



**American  
Red Cross**

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**FILE**

Ms. Renee Jenkins  
Public Utilities Commission of Ohio  
Docketing Division  
180 E. Broad St.  
Columbus, Oh.

September 12, 2008

Re: Case #00-1532-TP-COM

**FAX**

Dear Ms. Jenkins,

I am writing to request a waiver of the restriction regarding vertical services such as caller ID, call forwarding, voice mail, etc. that are available only to Lifeline Service customers who will provide a signed statement certifying a medical or safety need for the service.

It seems to me that individuals who are eligible for the Lifeline Service should be able to take advantage of all benefits including the vertical services without the cumbersome task of providing the medical documentation now required. The waiver would very likely encourage others eligible for this important service to subscribe without the fear of losing their additional services.

As the Executive Director of the American Red Cross of Knox County, I see people living through all kinds of disasters. While this restriction probably does not qualify as a disaster, it is our goal to help improve the quality of life for all that we encounter. The vertical services that I mentioned earlier in this letter are services that could have and have had impacts on the lives of individuals from a safety perspective, especially the caller ID. It makes sense to open this option to all, without the strain of one more decision to make, and one more, possibly confusing document with which to deal.

Embarq has recognized the advances in technology in the field of telecommunications and is attempting to make these available all of their subscribers, I am asking your agency to assist Embarq in making these services available without further complications and that their request to eliminate these restrictions be eliminated.

Sincerely,

Daniel Werner  
Executive Director  
American Red Cross of Knox County

8-13-08  
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