

FILE

FILE



The CommLaw Group

08-421-TP-ATA  
90-9298-TP-TRF

HELEIN & MARASHLIAN, LLC  
1483 Chain Bridge Road  
Suite 301  
McLean, Virginia 22101

Telephone: (703) 714-1300  
Facsimile: (703) 714-1330  
E-mail: [mail@CommLawGroup.com](mailto:mail@CommLawGroup.com)  
Website: [www.CommLawGroup.com](http://www.CommLawGroup.com)

Writer's Direct Dial Number  
703-714-1326

Writer's E-mail Address  
[cmh@commlawgroup.com](mailto:cmh@commlawgroup.com)

July 24, 2008

Via Overnight Courier

Public Utilities Commission of Ohio  
ATN: Docketing Division  
180 East Broad Street  
Columbus, OH 43215-3793

Re: Revisions to  
Mandatory Detariffing Filing of  
UCN, Inc.  
Pursuant to Opinion and Order in Case No. 06-1345-TP-ORD

Dear Sir or Madam:

Enclosed herewith, on behalf of UCN, Inc. (UCN), are an original and ten (10) copies of UCN's revisions to its original Mandatory Detariffing Filing in connection with Case No. 06-1345-TP-ORD.

These modifications are being filed at the direction of PUCO Staff and respond to requests for further modification to submitted materials consistent with the request of PUCO Staff.

RECEIVED-DOCKETING DIV

2008 AUG -5 AM 10:14

PUCO

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business  
Technician Ann Date Processed 8/5/08

**DOCKETING DIVISION**

**July 24, 2008**

**Page Two**

To the extent there are any questions concerning these materials, please contact the undersigned.

Respectfully submitted,

A handwritten signature in cursive script, reading "Catherine M. Hannan".

Catherine M. Hannan

Regulatory Counsel for  
UCN, Inc.

Enclosures  
cc: Ms. Karen Kalmar

**The Public Utilities Commission of Ohio**  
**TELECOMMUNICATIONS APPLICATION FORM for**  
**DETARIFFING AND RELATED ACTIONS**



Per the Commission's 09/19/07 "Implementation Order" in Case No. 06-1345-TP-ORD  
(Effective: 10/01/2007 through 04/01/2008)

In the Matter of the Application of UCN, Inc. )  
) )  
to Detariff Certain Tier 2 Services and make other changes )  
related to the Implementation of Case No. 06-1345-TP-ORD )

TRF Docket No. 90-\_\_\_\_\_

Case No. 08 - 421 - TP - ATA

NOTE: Unless you have reserved a Case No. leave the "Case No." fields BLANK.

Name of Registrant(s) UCN, Inc.  
DBA(s) of Registrant(s) \_\_\_\_\_  
Address of Registrant(s) 7730 S. Union Park Avenue, Suite 500, Midvale, UT 84047   
Company Web Address www.ucn.net  
Regulatory Contact Person(s) Kimm Partridge Phone 801-715-5021  Fax 801-715-5022  
Regulatory Contact Person's Email Address kimm.partridge@ucn.net  
Contact Person for Annual Report Kimm Partridge Phone 801-715-5021  
Address (if different from above) same as above  
Consumer Contact Information Kimm Partridge Phone 801-715-5021  
Address (if different from above) same as above

**Part I – Tariffs**

Please indicate the Carrier Type and the reason for submitting this form by checking the boxes below.

NOTE: All cases are ATA process cases, tariffs are effective the day they are filed, and remain in effect unless the Commission acts to suspend.

Carrier Type	<input type="checkbox"/> ILEC	<input checked="" type="checkbox"/> CLEC	<input checked="" type="checkbox"/> CTS
Business Tier 2 Services	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Residential & Business Toll Services	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Other Changes required by Rule (Describe in detail in Exhibit C)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**Part II – Exhibits**

Note that the following exhibits are required for all filings using this form.

Included	Identified As:	Description of Required Exhibit:
<input checked="" type="checkbox"/>	Exhibit A	The existing affected tariff pages.
<input checked="" type="checkbox"/>	Exhibit B	The proposed revised tariff pages.
<input checked="" type="checkbox"/>	Exhibit C	Matrix or narrative summarizing all changes proposed in the application, and/or other information intended to assist Staff in the review of the Application.
<input checked="" type="checkbox"/>	Exhibit D	Explanation of how the Applicant intends to comply with Rule 4901:1-6-05(G)(3) regarding disclosure of rates, terms, and conditions for detariffed services, including: <ul style="list-style-type: none"> <li>citation to the appropriate Web Page if any, in accordance with rule 4901:1-6-05(G)(4), and/or</li> <li>copy of other materials and publications to be used to comply with 4901:1-6-05(G)(3).</li> </ul>
<input checked="" type="checkbox"/>	Exhibit E	One-time customer notice of detariffing and related changes consistent with rule 4901:1-06-16(B) , including where customers may find the information regarding such services as required by rule 4901:1-6-05(G)(3).
<input checked="" type="checkbox"/>	Exhibit F	Affidavit that the Customer Notice described in Exhibit C has been sent to Customers.

**Part III. – Attestation**

Registrant hereby attests to its compliance with pertinent entries and orders issued by the Commission.

**AFFIDAVIT**

***Compliance with Commission Rules and Service Standards***

I am an officer/agent of the applicant corporation, UCN, Inc., and am authorized to make this statement on its behalf.  
(Name)

I attest that these tariffs comply with all applicable rules, including the Minimum Telephone Service Standards (MTSS) Pursuant to Chapter 4901:1-5 OAC for the state of Ohio. I understand that tariff notification filings do not imply Commission approval and that the Commission's rules, including the Minimum Telephone Service Standards, as modified and clarified from time to time, supersede any contradictory provisions in our tariff. We will fully comply with the rules of the state of Ohio and understand that noncompliance can result in various penalties, including the suspension of our certificate to operate within the state of Ohio.

I declare under penalty of perjury that the foregoing is true and correct.

Executed on (Date) July 24, 2008 at (Location) McLean, Virginia

\*(Signature and Title) Catherine M. Hannan (Date) 07/24/08  
Regulatory Counsel

- This affidavit is required for every tariff-affecting filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.

**VERIFICATION**

I, Catherine M. Hannan, Regulatory Counsel for UCN, Inc.

verify that I have utilized the Telecommunications Application Form for Detariffing and Related Actions provided by the Commission and that all of the information submitted here, and all additional information submitted in connection with this case, is true and correct to the best of my knowledge.

\*(Signature and Title) Catherine M. Hannan (Date) 7/24/08  
Regulatory Counsel  
\*Verification is required for every filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.

***Send your completed Application Form, including all required attachments as well as the required number of copies, to:***

**Public Utilities Commission of Ohio  
Attention: Docketing Division  
180 East Broad Street, Columbus, OH 43215-3793**

***Or***

***Make such filing electronically as directed in Case No 06-900-AU-WVR***

EXHIBIT A.1

Existing Affected Tariff Pages of UCN, Inc.  
PUCO Tariff No. 4

UCN, Inc.

P.U.C.O. Tariff No. 4  
Preface  
Original Page No. 4

---

### SERVICE AREA DESCRIPTION

UCN, Inc. will offer service in those areas currently served by SBC-Ameritech Ohio, AT&T, MCI and/or Level 3. This tariff is effective only where an interconnection agreement is effective between UCN, Inc. and the underlying carrier. Specific service area information may be found in Section 3 of this tariff.

---

Issued: October 6, 2006

Effective: November 6, 2006

Issued by: Paul Jarman  
President  
14870 South Pony Express Road  
Bluffdale, Utah 84065  
Case Nos. 90-9298-TP-TRP and 04-1759-TP-ACE

---

SECTION 2 – RULES AND REGULATIONS (CONT'D)

2.5 Payment Arrangements (Cont'd)

- F. The Customer will be assessed a charge for each check or other payment type submitted by the Customer to the Company that a bank or other financial institution refuses to honor.

<u>Actual</u>	<u>Maximum</u>
\$20.00	\$40.00

---

Issued: October 6, 2006

Effective: November 6, 2006

Issued by: Paul Jarman  
President  
14870 South Pony Express Road  
Bluffdale, Utah 84065

Case Nos. 90-9298-TP-TRP and 04-1759-TP-ACE

---

**SECTION 2 – RULES AND REGULATIONS (CONT'D)**

**2.5 Payment Arrangements (Cont'd)**

**2.5.3 Disputed Bills**

- A. In the event that a billing dispute occurs concerning any charges billed to the Customer by the Company, the Company may require the Customer to pay the undisputed portion of the bill to avoid discontinuance of service for non-payment. The Customer may submit claim for the disputed amount in writing or verbally.
- B. Unless disputed, the invoice shall be deemed to be correct and payable in full by the Customer. If the Customer is unable to resolve any dispute with the Company, then the Customer may file a complaint with the Public Utility Commission of Ohio. The complaint may be filed at the following address:

Public Interest Center  
Public Utility Commission of Ohio  
180 East Broad Street  
Columbus, Ohio 43215-3793

The Customer may also contact the Commission via email at [www.puco.ohio.gov](http://www.puco.ohio.gov) or by toll-free number at 1-800-686-7826 or, for TDD-TTY, at 1-800-686-1570.

- C. If the dispute is resolved in favor of the Customer and the Customer has withheld the disputed amount, no interest credits or penalties will apply.

**2.5.4 Advance Payments**

To safeguard its interests, the Company may require a Customer to make an advance payment before services and facilities are furnished. The advance payment will not exceed an amount equal to the non-recurring charge(s) and one month's charges for the service or facility. In addition, where special construction is involved, the advance payment may also include an amount equal to the estimated non-recurring charges for the special construction for a period to be set between the Company and the Customer. The advance payment will be credited to the Customer's initial bill.

---

Issued: October 6, 2006

Effective: November 6, 2006

Issued by: Paul Jarman  
President  
14870 South Pony Express Road  
Bluffdale, Utah 84065  
Case Nos. 90-9298-TP-TRP and 04-1759-TP-ACE



**SECTION 3 – SERVICE AREAS****3.1 Exchange Service Areas**

Local exchange services are provided, subject to availability of facilities and equipment, in areas currently served by the following Incumbent LECs: 1) Ameritech.

**3.1.1 Local Calling Scope – Ohio Bell Service Areas**

<b>EXCHANGE AREAS IN LOCAL SERVICE AREA</b>		
<b>EXCHANGE AREA</b>	<b>OHIO BELL</b>	<b>OTHER</b>
Aberdeen	Aberdeen Ripley	Maysville, Ky. – S. Central Bell
Akron	Akron Atwater* Greensburg Hartville Kent Manchester Mogadore North Canton Uniontown Ravenna Rootstown	Doylestown – Doylestown Hudson (342, 650 and 655 central offices only) – Western Reserve Montrose – GTE Peninsula – Western Reserve Wadsworth – GTE Sharon Center – GTE Rittman – United
Alliance	Alliance Atwater Canton Marlboro Sebring	Damascus – United N. Benton – United N. Georgetown – GTE Paris – GTE
Alton	Columbus Met. Area London	Cheshire Center – GTE Pataskala – United Rathbone – GTE Sunbury – United Resaca – GTE
Arabia	Arabia Guyan Ironton Walnut	(None)

Issued: October 6, 2006

Effective: November 6, 2006

Issued by: Paul Jarman  
President  
14870 South Pony Express Road  
Bluffdale, Utah 84065

Case Nos. 90-9298-TP-TRP and 04-1759-TP-ACE

**SECTION 3 – SERVICE AREAS****3.1 Exchange Service Areas (Cont'd)****3.1.1 Local Calling Scope – Ohio Bell Service Areas (Cont'd)**

<b>EXCHANGE AREAS IN LOCAL SERVICE AREA</b>		
<b>EXCHANGE AREA</b>	<b>OHIO BELL</b>	<b>OTHER</b>
Atwater	Akron Atwater Alliance Kent Marlboro Ravenna Rootstown	(None)
Barnesville	Barnesville Beallsville Bethesda Somerton	Fairview – Western Reserve Morristown – Western Reserve Quaker City – Western Reserve
Beallsville	Beallsville Barnesville Bethesda Clarington Somerton Woodsfield	(None)
Beavercreek	Dayton Met. Area Donnelsville Enon Jamestown Medway New Carlisle Spring Valley Xenia	Englewood – GTE Liberty – GTE Trotwood – GTE
Bedford	Cleveland Met. Area Chesterland	Aurora – Western Reserve Bainbridge – Western Reserve Brunswick – GTE Columbia Station – Alltel, Ohio Hinckley – Western Reserve Northfield – Western Reserve Richfield – Western Reserve Russell – Western Reserve Twinsburg – Western Reserve
Belfast	Belfast Hillsboro Marshall Sugar Tree Ridge	(None)

Issued: October 6, 2006

Effective: November 6, 2006

Issued by: Paul Jarman  
President  
14870 South Pony Express Road  
Bluffdale, Utah 84065

Case Nos. 90-9298-TP-TRP and 04-1759-TP-ACE

## SECTION 3 – SERVICE AREAS

## 3.1 Exchange Service Areas (Cont'd)

## 3.1.1 Local Calling Scope – Ohio Bell Service Areas (Cont'd)

EXCHANGE AREAS IN LOCAL SERVICE AREA		
EXCHANGE AREA	OHIO BELL	OTHER
Bellaire (Wheeling Zone VI)	Wheeling Zone VI Wheeling Zone VII Wheeling Zone VIII	Centerville – Western Reserve Wheeling Zone I – C&P of WV Wheeling Zone II – C&P of WV Wheeling Zone III – C&P of WV Wheeling Zone V – C&P of WV
Bellbrook	Dayton Met. Area Donnelsville Enon Medway New Carlisle Spring Valley Xenia	Englewood – GTE Liberty – GTE Trotwood – GTE
Belpre	Belpre Marietta	Little Hocking – Western Reserve Mineralwells, WV – C&P of WV Parkersburg, WV – C&P of WV Valley Mills – C&P of WV
Berea	Cleveland Met. Area Chesterland	Aurora – Western Reserve Bainbridge – Western Reserve Brunswick – GTE Columbia Station – Alltel, Ohio Elyria – Alltel, Ohio Hinckley – Western Reserve North Eaton – GTE Northfield – Western Reserve Richfield – Western Reserve Russell – Western Reserve Twinsburg – Western Reserve
Bethesda	Bethesda Barnesville Beallsville Somerton Wheeling Zone VIII	Centerville – Western Reserve Morristown – Western Reserve

Issued: October 6, 2006

Effective: November 6, 2006

Issued by: Paul Jarman  
President  
14870 South Pony Express Road  
Bluffdale, Utah 84065

Case Nos. 90-9298-TP-TRP and 04-1759-TP-ACE

---

**SECTION 3 – SERVICE AREAS**
**3.1 Exchange Service Areas (Cont'd)****3.1.1 Local Calling Scope – Ohio Bell Service Areas (Cont'd)**

<b>EXCHANGE AREAS IN LOCAL SERVICE AREA</b>		
<b>EXCHANGE AREA</b>	<b>OHIO BELL</b>	<b>OTHER</b>
Bloomington	Bloomington Jeffersonville New Holland Sedalia Washington Ct. House	Mt. Sterling – United
Bloomington	Bloomington Castalia Sandusky	(None)
Bowersville	Bowersville Jamestown Milledgeville Xenia	(None)
Brecksville	Cleveland Met. Area Chesterland	Aurora – Western Reserve Bainbridge – Western Reserve Brunswick – GTE Columbia Station – Alltel, Ohio Hinckley – Western Reserve Northfield – Western Reserve Richfield – Western Reserve Russell – Western Reserve Twinsburg – Western Reserve
Burton	Burton Chagrin Falls Cleveland Terrace	Bainbridge – Western Reserve Chardon – Western Reserve E. Claridon – Western Reserve Huntsburg – Western Reserve Newbury – Western Reserve Parkman – Western Reserve Russell – Western Reserve
Canal Fulton	Canal Fulton Akron Canton Manchester Massillon North Canton	(None)

Issued: October 6, 2006

Effective: November 6, 2006

Issued by: Paul Jarman  
President  
14870 South Pony Express Road  
Bluffdale, Utah 84065

Case Nos. 90-9298-TP-TRP and 04-1759-TP-ACE

## SECTION 3 – SERVICE AREAS

## 3.1 Exchange Service Areas (Cont'd)

## 3.1.1 Local Calling Scope – Ohio Bell Service Areas (Cont'd)

EXCHANGE AREAS IN LOCAL SERVICE AREA		
EXCHANGE AREA	OHIO BELL	OTHER
Canal Winchester	Columbus Met. Area Carroll Lancaster	Amanda – GTE Baltimore – GTE Cheshire Center – GTE Pataskala – United Rathbone – GTE Sunbury – United
Canfield	Canfield North Jackson North Lima Salem Youngstown	Berling Center – United
Canton	Canton Alliance Canal Fulton Martville Louisville Magnolia-Waynesburg Marlboro Massillon Navarre North Canton	Bolivar – GTE Carrollton – GTE Dellroy – GTE Malvern – GTE Mineral City – GTE Minerva – GTE Paris – GTE Beach City – GTE Brewster – GTE
Carroll	Carroll Canal Winchester Columbus Lancaster	Baltimore – GTE
Castalia	Castalia Bloomington Sandusky	(None)
Cedarville	Cedarville Jamestown Pitchin South Solon South Charleston Yellow Springs-Clifton Xenia	(None)

Issued: October 6, 2006

Effective: November 6, 2006

Issued by: Paul Jarman  
President  
14870 South Pony Express Road  
Bluffdale, Utah 84065

Case Nos. 90-9298-TP-TRP and 04-1759-TP-ACE

**SECTION 3 – SERVICE AREAS****3.1 Exchange Service Areas (Cont'd)****3.1.1 Local Calling Scope – Ohio Bell Service Areas (Cont'd)**

<b>EXCHANGE AREAS IN LOCAL SERVICE AREA</b>		
<b>EXCHANGE AREA</b>	<b>OHIO BELL</b>	<b>OTHER</b>
Centerville	Dayton Met. Area Donnelsville Enon Medway Franklin New Carlisle Spring Valley	Englewood – GTE Liberty – GTE Trotwood – GTE
Chagrin Falls	Burton Cleveland Met. Area Chesterland	Aurora – Western Reserve Bainbridge – Western Reserve Brunswick – GTE Columbia Station – Alltel, Ohio Hinckley – Western Reserve Newbury – Western Reserve Northfield – Western Reserve Richfield – Western Reserve Russell – Western Reserve Twinsburg – Western Reserve
Cheshire	Cheshire Gallipolis Vinton	Pomeroy – GTE
Chesterland	Chesterland Cleveland Met. Area Kirtland	East Claridon – Western Reserve Newbury – Western Reserve Russell – Western Reserve
Christiansburg	Christiansburg Fletcher Lena New Carlisle North Hampton	St. paris – W. Ohio Tipp City – GTE Troy – GTE
Clarington	Clarinton Beallsville Duffy Woodsfield	Powhatan Point – Western Reserve

Issued: October 6, 2006

Effective: November 6, 2006

Issued by: Paul Jarman  
President  
14870 South Pony Express Road  
Bluffdale, Utah 84065

Case Nos. 90-9298-TP-TRP and 04-1759-TP-ACE

## SECTION 3 – SERVICE AREAS

## 3.1 Exchange Service Areas (Cont'd)

## 3.1.1 Local Calling Scope – Ohio Bell Service Areas (Cont'd)

EXCHANGE AREAS IN LOCAL SERVICE AREA		
EXCHANGE AREA	OHIO BELL	OTHER
Cleveland	Burton Cleveland Met. Area Chesterland Leroy	Aurora – Western Reserve Bainbridge – Western Reserve Brunswick – GTE Columbia Station – Alltel, Ohio East Claridon – Western Reserve Elyria – Alltel Ohio Grafton – GTE Hinckley – Western Reserve Montville – Western Reserve Newbury – Western Reserve North Easton – GTE Northfield – Western Reserve Perry – Western Reserve Richfield – Western Reserve Russell – Western Reserve Twinsburg – Western Reserve Valley City – GTE Avon Lake – Century
Columbiana	Columbiana Elect Palestine Lisbon Leetonia New Waterford North Lima Rogers Salem Youngstown	(None)

Issued: October 6, 2006

Effective: November 6, 2006

Issued by: Paul Jarman  
President  
14870 South Pony Express Road  
Bluffdale, Utah 84065

Case Nos. 90-9298-TP-TRP and 04-1759-TP-ACE

## SECTION 3 – SERVICE AREAS

## 3.1 Exchange Service Areas (Cont'd)

## 3.1.1 Local Calling Scope – Ohio Bell Service Areas (Cont'd)

EXCHANGE AREAS IN LOCAL SERVICE AREA		
EXCHANGE AREA	OHIO BELL	OTHER
Columbus	Carroll Columbus Met. Area London	Ashville – GTE Baltimore – GTE Cheshire Center – GTE Delaware – GTE Johnstown – United Kilbourne – GTE Mt. Sterling – United Pataskala – United Rathbone – GTE Sunbury – United Granville – Altel Resaca – GTE Alexandria – United
Conesville	Conesville Coshocton Dresden West Lafayette	(None)
Corning	Corning New Lexington Shawnee	(None)
Coshocton	Coshocton Conesville West Lafayette	Cooperdale – GTE Warsaw – GTE
Dalton	Dalton Massillon	Orrville – United
Danville	Danville Hillsboro Sugar Tree Ridge	Lynchburg – GTE Mowrystown – GTE

Issued: October 6, 2006

Effective: November 6, 2006

Issued by: Paul Jarman  
President  
14870 South Pony Express Road  
Bluffdale, Utah 84065

Case Nos. 90-9298-TP-TRP and 04-1759-TP-ACE



**SECTION 3 – SERVICE AREAS****3.1 Exchange Service Areas (Cont'd)****3.1.1 Local Calling Scope ~ Ohio Bell Service Areas (Cont'd)**

<b>EXCHANGE AREAS IN LOCAL SERVICE AREA</b>		
<b>EXCHANGE AREA</b>	<b>OHIO BELL</b>	<b>OTHER</b>
Dayton	Dayton Met. Area Donnellsville Enon Franklin* Jamestown Medway Middletown New Carlisle Spring valley Yellow Springs-Clifton Xenia	Brookville – GTE Englewood – GTE Farmersville – GTE Germantown – Germantown Gratis – GTE Laura – GTE Liberty – GTE New Lebanon – GTE Phillipsburg – GTE Tipp City – GTE Troy – GTE Trotwood – GTE Waynesville – United West Milton – GTE Lewisburg – GTE*
Donnellsville	Donnellsville Dayton Met. Area Enon Medway New Carlisle North Hampton Springfield	(None)
Dresden	Dresden Conesville Zanesville	Cooperdale-GTE Frazesburg - United
Dublin	Columbus Met. Area	Cheshire Center – GTE Delaware – GTE Paraskala – United Plain City - GTE Rathbone – GTE Sunbury – United

Issued: October 6, 2006

Effective: November 6, 2006

Issued by: Paul Jarman  
President  
14870 South Pony Express Road  
Bluffdale, Utah 84065  
Case Nos. 90-9298-TP-TRP and 04-1759-TP-ACE

## SECTION 3 - SERVICE AREAS

## 3.1 Exchange Service Areas (Cont'd)

## 3.1.1 Local Calling Scope -- Ohio Bell Service Areas (Cont'd)

EXCHANGE AREAS IN LOCAL SERVICE AREA		
EXCHANGE AREA	OHIO BELL	OTHER
Duffy	Duffy Clarington Gransville New Matamoras Woodsfield	(None)
East Liverpool	East Liverpool Lisbon Rogers Salineville Wellsville	Chester, WV - C&P of WV Hookstown, PA - PA Bell Smiths Ferry, PA - PA Bell
East Palestine	East Palestine Columbiana Lisbon New Waterford Rogers Salem Youngstown	E. Palestine, PA - PA Bell
Enon	Enon Dayton Met. Area Donnelsville Springfield Yellow Springs-Clifton	(None)
Fairborn	Dayton Met. Area Donnelsville Enon Medway New Carlisle Spring Valley Yellow Springs-Clifton	Englewood - GTE Liberty - GTE Trotwood - GTE

Issued: October 6, 2006

Effective: November 6, 2006

Issued by: Paul Jarman  
President  
14870 South Pony Express Road  
Bluffdale, Utah 84065

Case Nos. 90-9298-TP-TRP and 04-1759-TP-ACE

## SECTION 3 - SERVICE AREAS

## 3.1 Exchange Service Areas (Cont'd)

## 3.1.1 Local Calling Scope - Ohio Bell Service Areas (Cont'd)

EXCHANGE AREAS IN LOCAL SERVICE AREA		
EXCHANGE AREA	OHIO BELL	OTHER
Findlay	Findlay	Arcadia - Arcadia Arlington - GTE Benton Ridge - Benton Ridge Bloomdale - Unite Carey - GTE Jenera - GTE McComb - GTE Mount Blanchard - GTE Mount Cory - Orwell North Baltimore - GTE Rawson - GTE Van Buren - GTE Vanlue - Vanlue
Fletcher - Lena	Fletcher - Lena Christiansburg Piqua	St. Paris - W. Ohio Troy - GTE
Fostoria	Fostoria New Riegel	Arcadia - Arcadia Bascom - Bascom Bloomdale - United Risingsun - United
Franklin	Dayton Franklin Miamisburg-West Carrollton Middletown	Germantown - Germantown
Fremont	Fremont Lindsey	Bellsville - GTE Lindsey Clyde - GTE Gibsonburg - GTE Green Springs - United Helena - GTE Old Fort - United
Fultonham	Fultonham New Lexington Roseville Somerset Zanesville	(None)

Issued: October 6, 2006

Effective: November 6, 2006

Issued by: Paul Jarman  
President  
14870 South Pony Express Road  
Bluffdale, Utah 84065

Case Nos. 90-9298-TP-TRP and 04-1759-TP-ACE

## SECTION 3 – SERVICE AREAS

## 3.1 Exchange Service Areas (Cont'd)

## 3.1.1 Local Calling Scope – Ohio Bell Service Areas (Cont'd)

EXCHANGE AREAS IN LOCAL SERVICE AREA		
EXCHANGE AREA	OHIO BELL	OTHER
Gahanna	Columbus Met. Area	Cheshire Center – GTE Johnstown – United Pataskala – United Rathbone – GTE Sunbury – United
Gallipolis	Gallipolis Cheshire Guyan Rio Grande Vinton Walnut	Point Pleasant – C&P of WV
Gates Mills	Cleveland Met. Area Chesterland Kirtland Mentor	Aurora – Western Reserve Bainbridge – Western Reserve Brunswick – GTE Columbia Station – Elyria East Claridon – Western Reserve Hinckley – Western Reserve Northfield – Western Reserve Richfield – Western Reserve Russell – Western Reserve Twinsburg – Western Reserve
Girard	Girard Hubbard Niles Youngstown	Warren – United
Glenford	Glenford New Lexington Somerset Thornville	Newark – Alltel
Gnadenhuetten	Gnadenhuetten Newcomerstown Ulrichsville	New Philadelphia – GTE

Issued: October 6, 2006

Effective: November 6, 2006

Issued by: Paul Jarman  
President  
14870 South Pony Express Road  
Bluffdale, Utah 84065

Case Nos. 90-9298-TP-TRP and 04-1759-TP-ACE

## SECTION 3 – SERVICE AREAS

## 3.1 Exchange Service Areas (Cont'd)

## 3.1.1 Local Calling Scope – Ohio Bell Service Areas (Cont'd)

EXCHANGE AREAS IN LOCAL SERVICE AREA		
EXCHANGE AREA	OHIO BELL	OTHER
Graysville	Graysville Duffy Lewisville New Matamoras Woodsville	(None)
Greensburg	Greensburg Akron Manchester North Canton Uniontown	(None)
Grove City	Columbus Met. Area	Cheshire Center – GTE Mt. Sterling – United Pataskala – United Rathbone – GTE Sunbury – United
Groveport	Columbus Met. Area	Cheshire Center – GTE Pataskala – United Rathbone – GTE Sunbury – United
Guyan	Guyan Arabia Gallipolis Walnut	(None)
Harrisburg	Columbus Met. Area London	Cheshire Center – GO Mt. Sterling – United Pataskala – United Rathbone – GTE Sunbury – United
Hartsville	Hartsville Akron Canton Louisville Marlboro North Canton Uniontown	(None)

Issued: October 6, 2006

Effective: November 6, 2006

Issued by: Paul Jarman  
President  
14870 South Pony Express Road  
Bluffdale, Utah 84065

Case Nos. 90-9298-TP-TRP and 04-1759-TP-ACE

## SECTION 3 – SERVICE AREAS

## 3.1 Exchange Service Areas (Cont'd)

## 3.1.1 Local Calling Scope – Ohio Bell Service Areas (Cont'd)

EXCHANGE AREAS IN LOCAL SERVICE AREA		
EXCHANGE AREA	OHIO BELL	OTHER
Hillcrest	Cleveland Met. Area Chesterland Kirtland	Aurora – Western Reserve Bainbridge – Western Reserve Brunswick – GTE Columbia Station – Elyria Hinckley – Western Reserve Northfield – Western Reserve Richfield – Western Reserve Russell – Western Reserve Twinsburg – Western Reserve
Hilliard	Columbus Met. Area	Cheshire Center – GTE Pataskala – United Plain City – GTE Rathbone – GTE Sunbury – United
Hillsboro	Hillsboro Belfast Danville Marshall Rainsboro Sugar Tree Ridge	Lynchburg – GTE Mowrystown – GTE Sinking Spring – GTE Leesburg – GTE
Holland	Toledo Met. Area	Delta – Alltel Lost Peninsula, MI – General of MI N. Sylvania, MI – GTE Richfield Center-Berkey – United Swanton – United Sylvania – GTE Waterville – United
Hubbard	Hubbard Girard Lowellville Youngstown Sharon	Lowellville, PA – PA Bell Warren – United

Issued: October 6, 2006

Effective: November 6, 2006

Issued by: Paul Jarman  
President  
14870 South Pony Express Road  
Bluffdale, Utah 84065

Case Nos. 90-9298-TP-TRIP and 04-1759-TP-ACE

## SECTION 3 – SERVICE AREAS

## 3.1 Exchange Service Areas (Cont'd)

## 3.1.1 Local Calling Scope – Ohio Bell Service Areas (Cont'd)

EXCHANGE AREAS IN LOCAL SERVICE AREA		
EXCHANGE AREA	OHIO BELL	OTHER
Independence	Cleveland Met. Area Chesterland	Aurora – Western Reserve Bainbridge – Western Reserve Brunswick – GTE Columbia Station – Elyria Hinckley – Western Reserve Northfield – Western Reserve Richfield – Western Reserve Russell – Western Reserve Twinsburg – Western Reserve
Ironton	Ironton Arabia	Chesapeake – GTE
Jamestown	Jamestown Beavercreek Bowersville Cedarville Dayton Jeffersonville Milledgeville South Solon Xenia	(None)
Jeffersonville	Jeffersonville Bloomington Jamestown Milledgeville Sedalia South Solon Washington Ct. House	(None)
Kent	Kent Akron Atwater Mantua Mogadore Ravenna Rootstown	Aurora – Western Reserve Hudson – Western Reserve Hiram – Western Reserve

Issued: October 6, 2006

Effective: November 6, 2006

Issued by: Paul Jarnan  
President  
14870 South Pony Express Road  
Bluffdale, Utah 84065

Case Nos. 90-9298-TP-TRP and 04-1759-TP-ACE

---

**SECTION 3 - SERVICE AREAS**
**3.1 Exchange Service Areas (Cont'd)****3.1.1 Local Calling Scope - Ohio Bell Service Areas (Cont'd)**

<b>EXCHANGE AREAS IN LOCAL SERVICE AREA</b>		
<b>EXCHANGE AREA</b>	<b>OHIO BELL</b>	<b>OTHER</b>
Kirtland	Kirtland Chesterland Gates Mills Hillcrest Mentor Painesville Terrace Wickliffe Willoughby	(None)
Lancaster	Lancaster Canal Winchester Carroll Rushville Sugar Grove	Amanda - GTE Baltimore - GTE Bremen - GTE Pleasantville - GTE
Leetonia	Leetonia Lisbon Columbiana Salem Youngstown	(None)
Leroy	Leroy Cleveland Mentor Painesville Willoughby	(None)
Lewisville	Lewisville Graysville Woodsfield	(None)
Lindsey	Lindsey Fremont	(None)

Issued: October 6, 2006

Effective: November 6, 2006

Issued by: Paul Jarman  
President  
14870 South Pony Express Road  
Bluffdale, Utah 84065

Case Nos. 90-9298-TP-TRP and 04-1759-TP-ACE



---

**SECTION 3 – SERVICE AREAS**
**3.1 Exchange Service Areas (Cont'd)****3.1.1 Local Calling Scope – Ohio Bell Service Areas (Cont'd)**

<b>EXCHANGE AREAS IN LOCAL SERVICE AREA</b>		
<b>EXCHANGE AREA</b>	<b>OHIO BELL</b>	<b>OTHER</b>
Lisbon	Lisbon Columbiana East Liverpool East Palenstine Leetonia Rogers Salem Salineville Wellsville New Waterford	Hanoverton – GTE Winona – GTE
Lockbourne	Columbus Met. Area	Ashville – GTE Cheshire Center – GTE Pataskala – United Rathbone – GTE Sunbury – United
London	London Alton Columbus Harrisburg Sedalia South Charleston South Solon South Vienna West Jefferson	Resaca – GTE
Louisville	Louisville Canton Hartsville North Canton	(None)
Lowellville	Lowellville Hubbard North Lima Youngstown	Lowellville PA – PA Bell
Magnolia-Waynesburg	Magnolia-Waynesburg Canton	Mineral City – GTE

Issued: October 6, 2006

Effective: November 6, 2006

Issued by: Paul Jarman  
President  
14870 South Pony Express Road  
Bluffdale, Utah 84065

Case Nos. 90-9298-TP-TRP and 04-1759-TP-ACE

## SECTION 3 – SERVICE AREAS

## 3.1 Exchange Service Areas (Cont'd)

## 3.1.1 Local Calling Scope – Ohio Bell Service Areas (Cont'd)

EXCHANGE AREAS IN LOCAL SERVICE AREA		
EXCHANGE AREA	OHIO BELL	OTHER
Manchester	Manchester Akron Canal Fulton Greensburg	(None)
Mantua	Mantua Kent Ravenna	Aurora – Western Reserve Hiram – Western Reserve
Marietta	Marietta Newport Belpre New Matamoras	Barlow – GTE Bartlett – United Dexter City – GTE Lowell – GTE Lower Salem – GTE Watertown – GTE Williamstown, WV – C&P of WV
Marlboro	Marlboro Alliance Atwater Canton Hartville Rootstown	(None)
Marshall	Marshall Belfast Hillsboro Rainsboro	(None)
Martins Ferry-Bridgeport (Wheeling Zone VII)	Wheeling Zone VII Wheeling Zone VI Wheeling Zone VIII	Adena – GTE Dillonvale-Mt. Pleasant – GTE Tiltonsville – GTE Wheeling Zone I – C&P of WV Wheeling Zone II – C&P of WV Wheeling Zone III – C&P of WV Wheeling Zone V – C&P of WV

Issued: October 6, 2006

Effective: November 6, 2006

Issued by: Paul Jarman  
President  
14870 South Pony Express Road  
Bluffdale, Utah 84065

Case Nos. 90-9298-TP-TRP and 04-1759-TP-ACE

**SECTION 3 – SERVICE AREAS****3.1 Exchange Service Areas (Cont'd)****3.1.1 Local Calling Scope – Ohio Bell Service Areas (Cont'd)**

<b>EXCHANGE AREAS IN LOCAL SERVICE AREA</b>		
<b>EXCHANGE AREA</b>	<b>OHIO BELL</b>	<b>OTHER</b>
Massillon	Massillon Canal Culton Canton Dalton Navarre North Canton	Beach City – GTE Brewster – GTE Wilnot – GTE
Maumee	Toledo Met. Area	Grand Rapids – GTE Lost Peninsula, MI – General of MI Richfield Center-Berkey – United Swanton – United Waterville – United
Medway	Medway Dayton Met. Area Donnelsville New Carlisle Springfield	(None)
Mentor	Mentor Gates Mills Kirtland Leroy Painesville Wickliffe Willoughby	Petty – Western Reserve
Miamisburg-West	Dayton Met. Area Donnelsville Enon Franklin Medway New Carlisle Spring Valley	Englewood – GTE Farmersville – GTE Germantown – Germantown Gratis – GTE Liberty – GTE Trotwood – GTE
Middletown	Middletown Dayton Franklin Monroe Tranton	Germantown – Germantown Gratis – GTE

Issued: October 6, 2006

Effective: November 6, 2006

Issued by: Paul Jarman  
President  
14870 South Pony Express Road  
Bluffdale, Utah 84065

Case Nos. 90-9298-TP-TRP and 04-1759-TP-ACE

**SECTION 3 – SERVICE AREAS****3.1 Exchange Service Areas (Cont'd)****3.1.1 Local Calling Scope – Ohio Bell Service Areas (Cont'd)**

<b>EXCHANGE AREAS IN LOCAL SERVICE AREA</b>		
<b>EXCHANGE AREA</b>	<b>OHIO BELL</b>	<b>OTHER</b>
Milledgeville	Milledgeville Bowersville Jamestown Jeffersonville Washington Ct. House	(None)
Mingo Junction	Mingo Junction Steubenville	Brilliant – GTE
Mogadore	Mogadore Akron Kent Uniontown	(None)
Monroe	Monroe Middletown Trenton	(None)
Montrose	Cleveland Met. Area	Aurora – Western Reserve Bainbridge – Western Reserve Brunswick – GTE Columbia Station – Alltel, Ohio Hinckley – Western Reserve Northfield – Western Reserve Richfield – Western Reserve Russell – Western Reserve Twinsburg – Western Reserve
Murray City	Murray City Nelsonville Shawnee	Glouster – United
Navarre	Navarre Canton Massillon	Beach City – GTE Brewster – GTE
Nelsonville	Nelsonville Murray City Shawnee	Athens – GTE Logan – GTE New Marshfield – GTE The Plains – GTE

Issued: October 6, 2006

Effective: November 6, 2006

Issued by: Paul Jarman  
President  
14870 South Pony Express Road  
Bluffdale, Utah 84065

Case Nos. 90-9298-TP-TRP and 04-1759-TP-ACE

**SECTION 3 – SERVICE AREAS****3.1 Exchange Service Areas (Cont'd)****3.1.1 Local Calling Scope – Ohio Bell Service Areas (Cont'd)**

<b>EXCHANGE AREAS IN LOCAL SERVICE AREA</b>		
<b>EXCHANGE AREA</b>	<b>OHIO BELL</b>	<b>OTHER</b>
New Albany	Columbus Met. Area	Cheshire Center – GTE Johnstown – United Pataskala – United Sunbury – United Rathbone – GTE
New Carlisle	New Carlisle Christiansburg Dayton Met. Area Donnelsville Medway North Hampton Springfield	Tipp City – GTE Troy – GTE
Newcomerstown	Newcomerstown Gnadenhuetten West Lafayette	(None)
New Holland	New Holland Bloomingburg Washington Ct. House	(None)
New Lexington	New Lexington Corning Fultonham Glenford Roseville Shawnee Somerset Thornville Zanesville	Junction City – United
New Matamoras	New Matamoras Duffy Graysville Marietta Newport	(None)
Newport	Newport Marietta New Matamoras	(None)

Issued: October 6, 2006

Effective: November 6, 2006

Issued by: Paul Jarman  
President  
14870 South Pony Express Road  
Bluffdale, Utah 84065

Case Nos. 90-9298-TP-TRP and 04-1759-TP-ACE

---

**SECTION 3 – SERVICE AREAS**
**3.1 Exchange Service Areas (Cont'd)****3.1.1 Local Calling Scope – Ohio Bell Service Areas (Cont'd)**

<b>EXCHANGE AREAS IN LOCAL SERVICE AREA</b>		
<b>EXCHANGE AREA</b>	<b>OHIO BELL</b>	<b>OTHER</b>
New Riegel	New Riegel Fostoria Tiffin	Bascom – Bascom Vanlue – Vanlue
New Waterford	New Waterford Columbiana East Palestine Rogers Lisbon North Lima Youngstown	E. Palestine, PA – PA Bell
Niles	Niles Girard North Jackson Youngstown	Cortland – United Warren – United
North Canton	North Canton Akron Canal Fulton Canton Greensburg Hartville Louisville Massillon Uniontown	(None)
North Hampton	North Hampton Christiansburg Donnelsville New Carlisle Springfield Tremont City	(None)
North Jackson	North Jackson Canfield Niles Youngstown	Bertin Center – United Warren – United

Issued: October 6, 2006

Effective: November 6, 2006

Issued by: Paul Jarman  
President  
14870 South Pony Express Road  
Bluffdale, Utah 84065

Case Nos. 90-9298-TP-TRP and 04-1759-TP-ACE

### SECTION 3 – SERVICE AREAS

#### 3.1 Exchange Service Areas (Cont'd)

##### 3.1.1 Local Calling Scope – Ohio Bell Service Areas (Cont'd)

EXCHANGE AREAS IN LOCAL SERVICE AREA		
EXCHANGE AREA	OHIO BELL	OTHER
North Lima	North Lima Canfield Columbiana Lowellville Youngstown New Waterford	Lowellville, PA – PA Bell
North Royalton	Cleveland Met. Area Chesterland	Aurora – Western Reserve Bainbridge – Western Reserve Brunswick – GTE Columbia Station – Elyria Hinckley – Western Reserve Northfield – Western Reserve Richfield – Western Reserve Russell – Western Reserve Twinsburg – Western Reserve
Norwich	Norwich Philo Zanesville	New Concord – GTE
Olmsted Falls	Cleveland Met. Area Chesterland	Aurora – Western Reserve Bainbridge – Western Reserve Brunswick – GTE Columbia Station – Elyria Hinckley – Western Reserve North Eaton – GTE Northfield – Western Reserve Richfield – Western Reserve Russell – Western Reserve Twinsburg – Western Reserve
Painesville	Painesville Kirtland Leroy Mentor Willoughby	Perry – Western Reserve Madison – Western Reserve Montville – Western Reserve Chardon – Western Reserve

Issued: October 6, 2006

Effective: November 6, 2006

Issued by: Paul Jarman  
President  
14870 South Pony Express Road  
Bluffdale, Utah 84065

Case Nos. 90-9298-TP-TRP and 04-1759-TP-ACE

## SECTION 3 – SERVICE AREAS

## 3.1 Exchange Service Areas (Cont'd)

## 3.1.1 Local Calling Scope – Ohio Bell Service Areas (Cont'd)

EXCHANGE AREAS IN LOCAL SERVICE AREA		
EXCHANGE AREA	OHIO BELL	OTHER
Perrysburg	Toledo Met. Area	Lost Peninsula, MI – General of MI North Sylvania, MI – GTE Sylvania – GTE Richfield Center-Berkey – United Swanton – United Waterville – United
Philo	Philo Norwich Roseville Zanesville	(None)
Piqua	Piqua Fletcher-Lena	Bradford – United Covington – Alltel Troy – GTE
Pitchin	Pitchin Cedarville South Charleston Springfield Yellow Springs-Clifton	(None)
Rainsboro	Rainsboro Hillsboro Marshall	Greenfield – GTE
Ravenna	Akron Atwater Ravenna Kent Mantua Rootstown	Garrettsville – GTE Wayland – United Windham – United Hiram – Western Reserve
Reynoldsburg	Columbus Met. Area	Baltimore – GTE Cheshire Center – GTE Pataskala – United Rathbone – GTE Sunbury – United Alexandria – United

Issued: October 6, 2006

Effective: November 6, 2006

Issued by: Paul Jarman  
President  
14870 South Pony Express Road  
Bluffdale, Utah 84065

Case Nos. 90-9298-TP-TRP and 04-1759-TP-ACE



**SECTION 3 – SERVICE AREAS****3.1 Exchange Service Areas (Cont'd)****3.1.1 Local Calling Scope – Ohio Bell Service Areas (Cont'd)**

<b>EXCHANGE AREAS IN LOCAL SERVICE AREA</b>		
<b>EXCHANGE AREA</b>	<b>OHIO BELL</b>	<b>OTHER</b>
Rio Grande	Rio Grande Gallipolis Vinton Walnut	(None)
Ripley	Ripley Aberdeen	Decatur – GTE Georgetown – GTE Russellville – GTE Higginsport – GTE
Rogers	Rogers Columbiana East Liverpool East Palestine Lisbon New Waterford	East Palestine, PA – PA Bell
Rootstown	Rootstown Atwater Kent Marlboro Ravenna Akron	(None)
Roseville	Roseville Fultonham New Lexington Philo Zanesville	Crooksville – United
Rushville	Rushville Lancaster Somerset Thornville	Bremen – GTE Pleasantville – GTE
St. Clairsville (Wheeling Zone VIII)	Bethesda Wheeling Zone VIII Wheeling Zone VI Wheeling Zone VII	Adena – GTE Centerville – Western Reserve Flushing – GTE Morristown – Western Reserve Wheeling Zone I – C&P of WV Wheeling Zone II – C&P of WV Wheeling Zone III – C&P of WV Wheeling Zone V – C&P of WV

Issued: October 6, 2006

Effective: November 6, 2006

Issued by: Paul Jarman  
President  
14870 South Pony Express Road  
Bluffdale, Utah 84065

Case Nos. 90-9298-TP-TRP and 04-1759-TP-ACE

**SECTION 3 – SERVICE AREAS****3.1 Exchange Service Areas (Cont'd)****3.1.1 Local Calling Scope – Ohio Bell Service Areas (Cont'd)**

<b>EXCHANGE AREAS IN LOCAL SERVICE AREA</b>		
<b>EXCHANGE AREA</b>	<b>OHIO BELL</b>	<b>OTHER</b>
Salem	Canfield East Palestine Salem Columbiana Leetonia Lisbon Youngstown	Damascus – United Winona – GTE
Salineville	Salineville East Liverpool Lisbon Wellsville	(None)
Sandusky	Sandusky Bloomington Castalia	Huron – GTE Milan – GTE
Sebring	Sebring Alliance	Damascus – United North Benton – United North Georgetown – GTE
Sedalia	Sedalia Bloomington Jeffersonville London South Solon	(None)
Sharon	Sharon Hubbard Youngstown	Sharon, PA – PA Bell Sharpsville – PA Bell West Middlesex, PA – PA Bell Warren – United
Shawnee	Shawnee Coming Murray City Nelsonville New Lexington	Logan – GTE
Somerset	Somerset Fultonham Glenford New Lexington Rushville Thornville	Junction City – United

Issued: October 6, 2006

Effective: November 6, 2006

Issued by: Paul Jarman  
President  
14870 South Pony Express Road  
Bluffdale, Utah 84065  
Case Nos. 90-9298-TP-TRP and 04-1759-TP-ACE

**SECTION 3 – SERVICE AREAS****3.1 Exchange Service Areas (Cont'd)****3.1.1 Local Calling Scope – Ohio Bell Service Areas (Cont'd)**

<b>EXCHANGE AREAS IN LOCAL SERVICE AREA</b>		
<b>EXCHANGE AREA</b>	<b>OHIO BELL</b>	<b>OTHER</b>
Somerton	Somerton Barnesville Beallsville Bethesda Woodsfield	(None)
South Charleston	South Charleston Cedarville London Pitchin South Solon South Vienna Springfield	(None)
South Solon	South Solon Cedarville Jamestown Jeffersonville London Sedalia South Charleston	(None)
South Vienna	South Vienna London South Charleston Springfield	(None)
Springfield	Springfield Donnelsville Enon Medway New Carlisle North Hampton Pitchin South Charleston South Vienna Tremont City Yellow Springs-Clifton	Catawba – GTE

Issued: October 6, 2006

Effective: November 6, 2006

Issued by: Paul Jarman  
President  
14870 South Pony Express Road  
Bluffdale, Utah 84065

Case Nos. 90-9298-TP-TRP and 04-1759-TP-ACE

**SECTION 3 – SERVICE AREAS****3.1 Exchange Service Areas (Cont'd)****3.1.1 Local Calling Scope – Ohio Bell Service Areas (Cont'd)**

<b>EXCHANGE AREAS IN LOCAL SERVICE AREA</b>		
<b>EXCHANGE AREA</b>	<b>OHIO BELL</b>	<b>OTHER</b>
Spring Valley	Spring Valley Dayton Met. Area Xenia	(None)
Steubenville	Steubenville Mingo Junction Toronto	Amsterdam – GTE Berholz – GTE Bloomingdale – Western Reserve Brilliant – GTE Follansbee, WV – C&P of WV Hopedale – Western Reserve Knoxville – GTE Richmond – GTE Smithfield – GTE Weirton, WV – C&P of WV
Strongsville	Cleveland Met. Area Chesterland	Aurora – Western Reserve Bainbridge – Western Reserve Brunswick – GTE Columbia Station – Elyria Hinckley – Western Reserve Northfield – Western Reserve Richfield – Western Reserve Russell – Western Reserve Twinsburg – Western Reserve
Sugar Grove	Sugar Grove Lancaster	(None)
Sugar Tree Ridge	Sugar Tree Ridge Belfast Danville Hillsboro Winchester	Mowrystown – GTE
Terrace	Cleveland Met. Area Burton Chesterland Kirtland	Aurora – Western Reserve Bainbridge – Western Reserve Brunswick – GTE Columbia Station – Elyria Hinckley – Western Reserve Northfield – Western Reserve Richfield – Western Reserve Russell – Western Reserve Twinsburg – Western Reserve

Issued: October 6, 2006

Effective: November 6, 2006

Issued by: Paul Jarman  
President  
14870 South Pony Express Road  
Bluffdale, Utah 84065

Case Nos. 90-9298-TP-TRP and 04-1759-TP-ACE

## SECTION 3 – SERVICE AREAS

## 3.1 Exchange Service Areas (Cont'd)

## 3.1.1 Local Calling Scope – Ohio Bell Service Areas (Cont'd)

EXCHANGE AREAS IN LOCAL SERVICE AREA		
EXCHANGE AREA	OHIO BELL	OTHER
Thornville	Thornville Glenford New Lexington Rushville Somerset	Hebron – United Millersport – GTE Pleasantville – GTE Newark – Alltel
Tiffin	Tiffin New Riegel	Attica – GTE Bascom – Bascom Bloomville – GTE McCutchenville – Sycamore Melmore – Sycamore Old Fort – United Republic – GTE Sycamore – Sycamore Bettsville – GTE
Toledo	Toledo Met. Area	Curfice-Oregon – GTE Delta – Alltel Elmore – GTE Eric, MI – General of MI Genoa – GTE Grand Rapids – GTE Haskins-Tontogany – GTE Lambertville-SHiteford MI – Alltel, MI Lost Peninsula, MI – General of MI Luckey – United Moline – United N. Sylvania, MI – GTE Richfield Center-Berkey – United Stony Ridge – United Swanton – United Sylvania – GTE Temperance, MI – General of MI Waterville – United Matamora – United Woodville – United

Issued: October 6, 2006

Effective: November 6, 2006

Issued by: Paul Jarman  
President  
14870 South Pony Express Road  
Bluffdale, Utah 84065

Case Nos. 90-9298-TP-TRP and 04-1759-TP-ACE

## SECTION 3 – SERVICE AREAS

## 3.1 Exchange Service Areas (Cont'd)

## 3.1.1 Local Calling Scope – Ohio Bell Service Areas (Cont'd)

EXCHANGE AREAS IN LOCAL SERVICE AREA		
EXCHANGE AREA	OHIO BELL	OTHER
Toronto	Toronto Steubenville Wellsville	Knoxville-GTE
Tremont City	Tremont City North Hampton Springfield	(None)
Trenton	Trenton Middletown Monroe	(None)
Trinity	Cleveland Met. Area Chesterland	Aurora – Western Reserve Bainbridge – Western Reserve Brunswick – GTE Columbia Station – Alltel Ohio Elyria – Alltel Ohio Hinckley – Western Reserve North Eaton – GTE Northfield – Western Reserve Richfield – Western Reserve Twinsburg – Western Reserve Avon Lake – Century
Uhrichsville	Uhrichsville Gnadenhutten	Bowertown – GTE Freeport – GTE New Philadelphia – GTE
Uniontown	Uniontown Akron Greensburg Mogadore Hartville North Canton	(None)
Upper Sandusky	Upper Sandusky	Carey – GTE Harpster – GTE McCutchenville – Sycamore Nevada – GTE Sycamore – Sycamore Wharton – GTE

Issued: October 6, 2006

Effective: November 6, 2006

Issued by: Paul Jacman  
President  
14870 South Pony Express Road  
Bluffdale, Utah 84065

Case Nos. 90-9298-TP-TRP and 04-1759-TP-ACE

## SECTION 3 -- SERVICE AREAS

## 3.1 Exchange Service Areas (Cont'd)

## 3.1.1 Local Calling Scope -- Ohio Bell Service Areas (Cont'd)

EXCHANGE AREAS IN LOCAL SERVICE AREA		
EXCHANGE AREA	OHIO BELL	OTHER
Vandalia	Dayton Met. Area Donnelsville Enon Medway New Carlisle Spring Calley	Englewood - GTE Liberty - GTE Tipp City - GTE Trotwood - GTE Troy - GTE
Victory	Cleveland Met. Area Chesterland	Aurora - Western Reserve Bainbridge - Western Reserve Brunswick - GTE Columbia Station - Alltel Ohio Hinckley - Western Reserve Northfield - Western Reserve Richfield - Western Reserve Russell - Western Reserve Twinsburg - Western Reserve
Vinton	Vinton Cheshire Gallipolis Rio Grande	(None)
Walnut	Walnut Arabia Gallipolis Guyan Rio Grande	(None)
Washington Ct. House	Washington Ct. House Bloomington Jeffersonville Milledgeville New Holland	(None)
Wellsville	Wellsville East Liverpool Lisbon Salineville Toronto	Chester, WV - C&P of WV

Issued: October 6, 2006

Effective: November 6, 2006

Issued by: Paul Jarman  
President  
14870 South Pony Express Road  
Bluffdale, Utah 84065

Case Nos. 90-9298-TP-TRP and 04-1759-TP-ACE

**SECTION 3 – SERVICE AREAS****3.1 Exchange Service Areas (Cont'd)****3.1.1 Local Calling Scope – Ohio Bell Service Areas (Cont'd)**

<b>EXCHANGE AREAS IN LOCAL SERVICE AREA</b>		
<b>EXCHANGE AREA</b>	<b>OHIO BELL</b>	<b>OTHER</b>
Westerville	Columbus Met. Area	Cheshire Center – GTE Delaware – GTE Johnstown – United Pataskala – United Rathbone – GTE Sunbury – United
West Jefferson	Columbus Met. Area London	Cheshire Center – GTE Pataskala – United Plain City – GTE Rathbone – GTE Sunbury – United
West Lafayette	West Lafayette Conesville Coshocton Newcomerstown	(None)
Whitehouse	Toledo Met. Area	Grand Rapids – GTE Lost Peninsula, MI – General of MI Neapolis – Alltel Ohio North Sylvania, MI – GTE Richfield Center-Berkey – United Swanton – United Sylvania – GTE Waterville – United
Wickliffe	Cleveland Met. Area Chesterland Kirtland Mentor	Aurora – Western Reserve Bainbridge – Western Reserve Brunswick – GTE Columbia Station – Alltel Ohio Hinckley – Western Reserve Northfield – Western Reserve Richfield – Western Reserve Russell – Western Reserve Twinsburg – Western Reserve

Issued: October 6, 2006

Effective: November 6, 2006

Issued by: Paul Jarman  
President  
14870 South Pony Express Road  
Bluffdale, Utah 84065

Case Nos. 90-9298-TP-TRP and 04-1759-TP-ACE



## SECTION 3 -- SERVICE AREAS

## 3.1 Exchange Service Areas (Cont'd)

## 3.1.1 Local Calling Scope -- Ohio Bell Service Areas (Cont'd)

EXCHANGE AREAS IN LOCAL SERVICE AREA		
EXCHANGE AREA	OHIO BELL	OTHER
Willoughby	Cleveland Met. Area Chesterland Kirtland Leroy Mentor Painesville	Aurora -- Western Reserve Bainbridge -- Western Reserve Brunswick -- GTE Columbia Station -- Alltel, Ohio Hinckley -- Western Reserve Northfield -- Western Reserve Perry -- Western Reserve Richfield -- Western Reserve Russell -- Western Reserve Twinsburg -- Western Reserve
Winchester	Winchester Sugar Tree Ridge	Sardinia -- GTE Seaman -- GTE West Union -- GTE
Woodsfield	Woodsfield Beallsville Clarington Duffy Graysville Lewisville Somerton	(None)
Worthington	Columbus Met. Area	Cheshire Center -- GTE Delaware -- GTE Pataskala -- Union Rathbone -- GTE Sunbury -- United
Xenia	Xenia Beavercreek Bellbrook Bowersville Cedarville Jamestown Spring Valley Yellow Springs -- Clifton Dayton	New Burlington -- GTE Port William

Issued: October 6, 2006

Effective: November 6, 2006

Issued by: Paul Jarnan  
President  
14870 South Pony Express Road  
Bluffdale, Utah 84065

Case Nos. 90-9298-TP-TRP and 04-1759-TP-ACE

---

**SECTION 3 – SERVICE AREAS****3.1 Exchange Service Areas (Cont'd)****3.1.1 Local Calling Scope – Ohio Bell Service Areas (Cont'd)**

EXCHANGE AREAS IN LOCAL SERVICE AREA		
EXCHANGE AREA	OHIO BELL	OTHER
Yellow Springs – Clifton	Yellow Springs-Clifton Cedarville Enon Fairborn Pitchin Xenia Springfield Dayton	(None)
Zanesville	Zanesville Dresden Fultonham Norwich Philo Roseville New Lexington	Adamsville – United Fazeysburg – United Gratit – Altel

Issued: October 6, 2006

Effective: November 6, 2006

Issued by: Paul Jarman  
President  
14870 South Pony Express Road  
Bluffdale, Utah 84065

Case Nos. 90-9298-TP-TRP and 04-1759-TP-ACE

---

**SECTION 3 – SERVICE AREAS****3.1 Exchange Service Areas (Cont'd)****3.1.1 Local Calling Scope – Ohio Bell Service Areas (Cont'd)****A. Metropolitan Areas**

- 1.) The exchange areas included in the Cleveland Metropolitan Area are as follows:

Cleveland	North Royalton
Bedford	Olmstead Falls
Berea	Strongsville
Brecksville	Terrace
Chagrin Falls	Trinity
Gates Mills	Victory
Hillcrest	Wickliffe
Independence	Willoughby
Montrose	

- 2.) The exchange areas included in the Columbus Metropolitan Area are as follows:

Columbus	Hilliard
Alton	Lockbourne
Canal Winchester	New Albany
Dublin	Reynoldsville
Gahanna	Westerville
Grove City	West Jefferson
Groveport	Worthington
Harrisburg	

- 3.) The exchange areas included in the Dayton Metropolitan Area are as follows:

Dayton	Fairborn
Beavercreek	Miamisburg-West Carrollton
Bellbrook	Vandalia
Centerville	

- 4.) The exchange areas included in the Toledo Metropolitan Area are as follows:

Toledo	Holland
Maumee	Perrysburg
Whitehouse	

---

Issued: October 6, 2006

Effective: November 6, 2006

Issued by: Paul Jarman  
President  
14370 South Pony Express Road  
Bluffdale, Utah 84065

Case Nos. 90-9298-TP-TRP and 04-1759-TP-ACE

---

**SECTION 4 -- BASIC SERVICES AND RATES (Cont'd)****4.5 Local Dialtone Service****4.5.1 General**

The Company offers local dialtone service to customers in the Exchange Areas of the LECs listed in Section 3.1. Local dialtone service allows customers to initiate and terminate calls within their local calling areas.

**4.5.2 Rates**

Service Connection Fee, one-time charge per line:		
Primary Line		\$19.95
Secondary Line		\$29.95
Monthly Rate		
Primary Line		\$34.95
Secondary Line		\$34.95

---

Issued: October 6, 2006

Effective: November 6, 2006

Issued by: Paul Jarman  
President  
14870 South Pony Express Road  
Bluffdale, Utah 84065

Case Nos. 90-9298-TP-TRP and 04-1759-TP-ACE

---

**SECTION 5 – MISCELLANEOUS SERVICES AND RATES**

**5.1 Service Change Charges**

Non-recurring charges apply to processing Service Orders for new service, for changes in service, and for changes in the Customer's primary interexchange carrier (PIC) code.

**5.1.1 Service Order Charges**

Transfer of Service Charge, Primary Line – applies to the first line of a Transfer of Service Order (TOS), when a customer requests a move or change in physical location. This charge applies whether a customer changes telephone number or not. If, in addition, the Customer requests the telephone number be changed, a separate charge may apply.

---

Issued: October 6, 2006

Effective: November 6, 2006

Issued by: Paul Jarman  
President  
14870 South Pony Express Road  
Bluffdale, Utah 84065

Case Nos. 90-9298-TP-TRP and 04-1759-TP-ACE

---

**SECTION 5 – MISCELLANEOUS SERVICES AND RATES (Cont'd)****5.1 Service Order and Change Charges (Cont'd)****5.1.2 Change Order Charges**

Change Order Charges apply to work associated with providing exchange line service or customer-requested changes to existing services. One charge applies for each change order requested by the customer. If multiple changes listed below are requested by the Customer and occur on the same order/request one charge only applies. A Change Order Service Charge applies to the following customer-initiated changes:

Custom Calling Feature Change Order – applies when a Customer requests a change, adding or removing a custom calling feature.

Toll Restriction Fee Order – applies when a Customer requests a change, adding or removing Toll Restriction Service.

Telephone Number Change Order – applies to each telephone number change request/order.

Listing Change Charge – applies when a Customer requests/orders a change to add or delete a white pages listing or requests a change to add/delete listings. This charge also applies to request for Non-Published or Non-Listed numbers.

---

Issued: October 6, 2006

Effective: November 6, 2006

Issued by: Paul Jarman  
President  
14870 South Pony Express Road  
Bluffdale, Utah 84065  
Case Nos. 90-9298-TP-TRP and 04-1759-TP-ACE

---

**SECTION 5 - MISCELLANEOUS SERVICES AND RATES (Cont'd)****5.1 Service Order and Change Charges (Cont'd)****5.1.3 Rates**

<u>Service Order Charges</u>	<u>Charge</u>
Primary Service Connection Charge	*
Secondary Service Connection Charge	*
Transfer of Service Charge, Primary Line	\$40.00
Transfer of Service Charge, Secondary Line	\$20.00
Technician Dispatch Charge	\$75.00
Service Order Charge	N/A
<u>Change Order Service Charges</u>	
Custom Calling Feature Change Order	\$15.00
Toll Restriction Fee Order	\$5.00
Telephone Number Change Order	\$5.00
Listing Change Charge	\$5.00

\*Service Connection charges are listed with the rates for each specific service tarified.

---

Issued: October 6, 2006

Effective: November 6, 2006

Issued by: Paul Jarman  
President  
14870 South Pony Express Road  
Bluffdale, Utah 84065

Case Nos. 90-9298-TP-TRP and 04-1759-TP-ACE

---

**SECTION 5 – MISCELLANEOUS SERVICES AND RATES (Cont'd)****5.2 Restoration of Service**

A restoration charge applies to the restoration of suspended service and facilities because of nonpayment of bills and is payable at the time that the restoration of the suspended service and facilities is arranged. The restoration charge does not apply when, after disconnection of service, service is later re-installed.

	<u>Rate</u>
Per occasion	\$25.00

---

Issued: October 6, 2006

Effective: November 6, 2006

Issued by: Paul Jarman  
President  
14870 South Pony Express Road  
Bluffdale, Utah 84065  
Case Nos. 90-9298-TP-TRP and 04-1759-TP-ACE



---

**SECTION 5 - MISCELLANEOUS SERVICES AND RATES (Cont'd)****5.4 Public Telephone Surcharge**

In order to recover the Company's expenses to comply with the FCC's pay telephone compensation plan effective on October 7, 1997 (FCC 97-371), an undiscountable per call charge is applicable to all intrastate calls that originate from any pay telephone used to access Company provided services. This surcharge, which is in addition to standard tariffed usage charges and any applicable service charges and surcharges associated with service, applies for the use of the instrument used to access Company provided service and is unrelated to the service accessed from the pay telephone.

Pay telephones include coin-operated and coinless phones owned by local telephone companies, independent companies and interexchange carriers. The Public Pay Telephone Surcharge applies to the initial completed call and any reoriginated call (e.g., using the "#" symbol). The Public Pay Telephone Surcharge does not apply to calls placed from pay telephones at which the Customer pays for service by inserting coins during the progress of the call.

Whenever possible, the Public Pay Telephone Surcharge will appear on the same invoice containing the usage charges for the surcharged call. In cases where proper pay telephone coding digits are not transmitted to the Company prior to completion of a call, the Public Pay Telephone Surcharge may be billed on a subsequent invoice after the Company has obtained information from a carrier that the originating station is an eligible pay telephone.

Rate Per Call: \$0.55

---

Issued: October 6, 2006

Effective: November 6, 2006

Issued by: Paul Jarman  
President  
14870 South Pony Express Road  
Bluffdale, Utah 84065  
Case Nos. 90-9298-TP-TRP and 04-1759-TP-ACE

---

**SECTION 5 – MISCELLANEOUS SERVICES AND RATES (Cont'd)**

**5.5 Custom Calling Features**

**5.5.1 Feature Descriptions (Cont'd)**

Per Call Blocking: To activate per-call blocking, a Customer dials a special code prior to placing a call. Blocking will be activated for that outgoing call only. There is no charge for using per call blocking, and it is provided on an unlimited basis.

Per Line Blocking: When blocking is established on the line, it can be deactivated by dialing a code before each call. This one call unblock allows the name and/or number to be sent for that one call only. There is no charge for per line blocking.

---

Issued: October 6, 2006

Effective: November 6, 2006

Issued by: Paul Jarman  
President  
14870 South Pony Express Road  
Bluffdale, Utah 84065

Case Nos. 90-9298-TP-TRP and 04-1759-TP-ACE

---

**SECTION 5 - MISCELLANEOUS SERVICES AND RATES (Cont'd)****5.5 Custom Calling Features****5.5.2 Rates**

FEATURE	RATE	BILLED
Per Call Blocking	No charge	
Per Line Blocking	No charge	

---

Issued: October 6, 2006

Effective: November 6, 2006

Issued by: Paul Jarman  
President  
14870 South Pony Express Road  
Bluffdale, Utah 84065

Case Nos. 90-9298-TP-TRP and 04-1759-TP-ACE

---

**SECTION 5 – MISCELLANEOUS SERVICES AND RATES (Cont'd)**

**5.6 Directory Assistance and Operator Services**

A Customer may obtain assistance, for a charge, in determining a telephone number by dialing Directory Assistance Service.

**5.6.1 Basic Directory Assistance**

The rates specified following apply when Customers request Company assistance in determining telephone numbers of Customers who are located within the State.

A maximum of two (2) requested telephone numbers are allowed per call.

**A. Exemptions**

A business or residence main telephone exchange line may be registered for exemption from Directory Assistance charges where one of the users of the line is considered to be legally blind, visually or physically handicapped, or where the user's handicap prevents the dialing of a telephone in a conventional manner or permits only the dialing of "0." Requests for exemption must be accompanied by certification of the handicap. Acceptable certifications include those signed by a physician, issued by a state agency qualified to certify such handicaps or pre-existing certifications establishing visual or physical inability to use a directory such as those which qualify the handicapped person for an income tax exemption or social security benefits on the basis of blindness or physical disability or for use of the facilities of any agency for the blind.

**B. Allowances**

There are no call allowances for Directory Assistance Service.

---

Issued: October 6, 2006

Effective: November 6, 2006

Issued by: Paul Jarman  
President  
14870 South Pony Express Road  
Bluffdale, Utah 84065

Case Nos. 90-9298-TP-TRP and 04-1759-TP-ACE

**SECTION 5 - MISCELLANEOUS SERVICES AND RATES (Cont'd)****5.6 Directory Assistance and Operator Services (Cont'd)****5.6.2 Directory Assistance Rates**

Direct dialed, local	<u>Per Use Charge</u> \$0.85
----------------------	---------------------------------

**5.6.3 Operator Service Rates**

The Company provides operator services to its customers pursuant to agreement with a third-party operator services provider. The following per call surcharges apply to all calls requesting Company's operator services assistance.

Station-to-station, local	<u>Per Use Surcharge</u> \$0.85
Person-to-person, local	\$2.50

---

Issued: October 6, 2006

Effective: November 6, 2006

Issued by: Paul Jarman  
President  
14870 South Pony Express Road  
Bluffdale, Utah 84065

Case Nos. 90-9298-TP-TRP and 04-1759-TP-ACE

---

**SECTION 5--MISCELLANEOUS SERVICES AND RATES (Cont'd)****5.7 Busy Line Verification and Emergency Interrupt Service**

Upon request of a calling party, the Company will verify a busy condition on a designated local service line. The operator will determine if the line is clear or in use and report to the calling party. At the request of the Customer, the operator will interrupt the call on the busy line. Emergency Interruption is only permitted in cases where the calling party indicates an emergency exists and requests interruption and is performed once the line status has been determined through the Busy Line Verification process.

If the Customer has the operator interrupt a call, both the Busy Line Verification and the Emergency Interrupt charge will apply.

No charge will apply when the calling party advises that the call is to or from an official public emergency agency. Busy Verification and Interrupt Service is furnished where and to the extent that facilities permit.

The Customer shall indemnify and save the Company harmless against all claims that may arise from either party to the interrupted call or any person.

	<u>Per Call</u>
Busy Line Verification, each occasion	\$2.00
Emergency Interruption	\$2.50

---

Issued: October 6, 2006

Effective: November 6, 2006

Issued by: Paul Jarman  
President  
14870 South Pony Express Road  
Bluffdale, Utah 84065

Case Nos. 90-9298-TP-TRP and 04-1759-TP-ACE

---

**SECTION 5—MISCELLANEOUS SERVICES AND RATES (Cont'd)**

**5.8 Directory Listing Service**

**5.8.1 General**

The following rates and regulations apply to standard listings in light face type in the white pages (alphabetical section) of the telephone directory and to the Directory Assistance records of the Company.

Directory listings are limited to such information as is essential to the identification of the listed party. The listing of a service, commodity, or trade name is not permitted unless it is the name, or an integral part of the name, under which the Customer does business.

A listing is limited to one line in the directory, except where in the judgment of the Company, more than one line is required to identify the Customer properly. In such cases, the additional lines required are provided at no extra charge.

Dual name listings are permitted as a regular directory listing for residential service.

Listing services are available with all classes of main telephone exchange service.

**5.8.2 Listings**

**A. Primary Listing**

One listing, termed the primary listing, is included with each exchange access line and each joint user.

---

Issued: October 6, 2006

Effective: November 6, 2006

Issued by: Paul Jarman  
President  
14870 South Pony Express Road  
Bluffdale, Utah 84065

Case Nos. 90-9298-TP-TRP and 04-1759-TP-ACE

---

**SECTION 5 -- MISCELLANEOUS SERVICES AND RATES (Cont'd)**

**5.8 Directory Listing Service (Cont'd)**

**5.8.2 Listings (Cont'd)**

**B. Additional Listings**

Additional listings may be the listings of individual names of the Customer and members of the Customer's household, tenants of residential Customers who lease the Customer's premises for less than one year and do not occupy the premises at the same time as the Customer, members of a firm, officers of a corporation, employees of the Customer or other persons associated in business with the Customer, a business which the Customer owns and cross reference and alternate number listings.

Ordinarily, all additional listings are of the same address and telephone number as the primary listings, except as provided for joint user and alternate number listings.

Special Types of Additional Listings include:

Duplicate Listings -- A listing of another name by which the customer is known, such as a nickname, abbreviated name, a name commonly spelled in more than one way, and a name consisting of several words which the public commonly rearranges. The listing may be complete or in a cross-reference form.

Alternate Telephone Numbers -- A listing which refers calling parties to another telephone number at certain hours or on certain days or in case no answer is received on the call to the primary number.

---

Issued: October 6, 2006

Effective: November 6, 2006

Issued by: Paul Jarman  
President  
14870 South Pony Express Road  
Bluffdale, Utah 84065  
Case Nos. 90-9298-TP-TRP and 04-1759-TP-ACE



---

SECTION 5 - MISCELLANEOUS SERVICES AND RATES (Cont'd)

5.8 Directory Listing Service (Cont'd)

5.8.2 Listings (Cont'd)

C. Nonpublished Service

The telephone numbers of nonpublished service are not listed in either the Company's alphabetical directory or Directory Assistance records available to the general public.

Incoming calls to nonpublished service will be completed by the Company only when the calling party places the call by number, and no exception will be made, nor will the Customer be called to determine whether he/she wishes to receive the call, even though it appears that the calling party desires the connection because of an emergency.

The Company is not responsible for any claims made or liability arising from failure to receive calls because of this arrangement.

The Subscriber indemnifies (i.e., promises to reimburse the Company for any amount the Company must pay as a result of) and save the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the publication of a non-published service or the disclosing of said number to any person.

---

Issued: October 6, 2006

Effective: November 6, 2006

Issued by: Paul Jarman  
President  
14870 South Pony Express Road  
Bluffdale, Utah 84065

Case Nos. 90-9298-TP-TRP and 04-1759-TP-ACE

---

**SECTION 5 - MISCELLANEOUS SERVICES AND RATES (Cont'd)****5.8 Directory Listing Service (Cont'd)****5.8.3 Rates and Charges**

	<u>Per Month</u>
Primary Listings	\$0.00

---

Issued: October 6, 2006

Effective: November 6, 2006

Issued by: Paul Jarman  
President  
14870 South Pony Express Road  
Bluffdale, Utah 84065  
Case Nos. 90-9298-TP-TRP and 04-1759-TP-ACE

---

**SECTION 5 - MISCELLANEOUS SERVICES AND RATES (Cont'd)**

**5.9 Carrier Presubscription**

**5.9.1 General**

Carrier Presubscription is a procedure whereby a Customer designates to the Company the carrier which the Customer wishes to be the carrier of choice for intraLATA and interLATA toll calls. Such calls are automatically directed to the designated carrier, without the need to use carrier access codes or additional dialing to direct the call to the designated carrier. Presubscription does not prevent a Customer who has presubscribed to an intraLATA or interLATA toll carrier from using carrier access codes or additional dialing to direct calls to an alternative long distance carrier on a per call basis.

---

Issued: October 6, 2006

Effective: November 6, 2006

Issued by: Paul Jarman  
President  
14870 South Pony Express Road  
Bluffdale, Utah 84065  
Case Nos. 90-9298-TP-TRP and 04-1759-TP-ACE

---

**SECTION 5 - MISCELLANEOUS SERVICES AND RATES (Cont'd)****5.10 Toll Restriction Service**

Provides for Exchange Access lines or trunks to be restricted from dialing billable toll calls. Directly dialed calls to 700/900 services and operator dialed calls billed to the line are not allowed. This arrangement does allow Calling Card calls, Collect calls, Third Number calls, and direct dialed calls to 911, Directory Assistance and Toll Free services. This service is available where facilities permit.

**5.10.1 Rates**

	<u>Rate</u>
Nonrecurring charge, per line	*
Monthly, per line	\$8.50

\*For nonrecurring charges associated with Toll Restriction Service, see Section 5.1 of this tariff.

---

Issued: October 6, 2006

Effective: November 6, 2006

Issued by: Paul Jarman  
President  
14870 South Pony Express Road  
Bluffdale, Utah 84065  
Case Nos. 90-9298-TP-TRP and 04-1759-TP-ACE

EXHIBIT A.2

Proposed Revised Tariff Pages of UCN, Inc.  
PUCO Tariff No. 4

### SERVICE AREA DESCRIPTION

UCN, Inc. will offer service in those areas currently served by SBC-Ameritech Ohio, AT&T, MCI and/or Level 3. This tariff is effective only where an interconnection agreement is effective between UCN, Inc. and the underlying carrier. Specific service area information may be found in Section 3 of this tariff.

Customers have certain rights and responsibilities under the Minimum Telephone Service Standards (Ohio Adm. Code 4901:1-5) (MISS). These safeguards can be found in the Appendix to Ohio Adm. Code 4901:1-5-03, which is entitled "Telephone Customer Rights and Responsibilities." These rights and responsibilities include complaint handling, ordering or changing service, service repair, payment of bills, and disconnection and reconnection of service.

Consumers may find information concerning the Company's detariffed services online at [www.ucn.net/Default.aspx?tabid=94](http://www.ucn.net/Default.aspx?tabid=94).

---

Issued: April 2, 2008

Effective: April 2, 2008

Issued by: Paul Jarman  
President  
7730 S. Union Park Avenue, Suite 500  
Midvale, Utah 84047  
Case Nos. 90-9298-TP-TRP and 04-1759-TP-ACE

---

**SECTION 2 – RULES AND REGULATIONS (CONT'D)**

**2.5 Payment Arrangements (Cont'd)**

- F. The Customer will be assessed a charge for each check or other payment type submitted by the Customer to the Company that a bank or other financial institution refuses to honor.

Actual  
\$20.00

Maximum  
\$40.00

---

Issued: April 2, 2008

Effective: April 2, 2008

Issued by: Paul Jarman  
President  
7730 S. Union Park Avenue, Suite 500  
Midvale, Utah 84047

Case Nos. 90-9298-TP-TRP and 04-1759-TP-ACE

---

**SECTION 2 – RULES AND REGULATIONS (CONT'D)**

**2.5 Payment Arrangements (Cont'd)**

**2.5.3 Disputed Bills**

- A. In the event that a billing dispute occurs concerning any charges billed to the Customer by the Company, the Company may require the Customer to pay the undisputed portion of the bill to avoid discontinuance of service for non-payment. The Customer may submit claim for the disputed amount in writing or verbally.
- B. Unless disputed, the invoice shall be deemed to be correct and payable in full by the Customer. If the Customer is unable to resolve any dispute with the Company, then the Customer may file a complaint with the Public Utility Commission of Ohio. The complaint may be filed at the following address:

Public Interest Center  
Public Utility Commission of Ohio  
180 East Broad Street  
Columbus, Ohio 43215-3793

The Customer may also contact the Commission via email at [www.puco.ohio.gov](http://www.puco.ohio.gov) or by toll-free number at 1-800-686-7826 or, for TDD-TTY, at 1-800-686-1570.

- C. If the dispute is resolved in favor of the Customer and the Customer has withheld the disputed amount, no interest credits or penalties will apply.

**2.5.4 Advance Payments**

To safeguard its interests, the Company may require a Customer to make an advance payment before services and facilities are furnished. The advance payment will not exceed an amount equal to the non-recurring charge(s) and one month's charges for the service or facility. In addition, where special construction is involved, the advance payment may also include an amount equal to the estimated non-recurring charges for the special construction for a period to be set between the Company and the Customer. The advance payment will be credited to the Customer's initial bill.

---

Issued: April 2, 2008

Effective: April 2, 2008

Issued by: Paul Jarman  
President  
7730 S. Union Park Avenue, Suite 500  
Midvale, Utah 84047

Case Nos. 90-9298-TP-TRP and 04-1759-TP-ACE



**SECTION 3 – SERVICE AREAS****3.1 Exchange Service Areas**

Local exchange services are provided, subject to availability of facilities and equipment, in areas currently served by the following Incumbent LECs: 1) Ameritech.

**3.1.1 Local Calling Scope – Ohio Bell Service Areas**

<b>EXCHANGE AREAS IN LOCAL SERVICE AREA</b>		
<b>EXCHANGE AREA</b>	<b>OHIO BELL</b>	<b>OTHER</b>
Aberdeen	Aberdeen Ripley	Maysville, Ky. – S. Central Bell
Akron	Akron Atwater* Greensburg Hartville Kent Manchester Mogadore North Canton Uniontown Ravenna Rootstown	Doylestown – Doylestown Hudson (342, 650 and 655 central offices only) – Western Reserve Montrose – GTE Peninsula – Western Reserve Wadsworth – GTE Sharon Center – GTE Rittman – United
Alliance	Alliance Atwater Canton Mariboro Sebring	Damascus – United N. Benton – United N. Georgetown – GTE Paris – GTE
Alton	Columbus Met. Area London	Cheshire Center – GTE Pataskala – United Rathbone – GTE Sunbury – United Resaca – GTE
Arabia	Arabia Guyan Ironton Walnut	(None)

Issued: April 2, 2008

Effective: April 2, 2008

Issued by: Paul Jarman  
President  
7730 S. Union Park Avenue, Suite 500  
Midvale, Utah 84047

Case Nos. 90-9298-TP-TRP and 04-1759-TP-ACE

## SECTION 3 – SERVICE AREAS

## 3.1 Exchange Service Areas (Cont'd)

## 3.1.1 Local Calling Scope – Ohio Bell Service Areas (Cont'd)

EXCHANGE AREAS IN LOCAL SERVICE AREA		
EXCHANGE AREA	OHIO BELL	OTHER
Atwater	Akron Atwater Alliance Kent Marlboro Ravenna Rootstown	(None)
Barnesville	Barnesville Beallsville Bethesda Somerton	Fairview – Western Reserve Morristown – Western Reserve Quaker City – Western Reserve
Beallsville	Beallsville Barnesville Bethesda Clarington Somerton Woodsfield	(None)
Beavercreek	Dayton Met. Area Donnelsville Enon Jamestown Medway New Carlisle Spring Valley Xenia	Englewood – GTE Liberty – GTE Trotwood – GTE
Bedford	Cleveland Met. Area Chesterland	Aurora – Western Reserve Bainbridge – Western Reserve Brunswick – GTE Columbia Station – Alltel, Ohio Hinckley – Western Reserve Northfield – Western Reserve Richfield – Western Reserve Russell – Western Reserve Twinsburg – Western Reserve
Belfast	Belfast Hillsboro Marshall Sugar Tree Ridge	(None)

Issued: April 2, 2008

Effective: April 2, 2008

Issued by: Paul Jarman  
President  
7730 S. Union Park Avenue, Suite 500  
Midvale, Utah 84047

Case Nos. 90-9298-TP-TRP and 04-1759-TP-ACE

## SECTION 3 – SERVICE AREAS

## 3.1 Exchange Service Areas (Cont'd)

## 3.1.1 Local Calling Scope – Ohio Bell Service Areas (Cont'd)

EXCHANGE AREAS IN LOCAL SERVICE AREA		
EXCHANGE AREA	OHIO BELL	OTHER
Bellaire (Wheeling Zone VI)	Wheeling Zone VI Wheeling Zone VII Wheeling Zone VIII	Centerville – Western Reserve Wheeling Zone I – C&P of WV Wheeling Zone II – C&P of WV Wheeling Zone III – C&P of WV Wheeling Zone V – C&P of WV
Bellbrook	Dayton Met. Area Donnelsville Enon Medway New Carlisle Spring Valley Xenia	Englewood – GTE Liberty – GTE Trotwood – GTE
Belpre	Belpre Marietta	Little Hocking – Western Reserve Mineralwells, WV – C&P of WV Parkersburg, WV – C&P of WV Valley Mills – C&P of WV
Berea	Cleveland Met. Area Chesterland	Aurora – Western Reserve Bainbridge – Western Reserve Brunswick – GTE Columbia Station – Alltel, Ohio Elyria – Alltel, Ohio Hinckley – Western Reserve North Eaton – GTE Northfield – Western Reserve Richfield – Western Reserve Russell – Western Reserve Twinsburg – Western Reserve
Bethesda	Bethesda Barnesville Beallsville Somerton Wheeling Zone VIII	Centerville – Western Reserve Morristown – Western Reserve

Issued: April 2, 2008

Effective: April 2, 2008

Issued by: Paul Jarman  
President  
7730 S. Union Park Avenue, Suite 500  
Midvale, Utah 84047

Case Nos. 90-9298-TP-TRP and 04-1759-TP-ACE

---

**SECTION 3 – SERVICE AREAS**
**3.1 Exchange Service Areas (Cont'd)****3.1.1 Local Calling Scope – Ohio Bell Service Areas (Cont'd)**

<b>EXCHANGE AREAS IN LOCAL SERVICE AREA</b>		
<b>EXCHANGE AREA</b>	<b>OHIO BELL</b>	<b>OTHER</b>
Bloomington	Bloomington Jeffersonville New Holland Sedalia Washington Ct. House	Mt. Sterling – United
Bloomingtonville	Bloomingtonville Castalia Sandusky	(None)
Bowersville	Bowersville Jamestown Milledgeville Xenia	(None)
Brecksville	Cleveland Met. Area Chesterland	Aurora – Western Reserve Bainbridge – Western Reserve Brunswick – GTE Columbia Station – Alltel, Ohio Hinckley – Western Reserve Northfield – Western Reserve Richfield – Western Reserve Russell – Western Reserve Twinsburg – Western Reserve
Burton	Burton Chagrin Falls Cleveland Terrace	Bainbridge – Western Reserve Chardon – Western Reserve E. Claridon – Western Reserve Huntsburg – Western Reserve Newbury – Western Reserve Parkman – Western Reserve Russell – Western Reserve
Canal Fulton	Canal Fulton Akron Canton Manchester Massillon North Canton	(None)

---

 Issued: April 2, 2008

Effective: April 2, 2008

Issued by: Paul Jarman  
 President  
 7730 S. Union Park Avenue, Suite 500  
 Midvale, Utah 84047

Case Nos. 90-9298-TP-TRP and 04-1759-TP-ACE

## SECTION 3 - SERVICE AREAS

## 3.1 Exchange Service Areas (Cont'd)

## 3.1.1 Local Calling Scope - Ohio Bell Service Areas (Cont'd)

EXCHANGE AREAS IN LOCAL SERVICE AREA		
EXCHANGE AREA	OHIO BELL	OTHER
Canal Winchester	Columbus Met. Area Carroll Lancaster	Amanda - GTE Baltimore - GTE Cheshire Center - GTE Pataskala - United Rathbone - GTE Sunbury - United
Canfield	Canfield North Jackson North Lima Salem Youngstown	Berling Center - United
Canton	Canton Alliance Canal Fulton Martville Louisville Magnolia-Waynesburg Marlboro Massillon Navarre North Canton	Bolivar - GTE Carrollton - GTE Delroy - GTE Malvern - GTE Mineral City - GTE Minerva - GTE Paris - GTE Beach City - GTE Brewster - GTE
Carroll	Carroll Canal Winchester Columbus Lancaster	Baltimore - GTE
Castalia	Castalia Bloomingville Sandusky	(None)
Cedarville	Cedarville Jamestown Pitchin South Solon South Charleston Yellow Springs-Clifton Xenia	(None)

Issued: April 2, 2008

Effective: April 2, 2008

Issued by: Paul Jarman  
President  
7730 S. Union Park Avenue, Suite 500  
Midvale, Utah 84047

Case Nos. 90-9298-TP-TRP and 04-1759-TP-ACE

## SECTION 3 – SERVICE AREAS

## 3.1 Exchange Service Areas (Cont'd)

## 3.1.1 Local Calling Scope – Ohio Bell Service Areas (Cont'd)

EXCHANGE AREAS IN LOCAL SERVICE AREA		
EXCHANGE AREA	OHIO BELL	OTHER
Centerville	Dayton Met. Area Donnelsville Enon Medway Franklin New Carlisle Spring Valley	Englewood – GTE Liberty – GTE Trotwood – GTE
Chagrin Falls	Burton Cleveland Met. Area Chesterland	Aurora – Western Reserve Bainbridge – Western Reserve Brunswick – GTE Columbia Station – Alltel, Ohio Hinckley – Western Reserve Newbury – Western Reserve Northfield – Western Reserve Richfield – Western Reserve Russell – Western Reserve Twinsburg – Western Reserve
Cheshire	Cheshire Gallipolis Vinton	Pomeroy – GTE
Chesterland	Chesterland Cleveland Met. Area Kirtland	East Claridon – Western Reserve Newbury – Western Reserve Russell – Western Reserve
Christiansburg	Christiansburg Fletcher Lena New Carlisle North Hampton	St. paris – W. Ohio Tipp City – GTE Troy – GTE
Clarington	Clarington Beallsville Duffy Woodsfield	Powhatan Point – Western Reserve

Issued: April 2, 2008

Effective: April 2, 2008

Issued by: Paul Jarman  
President  
7730 S. Union Park Avenue, Suite 500  
Midvale, Utah 84047

Case Nos. 90-9298-TP-TRP and 04-1759-TP-ACE

## SECTION 3 – SERVICE AREAS

## 3.1 Exchange Service Areas (Cont'd)

## 3.1.1 Local Calling Scope – Ohio Bell Service Areas (Cont'd)

EXCHANGE AREAS IN LOCAL SERVICE AREA		
EXCHANGE AREA	OHIO BELL	OTHER
Cleveland	Burton Cleveland Met. Area Chesterland Leroy	Aurora – Western Reserve Bainbridge – Western Reserve Brunswick – GTE Columbia Station – Alltel, Ohio East Claridon – Western Reserve Elyria – Alltel Ohio Grafton – GTE Hinckley – Western Reserve Montville – Western Reserve Newbury – Western Reserve North Easton – GTE Northfield – Western Reserve Perry – Western Reserve Richfield – Western Reserve Russell – Western Reserve Twinsburg – Western Reserve Valley City – GTE Avon Lake – Century
Columbiana	Columbiana Elect Palestine Lisbon Leetonia New Waterford North Lima Rogers Salem Youngstown	(None)

Issued: April 2, 2008

Effective: April 2, 2008

Issued by: Paul Jarman  
President  
7730 S. Union Park Avenue, Suite 500  
Midvale, Utah 84047

Case Nos. 90-9298-TP-TRP and 04-1759-TP-ACE

## SECTION 3 – SERVICE AREAS

## 3.1 Exchange Service Areas (Cont'd)

## 3.1.1 Local Calling Scope – Ohio Bell Service Areas (Cont'd)

EXCHANGE AREAS IN LOCAL SERVICE AREA		
EXCHANGE AREA	OHIO BELL	OTHER
Columbus	Carroll Columbus Met. Area London	Ashville – GTE Baltimore – GTE Cheshire Center – GTE Delaware – GTE Johnstown – United Kilbourne – GTE Mt. Sterling – United Pataskala – United Rathbone – GTE Sunbury – United Granville – Alltel Resaca – GTE Alexandria – United
Conesville	Conesville Coshocton Dresden West Lafayette	(None)
Corning	Corning New Lexington Shawnee	(None)
Coshocton	Coshocton Conesville West Lafayette	Cooperdale – GTE Warsaw – GTE
Dalton	Dalton Massillon	Orrville – United
Danville	Danville Hillsboro Sugar Tree Ridge	Lynchburg – GTE Mowrystown – GTE

Issued: April 2, 2008

Effective: April 2, 2008

Issued by: Paul Jarman  
President  
7730 S. Union Park Avenue, Suite 500  
Midvale, Utah 84047

Case Nos. 90-9298-TP-TRP and 04-1759-TP-ACE



## SECTION 3 – SERVICE AREAS

## 3.1 Exchange Service Areas (Cont'd)

## 3.1.1 Local Calling Scope – Ohio Bell Service Areas (Cont'd)

EXCHANGE AREAS IN LOCAL SERVICE AREA		
EXCHANGE AREA	OHIO BELL	OTHER
Dayton	Dayton Met. Area Donnellsville Enon Franklin* Jamestown Medway Middletown New Carlisle Spring valley Yellow Springs-Clifton Xenia	Brookville – GTE Englewood – GTE Farmersville – GTE Germantown – Germantown Gratis – GTE Laura – GTE Liberty – GTE New Lebanon – GTE Phillipsburg – GTE Tipp City – GTE Troy – GTE Trotwood – GTE Waynesville – United West Milton – GTE Lewisburg – GTE*
Donnellsville	Donnellsville Dayton Met. Area Enon Medway New Carlisle North Hampton Springfield	(None)
Dresden	Dresden Conesville Zanesville	Cooperdale-GTE Frazeyburg - United
Dublin	Columbus Met. Area	Cheshire Center – GTE Delaware – GTE Pataskala – United Plain City – GTE Rathbone – GTE Sunbury – United

Issued: April 2, 2008

Effective: April 2, 2008

Issued by: Paul Jarman  
President  
7730 S. Union Park Avenue, Suite 500  
Midvale, Utah 84047

Case Nos. 90-9298-TP-TRP and 04-1759-TP-ACE

## SECTION 3 – SERVICE AREAS

## 3.1 Exchange Service Areas (Cont'd)

## 3.1.1 Local Calling Scope – Ohio Bell Service Areas (Cont'd)

EXCHANGE AREAS IN LOCAL SERVICE AREA		
EXCHANGE AREA	OHIO BELL	OTHER
Duffy	Duffy Clarrington Gransville New Matamoros Woodsfield	(None)
East Liverpool	East Liverpool Lisbon Rogers Salineville Wellsville	Chester, WV – C&P of WV Hookstown, PA – PA Bell Smiths Ferry, PA – PA Bell
East Palestine	East Palestine Columbiana Lisbon New Waterford Rogers Salem Youngstown	E. Palestine, PA – PA Bell
Enon	Enon Dayton Met. Area Donnelsville Springfield Yellow Springs-Clifton	(None)
Fairborn	Dayton Met. Area Donnelsville Enon Medway New Carlisle Spring Valley Yellow Springs-Clifton	Englewood – GTE Liberty – GTE Trotwood – GTE

Issued: April 2, 2008

Effective: April 2, 2008

Issued by:

Paul Jarman  
President  
7730 S. Union Park Avenue, Suite 500  
Midvale, Utah 84047

Case Nos. 90-9298-TP-TRP and 04-1759-TP-ACE

## SECTION 3 - SERVICE AREAS

## 3.1 Exchange Service Areas (Cont'd)

## 3.1.1 Local Calling Scope - Ohio Bell Service Areas (Cont'd)

EXCHANGE AREAS IN LOCAL SERVICE AREA		
EXCHANGE AREA	OHIO BELL	OTHER
Findlay	Findlay	Arcadia - Arcadia Arlington - GTE Benton Ridge - Benton Ridge Bloomdale - Unite Carey - GTE Jenera - GTE McComb - GTE Mount Blanchard - GTE Mount Cory - Orwell North Baltimore - GTE Rawson - GTE Van Buren - GTE Vanlue - Vanlue
Fletcher -- Lena	Fletcher - Lena Christiansburg Piqua	St. Paris - W. Ohio Troy - GTE
Fostoria	Fostoria New Riegel	Arcadia - Arcadia Bascom - Bascom Bloomdale - United Risingsun - United
Franklin	Dayton Franklin Miamisburg-West Carrollton Middletown	Germantown - Germantown
Fremont	Fremont Lindsey	Bettsville - GTE Lindsey Clyde - GTE Gibsonburg - GTE Green Springs - United Helena - GTE Old Fort - United
Fultonham	Fultonham New Lexington Roseville Somerset Zanesville	(None)

Issued: April 2, 2008

Effective: April 2, 2008

Issued by: Paul Jarman  
President  
7730 S. Union Park Avenue, Suite 500  
Midvale, Utah 84047

Case Nos. 90-9298-TP-TRP and 04-1759-TP-ACE

## SECTION 3 – SERVICE AREAS

## 3.1 Exchange Service Areas (Cont'd)

## 3.1.1 Local Calling Scope – Ohio Bell Service Areas (Cont'd)

EXCHANGE AREAS IN LOCAL SERVICE AREA		
EXCHANGE AREA	OHIO BELL	OTHER
Gahanna	Columbus Met. Area	Cheshire Center – GTE Johnstown – United Pataskala – United Rathbone – GTE Sunbury – United
Gallipolis	Gallipolis Cheshire Guyan Rio Grande Vinton Walnut	Point Pleasant – C&P of WV
Gates Mills	Cleveland Met. Area Chesterland Kirtland Mentor	Aurora – Western Reserve Bainbridge – Western Reserve Brunswick – GTE Columbia Station – Elyria East Claridon – Western Reserve Hinckley – Western Reserve Northfield – Western Reserve Richfield – Western Reserve Russell – Western Reserve Twinsburg – Western Reserve
Girard	Girard Hubbard Niles Youngstown	Warren – United
Glenford	Glenford New Lexington Somerset Thornville	Newark – Alltel
Gnadenhutzen	Gnadenhutzen Newcomerstown Uhrichsville	New Philadelphia – GTE

Issued: April 2, 2008

Effective: April 2, 2008

Issued by: Paul Jarman  
President  
7730 S. Union Park Avenue, Suite 500  
Midvale, Utah 84047

Case Nos. 90-9298-TP-TRP and 04-1759-TP-ACE

## SECTION 3 – SERVICE AREAS

## 3.1 Exchange Service Areas (Cont'd)

## 3.1.1 Local Calling Scope – Ohio Bell Service Areas (Cont'd)

EXCHANGE AREAS IN LOCAL SERVICE AREA		
EXCHANGE AREA	OHIO BELL	OTHER
Graysville	Graysville Duffy Lewisville New Matamoras Woodsfield	(None)
Greensburg	Greensburg Akron Manchester North Canton Uniontown	(None)
Grove City	Columbus Met. Area	Cheshire Center – GTE Mt. Sterling – United Pataskala – United Rathbone – GTE Sunbury – United
Groveport	Columbus Met. Area	Cheshire Center – GTE Pataskala – United Rathbone – GTE Sunbury – United
Guyan	Guyan Arabia Gallipolis Walnut	(None)
Harrisburg	Columbus Met. Area London	Cheshire Center – GO Mt. Sterling – United Pataskala – United Rathbone – GTE Sunbury – United
Hartville	Hartville Akron Canton Louisville Marlboro North Canton Uniontown	(None)

Issued: April 2, 2008

Effective: April 2, 2008

Issued by: Paul Jarman  
President  
7730 S. Union Park Avenue, Suite 500  
Midvale, Utah 84047

Case Nos. 90-9298-TP-TRP and 04-1759-TP-ACE

## SECTION 3 – SERVICE AREAS

## 3.1 Exchange Service Areas (Cont'd)

## 3.1.1 Local Calling Scope – Ohio Bell Service Areas (Cont'd)

EXCHANGE AREAS IN LOCAL SERVICE AREA		
EXCHANGE AREA	OHIO BELL	OTHER
Hillcrest	Cleveland Met. Area Chesterland Kirtland	Aurora – Western Reserve Bainbridge – Western Reserve Brunswick – GTE Columbia Station – Elyria Hinckley – Western Reserve Northfield – Western Reserve Richfield – Western Reserve Russell – Western Reserve Twinsburg – Western Reserve
Hilliard	Columbus Met. Area	Cheshire Center – GTE Pataskala – United Plain City – GTE Rathbone – GTE Sunbury – United
Hillsboro	Hillsboro Belfast Danville Marshall Rainsboro Sugar Tree Ridge	Lynchburg – GTE Mowrystown – GTE Sinking Spring – GTE Leesburg – GTE
Holland	Toledo Met. Area	Delta – Alltel Lost Peninsula, MI – General of MI N. Sylvania, MI – GTE Richfield Center-Berkey – United Swanton – United Sylvania – GTE Waterville – United
Hubbard	Hubbard Girard Lowellville Youngstown Sharon	Lowellville, PA – PA Bell Warren – United

Issued: April 2, 2008

Effective: April 2, 2008

Issued by: Paul Jarman  
President  
7730 S. Union Park Avenue, Suite 500  
Midvale, Utah 84047

Case Nos. 90-9298-TP-TRP and 04-1759-TP-ACE

## SECTION 3 – SERVICE AREAS

## 3.1 Exchange Service Areas (Cont'd)

## 3.1.1 Local Calling Scope – Ohio Bell Service Areas (Cont'd)

EXCHANGE AREAS IN LOCAL SERVICE AREA		
EXCHANGE AREA	OHIO BELL	OTHER
Independence	Cleveland Met. Area Chesterland	Aurora – Western Reserve Bainbridge – Western Reserve Brunswick – GTE Columbia Station – Elyria Hinckley – Western Reserve Northfield – Western Reserve Richfield – Western Reserve Russell – Western Reserve Twinsburg – Western Reserve
Ironton	Ironton Arabia	Chesapeake – GTE
Jamestown	Jamestown Beavercreek Bowersville Cedarville Dayton Jeffersonville Milledgeville South Solon Xenia	(None)
Jeffersonville	Jeffersonville Bloomingburg Jamestown Milledgeville Sedalia South Solon Washington Ct. House	(None)
Kent	Kent Akron Atwater Mantua Mogadore Ravenna Rootstown	Aurora – Western Reserve Hudson – Western Reserve Hiram – Western Reserve

Issued: April 2, 2008

Effective: April 2, 2008

Issued by: Paul Jarman  
President  
7730 S. Union Park Avenue, Suite 500  
Midvale, Utah 84047

Case Nos. 90-9298-TP-TRP and 04-1759-TP-ACE

## SECTION 3 – SERVICE AREAS

## 3.1 Exchange Service Areas (Cont'd)

## 3.1.1 Local Calling Scope – Ohio Bell Service Areas (Cont'd)

EXCHANGE AREAS IN LOCAL SERVICE AREA		
EXCHANGE AREA	OHIO BELL	OTHER
Kirtland	Kirtland Chesterland Gates Mills Hillcrest Mentor Painesville Terrace Wickliffe Willoughby	(None)
Lancaster	Lancaster Canal Winchester Carroll Rushville Sugar Grove	Amanda – GTE Baltimore – GTE Bremen – GTE Pleasantville – GTE
Leetonia	Leetonia Lisbon Columbiana Salem Youngstown	(None)
Leroy	Leroy Cleveland Mentor Painesville Willoughby	(None)
Lewisville	Lewisville Graysville Woodsfield	(None)
Lindsey	Lindsey Fremont	(None)

Issued: April 2, 2008

Effective: April 2, 2008

Issued by: Paul Jarman  
President  
7730 S. Union Park Avenue, Suite 500  
Midvale, Utah 84047

Case Nos. 90-9298-TP-TRP and 04-1759-TP-ACE



## SECTION 3 – SERVICE AREAS

## 3.1 Exchange Service Areas (Cont'd)

## 3.1.1 Local Calling Scope – Ohio Bell Service Areas (Cont'd)

EXCHANGE AREAS IN LOCAL SERVICE AREA		
EXCHANGE AREA	OHIO BELL	OTHER
Lisbon	Lisbon Columbiana East Liverpool East Palenstine Leetonia Rogers Salem Salineville Wellsville New Waterford	Hanoverton – GTE Winona – GTE
Lockbourne	Columbus Mct. Area	Ashville – GTE Cheshire Center – GTE Pataskala – United Rathbone – GTE Sunbury – United
London	London Alton Columbus Harrisburg Sedalia South Charleston South Solon South Vienna West Jefferson	Resaca – GTE
Louisville	Louisville Canton Hartsville North Canton	(None)
Lowellville	Lowellville Hubbard North Lima Youngstown	Lowellville PA – PA Bell
Magnolia-Waynesburg	Magnolia-Waynesburg Canton	Mineral City – GTE

Issued: April 2, 2008

Effective: April 2, 2008

Issued by: Paul Jarman  
President  
7730 S. Union Park Avenue, Suite 500  
Midvale, Utah 84047

Case Nos. 90-9298-TP-TRP and 04-1759-TP-ACE

## SECTION 3 – SERVICE AREAS

## 3.1 Exchange Service Areas (Cont'd)

## 3.1.1 Local Calling Scope – Ohio Bell Service Areas (Cont'd)

EXCHANGE AREAS IN LOCAL SERVICE AREA		
EXCHANGE AREA	OHIO BELL	OTHER
Manchester	Manchester Akron Canal Fulton Greensburg	(None)
Mantua	Mantua Kent Ravenna	Aurora – Western Reserve Hiram – Western Reserve
Marietta	Marietta Newport Belpre New Matamoras	Barlow – GTE Bartlett – United Dexter City – GTE Lowell – GTE Lower Salem – GTE Watertown – GTE Williamstown, WV – C&P of WV
Marlboro	Marlboro Alliance Atwater Canton Hartville Rootstown	(None)
Marshall	Marshall Belfast Hillsboro Rainsboro	(None)
Martins Ferry-Bridgeport (Wheeling Zone VII)	Wheeling Zone VII Wheeling Zone VI Wheeling Zone VIII	Adena – GTE Dillonvale-Mt. Pleasant – GTE Tiltonsville – GTE Wheeling Zone I – C&P of WV Wheeling Zone II – C&P of WV Wheeling Zone III – C&P of WV Wheeling Zone V – C&P of WV

Issued: April 2, 2008

Effective: April 2, 2008

Issued by: Paul Jarman  
President  
7730 S. Union Park Avenue, Suite 500  
Midvale, Utah 84047  
Case Nos. 90-9298-TP-TRP and 04-1759-TP-ACE

## SECTION 3 - SERVICE AREAS

## 3.1 Exchange Service Areas (Cont'd)

## 3.1.1 Local Calling Scope - Ohio Bell Service Areas (Cont'd)

EXCHANGE AREAS IN LOCAL SERVICE AREA		
EXCHANGE AREA	OHIO BELL	OTHER
Massillon	Massillon Canal Culton Canton Dalton Navarre North Canton	Beach City - GTE Brewster - GTE Wilmot - GTE
Maumee	Toledo Met. Area	Grand Rapids - GTE Lost Peninsula, MI - General of MI Richfield Center-Berkey - United Swanton - United Waterville - United
Medway	Medway Dayton Met. Area Donnelsville New Carlisle Springfield	(None)
Mentor	Mentor Gates Mills Kirtland Leroy Painesville Wickliffe Willoughby	Petty - Western Reserve
Miamisburg-West	Dayton Met. Area Donnelsville Euon Franklin Medway New Carlisle Spring Valley	Englewood - GTE Farmersville - GTE Germantown - Germantown Gratis - GTE Liberty - GTE Trotwood - GTE
Middletown	Middletown Dayton Franklin Monroe Tranton	Germantown - Germantown Gratis - GTE

Issued: April 2, 2008

Effective: April 2, 2008

Issued by: Paul Jarman  
 President  
 7730 S. Union Park Avenue, Suite 500  
 Midvale, Utah 84047  
 Case Nos. 90-9298-TP-TRP and 04-1759-TP-ACE

## SECTION 3 – SERVICE AREAS

## 3.1 Exchange Service Areas (Cont'd)

## 3.1.1 Local Calling Scope – Ohio Bell Service Areas (Cont'd)

EXCHANGE AREAS IN LOCAL SERVICE AREA		
EXCHANGE AREA	OHIO BELL	OTHER
Milledgeville	Milledgeville Bowersville Jamestown Jeffersonville Washington Ct. House	(None)
Mingo Junction	Mingo Junction Steubenville	Brilliant – GTE
Mogadore	Mogadore Akron Kent Uniontown	(None)
Monroe	Monroe Middletown Trenton	(None)
Montrose	Cleveland Met. Area	Aurora – Western Reserve Bainbridge – Western Reserve Brunswick – GTE Columbia Station – Alltel, Ohio Hinckley – Western Reserve Northfield – Western Reserve Richfield – Western Reserve Russell – Western Reserve Twinsburg – Western Reserve
Murray City	Murray City Nelsonville Shawnee	Glouster – United
Navarre	Navarre Canton Massillon	Beach City – GTE Brewster – GTE
Nelsonville	Nelsonville Murray City Shawnee	Athens – GTE Logan – GTE New Marshfield – GTE The Plains – GTE

Issued: April 2, 2008

Effective: April 2, 2008

Issued by: Paul Jarman  
President  
7730 S. Union Park Avenue, Suite 500  
Midvale, Utah 84047

Case Nos. 90-9298-TP-TRP and 04-1759-TP-ACE

## SECTION 3 – SERVICE AREAS

## 3.1 Exchange Service Areas (Cont'd)

## 3.1.1 Local Calling Scope – Ohio Bell Service Areas (Cont'd)

EXCHANGE AREAS IN LOCAL SERVICE AREA		
EXCHANGE AREA	OHIO BELL	OTHER
New Albany	Columbus Met. Area	Cheshire Center – GTE Johnstown – United Pataskala – United Sunbury – United Rathbone – GTE
New Carlisle	New Carlisle Christiansburg Dayton Met. Area Donnelsville Medway North Hampton Springfield	Tipp City – GTE Troy – GTE
Newcomerstown	Newcomerstown Gnadenhutzen West Lafayette	(None)
New Holland	New Holland Bloomington Washington Ct. House	(None)
New Lexington	New Lexington Coming Fultonham Glenford Roseville Shawnee Somerset Thornville Zanesville	Junction City - United
New Matamoras	New Matamoras Duffy Graysville Marietta Newport	(None)
Newport	Newport Marietta New Matamoras	(None)

Issued: April 2, 2008

Effective: April 2, 2008

Issued by: Paul Jarman  
President  
7730 S. Union Park Avenue, Suite 500  
Midvale, Utah 84047

Case Nos. 90-9298-TP-TRP and 04-1759-TP-ACE

## SECTION 3 – SERVICE AREAS

## 3.1 Exchange Service Areas (Cont'd)

## 3.1.1 Local Calling Scope – Ohio Bell Service Areas (Cont'd)

EXCHANGE AREAS IN LOCAL SERVICE AREA		
EXCHANGE AREA	OHIO BELL	OTHER
New Riegel	New Riegel Fostoria Tiffin	Bascom – Bascom Vanlue – Vanlue
New Waterford	New Waterford Columbiana East Palestine Rogers Lisbon North Lima Youngstown	E. Palestine, PA – PA Bell
Niles	Niles Girard North Jackson Youngstown	Cortland – United Warren – United
North Canton	North Canton Akron Canal Fulton Canton Greensburg Hartville Louisville Massillon Uniontown	(None)
North Hampton	North Hampton Christiansburg Donnelsville New Carlisle Springfield Tremont City	(None)
North Jackson	North Jackson Canfield Niles Youngstown	Berlin Center – United Warren – United

Issued: April 2, 2008

Effective: April 2, 2008

Issued by: Paul Jarman  
President  
7730 S. Union Park Avenue, Suite 500  
Midvale, Utah 84047  
Case Nos. 90-9298-TP-TRP and 04-1759-TP-ACE

## SECTION 3 – SERVICE AREAS

## 3.1 Exchange Service Areas (Cont'd)

## 3.1.1 Local Calling Scope – Ohio Bell Service Areas (Cont'd)

EXCHANGE AREAS IN LOCAL SERVICE AREA		
EXCHANGE AREA	OHIO BELL	OTHER
North Lima	North Lima Canfield Columbiana Lowellville Youngstown New Waterford	Lowellville, PA – PA Bell
North Royalton	Cleveland Met. Area Chesterland	Aurora – Western Reserve Bainbridge – Western Reserve Brunswick – GTE Columbia Station – Elyria Hinckley – Western Reserve Northfield – Western Reserve Richfield – Western Reserve Russell – Western Reserve Twinsburg – Western Reserve
Norwich	Norwich Philo Zanesville	New Concord – GTE
Olmsted Falls	Cleveland Met. Area Chesterland	Aurora – Western Reserve Bainbridge – Western Reserve Brunswick – GTE Columbia Station – Elyria Hinckley – Western Reserve North Eaton – GTE Northfield – Western Reserve Richfield – Western Reserve Russell – Western Reserve Twinsburg – Western Reserve
Painesville	Painesville Kirtland Leroy Mentor Willoughby	Perry – Western Reserve Madison – Western Reserve Montville – Western Reserve Chardon – Western Reserve

Issued: April 2, 2008

Effective: April 2, 2008

Issued by: Paul Jarman  
President  
7730 S. Union Park Avenue, Suite 500  
Midvale, Utah 84047

Case Nos. 90-9298-TP-TRP and 04-1759-TP-ACE

## SECTION 3 – SERVICE AREAS

## 3.1 Exchange Service Areas (Cont'd)

## 3.1.1 Local Calling Scope – Ohio Bell Service Areas (Cont'd)

EXCHANGE AREAS IN LOCAL SERVICE AREA		
EXCHANGE AREA	OHIO BELL	OTHER
Perrysburg	Toledo Met. Area	Lost Peninsula, MI – General of MI North Sylvania, MI – GTE Sylvania – GTE Richfield Center-Berkey – United Swanton – United Waterville – United
Philo	Philo Norwich Roseville Zanesville	(None)
Piqua	Piqua Fletcher-Lena	Bradford – United Covington – Alltel Troy – GTE
Pitchin	Pitchin Cedarville South Charleston Springfield Yellow Springs-Clifton	(None)
Rainsboro	Rainsboro Hillsboro Marshall	Greenfield – GTE
Ravenna	Akron Atwater Ravenna Kent Mantua Rootstown	Garrettsville – GTE Wayland – United Windham – United Hiram – Western Reserve
Reynoldsburg	Columbus Met. Area	Baltimore – GTE Cheshire Center – GTE Pataskala – United Rathbone – GTE Sunbury – United Alexandria – United

Issued: April 2, 2008

Effective: April 2, 2008

Issued by: Paul Jarman  
President  
7730 S. Union Park Avenue, Suite 500  
Midvale, Utah 84047

Case Nos. 90-9298-TP-TRP and 04-1759-TP-ACE



## SECTION 3 – SERVICE AREAS

## 3.1 Exchange Service Areas (Cont'd)

## 3.1.1 Local Calling Scope – Ohio Bell Service Areas (Cont'd)

EXCHANGE AREAS IN LOCAL SERVICE AREA		
EXCHANGE AREA	OHIO BELL	OTHER
Rio Grande	Rio Grande Gallipolis Vinton Walnut	(None)
Ripley	Ripley Aberdeen	Decatur – GTE Georgetown – GTE Russellville – GTE Higginsport – GTE
Rogers	Rogers Columbiana East Liverpool East Palestine Lisbon New Waterford	East Palestine, PA – PA Bell
Rootstown	Rootstown Atwater Kent Marlboro Ravenna Akron	(None)
Roseville	Roseville Fultonham New Lexington Philo Zanesville	Crooksville – United
Rushville	Rushville Lancaster Somerset Thornville	Bremen – GTE Pleasantville – GTE
St. Clairsville (Wheeling Zone VIII)	Bethesda Wheeling Zone VIII Wheeling Zone VI Wheeling Zone VII	Adena – GTE Centerville – Western Reserve Flushing – GTE Morristown – Western Reserve Wheeling Zone I – C&P of WV Wheeling Zone II – C&P of WV Wheeling Zone III – C&P of WV Wheeling Zone V – C&P of WV

Issued: April 2, 2008

Effective: April 2, 2008

Issued by: Paul Jarman  
President  
7730 S. Union Park Avenue, Suite 500  
Midvale, Utah 84047

Case Nos. 90-9298-TP-TRP and 04-1759-TP-ACE

## SECTION 3 – SERVICE AREAS

## 3.1 Exchange Service Areas (Cont'd)

## 3.1.1 Local Calling Scope – Ohio Bell Service Areas (Cont'd)

EXCHANGE AREAS IN LOCAL SERVICE AREA		
EXCHANGE AREA	OHIO BELL	OTHER
Salem	Canfield East Palestine Salem Columbiana Leetonia Lisbon Youngstown	Damascus – United Winona – GTE
Salineville	Salineville East Liverpool Lisbon Wellsville	(None)
Sandusky	Sandusky Bloomingville Castalia	Huron – GTE Milan – GTE
Sebring	Sebring Alliance	Damascus – United North Benton – United North Georgetown – GTE
Sedalia	Sedalia Bloomingburg Jeffersonville London South Solon	(None)
Sharon	Sharon Hubbard Youngstown	Sharon, PA – PA Bell Sharpsville – PA Bell West Middlesex, PA – PA Bell Warren – United
Shawnee	Shawnee Coming Murray City Nelsonville New Lexington	Logan – GTE
Somerset	Somerset Fultonharn Glenford New Lexington Rushville Thornville	Junction City – United

Issued: April 2, 2008

Effective: April 2, 2008

Issued by: Paul Jarman  
President  
7730 S. Union Park Avenue, Suite 500  
Midvale, Utah 84047

Case Nos. 90-9298-TP-TRP and 04-1759-TP-ACE

## SECTION 3 – SERVICE AREAS

## 3.1 Exchange Service Areas (Cont'd)

## 3.1.1 Local Calling Scope – Ohio Bell Service Areas (Cont'd)

EXCHANGE AREAS IN LOCAL SERVICE AREA		
EXCHANGE AREA	OHIO BELL	OTHER
Somerton	Somerton Barnesville Beallsville Bethesda Woodsfield	(None)
South Charleston	South Charleston Cedarville London Pitchin South Solon South Vienna Springfield	(None)
South Solon	South Solon Cedarville Jamestown Jeffersonville London Sedalia South Charleston	(None)
South Vienna	South Vienna London South Charleston Springfield	(None)
Springfield	Springfield Donnelsville Enon Medway New Carlisle North Hampton Pitchin South Charleston South Vienna Tremont City Yellow Springs-Clifton	Catawba – GTE

Issued: April 2, 2008

Effective: April 2, 2008

Issued by: Paul Jarman  
 President  
 7730 S. Union Park Avenue, Suite 500  
 Midvale, Utah 84047  
 Case Nos. 90-9298-TP-TRP and 04-1759-TP-ACE

## SECTION 3 -- SERVICE AREAS

## 3.1 Exchange Service Areas (Cont'd)

## 3.1.1 Local Calling Scope -- Ohio Bell Service Areas (Cont'd)

EXCHANGE AREAS IN LOCAL SERVICE AREA		
EXCHANGE AREA	OHIO BELL	OTHER
Spring Valley	Spring Valley Dayton Met. Area Xenia	(None)
Steubenville	Steubenville Mingo Junction Toronto	Amsterdam -- GTE Berholz -- GTE Bloomington -- Western Reserve Brilliant -- GTE Follansbee, WV -- C&P of WV Hopdale -- Western Reserve Knoxville -- GTE Richmond -- GTE Smithfield -- GTE Weirton, WV -- C&P of WV
Strongsville	Cleveland Met. Area Chesterland	Aurora -- Western Reserve Bainbridge -- Western Reserve Brunswick -- GTE Columbia Station -- Elyria Hinckley -- Western Reserve Northfield -- Western Reserve Richfield -- Western Reserve Russell -- Western Reserve Twinsburg -- Western Reserve
Sugar Grove	Sugar Grove Lancaster	(None)
Sugar Tree Ridge	Sugar Tree Ridge Belfast Danville Hillsboro Winchester	Mowrystown -- GTE
Terrace	Cleveland Met. Area Burton Chesterland Kirtland	Aurora -- Western Reserve Bainbridge -- Western Reserve Brunswick -- GTE Columbia Station -- Elyria Hinckley -- Western Reserve Northfield -- Western Reserve Richfield -- Western Reserve Russell -- Western Reserve Twinsburg -- Western Reserve

Issued: April 2, 2008

Effective: April 2, 2008

Issued by: Paul Jarman  
 President  
 7730 S. Union Park Avenue, Suite 500  
 Midvale, Utah 84047  
 Case Nos. 90-9298-TP-TRP and 04-1759-TP-ACE

## SECTION 3 – SERVICE AREAS

## 3.1 Exchange Service Areas (Cont'd)

## 3.1.1 Local Calling Scope – Ohio Bell Service Areas (Cont'd)

EXCHANGE AREAS IN LOCAL SERVICE AREA		
EXCHANGE AREA	OHIO BELL	OTHER
Thornville	Thornville Glenford New Lexington Rushville Somerset	Hebron – United Millersport – GTE Pleasantville – GTE Newark – Alltel
Tiffin	Tiffin New Riegel	Attica – GTE Bascom – Bascom Bloomville – GTE McCutchenville – Sycamore Melmore – Sycamore Old Fort – United Republic – GTE Sycamore – Sycamore Bettsville – GTE
Toledo	Toledo Met. Area	Curfice-Oregon – GTE Delta – Alltel Elmore – GTE Erie, MI – General of MI Genoa – GTE Grand Rapids – GTE Haskins-Tontogany – GTE Lambertville-SHiteford MI – Alltel, MI Lost Peninsula, MI – General of MI Luckey – United Moline – United N. Sylvania, MI – GTE Richfield Center-Berkey – United Stony Ridge – United Swanton – United Sylvania – GTE Temperance, MI – General of MI Waterville – United Matamora – United Woodville – United

Issued: April 2, 2008

Effective: April 2, 2008

Issued by: Paul Jarman  
President  
7730 S. Union Park Avenue, Suite 500  
Midvale, Utah 84047

Case Nos. 90-9298-TP-TRP and 04-1759-TP-ACE

## SECTION 3 – SERVICE AREAS

## 3.1 Exchange Service Areas (Cont'd)

## 3.1.1 Local Calling Scope – Ohio Bell Service Areas (Cont'd)

EXCHANGE AREAS IN LOCAL SERVICE AREA		
EXCHANGE AREA	OHIO BELL	OTHER
Toronto	Toronto Steubenville Wellsville	Knoxville-GTE
Tremont City	Tremont City North Hampton Springfield	(None)
Trenton	Trenton Middletown Monroe	(None)
Trinity	Cleveland Met. Area Chesterland	Aurora – Western Reserve Bainbridge – Western Reserve Brunswick – GTE Columbia Station – Alltel Ohio Elyria – Alltel Ohio Hinckley – Western Reserve North Eaton – GTE Northfield – Western Reserve Richfield – Western Reserve Twinsburg – Western Reserve Avon Lake – Century
Ulrichsville	Ulrichsville Gnadenhutzen	Bowertown – GTE Freeport – GTE New Philadelphia – GTE
Uniontown	Uniontown Akron Greensburg Mogadore Hartville North Canton	(None)
Upper Sandusky	Upper Sandusky	Carey – GTE Harpster – GTE McCutchenville – Sycamore Nevada – GTE Sycamore – Sycamore Wharton – GTE

Issued: April 2, 2008

Effective: April 2, 2008

Issued by: Paul Jarman  
President  
7730 S. Union Park Avenue, Suite 500  
Midvale, Utah 84047

Case Nos. 90-9298-TP-TRP and 04-1759-TP-ACE

## SECTION 3 – SERVICE AREAS

## 3.1 Exchange Service Areas (Cont'd)

## 3.1.1 Local Calling Scope – Ohio Bell Service Areas (Cont'd)

EXCHANGE AREAS IN LOCAL SERVICE AREA		
EXCHANGE AREA	OHIO BELL	OTHER
Vandalia	Dayton Met. Area Donnelsville Enon Medway New Carlisle Spring Calley	Englewood – GTE Liberty – GTE Tipp City – GTE Trotwood – GTE Troy – GTE
Victory	Cleveland Met. Area Chesterland	Aurora – Western Reserve Bainbridge – Western Reserve Brunswick – GTE Columbia Station – Alltel Ohio Hinckley – Western Reserve Northfield – Western Reserve Richfield – Western Reserve Russell – Western Reserve Twinsburg – Western Reserve
Vinton	Vinton Cheshire Gallipolis Rio Grande	(None)
Walnut	Walnut Arabia Gallipolis Guyan Rio Grande	(None)
Washington Ct. House	Washington Ct. House Bloomington Jeffersonville Milledgeville New Holland	(None)
Wellsville	Wellsville East Liverpool Lisbon Salineville Toronto	Chester, WV – C&P of WV

Issued: April 2, 2008

Effective: April 2, 2008

Issued by: Paul Jarman  
 President  
 7730 S. Union Park Avenue, Suite 500  
 Midvale, Utah 84047  
 Case Nos. 90-9298-TP-TRP and 04-1759-TP-ACE

## SECTION 3 – SERVICE AREAS

## 3.1 Exchange Service Areas (Cont'd)

## 3.1.1 Local Calling Scope – Ohio Bell Service Areas (Cont'd)

EXCHANGE AREAS IN LOCAL SERVICE AREA		
EXCHANGE AREA	OHIO BELL	OTHER
Westerville	Columbus Met. Area	Cheshire Center – GTE Delaware – GTE Johnstown – United Pataskala – United Rathbone – GTE Sunbury – United
West Jefferson	Columbus Met. Area London	Cheshire Center – GTE Pataskala – United Plain City – GTE Rathbone – GTE Sunbury – United
West Lafayette	West Lafayette Conesville Coshocton Newcomerstown	(None)
Whitehouse	Toledo Met. Area	Grand Rapids – GTE Lost Peninsula, MI – General of MI Neapolis – Alltel Ohio North Sylvania, MI – GTE Richfield Center-Berkey – United Swanton – United Sylvania – GTE Waterville – United
Wickliffe	Cleveland Met. Area Chesterland Kirtland Mentor	Aurora – Western Reserve Bainbridge – Western Reserve Brunswick – GTE Columbia Station – Alltel Ohio Hinckley – Western Reserve Northfield – Western Reserve Richfield – Western Reserve Russell – Western Reserve Twinsburg – Western Reserve

Issued: April 2, 2008

Effective: April 2, 2008

Issued by: Paul Jarman  
 President  
 7730 S. Union Park Avenue, Suite 500  
 Midvale, Utah 84047

Case Nos. 90-9298-TP-TRP and 04-1759-TP-ACE



**SECTION 3 – SERVICE AREAS****3.1 Exchange Service Areas (Cont'd)****3.1.1 Local Calling Scope – Ohio Bell Service Areas (Cont'd)**

<b>EXCHANGE AREAS IN LOCAL SERVICE AREA</b>		
<b>EXCHANGE AREA</b>	<b>OHIO BELL</b>	<b>OTHER</b>
Willoughby	Cleveland Met. Area Chesterland Kirtland Leroy Mentor Painesville	Aurora – Western Reserve Bainbridge – Western Reserve Brunswick – GTE Columbia Station – Alltel, Ohio Hinckley – Western Reserve Northfield – Western Reserve Perry – Western Reserve Richfield – Western Reserve Russell – Western Reserve Twinsburg – Western Reserve
Winchester	Winchester Sugar Tree Ridge	Sardina – GTE Seaman – GTE West Union – GTE
Woodsfield	Woodsfield Beallsville Clarington Duffy Graysville Lewisville Somerton	(None)
Worthington	Columbus Met. Area	Cheshire Center – GTE Delaware – GTE Pataskala – Union Rathbone – GTE Sunbury – United
Xenia	Xenia Beavercreek Bellbrook Bowersville Cedarville Jamestown Spring Valley Yellow Springs – Clifton Dayton	New Burlington – GTE Port William

Issued: April 2, 2008

Effective: April 2, 2008

Issued by: Paul Jarman  
President  
7730 S. Union Park Avenue, Suite 500  
Midvale, Utah 84047

Case Nos. 90-9298-TP-TRP and 04-1759-TP-ACE

---

**SECTION 3 – SERVICE AREAS****3.1 Exchange Service Areas (Cont'd)****3.1.1 Local Calling Scope – Ohio Bell Service Areas (Cont'd)**

EXCHANGE AREAS IN LOCAL SERVICE AREA		
EXCHANGE AREA	OHIO BELL	OTHER
Yellow Springs – Clifton	Yellow Springs-Clifton Cedarville Enon Fairborn Pitchin Xenia Springfield Dayton	(None)
Zanesville	Zanesville Dresden Fultonham Norwich Philo Roseville New Lexington	Adamsville – United Fazeysburg – United Gratiet – Aftel

---

Issued: April 2, 2008

Effective: April 2, 2008

Issued by: Paul Jarman  
President  
7730 S. Union Park Avenue, Suite 500  
Midvale, Utah 84047  
Case Nos. 90-9298-TP-TRP and 04-1759-TP-ACE

---

**SECTION 3 – SERVICE AREAS****3.1 Exchange Service Areas (Cont'd)****3.1.1 Local Calling Scope – Ohio Bell Service Areas (Cont'd)****A. Metropolitan Areas****1.) The exchange areas included in the Cleveland Metropolitan Area are as follows:**

Cleveland	North Royalton
Bedford	Olmstead Falls
Berea	Strongsville
Brecksville	Terrace
Chagrin Falls	Trinity
Gates Mills	Victory
Hillcrest	Wickliffe
Independence	Willoughby
Montrose	

**2.) The exchange areas included in the Columbus Metropolitan Area are as follows:**

Columbus	Hilliard
Alton	Lockbourne
Canal Winchester	New Albany
Dublin	Reynoldsville
Gabanna	Westerville
Grove City	West Jefferson
Groveport	Worthington
Harrisburg	

**3.) The exchange areas included in the Dayton Metropolitan Area are as follows:**

Dayton	Fairborn
Beavercreek	Miamisburg-West Carrollton
Bellbrook	Vandalia
Centerville	

**4.) The exchange areas included in the Toledo Metropolitan Area are as follows:**

Toledo	Holland
Maumee	Perrysburg
Whitehouse	

---

Issued: April 2, 2008

Effective: April 2, 2008

Issued by: Paul Jarman  
President  
7730 S. Union Park Avenue, Suite 500  
Midvale, Utah 84047

Case Nos. 90-9298-TP-TRP and 04-1759-TP-ACE

---

**SECTION 4 – BASIC SERVICES AND RATES (Cont'd)****4.5 Local Dialtone Service****4.5.1 General**

*The Company offers local dialtone service to customers in the Exchange Areas of the LECs listed in Section 3.1. Local dialtone service allows customers to initiate and terminate calls within their local calling areas.*

**4.5.2 Rates**

Service Connection Fee, one-time charge per line:	
Primary Line	\$19.95
Secondary Line	\$29.95
Monthly Rate	
Primary Line	\$34.95
Secondary Line	\$34.95

---

Issued: April 2, 2008

Effective: April 2, 2008

Issued by: Paul Jarman  
President  
7730 S. Union Park Avenue, Suite 500  
Midvale, Utah 84047

Case Nos. 90-9298-TP-TRP and 04-1759-TP-ACE



---

**SECTION 5 – MISCELLANEOUS SERVICES AND RATES (Cont'd)****5.1 Service Order and Change Charges (Cont'd)****5.1.2 Change Order Charges**

Change Order Charges apply to work associated with providing exchange line service or customer-requested changes to existing services. One charge applies for each change order requested by the customer. If multiple changes listed below are requested by the Customer and occur on the same order/request one charge only applies. A Change Order Service Charge applies to the following customer-initiated changes:

Custom Calling Feature Change Order – applies when a Customer requests a change, adding or removing a custom calling feature.

Toll Restriction Fee Order – applies when a Customer requests a change, adding or removing Toll Restriction Service.

Telephone Number Change Order – applies to each telephone number change request/order.

Listing Change Charge – applies when a Customer requests/orders a change to add or delete a white pages listing or requests a change to add/delete listings. This charge also applies to request for Non-Published or Non-Listed numbers.

---

Issued: April 2, 2008

Effective: April 2, 2008

Issued by: Paul Jarman  
President  
7730 S. Union Park Avenue, Suite 500  
Midvale, Utah 84047

Case Nos. 90-9298-TP-TRP and 04-1759-TP-ACE

---

**SECTION 5 - MISCELLANEOUS SERVICES AND RATES (Cont'd)****5.1 Service Order and Change Charges (Cont'd)****5.1.3 Rates**

<u>Service Order Charges</u>	<u>Charge</u>
Primary Service Connection Charge	*
Secondary Service Connection Charge	*
Transfer of Service Charge, Primary Line	\$40.00
Transfer of Service Charge, Secondary Line	\$20.00
Technician Dispatch Charge	\$75.00
Service Order Charge	N/A
 <u>Change Order Service Charges</u>	
Custom Calling Feature Change Order	\$15.00
Toll Restriction Fee Order	\$5.00
Telephone Number Change Order	\$5.00
Listing Change Charge	\$5.00

\*Service Connection charges are listed with the rates for each specific service tariffed.

---

Issued: April 2, 2008

Effective: April 2, 2008

Issued by: Paul Jarman  
President  
7730 S. Union Park Avenue, Suite 500  
Midvale, Utah 84047

Case Nos. 90-9298-TP-TRP and 04-1759-TP-ACE

---

SECTION 5—MISCELLANEOUS SERVICES AND RATES (Cont'd)

## 5.2 Restoration of Service

A restoration charge applies to the restoration of suspended service and facilities because of nonpayment of bills and is payable at the time that the restoration of the suspended service and facilities is arranged. The restoration charge does not apply when, after disconnection of service, service is later re-installed.

	<u>Rate</u>
Per occasion	\$25.00

---

Issued: April 2, 2008

Effective: April 2, 2008

Issued by: Paul Jarman  
President  
7730 S. Union Park Avenue, Suite 500  
Midvale, Utah 84047

Case Nos. 90-9298-TP-TRP and 04-1759-TP-ACE



---

**SECTION 5 - MISCELLANEOUS SERVICES AND RATES (Cont'd)****5.4 Public Telephone Surcharge**

In order to recover the Company's expenses to comply with the FCC's pay telephone compensation plan effective on October 7, 1997 (FCC 97-371), an undiscountable per call charge is applicable to all intrastate calls that originate from any pay telephone used to access Company provided services. This surcharge, which is in addition to standard tariffed usage charges and any applicable service charges and surcharges associated with service, applies for the use of the instrument used to access Company provided service and is unrelated to the service accessed from the pay telephone.

Pay telephones include coin-operated and coinless phones owned by local telephone companies, independent companies and interexchange carriers. The Public Pay Telephone Surcharge applies to the initial completed call and any reoriginated call (e.g., using the "#" symbol). The Public Pay Telephone Surcharge does not apply to calls placed from pay telephones at which the Customer pays for service by inserting coins during the progress of the call.

Whenever possible, the Public Pay Telephone Surcharge will appear on the same invoice containing the usage charges for the surcharged call. In cases where proper pay telephone coding digits are not transmitted to the Company prior to completion of a call, the Public Pay Telephone Surcharge may be billed on a subsequent invoice after the Company has obtained information from a carrier that the originating station is an eligible pay telephone.

Rate Per Call: \$0.55

---

Issued: April 2, 2008

Effective: April 2, 2008

Issued by:

Paul Jarman

President

7730 S. Union Park Avenue, Suite 500

Midvale, Utah 84047

Case Nos. 90-9298-TP-TRP and 04-1759-TP-ACE

---

SECTION 5 - MISCELLANEOUS SERVICES AND RATES (Cont'd)

5.5 Custom Calling Features

5.5.1 Feature Descriptions (Cont'd)

Per Call Blocking: To activate per-call blocking, a Customer dials a special code prior to placing a call. Blocking will be activated for that outgoing call only. There is no charge for using per call blocking, and it is provided on an unlimited basis.

Per Line Blocking: When blocking is established on the line, it can be deactivated by dialing a code before each call. This one call unblock allows the name and/or number to be sent for that one call only. There is no charge for per line blocking.

---

Issued: April 2, 2008

Effective: April 2, 2008

Issued by: Paul Jarman  
President  
7730 S. Union Park Avenue, Suite 500  
Midvale, Utah 84047  
Case Nos. 90-9298-TP-TRP and 04-1759-TP-ACE

---

SECTION 5 - MISCELLANEOUS SERVICES AND RATES (Cont'd)

## 5.5 Custom Calling Features

## 5.5.2 Rates

FEATURE	RATE	BILLED
Per Call Blocking	No charge	
Per Line Blocking	No charge	

---

Issued: April 2, 2008

Effective: April 2, 2008

Issued by: Paul Jarman  
President  
7730 S. Union Park Avenue, Suite 500  
Midvale, Utah 84047

Case Nos. 90-9298-TP-TRP and 04-1759-TP-ACE

---

SECTION 5—MISCELLANEOUS SERVICES AND RATES (Cont'd)

5.6 Directory Assistance and Operator Services

*A Customer may obtain assistance, for a charge, in determining a telephone number by dialing Directory Assistance Service.*

5.6.1 Basic Directory Assistance

The rates specified following apply when Customers request Company assistance in determining telephone numbers of Customers who are located within the State.

A maximum of two (2) requested telephone numbers are allowed per call.

A. Exemptions

A business or residence main telephone exchange line may be registered for exemption from Directory Assistance charges where one of the users of the line is considered to be legally blind, visually or physically handicapped, or where the user's handicap prevents the dialing of a telephone in a conventional manner or permits only the dialing of "0." Requests for exemption must be accompanied by certification of the handicap. Acceptable certifications include those signed by a physician, issued by a state agency qualified to certify such handicaps or pre-existing certifications establishing visual or physical inability to use a directory such as those which qualify the handicapped person for an income tax exemption or social security benefits on the basis of blindness or physical disability or for use of the facilities of any agency for the blind.

B. Allowances

There are no call allowances for Directory Assistance Service.

---

Issued: April 2, 2008

Effective: April 2, 2008

Issued by: Paul Jarman  
President  
7730 S. Union Park Avenue, Suite 500  
Midvale, Utah 84047

Case Nos. 90-9298-TP-TRP and 04-1759-TP-ACE

---

**SECTION 5 - MISCELLANEOUS SERVICES AND RATES (Cont'd)****5.6 Directory Assistance and Operator Services (Cont'd)****5.6.2 Directory Assistance Rates**

	<u>Per Use Charge</u>
Direct dialed, local	\$0.85

**5.6.3 Operator Service Rates**

The Company provides operator services to its customers pursuant to agreement with a third-party operator services provider. The following per call surcharges apply to all calls requesting Company's operator services assistance.

	<u>Per Use Surcharge</u>
Station-to-station, local	\$0.85
Person-to-person, local	\$2.50

---

Issued: April 2, 2008

Effective: April 2, 2008

Issued by: Paul Jarman  
President  
7730 S. Union Park Avenue, Suite 500  
Midvale, Utah 84047

Case Nos. 90-9298-TP-TRP and 04-1759-TP-ACE

---

**SECTION 5 - MISCELLANEOUS SERVICES AND RATES (Cont'd)****5.7 Busy Line Verification and Emergency Interrupt Service**

Upon request of a calling party, the Company will verify a busy condition on a designated local service line. The operator will determine if the line is clear or in use and report to the calling party. At the request of the Customer, the operator will interrupt the call on the busy line. Emergency Interruption is only permitted in cases where the calling party indicates an emergency exists and requests interruption and is performed once the line status has been determined through the Busy Line Verification process.

If the Customer has the operator interrupt a call, both the Busy Line Verification and the Emergency Interrupt charge will apply.

No charge will apply when the calling party advises that the call is to or from an official public emergency agency. Busy Verification and Interrupt Service is furnished where and to the extent that facilities permit.

The Customer shall indemnify and save the Company harmless against all claims that may arise from either party to the interrupted call or any person.

	<u>Per Call</u>
Busy Line Verification, each occasion	\$2.00
Emergency Interruption	\$2.50

---

Issued: April 2, 2008

Effective: April 2, 2008

Issued by: Paul Jarman  
President  
7730 S. Union Park Avenue, Suite 500  
Midvale, Utah 84047  
Case Nos. 90-9298-TP-TRP and 04-1759-TP-ACE

---

SECTION 5 - MISCELLANEOUS SERVICES AND RATES (Cont'd)

5.8 Directory Listing Service

5.8.1 General

The following rates and regulations apply to standard listings in light face type in the white pages (alphabetical section) of the telephone directory and to the Directory Assistance records of the Company.

Directory listings are limited to such information as is essential to the identification of the listed party. The listing of a service, commodity, or trade name is not permitted unless it is the name, or an integral part of the name, under which the Customer does business.

A listing is limited to one line in the directory, except where in the judgment of the Company, more than one line is required to identify the Customer properly. In such cases, the additional lines required are provided at no extra charge.

Dual name listings are permitted as a regular directory listing for residential service.

Listing services are available with all classes of main telephone exchange service.

5.8.2 Listings

A. Primary Listing

One listing, termed the primary listing, is included with each exchange access line and each joint user.

---

Issued: April 2, 2008

Effective: April 2, 2008

Issued by: Paul Jarman  
President  
7730 S. Union Park Avenue, Suite 500  
Midvale, Utah 84047  
Case Nos. 90-9298-TP-TRP and 04-1759-TP-ACE

---

SECTION 5 - MISCELLANEOUS SERVICES AND RATES (Cont'd)

5.8 Directory Listing Service (Cont'd)

5.8.2 Listings (Cont'd)

B. Additional Listings

Additional listings may be the listings of individual names of the Customer and members of the Customer's household, tenants of residential Customers who lease the Customer's premises for less than one year and do not occupy the premises at the same time as the Customer, members of a firm, officers of a corporation, employees of the Customer or other persons associated in business with the Customer, a business which the Customer owns and cross reference and alternate number listings.

Ordinarily, all additional listings are of the same address and telephone number as the primary listings, except as provided for joint user and alternate number listings.

Special Types of Additional Listings include:

Duplicate Listings - A listing of another name by which the customer is known, such as a nickname, abbreviated name, a name commonly spelled in more than one way, and a name consisting of several words which the public commonly rearranges. The listing may be complete or in a cross-reference form.

Alternate Telephone Numbers - A listing which refers calling parties to another telephone number at certain hours or on certain days or in case no answer is received on the call to the primary number.

---

Issued: April 2, 2008

Effective: April 2, 2008

Issued by: Paul Jarman  
President  
7730 S. Union Park Avenue, Suite 500  
Midvale, Utah 84047

Case Nos. 90-9298-TP-TRP and 04-1759-TP-ACE



---

SECTION 5 - MISCELLANEOUS SERVICES AND RATES (Cont'd)

5.8 Directory Listing Service (Cont'd)

5.8.2 Listings (Cont'd)

C. Nonpublished Service

The telephone numbers of nonpublished service are not listed in either the Company's alphabetical directory or Directory Assistance records available to the general public.

Incoming calls to nonpublished service will be completed by the Company only when the *calling party places the call by number, and no exception will be made, nor will the Customer be called to determine whether he/she wishes to receive the call, even though it appears that the calling party desires the connection because of an emergency.*

The Company is not responsible for any claims made or liability arising from failure to receive calls because of this arrangement.

The Subscriber indemnifies (i.e., promises to reimburse the Company for any amount the Company must pay as a result of) and save the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the publication of a non-published service or the disclosing of said number to any person.

---

Issued: April 2, 2008

Effective: April 2, 2008

Issued by: Paul Jarman  
President  
7730 S. Union Park Avenue, Suite 500  
Midvale, Utah 84047

Case Nos. 90-9298-TP-TRP and 04-1759-TP-ACE

---

SECTION 5 - MISCELLANEOUS SERVICES AND RATES (Cont'd)

5.8 Directory Listing Service (Cont'd)

5.8.3 Rates and Charges

	<u>Per Month</u>
Primary Listings	\$0.00

---

Issued: April 2, 2008

Effective: April 2, 2008

Issued by: Paul Jarman  
President  
7730 S. Union Park Avenue, Suite 500  
Midvale, Utah 84047  
Case Nos. 90-9298-TP-TRP and 04-1759-TP-ACE

---

SECTION 5 – MISCELLANEOUS SERVICES AND RATES (Cont'd)

## 5.9 Carrier Presubscription

## 5.9.1 General

Carrier Presubscription is a procedure whereby a Customer designates to the Company the carrier which the Customer wishes to be the carrier of choice for intraLATA and interLATA toll calls. Such calls are automatically directed to the designated carrier, without the need to use carrier access codes or additional dialing to direct the call to the designated carrier. Presubscription does not prevent a Customer who has presubscribed to an intraLATA or interLATA toll carrier from using carrier access codes or additional dialing to direct calls to an alternative long distance carrier on a per call basis.

**IntraLATA PIC Change Charge:**

**IntraLATA Presubscription Change Charge, per  
business or residence line, trunk, or port:**

- |                         |        |
|-------------------------|--------|
| - Manual PIC Change     | \$5.50 |
| - Electronic PIC Change | \$1.25 |

The Company will waive one-half of the IntraLATA PIC change charge, whether electronic or manual, when such changes are performed simultaneously with an interLATA PIC change.

---

Issued: April 2, 2008

Effective: April 2, 2008

Issued by: Paul Jarman  
President  
7730 S. Union Park Avenue, Suite 500  
Midvale, Utah 84047

Case Nos. 90-9298-TP-TRP and 04-1759-TP-ACE

**SECTION 5 - MISCELLANEOUS SERVICES AND RATES (Cont'd)****5.10 Toll Restriction Service**

Provides for Exchange Access lines or trunks to be restricted from dialing billable toll calls. Directly dialed calls to 700/900 services and operator dialed calls billed to the line are not allowed. This arrangement does allow Calling Card calls, Collect calls, Third Number calls, and direct dialed calls to 911, Directory Assistance and Toll Free services. This service is available where facilities permit.

**5.10.1 Rates**

	<u>Rate</u>
Nonrecurring charge, per line	*
Monthly, per line	\$8.50

\*For nonrecurring charges associated with Toll Restriction Service, see Section 5.1 of this tariff.

---

Issued: April 2, 2008

Effective: April 2, 2008

Issued by: Paul Jarman  
President  
7730 S. Union Park Avenue, Suite 500  
Midvale, Utah 84047

Case Nos. 90-9298-TP-TRP and 04-1759-TP-ACE

EXHIBIT B.1

Existing Tariff Pages of UCN, Inc.  
PUCO Tariff No. 2

## SECTION 2 - RULES AND REGULATIONS

### 2.7 Deposits/Advance Payments

The Company does not at this time collect or require customer deposits or advance payments to initiate service.

---

Issued: September 23, 2004

Effective: September 23, 2004

Paul Jarman, President  
UCN, Inc.  
14870 South Pony Express Road  
Bluffdale, Utah 84065

---

## SECTION 2 - RULES AND REGULATIONS

### 2.11 Payment for Service

All charges due by the Customer are payable to any agency duly authorized to receive such payments. The billing agency may be a local exchange telephone company, credit card company, or other billing service. Terms of payment shall be according to the rules and regulations of the agency and subject to the rules of regulatory agencies. For purposes of customers residing in Ohio, terms of payment are governed by and in compliance with MTSS: 1-5-15. Any objections to billed charges must be reported within 180 days to the Company's billing agent. Adjustments to Customer's bills shall be made to the extent that circumstances exist which reasonably indicate that such changes are appropriate.

Customer inquiries regarding service or billing may be made in writing or by calling the toll free number listed below:

Kim Partridge  
14870 S. Pony Express Rd.  
Bluffdale, UT 84065  
(866) 541-0000  
[kim.partridge@ucn.net](mailto:kim.partridge@ucn.net)

Customers who are dissatisfied with the response to their complaint may contact the Public Utilities Commission of Ohio for resolution of the issues at the following address:

Public Utilities Commission of Ohio  
180 E. Broad St.  
Columbus, OH 43215-3793  
(614) 466-3292  
(800) 686-7826  
TDD/TTY (800) 686-1570

Issued: September 23, 2004

Effective: September 23, 2004

Paul Jarman, President  
UCN, Inc.  
14870 South Pony Express Road  
Bluffdale, Utah 84065

**SECTION 3 - DESCRIPTION OF SERVICE AND RATES****3.7 Public Telephone Surcharge**

In order to recover the Company's expenses to comply with the FCC's pay telephone compensation plan effective on October 7, 1997 (FCC 97-371), an undiscountable per call charge is applicable to all interstate, intrastate and international calls that originate from any domestic pay telephone used to access the Company's services. *This surcharge, which is in addition to standard tariffed usage charges and any applicable service charges and surcharges associated with the Company's service, applies for the use of the instrument used to access the Company service and is unrelated to the Company's service accessed from the pay telephone.*

Pay telephones include coin-operated and coinless phones owned by local telephone companies, independent companies and other interexchange carriers. The Public Pay Telephone Surcharge applies to the initial completed call and any reoriginated call (i.e., using the "#" symbol).

Whenever possible, the Public Pay Telephone Surcharge will appear on the same invoice containing the usage charges for the surcharged call. In cases where proper pay telephone coding digits are not transmitted to the Company prior to completion of a call, the Public Pay Telephone Surcharge may be billed on a subsequent invoice after the Company has obtained information from a carrier that the originating station is an eligible pay telephone.

The Public Pay Telephone Surcharge does not apply to calls placed from pay telephones at which the Customer pays for service by inserting coins during the progress of the call.

**3.7.1 Public Telephone Surcharge**

Rate per Call	\$0.30
---------------	--------

---

Issued: September 23, 2004

Effective: September 23, 2004

Paul Jarman, President  
UCN, Inc.  
14870 South Pony Express Road  
Bluffdale, Utah 84065



**SECTION 4 - MISCELLANEOUS**

**4.2 Late Payment Charge**

The company will charge a one-time 1.5% late payment fee on all invoices not paid by the due date identified on the Company bill.

**4.3 Return Check Charge**

The Company will assess a return check charge of up to \$20.00 whenever a check or draft presented for payment of service is not accepted by the institution on which it is written. This charge applies each time a check is returned to the Company by a bank for insufficient funds.

---

Issued: September 23, 2004

Effective: September 23, 2004

Paul Jarman, President  
UCN, Inc.  
14870 South Pony Express Road  
Bluffdale, Utah 84065

---

SECTION 5 - MISCELLANEOUS SERVICES AND CHARGES

5.1 IntraLATA PIC Change Charge

IntraLATA Presubscription Change Charge, per  
business or residence line, trunk, or port:

- Manual PIC Change	\$5.50
- Electronic PIC Change	\$1.25

The Company will waive one-half of the intraLATA PIC change charge, whether electronic or manual, when such changes are performed simultaneously with an interLATA PIC change.

---

Issued: February 20, 2008

Effective: February 20, 2008

Issued by: Christopher A. Porter, Chief Executive Officer  
23420 Lorain Avenue, Unit # 200, Suite 227  
North Olmsted, OH 44070

Case No. 08-46-TP-ACH

OHL0801

EXHIBIT B.2

Proposed Revised Tariff Pages of UCN, Inc.  
PUCO Tariff No. 4

EXHIBIT B

Exhibit B.2

Proposed Revised Tariff Pages of UCN, Inc.  
PUCO Tariff No. 2

Resold Interexchange Telecommunications Services

**SECTION 2 - RULES AND REGULATIONS**

**2.7 Deposits/Advance Payments**

The Company does not at this time collect or require customer deposits or advance payments to initiate service.

---

Issued: April 2, 2008

Effective: April 2, 2008

Issued by: Paul Jarman  
President  
7730 S. Union Park Avenue, Suite 500  
Midvale, Utah 84047

Case Nos. 90-9298-TP-TRP and 04-1759-TP-ACE

## SECTION 2 - RULES AND REGULATIONS

### 2.11 Payment for Service

All charges due by the Customer are payable to any agency duly authorized to receive such payments. The billing agency may be a local exchange telephone company, credit card company, or other billing service. Terms of payment shall be according to the rules and regulations of the agency and subject to the rules of regulatory agencies. For purposes of customers residing in Ohio, terms of payment are governed by and in compliance with MTSS: 1-5-15. Any objections to billed charges must be reported within 180 days to the Company's billing agent. Adjustments to Customer's bills shall be made to the extent that circumstances exist which reasonably indicate that such changes are appropriate.

Customer inquiries regarding service or billing may be made in writing or by calling the toll free number listed below:

Kimm Partridge  
14870 S. Pony Express Rd.  
Bluffdale, UT 84065  
(866) 541-0000  
[kimm.partridge@ucn.net](mailto:kimm.partridge@ucn.net)

Customers who are dissatisfied with the response to their complaint may contact the Public Utilities Commission of Ohio for resolution of the issues at the following address:

Public Utilities Commission of Ohio  
180 E. Broad St.  
Columbus, OH 43215-3793  
(614) 466-3292  
(800) 686-7826  
TDD/TTY (800) 686-1570

Issued: April 2, 2008

Effective: April 2, 2008

Issued by: Paul Jarman  
President  
7730 S. Union Park Avenue, Suite 500  
Midvale, Utah 84047

Case Nos. 90-9298-TP-TRP and 04-1759-TP-ACE

**SECTION 3 - DESCRIPTION OF SERVICE AND RATES****3.7 Public Telephone Surcharge**

In order to recover the Company's expenses to comply with the FCC's pay telephone compensation plan effective on October 7, 1997 (FCC 97-371), an undiscountable per call charge is applicable to all interstate, intrastate and international calls that originate from any domestic pay telephone used to access the Company's services. This surcharge, which is in addition to standard tariffed usage charges and any applicable service charges and surcharges associated with the Company's service, applies for the use of the instrument used to access the Company service and is unrelated to the Company's service accessed from the pay telephone.

Pay telephones include coin-operated and coinless phones owned by local telephone companies, independent companies and other interexchange carriers. The Public Pay Telephone Surcharge applies to the initial completed call and any reoriginated call (i.e., using the "#" symbol).

Whenever possible, the Public Pay Telephone Surcharge will appear on the same invoice containing the usage charges for the surcharged call. In cases where proper pay telephone coding digits are not transmitted to the Company prior to completion of a call, the Public Pay Telephone Surcharge may be billed on a subsequent invoice after the Company has obtained information from a carrier that the originating station is an eligible pay telephone.

The Public Pay Telephone Surcharge does not apply to calls placed from pay telephones at which the Customer pays for service by inserting coins during the progress of the call.

**3.7.1 Public Telephone Surcharge**

Rate per Call	\$0.30
---------------	--------

---

Issued: April 2, 2008

Effective: April 2, 2008

Issued by: Paul Jarman  
President  
7730 S. Union Park Avenue, Suite 500  
Midvale, Utah 84047

Case Nos. 90-9298-TP-TRP and 04-1759-TP-ACE

**SECTION 4 - MISCELLANEOUS**

**4.2 Late Payment Charge**

The company will charge a one-time 1.5% late payment fee on all invoices not paid by the due date identified on the Company bill.

**4.3 Return Check Charge**

The Company will assess a return check charge of up to \$20.00 whenever a check or draft presented for payment of service is not accepted by the institution on which it is written. This charge applies each time a check is returned to the Company by a bank for insufficient funds.

---

Issued: April 2, 2008

Effective: April 2, 2008

Issued by: Paul Jarman  
President  
7730 S. Union Park Avenue, Suite 500  
Midvale, Utah 84047

Case Nos. 90-9298-TP-TRP and 04-1759-TP-ACE



---

SECTION 5 - MISCELLANEOUS SERVICES AND CHARGES

5.1 IntraLATA PIC Change Charge

IntraLATA Presubscription Change Charge, per  
business or residence line, trunk, or port:

- Manual PIC Change	\$5.50
- Electronic PIC Change	\$1.25

The Company will waive one-half of the intraLATA PIC change charge, whether electronic or manual, when such changes are performed simultaneously with an interLATA PIC change.

---

Issued: April 2, 2008

Effective: April 2, 2008

Issued by: Paul Jarman  
President  
7730 S. Union Park Avenue, Suite 500  
Midvale, Utah 84047

Case Nos. 90-9298-TP-TRP and 04-1759-TP-ACE

EXHIBIT C

Narrative Summarizing All Changes Proposed by  
UCN, Inc.

In Compliance with PUCO Opinion and Order in Case No. 06-1345-TP-ORD

As part of the review of the Company's original submission of materials in Case No. 06-1345-TP-ORD, PUCO Staff has requests the modification of the revised tariff pages of UCN, Inc., as follows:

The tariff title pages have been revised to add statutory "Minimum Telephone Service Standards" language and to inform consumers that the Company's previously tariffed materials are available on the Company website.

All pages have been revised to reflect both an "issued" and an "effective" date of April 2, 2008. In connection with this modification, UCN has updated contact information for the Company in the footer section of each page.

This supplemental filing also deletes language regarding presubscription interexchange carrier (PIC) change charges.

## EXHIBIT D

### Rule 4901:1-6-05(G)(3) Statement of UCN, Inc.

UCN has previously complied with Rule 4901:1-6-05(G)(3) regarding disclosure of rates, terms and conditions for detariffed services by mailing to all customers a notice advising them of the Company's mandatory detariffing filing. UCN has also posted on the Company's website all information previously contained in its Tariff P.U.C.O. No. 4 (local telecommunications services), and Tariff PUCO No. 2 (resold interexchange telecommunications services) as on file with the Public Utilities Commission of Ohio prior to the effectiveness of UCN's detariffing filing. Consumers may find these materials online at [www.ucn.net/Default.aspx?tabid=94](http://www.ucn.net/Default.aspx?tabid=94); alternatively, a copy of this information will be sent to consumers upon request by contacting UCN, Inc., c/o Customer Service, 7730 S. Union Park Avenue, Suite 500, Midvale, Utah 84047, (888) UCN-2344.

EXHIBIT E

Rule 4901:1-6-16(B) Customer Notice of  
UCN, Inc.

[Previously filed with the Commission in connection with  
the Company's original submission in Case No. 06-1345-TP-ORD  
and thus a part of the record in Case No. 08-421-TP-ATA]

EXHIBIT F

Customer Notice Affidavit of  
UCN, Inc.

[Previously filed with the Commission in connection with  
the Company's original submission in Case No. 06-1345-TP-ORD  
and thus a part of the record in Case No. 08-421-TP-ATA]