

# FIELD LAW GROUP, PLLC

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September 18, 2008

Renee Jenkins  
Director of Administration  
Secretary of the Public Utilities Commission of Ohio  
180 East Broad Street  
Columbus, Ohio 43215

**Electronic Filing**

Re: TelNet Worldwide-Ohio Detariffing Application. **Case No. 08-333-TP-ATA; TRF  
Docket No. 90-9284**

Dear Ms. Jenkins:

Enclosed for filing in the above referenced matter is the Revised Exhibit B to the application of TelNet Worldwide-Ohio, Inc. to detariff certain Tier 2 services and make other changes related to the implementation of Case No. 06-1345-TP-ORD, originally filed with the Commission on March 27, 2008. Exhibit B has been revised to incorporate changes suggested by the Commission Staff. Please contact me if you have any questions.

Very truly yours,

FIELD LAW GROUP, PLLC

Gary A. Gensch

GAG/tab  
Enclosure

# Exhibit B

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**CHECK SHEET**

The pages of this tariff, as listed below, are effective as of the date shown. Sheets with the effective date blank and denoted as an original revision are effective as of the original effective date of this tariff. Revised sheets contain all changes from the original tariff that are in effect as of the date indicated.

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## **APPLICATION OF TARIFF**

This tariff sets forth the service offerings, rates, terms and conditions applicable to the furnishing of intrastate end-user telecommunications services by Telnet Worldwide, Inc., hereinafter referred to as the Company, to customers within the State of Ohio.

Unless otherwise indicated, Nonresidential Tier 2 Services are no longer covered under this tariff, and instead are now located in the Company's Tier 2 Business Catalog located at [www.telnetww.com](http://www.telnetww.com). Customers have certain rights and responsibilities under the minimum Telephone Service Standards (Ohio Adm. Code 4901:1-5). These safeguards are located in the appendix to Ohio Adm. Code 4901:1-5, which is entitled "Telephone Customer Bill of Rights." These rights and responsibilities include complaint handling, ordering or changing service, service repair, payment of bills, and disconnection and reconnection of service.

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**SECTION 1 - DEFINITIONS, CONT'D.**

**End User** - Any person, firm, corporation, partnership or other entity which uses the services of the Company under the provisions and regulations of this tariff. The End User is responsible for payment unless the charges for the services utilized are accepted and paid by another Customer.

**Holidays** - Holidays observed by the Company as specified in this tariff.

**LATA** - Means the local access and transport area as defined in *United States v American Telephone and Telegraph Co.*, 569 F.Supp. 990 (D.D.C. 1983).

**Personal Account Code** - A pre-defined series of numbers to be dialed by the Customer or Authorized User upon access to the Carrier's network which identifies the Debit Account from which charges for service shall be debited and which validates the caller's authorization to use the services provided.

**Renewal** - A method of replenishing a Debit Account's Available Usage Balance with additional minutes of use as authorized and paid for by the Customer.

**Residential Customer** - A Residential Customer is a person to whom telecommunications services are furnished by the Company predominantly for personal or domestic purposes at the person's dwelling.

**Switched Access** - A method for reaching the Company through the local switched network whereby the End User uses standard business or residential local lines.

**Tier 1 Services** – Same definition as in Chapter 4901:1-6-04 of the Ohio Administrative Code.

**Tier 2 Services** – Same definition as in Chapter 4901:1-6-05 of the Ohio Administrative Code

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**SECTION 2 - REGULATIONS, CONT'D.**

**2.1 Undertaking of the Company, Cont'd.**

**2.1.4 Liability of the Company**

- (A) The liability of the Company for damages arising out of the furnishing of its Services, including but not limited to mistakes, omissions, interruptions, delays, or errors, or other defects, representations, or use of these services or arising out of the failure to furnish the service, whether caused by acts or omission, shall be limited to the extension of allowances for interruption as set forth in 2.6. The extension of such allowances for interruption shall be the sole remedy of the Customer and the sole liability of the Company. The Company will not be liable for any direct, indirect, incidental, special, consequential, exemplary or punitive damages to Customer as a result of any Company service, equipment or facilities, or the acts or omissions or negligence of the Company's employees or agents.
- (B) The Company shall not be liable for any delay or failure of performance or equipment due to causes beyond its control, including but not limited to: fire, flood, explosion or other catastrophes; any law, order, regulation, direction, action, or request of the United States Government or any state and local governments having or claiming jurisdiction over the Company, or of any department, agency, commission, bureau, corporation, or other instrumentality of any one or more of these federal, state, or local governments, or of any civil or military authority; national emergencies; insurrections; riots; wars; unavailability of rights-of-way or materials; or strikes, lock-outs, work stoppages, or other labor difficulties when it does not involve the company's employees. The Company may apply for an Act of God waiver in accordance with Rule 4901:1-5-08.

(C)





## SECTION 2 - REGULATIONS, CONT'D.

### 2.5 Payment Arrangements, Cont'd

#### 2.5.2 Payment for Service

##### (A) Facilities and Service Charges

The Customer is responsible for the payment of all charges for facilities and services furnished by the Company to the Customer and to all Users authorized by the Customer, regardless of whether those services are used by the Customer itself or are resold to or shared with other persons.

##### (B) Taxes

Certain telecommunications services, as defined in the Ohio Revised Code, are subject to state sales tax at the prevailing tax rates, if the services originate, or terminate in Ohio, or both, and are charged to a subscriber's telephone number or account in Ohio.

#### 2.5.3 Billing and Collection of Charges

(A) The Company shall render a bill during each billing period to every Customer. The billing period shall be monthly. The Company's bills and billing practices will comply with Rule 4901:1-5.

(B) Non-recurring charges are due and payable from the customer within 14 days after the postmark date, unless otherwise agreed to in advance.

(C) The Company shall present invoices for Recurring Charges monthly to the Customer, in advance of the month in which service is provided, and Recurring Charges shall be due and payable within 30 days after the invoice date. When billing is based on customer usage, charges will be billed monthly for the preceding billing periods.



**SECTION 2 - REGULATIONS, CONT'D.****2.5 Payment Arrangements, Cont'd****2.5.3 Billing and Collection of Charges, Cont'd**

- (D) When service does not begin on the first day of the month, or end on the last day of the month, the charge for the fraction of the month in which service was furnished will be calculated on a pro rata basis. For this purpose, every month is considered to have 30 days.
- (E) Billing of the Customer by the Company will begin on the Service Commencement Date, which is the first day following the date on which the Company notifies the Customer that the service or facility is available for use, except that the Service Commencement Date may be postponed by mutual agreement of the parties, or if the service or facility does not conform to standards set forth in this tariff or the Service Order. Billing accrues through and includes the day that the service, circuit, arrangement or component is discontinued.
- (F) If service is disconnected by the Company in accordance with the provisions of this tariff and Rule 4901:1-5 OAC and later restored, restoration of service will be subject to all applicable restoration and installation charges.
- (G) The date of rendition of the Company's bill for basic local exchange service shall be the date of physical mailing of the bill by the Company. If the last calendar day for remittance falls upon a Sunday, legal holiday, or any other day when the offices of the provider regularly used for the receipt of payment of customer bills are not open to the general public, then the final payment date shall be extended through the next business day. The date of payment of remittance by mail is 2 days before receipt of the remittance.
- (H) Unless otherwise specified by the Customer, if partial payment of a bill is made, then, in accordance with Rule 4901:1-5 OAC, the Company shall first credit the partial payment to basic local exchange service, then regulated toll service, and then non-regulated service.

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**SECTION 2 - REGULATIONS, CONT'D.****2.5 Payment Arrangements, Cont'd****2.5.4 Deposits**

- (A) Customers may establish credit by any means available in accordance with 4901:1-17 and 4901:1-5 OAC. (C)
- (B) The Customer may establish credit through the payment of a deposit to be held as a guarantee for the payment of charges. A deposit does not relieve the Customer of the responsibility for the prompt payment of bills on presentation. The deposit will not exceed an amount equal to two month's charges for a service or facility that has a minimum payment of one month. (C)
- (C) A deposit may be required in addition to an advance payment.
- (D) When a service or facility is discontinued, the amount of a deposit, if any, will be applied to the Customer's account and any credit balance remaining will be refunded in accordance with 4901:1-17-06. Before the service or facility is discontinued, the Company may, at its option, return the deposit or credit it to the Customer's account. If the amount of the deposit is insufficient to cover the balance due to the Customer's account, the Company retains the right to collect any amounts owing after the deposit has been applied plus any costs related to the collection of any remaining balance.
- (E) Deposits held for less than 180 days shall not accrue interest. Interest on intrastate deposits held for longer than 180 days will be handled in accordance with Rule 4901:1-17-05 OAC.
- (F) The Company is not obligated to provide service to a household under any name if an outstanding bill exists at the address and the person responsible for that bill still resides at the address, in accordance with Rule 4901:1-5. (C)

**2.5.5 Discontinuance of Service**

A Customer's service may be denied or disconnected under the following circumstances in accordance with Rule 4901:1-5-17 OAC:

- (A) The conditions under which local service can be disconnected for



## SECTION 2 - REGULATIONS, CONT'D.

### 2.5 Payment Arrangements, Cont'd.

#### 2.5.8 Changes in Service Requested

If the Customer makes or requests material changes in circuit engineering, equipment specifications, service parameters, premises locations, or otherwise materially modifies any provision of the application for service, the Customer's installation fee shall be adjusted accordingly.

### 2.6 Allowances for Interruptions in Service

(A) The terms and conditions for applying subscriber credits due to extended out-of-service conditions are set forth at Rule 4901:1-5-08.

(B) The terms and conditions for applying subscriber credits due to failure to install new service in a timely fashion are set forth at Rule 4901:1-5-08.

(C) The terms and conditions for applying subscriber credits due to the omission of a directory listing are set forth at Rule 4901:1-5-08.

(D) The terms and conditions for providing subscriber refunds for prior overcharges and collecting for prior undercharges are set forth at Rule 4901:1-5-08.

#### 2.6.1 Credit for Interruptions

(A) A credit allowance will be made when an interruption occurs because of a failure of any component furnished by the Company under this tariff. An interruption period begins





**SECTION 2 - REGULATIONS, CONT'D.****2.5 Allowances for Interruptions in Service, Cont'd.**

from the time the Customer's service is reported or is found to be out of service. An interruption period ends when the service, facility or circuit is operative. If the Customer reports a service, facility or circuit to be inoperative but declines to release it for testing and repair, it is considered to be impaired, but not interrupted.

- (B) For calculating credit allowances, every month is considered to have 30 days. A credit allowance for fixed recurring fees only is applied on a pro rata basis against the rates specified hereunder and is dependent upon the length of the interruption. Only those facilities on the interrupted portion of the circuit will receive a credit.

- (C) A credit allowance will be given to the Customer for out-of-service interruptions in accordance with Rule 4901:1-5-08 OAC.

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(C)**2.6.2 Limitations on Allowances**

No credit allowance will be made for:

- (A) interruptions due to the cause of, negligence of, or noncompliance with the provisions of this tariff by, the Customer, authorized user, or joint user;
- (B) interruptions of service during any period in which the Company is not given full and free access by the Customer to its facilities and equipment for the purpose of investigating and correcting interruptions;
- (C) interruptions of service during a period in which the Customer continues to use the service on an impaired basis;
- (D) interruptions of service during any period when the Customer has released service to the Company for maintenance purposes or for implementation of a Customer order for a change in service arrangements; and
- (E) interruption of service during a time period in which the Company provides a satisfactory replacement service.



local calling appropriate to the tariffed use offering selected by the customer.

### **4.3 Business Local Exchange Service**

#### **4.3.1 Business Basic Line Service**

Business Basic Line Service provides a customer with all the features of basic local exchange service set forth in this tariff, provided over a single, voice-grade telephonic communications channel which can be used to place or receive one call at a time. Basic line rates are charged on a measured rate basis, with no monthly call allowance.

#### **4.3.2 Rates and Charges**

Services to be provided as defined in Section 4.4.1 of this tariff. Service charges under Section 4.7 also apply.

Monthly Rate:	\$ 40.00 per line*
Per call:	\$ 0.10

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\* Rates for 2 or more business access lines are now located in the Company's Tier 2 Business Catalog, located at [www.telnetww.com](http://www.telnetww.com).

(C)

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**SECTION 4 - LOCAL SERVICES OFFERINGS, RATES AND CHARGES, CONT'D.****4.4 Directory Listings**

For each Customer of Company-provided Exchange Access Service(s), the Company shall arrange for the listing of the Customer's main billing telephone number in the directory(ies) published by the incumbent Local Exchange Carrier in the area at no additional charge. For Customers with multiple premises served by the Company, the Company will arrange for a listing of the main billing telephone number at each premise.\* (C)

**4.5 Directory Assistance Service****4.5.1 General**

The Company furnishes Directory Assistance Service ("DA") for the purpose of aiding subscribers in obtaining telephone numbers through arrangements with the incumbent local exchange carrier when a party in Michigan requests assistance in obtaining telephone numbers of subscribers who are located within the same numbering plan area as the number the party is calling from.

In order to make allowance for a reasonable need for numbering plan area DA service, including numbers not in the directory, directory inaccessibility and other conditions, no charge applies for the first three calls for telephone numbers of residential subscribers who are located within the numbering plan area of the calling party per month per station access line. The allowance is cumulative for all group billed services furnished on the same premises or as part of the same system within an exchange. No allowance is applied to residential customers.

Charges for DA are not applicable to inquiries received from public and semipublic telephones, nor from telephone service furnished for the use of handicapped persons.\* (C)

\* To the extent these provisions apply to businesses with 2 or more access lines, such provisions are now located in the Company's Tier 2 Business Catalog, located at [www.telnetww.com](http://www.telnetww.com). (C)



**SECTION 4 - LOCAL SERVICES OFFERINGS, RATES AND CHARGES, CONT'D.****4.6 Service Charges****4.6.1 Service Ordering Charge - Multi Element Charges**

- (A) Primary - For connecting new or additional Access lines.

Nonrecurring Charge

Residence, per service order	\$ 50.00	
Business, per service order	\$ 50.00*	(C)

- (B) Secondary - For moving or changing existing service or adding new or additional service other than Access lines.

Residence, per service order	\$ 30.00	
Business, per service order	\$ 30.00*	(C)

- (C) Record - For record type orders affecting directory listings.

Residence, per service order	\$ 12.00	
Business, per service order	\$ 13.00*	(C)

**4.6.2 Access Line Connection Charge**

- (A) Per Access line or Trunk - Residence

(1) Central Office Work Charge	\$ 200.00	
(2) New Line Connection Charge	\$ 20.00	

- (B) Per Access Line or Trunk - Business

(1) Central Office Work Charge	\$ 200.00*	(C)
(2) New Line Connection Charge	\$ 20.00*	(C)

\* To the extent these rates apply to businesses with 2 or more access lines, such rates are now located in the Company's Tier 2 Business Catalog, located at [www.telnetww.com](http://www.telnetww.com).

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**SECTION 4 - LOCAL SERVICES OFFERINGS, RATES AND CHARGES, CONT'D.****4.6 Service Charges, Cont'd.****4.6.3 Restoration Charge****(A) Temporary Suspension at Customer's Request**Nonrecurring Charge

Secondary Service Ordering Charge, per Customer request	\$ 30.00*	(C)
Charge per Telephone Number Restored	\$ 30.00*	(C)

**(B) Nonpayment or Shutoff**

In the event service is temporarily interrupted for nonpayment, such service will be restored upon payment of charges due or, at the discretion of the Company, a substantial portion thereof, and in addition, charges as specified following will be applicable to restore such services.

**Business**

Secondary Service Ordering Charge, per request	\$ 50.00*	(C)
Charge per Telephone Number Restored	\$ 25.00*	(C)

\* To the extent these rates apply to businesses with 2 or more access lines, such rates are now located in the Company's Tier 2 Business Catalog, located at [www.telnetww.com](http://www.telnetww.com).

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**SECTION 4 - LOCAL SERVICES OFFERINGS, RATES AND CHARGES, CONT'D.****4.7 Emergency Services**

Allows Customers to reach appropriate emergency services including police, fire and medical services. The 911 Service includes lines and central office features necessary to provide the capability to answer, transfer and dispatch public emergency telephone calls originated by persons within the telephone central office areas arranged for 911 calling. If 911 Service is not available in an area, the Company shall make arrangements for the Customer to reach the appropriate emergency services through dialing "0". This provision includes Nonresidential Tier 2 Services.

**4.8 Telecommunications Relay Service**

Telecommunications Relay Service enables deaf, hard-of-hearing or speech-impaired persons who use a text telephone or similar devices to communicate freely with the hearing population for using the text telephone and vice versa. The Company does not impose any charge to end users for access to Telecommunications Relay Service. However, persons using this Service are liable for applicable per call/increment charges. This provision includes Nonresidential Tier 2 Services.

**4.9 Telephone Directory**

For Customers that subscribed to the Company's Basic Local Exchange Service, the Company will provide each Customer annually at no charge one copy of a printed directory listing all telephone Service subscribers, except for unlisted and unpublished numbers, within the Customer's local exchange area. The Company may, at its option, either publish its own directory or provide a copy of one published by the dominant exchange service provider.\* (C)

**4.10 Call Blocking Service**

Call Blocking Service is a Service which provides Customers with the capability to block originating calls to the 1-900 calling networks or 976 services. When Call Blocking Service is requested, all originating calls to 900 numbers nationwide will be blocked. Calls to a 976 service will also be blocked. Customers with Call Blocking Service attempting to dial a 900 number from a restricted line will reach a Company-provided or DUC-provided intercept announcement. Call Blocking is provided at no charge.\* (C)

\* To the extent these provisions apply to businesses with 2 or more access lines, such provisions (C) are now located in the Company's Tier 2 Business Catalog, located at [www.telnetww.com](http://www.telnetww.com). (C)



## SECTION 5 – DEDICATED TRANSPORT SERVICE

### 5.1 Reserved

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### 5.2 Digital Signal 0 (DS-0) Service

DS-0 Service is a single digital 64 Kbps, pulse code modulated, full duplex, transmission channel, which may be terminated as analog two-wire or four-wire, or may be provisioned where facilities permit as a four-wire in a digital format when used in conjunction with a compatible termination at the other end. DS-0 facilities are provided between customer-designated locations or between a customer-designated location and a carrier's hub. At this time, DS-0 Service is available only on individual contract basis (ICB) arrangements pursuant to Section 5.5.\*

\* To the extent these services are provided to business customers, such services are now described in the Company's Tier 2 Business Catalog, located at [www.telnetww.com](http://www.telnetww.com).

(C)

(C)



**SECTION 5 – DEDICATED TRANSPORT SERVICE, CONT'D.****5.3 Digital Signal 1 (DS-1) Service**

DS-1 Service is a dedicated, high capacity, full duplex channel with a line speed of 1.544 Mbps isochronous serial data having signal format of either Alternate Mark Inversion (AMI) or Bipolar 8 Zero Substitution (B8ZS) and either Superframe (D4) or Extended Superframe formats. The channel provides synchronous service with timing provided by the Company, through Company facilities to the customer in the received bit stream. DS-1 Service channels are provided only between customer-designated locations and/or between customer-designated locations and a carrier's hub.

DS-1 Service has the equivalent capacity of 24 Voice Grade services or 24 DS-0 Services. AMI can support 24 56 Kbps channels and B8ZS can support 24 64 Kbps channels.

DS-1 Service may also be provisioned with a Primary Rate Interface (PRI), or in combination with both DS-1 Service and DS-1 PRI Service. DS-1 PRI Service has 23B + D Channels in which all 23 B Channels operate at 64 Kbps and the D Channel also operates at 64 Kbps, but the D Channel results in a DS-1 interface at the network boundary for network signaling.

At this time, DS-1 Service and DS-1 PRI Service are available only on individual contract basis (ICB) arrangements pursuant to Section 5.5.\*

\* To the extent these services are provided to business customers, such services are now described in the Company's Tier 2 Business Catalog, located at [www.telnetww.com](http://www.telnetww.com).





**SECTION 5 – DEDICATED TRANSPORT SERVICE, CONT'D.****5.4 Digital Signal 3 (DS-3) Service**

DS-3 Service is a dedicated, high capacity, full duplex channel with a line speed of 44.736 Mbps isochronous serial data with a line code of bipolar with three zero substitution (B3ZS). DS-3 Service has the equivalent capacity of 28 DS-1 Services at 1.544 Mbps or 672 DS-0 Services at 56/64 Kbps. DS-3 channels are provided between customer-designated locations and/or between customer-designated locations and a carrier's hub. DS-3 is available with an electrical interface. As an option, DS-3 Service may be provided to a customer with an optical interface at the customer's premises. Services with this option will terminate in the carrier's optical line terminating equipment (OLTE) located in the carrier's hub. The OLTE located at the customer's premises is subject to the mutual agreement of the parties, and must be compatible with the OLTE located in carrier's hub. The OLTE option is available only where facilities permit.

At this time, DS-3, both with and without the OLTE option, are available only on individual contract basis (ICB) arrangements pursuant to Section 5.5.\*

\* To the extent these services are provided to business customers, such services are now described in the Company's Tier 2 Business Catalog, located at [www.telnetww.com](http://www.telnetww.com).



Interexchange Services are no longer covered under this tariff, and instead are now located in the Company's Interexchange Catalog located at [www.telnetww.com](http://www.telnetww.com). Customers have certain rights and responsibilities under the minimum Telephone Service Standards (Ohio Adm. Code 4901:1-5). These safeguards are located in the appendix to Ohio Adm. Code 4901:1-5, which is entitled "Telephone Customer Bill of Rights." These rights and responsibilities include complaint handling, ordering or changing service, service repair, payment of bills, and disconnection and reconnection of service.

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In Accordance with Case No. 06-1345-TP-ORD

EFFECTIVE: March 28, 2008

Mark Iannuzzi, President  
1175 W. Long Lake Rd., Suite 101, Troy, Michigan 48098



Interexchange Services are no longer covered under this tariff, and instead are now located in the Company's Interexchange Catalog located at [www.telnetww.com](http://www.telnetww.com). Customers have certain rights and responsibilities under the minimum Telephone Service Standards (Ohio Adm. Code 4901:1-5). These safeguards are located in the appendix to Ohio Adm. Code 4901:1-5, which is entitled "Telephone Customer Bill of Rights." These rights and responsibilities include complaint handling, ordering or changing service, service repair, payment of bills, and disconnection and reconnection of service.

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TELECOMMUNICATIONS TARIFF

OF

TELNET WORLDWIDE-OHIO, INC.

d/b/a Superior Spectrum and d/b/a FSG Long Distance and d/b/a WPS Communications

1010 West Washington Street  
Marquette, Michigan 49855

RESALE INTEREXCHANGE TELECOMMUNICATIONS SERVICE

Interexchange Services except Return Check Charge and Telecommunications Relay Service are now located in the Company's Catalog at [www.telnetww.com](http://www.telnetww.com).

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and d/b/a WPS Communications  
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Marquette, Michigan 49855  
Pursuant to Case No. 06-1345-TP-ORD



### CHECK SHEET

Sheets 1 through 39 inclusive of this Tariff are effective as of the date shown at the bottom of the respective sheet(s).

<u>SHEET</u>	<u>REVISION</u>	<u>SHEET</u>	<u>REVISION</u>	
1	First Revised	21	First Revised	(C)
2	First Revised	22	First Revised	
3	First Revised	23	Replaced	
4	First Revised	24	Replaced	
5	Original	25	Replaced	
6	Original	26	Replaced	
7	First Revised	27	Replaced	
8	Replaced	28	Replaced	
9	Replaced	29	Replaced	
10	Replaced	30	Replaced	
11	Replaced	31	Replaced	
12	Replaced	32	Replaced	
13	Replaced	33	Replaced	
14	Replaced	34	Replaced	
15	Replaced	35	Replaced	
16	Replaced	36	Replaced	
17	Replaced	36.1	Replaced	
18	Replaced	37	Replaced	
19	Replaced	38	Original	
20	Replaced	39	Original	(C)

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## TABLE OF CONTENTS

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Explanation of Symbols	5
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2.2	Late Payment Fees	21

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DESCRIPTION

SHEET NUMBER

**Section**

4.1	Discounts for Persons with Communication Disabilities and the Telecommunications Relay Service	38
4.2	Emergency Services Calling Plan	39

(C)

(C)

## CONCURRING CARRIERS

None

## CONNECTING CARRIERS

None

## OTHER PARTICIPATING CARRIERS

None

## EXPLANATION OF SYMBOLS

- (C) To signify **changed** condition or regulation
- (D) To signify **deleted or discontinued rate**, regulation or condition
- (I) To signify a change resulting in an **increase** to a Customer's bill
- (M) To signify that material has been **moved from** another Tariff location
- (N) To signify a **new** rate, regulation condition or sheet
- (R) To signify a change resulting in a **reduction** to a Customer's bill
- (T) To signify a change in **text** but no change to rate or charge

## TARIFF FORMAT

- A. **Sheet Numbering** - Sheet numbers appear in the heading of each sheet. Sheets are numbered sequentially. However, occasionally, when a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between sheets 14 and 15 would be 14.1.
- B. **Sheet Revision Numbers** - Revision numbers also appear in the upper right corner of each sheet. These numbers are used to determine the most current sheet version on file with the Commission. For example, the 4<sup>th</sup> revised Sheet 14 cancels the 3<sup>rd</sup> Revised Sheet 14. Because of various suspension periods, deferrals, etc. the Commission follows in its Tariff approval process, the most current sheet number on file with the Commission is not always the sheet in effect. Consult the Check Sheet for the sheet currently in effect.
- C. **Paragraph Numbering Sequence** - There are nine levels of paragraph coding. Each level of code is subservient to its next higher level:
- 2.
  - 2.1.
  - 2.1.1.
  - 2.1.1.A
  - 2.1.1.A.1
  - 2.1.1.A.1.(a)
  - 2.1.1.A.1.(a).I
  - 2.1.1.A.1.(a).I.(i).
  - 2.1.1.A.1.(a).I.(i).(1)
- D. **Check Sheets** - When a Tariff filing is made with the Commission, an updated Check Sheet accompanies the Tariff filing. The Check Sheet lists the sheets contained in the Tariff with a cross reference to the current revision number. When new sheets are added, the Check Sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (\*). There will be no other symbols used on this sheet if these are the only changes made to it (i.e., the format, etc., remains the same, just revised revision levels on some sheets). The Tariff user should refer to the latest Check Sheet to find if a particular sheet is the most current on file with the Commission.

TelNet Worldwide-Ohio, Inc.  
d/b/a Superior Spectrum and d/b/a FSG Long Distance  
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Tariff P.U.C.O. No. 3  
First Revised Sheet No. 7  
Replacing Original Sheet No. 7,  
Original Sheet No. 8.  
Original Sheet No. 9,  
Original Sheet No. 10,  
Original Sheet No. 11,  
Original Sheet No. 12,  
Original Sheet No. 13,  
Original Sheet No. 14,  
Original Sheet No. 15,  
Original Sheet No. 16,  
Original Sheet No. 17,  
Original Sheet No. 18,  
Original Sheet No. 19,  
and Original Sheet No. 20

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Interexchange Services except Return Check Charge, Late Payment, Emergency Services, and Telecommunications Relay Service are now (C) located in the Company's Catalog at [www.telnetww.com](http://www.telnetww.com).

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Customers have certain rights and responsibilities under the minimum Telephone Service Standards (Ohio Adm. Code 4901:1-5). These safeguards are located in the appendix to Ohio Adm. Code 4901:1-5, which is entitled "Telephone Customer Bill of Rights." These rights and responsibilities include complaint handling, ordering or changing service, service repair, payment of bills, and disconnection and reconnection of service.

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## SECTION 2 - RULES AND REGULATIONS

### 2.1 RETURNED CHECK CHARGE

When a Customer's check is not honored by the financial institution and the check is returned to the Company due to "insufficient funds" in the Customer's account or for similar reasons, a charge of \$25.00 shall apply, unless the Customer can establish that the charge should not be assessed.

### 2.2 LATE PAYMENT FEES

A late payment charge of 1.5 percent per month will be applied to charges not paid by their due date. The late payment charge will not be applied to previous late payment charges that have been assessed but not yet paid for, but will apply to the accumulated services for which the Customer is in arrears. Late payment charges will be applied without discrimination.

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First Revised Sheet No. 22  
Replacing Original Sheet No. 22  
Original Sheet No. 23  
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Original Sheet No. 35,  
Original Sheet No. 36,  
Original Sheet No. 36.1  
and Original Sheet No. 37

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## **SECTION 4 - RATES, Continued**

### **4.1 DISCOUNTS FOR PERSONS WITH COMMUNICATION DISABILITIES AND THE TELECOMMUNICATIONS RELAY SERVICE**

#### **4.1.1 Definitions**

For purposes of this subsection, the definition of disabled refers to those persons with communication disabilities, including hearing disabled, deaf, deaf/blind, and speech disabled persons who have a disability that prevents them from communicating over the telephone without the aid of a telecommunications device for the communicatively disabled.

#### **4.1.2 Application of Discount**

- a) Residential disabled customers or disabled members of a customer's household, upon written application and upon certification of their disabled status, which is evidenced by either a certificate from a physician, health care official, state agency, or a diploma from an accredited educational institution for the disabled, are eligible to receive a discount off their MTS rates, and, if they utilize telebraille devices, they are eligible to receive free access to local and intrastate long distance directory assistance. Additionally, TDD lines maintained by non-profit organizations and governmental agencies, upon written application and verification that such lines are maintained for the benefit of the disabled are eligible to receive a discount off their MTS rates.
- b) All MTS calls placed through the telecommunications relay service (TRS) are eligible to receive a discount off the MTS rates.
- c) The discount shall not apply to sponsor charges associated with calls placed to pay per call services, such as 900, 976, or 900 - like calls.

## **SECTION 4 - RATES, Continued**

### **4.1 DISCOUNTS FOR PERSONS WITH COMMUNICATION DISABILITIES AND THE TELECOMMUNICATIONS RELAY SERVICE, Continued**

#### **4.1.3 Discounts**

Upon receipt of the appropriate application, and certification or verification by a person with a communication disability, the following discount shall be made available for the benefit of the disabled person:

Off the basic MTS, current, price list day rates: no less than a straight 70% discount shall be made available on a 24 hour a day basis.

### **4.2 EMERGENCY SERVICES CALLING PLAN**

Message toll telephone calls, to governmental emergency service agencies as set forth below in (a) following, having primary or principal responsibility with respect to the provision of emergency services to persons and property in the area from which the call is made, meeting the definition and criteria of the emergency call as set forth in (b) following, are offered at no charge to customers:

- (a) Governmental fire fighting, Ohio State Highway Patrol, police, and emergency squad service (as designated by the appropriate governmental agency) qualify as governmental emergency service agencies provided they answer emergency service calls on a personally attended (live) 24-hour basis, 365 days a year, including holidays.
- (b) An emergency is an occurrence or set of circumstances in which conditions pose immediate threat to human life, property, or both, and necessitate that prompt action be taken. An emergency call is an originated call of short duration to a governmental emergency agency in order to seek assistance for such an emergency.

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Summary: Tariff Revised Exhibit B to the Application of TelNet Worldwide-Ohio, Inc.  
electronically filed by Mr. Gary A Gensch on behalf of TelNet Worldwide-Ohio, Inc.