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9/15/08

Public Utilities Commission of Ohio
Attn: Docketing Division
180 E. Broad St.
Columbus, Ohio 43215

Case # 08-917-EL-SSO

PUCO

2008 SEP 19 PM 3:20

RECEIVED-DOCKETING DIV

Gentlemen:

I am sitting here writing this letter in long hand instead of using the computer because our electric is off. We are with AEP. The electric has been off for 21 hours. I realize we had high winds, but there is a pole that went down right in front of our home & traffic should not be going under it, but they are. The radio says we could be without electric for 5 to 7 days. Ridiculous!

We know AEP sent workers to Louisiana to help them, but to leave us short-handed here in Ohio is stupid. Storms are getting worse all the time. We need crews here!

Then they (AEP) wants to raise the rates 15% each year for 3 yrs. Ridiculous! They better give us better service before they do that.

We are retired & on fixed income. Our wages don't go up. They need to look at the income of the higher ups in the company & cut their wages down instead those 6 figure salaries.

I think the PUCO better look long & hard at this rate increase & consider all options. (over)

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As far as I'm concerned, the part in the paper about AEP forced to go to the Market Rate Option if the higher rate does not go through is a scare tactic.

Everything, food, gas, clothes, medicine, etc is going up. Let's give the retired people a break on something - ELECTRIC.

There have been several times in our area where bad lightning storms have come through & the electric has stayed on only to have the next day bright & sunny the electric to go off. Ridiculous!

Please look at this rate increase & consider all options.

Thanks for listening!

James & Beverly Morley
9808 Flint Ridge Rd.
Newark, Ohio 43056

P.S. It was just announced on the radio that Energy Cooperative have all their power back on in the area in one day! That's good service! Yes, everything is going up, BUT when it is your job to service the people you better do that before asking for a rate increase. ^{AEP} They need more employees!

9/17/08 - 4:00 p.m. STILL NO ELECTRIC