

MC FILE

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08-1030-GA-CSS

FORMAL COMPLAINT FORM

RECEIVED-DOCKETING DIV

2008 AUG 27 PM 12:07

PUCO

Christine Y. Johnson

(YOUR NAME)

AGAINST

Columbia Gas of Ohio

(THE COMPANY)

MY COMPLAINT IS: 8/26/08 Case # CD AV 011706 FC

Columbia gas has been over charging me on my monthly bills - winter months. In addition, last year around June 2007 east my gas was turned off for one day. I was forced to pay a deposit. Again during 2008, my gas was again turned off. No security deposit was applied to the bill. ever - I was informed by someone at the gas company that a security deposit credit had been applied in June 2008. No credit listed on my bill. A copy of the credit and deductions was suppose to

(ADDITIONAL INFORMATION MAY BE ATTACHED)

be noted. There has not been anything mailed to me from the gas company. Also the gas company refused to supply me gas not until week later. They refused to work with my schedule. I was forced to follow their schedule. Poor service and problems with billing accuracy.

Christine Johnson
SIGNATURE

2400 Carolina Ave
STREET ADDRESS

Columbus Ohio 43229
CITY, STATE, & ZIP

614 523-3780
TELEPHONE NUMBER

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