

BEFORE
THE PUBLIC UTILITIES COMMISSION OF OHIO

Barbara Garstka,)	
)	
Complainant,)	
)	
v.)	Case No. 08-1128-TP-CSS
)	
AT&T Ohio,)	
)	
Respondent.)	

AT&T OHIO'S ANSWER

AT&T Ohio¹, for its Answer to the Complaint filed against it, states as follows:

1. AT&T Ohio avers that the Complainant is not the responsible person on the account referenced in the Complaint.

2. AT&T Ohio admits that it provided certain services to the account in question.

3. AT&T Ohio avers that the Commission lacks jurisdiction over Digital Subscriber Line ("DSL"), internet service, and the billing associated with those services.

¹ Complainant named "AT&T" as the Respondent. The Ohio Bell Telephone Company is a public utility in Ohio and provided the services at issue here. The Ohio Bell Telephone Company uses the name AT&T Ohio, which is used in this answer.

4. AT&T Ohio denies that there was a three-week service outage on the account in question.

5. AT&T Ohio denies that it offered Complainant or the person responsible for the account a \$100 billing credit.

6. AT&T Ohio denies any allegation of the Complaint not specifically admitted.

7. AT&T Ohio says that it has breached no legal duty owed to the Complainant or to the responsible person on the account in question and that its service and practices at all relevant times have been in full accordance with all applicable provisions of law and accepted standards within the telephone industry.

WHEREFORE, having fully answered, Respondent AT&T Ohio respectfully prays that this Complaint be dismissed.

Respectfully submitted,

AT&T Ohio

By: /s/ Jon F. Kelly

Jon F. Kelly

AT&T Services, Inc.

150 E. Gay St., Room 4-A

Columbus, Ohio 43215

(614) 223-7928

Its Attorney

08-1128.answer

CERTIFICATE OF SERVICE

I hereby certify that a copy of the foregoing was served on October 15, 2008, by first class mail, postage prepaid, on the following:

Barbara Garstka, Complainant

Barbara Garstka
8621 Scenicview Drive, #105
Broadview Heights, OH 44147

_____/s/ Jon F. Kelly_____
Jon F. Kelly

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in

Case No(s). 08-1128-TP-CSS

Summary: Answer electronically filed by Jon F Kelly on behalf of AT&T Ohio