



September 2, 2008

Ms. Renee Jenkins, Director of Administration  
Docketing Division  
The Public Utilities Commission of Ohio  
180 East Broad Street  
Columbus, Ohio 43215-3793

Re: Directory Assistance and National Directory Assistance Rates

Dear Ms. Jenkins:

Enclosed is a tariff filing for Frontier Communications of Michigan, Inc., to indicate the current rates for Local Directory Assistance and National Directory Assistance. These rates were inadvertently left out of the tariff.

As acknowledgement that this filing has been received, please date stamp and return the marked enclosed copy of this letter in the envelope provided.

If you have any questions regarding this application, please call Scott Bohler, Manager of Government and External Affairs, at (952) 491-5534.

Sincerely,

Scott Bohler  
Manager of Government and External Affairs

Enclosures

**The Public Utilities Commission of Ohio**  
**TELECOMMUNICATIONS APPLICATION FORM for ROUTINE PROCEEDINGS**  
(Effective: 01/18/2008)

In the Matter of the Application of Frontier Communications )  
of Michigan, Inc. to put in the tariff Directory Assistance and )  
National Directory Assistance rates. )  
)

TRF Docket No. 90-5009

Case No.

**NOTE: Unless you have reserved a Case # or are filing a Contract, leave the "Case No" fields BLANK.**

Name of Registrant(s) \_\_\_\_\_

DBA(s) of Registrant(s) Frontier Communications of Michigan, Inc.

Address of Registrant(s) \_\_\_\_\_

Company Web Address www.frontieronline.com

Regulatory Contact Person(s) Scott Bohler

Phone 952-491-5534

Fax 952-491-5515

Regulatory Contact Person's Email Address sbohler@czn.com

Contact Person for Annual Report \_\_\_\_\_

Phone \_\_\_\_\_

Address (if different from above) 2378 Wilshire Blvd, Mound MN 55364

Consumer Contact Information \_\_\_\_\_

Phone \_\_\_\_\_

Address (if different from above) \_\_\_\_\_

Motion for protective order included with filing? ☐ Yes ☒ No

Motion for waiver(s) filed affecting this case? ☐ Yes ☒ No [Note: Waivers may toll any automatic timeframe.]

**Section I – Pursuant to Chapter 4901:11-6 OAC – Part I – Please indicate the Carrier Type and the reason for submitting this form by checking the boxes below. CMRS providers: Please see the bottom of Section II.**

NOTES: (1) For requirements for various applications, see the identified section of Ohio Administrative Code Section 4901 and/or the supplemental application form noted.

(2) Information regarding the number of copies required by the Commission may be obtained from the Commission's web site at [www.puco.ohio.gov](http://www.puco.ohio.gov) under the docketing information system section, by calling the docketing division at 614-466-4095, or by visiting the docketing division at the offices of the Commission.

<b>Carrier Type</b> <input type="checkbox"/> Other (explain below)	<input checked="" type="checkbox"/> ILEC	<input type="checkbox"/> CLEC	<input type="checkbox"/> CTS	<input type="checkbox"/> AOS/IOS
<b>Tier 1 Regulatory Treatment</b>				
Change Rates within approved Range	<input type="checkbox"/> TRF <a href="#">1-6-04(B)</a> (0 day Notice)	<input type="checkbox"/> TRF <a href="#">1-6-04(B)</a> (0 day Notice)		
New Service, expanded local calling area, correction of textual error	<input type="checkbox"/> ZTA <a href="#">1-6-04(B)</a> (0 day Notice)	<input type="checkbox"/> ZTA <a href="#">1-6-04(B)</a> (0 day Notice)		
Change Terms and Conditions, Introduce non-recurring service charges	<input type="checkbox"/> ATA <a href="#">1-6-04(B)</a> (Auto 30 days)	<input type="checkbox"/> ATA <a href="#">1-6-04(B)</a> (Auto 30 days)		
Introduce or Increase Late Payment or Returned Check Charge	<input type="checkbox"/> ATA <a href="#">1-6-04(B)</a> (Auto 30 days)	<input type="checkbox"/> ATA <a href="#">1-6-04(B)</a> (Auto 30 days)		
Business Contract	<input type="checkbox"/> CTR <a href="#">1-6-17</a> (0 day Notice)	<input type="checkbox"/> CTR <a href="#">1-6-17</a> (0 day Notice)		
Withdrawal	<input type="checkbox"/> ATW <a href="#">1-6-12(A)</a> (Non-Auto)	<input type="checkbox"/> ATW <a href="#">1-6-12(A)</a> (Auto 30 days)		
Raise the Ceiling of a Rate	Not Applicable	<input type="checkbox"/> SLF <a href="#">1-6-04(B)</a> (Auto 30 days)		
<b>Tier 2 Regulatory Treatment</b>				
Residential - Introduce non-recurring service charges	<input type="checkbox"/> TRF <a href="#">1-6-05(E)</a> (0 day Notice)	<input type="checkbox"/> TRF <a href="#">1-6-05(E)</a> (0 day Notice)		
Residential - Introduce New Tariffed Tier 2 Service(s)	<input checked="" type="checkbox"/> TRF <a href="#">1-6-05(C)</a> (0 day Notice)	<input type="checkbox"/> TRF <a href="#">1-6-05(C)</a> (0 day Notice)	<input type="checkbox"/> TRF <a href="#">1-6-05(C)</a> (0 day Notice)	
Residential - Change Rates, Terms and Conditions, Promotions, or Withdrawal	<input type="checkbox"/> TRF <a href="#">1-6-05(E)</a> (0 day Notice)	<input type="checkbox"/> TRF <a href="#">1-6-05(E)</a> (0 day Notice)	<input type="checkbox"/> TRF <a href="#">1-6-05(E)</a> (0 day Notice)	
Residential - Tier 2 Service Contracts	<input type="checkbox"/> CTR <a href="#">1-6-17</a> (0 day Notice)	<input type="checkbox"/> CTR <a href="#">1-6-17</a> (0 day Notice)	<input type="checkbox"/> CTR <a href="#">1-6-17</a> (0 day Notice)	
Commercial (Business) Contracts	Not Filed	Not Filed	Not Filed	
Business Services (see "Other" below)	Detariffed	Detariffed	Detariffed	
Residential & Business Toll Services (see "Other" below)	Detariffed	Detariffed	Detariffed	

## Section I – Part II – Certificate Status and Procedural

<b>Certificate Status</b>	<b>ILEC</b>	<b>CLEC</b>	<b>CTS</b>	<b>AOS/IOS</b>
Certification (See Supplemental ACE form)		<input type="checkbox"/> ACE <a href="#">1-6-10</a> (Auto 30 days)	<input type="checkbox"/> ACE <a href="#">1-6-10</a> (Auto 30 days)	<input type="checkbox"/> ACE <a href="#">1-6-10</a> (Auto 30 days)
Add Exchanges to Certificate	<input type="checkbox"/> ATA <a href="#">1-6-09(C)</a> (Auto 30 days)	<input type="checkbox"/> AAC <a href="#">1-6-10(F)</a> (0 day Notice)	CLECs must attach a current CLEC Exchange Listing Form	
Abandon all Services - With Customers	<input type="checkbox"/> ABN <a href="#">1-6-11(A)</a> (Non-Auto)	<input type="checkbox"/> ABN <a href="#">1-6-11(A)</a> (Auto 90 day)	<input type="checkbox"/> ABN <a href="#">1-6-11(B)</a> (Auto 14 day)	<input type="checkbox"/> ABN <a href="#">1-6-11(B)</a> (Auto 14 day)
Abandon all Services - Without Customers		<input type="checkbox"/> ABN <a href="#">1-6-11(A)</a> (Auto 30 days)	<input type="checkbox"/> ABN <a href="#">1-6-11(B)</a> (Auto 14 day)	<input type="checkbox"/> ABN <a href="#">1-6-11(B)</a> (Auto 14 day)
Change of Official Name (See below)	<input type="checkbox"/> ACN <a href="#">1-6-14(B)</a> (Auto 30 days)	<input type="checkbox"/> ACN <a href="#">1-6-14(B)</a> (Auto 30 days)	<input type="checkbox"/> CIO <a href="#">1-6-14(A)</a> (0 day Notice)	<input type="checkbox"/> CIO <a href="#">1-6-14(A)</a> (0 day Notice)
Change in Ownership (See below)	<input type="checkbox"/> ACO <a href="#">1-6-14(B)</a> (Auto 30 days)	<input type="checkbox"/> ACO <a href="#">1-6-14(B)</a> (Auto 30 days)	<input type="checkbox"/> CIO <a href="#">1-6-14(A)</a> (0 day Notice)	<input type="checkbox"/> CIO <a href="#">1-6-14(A)</a> (0 day Notice)
Merger (See below)	<input type="checkbox"/> AMT <a href="#">1-6-14(B)</a> (Auto 30 days)	<input type="checkbox"/> AMT <a href="#">1-6-14(B)</a> (Auto 30 days)	<input type="checkbox"/> CIO <a href="#">1-6-14(A)</a> (0 day Notice)	<input type="checkbox"/> CIO <a href="#">1-6-14(A)</a> (0 day Notice)
Transfer a Certificate (See below)	<input type="checkbox"/> ATC <a href="#">1-6-14(B)</a> (Auto 30 days)	<input type="checkbox"/> ATC <a href="#">1-6-14(B)</a> (Auto 30 days)	<input type="checkbox"/> CIO <a href="#">1-6-14(A)</a> (0 day Notice)	<input type="checkbox"/> CIO <a href="#">1-6-14(A)</a> (0 day Notice)
Transaction for transfer or lease of property, plant or business (See below)	<input type="checkbox"/> ATR <a href="#">1-6-14(B)</a> (Auto 30 days)	<input type="checkbox"/> ATR <a href="#">1-6-14(B)</a> (Auto 30 days)	<input type="checkbox"/> CIO <a href="#">1-6-14(A)</a> (0 day Notice)	<input type="checkbox"/> CIO <a href="#">1-6-14(A)</a> (0 day Notice)
<b>Procedural</b>				
Designation of Process Agent(s)	<input type="checkbox"/> TRF (0 day Notice)	<input type="checkbox"/> TRF (0 day Notice)	<input type="checkbox"/> TRF (0 day Notice)	<input type="checkbox"/> TRF (0 day Notice)

## Section II – Carrier to Carrier (Pursuant to [4901:1-7](#)), CMRS and Other

<b>Carrier to Carrier</b>	<b>ILEC</b>	<b>CLEC</b>		
Interconnection agreement, or amendment to an approved agreement	<input type="checkbox"/> NAG <a href="#">1-7-07</a> (Auto 90 day)	<input type="checkbox"/> NAG <a href="#">1-7-07</a> (Auto 90 day)		
Request for Arbitration	<input type="checkbox"/> ARB <a href="#">1-7-09</a> (Non-Auto)	<input type="checkbox"/> ARB <a href="#">1-7-09</a> (Non-Auto)		
Introduce or change c-t-c service tariffs,	<input type="checkbox"/> ATA <a href="#">1-7-14</a> (Auto 30 day)	<input type="checkbox"/> ATA <a href="#">1-7-14</a> (Auto 30 day)		
Introduce or change access service pursuant to 07-464-TP-COI	<input type="checkbox"/> ATA (Auto 30 day)			
Request rural carrier exemption, rural carrier suspension or modification	<input type="checkbox"/> UNC <a href="#">1-7-04</a> or <a href="#">1-7-05</a> (Non-Auto)	<input type="checkbox"/> UNC <a href="#">1-7-04</a> or <a href="#">1-7-05</a> (Non-Auto)		
Pole attachment changes in terms and conditions and price changes.	<input type="checkbox"/> UNC <a href="#">1-7-23(B)</a> (Non-Auto)	<input type="checkbox"/> UNC <a href="#">1-7-05</a> (Non-Auto)		
<b>CMRS Providers</b> See <a href="#">4901:1-6-15</a>	<input type="checkbox"/> RCC [Registration & Change in Operations] (0 day)		<input type="checkbox"/> NAG [Interconnection Agreement or Amendment] (Auto 90 days)	
<b>Other*</b> (explain) _____				

*\*NOTE: During the interim period between the effective date of the rules and an Applicant's Detariffing Filing, changes to existing business Tier 2 and all toll services, including the addition of new business Tier 2 and all new toll services, will be processed as 0-day TRF filings, and briefly described in the "Other" section above.*

**All Section I and II applications that result in a change to one or more tariff pages require, at a minimum, the following exhibits. Other exhibits may be required under the applicable rule(s). ACN, ACO, AMT, ATC, ATR and CIO applications see [the 4901:1-6-14 Filing Requirements on the Commission's Web Page](#) for a complete list of exhibits.**

Exhibit	Description:
A	The tariff pages subject to the proposed change(s) as they exist before the change(s)
B	The Tariff pages subject to the proposed change(s), reflecting the change, with the change(s) marked in the right margin.
C	A short description of the nature of the change(s), the intent of the change(s), and the customers affected.
D	A copy of the notice provided to customers, along with an affidavit that the notice was provided according to the applicable rule(s).

### Section III. – Attestation

Registrant hereby attests to its compliance with pertinent entries and orders issued by the Commission.

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#### AFFIDAVIT

##### *Compliance with Commission Rules and Service Standards*

I am an officer/agent of the applicant corporation, Tanya Swanson, and am authorized to make this statement on its behalf.  
(Name)

I attest that these tariffs comply with all applicable rules, including the Minimum Telephone Service Standards (MTSS) Pursuant to Chapter 4901:1-5 OAC for the state of Ohio. I understand that tariff notification filings do not imply Commission approval and that the Commission's rules, including the Minimum Telephone Service Standards, as modified and clarified from time to time, supersede any contradictory provisions in our tariff. We will fully comply with the rules of the state of Ohio and understand that noncompliance can result in various penalties, including the suspension of our certificate to operate within the state of Ohio.

I declare under penalty of perjury that the foregoing is true and correct.

Executed on (Date) 9/02/08 at (Location) 12745 1st Ave North, Lindstrom MN 55045



\*(Signature and Title) Senior Regulatory Analyst

(Date) 9/02/08

- This affidavit is required for every tariff-affecting filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.

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#### VERIFICATION

I, Tanya Swanson verify that I have utilized the Telecommunications Application Form for Routine Proceedings provided by the Commission and that all of the information submitted here, and all additional information submitted in connection with this case, is true and correct to the best of my knowledge.

\*(Signature and Title) Tanya Swanson, Senior Regulatory Analyst

(Date) 9/02/08

.....\*Verification is required for every filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.

***Send your completed Application Form, including all required attachments as well as the required number of copies, to:***

**Public Utilities Commission of Ohio  
Attention: Docketing Division  
180 East Broad Street, Columbus, OH 43215-3793**

***Or***

***Make such filing electronically as directed in Case No 06-900-AU-WVR***

## **Exhibit A**

### **Existing Tariff Pages**

## P.U.C.O. No. 2

## GENERAL EXCHANGE SERVICE TARIFF

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SUBJECT INDEX

	<b><u>Tier Designation</u></b>	<b><u>Sheet No.</u></b>
Adjustment of Charges		72
Administration of Boundaries		29
Advance Payments		82
Application for Service		80
Application of Business Rates		84
Application of Residence Rates		84-85
Annoyance, Use of Telephone for		77
Bad Check Charge	Non-specific	96
Basic Telephone Assistance	Tier 1 Core	13
Business Rates, Application		84
Cancellation of Service		93
Concurrences		107
Connection with Customer-Owned Voice		
Recording Equipment		79
Consumer Complaints		72
Cooney Exchange Area Map		8
Credit, Establishment and Maintenance		82-83
Custom Calling Services	Tiers 1, 2	51-61
Customer's Responsibility for Payment		96
Definitions		99-105
Denial or Disconnection of Local and Toll Service		83
Deposits		82
Directory Errors and Omissions		72
Directory Listings		87-91

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Issued: March 31, 2008

Effective: April 1, 2008

Jack D. Phillips  
State Regulatory Affairs Director

P.U.C.O. No.

GENERAL EXCHANGE SERVICE TARIFF

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MISCELLANEOUS SERVICES AND FACILITIES (Continued)

G. TRANSFER SERVICE (Continued)

2. Service Connection Charges for Establishment of Subscriber's Transfer Service.
  - (a) Installation charge for key in subscriber's premises and for establishment of service through Exchange office . . . . . \$10.75
  - (b) Installation charge when, after service is established, subscriber requires that it be changed from line with which established to another line . . . . . \$10.75

H. ADMINISTRATION OF BOUNDARIES

The Company, by reference herein, adopts and also makes a part of this tariff, the rules and regulations promulgated by the Public Utilities Commission of Ohio, as set forth in its Session Order No. 348, dated November 27, 1953.

## **Exhibit B**

### **Proposed Tariff Pages**



## P.U.C.O. No. 2

## GENERAL EXCHANGE SERVICE TARIFF

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**SUBJECT INDEX**

	<b><u>Tier Designation</u></b>	<b><u>Sheet No.</u></b>	
Adjustment of Charges		72	
Administration of Boundaries		29	
Advance Payments		82	
Application for Service		80	
Application of Business Rates		84	
Application of Residence Rates		84-85	
Annoyance, Use of Telephone for		77	
Bad Check Charge	Non-specific	96	
Basic Telephone Assistance	Tier 1 Core	13	
Business Rates, Application		84	
Cancellation of Service		93	
Concurrences		107	
Connection with Customer-Owned Voice			
Recording Equipment		79	
Consumer Complaints		72	
Cooney Exchange Area Map		8	
Credit, Establishment and Maintenance		82-83	
Custom Calling Services	Tiers 1, 2	51-61	
Customer's Responsibility for Payment		96	
Definitions		99-105	
Denial or Disconnection of Local and Toll Service		83	
Deposits		82	
Directory Assistance (Local and National)		29 – 29.1	(N)
Directory Errors and Omissions		72	
Directory Listings		87-91	

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**Issued: September 2, 2008**
**Effective: October 1, 2008**

**Jack D. Phillips**  
**State Regulatory Affairs Director**

P.U.C.O. No.

GENERAL EXCHANGE SERVICE TARIFF

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MISCELLANEOUS SERVICES AND FACILITIES (Continued)

---

G. TRANSFER SERVICE (Continued)

2. Service Connection Charges for Establishment of Subscriber's Transfer Service.
  - (a) Installation charge for key in subscriber's premises and for establishment of service through Exchange office . . . . . \$10.75
  - (b) Installation charge when, after service is established, subscriber requires that it be changed from line with which established to another line . . . . . \$10.75

H. ADMINISTRATION OF BOUNDARIES

The Company, by reference herein, adopts and also makes a part of this tariff, the rules and regulations promulgated by the Public Utilities Commission of Ohio, as set forth in its Session Order No. 348, dated November 27, 1953.

I. LOCAL DIRECTORY ASSISTANCE SERVICE

1. Directory Assistance Service provides the calling party with available telephone numbers for the party's home numbering plan. Directory Information Assistance will not include numbers for which customers have requested that the number not be provided, or that the requested party has no telephone listing.
2. The Directory Assistance operator will provide telephone numbers or other information as described above for a maximum of two (2) number requests per call.
3. Payphone service and Hospital services are excluded form the Directory Assistance Service PLAN. Services that are suspended will be excluded form the directory Assistance Service Plan for the period of suspension.
4. Customer dialed calls to Local Directory Assistance Service for numbers within the home numbering plan area will be billed at \$.99 cents per call.

(N)

(N)

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Issued: September 2, 2008

Effective: October 1, 2008

Jack D. Phillips  
State Regulatory Affairs Director

## P.U.C.O. No.

## GENERAL EXCHANGE SERVICE TARIFF

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MISCELLANEOUS SERVICES AND FACILITIES (Continued)

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## J. NATIONAL DIRECTORY ASSISTANCE SERVICE

## 1. General

National Directory Assistance (NDA) will provide the customer with directory listings for numbers outside of the customer's Local Access and Transport Area (LATA) from Frontier's directory assistance database. This database will make all the company listings available to any operator workstation along with national listings from other provider database(s). The Company will provide listings for residential, business, government, 1-800, and local emergency numbers. Customer Name and Address (CNA) Service is a reverse search feature which allows the caller to request a customer's name and/or address after giving the directory assistance operator a complete phone number.

## 2. Regulations

The customer will receive a maximum up to two listings per call, i.e., two NDA numbers, one NDA number and one CNA listing or two CNA listings.

The Company shall not be liable for any errors or omissions, whether arising through negligence or otherwise, in the information furnished; and the customer shall indemnify and save the Company harmless against all claims (including costs and attorney's fees) that may arise from the use of such information.

The customer will have access to any in- or out-of-franchise, number/address listing within the continental United States, Alaska and Hawaii, with the exception of non-published listings. When a non-published number/address is requested, the message "Non-published number/address" or "NP" is displayed and no information will be available.

Charges for National Directory Assistance/Customer Name and Address Service are not applicable to calls placed from hospitals, or to calls placed by customers who certify they are unable to use a directory because of visual or physical handicap.

National Directory Assistance and Customer Name and Address Service will be available where technology permits.

For directory listing information regarding numbers within the customer's LATA, Local Directory Assistance charges apply, as specified elsewhere in this tariff.

## 3. Rates

For each call to the National Directory Assistance/

Customer Name and Address Service	\$ 1.50
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## **Exhibit C**

### **Description**

Frontier Communications of Michigan, Inc to indicate the current rates for Local and National Directory Assistance. These rates were inadvertently left out of the tariff.

**This foregoing document was electronically filed with the Public Utilities**

**Commission of Ohio Docketing Information System on**

**9/2/2008 1:30:24 PM**

**in**

**Case No(s). 90-5009-TP-TRF**

Summary: Tariff Directory Assistance and Nationla Directory Assistance Tariff Filing for Frontier Communicatinos of Michgian, Inc. electronically filed by Mr. Scott Bohler on behalf of Frontier Communications of Michigan, Inc.