

FILE**Hunter, Donielle**

From: ContactThePUCO@puc.state.oh.us
Sent: Friday, December 26, 2008 4:04 PM
To: Docketing
Subject: Docketing
Attachments: NSHO122608KQ 3829040.pdf

Public Utilities Commission of Ohio
Investigation and Audit Division

Memorandum

Date: 12/26/2008

Re: Nancy Short
2883 Smeltzer Rd
Marion, OH 43302

Docketing Case No.: 085-918-EL-SSO

Notes:

Please docket the attached letter in the case number above.

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12/29/2008

2883 Smeltzer Road
Marion, Oh 43302
December 15, 2008

The Public Utilities Commission of Ohio
180 East Broad Street
Columbus, OH 43215-3793

Dear Madam/Sir:

We write to request that you not permit American Electric Power's outrageous rate increase proposal. During the time the rate cap has been in effect we have had continuing increases in the cost of electricity along with frequent outages. About every six months we receive a letter from AEP telling us how effective they've been in increasing reliability of electric service. If they were more reliable, they wouldn't have to send letters!

When outages occur it is usually impossible to get information on the cause and expected repair time. Repair teams are located an hour away, according to AEP employees.

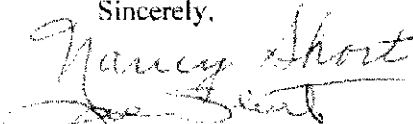
We have also spent several hundred dollars repairing or completing removal of trees that AEP's contracted service has mutilated. Past employees of that tree service tell us AEP directives are neither to preserve trees nor esthetics. The ugly blue florescent marks on the trunks are still on the surviving trees, after more than six months.

Recently we had to replace two large two year old light fixtures in our kitchen. The electrician felt the non-functioning fixture was the victim of power surges. He said he has made a number of repairs in our area that appear to be the result of power surges.

We have also felt we've had "brown outs" in the evenings. We've had confirmed "brown outs" in the past. Service people were sent mid-day to check and assure us that our electric service is fine.

A 15% increase is not reasonable. increasing 15% three years in a row is outrageous. We have no other options for electrical service. Please consider the economy and the ability of all customers to pay such extreme increases.

Sincerely,


Joe and Nancy Short

