

FILE**Hunter, Donielle**

From: ContactThePUCO@puc.state.oh.us
Sent: Thursday, October 23, 2008 5:28 PM
To: Docketing
Subject: Docketing
Attachments: 104485.html

Public Utilities Commission of Ohio
Investigation and Audit Division

Memorandum

Date: 10/23/2008

Re: William Standish
202 Lee Ave

Marietta, OH 45750

Docketing Case No.: 08-917-EL-SSO

Notes:

Please docket the attached in the case number above.

RECEIVED-DOCKETING DIV
2008 OCT 24 AM 8:36
PUCO

This is to certify that the images appearing are an
accurate and complete reproduction of a case file
document delivered in the regular course of business
Technician 5 Date Processed OCT 24 2008

10/24/2008

From: "webmaster@puc.state.oh.us"
To: "ContactThePUCO@puc.state.oh.us"
Subject: 40659
Sent: 10/16/2008 5:26:56 PM
Message:
WEB ID: 40659 AT:10-16-2008 at 05:26 PM

TYPE: complaint

NAME: Mr. William Standish

CONTACT SENDER ? Yes

MAILING ADDRESS:

- 202 Lee Ave
- Marietta , Ohio 45750
- USA

PHONE INFORMATION:

- Home: 740-374-6210
- Alternative: 740-374-0666
- Fax: *(no fax number provided?)*

E-MAIL: bd.73standish@suddenlink.net

INDUSTRY:Electric

ACCOUNT INFORMATION:

- Company: American Electric Power Co.
- Name on account: William L. Standish
- Service address: 202 Lee Ave.
- Service phone: 740-374-6210
- Account Number: 107-282-887-0-4

COMPLAINT DESCRIPTION:

I find it hard to understand why AEP can justify an increase in our rates of near 50% in the next two to three years. When the CEO makes over \$19 million per year and other executives earn in the millions why should the customers pick up the tab for storm damage, prices of coal, etc. The company should be planning and putting money aside for such emergencies. Will the customer have to pay each time a bad storm comes and the high demand of coal due to Chinese consumption. Marietta sits within a low employment area (southern Ohio) and is decreasing every month. jobs are being lost and people are moving from our area every month. No one deserves an income of almost \$20 million per year. Concessions should be made in those areas first before increases in our electric rates.

RECEIVED-DOCKETING DIV
2008 OCT 24 AM 8:36
PUCO