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BEFORE THE PUBLIC UTILITIES COMMISSION OF OHIO

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4	Application of Columbus : Southern Power Company :
5	for the Approval of its : Electric Security Plan; :
6	and an Amendment to its : Case No. 08-917-EL-SSO Corporate Separation Plan; :
U	and the Sale or Transfer of:
7	Certain Generation Assets:
8	In the Matter of the :
Q	Application of Ohio Power: Company for the Approval: Case No. 08-918-EL-SSO
,	of its Electric Security:
10	Plan; and an Amendment to:
	its Corporate Separation :
11	Plan
12	DDOCEEDINGS
13	PROCEEDINGS
13	
14	before Ms. Greta See, Hearing Examiner, at the
15	Washington State Community College, 710 Colgate
16	Drive, Marietta, Ohio, called at 6:30 p.m. on
17	Tuesday, October 14, 2008.
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ARMSTRONG & OKEY, INC. 185 South Fifth Street, Suite 101

Columbus, Ohio 43215-5201

 $(614)\ 224-9481\ -\ (800)\ 223-9481$

Fax - (614) 224-5724

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1	APPEARANCES:
2	American Electric Power
_	By Mr. Marvin I. Resnik
3	1 Riverside Plaza
4	Columbus, Ohio 43215-2373
4	On behalf of AEP.
5	On behan of AEF.
5	Ohio Consumers' Counsel
6	By Mr. Charles L. Richards
	10 West Broad Street
7	Suite 1800
	Columbus, Ohio 43215-3485
8	
	On behalf of the Residential Consumers of
9	the State of Ohio.
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1	Tuesday Evening Session,
2	October 14, 2008.
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4	HEARING EXAMINER SEE: Good evening.
5	The Public Utilities Commission of Ohio
6	has assigned for public hearing at this time and
7	place case numbers 08-917-EL-SSO being captioned: In
8	the Matter of the Application of the Columbus
9	Southern Power Company for Approval of the Electric
10	Security Plan and an Amendment to its Corporate
11	Separation Plan and the Sale or Transfer of Certain
12	Generation Assets.
13	In addition, case numbers 08-918-EL-SSO
14	being captioned: In the Matter of the Application of
15	the Ohio Power Company for Approval of its Electric
16	Security Plan and an Amendment to its Corporate
17	Separation Plan.
18	As Ms. Zeigler stated, my name is Greta
19	See. I'm an Attorney Examiner with the Commission's

- 20 legal department, and I am one of the AE's assigned
- 21 to this case. I will be conducting the hearing
- 22 tonight.
- When you came in, there is also
- 24 commission personnel at the front table. You signed
- 25 in with Mr. Campbell, just outside the door. You

- 1 also were just given a brief summary of the case by
- 2 Ms. Zeigler.
- 3 I'd like to ask that if you have
- 4 questions about utility matters that your address
- 5 those with AEP personnel or Commission staff. I
- 6 believe AEP has some individuals here that are
- 7 willing to answer your questions, and counsel for AEP
- 8 will introduce those individuals here tonight.
- 9 I'd like to note that there's a court
- 10 reporter sitting here just to my right. She will be
- 11 composing the transcript for tonight's hearing. All
- 12 the comments made will be recorded for the
- 13 Commissioners' consideration, and it becomes a part
- 14 of the record in this case.
- 15 I'd like to remind you that, in addition
- 16 to tonight's hearing, AEP is scheduled for four
- 17 additional local public hearings throughout the State
- 18 of Ohio; one in Canton, Lima, Columbus and
- 19 Clintonville.

- 20 But the local public hearings are just
- 21 one aspect of the process in this case. There will
- 22 also be evidentiary hearings held in Columbus where
- 23 the interveners, the Company, and the staff of the
- 24 Commission can have witnesses, offer testimony on
- 25 their respective positions in this case.

1	There are a number of interveners in this
2	case, and those are individuals that Counsel for
3	those various interested parties including
4	commercial, industrial customers, and a number of
5	consumer advocate groups in addition to the company.
6	At this time, I'd like to take
7	appearances of the parties that are here tonight, and
8	on behalf of the company.
9	MR. RESNIK: Thank you, Your Honor. My
10	name is Marvin Resnik. I'm appearing on behalf of
11	the Columbus Southern Power Company and Ohio Power
12	Company. My address is 1 Riverside Plaza, Columbus,
13	Ohio 43215.
14	And if I could just take a moment to
15	introduce these other folks that are here from the
16	company.
17	HEARING EXAMINER SEE: Yes.
18	MR. RESNIK: They can try to answer
19	questions that you might have. Mr. Dias,

- 20 Mr. Stemple. In the back row, Mr. Prater. Thank
- 21 you.
- HEARING EXAMINER SEE: On behalf of
- 23 Ohio's Consumer's Counsel.
- MR. ETTER: Thank you, Your Honor. On
- 25 behalf of residential utility consumers, I'm with the

- 1 office of the Ohio Consumers' Counsel, Janine L.
- 2 Migden-Ostrander, Consumers' Counsel. I'm Terry
- 3 Etter. I'm Assistant Consumers' Counsel. Our
- 4 address is 10 West Broad Street, Suite 1800,
- 5 Columbus, Ohio 43215.
- 6 Also this evening from the Consumers'
- 7 Counsel are Marty Berkowitz and Benjamin Mechado and
- 8 they will be in the back answering your questions as
- 9 well.
- 10 HEARING EXAMINER SEE: Is counsel for any
- 11 other intervener present here tonight?
- 12 As I mentioned, this is the first step in
- 13 a long process, and I believe I mentioned that there
- 14 is an evidentiary hearing. I don't think I indicated
- 15 to you the date that that is scheduled to begin. It
- 16 is scheduled to begin on November 17 at the
- 17 Commissions' offices in Columbus, Ohio.
- 18 When you first arrived, you were offered
- 19 a number of brochures describing the case for you by

- 20 Commission personnel, and you were also asked if you
- 21 wanted to offer testimony to sign in.
- I will be going down that list to call
- 23 witnesses forward. When I ask you to come forward,
- 24 I'm going to ask you to state and spell your name for
- 25 the record, and I'm also going to ask you to raise

- 1 your right hand. I need you to give an oath that
- 2 what you're about to say is the truth.
- 3 If you determine when your name is called
- 4 that you do not want to testify, you can just tell
- 5 me. Let me know by saying you pass. At that point,
- 6 I'll move on to the next witness.
- 7 I'd ask that you realize that everybody
- 8 here wishes to offer testimony and ask that you keep
- 9 your statements brief and concise. Okay. Give
- 10 everybody an opportunity.
- 11 If you did not sign up to offer testimony
- 12 and find that later in the process you do, either go
- 13 out to the table and sign up, or I will open it up
- 14 for an opportunity to everyone that may have changed
- 15 their mind during the course of the evening after
- 16 I've gone through the list.
- 17 Are there any questions about the process
- 18 tonight?
- Then let's call the first witness.

- 20 Let me apologize now that I may butcher a
- 21 couple of names. Please correct me, and let's move
- 22 on.
- Sharon Wolboldt. Please step forward.
- Witness sworn.
- 25 Please state and spell your name for the

1	record, and if any of you have your statement typed,
2	and if you can provide a copy of that statement to
3	the court reporter, it would be helpful. Okay.
4	Please proceed.
5	
6	SHARON WOLBOLDT
7	presented herself as a public witness, and being
8	first duly sworn, testified as follows:
9	DIRECT TESTIMONY
10	My name is Sharon Wolboldt,
11	W-o-l-b-o-l-d-t. I live at 223 East Spring Street
12	here in Marietta, and I am employed by a local social
13	service agency who works with the poor and elderly.
14	And also I'm on the board of directors of a local
15	organization that provides financial assistance to
16	people who are in need to pay for utilities and such,
17	and I just wanted to say that this community has had
18	a really difficult time recovering from the
19	30 percent increase that was suffered from when

- 20 Allegheny transferred to AEP, and in our organization
- 21 we have seen the number of electric shutoffs increase
- 22 substantially since that change over. What's worse,
- 23 the organizations who have funds to help our local
- 24 poor and elderly are somewhat strapped and many are
- 25 out of money, and will not have any funding to help

1	people keep their power on until after the first of
2	the year.
3	As a result, the minimum 15 percent
4	proposed increase for the next three years will have
5	a severe impact on our local poor and elderly.
6	And that's what I wanted to get across
7	here that our community did not see a bounce back
8	from the last recession. We're still in the last
9	recession. We haven't even gotten to this one yet,
10	and so our community is very sensitive to these
11	changes. And I ask that the Commission not only hear
12	what our community has to say, but I ask that you
13	have a heart and listen. Thank you.
14	HEARING EXAMINER SEE: Miss Wolboldt, did
15	you happen to say what organization you work for?
16	MS. WOLBOLDT: I'm not permitted to.
17	HEARING EXAMINER SEE: Okay. Thank you.
18	Kurt Best.

Witness sworn.

19

Please state and spell your name for the record.

21 record.

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23 24 25

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2	CURT BEST
3	presented himself as a public witness, and being
4	first duly sworn, testified as follows:
5	DIRECT TESTIMONY
6	My name is Curt Best, C-u-r-t, B-e-s-t.
7	I live at 266 Northwest Malta, and I am a township
8	trustee. I am a semi-retired farmer and Malta
9	Township trustee. What I want to talk to you about
10	tonight is the brush on our power lines out in the
11	country.
12	I have no objections to anybody getting
13	raises as long as they do their work. But somebody
14	along the line is not doing their job.
15	Back in July we was without electric for
16	over 32 hours. We run the tractor and alternators
17	ourselves and all of the neighbors up and down the
18	five mile road so we could keep our freezers and air
19	conditioners and stuff working to cool down.

- And then again it was out in September
- 21 for about nine hours, and it was brush again. And
- 22 where the brush was this time, my neighbor had called
- 23 the power company back in 2004 and 2006 about the
- 24 brush because it sets some trees and brush on fire.
- 25 And to this day, while they did cut it back that

- 1 night about 10:00, the electric was restored, but I
- 2 did get ahold of the case management for AEP. That
- 3 was October 8th, and the next day I had them there
- 4 from the tree cutting outfit that cuts trees and we
- 5 sat and discussed the issue for a half hour or so.
- 6 Then I called our local man today in
- 7 Morgan County because, being a trustee, I had the
- 8 local number in case there's trees down across the
- 9 road and power lines.
- And he told me that they had no control
- 11 over that. That was somebody higher up. I can't
- 12 find out who it is higher up, but somebody is not
- 13 doing their job.
- 14 That's my statement and comments.
- 15 HEARING EXAMINER SEE: Okay. Mr. Resnik,
- 16 can somebody speak to Mr. Best after the hearing.
- MR. RESNIK: Sure.
- 18 HEARING EXAMINER SEE: Thank you. Bill
- 19 Hutchinson.

Witness sworn.
Please state and spell your name for the
record.
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2	BILL HUTCHINSON
3	presented himself as a public witness, and being
4	first duly sworn, testified as follows:
5	DIRECT TESTIMONY
6	Bill Hutchinson, B-i-l-l,
7	H-u-t-c-h-i-n-s-o-n, 815 Second Street, Marietta
8	Ohio. I'm a business manager of the
9	Parkersburg-Marietta Building Trades Counsel. My
10	building trades along with the Tri-State building
11	trades represent over 30,000 members. We support the
12	proposed AEP rate increases. Our members work many
13	hours in the AEP system. AEP pays millions of
14	dollars in wages and benefits that in turn is spent
15	in communities up and down the Ohio valley.
16	These increases would allow AEP to
17	increase reliability and to provide a better
18	distribution infrastructure.
19	AEP rates have always been some of the

- 20 lowest rates in the country and will remain that way
- 21 even with the proposed increases. Thank you.
- HEARING EXAMINER SEE: Thank you.
- 23 Mr. Don Holdren.
- Witness sworn.
- 25 Please state and spell your last name for

1	the record.
2	
3	DON HOLDREN
4	presented himself as a public witness, and being
5	first duly sworn, testified as follows:
6	DIRECT TESTIMONY
7	My name is Don Holdren, H-o-l-d-r-e-n. I
8	am from New Matamoras, Ohio, 230 Holdren Lane, New
9	Matamoras 45767.
10	I am a retired steel worker, and the area
11	that I live in is a depressed area. We have mostly
12	retired people on fixed incomes and people on
13	welfare. And these increases, I noticed they said
14	this these proposed increases would be the
15	minimum. They could charge more than that. Is that
16	not right?
17	HEARING EXAMINER SEE: Let me correct.
18	The presentations you get that were given earlier by
10	Ms. Zeigler makes a reference to 15 percent and that

- 20 is what the company, AEP, has applied for.
- 21 MR. HOLDREN: Uh-huh.
- HEARING EXAMINER SEE: That's the max.
- MR. HOLDREN: Oh, that's the maximum.
- 24 HEARING EXAMINER SEE: Per year.
- MR. HOLDREN: Per year. Okay. I noticed

- 1 Ms. Zeigler said we would get more information on WWW
- 2 whatever. The problem is, in my area, there is very
- 3 few elderly people that have computers, and there's
- 4 very few that even know what to do with a computer.
- 5 So a lot of the information that you have to offer
- 6 them, they won't get. The only way to get to them
- 7 would be by mail.
- 8 HEARING EXAMINER SEE: Okay.
- 9 MR. HOLDREN: That would help a lot on
- 10 that.
- The company that I worked for went
- 12 bankrupt two years after I retired.
- Well, I pay 50 percent on my medical
- 14 expenses. With the way that the stock market is now,
- 15 my retirement and my medical are tied right into
- 16 that, and the further it goes down, the faster they
- 17 deplete our base for our retirement and medical, and,
- 18 before long, it will run out. I have heard that
- 19 there's 3200 of us drawing on it, and that can't last

- 20 very long
- 21 Right now, I pay about approximately \$400
- 22 a month for medication. I pay 500 and some a month
- 23 for medical insurance for my wife and I. Now, the
- 24 company pays the other half. But if they run out of
- 25 money, if that runs out of money, then I have to pay

- 1 it all myself.
- 2 I worked 40 years at that plant. I get
- 3 \$1,183 a month. So you take 400 and 500 away from
- 4 that, you're left with about 300 a month to live on
- 5 to pay your other experiences, and a lot of people in
- 6 my area can't do that.
- 7 That's all I have to say.
- 8 HEARING EXAMINER SEE: Okay.
- 9 Mr. Holdren, you made a comment about getting
- 10 information out to the elderly who might not have
- 11 access to a computer.
- MR. HOLDREN: Yes, ma'am.
- HEARING EXAMINER SEE: If they have a
- 14 phone and they call into the Commission's 800 number,
- 15 and I'll be sure you get that after the hearings,
- 16 they will mail information that they are asking for.
- 17 MR. HOLDREN: Okay. Thank you.
- 18 HEARING EXAMINER SEE: If it's printed
- 19 out, they can mail those things to you. Be sure to

- 20 see myself or one of the other Commission personnel
- 21 afterwards. Okay.
- 22 Mr. James Fernihough. Please step
- 23 forward.
- Witness sworn.
- 25 Please state and spell your last name for

1	the record.
2	
3	JAMES FERNIHOUGH
4	presented himself as a public witness, and being
5	first duly sworn, testified as follows:
6	DIRECT TESTIMONY
7	James Fernihough, F-e-r-n-i-h-o-u-g-h,
8	1665 Browns Road, Marietta Ohio 45750.
9	When I received these tonight, I noticed
10	a few questions that you had on here, and it said
11	what impact of higher rates on your ability to pay
12	your bills, I'm going to get further and further
13	behind, because what's happening is, you're socking
14	us with 45 percent over a three-year period, and
15	persons on a limited income, if they get 3 percent
16	per year, they are lucky. So we are always playing
17	catch-up. We get 9 percent, you get the 45.
18	On the other, the rates I've had no
19	problem with the rates if they are on a reasonable

- 20 cost, but it seems like it's at the customer's
- 21 expense, not the company's.
- If I was a businessman, I wouldn't be
- 23 asking the public who I serve to subsidize my
- 24 business. I would take a chance, and I'd either make
- 25 a profit or a loss. It just -- it's like gasoline.

- 1 Now, when gasoline topped at \$4.00 a gallon, I quit
- 2 buying it, unless I absolutely needed it.
- You can charge me whatever you want for
- 4 electric, and I can't stop using electric. I need
- 5 it. So you've got us in a position where whatever
- 6 you want to do, you can do. But the ones on a
- 7 limited income, it makes it pretty difficult. The
- 8 other thing that I think is if I as a consumer are
- 9 paying for all the costs associated with the
- 10 generation of electricity, do I then become a
- 11 shareholder in the company and receive some of the
- 12 benefits as that shareholder?
- Those are the comments that I have, and I
- 14 just think that there should be some way different
- 15 that they recover their costs, not on the backs of
- 16 the consumer. Thank you.
- 17 HEARING EXAMINER SEE: Thank you.
- 18 Mr. Richard Baker.
- Witness sworn.

Please state and spell your last name for the record and your address please.

22 ---23 ---24 ----

1	RICHARD BAKER
2	presented himself as a public witness, and being
3	first duly sworn, testified as follows:
4	DIRECT TESTIMONY
5	Richard Baker, B-a-k-e-r, 4595 Muskingum
6	River Road, Lowell, Ohio 45744.
7	I too am in agreement with some of the
8	other folks here that you got to put everything's
9	got to stop somewhere. You know, people on fixed
10	incomes can't stand the \$4 gas prices, the higher
11	utility bills that we're paying. I mean, it's not
12	only just electric, it's gas. It's everything else.
13	At some point in time, this has got to stop
14	somewhere. It just can't continue. And you're about
15	the only people we got that we can talk to to help
16	eliminate this situation. So I think that they ought
17	to take it into consideration everybody else.
18	I mean, I agree with the last gentleman.
19	If you're in business for yourself, you kind of work

- 20 it out for where you make money, and the Ohio Power
- 21 that we have here in the area up to Beverly, there's
- 22 things I think they could do to improve their
- 23 situation. I mean, down home where I live about two
- 24 days a month our electricity goes off.
- When it was Monongahela Power or

1	Allegneny Power, we didn't have that problem. So
2	think there's things that they can do to eliminate
3	this higher cost instead of passing it on to us.
4	Thank you.
5	HEARING EXAMINER SEE: Thank you.
6	David Brightbill.
7	Witness sworn.
8	Please state your name for the record,
9	spell your name, and give us your address.
10	
11	DAVID E. BRIGHTBILL
12	presented himself as a public witness, and being
13	first duly sworn, testified as follows:
14	DIRECT TESTIMONY
15	My name is David E. Brightbill,
16	B-r-i-g-h-t-b-i-l-l, 347 Main Street, Lower Salem,
17	Ohio 45745.
18	My name is David Brightbill. I'm the
19	executive Director of Washington-Morgan Countie

- 20 Community Action. We are a private non-profit
- 21 corporation serving low income families in both
- 22 Washington and Morgan Counties.
- We provide services to all age groups
- 24 from children, (Head Start), to senior citizens. We
- 25 provide emergency heating assistance through the

- 1 emergency HEAP program.
- 2 Over the years, our clients have changed.
- Now most of the families and individuals we serve are
- 4 working. Many part time, most at wages well below
- 5 the actual level of self-sufficiency. As in much of
- 6 Ohio, high paying jobs have been lost, and jobs
- 7 paying much lower wages have replaced them.
- 8 AEP's proposed rate increase of
- 9 45 percent over the next three years will have a very
- 10 negative impact on the families we serve.
- These proposed increases are on top of
- 12 increases which have raised the cost of electric far
- 13 above what we paid just a few years ago.
- 14 Electric is a commodity that families
- 15 need all year long. They need it for heat in the
- 16 winter, to preserve food, and to have light all year
- 17 long. The proposed increases along with higher
- 18 gasoline costs, increases in natural gas, propane,
- 19 fuel oil, food and other necessities force our

- 20 families into deciding which bills to pay, which
- 21 bills they are unable to pay at the end of each
- 22 month.
- Non-profits, governmental subdivisions,
- 24 schools and food pantries, all face these rising
- 25 costs.

1

2	would have been used to pay for services for our
3	families is instead used to pay higher electric
4	bills. This at a time when demand for our services
5	continues to increase, while resources often remain
6	the same or decrease.
7	Now is not the time to grant these large
8	increases. The burden of increased costs must be
9	shared by the company as well as consumers. We have
10	had to tighten our belts and do more with less.
11	AEP is a public utility for a reason.
12	The commodity it provides is an absolute necessity.
13	Any increase must take into account, not only the
14	company's needs, but the needs of the communities and
15	citizens they serve.
16	Thank you for providing this opportunity
17	to testify.
18	HEARING EXAMINER SEE: Thank you. Mike
19	Jacoby.

The impact is significant. Money that

20	Witness sworn.
21	Please state and spell your last name for
22	the record, and give us your address.
23	
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1	MIKE JACOBY
2	presented himself as a public witness, and being
3	first duly sworn, testified as follows:
4	DIRECT TESTIMONY
5	Mike Jacoby, J-a-c-o-b-y, business
6	address is 200 Putnam Street, Marietta. Home
7	address, 202 Lawton Road Marietta.
8	I'm not here to speak about what
9	appropriate rates would be. I'm going to leave that
10	to the experts to determine what's justifiable and
11	reasonable.
12	I do want to speak a little bit about my
13	experiences with AEP, Columbus Southern Power.
14	I am an economic development professional
15	working for Southeastern Ohio Port Authority, and I
16	have found AEP to be a great resource for the things
17	that I try to do. Their assistance has been critical
18	with the Solsil project.
19	They put a team of engineers around the

- 20 table, figured out how to meet the customer's needs
- 21 in a very short time frame, beyond what they normally
- 22 would have to do. They have also been in front of
- 23 the PUCO to work out power supply agreements.
- I know AEP is talking with other energy
- 25 intensive companies in this area that these companies

1	located here because we have historically have had
2	very low power costs, and, of course, we still have
3	those industries here. Again, I found AEP to be a
4	good partner in dealing with those companies and
5	those situations.
6	AEP has also been a supporter of regional
7	marketing efforts, regional planning efforts and
8	local economic development planning efforts, and they
9	are also working with our organization to put
10	underground electric into a business park that we're
11	building. I have nothing more.
12	HEARING EXAMINER SEE: Thank you.
13	Lynn Gellermann.
14	Witness sworn.
15	Please state and spell your last name for
16	the record and give us your address.
17	
18	LYNN GELLERMANN
19	presented himself as a public witness, and being

- 20 first duly sworn, testified as follows:
- 21 DIRECT TESTIMONY
- 22 Lynn Gellermann, G-e-l-l-e-r-m-a-n-n,
- 23 speaking on behalf of my company, Adena Ventures
- 24 20 East Circle Drive, Athens, Ohio 45701.
- 25 HEARING EXAMINER SEE: Go ahead with your

- 1 statement.
- 2 LYNN GELLERMANN: Good evening, my name
- 3 is Lynn Gellermann, President of Adena Ventures, and
- 4 we're a venture capital company based in Athens,
- 5 Ohio, and we are six years old, and we have been
- 6 focused for those six years on investing in central
- 7 Appalachia, Ohio, West Virginia, and Kentucky, and
- 8 specifically low-income communities, companies
- 9 located in low income communities.
- 10 Over the last six years, we have invested
- 11 roughly \$20 million in ten companies, 90 percent of
- 12 which have been located in low-income communities.
- Over the past six years, we have provided
- 14 operational assistance services to 82 companies and
- 15 have provided about \$5 million of services to those
- 16 firms.
- Over 80 percent of those firms are also
- 18 in low-income communities. So we have a track record
- 19 of investing in businesses located in low-income

- 20 communities, and I wanted to come here tonight to let
- 21 everybody know that over the last six years, AEP has
- 22 provided significant investment capital for my firm.
- 23 They have provided grant funding for our operational
- 24 assistance program, and they have met with my firm
- 25 regularly over the course of this period to advise

- 1 and support our efforts.
- 2 One example of what we have done is up in
- Nelsonville, Ohio, just up the road. We invested in
- 4 a company call ED MAP. It's a business that provides
- 5 learning materials, textbooks and other materials to
- 6 some of the leading university, community colleges
- 7 and K through 12 schools all over the country.
- When we first invested in ED MAP, again,
- 9 this is in Nelsonville Ohio, they were producing
- 10 about 1.5 million of revenue. They employed 13
- 11 people.
- Today ED MAP is on schedule to hit about
- 13 50 million in revenue, and will employ nearly a
- 14 hundred people in Nelsonville, Ohio, a low income
- 15 community.
- Now, that story and that success could
- 17 not have happened if AEP had not been one of our
- 18 original investors and stepped up and provided us the
- 19 investment capital to invest in ED MAP.

- Without investors like AEP, those jobs
- 21 and that success story just would not have happened.
- A partner of Adena Ventures is the Ohio
- 23 University Voinovich School for leadership and public
- 24 affairs, and while not directly involved in these
- 25 other areas, I wanted to mention them, particularly

- 1 AEP's longstanding relationship with that school in
- 2 the area of watershed restoration in this region, and
- 3 we have also done some work with the Wilds in
- 4 Zanesville. And we have seen AEP's leadership and
- 5 that organization's effort to practice extensive
- 6 conservation in protecting endangered wildlife.
- 7 In some areas, we have found through
- 8 experience that AEP is a strong partner in economic
- 9 development and environmental work being carried out
- 10 of here in southeastern Ohio, and I'd like to
- 11 conclude by saying it is my understanding that an
- 12 important piece of AEP's energy security plan is
- 13 \$75 million economic development fund, and I urge
- 14 PUCO to approve AEP's request so they can continue
- 15 and expand upon the important work they do in
- 16 southeastern Ohio.
- 17 HEARING EXAMINER SEE: Thank you. Ernest
- 18 Biehl.
- Witness sworn.

Please state and spell your last name for the record.

1 the record.

2 --
23

24

25

1	ERNEST BIEHL
2	presented himself as a public witness, and being
3	first duly sworn, testified as follows:
4	DIRECT TESTIMONY
5	Ernest Biehl, B-i-e-h-l, 6680 State Route
6	530, Lowell, Ohio 45744.
7	I am a township trustee of Salem
8	Township. As I drive the township roads, we have
9	our community consists of a lot of elderly, people on
10	fixed incomes, low income, and I've talked to several
11	of them. They are really concerned about a price
12	increase of any kind, utility of any kind. I think
13	it would be devastating.
14	A lot of these people are proud people.
15	They do not live on any assistance. They provide
16	their own income. And I feel that if they are
17	approached with a higher increase in utilities,
18	electric or what it might be, that they will end up
19	on public assistance. They have to. That's the only

- 20 way they will be able to survive.
- Another point I want to make, I read the
- 22 Marietta Times a few months back where AEP was asking
- 23 for a rate increase and the necessity for the rate
- 24 increase. A few pages over, I read an article where
- 25 AEP announced a substantial profit percentage. I'm

- 1 not sure, but I think you ought to remember it. It
- 2 had a 50 some percent increase in profit.
- 3 I'd like to have -- that might need to be
- 4 something that Public Utilities needs to check into.
- 5 I'm kind of concerned if they are making that kind of
- 6 profit, where this money might be going if we're
- 7 getting CEOs with golden umbrellas. Maybe we need
- 8 to -- this country can't afford to have CEOs with
- 9 golden umbrellas anymore. We've already seen some of
- 10 that coming to light now.
- One of the things in this area,
- 12 Washington County, we have very few high income jobs
- 13 that are family supporting incomes.
- I work in a job other than a trustee. I
- 15 work at a company called RJF International, Marietta,
- 16 Ohio. It used to be a former B.F. Goodrich. It has
- 17 been in business for 60 some years. We make vinyl
- 18 wall coverings and vinyl floor matting.
- 19 Our company manager, Randy Marble, has

- 20 made a statement asking his employees -- we have 300
- 21 employees, and he's asking the employees to do what
- 22 they can to lobby with the state representatives at
- 23 PUCO. If this rate increase would be something to
- 24 come to pass, the 15 percent increase yearly, that it
- 25 would be a possibility that we would lose our jobs.

- 1 They could not sustain that kind of an increase in
- 2 utilities.
- 3 One of the things I was thinking in my
- 4 own personal well being that looking into solar
- 5 energy that's coming into the future.
- 6 I called AEP customer service and asked
- 7 how I can get net metering, and they said it was not
- 8 available in this area. And another thing that's not
- 9 available, three phase electric. And so most of our
- 10 rural area, you couldn't get a company come out here
- 11 that needs -- to work with three-phase motors. They
- 12 cannot go out in the rural area and set up
- 13 businesses. They'd have to go someplace in the big
- 14 cities, which in big cities that's offered anywhere
- 15 you go.
- 16 In closing, I guess when AEP -- when
- 17 Monongahela was turned over to AEP, I thought we were
- 18 saved from the fox, but now it looks like we've been
- 19 turned over to the wolves. Thank you.

2	20	HEARING EXAMINER SEE: Thank you. Glen
2	21	Miller.
2	22	Witness sworn.
2	23	Please state your fame for the record and
2	24	your address.
2	25	

1	GLEN MILLER
2	presented himself as a public witness, and being
3	first duly sworn, testified as follows:
4	DIRECT TESTIMONY
5	My name is Glen Miller, G-l-e-n,
6	M-i-l-l-e-r, 145 Fairway drive, Beverly, Ohio, 45715.
7	I'm the president of our Muskingum Valley
8	Area Chamber of Commerce. We have members all the
9	way from McConnelsville to Beverly to Lowell to
10	Marietta.
11	I'm here tonight to speak and tell you
12	that AEP has been a very good neighbor in our area.
13	They have supported our Chamber one hundred percent,
14	and we have monthly luncheon meetings, and they will
15	send four or five or six employees from their
16	facility down to our luncheon meetings, and if
17	there's any questions, they are there to answer the
18	questions with our Chamber members. And we have two
19	fund raisers every year, a golf outing, and an annual

- 20 dinner, and they are very supportive of both of
- 21 those, and so I'm just here to say they have been a
- 22 very good neighbor, and we appreciate what they have
- 23 done for us. We have over a hundred members in our
- 24 chamber, rural chamber, but I expect if you took a
- 25 vote of our members, they would probably want me to

1	say tonight that they would want a very conservative
2	rate increase. Very conservative.
3	So that's all I have to say. Glad to be
4	here.
5	HEARING EXAMINER SEE: Thank you. Hunt
6	Brawley.
7	Witness sworn.
8	Please state and spell your name for the
9	record.
10	
11	HUNT BRAWLEY
12	presented himself as a public witness, and being
13	first duly sworn, testified as follows:
14	DIRECT TESTIMONY
15	Hunt Brawley, H-u-n-t, B-r-a-w-l-e-y.
16	I'm the development director of the Colony Theater,
17	501C3 nonprofit organization. I'm in charge of
18	restoring the Colony Theater in downtown Marietta.
19	And basically, I would like to say,

- 20 again, you know, we certainly share the concern of
- 21 higher power costs. We are a restoration project.
- 22 Not operating now, but certainly foresee us using a
- 23 lot of power in the future, and certainly concerned
- 24 about the price increases, but, really, that's not
- 25 what I'm here to speak about. I'm really here just

- 1 to speak about, in my opinion, I believe AEP has been
- 2 a good corporate citizen in Marietta. They have come
- 3 in real early with support for the Colony Theater
- 4 restoration effort at a time when I think a lot of
- 5 other companies really weren't looking at supporting
- 6 the theater since it was such a startup and a large
- 7 and ambitious endeavor in downtown Marietta.
- 8 I think AEP really had the foresight to
- 9 look at something like the Colony Theater that really
- 10 had the ability to bring a number of jobs and really
- 11 serve as an economic catalyst in downtown Marietta.
- 12 I think they have been very good to work with and had
- 13 a lot of foresight.
- I think at a time when more and more of
- 15 our companies are either nationally or
- 16 internationally owned, I think the support for a lot
- 17 of local organizations is drying up, and I think AEP
- 18 has demonstrated that they are interested in
- 19 supporting local organizations, nonprofits and have

- 20 really contributed to our growth and in the
- 21 development at this stage of the Colony Theater.
- So I would certainly appreciate AEP's
- 23 support, and encourage other companies to support
- 24 local causes like AEP. Thank you.
- 25 HEARING EXAMINER SEE: Thank you. John

1	Poling.
2	Witness sworn.
3	Please state and spell your name for the
4	record.
5	
6	JOHN POLING
7	presented himself as a public witness, and being
8	first duly sworn, testified as follows:
9	DIRECT TESTIMONY
10	My name is John Poling, 123 Brentwood
11	Street, Marietta, Ohio. I spell my last name,
12	P-o-l-i-n-g.
13	HEARING EXAMINER SEE: Go ahead with your
14	statement, sir.
15	JOHN POLING: I am retired from Allegheny
16	Energy. Worked for them 41 years and eight months,
17	and I was manager here in Marietta for the last 28
18	years of that time. And the last this was after I
10	retired that Allegheny was not allowed by the Public

- 20 Utility Commission to increase their rates because
- 21 they said they had no competition. Neither does Ohio
- 22 Power or Columbus and Southern have any competition.
- So they can just about -- with
- 24 deregulation, they can just about reach the moon with
- 25 the price increases that they want. I don't think

- 1 the rate increases are justified. And I don't
- 2 understand why we are a part of the Athens Columbus
- 3 and Southern part when they have got a power plant
- 4 here in Beverly, Ohio, right here in our county.
- 5 You would think that they would be
- 6 serving us from there at a more economical rates.
- 7 I don't know if Ohio Power is still
- 8 getting their power here from Allegheny Energy, but
- 9 for a while they were, and they may still be. I
- 10 don't know.
- But I think the amount of increase that
- 12 they are asking is extremely exorbitant, and I'm very
- 13 much opposed to it. Thank you.
- 14 HEARING EXAMINER SEE: Thank you.
- Ed Forshey.
- Witness sworn.
- 17 Please state and spell your last name for
- 18 the record, and give us your address.
- 19 ED FORSHEY: Ed Forshey, 14098 Chapel

20	Drive, Caldwell, Ohio 43724.
21	HEARING EXAMINER SEE: Go ahead with your
22	statement.
23	
24	
25	

I	ED FORSHEY
2	presented himself as a public witness, and being
3	first duly sworn, testified as follows:
4	DIRECT TESTIMONY
5	First of all, give a little disclaimer,
6	I'm going to talk about my company that I work with,
7	but I wasn't asked to be here to speak for the
8	company. I'm here tonight to speak for the 140
9	employees that we have. I work for Metallurg
10	Vanadium.
11	I'm the operations manager for Metallurg
12	Vanadium, and we've been a partner with AEP almost 60
13	years. And as other testimony that I've heard
14	tonight, they have been a great partner. We have had
15	great customer service. Any time that we have had
16	issues, they have sent whatever manpower, equipment,
17	was needed to get our operation back up and running
18	and so forth.
19	So they have been a great partner with

- 20 us, but what I fear is with these, what I believe to
- 21 be extremely high rate increases, our livelihood
- 22 could be jeopardized over the next few years.
- 23 Let me explain a little bit about our
- 24 company.
- We take landfill waste from oil refiners

- 1 and power plants, and we melt that in electric arc
- 2 furnaces. So our power usage is extremely high. We
- 3 use about 5.8 million kilowatts annually at a cost of
- 4 about \$3 million to our company, but we extract
- 5 Vanadium which is a super alloy used in the steel
- 6 industry. It's a hardener.
- From that process also we have Revan(TM)
- 8 Slag. We have FeNiMoly(TM), iron, and all these
- 9 products are resold to the steel industry used by all
- 10 major steel companies.
- Our goal as a facility is to be zero
- 12 waste facility. Everything that we produce comes out
- 13 in a salable product. We landfill very little, and
- 14 hopefully within a year's time, we will landfill
- 15 absolutely nothing.
- 16 So we provide a service to this country.
- 17 We also provide employment in an area that has been
- 18 devastated by job losses for sometime. This past
- 19 year a company in Cambridge closed, shut their doors.

- 20 400 jobs lost. We have a company just south of us in
- 21 Caldwell has announced they're closing. That will be
- 22 another 300 jobs they are losing.
- We are in the middle of a three-phase
- 24 expansion as a company. We're in phase one with
- 25 spending approximately \$40 million. This will not

- 1 only add construction jobs on a temporary basis, we
- 2 will also be adding to our current employment.
- What I fear for the proposed 15 percent
- 4 increase for the next three years, and I recognize
- 5 that it doesn't just stop there because if I read
- 6 properly there's some delayed costs and so forth that
- 7 are going to be delayed to 2012 and beyond. So we
- 8 could be looking at significant increases over the
- 9 next several years.
- We have only one competitor in the United
- 11 States. Gulf Oil down in Texas, and the biggest
- 12 competitive advantage that we've had as a company has
- 13 been our economically costed power. That's been our
- 14 greatest advantage. Gulf Oil has about 20 percent of
- 15 the market share in the U.S. Our facility has
- 16 30 percent. The other 50 percent of the market is
- 17 imported from Russia, China, Venezuela. Our
- 18 objective over the next few years of expansion was to
- 19 eat away at that 50 percent to provide more jobs and

- 20 opportunities in this great country that we live in.
- Our owners are based in the Netherlands.
- 22 We have about eight other companies, and they are all
- 23 foreign companies spread throughout the world. We
- 24 are the only U.S. company.
- In the future I cannot foresee why our

- l leadership would want to remain in the State of Ohio,
- 2 let alone in the United States, with these type of
- 3 increases that we've had.
- 4 So I guess I plead with the PUCO to be
- 5 very diligent in their duties of reviewing these rate
- 6 increases. We certainly do not want to jeopardize a
- 7 fair increase to all companies. Even our company
- 8 expects to have a reasonable profit and to stay in
- 9 business. And I don't take that away from our
- 10 partner AEP, but I would plead that it would be very
- 11 reasonable in what is granted because it cannot only
- 12 jeopardize our company in the business we're in, but
- 13 many companies throughout this fine country we're in.
- 14 Thank you.
- 15 HEARING EXAMINER SEE: Thank you. Noel
- 16 Wetz. Roger Early.
- Witness sworn.
- Please state and spell your name for the
- 19 record and provide us your address.

1	ROGER EARLEY
2	presented himself as a public witness, and being
3	first duly sworn, testified as follows:
4	DIRECT TESTIMONY
5	Roger Earley, E-a-r-l-e-y, 190 Holdren
6	Lane, New Matamoras Ohio 45767.
7	HEARING EXAMINER SEE: Go ahead with your
8	statement, sir.
9	ROGER EARLEY: I'm more or less here to
10	verify and testify that these other people ahead of
11	me is true, but, like they are all saying, when AEP
12	took over, we was on Allegheny Electric. We was
13	paying \$48 a month. It went to \$60 a month. Now
14	it's \$73 a month.
15	I'm retired from the same company he's
16	from, aluminum company from steel workers. And I had
17	the same problem that he has with our doctor bills,
18	our
19	HEARING EXAMINER SEE: I'm sorry. Sir.

- 20 just so the record is clear, you keep saying he.
- 21 Tell me the individual you are referring to by name.
- MR. EARLEY: Don Holdren. With me and my
- 23 wife, our insurance the way it is has went up, and as
- 24 he was stating, we don't know how much longer that --
- 25 we might get a letter this week or next week and say,

- 1 well, your pension is cut off.
- 2 But anyways, what he was saying, too,
- 3 that like gasoline, well, I mean, it went up, and you
- 4 can stop driving a car sometime, but just like the
- 5 other people said, this electric is ongoing. We need
- 6 it. We have to have it. So we can't say, well, we
- 7 changed all the lightbulbs in the house to save
- 8 electric, but the electric bill still went up from 60
- 9 to 73 dollars.
- So what do we do? We turn all the lights
- 11 out or what. So what I'm saying, that the way the
- 12 rates has gone, with set income -- another thing, I'm
- 13 on the board of Community Action. And every month we
- 14 see people lined up coming in there, they can't pay
- 15 their bills. They are going to shut their electric
- 16 off.
- 17 So where do we go? Do we let electric
- 18 companies make the big profits, put everybody out of
- 19 electric?

- And another thing, I live where we have
- 21 two different electrics. Washington County Electric,
- 22 that's out in the rural area, and every time AEP
- 23 raises their electric, well, they raise theirs about
- 24 a half more. They are paying double what we're
- 25 paying here. So look what it's doing to the people

that lives out in the country. Thank you. 2 HEARING EXAMINER SEE: Thank you. 3 Ron Wesel. 4 Witness sworn. 5 Please state and spell your name for the record and give us your address. RON WESEL: Ron Wesel, W-e-s-e-l. I live 7 at 113 Knox Street, Marietta. I'm here to represent my company Mondo 9 Polymer Technologies, 27620 State Route 7, Reno, 11 Ohio. We are a plastic recycler. Our utility 12 bills from AEP run about \$23,000 a month, and a 15 percent increase, that will be an additional \$42,000 a year we're going to have to try to absorb. 15 16 Companies in this area in Southeast, Ohio just cannot afford that kind of an increase. I mean,

18 I can't believe that the PUCO cannot see what impact

all those things are having on business in Ohio.

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- We're losing business every day in Ohio
- 21 and southeast Ohio and to try to push through a
- 22 15 percent increase, companies here just cannot
- 23 afford it. I mean, do we want to push all our
- 24 business to some other country, some other state?
- 25 People here just can't afford it. I mean, I have to

1	lay off people. It could put us out of business.
2	We're looking at \$42,000 a year increase
3	in electric. We just cannot afford that in this
4	area. Anything you do to I mean, I understand, I
5	could live with a 2 or 3 percent increase, cost of
6	living increase, but 15 percent is totally out of
7	line and totally exorbitant. Thank you.
8	HEARING EXAMINER SEE: Thank you.
9	Linda Masters. I'll assume Bob Masters
10	went with her.
11	Dave Stutzman.
12	Witness sworn.
13	Please state and spell your last name for
14	the record and give us your address.
15	
16	DAVID STUTZMAN
17	presented himself as a public witness, and being
18	first duly sworn, testified as follows:
19	DIRECT TESTIMONY

- 20 David Stutzman, Stutzman, 265 Warrior
- 21 Drive, Vincent, Ohio 45784.
- I just want to make a few brief
- 23 statements.
- I took some time and got on line with my
- 25 computer at home. Something some of the elderly

- 1 can't do. And looked at comparative rates throughout
- 2 the world, industrialized nations, and the cost of
- 3 the raw materials to produce electricity throughout
- 4 the world and industrialized countries are a lot more
- 5 with the exception of natural gas alone.
- 6 I know that the majority of electricity
- 7 produced in Ohio is coal. So coal is much cheaper in
- 8 the United States for the production of electricity
- 9 according to the U.S. Energy Information
- 10 Administration and the International Energy Agencies.
- So I can't see a justified increase of
- 12 15 percent for one year, let alone for three years
- 13 when a profit -- a reasonable profit can be made now,
- 14 and infrastructure maintained and infrastructure
- 15 improved with the money that's being made now.
- 16 I have older parents too. I have older
- 17 relatives in the community. I have neighbors who are
- 18 older, retired, fixed incomes, just like we've heard
- 19 here tonight. I'm only one voice, but there are

- 20 hundreds and thousands of those people right here in
- 21 our county that I'd like to take the opportunity to
- 22 speak for.
- Now, those people can't be here, and
- 24 we've heard from businesses who have worked well with
- 25 AEP. That's fine. But it's those individuals,

1	thousands of them who are going to be paying this
2	increase that's going to provide the future profit
3	for AEP.
4	They can't afford it. If they can't
5	afford it, they are going to be gone. You won't have
6	any income. So I think that that should be under
7	consideration for PUCO.
8	I appreciate you taking the time to hear
9	us. That's really all I have to say.
10	HEARING EXAMINER SEE: Thank you.
11	Andy Thompson. Ray Mahan.
12	Witness sworn.
13	Please state and spell your last name for
14	the record and give us your address.
15	
16	RAY MAHAN
17	presented himself as a public witness, and being
18	first duly sworn, testified as follows:
10	DIRECT TESTIMONY

- 20 I'm Ray Mahan, M-a-h-a-n, 3911 North
- 21 Rainy Road, Malta, Ohio. I'm one of the few of many
- 22 people that's been described here today as retired
- 23 persons on a very limited income. And I think these
- 24 raises -- occasional raise of 15 percent we could
- 25 sustain, but if you do this every year, it's going to

- 1 be devastating to people like myself, and the
- 2 hundreds of thousands of others -- these other
- 3 gentlemen mentioned that are going to be affected by
- 4 this.
- 5 I would ask that you all perhaps put a
- 6 hold on these raises, and help support the poor
- 7 people of Ohio.
- 8 HEARING EXAMINER SEE: Is that all you
- 9 have?
- 10 RAY MAHAN: Yes. Thank you.
- 11 HEARING EXAMINER SEE: Thank you very
- 12 much.
- The Honorable Joy Padgett.
- Witness sworn.
- 15 Please state and spell your name for the
- 16 record and provide us with your address.
- JOY PADGETT: Joy Padgett, P-a-d-g-e-t-t,
- 18 871 Walnut Street, Coshocton, Ohio 43812.
- 19 HEARING EXAMINER SEE: Go ahead with your

20 statement.

21 ---

22

23

24

1	JOY PADGETT
2	presented herself as a public witness, and being
3	first duly sworn, testified as follows:
4	DIRECT TESTIMONY
5	Well, I do serve as the State Senator
6	for this region. Washington County is one of my
7	counties. I live in Coshocton, and I am a customer
8	of AEP.
9	I think I've been around I was around
10	in 1999 in the House when we went through the
11	electric deregulation Bill, and, of course, was there
12	when we just passed House Bill Senate Bill 221
13	which is the restructure. So there's been a lot of
14	discussion about electric, electric rates, what it
15	does to the economy, what it does to the cost for
16	people who are on fixed incomes, the low income, and
17	these are all very, very serious issues.
18	I've spent much my time not just in the
19	legislature, but also as Director of the Governor's

- 20 office of Appalachia. That's a 29 county region.
- 21 Much of it served by AEP.
- I think the important thing is that if I
- 23 talked to all these different businesses, the
- 24 industrial electric users, there are several
- 25 companies in this area that belong to the industrial

- 1 electric users organization, and the two things that
- 2 they ask for constantly is to make sure there is
- 3 sustainable electric coming to their companies, and
- 4 also that there are predictable rate increases.
- 5 Probably that was the biggest message
- 6 that I heard is that we cannot live without some kind
- 7 of a rate stabilization plan. We need to know that
- 8 we can predict where the costs are going.
- 9 I worked with AEP to save companies. I
- 10 can tell you that there are a couples companies, one
- 11 is over -- at that time they had about a thousand
- 12 employees, not quite that many now, if AEP had not
- 13 come to the table, I know that company right here in
- 14 southeast Ohio would not be with us.
- 15 I guess what I'm saying is that they do
- 16 step up to the plate. When there are issues going on
- 17 of trying to help companies get stabilized, that they
- 18 do come to the table and have often worked with
- 19 companies in order to even go through and do what

- 20 they call walk-throughs of how to reduce the use and
- 21 the consumption of electricity.
- So they are not just there to sell
- 23 electricity, but they are also there to help partner
- 24 these businesses so that they don't use all the
- 25 electricity.

1	I also believe that that's true for
2	residential, that they have programs within that area
3	that help residential folks figure out how to reduce
4	their electric costs.
5	I was right there with Mong Power. I can
6	tell you, some people thought I moved to Marietta I
7	was down here so often. But I can assure you that if
8	Mong Power had done what they wanted to do, those
9	electric rates wouldn't be up 30 percent, they
10	probably would have doubled. So although, the rates
11	went with AEP, they would not have gone up they
12	did not go up nearly as much as they would have had
13	they stayed on Mong Power.
14	I also know that in talking with AEP that
15	they are aggressively working with, and I think you
16	heard Mike Jacoby earlier talk about that they
17	regularly work with the local economic development
18	director. They have set aside money within their
19	plan in order to promote economic development to

- 20 promote alternative types of energy that they can
- 21 bring to the table and put on the grid. And
- 22 sometimes we forget about not just the new jobs that
- 23 people are crying for, but the jobs that have been
- 24 actually retained because of the work that they have
- 25 done.

1	I guess I will close by saying that I
2	don't like rate increases either. I don't like any
3	of this. I don't like what's happened to the cost of
4	gasoline. I don't like what's happened to all the
5	different utilities that have gone up, but it is here
6	to stay. And I do look at AEP as being a partner in
7	southeast Ohio to help us grow the economy here so
8	that we can bring more jobs to this region.
9	I will say to you that people from across
10	the rest of the State, you know, when you look at
11	what their rate increases are, they would be glad to
12	have the rate increases that we have down here, not
13	that I like them, but we are still with AEP having
14	some of the lowest rate increases. Thank you.
15	HEARING EXAMINER SEE: Thank you. Carl
16	Dingus Brook. Kara.
17	Witness sworn.
18	Please state and spell your last name and
19	give us your address.

1	KARA DINGUS BROOK
2	presented herself as a public witness, and being
3	first duly sworn, testified as follows:
4	DIRECT TESTIMONY
5	Kara Dingus Brook, B-r-o-o-k, 279 East
6	Hunter Street, Logan, Ohio 43138.
7	I serve as the president and CEO of a
8	foundation for Appalachia Ohio. We are a regional
9	community foundation that works to enrich the quality
10	of life in the 29 counties of Appalachia Ohio. My
11	purpose is to share my experience working with AEP
12	and perceptions of their benefit to our region as a
13	corporate citizen.
14	Southeast Ohio as a region receives
15	1 percent of all the corporate giving that takes
16	place in the State of Ohio. So 99 percent is taking
17	place outside our region.
18	I have found AEP in my work with the
19	foundation to be a strong charitable partner to our

- 20 communities and to our foundation.
- They have community affairs
- 22 representatives who are stationed throughout our
- 23 region, keeping them in touch with needs and
- 24 opportunities to help. I have found that they really
- 25 encourage their employees to give and to volunteer.

1	Our foundation personally has benefited
2	from American Electric Power Board members and
3	assistants in that way. I have also found that they
4	really give significant charitable dollars to their
5	communities. We have heard many references to these
6	gifts this evening. They have invested over \$525,000
7	in our foundation. Big things for environmental
8	stewardship. They have also helped with essay
9	contests that we have done in the school to work with
10	students.
11	Their charitable fingerprints are on many
12	good things here in our community, and I thank you
13	for the opportunity to bring that perspective to your
14	discussion.
15	HEARING EXAMINER SEE: Thank you. Gordon
16	on Baker Road. Delmar Larkins
17	Witness sworn.
18	Please state and spell your name for the
19	record.

1	DELMAR LARKINS
2	presented herself as a public witness, and being
3	first duly sworn, testified as follows:
4	DIRECT TESTIMONY
5	My name is Delmar Larkins, L-a-r-k-i-n-s.
6	HEARING EXAMINER SEE: And provide us
7	with your address please.
8	MR. LARKINS: 848 Logan Street,
9	Middleport, Ohio.
10	I'm here just to represent myself. A
11	number of things, it's been brought up, so kind of
12	expanding on things that I want to touch on.
13	I have a residence in Middleport. I also
14	have a summer residence in Hartford, West Virginia
15	which is across the river from Pomeroy Syracuse area,
16	just adjacent to this.
17	My place in Hartford, West Virginia, I
18	have the current electric bill for this month. In
19	Hartford. West Virginia it says average energy cost

- 20 per kilowatt hour is 8 cents. My usage was 316
- 21 kilowatt hours. My bill is \$27.34.
- In Middleport, it says the money you
- 23 save, but a new supplier must offer you a price lower
- 24 than 6.7 cents per kilowatt hour for the same usage
- 25 to appear on this bill. My usage was 270 kilowatt

- 1 hours. 46 kilowatt hours less than Hartford, but my
- 2 bill is 32.29. Five dollars and some odd cents
- 3 higher than Hartford.
- 4 My bill in Middleport, Ohio lists the
- 5 charges, and it has service delivery identifying
- 6 number, then it goes: General service charge 15.48,
- 7 transmission service, 2.63, distribution service
- 8 8.62. Customer charge 4.75. Transmission charge 81
- 9 cents.
- 10 My one in Hartford says, rate billing,
- 11 26.80. Local utility tax .54 for the total.
- One thing I've been confronted with this
- 13 summer, I think maybe probably actually started last
- 14 year, but my natural gas company is Columbia Gas of
- 15 Ohio. In the -- because Columbia Gas rates were
- 16 going up in years past, I converted over to electric
- 17 hot water tank, electric cook stove, so that all I
- 18 used was my natural gas furnace in the wintertime,
- 19 but in the summertime, I get a bill for a service

- 20 charge from Columbia Gas. I wrote on my bill, I'm
- 21 being charged for no service rendered.
- I got a call from a woman from Columbia
- 23 Gas, left me an answering machine message, notifying
- 24 me, this was concerned my note I wrote on my bill. I
- 25 just want to inform you all customers pay this

- 1 charge.
- 2 I tried to return her call, got her voice
- 3 mail. I told her I was very sorry to have missed the
- 4 opportunity to be schooled by her on how I should
- 5 feel good because everyone is getting charged for
- 6 something we're not receiving.
- 7 I don't understand where these companies
- 8 get the ability to add all these service charges and
- 9 hide that, it seems, while they still come along and
- 10 say, well, our rates, our kilowatt hour rates are
- 11 lower. So now we want to increase that while they
- 12 are actually taking charges from all avenues.
- We individuals pay not only for our own
- 14 use, which is the increase of our electric bills, but
- 15 as the gentlemen were talking, people were talking
- 16 here about their companies, that cost is turned over
- 17 to the consumer as well.
- We all know from the use of our gasoline
- 19 and our diesel fuel, we pay for the diesel fuel that

- 20 delivers all the goods to all the Wal-Marts and all
- 21 the grocery stores and everything else. We pay for
- 22 it all. We're the bottom end users.
- I was sad to hear the Senator sound like
- 24 she represents AEP other than individual voters.
- And one last thing, I've heard a lot of

- 1 people say about AEP being a good community giver.
- 2 It's easy to give when you have a lot. When you're
- 3 getting a lot from all of us consumers, you have a
- 4 lot. To give back what we're giving to them is not
- 5 generous. Thank you.
- 6 HEARING EXAMINER SEE: Thank you.
- 7 There is no one else on the list. If
- 8 there is anyone else that wishes to offer testimony
- 9 at this time that has not already done so, please
- 10 raise your hand. Okay. That's the case.
- 11 I appreciate your taking the time out of
- 12 your evening and coming out tonight and offering
- 13 testimony.
- 14 As I said before, the comments made
- 15 tonight will become part of the hearing transcript
- 16 and part of the hearing in this case.
- 17 Thank you very much.
- Thereupon, at 8:00 p.m. the hearing was
- 19 adjourned.)

1	CERTIFICATE
2	I do hereby certify that the foregoing is a
3	true and correct transcript of the proceedings taken
4	by me in this matter on Tuesday, October 14, 2008,
5	and carefully compared with my original stenographic
6	notes.
7	
8	Deborah J. Guzzo, Registered Professional Reporter and Notary
9	Public in and for the State of Ohio.
10	
11	My commission expires June 25, 2012.
12	(1749-DJG)
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Summary: Transcript Columbus Southern Power 10/14/08 electronically filed by Mrs. Jennifer D. Duffer on behalf of Armstrong & Okey, Inc.