FILE

From: "webmaster@puc.state.oh.us" To: "ContactThePUCO@puc.state.oh.us" Subject: 39459 Sent: 8/28/2008 6:20:47 PM Message: WEB ID: 39459 AT:08-28-2008 at 06:20 PM

TYPE: complaint

NAME: Ms. peggy jarman

CONTACT SENDER ? Yes

MAILING ADDRESS:

- (NO CITY?), Ohio (NO ZIP??)
- USA

PHONE INFORMATION:

- Home: (no home phone provided?)
- Alternative: (no alternative phone provided?)
- Fax: (no fax number provided?)

E-MAIL: jarm845@comcast.net

INDUSTRY:Electric

ACCOUNT INFORMATION:

- (no utility company name provided?)
- (no account name provided?)
- (no service address provided?)
- (no service phone number provided?)
- (no account number provided?)

COMPLAINT DESCRIPTION:

i feel rising our eletric is unexceptable. the aep needs to cut cost before rasing my bill, their employees get percentage off of their bill. employees take vicheles home. at my work my wage stay the same. i have to use my car and my gas to get to work. my work provides insurance but rates goes up every years. this is not fair to the consumer. aep needs to costs cut. like lower management wages. cut the employees percentages.

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08-917-EL-SSD D8-918-EL-SSD