

FILE

The Public Utilities Commission of Ohio
TELECOMMUNICATIONS APPLICATION FORM for ROUTINE PROCEEDINGS
 (Effective: 01/18/2008)

In the Matter of the Application of Windstream Ohio, Inc. for
an increase in Directory Assistance rates – Tier 2 services in
accordance with 4901:1-04 of the Ohio Administrative Code.

TRF Docket No. **90-5002-TP-TRF**

Case No. - - **TP - NAG**

NOTE: Unless you have reserved a Case # or are filing a Contract, leave the "Case No" fields BLANK.

Name of Registrant(s) Windstream Ohio, Inc.
 DBA(s) of Registrant(s)

Address of Registrant(s) 4001 Rodney Parham Road, Little Rock, AR. 72202

Company Web Address www.windstream.com

Regulatory Contact Person(s) Kathy Hobbs

Phone 614-228-
9484

Fax 614-228-
9480

Regulatory Contact Person's Email Address Kathy.Hobbs@windstream.com

Contact Person for Annual Report Kathy Hobbs

Phone 614-228-
9484

Address (if different from above) 17 S. High St. Suite 750, Columbus, Ohio 43215

Consumer Contact Information Margie Hubbard

Phone 704-814-
2023

Address (if different from above) 1720 Galleria Blvd., Charlotte, NC 28270

Motion for protective order included with filing? ☐ Yes ☒ No

Motion for waiver(s) filed affecting this case? ☐ Yes ☒ No [Note: Waivers may toll any automatic timeframe.]

Section I – Pursuant to Chapter 4901:11-6 OAC – Part I – Please indicate the Carrier Type and the reason for submitting this form by checking the boxes below. CMRS providers: Please see the bottom of Section II.

NOTES: (1) For requirements for various applications, see the identified section of Ohio Administrative Code Section 4901 and/or the supplemental application form noted.

(2) Information regarding the number of copies required by the Commission may be obtained from the Commission's web site at www.puco.ohio.gov under the docketing information system section, by calling the docketing division at 614-466-4095, or by visiting the docketing division at the offices of the Commission.

Carrier Type <input type="checkbox"/> Other (explain below)	<input type="checkbox"/> ILEC	<input type="checkbox"/> CLEC	<input type="checkbox"/> CTS	<input type="checkbox"/> AOS/IOS
Tier 1 Regulatory Treatment				
Change Rates within approved Range	<input type="checkbox"/> TRF 1-6-04(B) (0 day Notice)	<input type="checkbox"/> TRF 1-6-04(B) (0 day Notice)		
New Service, expanded local calling area, correction of textual error	<input type="checkbox"/> ZTA 1-6-04(B) (0 day Notice)	<input type="checkbox"/> ZTA 1-6-04(B) (0 day Notice)		
Change Terms and Conditions, Introduce non-recurring service charges	<input type="checkbox"/> ATA 1-6-04(B) (Auto 30 days)	<input type="checkbox"/> ATA 1-6-04(B) (Auto 30 days)		
Introduce or Increase Late Payment or Returned Check Charge	<input type="checkbox"/> ATA 1-6-04(B) (Auto 30 days)	<input type="checkbox"/> ATA 1-6-04(B) (Auto 30 days)		
Business Contract	<input type="checkbox"/> CTR 1-6-17 (0 day Notice)	<input type="checkbox"/> CTR 1-6-17 (0 day Notice)		
Withdrawal	<input type="checkbox"/> ATW 1-6-12(A) (Non-Auto)	<input type="checkbox"/> ATW 1-6-12(A) (Auto 30 days)		
Raise the Ceiling of a Rate	Not Applicable	<input type="checkbox"/> SLF 1-6-04(B) (Auto 30 days)		
Tier 2 Regulatory Treatment				
Residential - Introduce non-recurring service charges	<input type="checkbox"/> TRF 1-6-05(E) (0 day Notice)	<input type="checkbox"/> TRF 1-6-05(E) (0 day Notice)		
Residential - Introduce New Tariffed Tier 2 Service(s)	<input type="checkbox"/> TRF 1-6-05(C) (0 day Notice)	<input type="checkbox"/> TRF 1-6-05(C) (0 day Notice)	<input type="checkbox"/> TRF 1-6-05(C) (0 day Notice)	
Residential - Change Rates, Terms and Conditions, Promotions, or Withdrawal	<input checked="" type="checkbox"/> TRF 1-6-05(E) (0 day Notice)	<input type="checkbox"/> TRF 1-6-05(E) (0 day Notice)	<input type="checkbox"/> TRF 1-6-05(E) (0 day Notice)	
Residential - Tier 2 Service Contracts	<input type="checkbox"/> CTR 1-6-17 (0 day Notice)	<input type="checkbox"/> CTR 1-6-17 (0 day Notice)	<input type="checkbox"/> CTR 1-6-17 (0 day Notice)	
Commercial (Business) Contracts	Not Filed	Not Filed	Not Filed	
Business Services (see "Other" below)	Detariffed	Detariffed	Detariffed	
Residential & Business Toll Services (see "Other" below)	Detariffed	Detariffed	Detariffed	

It is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business.
 Date Processed DEC 31 2008
 Technician

PUCO

RECEIVED-DOCKETING DIV
 2008 DEC 31 PM 12:50

Section I – Part II – Certificate Status and Procedural

Certificate Status	ILEC	CLEC	CTS	AOS/IOS
Certification (See Supplemental ACE form)		<input type="checkbox"/> ACE 1-6-10 (Auto 30 days)	<input type="checkbox"/> ACE 1-6-10 (Auto 30 days)	<input type="checkbox"/> ACE 1-6-10 (Auto 30 days)
Add Exchanges to Certificate	<input type="checkbox"/> ATA 1-6-09(C) (Auto 30 days)	<input type="checkbox"/> AAC 1-6-10(F) (0 day Notice)	CLECs must attach a current CLEC Exchange Listing Form	
Abandon all Services - With Customers	<input type="checkbox"/> ABN 1-6-11(A) (Non-Auto)	<input type="checkbox"/> ABN 1-6-11(A) (Auto 90 day)	<input type="checkbox"/> ABN 1-6-11(B) (Auto 14 day)	<input type="checkbox"/> ABN 1-6-11(B) (Auto 14 day)
Abandon all Services - Without Customers		<input type="checkbox"/> ABN 1-6-11(A) (Auto 30 days)	<input type="checkbox"/> ABN 1-6-11(B) (Auto 14 day)	<input type="checkbox"/> ABN 1-6-11(B) (Auto 14 day)
Change of Official Name (See below)	<input type="checkbox"/> ACN 1-6-14(B) (Auto 30 days)	<input type="checkbox"/> ACN 1-6-14(B) (Auto 30 days)	<input type="checkbox"/> CIO 1-6-14(A) (0 day Notice)	<input type="checkbox"/> CIO 1-6-14(A) (0 day Notice)
Change in Ownership (See below)	<input type="checkbox"/> ACO 1-6-14(B) (Auto 30 days)	<input type="checkbox"/> ACO 1-6-14(B) (Auto 30 days)	<input type="checkbox"/> CIO 1-6-14(A) (0 day Notice)	<input type="checkbox"/> CIO 1-6-14(A) (0 day Notice)
Merger (See below)	<input type="checkbox"/> AMT 1-6-14(B) (Auto 30 days)	<input type="checkbox"/> AMT 1-6-14(B) (Auto 30 days)	<input type="checkbox"/> CIO 1-6-14(A) (0 day Notice)	<input type="checkbox"/> CIO 1-6-14(A) (0 day Notice)
Transfer a Certificate (See below)	<input type="checkbox"/> ATC 1-6-14(B) (Auto 30 days)	<input type="checkbox"/> ATC 1-6-14(B) (Auto 30 days)	<input type="checkbox"/> CIO 1-6-14(A) (0 day Notice)	<input type="checkbox"/> CIO 1-6-14(A) (0 day Notice)
Transaction for transfer or lease of property, plant or business (See below)	<input type="checkbox"/> ATR 1-6-14(B) (Auto 30 days)	<input type="checkbox"/> ATR 1-6-14(B) (Auto 30 days)	<input type="checkbox"/> CIO 1-6-14(A) (0 day Notice)	<input type="checkbox"/> CIO 1-6-14(A) (0 day Notice)
Procedural				
Designation of Process Agent(s)	<input type="checkbox"/> TRF (0 day Notice)	<input type="checkbox"/> TRF (0 day Notice)	<input type="checkbox"/> TRF (0 day Notice)	<input type="checkbox"/> TRF (0 day Notice)

Section II – Carrier to Carrier (Pursuant to 4901:1-7), CMRS and Other

Carrier to Carrier	ILEC	CLEC		
Interconnection agreement, or amendment to an approved agreement	<input type="checkbox"/> NAG 1-7-07 (Auto 90 day)	<input type="checkbox"/> NAG 1-7-07 (Auto 90 day)		
Request for Arbitration	<input type="checkbox"/> ARB 1-7-09 (Non-Auto)	<input type="checkbox"/> ARB 1-7-09 (Non-Auto)		
Introduce or change c-t-c service tariffs,	<input type="checkbox"/> ATA 1-7-14 (Auto 30 day)	<input type="checkbox"/> ATA 1-7-14 (Auto 30 day)		
Introduce or change access service pursuant to 07-464-TP-COI	<input type="checkbox"/> ATA (Auto 30 day)			
Request rural carrier exemption, rural carrier suspension or modification	<input type="checkbox"/> UNC 1-7-04 or 1-7-05 (Non-Auto)	<input type="checkbox"/> UNC 1-7-04 or 1-7-05 (Non-Auto)		
Pole attachment changes in terms and conditions and price changes.	<input type="checkbox"/> UNC 1-7-23(B) (Non-Auto)	<input type="checkbox"/> UNC 1-7-05 (Non-Auto)		
CMRS Providers See 4901:1-6-15	<input type="checkbox"/> RCC [Registration & Change in Operations] (0 day)		<input type="checkbox"/> NAG [Interconnection Agreement or Amendment] (Auto 90 days)	
Other* (explain)				

**NOTE: During the interim period between the effective date of the rules and an Applicant's Detariffing Filing, changes to existing business Tier 2 and all toll services, including the addition of new business Tier 2 and all new toll services, will be processed as 0-day TRF filings, and briefly described in the "Other" section above.*

All Section I and II applications that result in a change to one or more tariff pages require, at a minimum, the following exhibits. Other exhibits may be required under the applicable rule(s). ACN, ACO, AMT, ATC, ATR and CIO applications see the 4901:1-6-14 Filing Requirements on the Commission's Web Page for a complete list of exhibits.

Exhibit	Description:
A	The tariff pages subject to the proposed change(s) as they exist before the change(s)
B	The Tariff pages subject to the proposed change(s), reflecting the change, with the change(s) marked in the right margin.
C	A short description of the nature of the change(s), the intent of the change(s), and the customers affected.
D	A copy of the notice provided to customers, along with an affidavit that the notice was provided according to the applicable rule(s).

Section III. - Attestation

Registrant hereby attests to its compliance with pertinent entries and orders issued by the Commission.

AFFIDAVIT

Compliance with Commission Rules and Service Standards

VP
I am an officer/agent of the applicant corporation, Windstream Communications, and am authorized to make this statement on its behalf.
(Name)

I attest that these tariffs comply with all applicable rules, including the Minimum Telephone Service Standards (MTSS) Pursuant to Chapter 4901:1-5 OAC for the state of Ohio. I understand that tariff notification filings do not imply Commission approval and that the Commission's rules, including the Minimum Telephone Service Standards, as modified and clarified from time to time, supersede any contradictory provisions in our tariff. We will fully comply with the rules of the state of Ohio and understand that noncompliance can result in various penalties, including the suspension of our certificate to operate within the state of Ohio.

I declare under penalty of perjury that the foregoing is true and correct.

Executed on (Date) 12-31-08 at (Location) Columbus, Ohio

Add Name Kathy E. Hobbs *(Signature and Title) (Date)
Kathy E. Hobbs VP-State Government Affairs 12-31-08

- This affidavit is required for every tariff-affecting filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.

VERIFICATION

I, Kathy E. Hobbs
verify that I have utilized the Telecommunications Application Form for Routine Proceedings provided by the Commission and that all of the information submitted here, and all additional information submitted in connection with this case, is true and correct to the best of my knowledge.

Signature and Title Kathy E. Hobbs VP-State Government Affairs (Date) 12-31-08

*Verification is required for every filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.

Send your completed Application Form, including all required attachments as well as the required number of copies, to:

**Public Utilities Commission of Ohio
Attention: Docketing Division
180 East Broad Street, Columbus, OH 43215-3793**

EXHIBIT A

(Existing Tariff Sheets (to be superseded)).

GENERAL EXCHANGE TARIFF
P.U.C.O. No. 1

S5. DIRECTORY LISTINGS

S5.9 National and Reverse Directory Assistance Service

S5.9.1 General

- A. National Directory Assistance is a service whereby customers may dial 1411 and request assistance in determining listing information of subscribers who are located outside the customer's local calling area (exchange).
- B. There are no billing exemptions or allowances for National Directory Assistance or Reverse Directory Assistance service requests. However, once it is brought to the Company's attention, the customer will receive a credit for any call that is disconnected prior to the customer receiving the requested information, or in the case that the customer receives incorrect information.

S5.9.2 Conditions

The following conditions and rates apply to all calls from customers who request National Directory Assistance or Reverse Directory Assistance.

- A. The customer will be charged for each call made to National Directory Assistance or Reverse Directory Assistance. Customers may receive one listing per call. The National and/or Reverse Directory Assistance rate applies per call, whether or not a number, name, or address is provided; this includes requests for numbers, names, or address that are non-published or unlisted.
- B. There are no billing exemptions or allowances for National Directory Assistance or Reverse Directory Assistance service requests.
- C. Charges for National Directory Assistance or Reverse Directory Assistance service are not applicable to calls placed from hospitals, or to calls placed by customers who certify they are unable to use a directory because of visual or physical handicap.
- D. National Directory Assistance and Reverse Directory Assistance services will not be available from Hotel/Motel and Pay Telephones.

S5.9.3 Rates – Tier 2

	<u>Per Request</u>	
A. National Directory Assistance - Residential	\$1.50	
Business	*	(C)
B. Reverse Directory Assistance - Residential	\$1.50	
Business	*	(C)

* Business Tier 2 service rates can be found in the Company Price List at www.windstream.com.

(C)

GENERAL EXCHANGE TARIFF
P.U.C.O. No. 1

S16. OTHER RATES AND REGULATIONS

S16.2 Directory Listings (Continued)

		<u>Monthly</u>	<u>Nonrecurring*</u>	<u>Classification</u>	
S16.2.3	Foreign Listing				
	A. Business	#		Tier 2	(C)
	B. Residence, each line	1.50		Tier 2	
S16.2.4	A. Transfer of Toll Service (Enterprise)				
	1. (ATL) (E/CS)†	#		Tier 2	(C)
	2. (CFLD)†	#		Tier 2	(C)
S16.2.5	Directory Assistance Service				
	A. Direct dial to directory assistance number, each call #		1.50	Tier 2	(C)
	B. Operator-assisted call to directory assistance number, each call #				(C)
	(ATL) (CFLD)†		1.50	Tier 2	
	(E/CS)†**		1.50	Tier 2	
S16.2.6	Joint User Service (E/CS)† #	1/2 associated service		See underlying service	
S16.2.7	Information Call Completion Service, per call #		.30	Tier 2	(C)

* Applies in addition to regular service charge.

** A total monthly allowance of direct dialed calls to directory assistance, as specified in S5.6.1.B.4.e., and as follows, shall be five (5) calls per each access line or trunk.

† Due to mergers, certain rates apply to certain exchanges only. Rates indicated by (CFLD) apply to the Chesterfield exchange, rates indicated by (E/CS) apply to the Elyria and Columbia Station exchanges, and rates indicated by (ATL) apply to the Covington, Delta, Granville, Gratiot, Kenton, Marne, Neapolis, Newark, Paulding, Pleasant Hill, St. Louisville and St. Paris exchanges.

Business Tier 2 service rates can be found in the Company Price List at www.windstream.com. (C)

EXHIBIT B

(Proposed Tariff Sheets)

GENERAL EXCHANGE TARIFF
P.U.C.O. No. 1

S5. DIRECTORY LISTINGS

S5.9 National and Reverse Directory Assistance Service

S5.9.1 General

- A. National Directory Assistance is a service whereby customers may dial 1411 and request assistance in determining listing information of subscribers who are located outside the customer's local calling area (exchange).
- B. There are no billing exemptions or allowances for National Directory Assistance or Reverse Directory Assistance service requests. However, once it is brought to the Company's attention, the customer will receive a credit for any call that is disconnected prior to the customer receiving the requested information, or in the case that the customer receives incorrect information.

S5.9.2 Conditions

The following conditions and rates apply to all calls from customers who request National Directory Assistance or Reverse Directory Assistance.

- A. The customer will be charged for each call made to National Directory Assistance or Reverse Directory Assistance. Customers may receive one listing per call. The National and/or Reverse Directory Assistance rate applies per call, whether or not a number, name, or address is provided; this includes requests for numbers, names, or address that are non-published or unlisted.
- B. There are no billing exemptions or allowances for National Directory Assistance or Reverse Directory Assistance service requests.
- C. Charges for National Directory Assistance or Reverse Directory Assistance service are not applicable to calls placed from hospitals, or to calls placed by customers who certify they are unable to use a directory because of visual or physical handicap.
- D. National Directory Assistance and Reverse Directory Assistance services will not be available from Hotel/Motel and Pay Telephones.

S5.9.3 Rates – Tier 2

	<u>Per Request</u>	
A. National Directory Assistance - Residential	\$1.99	(I)
Business	*	
B. Reverse Directory Assistance - Residential	\$1.99	(I)
Business	*	

* Business Tier 2 service rates can be found in the Company Price List at www.windstream.com.

GENERAL EXCHANGE TARIFF
P.U.C.O. No. 1

S16. OTHER RATES AND REGULATIONS

S16.2 Directory Listings (Continued)

		<u>Monthly</u>	<u>Nonrecurring*</u>	<u>Classification</u>	
S16.2.3	Foreign Listing				
	A. Business	#		Tier 2	
	B. Residence, each line	1.50		Tier 2	
S16.2.4	A. Transfer of Toll Service (Enterprise)				
	1. (ATL) (E/CS)†	#		Tier 2	
	2. (CFLD)†	#		Tier 2	
S16.2.5	Directory Assistance Service				
	A. Direct dial to directory assistance number, each call #		1.99	Tier 2	(I)
	B. Operator-assisted call to directory assistance number, each call #				
	(ATL) (CFLD)†		1.99	Tier 2	(I)
	(E/CS)†**		1.99	Tier 2	(I)
S16.2.6	Joint User Service (E/CS)† #	1/2 associated service		See underlying service	
S16.2.7	Information Call Completion Service, per call #		.30	Tier 2	

* Applies in addition to regular service charge.

** A total monthly allowance of direct dialed calls to directory assistance, as specified in S5.6.1.B.4.e., and as follows, shall be five (5) calls per each access line or trunk.

† Due to mergers, certain rates apply to certain exchanges only. Rates indicated by (CFLD) apply to the Chesterfield exchange, rates indicated by (E/CS) apply to the Elyria and Columbia Station exchanges, and rates indicated by (ATL) apply to the Covington, Delta, Granville, Gratiot, Kenton, Mame, Neapolis, Newark, Paulding, Pleasant Hill, St. Louisville and St. Paris exchanges.

Business Tier 2 service rates can be found in the Company Price List at www.windstream.com.

EXHIBIT C

With this tariff revision, Windstream Ohio, Inc. is increasing rates for Directory Assistance -Tier 2 services, in accordance with 4901:1-04 of the Ohio Administrative Code.

A customer notice and affidavit are attached.

EXHIBIT C

With this tariff revision, Windstream Ohio, Inc. is increasing rates for Directory Assistance – Tier 2 services, in accordance with 4901:1-4 of the Ohio Administrative Code.

This increase in rates applies to all customers who use these Directory Assistance services.

A customer notice and affidavit are attached.

Bill Message Re: DA Rate Increases 09
Co. #: 068, 202,150,080,158,050
NPA/NXXs: ALL
Billing Cycles: December 1-28, 2008

Text:

At Windstream, our goal is to continue to provide the best possible service while keeping the rates for all our customers as low as possible. However, we must occasionally make adjustments to our rates as the cost of doing business increases. With this in mind, the following rate adjustments will become effective January 1, 2009:

Service:	Current Rate:	New Rate:
Local Directory Assistance	\$1.50	\$1.99
National Directory Assistance	\$1.50	\$1.99
Reverse Directory Assistance	\$1.50	\$1.99

We will continue our pledge to provide quality service at affordable rates and keep you connected to family and friends. If you wish to cancel or add any of these services, please call us toll free at 1-800-347-1991 (residential customers) or 1-800-843-9214 (business customers). For more information, visit our Web site at windstream.com. Plus, call us to learn how you can bundle services like High-Speed Internet and DISH Network and save!

Thank you for being a valued Windstream customer. We appreciate your business.

STATE OF OHIO)
)
COUNTY OF FRANKLIN)

SS.

AFFIDAVIT

I, Kathy E. Hobbs, am an authorized agent of the applicant company, Windstream Ohio, Inc. and am authorized to make this statement on its behalf. I attest that a customer notice was provided to affected customers in the State of Ohio, during bill cycles, December 1-28, 2008. I declare under penalty of perjury that the foregoing is true and correct.

Executed on December 31, 2008 Columbus, Ohio
 Date Location

Kathy E. Hobbs VP- State Govt. Affairs
Signature and Title

Subscribed and sworn to before me this 31st day of December, 2008.

Lois A. Gruhin
Notary Public
My Commission Expires:



LOIS A. GRUHIN, ATTORNEY AT LAW
NOTARY PUBLIC, STATE OF OHIO
My commission has no expiration date.
Section 147.05 B.C.