

**DETROIT SHOREWAY COMMUNITY DEVELOPMENT ORGANIZATION**

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Public Utilities Commission of Ohio
Attn: Docketing Division
180 E. Broad Street
Columbus, OH 43215

Case Number: 07-829-GA-AIR

August 19, 2008

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PUCO

Dear Public Utilities Commission of Ohio,

We are writing to you on behalf of the low-income individuals on the west side of Cleveland, whom we serve through the Home Weatherization Assistance Program. In addition to the insulation we add to the house, and the other work we do to reduce air infiltration, we also work with each household to teach people ways they can reduce their own utility usage. We encourage them to lower the thermostat, unblock heat registers & cold air returns, close all the windows and doors in the winter, and a host of other things to help them save money on their gas and light bills. In each house we go into, we explain the gas and electric bills to the residents. For many people this is the first time they actually understand the gas and light bills.

From working with low-income people and energy issues for over 25 years, we will tell you that utility bills are one of the biggest areas that contribute to feelings of powerlessness. People have no control over the cost of the gas and lights. They do, however, have some control over their own *usage*. In our program we try to empower people to be good stewards of our precious natural resources.

Please do not increase the monthly service charge to \$17.50 for all Dominion East Ohio customers. For many of the low-income individuals we serve this increase would make paying their monthly bill even more difficult.

Sincerely,

Rick O'Connor
Director of Energy Conservation

Annie Slota
Asst. Director of Energy Conservation

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August 25, 2008

PUCO
Attn: Docketing Division
180 E. Broad
Columbus, OH 43215

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2008 AUG 28 PM 12: 58

PUCO

Concerning Case: 07829GA AIR

Though I am not a customer of Dominion, it is only a matter of time before all the natural gas companies in Ohio jump on the band wagon and hike the delivery charge at the same level that the PUCO suggested Dominion do.

I am more than angry that those of us who have worked so hard and managed our finances continue to get the burden of paying for everyone who does not!!!! My husband and I just installed new windows on our home that is only 13 years old in an effort to conserve...increases like those proposed on the delivery charge just negate a lot of what we spent our hard earned money to accomplish. On top of that the rates are going up help the gas companies recover the cost for improvements and the replacement of risers that are deficient. What punishment for doing something that we thought would help us!

It seems like all companies and regulators think that by raising costs and taxes to the homeowners is the answer to everything...a little here, a little there and a big chunk here and another big chunk there. Funny that our income goes up a fraction of those little bits and big chunks. I ask you WHO CARES ABOUT US AND WHY DO YOU NOT REPRESENT US????? Those of us who have been responsible homeowners for years are having our American Dream become our Nightmare.

Thanks to you and other companies and regulators we may end up needing to be supported by government because you are stripping us of all that we have earned and saved for.

We wanted to attend the hearings but at the price of gas for our cars it was not affordable to drive across town.

I hope you will hear our cries and help us, the people who do pay their bills, not just support the companies and the people who chose not to conserve and/or pay their bills.

Sincerely,



Sandra Kreidler
A lifetime resident of Ohio
16708 Sunwood Oval
Strongsville, OH 44136