

FILE



The Public Utilities
Commission of Ohio

RECEIVED-DOCKETING DIV

2009 JAN 29 PM 12:28

Case Number

Public Utilities Commission of Ohio
Attn: Docketing
180 E. Broad St.
Columbus, OH 43215

PUCO

Formal Complaint Form

MICHAEL L. NICHOLSON

Customer Name

715 E. MIDLOTHIAN BLVD

Customer Address

YOUNGSTOWN OHIO 44502

City

State Zip

94211 0491 2569

Account Number

Against

DOMINION GAS

Utility Company Name

Customer Service Address (if different from above)

City

State Zip

Please describe your complaint. (Attach additional sheets if necessary)

I TRIED TO GO TO MX ENERGY FOR A 36 MONTH 899 MCF
CONTRACT IN 2005 BUT WAS DENIED BY DOMINION GAS SAYING
I WAS 60 DAYS IN ARREARS WHEN I WAS ACTUALLY PAID
UP. I WAS GETTING ESTIMATES SOME TIMES FOR FOUR MONTHES
AND THEN GET A CREDIT FOR HUNDREDS OF DOLLARS.
SEE ATTACHED INFO

THANK YOU

DOMINION COST 15.42 PER
MX COST - 8.99 MCF

SAVING 6.53

ANNUAL UNITS X 207

13512 ANNUAL SAVINGS

X3 YEARS

40553 TOTAL SAVINGS

Signature

(330) 788-1616

Customer Telephone Number

mxenergy

596 Summer Street, Suite 300
Stamford, CT 06901-1407
Tel: 203 356 1318
Fax: 203 425 9562
www.mxenergy.com

December 28, 2005

Michael Nicholson
715 East Midlothian Blvd.
Youngstown, OH 44502
Acct. No. 9421104912569

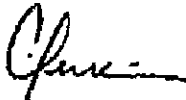
Re: MxEnergy Account Status

Dear Mr. Nicholson:

You requested enrollment in MxEnergy Inc.'s 36 month \$8.99/mcf Fixed Rate plan on 12/23/04. All enrollments require 1 - 2 billing cycles and are subject to approval by the utility company. Dominion East Ohio rejected the enrollment on 2/22/05 because the account was 60 days in arrears. Dominion East Ohio requires customers to maintain a current account status to participate in the Choice program.

If you require additional account information, please contact Dominion East Ohio for further assistance.

Regards,



Crystal Perkins
Compliance Analyst

15 42
8.99

6.53
X 207 ANNUAL UNITS

1351.71
X 3

4055.13

MICHAEL L NICHOLSON

715 E MIDLOTHIAN BLVD
YOUNGSTOWN OH 44502-2569

Account Number 9 4211 0491 2569
Date Prepared December 21, 2005

Next Billing Date
January 23, 2006

SHOWS
CREDIT
AGAIN

Dominion®

For questions about Dominion East Ohio charges call 330-746-7611.

Credits And Charges Since Your Last Bill

Balance from last bill \$636.29
Payment on Nov 29, 2005 - Thank You 636.29 CR
Balance \$0.00
Current Charges
General Sales Service Rate
Monthly Service Charge \$5.70
Gas Usage Charge 34.4 MCF @ \$15.4203 530.46
Total Current Charges \$536.16
Total Account Balance \$536.16

This bill includes \$449.02 for gas cost recovery at \$13.024 per thousand cubic feet (MCF) and \$21.93 for Gross Receipts Tax.

You may be able to save on the gas cost recovery portion of your bill by shopping for an alternative gas supplier.

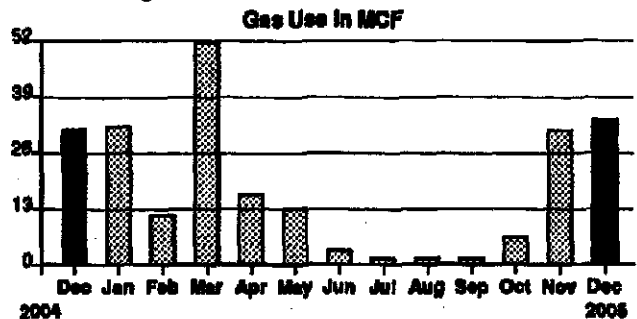
SHOWS
PRICE

Monthly Usage Comparison

Average Daily Temperature
For This Billing Period

2004
41°F

2005
29°F



Average monthly use:

17.5 MCF.

Total annual use:

209.9 MCF.

Billing Period And Meter Readings

Date	Meter Number	Reading	Difference
Dec 19, 2005	13822476	335.6	
Nov 16, 2005	Estimate	301.2	34.4
MCF Used in 33 Days			34.4

Please Pay Account Balance of \$536.16 by January 6, 2006

It's Our Pleasure to Serve You

All of us at Dominion East Ohio thank you for your business. You could choose another form of energy, but you put your trust in us to deliver economical, clean-burning natural gas to your home or business. We're committed to doing everything we can to honor that trust.

If you have a question, please call the number listed on the top of this bill. Our customer information phone hours are 7 a.m. to 7 p.m., Monday through Friday. If you have an emergency, you can call us anytime, day or night. (It is an emergency when you smell gas or when all of your gas appliances are out.)

ENERGYSHARE: Help people without heat by donating to EnergyShare. Add \$1, \$2, \$6, \$12, \$18 or \$36 to your payment or mail a separate check payable to EnergyShare, Salvation Army, P.O. Box 5847, Cleveland, OH 44101.

Please detach and return this coupon with a check made payable to Dominion East Ohio. Please see reverse side for mailing address change instructions.

PLEASE PAY BY Jan 6, 2006 Account No. 9 4211 0491 2569

Account Balance

Amount Enclosed

\$536.16

#BWNDFZ
MICHAEL L NICHOLSON
715 E MIDLOTHIAN BLVD
YOUNGSTOWN OH 44502-2569



Removing Yourself from Customer Listing

We are required to include your name, address and usage information on a list of eligible customers that is made available to other retail natural gas suppliers or governmental aggregators. If you do not wish to be included on this list, please call Dominion East Ohio at 1-800-362-7557 or write us at P.O. Box 26686, Richmond, VA 23261-6666, or complete the appropriate form on the www.dom.com web site.

DOMINION EAST OHIO
PO BOX 26786
RICHMOND VA 23261-6786



019421104912569000000053616000000536169

DOMINION EAST OHIO
Statement of Account

31805 1015
OF ESTIMATES JUNE DEMON - 94-1
3012
207.1
A year

Account Number 9421104912569
Meter Number 13822476
For Questions Call (330) 748-7611
Hearing Impaired Customers Call TDD (800) 633-8993

DETAILS

READ DATE	BILL DAYS	READ SOURCE	METER READING	AVG DAILY USAGE	DEGREE DAYS	BILL AMT	SALES/STATE TAX	DUE DATE	LATE PMT CHARGE	PMT AMOUNT	PMT DATE	ADJ	ADJUST DEBIT	PLAN DEBIT	PLAN AMT DUE	TOTAL ACCT BALANCE
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11/16/2005	29	REMOTE	301.2	31.7	1.1	445	\$519.64	\$0.00		\$0.00	12/02/2005	\$0.00	\$0.00	\$0.00	\$0.00	\$636.29
10/16/2005	27	SYSTEM EST	289.5	7.1	3	137	\$116.65	\$0.00		\$0.00	11/07/2005	\$0.00	\$32.93	09/28/2005	\$0.00	\$116.65
09/21/2005	34	REMOTE	262.4	2.0	1	3	\$32.93	\$0.00		\$0.00	10/07/2005	\$0.00	\$28.03	09/07/2005	\$0.00	\$32.93
08/18/2005	29	SYSTEM EST	265.1	6.5	2	0	\$86.33	\$0.00		\$0.00		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
08/18/2005	29	CALL-IN	260.4	1.8	1	0	\$28.03	\$0.00		\$0.00	09/15/2005	\$0.00	\$0.00	\$0.00	\$0.00	\$28.03
07/27/2005	0	CUST READ	259.3	0	0	0	\$0.00	\$0.00		\$0.00		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
08/18/2005	29	SYSTEM EST	285.1	6.5	2	0	\$86.33	\$0.00		\$0.00	09/07/2005	\$0.00	\$73.68	08/04/2005	\$0.00	\$86.33
07/27/2005	0	CUST READ	259.3	0	0	0	\$0.00	\$0.00		\$0.00		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
07/20/2005	30	SYSTEM EST	268.4	7.9	3	0	\$100.53	\$0.00		\$0.00		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
07/20/2005	58	CUST READ	256.6	5.4	1	71	\$73.68	\$0.00		\$0.00	08/12/2005	\$0.00	\$0.00	\$0.00	\$0.00	\$73.68
06/20/2005	28	SYSTEM EST	260.5	7.3	3	71	\$86.19	\$0.00		\$0.00		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
07/20/2005	30	SYSTEM EST	268.4	7.9	3	0	\$100.53	\$0.00		\$0.00	08/09/2005	\$0.00	\$0.00	\$0.00	\$0.00	\$100.53
06/20/2005	28	SYSTEM EST	260.5	7.3	3	71	\$86.19	\$0.00		\$0.00	07/08/2005	\$0.00	\$392.50	06/03/2005	\$0.00	\$392.50
05/23/2005	66	REMOTE	253.2	31.1	5	1114	\$382.30	\$0.00		\$0.00	08/08/2005	\$0.00	\$0.00	\$0.00	\$0.00	\$382.30
04/20/2005	33	SYSTEM EST	261.6	39.5	12	637	\$483.49	\$0.00		\$0.00	05/10/2005	\$0.00	\$590.68	03/31/2005	\$0.00	\$483.49
03/16/2005	28	REMOTE	222.1	52.2	19	1080	\$590.68	\$0.00		\$0.00	04/08/2005	\$0.00	\$675.68	03/07/2005	\$0.00	\$590.68
02/25/2005	0	CUST READ	172.6	0	0	0	\$0.00	\$0.00		\$0.00		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
02/18/2005	29	SYSTEM EST	166.4	28.1	10	1087	\$321.05	\$0.00		\$0.00		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
02/18/2005	29	CUST READ	169.8	11.6	4	1087	\$135.90	\$0.00		\$0.00	03/15/2005	\$0.00	\$0.00	\$0.00	\$0.00	\$135.90
02/18/2005	29	SYSTEM EST	186.4	28.1	10	1087	\$321.05	\$0.00		\$0.00	03/10/2005	\$0.00	\$0.00	\$0.00	\$0.00	\$321.05
01/20/2005	35	SYSTEM EST	158.3	32.7	9	1249	\$372.61	\$0.00		\$0.00	02/09/2005	\$0.00	\$200.00	12/29/2004	\$0.00	\$372.61
12/16/2004	31	SYSTEM EST	125.6	31.5	10	742	\$367.17	\$0.00		\$0.00	01/05/2005	\$0.00	\$278.37	11/22/2004	\$0.00	\$367.17
11/15/2004	31	REMOTE	94.1	9.9	3	477	\$113.78	\$0.00		\$0.00	12/01/2004	\$0.00	\$0.00	\$0.00	\$0.00	\$113.78
10/15/2004	30	SYSTEM EST	84.2	15.2	5	197	\$164.59	\$0.00		\$0.00	11/04/2004	\$0.00	\$0.00	\$0.00	\$0.00	\$164.59

TOTALS	USAGE:	232.2	TAXES:	\$0.00	PAYMENTS:	\$2,261.67	LATE PAYMENT CHARGES:	\$0.00
	DEGREE DAYS:	6582	BILL AMOUNTS:	\$2,897.96	ADJUSTMENTS:	\$0.00		

BUD - BUDGET PLAN	DEF - DOLLAR ENERGY FUND	DEP - DEPOSITS	CIA - CONT IN AID OF CONST	NSC - INSUFFICIENT FUNDS CHARGE
DFA - DEFERRED AGREEMENT	LPN - LATE PMT CHRG (NONUTILITY)	LPC - LATE PMT CHRG	RCC - RECONNECTION CHARGE	NSA - INSUFFICIENT FUNDS AMOUNT
INT - INTEREST	NSN - INSUFFICIENT FUNDS (NONUTILITY)	UTG - UTILITY	DSGNT - DISCOUNT	CNT - CONTRACTS