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From: ContactThePUCO@puc.state.oh.us
Sent: Tuesday, August 19, 2008 10:31 AM
To: Docketing
Subject: Docketing

Public Utilities Commission of Ohio
 Investigation and Audit Division

Memorandum

Date: 8/19/2008

Re: Nancy Rose
 846 Woods Edge Ct

Wooster, OH 44691

Docketing Case No.: 07-829-GA-AIR

Notes:

Customer wants to comment on rate increase issue:

She is not able to make the public hearings.

There was a full page ad in her newspaper.

DEO proposed installation of AMR's which will eliminate estimated bills. Company also states that they are going to help the economy but what they don't say is that jobs will be lost (meter readers).

Company is also stating that their base rate has not increased in 14 yrs but company does not mention that their rates have doubled.

Customer also states that PIPP and assistance are good programs but she can no longer afford them and if they continue to raise the prices, she won't be able to pay her bill.

Advised will forward comments to be added to the Docket.
 Please docket the attached in the case number above.

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