utilities Commission of Ohio  
Investigation and Audit Division

Memorandum

Date: 2/3/2009

Re: Michelle Robinson  
6730 Gracely Dr

Cincinnati, OH 45233

Docketing Case No.: 08-709-EL-AIR, 08-710-EL-ATA, and 08-711-EL-AAM

Notes: COMPLAINT DESCRIPTION:

I don't see why we as customers have to pay for an act of nature, Duke bills are already high.

Please docket the attached in the case number above.

2/3/2009

**Hunter, Donielle**

**From:** ContactThePUCO@puc.state.oh.us  
**Sent:** Tuesday, February 03, 2009 1:06 PM  
**To:** Docketing  
**Subject:** Duke Energy

Public Utilities Commission of Ohio  
Investigation and Audit Division

Memorandum

Date: 2/3/2009

Re: Perry Cahall  
207 Crescent Dr

Mount Orab, OH 45154

Docketing Case No.: 08-709-EL-AIR, 08-710-EL-ATA, and 08-711-EL-AAM

Notes: COMPLAINT DESCRIPTION:

Why should the little guy have to pay for Dukes cost ?? Oh yeah, I forgot , we ALWAYS do !! Thanks alot, real helpful during these hard times !!

Please docket the attached in the case number above.

2/3/2009

**Hunter, Donielle**

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**From:** ContactThePUCO@puc.state.oh.us  
**Sent:** Tuesday, February 03, 2009 1:03 PM  
**To:** Docketing  
**Subject:** Duke Energy

Public Utilities Commission of Ohio  
Investigation and Audit Division

Memorandum

Date: 2/3/2009

Re: Kyle Cannon  
4356 Dane Ave

Cincinnati, OH 45223

Docketing Case No.: 08-709-EL-AIR, 08-710-EL-ATA, and 08-711-EL-AAM

Notes: COMPLAINT DESCRIPTION:

Duke Energy customers should not have to pay interest to recover Duke Energies losses during the Sept 14th windstorm. It should be a charitable donation from people at best. Duke Energy was not the only people hurt by this storm! We all had losses of our own to recover. Maybe Duke Energy should invest in some insurance?

You think with being in a recession and banks running away with our money, people would not tolerate this kind of bs! You are filthy crooks for this!

Please docket the attached in the case number above.

2/3/2009

**Hunter, Donielle**

**From:** ContactThePUCO@puc.state.oh.us  
**Sent:** Tuesday, February 03, 2009 12:59 PM  
**To:** Docketing  
**Subject:** Duke Energy

Public Utilities Commission of Ohio  
Investigation and Audit Division

Memorandum

Date: 2/3/2009

Re: Sarah Thoman  
7930 Lesourdsville W

West Chester, OH 45069

Docketing Case No.: 08-709-EL-AIR, 08-710-EL-ATA, and 08-711-EL-AAM

Notes: COMPLAINT DESCRIPTION:

This is in regards to the wind storm on September 14, 2008. Duke Energy's customers should NOT have to foot their bill for repairs. We have had to make our own repairs because of this storm. I haven't heard of any other companies making their customers pay for damage that resulted from the wind storm. File an insurance claim like everyone else!

Please docket the attached in the case number above.

2/3/2009



**Hunter, Donielle**

**From:** ContactThePUCO@puc.state.oh.us  
**Sent:** Tuesday, February 03, 2009 12:37 PM  
**To:** Docketing  
**Subject:** Duke Energy

Public Utilities Commission of Ohio  
Investigation and Audit Division

Memorandum

Date: 2/3/2009

Re: Timothy Finn  
7246 Tarragon Ct

West Chester, OH 45069

Docketing Case No.: 08-709-EL-AIR, 08-710-EL-ATA, and 08-711-EL-AAM

Notes: COMPLAINT DESCRIPTION:

Comment: I am very disappointed in the Ohio Utility Regulators decision to allow Duke Energy to charge its customers for the expenses resulting from the September wind storm, especially considering that so many people were without power for days, and even weeks. Most of those individuals had to absorb unforeseen expenses which resulted from the storm (ie. replacement of groceries, etc). How many other businesses would be able to charge their customers for a Mother Nature incident? Insurance would be expected to cover these issues. Why is Duke not required to carry insurance for these situations? Why is it that no one within Duke Energy has had the foresight to create a general fund to cover these types of unforeseen expenses? Why is it that, once again, the American public is forced to bend over and take it up the wazzu?

Please docket the attached in the case number above.

2/3/2009

**Hunter, Donielle**

**From:** ContactThePUCO@puc.state.oh.us  
**Sent:** Tuesday, February 03, 2009 12:35 PM  
**To:** Docketing  
**Subject:** Duke Energy

Public Utilities Commission of Ohio  
Investigation and Audit Division

Memorandum

Date: 2/3/2009

Re: Mark Haverkos  
7356 Wethersfield Dr

West Chester, OH 45069

Docketing Case No.: 08-709-EL-AIR, 08-710-EL-ATA, and 08-711-EL-AAM

Notes: COMPLAINT DESCRIPTION:

If Duke Energy is permitted to collect for the wind storm damage, how are they calculating the money they made when they sent trucks down south to other states for the same storm? Are Cincinnati customers being asked to pay for the expenses in trucks and crews leaving Cincinnati and then returning? How about the money that Duke profitted on these same trucks that continued to work out of town, wouldn't that income offset any expenses they claim?

Please docket the attached in the case number above.

2/3/2009