

FILE

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From: "webmaster@puc.state.oh.us"
 To: "ContactThePUCO@puc.state.oh.us"
 Subject: 39309
 Sent: 8/21/2008 9:07:46 AM
 Message:
 WEB ID: 39309 AT:08-21-2008 at 09:07 AM

08-917-EL-SSO

TYPE: complaint

NAME: Dr. Brian Supplee

CONTACT SENDER ? Yes

MAILING ADDRESS:

- 2545 Petzinger Road Suite K
- Columbus , Ohio 43209
- USA

PHONE INFORMATION:

- Home: 614-338-1440
- Alternative: 614-338-1422
- Fax: *(no fax number provided?)*

E-MAIL: DrS@DrSupplee.com

INDUSTRY:Electric

ACCOUNT INFORMATION:

- Company: AEP
- Name on account: Same as above
- *(no service address provided?)*
- Service phone: 614-338-1440
- *(no account number provided?)*

COMPLAINT DESCRIPTION:

It is my understanding that rate de-regulation went into effect in 2007. I have had a near doubling of my electric bill in the last 2 months with no increase in consumption. Considering that there is a request for another 15% increase for 2009 plan on this and other physician offices closing, if in fact this is approved, due to uncontrollable overhead cost in the face of decreased revenue and re-imbursement from the BWC, insurance companies, etc. In otherwords I do not think it is wise to put more people out of work so that AEP can have another record profit year.

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 Technician SM Date Processed 8/22/08

PUCO

2008 AUG 22 AM 11:32

RECEIVED-DOCKETING DIV

caller states bill doubled in last few mo. deregulated pricing in 2007. Caller feels gouged by elec, asked about competition, asked about how to protest rate increase, advised of hearings.