

FILE

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10/20/2008

PUCO

To: PUCO Attn: Docketing division
180 East Broad St
Columbus OH 43215
Case # 08-935-EL-SS0

James D. Straley
17781 Bridge St
Grand Rapids OH, 43522
Phone 419-832-0716

To: Whom it may concern

I am becoming very upset by my electric bill and the provider (First Energy/Toledo Edison). I want to know why they are asking for a rate increase when they are absolutely lying about the rate that they charge us right now.

When I bought this house my electric bill ran about 65 to 75 dollars a month due to my usage and that was more than my old house cost, however this one is bigger and I had a different provider.

Over the last couple of years our bill is now over 100 dollars a month and we are not using more electricity, they just keep jacking up the other fees that they charge for the service.

We went on the budget plan with them to try and stabilize the electric bill to something we could organize into the budget and agreed to 119\$. I was not happy about it at the time because it was not our usage, but because of all of the things that they tack on to the bill that we have no control over. they raise those whenever they want as far as I can tell.

They suddenly want me to pay 132\$ a month when my usage by the bill that I just received was only 56.61\$ they claim that I pay 5.6 per kilowatt hour for my electric service and then tack on all kinds of stuff that really has nothing to do with it. I will send a copy of my bill with this letter.

Can you explain to me what a transtion charge is: I'm expected to pay 27.59 for a transition from what to what, it started out electricity and still is when it gets to me.

Why am I paying a generation charge when that is their function, that's what they do to make money, they make it and I buy it at 5.6 cents a killowatt hour, I am not a stock holder in this company and I should not be expected to pay for the risk that they took on when they bought shares. the generation of the electricitiy is soley the resposniibility of the comany. I pay 65.65 to make it

Why am I paying more to generate the electric that I used, than I actually used?

When did the delivery of the product, of any product almost exceed the use of the product, when the lines that provide that haven't been upgraded since the 1940s. I pay 35.64 for that. again

why? I am not even going to get into the customer charge or the transmission related charge because they are to stupid to even really wonder about, I get charged just to be their customer and the fact that they actually sent the electricity to me, what the heck is this another 4.75 for what?

If there is anything I or you can do to correct this situation please help us to get this corrected, also if there is a class action lawsuit against these guys please sign me up.

I only wish I could sit in front of these guys in a session of congress when they want their rate raises, and ask these questions.

Thank you for your attention and your time

James D Straley

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Technician SM Date Processed NOV 05 2008

Messages

Get eBill and go green! Just switch from paper to online billing through our eBill Electronic Billing program. For more information and to enroll, go to firstenergycorp.com.

If termination of service would be especially dangerous to your health or the health of someone in your household, please contact our office regarding certification of the related medical condition by a licensed physician, physician's assistant, clinical nurse specialist, certified nurse practitioner, certified nurse-midwife or local board of health physician so that service can be maintained.

The Fuel Cost Recovery Rider Charge has decreased by \$0.0011876 per kWh effective October 1, 2008. As a result a typical Toledo Edison customer using 1,000 kWh of electricity per month will pay approximately \$1.19 less per month. This rider was approved by the Public Utilities Commission of Ohio to help recover increased fuel costs for 2008.

Charges from Toledo Edison this billing period

When contacting an Alternate Electric Supplier, please provide the customer numbers below.
Call Toledo Edison at 1-800-447-3333 with questions on these charges.

Basic Charges

Customer Number: 0800895790 2470002564 - Standard Residential - TE-RS511F

Customer Charge	4.75
Delivery Charge	35.64
Transition Charge	27.59
Generation Related Component	65.65
Transmission Related Component	14.57
Total Charges	\$ 148.20

Detail Payment and Adjustment Information

Date	Reference	Amount
Payments:		
09/24/08		-119.00
Total Payments		-119.00
Total Payments and Adjustments		-119.00

Equal Payment Plan (EPP) Budget Billing Summary

Billing Period	# Days	Due Date	Actual Charges		EPP Amount	
			Dist	Supply	Dist	Supply
06/06/08 07/07/08	32	07/22/08	152.37	0.00	119.00	0.00
07/08/08 08/06/08	30	08/21/08	153.07	0.00	119.00	0.00
08/07/08 09/06/08	33	09/23/08	178.92	0.00	119.00	0.00
09/09/08 10/07/08	29	10/22/08	148.20	0.00	132.00	0.00
Totals			633.46		489.00	
Difference Between Actual Charges and EPP Amount						144.46
Unpaid EPP Amount						132.00
EPP Account Balance						276.46

Your actual account balance with Toledo Edison is 276.46.

Meter Reading Information

Standard Residential
Meter Number
Present KWH Reading (Actual)
Previous KWH Reading (Actual)

13679497

22,161

21,060

1101

1011

x 5.4

54.61



October 08, 2008

Account Number: 11 00 19 8760 0 9

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T06

Bill for: JAMES D STRALEY
17781 BRIDGE ST
GRAND RAPIDS OH 43522


Billing Period: Sep 09 to Oct 07, 2008 for 29 days
Next Reading Date: On or about Nov 05, 2008
Bill Based On: Actual Meter Reading
Equal Payment Plan

Standard Residential

EPP Account Summary		Amount Due
Your previous bill was	119.00	0.00
Total payments/adjustments	-119.00	
Balance at billing on October 08, 2008	0.00	
Current Basic Charges		132.00
Toledo Edison - Payment Plan Amount		
Total Due by Oct 22, 2008 - Please pay this amount		\$132.00

To avoid a 1.50% Late Payment Charge being added to your bill, please pay by the due date.

General Information

	Bill issued by:		
	Toledo Edison	Customer Service	1-800-447-3333
	PO Box 3638	24-Hour Emergency/Outage Reporting	1-866-544-4977
	Akron OH 44309-3638	Payment Options	1-800-395-0395
visit us on-line at www.firstenergycorp.com			

Price to Compare Message

Your current **PRICE TO COMPARE** for generation and transmission from Toledo Edison is listed below. For you to save, a supplier's price must be lower. To obtain an "Apples to Apples" comparison of available competitive electric supplier offers, visit the PUCO web site at www.PUCO.ohio.gov.

Standard Residential - 2470002564

5.6 cents per kWh