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Our File No.: 0000332244

August 15, 2008

By Overnight Delivery

Renee Jenkins, Secretary
Public Utilities Commission of Ohio
180 E. Broad Street
Columbus, OH 43215-3793

**Re: Notification of Onvoy, Inc. d/b/a Onvoy Voice Services Regarding
the Discontinuance of Telecommunications Services to Certain
Customers**

Dear Ms. Jenkins:

On behalf of Onvoy, Inc. d/b/a Onvoy Voice Services ("Onvoy"), this letter notifies the Commission of Onvoy's intent to discontinue telecommunications services that it provides to approximately 69 customers in Akron and Toledo, Ohio (the "Discontinuance Customers").¹ In support of this filing, Onvoy submits the following information:

Description of Onvoy

Onvoy is a Minnesota corporation with principal offices at 300 South Highway 169, Suite 700, Minneapolis, Minnesota 55426. Onvoy provides local exchange, switched access, long distance, SS7, directory assistance and operator services to commercial and wholesale customers in six states, including Ohio. Onvoy is authorized to provide resold and facilities-based local exchange and competitive telecommunications services in Ohio pursuant to Certificate No. 90-9360 issued by the Commission Order in Case No. 08-0624-TP-ACE on June 27, 2008.

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¹ These telecommunications services are provided in conjunction with certain other non-telecommunications services provided to these customers by Onvoy's affiliate, Zayo Managed Services, LLC d/b/a Zayo Managed Services ("ZMS"). Accordingly, the notices sent to the Discontinuance Customers were sent jointly by Onvoy and ZMS.

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Circumstances of the Discontinuance

As the Commission is aware, Onvoy recently acquired certain assets and customers from CenturyTel Acquisition, LLC ("CTA") in Akron and Toledo, Ohio.² The Acquisition Application indicated that following the transfer Onvoy's parent, Zayo Group, LLC ("Zayo"), would review the customer contracts, locations, and services associated with the customers acquired from CTA to determine whether a continuation of service is economically sustainable. That review has been completed and Zayo has determined that Onvoy must discontinue service to certain of the acquired customers, including approximately 69 in Ohio unless those customers select an available service from Onvoy or one of its affiliates. Accordingly, Onvoy and ZMS have notified these Discontinuance Customers that Onvoy will discontinue their regulated telecommunications service on or about September 30, 2008, subject to approval of the Federal Communications Commission. The contract of each Discontinuance Customer permits the termination of the contract without cause. Further, all regulated telecommunications services that are being discontinued, including basic local services, are readily available from other carriers, and Onvoy has provided customers more than 30-days notice of the discontinuance.

Description of Services Affected and Notice Provided to Customers

As stated above, the discontinuance of service will affect approximately 69 customers served by Onvoy in Akron (27 customers) and Toledo (42 customers). The telecommunications services received by the Discontinuance Customers include both local exchange and (interstate and intrastate) interexchange services provided over plain old telephone service lines and DS0 T1 channel and T1 services. In addition to voice services, certain customers also receive high-speed bandwidth services over T1 facilities. All Discontinuance Customers can obtain similar services, including basic local services, from other carriers.

The Discontinuance Customers have received multiple notifications regarding their potential discontinuance. Most recently, Onvoy (together with ZMS) provided written notice to affected customers on August 7, 2008, indicating that their services would be discontinued. The form of the customer notice that was sent to affected Discontinuance Customers is provided as Attachment A.

As stated above, the Discontinuance Customers were part of a recent acquisition of certain assets and customers of CTA by Onvoy and its affiliates. As part of that acquisition process, a letter was sent to the affected customers on May 5, 2008 advising

² *In re the Application of Onvoy, Inc. dba Onvoy Voice Services and Zayo Bandwidth Indiana, LLC to acquire certain assets and customers of CenturyTel Acquisition LLC*, Case No. 08-0654-TP-ATR (automatic approval effective June 30, 2008) (the "Acquisition Application").

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the Discontinuance Customers that following completion of that transaction, Onvoy might discontinue service to them following the transfer and the required regulatory approvals.³ As a result, the Discontinuance Customers were given over 110 days' advance notice that their service might be discontinued, and now will have had approximately 60 days' advance notice that their service will be discontinued.

Conclusion

Onvoy's discontinuance of service to the Discontinuance Customers, while regrettable, is necessary and appropriate as a business matter, and will not adversely affect the public convenience and necessity. The Discontinuance Customers will not be unduly harmed by the discontinuance of the service described above because alternative carriers are available for the types of services they obtain from Onvoy, and Onvoy has given them notice that affords them an opportunity to select a new telecommunications provider.

An original and ten (10) copies of this letter are enclosed for filing. Please date-stamp the extra copy and return it in the envelope provided. Should you have any questions regarding this letter, please do not hesitate to contact Brett Ferenchak at (202) 373-6697.

Respectfully submitted,



Jean L. Kiddoo
Brett P. Ferenchak

Counsel for Onvoy and ZMS

³ See Acquisition Application.

ATTACHMENT A

Sample Customer Notice of Discontinuance



**NOTICE OF TELEPHONE, DATA AND INTERNET
SERVICE DISCONTINUANCE**

***YOU MUST TAKE IMMEDIATE ACTION
TO PREVENT DISRUPTION OF YOUR SERVICE***

DO NOT DISREGARD THIS NOTICE

[NAME]
[ADDRESS]

ACCOUNT #

August __, 2008

Dear Customer,

After careful consideration, Zayo Managed Services ("ZMS") and its affiliate Onvoy Voice Services ("Onvoy"), have made the decision to terminate your current service offering effective September 30, 2008, subject to regulatory approval. As a result, **all telecommunications services (local, long distance and data services)** provided to you by Onvoy as part of your ZMS service plan, and any other non-telecommunications services you obtain through ZMS, will be discontinued on or after September 30, 2008, subject to regulatory approval.

YOUR IMMEDIATE ACTION IS REQUIRED! YOU MUST SELECT A NEW SERVICE OFFERING WITH ZAYO MANAGED SERVICES or YOU MUST ELECT A NEW TELECOMMUNICATIONS SERVICE PROVIDER AS QUICKLY AS POSSIBLE OR YOU MAY LOSE ALL LOCAL AND LONG DISTANCE SERVICES PROVIDED BY ONVOY.

To select a new service offering with Zayo Managed Services, please contact our Account Management Team at: 866-251-7804.

If you choose a new service provider, do so as soon as possible to avoid any interruption of service. Please do not delay in arranging for a new service provider as some providers may require several weeks to install or connect new services. To help avoid service disruption, please check carefully that all Onvoy voice, data, and internet services you currently have as part of your ZMS service plan (including all local and long distance telecommunications services) are moved to your new service provider.

We understand that switching to another carrier can be inconvenient, and we will help you with the transition. You can generally find a list of telephone service providers in your local telephone directory. Once you have chosen your new carrier, we will work closely with that company to provide your network and other customer information necessary to transfer your services.

Please be aware that you remain responsible for paying all bills rendered to you on behalf of Onvoy through the transition. You may be subject to suspension or termination of your phone service in accordance with your state Commission's rules if you fail to pay your telephone bills. Any deposits or credits associated with your account will be applied to your final bill, and any remaining balance will be returned to you.

The Federal Communications Commission ("FCC") permits customers to object to discontinuance of their service by a telecommunications provider. As provided in the FCC's rule 47 CFR 63.71:

"The FCC will normally authorize this proposed discontinuance of service unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments as soon as possible, but no later than 15 days after the Commission releases public notice of the proposed discontinuance. Address them to the Federal Communications Commission, Wireline Competition Bureau, Competition Policy Division Washington, D.C. 20554, and include in your comments a reference to the Section 63.71 Application of Onvoy, Inc. d/b/a Onvoy Voice Services. Comments should include specific information about the impact of this proposed discontinuance upon you or your company, including any inability to acquire reasonable substitute service."

If you would like to contact your state regulator about the discontinuance, please see the numbers provided below:

Indiana Contacts

Indiana Utility Regulatory Commission
101 W. Washington Street, Room 1500E
Indianapolis, IN 46204
Toll Free: 1-800-851-4268

Indiana Office of Utility Consumer Counselor
National City Center
115 W. Washington St., Suite 1500 South
Indianapolis, Indiana 46204
Toll Free: 1-888-441-2494

Michigan Contact

Michigan Public Service Commission
P.O. Box 30221
Lansing, MI 48909
Toll Free: 1-800-292-9555

Ohio Contacts

Public Utilities Commission of Ohio
180 East Broad Street
Columbus, Ohio 43215
Toll Free: 1-800-686-7826
TTY Toll-Free: 1-800-686-1570

We appreciate having the opportunity to serve you and are committed to making the service transition as smooth as possible. If you have further questions regarding the discontinuance of our services, please contact our Customer Care Department at 800-850-9048.

Sincerely,

Zayo Managed Services
Onvoy Voice Services