

5
BEFORE
THE PUBLIC UTILITIES COMMISSION OF OHIORECEIVED-DOCKETING DIV
2008 OCT 21 PM 2:29
PUCO

In the Matter of the Application of The
East Ohio Gas Company d/b/a Dominion
East Ohio for Authority to Increase Rates
for its Gas Distribution Service.

Case No. 07-829-GA-AIR

In the Matter of the Application of The
East Ohio Gas Company d/b/a Dominion
East Ohio for Approval of an Alternative
Rate Plan for its Gas Distribution Service

Case No. 07-830-GA-ALT

In the Matter of the Application of The
East Ohio Gas Company d/b/a Dominion
East Ohio for Approval to Change
Accounting Methods

Case No. 07-831-GA-AAM

In the Matter of the Application of The
East Ohio Gas Company d/b/a Dominion
East Ohio for Approval of Tariffs to
Recover Certain Costs Associated with a
Pipeline Infrastructure Replacement
Program Through an Automatic
Adjustment Clause, And for Certain
Accounting Treatment

Case No. 08-169-GA-ALT

In the Matter of the Application of The
East Ohio Gas Company d/b/a Dominion
East Ohio for Approval of Tariffs to
Recover Certain Costs Associated with
Automated Meter Reading Deployment
Through an Automatic Adjustment Clause,
and for Certain Accounting Treatment

Case No. 06-1453-GA-UNC

**MOTION FOR APPROVAL OF REVISED BILL FORMAT
AND MEMORANDUM IN SUPPORT
(EXPEDITED RULING REQUESTED)**

Pursuant to Rules 4901:1-13-11(D) and 4901-1-11(C), The East Ohio Gas Company
d/b/a Dominion East Ohio ("DEO") hereby files its Motion for Approval of Revised Bill Format,
with a request for an expedited ruling.

This is to certify that the image appearing are an
accurate and complete reproduction of a case file
document delivered in the regular course of business
Technician 5 Date Processed OCT 21 2008

The revised bill format is being filed for approval in accordance with Rule 4901:1-13-11(D) and is attached as Exhibit A. The revised bill format has been reviewed by Commission Staff. It reflects changes made to the back of DEO's bills to incorporate and describe certain items and charges approved by the Commission in its Opinion and Order issued in this case on October 15, 2008, including the addition of descriptions of the Basic Monthly Charge, Usage-Based Charges, Returned Payment Fee, Investigation Fee, and Late Payment Charge.

DEO is requesting expedited treatment of this motion pursuant to Rule 4901-1-11(C). Expedited treatment is requested to reduce the already significant lead time required in ordering new billing stock; without expedited treatment, DEO may run out of its current bill stock and be required to place a new order of the current stock.

For the reasons stated above, DEO respectfully requests the Commission provide an expedited ruling on DEO's motion, grant that motion, and approve the revised bill format.

Respectfully submitted,



Mark A. Whitt
Andrew J. Campbell
JONES DAY

Mailing address:

P.O. Box 165017

Columbus, Ohio 43216-5017

Street address:

325 John H. McConnell Blvd., Suite 600
Columbus, Ohio 43215-2673

Telephone: (614) 469-3939

Facsimile: (614) 461-4198

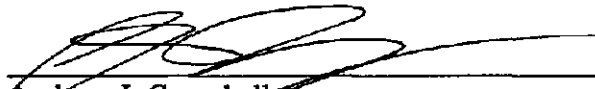
mawhitt@jonesday.com

ajcampbell@jonesday.com

ATTORNEYS FOR THE EAST OHIO GAS
COMPANY D/B/A DOMINION EAST OHIO

CERTIFICATE OF SERVICE

I certify that a copy of the foregoing Motion for Approval of Revised Bill Format and Memorandum in Support of The East Ohio Gas Company d/b/a Dominion East Ohio was delivered to the following persons by electronic mail this 21st day of October, 2008.


Andrew J. Campbell

Interstate Gas Supply, Inc.
John Bentine, Esq.
Mark Yurick, Esq.
Chester, Wilcox & Saxbe LLP
65 East State Street, Suite 1000
Columbus, OH 43215-4213
jbentine@cwslaw.com
myurick@cwslaw.com

Office of the Ohio Consumers' Counsel
Joseph Serio, Esq.
10 West Broad Street, Suite 1800
Columbus, OH 43215-3485
serio@occ.state.oh.us

Ohio Partners for Affordable Energy
David Rinebolt, Esq.
P.O. Box 1793
Findlay, OH 45839-1793
drinebolt@aol.com

UWUA Local G555
Todd M. Smith, Esq.
Schwarzwald & McNair LLP
616 Penton Media Building
1300 East Ninth Street
Cleveland, Ohio 44114
tsmith@smcnlaw.com

The Neighborhood Environmental Coalition,
The Empowerment Center of Greater
Cleveland, The Cleveland Housing Network,
and The Consumers for Fair Utility Rates
Joseph Meissner, Esq.
The Legal Aid Society of Cleveland
1223 West 6th Street
Cleveland, OH 44113
jpmeissn@lasclv.org

Dominion Retail
Barth E. Royer
33 South Grant Avenue
Columbus, OH 43215-3927
barthroyer@aol.com

Stand Energy Corporation
John M. Dosker, Esq.
General Counsel
1077 Celestial Street, Suite 110
Cincinnati, OH 45202-1629
jdosker@stand-energy.com

Integrays Energy Services, Inc.
M. Howard Petricoff
Stephen M. Howard
VORYS, SATER, SEYMOUR AND PEASE
LLP
52 East Gay Street
P.O. Box 1008
Columbus, Ohio 43216-1008
mhpetricoff@vorys.com

The Ohio Oil & Gas Association
W. Jonathan Airey
VORYS, SATER, SEYMOUR AND PEASE
LLP
52 East Gay Street
P.O. Box 1008
Columbus, Ohio 43216-1008
wjairey@vssp.com

Stephen Reilly
Anne Hammerstein
Office of the Ohio Attorney General
Public Utilities Section
180 East Broad Street, 9th Floor
Columbus, Ohio 43215
stephen.reilly@puc.state.oh.us
anne.hammerstein@puc.state.oh.us

Robert Triozzi
City of Cleveland
Cleveland City Hall
601 Lakeside Avenue, Room 206
Cleveland, Ohio 44114-1077
RTriozzi@city.cleveland.oh.us
SBeeler@city.cleveland.oh.us

EXHIBIT A

Paying Your Bill

This bill may be paid at any authorized payment agency. Be sure to bring the entire bill when paying in person. For the location of a payment agency near you, please visit www.dom.com or call 1-800-362-7557. Also, pay online anytime at www.dom.com via debit/credit card or electronic check, or call BillMatrix Corporation, toll free at 1-800-573-1153. **Service fee applies.**

For your own protection, do not send cash through the mail. Allow six days for payments to be applied to your account. Please record your account number on your check or money order and mail to Dominion East Ohio, PO Box 26785, Richmond, VA 23261-6785. Do not include correspondence with your payment.

ELECTRONIC CHECK CONVERSION — When you provide a check as payment, you authorize us either to use information from your check to make a one-time electronic fund transfer from your account or to process the payment as a check transaction. When we use information from your check to make an electronic fund transfer, funds may be withdrawn from your account as soon as the same day we receive your payment, and you will not receive your check back from your financial institution. If you do not want your check converted or have questions, please call 1-800-362-7557.

Manage Your Account—Register for free at www.dom.com. Make payments, get e-Bills, view billing and usage history 365 days a year!

Explanation of Billing Terms

(The following terms will not appear on every bill.)

Basic Monthly Charge	This new charge replaces the Monthly Service Charge for most customers. It includes the fixed costs for delivering gas, plus applicable riders.	MCF	An abbreviation for the standard measure of gas meaning 1,000 Cubic Feet.
Cancel Billing	A credit issued to the account when a correction is needed on past charges.	Meter Test	Charged for a meter test performed at a customer's request.
CR	Credit.	Miscellaneous Charge(s)	An additional debit or credit applied to the account.
Estimated Gas Bill	During the months we don't read your meter, your bill is based on previous gas usage, gas rates and the weather. An estimated bill will be verified when your meter is read or you may enter your own meter reading online at www.dom.com .	Monthly Service Charge	Covers such costs as the maintenance of the gas meter, meter reading, billing and record keeping.
Gas Cost	The price charged to cover the cost of natural gas.	Reconnection Fee	Charged to reconnect service at a service address following a shutoff for nonpayment.
Gas Usage Charge	Covers expenses, including SSO gas cost and transportation charges, involved in bringing gas services to customers who purchase gas from Dominion East Ohio.	Reset Read	Adjusted reading that establishes the point from which you are responsible for gas use following equipment replacement or a billing adjustment.
Gross Receipts Tax	Ohio tax levied on public utilities.	Returned Payment Fee	Fee for each returned item tendered or authorized as payment on the customer's account and returned for any reason, including insufficient or uncollected funds, closed account, revoked authorization or stop payment.
Investigation Fee	Fee to be levied in those circumstances where Dominion East Ohio has reasonable proof of the customer's fraudulent or damaging practice related to gas service.	Security Deposit Installment	Security deposits are billed to customers in equal, one-third increments of the total deposit.
Late Payment Charge	Beginning in April 2009, a 1.5% late payment charge (LPC) may be added to the past-due amount of your bill if you do not pay the minimum required amount by the bill due date. For Payment Plan and Budget customers, the LPC applies only to the past-due plan amount.	Standard Service Offer (SSO)	Cost of acquiring natural gas for sale to customers who purchase gas from Dominion East Ohio.
		Transportation Charges/ Usage-Based Charges	Cover costs associated with delivering gas to the meter, including applicable riders and taxes. All customers are required to pay these charges regardless if they choose an alternate supplier through the Energy Choice or other transport programs. These charges do not include the cost of the gas.

Billing, Service Inquiries or Concerns

If you have a billing or service problem, please call Dominion East Ohio first at the number listed at 1-800-362-7557.

If your complaint is not resolved after you have called Dominion East Ohio, or your Energy Choice supplier or governmental aggregator at the number listed on the front of your bill, or for general utility information, residential and business customers may call the Public Utilities Commission of Ohio (PUCO) toll free at 1-800-686-7826 or for TDD/TTY toll free at 1-800-686-1570 from 8 a.m. to 5 p.m. weekdays, or visit www.puco.ohio.gov.

The Ohio Consumers' Counsel (OCC) represents residential utility customers in matters before the PUCO. The OCC can be contacted toll free at 1-877-742-5622 from 8 a.m. to 5 p.m. weekdays, or visit www.pccocc.org.

EMERGENCY SERVICE . . .

We consider it an emergency when you smell a gas odor or when none of your gas appliances are working. Call toll free 1-877-542-2630. Our 24-hour emergency personnel will take your call.

FOR HELP WITH YOUR BILL . . .

There are several programs available that could help you with your winter heating bills. For more information, call us at 1-800-362-7557.

Medical Certification — Delays a shutoff when it would be especially dangerous to the health of a permanent member of your household. It allows you time to get financial help. It does not reduce the amount you owe. You can get a medical certification form by calling 1-800-950-7989. A licensed medical professional must sign the form. If gas service is off, return the signed form within 21 days to restore service.

Energy Choice — This program provides eligible customers the ability to purchase gas from supplier. To obtain an "Apples to Apples" comparison of available competitive natural gas supplier offers, visit the PUCO Web site at www.puco.ohio.gov or call 1-800-299-7271. Another resource for information is www.DominionGasChoice.com.

HOW TO REACH US . . .

By Internet -- Visit us online at www.dom.com to 'Manage Your Account' 365 days a year!

By Phone -- Call us at 1-800-362-7557. Our office hours are 7 a.m. to 7 p.m. Monday through Friday.

For Hearing-Impaired Customers -- Cleveland customers with a Telecommunications Device for the Deaf can call 216-736-6789. Those in other areas can call toll free at 1-800-633-8903.

By Mail -- Write to Dominion East Ohio, PO Box 5759, Cleveland, OH 44101. Please do not include payment with your correspondence.