## **BEFORE**

## THE PUBLIC UTILITIES COMMISSION OF OHIO

In the Matter of the Commission-Ordered	)	
Investigation of SBC Ohio Relative to Its	)	
Compliance with Certain Provisions of the	)	Case No. 99-938-TP-COI
Minimum Telephone Service Standards Set	)	
Forth in Chapter 4901:1-5, Ohio	)	
Administrative Code.	)	
In the Matter of the Application of SBC Ohio to Establish 2-1-1 Abbreviated Dialing Service.	)	Case No. 01-3058-TP-ATA

## **ENTRY**

## The Commission finds:

- (1) By finding and order issued on April 24, 2003, in Case No. 01-3058-TP-ATA, the Commission approved AT&T Ohio's (formerly known as SBC Ohio) application to revise its tariffs to implement a 2-1-1 dialing service to permit voice access to designated community information and referral services. The Commission also directed AT&T Ohio to waive the nonrecurring tariff charges for 36 months.
- (2) By entry issued the same day in Case No. 99-938-TP-COI, the Commission authorized AT&T Ohio to use up to \$107,000 from the Customer Fund established in that case to cover the nonrecurring implementation costs associated with the provision of 2-1-1 service. The funding was to be made available for 36 months.
- (3) By finding 68 in its entry on rehearing issued on June 9, 2004, in Case No. 99-938-TP-COI, the Commission directed AT&T Ohio to deliver any remaining dollars in the Customer Fund after 24 months to the Ohio Department of Development on July 20, 2006. Pursuant to an accounting provided by AT&T Ohio to Commission staff, there was \$13,129.70 of unspent 2-1-1 designated funds remaining in the Customer Fund in July 2006.
- (4) By entry issued July 12, 2006, the Commission determined that there are still counties in Ohio served by AT&T Ohio that have

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99-938-TP-COI et al.

-2-

not yet implemented 2-1-1 service. Upon further consideration of the issue, the Commission ordered that the remaining \$13,129.70 should remain in the Customer Fund for an additional 18 months and should be used to cover the nonrecurring implementation costs associated with the provision of 2-1-1 service in those remaining counties. AT&T Ohio was directed to waive the nonrecurring tariff charges for 2-1-1 service for as long as funds remain available in the Customer Fund.

- (5) On January 7, 2008, a representative of the Ohio United Way filed a notice with the Commission that \$13,129.70 still remains in the Customer Fund. According to the filing, Ohio United Way has been working with the Ohio Alliance of Information and Referral Systems (AIRS) and the State of Ohio to secure additional funding to expand 2-1-1 service in Ohio. Ohio United Way requested that an additional extension of 18 months be allowed to use the remaining funds in the Customer Fund. Ohio United Way is confident that the remaining funds will be used in the next 18 months.
- (6) On September 3, 2008, a letter from the Ohio United Way was filed. Ohio United Way states that it was recently awarded a contract from the Ohio Department of Jobs and Family Services to provide for the planning and implementation of statewide 2-1-1 service through June 2009. Ohio United Way requests that the remaining dollars in the Customer Fund be released to it to help fund the 2-1-1 service expansion.
- (7) The Commission finds that the request of the Ohio United Way is reasonable and it should be granted. Within 30 days of the date of this entry, AT&T Ohio shall transfer to Ohio United Way all remaining dollars in the Customer Fund and Ohio United Way shall use the funds to expand 2-1-1 service in Ohio. Upon transfer of the remaining funds, AT&T Ohio shall file a notice in this case of the amount and date of the transfer.

It is, therefore,

ORDERED, That, within 30 days of the date of this entry, AT&T Ohio shall transfer to Ohio United Way all remaining dollars in the Customer Fund and Ohio United Way shall use the funds to expand 2-1-1 service in Ohio. It is, further,

ORDERED, That upon transfer of the remaining funds, AT&T Ohio shall file a notice in this case of the amount and date of the transfer. AT&T Ohio may then close its accounting records for the Customer Fund. It is, further,

ORDERED, That a copy of this entry be served upon AT&T Ohio, the Ohio United Way, and the Ohio Department of Development.

THE PUBLIC MIJILITIES COMMISSION OF OHIO

Alan R. Schriber, Chairman

Paul A Centolella

Paul A. Centolella

Valorio A Lammio

Ronda Hartman Fergus

Cheryl Z Roberto

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PJD/vrm

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Reneé J. Jenkins

Secretary