

**FILE**

From: "webmaster@puc.state.oh.us"  
 To: "ContactThePUCO@puc.state.oh.us"  
 Subject: 38918  
 Sent: 8/1/2008 5:17:36 AM  
 Message:  
 WEB ID: 38918 AT:08-01-2008 at 05:17 AM

08-417-EL-SSD

TYPE: complaint

NAME: Mr. Hinch Knece

CONTACT SENDER ? Yes

MAILING ADDRESS:

- 430 East Sycamore Street
- Columbus , Ohio 43206
- USA

PHONE INFORMATION:

- Home: *(no home phone provided?)*
- Alternative: *(no alternative phone provided?)*
- Fax: *(no fax number provided?)*

E-MAIL: hinchknece@yahoo.com

INDUSTRY:Electric

ACCOUNT INFORMATION:

- Company: AEP
- *(no account name provided?)*
- *(no service address provided?)*
- *(no service phone number provided?)*
- *(no account number provided?)*

COMPLAINT DESCRIPTION:

AEP's increased rate plan should be opposed. My electric service was worse than Iraq's, which is when I contacted you and actually got a response.

Everyone is facing economic difficulty right now. Sorry if AEP shareholders have to live with a little less profit per share.

If it wasn't for PUCO, I'd still be in the dark. Let's improve service before socking it to the utility customers.

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 Technician S Date Processed 8/4/08

RECEIVED-DOCKETING DIV

2008 AUG -4 PM 2:52

PUCO