· No.

FILE



RECEIVED-DOCKETING DIV

2009 JAN 29 PM 12: 28

Case Number

PUCO

Public Utilities Commission of Ohio Attn: Docketing 180 E. Broad St. Columbus, OH 43215

Formal Complaint Form

MICHAEL L. DICHOLSON	715 E. MIDLOUHAN BUD
Customer Name	Customer Address 40JNGS10WN 0410 4USQ
	City State Zip
Against	94311 0491 3569 Account Number
	Account Number
	Customer Service Address (if different from above)
DOMINION GAS	
Utility Company Name	City State Zip

Please describe your complaint. (Attach additional sheets if necessary)

I ARIED 10 GO 10 MX ENERGY FOR A 36 MONTH 899 MEF CONTRACT IN 2005 BUT WAS DENIED BY DOMINION GAS STATING TO WAS 60 DAYS IN ARLEARS WHEN I WAS A CTUALY PALO TUP. I WAS GETTING ESTIMATED SOMETIMES FOR FOUR MONTHES E AND THEN GET A CREDIT FOR HUNDREDS OF DOLLARS.

MANK 400

DOMINION COST 15.42 PER MX COST - 8.99 MCR	Jeuss-
SAVING 6.53	Signature (330) 788 -1616 Customer Telephone Number
ANNUAL UNISX 307 1351 7 ANNUAL	
405513 101AL	SAVINGS

The Public Utilities Commission of Ohio
Ted Strickland, Governor • Alan R. Schriber, Chairman
Commissioners: Ronda Hartman Fergus, Donald L. Mason, Valerie A. Lemmie, Paul Centolella
180 E. Broad Street, Columbus, Ohio 43215-3793 • An Equal Opportunity Employer and Service Provider



595 Summer Street, Suite 300 Stamford, CT 06901-1407

Tel: 203 356 1318 Fax: 203 425 9562 www.mxenergy.com

December 28, 2005

Michael Nicholson 715 East Midlothian Blvd. Youngstown, OH 44502 Acet. No. 9421104912569

Re:

MxEnergy Account Status

Dear Mr. Nicholson:



You requested enrollment in MxEnergy Inc.'s 36 month \$8.99/mcf Eixer Rate plan on 12/23/04. All enrollments require 1-2 billing cycles and are subject to approval by the utility company. Dominion East Ohio rejected the enrollment on 2/22/03 because the account was 60 days in arrears. Dominion East Ohio requires sustomers to maintain a current account status to participate in the Choice program.

If you require additional account information, please contact Dominion East Ohio for further assistance.

Regards,

Crystal Perkins

Compliance Analyst

15 42 8.09 6.53 XXXXX ANNVAL UNITS 1351.71 XXX

MICHAEL L NICHOLSON

715 E MIDLOTHIAN BLVD YOUNGSTOWN OH 44502-2569

Account Number 9 4211 0491 2569

Date Prepared December 21, 2005 Next Elling Date January 23, 2006

Dominion[®]

For questions about Dominion East Ohio charges call 330-746-7611.

red to And Charges Since Your Last Bill

Balance from last bill

Payment on Nov 29, 2005 - Thank You

Balance

Please Pay

Durrent Charges

General Sales Service Rate

Monthly Service Charge Gas Usage Charge

34.4 MCF @ \$15.4283 Total Current Charges

Total Account Bail

\$5.70

\$636.29

636.29 CR

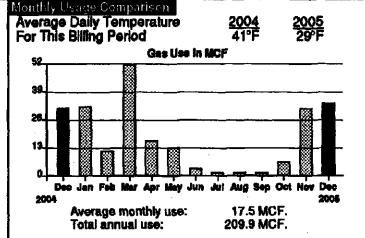
530,46

\$536.16

\$536.16

This bill includes \$448.02 for gas cost recovery at \$13.024 per thousand cubic feet (MCF) and \$21.93 for Gross Receipts Tax.

You may be able to save on the gas cost recovery portion of your bill by shopping for an alignmative gas supplier.



Billing Period And Meter Readings
Date
Read Type Meter Number Dec 19, 2005 Nov 16, 2005 MCE Used in 33

13822476 Estimate Remote

Reading Difference

> 335.6 301.2 34.4

34.4

Account Balance of \$536.16 by January 6, 2006

It's Our Pleasure to Serve You

All of us at Dominion East Ohio thank you for your business. You could choose another form of energy, but you put your trust in us to deliver economical, clean-burning natural gas to your home or business. We're committed to doing everything we can to honor that trust.

If you have a question, please call the number listed on the top of this bill. Our customer information phone hours are 7 a.m. to 7 p.m., Monday through Friday. If you have an emergency, you can call us anytime, day or night. (It is an emergency when you smell gas or when all of your gas appliances are out.)

ENERGYSHARE: Help people without heat by donating to EnergyShare. Add \$1, \$2, \$6, \$12, \$18 or \$36 to your payment or mail a separate check payable to EnergyShare, Salvation Army, P.O. Box 5847, Cleveland, OH 44101.

lease detach and return this coupon with a check made payable to Dominion East Ohio , Please see reverse side for mailing address change instructions.

LEASE PAY BY Jan 6, 2006 Account No. 9 4211 0491 2569 Account Balance **Amount Enclosed** \$536.16

11

63 D

Removing Yourself from Customer Listing We are required to include your name, address and usage information on a list of eligible customers that is made available to other retail natural gas suppliers or governmental aggregators. If you do not wish to be included on this list, please call Dominion East Ohio at 1-800-362-7557 or write us at P.O. Box 26666, Richmond, VA 23261-6666, or complete the appropriate form on the www.dom.com web site.

#BWNDLFZ MICHAEL L NICHOLSON 715 E MIDLOTHIAN BLVD YOUNGSTOWN OH 44502-2589 lala ekeleelala lalkoarralala delalaka ilka lala desla la lala lala delal

DOMINION EAST OHIO PO BOX 26785 **RICHMOND VA 23261-6785** Latela: Produktionallattalorettaloriski kaladaki kasil

OF ESTINATION MICHAELL 3013

Statement of Account

Account Number <u>9421104912569</u>

Meter Number 13822476

For Questions Call (330):746-7611 (300):746-7611

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							MYCAL						DETALS
715 E MIDLOTHIAN BLVD TO Motor Number 13822476 Hearing Impaired Customers Call TDD (200)-533-8909	(800)-633-8909		Hearing Impaired Cu		١.	Meter Nurr	:	9	0	HAN BLV	MIDLOTE	Address 715 E	

NT - INTEREST

NSN - INSUFFICIENT FUNDS (NONUTETY)

UTG - UTILITY

DSCNT - DISCOUNT

CNT - CONTRACTS