

FILE

Oct 18, 2008
Hamilton, Ohio 45011

Public Utilities Commission of Ohio
Attn: Docketing Division
180 E. Broad St.
Columbus, Ohio 43215

RECEIVED-DOCKETING DIV

2008 OCT 21 PM 12:13

PUCO

To whom it may concern;

In regard to the Duke Energy case number 08- 920- EL- SSO - I do not believe that their request for an increase in our electric rates should be granted to Duke Energy. I do not feel their service has been anything to brag about in this area where I live. We were without power for six days as a result of the strong winds that blew through here on September 14th. The time without power could have been just four days had their work crew spent two more hours, which was the amount of time it took when they decided to come back and remove a tree limb that had fallen across the line that supplies power to the area where I live, I believe that if they had trimmed the trees on their right of way to the required distance they should have been, this problem would not have occurred in the first place. About a month before the winds came Duke Energy left a flyer on our door stating they would be in the area doing tree trimming, I did not see them show up at all to do tree trimming, period. On my desk I have last month electric bill and it states that effective September 28th. PUCO granted Duke Energy adjustments to Rider SRT and Rider FPP in the amount of \$10.09 per month .an increase of 9.1%. How long are they going to be rewarded with rate increases for poor service?

I am a retiree drawing social security and increase after increase in our electric rates has to come to a halt or it might be that a lot more people will be needing assistance in making ends meet in order to stay afloat in these bad economic times. Maybe Duke Energy ought to leave this area go back south, I am fairly sure most residential customers would miss them all that much. CG&E was a much better provider of utilities than Duke Energy by a wide margin'

Thank you for your time

Earl Watkins
6160 Cathleen ct
Hamilton, Oh. 45011

Earl Watkins

This is to certify that the images appearing are an
accurate and complete reproduction of a case file
document delivered in the regular course of business
Technician _____ Date Processed OCT 21 2008