



The Public Utilities Commission of Ohio

Ted Strickland, Governor
Alan R. Schriber, Chairman

Monitoring marketplaces and enforcing rules to assure safe,
adequate, and reliable utility services.

Commissioners

Ronda Hartman Fergus
Valerie A. Lemmie
Paul A. Centolella
Cheryl Roberto

January 14, 2009

Ohio American Water Co.
Angela Bickle
365 East Center Street
Marion, OH 43301

Case No: 09-0027-WW-CSS

Dear Ms. Bickle:

Enclosed is a copy of a complaint filed with the Public Utilities Commission of Ohio. In accordance with Rule 4901-9-01 of the Ohio Administrative Code (revision effective April 4, 1996), you are hereby directed to file an answer to the complaint with the Commission, and serve a copy of your answer upon the complainant(s), within 20 days after January 14, 2009.

In addition to your answer, you may also file any motion that you find to be appropriate.

THE PUBLIC UTILITIES COMMISSION OF OHIO

Renee J. Jenkins, Secretary
Betty McCauley, Acting Secretary
Mariruth Wright, Acting Secretary

Enclosure
RJJ/pwk

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