

# **CROCKER & CROCKER, P.C.**

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August 1, 2008

Attention: Docketing Division  
Public Utilities Commission of Ohio  
180 East Broad Street  
Columbus, OH 43215-3793

**e-FILED VIA DIS SYSTEM**

Re: Peerless Network of Ohio, LLC  
Case No. 08-0891-TP-ACE

Dear Sir or Madam:

In accordance with Staff Member, Theresa Fauver's request, attached please find a copy of the above captioned company's Welcome letter.

Very truly yours,

  
CROCKER & CROCKER, P.C.

Patrick D. Crocker

PDC/tld



DATE

Dear Peerless Network Customer,

Welcome to the Peerless Network! We appreciate your business and look forward to providing you and your company with the highest level of service. Your \_\_\_\_\_ service will be installed on \_\_\_\_\_, 2008. If you believe that this does not accurately reflect the service you ordered, you should contact us immediately or no later than thirty days from the date of this letter, at 888-380-2721 or at 312-506-0920.

Peerless Network dedicated to providing unparalleled support. Our National Network Operation Center is open 24 hours a day, 365 days a year. If you ever have a network issue, please call (888) NOC-PRLS (888-662-7757). In addition, you can always contact your account team at 312-506-0920.

Once again, we appreciate your business and look forward to a long term business relationship.

Sincerely,

Rick Knight  
Executive Vice President  
Peerless Network

If you have a complaint that is not resolved after you have called your phone company, or for general utility information, residential and business customers may contact the Public Utilities Commission of Ohio for assistance at 1-800-686-7826 (toll free) or for TTY at 1-800-686-1570 (toll free) from 8:00 a.m. to 5:00 p.m. weekdays, or at [www.puco.ohio.gov](http://www.puco.ohio.gov)."

**This foregoing document was electronically filed with the Public Utilities**

**Commission of Ohio Docketing Information System on**

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**Case No(s). 08-0891-TP-ACE**

Summary: Application copy of the company's welcome letter. electronically filed by Mr. Patrick D. Crocker on behalf of Peerless Network of Ohio, LLC