18-918-EL-530

FILE

From: "webmaster@puc.state.oh.us" To: "ContactThePUCO@puc.state.oh.us"

Subject: 40746

Sent: 10/21/2008 1:34:37 PM

Message:

WEB ID: 40746 AT:10-21-2008 at 01:34 PM

TYPE: comment.

NAME: Mr. Barrett Rydell

CONTACT SENDER ? No.

MAILING ADDRESS:

• (NO CITY?), (NO STATE??) (NO ZIP??)

• (NO COUNTRY??)

PHONE INFORMATION:

• Home: (no home phone provided?)

• Alternative: (no alternative phone provided?)

• Fax: (no fax number provided?)

E-MAIL: (no e-mail address provided)

INDUSTRY: Electric

ACCOUNT INFORMATION:

• Company: American Electric Power

• Name on account: Barrett P Rydell

• Service address: 3466 London Dr. Lima, OH 45805

• Service phone: 419-999-4228

Account Number: 076-504-116-0-1

COMMENT DESCRIPTION:

I am opposed to AEP's current application for a 45% rate increase over the next three years. The reliability of their distribution system is terrible. We frequently experience power outages lasting from mere seconds to longer outages. As a result, many in my neighborhood either have portable or fixed generators.

AEP should be required to make the necessary improvements to increase the reliability of their system before approval of their rate case is granted

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