

BEFORE

THE PUBLIC UTILITIES COMMISSION OF OHIO

In the Matter of the Complaint of)	
Gary Snowden, dba State Farm Insurance,)	
)	
Complainant,)	
v.)	Case No. 08-1214-TP-CSS
)	
Cavalier Telephone, LLC,)	
)	
Respondent.)	

ENTRY

The Commission finds:

- (1) On November 10, 2008, Gary Snowden dba State Farm Insurance filed a complaint against Cavalier Telephone, LLC (Cavalier) alleging that Cavalier has threatened to charge Mr. Snowden's account with early termination fees, and not to return a credit balance of \$213.61. Mr. Snowden states that his two-year contract with Cavalier was completed and then became a month-to-month contract, prior to his switching telecommunications service providers. Therefore, according to Mr. Snowden, he should not be charged any early termination fees and the amount of the credit balance should be returned to him.
- (2) On December 23, 2008, Cavalier filed a proposed settlement agreement in this case docket, which reflected that the settlement agreement was sent to Mr. Snowden on the same date by facsimile. On December 30, 2008, Cavalier filed a signed settlement agreement in this case docket.
- (3) Based upon the settlement agreement signed by the parties, the Commission finds that this case should be dismissed with prejudice.

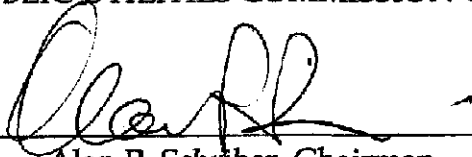
It is, therefore,

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Technician JF Date Processed 1-21-09

ORDERED, That this complaint is dismissed, with prejudice, in accordance with finding (3). It is, further,

ORDERED, That a copy of this Entry be served upon all parties of record.

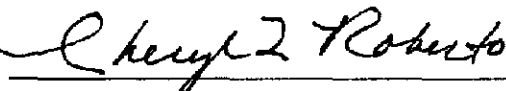
THE PUBLIC UTILITIES COMMISSION OF OHIO


Alan R. Schriber, Chairman


Paul A. Centolella


Ronda Hartman Fergus



Valerie A. Lemmie


Cheryl L. Roberto

JKS:ct

JAN 21 2009

Entered in the Journal


Renee J. Jenkins
Secretary