

Hunter, Donielle

From: ContactThePUCO@puc.state.oh.us
Sent: Wednesday, January 21, 2009 9:30 AM
To: Docketing
Subject: Duke Energy

08-709-EL-AIR
08-710-EL-ATA
08-711-EL-AAM

Public Utilities Commission of Ohio
Investigation and Audit Division

Memorandum

Date: 1/21/2009

Re:
4609 Hunt

Cincinnati, OH 45242

RECEIVED-DOCKETING DIV
2009 JAN 21 PM 5:29
PUCO

Docketing Case No.: 08-709-EL-AIR

Notes: COMPLAINT DESCRIPTION:

How is it even possible that Duke is going to be able to charge the consumer for the windstorm damage produced September 14, 2008. It's unacceptable and exploits the fact that they are a monopoly in Cincinnati. It was an act of god, not the consumer. What kind of service is that? Shouldn't the government just start its own entity, supplying consumers with energy, if we are going to get ripped off by Duke. When there is a shortage of fuel because of a natural cause, we don't ship over \$30 million to fix there oil rigs. That's because their a supplier and we are a consumer. A supplier supplies the supply. The consumer buys a product they want to consume, not stock in the supply company... Ridiculous

Please docket the attached in the case number above.

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Technician And Date Processed 1/22/09

1/21/2009

Hunter, Donielle

From: ContactThePUCO@puc.state.oh.us
Sent: Wednesday, January 21, 2009 11:42 AM
To: Docketing
Subject: Docketing

Public Utilities Commission of Ohio
Investigation and Audit Division

Memorandum

Date: 1/21/2009

Re: Bobby Horn
148 W 72nd
Cincinnati, OH 45216

Docketing Case No.: 08-709-EL-AIR, 08-710-EL-ATA, and 08-711-EL-AAM

Notes:

WHY SHOULD WE HAVE TO PAY FOR THE STORM DAMAGE. THAT WAS AN ACK OF GOD. I HAD TO BORROW FROM MY 401 TO PAY FOR THE DIFFERENCE FROM INSURANCE NOW I HAVE TO PAY THAT BACK PLUS INTREST ON THE DAMAGE THE STORM DID TO MY HOUSE WE LOST ALL OF OUR FOOD DUE TO POWER OUTAGE AND DID NOT GET ANY COMFORSATION FOR THAT. MY HUSBAND IS RETIRED AND ON A FIXED INCOME WE HAVE TO KEEP OUR HEAT ON 45 TO MAKE ENDS MEET. AND STILL CAN'T MAKE IT

OCC information packaged.
Please docket the attached in the case number above.

1/21/2009

Hunter, Donielle

From: ContactThePUCO@puc.state.oh.us
Sent: Wednesday, January 21, 2009 11:39 AM
To: Docketing
Subject: Docketing

Public Utilities Commission of Ohio
Investigation and Audit Division

Memorandum

Date: 1/21/2009

Re: Gregory Romine
3665 Alter Pl
Cincinnati, OH 45229

Docketing Case No.: 08-709-EL-AIR, 08-710-EL-ATA, and 08-711-EL-AAM.

Notes:

We have heard on the news that we,(the consumers) will be paying for the overages for the windstorm that took place 9/14/08. We are already paying high prices for gas and electric and are on a limited income. We have insulated our home, put in new windows to reduce our bill only to have the energy company increase its rates and put us right back in the same position all over again. How long will this keep happening? We are tired of the increases. When are we the consumers going to catch a break. Some of my family members have had to sell there homes because their energy bills are higher than their mortgage payments. We are freezing in our own homes as it is now, trying to keep the thermostat as low as we can stand it.(63 degrees).

Concerned and disheartened,
Gregory and Felicia Romine

Please docket the above in the case number above.

1/21/2009

Matthews, Tony

From: ContactThePUCO@puc.state.oh.us
Posted At: Wednesday, January 21, 2009 4:33 PM
Conversation: Docketing
Posted To: Docketing
Subject: Docketing

case 08-709 el-air, 08-710 el-ata, 08-711 el-aamPublic Utilities Commission of Ohio
Investigation and Audit Division

Memorandum

Date: 1/21/2009

Re: Rob Cap

Fairfield, OH 45014

Docketing Case No.:

Notes:

Please docket the attached in the case number above. January 21, 2009

Rob Cap

Fairfield, OH 45014

CASE ID: RCAP012109IU

Dear Mr. Cap:

Thank you for contacting the Public Utilities Commission of Ohio (PUCO) regarding Duke Energy's (Duke) request for authority to modify accounting procedures to defer operating and maintenance expenses associated with the September 14, 2008 Hurricane Ike wind storm.

The PUCO approved the modified accounting procedure which allows Duke to defer the costs associated with the wind storm. However, the PUCO did not approve recovery of these costs. Duke has also requested to be allowed to recover Hurricane Ike storm damage costs through additional rates. A determination of the reasonableness of the proposed amounts and the recovery of those amounts, if any, will be thoroughly examined and addressed in a future proceeding before the PUCO. I have filed your comments in the case docket numbers 08-709-EL-AIR, 08-710-EL-ATA, and 08-711-EL-AAM. As a

1/21/2009

result, your comments will become a permanent part of the record in these cases.

Should you have further questions regarding this issue or any other utility-related matter, please call the PUCO Consumer Hotline at 1-800-686-PUCO (7826). For more information regarding the PUCO, visit us on the web at www.PUCO.ohio.gov.

Sincerely,

Mariner Taft
Customer Service Investigator
Service Monitoring and Enforcement Department

1/21/2009