

**FILE**

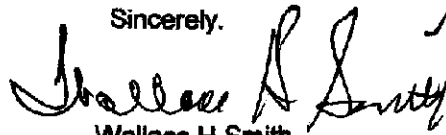
17 Burrington Hts  
Conneaut Ohio  
July 31 2008

P U C O  
Attn: Docketing Division

RE: Case No: 07-0829-GA-AIR

Although I am not familiar with all the items you have reviewed in Dominions rate increase application, such as "Fixed Variables", I am definately opposed to the consumer paying for automated meter reading which will increase Dominions net profit, ELIMINATE JOBS, and be of no benefit to the consumer.

Sincerely,

  
Wallace H Smith  
Conneaut Ohio

RECEIVED-DOCKETING DIV

2008 AUG -4 PM 12:34

PUCO

This is to certify that the images appearing are an  
accurate and complete reproduction of a case file  
document delivered in the regular course of business  
Technician 2 Date Processed 8-4-08

8-1-2008

2008 AUG -4 PM 12:34

Dear Spico Madam,  
PUCO

Ref: Case 07-829-GA-AIR.

I truly hope the decision makers will think again on placing higher bills. I am 78½ years old. There are millions more like me who are in need, even at this time. I paid my dues. Never on welfare, now, disabled where I no longer can make extra money. I have also been paying Dominion on time, never late. Please, find it in your heart not to do this.

We older people are already doing the best we can. It would be tragic.

Respectfully,  
Almeta Calhoun

Cleveland, Ohio

7/31/08

To whom it may concern,

I know we feel as all of us on Social Security that we don't need another increase on our "Gas bills", especially what Dominion East Ohio Gas Company is asking for. We have had to endure other price increases and now this. Please don't let this happen. Things are getting out of hand.

Thank you,

Robert L. Sharron Twarogowski

5980 Hifford Dr.

Cleveland, Ohio 44144

216-661-2325

Case Number 07-829-GA-A18

PUCO

2008 AUG -4 PM 12:34

RECEIVED-DOCKETING DIV

RECEIVED-DOCKETING DIV

2008 AUG -4 PM 12:33

PUCO

**Sent:** Friday, August 01, 2008 2:18 PM  
**Subject:** Rate Hike Dominion07-829-GA-AIR

Dear Sirs,

I think the people of Ohio need a break. The Utility companies are showing profits. We can barely make the payment now for gas and electric.

Our meters are fine, I don't think they need to go to all this expense for new meters.

They also have gas stored under ground that is not used.

Let's open up the thousands of wells that were capped in Ohio, there is not shortage here.

Please do not vote for the companies, that seems like what you are doing everytime gas or electric come to you. I thought you were for the people of Ohio. Please do not vote any price increases.

Thank you,

Arl McGrath  
6431 Chiltem Rd NW  
Canal Fulton, OH 44614

RECEIVED-DOCKETING DIV

2008 AUG -4 PM 12: 33

PUCO

8/1/2008

July - 31, 08

Dear Sir:-

RECEIVED-DOCKETING DIV.  
2008 AUG - 4 PM 12:37

Enclosed a Gas Bill ~~for~~ <sup>on</sup> which is a special rate for MCF I received and signed up for 3 years ago.

This week I received a notice from Dominion East Ohio my special rate is up come next month, and my MCF will increase to \$15.00 starting with my Sept billing. A six dollar increase which I cannot afford.

My wife and I both are 89 years old, live on SS. which we just ~~met~~ meet each month. (Thank God), But with this increase I do not know how we can pay it. It may come to end that I put my coal furnace back to use. So, whatever help you can give would be greatly appreciated. My thanks for your time and help  
Yours truly, Bernard B Factor

# BERNARD G FACTOR



**Dominion®**

1637 REDWOOD AVE  
AKRON OH 44301-2726

Account Number  
5 4221 0250 7324

Date Prepared  
December 10, 2007

Next Meter Reading  
01/08 - 01/11/2008

For questions about Dominion East Ohio charges call 1-800-362-7557. Avoid an estimate-enter a read between 01/09 & 5 p.m. on 01/11/2008 at www.dom.com.

## Credits and Charges Since Your Last Bill

Balance From Last Bill \$76.34  
Payment on Nov 14, 2007 - Thank You 76.34 CR  
Balance \$0.00

## Current Charges

### Dominion East Ohio Distribution Charges

Monthly Service Charge \$5.70  
Gas Transportation Charge 47.20  
Total Dominion East Ohio Charges \$52.90

For questions about transportation (delivery) charges, call Dominion East Ohio at 1-800-362-7557.

### Dominion East Ohio Energy Charges

Gas Cost 16.1 MCF @ \$9.39 \$151.18  
Sales Tax 9.45

### Total Dominion East Ohio Energy Charges

For questions about gas supply costs, contact Dominion East Ohio Energy (acct# 1232880801082005) at 1-800-990-4090 or P. O. Box 298 Pittsburgh, PA 15230 or www.dom.com.

Total Current Gas Charges \$213.53  
Total Gas Charges Balance \$213.53

## Dominion Products & Services Credits and Charges

Balance From Last Bill \$8.50  
Payment on Nov 14, 2007 - Thank You 8.50 CR  
Balance \$0.00

## Current Charges

### Dominion Prods & Svcs Charges

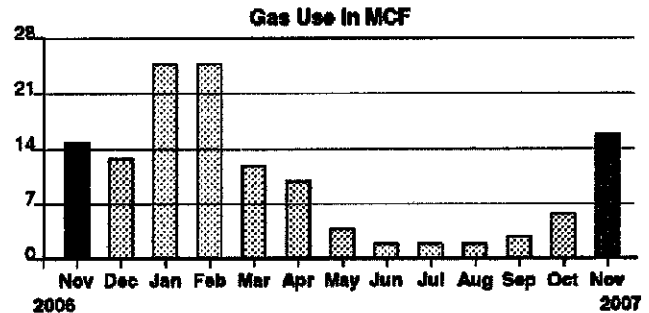
External Line (m) Program \$7.00  
Pref. Restoration (ext) Prog 2.75  
Dominion Prods & Svcs Account Balance \$9.75

For questions about Dominion Products and Services charges, contact 1-800-562-8419 or P.O. Box 298 Pittsburgh PA 15230-0298 or www.dom.com.

Total Current Charges \$223.28  
Total Account Balance \$223.28

## Monthly Usage Comparison

Average Daily Temperature For This Billing Period 2006 41°F 2007 37°F



Average monthly use: 9.9 MCF.  
Total annual use: 118.7 MCF.

## Billing Period And Meter Readings

Date	Read Type	Reading	Difference
Meter Number	10992501		
Dec 6, 2007	Estimate	398.0	
Nov 5, 2007	Remote	381.9	16.1
MCF Used in 31 Days			16.1



RECEIVED <sup>8-1-08</sup> DOCKETING DIV

2008 AUG -4 PM 12:32

TO PUCO

IN REFERENCE TO <sup>PUCO</sup> CASE

# 07-0829-GA-AIR

I AM AGAINST YOU LETTING  
DOMINION GAS HAVE THAT MUCH  
OF A RATE INCREASE. THEY SAY  
THEY HAVE INVESTED LOTS OF MONEY  
IN UP GRADES SO THEY DESERVE IT  
LOOK AT THERE BOOKS AND YOU WILL  
SEE WE ARE THE ONCE WHO HAVE  
PAID. THERE ARE A LOT OF PEOPLE  
TURNED OFF ALREADY WHO ARE  
GOING TO FREEZE TO DEATH  
THIS WINTER. WHEN IS THE LAST  
TIME YOU GOT A 17% RAISE?

Leslien Hill  
5930 Lake Rd W 401  
N-SH TABORA OHIO 44004



July 31, 2008

1147 Neptune Ave.

Akron, OH 44301-1449 PUCO

RECEIVED-DOCKETING DIV  
2008 AUG -4 PM 12:32

Dear Sirs: RE: Case 07-829-GA-AIR

I am writing to plead with you to put the brakes on Dominion East Ohio Gas and their affiliates. Working class people and senior citizens can't afford the rates they are charging.

I was tricked into switching to an affiliate, bullied and threatened into having not one but two new outside meters installed at my house and after switching back to Dominion East Ohio saw my mf rate go from \$8.00+ per unit to \$12.00+ per unit (last bill.) This

Dear Sirs -

RECEIVED-DOCKETING DIV  
2008 AUG 7 PM 12:31  
PUC

I am a 77 yr. old woman living on a pension. Last winter wasn't too bad, but I still wear 2 sweaters, 2 pair of socks & long johns under sweat pants.

I go out as much as possible, so I can turn down the heat & warm myself at the malls or visiting family & friends.

Does your family live this way in the winter? Everything has gone up; gasoline, food - what do we choose? Freeze to death or get so sick that we die off early? Maybe that the best thing that could happen to us.

You treat animals more humanely than us seniors. Have a heart. I thought to PUCO was supposed to look out for our interest.

Sincerely

Eleanor Flick

Cleveland, Ohio

RECEIVED-DOCKETING DIV

2000 AUG -4 PM 12: 31

PUCO

To whom it may concern,

Our names are Albert & Betty Moore. We live at 996 Dobson Ave. We are both 77 yrs old. As you know at this point in our life. We have to watch our money. We do not have pension, only social security. We have to stay on a budget, which is not easy now with rising prices. Please think of us older people as you determine these price raises. We are at our end.

Albert & Betty Moore  
996 Dobson Ave Akron 44314

August 2, 2008

Public Utilities Commission of Ohio  
Attn: Docketing Division  
180 East Broad Street  
Columbus, Ohio 43215

PUCO

2008 AUG - 4 PM 12:30

RECEIVED-DOCKETING DIV

Regarding Case Number 07-829-GA-AIR

Ladies and Gentlemen:

When was the last time in your lives that you literally got your hands dirty in the private work sector, 8 hours per day, 5 days a week, with the most benefits of 3 weeks vacation per year, 3 sick days per year, 3 personal days per year, and only basic calendar holidays off and paid per year, which did not include Martin Luther King's Birthday, Veteran's Day, and Christmas. The company did pay the major medical insurance premium of \$135 per month (single person), which did not include dental coverage. The only pension I got was a 401-K rollover of 20 years invested fully. I was employed for 31½ years. I've been unemployed for 8 years and 4 months. Two years after I left the company, due to poor management by the owners who owned and operated the company, the company closed its doors, permanently. The  
(continued on Page 2)

August 2, 2008

economy in Ohio and the rest of our country is sinking every day because of the oil price situation and because white collar corporate CEOs are constantly laying off blue collar workers and sending their jobs to people in other countries who did not pay income taxes to this country or any other taxes to our country. They are not taking care of your children's education in public schools via property taxes, either. The blue collar worker in this country has seen his/her wages sink and benefits sink, also. When I left the company over 8 years ago, I was getting only \$9.38 per hour, plus the benefits I described on Page 1 of this letter. As of this day and time, I pay \$323 per month for major medical coverage plus \$273 per year for dental and vision coverage in another company. I'm 60 years and 7 months old. My health does not allow me to even work part-time. I live on the very, very small interest and capital gains that I receive on my checking and investment accounts. I also, did not qualify for a Bush tax rebate, this year. Fortunately, I own my home without a mortgage, which I have lived in for 44½ years and shared the expenses in it with my late parents, who I had joint ownership of it,  
(continued on Page 3)

August 2, 2008

and I inherited the house from them as sole owner, 4 years ago on 7/22/04. The economy in this country is heading for a repeat of the Depression of 1929. White collar corporate CEOs are getting richer 24/7, by making money on selling their companies to foreign countries, with billions of dollars in profit taking and they expect the people who they put out of work to pay property taxes to pay for their children's education in public schools and contribute to their charitable organizations. These are the same people who you want to give 3 times of what they originally asked for, at Dominion East Ohio, regarding gas transportation costs. I do not receive any pension, Social Security, or other government aid. My D. O. B. is 12/22/1947. I know there are other people in the same situation as mine. Please stop catering to R. C. A. (Rich Corporate America) and start caring about us 'little people'. Without us getting our hands dirty in the blue collar work areas such as the factories, service (warehouse) areas, etc., you couldn't exist, either. And don't forget it, for a second!

Yours truly,  
Harold D. Friedman

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2008 AUG -4 PM 12: 29

Barbra J Cascone  
15827 Grove St.  
Middlefield, OH 44062  
(Dominion Account under the name Boehnlein)

PUCO

July, 31, 2008

Public Utilities Commission of Ohio  
Attn: Docketing Division  
180 E. Broad St.  
Columbus, OH 43215

Re: Case # 07-829-GA-Air

Dear Sirs:

I read on Newsnet 5 a local Cleveland TV station's news website that Dominion East Ohio is proposing an increase in the monthly service charge from \$5.70 to \$17.50. This is over 300%. I think this is unreasonable and would like you to take into consideration the economic hardship this would be for the customers of Dominion. With the economy being so weak many people will have a hard time paying for their gas this winter as it is. If Dominion makes it more difficult by raising their monthly service charge it will only add to the financial crisis that most people are already experiencing. I am respectfully requesting that you deny this service charge increase.

Sincerely,



Barbra J (Boehnlein) Cascone  
15827 Grove St.  
Middlefield, OH 44062

Linda Graceffo  
10026 F Delores Drive  
Streetsboro, OH 44241

RECEIVED-DOCKETING DIV

2008 AUG -4 PM 12: 29

PUCO

Public Utilities Commission of Ohio  
Attn: Docketing Division  
180 E. Broad St.  
Columbus, OH 43215

RE: Case No. 07-829-GA-Air

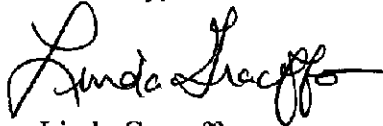
To Whom It May Concern:

I read on Newsnet 5, a Cleveland, OH TV Station Website, that Dominion East Ohio is proposing an increase in their monthly service charge from \$5.70 to \$17.00. That is a 300% increase. I feel this is very unreasonable and would cause much further undue hardship to many people who are already struggling in today's economy. Doesn't Dominion already earn enough profit?

I am respectfully requesting you please deny this service charge increase.

Thank you for your anticipated consideration of the consequence to those this increase will affect.

Sincerely,

A handwritten signature in black ink, appearing to read "Linda Graceffo", with a stylized flourish at the end.

Linda Graceffo



To Whom It May Concern

RECEIVED-DOCKETING DIV  
2008 AUG -4 31 JUL 08  
PUC

In response to the article in our local paper, Star Beacon, Ashtabula, Ohio, I am writing you to protest the proposed gas increase asked for by the East Ohio Gas Co.

My husband and I are in our so called "Golden Years" which are becoming not so golden. As prices for everything continue to rise, except our income, life is becoming more desperate than golden.

Our cold weather is approaching with dread in our eyes. During the winter months, I keep the temp at 70° during the day and turn it to 60° during the night. I don't care to turn the heat lower during the day & suffer from hypothermia. We dress as warm as possible, keep a curtain over the stairway to the upstairs, turn off the heat vents in the upper level, our wool storms are old & very efficient to keeping the cold out, we conserve as best we possibly can and still have an anxiety attack when we get the gas bill.

We come from an era that utility costs were nickel & dimes, so these increases are shocking to us. We are on fixed income, my husband has Alzheimer's, and the way the world is going - is life worth the cost?

I have no cash number, don't know what that is. Just my thoughts on more cost going up in smoke.

Yours truly,

Mrs. Sancha Mosier  
2108 Tanager Rd., H4004

RECEIVED-DOCKETING DIV

July 30<sup>th</sup> 2008

2008 AUG -4 PM 12: 28

Dear Sirs

PUCO

In regards to Case #07-829-GA-AIR  
Dominion Gas Co rate increase.

Please do not approve the Rate  
Increases proposed.

I do not understand why the  
customers of this company should  
have to pay for their cost of doing  
business.

I try to conserve energy. I keep  
my thermostat set at 65° all winter  
long in the day time and 60° at  
night because I am strapped for  
money to pay bills.

Dominion is making a profit and  
is paying their executives a high  
salary. The people who are  
struggling on minimum wage to  
raise families will never be able  
to pay the increases proposed.

With them it will be either eat  
or pay a gas bill to keep warm.  
Please deny this rate increase

Very truly yours.

Betty Jane Matay  
436 Frazier Ave  
Akron, Ohio 44305

RECEIVED-DOCKETING DIV

2008 AUG -4 PM 12: 27

PUCO

P.U.C.O  
Case No. 07-829-CA-AER  
Public Utilities Commission of Ohio  
ATT. Docketing Division  
180 E. Broad St.  
Columbus, Ohio 43215

410 Colony Drive  
Hudson, OH 44236-3312  
July 31, 2008

Dear Sam:

I just read the article in today's Beacon Journal Newspaper about the proposed gas increase for Dominion Gas Co.

With all the millions in profit they make, I don't think it's necessary! The average person is already paying an enormous price to heat one's home.

There wasn't much of a notice in advance of the hearings. Today you stated a meeting tonight in Canton and one in Akron at 1:00 PM. Not that I would have gone anyhow. (I'm near 82 years and don't go.) But it stated we could write.

When is it all going to end? With everything going up up up because of 'Fuel Cost' and with all the lay-offs.

Please do not give them permission to raise the gas rates. Enough is enough!

Sincerely yours,

Evelyn V. Fallon  
(Evelyn V. Fallon)

337 Horton Ave.  
Akron, Ohio 44312  
Phone 733-3582

To Whom It May Concern:

I oppose the Dominion  
Ohio gas rate increase  
because I am a senior  
citizen living on Social  
Security.

Please consider this  
rate increase at this time.

Sincerely,  
Vera Lyons

Case # 07-829-GA-AIR

PUCO

2008 AUG-4 PM 12:26

RECEIVED-DOCKETING DIV

Public Utilities Commission of Ohio  
Docketing Division  
180 E. Broad St.  
Columbus, Ohio 43215

Douglas Parr  
disabled Dominion customer  
Box 728  
Burton, Ohio 44021

1 August 2008

Case Number 07-829-GA-AIR

Dear sir, or ma'am; as the case may be:

My name is Douglas Parr. I was disabled by a doctor following an accident that left me with a fractured vertebra 11 years ago. I am deeply concerned with this proposed rate increase, because I cannot at present afford to heat my home properly during the winter NOW, thanks to Dominion's unconscionable price increases of the past few years.

In September of 2004 I received notification that my gas rate of \$5.25/MCF was to increase by October or November of that year to \$8.69/MCF. It has now 'dropped' to \$10.69/MCF. I believe it has been as high as \$13.69/MCF, but I didn't search through my receipts for those bills. I am forced to run my furnace at no more than 58-60 degrees Fahrenheit during the winter months to TRY to keep within my budget. My only relief is during the summer, when my fuel use drops, as this month, to 200 cubic feet. I have a disabled neighbor, a stroke victim with artificial heart valves who CANNOT cut her heat below 72 degrees without risk of illness that could kill her. She has no recourse in Winter.

On TOP of the outrageous charges for the gas we use, we are charged already a monthly service charge that seems to vary by whim-or the amount of gas we use; an old bill I brought with me says \$11.40, my current bill says \$5.70. We also have a gas 'distribution' charge of \$2.85/MCF (.57 for .2 MCF) added TO the amount we pay for the actual gas, apparently for the use of THEIR pipe to get the gas we actually USE to our homes. Fortunately, the state of Ohio magnanimously charges us sales tax only on the gas we actually purchase.

Now Dominion foully wants to charge us for standard costs of supplying gas, that of maintaining the essential reserves (.48/MCF); that should already figure into their bottom line as a necessary-and deductible-cost of doing business! There are some expenses that need to remain just that -EXPENSES-and not converted by state decree into another means of profiting from Dominion's hapless-and rapidly becoming helpless-customers.

Nor should we, the customers, be forced to shoulder the costs for those poor individuals Dominion has ALREADY bled dry (.56/MCF) or for those who finally rebel and refuse to pay these outrageous charges (another .47/MCF Dominion wants its customers to cover for them). Dominion spent last summer laying gas lines in my area to rope in more dupes, using the money it stole from me in extreme gas prices to do so. Dominion no longer assumes any risks in doing business. It rakes profits off the top. Instead of putting profits back in the business to improve its service and infrastructure or expand its current customer base, it extorts more money from already strapped customers! NO MORE!

Dominion wants to increase charges to individual customers, squeezing more dollars from financially strained customers for smaller amounts of their product, because their charges have already forced us to pare our consumption of their product to the minimum possible level! Now Dominion wants to charge us more/month just to be hooked into their system, REGARDLESS of the amount of gas we actually consume! \$17.50/month for NOTHING is obscene! The \$5.70/month we ALREADY pay is a travesty! Since when does being in business guarantee a company a state mandated level of income? Do NOT rubber stamp Dominion's attempt to extort even MORE cash from already strapped customers!

Sincerely,



Douglas L. Parr

RECEIVED-DOCKETING DIV

2008 AUG -4 PM 12:26

PUCO

July 31, 2008

Public Utilities Commission of Ohio  
Attn Docketing Division  
180 E. Broad St  
Columbus Oh 43215

Re: Case #07-829-GA-AIR

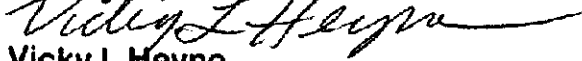
I am very against Dominion East Ohio proposed rate increase. Tripling the rate is RIDICULAS!

We are all very aware of the cost of fuel for anything today. We consumers are paying the high cost as well.

It's almost to the point that I can no longer afford to just get to my job everyday. I certainly cannot afford this kind of increase, let alone any increase. I am fortunate to have a paycheck, but I wont be getting an increase this year due to down-sizing. I also lost of few benefits. Why is the working person always picking up the tab?

Dominion East Ohio needs to find other ways to solve their financial problems like the rest of us. This increase is way out of line and certainly will not help the economy let alone the public in general. I guess I will be turning my thermostat down even MORE this year and wearing heavy clothing in the house. What are the unfortunate unemployed and elderly going to do if this increase is allowed? How can they expect us to keep paying these increases? It has to stop!!

Thankyou,

  
Vicky L Heyne  
17706 Glenshire Ave  
Cleveland Ohio 44135

PUCO

2008 AUG -4 PM 12:25

RECEIVED-DOCKETING DIV

July 23, 2008

Dear Public Utilities Commission of Ohio

Please reject Dominion East Ohio's request to raise the rates and charging a flat fee. I am 86 years old and will not be able to pay my bills and will lose everything I have worked all my life for.

Thank you

Rita Cellingwood  
3837 Arrel Road  
Poland Oh. 44514

"Never doubt that a small group of thoughtful, committed citizens can change the world. Indeed, it's the only thing that ever has."

-Margaret Mead

PUCO

2008 AUG -4 PM 12:25

RECEIVED-DOCKETING DIV



CASE # 07-829-GA-HIR

RECEIVED-DOCKET  
2008 AUG -4 PM 12:30

PUCO

To Whom it May Concern

Something has to stop with natural gas prices. You keep raising prices on every aspect of natural gas usage, delivery, recovery, infrastructure replacement, all at the expense of the little people.

We have new windows, storm doors, re-sided and insulated our house and attic, bought a new furnace, and programmable thermostat. We only use 60 mcf per YEAR! That's because my thermostat is set at 55 from 10PM to 6AM, 58 from 6AM to 3PM and 65 from 3PM to 10PM and we sit in our house with sweatshirts on. All to try to keep our cost down.

My level billing is \$57/month and now it's going up to \$103/month. The letter stated it was because of our usage. BULL. I feel it's because of your mishandling of the company and greed. Oh and by the way, that 60 mcf per year includes my gas for cooking laundry and showers.

What are people to do. We try to be as conservative as possible but to no avail.

Now you want to raise our bills even higher! I sure wish my little cost of living raise went up as high as the ~~cost~~ actual Cost of Living

Prices have gotten out of hand.

Someone has to step up and put a stop to this. The government is going to end up with more people on welfare and there is already more than they can handle.

Linda Priddy

914 E. Wore St.

Lima, OH 45804

Ph 419-236-1249

E-mail: SPRIDDY1@WOH.RR.COM

I have no faith that my single letter is going to have the slightest impact but at least I did something.

**Opinions sought on proposed rate hike**

NG DIV

July 28, 2008 - 6:47PM

24

Residential customers in your area of the state will have the opportunity to express their opinions on Dominion East Ohio's proposed delivery rate increase at 1:30 p.m. today at Lima Municipal Center, City Council chambers.

Dominion East Ohio proposes to increase rates by \$75 million per year. Based on Dominion filings, this would mean a 26.8 percent increase in the delivery portion of customers' bills in northwest Ohio, or nearly eight dollars more each month.

In addition, the utility seeks approval to begin a 25-year pipeline infrastructure replacement plan at an estimated cost of approximately \$2.5 billion to all consumers. The extra fee charged to customers would be \$1.12 per month during the first year, with the monthly fee going up as much as 90 cents each additional year.

The utility also proposes a \$126.3 million plan to retrofit automated meter reading devices on all 1.3 million gas meters in its territory. Dominion has identified that the additional cost of installing the automated meter reading would be approximately 25 cents per month on customers' bill during the first year with increases to that monthly charge in future years.

Based on review by the Ohio Consumers' Counsel, Dominion East Ohio does not need a revenue increase.

Decision makers need to hear from those who will be impacted by the higher bills at the upcoming public hearing.

In addition, letters can be written to the Public Utilities Commission of Ohio. All letters and envelopes should reference Case Number 07-829-GA-AIR and be sent to Public Utilities Commission of Ohio, Attention: Docketing Division, 180 E. Broad St., Columbus, OH 43215.

*Janine Migden-Ostrander is Ohio consumers' counsel.*

August 1, '08

Public Utilities Commission of Ohio

I am writing in reference to  
Case Number 07-829-G.A.-A.S.R.

I am 81 years old and do  
not know how I will find  
the money to pay the  
increase utilities under  
consideration. Please vote  
NO Increase!

Case No. 07-829-G.A.-A.S.R.

Thank you  
Majory Moss

RECEIVED-DOCKETING DIV

2008 AUG -4 PM 12:24

PUCO

Dear Sir:

Please do something about Dominion East  
raising our rates. We Senior Citizens  
can't pay what they want now.  
Please help.

Thank you

Mrs Marion Heata

RECEIVED-DOCKETING DIV

2808 AUG -4 PM 12:23

PUCO

July 31, 2008  
3200 Marquette St. NW  
Uniontown, Ohio 44685

RECEIVED-DOCKETING DIV

2008 AUG -4 PM 12: 23

PUCO  
Docketing Division Case Number 07-829-GA-AIR  
180 E Broad St.  
Columbus, Ohio 43215

PUCO

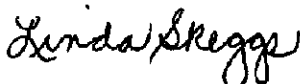
Dear Commission,

I regret that I am unable to attend the public hearing scheduled for my area regarding the Dominion flat rate increase, however, I would like my opinion to be noted by the Commission.

I am retired and help in the childcare for my granddaughter. Each day it seems that the cost of everything keeps increasing – groceries, gasoline, health care, taxes. And now, I read that Dominion wants an increase in their flat rate to finance their pipeline infrastructure replacement. Taking that rate from \$5.70 to \$17.50 a month is ludicrous. It seems very unfair of Dominion and other companies to pass along their expenses to the consumer. How can they justify a 300% increase? Why should we have to bear the brunt of the increase that the company should be paying? If I want to replace the carpet in my living room, do I ask my family and friends for money so that I don't have to pay the full cost myself? Of course not. If Dominion wants to replace their pipeline infrastructure, they should, in my opinion, pay for that expense themselves. Had they planned for this replacement over the past years and managed correctly, they would have had the funds available and not have to go before the PUCO and request an increase that will be passed along to the already struggling consumer.

I participate in Dominion's Energy Choice program and had a rate of \$9.55 per mcf with MX Energy for the past 3 years. My contract has come to an end and the best rate I have been able to find now as we head into winter heating is \$14.35 per mcf. This increase alone will send my winter heating bills up almost \$100 a month. With the high cost of everything else, including utilities, groceries, gasoline and taxes eating away at my pension and savings, I implore you to please consider myself and other citizens just like me struggling to make ends meet and reject Dominion's request and do not approve the increase they are seeking!!!!

Sincerely,



Linda Skeggs

August 1, 2008-08  
112 Valley Way  
Lima, OH 45804

RECEIVED-DOCKETING DIV

2008 AUG -4 PM 12: 22

## PUCO

PUCO  
180 East Broad Street  
Columbus, OH 43215

Attn: Docketing Division  
Case No. 07-829-GA-AIR

To Whom It May Concern;

I had clipped the address for PUCO from our Lima Newspaper earlier this week in regard to the Dominion East Ohio rate increase, but had not written yet. Then today I open the paper and find that AEP is also requesting a rate increase. Both of these come on top of our Lima Water Department increase, which is stated on the bill as a contract fee. I did not agree to or sign any contract with the water department!

I am completely amazed at the total lack of common sense and care for your fellowman exhibited by all of these utilities. We have people all over our country losing their jobs, their health care, their homes and in some cases their pensions. Now we ask for increases? The high cost of gasoline has made all everyday items so expensive and God for bid that an appliance breakdown. Many of us are on fixed incomes and there are no increases in most cases. There is no one that these people can pass along their requests for more funds.

I would hope that the PUCO has more common sense than the aforementioned utility companies. We all are struggling and having to tighten our belts and now you ask for an increase!

Thank you for reading my letter and any consideration to my concerns that you may give.

We really need to be pulling together in today's world, not kicking someone when they are already down.

Sincerely,



(Mrs.) Nancy Oberdier

RECEIVED-DOCKETING DIV

2000 AUG -4 PM 12: 22

989 ELIZABETH CT.  
Cuyahoga Falls, OH  
44228 7-31-08

PUCO PUCO  
Docketing Div.

Gentlemen:

I am against Case # 07-829-GA-AIR for  
The following reasons:

You are making The problem far more  
complicated than it is. The delivery charge should  
not be based on usage. With The high pressure pipe  
grid that is in place it does not cost any more to  
deliver a thousand cubic feet than a hundred  
cubic feet - no more people - no more trucks - no  
more cost. The pressure pump may run a bit more.  
This delivery charge should be a flat fee charged to  
each account. This fee should be used only for  
preventative maintenance and repair on The existing  
pipe grid. Even at 3 dollars an account with 1.3  
million customers This would amount to \$3,900,000.  
a month or \$46,800,000 a year.

New construction should be charged to The  
developer.

All These other costs should be in The price  
of The gas. Two charges - one for The gas and one  
flat charge for the delivery.

Sincerely  
John P. Wunderle Sr.  
989 ELIZABETH CT.  
Cuyahoga Falls, OH  
44221

330-945-7171



Docketing Div.

7-31-08

RECEIVED-DOCKETING DIV

PUCO

2008 AUG -4 PM 12:21

180 E. Broad St.

Columbus, Oh

43215

PUCO

Case No. 07-829-

GA-AIR

Glenn M. Ginnia

3090 Whippoorwill Ave.

Elida, Oh 45807

419.339-3330

To Whom It May Concern:

my budget gas bill was always \$26<sup>00</sup> per month. I am 75 years old & live alone. I bought a new energy furnace and A/c. I always had a debit but they raised my bill to \$82<sup>00</sup> per month. This is robbery. Thank you,

Sincerely,

Glenn M. Ginnia

July 23, 2009

Public Utilities Commission of Ohio

PLEASE REJECT DOMINION  
EAST OHIO REQUEST TO RAISE RATE  
AND FLAT FEES I AM ON A FIXED  
INCOME AND <sup>CAN</sup> NOT AFFORD TO  
HAVE MY BILL INCREASED.

THANK YOU

Maria Franko  
38/39 ARREL ROAD  
POLAN OHIO 44514

PUCO

2009 AUG -4 PM 12:20

RECEIVED-DOCKETING DIV

July 29, 2008

To Whom it may concern,

I would like to voice my opinion about the pending increase to the gas rate request.

I believe I am paying far too much money for natural gas out is. During Winter months I can barely afford my five-Hundred dollar gas bill. If an increase were to happen I would be forced into financial trouble. Please take the people's opinions into consideration. As a consumer I am getting crushed by gas prices already, I would go without heating & work to feed East Ohio Dominion gas families but not my own.

Thank-you

*Joseph J. Bemer*

Joseph J. Bemer

PUCO

2008 AUG -4 PM 12:20

RECEIVED-DOCKETING DIV

PUBLIC UTILITIES COMMISSION OF OHIO  
DOCKETING DIVISION  
180 E. BROAD ST.  
COLUMBUS, OHIO 43215

8/2/08

REFERENCE: CASE NUMBER 07-829-GA-AIR

WIFE AND I ARE SENIORS 80+ YEARS OF AGE, OUR INCOME IS LIMITED TO SOCIAL SECURITY, PENSIONS (HUSBAND ONLY), AND WHATEVER INVESTMENTS WE HAVE MANAGED TO MAKE.

THE OUTRAGEOUS INCREASES DOMINION EAST OHIO IS PROPOSING DOES NOTHING FOR PEOPLE LIKE US EXCEPT LESSEN THE FINANCES WE HAVE TO SUBSIST ON.

DUE TO OUR AGES, WE CANNOT SEEK GAINFUL EMPLOYMENT TO KEEP UP WITH SUCH RISES IN THE COST OF LIVING THAT DOMINION EAST OHIO AND SUCH OTHERS MAY IMPOSE, SUCH AS INCREASES IN HEALTH CARE COSTS, ETC.

PLEASE, IF YOU DO NOT REJECT DOMINION EAST OHIO'S PROPOSAL ALTOGETHER, AT LEAST MAKE IT A SENSIBLE ADJUSTMENT!!! SO, THE CEO'S MAY NOT GET HUGE BONUSES AND SALARY INCREASES, THEY WILL HAVE TO SUFFER (?) WITH THAT!!

SINCERELY,

ARTHUR O. KIEL AND DOLORES E. KIEL

Arthur O. Kiel  
Dolores E. Kiel

PUCO

2008 AUG -4 PM 12:20

RECEIVED-DOCKETING DIV

August 1, 2008

RECEIVED-DOCKETING DIV

2008 AUG -4 PM 12:19

Gentlemen of the PUCO

PUCO

I am writing this letter on behalf of a great many little Old Ladies and little Old men who can not believe you are asking us who are between the ages 75 to 100 to finance your outrageous plans to increase our Natural gas bills. We have lived thru the great depression, W.W.II, Korea, Vietnam, Iraq, multiple tax increases, the Gasoline Craze and etc. Most of us would just like to live as best we can quietly without spending our lifetime of savings just to survive! It seems that you people think we have lots of money to satisfy your shareholders so that they and you can have increasing salaries and greater returns on your money while ours are diminishing. New meters so you can fire your meter readers who can then look for jobs that are not out there. Then you can build a new pipe line so you can charge more to deliver our Gas. When those pipe lines are already paid for, therefore increasing

our bills to pay for the new one not one time but automatic increases in each new year. Is there never enough?

I recieved two letters from Dominion East Ohio one on June 12, 2008 stating I needed to have my equipment upgraded. There was nothing wrong with my meter, just an upgrade. I called ~~your~~<sup>their</sup> number given and explained I would have trouble letting some one into my home as I was recovering from a fracture of my hip. Then on July 24, 2008 I recieved a second letter (threatening if I did not let someone in within 2 wks, they would disable my equipment and I would only receive estimated bills.

You can see I was forced to comply so I had to find someone to help me. What a way to treat their customers!

I hope that you commissioners would see this as it is a ~~bid~~<sup>bid</sup> to drastically increase our bills while really doing nothing to

increase our comfort. My meter  
has been read from the outside  
of my home for many years.

Please help us who live on  
fixed incomes ~~we~~<sup>for</sup> we will be having  
money long cold winters for years  
to come.

Sincerely

Janet Weimer

38 Maple Dr

Boardman, Ohio

44512-1520

One of the Little Old Ladies

8/2/2008

RECEIVED-DOCKETING DIV

2008 AUG -4 PM 12:19

PUCO

Docketing Division  
180 E. Broad St.  
Columbus, Ohio 43215

RE: Case # 07-829-GA-AIR

PUCO

I am writing this in regards to the increase that Dominion East Ohio is trying to get.

In reading the various articles regarding this increase, I can't help but notice that part of the increase request is supposed to go to meter reading. Well, I am hear to tell you that in the Madison area, we get our meters read every other month (@ 6 times per year) and that is if there is not a lot of snow on the ground. The rest of the time, they estimate the readings.

Also, every month they increase the SSO gas cost, July's cost was \$20.36. This is absolutely ridiculous. We already keep the thermostat low the entire season because of the cost to heat our house. We have had to find alternative means to keep our home somewhat comfortable throughout the cold season.

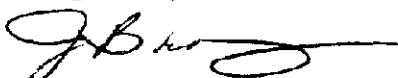
They also have increased our budget amount substantially, which tells me that they already know that the increase is a given. It's amazing how any company can know several months in advance that your bill will be increased substantially, especially since they allegedly have not been given the go ahead for such increase.

When you are on a limited income such as we are, any increase this large is very difficult to maintain any standard of living.

Any company who is asking for such an increase just to increase their profits to \$75 million in additional revenue is simply being greedy and only gouging their customers.

This increase should be denied, or at the very least be scaled down so as not to hurt the average customer ( many of whom are on fixed incomes) and cannot afford such a huge increase.

Respectfully



Judith Browning  
212 W. Parkway Dr.  
Madison, Ohio 44057



Public Utilities Commissioner of Ohio,

Please reject Dominion East  
Ohio request for a rate raise  
of fixed heat fee.

I am retired and my only  
income is Social Security and  
I am difficulty paying my bills  
now as it is.

Thank you  
Melvin Coccinwood Jr  
355 Maplewood  
Struthers Oh. 44514

RECEIVED-DOCKETING DIV

2008 AUG -4 PM 12:19

PUCO

Aug 1-2008

I don't think Dominion needs  
that increase. People on limited incomes  
couldn't afford it. Dominion is one  
big greedy company.

Case No. 07-829-GA-AIR

RECEIVED-DOCKETING DIV

2008 AUG -4 PM 12:18

PUCO

Case # 07-829-GA-AIR

Public Utilities Commission of Ohio,

Based on Review by the Ohio  
Consumers' Council, Dominion East  
Ohio does not need a revenue increase.  
I am writing to back that up 100%.

Ten months ago I moved into my home  
with a gas budget of \$63.00 a month. Five  
months later it jumped to \$114.00 a month.  
Two months after that it went to \$121.00  
a month. Almost double in 10 months.  
It's going to come down to heating the  
house or buying groceries. I'm asking  
you to please not no to any increase.

Sincerely,

Zola J. Dulle  
215 E. Maple St.  
Columbus Grove, Ohio  
45830

PUCO

2008 AUG -4 PM 12:17

RECEIVED-DOCKETING DIV


Case # 07-829-GA-AIR

Dear Sirs:

I am concerned about your proposal to raise the cost of Dominion Gas. We are on a fixed income and all these extras really put a strain on us. Please don't do this to us. This will make us to do without other necessities to pay this bill.

Sincerely,

Andy i'Ada Brennenhan



RECEIVED-DOCKETING DIV

2008 AUG -4 PM 12:17

PUCO

7-31-08

RECEIVED-DOCKETING DIV

2008 AUG 14 PM 12:21  
Please ~~consider~~ **PUCO** this a letter of protest for higher prices/rates against Dominion East Ohio.

We are both Sr. Citizens of good standing - (my husband is a W.W. II Veteran, & my 2 brothers & sister-in-law, also)

We have weathered the Depression and W.W. II - so we know what "sacrifice" means.

We didn't mind paying the \$120<sup>00</sup> budget, even tho' it was a little high for our monthly payments overall. When it was reduced to \$80<sup>00</sup> per mo. - we were overjoyed - we could have dinner "out" on Saturday night!!

Then the bottom fell out - increased to \$179<sup>00</sup> per month - ~~Wow~~

We believe in equal treatment - BUT - when you have "paid your dues" over the years - income from Soc. Sec. is not the answer - where is the fairness in that?

(over)

July 31<sup>st</sup> (-2)-2008  
Pg

I hope you at least  
take the time to read this -  
and no - we don't expect  
any miracles — BUT an  
adjustment just might be  
enough to pacify us thru  
winter —

We do NOT heat the upstairs  
(2 bedrooms) and, yes, we close  
off the sunporch and laundry  
room — and we insulate to  
the fullest —

Hopefully other "older" folks,  
will write to you — we hope so.

Thank you for your time —  
and indulgence —

We wish you well.

Remember — "Nothing's Easy" —  
in more ways than I care  
to list.

Respectfully,  
Helen & Duane Gates

8-1-08

To: PUCO

att. Docking Division

Case # 07-829-GH-106-4

RECEIVED-DOCKETING DIV  
PH 106-4

I don't feel ~~any increase~~ <sup>any increase</sup>

in fees to "Dominion" customers  
is fair. I feel like "Rockelle  
Turning" --- If "Dominion" has  
money to advertise and to  
make charitable donations,  
it would seem to me they  
have money to maintain and  
improve the efficiency of their  
equipment. (over) →

Like all of us - - -  
Conserve and use your  
money wisely - - don't  
take more money  
from people living  
on fixed incomes and  
others like them.

Sincerely,  
Mrs. Jackie S. Fitzgerald  
110 Westfield Dr.  
Jama, O# 43825