

# Large Filing Separator Sheet

Case Number: 08-1126-TP-ACE  
90-6189-CT-TRF

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Section: 1 of 2

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NC

281

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September 24, 2008

**VIA OVERNIGHT DELIVERY**

Renee J. Jenkins  
Director of Administration  
Public Utilities Commission of Ohio  
180 E. Broad St.  
Columbus, OH 43215-3793  
(614) 466-3016

90-6189-CT-TRP  
08-8126-TR-ACE

RECEIVED-DOCKETING DIV  
2008 SEP 25 AM 10:17  
PUCO

Re: New Horizons Communications Corp. d/b/a NHC Communications  
Carrier Certification - ACE/CLEC Certification

Dear Ms. Jenkins:

Enclosed please find for filing an original and seven (7) copies of New Horizons Communications Corp. d/b/a NHC Communications' Telecommunications Application Form for Routine Proceedings, along with the Telecommunications Supplemental Application Form for Carrier Certification and required exhibits.

I have also enclosed an extra copy of this letter to be date stamped and returned to me in the enclosed, self-addressed, postage prepaid envelope.

If you have any questions, or if I may provide you with additional information, please do not hesitate to contact me. Thank you.

Respectfully submitted,

Lance J.M. Steinhart  
Attorney for New Horizons Communications Corp.  
d/b/a NHC Communications

Enclosures  
cc: Glen Nelson

This is to certify that the images appearing are an  
accurate and complete reproduction of a case file  
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Technician Am Date Processed 9/25/08

**The Public Utilities Commission of Ohio**  
**TELECOMMUNICATIONS APPLICATION FORM for ROUTINE PROCEEDINGS**  
(Effective: 01/18/2008)

In the Matter of the Application of New Horizons  
Communications Corp. d/b/a NHC Communications  
To Provide Local Exchange  
Services throughout the State of Ohio

TRF Docket No. 90-

Case No. **08-1126-TP ACE**

NOTE: Unless you have reserved a Case # or are filing a Contract, leave the "Case No" fields BLANK.

Name of Registrant(s) New Horizons Communications Corp. d/b/a NHC Communications

DBA(s) of Registrant(s)

Address of Registrant(s) 420 Bedford Street, Suite 250, Lexington, Massachusetts 02420

Company Web Address [www.nhcgrp.com](http://www.nhcgrp.com)

Regulatory Contact Person(s) Stephen Gibbs, President

Phone (781) 290-4600 Fax (781) 290-4660

Regulatory Contact Person's Email Address [infor@nhcgrp.com](mailto:infor@nhcgrp.com)

Contact Person for Annual Report Stephen Gibbs, President

Phone (781) 290-4600

Address (if different from above)

Consumer Contact Information Shira Musher, Director, Revenue Assurance

Phone (800) 520-5812

Address (if different from above)

Motion for protective order included with filing? ☐ Yes ☒ No

Motion for waiver(s) filed affecting this case? ☐ Yes ☒ No [Note: Waivers may toll any automatic timeframe.]

**Section I – Pursuant to Chapter 4901:11-6 OAC – Part I – Please indicate the Carrier Type and the reason for submitting this form by checking the boxes below. CMRS providers: Please see the bottom of Section II.**

NOTES: (1) For requirements for various applications, see the identified section of Ohio Administrative Code Section 4901 and/or the supplemental application form noted.

(2) Information regarding the number of copies required by the Commission may be obtained from the Commission's web site at [www.puco.ohio.gov](http://www.puco.ohio.gov) under the docketing information system section, by calling the docketing division at 614-466-4095, or by visiting the docketing division at the offices of the Commission.

Carrier Type <input type="checkbox"/> Other (explain below)	<input type="checkbox"/> ILEC	<input type="checkbox"/> CLEC	<input type="checkbox"/> CTS	<input type="checkbox"/> AOS/IOS
<b>Tier 1 Regulatory Treatment</b>				
Change Rates within approved Range	<input type="checkbox"/> TRF 1-6-04(B) (0 day Notice)	<input type="checkbox"/> TRF 1-6-04(B) (0 day Notice)		
New Service, expanded local calling area, correction of textual error	<input type="checkbox"/> ZTA 1-6-04(B) (0 day Notice)	<input type="checkbox"/> ZTA 1-6-04(B) (0 day Notice)		
Change Terms and Conditions, Introduce non-recurring service charges	<input type="checkbox"/> ATA 1-6-04(B) (Auto 30 days)	<input type="checkbox"/> ATA 1-6-04(B) (Auto 30 days)		
Introduce or Increase Late Payment or Returned Check Charge	<input type="checkbox"/> ATA 1-6-04(B) (Auto 30 days)	<input type="checkbox"/> ATA 1-6-04(B) (Auto 30 days)		
Business Contract	<input type="checkbox"/> CTR 1-6-17 (0 day Notice)	<input type="checkbox"/> CTR 1-6-17 (0 day Notice)		
Withdrawal	<input type="checkbox"/> ATW 1-6-12(A) (Non-Auto)	<input type="checkbox"/> ATW 1-6-12(A) (Auto 30 days)		
Raise the Ceiling of a Rate	Not Applicable	<input type="checkbox"/> SLF 1-6-04(B) (Auto 30 days)		
<b>Tier 2 Regulatory Treatment</b>				
Residential - Introduce non-recurring service charges	<input type="checkbox"/> TRF 1-6-05(E) (0 day Notice)	<input type="checkbox"/> TRF 1-6-05(E) (0 day Notice)		
Residential - Introduce New Tariffed Tier 2 Service(s)	<input type="checkbox"/> TRF 1-6-05(C) (0 day Notice)	<input type="checkbox"/> TRF 1-6-05(C) (0 day Notice)	<input type="checkbox"/> TRF 1-6-05(C) (0 day Notice)	
Residential - Change Rates, Terms and Conditions, Promotions, or Withdrawal	<input type="checkbox"/> TRF 1-6-05(E) (0 day Notice)	<input type="checkbox"/> TRF 1-6-05(E) (0 day Notice)	<input type="checkbox"/> TRF 1-6-05(E) (0 day Notice)	
Residential - Tier 2 Service Contracts	<input type="checkbox"/> CTR 1-6-17 (0 day Notice)	<input type="checkbox"/> CTR 1-6-17 (0 day Notice)	<input type="checkbox"/> CTR 1-6-17 (0 day Notice)	
Commercial (Business) Contracts	Not Filed	Not Filed	Not Filed	
Business Services (see "Other" below)	Detariffed	Detariffed	Detariffed	
Residential & Business Toll Services (see "Other" below)	Detariffed	Detariffed	Detariffed	

## Section I – Part II – Certificate Status and Procedural

Certificate Status	ILEC	CLEC	CTS	AOS/IOS
Certification (See Supplemental ACE form)		<input checked="" type="checkbox"/> ACE 1-6-10 (Auto 30 days)	<input type="checkbox"/> ACE 1-6-10 (Auto 30 days)	<input type="checkbox"/> ACE 1-6-10 (Auto 30 days)
Add Exchanges to Certificate	<input type="checkbox"/> ATA 1-6-09(C) (Auto 30 days)	<input type="checkbox"/> AAC 1-6-10(F) (0 day Notice)	CLECs must attach a current CLEC Exchange Listing Form	
Abandon all Services - With Customers	<input type="checkbox"/> ABN 1-6-11(A) (Non-Auto)	<input type="checkbox"/> ABN 1-6-11(A) (Auto 90 day)	<input type="checkbox"/> ABN 1-6-11(B) (Auto 14 day)	<input type="checkbox"/> ABN 1-6-11(B) (Auto 14 day)
Abandon all Services - Without Customers		<input type="checkbox"/> ABN 1-6-11(A) (Auto 30 days)	<input type="checkbox"/> ABN 1-6-11(B) (Auto 14 day)	<input type="checkbox"/> ABN 1-6-11(B) (Auto 14 day)
Change of Official Name (See below)	<input type="checkbox"/> ACN 1-6-14(B) (Auto 30 days)	<input type="checkbox"/> ACN 1-6-14(B) (Auto 30 days)	<input type="checkbox"/> CIO 1-6-14(A) (0 day Notice)	<input type="checkbox"/> CIO 1-6-14(A) (0 day Notice)
Change in Ownership (See below)	<input type="checkbox"/> ACO 1-6-14(B) (Auto 30 days)	<input type="checkbox"/> ACO 1-6-14(B) (Auto 30 days)	<input type="checkbox"/> CIO 1-6-14(A) (0 day Notice)	<input type="checkbox"/> CIO 1-6-14(A) (0 day Notice)
Merger (See below)	<input type="checkbox"/> AMT 1-6-14(B) (Auto 30 days)	<input type="checkbox"/> AMT 1-6-14(B) (Auto 30 days)	<input type="checkbox"/> CIO 1-6-14(A) (0 day Notice)	<input type="checkbox"/> CIO 1-6-14(A) (0 day Notice)
Transfer a Certificate (See below)	<input type="checkbox"/> ATC 1-6-14(B) (Auto 30 days)	<input type="checkbox"/> ATC 1-6-14(B) (Auto 30 days)	<input type="checkbox"/> CIO 1-6-14(A) (0 day Notice)	<input type="checkbox"/> CIO 1-6-14(A) (0 day Notice)
Transaction for transfer or lease of property, plant or business (See below)	<input type="checkbox"/> ATR 1-6-14(B) (Auto 30 days)	<input type="checkbox"/> ATR 1-6-14(B) (Auto 30 days)	<input type="checkbox"/> CIO 1-6-14(A) (0 day Notice)	<input type="checkbox"/> CIO 1-6-14(A) (0 day Notice)
<b>Procedural</b>				
Designation of Process Agent(s)	<input type="checkbox"/> TRF (0 day Notice)	<input type="checkbox"/> TRF (0 day Notice)	<input type="checkbox"/> TRF (0 day Notice)	<input type="checkbox"/> TRF (0 day Notice)

## Section II – Carrier to Carrier (Pursuant to 4901:1-7), CMRS and Other

Carrier to Carrier	ILEC	CLEC		
Interconnection agreement, or amendment to an approved agreement	<input type="checkbox"/> NAG 1-7-07 (Auto 90 day)	<input type="checkbox"/> NAG 1-7-07 (Auto 90 day)		
Request for Arbitration	<input type="checkbox"/> ARB 1-7-09 (Non-Auto)	<input type="checkbox"/> ARB 1-7-09 (Non-Auto)		
Introduce or change c-t-c service tariffs,	<input type="checkbox"/> ATA 1-7-14 (Auto 30 day)	<input type="checkbox"/> ATA 1-7-14 (Auto 30 day)		
Introduce or change access service pursuant to 07-464-TP-COI	<input type="checkbox"/> ATA (Auto 30 day)			
Request rural carrier exemption, rural carrier suspension or modification	<input type="checkbox"/> UNC 1-7-04 or 1-7-05 (Non-Auto)	<input type="checkbox"/> UNC 1-7-04 or 1-7-05 (Non-Auto)		
Pole attachment changes in terms and conditions and price changes.	<input type="checkbox"/> UNC 1-7-23(B) (Non-Auto)	<input type="checkbox"/> UNC 1-7-05 (Non-Auto)		
<b>CMRS Providers</b> See 4901:1-6-15	<input type="checkbox"/> RCC [Registration & Change in Operations] (0 day)		<input type="checkbox"/> NAG [Interconnection Agreement or Amendment] (Auto 90 days)	
<b>Other*</b> (explain)				

\*NOTE: During the interim period between the effective date of the rules and an Applicant's Detariffing Filing, changes to existing business Tier 2 and all toll services, including the addition of new business Tier 2 and all new toll services, will be processed as 0-day TRF filings, and briefly described in the "Other" section above.

All Section I and II applications that result in a change to one or more tariff pages require, at a minimum, the following exhibits. Other exhibits may be required under the applicable rule(s). ACN, ACO, AMT, ATC, ATR and CIO applications see the 4901:1-6-14 Filing Requirements on the Commission's Web Page for a complete list of exhibits.

Exhibit	Description:
A	The tariff pages subject to the proposed change(s) as they exist before the change(s)
B	The Tariff pages subject to the proposed change(s), reflecting the change, with the change(s) marked in the right margin.
C	A short description of the nature of the change(s), the intent of the change(s), and the customers affected.
D	A copy of the notice provided to customers, along with an affidavit that the notice was provided according to the applicable rule(s).

### Section III. – Attestation

Registrant hereby attests to its compliance with pertinent entries and orders issued by the Commission.

#### AFFIDAVIT

##### *Compliance with Commission Rules and Service Standards*

I am an officer/agent of the applicant corporation, New Horizons Communications Corp., and am authorized to make this statement on its behalf.

I attest that these tariffs comply with all applicable rules, including the Minimum Telephone Service Standards (MTSS) Pursuant to Chapter 4901:1-5 OAC for the state of Ohio. I understand that tariff notification filings do not imply Commission approval and that the Commission's rules, including the Minimum Telephone Service Standards, as modified and clarified from time to time, supersede any contradictory provisions in our tariff. We will fully comply with the rules of the state of Ohio and understand that noncompliance can result in various penalties, including the suspension of our certificate to operate within the state of Ohio.

I declare under penalty of perjury that the foregoing is true and correct.

Executed on 4-15, 2008 at Lexington, Massachusetts

  
\_\_\_\_\_  
Stephen Gibbs, President

4-15, 2008

- This affidavit is required for every tariff-affecting filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.

#### VERIFICATION

I, Stephen Gibbs, verify that I have utilized the Telecommunications Application Form for Routine Proceedings provided by the Commission and that all of the information submitted here, and all additional information submitted in connection with this case, is true and correct to the best of my knowledge.

  
\_\_\_\_\_  
\*Stephen Gibbs, President

\*Verification is required for every filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.

4-15, 2008

Send your completed Application Form, including all required attachments as well as the required number of copies, to:

Public Utilities Commission of Ohio  
Attention: Docketing Division  
180 East Broad Street, Columbus, OH 43215-3793

Or

Make such filing electronically as directed in Case No 06-900-AU-WVR

**The Public Utilities Commission of Ohio**  
**TELECOMMUNICATIONS SUPPLEMENTAL APPLICATION FORM**  
**for CARRIER CERTIFICATION**

(Effective: 09/19/2007)

(Pursuant to Case Nos. 06-1344-TP-ORD and 06-1345-TP-ORD)

NOTE: This SUPPLEMENTAL form must be used WITH the  
TELECOMMUNICATIONS APPLICATION FORM for ROUTINE PROCEEDINGS.

In the Matter of the Application of New Horizons  
Communications Corp. d/b/a NHC Communications  
To Provide Local Exchange  
Services throughout the State of Ohio

)  
)  
)  
)

Case No. \_\_\_ - \_\_\_ -TP -

Name of Registrant(s) New Horizons Communications Corp. d/b/a NHC Communications  
DBA(s) of Registrant(s)  
Address of Registrant(s) 420 Bedford Street, Suite 250, Lexington, Massachusetts 02420

Motion for protective order included with filing? ☐ Yes ☒ No

Motion for waiver(s) filed affecting this case? ☐ Yes ☒ No [Note: waiver(s) tolls any automatic timeframe]

**List of Required Exhibits**

**Tariffs: (Include all that apply)**

☐ Interexchange Tariff<sup>1</sup>

☒ Local Tariff<sup>1</sup>

☒ Carrier-to-Carrier (Access) Tariff

**Description of Services**

☐ Service provisioned via Resale

☒ Description of Proposed Services

☒ Explanation of how the proposed services in the proposed market area are in the public interest.

NOTE: All Facilities-Based carriers must file an Access Tariff

☐ Service provisioned via Facilities

☒ Statement about the provision of CTS services

☒ Description of the class of customers (e.g., residence, business) that the applicant intends to serve

☒ Both Resold and Facilities-based

☒ Description of the proposed market area

**Business Requirements**

**Evidence of Registration with:**

☒ Ohio Department of Taxation

☒ Ohio Secretary of State<sup>2</sup> &  
Certificate of Good Standing

**Documentation attesting to the applicant's financial viability, including the following:**

☒ An executive Summary describing the applicant's current financial condition, liquidity, and capital resources. Describe internally generated sources of cash and external funds available to support the applicant's operations that are the subject of this certification application.

☒ Copy of financial statements (actual and pro forma income statement and a balance sheet). Indicate if financial statements are based on a certain geographical area(s) or information in other jurisdictions

☒ Documentation to support the applicant's cash and funding sources.

**Documentation attesting to the applicant's managerial ability and corporate structure, including the following:**

☒ Documentation attesting to the applicant's technical and managerial expertise relative to the proposed service offering(s) and proposed service area

☒ List of names, addresses, and phone numbers of officers and directors, or partners.

☒ Documentation indicating the applicant's corporate structure and ownership

☒ Information regarding any similar operations in other states.

<sup>1</sup> Detariffed services are regulated but not required to be filed in a tariff. For purposes of Certification, all detariffed services offered must be provided as an exhibit.

<sup>2</sup> Certification from Ohio Secretary of State (domestic or foreign corporation, authorized use of fictitious name, etc.), and Certificate of Good Standing is required.

If this company has been previously certified in the State of Ohio, include that certification number

- ☒ Verification that the applicant will maintain local telephony records separate and apart from any other accounting records in accordance with the GAAP.

**Documentation attesting to the applicant's managerial ability and corporate structure (cont'd):**

- ☒ Verification of compliance with any affiliate transaction requirements

**Documentation attesting to the applicant's proposed interactions with other Carriers**

- ☒ Explanation as to whether rates are derived through (check all applicable):

☒ interconnection agreement

☐ retail tariffs

☐ resale tariffs

- ☒ Explanation as to which service areas company currently has an approved interconnection or resale agreement.

- ☒ A notarized affidavit accompanied by bona fide letters requesting negotiation pursuant to Sections 251 and 252 of the Telecommunications Act of 1996 and a proposed timeline for construction, interconnection, and offering of services to end users.

**Documentation attesting to the applicant's proposed interactions with Customers**

- ☒ Explanation of whether applicant intends to provide Local Services which require payment in advance of Customer receiving dial tone.

- ☒ Tariff sheet(s) listing the services and associated charges that must be paid prior to customer receiving dial tone (if applicable)

- ☒ A sample copy of the customer bill and disconnection notice the applicant plans to utilize.

- ☒ Provide a copy of any customer application form required in order to establish residential service, if applicable.

- ☒ For CLECs, List of Ohio ILEC Exchanges the applicant intends to serve  
(Use spreadsheet from: [http://www.puc.state.oh.us/puco/forms/form.cfm?doc\\_id=357](http://www.puc.state.oh.us/puco/forms/form.cfm?doc_id=357))

- ☒ If Mirroring the entire ILEC exchanges for both serving area and local calling areas, tariffs may incorporate by reference. If not mirroring the entire ILEC serving and/or local calling areas, the CLEC shall specifically define their service and local calling areas in the tariff.

**Affidavit**

I am an authorized representative of the applicant corporation


New Horizon Communications

(Name)

and I am authorized to make this statement on its behalf. I attest that I have utilized the Telecommunications Supplemental Application Form for Carrier Certification provided by the Commission, and that all of the information submitted here, and all additional information submitted in connection with this case, is true and correct.

Executed on 4-15, 2008

at Lexington, Massachusetts

  
Stephen Gibbs, President  
(Signature and Title)

4-15, 2008  
(Date)

## **LIST OF EXHIBITS**

**EXHIBIT A – Copy of applicants proposed tariffs**

**EXHIBIT B - Description of proposed services**

**EXHIBIT C – Statement about the provision of CTS services**

**EXHIBIT D– Description of the proposed Market Area**

**EXHIBIT E – Explanation of how the proposed services in the proposed market area are in the public interest**

**EXHIBIT F – Description of the class of customers (e.g., residence, business) that the applicant intends to serve**

**EXHIBIT G - Statement affirming that the registrant has notified the Ohio Department of Taxation of its intent to conduct operations as a telephone utility in the State of Ohio**

**EXHIBIT H -Certification from Ohio Secretary of State and Certificate of Good Standing**

**EXHIBIT I– Summary describing New Horizons Communications Corp. d/b/a NHC Communications's current financial condition, liquidity and capital resources. Describe internally generated sources of cash and external funds available to support the applicant's operations that are the subject of this certification application**

**EXHIBIT J - Copy of financial statements (actual and pro forma income statement and a balance sheet). Indicate if financial statements are based on a certain geographical area(s) or information in other jurisdictions**

**EXHIBIT K – Documentation to support the applicant's cash and funding sources**

**EXHIBIT L – Documentation attesting to the applicant's technical and managerial expertise relative to the proposed service offering (s) and proposed service area**

**EXHIBIT M -List of names, addresses, and phone numbers of officers and directors, or partners**

**EXHIBIT N – Documentation indicating the Applicant's corporate structure and ownership**

**EXHIBIT O - Information regarding any similar operations in other states**

**EXHIBIT P – Verification that the applicant will maintain local telephony records separate**



and apart from any other accounting records in accordance with the GAAP

**EXHIBIT Q – Verification of compliance with any affiliate transaction requirements**

**EXHIBIT R – Explanation as to which service areas company currently has an approved interconnection or resale agreement**

**EXHIBIT S – A notarized affidavit accompanied by bona fide letters requesting negotiation pursuant to Sections 251 and 252 of the Telecommunications Act of 1996 and a proposed timeline for construction, interconnection and offering of services to end users**

**EXHIBIT T – Explanation of whether applicant intends to provide Local Services which require payment in advance of Customer receiving dial tone**

**EXHIBIT U – Tariff sheet(s) listing the services and associated charges that must be paid prior to customer receiving dial tone (if applicable)**

**EXHIBIT V– A sample copy of the customer bill and disconnection notice the applicant plans to utilize**

**EXHIBIT W– Provide a copy of any customer application form required in order to establish residential service, if applicable**

**EXHIBIT X– For CLECs, List of Ohio ILEC Exchanges the applicant intends to serve (Use spreadsheet from:  
[http://www.puc.state.oh.us/puco/forms/form.cfm?doc\\_id=357](http://www.puc.state.oh.us/puco/forms/form.cfm?doc_id=357))**

**EXHIBIT Y– If Mirroring the entire ILEC exchanges for both serving area and local calling areas, tariffs may incorporate by reference. If not mirroring the entire ILEC serving and/or local calling areas, the CLEC shall specifically define their service and local calling areas in the tariff.**

## **EXHIBIT A – Copy of applicants proposed tariffs**

**Detariffed services are regulated but not required to be filed in a tariff. All detariffed services offered are provided as an exhibit attached hereto.**

## **EXHIBIT B - Description of Proposed Services**

**See attached tariff**

RATES, TERMS AND CONDITIONS  
RELATING TO THE PROVISION OF  
LOCAL EXCHANGE SERVICES  
IN THE STATE OF OHIO

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As Approved in Case No. 08-      -TP-ACE      Effective Date:

Stephen Gibbs, President  
420 Bedford Street, Suite 250  
Lexington, Massachusetts 02420

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As Approved in Case No. 08- -TP-ACE

Effective Date:

Stephen Gibbs, President  
420 Bedford Street, Suite 250  
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420 Bedford Street, Suite 250  
Lexington, Massachusetts 02420

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As Approved in Case No. 08-    -TP-ACE

Effective Date:

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Effective Date:

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Lexington, Massachusetts 02420

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Reserved for future use

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As Approved in Case No. 08-    -TP-ACE

Effective Date:

Stephen Gibbs, President  
420 Bedford Street, Suite 250  
Lexington, Massachusetts 02420

APPLICATION OF TARIFF

This tariff sets forth the service offerings, rates, terms and conditions applicable to the furnishing of local exchange service by New Horizons Communications Corp. d/b/a NHC Communications ("the Company") in the calling areas defined herein.

The provision of services is subject to existing regulations and terms and conditions specified in this tariff and may be revised, added to or supplemented by superseding issues.

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As Approved in Case No. 08- TP-ACE

Effective Date:

Stephen Gibbs, President  
420 Bedford Street, Suite 250  
Lexington, Massachusetts 02420

#### EXPLANATION OF SYMBOLS

The following symbols shall be used in this tariff for the purposes indicated below.

- |   |                                                                   |
|---|-------------------------------------------------------------------|
| C | To indicate changed regulation.                                   |
| D | To indicate discontinued rate or regulation.                      |
| I | To indicate increased rate.                                       |
| M | To indicate a move in the location of text.                       |
| N | To indicate new rate or regulation.                               |
| R | To indicate reduced rate.                                         |
| S | To indicate reissued matter.                                      |
| T | To indicate a change in text but no change in rate or regulation. |

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EXPLANATION OF TERMS

ADVANCE PAYMENT

A payment that may be required by a local service provider as a means of being compensated for extraordinary expenses, including, but not limited to, special construction costs associated with a particular service installation.

AGENCY

For 911 or E911 service, the government agency(s) designated as having responsibility for the control and staffing of the emergency report center.

AUTHORIZATION CODE

A numerical code assigned to a Customer to enable the Company to identify the origin of the call so it may rate and bill the call.

AUTHORIZED USER

A person, corporation or other entity who is authorized by the Company's customer to utilize service provided by the Company to the customer. The customer is responsible for all charges incurred by an Authorized User.

ATTENDANT

An operator of a PBX console or telephone switchboard.

BUILDING

A structure enclosed within exterior walls or fire walls, built, erected and framed of component structural parts and designated for permanent occupancy.

CALL INITIATION

The point in time when the exchange network facility is initially allocated for the establishment of a specific call.

CALL TERMINATION

The point in time when the exchange network facility allocated to a specific call is released for reuse by the network.

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As Approved in Case No. 08-      -TP-ACE      Effective Date:

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EXPLANATION OF TERMS (cont'd)

CENTRAL OFFICE

An operating office of the incumbent local exchange company where connections are made between telephone exchange lines.

CUSTOMER

A person, firm, partnership, limited liability company, corporation, municipality, cooperative association or organization, governmental agency, or other entity receiving telecommunications services.

DEPICING

DePICing service limits the Company's customer's toll access to 101XXXX and 0- dialing until the customer selects a different provider or until the toll service provider requests removal of the dePICing service.

EMERGENCY

A situation that appears to present immediate danger to person or property.

EMERGENCY SERVICE (ENHANCED 911)

Allows customers to reach appropriate emergency services, including police, fire and medical services. Enhanced 911 has the ability to selectively route an emergency call to the primary E911 provider so that it reaches the correct emergency service located closest to the caller. In addition, the Customer's address and telephone information will be provided to the primary E911 provider for display at the Public Safety Answering Point (PSAP).

E911 SERVICE AREA

The geographic area in which the government agency will respond to all E911 calls and dispatch appropriate emergency assistance.

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EXPLANATION OF TERMS (cont'd)

E911 CUSTOMER

A governmental agency that is the customer of record and is responsible for all negotiations, operations and payment of bills in connection with the provision of E911 service.

ERROR

A discrepancy or unintentional deviation by the Company from what is correct or true. An "error" can also be an omission in records.

EXCHANGE

An area, consisting of one or more central office districts, within which a call between any two points is a local call.

EXCHANGE ACCESS LINE

A central office line furnished for direct or indirect access to the exchange system.

FINAL ACCOUNT

A customer's outstanding charges still owed to the Company.

INVESTIGATIVE OR LAW ENFORCEMENT OFFICER

An officer of the United States, a state or a political subdivision of the United States which is empowered by law to investigate or make arrests for crimes related to communications, or an attorney authorized by law to prosecute those crimes.

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EXPLANATION OF TERMS (cont'd)

LAST NUMBER REDIAL

Enables a station line user to redial the last called number by use of an access code rather than dialing the entire number.

LATA

A Local Access and Transport Area established pursuant to the Modification of Final Judgment entered by the United States District Court for the District of Columbia in Civil Action No. 82-0192; or any other geographic area designated as a LATA in the National Exchange Carrier Association, Inc. Tariff F.C.C. No. 4.

LOCAL CALL

Any call for which an additional charge, *i.e.* , toll charge, is not made to the calling or called party.

LONG DISTANCE CALL

Any telephone call to a destination outside the local calling area, whether inter-LATA or intra-LATA, and for which there is a charge beyond that for basic service.

LOCAL CALLING AREA

The area, consisting of one or more central office districts, within which a subscriber for exchange service may make telephone calls without a long distance charge.

LOCAL EXCHANGE CARRIER

A company that furnishes exchange telephone service.

LOCAL SERVICE

Telephone exchange service within a local calling area.

MOVE

The disconnection of existing service at one location and reconnection of the same service at a new location in the same building or in a different building on the same premises.

PBX

A private branch exchange.

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EXPLANATION OF TERMS (cont'd)

PREPAID ACCOUNT

An inventory of Telecom Units purchased in advance by the Customer, and associated with one and only one Authorization Code as contained in a specific Prepaid Calling Card.

PREPAID CALLING CARD

A card issued by the Company, containing an Authorization Code which identifies a specific Prepaid Account of Telecom Units, which enables calls to be processed, account activity to be logged, and balances to be maintained, on a prepayment basis.

PRESUBSCRIPTION

An arrangement whereby a Customer may select and designate to the Company an Exchange Carrier it wishes to access, without an access code, for completing intraLATA and interLATA toll calls. The selected Exchange Carrier is referred to as the End User's Primary Interexchange Carrier (PIC).

PRIVATE BRANCH EXCHANGE SERVICE

Service providing facilities for connecting central office trunks and tie lines to PBX STATIONS, and for interconnecting PBX station lines by means of a switchboard or dial apparatus.

RATE CENTER

Company-designated service locations from which service is rendered or rated.

EXPLANATION OF TERMS (cont'd)

RECURRING CHARGES

The monthly charges to the Customer for services, facilities and equipment, which continue for the agreed upon duration of the service.

SERVICE COMMENCEMENT DATE

The first day following the date on which the Company notifies the customer that the requested service or facility is available for use, unless extended by the Customer's refusal to accept service which does not conform to standards set forth in the Service Order and this tariff, in which case the Service Commencement Date is the date of the Customer's acceptance. The Company and Customer may mutually agree on a substitute Service Commencement Date.

SERVICE ORDER

The written request for Network Services executed by the Customer and the Company in the format devised by the Company. The signing of a Service Order by the Customer and acceptance by the Company initiates the respective obligations of the parties as set forth therein and pursuant to this tariff, but the duration of the service is calculated from the Service Commencement Date.

SERVING CENTRAL OFFICE

The central office from which local service is furnished.

SPEED CALLING

Permits a station line user to dial selected numbers by using fewer digits than normally required. This is accomplished through the assignment of abbreviated codes to frequently called numbers. The speed calling list is customer-changeable.

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EXPLANATION OF TERMS (cont'd)

TELECOMMUNICATIONS RELAY SERVICE (TRS)

Enables deaf, hard-of-hearing or speech-impaired persons who use a Text Telephone (TT) or similar devices to communicate freely with the hearing population not using TT or vice versa. A customer will be able to access the state provider to complete such calls.

TELECOM UNIT

A measurement of telecommunications service equivalent to one minute of usage.

TELEPHONE CALL

A voice connection between two or more telephone stations through the public switched exchange system.

TERMINATION OF SERVICE

Discontinuance of both incoming and outgoing service.

TOLL BLOCKING

Allows end users to block direct-dialed long distance calls from their telephones.

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EXPLANATION OF TERMS (cont'd)

TOLL CALL

Any call extending beyond the local exchange of the originating caller which is rated on a toll schedule by the Company.

UNDERLYING CARRIER

The telecommunications carrier whose network facilities provide the technical capability and capacity necessary for the provision of toll services.

USER

A customer or any other person authorized by a Customer to use service provided under this Tariff.

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1. Local Exchange Service Regulations

1.1 Undertaking of the Company

- A The Company undertakes to provide the services in this tariff on the terms and conditions and at the rates and charges set forth herein. The services in this tariff are provided on a resale basis. AT&T Ohio and Verizon are the underlying incumbent local exchange carriers.
- B The Company is responsible under this tariff only for the services provided herein, and it assumes no responsibility for any service provided by any other entity, not including agents of the Company. Customers may use services provided under this tariff to obtain access to services offered by other service providers. However, this does not permit the Company to offer any services it purchased from AT&T Ohio on a resale basis for resale to other carriers.
- C The Company will provide a toll-free number giving Customers access to service personnel 24 hours per day, 7 days per week.
- D The Company will comply with any applicable quality of service requirements according to Ohio laws and rules.

1.2 Terms and Conditions

- A Business Customers may be required to enter into written service orders which shall contain or reference a specific description of the service ordered, the rates to be charged, the duration of the services, and the terms and conditions in this tariff. The Business Customer will be required to execute any other documents as may be reasonably requested by the Company.

1. Local Exchange Service Regulations (cont'd)

1.2 Terms and Conditions (cont'd)

- B Business Service is provided for a minimum period of at least one month, 24 hours a day. A month is considered to have thirty days unless otherwise specified. At the expiration of the initial terms specified in each service order, or in any extension thereof, service shall continue on a month to month basis at the then current tariffed, month to month rates, unless terminated by the Business Customer. Any termination shall not relieve the Business Customer of its obligation to pay any charges incurred under the service order and this tariff prior to termination. The rights and obligations which by their nature extend beyond the termination of the term of the service order shall survive such termination.
- C This tariff shall be interpreted and governed by the laws of the State of Ohio without regard for the State's choice of laws provisions.
- D Another telephone company must not interfere with the right of any person or entity to obtain service directly from the Company.
- E The services the Company offers shall not be used for any unlawful purpose or for any use as to which the Customer has not obtained all required governmental approvals, authorizations, licenses, consents and permits.
- F The Customer has no property right to the telephone number or any other call number designation associated with services furnished by the Company. The Company reserves the right to change such numbers, or the central office designation associated with such numbers, or both, assigned to the Customer, whenever the Company deems it necessary to do so in the conduct of its business. Nothing in this provision shall be construed to be inconsistent with number portability requirements.

1. Local Exchange Service Regulations (cont'd)

1.2 Terms and Conditions (cont'd)

- G In response to a subpoena or investigation or other demand issued or authorized by a court or government agency, the Company shall provide customer records and related information without further notice.

1.3 Notification of Service Affecting Activities

- A The Company will provide the Customer reasonable notification of service-affecting activities that may occur in the normal operation of its business. Such activities may include, but are not limited to, equipment or facilities additions, removals or rearrangements and routine preventive maintenance. Generally, such activities are not specific to an individual Customer but affect many Customers' services. No specific advance notification period is applicable to all service-affecting activities. The Company will work cooperatively with the Customer to determine reasonable notification requirements. With some emergency or unplanned service affecting conditions, such as an outage resulting from cable damage, notification to the Customer may not be possible.

1. Local Exchange Service Regulations (cont'd)

1.4 Provision of Services

- A The Company will make reasonable efforts to make available services to a Customer on or before a particular date, subject to the provisions of and compliance by the Customer with the regulations contained in this tariff. The Service installation shall be completed within five business days after a service order is placed. Company will credit in accordance with 4901:1-5-16 for delayed install, missed install or repair appointments and commitments.
- B The Company shall use reasonable efforts to maintain the services that it furnishes to the Customer. The Customer may not rearrange, disconnect, remove, attempt to repair or otherwise interfere with any of the services provided by the Company, except upon the written consent of the Company. The Customer may not permit others to rearrange, disconnect, remove, attempt to repair or otherwise interfere with any of the services provided by the Company, except upon the written consent of the Company.
- C The furnishing of service under this tariff is subject to the availability of all the necessary facilities.
- D Customer bears all responsibility in the event they utilize equipment not approved or authorized by the Company. Customer shall supply all electrical power and other utilities necessary to operate or use the services provided.



1. Local Exchange Service Regulations (cont'd)

1.4 Provision of Services (cont'd)

E The Company shall not be responsible for the installation, operation, or maintenance of any Customer provided communications equipment. Where such equipment is connected to the services furnished pursuant to this tariff, the responsibility of the Company shall be limited to the furnishing of services offered under this tariff and to the maintenance and operation of such services. Beyond this responsibility, the Company shall not be responsible for:

- (i) the transmission of signals by Customer provided equipment or for the quality of, or defects in such transmission; or
- (ii) the reception of signals by Customer provided equipment; or
- (iii) network control signaling where such signaling is performed by Customer provided network control signaling equipment.

F At the Customer's request, installation and/or maintenance may be performed outside the Company's regular business hours or in hazardous locations. In such cases, charges based on cost of the actual labor, material or other costs incurred by or charged to the Company will apply. If installation is started during regular business hours, but at the Customer's request extends beyond regular business hours into time periods including, but not limited to, weekends, holidays, and/or night hours, additional charges may apply.

1. Local Exchange Service Regulations (cont'd)

1.5 RESERVED FOR FUTURE USE

1. Local Exchange Service Regulations (cont'd)

1.5.1 RESERVED FOR FUTURE USE

1. Local Exchange Service Regulations (cont'd)

1.5.2 RESERVED FOR FUTURE USE

1. Local Exchange Service Regulations (cont'd)

1.5.3 RESERVED FOR FUTURE USE

1. Local Exchange Service Regulations (cont'd)

1.5.4 RESERVED FOR FUTURE USE

1. Local Exchange Service Regulations (cont'd)

1.5.5 RESERVED FOR FUTURE USE

1. Local Exchange Service Regulations (cont'd)

1.6 Directory Listings

- A The Company will, as a service to the Customer, arrange for listing of Customer's phone number in the local white pages telephone directories, such listing to consist of one line of standard type. The Company's liability with respect to directory listings is in accordance with OAC 4901:1-5-16. Customer must contact its yellow pages representative concerning its advertising in yellow pages directories.
- B When a Customer with a nonpublished telephone number, as defined herein, places a call to Emergency 911 Service, the Company will release the name and address of the calling party, where such information can be determined, to the appropriate local governmental authority responsible for the Emergency 911 Service upon request of such governmental authority. By subscribing to service under this tariff, Customer acknowledges and agrees with the release of information as described above.



1. Local Exchange Service Regulations (cont'd)

1.7 Interruptions in Service

An interruption is deemed to have occurred when the phone lines of the underlying provider are inoperative. If a Customer reports a facility, service or circuit to be inoperative but declines to release it for testing and repair, it is considered to be impaired, but not interrupted.

1.7.1 Temporary Suspension for Maintenance

A The Company's underlying provider shall have the right to make necessary repairs or changes in its services at any time and will have the right to suspend or interrupt service temporarily for the purpose of making the necessary repairs or changes in its system. When such suspension or interruption of service for any appreciable period is necessary, the Company will give the Customers who may be affected reasonable notice thereof as circumstances will permit, and will perform the work with reasonable diligence, and if practicable, at times that will cause the Customer the least inconvenience.

When the Company's services are being repaired or changed, it shall take appropriate precautions to avoid unnecessary interruptions of Customer's service.

1.7.2 Credit Allowance for Interruptions

A Interruptions of 24 hours or more, which are reported to or detected by the Company, and which are not due to negligence or willful act of the Customer, are credited to the Customer at the pro rata monthly charge involved for each twenty-four hours or fraction thereof of interruption. Credit is not allowed for interruptions to service of less than 24 hours. Credit allowances for service outages that exceed 24 hours in duration will be rounded up to the next whole 24 hours.

B For calculating credit allowances, every month is considered to have 30 days. A credit allowance for up to 48 hours is applied on a pro rata basis against the monthly recurring charges. A credit of at least one third of a month will be made for interruptions of 48 to 72 hours, and a credit of at least two-thirds of a month will be made for interruptions of 72 to 96 hours, with a full month credit for interruptions in excess of 96 hours. Only those facilities on the interrupted portion of circuit will receive a credit.

1. Local Exchange Service Regulations (cont'd)

1.7 Interruptions in Service (cont'd)

1.7.3 Limitations on Credit Allowances

A No credit allowances will be made for:

(i) interruptions due to the negligence of, or non-compliance with the provisions of this Tariff by the Customer; and

(ii) interruptions that are restored less than 24 hours after the interruption is reported or discovered by the Company.

All requirements for credit allowances for interruptions of service will be consistent with 4901:1-5-16 of the Commission's Minimum Telephone Service Standards.

1. Local Exchange Service Regulations (cont'd)

1.8 Obligations of the Customer

A The Customer shall be responsible for:

- (i) the payment of all applicable charges pursuant to this tariff;
- (ii) providing a safe place to work and complying with all laws and regulations regarding the working conditions on the premises at which Company employees and agents shall be installing or maintaining the Company's services.

1. Local Exchange Service Regulations (cont'd)

1.8 Obligations of the Customer (cont'd)

1.8.1 Claims

A With respect to any service provided by the Company, Customer shall indemnify, defend and hold the Company harmless from and against all claims, actions, damages, liabilities, costs and expenses, including reasonable attorney's fees for:

- (i) Any loss, destruction or damage to property of the Company or any third party, or the death or injury to persons, including, but not limited to employees or invitees of either party, to the extent caused by or resulting from the negligent or intentional act or omission of the Customer, its employees, agents, representatives or invitees; or
- (ii) Any claim, loss, damage, expense or liability for infringement of any copyright, patent, trade secret, or any proprietary or intellectual property right of any third party, arising from any act or omission by Customer, including, without limitation, use of the Company's services in a manner not contemplated by the agreement between the Customer and the Company.

1. Local Exchange Service Regulations (cont'd)

1.8 Obligations of the Customer (cont'd)

1.8.2 Station Equipment

A The Customer is responsible for providing and maintaining any terminal equipment on the Customer premises. The electric power consumed by such equipment shall be provided by, and maintained at the expense of, the Customer. All such terminal equipment must be registered with the FCC under 47 C.F.R., Part 68 and all wiring must be installed and maintained in compliance with those regulations. The Company will, where practicable, notify the Customer that temporary discontinuance of the use of a service be required; however, where prior notice is not practicable, nothing contained herein shall be deemed to impair the Company's right to discontinue forthwith the use of a service temporarily if such action is reasonable under the circumstances. In case of such temporary discontinuance, the Customer will be promptly notified and afforded the opportunity to correct the condition which gave rise to the discontinuance, credit allowance for service interruptions as set forth in Section 1.7.2 is not applicable.

1. Local Exchange Service Regulations (cont'd)

1.8 Obligations of the Customer (cont'd)

1.8.3 Interconnection of Facilities

A Any special interface equipment necessary to achieve compatibility between the facilities used by the Company for furnishing local exchange service, and the channels, facilities or equipment of others may be provided at the Customer's expense. Customer shall be liable for damages resulting from Customer's use of non-compatible equipment.

B Local services may be connected to the services or facilities of other communication carriers only when authorized by, and in accordance with, the terms and conditions of the tariffs of the other communication carriers that are applicable to such connections.

C Services furnished under this tariff may be connected to Customer provided terminal equipment in accordance with the provisions of this tariff.

1. Local Exchange Service Regulations (cont'd)

1.8 Obligations of the Customer (cont'd)

1.8.4 Inspections

A Upon reasonable notification to the Customer, and at a reasonable time, the Company may make such tests and inspections as may be necessary to determine that the customer is complying with the requirements set forth in Section 1.8.2 for the installation, operation, and maintenance of Customer-provided facilities. These inspections are to be completed within a time agreeable by both parties. No credit will be allowed for any interruptions occurring during such inspections.

B If the protective requirements for the Customer-provided equipment are not being complied with, the Company may take such action as it deems necessary to protect its services and personnel. The Company will notify the Customer promptly if there is any need for further corrective action. Within ten days of receiving this notice the customer must take this corrective action. Within ten days of receiving this notice the customer must take this corrective action and notify the Company of the action taken. If the Customer fails to do this, the Company may take whatever additional action is deemed necessary, including the suspension of service, to protect its services and personnel from harm. The Company will, upon request twenty-four (24) hours in advance, provide the Customer with a statement of technical parameters that the Customer's equipment must meet.

1. Local Exchange Service Regulations (cont'd)

1.9 Payment Arrangements

A The Customer is responsible for payment of all charges for services furnished by the Company to the Customer or its Authorized Users. Any objections made to the Company will be processed in accordance with O.A.C. 4901:1-5.

1.9.1 **SERVICE CONNECTION ASSISTANCE**

A. General

Service Connection Assistance is a telephone assistance program that provides certain eligible residential customers requesting local exchange service with the following benefits:

- Waiver of applicable deposit requirements under 1.14, Section 1 of this tariff.
- Full or partial waiver up to \$60 of applicable service connection charges for establishing or re-establishing local exchange service as described in Part 4.7, Section 4 of this tariff (Service Connection Assistance does not apply to network wiring charges).

B. Regulations

1. Service Connection Assistance is a basic local exchange residential service offering available to customers who are currently participating in one of the following assistance programs:
  - a. Home Energy Assistance Program (HEAP);
  - b. Supplemental Security Income (SSI) under Title XVI of the Social Security Act;
  - c. Food Stamps;
  - d. Federal Public Housing or Section 8 Assistance; or
  - e. Medical Assistance under Chapter 5111 of the Ohio Revised Code (Medicaid).
2. The Telephone Company shall require, as proof of eligibility for Service Connection Assistance, a document signed by the customer, certifying under penalty of perjury that the customer is receiving benefits from one of the programs identified in Paragraph 2.B.1. above; identifying the specific program or programs from which the customer receives benefits.
3. Customers of Service Connection Assistance cannot be a dependent (as defined by the Federal Income Tax Code) under the age of 60.
4. Service Connection Assistance is available for all grades of service.
5. Service Connection Assistance is available for a single telephone line at the customer's principal place of residence.
6. Service Connection Assistance shall be available to eligible customers not more than once in a one year period at the same address. Customers must pay or make arrangements to pay to the Telephone Company any outstanding bills for regulated telephone services in the customer's name, and no other member of the household may owe money for such services previously provided at the customer's current address.
7. Service Connection Assistance customers are not restricted on the optional services to which they may subscribe.



1. Local Exchange Service Regulations (cont'd)

1.9 Payment Arrangements (cont'd)

1.9.2 Deposits

A Applicants for service may be required prior to establishing service to provide the Company a security deposit. The deposit requested will be in cash or the equivalent of cash, and will be held as a guarantee for the payment of charges. A deposit does not relieve the Customer of the responsibility for the prompt payment of bills on presentation. Reestablishment of credit for service will be in accordance with Rule 4901:1-17-04.

B The deposit will not exceed an amount equal to two month's average monthly bill for all regulated local exchange services for ensuing twelve months, plus thirty percent (30%) of estimated monthly charges.

C Guarantee of Payment: The Company may accept, in lieu of deposit, a contract signed by a guarantor satisfactory to the Company whereby payment of a specified sum, not exceeding the deposit requirement is guaranteed. The term of such contract shall be for no longer than 12 months, but shall automatically terminate after the customer has closed and paid the account with the utility, or at the guarantor's request upon 30 days' written notice to the Company. Should the guarantee contract be insufficient according to (D) below, a cash deposit or a new or additional guarantee may be required for good cause upon reasonable written notice to the customer.

The service of any customer who fails to comply with these requirements may be disconnected upon notice as prescribed in Ohio Rules. The Company shall mail the guarantor copies of all disconnect notices sent to the customer whose account the guarantor has guaranteed unless the guarantor waives such notice in writing.

D Reestablishment of credit: An applicant for service who previously has been a customer of the utility and whose service was discontinued because of nonpayment of his bills may be required to pay such bill together with the reconnection charge, and to reestablish his credit by depositing the amount prescribed in Section 1.9.2.

1. Local Exchange Service Regulations (cont'd)

1.9 Payment Arrangements (cont'd)

1.9.3 Refund of Deposits

A A deposit will be refunded to a customer after twelve consecutive months of prompt payments, as defined in "Explanation of Terms" and below, of telephone service invoices. A customer has paid his bills for service for twelve consecutive months without having had service discontinued for nonpayment of his bill, and without having had more than two occasions on which his bill was not paid by the time specified by the regulations of the utility regarding prompt payment of bills, and the customer is not currently delinquent in the payment of his bills. The Company will refund the deposit to the customer by direct payment, or, at the customer's request, apply the deposit as a credit to the customer's account.

B When a service or facility is discontinued, the amount of a deposit, if any, will be applied to the Customer's account and any credit balance remaining will be refunded within 45 days from the date of termination. Before the service or facility is discontinued, the Company will return the deposit to the customer or, at the customer's request, apply the deposit as a credit to the Customer's account.

1. Local Exchange Service Regulations (cont'd)

1.9 Payment Arrangements (cont'd)

1.9.4 Interest to Be Paid on Deposits

A Interest will be paid on in accordance with Rule 4901:1-17-05 of the Ohio Administrative Code. Interest shall accrue on deposits held over 180 days and shall be paid to the Customer as follows:

- (i) by credit to the customer's account once annually;
- (ii) by payment to the Customer upon request, once annually;
- (iii) by adding accrued interest to the amount of the deposit when refunded to the customer;
- (iv) by applying interest to any unpaid bill of the Customer upon termination of service with the Company.

All requirements for establishment of credit will be consistent with Rules 4901:1-17 and 4901:1-5-13 & 14 of the Commission's Minimum Telephone Service Standards.

1.9.5 Bills and Collection of Charges

A Bills will be rendered monthly to Customer. Fixed monthly recurring charges are billed in advance. Usage charges and minimum charges for service are billed in arrears. Customer shall be liable for all accrued local charges, directory charges, long distance charges and other charges arising prior to the service commencement date, as defined herein, and shall pay the Company for any such charges which may be assessed against the Company in any manner.

B All service, monthly recurring charges and non-recurring charges are due and payable within 14 days of the post mark on the bill, provided however, that installation charges may be spread out over 3 months.

C The Company shall present bills for recurring charges monthly to the Customer, in advance of the month which service is provided.

1. Local Exchange Service Regulations (cont'd)

1.9 Payment Arrangements (cont'd)

1.9.5 Bills and Collection of Charges (cont'd)

D For new customers or existing customers whose service is disconnected, the charge for the fraction of the month in which service was furnished will be calculated on a pro rata basis. For this purpose, every month is considered to have 30 days.

E A late payment charge of 1.5% is not applicable to subsequent rebilling of any amount to which a late payment charge has already been applied. Late charges are to be applied without discrimination.

F A charge of \$25 will be assessed for checks with insufficient funds or non-existing accounts. The Company may waive the bad check charge under appropriate circumstances.

G If Customer chooses to place information services provider (ISP) calls or receives calls via a non-New Horizons Communications Corp. d/b/a NHC Communications affiliated carrier, customer will be liable for all charges related to such calls; including without limitation, charges billed to the Company or Customer by ISP or other carriers, any applicable rebilling charge and charges for any service provided by the Company or its affiliates.

H The Company's bills and billing practices will be consistent with MTSS Rule 4901:1-5-15.

1. Local Exchange Service Regulations (cont'd)

1.9 Payment Arrangements (cont'd)

1.9.6 Disputed Bills

A The Customer shall notify the Company of any disputed items on a bill within a reasonable period of time after receipt of the bill. The existence of a disputed amount does not relieve the customer of their obligation to pay current charges. If the Customer and the Company are unable to resolve the dispute to their mutual satisfaction, the Customer may file a complaint with the Commission in accordance with the Commission's rules of procedure.

B The date of the dispute shall be the date the Company receives sufficient documentation to enable it to investigate the dispute.

C The date of the resolution is the date the Company completes its investigation and notifies the Customer of the disposition of the dispute.

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1. Local Exchange Service Regulations (cont'd)

1.10 Discontinuance of Service

1.10.1 Discontinuance of Service by the Company

A The Company may discontinue or suspend service to Customer upon written notice of disconnection, postmarked at least seven days prior to the date of disconnection of service and no sooner than fourteen days after the due date of the bill without incurring any liability for the following reasons:

- (i) Upon non-payment of any amounts owing to the Company for local exchange services which is not in dispute; or
- (ii) Upon failure of the Customer to meet the deposit requirements set out in Section 1.9.3 of this tariff; or
- (iii) Upon failure of the Customer to provide the Company reasonable access to its equipment and property; or
- (iv) Upon failure of the Customer to comply with municipal ordinances or other laws pertaining to telecommunications services.

All requirements for discontinuance of service by the company will be consistent with 4901:1-5-17 of the Commission's Minimum Telephone Service Standards.

1. Local Exchange Service Regulations (cont'd)

1.10 Discontinuance of Service (cont'd)

1.10.1 Discontinuance of Service by the Company (cont'd)

B The Company may discontinue service to Customer immediately and without notice for any of the following reasons without incurring liability:

- (i) In the event of tampering with the Company's equipment, facilities or property in any way; or
- (ii) In the event of a condition determined to be hazardous to the Customer, to other customers of the Company; to the public, or to employees of the Company; or
- (iii) In the event of Customer's use of service in such a manner as to adversely affect the Company's service to others.

C The discontinuance of service by the Company pursuant to this section does not relieve the Customer of any obligation to pay the Company for charges due and owing for any service(s) as requested by the Customer up to discontinuance of service.

D Upon the Company's discontinuance of service to Customer pursuant to this section, all applicable charges shall become due. This is in addition to all other remedies that may be available to the Company at law or in equity or under any other provision of this tariff.

1. Local Exchange Service Regulations (cont'd)

1.10 Discontinuance of Service (cont'd)

1.10.1 Discontinuance of Service by the Company (cont'd)

- D For purposes of this section (1.10.1), all regulated telephone services provided by the Company shall be defined as local service.
- E The Company may disconnect Customer's local service for nonpayment of charges incurred for local service. Such disconnection must be conducted pursuant to all applicable minimum telephone service standards.
  - (i) Disconnection notices issued by the Company pursuant to Rule 4901:1-5-17, O.A.C., must inform the subscriber facing local service disconnection of the total amount which the subscriber would need to pay in order to avoid disconnection of local service. It must also inform the subscriber of the Company's legal obligation to provide "only local" service to Customers whose local service charges are paid, even while their toll service is disconnected for nonpayment of outstanding toll debt.
- F The Company is prohibited from disconnecting any Customer's local service for nonpayment of charges incurred by the Customer for toll service.
- G Partial payments by a Customer to the Company will be apportioned by the Company to the Company's regulated local service charges first before being applied by the Company to any toll charges and will be apportioned to regulated telephone service charges first before being applied to charges for nonregulated services.



1. Local Exchange Service Regulations (cont'd)

1.10 Discontinuance of Service (cont'd)

1.10.2 Discontinuance of Service by Customer

Cancellation by the customer will be in accordance with the Company's Service Requirements Form, Page 2 and in compliance with O.A.C. 4901:1-5.

1. Local Exchange Service Regulations (cont'd)

1.11 Restoral of Service

- A When Customer's service has been permanently disconnected in accordance with this tariff and the service has been finalized through the completion of a Company service order, service will be re-established only upon the basis of an application for new service.
- B Unless prevented by circumstances beyond the company's control or unless a subscriber requests otherwise, the company shall reconnect previously disconnected service by five p.m. on the next business day following either:
- (1) Receipt by the company or its authorized agent of the full amount in arrears for which service was disconnected, or upon verification by the company that conditions which warranted disconnection of service have been eliminated; or
  - (2) Agreement by the company and the subscriber on a deferred payment plan and a payment, if required, under the plan.

Before restoring service under this rule, the company may not insist upon payment of any amount that has not been included on a notice of disconnection.

1. Local Exchange Service Regulations (cont'd)

1.12 Transfers and Assignments

- A Neither the Company nor the Customer may assign or transfer its rights or duties in connection with the services and facilities provided by the Company without the written consent of the other party, except that the Company may assign its rights and duties, upon the approval, with an appropriate application with the PUCO, (i) to any subsidiary, parent Company affiliate of the Company; (ii) pursuant to any sale or transfer of substantially all the assets of the Company; or (iii) pursuant to any financing, merger or reorganization of the Company.

1.13 Notices and Communications

- A The Customer shall designate on the Service Order an address to which the Company shall mail or deliver all notices and other communications, except that Customer may also designate a separate address to which the Company's bills for service shall be mailed.
- B The Company shall designate on the Service Order an address to which the Customer shall mail or deliver all notices and other communications, except that Company may designate an address on the bill for service to which the Customer shall mail payment for that bill.
- C All notices or other written communications required to be given pursuant to this tariff will be in writing. Notices and other communications of either party, and all bills mailed by the Company, shall have been presumed to have been delivered to the party on the third business day following the deposit of the notice, communication or bill with the U.S. Mail or a private delivery service, prepaid and properly addressed, or when actually received or refused by the addressee, whichever comes first.

1. Local Exchange Service Regulations (cont'd)

- D The Company or Customer shall advise the other party of any changes to the addresses designated for notices, other communications or billing, by following the procedures for giving notices set forth herein.

1.14 Promotional Offers

- A The Company may, from time to time, make promotional offerings of its services. The promotional offerings may be limited as to the duration, the date and times of the offering and the locations where the offerings are made and shall be conducted in accordance with the provisions of state rules and regulations. The only limitation upon a promotional offering shall be that the waiver of any charges other than a nonrecurring charge shall be limited to 90 calendar days on a per customer basis. All promotions will be added to the tariff as an addendum to the price list.

1.15 Reserved For Future Use

1.16 Customer Service

- A Customer service personnel are available twenty-four (24) hours a day, seven days a week and may be reached toll-free.

2      Service Descriptions and Rates

General

- A      New Horizons Communications Corp. d/b/a NHC Communications's local service enables the business Customer to:
- (i)      receive calls from other stations on the public switched telephone network;
  - (ii)     place calls to other stations on the public switched telephone network;
  - (iii)    access the Company's business office for service related assistance; access directory assistance for the local calling area; access toll free telecommunications services; access enhanced 911 services for emergency calling; access Telephone Relay Service; and
  - (iv)    access the interexchange network. A Customer may presubscribe to the carrier of their choice for interLATA and intraLATA calling, or Customer may access a provider on an *ad hoc* basis by dialing the provider's Carrier Identification Code (10XXX).
- B      Calls to information service providers (900/976) will be automatically blocked on a per line basis. The Customer may have the blocking removed pursuant to FCC rules.

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2. Services Description and Rates (cont'd)

2.1 Serving Areas

2.1.1 Counties

- A The Company will serve these counties within the territory served by AT&T Ohio and Verizon. This tariff is effective only in those areas where a Commission approved interconnection agreement exists.

Adams	Jefferson	Shelby
Athens	Lake	Stark
Belmont	Lawrence	Summit
Brown	Licking	Trumbull
Butler	Lorain	Tuscarawas
Carroll	Lucas	Union
Champaign	Madison	Vinton
Clark	Mahoning	Warren
Clinton	Medina	Washington
Columbiana	Meigs	Wayne
Coshocton	Miami	Wood
Cuyahoga	Monroe	Wyandot
Delaware	Montgomery	
Erie	Morgan	
Fairfield	Muskingum	
Fayette	Noble	
Franklin	Ottawa	
Gallia	Perry	
Geauga	Pickaway	
Greene	Pike	
Guernsey	Portage	
Hancock	Preble	
Harrison	Ross	
Highland	Sandusky	
Hocking	Scioto	
Jackson	Seneca	

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**2. Services Description and Rates (cont'd)****2.1 Serving Areas****2.1.2 AT&T Ohio Exchange Service Areas**

Exchange Services are provided in limited geographic areas. Exchange Services are provided at the following locations and in the following areas:

<u>EXCHANGE AREA</u>	<u>EXCHANGE AREAS IN LOCAL SERVICE AREA</u>
Aberdeen	Aberdeen Ripley
Akron	Akron Atwater Greensburg Hartville Kent Manchester Mogadore North Canton Uniontown Ravenna Rootstown
Alliance	Alliance Atwater Canton Marlboro Sebring

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2. Services Description and Rates (cont'd)2.1.2 AT&T Ohio Exchange Service Areas (cont'd)

<u>EXCHANGE AREA</u>	<u>EXCHANGE AREAS IN LOCAL SERVICE AREA</u>
Alton	Columbus Met. Area London
Arabia	Arabia Guyan Ironton Walnut
Atwater	Akron Atwater Alliance Kent Marlboro Ravenna Rootstown
Barnesville	Barnesville Beallsville Bethesda Somerton
Beallsville	Beallsville Barnesville Bethesda Clarington Somerton Woodsfield

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2. Services Description and Rates (cont'd)2.1.2 AT&T Ohio Exchange Service Areas (cont'd)

<u>EXCHANGE AREA</u>	<u>EXCHANGE AREAS IN LOCAL SERVICE AREA</u>
Beavercreek	Dayton Met. Area Donnelsville Enon Jamestown Medway New Carlisle Spring Valley Xenia
Bedford	Cleveland Met. Area Chesterland
Belfast	Belfast Hillsboro Marshall Sugar Tree Ridge
Bellaire	
Bellbrook	Dayton Met. Area Donnelsville Enon Medway New Carlisle Spring Valley Xenia
Belpre	Belpre Marietta

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2. Services Description and Rates (cont'd)2.1.2 AT&T Ohio Exchange Service Areas (cont'd)

<u>EXCHANGE AREA</u>	<u>EXCHANGE AREAS IN LOCAL SERVICE AREA</u>
Berea	Cleveland Met. Area Chesterland
Bethesda	Bethesda Barnesville Beallsville Somerton
Bloomington	Bloomington Jeffersonville New Holland Sedalia Washington Ct. House
Bloomingtonville	Bloomingtonville Castalia Sandusky
Bowersville	Bowersville Jamestown Milledgeville Xenia
Brecksville	Cleveland Met. Area Chesterland
Burton	Burton Chagrin Falls Cleveland Terrace

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2. Services Description and Rates (cont'd)2.1.2 AT&T Ohio Exchange Service Areas (cont'd)

<u>EXCHANGE AREA</u>	<u>EXCHANGE AREAS IN LOCAL SERVICE AREA</u>
Canal Fulton	Canal Fulton Akron Canton Manchester Massillon North Canton
Canal Winchester	Columbia Met. Area Carroll Lancaster
Canfield	Canfield North Jackson North Lima Salem Youngstown
Canton	Canton Alliance Canal Fulton Hartville Louisville Magnolia Waynesburg Marlboro Massillon Navarre North Canton

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**2. Services Description and Rates (cont'd)**

**2.1.2 AT&T Ohio Exchange Service Areas (cont'd)**

<u>EXCHANGE AREA</u>	<u>EXCHANGE AREAS IN LOCAL SERVICE AREA</u>
Carroll	Carroll Bloomingville Sandusky
Cedarville	Cedarville Jamestown Pitchin South Solon South Charleston Yellow Springs - Clifton Xenia

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**2. Services Description and Rates (cont'd)****2.1.2 AT&T Ohio Exchange Service Areas (cont'd)**

<u>EXCHANGE AREA</u>	<u>EXCHANGE AREAS IN LOCAL SERVICE AREA</u>
Centerville	Dayton Met. Area Donnelsville Enon Medway Franklin New Carlisle Spring Valley
Chagrin Falls	Burton Cleveland Met. Area Chesterland
Cheshire	Cheshire Gallipolis Vinton
Chesterland	Chesterland Cleveland Met. Area Kirtland
Carroll	Carroll Bloomingville Sandusky
Castalia	Castalia Bloomingville Sandusky

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**2. Services Description and Rates (cont'd)****2.1.2 AT&T Ohio Exchange Service Areas (cont'd)**

<u>EXCHANGE AREA</u>	<u>EXCHANGE AREAS IN LOCAL SERVICE AREA</u>
Cedarville	Cedarville Jamestown Pitchin South Solon South Charleston Yellow Springs - Clifton Xenia
Centerville	Dayton Met. Area Donnelsville Enon Medway Franklin New Carlisle Spring Valley
Chagrin Falls	Burton Cleveland Met. Area Chesterland
Cheshire	Cheshire Gallipolis Vinton
Chesterland	Chesterland Cleveland Met. Area Kirtland

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**2. Services Description and Rates (cont'd)****2.1.2 AT&T Ohio Exchange Service Areas (cont'd)**

<u>EXCHANGE AREA</u>	<u>EXCHANGE AREAS IN LOCAL SERVICE AREA</u>
Conesville	Conesville Coshocton Dresden West LaFayette
Corning	Corning New Lexington Shawnee
Coshocton	Coshocton Conesville West LaFayette
Dalton	Dalton Massillon
Danville	Danville Hillsboro Sugar Tree Ridge
Dayton	Dayton Met. Area Donnelsville Enon Franklin Jamestown Medway Middletown New Carlisle Spring Valley

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**2. Services Description and Rates (cont'd)****2.1.2 AT&T Ohio Exchange Service Areas (cont'd)**

<u>EXCHANGE AREA</u>	<u>EXCHANGE AREAS IN LOCAL SERVICE AREA</u>
Dayton	Yellow Springs-Clifton Xenia
Donnelsville	Donnelsville Dayton Met. Area Enon Medway New Carlisle North Hampton Springfield
Dresden	Dresden Conesville Zanesville
Dublin	Columbus Met. Area
Duffy	Duffy Clarrington Graysville New Matamoras Woodsfield
East Liverpool	East Liverpool Lisbon Rogers Salineville Wellsville

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2. Services Description and Rates (cont'd)2.1.2 AT&T Ohio Exchange Service Areas (cont'd)

<u>EXCHANGE AREA</u>	<u>EXCHANGE AREAS IN LOCAL SERVICE AREA</u>
East Palestine	East Palestine Columbiana Lisbon New Waterford Rogers Salem Youngstown
Enon	Enon Dayton Met. Area Donnelsville Springfield Yellow Springs-Clifton
Fairborn	Dayton Met.Area Donneslville Enon Medway New Carlisle Spring Valley Yellow Springs-Clifton
Findlay	Findlay
Fletcher - Lena	Fletcher - Lena Christiansburg Piqua

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2. Services Description and Rates (cont'd)

2.1.2 AT&T Ohio Exchange Service Areas (cont'd)

<u>EXCHANGE AREA</u>	<u>EXCHANGE AREAS IN LOCAL SERVICE AREA</u>
Fostoria	Fostoria New Riegel
Franklin	Dayton Franklin Miamisburg-West Carrollton Middletown
Fremont	Fremont Lindsey
Fultonham	Fultonham New Lexington Roseville Somerset Zanesville

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2. Services Description and Rates (cont'd)

2.1.2 AT&T Ohio Exchange Service Areas (cont'd)

<u>EXCHANGE AREA</u>	<u>EXCHANGE AREAS IN LOCAL SERVICE AREA</u>
Gahanna	Columbus Met. Area
Gallipolis	Gallipolis Cheshire Guyan Rio Grande Vinton Walnut
Gates Mills	Cleveland Met. Area Chesterland Kirtland Mentor

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2. Services Description and Rates (cont'd)2.1.2 AT&T Ohio Exchange Service Areas (cont'd)

<u>EXCHANGE AREA</u>	<u>EXCHANGE AREAS IN LOCAL SERVICE AREA</u>
Girard	Girard Hubbard Niles Youngstown
Glenford	Glenford New Lexington Somerset Thornville
Gnadenhutten	Gnadenhutten Newcomerstown Uhrichsville
Graysville	Graysville Duffy Lewisville New Matamoras Woodsfield
Greensburg	Greensburg Akron Manchester North Canton Uniontown
Grove City	Columbus Met. Area
Groveport	Columbus Met.

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2. Services Description and Rates (cont'd)2.1.2 AT&T Ohio Exchange Service Areas (cont'd)

<u>EXCHANGE AREA</u>	<u>EXCHANGE AREAS IN LOCAL SERVICE AREA</u>
Guyan	Guyan Arabia Gallipolis Walnut
Harrisburg	Columbus Met. Area London
Hartville	Hartville Akron Canton Louisville Marlboro North Canton Uniontown
Hillcrest	Cleveland Met. Area Chesterland Kirtland
Hilliard	Columbus Met. Area
Hillsboro	Hillsboro Belfast Danville Marshall Rainsboro Sugar Tree Ridge

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2. Services Description and Rates (cont'd)

2.1.2 AT&T Ohio Exchange Service Areas (cont'd)

<u>EXCHANGE AREA</u>	<u>EXCHANGE AREAS IN LOCAL SERVICE AREA</u>
Holland	Toledo Met. Area
Hubbard	Hubbard Girard Lowellville Youngstown Sharon
Independence	Cleveland Met. Area Chesterland

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**2. Services Description and Rates (cont'd)****2.1.2 AT&T Ohio Exchange Service Areas (cont'd)**

<u>EXCHANGE AREA</u>	<u>EXCHANGE AREAS IN LOCAL SERVICE AREA</u>
Ironton	Ironton Arabia
Jamestown	Jamestown Beavercreek Bowersville Cedarville Dayton Jeffersonville Milledgeville South Solon Xenia
Jeffersonville	Jeffersonville Bloomington Jamestown Milledgeville Sedalia South Solon Washington Ct. House

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**2. Services Description and Rates (cont'd)****2.1.2 AT&T Ohio Exchange Service Areas (cont'd)**

<u>EXCHANGE AREA</u>	<u>EXCHANGE AREAS IN LOCAL SERVICE AREA</u>
Kent	Kent Akron Atwater Mantua Mogadore Ravenna Rootstown
Kirtland	Kirtland Chesterland Gates Mills Hillcrest Mentor Painesville Terrace Wickliffe Willoughby
Lancaster	Lancaster Canal Winchester Carroll Rushville Sugar Grove
Leetonia	Leetonia Lisbon Columbiana Salem Youngstown

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**2. Services Description and Rates (cont'd)****2.1.2 AT&T Ohio Exchange Service Areas (cont'd)**

<u>EXCHANGE AREA</u>	<u>EXCHANGE AREAS IN LOCAL SERVICE AREA</u>
Leroy	Leroy Cleveland Mentor Painesville Willoughby
Lewisville	Lewisville Graysville Woodsfield
Lindsey	Lindsey Fremont
Lisbon	Lisbon Columbiana East Liverpool East Palestine Leetonia Rogers Salem Salineville Wellsville New Waterford
Lockbourne	Columbus Met. Area

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**2. Services Description and Rates (cont'd)****2.1.2 AT&T Ohio Exchange Service Areas (cont'd)**

<u>EXCHANGE AREA</u>	<u>EXCHANGE AREAS IN LOCAL SERVICE AREA</u>
London	London Alton Columbus Harrisburg Sedalia South Charleston South Solon South Vienna West Jefferson
Louisville	Louisville Canton Hartville North Canton
Lowellville	Lowellville Hubbard North Lima Youngstown
Magnolia-Waynesburg	Magnolia-Waynesburg Canton
Manchester	Manchester Akron Canal Fulton Greensburg
Mantua	Mantua Kent

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**2. Services Description and Rates (cont'd)****2.1.2 AT&T Ohio Exchange Service Areas (cont'd)**

<u>EXCHANGE AREA</u>	<u>EXCHANGE AREAS IN LOCAL SERVICE AREA</u>
Ravenna	
Marietta	Marietta Newport Belpre New Matamoras
Marlboro	Marlboro Alliance Atwater Canton Hartville Rootstown
Marshall	Marshall Belfast Hillsboro Rainsboro
Martins Ferry- Bridgeport	
Massillon	Massillon Canal Fulton Canton Dalton Navarre North Canton
Maumee	Toledo Met. Area

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2. Services Description and Rates (cont'd)

2.1.2 AT&T Ohio Exchange Service Areas (cont'd)

<u>EXCHANGE AREA</u>	<u>EXCHANGE AREAS IN LOCAL SERVICE AREA</u>
Medway	Medway Dayton Met. Area Donnelsville New Carlisle Springfield
Mentor	Mentor Gates Mills Kirtland Leroy Painesville Wickliffe Willoughby
Miamisburg-West	Dayton Met. Area Donnelsville Enon Franklin Medway New Carlisle Spring Valley

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2. Services Description and Rates (cont'd)

2.1.2 AT&T Ohio Exchange Service Areas (cont'd)

<u>EXCHANGE AREA</u>	<u>EXCHANGE AREAS IN LOCAL SERVICE AREA</u>
Middletown	Middletown Dayton Franklin Monroe Trenton
Milledgeville	Milledgeville Bowersville Jamestown Jeffersonville Washington Ct. House

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**2. Services Description and Rates (cont'd)****2.1.2 AT&T Ohio Exchange Service Areas (cont'd)**

<u>EXCHANGE AREA</u>	<u>EXCHANGE AREAS IN LOCAL SERVICE AREA</u>
Mingo Junction	Mingo Junction Steubenville
Mogadore	Mogadore Akron Kent Uniontown
Monroe	Monroe Middletown Trenton
Montrose	Cleveland Met. Area
Murray City	Murray City Nelsonville Shawnee
Navarre	Navarre Canton Massillon
Nelsonville	Nelsonville Murray City Shawnee
New Albany	Columbus Met.

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2. Services Description and Rates (cont'd)

2.1.2 AT&T Ohio Exchange Service Areas (cont'd)

<u>EXCHANGE AREA</u>	<u>EXCHANGE AREAS IN LOCAL SERVICE AREA</u>
New Carlisle	New Carlisle Christiansburg Dayton Met. Area Donnelsville Medway North Hampton Springfield
Newcomerstown	Newcomerstown Gnadenhutten West LaFayette
New Holland	New Holland Bloomingburg Washington Ct. House

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2. Services Description and Rates (cont'd)

2.1.2 AT&T Ohio Exchange Service Areas (cont'd)

<u>EXCHANGE AREA</u>	<u>EXCHANGE AREAS IN LOCAL SERVICE AREA</u>
New Lexington	New Lexington Corning Fultonham Glenford Roseville Shawnee Somerset Thornville Zanesville
New Matamoras	New Matamoras Duffy Graysville Marietta Newport

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**2. Services Description and Rates (cont'd)****2.1.2 AT&T Ohio Exchange Service Areas (cont'd)**

<u>EXCHANGE AREA</u>	<u>EXCHANGE AREAS IN LOCAL SERVICE AREA</u>
Newport	Newport Marietta New Matamoras
New Riegel	New Riegel Fostoria Tiffin
New Waterford	New Waterford Columbiana East Palestine Rogers Lisbon North Lima Youngstown
Niles	Niles Girard North Jackson Youngstown
North Canton	North Canton Akron Canal Fulton Canton Greensburg Hartville Louisville Massillon Uniontown

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**2. Services Description and Rates (cont'd)****2.1.2 AT&T Ohio Exchange Service Areas (cont'd)**

<u>EXCHANGE AREA</u>	<u>EXCHANGE AREAS IN LOCAL SERVICE AREA</u>
North Hampton	North Hampton Christiansburg Donnelsville New Carlisle Springfield Tremont City
North Jackson	North Jackson Canfield Niles Youngstown
North Lima	North Lima Canfield Columbiana Lowellville Youngstown New Waterford
North Royalton	Cleveland Met. Area Chesterland
Norwich	Norwich Philo Zanesville
Olmsted Falls	Cleveland Met. Area Chesterland

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2. Services Description and Rates (cont'd)

2.1.2 AT&T Ohio Exchange Service Areas (cont'd)

<u>EXCHANGE AREA</u>	<u>EXCHANGE AREAS IN LOCAL SERVICE AREA</u>
Painesville	Painesville Kirtland Leroy Mentor Willoughby
Perrysburg	Toledo Met. Area
Philo	Philo Norwich Roseville Zanesville

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2. Services Description and Rates (cont'd)2.1.2 AT&T Ohio Exchange Service Areas (cont'd)

<u>EXCHANGE AREA</u>	<u>EXCHANGE AREAS IN LOCAL SERVICE AREA</u>
Piqua	Piqua Fletcher-Lena Pitchin Cedarville South Charleston Springfield Yellow Springs-Clifton
Pitchin	Pitchin Cedarville South Charleston Springfield Yellow Springs-Clifton
Rainsboro	Rainsboro Hillsboro Marshall
Ravenna	Akron Atwater Ravenna Kent Mantua Rootstown

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**2. Services Description and Rates (cont'd)****2.1.2 AT&T Ohio Exchange Service Areas (cont'd)**

<u>EXCHANGE AREA</u>	<u>EXCHANGE AREAS IN LOCAL SERVICE AREA</u>
Reynoldsburg	Columbus Met. Area
Rio Grande	Rio Grande Gallipolis Vinton Walnut
Ripley	Ripley Aberdeen
Rogers	Rogers Columbiana East Liverpool East Palestine Lisbon New Waterford
Rootstown	Rootstown Atwater Kent Marlboro Ravenna Akron
Roseville	Roseville Fultonham New Lexington Philo Zanesville

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2. Services Description and Rates (cont'd)

2.1.2 AT&T Ohio Exchange Service Areas (cont'd)

<u>EXCHANGE AREA</u>	<u>EXCHANGE AREAS IN LOCAL SERVICE AREA</u>
Rushville	Rushville Lancaster Somerset Thornville
St. Clairsville	Bethesda
Salem	Canfield East Palestine Salem Columbiana Leetonia Lisbon Youngstown

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2. Services Description and Rates (cont'd)

2.1.2 AT&T Ohio Exchange Service Areas (cont'd)

<u>EXCHANGE AREA</u>	<u>EXCHANGE AREAS IN LOCAL SERVICE AREA</u>
Salineville	Salineville East Liverpool Lisbon Wellsville
Sandusky	Sandusky Bloomington Castalia
Sebring	Sebring Alliance
Sedalia	Sedalia Bloomington Jeffersonville London South Solon

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2. Services Description and Rates (cont'd)2.1.2 AT&T Ohio Exchange Service Areas (cont'd)

<u>EXCHANGE AREA</u>	<u>EXCHANGE AREAS IN LOCAL SERVICE AREA</u>
Sharon	Sharon Hubbard Youngstown
Shawnee	Shawnee Corning Murray City Nelsonville New Lexington
Somerset	Somerset Fultonham Glenford New Lexington Rushville Thornville
Somerton	Somerton Barnesville Beallsville Bethesda Woodsfield
South Charleston	South Charleston Cedarville London Pitchin South Solon South Vienna Springfield

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**2. Services Description and Rates (cont'd)****2.1.2 AT&T Ohio Exchange Service Areas (cont'd)**

<u>EXCHANGE AREA</u>	<u>EXCHANGE AREAS IN LOCAL SERVICE AREA</u>
South Solon	South Solon Cedarville Jamestown Jeffersonville London Sedalia South Charleston
South Vienna	South Vienna London South Charleston Springfield
Springfield	Springfield Donnelsville Enon Medway New Carlisle North Hampton Pitchin South Charleston South Vienna Tremont City Yellow Springs-Clifton
Spring Valley	Spring Valley Dayton Met. Area Xenia

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**2. Services Description and Rates (cont'd)****2.1.2 AT&T Ohio Exchange Service Areas (cont'd)**

<u>EXCHANGE AREA</u>	<u>EXCHANGE AREAS IN LOCAL SERVICE AREA</u>
Steubenville	Steubenville Mingo Junction Toronto
Strongsville	Cleveland Met. Area Chesterland
Sugar Grove	Sugar Grove Lancaster
Sugar Tree Ridge	Sugar Tree Ridge Belfast Danville Hillsboro Winchester
Terrace	Cleveland Met. Area Burton Chesterland Kirtland
Thornville	Thornville Glenford New Lexington Rushville Somerset
Tiffin	Tiffin New Riegel

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**2. Services Description and Rates (cont'd)****2.1.2 AT&T Ohio Exchange Service Areas (cont'd)**

<u>EXCHANGE AREA</u>	<u>EXCHANGE AREAS IN LOCAL SERVICE AREA</u>
Toledo	Toledo Met. Area
Toronto	Toronto Steubenville Wellsville
Tremont City	Tremont City North Hampton Springfield
Trenton	Trenton Middletown Monroe
Trinity	Cleveland Met. Area Chesterland
Uhrichsville	Uhrichsville Gnadenhutten
Uniontown	Uniontown Akron Greensburg Mogadore Hartville North Canton
Upper Sandusky	Upper Sandusky

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2. Services Description and Rates (cont'd)

2.1.2 AT&T Ohio Exchange Service Areas (cont'd)

<u>EXCHANGE AREA</u>	<u>EXCHANGE AREAS IN LOCAL SERVICE AREA</u>
Vandalia	Dayton Met. Area Donnelsville Enon Medway New Carlisle Spring Valley
Victory	Cleveland Met. Area Chesterland
Vinton	Vinton Cheshire Gallipolis Rio Grande

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**2. Services Description and Rates (cont'd)****2.1.2 AT&T Ohio Exchange Service Areas (cont'd)**

<u>EXCHANGE AREA</u>	<u>EXCHANGE AREAS IN LOCAL SERVICE AREA</u>
Walnut	Walnut Arabia Gallipolis Guyan Rio Grande
Washington Ct. House	Washington Ct. House Bloomingburg Jeffersonville Milledgeville New Holland
Wellsville	Wellsville East Liverpool Lisbon Salineville Toronto

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**2. Services Description and Rates (cont'd)****2.1.2 AT&T Ohio Exchange Service Areas (cont'd)**

<u>EXCHANGE AREA</u>	<u>EXCHANGE AREAS IN LOCAL SERVICE AREA</u>
Westerville	Columbus Met. Area
West Jefferson	Columbus Met. London
West LaFayette	West LaFayette Conesville Coshocton Newcomerstown
Whitehouse	Toledo Met.
Wickliffe	Cleveland Met. Area Chesterland Kirtland Mentor
Willoughby	Cleveland Met. Area Chesterland Kirtland Leroy Mentor Painesville
Winchester	Winchester Sugar Tree Ridge

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2. Services Description and Rates (cont'd)

2.1.2 AT&T Ohio Exchange Service Areas (cont'd)

<u>EXCHANGE AREA</u>	<u>EXCHANGE AREAS IN LOCAL SERVICE AREA</u>
Woodsfield	Woodsfield Beallsville Clarington Duffy Graysville Lewisville Somerton
Worthington	Columbus Met. Area
Xenia	Xenia Beavercreek Bellbrook Bowersville Cedarville Jamestown Spring Valley Yellow Spring-Clifton Dayton

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2. Services Description and Rates (cont'd)

2.1.2 AT&T Ohio Exchange Service Areas (cont'd)

<u>EXCHANGE AREA</u>	<u>EXCHANGE AREAS IN LOCAL SERVICE AREA</u>
Yellow Springs-Clifton	Yellow Springs-Clifton Cedarville Enon Fairborn Pitchin Xenia Springfield Dayton
Zanesville	Zanesville Dresden Fultonham Norwich Philo Roseville New Lexington

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**2. Services Description and Rates (cont'd)****2.1.3 Verizon Exchange Service Areas**

<b><u>EXCHANGE AREA</u></b>	<b><u>EXCHANGE AREAS IN LOCAL SERVICE AREA</u></b>
Adena	Adena, Cadiz, Dillonvale, Martins Ferry-Bridgeport and St. Clairsville
Albany	Albany, Athens and Wilkesville
Amanda	Amanda, Canal Winchester and Lancaster
Amesville	Amesville, Athens, Bartlett and Chesterhill
Amsterdam	Amsterdam, Bergholz, Harlem Springs, Richmond and Steubenville
Antwerp	Antwerp and Paulding
Arlington	Arlington, Findlay, Jenera and Mt. Blanchard
Ashland	Ashland, Hayesville, Nova, Polk, Red Haw, Savannah and Sullivan
Ashley	Ashley, Delaware, Kilbourne and Marengo
Ashville	Ashville, Circleville, Columbus and Lockbourne

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**2. Services Description and Rates (cont'd)****2.1.3 Verizon Exchange Service Areas (cont'd)**

<u>EXCHANGE AREA</u>	<u>EXCHANGE AREAS IN LOCAL SERVICE AREA</u>
Baltic	Baltic, Berlin, New Philadelphia and Sugarcreek
Baltimore	Baltimore, Canal Winchester, Carroll, Lancaster, Millersport, Pataskala and Pleasantville
Barlow	Barlow, Bartlett, Watertown and Marietta
Beach City	Beach City, Bolivar, Brewster, Massillon, Navarre, Strasburg and Wilmot
Beaver	Beaver, Piketon and Waverly
Bellevue	Bellevue
Bergholz	Amsterdam, Bergholz and Harlem Springs
Berlin	Baltic, Berlin, Millersburg, Sugarcreek and Wilmot
Berlin Heights	Berlin Heights, Huron and Norwalk
Bettsville	Bettsville, Fremont, Helena, Old Fort, and Tiffin
Beverly	Beverly, Lowell, Stockport, Watertown and Marietta
Blanchester	Blanchester, Butlerville, Clarksville, Martinsville and Wilmington

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**2. Services Description and Rates (cont'd)****2.1.3 Verizon Exchange Service Areas (cont'd)**

<b><u>EXCHANGE AREA</u></b>	<b><u>EXCHANGE AREAS IN LOCAL SERVICE AREA</u></b>
Bloomville	Bloomville, Republic and Tiffin
Bolivar	Beach City, Bolivar, Canton, Mineral City, New Philadelphia and Strasburg
Bowerston	Bowerston, Scio, Uhrichsville and New Philadelphia
Bowling Green	Bowling Green, Cygnet, Haskins-Tontogany, Pemberville, Portage, Wayne-Bradner and Weston
Bremen	Bremen, Lancaster and Rushville
Brewster	Beach City, Brewster, Massillon, Navarre and Wilmot
Brilliant	Brilliant, Mingo Junction, Smithfield and Steubenville
Brookville	Brookville, Lewisburg, New Lebanon, Phillipsburg, Trotwood and Dayton
Brunswick	Brunswick, Hinckley, Valley City and the exchanges of the Cleveland Metropolitan Area, such are consisting of Cleveland, Bedford, Berea, Brecksville, Chagrin Falls, Gates Mills, Hillcrest, Independence, Montrose, North Royalton, Olmstead Falls, Strongsville, Terrace, Trinity, Victory, Wickliffe and Willoughby

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**2. Services Description and Rates (cont'd)****2.1.3 Verizon Exchange Service Areas (cont'd)**

<u>EXCHANGE AREA</u>	<u>EXCHANGE AREAS IN LOCAL SERVICE AREA</u>
Bryan	Bryan, Edgerton, Edon, Evansport, Montpelier, Ney and West Unity.
Burbank	Burbank, Congress, Creston, Lodi, West Salem and Wooster
Byesville	Byesville and Cambridge
Cadiz	Cadiz, Adena, Flushing, Freeport, Hopedale, Jewett and Scio
Caldwell	Caldwell, Dexter City and Summerfield
Cambridge	Byesville, Cambridge, New Concord and Old Washington
Carey	Carey, Findlay and Upper Sandusky
Carrollton	Carrollton, Dellroy, Harlem Springs, Malvern, Mechanicstown and Pattersonville
Catawba	Catawba, Mechanicsburg and Springfield
Celina	Celina, Coldwater, Maria Stein, Mendon, Rockford, St. Marys and Wabash

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**2. Services Description and Rates (cont'd)****2.1.3 Verizon Exchange Service Areas (cont'd)**

<b><u>EXCHANGE AREA</u></b>	<b><u>EXCHANGE AREAS IN LOCAL SERVICE AREA</u></b>
Chatham	Chatham, Medina and Spencer
Chesapeake	Chesapeake, Ohio and Huntington, West Virginia
Cheshire Center	Cheshire Center, Delaware, Kilbourne, Rathbone, Sunbury and the exchanges of the Columbus Metropolitan Area, such area consisting of the exchanges of Columbus, Worthington, Westerville, Gahanna, Reynoldsburg, Lockbourne, Grove City, New Albany, Canal Winchester, Groveport, Harrisburg, Alton, West Jefferson, Hilliard and Dublin
Circleville	Ashville, Circleville, Laurelville and Williamsport
Clarksville	Blanchester, Clarksville and Wilmington.
Clyde	Clyde
Coldwater	Celina, Coldwater, Fort Recovery, Maria Stein, and Wabash
Congress	Burbank, Congress, Red Haw, West Salem and Wooster
Convoy	Convoy, Scott, Van Wert and Willshire-Wren
Cooperdale	Cooperdale, Coshocton, Dresden, Frazeyburg and Warsaw

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**2. Services Description and Rates (cont'd)****2.1.3 Verizon Exchange Service Areas (cont'd)**

<u>EXCHANGE AREA</u>	<u>EXCHANGE AREAS IN LOCAL SERVICE AREA</u>
Crestline	Crestline
Creston	Burbank, Creston, Seville, Westfield Center and Wooster
Curtice-Oregon	Curtice-Oregon, Genoa and Toledo
Decatur	Decatur, Ripley and Russellville
Delaware	Delaware, Ashley, Cheshire Center, Kilbourne, Ostrander, Radnor and Rathbone
Dellroy	Carrollton and Dellroy
Dexter City	Caldwell, Dexter City, Lower Salem and Summerfield
Dillonvale-Mt. Pleasant	Dillonvale-Mt. Pleasant, Adena, Smithfield, Tiltonville, and Martins Ferry-Bridgeport
East Rochester	East Rochester, Hanoverton, Minerva and North Georgetown
Edgerton	Bryan, Edgerton and Edon
Edon	Bryan, Edgerton and Edon
Elmore	Elmore and Toledo

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**2. Services Description and Rates (cont'd)****2.1.3 Verizon Exchange Service Areas (cont'd)**

<b><u>EXCHANGE AREA</u></b>	<b><u>EXCHANGE AREAS IN LOCAL SERVICE AREA</u></b>
Englewood	Dayton Metropolitan Area, such area consisting of Dayton, Beaver Creek, Bellbrook, Centerville, Fairborn, Miamisburg-West Carrollton and Vandalia; Englewood; Phillipsburg; Trotwood and West Milton
Evansport	Bryan, Defiance, Evansport, Jewell and Ridgeville
Farmersville	Dayton, Farmersville, Germantown, Gratis, Liberty, Miamisburg-West Carrollton, New Lebanon and West Alexandria
Fayette	Archbold, Fayette and Wauseon
Felicity	Felicity, Hamersville, Higginsport, Cincinnati, Clermont and Bethel
Flushing	Flushing, Cadiz, Freeport, and St. Clairsville
Forest	Forest, Mt. Blanchard and Wharton
Fort Recovery	Coldwater, Fort Recovery and Wabash
Freeport	Freeport, Cadiz, Flushing and Uhrichsville
Galion	Galion
Garrettsville	Garrettsville, Hiram, Parkman, Ravenna and Windham

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**2. Services Description and Rates (cont'd)****2.1.3 Verizon Exchange Service Areas (cont'd)**

<b><u>EXCHANGE AREA</u></b>	<b><u>EXCHANGE AREAS IN LOCAL SERVICE AREA</u></b>
Genoa	Curtice-Oregon, Genoa, Toledo and Woodville
Georgetown	Georgetown, Hamersville, Higginsport, Mt. Orab, Ripley, Russellville and Sardinia
Gibsonburg	Gibsonburg, Helena and Fremont
Grafton	Elyria, Grafton and North Eaton
Grand Rapids	Grand Rapids, Haskins-Tontogany, Maumee, Toledo, Waterville, Weston and Whitehouse
Gratis	Camden, Farmersville, Germantown, Gratis, Middletown and West Alexandria
Green Camp	Green Camp and Marion
Greenfield	Greenfield and Leesburg
Greenwich	Greenwich and Norwalk
Guysville	Athens, Coolville and Guysville

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**2. Services Description and Rates (cont'd)****2.1.3 Verizon Exchange Service Areas (cont'd)**

<b><u>EXCHANGE AREA</u></b>	<b><u>EXCHANGE AREAS IN LOCAL SERVICE AREA</u></b>
Hamersville	Bethel, Cincinnati, Clermont, Felicity, Georgetown, Hamersville, Higginsport and Mt. Orab
Hanoverton	East Rochester, Hanoverton, Lisbon, North Georgetown, Salem and Winona
Harlem Springs	Amsterdam, Bergholz, Carrollton, Harlem Springs and Mechanicstown
Harpster	Harpster, Marion and Upper Sandusky
Haskins-Tontogany	Bowling Green, Grand Rapids, and Haskins-Tontogany, and Toledo
Hayesville	Ashland and Hayesville
Helena	Bettsville, Gibsonburg, Helena and Fremont
Hicksville	Hicksville
Higginsport	Cincinnati, Clermont, Felicity, Georgetown, Hamersville and Higginsport
Homerville	Homerville, Lodi, Medina, Spencer and West Salem
Huron	Huron, Berlin Heights and Sandusky

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**2. Services Description and Rates (cont'd)****2.1.3 Verizon Exchange Service Areas (cont'd)**

<b><u>EXCHANGE AREA</u></b>	<b><u>EXCHANGE AREAS IN LOCAL SERVICE AREA</u></b>
Idaho	Idaho, Piketon and Waverly
Jackson	Jackson, Oak Hill and Wellston
Jenera	Arlington, Findlay, Jenera and Rawson
Jewett	Cadiz, Jewett and Scio
Kelleys Island	Kelleys Island and Sandusky
Kilbourne	Ashley, Cheshire Center, Columbus, Delaware, Kilbourne and Sunbury
Knoxville	Knoxville, Steubenville and Toronto
Lakeville	Big Prairie, Lakeville, Loudonville and Nashville
LaRue	LaRue and Marion
Laura	Laura, Phillipsburg and West Milton
Laurelville	Circleville, Hallsville and Laurelville
Leesburg	Greenfield and Leesburg

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**2. Services Description and Rates (cont'd)****2.1.3 Verizon Exchange Service Areas (cont'd)**

<b><u>EXCHANGE AREA</u></b>	<b><u>EXCHANGE AREAS IN LOCAL SERVICE AREA</u></b>
Letart Falls	Letart Falls, Pomeroy and Portland
Lewisburg	Brookville, Lewisburg and West Manchester
Liberty	Farmersville, Liberty, New Lebanon, Trotwood and Dayton Metropolitan Area, such area consisting of Dayton, Beaver Creek, Bellbrook, Centerville, Fairborn, Miamisburg-West Carrollton and Vandalia
Lodi	Burbank, Homerville, Lodi, Medina, Westfield Center and West Salem
Logan	Logan
Loudonville	Lakeville, Loudonville and Perrysville
Lowell	Beverly, Lowell, Lower Salem, Marietta and Watertown
Lower Salem	Dexter City, Lowell, Lower Salem and Marietta
Lynchburg	Danville, Hillsboro and Lynchburg

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**2. Services Description and Rates (cont'd)****2.1.3 Verizon Exchange Service Areas (cont'd)**

<b><u>EXCHANGE AREA</u></b>	<b><u>EXCHANGE AREAS IN LOCAL SERVICE AREA</u></b>
Malvern	Canton, Carrollton, Malvern and Minerva
Manchester	Manchester and West Union
Marblehead	Marblehead and Port Clinton
Maria Stein	Celina, Coldwater, Maria Stein, Minster and Yorkshire
Marion	Caledonia, Green Camp, Harpster, LaRue, Marion, Morral, Prospect and Waldo
Martinsville	Blanchester, Martinsville, New Vienna, and Wilmington.
McArthur	McArthur and Wilkesville
McComb	Findlay and McComb
Mechanicsburg	Catawba, Mechanicsburg, Resaca, Urbana and Woodstock
Mechanicstown	Carrollton, Harlem Springs and Mechanicstown
Medina	Chatham, Homerville, Lodi, Medina, Seville, Sharon Center, Spencer, Valley City and Westfield Center

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**2. Services Description and Rates (cont'd)****2.1.3 Verizon Exchange Service Areas (cont'd)**

<u>EXCHANGE AREA</u>	<u>EXCHANGE AREAS IN LOCAL SERVICE AREA</u>
Mendon	Celina and Mendon
Milan	Milan and Norwalk
Millersport	Baltimore, Hebron, Lancaster, Millersport, Pleasantville and Thornville
Mineral City	Bolivar, Mineral City and New Philadelphia
Minerva	Canton, East Rochester, Malvern, Minerva, Paris and Pattersonville
Minster	Minster, Maria Stein and New Bremen
Monroeville	Monroeville and Norwalk
Montpelier	Bryan, Montpelier, Pioneer and West Unity
Montrose	Akron and Montrose
Morning Sun	Camden, Eaton, Hamilton, Morning Sun, Oxford and West College Corner, Indiana
Morril	Marion and Morral
Mt. Blanchard	Arlington, Findlay, Forest, Mt. Blanchard, Vanlue and Wharton

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**2. Services Description and Rates (cont'd)****2.1.3 Verizon Exchange Service Areas (cont'd)**

<b><u>EXCHANGE AREA</u></b>	<b><u>EXCHANGE AREAS IN LOCAL SERVICE AREA</u></b>
Mt. Orab	Cincinnati, Clermont, Fayetteville, Georgetown, Hamersville, Mt. Orab, Sardinia and Williamsburg
Mowrystown	Danville, Mowrystown, Sardinia, Sugar Tree Ridge and Hillsboro
Nevada	Bucyrus, Nevada and Upper Sandusky
New Bremen	Minster, New Bremen and St. Marys
New Burlington	Dayton, New Burlington, Wilmington and Xenia
New Concord	Cambridge, New Concord and Norwich
New London	New London and Norwalk
New Marshfield	Athens and New Marshfield
New Philadelphia	Baltic, Bolivar, Mineral City, Newcomerstown, New Philadelphia, Strasburg, Sugarcreek, Bowerston, Gnadenhutten and Urichsville
New Vienna	Martinsville, New Vienna, Sabina and Wilmington
New Washington	New Washington
Ney	Bryan, Ney and Defiance

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**2. Services Description and Rates (cont'd)****2.1.3 Verizon Exchange Service Areas (cont'd)**

<u>EXCHANGE AREA</u>	<u>EXCHANGE AREAS IN LOCAL SERVICE AREA</u>
North Baltimore	Bloomdale, Cygnet, North Baltimore and Van Buren
North Eaton	Columbia Station, Elyria, Grafton and North Eaton
North Georgetown	Alliance, Damascus, East Rochester, Hanoverton, North Georgetown, Sebring and Winona
North Star	North Star, Rossburg and Yorkshire
Norwalk	Berlin Heights, Greenwich, Milan, Monroeville, New London, Norwalk and Wakeman
Oak Harbor	Oak Harbor
Oak Hill	Jackson and Oak Hill
Oberlin	Elyria and Oberlin
Ohio City	Ohio City, Rockford, Van Wert and Willshire-Wren
Ostrander	Delaware, Radnor, Rathbone and Ostrander
Oxford	Cincinnati, Hamilton, Morning Sun and Oxford, Ohio and West College Corner, Indiana

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**2. Services Description and Rates (cont'd)****2.1.3 Verizon Exchange Service Areas (cont'd)**

<u>EXCHANGE AREA</u>	<u>EXCHANGE AREAS IN LOCAL SERVICE AREA</u>
Paris	Alliance, Canton, Minerva and Paris
Payne	Payne and Paulding
Peebles	Peebles, Seaman, Sinking Spring and West Union
Pemberville	Bowling Green and Pemberville
Perrysville	Loudonville and Perrysville
Phillipsburg	Brookville, Dayton, Englewood, Laura, Phillipsburg and West Milton
Piketon	Beaver, Idaho, Piketon and Waverly
Pioneer	Montpelier, Pioneer and West Unity, Ohio and Ransom, Michigan
Plain City	Dublin, Hilliard, Plain City, Resaca and West Jefferson and all calls to stations bearing the designations of Columbus, Alton, Canal Winchester, Gahanna, Grove City, Groveport, Harrisburg, Lockburne, New Albany, Reynoldsburg, Westerville and Worthington
Pleasantville	Baltimore, Lancaster, Millersport, Pleasantville, Rushville and Thornville

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**2. Services Description and Rates (cont'd)****2.1.3 Verizon Exchange Service Areas (cont'd)**

<u>EXCHANGE AREA</u>	<u>EXCHANGE AREAS IN LOCAL SERVICE AREA</u>
Plymouth	Plymouth and Willard
Polk	Ashland, Polk, Red Haw, Savannah, Sullivan and West Salem
Pomeroy	Chester, Letart Falls, Pomeroy and Portland, Ohio and Mason and New Haven, West Virginia
Port Clinton	Marblehead and Port Clinton
Portland	Letart Falls, Pomeroy and Portland
Portsmouth	Minford-Stockdale and Portsmouth, Ohio and South Shore, Kentucky
Port William	Port William, Sabina and Wilmington
Prospect	Marion, Prospect, Radnor and Richwood
PUT-IN-BAY	PUT-IN-BAY
Radnor	Delaware, Ostrander, Prospect and Radnor

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**2. Services Description and Rates (cont'd)****2.1.3 Verizon Exchange Service Areas (cont'd)**

<b><u>EXCHANGE AREA</u></b>	<b><u>EXCHANGE AREAS IN LOCAL SERVICE AREA</u></b>
Rathbone	Cheshire Center, Delaware, Ostrander, Rathbone and the Columbus Metropolitan area, such area consisting of Columbus, Alton, Canal Winchester, Dublin, Gahanna, Grove City, Groveport, Harrisburg, Hilliard, Lockbourne, New Albany, Reynoldsburg, Westerville, West Jefferson and Worthington
Rawson	Findlay, Jenera and Rawson
Red Haw	Ashland, Congress, Polk, Red Haw and West Salem
Republic	Bloomville, Green Springs, Republic and Tiffin
Resaca	Alton, Columbus, Hilliard, London, Mechanicsburg, Milford Center, Plain City, Resaca and West Jefferson
Richmond	Amsterdam, Richmond and Steubenville
Richwood	Magnetic Springs, Prospect and Richwood
Russellville	Decatur, Georgetown, Ripley and Russellville

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**2. Services Description and Rates (cont'd)****2.1.3 Verizon Exchange Service Areas (cont'd)**

<b><u>EXCHANGE AREA</u></b>	<b><u>EXCHANGE AREAS IN LOCAL SERVICE AREA</u></b>
Sabina	New Vienna, Port William, Sabina and Wilmington
Sardinia	Georgetown, Mt. Orab, Mowrystown and Sardinia
Savannah	Ashland, Polk and Savannah
Scio	Bowerston, Cadiz, Jewett and Scio
Scott	Convoy, Grover Hill, Scott and Van Wert
Seaman	Peebles, Seaman, West Union and Winchester
Seville	Creston, Medina, Seville and Westfield Center
Shade	Athens and Shade
Sharon Center	Medina, Sharon Center, Akron and Wadsworth
Sinking Spring	Peebles and Sinking Spring
Smithfield	Brilliant, Dillonvale, Smithfield and Steubenville
Spencer	Chatham, Homerville, Medina and Spencer
Spencerville	Spencerville, Venedocia and Lima

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**2. Services Description and Rates (cont'd)****2.1.3 Verizon Exchange Service Areas (cont'd)**

<u>EXCHANGE AREA</u>	<u>EXCHANGE AREAS IN LOCAL SERVICE AREA</u>
St. Marys	Celina, St. Marys and New Bremen
Strasburg	Beach City, Bolivar, New Philadelphia and Strasburg
Sugarcreek	Baltic, Berlin, New Philadelphia and Sugarcreek
Summerfield	Caldwell, Dexter City and Summerfield
Sylvania	Lost Peninsula, Michigan; Sylvania and Toledo Metropolitan Area, such area consisting of Toledo, Holland, Maumee, Perrysburg and Whitehouse
The Plains	Athens and The Plains
Tiltonsville	Dillonvale, Martins Ferry-Bridgeport and Tiltonsville
Tipp City	Christiansburg, New Carlisle, Tipp City, Troy and Dayton
Trotwood	Brookville, Englewood, Liberty, New Lebanon, Trotwood and the Dayton Metropolitan Area, such area consisting of Dayton, Beaver Creek, Bellbrook, Centerville, Fairborn, Miamisburg-West Carrollton and Vandalia
Troy	Christiansburg, Covington, New Carlisle, Pleasant Hill, Tipp City, West Milton, and Troy

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**2. Services Description and Rates (cont'd)****2.1.3 Verizon Exchange Service Areas (cont'd)**

<u>EXCHANGE AREA</u>	<u>EXCHANGE AREAS IN LOCAL SERVICE AREA</u>
Valley City	Brunswick, Medina and Valley City
Van Buren	Arcadia, Findlay, North Baltimore and Van Buren
Wadsworth	Akron, Rittman, Sharon Center and Wadsworth
Wakeman	Norwalk and Wakeman
Waldo	Marion and Waldo
Warsaw	Cooperdale, Coshocton and Warsaw
Watertown	Barlow, Bartlett, Beverly, Lowell, Marietta, Stockport and Watertown
Waverly	Beaver, Idaho, Piketon and Waverly
Wayne-Bradner	Wayne-Bradner and Bowling Green.
Wellington	Elyria and Wellington
Wellston	Jackson and Wellston
West Alexandria	Eaton, Farmersville, Gratis, New Lebanon and West Alexandria

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**2. Services Description and Rates (cont'd)****2.1.3 Verizon Exchange Service Areas (cont'd)**

<b><u>EXCHANGE AREA</u></b>	<b><u>EXCHANGE AREAS IN LOCAL SERVICE AREA</u></b>
Westfield Center	Creston, Lodi, Medina, Seville and Westfield Center
West Milton	Dayton, Englewood, Laura, Phillipsburg, Troy and West Milton
Weston	Bowling Green, Deshler, Grand Rapids and Weston
West Salem	Burbank, Congress, Homerville, Lodi, Polk, Red Haw and West Salem
West Union	Manchester, Peebles, Seaman and West Union
West Unity	Bryan, Monpelier, Pioneer and West Unity
Wharton	Forest, Mt. Blanchard, Upper Sandusky, Vanlue and Wharton
Wilkesville	Albany, McArthur and Wilkesville

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2. Services Description and Rates (cont'd)

2.1.3 Verizon Exchange Service Areas (cont'd)

<u>EXCHANGE AREA</u>	<u>EXCHANGE AREAS IN LOCAL SERVICE AREA</u>
Willard	Willard, Attica and Plymouth
Williamsport	Circleville and Williamsport
Willshire-Wren	Convoy, Ohio City, Rockford, Van Wert and Willshire-Wren
Wilmington	Blanchester, Clarksville, Martinsville, New Burlington, New Vienna, Port William, Sabina and Wilmington
Wilmot	Beach City, Berlin, Brewster, Massillon, Millersburg Wilmot and Wooster

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2. Services Description and Rates (cont'd)

2.1.3 Verizon Exchange Service Areas (cont'd)

<u>EXCHANGE AREA</u>	<u>EXCHANGE AREAS IN LOCAL SERVICE AREA</u>
Winona	Damascus, Hanoverton, Lisbon, North Georgetown, Salem and Winona
Woodstock	Marysville, Mechanisburg, Milford Center, North Lewisburg, Urbana and Woodstock
Yorkshire	Maria Stein, North Star, Versailles and Yorkshire

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2. Services Description and Rates (cont'd)

2.1.4 Calling Areas

A) Metropolitan Areas

- 1) The exchange areas included in the Cleveland Metropolitan Area are as follows:

Cleveland	North Royalton
Bedford	Olmstead Falls
Berea	Strongsville
Brecksville	Terrace
Chagrin Falls	Trinity
Gates Mills	Victory
Hillcrest	Wickliffe
Independence	Willoughby
Montrose	

- 2) The exchange areas included in the Columbus Metropolitan Area are as follows:

Columbus	Hilliard
Alton	Lockbourne
Canal Winchester	New Albany
Dublin	Reynoldsburg
Gahanna	Westerville
Grove City	West Jefferson
Groveport	Worthington
Harrisburg	

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2. Services Description and Rates (cont'd)

2.1.4 Calling Areas

A) Metropolitan Areas (cont'd)

- 3) The exchange areas included in the Dayton Metropolitan Area are as follows:

Dayton	Fairborn
Beavercreek	Miamisburg-West Carrollton
Bellbrook	Vandalia
Centerville	

- 4) The exchange areas included in the Toledo Metropolitan Area are as follows:

Toledo	Holland
Maumee Perrysburg	
Whitehouse	

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**2. Services Description and Rates (cont'd)****2.1.5 VERIZON EXCHANGES**

<u>Customer Exchange</u>	<u>Called Exchange</u>
Guysville	Athens Coolville
Hamersville	Bethel Cincinnati Clermont Felicity Georgetown Higginsport Mt. Orab
Hanoverton	East Rochester Lisbon North Georgetown Winona
Harlem Springs	Amsterdam Bergholz Carrollton Mechanicstown
Harpster	Marion Upper Sandusky
Haskins-Tontogany	Bowling Green Grand Rapids

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**2. Services Description and Rates (cont'd)****2.1.5 VERIZON EXCHANGES**

<u>Customer Exchange</u>	<u>Called Exchange</u>
Hayesville	Ashland
Helena	Bettsville Fremont Gibsonburg
Hicksville	None
Higginsport	Cincinnati Clermont Felicity Georgetown Hamersville
Homerville	Lodi Spencer West Salem
Huron	Berlin Heights Sandusky
Idaho	Piketon Waverly

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2 Service Descriptions and Rates (cont'd)

2.2 Feature Descriptions

- A The Company's local exchange services have a variety of available features that let the Customer design a service tailored to meet their needs. Below are feature descriptions.

Caller ID with Number

Allows for the automatic delivery of a calling party's number to the called customer. The telephone number is displayed on customer-provided equipment. If the Customer has call waiting on the same line, they will hear the call waiting tone, but the new incoming call number will not be displayed.

Caller ID with Name and Number

Allows for the automatic delivery of a calling party's name and number to the called party. The name and number are displayed on customer-provided equipment. If the Customer has call waiting on the same line, they will hear the call-waiting tone, but the new incoming name and number will not be displayed.

Caller ID Blocking Per Line

Provides default blocking of delivery of the calling customer's telephone number. Blocking can be deactivated by the customer by dialing an access code before each call. When the customer hangs up, the default blocking is reinstated.

Caller ID Blocking Per Call

Provides blocking of delivery of the calling customer's telephone number on a per call basis. Blocking can be activated by the customer dialing an access code before each call.

2 Service Descriptions and Rates (cont'd)

2.2 Feature Descriptions (cont'd)

Call Forward

This optional feature allows all calls directed to a telephone number to be routed to a user defined telephone number. The user can activate/deactivate Call Forward and define a telephone number where all calls will be forwarded. Calls cannot be forwarded to an International Direct Distance Dialing (IDDD) number.

Call Forward Busy Line

This optional feature forwards calls to a busy station to a predetermined number. Calls cannot be forwarded to an International Direct Distance Dialing (IDDD) number. The user is charged any applicable usage charges for the forwarded call.

Call Forward Don't Answer

Allows users to re-route a call to a predetermined station in the event that the call is not answered within a customer-specified number of rings. Users are charged for any applicable usage charges on the forwarded call.

Call Pick Up

This optional feature allows a call to be answered from a different line by dialing a code. All lines in the group must be equipped with this feature. The Customer can have an unlimited number of lines in a Call Pick Up group.

2 Service Descriptions and Rates (cont'd)

2.2 Feature Descriptions (cont'd)

Call Transfer

This optional feature allows the user to transfer any established call to another telephone number (inside or outside of the system) without the assistance of an attendant.

Call Waiting

This optional feature provides a tone to notify a Customer on an existing call that a second call is waiting.

Consultation Hold

This temporary hold feature is inherent in Call Transfer and Three Way Calling. It is activated by depressing the switch hook.

Direct Connect Hotline

This optional feature allows a Customer to automatically dial a designated number whenever the originating telephone goes off hook. This feature is assigned to a phone which is used only for this purpose.

Hunting

This standard feature routes a call to an idle line in a prearranged group when the called telephone number is busy. Typically this feature is used with the customer's main telephone number and several subtending lines so that the customer can receive calls on several lines, although all calls are placed to the same number. Hunting will not work with Call Forward Busy and Don't Answer.

Speed Dial

This optional feature allows a Customer to designate up to six numbers to be called by dialing a code.

2 Service Descriptions and Rates (cont'd)

2.2 Feature Descriptions (cont'd)

Speed Dial, Expanded

This optional feature allows Customer to designate up to thirty numbers to be called by dialing a code.

Speed Dial, Group

Allows up to five lines on a Customer's system to share a Speed Dial list. This can be either a six number or expanded speed dial list.

Three Way Calling

Allows a user to add a third party to an existing conversation without expensive conferencing equipment. This feature also allows a user to place a call on hold in order to make a consultation call on the same line. When the consultation call is completed the user hangs-up or depresses the flash key on the telephone and is reconnected to the original conversation.



2 Service Description and Rates (cont'd)2.3. Resold Centrex Service

- A. The Company's resold Centrex service allows customers access to a feature rich product traditionally available only to large users. There is also the option of combining products on a single bill, and a choice of term plans. There is a monthly recurring charge, as well as a usage based charge.

2.3.1 Line Rates

	Monthly Recurring Charge	Per Call Charge
<b>Term Plan</b>	Max.	Max.
Month to Month	\$70.00	\$.20
One Year	\$62.50	\$.20
Two Year	\$60.50	\$.20
Three Year	\$59.90	\$.20

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2. Service Description and Rates (cont'd)

2.3 Resold Centrex Service (cont'd)

2.3.2 Number Retention Charge (Reserved for Future Use)

2.3.3 Number Release Charge (Reserved for Future Use)

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2. Service Description and Rates (cont'd)

2.3 Resold Centrex Service (cont'd)

2.3.4 Feature Package

The feature package allows the customer to select any combination or all of the following features for a single monthly recurring charge, rather than subscribing to these features separately:

Call Pick Up	Call Forward - Variable
Call Transfer	Three Way Conference Calling
Call Hold	Call Waiting
Speed Dial	

2.3.4.1 Rate

	Maximum Charge
Call Waiting	
Non Recurring Charge	\$20.00
Monthly Recurring Charge	\$11.00

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2     Service Description and Rates (cont'd)

2.4     Resold Business Line Service

- A     Resold Business Line service offers the Customer a choice of billing options, and a host of optional features. Term plans are also available.

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2 Service Description and Rates (cont'd)2.4 Resold Business Line Service2.4.1 Rates

Billing Option 1 - Customers receive a lower monthly recurring line charge in exchange for a term plan.

	Monthly Recurring Charge	Per Call Charge
<b>Term Plan</b>	Max.	Max.
Month to Month	\$75.00	\$.24
One Year	\$63.00	\$.24
Two Year	\$54.00	\$.24
Three Year	\$48.00	\$.24

Billing Option 2 - Customers receive a lower incremental charge in exchange for a term plan.

	Monthly Recurring Charge	Incremental Charge*
<b>Term Plan</b>	Max.	Max.
Month to Month	\$75.00	\$.036
One Year	\$75.00	\$.034
Two Year	\$75.00	\$.032
Three Year	\$75.00	\$.029

\* Billing is in six second increments with an 18 second minimum.

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2      Service Description and Rates

2.5      Features

For feature descriptions, see Section 2.2 and feature rates, see Section 3.2

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2      Service Description and Rates (cont'd)

2.6      Reserved for Future Use

2.7      Installation Fees

- A      A non-recurring installation fee will be assessed when a new line is added to a new or existing account. Customers will have the option to spread the installation fee over a three month period in accordance with O.A.C. 4901:1-5-7 (D).

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2      Service Description and Rates (cont'd)

2.8      Directory Listings

2.8.1      Description

Directory listing will be provided in accordance with Section 1.6 of this tariff. The following types of listings are available:

- (i)      Primary Listing. A primary listing contains the name of the Customer, or the name under which business is regularly conducted, as well as the address and telephone number of the Customer. Primary listings are provided at no charge;
- (ii)      Additional Listings. Additional listings are available only in the names of Authorized Users of the Customer's service, as defined herein;
- (iii)      Non-Published Listings. Nonpublished listing are not printed in directories nor are they available from directory assistance. Nonpublished listings are subject to the provisions set forth in Sections 1.5.2 and 1.6;
- (iv)      Non-Listed Numbers. Non-listed numbers are those which provide for the omission or deletion of the Customer's listing from the telephone directory. Such listings are available from directory assistance;
- (v)      Foreign Listing. A foreign listing is one which is published in a directory not in the Customer's immediate calling area;
- (vi)      Extra Line Listings. Provides additional information after a main or additional listings.
- (vii)      Cross Reference Listing. This provides a reference to another listing in the same directory.

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2      Service Description and Rates (cont'd)

2.8      RESERVED FOR FUTURE USE

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2 Service Description and Rates (cont'd)

2.9 Directory Assistance

- A The Customer may access Directory Assistance for the purpose of determining phone numbers within its local calling area by calling the Directory Assistance Operator. A monthly allowance of one call to Directory Assistance per account is allowed at no charge. A maximum of two number requests per call will be allowed.
- B The Customer will have the option of utilizing Directory Assistance Call Completion for the option of placing a call to the number requested.

2.9.1 Rates

For all calls to directory assistance beyond the monthly allowance specified above, the following charge will apply per call:

\$1.00

For all requests for Directory Assistance Call Completion, the following additional charge will apply:

\$.40

2     Service Description and Rates (cont'd)

2.9     Directory Assistance

2.9.2   Directory Assistance Credits

A     Credit will be given for calls to Directory Assistance as follows:

- (i)     The Customer experiences poor transmission or is cut-off during the call; or
- (ii)    The Customer is given the incorrect telephone number.

B     To obtain credit, the Customer must contact its Customer Service representative.

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2 Service Description and Rates (cont'd)

2.10 Traditional Operator Services

2.10.1 General

A The Customer has the option of contacting the incumbent local exchange company operator for general information, such as dialing instructions, country or city code information and Customer Service 800 numbers. The Customer may obtain the assistance of an incumbent local exchange operator to complete local exchange telephone calls in the following manner:

(i) Third Party Billing. Provides the Customer with the ability to charge a local call to a third number which is different from the called or calling party. The party answering at the third number has the option to refuse acceptance of the charges in advance or when queried by the operator;

(ii) Collect Calls. Provides the Customer with the capability to charge a call to the called party. On the operator announcement of a collect call, the called party has the option to refuse acceptance of charges in advance or when queried by the operator;

(iii) Calling Cards. Provides the Customer with the capability of placing a call using a credit card of an interexchange carrier with or without the assistance of an operator;

(iv) Person to Person. Calls completed with the assistance of an operator to a particular Station and person specified by the caller. The call may be billed to the called party;

(v) Station to Station. Calls completed with the assistance of an operator to a particular Station. The call may be billed to the called party.

2     Service Description and Rates (cont'd)

2.11   Reserved for Future Use

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2     Service Description and Rates (cont'd)

2.11.1   Reserved for Future Use

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