

## BEFORE

## THE PUBLIC UTILITIES COMMISSION OF OHIO

In the Matter of the ) CASE NOS.  
Application of the East Ohio ) 07-829-GA-AIR  
Gas Company, doing business ) 07-830-GA-ALT  
as Dominion East Ohio, ) 07-831-GA-AAM  
for Authority to Increase ) 08-169-GA-ALT  
Rates For Gas Distribution ) 06-1453-GA-UNC  
Service and Other Related )  
Matters.

**ORIGINAL**

BE IT REMEMBERED, that upon the hearing of  
the above-entitled matter, held at the Chevrolet  
Centre, 229 East Front Street, Youngstown, Ohio,  
before Paul A. Centolella, Commissioner, and  
Paul J. Duffy, Attorney Examiner, and commencing  
on Tuesday, the 19th day of August 2008, at 6:00  
o'clock p.m., at which time the following  
proceedings were had.

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1     **APPEARANCES:**

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3     On Behalf of the Public Utilities Commission  
4     Of Ohio:

5             PUBLIC UTILITIES COMMISSION OF OHIO

6     BY:     Paul A. Centolella, Commissioner

7             Paul J. Duffy, Attorney Examiner

8             180 East Broad Street

9             Columbus, Ohio 43215

10            800/686-7826

11

12     On Behalf of Ohio Consumers' Counsel:

13            OFFICE OF THE OHIO CONSUMERS' COUNSEL

14     BY:     Larry S. Sauer

15            Assistant Consumers' Counsel

16            10 West Broad Street, Suite 1800

17            Columbus, Ohio 43215-3485

18            614/466-8574

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1 APPEARANCES (CONTINUED):

2

3 On Behalf of The East Ohio Gas Company  
4 dba Dominion East Ohio:

5 JONES DAY

6 BY: Andrew J. Campbell, Attorney at Law  
7 325 John H. McConnell Boulevard  
8 Suite 600  
9 Columbus, Ohio 43215-2673  
10 614/469-3939

11

12 **ALSO PRESENT:** John Zordich, John  
13 Rosensteel, Luigi Farina, James Rogers, Donald  
14 Keck, Jr., Jerry Yablonkai, Bill Irwin, Joe  
15 Louis Teague, Frances Gerish, Glory Callion,  
16 Tony DeMain, Thomas Dailey, Sister Jean Orsuto,  
17 Ken Foley, Ron Gerberry, Jamie Hayes, Anna  
18 Beckett, Dorothy Gaines, Dorothy Snovak, Albert  
19 Bobchuck, Elaine Morlan, Dave Hartzell, Lynn  
20 Anderson and James Salata

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## I N D E X

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4 Youngstown Local Hearing Exhibits 1  
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1                   **MR. CENTOLELLA:**   We would like to  
2   call this hearing to order if we can. Can you  
3   hear me? No? Let me get closer. Can you hear  
4   me now?

5                   **UNIDENTIFIED SPEAKER:** Yes.

6                   **MR. CENTOLELLA:**   Okay. Good. I  
7   would like to call this hearing of the Public  
8   Utilities Commission to order.

9                   Good evening. My name is Paul  
10   Centolella.

11                   **UNIDENTIFIED SPEAKER:** Can't hear  
12   you.

13                   **MR. CENTOLELLA:**   I'm going to have  
14   to face the mic directly. If I don't look at  
15   some of you on the ends, I apologize. My name  
16   is Paul Centolella. I'm one of the five  
17   Commissioners on the Public Utilities Commission  
18   of Ohio. The Commission is the state agency  
19   which is entrusted by the General Assembly with  
20   the responsibility of regulating certain rates  
21   and practices of Ohio's public utilities.

22                   We're here tonight in regards to a  
23   rate case that has been filed by Dominion East  
24   Ohio Gas to increase the rates for the natural  
25   gas distribution service that it provides.

1                   Your natural gas bills have a couple  
2   of different components. One is for the cost of  
3   natural gas and the other covers the cost of  
4   distributing the gas; and we're here today on a  
5   case that addresses the cost of distributing the  
6   gas, together with some related services related  
7   to metering, related to the replacement and  
8   improvement of pipelines, and also  
9   weatherization and conservation services that  
10   the Company may make available to consumers.

11                   Tonight is your opportunity to tell  
12   the Public Utilities Commission your views on  
13   this case. We, as Commissioners, will both  
14   listen to your testimony here, we will read the  
15   statements and letters and petitions that I know  
16   a number of consumers already have submitted in  
17   this case, as well as review the expert  
18   testimony that has been provided at hearings in  
19   Columbus.

20                   And this is your opportunity tonight  
21   to talk to us about your views of this case,  
22   about your experience in terms of the service  
23   the Company provides and about policy questions  
24   that relate to the rates and services of  
25   Dominion East Ohio Gas.

1                   When a utility such as Dominion  
2     requests a rate increase from the Public  
3     Utilities Commission, there is a process that we  
4     go through to make sure that we have all of the  
5     information necessary to evaluate that  
6     application. This includes an investigation, an  
7     independent investigation by the staff of the  
8     Public Utilities Commission, which makes its  
9     recommendations. There is also then an  
10    opportunity for various interveners, including  
11    the Ohio Office of Consumers' Counsel and any  
12    other party who wishes to intervene, to  
13    intervene in the proceedings and present expert  
14    testimony.

15                  We also have local hearings that we  
16    have now conducted across most of Dominion's  
17    territory. They will wrap up later this week  
18    with another hearing in Akron, at which we want  
19    to listen to comments from individual consumers  
20    and to get your input on how we should decide  
21    the issues that come -- are coming before us in  
22    this case. So we take all of that into account.

23                  We don't necessarily follow any one  
24    party's recommendation, but we look at all of  
25    the recommendations and we look at the testimony

1 and the comments that are provided by the  
2 members of the public before finally reaching  
3 our decision about how this case should be  
4 resolved.

5 Before we get into the hearing  
6 itself, I just want to let you know that there  
7 are Commission staff people who are out by the  
8 table in the lobby who, if you have specific  
9 questions, can -- you know, can help address  
10 those questions. Additionally, you know,  
11 there's some literature on the table that may be  
12 helpful to you.

13 There is a call center that the PUCO  
14 operates that, you know, can handle the -- help  
15 you handle and resolve individual customer  
16 complaints. And you'll see some brochures about  
17 how to pursue conservation and energy savings in  
18 your home to help enable you to control your own  
19 bill, another brochure describing the Natural  
20 Gas Choice program and finally a booklet on your  
21 rights as a natural gas consumer. So those may  
22 be helpful to you if you have specific questions  
23 about your bill or about how to control the  
24 energy costs in your home.

25 For more information on this specific



1 case and how we're going to proceed tonight, I'm  
2 going to turn it over to the Attorney Examiner  
3 who's with me here tonight, Paul Duffy, our  
4 Legal Director, to talk about how we're going to  
5 proceed tonight and give you a brief overview of  
6 the case that is before us.

7 **MR. DUFFY:** Thank you,  
8 Commissioner. In addition to Commissioner  
9 Centolella and myself, the Commissioner did make  
10 reference to people out in the hallway. There  
11 are three of our people around out here, Amanda  
12 Stallings, John Campbell and Matt Butler. If  
13 you have any issue which is not related to the  
14 rate case such as a service problem, you know,  
15 you maybe smelling gas in your yard or something  
16 like that or you have a billing question, we're  
17 not going to address those tonight, but if you  
18 take those out in the hallway they can provide  
19 assistance to you.

20 Before we get started, I would like  
21 to get the appearances from the attorneys on the  
22 record. So if I could have an appearance on  
23 behalf of the Company, please?

24 **MR. CAMPBELL:** Thank you, Your  
25 Honor. Andrew Campbell, the law firm of Jones

1 Day on behalf of Dominion East Ohio.

2 UNIDENTIFIED SPEAKER: We can't hear  
3 him.

4 MR. DUFFY: Well, okay. All  
5 he's doing is giving his name. His name is  
6 Andrew Campbell. He's here on behalf of  
7 Dominion East Ohio. Okay? Thank you, sir.

8 And on behalf of the Ohio Consumers'  
9 Counsel?

10 MR. SAUER: Thank you, Your  
11 Honor. Larry Sauer, Assistant Consumers'  
12 Counsel, appearing on behalf of the Ohio  
13 Consumers' Counsel, Janine L. Migden-Ostrander.

14 MR. DUFFY: All right. If you  
15 did not hear his name, his name is Larry Sauer.

16 Okay. There are other parties in the  
17 case. Those others parties are the Ohio  
18 Partners for Affordable Energy, a group in the  
19 Cleveland area consisting of the Neighborhood  
20 Environmental Coalition, the Empowerment Center  
21 of Greater Cleveland, the Cleveland Housing  
22 Network and the Consumers for Fair Utility  
23 Rates.

24 Also involved in the case, but not  
25 represented here tonight, are the interveners

1 Interstate Gas Supply, Integrys Energy Services,  
2 Dominion Retail, Stand Energy, United Workers  
3 Union of America Local G555, the Ohio Oil and  
4 Gas Association and the City of Cleveland also  
5 intervened. Each one of those parties represent  
6 various constituents in the case before the  
7 Commission.

8           Dominion filed their case almost a  
9 year ago, on August 30th, 2007. It seeks to  
10 increase the rates it charges to deliver the  
11 natural gas to its customers. These charges are  
12 known as the distribution rates. Your natural  
13 gas bill is comprised of two main parts; the  
14 cost of the gas and the cost of delivering the  
15 gas to your homes.

16           The cost of the gas, which makes up  
17 75 to 80 percent of your bill, is not a part of  
18 this rate case. This case is about the  
19 distribution rate which covers their cost of  
20 delivering the gas to your home or business.  
21 The distribution rate pays for all things that  
22 the Company must do to deliver gas to its  
23 customers including installing and maintaining  
24 its pipelines, reading gas meters, processing  
25 bills and taking customer service calls.

1                   In its application, Dominion proposed  
2 rates which will generate about \$75 million of  
3 additional revenue for the Company, or an  
4 increase of approximately 7 percent over the  
5 current rates. In its application the Company  
6 also proposed a method to recover the cost of  
7 its pipeline infrastructure improvement program  
8 and the installation of automated meter reading  
9 equipment.

10                   The PUCO did a study of the Company's  
11 application, and after reviewing the Company's  
12 application the staff recommended a revenue  
13 increase between 34 and \$46 million, or roughly  
14 3.25 percent to 4.5 percent over current Company  
15 revenues. The staff also recommended a new  
16 residential distribution rate schedule which has  
17 generated a lot of interest. That rate  
18 structure is referred to as the straight fixed  
19 variable system.

20                   Under that system, customers will be  
21 charged nearly all the distribution costs that  
22 do not change with natural gas usage in a flat  
23 monthly fee and also the usage-based part of the  
24 distribution rate would be lower. So while the  
25 staff recommended that the fixed part of your

1 bill every month be increased, they did  
2 recommend that your usage portion of your bill  
3 would decrease every month.

4 Now, these local public hearings are  
5 only one aspect of the process in the case. An  
6 evidentiary local -- or an evidentiary hearing  
7 began on August 1st of this year at the PUCO  
8 office in Columbus. Those hearings are still  
9 going on. The Commission has held local  
10 hearings already in Akron, Canton, Cleveland,  
11 Garfield Heights, Geneva, Lima and Marietta.  
12 This is the second hearing for Youngstown and  
13 there will be a second hearing in Akron later on  
14 this week.

15 The purpose of this public hearing is  
16 to receive comments from the public regarding  
17 Dominion's application in these cases. As you  
18 can see, to my right there is a court reporter  
19 present and she will be transcribing the  
20 hearing.

21 When you arrived you were given the  
22 opportunity to sign up to testify. If you  
23 missed that opportunity and you do want to  
24 testify, you may add your name to the list at  
25 the first table in the corridor. You will also

1 find information sheets out in the corridor.  
2 There are information sheets from the public  
3 utilities companies -- from the Company and from  
4 the Office of Consumers' Counsel. Those are  
5 available to anybody who wants them.

6 Now, at this time I'm going to begin  
7 calling witnesses forward who want to give  
8 statements for the record, and we're going to  
9 ask that you use either one of the microphones.  
10 When you come up to testify, I will ask for your  
11 name and address. Your testimony will be  
12 considered part of the official record of the  
13 case to be reviewed by the Commissioners before  
14 they make their final decision.

15 I must stress that at this time  
16 absolutely no decision has been made in this  
17 case about any issue. The local hearings are  
18 still occurring, the hearings down in Columbus  
19 are still occurring, so therefore no issue has  
20 been decided in this case yet.

21 Before presenting sworn testimony,  
22 you will be required to take an affirmation  
23 stating that what you are about to say is the  
24 truth. The attorneys for the Company or for the  
25 Consumers' Counsel are entitled to ask you

1 questions if they want, but I can tell you in  
2 prior local hearings there have not been any  
3 questions asked of any of the witnesses.

4           Should you decide that you do not  
5 want to testify when I call your name, you can  
6 merely pass and we will go on to the next  
7 witness. After you have finished testifying or  
8 if you are just in attendance to observe the  
9 hearing, you may leave at any time you want.

10           Since tonight's hearing is being  
11 transcribed, I would ask that if you plan to  
12 testify, to please speak plainly and clearly so  
13 that the court reporter can accurately reflect  
14 your comments on the record. If you do have a  
15 prepared witness -- or a prepared written  
16 statement, it would be helpful if you provide a  
17 copy to the court reporter.

18           Now, the Commissioners certainly  
19 appreciate your participation in tonight's  
20 hearing and we want everyone who wishes to make  
21 a public statement to be able to do so. If you  
22 choose to make a public statement, please be  
23 considerate of others waiting to give their  
24 testimony and keep your statements to a  
25 reasonable period of time. The Commissioner and

1 I and the court reporter will stick around as  
2 long as necessary to hear everybody who wants to  
3 testify tonight.

4 Now, before we get started, are there  
5 any questions on the process? Okay. Then at  
6 this time I will call the first witness or the  
7 first person signed up to testify, and his name  
8 is John Zordich.

9 What Mr. Zordich just did, he had  
10 some written comments that he gave a copy to the  
11 court reporter and we will admit those into the  
12 record at the end of his testimony.

13 Mr. Zordich, could I get you to raise  
14 your right hand?

15 (Thereupon, Mr. Zordich was sworn.)

16 **MR. DUFFY:** Okay. Please begin  
17 by giving us your name, spelling your name and  
18 your address.

19 **MR. ZORDICH:** John Zordich. Z,  
20 as in "zebra," o-r, d as in "David," i-c-h,  
21 Zordich. 236 East Judson Avenue, Youngstown,  
22 Ohio 44507.

23 **MR. DUFFY:** Okay. They're  
24 having a little bit of trouble in the upper row,  
25 so get right up to that mic.



1                   **MR. ZORDICH:**       First of all, I  
2 would like to say that even though this rate  
3 case is on distribution, the billing process, as  
4 you'll see, all of these things are included on  
5 the bill even though they're not shown on the  
6 bill. Energy Choice Rider, PIPP, other things  
7 like that we're going to get into.

8                   In these tough times in America,  
9 Dubya and the Seven Dwarfs have called upon  
10 everybody to sacrifice. The energy problem is  
11 evident in the sports arenas. They're filled  
12 with the cries of, "Ladies and gentlemen start  
13 your engines!" NASCAR and the National Hot Rod  
14 Association burns up gasoline better suited to  
15 driving Americans back and forth to work every  
16 day.

17                  Politics plays a very large part in  
18 the energy crisis. Perhaps it is time to follow  
19 the lead of Hollywood to seek help in resolving  
20 the energy crisis. Like Peter Sellers in the  
21 1959 movie "The Mouse that Roared," like the  
22 country of Grand Fenwick, perhaps we should  
23 surrender to Iraq and immediately demand a  
24 package of foreign aid from their \$79 million  
25 budget surplus fueled by the sale of oil.

1 Dominion has filed for a rate  
2 increase since they haven't had one since circa  
3 1991, but like the Ronnie 'Rinkles  
4 administration, they have created profit by  
5 increasing fees and breaking down energy costs  
6 in individual categories.

7 Back in 1978, 1979 the bills used to  
8 contain the cost per thousand cubic foot of gas  
9 provided by Dominion. In 1978 my cost was \$2.21  
10 a foot. In 2007 my cost was \$12.97 per thousand  
11 cubic feet. And they've been gently -- in 1981  
12 they started with the monthly service charge,  
13 \$3.50, \$3.71, \$3.75, \$3.78, \$4.02, \$4.03, \$4.19,  
14 \$4.28, \$5.70. Now they want to go to \$17.50.

15 First we must address the matter of  
16 Dominion's truthfulness. I know a little while  
17 ago, a couple, three, four years, a full page ad  
18 used to cost 5,000 bucks. I don't know what it  
19 is now. But in their ad they said the average  
20 increase would be 4 percent. You know, then I  
21 get a card from the Ohio Consumers' Counsel  
22 saying that the 75 million rate increase would  
23 be a 16.9 percent increase. Why don't the  
24 numbers jibe? An ad in the "Tribune," Sunday's  
25 "Tribune," Dominion East Ohio sent a letter out,

1 you will be automatically switched to another  
2 supplier. The PUCO ordered no such changeover,  
3 we're told, in the paper.

4 Let's do some math. All these  
5 numbers don't jibe, so let's do some math. 4.50  
6 would generate a monthly increase of \$4,500,000  
7 for the 1 million Dominion customers. The  
8 annual base rate income would increase by \$54  
9 million. Then we add an increase of the \$17.50  
10 a month that they want, that would generate an  
11 income of \$17,500,000 a month. Annual,  
12 \$210,000,000. Where are all these numbers  
13 coming from that we're getting in the paper and  
14 on TV? They just don't add up.

15 They said they want to use some of  
16 the money to replace this old cast iron and  
17 wrought iron pipelines. With this money they're  
18 getting they could replace them with gold plated  
19 lines.

20 Deregulation has enabled Dominion to  
21 diversify their rate increases across the  
22 spectrum without a rate increase. And I would  
23 just like to close with an example of what  
24 happens when you follow Dominion's call to  
25 conserve. My bills from 1978 through 2007. In

1 1978 I used for the year 174.2 thousand cubic  
2 feet. It cost me \$385.44. 2007, I used 61.7  
3 thousand cubic feet. It cost me \$652.66. You  
4 can see conservation has driven the line down,  
5 but the cost, as I said, 385, 6 -- 652, coupled  
6 with the thousand cubic feet individual cost,  
7 that's a rise of 587 percent. And this is --  
8 this is what it results in. If Hollywood made a  
9 movie, it would be a story of profit and loss.  
10 Thank you very much.

11 **MR. DUFFY:** All right. Thank  
12 you, sir. In my opening statement -- before I  
13 call the next witness, in my opening statement I  
14 should have expressed to the people of  
15 Youngstown that some of your local government  
16 officials were very influential in getting us to  
17 come back for a second hearing. I don't know if  
18 any of them are here.

19 (Thereupon, a discussion was held off  
20 the record.)

21 **MR. DUFFY:** Thank you. Do any  
22 of the government officials want to give a brief  
23 statement or you're satisfied listening?

24 Okay. We'll go on to the next person  
25 then. John Rosensteel? John, would you please

1 raise your right hand?

2 (Thereupon, Mr. Rosensteel was  
3 sworn.)

4 **MR. DUFFY:** Please start by  
5 giving your name and spelling your name and your  
6 address.

7 **MR. ROSENSTEEL:** My name is John,  
8 last name is Rosensteel, R-o-s-e-n-s-t-e-e-l. I  
9 live at 3057 Spitler Road in Poland, Ohio. And  
10 may I ask a question before I commence? Because  
11 I'm a bit of a neophyte at this, but in your  
12 opening remarks, sir, you discussed the PUCO  
13 recommendation, raising it -- suggested raising  
14 it to 17.50 while lowering the usage-based  
15 charge. Can you explain that to me, please?  
16 Because I don't understand that. What is the  
17 "usage-based charge"?

18 **MR. DUFFY:** When you use gas  
19 it's measured in hundred cubic feet or thousand  
20 cubic feet. The gentleman before you was  
21 talking about how much he used every year in  
22 thousand cubic feet. Under your bill, I think  
23 they measure it in CCF, hundred cubic feet.  
24 Okay. That's called the usage. That is using  
25 the gas.

1                   And that would certainly change --  
2     that has a rate which is charged, let's say --  
3     I'll pick a number out of the air, \$2 for every  
4     CCF. Now, if you used 1 CCF, it would be \$2; if  
5     you used 30, it would be \$60 for the month; if  
6     you used 100, it would be 200. That's the way  
7     it goes. Don't hold me to the \$2. I'm not sure  
8     what it is.

9                   The other side is the Company's cost  
10    of installing and maintaining their pipes,  
11    reading your meter, putting your bills out, your  
12    customer call service, their repairmen or  
13    servicemen who come out to the homes, they have  
14    grouped those costs and they would refer to  
15    those as the fixed costs. They would allocate  
16    those to the residential customers, the  
17    industrial customers and the commercial  
18    customers based upon the categories, basically  
19    divide it by the number of customers in each  
20    category and that would be your fixed monthly  
21    charge for that month.

22                   **MR. ROSENSTEEL:**     And it may be  
23    different one month to the next?

24                   **MR. DUFFY:**           No. That would be  
25    the same every month.

1                   **MR. ROSENSTEEL:**     That's fixed?

2                   **MR. DUFFY:**             Yes. That would be  
3 the same for you, for your neighbor or any other  
4 residential consumer. I'm picking an echo up  
5 here. Is that echoing back there? Am I too  
6 close?

7                   **UNIDENTIFIED SPEAKER:** No, you're  
8 fine.

9                   **MR. DUFFY:**             Okay.

10                  **MR. ROSENSTEEL:**    All right. May I  
11 continue then?

12                  **MR. DUFFY:**             Yes.

13                  **MR. ROSENSTEEL:**    Thank you for your  
14 explanation. I felt compelled to come here this  
15 evening because my case is a small one in that  
16 the only natural gas I use in my home is to heat  
17 my water, and my bill each month runs in the  
18 neighborhood of \$27.

19                         Now, if you were to look into it, you  
20 would see that it averages about \$30 because I  
21 have one of those contracts on it that if  
22 something goes wrong with my gas line they'll  
23 come and fix it. But \$27 is what I'm talking  
24 about.

25                         And I must apologize to the

1 Commission, the members, that I didn't bring one  
2 of my own bills with me, but I left home in a  
3 little haste and I only made up my mind at the  
4 last moment to come, but I will provide you with  
5 one, if you so choose.

6 **MR. DUFFY:** Sir, I have you  
7 under oath. I believe you.

8 **MR. ROSENSTEEL:** My cost -- my  
9 actual cost in gas each month runs in the  
10 neighborhood of 12 or \$14. The remainder, \$13  
11 is some sort of cost, transportation cost, that  
12 we're talking about here and other things and  
13 ergo we're up to \$27. Were this amendment to  
14 pass and moving the charge to 17.50 for  
15 transporting the gas, I would still, at current  
16 rates, use my 12 or \$13 worth of gas and now \$14  
17 would become 27. And somehow in my mind there's  
18 a problem with that.

19 In coming here this evening, the  
20 Ooffice of the Ohio Consumers' Counsel, I was  
21 surprised to learn -- I think through the  
22 community everybody's kind of been beating up  
23 Dominion East Ohio when, in effect, according to  
24 what I read here, Dominion East Ohio wanted to  
25 only move the charge to \$5.70 a month and the



1 Public Utilities Commission proposed this 17.50  
2 charge that has everyone up in arms. And I'm  
3 surprised by that. I don't know if the PUCO is  
4 making a statement in suggesting that the  
5 transportation charge be 17.50 versus 5.70 as  
6 requested by Dominion East Ohio, I don't know if  
7 they're making a statement that they know better  
8 than Dominion's stockholders and executive  
9 officers. I'll leave that where it's at.

10 The other thing is we're currently at  
11 5.70 for this transportation charge. To go to  
12 17.50 is -- I'm pretty old, but I think math's  
13 pretty much still the same as it was when I was  
14 in school. That's like an increase of a little  
15 more than three times.

16 And you can look at these people here  
17 and you can probably look at any community that  
18 you go to in the state of Ohio for these  
19 hearings and I don't know that you're going to  
20 bump into too many people in the course of your  
21 travels whose income is going to go up three  
22 times this year or they have the opportunity to  
23 look forward to it happening next year, or any  
24 year for that matter.

25 My last comment would be this. Years

1    ago I took a course in optimum bargaining, and  
2    you fellows are probably familiar with that.  
3    What it suggests is East Ohio wants 5.70, PUCO  
4    suggests 17.50 and in the end we're going to  
5    come down with a number that's probably between  
6    10 and 11. That's the concept of optimum  
7    bargaining. But look around at these people,  
8    look around at this community, and a rate  
9    increase of even \$10 is outrageous in my  
10   opinion. Thank you.

11                   **MR. DUFFY:**           Thank you,  
12   Mr. Rosensteel. Your comments have echoed  
13   comments we've heard before in these hearings.

14                   I do want to clarify one other --  
15   I've said it before and I want to say it again.  
16   Seated to the left of me is one of the five  
17   Commissioners. They will be the ones making the  
18   final decision in the case. I'm part of the  
19   Legal Department at the Commission. We are the  
20   ones who hear the cases. There is another  
21   section called the PUCO staff. They are the  
22   ones who investigated the Company's application  
23   and made a recommendation to the Commissioners.

24                   Now, again, no decision has been  
25   made. We've had recommendations from the

1 Consumers' Counsel, we've had the Company's  
2 original application and we've had the staff  
3 recommendation and I imagine there were other  
4 parties in the case who have also had  
5 recommendations.

6 So while you were referring to the  
7 Public Utilities Commission, I just want to make  
8 sure everybody is clear that it's not the  
9 Commission who made that recommendation. It's  
10 the Commission's staff. Okay? They're another  
11 party in the case. The Commissioners do not  
12 have to accept the recommendation of its staff.  
13 I have to be very clear on that. If you want to  
14 come back and follow up on what I said, that's  
15 fine.

16 **MR. ROSENSTEEL:** I appreciate what  
17 you said, but I only -- in view of what you  
18 said, I only have one response. Don't accept  
19 the recommendation of your staff. Okay?

20 **MR. DUFFY:** And I can guarantee  
21 you that has happened in prior cases. Okay?

22 **MR. CENTOLELLA:** Let me just add one  
23 other comment to be fair about the staff's  
24 recommendation. The staff is recommending that  
25 a portion of the distribution charge, which is

1 volumetrically related, would go down such that  
2 the overall revenue increase that the Company  
3 would get under the staff's recommendation is  
4 lower than the overall revenue increase that the  
5 Company had originally requested.

6           So there are two things going on  
7 here. You know, one is the total amount of  
8 revenue. The other is how that revenue is  
9 distributed between or allocated between a fixed  
10 charge which will, in all fairness, impact more  
11 heavily people who are low use customers, and --  
12 you know, and a charge that is -- it's still a  
13 distribution charge, it's still a charge for  
14 transporting the gas, but it is charged today on  
15 a volumetric basis.

16           **MR. DUFFY:**           Okay. Luigi  
17 Farina?

18           (Thereupon, Mr. Farina was sworn.)

19           **MR. DUFFY:**           Thank you. Please  
20 give us your name, spelling it and your address.

21           **MR. FARINA:**       My name is Luigi  
22 Farina, L-u-i-g-i, F-a-r-i-n-a. I live at 3179  
23 Chablis Lane, Poland, Ohio.

24           Thank you to have a meeting tonight  
25 to give everybody the opportunity to speak up.

1 I'm very surprised. There's not too many people  
2 over here. I can't believe everybody complains  
3 for the gas bill that's local. Either they work  
4 hard to try to pay the bill, the one they have  
5 now, or they don't care. One or the other, or  
6 they don't have common sense.

7 First of first. Now is the time  
8 to -- the natural gas, they want a piece of pie,  
9 I think. Like the gasoline company, they spend  
10 all the money in Washington to lobby the  
11 government. Now's the time we want our money  
12 back. Here's what I think.

13 Second, it was the oil company. They  
14 want to raise the bill pretty good. Then the  
15 electric company, they try. Now, poor people --  
16 the company tried for so many years, for  
17 kilowatt is no much increase. Basically no  
18 much, nothing.

19 But the natural gas, they started  
20 around eight years ago. If you was to look at  
21 the bill eight years ago for how much you was  
22 paying, today is over double and now they want  
23 to raise again? They know the economy is very  
24 bad all over the United States and they want to  
25 raise again?

1                   They know the government, they want  
2   every people to take a cut. They have NAFTA to  
3   compete with the other countries. You want to  
4   raise the utility? The people they can't afford  
5   to pay what they have now.

6                   My opinion, the gas should go down,  
7   no up. To make the people who live to pay the  
8   gas bill. I know somebody don't pay, shut it  
9   off or try to get the money, but the gas bill is  
10   very -- is very -- our wages now -- I have the  
11   bill here. I'm not the one who pays \$27 a  
12   month. I'm paying 2,000, maybe 3,000 a month.

13                  I'm here complaining because I know  
14   what it is to pay the bills. It's hard to be  
15   honest and pay the bills today and to survive.  
16   That is my opinion. The bill, it should go down  
17   for the Dominion and for the Company that want  
18   this -- to provide the gas. They should be  
19   fixed. People should be tough on them because  
20   the people, they can't afford it, to scream, to  
21   call the Company because the Company all the  
22   time they have the right and you in the middle.

23                  And the poor people, they're so busy  
24   to work, if they miss one or two day, but the  
25   bill it go up. That is my opinion. Thank you.

1                   **MR. DUFFY:**           Thank you, sir.

2       James Rozen?   James R-o -- I think it's

3       R-o-z-e-n?   Maybe R-o-g-e-n?

4                   **MR. ROGERS:**           Rogers?

5                   **MR. DUFFY:**           Okay.   On Grant

6       Street?

7                   **MR. ROGERS:**           I must have been  
8       spelling wrong.   I don't really need a mic, but

9       I'll speak anyway.   But the only thing I  
10      would --

11                  **MR. DUFFY:**           Well, can I swear  
12      you in first?

13                  **MR. ROGERS:**           My name is James  
14      **A.** Rogers, 304 Grant Street, Niles, Ohio.

15                  **MR. DUFFY:**           Okay.

16                       (Thereupon, Mr. Rogers was sworn.)

17                  **MR. DUFFY:**           Okay.   Go ahead.

18                  **MR. ROGERS:**           We have how many  
19      Commissioners?

20                  **MR. DUFFY:**           Five.

21                  **MR. ROGERS:**           And only one here  
22      today?

23                  **MR. DUFFY:**           There's one here  
24      tonight.

25                  **MR. ROGERS:**           And there wasn't

1 any last time. I was wondering why we don't  
2 have more Commissioners. They're the ones  
3 supposed to be fighting for us. Is that true or  
4 not? Are you the one to make sure you get a  
5 raise or don't get one? Is that right?

6 **MR. CENTOLELLA:** We make the  
7 decision, at least at the Commission level.

8 **MR. ROGERS:** What I'm saying is  
9 the raise, I can't afford that. Because at my  
10 age and how many raises I've had in the  
11 future -- in the past, I think that raise is too  
12 much. And I would request that you not get  
13 that -- give that type of raise at this time.

14 That's all I would have to say. But  
15 I think it's kind of sad because we only have  
16 one Commissioner here. I thank you very much.

17 **MR. DUFFY:** Okay. Thank you.  
18 Herbert Hill?

19 **MR. HILL:** Pass.

20 **MR. DUFFY:** All right. Carol  
21 Moore? Carol Moore on Palmer Avenue?

22 **UNIDENTIFIED SPEAKER:** She passes.

23 **MR. DUFFY:** Okay. Donald Keck?  
24 Raise your right hand.

25 (Thereupon, Mr. Keck was sworn.)



1                   **MR. DUFFY:**           All right. Thank  
2     you.

3                   **MR. KECK:**           Just recently here  
4     I --

5                   **MR. DUFFY:**           Your name and  
6     address for the record, please?

7                   **MR. KECK:**           Donald Keck, Jr. I  
8     live at 724 Palmer Avenue. And that's K-e-c-k.

9                   I have been living on disability for  
10    the last two years and they're coming to say we  
11    need an increase in our gas bills while the gas  
12    company has raised our gas bill so high just for  
13    our vehicles alone in the past year that it's  
14    unaffordable. It really is. But I can't even  
15    afford hospitalization because the government  
16    has raised all these things up. And all I get  
17    is 1 percent, and these people are asking for  
18    tons of money that I can't afford to pay. So I  
19    don't know where they're getting off.

20                  I mean if these people behind me, if  
21    there's anybody else living on disability, it  
22    is -- we are on a fixed income and cannot afford  
23    it. That's what I have to say. It's just  
24    unaffordable. Thank you.

25                  **MR. DUFFY:**           Thank you. Jerry

1 Yablonkai?

2 **MR. YABLONKAI:** "Yablonkai."

3 **MR. DUFFY:** Okay.

4 (Thereupon, Mr. Yablonkai was sworn.)

5 **MR. DUFFY:** Okay. Start with  
6 your name, spelling it and your address.

7 **MR. YABLONKAI:** Jerry Yablonkai,  
8 Y-a-b-l-o-n-k-a-i, 5631 Cider Mill Crossing,  
9 Youngstown, Ohio.

10 First of all, I would like to welcome  
11 Commissioner Centolella to Youngstown. Nice to  
12 see at least one Commissioner here for some of  
13 these hearings. It's been kind of lonely. We  
14 were thinking you weren't going to read our  
15 testimony and get the emotion that's behind the  
16 testimony.

17 A lot of people here aren't too happy  
18 about what's going on. We have people so  
19 passionate they're making charts to illustrate  
20 what's going on. I think that that should speak  
21 volumes. Thank you.

22 Right now I'm fortunate. I have a  
23 good job, I'm working. I'm on a fixed income,  
24 too. We're all on fixed incomes. People are  
25 hanging on by a thread. This increase, if it

1 goes through, cuts that string. Energy Choice  
2 was supposed to make natural gas competitive.  
3 How's it been? It hasn't been too competitive.  
4 Our rates have gone through the roof.

5 So when you tell me that a fixed part  
6 of the bill is going to increase by close to  
7 three times, not 7 percent, Dominion's only  
8 going to get 7 percent and the PUCO staff has  
9 only recommended 3 or 4 percent and I guess we  
10 can mix those numbers around to make them sound  
11 appealing, but it's an increase to close to  
12 three times.

13 Then there's a variable portion. The  
14 variable portion on my bill has gone up and up  
15 and up. I am looking at gas rates like I'm  
16 investing in stocks. And I have someone -- I'm  
17 paying 10, \$12, someone across the street is  
18 paying \$20. What's right about that? That's  
19 because they're not watching these rates. You  
20 have to watch it like you're buying stock.

21 The PUCO is supposed -- in my eyes is  
22 supposed to be a watchdog. Well, I don't know,  
23 I hope you are. But now we have the Ohio  
24 Consumers' Counsel being a watchdog for the  
25 watchdog. And we have lobbying and attorneys.

1 I think we could save a lot of money if we cut  
2 out a lot of this piling on.

3 Natural gas is one of our most  
4 plentiful resources, yet it's our scarcest  
5 resource because it's being controlled.

6 T. Boone Pickens wants to use natural gas to  
7 kind of get us out of the mode that we're in and  
8 solar energy and things like that. I don't  
9 know, I'm kind of concerned about that.

10 What about Dominion's profits? How  
11 are they doing financially? Do they really need  
12 to increase -- are they just breaking even? I  
13 think they're probably making decent money. So  
14 I think we need to look at that when we're  
15 looking at an increase request from them.

16 As a matter of fact, I'm a Dominion  
17 employee every month because I have to read my  
18 gas meter to avoid an estimate because their  
19 estimates usually are on the high side. So  
20 maybe I should get a rate increase. I'll end it  
21 there. Thank you very much for coming and  
22 hearing us.

23 **MR. DUFFY:** Thank you. Bill  
24 Irwin? Mr. Irwin, could I get you to raise your  
25 right hand?

1 (Thereupon, Mr. Irwin was sworn.)

2 MR. DUFFY: Thank you. Please  
3 start by giving us your name, spelling and your  
4 address.

5 MR. IRWIN: My name is Bill  
6 Irwin, I-r-w-i-n. I live at 7594 Red Fox Court,  
7 Boardman, Ohio. I'm here to talk about the  
8 infrastructure of their pipeline.

9 I've worked over 33 years working on  
10 their main lines and their service lines. Ten  
11 years with their main line contractors;  
12 seventeen years with Dominion East Ohio. I  
13 started with East Ohio, the East Ohio Gas  
14 Company. Now I own and operate a contractor  
15 putting in service lines for people for the last  
16 six years. Maybe some of you remember me.

17 I'm here to talk about this program  
18 they're going to run. For 25 years they want to  
19 replace 20 percent of their main line. That is  
20 bare coated -- or bare steel pipe that is not  
21 coated. Most of it is low pressure pipe. And  
22 what they want to fix is 4,100 miles of pipeline  
23 they want to replace under this 25-year program,  
24 which will cost between 2.6 and \$2.9 million as  
25 of right now in 2008, which will probably be way

1 over \$3 million.

2 Now, they're estimating that they're  
3 going to create 3,000 new jobs by doing this,  
4 which will be mostly with the contractor because  
5 they will not put this main line in the ground.  
6 They will hire main line contractors to put this  
7 pipe -- to replace this bare steel pipe that  
8 they say is bad. Which I can't understand how  
9 they figure 4,100 miles of pipe is all of a  
10 sudden bad, they have to replace it this fast,  
11 this quick.

12 Now, with this meter reading program  
13 they're putting in to eliminate meter readers,  
14 they say they can read up to 12,000 out of one  
15 car. And they're going to eliminate meter  
16 readers as they go to put this process in, which  
17 I don't see how they're going to get 3,000 new  
18 jobs.

19 Now, with their profits that I'm  
20 seeing, they just sold Peoples and Hopewell Gas  
21 for 9 -- 9 million -- \$910 million, excuse me.  
22 Their stocks have just split in November two to  
23 one, and they give their management and union  
24 people profit sharing checks in March, which I  
25 think it was 12 percent for union and somewhere

1 between 20 to 25 percent for management. How  
2 would you like to get a 30,000 check? That  
3 sounds pretty good to me.

4 All right. Let's get to the service  
5 lines. This is my specialty. I replace  
6 probably 250 service lines a year for people  
7 like you, you consumers, which is probably about  
8 1,500 that I've replaced in six years. My  
9 average cost, average cost to put a service line  
10 in is \$850. There's other contractors here in  
11 this area that charge a lot more.

12 When I started at East Ohio Gas  
13 Company before Dominion bought East Ohio, I  
14 think it was \$250 for us to put a service line  
15 in the public's home. Then they raised it up to  
16 \$336, something like that. You know, it was  
17 always customer satisfaction for East Ohio Gas.

18 Then Dominion bought them out and  
19 they raised it up to \$636. And we used to give  
20 the public 12 months same as cash. Give you a  
21 year to pay for this. Dominion whacked that  
22 right out as soon as they got it. It wasn't a  
23 year later and Dominion came in and said, "We're  
24 going to raise it up \$1,202" to run a straight  
25 shot service in your house, which doesn't take

1 very long. I do them every day.

2 So then I kind of get smart and I say  
3 they're going to get out of the business. And  
4 sure enough they did. They don't do them no  
5 more and that's why I'm doing for myself for six  
6 years of doing it and I do it for an average  
7 cost of 850.

8 Now, they want to propose on this  
9 that they're going to run free gas services into  
10 your homes. Free, it's going to be free. What  
11 about this elderly lady right here that I just  
12 put her service -- supposedly I put her service  
13 line in two weeks ago? Now they're going to put  
14 a service line in for nothing and I just charged  
15 her \$850. Don't you think you ought to  
16 reimburse her?

17 It's only a couple more -- what's it  
18 going to be, six months when it comes in, this  
19 rate case. So you're looking over, just me,  
20 over a million dollars of money I got out of  
21 these people to put service lines in the last  
22 six years. What about the other contractors?  
23 What about these other people, Akron, Cleveland,  
24 everywhere else? There's a lot of service lines  
25 going in.



1                   My other concern is what is the time  
2 period for East Ohio to put a service line in  
3 this 80-year-old woman's house when it's 10  
4 degrees outside? Is it going to be within an  
5 hour? Is it going to be within a day? Is it  
6 going to be three days?

7                   I have jobs out there that just need  
8 tied in at the street. Just at the street they  
9 have to come and put a main-to-curb in and get  
10 these people back to gas. It takes days, days.  
11 And in the middle of winter I got these people  
12 screaming at me they need their gas, they need  
13 their heat.

14                  I don't know how they're going to do  
15 all this work. This is just mind boggling to  
16 me. For all money they want, \$2.9 million to  
17 run this show for 25 years, that seems like a  
18 heck of a lot of money to me. I don't  
19 understand how this can fly. I really don't.  
20 Thank you for your time.

21                   **MR. DUFFY:**                   Thank you. The  
22 next speaker is Joe Louis Teague. Can I get you  
23 to you raise your right hand?

24                               (Thereupon, Mr. Teague was sworn.)

25                   **MR. DUFFY:**                   Okay. Please start

1 by spelling your name and giving us your  
2 address.

3 **MR. TEAGUE:** My name is Joe  
4 Louis Teague. J-o-e, L-o-u-i-s, T-e-a-g-u-e.  
5 At the present time I'm living at my house at  
6 443 West Evergreen, Youngstown, Ohio.

7 This is the second time I spoke to  
8 you all pertaining to this. Then in the further  
9 condition I'm in, been through the headaches and  
10 pain. I don't have trust in too much of  
11 anything that the state of Ohio have when it  
12 come down to the people going through what I  
13 have.

14 When I say this, we got gas lines in  
15 Youngstown, most of the streets in Youngstown  
16 got holes in them right now with gas. Gas lines  
17 got holes in them. If you ride up and down the  
18 streets like I have and see them yellow tags  
19 flying out in the air, guess who's got to pay  
20 for this? Most of the people don't have enough  
21 money in Youngstown to pay for these leaks in  
22 their lines.

23 I got a friend of mine. I helped him  
24 with a case for Social Security. His gas  
25 line -- they came out there and checked his

1 house. He had gas leaking from the road to his  
2 house. He didn't have the money because of the  
3 fact that Social Security haven't gave him the  
4 money in order to do it. He finally had to go  
5 and beg in order to get his gas put back on.

6 I think all of us are living in the  
7 United States. I'm not too sure, though. I  
8 have never in my life have seen as many things  
9 that have happened in this country since I've  
10 been here, and I've been here for 65 years.

11 You see my hands? They say there's  
12 nothing wrong with me. It is something wrong.  
13 We get people down there in Columbus, we get  
14 people in Washington, DC, that's supposed to run  
15 this country the way it's supposed to be ran,  
16 but it's not being ran that way.

17 Any time we can spend \$10 million in  
18 another country and come here and you need  
19 something and you can't get it, by the time you  
20 pay your gas, your water, your electric and your  
21 telephone bill you're back where you started  
22 from. I thought they had eliminated slavery.

23 The way you always increase all these  
24 bills including the fuel bill, I think it's a  
25 shame. We in this country. We got enough gas

1 and oil in the ground right here in the USA that  
2 they said it would take seven or eight years to  
3 dig it. Well, when are we going to start  
4 digging?

5 The young kids don't have no futures.  
6 There's no jobs here. In the City of Youngstown  
7 they're killing them like flies here. I'm sure  
8 we have some people down in Columbus, some young  
9 people that will use a different tactic to  
10 change the way we are being treated in this  
11 world. If not, we can just about tell this  
12 country goodbye, the story we had we don't have  
13 no more, and the things we need we don't get no  
14 more. Everything is money, money, money, but we  
15 don't have nothing, nothing, nothing. And thank  
16 you very much.

17 MR. DUFFY: Thank you, sir.  
18 Frances Gerish?

19 MS. GERISH: My name is Frances,  
20 with an e-s, capital G-e-r-i-s-h, 1172 Runge,  
21 R-u-n-g-e, Struthers, Ohio.

22 (Thereupon, Ms. Gerish was sworn.)

23 MR. DUFFY: Thank you.

24 MS. GERISH: I'm so happy that  
25 I'm following these people that gave all this

1 information, but I can only tell you about my  
2 own experience.

3 I moved in this house 43 years ago.  
4 The attic wasn't insulated, and it had the  
5 regular windows on, the regular doors that  
6 shrunk away with the weather. So the front of  
7 the house windows were replaced because they get  
8 the most weather. I had all new doors put in, I  
9 had insulation first put between the walls and  
10 then we got tired of painting so I had  
11 insulation -- three quarters of an inch  
12 insulation put on the outside plus vinyl siding.

13 Okay. The bills, they said --  
14 someone told me that they're basing this stuff  
15 on what I used last year. I'm on a budget.  
16 Last year at the end of the year they owed me  
17 money. The last two months I went -- my budget  
18 went up from \$84 a month to 118 already and that  
19 isn't even with an increase yet, but I guess  
20 they're planning that they're getting the  
21 increase because they already raised it and  
22 they're going to raise it again.

23 And then when you talk about  
24 percentages, okay, I get Social Security. So  
25 when they tell us they're giving us a percentage

1 rate on Social Security, oh, they say inflation  
2 only went up one percent. One and a half, two  
3 percent, that's what we get in a raise, but all  
4 the things that really went up they don't  
5 include in the inflation so we can't win.

6 So what do I do this year if they  
7 raise it again? Do I have to sit there with my  
8 coat and hat on and don't take a shower until  
9 spring? I've done everything I could. Thank  
10 you.

11 **MR. DUFFY:** Thank you. Glory  
12 Callion? Glory Callion? Oh, okay.

13 (Thereupon, Ms. Callion was sworn.)

14 **MR. DUFFY:** Okay.

15 **MS. CALLION:** My name is Glory,  
16 G-l-o-r-y, Callion, C-a-l-l-i-o-n, and I want to  
17 talk about the idea that you can cut off gas  
18 because people can't pay their bill. You know  
19 what I mean? I think it's horrible. Because  
20 you have a monopoly on the heat, you know, and  
21 then for you to cut off people's gas because  
22 they can't pay the bill is terrible. And if  
23 their bill's anything like mine, mine is never  
24 under \$500 a month in the winter. For three  
25 months that's \$1,500 that I have to pay for gas

1 and it isn't even warm. You know what I mean?

2 My house is never warm.

3 And I remember the days when I used  
4 coal and I could control how things went and my  
5 house was always warm, but gas heat doesn't cut  
6 it. So what am I paying for? Cold air and gas  
7 heat. It's terrible. And I resent even having  
8 to use gas. I really do.

9 And, no, I don't think it should go  
10 up on a bill. You can't pay the bills you have  
11 now. You know what I mean? And you guys sit up  
12 and rake in all the money and we're just trying  
13 to survive out here.

14 And I appreciate all those men that  
15 got up and laid it out because I didn't write it  
16 out and I can't do that, you know, but they laid  
17 it out the way it is and I appreciate that,  
18 doing that. And thank you for letting me speak.

19 **MR. DUFFY:** Thank you. The  
20 next -- the name of the next person, the last  
21 name, I think, is Salata? And I can't quite  
22 make out the first name. On Roxbury?

23 **MR. SALATA:** Can I pass? Can I  
24 pass?

25 **MR. DUFFY:** You may.

1                   **MR. SALATA:**           I'll pass.

2                   **MR. DUFFY:**           Now, if you want us  
3 to come back to you, we will.

4                   **MR. SALATA:**           Okay.

5                   **MR. DUFFY:**           Tony DeMain?  
6                   (Thereupon, Mr. DeMain was sworn.)

7                   **MR. DeMAIN:**          My name is Tony  
8 DeMain. I live at 33 -- or 3336 Lyndhaven Road,  
9 Austintown, Ohio. I own a fourplex. I've had  
10 it for 30 years. I figured, you know, my  
11 retirement, it's going to help me out, but due  
12 to the increase in utilities, especially my gas  
13 bill, I got to go back to work just to pay for  
14 it.

15                   Our gas bills are out of sight. And  
16 the majority of the people are really hurting.  
17 But what can we do? It's something we need. We  
18 have no -- we're at your mercy. And we have no  
19 recourse. We can complain and bitch all we  
20 want, but what's going to happen? They'll get  
21 an increase. And if you don't pay your bill,  
22 they'll shut it off.

23                   I've been paying gas bills for 45  
24 years. If I'm one month late, I get a shut off  
25 notice. That's nice doing business with people



1    like that. But our bills are way out of sight.  
2    I'm paying more in utilities than my renters pay  
3    and I can't keep raising rent to keep up with  
4    the utilities. But they're putting the small  
5    guy right out of business. There's no way we  
6    can compete with the way the utilities are going  
7    up. Thank you.

8                   **MR. DUFFY:**           Thank you. I've  
9    noticed we've been going for about an hour and I  
10   have said before we will stay as long as we have  
11   to, but if there is anybody in the audience who  
12   has to go, what I'm going to do is give some  
13   people some sheets of paper they can put out on  
14   the table and what this says is that basically,  
15   "I was present at the local public hearing held  
16   in Youngstown, Ohio on August 19th at 6:00 p.m.  
17   I am opposed to the proposal for the reasons  
18   expressed by those who have already testified."

19                   If for some reason you cannot stay  
20   until the end or if you just want to express  
21   your feelings without making a statement, you  
22   may sign this sheet of paper out in the hallway  
23   and we'll make sure it's part of the record in  
24   the case so the Commissioners know how many  
25   people were here and how they felt about it.

1 But I also want to emphasize we will  
2 stay here as long as necessary to hear everybody  
3 who wants to testify.

4 MS. SNOVAK: I would like to  
5 speak.

6 MR. DUFFY: You want to speak?

7 MS. SNOVAK: Yes. I don't want  
8 to stand there to do it.

9 MR. DUFFY: Have you signed up  
10 to speak yet?

11 MS. SNOVAK: They didn't have a  
12 sheet out there.

13 MR. DUFFY: When we finish the  
14 people on the list I'll get to you. All right?

15 The next person on the list is Thomas  
16 Dailey.

17 (Thereupon, Mr. Dailey was sworn.)

18 MR. DUFFY: Thank you.

19 MR. DAILEY: I'm Tom Dailey. I  
20 live in Youngstown, Ohio on the city's west side  
21 and I thank you for coming here this evening. I  
22 thank you for allowing us to speak tonight.

23 I read the paper that was available  
24 to each of us tonight and I'm seeing, as I  
25 readily understand without having read it in

1 print, but it's saying that the cost of doing  
2 business has increased since the Company's last  
3 rate increase in 1994. And I'm reading Dominion  
4 makes no profit on the gas itself. Well, that's  
5 true. I understand that.

6 We all understand that, but we hope  
7 that you understand that the cost of keeping a  
8 roof over our heads has increased for us, too,  
9 over the years. And we, as you have, invested  
10 money into our homes as well.

11 Youngstown's a proud community. We  
12 have many reasons to be depressed right now.  
13 Economic conditions as we all know are not that  
14 palatable. Foreclosures are way beyond a  
15 natural rate right now, a normal rate right now.  
16 The cost of keeping our home warm in the winter  
17 and cool in the summer has increased.

18 The cost of basic food items, milk,  
19 bread, vegetables, fruit has all increased, not  
20 just for us, but for you, too. We understand  
21 that. But for many of us it's really a stretch.  
22 We are struggling. Though we are proud, we are  
23 struggling to meet our bills and we are very  
24 proud to tell you that in many cases we do meet  
25 our bills.

1                   This \$17 rate increase, I just  
2   learned this evening from a gentleman who spoke  
3   on our television network, we can pay that \$17  
4   increase, but yet that isn't going to assure us  
5   that our gas isn't going to be shut off. That  
6   just takes care of the rate. You're going to  
7   come after us for the rest of the bill, too. So  
8   we can pay the \$17 increase, but if we can't,  
9   God forbid, make the rest of the rate  
10   increase -- or the bill, you're going to shut us  
11   down.

12                   I was talking to a gentleman a few  
13   minutes ago who told me in the last year he had  
14   received a bill for \$317 for the month. He  
15   doesn't know why, but he had written a check  
16   to -- to -- in the amount of 300. He was \$17  
17   short. He got a notice in the mail shortly  
18   after remitting his payment that was very, very  
19   threatening, you know, telling him we are going  
20   to come at you and we are going to shut you  
21   down. Well, my goodness, is this the way we do  
22   business? I guess it is. Is it warranted? No,  
23   I guess it isn't.

24                   I'm disturbed, too, by the one item  
25   I'm reading here. And I would really like to

1 know, and I'm sure we would all like to know,  
2 what is it that justifies the variance between  
3 what PUCO has recommended, 17.50, and what  
4 Dominion has requested, 5.70. A 300 percent  
5 difference. What is it that has justified that?

6 Are they just reaching out for a  
7 dollar amount unable to support it and say this  
8 is why we're saying it's 17.50 because of this,  
9 this, this, this? Are you just going out and  
10 just grabbing a number? I think you're going  
11 out grabbing a number.

12 I had worked in City Hall for a  
13 number of years years back, and it had been the  
14 practice back then of, well, we're going into  
15 budgetary sessions. We'll just ask for what we  
16 got this past year plus more this next year.

17 Well, there was a gentleman who was a  
18 finance director back then, Tom Lavery, who  
19 said, "The hell you're going to do that. I want  
20 you to justify every dollar that you're  
21 recommending. Every buck has to be -- has to be  
22 proved. Do we really need it."

23 I don't think that you have done  
24 that. I really don't believe you've done that.  
25 Can you justify every dollar? I don't think you

1 can.

2 And another point I want to make out,  
3 you know, budget forecasting. There is such a  
4 thing as budget forecasting where you justify,  
5 where you look ahead, where you plan ahead. I  
6 just wonder had you not done this five or ten  
7 years ago maybe the impact of tonight's proposed  
8 rate increase would have been less stressful for  
9 us. We would have been prepared for it.

10 You would have been prepared for it,  
11 too. You would have been collecting along the  
12 way so that maybe tonight instead of coming at  
13 us for 17.50, well, let's come at you for \$1.50  
14 tonight. That would have been less stressful  
15 for all of us.

16 And then one final thing I want to  
17 say. Years ago I was in a code enforcement  
18 program here in town and I met an older lady.  
19 She lived in a home on Fruit Street. I could  
20 see right through her house. I could see right  
21 through her house by standing right on the  
22 sidewalk. I felt blessed that that wasn't me.  
23 I think of her. And I know she isn't around  
24 these days, but there are people here tonight  
25 you could stand on their sidewalk and look right

1 through their house and you're asking them to  
2 pay that increase. I don't think it's right.  
3 Thank you.

4 **MR. DUFFY:** Thank you, sir.  
5 The next person on the list is Sister Jean  
6 Orsuto. I know you will, but will you please  
7 tell me you'll tell me the truth?

8 **SISTER ORSUTO:** I will. My name is  
9 Sister Jean Orsuto, O-r-s-u-t-o. I live at 1446  
10 Blunt Street in Mineral Ridge, Ohio. I also run  
11 a center called the Emmanuel Community Care  
12 Center in Girard, and our center assists people  
13 in need who are experiencing utility shut-offs  
14 and need other forms of services.

15 I'm opposed to the proposed rate  
16 increase by Dominion because of the impact that  
17 it will have on the people living in the  
18 Mahoning Valley. And people have spoken before  
19 me about all the negative things economicwise  
20 we've seen in the Valley, but we have a good  
21 spirit here. And I want people to know that.

22 I've seen a significant increase in  
23 the number of people that come to my center  
24 seeking assistance to pay their gas bills,  
25 either because they don't have enough money or

1 they're -- you know, the gas is turned off or  
2 for whatever reason. And I see this especially  
3 among elderly people and people that probably  
4 have never come to a center before seeking help.  
5 They're coming today and they're coming in  
6 larger numbers.

7           These people have always paid their  
8 bills on time. They've paid them in full. They  
9 keep their thermostats low and they weatherize  
10 their homes, as other people have talked about  
11 tonight, and they still find that they cannot  
12 pay their bill, their -- make -- pay their  
13 utility bills.

14           They have to decide sometimes whether  
15 they're going to pay their gas bill, whether  
16 they're going to buy food or medication, and I'm  
17 not sure that in America that anybody should  
18 have to make that choice. The people that come  
19 to me are also embarrassed to be at my center  
20 because they made it all their lives and at the  
21 age of 65 or 70 they can't make it any more.  
22 And I assure them that they've helped other  
23 people along the way and it's now their turn for  
24 help, but that doesn't help because they want to  
25 help themselves.



1                   And the other thing is that, you  
2   know, I work -- network with many of the  
3   agencies in Mahoning and Trumbull County and we  
4   are stretched to the limit of our resources in  
5   trying to help people. We have to tell  
6   people -- I had people call me today. Their  
7   electric was off. I don't have any money and  
8   will not have money until the middle of  
9   September, you know. And there are few places  
10   that you can refer people to for assistance that  
11   still have money left at this point in the money  
12   cycle.

13                   So on behalf of those who are already  
14   struggling to pay their Dominion bills, I oppose  
15   raising the flat rate customer charge. I think  
16   that loading more on to the fixed cost will  
17   really have a very negative impact on people who  
18   are proud and who are proud to live in this  
19   Valley, but who cannot make ends meet any  
20   longer. Thank you.

21                   **MR. DUFFY:**           Thank you. Ken  
22   Foley?

23                   (Thereupon, Mr. Foley was sworn.)

24                   **MR. DUFFY:**           Thank you.

25                   **MR. FOLEY:**           Hi. I'm Ken Foley.

1 I live at 3225 Quentin Drive. It's on the west  
2 side. First of all, this increase, is it for  
3 the distribution rate, a delivery charge or a  
4 service charge?

5 **MR. DUFFY:** I didn't catch the  
6 first phrase you used.

7 **MR. FOLEY:** Is the increase --  
8 is the increase for the distribution rate, is it  
9 a delivery charge or a service charge? Exactly  
10 what is it for? Or is it all three of those?

11 **MR. DUFFY:** It's a combination.  
12 It is everything except for the cost of gas.

13 **MR. FOLEY:** Okay. So there is  
14 an increase just for mailing -- for handling our  
15 bills? You know what I mean? Just sending the  
16 bill out to us, are they -- is there an increase  
17 in that? Would that be part of it?

18 **MR. DUFFY:** That would be part  
19 of it. I believe it was last year or the year  
20 before the postage rates went up in our state.  
21 Well, that's -- that's lumped in.

22 **MR. FOLEY:** How many are on the  
23 PUCO staff approximately?

24 **MR. DUFFY:** I think all in  
25 total there's somewhere around 325 or 350.

1                   **MR. FOLEY:**           Okay. I would just  
2 encourage them to have a telephone poll just to  
3 get the policies -- besides this meeting it  
4 would be nice if they had some kind of poll.

5                   Also, with these increases in the  
6 charges, I would just ask if they would be more  
7 flexible with people who are short on payment  
8 and don't ask for increase and interest.

9                   Also, the new pipes for the  
10 infrastructure, will they be American made? I  
11 know Chinese steel is pretty cheap on the market  
12 right now, but it sure would be nice if  
13 everybody could demand that. You know, send a  
14 letter. Especially for Youngstown, that would  
15 be an insult to us.

16                   You know, people are probably going  
17 to do some really dangerous things keeping their  
18 house warm this year. The fire department,  
19 they're going to see some really bizarre house  
20 fires probably. Hope they don't get mistaken  
21 for arson and charge the homeowners.

22                   Finally, deregulation. Deregulation  
23 doesn't really work. The free market, it's not  
24 going to fix our problems. The shareholders,  
25 you know, they're a minority, but consumers are

1 a majority. That's all I have.

2 **MR. DUFFY:** Thank you. Ron  
3 Gerberry?

4 (Thereupon, Mr. Gerberry was sworn.)

5 **MR. DUFFY:** Thank you. My name  
6 is Ron Gerberry. That's G-e-r-b-e-r-r-y. And I  
7 live at 2940 Whispering Pines Drive, Canfield,  
8 Ohio. And I represent these people. And, you  
9 know, I represent them, not only the people who  
10 live in my legislative district, but the people  
11 who live in the Valley, be it Mineral Ridge or  
12 Girard, be it in the City of Youngstown, be it  
13 in Boardman, Poland, but I represent everybody.  
14 You know, we as legislators represent the entire  
15 Dominion East Ohio area.

16 And I want to thank the Commissioner  
17 for being here and I -- I obviously am not going  
18 to preach to the Commissioner, but we all have a  
19 role in this process. And I believe it's the  
20 role of the Public Utilities Commission to  
21 protect my constituents.

22 The Commission staff recommendation,  
23 you can explain to us why they recommended  
24 17.50. The fact remains one of the other  
25 individuals who testified here talked about

1 you're going in -- the 17.50 and whatever  
2 Dominion asked for, 5 something and then you end  
3 up with 10 or 11.

4 Well, I think that the Commission  
5 staff would have maybe represented the interests  
6 of my constituents by agreeing at least with  
7 Dominion's request. And not -- because to come  
8 in here and tell my people, "Well, there's a  
9 reason why they're doing that and it's going  
10 to" -- we see enough shell games. My  
11 constituents have been fooled enough.

12 And the fact is that, you know, we're  
13 not trusted. Government's not trusted. And  
14 after -- you know, I've been in -- I've been in  
15 public life a long time. And I -- I've had  
16 friends that have served on -- served in your  
17 position.

18 Dominion East Ohio's doing okay.  
19 They're not struggling, to draw a parallel, to  
20 pay their rent and maintain their fourplexes.  
21 They're not struggling. And I think that that's  
22 where we have to represent, the Public Utilities  
23 Commission. We have to represent the interests  
24 of Joe Louis Teague. That's who we have to  
25 represent.

1                   And, you know, I want the residents  
2 of Youngstown to know I talked to Bob Hagan and  
3 he wanted me to represent his regrets,  
4 Representative Hagan, for not being here this  
5 evening. He was at the first -- the first  
6 series of testimony, but I hope that this --  
7 this hearing tonight is not a dog and pony show  
8 for my -- for my people.

9                   And I got -- I got my letter today  
10 from Dominion telling me their reasons why, why  
11 they're asking what they're asking for. And all  
12 I say is we can talk about the technical aspects  
13 of this and we're all going to get lost in it.  
14 The bottom line is that I'm not going to say  
15 that just the people of Youngstown and Mahoning  
16 County are hurting. It's not true. There are a  
17 lot of people throughout the state of Ohio that  
18 are hurting. And now is not the time to do  
19 this. Thank you.

20                   **MR. CENTOLELLA:** Representative, I  
21 just want to thank you for -- you know, for  
22 being here and to let you know that we are  
23 listening to everybody who's here and we really  
24 appreciate your presence here as well as the  
25 presence of all those people whom you represent.

1                   **MR. GERBERRY:**       Thank you.

2                   **MR. DUFFY:**           I'm going to have  
3   trouble with this next one. I think it's Herman  
4   Pratis Starks?

5                   **UNIDENTIFIED SPEAKER:** He's gone.

6                   **MR. DUFFY:**           He's gone?

7                   **UNIDENTIFIED SPEAKER:** Yes.

8                   **MR. DUFFY:**           Okay. Then I don't  
9   have to apologize. Jamie Hayes?

10                  **MS. HAYES:**           "Hayes."

11                  **MR. DUFFY:**           "Hayes."

12                               (Thereupon, Ms. Hayes was sworn.)

13                  **MR. DUFFY:**           Okay.

14                  **MS. HAYES:**           My name is Jamie  
15   Hayes, and I'm a resident of the north side of  
16   Youngstown, Ohio.

17                               I haven't prepared formally a lot of  
18   things to say tonight, but I do want to express  
19   that I'm one of those people that are fortunate  
20   that I am working. I don't have children to  
21   support; however, there are a lot of people who  
22   are not as blessed as I am.

23                               We receive bills that are estimated  
24   bills. And this has been a peeve of mine for a  
25   long time. These bills are excessively

1 estimated. I received an estimate for a  
2 two-month period that was higher than anything  
3 in the history of my service. The history of my  
4 service.

5 My problem is very much like banks  
6 will charge you \$30 for an NSF fee, when  
7 actually the federal reserve bank only charges  
8 them a couple bucks. The rest of that is  
9 profit. When you estimate my bill for a  
10 two-month period, hypothetically, January I get  
11 a bill that's estimated for January and  
12 February, if by some date in January that bill  
13 is not paid, you threaten to shut me off. You  
14 can cut me off for services that I've not yet  
15 used. That's the bill for a two-month period.  
16 Can you shut off people legally for services  
17 that they've not yet used?

18 The excessive amounts that people who  
19 do struggle to pay these bills, they're  
20 excessive. What happens to that money? It's  
21 being banked and interest is being earned on it.  
22 When you multiply that money by that interest by  
23 how many service customers you have just in a  
24 30-day period, that's an awful lot of money  
25 earned on interest on other people's money.



1 Those are some of my real concerns.

2           There are going to be increases,  
3 they're not going to be fair. You look at the  
4 faces of these people here. They cannot afford  
5 that. Some of these people retired five, six  
6 years ago with no expectation that things would  
7 get this bad. They can't go back to work now.  
8 They can't go and pull that money from somewhere  
9 because they don't have it. And just like all  
10 of you sit here, I've been looking at all of  
11 your faces, but not just you two gentlemen, but  
12 you two gentlemen, I've been looking at your  
13 faces and your reactions to things people have  
14 to say here.

15           You're going to come and you're going  
16 to go. This is reality for us. This is reality  
17 for us. People have talked about businesses and  
18 shelters that help other people. Where do you  
19 go? People are not going to have a church to go  
20 sit and pray in because they're not going to be  
21 able to afford to keep the gas on for members of  
22 their churches and their parishes. The church  
23 is where people go. Whether you belong to it or  
24 not, that's the place people go. That's where  
25 they can go when they need help. When churches

1 can't help us because they can't afford to help  
2 you, while somebody else has money just rolling,  
3 just rolling, just rolling and it's sitting  
4 somewhere earning interest, and churches can't  
5 help people, they may have to shut down doors on  
6 Sunday and days of worship because they can't  
7 afford it.

8           People sit at home and be cold. They  
9 may go to church and not have a place to sit and  
10 be warm. It's not just residential. This  
11 affects a lot of things. There's shelters, like  
12 the sister said, that help a lot of people.  
13 It's not just people sitting at home who are  
14 refusing to pay their bills and who are running  
15 up gas. And they're not paying on them, they're  
16 moving and they're going from one place to  
17 another. It's a problem deeper than that.

18           And like I say, I have a real concern  
19 when you want money for things I have not yet  
20 received and you put that money somewhere and  
21 you earn interest on it. You don't return that  
22 to me. I get no return on that.

23           And I have a serious concern when you  
24 estimate these bills. They're exorbitantly high  
25 when they're estimated. And like I said, if

1 somebody can't pay it and it's for a two-month  
2 period, one month which has not yet occurred,  
3 how do you threaten to shut them off because  
4 they didn't pay for something they've yet to  
5 use?

6 I don't know if that's explained  
7 somewhere, if I'm misunderstanding that, but  
8 that's the way I see it and from my side that's  
9 the way it appears to me. People have bills and  
10 they're high. But you say, "Oh, that's for a  
11 two-month period." Well, how are you going to  
12 shut it off? How can you shut it off when the  
13 entire period has not gone yet for services you  
14 don't know that I'm even going to use in its  
15 entirety?

16 And these bills are too highly  
17 estimated and the people who do it know it.  
18 When you exceed -- an estimate exceeds actual  
19 usage of service for the history of my account,  
20 something is way off there. It's way off. And  
21 when you get the bills they have the charts.  
22 I'm concerned that when you chart this out and  
23 you base cost on those charts, is that actual  
24 use, or are those charts based on those highly  
25 estimated figures or are they adjusted to actual

1 usage? How these charts are played with and how  
2 these numbers are done, I got a serious concern  
3 about that. And I think they are being played  
4 with and I think there's something here that  
5 somebody needs to explain eventually to people  
6 because you're holding their money. Somebody's  
7 making money on interest while people are  
8 starving and trying to figure out how they're  
9 going to heat their homes. And like the other  
10 gentleman said, people are going to burn their  
11 houses down trying to stay warm for the winter.  
12 I thank you for your time.

13 **MR. DUFFY:** Thank you. The  
14 next person I have is Tena Green? I think it's  
15 T-e-n-a?

16 **UNIDENTIFIED SPEAKER:** She's going to  
17 pass.

18 **MR. DUFFY:** Oh, you're passing?  
19 Okay. I'm sorry. And I have two more names on  
20 the list, and you wanted to testify, and if  
21 anybody else wants to testify after her she can  
22 or they can. The next name is Anna Beckett?

23 (Thereupon, Ms. Beckett was sworn.)

24 **MR. DUFFY:** Thank you.

25 **MS. BECKETT:** Anna Beckett,

1 registered nurse. I live at 33 Princess Street,  
2 and that's in Campbell, Ohio.

3 First, if I could just ask one  
4 question which just keeps coming to my mind in  
5 terms of fixed rates. We understand how it may  
6 impact on the minimal user. How do fixed rates  
7 impact on the maximum users? Those people who  
8 use the most amount of gasoline. Might this be  
9 good for them and not so bad for us? It's just  
10 a question. I wondered.

11 **MR. DUFFY:** To answer your  
12 question, they would pay the same amount each  
13 month as you would at that \$17.

14 **MS. BECKETT:** So people who own  
15 big companies, they pay \$17?

16 **MR. DUFFY:** No, no.

17 **MS. BECKETT:** And old ladies pay  
18 \$17?

19 **MR. DUFFY:** That would only  
20 apply to residential customers. Not to business  
21 customers.

22 **MS. BECKETT:** So this fixed rate  
23 is only for residential customers.

24 Also, I would like to make the  
25 statement that I am directly opposed to the

1 replacement of the pipeline infrastructures  
2 based on the information that the independent  
3 contractor made. It seems that we don't have to  
4 fix something that ain't broke yet. Okay?

5 In terms of where we're going to put  
6 our money, in terms of where we're going to  
7 place the money, Dominion actually made the  
8 choice to go into this business. Once upon a  
9 time there used to be a gas company and it was a  
10 non -- sort of for nonprofit. Old ladies put  
11 all their money in gas stocks because it was  
12 always the kind of company that just kind of  
13 steady went, and then in the end you get your  
14 money every month and it wasn't considered to be  
15 a big money maker, but times change. We did get  
16 restructuring.

17 And when they -- Dominion decided to  
18 be the deliverer of the news, they thought they  
19 got the best end of the deal. And my fear is  
20 that they got stuck holding the empty bag, and  
21 found that maybe the other guys were making more  
22 money than they are. And I'm really sorry that  
23 they made that choice.

24 And as an American I believe in free  
25 enterprise, and I believe that everybody should

1 make a living and I know businesses need to make  
2 money. My family's in business, too. If we  
3 don't make money, there's just no point in it.  
4 You know, you need us, we need each other, but  
5 right now I'm really directly opposed to the  
6 replacement of the pipeline infrastructure for  
7 \$25 million.

8 And also I might just add one more  
9 thing, please. In terms of Medicare payment  
10 into this area, we are getting paid Medicare  
11 funds based on our low wage index. In other  
12 words, Medicare pays more money in Columbus,  
13 Medicare pays more money maybe in Cleveland,  
14 Medicare pays more money in Cincinnati than it  
15 does in Youngstown, Ohio, particularly at the  
16 hospital that I work at.

17 And I'm not saying that people in  
18 other parts of the state aren't suffering.  
19 There are old people all on fixed incomes. And  
20 I understand and appreciate what everybody says,  
21 but I think if you look at the population, we  
22 are probably, in the state of Ohio, one of the  
23 oldest, oldest population bases in Youngstown.  
24 I don't know statistically what it is, I wish I  
25 could provide that for you, but I know for a

1 fact we are one of the oldest communities in the  
2 state of Ohio, if not the United States.

3 So based on the fact that they don't  
4 have the money, they really just don't have the  
5 money. If there's a way for Dominion to look at  
6 it and PUCO and PUCO staff, don't target us. I  
7 mean I'm not saying you should target anybody  
8 else, but, please, please, keep an open eye to  
9 it.

10 And also in terms of -- you know,  
11 what could we do? I mean we don't -- we don't  
12 want this. You're letting us speak, but we're  
13 not sure if it even makes a difference. We're  
14 hoping that maybe you would consider the fact  
15 that Medicare -- our federal government has  
16 decided to pay people differently based on  
17 the -- the old people. They are rationing the  
18 care in certain areas based on the fact that  
19 they think we don't make money. Well, if we  
20 can't get payment from Medicare to help our  
21 healthcare, then we certainly don't want to be  
22 denied warmth for our seniors. Thank you.  
23 Please consider it.

24 MR. DUFFY: Thank you. The  
25 last name I have is Dorothy Gaines?



1 (Thereupon, Ms. Gaines was sworn.)

2 **MR. DUFFY:** Okay.

3 **MS. GAINES:** My name is Dorothy  
4 Gaines. I live at 35 East Ravenwood,  
5 Youngstown, Ohio.

6 My thing is I have lived in my house  
7 15 years and I own it. I am young, but my thing  
8 comes where over the 15 years that I have lived  
9 where I live I have looked at my gas bill. I  
10 went back 17 years ago and looked at my gas  
11 bill. And I was sitting there and I said -- I  
12 look now, I'm paying almost four times of what I  
13 paid then.

14 My wage or income has not went up,  
15 but my bill sure has. If they go to \$17 -- I  
16 know of some people on my street that are older.  
17 I had a lady that moved across the street from  
18 me who didn't have gas in her house because she  
19 could not afford it. She just got gas and she  
20 was telling me that she was living with people  
21 because she couldn't pay for it. Now, she's at  
22 a point where she had to give up her house  
23 because she can't pay the bills and I'm sitting  
24 there saying, "I wish I could help you, but I'm  
25 barely making it myself." And I have two kids.

1           Now, this increase has raised close  
2   to -- let me see. I looked on a bill. I was  
3   paying close to -- just on the budget alone  
4   within the past four years, I went back four  
5   years, it was maybe \$90. Now it's up to \$188.  
6   \$188 on the budget a month.

7           Then I came and I -- I was talking to  
8   my husband about this and I said, "Come this  
9   winter, I may not be able to pay my gas bill."  
10   Because I looked at -- during this winter it was  
11   over \$350. We had to scrape, I had to get a  
12   second job just to get my bills paid. And it's  
13   getting harder. It's not getting easier. Your  
14   food goes up, your money don't.

15           When you're on a fixed income -- hey,  
16   these people have things that they do pay and  
17   they're older. That's money they don't have.  
18   I've had people living with heat -- heaters in  
19   their houses because they couldn't pay the gas  
20   bill. It's coming to that. Just like the man  
21   said, people's houses may be burnt down because  
22   they're trying to keep warm. Trying to open up  
23   fireplaces that ain't been used in years. Hey,  
24   it's going to get harder. It's not going to get  
25   easier. Have a good day.

1                   **MR. DUFFY:**           Thank you.

2                   **MS. SNOVAK:**        I'm assuming you're  
3 calling me. Are you calling me?

4                   **MR. DUFFY:**           You're next, yes.

5                   **MS. SNOVAK:**        Okay. My name is  
6 Dorothy Snovak. I live at 1936 Wakefield in  
7 Youngstown, Ohio. Could you fix that for me?

8                   I spoke at your last hearing, also,  
9 but there's something that I've heard here today  
10 that I think needs to be said and what I -- I  
11 believe what I'm going to tell you are facts.

12                  The young man who spoke who has a  
13 contract with the gas company to install new  
14 lines, well, about 15, 20 years ago we had a  
15 leak in our house and had to have a new gas  
16 line. Well, we have a cement driveway and we  
17 were thinking, well, they're going to have to go  
18 alongside to dig a ditch to put this in, but to  
19 our surprise they did not do this. They dug a  
20 hole from the street where it's connected and  
21 one in the side of the blocks where it goes in  
22 the house to the gas meter. And what they did,  
23 because the young men who put in the lines gave  
24 us a little piece that was left, it looks like  
25 an ordinary electric cable and they inserted it

1 into the old pipe.

2           So when the gas company talks about  
3 changing their lines and everything, I mean,  
4 let's be honest, probably some of those pipes  
5 are changed, but not every one. I know for a  
6 fact because our -- our pipe was not changed.  
7 My husband happens to be a pipefitter and he  
8 would attest to that. So that's one thing  
9 that's lost.

10           All the homes where we live are older  
11 homes and we have an old meter. Well, part of  
12 the problem that we have had in the last 20  
13 years with the gas company is because the meter  
14 was old. And as I said before, we had gone to  
15 visit our son in Colorado for two weeks in  
16 February or March about 10 or 15 years ago.  
17 Time escapes me. I can't tell you the accurate  
18 time.

19           But when we come home, we got a gas  
20 bill for one month, \$1,250. Well, it became a  
21 joke among our friends because even we sloughed  
22 it off as a mistake. We had a friend who had  
23 heart surgery and had been in the hospital and  
24 come home and stayed with his daughter. He was  
25 a -- in our neighborhood, also, and he had

1 gotten a bill for \$7,000, but it was taken care  
2 of. Ours didn't. They didn't believe us when  
3 we said maybe our meter was bad.

4 Well, we tried to have a lawsuit. We  
5 had legal aid through our GM -- my husband's  
6 employment and it went no more further than a  
7 telephone conversation at a desk in his office.

8 Now, we happen to be computer  
9 illiterate. So that doesn't mean we're stupid.  
10 At least a long time ago could talk to somebody  
11 across the desk and have them explain it to you.  
12 You talk to somebody on the phone and they've  
13 got this computer in front of them and with that  
14 little mouse they can bring up something that  
15 you wouldn't even imagine. And here, like  
16 myself, your shuffling through papers to find  
17 out what particular month and everything they're  
18 talking about. Well, that's my one complaint.

19 But the other one is they want this  
20 gas rate increase. They're not doing their job.  
21 The meter readers come every other month, so  
22 that's already -- they're saving themselves  
23 money, but we're still paying the same service  
24 charge.

25 The other problem is an employee at

1 an office in your locality. We had one  
2 downtown. You could go in any time and talk to  
3 somebody. We went to Akron, Ohio. We found the  
4 address on the envelope and we took time to find  
5 with a map where it was.

6 And when we went there, we could not  
7 get in because it was surrounded by the regular  
8 fencing. You know, this chain link fencing.  
9 You couldn't get in. So at our age -- so we  
10 snuck in when somebody was coming out and we got  
11 on the property.

12 Then we tried to get in the building.  
13 You pushed a button for the elevator, nobody  
14 would let us in. And we tried to do the same  
15 thing as we did to get into the property and we  
16 begged somebody there who was an employee coming  
17 out to get somebody. That we came all this way  
18 from Youngstown to talk to them, but to no  
19 avail. We left Akron and went back home. And  
20 that's only -- another reason why they don't  
21 deserve the raise.

22 Back to the meter readers. It's a  
23 little thing, but when you get to be our age we  
24 don't move fast. When the doorbell rings, you  
25 can't get to there on the fly. So by the time

1 you get there, they're gone. They leave you  
2 that card. Of course, I could probably have  
3 taken the time, but I procrastinated, and then  
4 turn in my meter reading myself.

5 Now, this is just one of the things,  
6 why I think they're asking for this raise, it's  
7 such an enormous raise, it doesn't justify what  
8 they do. And I question the bit about the new  
9 lines. They need new lines and especially in  
10 the older areas, but how are they going to do  
11 that? They talked about 41 miles. Maybe that's  
12 how much they need already, but that's going to  
13 be hard.

14 There were a few other points, and  
15 I'm sorry I didn't have my notes to write down,  
16 but I feel that they're not justified in getting  
17 that kind of a raise out of us. So I had  
18 planned to send a letter because I have a card  
19 from the other time. I would like to explain  
20 what happened in our particular case, but the  
21 other things I've stated are facts. I could  
22 prove that they're true. Thank you.

23 **MR. DUFFY:** Thank you. Now,  
24 I'm going to continue to take -- I do have one  
25 gentleman up here who's next. Anybody in the

1 audience who wants to speak? Again, those  
2 sign-up sheets are available outside.

3 Anybody who did not testify, you're  
4 free to sign those sheets if you want. Okay.  
5 Sir?

6 (Thereupon, Mr. Bobchuck was sworn.)

7 **MR. DUFFY:** Okay. Your name?

8 **MR. BOBCHUCK:** First name Albert,  
9 last name Bobchuck. 1028 Susan Lane in Girard,  
10 Ohio.

11 **MR. DUFFY:** And could you spell  
12 your last name?

13 **MR. BOBCHUCK:** It's  
14 B-o-b-c-h-u-c-k. Okay. I know the one woman  
15 talked about that on -- you say this is for  
16 residential only. I -- my question, that's why  
17 I wanted to hear everybody first, is about  
18 industrial or commercial accounts.

19 You know, you're saying the rate's  
20 going to be strictly for residential.

21 **MR. DUFFY:** Yes. They have  
22 their own customer charge.

23 **MR. BOBCHUCK:** They have their own  
24 customer charge. Okay. And I know the -- you  
25 were saying about how much "X" amount of dollars



1 they want a raise. And this is all going to be  
2 taken in for all Dominion people, to divide all  
3 this up for this cost, right?

4 **MR. DUFFY:** Dominion customers  
5 in the state of Ohio.

6 **MR. BOBCHUCK:** Dominion in the  
7 state of Ohio. Because East Ohio Gas went to  
8 Dominion. Your bill goes to Richmond, Virginia,  
9 you know. It's not like it used to be local.  
10 We had a local place in Warren you could pay  
11 your bill and then here in Youngstown. Of  
12 course, those are gone. Those people there were  
13 told either go work in Akron or take a hike.

14 Okay. That takes care of that part.  
15 Years ago you would have a big campaign about  
16 trying to save and do -- insulate your house,  
17 your windows, turn your thermostat back. So all  
18 the years I would call down to East Ohio and I  
19 would say, "I want a printout of all my bills  
20 for the year or for 18 months."

21 And this deal with the estimated  
22 bill, if you're looking in January and your MCF  
23 is "X" amount and then you go to February, well,  
24 now they estimate it. Did I try to save any gas  
25 in January as I'm progressing through the colder

1 months? You can't tell with an estimate.

2 There's no way that you can even come close.

3 And as far as like the pipeline, I  
4 know -- I understand a lot of these gas lines,  
5 they shoot that plastic line in your old line.  
6 As far as that 4,100 transmission line, whether  
7 it's coming from Texas or wherever it's coming  
8 from, you know, I understand they're saying,  
9 well, the cast-iron lines are going to have to  
10 be replaced.

11 Well, what I would like to know,  
12 like, all the years that I've been around here,  
13 you don't see that many problems residential,  
14 but you'll see here comes a contractor along,  
15 he's busting up a main line. There they go.  
16 They got a gas leak, people are out of gas, you  
17 know. And they're supposed to have, what is it,  
18 a utility commission to go ahead and say, okay,  
19 we're going to flag the street or the sidewalk  
20 so they know where to dig. And I know that  
21 problem has happened.

22 That's basically all I have to say.  
23 But then looking at you gentlemen over there,  
24 your suits, your ties, your fancy hair and all  
25 of that, do you guys have to affirm and attest

1 to tell the truth at your hearings?

2                   **MR. DUFFY:**               Where's my --  
3 where's my Sister? Did she leave? Okay. I was  
4 in the seminary for two years. I just want to  
5 know if she would trust me.

6                   **MR. BOBCHUCK:**       Well, I know Sister  
7 already left.

8                   **MR. DUFFY:**               Okay.

9                   **MR. BOBCHUCK:**       But I live in  
10 Girard, and I donate every year to Sister to  
11 help her out and I do that on my own. But I  
12 know what she's talking about because I'm from  
13 Girard and I know the Emmanuel Center. And here  
14 in our area I can attest to all the people that  
15 lost their jobs here. Are you from Youngstown?

16                   **MR. DUFFY:**               No. I am from  
17 Columbus.

18                   **MR. BOBCHUCK:**       You probably live  
19 in Upper Arlington or Dublin, don't you?

20                   **MR. DUFFY:**               I live in  
21 Clintonville.

22                   **MR. BOBCHUCK:**       I'm just  
23 questioning you. I was thinking that in my --

24                   **MR. DUFFY:**               I live in  
25 Clintonville in a house that was built in 1920.

1                   **MR. BOBCHUCK:**       Well, if you've  
2   been around all the years I have, you know, and  
3   how many places have closed, I mean Delphi being  
4   one of them, going right down the way, I mean  
5   Oak's Bronze, McKay Machine, how many we lost  
6   here that we used to have good businesses, but  
7   that's all I have to say. But I just wanted to  
8   ask you whether you have to attest to say the  
9   truth.

10                   **MR. DUFFY:**           Okay. Thank you.  
11                   (Thereupon, Ms. Morlan was sworn.)

12                   **MS. MORLAN:**       My name is Elaine,  
13   E-l-a-i-n-e, Morlan, M-o-r-l-a-n. I live at  
14   2801 Howell, H-o-w-e-l-l, Drive in Poland, Ohio.

15                   I came here to listen and I was  
16   really hoping I would bring a lot of other  
17   people with me. A lot of people who are in the  
18   same position as other people I know here. And  
19   I am lucky enough to have a job, a stable job  
20   because I'm a teacher. But we have taken hits  
21   like everyone else, whether it's paying more for  
22   your insurance.

23                   I can tell you that I have done all  
24   of the things they recommend on these forms to  
25   my home. I have just a home. It's like 1,100

1 square feet. It's not a large home. I have put  
2 new windows in. I have had insulation blown in.  
3 I have had new siding put on. I have put in new  
4 doors, a new roof and I've still, with all of  
5 this, seen my bills go up like everyone else  
6 has.

7 Now, the people who haven't come here  
8 with me today are apathetic. I know you say  
9 you're listening and I'm glad to hear you say  
10 that, but I don't see any of the staff here  
11 who's recommending this. And my problem with  
12 this, and the apathy that we're facing in this  
13 country with everything else going on, is that  
14 I'm afraid. I see deregulation here, and I know  
15 what's coming with electricity, and it's not  
16 going to be much different than what's going on  
17 now.

18 The bills are going up for everyone,  
19 whether it's school systems, and even if they  
20 aren't paying the same fee that is being  
21 proposed for residential, their fees are still  
22 going up. There are a lot of people probably  
23 who couldn't come here because of the cost of  
24 gasoline per gallon, as well as the people who  
25 are apathetic.

1           And I look at this area and we have a  
2 lot of youth in this area that are full of a lot  
3 of promise, but are they going to stay? Maybe  
4 they'll go to Columbus where the situation is a  
5 lot better off economically, even though Ohio is  
6 struggling as a state.

7           But I believe no matter what we do,  
8 we have to take a look and somebody has to take  
9 a hit and I don't think it should be everybody  
10 here and the people in the state of Ohio. I  
11 mean I had to give up some of my benefits. I  
12 had to pay for hospitalization. I had to go  
13 without raises, even though the cost of living  
14 is going up.

15           So what is happening up here where  
16 we're getting all of these bonuses that this  
17 gentleman talked about, Mr. Irwin over there,  
18 you know, you're getting what, \$35,000, \$12,000  
19 a year? And I know that's maybe good business,  
20 you're getting profit shares, but maybe it's  
21 time for people up above to take a little bit of  
22 a hit as well.

23           And if we have to wait for some of  
24 these things to be replaced, well, maybe we do  
25 because that's what everybody else is having to

1 do. Wait and suck it up. Thank you.

2 **MR. DUFFY:** Thank you. I've  
3 got you next and then you.

4 (Thereupon, Mr. Hartzell was sworn.)

5 **MR. DUFFY:** Okay.

6 **MR. HARTZELL:** Hello. My name is  
7 Dave Hartzell from Struthers, Ohio. 217  
8 Chestnut Street.

9 **MR. DUFFY:** Is it H-a-r-t --

10 **MR. HARTZELL:** H-a-r-t-z-e-l-l.

11 My house is also built in 1920 like yours. I  
12 put new windows, insulated the fruit cellar, all  
13 the cracks and crevices around the -- my cellar.  
14 I keep -- put a pump on the boiler. I have a  
15 boiler. I took out the coal cellar like I heard  
16 a lady say. Coal was cheap back then. The wife  
17 didn't want that.

18 The many reason why I'm here is for  
19 her. I came home today and she's crying. On  
20 this rate increase, my wife is crying today  
21 because we bought this house and we put these  
22 things on, we keep our heat at 65, insulated my  
23 waterlines, the heat blanket on the water tank,  
24 a new back door, space heaters all around the  
25 house. You know, it's -- it's terrible.

1 I hear pain here, I hear anger at  
2 Dominion. I'm going to go home and tell her  
3 that I spoke here, you know. It's not going to  
4 help her. \$400 a month hospital bills just to  
5 keep hospitalization. You know, we need some  
6 help here, sir. And I don't even know what to  
7 say, but I keep going to work. I didn't eat  
8 supper yet. I had to come here and express my  
9 opinion, and I hope you people listen. And  
10 thanks for coming around.

11 **MR. DUFFY:** Thank you.

12 (Thereupon, Ms. Anderson was sworn.)

13 **MS. ANDERSON:** It's all  
14 researchable, and it's, to the best of my  
15 knowledge, the truth. I challenge everyone to  
16 research everything I say.

17 My name is Lynn, L-y-n-n, Anderson,  
18 A-n-d-e-r-s-o-n. Mr. Centolella, can you answer  
19 some questions for me? Who established the  
20 Public Utilities Commission in all of the United  
21 States?

22 **MR. DUFFY:** Well, we're here  
23 to --

24 **MS. ANDERSON:** Franklin Delano  
25 Roosevelt or "Roosevelt." What was the purpose



1 of establishing the Public Utilities Commission  
2 in all of the United States? To regulate for  
3 the consumer. Why? Because utilities,  
4 electric, gas, natural gas, are delivered by  
5 lines and pipes. We cannot go procure our  
6 electricity off a tree or haul in our gas and  
7 stuff it into our house and heat our houses.

8           So in his great wisdom he established  
9 these Commissions to hold these monopolies to a  
10 9 percent or lower profit, period. That was the  
11 sole purpose for the Public Utilities Commission  
12 of Ohio, to serve the consumer. Okay?

13           Now, all of this is researchable.  
14 Deregulation, I can't remember if it was '98,  
15 '99, when lovely deregulation came in, but when  
16 they asked us to vote in the state of Ohio for  
17 deregulation the exact words were, "It will  
18 increase competition, it will lower your utility  
19 rates." This is an outright lie. Look at your  
20 bills. Everybody knows what happened.

21           Okay. I want to know what the  
22 profits are of our utility companies serving  
23 Ohio. I went with the Energy Cooperative of  
24 Ohio to try to save a little money because  
25 deregulation permitted our utility companies to

1     tack on transportation charges that never  
2     existed before and other fees.

3                 So what is needed is a return to  
4     regulation, and everyone will admit that, and a  
5     responsibility to ethics, to doing what the  
6     Public Utilities Commission of Ohio was put in  
7     place to do and that's regulate for the  
8     consumer.

9                 And I trust -- I can only think of  
10    two other names, Lemming Roberto and Centolella  
11    will now go in there and get regulation  
12    reinstated, re-regulate these utilities, hold  
13    these companies to 9 percent or lower profit.  
14    Do what you were established to do, please.  
15    Thank you.

16                **MR. DUFFY:**             Thank you. Is  
17    there anyone else who wishes to testify.

18                **MR. SALATA:**          I'll stand up for  
19    this.

20                         (Thereupon, Mr. Salata was sworn.)

21                **MR. DUFFY:**             Okay. Your name?

22                **MR. SALATA:**          James Salata,  
23    S-a-l-a-t-a. 845 Roxbury, R-o-x-b-u-r-y, Avenue  
24    Youngstown.

25                         I have a little bit of -- thank you.

1 I have a little bit of a background in science.  
2 I have a degree in chemical engineering and I  
3 heard that wherever there's natural gas there's  
4 oil. So natural gas -- natural gas where it's  
5 coming from, there's oil along with it. So  
6 there's a direct connection between the oil  
7 problems that we have in this country and the  
8 natural gas.

9 Now, like what she said, what I'm  
10 saying can be verified. I don't have the proof  
11 with me, but I bet my life that what I'm saying  
12 is the truth. That when oil was found on the  
13 north slope of Alaska in Prudhoe Bay, the World  
14 Trade Organization -- not the World Trade  
15 Organization, but World Bank and the  
16 International Monetary Fund was there and they  
17 dictated to the United States of America where  
18 that oil was going to go.

19 And not only that, but the natural  
20 gas that came with the discovery of this oil  
21 pool, which is larger than Saudi Arabia's oil  
22 pool and may be combined with Iraq, I forget,  
23 it's larger than Saudi Arabia ever dreamed.  
24 They're pumping -- they were pumping this  
25 natural gas back into the oil well -- into the

1 wells using 6 or 12 jet engines, turbine  
2 engines, pumping that gas back into the ground.

3 And now I hear where China, India,  
4 they're getting our oil. And I also heard that  
5 the price of gasoline if we were to -- if we  
6 were allowed to use that gasoline -- or the oil  
7 and refine the oil here in this country,  
8 gasoline would be around 1.50 a gallon right  
9 now. But it got up to \$4 a gallon and now it's  
10 about 3.50 a gallon. So if you subtract 1.50  
11 from 3.50, you end up with \$2, right? \$2 of  
12 profit.

13 Now, people automatically think that  
14 that's going to the oil companies. Well, part  
15 of that \$2 per gallon that we're paying goes to  
16 the oil companies, but it's not the majority of  
17 that \$2. The majority of that \$2, I forget what  
18 percentage it is, it goes to the World Bank and  
19 the International Monetary Fund. And it is  
20 actually a hidden tax that we are -- the people  
21 of this country are paying our national debt off  
22 with.

23 And I know this sounds far fetched,  
24 but it goes all the way -- it goes back to where  
25 we made a deal with OPEC. They were going to

1     sell their oil to the United States based on the  
2     US dollar. They were promised they were going  
3     to get rich by selling their oil to the United  
4     States and basing it on the US dollar and up  
5     until now it -- all the oil has been based on  
6     the US dollar.

7                 I'm starting to ramble over here, but  
8     what I want to say is that the oil crisis that  
9     we're facing, I believe we should -- you know,  
10    we should -- we should be using this oil. This  
11    is the United States' oil up in Alaska and we're  
12    not allowed to use it.

13                There's other things wasted by our  
14    government who is being controlled by the United  
15    Nations. We are no longer a sovereign nation.  
16    We are under the control of the United Nations.  
17    So what I'm saying is Dominion -- the natural  
18    gas companies, they -- they're -- they're making  
19    a profit, but I suspect because there's a direct  
20    connection between natural gas and oil that the  
21    same thing goes.

22                This increase that we're facing could  
23    possibly -- you know, part of the percentage of  
24    this increase could be going to the -- Dominion,  
25    but it might be -- now, this is what I'm saying,

1 I'm speculating here, it might be, the rest of  
2 it, the majority of this increase might be going  
3 to the World Bank. Because we have a  
4 national -- a national debt, you know, that  
5 has -- I don't even know the figures. Like I  
6 say, I -- I've gotten this information from  
7 reliable sources and I might have misquoted some  
8 things, but the overall story that I just told  
9 you is -- is true to my knowledge.

10 **MR. DUFFY:** Okay. Thank you.

11 **MR. SALATA:** Thank you.

12 **MR. DUFFY:** Is there anyone  
13 else?

14 Okay. I have two housekeeping  
15 things. One is, I'm going to have marked as  
16 Youngstown Local Hearing Exhibit Number 1 the  
17 paperwork which the first witness, John Zordich,  
18 gave to the court reporter. And I will mark the  
19 sign-up sheets which people have been signing  
20 out in the corridor as Youngstown Local Hearing  
21 Exhibit Number 2. And there being nothing  
22 further then --

23 **MR. CENTOLELLA:** I just want to  
24 thank those of you who are here. I appreciate  
25 very much the testimony that you've given. For

1 those of you who may have individual problems  
2 with your bills in terms of high bill complaints  
3 or other things, I would encourage you to talk  
4 to our staff and, you know, they can help you  
5 work out those individual issues.

6 We very much appreciate your  
7 presence. Over a hundred people, I know, were  
8 here this evening. And your presence, your  
9 statements by themselves are your eloquent  
10 testimony to the concerns that you all here have  
11 expressed tonight. So thank you very much.

12 **MR. DUFFY:** And I want to thank  
13 the City of Youngstown for letting us use the  
14 facility tonight. And with that we'll close the  
15 record in this local hearing. Thank you.

16 (Thereupon, Youngstown Local Hearing  
17 Exhibits 1 and 2 of the Dominion East  
18 Ohio Case Nos. 07-829-GA-AIR, et al.,  
19 hearing were marked for purposes of  
20 identification.)

21 (Thereupon, the proceedings were  
22 concluded at 8:05 o'clock p.m.)

23 - - -  
24  
25

## C E R T I F I C A T E

STATE OF OHIO, )  
 ) SS:  
SUMMIT COUNTY, )

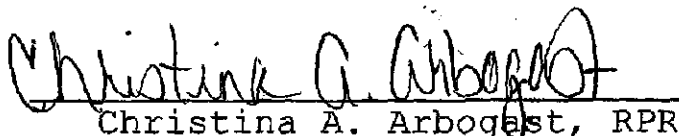
I, Christina A. Arbogast, a Registered Professional Reporter and Notary Public within and for the State of Ohio, duly commissioned and qualified, do hereby certify that these proceedings were taken by me and reduced to Stenotypy, afterwards prepared and produced by means of Computer-Aided Transcription and that the foregoing is a true and correct transcription of the proceedings so taken as aforesaid.

I do further certify that these proceedings were taken at the time and place in the foregoing caption specified.

I do further certify that I am not a relative, employee of or attorney for any party or counsel, or otherwise financially interested in this action.

I do further certify that I am not, nor is the court reporting firm with which I am affiliated, under a contract as defined in Civil Rule 28(D).

IN WITNESS WHEREOF, I have hereunto set my hand and affixed my seal of office at Akron, Ohio on this 25th day of August, 2008.

  
Christina A. Arbogast, RPR

My commission expires December 7, 2010.

- - -



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EXHIBIT

Rich —  
Famous —  
Handsome —  
Smart —  
Witty —  
*Breathing*



JOHN ZEPHEN  
255 EAST JEDSON AVENUE  
YOUNGSTOWN OH 44602  
330.760.2029

AHHHHH.....  
WHAT COULD HAVE  
BEEN?

DOMINION EAST OHIO GAS *Youngstown Local  
Hearing Ex #1*  
8-19-08

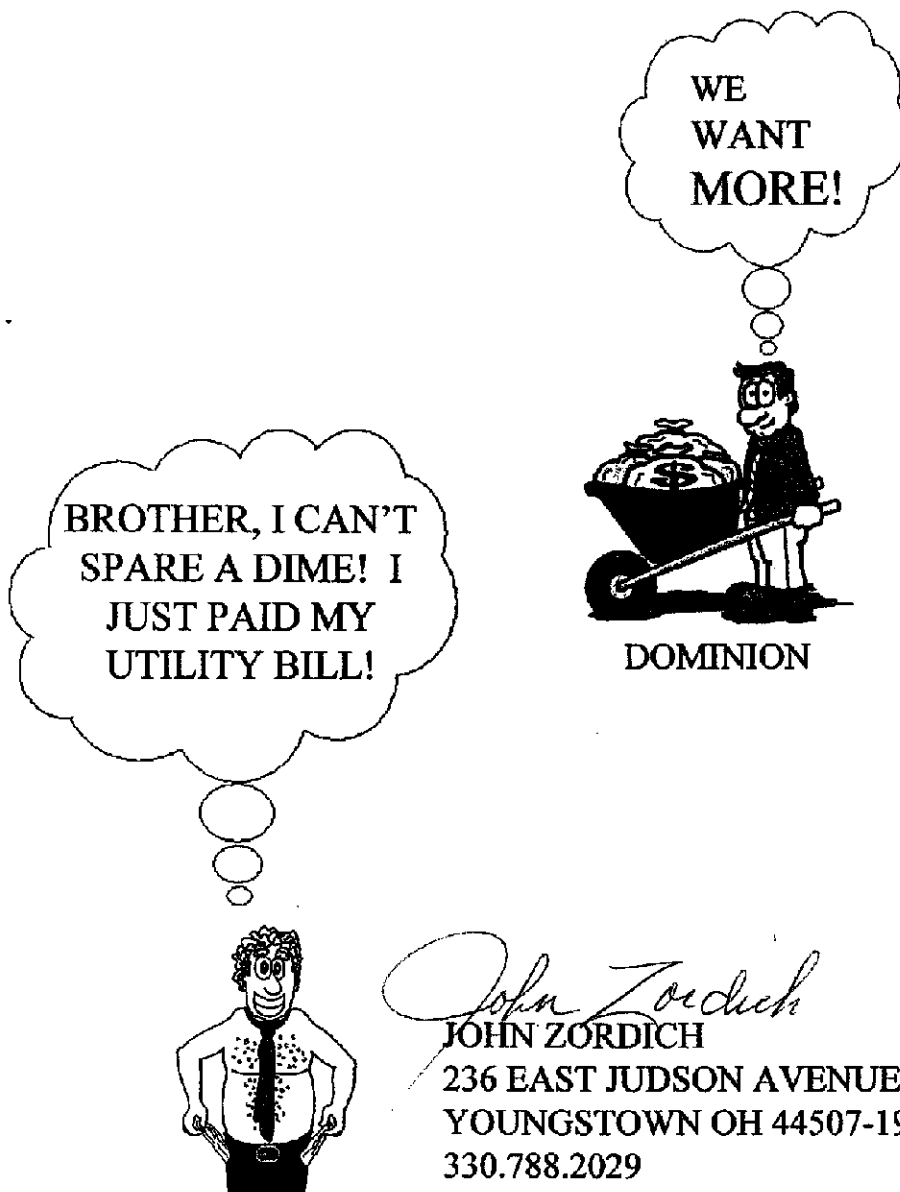
RATE HEARING

AUGUST 19, 2008

TUESDAY, 6:00 PM

CHEVY CONVENTION CENTER

YOUNGSTOWN OH 44503



*John Zordich*  
JOHN ZORDICH  
236 EAST JUDSON AVENUE  
YOUNGSTOWN OH 44507-1936  
330.788.2029

TESTIMONY FOR RATE INCREASE HEARING  
DOMINION EAST OHIO GAS SCHEDULED FOR  
6:00 PM, TUESDAY, AUGUST 19, 2008 AT THE  
CHEVY CONVENTION CENTER, YOUNGSTOWN OH

RATE INCREASES BY UTILITY COMPANIES FALL  
WITHIN THE BOUNDARIES OF THE POLITICAL  
ARENA SO I'LL ADDRESS THAT FACET FIRST. IN  
THESE TOUGH TIMES IN AMERICA, DUBYA AND  
THE SEVEN DWARFS HAVE CALLED UPON US TO  
SACRIFICE --- BUT NOT ALL AMERICANS! THE  
TROOPS ENGAGED IN THE DEBACLE IN THE DESERT  
ARE MOSTLY AVERAGE JOE & JOSEPHINE AMERICANS  
WHO HAVE BEEN 'FORCED' TO SACRIFICE IN THE  
NAME OF FREEDOM --- AND IRAQI OIL. THE SPORTS  
CHANNELS ARE FILLED WITH THE CRIES OF "LADIES  
AND GENTLEMEN, START YOUR ENGINES!" AT THE  
RACETRACKS OF NASCAR AND THE NATIONAL HOT  
ROD ASSOCIATION AS THEY BURN UP GASOLINE  
BETTER SUITED TO DRIVING AMERICANS BACK AND  
FORTH TO WORK EVERYDAY. OBAMA IS RIDICULED  
BY MCCAIN FOR THE REMARK ABOUT 'INFLATING  
TIRES' TO HELP EASE THE ENERGY CRISIS; MCCAIN  
LAMENTS THE NEED TO START OFFSHORE DRILLING  
"HERE AND NOW" --- YET MCCAIN DOES NOT CALL  
FOR THE OIL COMPANIES TO START DRILLING IN THE  
1600+ OIL LEASES ALREADY APPROVED BY CONGRESS  
IN VARIOUS SITES ACROSS AMERICA.

POLITICS PLAY A VERY LARGE PART IN THIS ENERGY CRISIS: THE PUCO IS A PANEL OF INDIVIDUALS WHO ARE POLITICAL APPOINTEES BY THE LEGISLATURE AND THE GOVERNOR TO OVERSEE OHIO'S ENERGY PRICES AND POLICIES; THE LEGISLATURE CONTROLS THE AMOUNT OF TAX ADDED TO THE PRICE OF GAS SOLD IN OHIO. PERHAPS IT IS TIME TO FOLLOW THE LEAD OF HOLLYWOOD TO SEEK HELP IN RESOLVING THE ENERGY CRISIS: LIKE PETER SELLERS IN THE 1959 MOVIE, THE MOUSE THAT ROARED, LIKE THE COUNTRY OF GRAND FENWICK, PERHAPS WE SHOULD SURRENDER TO IRAQ AND IMMEDIATELY DEMAND A PACKAGE OF FOREIGN AID FROM THEIR \$79 BILLION DOLLAR BUDGET SURPLUS 'FUELED' BY THE SALE OF OIL!

BUT BIG BUSINESS HAS NOT PARTICIPATED IN THIS CALL FOR SACRIFICE IN THE STANDARD FASHION. WHILE THEY CAN CLAIM KEEPING PRICE LEVELS PRETTY STANDARD, A LOOK AT PRODUCT PORTION OR SIZE TELLS A DIFFERENT STORY --- SMALLER THINGS AT THE SAME PRICE --- THEN SLOWLY EASE UP THE PRICE TO AVOID STICKER SHOCK. BANKS AND OTHER UNSCRUPULOUS LENDERS HAVE MADE A CRISIS IN THE HOUSING INDUSTRY THAT WE MUST PAY WHILE PAYING INCREASED ENERGY PRICES. LIKE SCALPERS OUTSIDE STADIUMS, ENERGY FIRMS RAISE THE PRICE OF ENERGY ON ALL FRONTS:

OIL FUTURES...REFINING PROFITS...CONTROL OF GAS SUPPLIES TO RAISE PRICES...HOME HEATING OIL COSTS...AND FROM ALL FACETS IN THE PRODUCTION, PROCESSING, DISTRIBUTION, AND SALE OF NATURAL GAS. SURELY THE SALARIES OF DOMINION'S CEO HAVE NOT DIMINISHED TO DO HIS PART IN THE RESOLUTION OF THE HIGH GAS PRICES --- WHILE THE POCKETBOOKS AND BANK ACCOUNTS OF CONSUMERS HAVE DIMINISHED IN KEEPING PACE WITH THE RISE IN ENERGY PRICES GENERATED BY A SEEMINGLY UNCONTROLLABLE GREED.

DOMINION HAS FILED A CASE TO GET OUT OF THE BUSINESS OF PROVIDING GAS BUT THE LATEST BILL HAS A FILLER TO FILL OUT A POST CARD TO GET A RATE FROM A PROBABLE DOMINION SUBSIDIARY WHILE YOU'LL STILL GET YOUR BILL FROM DOMINION! DOMINION HAS FILED FOR A RATE INCREASE SINCE THEY HAVEN'T HAD ONE SINCE CIRCA 1991? BUT LIKE THE RONNIE 'RINKLES ADMINISTRATION, THEY HAVE BEEN CREATING PROFIT BY 'INCREASING FEES' AND BREAKING DOWN ENERGY COSTS INTO INDIVIDUAL CATEGORIES. EAST OHIO GAS, WHICH HAS MORPHED INTO DOMINION, HAS CASUALLY BEEN TELLING US FOR YEARS THAT IF CONSUMERS WANT LOWER GAS PRICES THEY MUST CONSERVE USAGE TO SAVE MONEY --- THEN THEY RAISE CATEGORY PRICES TO OFFSET LESS CONSUMPTION.

DOMINION BILLING CUSTOMERS ARE ASKED TO  
'DONATE' MONEY TO HELP PAY BILLS OF LESS  
FORTUNATE OHIOANS; BUT I BELIEVE IT'S DOMINION'S  
WAY OF SITTING ON A STREET CORNER WITH A TIN CUP  
TO MAINTAIN A PROFIT MARGIN! THEY INCLUDE  
FILLERS IN EVERY BILL SEEKING ENROLLMENT IN  
ANCILLARY 'INSURANCE-TYPE' PROGRAMS  
FOR A MYRIAD OF OTHER TYPE SERVICES LIKE GAS LINE  
REPAIRS. I PERSONALLY BELIEVE THAT DOMINION  
WILL SOON BE ENTERING THE LAWN MOWING AND  
AUTO REPAIR PROGRAMS GIVEN THE HIGH RATES OF  
RETURN ON THOSE ENDEAVORS!  
CONSUMERS ARE BEING HARRIED FROM EACH AND  
EVERY ASPECT OF THE BUSINESS COMMUNITY:

- 1) GASOLINE PRICES
- 2) GROCERY PRICES
- 3) CLOTHING PRICES
- 4) HEALTHCARE COSTS
- 5) AIRLINE TICKETS AND A PLETHORA OF  
'FEE' IMPLEMENTATIONS LIKE BAGGAGE,  
WATER, DRINKS, BLANKETS/PILLOWS
- 6) ENERGY PRICES FROM ALL UTILITIES

IT IS HEART-WRENCHING TO SAY, BUT OUR COMPLAINTS  
WILL LARGELY FALL ON THE DEAF EARS OF THE PUCO  
BASED ON POLITICAL AND CAMPAIGN CONTRIBUTIONS.



ESPECIALLY WHEN DOCUMENTED EVIDENCE SHOWS THAT THE PUCO HAS LARGELY IGNORED FACTUAL EVIDENCE USUALLY PRESENTED BY CONSUMERS, TO WIT: DURING THE 30 YEARS I HAVE BEEN TRACKING ALL UTILITY COSTS...WHICH I STARTED DOING AS AN EMPLOYEE OF THE YOUNGSTOWN OFFICE OF CONSUMER PROTECTION...ONE CAN EASILY SEE THAT I HAVE COMPLIED WITH THE CALL FOR CONSERVATION ISSUED BY DOMINION:

THE RED LINE IN USAGE DELINEATES A FALL DESPITE SOME PEAKS AND VALLEYS CREATED BY COLDER AND/OR WARMER WINTER HEATING SEASONS.

THE RED LINE IN COSTS DELINEATES A STEADY RISE DESPITE WEATHER CONDITIONS DURING THE HEATING SEASON. ONLY 2 YEARS FALL UNDER THE RISE-LINE.

THE RED LINE IN COST PER FOOT OF GAS USAGE HAS DRAMATICALLY INCREASED

**587%!**

I WOULD BE WILLING TO BELIEVE THAT THE CEO SALARY HAS INCREASED BY THAT PERCENTAGE!

BUT I DON'T BELIEVE THAT EQUIPMENT AND LABOR COSTS HAVE INCREASED BY THAT PERCENTAGE!

THE PUCO MUST TURN DOWN THIS RATE INCREASE AND THE LEGISLATURE MUST OVERTURN THE DEREGULATION OF ALL UTILITY COMPANIES!

# What Happened To Our Bills?

1977 - Average Daily Cost

Cost @ MCF

1978 - Average Daily Cost

Removed From Bill (Oct)

1981 - Cost @ MCF

Removed From Bill

Minimum Cost Added

@ \$3.50 (Feb)

Monthly Service Charge

{ \$3.50 (Mar 81)  
\$3.71 (Oct)  
\$3.75 (Nov)

{ \$3.78 (Feb 82)  
\$4.02 (Oct)  
\$4.03 (Nov)

\$4.19 (Sep 83)

\$4.28 (Oct)

Change to New Bill (Apr 84)

Gas Cost Recovery Added

\$5.70 (Dec 94)

Change to New Bill Aug 96)

Gross Receipts Tax Added (Oct 2000)

Budget Plan Promotion (Jun 04)

EnergyShare Plea Added to Bills ((Oct 04)

SSO Gas Cost Replaces Gas Recovery Cost

(SSO = Standard Service Offer)

## Rates/Costs/Calculations

### Standard Rate/GSS

1. Customer Charge
2. Gas Consumed
3. Current Gas Cost
4. GCR Adjustments
5. Operational Balancing Capacity Cost
6. PIPP (Percentage of Income Payment Plan)
7. Energy Choice Migration Rider
8. Gross Receipt Tax Rider/GCR Costs

### Transport Rate/FRSGTS

1. Customer Charge
2. Gas Consumed
3. GCR Adjustments
4. Operational Balancing Capacity Cost
5. PIPP
6. Energy Choice Migration Rider

## **DOMINION/VINDICATOR ADVERTIZING ADDENDUM**

**FIRST, WE MUST ADDRESS THE MATTER OF DOMINION TRUTHFULNESS. THE AD SHOWS A 4% INCREASE WHICH WOULD AMOUNT TO ONLY \$4.50 @ MONTH FOR THE TYPICAL OHIO RESIDENTIAL HOUSEHOLD. A CARD FROM THE OHIO CONSUMER COUNSEL INDICATES THAT DOMINION HAS FILED FOR AN INCREASE OF \$75 MILLION (16.9%). SO LET'S DO SOME OF THE NUMBERS. \$4.50 WOULD GENERATE A MONTHLY INCOME INCREASE OF \$4,500,000 FOR THE 1 MILLION DOMINION CUSTOMERS...THE ANNUAL BASE RATE INCOME WOULD INCREASE BY \$54,000,000. THEN, WE ADD IN THE INCREASE THROUGH THE \$17.50 @ MONTH INCREASE THEY SEEK IN A SEPARATE INCREASE REQUEST. \$17.50 WOULD GENERATE AN ADDITIONAL MONTHLY INCOME OF \$17,500,000 FOR THE 1 MILLION**

DOMINION CUSTOMERS...THE ANNUAL RISE  
IN INCOME WOULD INCREASE BY \$210,000,000.  
HMMMM --- \$54 MILLION FOR THE BASE RATE  
INCREASE --- \$210 MILLION FOR THE BILLING AND  
DELIVERY RATE INCREASE TOTALS OUT TO AN  
OVERALL RATE INCREASE OF \$264 MILLION!!!!  
DOES DOMINION INTEND TO REPLACE ITS OLD  
CAST IRON AND WROUGHT IRON PIPELINES WITH  
GOLD-PLATED LINES? THESE NUMBERS REFLECT  
SOME QUESTION AS TO DOMINION'S SOMEWHAT  
VAPID INTERPRETATION OF THE WORD  
'REASONABLE' IN THEIR AD.

DEREGULATION HAS ENABLED DOMINION TO  
DIVERSIFY THEIR 'RATE INCREASES' ACROSS THE  
SPECTRUM OF ALL SERVICES ENABLING THEM  
TO RAISE THE CONSUMER'S COST OF NATURAL  
GAS SERVICE WITHOUT SUBMISSION OF A RATE  
INCREASE IN 14 YEARS!

THEN, DOMINION TOUTS THE CREATION OF 3,000

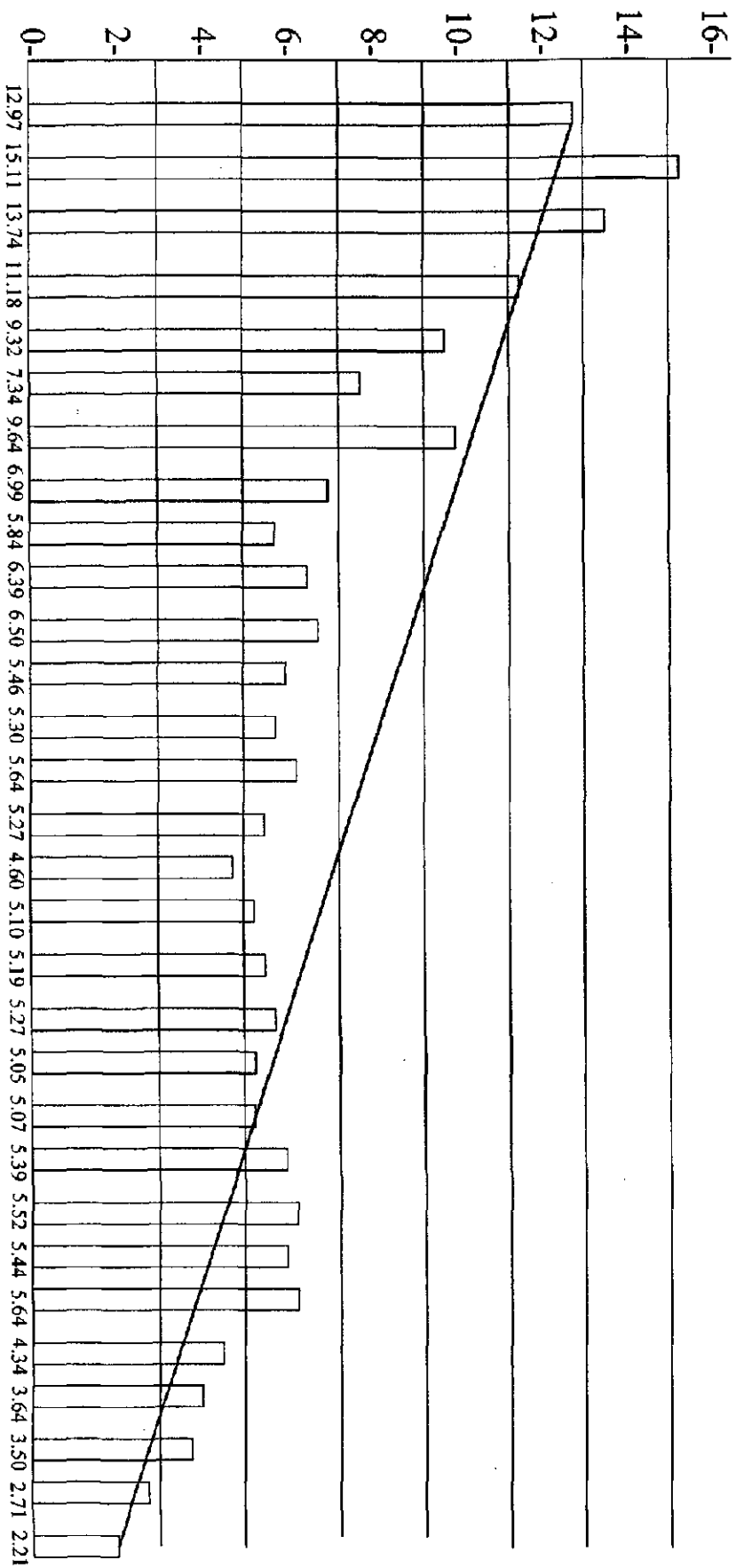
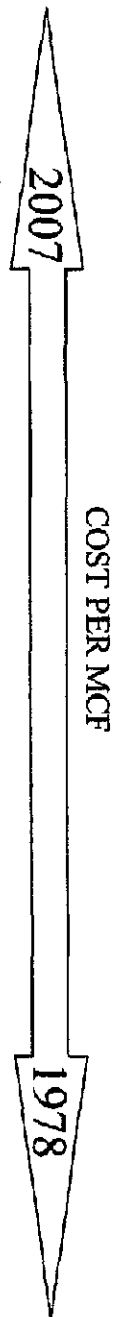
**JOBS IN THEIR 'PROPOSED' PIPELINE REPLACEMENT PROGRAM. HOWEVER, THE AD FAILS TO ADDRESS WHETHER THOSE JOBS WOULD BE TEMPORARY OR PERMANENT.**

**THEN, THERE'S THE AUTOMATED METER READING EQUIPMENT. HOW MANY PEOPLE WILL BE OUT OF JOBS WHEN THE PROGRAM IS INSTITUTED? HOW WILL METERS BE READ IF THAT EQUIPMENT FAILS? HOW WILL METERS BE READ IF THE ATTENDANT SOFTWARE DEVELOPS A GLITCH OR FAILURE? THE AD STIPULATES THAT THE LAW DOES NOT PERMIT DOMINION TO MAKE A PROFIT ON THE COST OF NATURAL GAS. I WHOLEHEARTEDLY AGREE THAT THE OHIO GENERAL ASSEMBLY SHOULD DISMANTLE THE WHOLE SYSTEM AND START OVER AGAIN WITHOUT REGARD TO ANY POLITICAL CONSIDERATIONS. DURING THE OVERHAUL, DOMINION SHOULD BE BARRED FROM COLUMBUS OR PROVIDING ANY INPUT.**

## **ADDITIONAL QUESTIONS RAISED BY THE ADS:**

- 1) DOES DOMINION CONTRIBUTE ANY  
MONEY TO THE ENERGYSHARE PROGRAM?**
- 2) ARE ANY COSTS OF THE PERCENTAGE  
OF INCOME PAYMENT PLAN (PIPP)  
ASSESSED TO OTHER CONSUMERS  
WHICH ARE NOT DELINEATED ON  
CONSUMER BILLS?**

**THE RATE INCREASES BEING SOUGHT BY DOMINION  
SHOULD NOT BE APPROVED. ANY APPROVAL IS A  
SLAP IN THE FACE TO CONSUMERS IN THESE TRYING  
TIMES OF UNEMPLOYMENT, HIGH ENERGY AND FOOD  
PRICES, HOME FORECLOSURES AND ESCALATING  
HEALTHCARE COSTS.**





The Public Utilities Commission of Ohio has assigned for public hearing at this time and place Case Nos. 07-829-GA-AIR, 07-830-GA-ALT, 07-831-GA-AAM, 08-169-GA-ALT, and 06-1453-GA-UNC, which are captioned, In the Matter of the Application of The East Ohio Gas Company d/b/a Dominion East Ohio for Authority to Increase Rates for its Gas Distribution Service and other Related Matters.

I was present at the local public hearing held in Youngstown, Ohio, on August 19, 2008, at 6:00 p.m. I am opposed to the proposal for the reasons expressed by those who have already testified.

Name (Please print)	Address
RALPH KINLOCH	174 N. BROCK WAY AVE YOUNGSTOWN, OH 44509
Judith Weidner	534 Dorothy Ave. Youngstown, OH 44502
Deloris Hicks-Crim	473 Alameda Ave Cp., Ohio 44504
Elaine Fleck <sup>The Place</sup> <sub>Christian Center</sub>	104 W. Evergreen AVE YO OH 44507
LYNN ANDERSON	525 Glacierview Drive YOUNGSTOWN, OH 44509
Harmon Pete Stahl	3590 Ohio Trail Yo Oh. 44505
Rick Craker	8528 Bayberry DR
Theresa King	18 Palmer Ave., CAMPBELL, OH 44405
Rich King	18 PALMER AVE Campbell Ohio 44405
Beverly R Bryant	4361 Denomhuie Ohio 44512
Jeanne Burley	907 Pearson Cir #4 Bdm. 44512

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Name (Please print)	Address
DENISE ALTMAN	465 Glacierview Dr. Youngstown, OH 44509
ELLIS PAYNE IV	151 W. DELAISON AVE YOUNGSTOWN, OH. 44507
PHIL RIGELSKY	257 POTOMAC AVE YOUNGSTOWN OH 44504
ROBERT HALL	551 E. BOSTON AVE YO. OH. 44502
Katherine Hall	551 E. Boston Ave. Youngstown, OH 44502
DeMaine Kitchen	3302 Castalia Ave Yo. OH 44505
Thomas A. Delahunt	1578 Roosevelt Ave Niles, OH 44446
MARY KRUPA	3661 Neilson Ave Yo. Ohio 44502
Berdis Smith	438 Brentwood Ave Yo. Ohio 44504
Kathleen E. Esmond	359 D Quarry Ln. N.E. Warren Ohio 44483
Rosemary G. Veech	379 E Quarry Lane N.E. Warren, Oh. 44483

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Name (Please print)	Address
Susan Mostov	695 E. Western Reserve Rd - #801 Youngstown, OH 44514
Tommicean S. Burney	1627 Volney Rd Yo, OH 44511
Louise Payne	835 Old Furance Rd Yo, OH 44511
<del>Ad Brown</del>	<del>2242 Ohio Ave</del> <del>Yo. OH</del>
Tito Brown	2242 Ohio Ave Yo. OH 44504
Furce G. Gellam	1724 Kimmel Up. Ohio 44505
Joy Serednesky	86 Skyline Dr., Canfield, OH 44406
Richard G. Naeve	379A Quarry Lane Warren, OH 44483
Mary Ann Lalli	700 Quarry Ln A - Warren, OH 44488
Mark Memmer	1378 Aberdeen Youngstown OH 44502
Adena Townsend	862 E. Florida Ave
Henry Townsend	Youngstown, OH 44502 " " "

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Name (Please print)	Address
Jamie Hayes	790 Crandall Ave. Yo. Off.
John Bursley	907 Pearson Cr. <sup>#4</sup> Boardman
Jackie Reson	475 Rhode Ave Yopt. 44509
Jackie Vohn	4215 Claridge Dr. Yopt. 44511
Michele Fedelia	1618 Lynn Ave Yo Ohio <sup>44514</sup>
Cornelius Payne	3022 MILTONIA Yo. Off. 44505
MARJORIE JONES	400 W. WARREN AVE Yo Ohio
FRANK W. WAGNER III	3257 Quentinda Yo Ohio 44511
Emma Jean Gress	47 S. Kimberly Ave. Yo OH. 44515
Phyllis Matquay	35 S. Kimberly Ave Yo. OH. 44515
Carl R. Rytter	1360 Lyndon St 44509.

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Name (Please print)	Address
Ronald Courtney Ronald	4025 Southern BLVD Yo. 44512
JOSEPH CARLSON	662 High St. Youngstown, OH 44501
CAROLYN Roney Carolyn Roney	215 Hughes Yo. 44508
Herbert Hill	6926 CLINTON Rd Poland OH 44512
Miss J. Hancock	195 Chamber Ave Hubbard, Oh. I want to know that I am against the increase
Helen Proderick	133 E. Prospect - Hubbard, OH 44420
Janice Bartholomew	319 Center St, Hubbard, OH 44425
Janette Lewis	485 Vield Ave. Hubbard, Ohio 44426
Rose Wilkins	2420 Frost St. Yo Ohio 44508
John Lee Gentry	1041 So Portland Yo OH 44509

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Name (Please print)	Address
JANET TRALEC	415 MOHERMAN YO OH 44509
EVELYN TRALEC	144 N. GLENELLEN YO OH 44509
Joseph Petrovich	1856 Selma Ave YO Ohio
SUZANNE FEDELLA	1705 Lynn Man Ave YO Ohio
DONALD KECK JR	724 PALME AVE YO OH
CAROL MOORE	11 " " " 91
Dorothy Steele	195 CRUMHIN AVE GIRARD OH <sup>44420</sup>
THOMAS SHERIDAN	172 FERNWOOD AVE YO. OH 44529
Michael A SNOVAK	1936 WAKEFIELD You. 44514
DOROTHY SNOVAK	1936 WAKEFIELD YO. 44514
Herb Soss	357 Gypsy Lane <sup>44504</sup> Youngstown OH

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[illegible]

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Name (Please print)	Address
Elaine Morlan	2801 Howell Dr. Poland, Ohio 44514
PATRICIA CLINKSCALES	526 CARLOTTA DR YO. OH 44504
Willie Thomas	844 Parkview YO. OH 44511
Catherine Lutya	2859 Bears Den Ct YO OH 44511
George Lutya	2859 Bears Den Ct YO OH 44511
Nicholas Biancoli	460 Broad ST STEUBENS OH
Jean DeMay	3646 Lynhaven Dr. YO. OH 44511
Tim Dault	4186 Highland Avenue Lordstown



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[illegible]



Case No.

07-829-GA-AIR

Dominion East Ohio Gas

8-19-03

p. 1 of 3

Location

Youngstown, OH

Aug. 19, 2008

ANYONE WANTING TO TESTIFY IN THE ABOVE CASE, PLEASE PRINT YOUR NAME AND ADDRESS BELOW:

NAME

ADDRESS AND ZIP CODE

1. JOHN KORDICH 276 E JUDSON AVE  
YOUNGSTOWN OH 44507
2. JOHN ROSENSTEEL 3051 SPRIER RD  
POLAND OH
3. LUIGI FARINA 3179 Ch. BISHOP  
JENNIFER A ROYCE POLAND  
304 ARNOLD ST NILES, OH
4. \_\_\_\_\_
5. HERBERT HILL 3926 Poland Ohio
6. CHARL MOORE 724 PALMER AVE Yo Ohio
7. DONALD KOCK 724 PALMER AVE Yo Ohio
8. JERRY YABLONKA 5631 CORN MILL COUNTRY Yo OH
9. BILL IRWIN 7594 RED FOX BMD OH
10. JOE LOUIS TERAGUE 443 W. EVERGREEN Yo. Ohio <sup>44511</sup>
11. FRANCES GERISH 1172 RUNGE STRUTHERS <sup>44471</sup>
12. GLUCY CALLION 414 W GLENAVEL AVE.
13. JOE SCLATA 845 ROXBURY AVE 44502  
Yo OH
14. TONY DEMAIN 3646 HYNTHAVEN 44511



Case No. 07-829-GA-AIR Dominion East Ohio Gas  
 Location Youngstown, OH Aug. 19, 2008

ANYONE WANTING TO TESTIFY IN THE ABOVE CASE, PLEASE PRINT YOUR NAME AND ADDRESS BELOW:

- | NAME                           | ADDRESS AND ZIP CODE  |
|--------------------------------|---|
| 1. Thomas Dailey               | 2688 S. Schenley Ave<br>Yo. Ohio 11                         |
| 2. Sister Jean O'Leary         | Immaculate Conception<br>2 N. State St.<br>Circled OH 44420 |
| 3. Ken Foley                   | 3925 Quenton dr. Y-town                                     |
| 4. RON CERBERAY                | 2940 WHITFALNO Pines Dr.<br>Circled OH 44406                |
| 5. <del>CHUCK BERNARDINI</del> | <del>YO. 44406</del><br>Circled /                           |
| 6. James Patto (Tadki)         |   |
| 7. Amie Hayes                  | 790 Crandall Ave<br>Yo. OH -10.                             |
| 8. Tena Green                  | 1048 Colchester Dr<br>44501                                 |
| 9.                             |   |
| 10.                            |   |
| 11.                            |   |
| 12.                            |   |
| 13.                            |   |
| 14.                            |   |



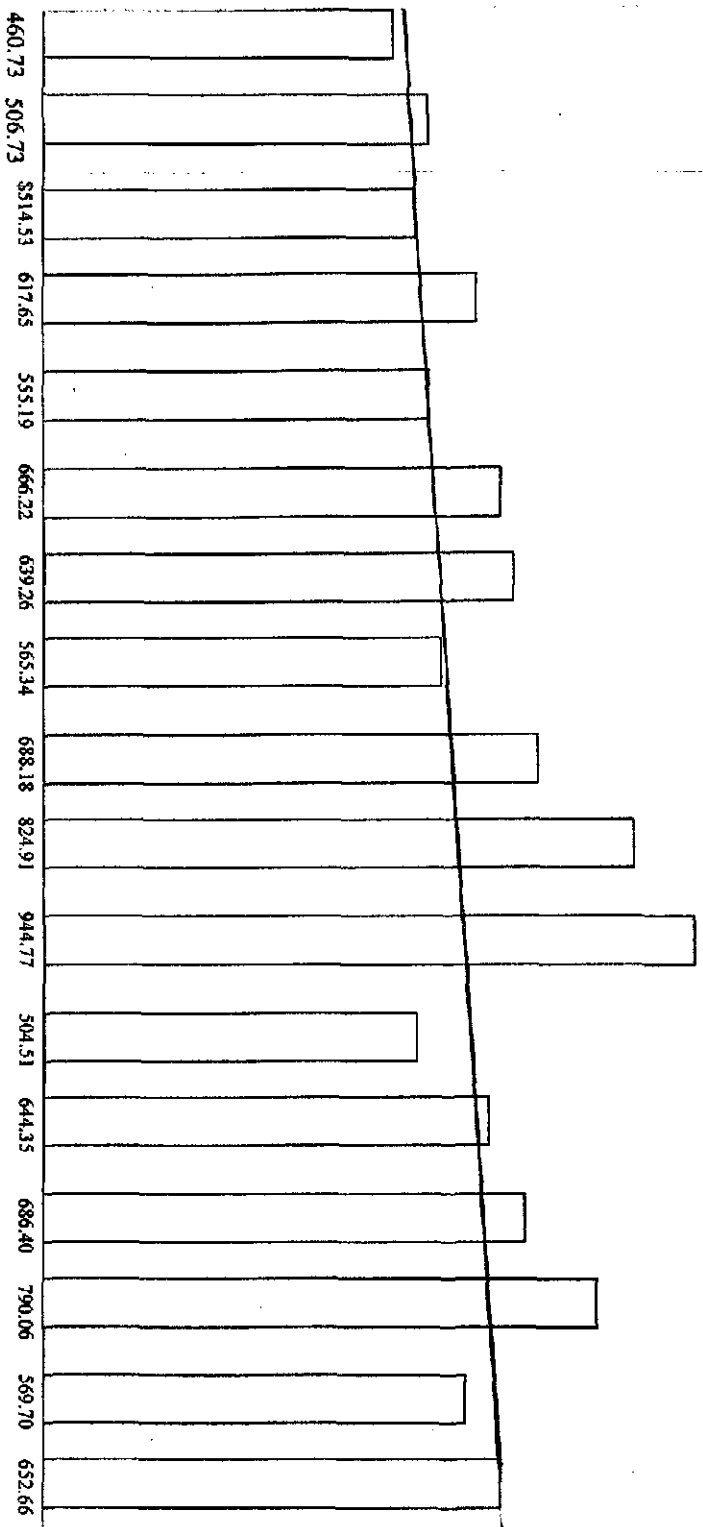
Case No. 07-829-GA-AIR Dominion East Ohio Gas  
Location Youngstown, OH Aug. 19, 2008

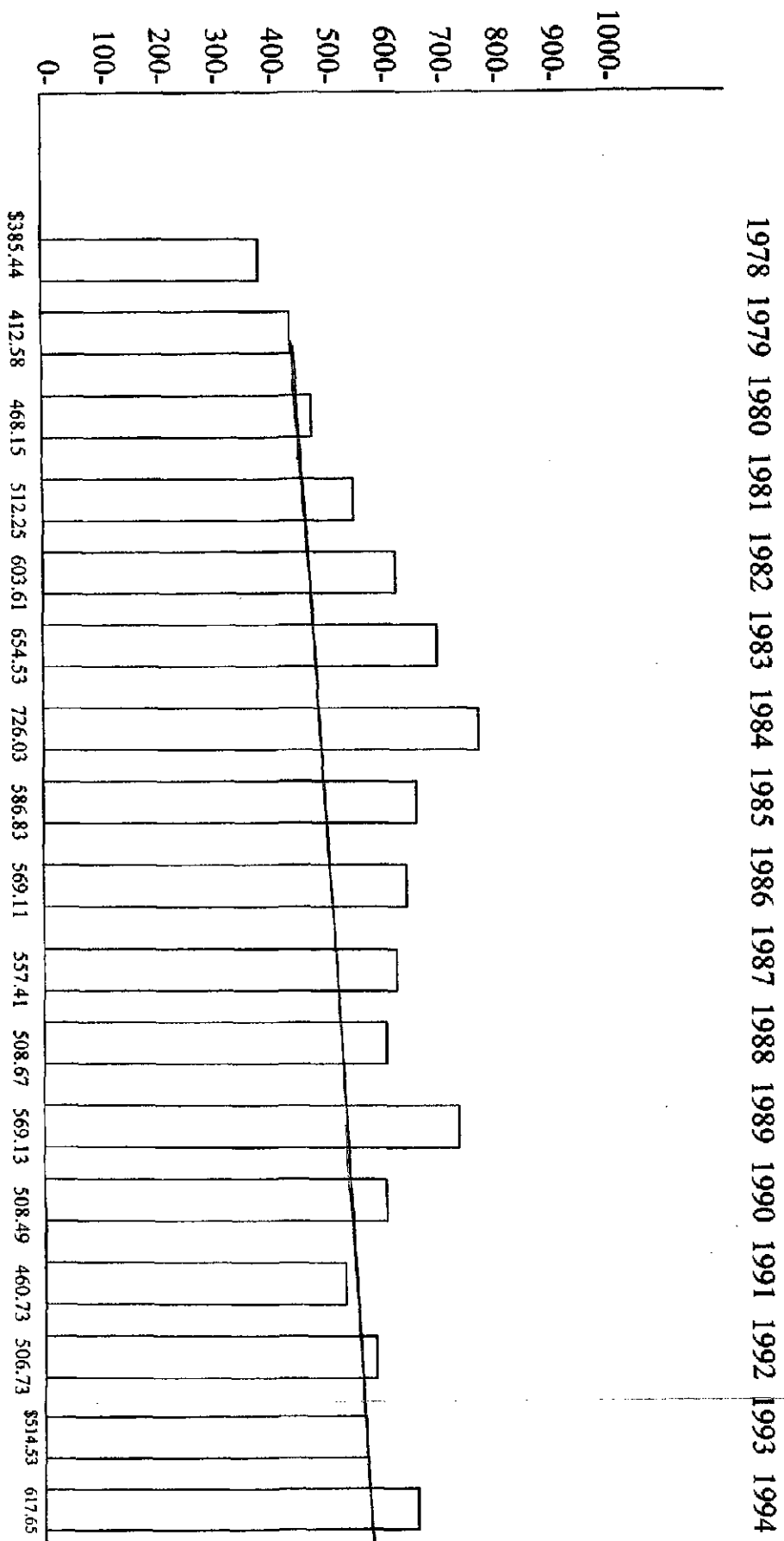
Pg 3 of 3

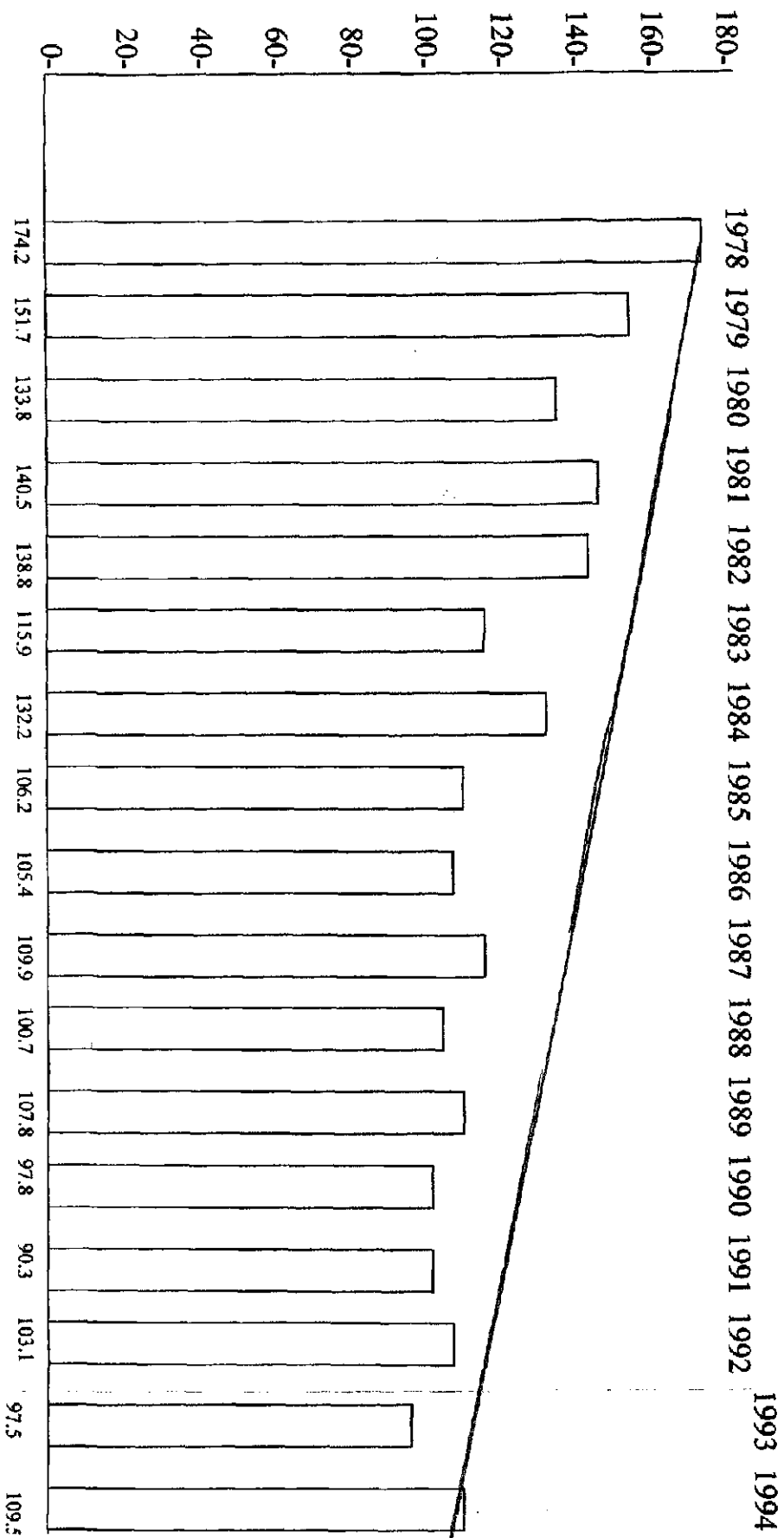
ANYONE WANTING TO TESTIFY IN THE ABOVE CASE, PLEASE PRINT YOUR NAME AND ADDRESS BELOW:

- |     | NAME                                | ADDRESS AND ZIP CODE            |
|-----|-------------------------------------|---------------------------------|
| 1.  | ANNA<br>BICKETT RN                  | 33 PRINCESS ST<br>CAMPBELL OHIO |
| 2.  | Dorothy Gaines                      | 35 E 4405<br>Ravenwood          |
| 3.  | Dorothy Snovar<br><del>Snowak</del> | 1936 Wakefield, OH              |
| 4.  | Albert Belschuck                    | 1028 Susan Ln. Guard            |
| 5.  | Clair Morlan                        | 2801 Howell Dr. Poland          |
| 6.  | Dave Hartzell                       | 217 Chestnut St. Struthers      |
| 7.  | Lynn Anderson                       |                                 |
| 8.  |                                     |                                 |
| 9.  |                                     |                                 |
| 10. |                                     |                                 |
| 11. |                                     |                                 |
| 12. |                                     |                                 |
| 13. |                                     |                                 |
| 14. |                                     |                                 |

1991 1992 1993 1994 1995 1996 1997 1998 1999 2000 2001 2002 2003 2004 2005 2006 2007







1991 1992 1993 1994 1995 1996 1997 1998 1999 2000 2001 2002 2003 2004 2005 2006 2007

