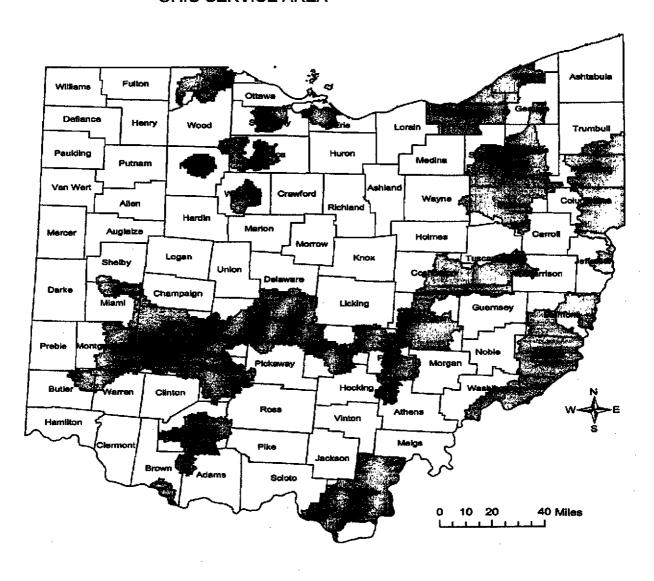
### 2 Service Description and Rates (cont'd)

## 2.16 Proposed Service Area

### **OHIO SERVICE AREA**



As Approved in Case No. 06-846-TP-ACE

Issue Date: June 28, 2006

Effective Date: July 31, 2006

Bill Stathakaros, President 4450 Belden Village Street NW, Suite 602 Canton, Ohio 44718

### 3. Local Exchange Service Price List

### 3.1 Standard Residence Local Exchange Service

Standard Residence Local Exchange Service provides the Customer with a single, analog, voice-grade telephonic communications channel, which can be used to place or receive one call at a time. Standard Residence Local Exchange Service lines are provided for the connection of Customer-provided wiring, telephones, facsimile machines or other station equipment. An optional per line Hunting feature is available for multi-line Customers which routes a call to the next idle line in a prearranged group when the called line is busy.

Recurring charges for Standard Residence Local Exchange Service are billed monthly in advance. Usage charges, if applicable are billed in arrears. Usage charges may apply for calls placed from the Customer's line. No usage charges will apply to calls received by the Customer. Non-recurring charges for installation or rearrangement of service are billed on the next month's bill immediately following work performed by the Company

### 3.1.1 SBC Ameritech Calling Areas

### A. Monthly Recurring Charges

The following charges apply to Standard Residential Local Exchange Service lines per month for customers located in the SBC Ameritech Calling Areas. Rates and charges include Touchtone Service for each line. The rates and charges below apply to service provided on a month-to-month basis. All business services are measured.

## 3.1 Standard Residence Local Exchange Service (cont'd)

### 3.1.1 SBC Ameritech Calling Areas (cont'd)

(I) Flat Rate Service

No measured or message charges apply to calls placed or received from Flat Rate service lines. Customers receive unlimited calling within their local calling area.

Individual Line	Current Rate	Max Rate
	\$39.99	\$79.99

## (II) Measured Rate Service

Customers subscribing to Measured Rate Service will pay a recurring service charge and a local usage per call charge. The Measured Rate Service Customer will be charged a per minute rate for all local calls placed from the Customer's line.

Monthly Recurring Service Charges

Measured Rate	Max Rate
 27.49	39.99

As Approved in Case No. 06-846-TP-ACE Issue Date:

### 3.1 Standard Residence Local Exchange Service (cont'd)

### 3.1.1 SBC Ameritech Calling Areas (cont'd)

### (II) Measured Rate Service (cont'd)

Per Minute Usage Charges - PEAK

Band	First Minute	Add'l Minute	Max Rate
A (10 miles)	0.0406	0.0104	0.0812
B (22 miles)	0.0406	0.0104	0.0812
C (999miles)	0.0406	0.0104	0.0812

Per Minute Usage Charges - OFF-PEAK

Band	First Minute	Add'l Minute	Max Rate
A (10 miles)	0.0203	0.0052	0.0406
B (22 miles)	0.0203	0.0052	0.0406
C (999	0.0203	0.0052	0.0406
miles)			

## (III) Message Rate Service

Message Rate Service consists of a fixed monthly rate for usage packages which includes a monthly local usage allowance in the monthly rate. Each local call is charged on a message unit basis and an additional charge is made for local messages in excess of the allowance. The allowance, if not used during one month, is not credited to the customer's account for any other month that service is provided.

- 3.1 Standard Residence Local Exchange Service (cont'd)
  - 3.1.1 SBC Ameritech Calling Areas (cont'd)
    - (III) Message Rate Service (cont'd)

Monthly Recurring Service Charges

	Message Rate	Max Rate	
	8.91	17.82	
<u>.</u>		_	

Local Message Allowances and Charges

The monthly rates for usage packages associated with message rate services include the number of local messages specified below:

Monthly Call Allowance 30

The current charge per additional local message is \$0.16 The maximum charge per additional local message is \$0.16

Unless otherwise requested by the customer, where two or more message rate services of the same class and grade are furnished to a customer from the same central office at given premises, the local message allowance for the service involved is combined and the total usage allowance.

- 3. Local Exchange Service Price List (cont'd)
  - 3.1 Standard Residence Local Exchange Service (cont'd)
    - 3.1.1 SBC Ameritech Calling Areas (cont'd)
    - B. SBC Local Features

Ohio Tariff No. 1 Section No. 3

Original Page No. 6

i eau comple de la	Residential Bar	Washing and the same of the sa
Call Waiting	4.55	9.10
Call Forwarding (Variable)		
Standard	5.00	10.00
Speed Calling	-	
8-Number	4.00	
30-Number	4.00	
Three-Way Calling	5.00	
Caller ID Number	6.00	12.00
Caller ID Name <sup>1</sup>	2.95	5.90
Distinctive Ring, each line	2.95	
Automatic Busy Redial	5.00	
Automatic Callback	5.00	
Call Selector	4.00	
Call Return	5.00	
Call Screening	5.00	
Non-Published Service	2.00	4.00
Additional Listings, each	2.00	
Call Trace	7.00	14.00
		·
Per Use Local Features		
Call Return	1.49	
Busy Redial	0.75	
Three-Way Calling	1.49	

As Approved in Case No. 06-846-TP-ACE Issue Date:

<sup>&</sup>lt;sup>1</sup> Caller ID Number must also be purchased

### 3.1 Standard Residence Local Exchange Service (cont'd)

### 3.1.2 Verizon Calling Areas

### A. Monthly Recurring Charges

The following charges apply to Standard Residential Local Exchange Service lines per month for customers located in the Verizon Calling Areas. Rates and charges include Touchtone Service for each line. The rates and charges below apply to service provided on a month-to-month basis. All business services are measured.

With Flat Rate Service, the customer can make unlimited calls to locations within their base rate area for a fixed monthly charge. The base rate area includes their home exchange and any exchanges that are available for their area. Also, the zone rates in Section will apply to services located outside the base rate Area.

Individual Line	Monthly Rate	Max Rate
	\$15.73	\$50.00
		-

### 3.1 Standard Residence Local Exchange Service (cont'd)

### 3.1.2 Verizon Calling Areas

### B. Usage Sensitive Charges and Allowances

Each call to a telephone number within the customer's exchange area is charged on a usage basis. Extended area usage rates apply to calls made to certain exchanges outside the customer's exchange area. Usage charges apply on customer-dialed station-to-station calls charged to the calling party. Where operator assistance is utilized, the usage charges apply in addition to the charge for operator assistance on local messages. The additional charge for operator assistance would apply if the calling party wants the call billed to another local telephone number.

Monthly Charge

Individual Line	Monthly Rate	Max Rate
	\$10.54	\$50.00

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### 3. Local Exchange Service Price List (cont'd)

- 3.1 Standard Residence Local Exchange Service (cont'd)
  - 3.1.2 Verizon Calling Areas (cont'd)
  - B. Usage Sensitive Charges and Allowances (cont'd)

Usage Charges

	PE	4K	OFF-PEAK <sup>2</sup>	
	First Minute	Add'l Minute	First Minute	Add'l Minute
Home Calling Area	0.0300	0.0100	0.0150	0.0050
Extended Service Area		1		
Area A (1-10 miles)	0.0700	0.0200	0.0350	0.0100
Area B (11-22 miles)	0.0900	0.0300	0.0450	0.0150
Area C (22+ miles)	0.1200	0.0400	0.0600	0.0200

### C. Zone Rates

### I. Description

Zone rates are specified monthly charges for urban grades of exchange service which do not vary with the distance from the base rate area, and are available to customers located within a zone rate area. A zone rate area is that portion of an exchange area which is beyond the base rate area and contiguous thereto, or to another zone rate area of the same exchange within which specified urban grades of service are offered at zone rates.

As Approved in Case No. 06-846-TP-ACE Issue Date:

<sup>&</sup>lt;sup>2</sup> 9:00 PM to 7:59 AM Monday through Friday, and all day Saturday, Sunday and Holidays

Zone rate areas for each zoned exchange area are defined on maps in the Verizon Exchange Rate Tariff.

### 3. Local Exchange Service Price List (cont'd)

## 3.1 Standard Residence Local Exchange Service (cont'd)

- 3.1.2 Verizon Calling Areas (cont'd)
- C. Zone Rates (cont'd)

## II. Regulations

Application of Rates

The zone rates set forth herein are applicable in all exchanges where zone rate areas have been established.

The zone rates listed in this section are in addition to the rates specified in Section 2 or in Section 2.1 of this tariff for the class and grade of urban exchange service offered and rendered, and apply to each main station.

### Grades of Service

Zone rate area exchange service is limited to business and residence classes of individual line service and residence two-party and four-party line grade of service.

### III. Rates

		Zone		Zone		Zone
	Zone	Rate Area	Zone	Rate	Zone	Rate Area
	Rate	A - Max	Rate	Area B –	Rate	C – Max
Grade of Service	Area A	Rate	Area B	Max Rate	Area C	Rate
Individual Line	\$1.08	\$3.24	\$2.15	\$6.45	\$3.25	\$9.75
Two-Party Line	.93	\$2.79	\$1.80	\$5.40	\$2.70	\$8.10
Four-Party Line	.45	1.35	.90	2.70	1.33	\$3.99

As Approved in Case No. 06-846-TP-ACE

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- 3.1 Standard Residence Local Exchange Service (cont'd)
  - 3.1.2 Verizon Calling Areas (cont'd)
  - D. Calling Plans
    - I. Residential Local Package Extra<sup>3</sup>

### A. Description

This service is only available to customers in the Verizon service areas. Residential Local Package Extra provides the customer with unlimited direct-dialed local calling with Extended Area Service, unlimited local directory assistance, plus a choice of any or all the following calling features:

*69	Distinctive Ring
Anonymous Call Block	Do Not Disturb
Busy Redial	Priority Call
Call Block	Select Call Forwarding
Call Forwarding	Speed Dialing 8
Call Waiting/ Cancel Call Waiting	Speed Dialing 30
Caller ID	Three-Way Calling

<sup>&</sup>lt;sup>3</sup> Services are offered where facilities permit.

- 3.1 Standard Residence Local Exchange Service (cont'd)
  - 3.1.2 Verizon Calling Areas (cont'd)
  - D. Calling Plans (cont'd)
    - I. Residential Local Package Extra (cont'd)

Residential Local Package Extra is only available on flat-rated single-line residential service. Residential Local Package Extra is not available with the following:

- any other package or bundled offering on the same line
- Lifeline Assistance
- Local Calling Plans
- any measured or message rate services
- employee concession service
- ISDN Service

### B. Rates

Monthly Recurring Charges

Monthly Reculting Charges		
	Rate	
Individual Line, each	\$ 30.95	

- 3.1 Standard Residence Local Exchange Service (cont'd)
  - 3.1.2 Verizon Calling Areas (cont'd)
  - D. Calling Plans
    - II. Residential Local Package<sup>4</sup>

### A. Description

This service is only available to customers in the Verizon service areas. Residential Local Package provides the customer with unlimited direct-dialed local calling with Extended Area Service, unlimited local directory assistance, plus a choice of up to three of the following calling features:

*69	Distinctive Ring
Anonymous Call Block	Do Not Disturb
Busy Redial	Priority Call
Call Block	Select Call Forwarding
Call Forwarding	Speed Dialing 8
Call Waiting/ Cancel Call Waiting	Speed Dialing 30
Caller ID	Three-Way Calling

<sup>&</sup>lt;sup>4</sup> Services are offered where facilities permit.

- 3.1 Standard Residence Local Exchange Service (cont'd)
  - 3.1.2 Verizon Calling Areas (cont'd)
  - D. Calling Plans (cont'd)
    - II. Residential Local Package (cont'd)

Residential Local Package is only available on flat-rated single-line residential service. Residential Local Package is not available with the following:

- any other package or bundled offering on the same line
- Local Calling Plans
- any measured or message rate services
- employee concession service
- ISDN Service

### B. Rates

Monthly Recurring Charges

Rate		
Individual Line, each	\$27.95	
marvadar Eme, caem	Ψωτινο	

- 3.1 Standard Residence Local Exchange Service (cont'd)
  - 3.1.2 Verizon Calling Areas (cont'd)
  - D. Calling Plans (cont'd)
    - III. Residential Regional Package<sup>5</sup>
      - A. Description

Residential Regional Package provides a combination of services available as a package to residential customers. A multiline customer can select a local package on one or more of their lines. Residential Regional Package is only available on flat-rated single-line residential service.

The following services are included in the package offering:

- I. Flat-rated Network Access Line
- II. Unlimited Direct-Dialed Intrastate IntraLATA Message Toll Telephone Service
- III. Service Ordering and Line Connection Charges associated with the initial order or for any subsequent changes to the service.

As Approved in Case No. 06-846-TP-ACE Issue Date:

<sup>&</sup>lt;sup>5</sup> Services are offered where facilities permit.

- 3.1 Standard Residence Local Exchange Service (cont'd)
  - 3.1.2 Verizon Calling Areas (cont'd)
  - D. Calling Plans (cont'd)
    - III. Residential Regional Package (cont'd)
      - IV. Choice of Calling Services listed below:

Call Waiting/Cancel Call Waiting Caller ID Speed Dialing 8 Speed Dialing 30 Three-Way Calling

V. Zone Rates

Residential Regional Package is not available with the following:

- any other package or bundled offering on the same line
- any measured or message rate services
- employee concession service
- ISDN Service
- Foreign Exchange Service

- 3. Local Exchange Service Price List (cont'd)
  - 3.1 Standard Residence Local Exchange Service (cont'd)
    - 3.1.2 Verizon Calling Areas (cont'd)
    - D. Calling Plans (cont'd)
      - III. Residential Regional Package (cont'd)
      - B. Rates

Monthly Recurring Charges

Rate

Individual Line, each \$44.956

<sup>&</sup>lt;sup>6</sup> The Residential Regional Packages price includes Voice Mail which is a deregulated product.

# 3.1 Standard Residence Local Exchange Service (cont'd)

## 3.1.2 Verizon Calling Areas (cont'd)

### E. Verizon Local Features

Feature (Name and Street Control of Street		Not Raid
Call Waiting	2.50	\$5.00
Cancel Call Waiting	0.50	\$1.00
Call Forwarding (Variable)	·	
Standard	0.75	
Busy/No Answer	3.00	
Select Call Forwarding	5.00	
Speed Calling		
8-Number	0.75	
30-Number	1.25	·
Three-Way Calling	2.75	
Caller ID Number	7.00	\$14.00
Caller ID Name <sup>7</sup>		
Distinctive Ring, each line	6.00	

<sup>7</sup> Caller ID Number must also be purchased

#### Standard Residence Local Exchange Service (cont'd) 3.1

## 3.1.2 Verizon Calling Areas (cont'd)

#### E. Verizon Local Features (cont'd)

Peature	Residential	A VAN BARA
Do Not Disturb	3.00	`
Fixed Call Forwarding		
Busy	1.00	
No Answer	1.00	
Busy No Answer	1.25	
Automatic Busy Redial	5.00	
Call Block	2.00	
Anonymous Call Block <sup>8</sup>	1.00	
Priority Call	3.00	
*69	5.00	\$10.00
Non-Published Service	2.00	\$4.00
Additional Listings, each	1.75	
Per Use Local Features <sup>9</sup>		,
Call Return	0.75	
Busy Redial	0.75	
Three-Way Calling	0.75	

<sup>&</sup>lt;sup>8</sup> Anonymous Call Block (ACB) is included at no charge with your Caller ID service. If you do not subscribe to Caller ID, ACB may be ordered separately for a monthly fee.

9 The maximum monthly charge is \$7.50 per line per local feature type.

- 3.1 Standard Residence Local Exchange Service (cont'd)
  - 3.1.2 Verizon Calling Areas (cont'd)
  - F. Verizon Local Feature Packages Residential
    - I. Feature Package Option B

Call Waiting, Cancel Call Waiting, Call Forwarding, Three-Way Calling, \*69 & Call Block

Residence Service ...... \$ 9.00

II. Feature Package Option A

Call Waiting, Cancel Call Waiting, Call Forwarding, Three-Way Calling, Speed Dailing-8, Distinctive Ring, Caller ID, Anonymous Call Block, Call Waiting ID<sup>10</sup>, Busy Redial, \*69, Call Block, Do Not Disturb, Select Call Forwarding, & Priority Call

Residence Service ...... 16.00

Where available.

As Approved in Case No. 06-846-TP-ACE Issue Date:

Effective Date: July 31, 2006

### 3 <u>Local Exchange Service Price List</u> (cont'd)

### 3.2 Standard Business Local Exchange Service

Standard Business Local Exchange Service provides the Customer with a single, analog, voice-grade telephonic communications channel, which can be used to place or receive one call at a time. Standard Business Local Exchange Service lines are provided for the connection of Customer-provided wiring, telephones, facsimile machines or other station equipment. An optional per line Hunting feature is available for multi-line Customers which routes a call to the next idle line in a prearranged group when the called line is busy.

Recurring charges for Standard Business Local Exchange Service are billed monthly in advance. Usage charges, if applicable are billed in arrears. Usage charges may apply for calls placed from the Customer's line. No usage charges will apply to calls received by the Customer. Non-recurring charges for installation or rearrangement of service are billed on the next month's bill immediately following work performed by the Company

### 3.2.1 SBC Ameritech Calling Areas

Monthly Recurring Charges

The following charges apply to Standard Business Local Exchange Service lines per month for customers located in the SBC Ameritech Calling Areas. Rates and charges include Touchtone Service for each line. The rates and charges below apply to service provided on a month-to-month basis. All business services are measured.

## 3.2 Standard Business Local Exchange Service (cont'd)

### 3.2.1 SBC Ameritech Calling Areas

### A. Message Rate

Message Rate Service consists of a fixed monthly rate for usage packages which includes a monthly local usage allowance in the monthly rate. Each local call is charged on a message unit basis and an additional charge is made for local messages in excess of the allowance. The allowance, if not used during one month, is not credited to the customer's account for any other month that service is provided.

Individual Line	Monthly Rate	Max Rate	
	28.90	57.80	

Multiline Key	Monthly Rate	Max Rate
	32.60	65.20
·	02.00	

- 3 <u>Local Exchange Service Price List</u> (cont'd)
  - 3.2 Standard Business Local Exchange Service (cont'd)
    - 3.2.1 SBC Ameritech Calling Areas (cont'd)

A. Message Rate (cont'd)

PBX Trunks	Monthly Rate	Max Rate
	36.45	72.90
		-

Local Message Allowances and Charges

The monthly rates for usage packages associated with message rate services include the number of local messages specified below:

Monthly Call Allowance 73

The current charge per additional local message is \$0.16 The maximum charge per additional local message is \$0.16

Unless otherwise requested by the customer, where two or more message rate services of the same class and grade are furnished to a customer from the same central office at given premises, the local message allowance for the service involved is combined and the total usage allowance.

- 3.2 Standard Business Local Exchange Service (cont'd)
  - 3.2.1 SBC Ameritech Calling Areas
  - B. Measured Rate
  - 1. Measured Rate Services

The local usage charges are based upon four measured elements, i.e., the total number of outgoing local messages, the distance and the duration of each local message and the time of day each local message is originated, subject to the following:

a. Distance

The charges for local messages vary based on the airline distance (i.e., rate mileage) between the rate centers of the central offices serving the calling and called stations, determined in the same manner as message toll rate distances.

- b. Duration
  - (1) A charge applies for the initial minute, or fraction thereof, and for each additional minute, or fraction thereof.
  - (2) A local message is considered as starting at the time telephone communication is established between the calling station and the called telephone number.
  - (3) Chargeable time ends when the calling station "hangs up" thereby releasing the network connection. If the called station "hangs up" but the calling station does not, chargeable time ends when the network connection is released by the automatic timing equipment in the telephone network.

Effective Date: July 31, 2006

As Approved in Case No. 06-846-TP-ACE Issue Date:

- (4) Chargeable time does not include time lost because of faults or defects in the service.
- 3 <u>Local Exchange Service Price List</u> (cont'd)
  - 3.2 Standard Business Local Exchange Service (cont'd)
    - 3.2.1 SBC Ameritech Calling Areas (cont'd)
    - B. Measured Rate (cont'd)

Monthly Recurring Service Charges

Individual Line	Monthly Rate	Max Rate
	22.75	45.50

Multiline Key	Monthly Rate	Max Rate
	26.45	52.90

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## 3 <u>Local Exchange Service Price List</u> (cont'd)

## 3.2 Standard Business Local Exchange Service (cont'd)

## 3.2.1 SBC Ameritech Calling Areas (cont'd)

B. Measured Rate (cont'd)

PBX Trunks	Monthly Rate	Max Rate
	26.45	52.90

## c. Usage Rates

Per Minute Usage Charges - PEAK

Band	First Minute	Add'l Minute
A (10 miles)	0.0353	0.0088
B (22 miles)	0.0397	0.0132
C (999miles)	0.0442	0.0177

Per Minute Usage Charges - OFF-PEAK

Band	First Minute	Add'l Minute
A (10 miles)	0.0177	0.0044
B (22 miles)	0.0199	0.0066
C (999 miles)	0.0221	0.0089

- 3 <u>Local Exchange Service Price List</u> (cont'd)
  - 3.2 Standard Business Local Exchange Service (cont'd)
    - 3.2.1 SBC Ameritech Calling Areas (cont'd)
    - C. SBC Local Features

Reacuse	Prisiness ***	Wax Rate
Call Waiting	5.50	11.00
Call Forwarding (Variable)		
Standard	6.50	13.00
Speed Calling		
8-Number	6.00	
30-Number	6.10	
Three-Way Calling	6.50	
Caller ID Number	7.00	14.00
Caller ID Name <sup>11</sup>	3.50	7.00
Distinctive Ring, each line	N/A	
Automatic Busy Redial	5.50	
Automatic Callback	5.00	
Call Selector	4.00	
Call Return	5.50	
Call Screening	5.50	
Non-Published Service	3.50	7.00
Additional Listings, each	3.00	
Call Trace	7.00	14.00
Per Use Local Features		
Call Return	1.49	
Busy Redial	0.75	
Three-Way Calling	1.49	

As Approved in Case No. 06-846-TP-ACE Issue Date:

 $<sup>^{11}</sup>$  Caller ID Number must also be purchased

## 3.2 Standard Business Local Exchange Service (cont'd)

### 3.2.2 Verizon Calling Areas

### Monthly Recurring Charges

The following charges apply to Standard Business Local Exchange Service lines per month for customers located in the Verizon Calling Areas. Rates and charges include Touchtone Service for each line. The rates and charges below apply to service provided on a month-to-month basis. All business services are measured.

### A. Flat Rate Calling Service

Flat Rate Local Calling Service provides the customer with unlimited local calls within their local calling area for one flat monthly rate. A local calling area includes their home location and any EAS (Extended Area Service) locations that are available for their service area. Regional toll calls (outside the local area, but within regional boundaries) will be billed separately per minute.

Individual Line	Monthly Rate	Max Rate
D-4- Olass 1	26.06	52.12
Rate Class 1 Rate Class 2	26.06 26.94	53.88
Rate Class 3	27.86	55.72
Rate Class 4	29.16	58.32
Rate Class 5	30.46	60.92
Rate Class 6	35.95	71.90

## 3.2 Standard Business Local Exchange Service (cont'd)

## 3.2.2 Verizon Calling Areas (cont'd)

## A. Flat Rate Calling Service (cont'd)

Multiline Key	Monthly Rate	Max Rate
7	20.00	78.18
Rate Class 1 Rate Class 2	39.09	80.82
Rate Class 3	41.79	83.58
Rate Class 4	43.74	87.48
Rate Class 5	45.68	91.36
Rate Class 6	47.19	94.38

PBX Trunks	Monthly Rate	Max Rate
Rate Class 1	52.12	104.24
Rate Class 2	53.88	107.76
Rate Class 3	55.72	111.44
Rate Class 4	58.32	116.64
Rate Class 5	60.91	121.82
Rate Class 6	73.25	146.50

- 3.2 Standard Business Local Exchange Service (cont'd)
  - 3.2.2 Verizon Calling Areas (cont'd)
  - B. Usage Sensitive Charges and Allowances

Each call to a telephone number within the customer's exchange area is charged on a usage basis. Extended area usage rates apply to calls made to certain exchanges outside the customer's exchange area. Usage charges apply on customer-dialed station-to-station calls charged to the calling party. Where operator assistance is utilized, the usage charges apply in addition to the charge for operator assistance on local messages<sup>12</sup>. The additional charge for operator assistance would apply if the calling party wants the call billed to another local telephone number.

### Monthly Charges

Individual Line	Monthly Rate	Max Rate
Rate Class 1	15.64	31.28
Rate Class 2	16.16	32.32
Rate Class 3	16.74	33.48
Rate Class 4	17.64	35.28
Rate Class 5	18.65	37.30
Rate Class 6	24.09	48.18

<sup>&</sup>lt;sup>12</sup> Operator Assistance for Local Messages: A special service charge applies for operator assistance on local calls. This service charge is in addition to the other usage rates for Usage Sensitive Service. Charge per call is \$.50.

## 3.2 Standard Business Local Exchange Service (cont'd)

## 3.2.2 Verizon Calling Areas (cont'd)

# B. Usage Sensitive Charges and Allowances (cont'd)

Multiline Key	Monthly Rate	Max Rate
		1600
Rate Class 1	23.45	46.90
Rate Class 2	24.25	48.50
Rate Class 3	25.07	50.14
Rate Class 4	26.24	52.48
Rate Class 5	27.41	54.82
Rate Class 6	30,16	60.32

PBX Trunks	Monthly Rate	Max Rate
Rate Class 1	31.27	62.54
Rate Class 2	32.83	65.66
Rate Class 3	34.60	69.20
Rate Class 4	36.37	72.74
Rate Class 5	38.32	76.64
Rate Class 6	49.08	98.16

- 3.2 Standard Business Local Exchange Service (cont'd)
  - 3.2.2 Verizon Calling Areas (cont'd)
  - B. Usage Sensitive Charges and Allowances (cont'd)

**Usage Charges** 

	PEAK		OFF-PEAK <sup>13</sup>	
	First Minute	Add'l Minute	First Minute	Add'l Minute
Home Calling Area	0.0300	0.0100	0.0150	0.0050
Extended Service Area				
Area A (1-10 miles)	0.0700	0.0200	0.0350	0.0100
Area B (11-22 miles)	0.0900	0.0300	0.0450	0.0150
Area C (22+ miles)	0.1200	0.0400	0.0600	0.0200

<sup>&</sup>lt;sup>13</sup> 9:00 PM to 7:59 AM Monday through Friday, and all day Saturday, Sunday and Holidays

## 3.2 Standard Business Local Exchange Service (cont'd)

## 3.2.2 Verizon Calling Areas (cont'd)

### C. Verizon Local Features

Reartire	Buistagss Building	Jak Kacilla
Call Waiting	2.50	5.00
Cancel Call Waiting	0.50	1.00
Call Forwarding		
(Variable)		
Standard	2.40	
Busy/No Answer	3.00	
Select Call Forwarding	5.00	
Speed Calling		
8-Number	2.00	
30-Number	3.30	
Three-Way Calling	3.40	
Caller ID Number	7.00	14.00
Caller ID Name <sup>14</sup>		
Distinctive Ring, each	6.00	
line		
Do Not Disturb	5.00	
Fixed Call Forwarding		
Busy	1.00	
No Answer	1.00	

<sup>14</sup> Caller ID Number must also be purchased

As Approved in Case No. 06-846-TP-ACE Issue Date:

#### Standard Business Local Exchange Service (cont'd) 3.2

## Verizon Calling Areas (cont'd)

Verizon Local Features (cont'd) C.

112011 Local Features (cont	The state of the s	transcription of the company of the
Feature 1	### #Business + ###	Wall Nave Ride
Busy No Answer	1.25	
Automatic Busy	5.00	,
Redial		
Call Block	2.00	
Anonymous Call	n/a	
Block <sup>15</sup>	•	
Priority Call	5.00	
*69	5.00	10.00
Non-Published Service	3.50	7.00
Additional Listings,	3.00	
each		
·		
Per Use Local		
Features <sup>16</sup>		
Call Return	0.75	
Busy Redial	0.75	
Three-Way Calling	0.75	

As Approved in Case No. 06-846-TP-ACE Issue Date:

<sup>&</sup>lt;sup>15</sup> Anonymous Call Block (ACB) is included at no charge with your Caller ID service. If you do not subscribe to Caller ID, ACB may be ordered separately for a monthly fee.

16 The maximum monthly charge is \$7.50 per line per local feature type.

- 3 Local Exchange Service Price List (cont'd)
  - 3.2 Standard Business Local Exchange Service (cont'd)
    - 3.2.2 Verizon Calling Areas (cont'd)
    - C. Verizon Local Features (cont'd)

# Verizon Local Feature Packages - Business

- Choice PAC
- a. Choice PAC service offers a discount when the customer subscribes to three or more calling services as specified in b. following. If the number of services ordered is less than three or the customer removes a service or services such that the total subscribed to becomes less than three, the discount does not apply and the individual applicable rates apply. The service is available to single line business customers.
- .b The following services are available for the Choice PAC offering:

Busy Redial

Do Not Disturb

\*69

Select Call Forwarding

Call Block

Speed Dialing 8

Call Forwarding

Speed Dialing 30

Call Waiting/Cancel Call Waiting

Three-Way Calling

Caller ID

**Priority Call** 

Caller ID - Number Only

Distinctive Ring

.c The following discount applies when a customer subscribes to three or more qualifying company calling services:

Business Service 30 % Discount

As Approved in Case No. 06-846-TP-ACE Issue Date:

### 3.3 Advanced Features

# A. ATS ISDN PRI Service with Unlimited Local Calling

ISDN PRI offers an array of value-added features, such as calling number identification and call-by-call selection that enhance productivity. ISDN PRI is configured with 23 64 Kbps bi-directional B (Bearer) channels and one 64 Kbps D (Data) channel. Unique to ISDN PRI is its ability to designate the D channel to handle all of the signaling and call control requirements and leave the remaining 23 B channels free for any mix of circuit-switched voice and data.

Each of these products is offered under a 12, 24 or 36 month term agreement. Rates include unlimited local calling for sent-paid, directly dialed calls. Rates do not include calling card calls, information type calls to Time and Weather, 555, 700, 900, 976 Services, Directory Assistance or any other type of Operator Handled call.

ATS ISDN PRI includes the following non-optional Feature Package: Inbound Calling Line ID-Name & Number and Call by Call Selection.

Regional Toll and Long Distance Services must be PIC'd to the Company. These rates are in addition to ISDN PRI and DS1 rates below.

**Recurring Charges** 

,,	Monthly Recurring Charge		
	12 Months	24 Months	36 Months
SBC	18.25	18.25	18.25
Verizon Area	26.06	26.06	26.06

As Approved in Case No. 06-846-TP-ACE Issue Date:

3.3 Advanced Features (cont'd)

Non-Recurring Charges

,	No	on-Recurring Char	rge
	12 Months	24 Months	36 Months
SBC			
First Line	14.28	14.28	14.28
Each Add'l Line	14.28	14.28	14.28
Verizon Area			
First Line	15.23	15.23	15.23
Each Add'l Line	15.23	15.23	15.23
Expedite Service Charge <sup>17</sup>	Per PRI		
SBC	9.80		
Verizon	9.80		
Order Supplement	<del></del>	Subsequent	
Order Supplement Charge <sup>18</sup>	First Change	Change	
SBC	18.85	9.80	
Verizon	18.85	9.80	

Expedite Service Charges apply when customer requests installation of service in less time than normal installation interval of 30 business days.

As Approved in Case No. 06-846-TP-ACE Issue Date:

<sup>&</sup>lt;sup>18</sup> Order Supplement Charges apply when a change of the Requested Service Date is requested by customer. A change of requested service date must be within 30 days of the previous requested service date. In no event will the Company be obligated to accept more than three (3) changes to a requested service date. The service will be deemed canceled upon the fourth (4) such request and applicable Order Cancellation Charges will apply.

- 3.3 Advanced Features (cont'd)
- B. ATS Digital DS-1 PBX Service with Unlimited Local Calling

This service provides a trunk side DS1 electrical interface from the customer's digital PBX system to a ATS digital port on a local Company switch for the origination and termination of calls. Traffic to and from the digital PBX can be received or dialed directly from any PBX station without the need for an attendant.

These digital trunks deliver a high-speed DS1 (T1) connection between your PBX and the Company network. There are up to 24 channels on one facility, each of which can be used to place or receive calls. This multi-channel capability dramatically reduces the need for additional PBX circuit cards.

Each of these products is offered under a 12, 24 or 36 month term agreement. Rates include unlimited local calling for sent-paid, directly dialed calls. Rates do not include calling card calls, information type calls to Time and Weather, 555, 700, 900, 976 Services, Directory Assistance or any other type of Operator Handled call.

Regional Toll and Long Distance Services must be PIC'd to the Company. These rates are in addition to ISDN PRI and DS1 rates below.

Monthly Recurring Charges

	Monthly Recurring Charge		
	12 Months	24 Months	36 Months
SBC	20.25	20.25	20.25
Verizon Area	26.94	26.94	26.94

3.3 Advanced Features (cont'd)

Non-Recurring Charges

	Non	-Recurring Charg	ge
	12 Months	24 Months	36 Months
SBC			
First Line	14.28	14.28	14.28
Each Add'l Line	14.28	14.28	14.28
Verizon Area			
First Line	15.23	15.23	15.23
Each Add'l Line	15.23	15.23	15.23
Expedite Service Charge <sup>19</sup>	Per DS1		
SBC	9.80		
Verizon	9.80		
	• "	Subsequent	
Order Supplement Charge <sup>20</sup>	First Change	Change	
SBC	18.85	9.80	
Verizon	18.85	9.80	

Expedite Service Charges apply when customer requests installation of service in less time than normal installation interval of 30 business days.

As Approved in Case No. 06-846-TP-ACE Issue Date:

<sup>&</sup>lt;sup>20</sup> Order Supplement Charges apply when a change of the Requested Service Date is requested by customer. A change of requested service date must be within 30 days of the previous requested service date. In no event will the Company be obligated to accept more than three (3) changes to a requested service date. The service will be deemed canceled upon the fourth (4) such request and applicable Order Cancellation Charges will apply.

- 3 <u>Local Exchange Service Price List</u> (cont'd)
  - 3.3 Advanced Features (cont'd)
  - C. ATS ISDN PRI Service with Unlimited Local Calling and Bundled Toll/LD Service

ISDN PRI offers an array of value-added features, such as calling number identification and call-by-call selection that enhance productivity. ISDN PRI is configured with 23 64 Kbps bi-directional B (Bearer) channels and one 64 Kbps D (Data) channel. Unique to ISDN PRI is its ability to designate the D channel to handle all of the signaling and call control requirements and leave the remaining 23 B channels free for any mix of circuit-switched voice and data.

This product is offered under a 12, 24 or 36 month term agreement. Rates include unlimited local calling for sent-paid, directly dialed calls. Rates do not include calling card calls, information type calls to Time and Weather, 555, 700, 900, 976 Services, Directory Assistance or any other type of Operator Handled call.

The Unlimited Local Calling and Bundled Toll/LD Service Products are offered with six different increments of Toll/LD Minutes of Use: 5,000, 10,000, 15,000, 30,000, 50,000 and 100,000. Installation charges are included in the monthly recurring charges. Regional Toll and Long Distance Services must be PIC'd to the Company.

# 3 <u>Local Exchange Service Price List</u> (cont'd)

# 3.3 Advanced Features (cont'd)

ATS ISDN PRI with Unlimited Local and Bundled 5,000 Long Distance MOU
This package includes unlimited local and 5,000 long distance minutes of use. Also
included is Inbound Calling Line ID-Name & Number & Call-by-Call Selection (ISDN
PRI) long distance usage @ 5,000 MOUs (including regional toll). Usage over the
selected LD package will be billed at \$0.049 per minute.

	Monthly Recurring Charge		
	12 Months	24 Months	36 Months
SBC	18.25	18.25	18.25
Verizon Area	26.06	26.06	26.06

ATS ISDN PRI with Unlimited Local and Bundled 10,000 Long Distance MOU
This package includes unlimited local and 10,000 long distance minutes of use. Also included is Inbound Calling Line ID-Name & Number & Call-by-Call Selection (ISDN PRI) long distance usage @ 10,000 MOUs (including regional toll). Usage over the selected LD package will be billed at \$0.049 per minute.

	Monthly Recurring Charge		
<u></u>	12 Months	24 Months	36 Months
SBC	18.25	18.25	18.25
Verizon Area	26.06	26.06	26.06

# 3 Local Exchange Service Price List (cont'd)

# 3.3 Advanced Features (cont'd)

ATS ISDN PRI with Unlimited Local and Bundled 15,000 Long Distance MOU
This package includes unlimited local and 15,000 long distance minutes of use. Also
included is Inbound Calling Line ID-Name & Number & Call-by-Call Selection (ISDN
PRI) long distance usage @ 15,000 MOUs (including regional toll). Usage over the
selected LD package will be billed at \$0.049 per minute.

	Monthly Recurring Charge		
	12 Months	24 Months	36 Months
SBC	18.25	18.25	18.25
Verizon Area	26.06	26.06	26.06

ATS ISDN PRI with Unlimited Local and Bundled 30,000 Long Distance MOU
This package includes unlimited local and 30000 long distance minutes of use. Also included is Inbound Calling Line ID-Name & Number & Call-by-Call Selection (ISDN PRI) long distance usage @ 30,000 MOUs (including regional toll). Usage over the selected LD package will be billed at \$0.049 per minute.

-	Monthly Recurring Charge		
	12 Months	24 Months	36 Months
SBC	18.25	18.25	18.25
Verizon Area	26.06	26.06	26.06

# 3.3 Advanced Features (cont'd)

ATS ISDN PRI with Unlimited Local and Bundled 50,000 Long Distance MOU
This package includes unlimited local and 50,000 long distance minutes of use. Also included is Inbound Calling Line ID-Name & Number & Call-by-Call Selection (ISDN PRI) long distance usage @ 50,000 MOUs (including regional toll). Usage over the selected LD package will be billed at \$0.049 per minute.

	Monthly Recurring Charge		
	12 Months	24 Months	36 Months
SBC	18.25	18.25	18.25
Verizon Area	26.06	26.06	26.06

ATS ISDN PRI with Unlimited Local and Bundled 100,000 Long Distance MOU
This package includes unlimited local and 100,000 long distance minutes of use. Also included is Inbound Calling Line ID-Name & Number & Call-by-Call Selection (ISDN PRI) long distance usage @ 100,000 MOUs (including regional toll). Usage over the selected LD package will be billed at \$0.049 per minute.

	Monthly Recurring Charge		
	12 Months	24 Months	36 Months
SBC	18.25	18.25	18.25
Verizon Area	26.06	26.06	26.06

- 3 <u>Local Exchange Service Price List</u> (cont'd)
  - 3.3 Advanced Features (cont'd)
  - D. ATS Digital DS-1 PBX Service with Unlimited Local Calling and Bundled Toll/LD Service

This service provides a trunk side DS1 electrical interface from the customer's digital PBX system to a ATS digital port on a local Company switch for the origination and termination of calls. Traffic to and from the digital PBX can be received or dialed directly from any PBX station without the need for an attendant.

These digital trunks deliver a high-speed DS1 (T1) connection between your PBX and the Company network. There are up to 24 channels on one facility, each of which can be used to place or receive calls. This multi-channel capability dramatically reduces the need for additional PBX circuit cards.

Each of these products is offered under a 12, 24 or 36 month term agreement. Rates include unlimited local calling for sent-paid, directly dialed calls. Rates do not include calling card calls, information type calls to Time and Weather, 555, 700, 900, 976 Services, Directory Assistance or any other type of Operator Handled call.

The ATS Digital DS-1 PBX Service with Unlimited Local Calling and Bundled Toll/LD Service Products are offered with six different increments of Toll/LD Minutes of Use: 5,000, 10,000, 15,000, 30,000, 50,000 and 100,000. Installation charges are included in the monthly recurring charges. Regional Toll and Long Distance Services must be PIC'd to the Company.

# 3 <u>Local Exchange Service Price List</u> (cont'd)

# 3.3 Advanced Features (cont'd)

ATS ISDN DS1 with Unlimited Local and Bundled 5,000 Long Distance MOU
This package includes unlimited local and 5,000 long distance minutes of use. Also
included is Inbound Calling Line ID-Name & Number and long distance usage @ 5,000
MOUs (including regional toll). Usage over the selected LD package will be billed at
\$0.049 per minute.

	Monthly Recurring Charge		
	12 Months	24 Months	36 Months
SBC Area	25.00	50.00	75.00
Verizon Area	23.50	47.00	70.50

ATS ISDN DS1 with Unlimited Local and Bundled 10,000 Long Distance MOU
This package includes unlimited local and 10,000 long distance minutes of use. Also included is Inbound Calling Line ID-Name & Number and long distance usage @ 10,000 MOUs (including regional toll). Usage over the selected LD package will be billed at \$0.049 per minute.

·	Monthly Recurring Charge		
	12 Months	24 Months	36 Months
SBC Area	25.00	50.00	75.00
Verizon Area	23.50	47.00	70.50

# 3 <u>Local Exchange Service Price List</u> (cont'd)

# 3.3 Advanced Features (cont'd)

ATS ISDN DS1 with Unlimited Local and Bundled 15,000 Long Distance MOU
This package includes unlimited local and 15,000 long distance minutes of use. Also included is Inbound Calling Line ID-Name & Number and long distance usage @ 15,000 MOUs (including regional toll). Usage over the selected LD package will be billed at \$0.049 per minute.

	Monthly Recurring Charge		
	12 Months	24 Months	36 Months
SBC Area	25.00	50.00	75.00
Verizon Area	23.50	47.00	70.50

ATS ISDN DS1 with Unlimited Local and Bundled 30,000 Long Distance MOU
This package includes unlimited local and 30000 long distance minutes of use. Also included is Inbound Calling Line ID-Name & Number and long distance usage @ 30,000 MOUs (including regional toll). Usage over the selected LD package will be billed at \$0.049 per minute.

	N	Monthly Recurring Charge		
	12 Months	24 Months	36 Months	
SBC Area	25.00	50.00	75.00	
Verizon Area	23.50	47.00	70.50	

# 3 <u>Local Exchange Service Price List</u> (cont'd)

# 3.3 Advanced Features (cont'd)

ATS ISDN DS1 with Unlimited Local and Bundled 50,000 Long Distance MOU
This package includes unlimited local and 50,000 long distance minutes of use. Also included is Inbound Calling Line ID-Name & Number and long distance usage @ 50,000 MOUs (including regional toll). Usage over the selected LD package will be billed at \$0.049 per minute.

	Monthly Recurring Charge		
and the state of t	12 Months	24 Months	36 Months
SBC Area	25.00	50.00	75.00
Verizon Area	23.50	47.00	70.50

ATS ISDN DS1 with Unlimited Local and Bundled 100,000 Long Distance MOU
This package includes unlimited local and 100,000 long distance minutes of use. Also included is Inbound Calling Line ID-Name & Number and long distance usage @ 100,000 MOUs (including regional toll). Usage over the selected LD package will be billed at \$0.049 per minute.

	N	Monthly Recurring Charge		
	12 Months	24 Months	36 Months	
SBC Area	25.00	50.00	75.00	
Verizon Area	23.50	47.00	70.50	

# 3.3 Advanced Features (cont'd)

### E. ATS ISDN BRI Service

ATS ISDN BRI (Basic Rate Interface) uses standard "twisted pair" cables and is nearly three times faster than a 56K dial up line. ATS ISDN PRI (Primary Rate Interface) uses a 1.544 Mbps digital transport facility (T1). Both services provide the superior clarity of digital transmission, a high-speed data interface and sufficient bandwidth capacity to fulfill your current and future communication needs.

ISDN BRI consists of two 64 Kbps B (Bearer) channels and one 16 Kbps D (Data) channel. Each B channel has the ability to integrate voice, data, image and video. The B channels may be kept separate or bonded together to deliver 128 Kbps.

Monthly Recurring Charges

	Monthly Recurring Charge <sup>21</sup>
ISDN Basic Exchange Digital Line, each	\$10.00
ISDN Basic Exchange Circuit Switched Voice	
First Line	n/a
Second Line	2.00
ISDN Basic Exchange Circuit Switched Data, each	2.00
ISDN Basic Exchange Alternate Circuit Switched Voice/Data,each	2.00

As Approved in Case No. 06-846-TP-ACE Issue Date:

These ISDN BRI rates are a supplement to individual Message Rate Service.

# 3.3 Advanced Features (cont'd)

# F. ATS Digital Centrex Service

ATS Digital Centrex Service delivers superior performance, PBX-like functionality including abbreviated dialing, and is compatible with many telephone sets. Each user has a unique seven-digit direct telephone number and customized features. The service is affordable, power failure safe and provides a scalable platform for future growth and technology.

Monthly Recurring Charges

Contract Length	Monthly Recurring Charge	Max Rate
12 months – Assume Dial	26.61	53.22
12 months	23.15	46.30
24 months	21.05	42.10
36 months	17.59	35.18
60 months	16.51	33.02
84 months	15.80	31.60

NOTES FOR ALL: Availability of services must be verified with the Company based on customer address and NPA-NXX. Rates do not included FCC End User Charge, FCC Port Charge, or other surcharges and taxes. Minimum service period is 12 months. If service is cancelled prior to the end of the contract, a termination charge will be calculated as follows: a. The average of the sum of all line charges on three previous Company invoices to the customer (excluding taxes) multiplied by the number of months remaining in the term agreement.

As Approved in Case No. 06-846-TP-ACE Issue Date:

- 3.3 Advanced Features (cont'd)
- G. Direct Inward Dial (DID) Service

DID service is an optional feature which can be purchased in conjunction with Company-provided Basic Trunks or Digital Trunks. DID service transmits the dialed digits for all incoming calls allowing the Customer's PBX to route incoming calls directly to individual stations corresponding to each individual DID number. Charges for DID capability and DID numbers apply in addition to charges specified for Basic Trunks or Digital Trunks.

So the Company may efficiently manage its number resource, the Company, at its sole discretion, reserves the right to limit the quantity of DID numbers a Customer may obtain. Requests for 300 or more DID numbers must be provided to the Company in writing no less than five (5) months prior to activation. In addition, the Company reserves the right to review vacant DID stations or stations not in use to determine their utilization. Should the Company determine, based on its own discretion, that there is inefficient number utilization, the Company may reassign the DID numbers.

The Customer has no property right to the telephone number or any other call number destination associated with DID service furnished by the Company, and no right to the continuance of service through any particular end office. The Company reserves the right to change such numbers, or the end office designation associated with such numbers, or both, assigned to the Customer, whenever the Company deems it necessary to do so in the conduct of its business.

- 3.3 Advanced Features (cont'd)
- G. Direct Inward Dial (DID) Service (cont'd)

#### Verizon Service Areas

Monthly	-
DID Numbers	Non-Recurring
Block of 10 Numbers	\$2.05
Block of 100 Numbers	\$20.50
DID Trunk Termination	\$15.00

# SBC Service Areas

**DID Trunk Termination** 

Monthly
DID Numbers
Block of first 20 numbers
Block of add'l 20 numbers
Individual DID number

Mon-Recurring
\$3.20
\$3.20
\$3.20
\$0.25

### 3.4 Reserved for Future Use

As Approved in Case No. 06-846-TP-ACE Issue Date:

Effective Date: July 31, 2006

\$19.00

3

3.5 Reserved for Future Use

As Approved in Case No. 06-846-TP-ACE Issue Date:

# 3.6 Directory Assistance

A For all calls to local directory assistance beyond the monthly allowance of one call per month, the following charge will apply per call:

SBC Service Areas \$1.10 per call
Verizon Service Areas \$1.10 per call

B For all requests for local Directory Assistance Call Completion, the following additional charge will apply:

\$.35 per request

- 3 <u>Local Exchange Service Price List</u> (cont'd)
  - 3.7 Insufficient Fund Charge

\$25.00

- 3.8 Reserved for Future Use
- 3.9 Reserved for Future Use

As Approved in Case No. 06-846-TP-ACE Issue Date:

Issue Date: June 28, 2006

# 4. Toll Service Regulations

### 4.1 Undertaking of the Company

This tariff contains the regulations and rates applicable to intrastate resale telecommunications services provided by the Company for interexchange telecommunications between points within the State of Ohio. Resale services are furnished subject to the availability of facilities and subject to the terms and conditions of this tariff in compliance with limitations set forth in the Commission's rules. The Company's services are provided on a statewide basis in all 88 counties. The Company offers service to all those who desire to purchase service from the Company consistent with all of the provisions of this tariff. Customers interested in the Company's services shall file a service application with the Company which fully identifies the Customer, the services requested and other information requested by the Company. The Company may act as the Customer's agent for ordering access connection facilities provided by other carriers or entities when authorized by the Customer, to allow connection of a Customer's location to a service provided by the Company. The Customer shall be responsible for all charges due for such service arrangement.

- 4.1.1 The services provided by the Company are not part of a joint undertaking with any other entity providing telecommunications channels, facilities, or services, but may involve the resale of the Message Toll Services (MTS) and Wide Area Telecommunications Services (WATS) of underlying common carriers subject to the jurisdiction of this Commission.
- 4.1.2 The rates and regulations contained in this tariff apply only to the resale services furnished by the Company and do not apply, unless otherwise specified, to the lines, facilities, or services provided by a local exchange telephone company or other common carriers for use in accessing the services of the Company.

As Approved in Case No. 06-846-TP-ACE

Issue Date: June 28, 2006

#### 4. Toll Service Regulations (cont'd)

4.1.3 The Company reserves the right to discontinue furnishing services, or limit the use of service necessitated by conditions beyond its control, including, without limitation: lack of satellite or other transmission medium capacity; the revision, alteration or repricing of the Underlying Carrier's tariffed offerings; or when the use of service becomes or is in violation of the law or the provisions of this tariff.

#### 4.2 Use of Services

- 4.2.1 The Company's services may be used for any lawful purpose consistent with the transmission and switching parameters of the telecommunications facilities utilized in the provision of services, subject to any limitations set forth in this Section 4.2.
- 4.2.2 The use of the Company's services to make calls which might reasonably be expected to frighten, abuse, torment, or harass another or in such a way as to unreasonably interfere with use by others is prohibited.
- 4.2.3 The use of the Company's services without payment for service or attempting to avoid payment for service by fraudulent means or devices, schemes, false or invalid numbers, or false calling or credit cards is prohibited.
- 4.2.4 The Company's services are available for use 24 hours per day, 7 days per week.
- 4.2.5 The Company does not transmit messages, but the services may be used for that purpose.
- 4.2.6 The Company's services may be denied for nonpayment of charges or for other violations of this tariff.

As Approved in Case No. 06-846-TP-ACE

Issue Date: June 28, 2006

### 4. <u>Toll Service Regulations</u> (cont'd)

- 4.2.7 Customers shall not use the service provided under this tariff for any unlawful purpose.
- 4.2.8 The Customer is responsible for notifying the Company immediately of any unauthorized use of services.

#### 4.3 Liability of the Company

- 4.3.1 The Company shall not be liable for any claim, loss, expense or damage for any interruption, delay, error, omission, or defect in any service, facility or transmission provided under this tariff, if caused by the Underlying Carrier, fire, war, civil disturbance, act of government, or due to any other causes beyond the Company's control, in accordance with O.A.C. 4901:1-5-16.
- 4.3.2 The Company shall not be liable for, and shall be fully indemnified and held harmless by the Customer against any claim, loss, expense, or damage for defamation, libel, slander, invasion, infringement of copyright or patent, unauthorized use of any trademark, trade name or service mark, proprietary or creative right, or any other injury to any person, property or entity arising out of the material, data or information transmitted.
- 4.3.3 No agent or employee of any other carrier or entity shall be deemed to be an agent or employee of the Company.
- 4.3.4 The Company's liability for damages, resulting in whole or in part from or arising in connection with the furnishing of service under this tariff, including but not limited to mistakes, omissions, interruptions, delays, errors, or other defects or misrepresentations shall not exceed an amount equal to the charges provided for under this tariff for the long distance call for the period during which the call was affected. No other liability in any event shall attach to the Company.

As Approved in Case No. 06-846-TP-ACE Effective Date: July 31, 2006

Ohio Tariff No. 1 Section No. 4

Original Page No. 4

Effective Date: July 31, 2006

Issue Date: June 28, 2006

#### 4. Toll Service Regulations (cont'd)

- 4.3.5 Unless caused by the Company's negligence, the Company shall not be liable for and shall be indemnified and saved harmless by any Customer or by any other entity from any and all loss, claims, demands, suits, or other action or any liability whatsoever, whether suffered, made, instituted, or asserted by any Customer or any other entity for any personal injury to, or death of, any person or persons, and for any loss, damage, defacement or destruction of the premises of any Customer or any other entity or any other property whether owned or controlled by the Customer or others.
- 4.3.6 The Company shall not be liable for any indirect, special, incidental, or consequential damages under this tariff including, but not limited to, loss of revenue or profits, for any reason whatsoever, including the breakdown of facilities associated with the service, or for any mistakes, omissions, delays, errors, or defects in transmission occurring during the course of furnishing service.
- 4.3.7 The remedies set forth herein are exclusive and in lieu of all other warranties and remedies, whether express, implied, or statutory, INCLUDING WITHOUT LIMITATION IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.

As Approved in Case No. 06-846-TP-ACE

Bill Stathakaros, President 4450 Belden Village Street NW, Suite 602

Canton, Ohio 44718

Ohio Tariff No. 1
Section No. 4

Original Page No. 5

Issue Date: June 28, 2006

#### 4. Toll Service Regulations (cont'd)

### 4.4 Responsibilities of the Customer

- 4.4.1 The Customer is responsible for placing any necessary orders and complying with tariff regulations. The Customer is also responsible for the payment of charges for services provided under this tariff.
- 4.4.2 The Customer is responsible for charges incurred for special construction and/or special facilities which the Customer requests and which are ordered by the Company on the Customer's behalf.
- 4.4.3 If required for the provision of the Company's services, the Customer must provide any equipment space, supporting structure, conduit and electrical power without charge to the Company.
- 4.4.4 The Customer is responsible for arranging access to its premises at times mutually agreeable to the Company and the Customer when required for the Company personnel to install, repair, maintain, program, inspect or remove equipment associated with the provision of the Company's services.
- 4.4.5 The Customer shall cause the temperature and relative humidity in the equipment space provided by Customer for the installation of the Company's equipment to be maintained within the range normally provided for the operation of microcomputers.
- 4.4.6 The Customer shall ensure that the equipment and/or system is properly interfaced with Company facilities or services, that the signals emitted to network are of the proper mode, bandwidth, power and signal level for the intended use of the subscriber and in compliance with criteria set forth in this tariff, and that the signals do not damage equipment, injure personnel, or degrade service to other Customers.

Ohio Tariff No. 1

Section No. 4

Original Page No. 6

Issue Date: June 28, 2006

#### 4. Toll Service Regulations (cont'd)

- 4.4.7 The Customer must pay the Company for replacement or repair of damage to the equipment or facilities of the Company caused by negligence or willful act of the Customer, by improper use of the services, or by use of equipment provided by Customer.
- 4.4.8 The Customer must pay for the loss through theft of any the Company equipment installed at Customer's premises.
- 4.4.9 If the Company installs equipment at Customer's premises, the Customer shall be responsible for payment of any applicable installation charge.
- 4.4.10 The Customer must use the services offered in this tariff in a manner consistent with the terms of this tariff and the policies and regulations of all state, federal and local authorities having jurisdiction over the service.

#### 4.5 Cancellation of Services

When a customer cancels an application for service prior to the start of service or prior to any special construction, no charges will be imposed except for those specified below.

Where the Company has notified a customer or prospective customer of the possibility that special expenses may be incurred in connection with provisioning their service, and then the Company does incur such expenses. Expenses could include special construction, or where special arrangements of facilities or equipment have begun before the Company received a cancellation notice. The charge will be equal to the costs actually incurred, less net salvage.

Issue Date: June 28, 2006

### 4. Toll Service Regulations (cont'd)

- 4.5.2 Without incurring liability, the Company may interrupt the provision of services at any time in order to perform tests and inspections to assure compliance with tariff regulations and the proper installation and operation of Customer and the Company's equipment and facilities and may continue such interruption until any items of noncompliance or improper equipment operation so identified are rectified.
- 4.5.3 Service may be discontinued by the Company without notice to the Customer, by blocking traffic to certain cities or NXX exchanges, or by blocking calls using certain Customer authorization codes, when the Company deems it necessary to take such action to prevent unlawful use of its service. The Company will restore service as soon as it can be provided without undue risk, and will, upon request by the Customer affected, assign a new authorization code to replace the one that has been deactivated.
- 4.5.4 The Customer may terminate service upon reasonable notice. Customer will be liable for all usage on any of the Company's service offerings until the Customer actually leaves the service. Customers will continue to have Company usage until the Customer notifies its local exchange carrier and changes its long distance carrier. Until the Customer so notifies its local exchange carrier, it shall continue to generate and be responsible for long distance usage.

As Approved in Case No. 06-846-TP-ACE Effective Date: July 31, 2006

Issue Date: June 28, 2006

# 4. Toll Service Regulations (cont'd)

#### 4.6 Credit Allowance

- 4.6.1 Credit allowance for the interruption of service which is not due to the Company's testing or adjusting, negligence of the Customer, or to the failure of channels or equipment provided by the Customer, are subject to the general liability provisions set forth in 4.3 herein. It shall be the obligation of the Customer to notify the Company immediately of any interruption in service for which a credit allowance is desired. Before giving such notice, the Customer shall ascertain that the trouble is not being caused by any action or omission by the Customer within his control, or is not in wiring or equipment, if any, furnished by the Customer and connected to the Company's facilities.
- 4.6.2 No credit is allowed in the event that service must be interrupted in order to provide routine service quality or related investigations.
- 4.6.3 Credit for failure of service shall be allowed only when such failure is caused by or occurs due to causes within the control of the Company or in the event that the Company is entitled to a credit for the failure of the facilities of the Company's Underlying Carrier used to furnish service.
- 4.6.4 Credit for interruption shall commence after the Customer notifies the Company of the interruption or when the Company becomes aware thereof, and ceases when service has been restored.
- 4.6.5 For purposes of credit computation, every month shall be considered to have 720 hours.
- 4.6.6 No credit shall be allowed for an interruption of a continuous duration of less than two hours.

As Approved in Case No. 06-846-TP-ACE

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Issue Date: June 28, 2006

#### 4. Toll Service Regulations (cont'd)

4.6.7 The Customer shall be credited for an interruption of two hours or more at the rate of 1/720th of the monthly charge for the facilities affected for each hour or major fraction thereof that the interruption continues.

Credit Formula:

 $Credit = \underline{A} \times B$  720

"A" - outage time in hours

"B" - monthly charge for affected activity

#### 4.7 Deposit

- 4.7.1 Applicants for service may be required prior to establishing service to provide the Company a security deposit. The deposit requested will be in cash or the equivalent of cash, and will be held as a guarantee for the payment of charges. A deposit does not relieve the Customer of the responsibility for the prompt payment of bills on presentation. Reestablishment of credit for service with be in accordance with Rule 4901:1-17-04. Additional requirements may be found in Section 1.9.2 of this tariff.
- 4.7.2 The deposit will not exceed an amount equal to two month's average monthly bill for all regulated local exchange services for ensuing twelve months, plus thirty percent (30%) of estimated monthly charges.

#### 4.8 Payment and Billing

4.8.1 Service is provided and billed on a billing cycle basis, beginning on the date that service becomes effective. Billing is payable upon receipt. Interest at the rate of 1.5% per billing cycle, or the amount otherwise authorized by law, whichever is lower, will accrue upon any unpaid amount commencing 30 days after rendition of bills.

Payment and billing practices will be in accordance with the Minimum Telephone Service Standards, Section 4901:1-5-15.

As Approved in Case No. 06-846-TP-ACE

Issue Date: June 28, 2006

#### 4. Toll Service Regulations (cont'd)

- 4.8.2 The customer is responsible for payment of all charges for services furnished to the Customer, as well as to all persons using the Customer's codes, exchange lines, facilities, or equipment, with or without the knowledge or consent of the Customer. The security of the Customer's Authorization Codes, presubscribed exchange lines, and direct connect facilities is the responsibility of the Customer. All calls placed using direct connect facilities, presubscribed exchange lines, or Authorization Codes will be billed to and must be paid by the Customer. Recurring charges and non-recurring charges are billed in advance. The initial billing may, at Company's option, also include one month's estimated usage billed in advance. Thereafter, charges based on actual usage during a month and any accrued interest will be billed monthly in arrears.
- 4.8.3 All bills are presumed accurate, and shall be binding on the customer unless objection is received by the Company after such bills are rendered. No credits, refunds, or adjustments shall be granted if demand therefore is not received by the Company.

Issue Date: June 28, 2006

### 4. Toll Service Regulations (cont'd)

#### 4.9 RESERVED FOR FUTURE USE

#### 4.10 Late Charge

A late payment charge of 1.5% is not applicable to subsequent rebilling of any amount to which a late payment charge has already been applied. Late charges are to be applied without discrimination.

As Approved in Case No. 06-846-TP-ACE

Issue Date: June 28, 2006

#### 4. Toll Service Regulations (cont'd)

#### 4.11 Payphone Dial Around Surcharge

A dial around surcharge of \$0.28 per call will be added to any completed intrastate toll access code and subscriber 800/888 type calls placed from a public or semi-public payphone.

#### 4.12 Presubscribed Interexchange Carrier Charge

A Presubscribed Interexchange Carrier Charge ("PICC") applies on a monthly basis to all Customer monthly bills as permitted by the Commission.

#### 4.13 Returned Check Charge

A fee of \$25.00 will be charged whenever a check or draft presented for payment for service is not accepted by the institution on which it is written.

#### 4.14 Customer Complaints and/or Billing Disputes

Customer inquiries or complaints regarding service or accounting may be made in writing or by telephone to the Company at:

4450 Belden Village Street NW, Suite 602 Canton, Ohio 44718 (800) 961-4245

#### Or at the Commission:

Attn: Public Interest Center Ohio Public Utilities Commission 180 East Broad Street Columbus, Ohio 43215-3793 (800)-686-7826 (voice) (800)-686-1570 (TDD)

As Approved in Case No. 06-846-TP-ACE

Issue Date: June 28, 2006

#### 4. Toll Service Regulations (cont'd)

### 4.15 Service Offerings

#### 4.15.1 1+ Dialing

The customer utilizes "1+" dialing, or "101XXXXX" dialing followed by "1+ten digits" for interLATA calls, or dials "101XXXXX" followed by "1+7 digits" or "1+10 digits" for intraLATA calls.

#### 4.15.2 Travel Cards.

The Customer utilizes an 11 digit "800" access number established by the Company to access a terminal. Upon receiving a voice prompt, the Customer uses push button dialing to enter an identification code assigned by the Company, followed by the ten digit number of the called party.

As Approved in Case No. 06-846-TP-ACE

Issue Date: June 28, 2006

### 4. <u>Toll Service Regulations</u> (cont'd)

4.15.3 800 Service (Toll free).

This service is inbound calling only where an 800, 888 or other toll-free prefix number rings into a Customer's premise routed to a specific telephone number or terminated over a dedicated facility.

As Approved in Case No. 06-846-TP-ACE

Effective Date: July 31, 2006

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# 4. Toll Service Regulations (cont'd)

# 4.15.4 Company Prepaid Calling Cards.

This service permits use of Company Prepaid Calling Cards for placing long distance calls. Customers may purchase Company Prepaid Calling Cards at a variety of retail outlets or through other distribution channels. Company Prepaid Calling Cards are available at a variety of face values. Company Prepaid Calling Card service is accessed using the Company toll-free number printed on the card. The caller is prompted by an automated voice response system to enter his/her Authorization Code, and then to enter the terminating telephone number. The Company's processor tracks the call duration on a real time basis to determine the number of Telecom Units consumed. The total consumed Telecom Units for each call is deducted from the remaining Telecom Unit balance on the Customer's Prepaid Calling Card.

All calls must be charged against a Company Prepaid Calling Card that has a sufficient Telecom Unit balance. A Customer's call will be interrupted with an announcement when the balance is about to be depleted. Calls in progress will be terminated by the Company if the balance on the Company Prepaid Calling Card is insufficient to continue the call.

A card will expire 12 months from the date of first usage or last recharge. The expiration date will be provided to the Customer at the point of sale. The Company will not refund unused balances.

Issue Date: June 28, 2006

# 4. <u>Toll Service Regulations</u> (cont'd)

A credit allowance for Company Prepaid Calling Card Service is applicable to calls that are interrupted due to poor transmission, one-way transmission, or involuntary disconnection of a call. To receive the proper credit, the Customer must notify the Company at the designated toll-free customer service number printed on the Company Prepaid Calling Card and furnish the called number, the trouble experienced (e.g. cut-off, noisy circuit, etc.), and the approximate time that the call was placed.

When a call charged to a Company Prepaid Calling Card is interrupted due to cut-off, one-way transmission, or poor transmission conditions, the Customer will receive a credit equivalent of one Telecom Unit.

Credit allowances for calls pursuant to the Company Prepaid Card Service do not apply for interruptions not reported promptly to the Company or interruptions that are due to the failure of power, equipment or systems not provided by the Company.

Credit for failure of service shall be allowed only when such failure is caused by or occurs due to causes within the control of the Company.

The Company will block all calls beginning with the NPA "900" and NXX "976" calls, therefore such calls can not be completed.

Effective Date: July 31, 2006

Issue Date: June 28, 2006

# 4. <u>Toll Service Regulations</u> (cont'd)

4.15.5 Directory Assistance.

Access to long distance directory assistance is obtained by dialing 1 + 555-1212 for listings within the originating area code and 1 + (area code) + 555-1212 for other listings. When more than one number is requested in a single call, a charge will apply for each number requested. A charge will be applicable for each number requested, whether or not the number is listed or published.

As Approved in Case No. 06-846-TP-ACE

Bill Stathakaros, President

4450 Belden Village Street NW, Suite 602 Canton, Ohio 44718

Effective Date: July 31, 2006

Issue Date: June 28, 2006

# 4. Toll Service Regulations (cont'd)

#### 4.16 Discontinuance of Service

- A In addition to enforcing, on its own behalf, the Company's own billing, credit/deposit and disconnection policies with respect to all regulated telephone services provided by the Company itself, the Company is not precluded from entering into formal contracts with other toll service providers which would authorize the Company as a formal contractual agent of such other toll service providers for purposes of enforcing the billing, credit/deposit, and disconnection policies of such other toll service providers.
- B Unless and until it has entered into a formal contract specifically authorizing it to do so, the Company is not permitted to enforce the billing, credit/deposit and disconnection policies of any toll service provider.
- C In Case No. 95-790-TP-COI, the Public Utilities Commission of Ohio established a policy under which the procedural and substantive safeguards which are afforded to applicants for local exchange service and to subscribers of local exchange service under Chapter 4901:1-5, O.A.C., as pertains to billing, establishing credit/deposits, and to disconnection, shall also inure to applicants for toll services, regardless of whether such service is provided by a local exchange company or another toll service provider. All practices of the Company, pertaining to either the provision of its own toll service, if any, or as a duly-authorized agent for another toll service provider, shall conform with this policy.

As Approved in Case No. 06-846-TP-ACE

Bill Stathakaros, President 4450 Belden Village Street NW, Suite 602

Canton, Ohio 44718

Issue Date: June 28, 2006

# 4. Toll Service Regulations (cont'd)

- D When the Company disconnects toll service for nonpayment of toll debt, whether owed to the Company or to some other provider of toll service, the method of toll disconnection which the Company utilizes:
  - must not function as a vehicle by which the (nonpaying) toll subscriber is denied access, through presubscription, to any other toll service provider besides the one whose provision of toll service has precipitated the toll disconnection;
  - (ii) must be available from the Company, by tariff, on a nondiscriminatory basis to all toll service providers; and
  - (iii) may consist of either a depicing mechanism or else a selective toll blocking service.
- E Neither purchase of the toll service provider's accounts receivable by the Company, nor a requirement that the Company be the billing and collection agent for the toll service provider, shall be established as a necessary precondition imposed by the Company in connection with its tariffed disconnection services offered on a nondiscriminatory basis to all toll service providers.
- F The following toll disconnection service offerings will be available on a nondiscriminatory basis to all toll service providers in areas where implementation of intraLATA equal access has occurred. This will be the same method that the Company itself utilizes in connection with its own provision, if any, of toll service:
  - (i) DePICing. DePICing is a method whereby a Customer's access to continued 1+ access to a specific toll provider is discontinued. It does not affect Customer's access to other toll provider's services. There will be no charge for this service.
- G Discontinuance of services practices will be in accordance with the Minimum Telephone Service Standards, Section 4901:1-5-17

As Approved in Case No. 06-846-TP-ACE

Effective Date: July 31, 2006

Issue Date: June 28, 2006

# 4. Toll Service Regulations (cont'd)

# PRICE LIST

# A. <u>Dial Station-to-Station</u>

Initial Period and Additional Minutes Rates - Residence

Day		Evening		Night & Weekend	
Initial Minute	Initial Minute	Initial Minute	Each Add'l Minute	Initial Minute	Each Add'l Minute
\$0.25	\$0.25	\$0.21	\$0.21	\$0.19	\$0.19

# Initial Period and Additional Minutes Rates - Business

Day		Evening		Night & Weekend	
Initial Minute	Initial Minute	Initial Minute	Each Add'l Minute	Initial Minute	Each Add'l Minute
\$0.32	\$0.32	\$0.29	\$0.29	\$0.29	\$0.29

# B. Minute Rate Plan

Initial Period and Additional Minutes Rates - Residence

Day		Evening		Night & Weekend	
Initial Minute	Initial Minute	Initial Minute	Each Add'l Minute	Initial Minute	Each Add'l Minute
\$0.14	\$0.14	\$0.07	\$0.07	\$0.07	\$0.07

As Approved in Case No. 06-846-TP-ACE

Effective Date: July 31, 2006

Bill Stathakaros, President 4450 Belden Village Street NW, Suite 602 Canton, Ohio 44718

Issue Date: June 28, 2006

# 4. Toll Service Regulations (cont'd)

# PRICE LIST (Cont'd)

# C. Operator Service Usage Rates

Initial Period and Additional Minutes Rates

Day		Evening		Night & Weekend	
Initial Minute	Initial Minute	Initial Minute	Each Add'l Minute	Initial Minute	Each Add'l Minute
\$0.45	\$0.45	\$0.45	\$0.45	\$0.45	\$0.45

# D. <u>Operator Assisted Call Surcharges</u> General

When a customer requests that a call be handled in such a manner that operator assistance in completion of the call is necessary, such as alternate billing, person-to-person service, or requests other special handling of the call, appropriate Operator Assisted Call Surcharges apply as follows.

The Operator Assisted Call Surcharge applies in addition to the Assisted Call Usage as specified in Section 4.9.

# Rates and Charges

	Per Call Charge
Automated Calling Card Station-to-Station	\$0.95
Customer Dialed - Operator Assisted - Calling	\$1.95
Card Station-to-Station Operator Handled - Station-to-Station	\$1.75
Operator Handled - Station-to-Station Operator Handled - Person-to-Person	\$3.75
Operator Handled - Third Number Billed	\$2.25

As Approved in Case No. 06-846-TP-ACE

Effective Date: July 31, 2006

Bill Stathakaros, President 4450 Belden Village Street NW, Suite 602 Canton, Ohio 44718

Issue Date: June 28, 2006

# 4. <u>Toll Service Regulations</u> (cont'd)

# PRICE LIST (Cont'd)

E. <u>Travel Cards</u>

\$0.25 per minute

F. 800 Service

\$0.154 per minute

A monthly service charge of \$20 per number will apply.

G. Prepaid Calling Cards

\$0.30 Per Telecom Unit

H. Directory Assistance Charges

\$0.95 per number requested

I. Returned Check Charge

\$25.00

# **EXHIBIT B**

**Proposed Revised Tariff Pages** 

This tariff Ohio Tariff No. 2 cancels and replaces in its entirety the Company's Ohio Tariff No. 1 for Local Exchange Services and Toll Services on file with the Commission

# REGULATIONS AND SCHEDULE OF INTRASTATE CHARGES APPLYING TO LOCAL EXCHANGE SERVICE FURNISHED BY

AMERICAN TELECOMMUNICATIONS SYSTEMS, INC.
THROUGHOUT THE STATE OF OHIO

This tariff describes the terms, conditions, services and rates applicable to the provision of local exchange telecommunications services regulated and tariffed in accordance with the Competitive Retail Telephone Rules (Case No. 06-1345-TP-ORD).

The Company provides certain Detariffed/Nonregulated services which are found in the Company's Pricing Guide, available for viewing on the Company website <a href="www.savewithats.com">www.savewithats.com</a> at or by contacting the Company at 4450 Belden Village Street NW, Suite 602, Canton, OH or toll free at (800) 961-4245.

# **CHECK SHEET**

Pages inclusive of this tariff are effective as of the date shown. Original and revised pages, as named below, comprise all changes from the original tariff in effect on the date indicated.

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# **EXPLANATION OF SYMBOLS**

The following symbols shall be used in this tariff for the purpose indicated below:

- C To indicate changed regulation.
- D To indicate discontinued rate or regulation.
- I To indicate increased rate.
- M To indicate a move in the location of text.
- N To indicate a new rate or regulation.
- R To indicate a reissued matter
- T To indicate a change in text but no change in rate or regulation

#### APPLICATION OF TARIFF

This tariff sets forth the service offerings, rates, terms and conditions applicable to the furnishing of intrastate communications services by American Telecommunications Systems, Inc., to Customers within the local exchange service area defined herein. This tariff is effective only where an approved interconnection agreement exists with the incumbent LEC currently serving such area.

The tariff describes the Company's terms, conditions, services and rates applicable to the provision of local exchange telecommunications services regulated in accordance with Competitive Retail Telephone Rules (Case No. 06-1345-TP-ORD).

Descriptions and rates for detariffed service offerings are found in the Company's Price Guide, available for viewing on the Company website at <a href="https://www.savewithats.com">www.savewithats.com</a> or by contacting the Company at 4450 Belden Village Street NW, Suite 602, Canton, OH 44718 or toll free at (800) 961-4245.

The Company is subject to the Commission's rules for Minimum Telephone Service Standards (MTSS) found in Chapter 4901:1-5 of the Ohio Administrative Code. Customers have certain rights and responsibilities under the MTSS and these safeguards can be found in the appendix to rule 4901:1-5-03 of the Ohio Administrative Code. These rights and responsibilities include complaint handling, ordering or changing service, service repair, payment of bills, and disconnection and reconnection of service.

# **EXPLANATION OF TERMS**

#### ADVANCE PAYMENT

A payment that may be required by a local service provider as a means of being compensated for extraordinary expenses, including, but not limited to, special construction costs associated with a particular service installation.

#### **AGENCY**

For 911 or E911 service, the government agency(s) designated as having responsibility for the control and staffing of the emergency report center.

#### **AUTHORIZATION CODE**

A numerical code assigned to a Customer to enable the Company to identify the origin of the Customer so it may rate and bill the call.

#### **AUTHORIZED USER**

A person, corporation or other entity who is authorized by the Company's customer to utilize service provided by the Company to the customer. The customer is responsible for all charges incurred by an Authorized User.

#### **ATTENDANT**

An operator of a PBX console or telephone switchboard.

#### BUILDING

A structure enclosed within exterior walls or fire walls, built, erected and framed of component structural parts and designated for permanent occupancy.

#### **CALL INITIATION**

The point in time when the exchange network facility is initially allocated for the establishment of a specific call.

#### **CALL TERMINATION**

The point in time when the exchange network facility allocated to a specific call is released for reuse by the network.

#### **CENTRAL OFFICE**

An operating office of the incumbent local exchange company where connections are made between telephone exchange lines.

#### **CUSTOMER**

A person, firm, partnership, limited liability company, corporation, municipality, cooperative association or organization, governmental agency, or other entity receiving telecommunications services.

# **DEPICING**

DePICing service limits the Company's customer's toll access to 101XXXX and 0- dialing until the customer selects a different provider or until the toll service provider requests removal of the dePlCing service.

#### **EMERGENCY**

A situation that appears to present immediate danger to person or property.

#### **EMERGENCY SERVICE (ENHANCED 911)**

Allows customers to reach appropriate emergency services, including police, fire and medical services. FAA/Iced 911 has the ability to selectively route an emergency call to the primary E911 provider so that it reaches the correct emergency service located closest to the caller. In addition, the Customer's address and telephone information will be provided to the primary E911 provider for display at the Public Safety Answering Point (PSAP).

# **E911 SERVICE AREA**

The geographic area in which the government agency will respond to all E911 calls and dispatch appropriate emergency assistance.

#### E911 CUSTOMER

A governmental agency that is the customer of record and is responsible for all negotiations, operations and payment of bills in connection with the provision of E911 service.

#### **ERROR**

A discrepancy or unintentional deviation by the Company from what is correct or true. An "error" can also be an omission in records.

#### **EXCHANGE**

An area, consisting of one or more central office districts, within which a call between any two points is a local call.

#### **EXCHANGE ACCESS LINE**

A central office line furnished for direct or indirect access to the exchange system.

#### FINAL ACCOUNT

A customer's outstanding charges still owed to the Company.

#### INVESTIGATIVE OR LAW ENFORCEMENT OFFICER

An officer of the United States, a state or a political subdivision of the United States which is empowered by law to investigate or make arrests for crimes related to communications, or an attorney authorized by law to prosecute those crimes.

#### LAST NUMBER REDIAL

Enables a station line user to redial the last called number by use of an access code rather than dialing the entire number.

#### LATA

A Local Access and Transport Area established pursuant to the Modification of Final Judgment entered by the United States District Court for the District of Columbia in Civil Action No. 82-0192; or any other geographic area designated as a LATA in the National Exchange Carrier Association, Inc. Tariff F.C.C. No. 4.

#### LOCAL CALL

A call which is not rated as a long distance call.

#### LOCAL CALLING AREA

The area, consisting of one or more central office districts, within which a subscriber for exchange service may make telephone calls without a long distance charge.

#### LOCAL EXCHANGE CARRIER

A company that furnishes exchange telephone service.

#### LOCAL SERVICE

Telephone exchange service within a local calling area. MOVE

The disconnection of existing service at one location and reconnection of the same service at a new location in the same building or in a different building on the same premises.

#### **PBX**

A private branch exchange.

#### PREPAID ACCOUNT

An inventory of Telecom Units purchased in advance by the Customer, and associated with one and only one Authorization Code as contained in a specific Prepaid Calling Card.

#### PREPAID CALLING CARD

A card issued by the Company, containing an Authorization Code which identifies a specific Prepaid Account of Telecom Units, which enables calls to be processed, account activity to be logged, and balances to be maintained, on a prepayment basis.

#### **PRESUBSCRIPTION**

An arrangement whereby a Customer may select and designate to the Company an Exchange Carrier it wishes to access, without an access code, for completing intraLATA and interLATA toll calls. The selected Exchange Carrier is referred to as the End User's Primary Interexchange Carrier (PIC).

#### PRIVATE BRANCH EXCHANGE SERVICE

Service providing facilities for connecting central office trunks and tie lines to PBX STATIONS, and for interconnecting PBX station lines by means of a switchboard or dial apparatus.

#### PROMPT PAYMENT

A customer has paid his bills for service for twelve consecutive months without having had service discontinued for nonpayment of his bill, and without having bad more than two occasions on which his bill was not paid by the time specified by the regulations of the utility regarding prompt payment of bills, and the customer is not currently delinquent in the payment of his bills.

# RATE CENTER

Company-designated service locations from which service is rendered or rated.

#### RECURRING CHARGES

The monthly charges to the Customer for services, facilities and equipment, which continue for the agreed upon duration of the service.

#### SERVICE COMMENCEMENT DATE

The first day following the date on which the Company notifies the customer that the requested service or facility is available for use, unless extended by the Customer's refusal to accept service which does not conform to standards set forth in the Service Order and this tariff, in which case the Service Commencement Date is the date of the Customer's acceptance. The Company and Customer may mutually agree on a substitute Service Commencement Date.

#### SERVICE ORDER

The written request for Network Services executed by the Customer and the Company in the format devised by the Company. The signing of a Service Order by the Customer and acceptance by the Company initiates the respective obligations of the parties as set forth therein and pursuant to this tariff, but the duration of the service is calculated from the Service Commencement Date.

#### SERVING CENTRAL OFFICE

The central office from which local service is furnished. SPEED

#### **CALLING**

Permits a station line user to dial selected numbers by using fewer digits than normally required. This is accomplished through the assignment of abbreviated codes to frequently called numbers. The speed calling list is customer-changeable.

# TELECOMMUNICATIONS RELAY SERVICE (IRS)

Enables deaf, hard-of-hearing or speech-impaired persons who use a Text Telephone (IT) or similar devices to communicate freely with the hearing population not using TT or vice versa. A customer will be able to access the state provider to complete such calls.

#### TELECOM UNIT

A measurement of telecommunications service equivalent to one minute of usage.

#### TELEPHONE CALL

A voice connection between two or more telephone stations through the public switched exchange system.

#### TERMINATION OF SERVICE

Discontinuance of both incoming and outgoing service.

# TOLL BLOCKING

Allows end users to block direct-dialed long distance calls from their telephones.

# TOLL CALL

Any call extending beyond the local exchange of the originating caller which is rated on a toll schedule by the Company.

# UNDERLYING CARRIER

The telecommunications carrier whose network facilities provide the technical capability and capacity necessary for the provision of toll services.

#### **USER**

A customer or any other person authorized by a Customer to use service provided under this Tariff.

# 1. Local Exchange Service Regulations

# 1.1 <u>Undertaking of the Company</u>

- A. The Company undertakes to provide the services in this tariff on the terms and conditions and at the rates and charges set forth herein. The services in this tariff are provided on a resale basis. Ameritech Ohio is the underlying incumbent local exchange carrier.
- B. The Company is responsible under this tariff only for the services provided herein, and it assumes no responsibility for any service provided by any other entity, not including agents of the Company. Customers may *use* services provided under this tariff to obtain access to services offered by other service providers. However, this does not permit the Company to offer *any* services it purchased from Ameritech Ohio on a resale basis for resale to other cairiers.
- C. The Company will provide a toll-free number giving Customers access to service personnel 24 hours per day, 7 days per week.
- D. The Company will comply with any applicable quality of service requirements according to Ohio laws and rules.

#### 1.2 Terms and Conditions

A Business Customers may be required to enter into written service orders which shall contain or reference a specific description of the service ordered, the rates to be charged, the duration of the services, and the terms and conditions in this tariff. The Business Customer will be required to execute any other documents as may be reasonably requested by the Company.

#### 1.2 Terms and Conditions (cont'd)

- B. Business Service is provided for a minimum period of at least one month, 24 hours a day. A month is considered to have thirty days unless otherwise specified. At the expiration of the initial terms specified in each service order, or in any extension thereof, service shall continue on a month to month basis at the then current tariffed, month to month rates, unless terminated by the Business Customer. Any termination shall not relieve the Business Customer of its obligation to pay any charges incurred under the service order and this tariff prior to termination. The rights and obligations which by their nature extend beyond the termination of the term of the service order shall survive such termination.
- C. This tariff shall be interpreted and governed by the laws of the State of Ohio without regard for the State's choice of laws provisions.
- D. Another telephone company must not interfere with the right of any person or entity to obtain service directly from the Company.
- E. The services the Company offers shall not be used for any unlawful purpose or for any use as to which the Customer has not obtained all required governmental approvals, authorizations, licenses, consents and permits.
- F. The Customer has no property right to the telephone number or any other call number designation associated with services furnished by the Company. The Company reserves the right to change such numbers, or the central office designation associated with such numbers, or both, assigned to the Customer, whenever the Company deems it necessary to do so in the conduct of its business. Nothing in this provision shall be construed to be inconsistent with number portability requirements.

- 1.2 Terms and Conditions (cont'd)
  - G. In response to a subpoena or investigation or other demand issued or authorized by a court or government agency, the Company shall provide customer records and related information without further notice.
- 1.3 Notification of Service Affecting Activities
  - A. The Company will provide the Customer reasonable notification of service-affecting activities that may occur in the normal operation of its business. Such activities may include, but are not limited to, equipment or facilities additions, removals or rearrangements and routine preventive maintenance. Generally, such activities are not specific to an individual Customer but affect many Customers' services. No specific advance notification period is applicable to all service-affecting activities. The Company will work cooperatively with the Customer to determine reasonable notification requirements. With some emergency or unplanned service affecting conditions, such as an outage resulting from cable damage, notification to the Customer may not be possible.

#### 1.4 Provision of Services

- A. The Company will make reasonable efforts to make available services to a Customer on or before a particular date, subject to the provisions of and compliance by the Customer with the regulations contained in this tariff. The Service installation shall be completed within five business days after a service order is placed. Company will credit in accordance with 4901:1-5 for delayed install, missed install or repair appointments and commitments.
- B. The Company shall use reasonable efforts to maintain the services that it furnishes to the Customer. The Customer may not rearrange, disconnect, remove, attempt to repair or otherwise interfere with any of the services provided by the Company, except upon the written consent of the Company. The Customer may not permit others to rearrange, disconnect, remove, attempt to repair or otherwise interfere with any of the services provided by the Company, except upon the written consent of the Company.
- C. The furnishing of service under this tariff is subject to the availability of all the necessary facilities.
- D. Customer bears all responsibility in the event they utilize equipment not approved or authorized by the Company. Customer shall supply all electrical power and other utilities necessary to operate or use the services provided.

- 1.4 <u>Provision of Services (cont'd)</u>
  - E. The Company shall not be responsible for the installation, operation, or maintenance of any Customer provided communications equipment. Where such equipment is connected to the services furnished pursuant to this tariff, the responsibility of the Company shall be limited to the furnishing of services offered under this tariff and to the maintenance and operation of such services. Beyond this responsibility, the Company shall not be responsible for:
    - (i) the transmission of signals by Customer provided equipment or for the quality of, or defects in such transmission; or
    - (ii) the reception of signals by Customer provided equipment; or
    - (iii) network control signaling where such signaling is performed by Customer provided network control signaling equipment.
  - F. At the Customer's request, installation and/or maintenance may be performed outside the Company's regular business hours or in hazardous locations. In such cases, charges based on cost of the actual labor, material or other costs incurred by or charged to the Company will apply. If installation is started during regular business hours, but at the Customer's request extends beyond regular business hours into time periods including, but not limited to, weekends, holidays, and/or night hours, additional charges may apply.

# 1.6 <u>Directory Listings</u>

- A. The Company will, as a service to the Customer, arrange for listing of Customer's phone number in the local white pages telephone directories, such listing to consist of one line of standard type. Customer must contact its yellow pages representative concerning its advertising in yellow pages directories.
- B. When a Customer with a nonpublished telephone number, as defined herein, places a call to Emergency 911 Service, the Company will release the name and address of the calling party, where such information can be determined, to the appropriate local governmental authority responsible for the Emergency 911 Service upon request of such governmental authority. By subscribing to service under this tariff, Customer acknowledges and agrees with the release of information as described above.

# 1.7 <u>Interruptions in Service</u>

An interruption is deemed to have occurred when the phone lines of the underlying provider are inoperative. If a Customer reports a facility, service or circuit to be inoperative but declines to release it for testing and repair, it is considered to be impaired, but not interrupted.

### 1.7.1 <u>Temporary Suspension for Maintenance</u>

A. The Company's underlying provider shall have the right to make necessary repairs or changes in its services at any time and will have the right to suspend or interrupt service temporarily for the purpose of making the necessary repairs or changes in its system. When such suspension or interruption of service for any appreciable period is necessary, the Company will give the Customers who may be affected as reasonable notice thereof as circumstances will permit, and will perform the work with reasonable diligence, and if practicable at times that will cause the Customer the least inconvenience. When the Company's services are being repaired or changed, it shall take appropriate precautions to avoid unnecessary interruptions of Customer's service.

#### 1.7.2 Credit Allowance for Interruptions

- A Interruptions of 24 hours or more, are reported to or detected by the Company, and which are not due to negligence or willful act of the Customer are credited to the Customer at the pro rata monthly charge involved for each twenty-four hours or fraction thereof of interruption. Credit is not allowed for interruptions to service of less than 24 hours. Credit allowances for service outages that exceed 24 hours in duration will be rounded up to the next whole 24 hours.
- B For calculating credit allowances, every month is considered to have 30 days. A credit allowance for up to 48 hours is applied on a pro rata basis against the monthly recurring charges. A credit of at least one third of a month will be made for interruptions of 48 to 72 hours, and a credit of at least two-thirds of a month will be made for interruptions of 72 to 96 hours, with a full month credit for interruptions in excess of 96 hours. Only those facilities on the interrupted portion of circuit will receive a credit.

# 1.7 <u>Interruptions in Service (cont'd)</u>

# 1.7.3 <u>Limitations on Credit Allowances</u>

- A. No credit allowances will be made for:
  - (i) interruptions due to the negligence of, or noncompliance with the provisions of this Tariff by the Customer; and
  - (ii) interruptions that are restored less than 24 hours after the interruption is reported or discovered by the Company.

All requirements for credit allowances for interruptions of service will be consistent with 4901:1-5 of the Commission's Minimum Telephone Service Standards.

- 1. <u>Local Exchange Service Regulations (cont'd)</u>
  - 1.8 Obligations of the Customer
    - A. The Customer shall be responsible for:
      - (i) the payment of all applicable charges pursuant to this tariff;
      - (ii) providing a safe place to work and complying with all laws and regulations regarding the working conditions on the premises at which Company employees and agents shall be installing or maintaining the Company's services.

# 1.8 Obligations of the Customer (cont'd)

### 1.8.1 Claims

- A With respect to any service provided by the Company, Customer shall indemnify, defend and hold the Company harmless from and against all claims, actions, damages, liabilities, costs and expenses, including reasonable attorney's fees for:
  - (i) Any loss, destruction or damage to property of the Company or any third party, or the death or injury to persons, including, but not limited to employees or invitees of either party, to the extent caused by or resulting from the negligent or intentional act or omission of the Customer, its employees, agents, representatives or invitees; or
  - (ii) Any claim, loss, damage, expense or liability for infringement of any copyright, patent, trade secret, or any proprietary or intellectual property right of any third party, arising from any act or omission by Customer, including, without limitation, use of the Company's services in a manner not contemplated by the agreement between the Customer and the Company.

- 1. <u>Local Exchange Service Regulations (cont'd)</u>
  - 1.8 Obligations of the Customer (cont'd)
    - 1.8.2 <u>Station Equipment</u>
      - A. The Customer is responsible for providing and maintaining any terminal equipment on the Customer premises. The electric power consumed by such equipment shall be provided by, and maintained at the expense of, the Customer. All such terminal equipment must be registered with the FCC under 47 C.F.R., Part 68 and all wiring must be installed and maintained in compliance with those regulations. The Company will, where practicable, notify the Customer that temporary discontinuance of the use of a service be required; however, where prior notice is not practicable, nothing contained herein shall be deemed to impair the Company's right to discontinue forthwith the use of a service temporarily if such action is reasonable under the circumstances. In case of such temporary discontinuance, the Customer will be promptly notified and afforded the opportunity to correct the condition which. gave rise to the discontinuance, credit allowance for service interruptions as set forth in Section 1.7.2 is not applicable.

- 1. Local Exchange Service Regulations (cont'd)
  - 1.8 <u>Obligations of the Customer (cont'd)</u>
    - 1.8.3 Interconnection of Facilities
      - A Any special interface equipment necessary to achieve compatibility between the facilities used by the Company for furnishing local exchange service, and the channels, facilities or equipment of others may be provided at the Customer's expense. Customer shall be liable for damages resulting from Customer's use of non-compatible equipment.
      - B. Local services may be connected to the services or facilities of other communication carriers only when authorized by, and in accordance with, the terms and conditions of the tariffs of the other communication carriers that are applicable to such connections.
      - C. Services furnished under this tariff may be connected to Customer provided terminal equipment in accordance with the provisions of this tariff.

- 1. Local Exchange Service Regulations (cont'd)
  - 1.8 <u>Obligations of the Customer (cont'd)</u>

# 1.8.4 <u>Inspections</u>

- A. Upon reasonable notification to the Customer, and at a reasonable time, the Company may make such tests and inspections as may be necessary to determine that the customer is complying with the requirements set forth in Section 1.8.2 for the installation, operation, and maintenance of Customer-provided facilities. These inspections are to be completed within a time agreeable by both parties. No credit will be allowed for any interruptions occurring during such inspections.
- B. If the protective requirements for the Customer-provided equipment are not being complied with, the Company may take such action as it deems necessary to protect its services and personnel. The Company will notify the Customer promptly if there is any need for further corrective action. Within ten days of receiving this notice the customer must take this corrective action. Within ten days of receiving this notice the customer must take this corrective action and notify the Company of the action taken. If the Customer fails to do this, the Company may take whatever additional action is deemed necessary, including the suspension of service, to protect its services and personnel from harm. The Company will, upon request twenty-four (24) hours in advance, provide the Customer with a statement of technical parameters that the Customer's equipment must meet.

- 1. <u>Local Exchange Service Regulations (cont'd)</u>
  - 1.9 Payment Arrangements
    - A. The Customer is responsible for payment of all charges for services furnished by the Company to the Customer or its Authorized Users. Any objections made to the Company will be processed in accordance with Ohio Administrative Code 4901:1-5.
      - 1.9.1 RESERVED FOR FUTURE USE

## 1.9 <u>Payment Arrangements</u> (cont'd)

## 1.9.2 Deposits

- Α To safeguard its interests, the Company may, pursuant to the Minimum Telephone Standards as codified in Chapter 4901:1-5 of the Ohio Administrative Code, require a Customer to make a deposit prior to or at any time after the provision of service to the Customer to be held by the Company as a guarantee of the payment of rates and charges. A deposit may be required if the Customer does not otherwise satisfactorily establish credit under the criteria set forth in Chapter 4901:1-5 of the Telephone Service Standards as codified in Chapter 4901:1-5 of the Ohio Administrative Code. All deposits will be handled pursuant to the Minimum Telephone Service Standards as codified in Chapter 4901:1-5 of the Ohio Administrative Code. The deposit requested will be in cash or the equivalent of cash, and will be held as a guarantee for the payment of charges. A deposit does not relieve the Customer of the responsibility for the prompt payment of bills on presentation. Reestablishment of credit for service with be in accordance with Rule 4901:1-17-04.
- B. The deposit will not exceed an amount equal to two month's average monthly bill for all regulated local exchange services for ensuing twelve months, plus thirty percent (30%) of estimated monthly charges.
- C. Guarantee of Payment: The Company may accept; in lieu of deposit, a contract signed by a guarantor satisfactory to the Company whereby payment of a specified sum, not exceeding the deposit requirement is guaranteed. The term of such contract shall be for no longer than 12 months, but <a href="mailto:shall">shall</a> automatically terminate after the customer has closed and paid the account with the utility, or at the guarantor's request upon 30 days' written notice to the Company. Should the guarantee contract be insufficient according to (D) below, a cash deposit or a new or additional guarantee may be required for good cause upon reasonable written notice to the customer.

The service of any customer who fails to comply with these requirements may be disconnected upon notice as prescribed in Ohio Rules. The Company shall mail the guarantor copies of all disconnect notices sent to the customer whose account the guarantor has guaranteed unless the guarantor waives such notice in writing.

#### 1.9 Payment Arrangements (cont'd)

#### 1.9.2 Deposits (Cont'd)

D. Reestablishment of credit: An applicant for service who previously has been a customer of the utility and whose service was discontinued because of nonpayment of his bills may be required to pay such bill together with the reconnection charge, and to reestablish his credit by depositing the amount prescribed in Section 1.9.2.

## 1.9.3 Refund of Deposits

- A. A deposit will be refunded to a customer after twelve consecutive months of prompt payments, as defined in "Explanation of Terms" and below, of telephone service invoices. A customer has paid his bills for service for twelve consecutive months without having had service discontinued for nonpayment of his bill, and without having had more than two occasions on which his bill was not paid by the time specified by the regulations of the utility regarding prompt payment of bills, and the customer is not currently delinquent. in the payment of his bills. The Company will refund the deposit to the customer by direct payment, or, at the customer's request, apply deposit as a credit to the customer's account.
- B. When a service or facility is discontinued, the amount of a deposit, if any, will be applied to the Customer's account and any credit balance remaining will be refunded within 45 days from the date of termination. Before the service or facility is discontinued, the Company will return the deposit to the customer or, at the customer's request, apply deposit as a credit to the Customer's account.

### 1.9 <u>Payment Arrangements (cont'd)</u>

## 1.9.4 <u>Interest to be Paid on Deposits</u>

- A Interest will be paid on in accordance with Rule 4901:1-17 of the Ohio Administrative Code. Interest shall accrue on deposits held over 180 days and shall be paid to the Customer as follows:
  - (i) by credit to the customer's account once annually;
  - (ii) by payment to the Customer upon request, once annually;
  - (iii) by adding accrued interest to the amount of the deposit when. refunded to the customer;
  - (iv) by applying interest to any unpaid bill of the Customer upon termination of service with the Company.

All requirements for establishment of credit will be consisten*t* with Rules 4901:1-17 of the Commission's Minimum Telephone Service Standards.

#### 1.9.5 Bills and Collection of Charges

- A. Bills will be rendered monthly to Customer. Fixed monthly recurring charges are billed in advance. Usage charges and minimum charges for service are billed in arrears. Customer shall be liable for all accrued local charges, directory charges, long distance charges and other charges arising prior to the service commencement date, as defined herein, and shall pay the Company for any such charges which may be assessed against the Company in any manner.
- B. All service, monthly recurring charges and non-recurring charges are due and payable within 14 days of the post mark on the bill, provided however, that installation charges may be spread out over 3 months.

- 1. Local Exchange Service Regulations (cont'd)
  - 1.9 Payment Arrangements (cont'd)
    - 1.9.5 <u>Bills and Collection of Charges (cont'd)</u>
      - C. The Company shall present bills for recurring charges monthly to the Customer, in advance of the month which service is provided.
      - D. For new customers or existing customers whose service is disconnected, the charge for the fraction of the month in which service was furnished will be calculated on a pro rata basis. For this purpose, every month is considered to have 30 days.
      - E. A late payment charge of 1.5% is not applicable to subsequent rebilling of any amount to which a late payment charge has already been applied. Late charges are to be applied without discrimination.
      - F. A charge of \$25 will be assessed for checks with insufficient funds or non-existing accounts. The Company may waive the bad check charge under appropriate circumstances.
      - G. If Customer chooses to place information services provider (ISP) calls or receives calls via a non-American Telecommunications Systems, Inc. affiliated carrier, customer will be liable for all charges related to such calls; including without limitation, charges billed to the Company or Customer by ISP or other carriers, any applicable rebilling charge and charges for any service provided by the Company or its affiliates.
      - H. The Company's bills and billing practices will be consistent with MTSS Rule 4901:1-5.

### 1.9 Payment Arrangements (cont'd)

### 1.9.6 <u>Disputed Bills</u>

- A. The Customer shall notify the Company of any disputed items on a bill within a reasonable period of time after receipt of the bill. The existence of a disputed amount does not relieve the customer of their obligation to pay current charges. If the Customer and the Company are unable to resolve the dispute to their mutual satisfaction, the Customer may file a complaint with the Commission in accordance with the Commission's rules of procedure.
- B. The date of the dispute shall be the date the Company receives sufficient documentation to enable it to investigate the dispute.
- C. The date of the resolution is the date the Company completes its investigation and notifies the Customer of the disposition of the dispute.

American Telecommunications Systems, Inc. 4450 Belden Village Street NW, Suite 602 Canton, Ohio 44718 (800) 961-4245

Service Monitoring and Enforcement Department Public Utilities Commission of Ohio 180 East Broad Street, tenth Floor Columbus, OH 43215-3793

Toll Free Telephone: 1-800-686-7826 TTY Toll Free Telephone: 1-800-686-1570

From 8:00 AM to 5:00 PM (EST) weekdays or at www.puco.ohio.gov.

Residential customer may also contact the Ohio Consumers' Counsel for assistance with complaint and utility issues at:

Toll Free: 1-877-742-5622

From 8:00 AM to 5:00 PM (EST) weekdays or at www.pickocc.org.

- 1. Local Exchange Service Regulations (cont'd)
  - 1.10 Discontinuance of Service
    - 1.10.1 <u>Discontinuance of Service by the Company</u>
      - A The Company may discontinue or suspend service to Customer upon written notice of disconnection, postmarked at least seven days prior to the date of disconnection of service and no sooner than fourteen days after the due date of the bill without incurring any liability for the following reasons:
        - (i) Upon non-payment of any amounts owing to the Company for local exchange services which is not in dispute; or
        - (ii) Upon failure of the Customer to meet the deposit requirements set out in Section 1.9.3 of this tariff; or
        - (iii) Upon failure of the Customer to provide the Company reasonable access to its equipment and property; or
        - (iv) Upon failure of the Customer to comply with municipal ordinances or other laws pertaining to telecommunications services.

All requirements for discontinuance of service by the company will be consistent with 4901:1-5 of the Commission's Minimum Telephone Service Standards.

- 1. <u>Local Exchange Service Regulations</u> (cont'd)
  - 1.10 <u>Discontinuance of Service (cont'd)</u>
    - 1.10.1 <u>Discontinuance of Service by the Company, (cont'd)</u>
      - B. The Company may discontinue service to Customer immediately and without notice for any of the following reasons without incurring liability:
        - (i) In the event of tampering with the Company's equipment, facilities or property in any way; or
        - (ii) In the event of a condition determined to be hazardous to the Customer, to other customers of the Company; to the public, or to employees of the Company; or
        - (iii) In the event of Customer's use of service in such a manner as to adversely affect the Company's service to others.
      - C. The discontinuance of service by the Company pursuant to this section does not relieve the Customer of any obligation to pay the Company for charges due and owing for any service(s) as requested by the Customer up to discontinuance of service.
      - D. Upon the Company's discontinuance of service to Customer pursuant to this section, all applicable charges shall become due. This is in addition to all other remedies that may be available to the Company at law or in equity or under any other provision of this tariff.

- 1. <u>Local Exchange Service Regulations (cont'd)</u>
  - 1.10 <u>Discontinuance of Service (cont'd)</u>
    - 1.10.1 <u>Discontinuance of Service by the Company (cont'd)</u>
      - E. For purposes of this section (1.10.1), all regulated telephone services provided by the Company shall be defined as local service.
      - F. The Company may disconnect Customer's local service for nonpayment of charges incurred for local service. Such disconnection must be conducted pursuant to all applicable minimum telephone service standards.
        - (i) Disconnection notices issued by the Company pursuant to Rule 4901:1-5, O.A.C., must inform the subscriber facing local service disconnection of the total amount which the subscriber would need to pay in order to avoid disconnection of local service. It must also inform the subscriber of the Company's legal obligation to provide "only local" service to Customers whose local service charges are paid, even while their toll service is disconnected for nonpayment of outstanding toll debt.
      - G. The Company is prohibited from disconnecting any Customer's local service for nonpayment of charges incurred by the Customer for toll service.
      - H. Partial payments by a Customer to the Company will be apportioned by the Company to the Company's regulated local service charges first before being applied by the Company to any toll charges and will be apportioned to regulated telephone service charges first before being applied to charges for nonregulated services.

- 1. <u>Local Exchange Service Regulations (cont'd)</u>
  - 1.10 <u>Discontinuance of Service (cont'd)</u>
    - 1.10.2 <u>Discontinuance of Service by Customer</u>

Cancellation by the customer will be in accordance with the Company's Service Requirements Form, Page 2 and in compliance with O.A.C. 4901:1-5.

#### 1.11 Restoral of Service

- A. When Customer's service has been permanently disconnected in accordance with this tariff and the service has been finalized through the completion of a Company service order, service will be re-established only upon the basis of an application for new service.
- C. Unless prevented by circumstances beyond the company's control or unless a subscriber requests otherwise, the company shall reconnect previously disconnected service by five p.m. on the next business day following either:
  - (1) Receipt by the company or its authorized agent of the full amount in arrears for which service was disconnected, or upon verification by the company that conditions which warranted disconnection of service have been eliminated; or
  - (2) Agreement by the company and the subscriber on a deferred payment plan and a payment, if required, under the plan.

Before restoring service under this rule, the company may not insist upon payment of any amount that has not been included on a notice of disconnection.

#### 1.12 Transfers and Assignments

A. Neither the Company nor the Customer may assign or transfer its rights or duties in connection with the services and facilities provided by the Company without the written consent of the other party, except that the Company may assign its rights and duties, upon the approval, with an appropriate application with the PUCO, (i) to any subsidiary, parent Company affiliate of the Company; (ii) pursuant to any sale or transfer of substantially all the assets of the Company; or (iii) pursuant to any financing, merger or reorganization of the Company.

#### 1.13 Notices and Communications

- A. The Customer shall designate on the Service Order an address to which the Company shall mail or deliver all notices and other communications, except that Customer may also designate a separate address to which the Company's bills for service shall be mailed.
- B. The Company shall designate on the Service Order an address to which the Customer shall mail or deliver all notices and other communications, except that Company may designate an address on the bill for service to which the Customer shall mail payment for that bill.
- C. All notices or other written communications required to given pursuant to this tariff will be in writing. Notices and other communications of either party, and all bills mailed by the Company, shall have been presumed to have been delivered to the party on the third business day following the deposit of the notice, communication or bill with the U.S. Mail or a private delivery service, prepaid and properly addressed, or when actually received or refused by the addressee, whichever comes first.

#### 1.13 Notices and Communications (Cont'd)

D The Company or Customer shall advise the other party of any changes to the addresses designated for notices, other communications or billing, by following the procedures for giving notices set forth herein.

#### 1.14 Promotional Offers

A. The Company may, from time to time, make promotional offerings of its services. The promotional offerings may be limited as to the duration, the date and times of the offering and the locations where the offerings are made and shall be conducted in accordance with the provisions of state rules and regulations. The only limitation upon a promotional offering shall be that the waiver of any charges other than a nonrecurring charge shall be limited to 90 calendar days on a per customer basis. All promotions will be added to the tariff as an addendum to the price list.

### 1.15 <u>Individual Case Basis (ICB) Arrangements</u>

A Arrangements will be developed on a case-by-case basis in response to a bona fide request or prospective Customer to develop a competitive bid for a service not generally offered under this tariff. ICB rates will be offered to the Customer's in writing and on a non-discriminatory basis, and will be filed with the Commission for approval.

#### 1.16 Customer Service

A. Customer service personnel are available twenty-four (24) hours a day, seven days a week and may be reached toll-free.

## 2 Service Descriptions and Rates

#### 2.1 General

- A. American Telecommunications Systems, Inc.'s local service enables the business Customer to:
  - (i) receive calls from other stations on the public switched telephone network;
  - (ii) place calls to other stations on the public switched telephone network;
  - (iii) access the Company's business office for service related assistance; access directory assistance for the local calling area; access toll free telecommunications services; access enhanced 911 services for emergency calling; access Telephone Relay Service; and
  - (iv) access the interexchange network. A Customer may presubscribe to the carrier of their choice for interLATA and intraLATA calling, or Customer may access a provider on an *ad hoc* basis by dialing the provider's Carrier Identification Code (10XXX).
- B Calls to information service providers (900/976) will be automatically blocked on a per line basis. The Customer may have the blocking removed pursuant to FCC rules.

### 2.2 <u>Residential Local Exchange Service</u>

Standard Residence Local Exchange Service provides the Customer with a single, analog, voice-grade telephonic communications channel, which can be used to place or receive one call at a time. Standard Residence Local Exchange Service lines are provided for the connection of Customer-provided wiring, telephones, facsimile machines or other station equipment. An optional per line Hunting feature is available for multi-line Customers which routes a call to the next idle line in a prearranged group when the called line is busy.

Recurring charges for Standard Residence Local Exchange Service are billed monthly in advance. Usage charges, if applicable are billed in arrears. Usage charges may apply for calls placed from the Customer's line. No usage charges will apply to calls received by the Customer. Non-recurring charges for installation or rearrangement of service are billed on the next month's bill immediately following work performed by the Company.

#### 2.2.1 AT&T Ohio Calling Area Services

The following charges apply to Standard Residential Local Exchange Service lines per month for customers located in the AT&T Ohio Calling Areas. Rates and charges include Touchtone Service for each line. The rates and charges below apply to service provided on a month-to-month basis. All business services are measured.

#### Flat Rate Service

No measured or message charges apply to calls placed or received from Flat Rate service lines. Customers receive unlimited calling within their local calling area.

### Monthly recurring charges

Individual Line Maximum Current \$79.99 \$39.99

### 2.2 <u>Residential Local Exchange Service</u> (Cont'd)

## 2.2.1 <u>AT&T Ohio Calling Area Services</u> (Cont'd)

## Measured Rate Service

Customers subscribing to Measured Rate Service will pay a recurring service charge and a local usage per call charge. The Measured Rate Service Customer will be charged a per minute rate for all local calls placed from the Customer's line.

Monthly recurring charges			-
Individual Line		<u>Maximum</u> \$39.99	<u>Current</u> \$27.49
Per Minute Usage Charges - Peak			
		First	Add'l
Band	Maximum	<u>Minute</u>	<b>Minute</b>
A (10 miles)	0.0812	0.0406	0.0104
B (22 miles)	0.0812	0.0406	0.0104
C (999 miles)	0.0812	0.0406	0.0104
Per Minute Usage Charges – Off -	Peak		
101 112111 Will Charge Charges Cit		First	Add'l
Band	Maximum	Minute	Minute
A (10 miles)	0.0406	0.0203	0.0052
B (22 miles)	0.0406	0.0203	0.0052
C (999 miles)	0.0406	0.0203	0.0052
,			

#### 2.2 <u>Residential Local Exchange Service</u> (Cont'd)

#### 2.2.1 AT&T Ohio Calling Area Services (Cont'd)

## Message Rate Service

Message Rate Service consists of a fixed monthly rate for usage packages which includes a monthly local usage allowance in the monthly rate. Each local call is charged on a message unit basis and an additional charge is made for local messages in excess of the allowance. The allowance, if not used during one month, is not credited to the customer's account for any other month that service is provided.

#### Monthly recurring charges

withing recurring charges		
	<u>Maximum</u>	Current
Individual Line	\$17.82	\$8.91

#### Local Message Allowances and Charges

The monthly rates for usage packages associated with message rate services include the number of local messages specified below:

Monthly Call Allowance 30 calls

Per additional local message \$\frac{\text{Maximum}}{\text{\$\$\$}} \frac{\text{Current}}{\text{\$\$\$}}\$

Unless otherwise requested by the customer, where two or more message rate services of the same class and grade are furnished to a customer from the same central office at given premises, the local message allowance for the service involved is combined and the total usage allowance.

#### 2.2 <u>Residential Local Exchange Service</u> (Cont'd)

### 2.2.2 <u>Verizon Calling Area Services (Cont'd)</u>

The following charges apply to Standard Residential Local Exchange Service lines per month for customers located in the AT&T Ohio Calling Areas. Rates and charges include Touchtone Service for each line. The rates and charges below apply to service provided on a month-to-month basis. All business services are measured.

#### Flat Rate Service

With Flat Rate Service, the customer can make unlimited calls to locations within their base rate area for a fixed monthly charge. The base rate area includes their home exchange and any exchanges that are available for their area. Also, the zone rates in Section will apply to services located outside the base rate Area.

#### Monthly recurring charges

Individual Line Maximum Current \$50.00 \$15.73

### 2.2 Residential Local Exchange Service (Cont'd)

## 2.2.2 <u>Verizon Calling Area Services (Cont'd)</u>

## <u>Usage Sensitive Service</u>

Each call to a telephone number within the customer's exchange area is charged on a usage basis. Extended area usage rates apply to calls made to certain exchanges outside the customer's exchange area. Usage charges apply on customer-dialed station-to-station calls charged to the calling party. Where operator assistance is utilized, the usage charges apply in addition to the charge for operator assistance on local messages. The additional charge for operator assistance would apply if the calling party wants the call billed to another local telephone number.

Monthly recurring charges		
	<u>Maximum</u>	Current
Individual Line	\$50.00	\$10.54
Per Minute Usage Charges - Peak		
	First	Add'l
	<u>Minute</u>	<u>Minute</u>
Home Calling Area	\$0.0300	\$0.0100
Extended Service Area		
A (1-10 miles)	\$0.0700	\$0.0200
B (11-22 miles)	\$0.0900	\$0.0300
C (22+ miles)	\$0.1200	\$0.0400
Down March House Change Off Douby		
Per Minute Usage Charges – Off – Peak*	<b>T</b> ' .	A 1 111
	First	Add'l
	<u>Minute</u>	<u>Minute</u>
Home Calling Area	\$0.0150	\$0.0050
Extended Service Area		
A (1-10 miles)	\$0.0350	\$0.0100
B (11-22 miles)	\$0.0450	\$0.0150

<sup>\* 9:00</sup> PM to 7:59 AM Monday through Friday, and all day Saturday, Sunday and Holidays

\$0.0600

\$0.0200

ISSUED: July 1, 2008 EFFECTIVE: July 1, 2008

C (22+ miles)

### 2.2 Residential Local Exchange Service (Cont'd)

### 2.2.2 <u>Verizon Calling Area Services (Cont'd)</u>

## Zone Rates

Zone rates are specified monthly charges for urban grades of exchange service which do not vary with the distance from the base rate area, and are available to customers located within a zone rate area. A zone rate area is that portion of an exchange area which is beyond the base rate area and contiguous thereto, or to another zone rate area of the same exchange within which specified urban grades of service are offered at zone rates. Zone rate areas for each zoned exchange area are defined on maps in the Verizon Exchange Rate Tariff.

		Zone		Zone		Zone
Grade of Service	Zone Rate Area A	Rate Area A - Max Rate	Zone Rate Area B	Rate Area B – Max Rate	Zone Rate Area C	Rate Area C – Max Rate
Individual Line	\$1.08	\$3.24	\$2.15	\$6.45	\$3.25	\$9.75
Two-Party Line	.93	\$2.79	\$1.80	\$5.40	\$2.70	\$8.10
Four-Party Line	.45	1.35	.90	2.70	1.33	\$3.99

#### 2.2 Residential Local Exchange Service (Cont'd)

## 2.2.2 <u>Verizon Calling Area Services (Cont'd)</u>

## Package Calling Plans

#### I. Residential Local Package Extra

This service is only available to customers in the Verizon service areas. Residential Local Package Extra provides the customer with unlimited direct-dialed local calling with Extended Area Service, unlimited local directory assistance, plus a choice of any or all the following calling features:

\*69 Distinctive Ring
Anonymous Call Block Do Not Disturb
Busy Redial Priority Call

Call Block Select Call Forwarding
Call Forwarding Speed Dialing 8
Call Waiting/ Cancel Call Waiting Speed Dialing 30
Caller ID Three-Way Calling

Residential Local Package Extra is only available on flat-rated single-line residential service. Residential Local Package Extra is not available with the following:

- any other package or bundled offering on the same line
- Lifeline Assistance
- Local Calling Plans
- any measured or message rate services
- employee concession service
- ISDN Service

Package can only be purchased in conjunction with unregulated and./or detariffed services

#### 2.2 Residential Local Exchange Service (Cont'd)

## 2.2.2 <u>Verizon Calling Area Services (Cont'd)</u>

## Package Calling Plans

#### II. Residential Local Package

This service is only available to customers in the Verizon service areas. Residential Local Package provides the customer with unlimited direct-dialed local calling with Extended Area Service, unlimited local directory assistance, plus a choice of up to three of the following calling features:

\*69 Distinctive Ring
Anonymous Call Block Do Not Disturb
Busy Redial Priority Call

Call Block Select Call Forwarding
Call Forwarding Speed Dialing 8
Call Waiting/ Cancel Call Waiting Speed Dialing 30

Caller ID Three-Way Calling

Residential Local Package is only available on flat-rated single-line residential service. Residential Local Package is not available with the following:

- any other package or bundled offering on the same line
- Local Calling Plans
- any measured or message rate services
- employee concession service
- ISDN Service

Package can only be purchased in conjunction with unregulated and./or detariffed services

#### 2.2 Residential Local Exchange Service (Cont'd)

### 2.2.2 <u>Verizon Calling Area Services (Cont'd)</u>

## Package Calling Plans

#### III. Residential Regional Package

Residential Regional Package provides a combination of services available as a package to residential customers. A multi-line customer can select a local package on one or more of their lines. Residential Regional Package is only available on flat-rated single-line residential service.

The following services are included in the package offering:

- I. Flat-rated Network Access Line
- II. Unlimited Direct-Dialed Intrastate IntraLATA Message Toll Telephone Service
- III. Service Ordering and Line Connection Charges associated with the initial order or for any subsequent changes to the service.
- IV. Choice of Calling Services listed below:

Call Waiting/Cancel Call Waiting Caller ID Speed Dialing 8 Speed Dialing 30 Three-Way Calling

#### V. Zone Rates

Residential Regional Package is not available with the following:

- any other package or bundled offering on the same line
- any measured or message rate services
- employee concession service
- ISDN Service
- Foreign Exchange Service

Package can only be purchased in conjunction with unregulated and./or detariffed services

#### 2.3 Business Local Exchange Service (Cont'd)

Standard Business Local Exchange Service provides the Customer with a single, analog, voice-grade telephonic communications channel, which can be used to place or receive one. call at a time. Standard Business Local Exchange Service lines are provided for the connection of Customer-provided wiring, telephones, facsimile machines or other station equipment. An optional per line Hunting feature is available for multi-line Customers which routes a call to the next idle line in a prearranged group when the called line is busy.

Recurring charges for Standard Business Local Exchange Service are billed monthly in advance. Usage charges, if applicable are billed in arrears. Usage charges may apply for calls placed from the Customer's line. No usage charges will apply to calls received by the Customer. Non-recurring charges for installation or rearrangement of service are billed on the next month's bill immediately following work performed by the Company

### 2.3.1 AT&T Calling Area Services

#### Message Rate Service

Message Rate Service consists of a fixed monthly rate for usage packages which includes a monthly local usage allowance in the monthly rate. Each local call is charged on a message unit basis and an additional charge is made for local messages in excess of the allowance. The allowance, if not used during one month, is not credited to the customer's account for any other month that service is provided.

#### Monthly recurring charges

	<u>Maxımum</u>	Current
Individual Line	\$57.80	\$28.90

#### Local Message Allowances and Charges

The monthly rates for usage packages associated with message rate services include the number of local messages specified below:

Monthly Call Allowance 73 calls

 $\begin{array}{ccc} & \underline{\text{Maximum}} & \underline{\text{Current}} \\ \text{Per additional local message} & \$0.16 & \$0.16 \end{array}$ 

Unless otherwise requested by the customer, where two or more message rate services of the same class and grade are furnished to a customer from the same central office at given premises, the local message allowance for the service involved is combined and the total usage allowance.

#### 2.3 <u>Business Local Exchange Service</u> (Cont'd)

#### 2.3.1 <u>AT&T Calling Area Services</u> (Cont'd)

#### Measured Rate Service

The local usage charges are based upon four measured elements, i.e., the total number of outgoing local messages, the distance and the duration of each local message and the time of day each local message is originated, subject to the following:

a. Distance - The charges for local messages vary based on the airline distance (i.e., rate mileage) between the rate centers of the central offices serving the calling and called stations, determined in the same manner as message toll rate distances.

#### b. Duration

- (1) A charge applies for the initial minute, or fraction thereof; and for each additional minute, or fraction thereof.
- (2) A local message is considered as starting at the time telephone communication is established between the calling station and the called telephone number.
- (3) Chargeable time ends when the calling station "hangs up" thereby releasing the network connection. If the called station "hangs up" but the calling station does not, chargeable time ends when the network, connection is released by the automatic timing equipment in the telephone network.
- (4) Chargeable time does not include time lost because of faults or defects in the service.

## Monthly recurring charges

Individual Line	<u>Maximum</u> \$45.50	<u>Current</u> \$22.75
Per Minute Usage Charges - Peak		
	First	Add'l
Band	<b>Minute</b>	<b>Minute</b>
A (10 miles)	0.0353	0.0088
B (22 miles)	0.0397	0.0132
C (999 miles)	0.0442	0.0177
Per Minute Usage Charges – Off - Peak		
	First	Add'l
Band	<u>Minute</u>	<u>Minute</u>
A (10 miles)	0.0177	0.0044
B (22 miles)	0.0199	0.0066
C (999 miles)	0.0221	0.0089

## 2.3 <u>Business Local Exchange Service</u> (Cont'd)

### 2.3.1 <u>Verizon Calling Area Services</u>

The following charges apply to Standard Business Local Exchange Service lines per month for customers located in the Verizon Calling Areas. Rates and charges include Touchtone Service for each line. The rates and charges below apply to service provided on a month-to-month basis. All business services are measured.

## Flat Rate Calling Service

Flat Rate Local Calling Service provides the customer with unlimited local calls within their local calling area for one flat monthly rate. A local calling area includes their home location and any EAS (Extended Area Service) locations that are available for their service area. Regional toll calls (outside the local area, but within regional boundaries) will be billed separately per minute.

## Monthly recurring charges

Individual Line	<u>Maximum</u>	Current
Rate Class 1	\$52.12	\$26.06
Rate Class 2	\$53.88	\$26.94
Rate Class 3	\$55.72	\$27.86
Rate Class 4	\$58.32	\$29.16
Rate Class 5	\$60.92	\$30.46
Rate Class 6	\$71.90	\$35.95

## 2.3 <u>Business Local Exchange Service</u> (Cont'd)

## 2.3.1 <u>Verizon Calling Area Services</u> (Cont'd)

#### **Usage Sensitive Charges**

Each call to a telephone number within the customer's exchange area is charged on a usage basis. Extended area usage rates apply to calls made to certain exchanges outside the customer's exchange area. Usage charges apply on customer-dialed station-to-station calls charged to the calling party. Where operator assistance is utilized, the usage charges apply in addition to the charge for operator assistance on local messages. The additional charge for operator assistance would apply if the calling party wants the call billed to another local telephone number.

## Monthly recurring charges

Individual Line	<u>Maximum</u>	Current
Rate Class 1	\$31.28	\$15.64
Rate Class 2	\$32.32	\$16.16
Rate Class 3	\$33.48	\$16.74
Rate Class 4	\$35.28	\$17.64
Rate Class 5	\$37.30	\$18.65
Rate Class 6	\$48.18	\$24.09
Per Minute Usage Charges - Peak		
	First	Add'l
	<u>Minute</u>	<u>Minute</u>
Home Calling Area	\$0.0300	\$0.0100
Extended Service Area		
A (1-10 miles)	\$0.0700	\$0.0200
B (11-22 miles)	\$0.0900	\$0.0300
C (22+ miles)	\$0.1200	\$0.0400
Per Minute Usage Charges – Off – Peak*		
	First	Add'l
	<u>Minute</u>	<b>Minute</b>
Home Calling Area	\$0.0150	\$0.0050
Extended Service Area		
A (1-10 miles)	\$0.0350	\$0.0100
B (11-22 miles)	\$0.0450	\$0.0150
C (22+ miles)	\$0.0600	\$0.0200

<sup>\* 9:00</sup> PM to 7:59 AM Monday through Friday, and all day Saturday, Sunday and Holidays

#### 2.4 Optional Features

### 2.4.1 Feature Descriptions

The Company's local exchange services have a variety of available features that let the Customer design a service tailored to meet their needs. Below are feature descriptions.

### Caller ID with Number

Allows for the automatic delivery of a calling party's number to the called customer. The telephone number is displayed on customer-provided equipment. If the Customer has call waiting on the same line, they will hear the call waiting tone, but the new incoming call number will not be displayed.

#### Caller ID with Name and Number

Allows for the automatic delivery of a calling party's name and number to the called party. The name and number are displayed on customer-provided equipment. If the Customer has call waiting on the same line, they will hear the call-waiting tone, but the new incoming name and number will not be displayed.

#### Caller ID Blocking Per Line

Provides default blocking of delivery of the calling customer's telephone number. Blocking can be deactivated by the customer by dialing an access code before each call. When the customer hangs up, the default blocking is reinstated.

## Caller ID Blocking Per Call

Provides blocking of delivery of the calling customer's telephone number on a per call basis. Blocking can be activated by the customer dialing an access code before each call.

#### 2.4 Optional Features (Cont'd)

#### 2.4.1 Feature Descriptions (cont'd)

#### Call Forward

This optional feature allows all calls directed to a telephone number to be routed to a user defined telephone number. The user can activate/deactivate Call Forward and define a telephone number where all calls will be forwarded. Calls cannot be forwarded to an International Direct Distance Dialing (IDDD) number.

#### Call Forward Busy Line

This optional feature forwards calls to a busy station to a predetermined number. Calls cannot be forwarded to an International Direct Distance Dialing (IDDD) number. The user is charged any applicable usage charges for the forwarded call.

#### Call Forward Don't Answer

Allows users to re-route a call to a predetermined station in the event that the call is not answered within a customer-specified number of rings. Users are charged for any applicable usage charges on the forwarded call.

#### Call Pick Up

This optional feature allows a call to be answered from a different line by dialing a code. All lines in the group must be equipped with this feature. The Customer can have an unlimited number of lines in a Call Pick Up group.

### 2.4 Optional Features

### 2.4.1 Feature Descriptions (cont'd)

#### Call Transfer

This optional feature allows the user to transfer any established call to another telephone number (inside or outside of the system) without the assistance of an attendant.

#### Call Waiting

This optional feature provides a tone to notify a Customer on an existing call that a second call is waiting.

#### Consultation Hold

This temporary hold feature is inherent in Call Transfer and Three Way Calling. It is activated by depressing the switch hook.

#### **Direct Connect Hotline**

This optional feature allows a Customer to automatically dial a designated number whenever the originating telephone goes off hook. This feature is assigned to a phone which is used only for this purpose.

#### Hunting

This standard feature routes a call to an idle line in a prearranged group when the called telephone number is busy. Typically this feature is used with the customer's main telephone number and several subtending lines so that the customer can receive calls on several lines, although all calls are placed to the same number. Hunting will not work with Call Forward Busy and Don't Answer.

### Speed Dial

This optional feature allows a Customer to designate up to six numbers to be called by dialing a code.

# 2.4 Optional Features

### 2.4.1 <u>Feature Descriptions (cont'd)</u>

### Speed Dial, Expanded

This optional feature allows Customer to designate up to thirty numbers to be called by dialing a code.

### Speed Dial, Group

Allows up to five lines on a Customer's system to share a Speed Dial list. This can be either a six number or expanded speed dial list.

## Three Way Calling

Allows a user to add a third party to an existing conversation without expensive conferencing equipment. This feature also allows a user to place a call on hold in order to make a consultation call on the same line. When the consultation call is completed the user hangs-up or depresses the flash key on the telephone and is reconnected to the original conversation.

# 2.4 Optional Features

# 2.4.2 <u>AT&T Local Features</u>

# Residential Rates

<u>Feature</u>	<u>Maximum</u>	Current
Caller ID Number	\$12.00	\$6.00
Call Waiting	\$9.10	\$4.55
Caller ID Name		\$2.95
Call Forwarding (Variable)		\$5.00
Speed Calling		·
8 Number		\$4.00
30 Number		\$4.00
Three-Way Calling		\$5.00
Distinctive Ring, each line		\$2.95
Automatic Busy Redial		\$5.00
Automatic Callback		\$5.00
Call Selector		\$4.00
Call Return		\$5.00
Call Screening		\$5.00
Non-Published Service	\$4.00	\$2.00
Additional listings, each		\$2.00
Call Trace	\$14.00	\$7.00
Per Use Local Features		
Call Return		\$1.49
Busy Redial		\$0.75
Three-Way Calling		\$1.49
Tince-way caning		Ψ1.77

## 2.4 Optional Features

## 2.4.3 <u>Verizon Local Features</u>

### Residential Rates

Feature	Maximum	Current
Caller ID Number	\$14.00	\$7.00
Call Waiting	\$5.00	\$0.50
Cancel Call Waiting	\$1.00	\$0.50
Caller ID Name (Must purchase Caller ID Number)		
Call Forwarding (Variable)		
Standard		\$0.75
Busy/No Answer		\$3.00
Select Call Forwarding		\$5.00
Speed Calling		
8 Number		\$0.75
30 Number		\$1.25
Three-Way Calling		\$2.75
Distinctive Ring, each line		\$6.00
Do Not Disturb		\$3.00
Fixed Call Forwarding		
Busy		\$1.00
No Answer		\$1.00
Busy No Answer		\$1.25
Automatic Busy Redial		\$5.00
Call Block		\$2.00
Anonymous Call Block <sup>1</sup>		\$1.00
Priority Call		\$3.00
*69		\$5.00
Non-Published Service	\$4.00	\$2.00
Additional listings, each		\$1.75
Per Use Local Features <sup>2</sup>		
Call Return		\$0.75
Busy Redial		\$0.75
Three-Way Calling		\$0.75

ISSUED: July 1, 2008

EFFECTIVE: July 1, 2008

<sup>&</sup>lt;sup>1</sup> Anonymous Call Block(ACB) is included at no charge with your Caller ID service. If Customer does not subscribe to Caller ID, ACB may be ordered separately for a monthly fee.

<sup>&</sup>lt;sup>2</sup> The maximum monthly charge is \$7.50 per line per local feature type.

### 2.4 Optional Features

### 2.4.4 Verizon Local Feature Packages - Residential

I. Feature Package Option B

Package includes:

Call Waiting Three Way Calling

Cancel Call Waiting \*69

Call Forwarding Call Block

## II. Feature Package Option A

Package includes:

Call Waiting Call Waiting ID
Cancel Call Waiting Busy Redial

Call Forwarding \*69

Three Way Calling Call Block Speed Dialing - 8 Do Not Disturb

Distinctive Ring Select Call Forwarding

Caller ID Priority Call

Anonymous Call Block

Package can only be purchased in conjunction with unregulated and./or detariffed services

### 2.5 <u>Installation Fees</u>

A non-recurring installation fee will be assessed when a new line is added to a new or existing account. Customers will have the option to spread the installation fee over a three month period in accordance with O.A.C. 4901:1-5.

### 2.6 <u>Directory Listings</u>

## 2.6.1 <u>Description</u>

The following types of listings are available:

- (i) <u>Primary Listing</u>. A primary listing contains the name of the Customer, or the name under which business is regularly conducted, as well as the address and telephone number of the Customer. Primary listings are provided at no charge;
- (ii) <u>Additional Listings</u>. Additional listings are available only in the names of Authorized Users of the Customer's service, as defined herein;
- (iii) Non-Published Listings. Nonpublished listings are not printed in directories nor are they available from directory assistance. Nonpublished listings are subject to the provisions set forth in Sections 1.5.2 and 1.6;
- (iv) <u>Non-Listed Numbers.</u> Non-listed numbers are those which provide for the omission or deletion of the Customer's listing from the telephone directory. Such listing are available from directory assistance;
- (v) <u>Foreign Listing.</u> A foreign listing is one which is published in a directory not in the Customer's immediate calling area;
- (vi) <u>Extra Line Listings.</u> Provides additional information after a main or additional listings.
- (vii) <u>Cross Reference Listing.</u> This provides a reference to another listing in the same directory.

AT&T Listing	<u>Maximum</u>	<u>Current</u>
Primary listing	N/C	N/C
Non-Published Service	\$4.00	\$2.00
Additional listings, each		\$2.00
Verizon Listing	<u>Maximum</u>	Current
<u>Verizon Listing</u> Primary Listing	<u>Maximum</u> N/C	Current N/C
·		

#### 2.7 <u>Directory Assistance</u>

- A. The Customer may access Directory Assistance for the purpose of determining phone numbers within its local calling area by calling the Directory Assistance Operator. A monthly allowance of one call to Directory Assistance per account is allowed at no charge. A maximum of two number requests per call will be allowed.
- B. The Customer will have the option of utilizing Directory Assistance Call Completion for the option of placing a call to the number requested.

### 2.7.1 <u>Rates</u>

For all calls to directory assistance beyond the monthly allowance specified above, the following charge will apply per call:

AT&T Service Area \$1.10 per call Verizon Service Area \$1.10 per call

For all requests for Directory Assistance Call Completion, the following additional charge will apply:

AT&T Service Area \$0.35 per request Verizon Service Area \$0.35 per request

## 2 <u>Service Description and Rates (cont'd)</u>

## 2.7 <u>Directory Assistance</u>

## 2.7.2 <u>Directory Assistance Credits</u>

- A. Credit will be given for calls to Directory Assistance as follows:
  - (i) The Customer experiences poor transmission or is cut-off during the call; or
  - (ii) The Customer is given the incorrect telephone number.
- B. To obtain credit, the Customer must contact its Customer Service representative.

#### 2 <u>Service Description and Rates (cont'd)</u>

#### 2.8 <u>Traditional Operator Services</u>

#### 2.8.1 General

- A The Customer has the option of contacting the incumbent local exchange company operator for general information, such as dialing instructions, country or city code information and Customer Service 800 numbers. The Customer may obtain the assistance of an incumbent local exchange operator to complete local exchange telephone calls in the following manner:
  - (i) Third Party Billing. Provides the Customer with the ability to charge a local call to a third number which is different from the called or calling party. The party answering at the third number has the option to refuse acceptance of the charges in advance or when queried by the operator;
  - (ii) Collect Calls. Provides the Customer with the capability to charge a call to the called party. On the operator announcement of a collect call, the called party has the option to refuse acceptance of charges in advance or when queried by the operator;
  - (iii) Calling Cards. Provides the Customer with the capability of placing a call using a credit card of an interexchange carrier with or without the assistance of an operator;
  - (iv) Person to Person. Calls completed with the assistance of an operator to a particular Station and person specified by the caller. The call may be billed to the called party;
  - (v) Station to Station. Calls completed with the assistance of an operator to a particular Station. The call may be billed to the called party.

## 2 <u>Service Description and Rates (cont'd)</u>

#### 2.9 Carrier to Carrier Rates

As a LEC that provides local service through its own facilities or in combination with its own facilities, all of the company's resale service offerings, with the exception of services not available for resale pursuant to Section IX.C. of the local competition guidelines, are available for resale to any other LEC on a non-discriminatory basis, at the retail rates set forth herein.

#### 4. Promotional Offerings

The Company may from time to time engage in special promotions of limited duration of its service offerings designed to attract new customers or to increase existing customer awareness of a particular tariff offering. Waiver of any charges other than a non-recurring charge shall be limited to ninety (90) calendar days on a per customer basis during a 12-month period. Requests for promotional offerings will be presented to the Commission for its review in accordance with Case No. 95-845-TP-COI.

# **EXHIBIT C**

# **Summary of Changes**

This filing is made in compliance with Case No. 06-1345-TP-ORD

Business Local Exchange and all Interexchange Tier 2 Services have been deleted from the Tariff and are now found in the Company Pricing Guide available on the Company's website found at: <a href="https://www.savewithats.com">www.savewithats.com</a> or by contacting the Company at 4450 Belden Village Street NW, Suite 602, Canton, OH 44718 or by calling toll free (800) 961-4245.

The following pages in P.U.C.O. Tariff No. 1 were affected:

Pages Affected 1	<u>Changes</u> Adds text regarding location of detariffed services (Title Sheet of Ohio Tariff No. 2)
2-7 8	Check sheet added (Page 1 of Ohio Tariff No. 2) Updates Table of Contents (Page 2 of Ohio Tariff No. 2) Application of Tariff - add language regarding Customer Rights under MTSS
9	(Page 4 of Ohio Tariff No. 2) (Page 3 of Ohio Tariff No. 2)
10-17	Definitions (Pages 5-12 of Ohio Tariff No. 2)
Sect 1 pg 4	Updates OAC reference (Page 16 of Ohio Tariff No. 2)
Sect 1 pg 14	Updates OAC reference (Page 20 of Ohio Tariff No. 2
Sect 1 pg 21	Updates deposit language and OAC references (Page 27 of Ohio Tariff No. 2)
Sect 1 pg 23	Updates OAC references (Page 29 of Ohio Tariff No. 2)
Sect 1 pg 24	Updates OAC reference (Page 30 of Ohio Tariff No. 2)
Sect 1 pg 25	Updates billing dispute contact information (Page 31 of Ohio Tariff No. 2)
Sect 1 pg 26	Updates OAC reference (Page 32 of Ohio Tariff No. 2)
Sect 1 pg 28	Updates OAC reference (Page 34 of Ohio Tariff No. 2)
Sect 2 pg 2-79 Sect 2 pg 80-83	Removes exchange listings Optional features found on (Pages 53-56 of Ohio Tariff No. 2)
Sect 2 pg 84-89	Deleted
Sect 2 pg 90	Updates OAC reference (Page 60 of Ohio Tariff No. 2)
Sect 2 pg 91	Directory Listing (Page 61 of Ohio Tariff No. 2)
Sect 2 pg 93-94	Directory Assistance (Page 62-63 of Ohio Tariff No. 2)
Sect 2 pg 95	Traditional Operator Services (Page 64 of Ohio Tariff No. 2)
Sect 2 pg 101	Carrier to Carrier Rates (Page 65 of Ohio Tariff No. 2)
Sect 3 pg 1-4	Updates ILEC name and incorporates residential rates (Page 40-42 of Ohio Tariff No. 2)
Sect 3 pg 5-6	Updates ILEC name and adds residential rates for optional features (Page 57 of Ohio Tariff No. 2)
Sect 3 pg 7-10	Verizon basic calling plans (Pages 43-45 of Ohio Tariff No. 2)
Sect 3 pg 11-17	Verizon residential package plans (Pages 46-48 of Ohio Tariff No. 2)
Sect 3 pg 18-19	Verizon local features (Page 58 of Ohio Tariff No. 2)
Sect 3 pg 20	Verizon residential feature packages (Page 59 of Ohio Tariff No. 2)
Sect 3 pg 21-22	Update ILEC name and incorporate basic business service rates (Pages 49-50 of Ohio Tariff No. 2)
Sect 3 pg 22-28	Removes unregulated business services

Sect 3 pg 29 Sect 3 pg 30	Verizon basic business services (Page 51 of Ohio Tariff No. 2) Removes unregulated business services
Sect 3 pg 31	Verizon usage sensitive charges (Page 52 of Ohio Tariff No. 2)
Sect 3 pg 32-52	Removes unregulated business services
Sect 3 pg 53-56	Deleted
Sect 3 pg 57	Directory assistance rates (Page 61 of Ohio Tariff No. 2)
Sect 4 pg 1-22	Toll services removed from tariff

#### **EXHIBIT D**

# Explanation of Compliance with Rule 4901-6-05(G)(3) Regarding Disclosure of Rates, Terms, and Conditions for Detariffed Services

Web address, and Company physical address where Customers may obtain copies of the materials and publications in Compliance with Rules 4901:1-6-05(G)(4) and 4901-6-05(G)(3)

In accordance with Rules 4901:1-6-05(G)(4) and 4901:1-6-05(G)(3), Rates, Terms, and Conditions for detariffed services are now available on the Company's website at: <a href="https://www.savewithats.com">www.savewithats.com</a>

Or the Customer may contact the Company at:

American Telecommunications Systems, Inc. 4450 Belden Village Street NW, Suite 602 Canton, OH 44718

Toll Free Telephone Number: (800) 961-4245

# **EXHIBIT E**

**Customer Notice** 



# American Telecommunications Systems, Inc.



4450 Belden Village St. N.W., Suite 602 Canton, Ohio 44718 (330) 649-9265 (330) 649-9275 FAX

#### IMPORTANT NON-RESIDENTIAL CUSTOMER NOTICE

June 9, 2008

Dear Valued Subscriber:

Beginning on July 1, 2008, the prices, service descriptions, and the terms and conditions for certain telecommunication services that you are provided by American Telecommunications Systems, Inc. (ATS) will no longer be on file at the Public Utilities Commission of Ohio (PUCO).

American Telecommunications Systems provides long distance telecommunication services in the State of Ohio.

This modification does not automatically result in a change in the prices, terms, or conditions of those services to which you currently subscribe. ATS must still provide a customer notice at least fifteen days in advance of rate increases, changes in terms and conditions and discontinuance of existing services. Additionally, you will be able to view the company's future service offerings online at <a href="https://www.savewithats.com">www.savewithats.com</a> or you can request a copy of this information by contacting ATS at 4450 Belden Village St. NW, Suite 602, Canton, OH 44718 or toll-free at 800-961-4245.

Since these services will no longer be on file with the Commission, this means that the agreement reached between the customer and the company, instead of the document on file at the PUCO, will now control new services or changes in service. This agreement, whether it is verbal or written, will still be subject to consumer protections required and enforced by the PUCO.

For any new services or changes in service, it will be important that you carefully review and confirm the price, terms and conditions.

If you have any questions about this matter, please call ATS at the toll free number 800-961-4245 or visit us at www.savewithats.com.

Sincerely,

American Telecommunications Systems, Inc.



# American Telecommunications Systems, Inc.



4450 Belden Village St. N.W., Suite 602 Canton, Ohio 44718 (330) 649-9265 (330) 649-9275 FAX

#### IMPORTANT RESIDENTIAL CUSTOMER NOTICE

June 9, 2008

Dear Valued Subscriber:

Beginning on July 1, 2008, the prices, service descriptions, and the terms and conditions for long distance services that you are provided by American Telecommunications Systems, Inc. (ATS) will no longer be on file at the Public Utilities Commission of Ohio (PUCO).

This modification does not automatically result in a change in the prices, terms, or conditions of those services to which you currently subscribe. ATS must still provide a customer notice at least fifteen days in advance of rate increases, changes in terms and conditions and discontinuance of existing services. Additionally, you will be able to view the company's future service offerings online at <a href="https://www.savewithats.com">www.savewithats.com</a> or you can request a copy of this information by contacting ATS at 4450 Belden Village St. NW, Suite 602, Canton, OH 44718 or toll-free at 800-961-4245.

Since long distance services will no longer be on file with the Commission, this means that the agreement reached between the customer and the company, instead of the document on file at the PUCO, will now control new services or changes in service. This agreement, whether it is verbal or written, will still be subject to consumer protections required and enforced by the PUCO.

For any new services or changes in service, it will be important that you carefully review and confirm the price, terms and conditions.

If you have any questions about this matter, please call ATS at the toll free number 800-961-4245 or visit us at <a href="www.savewithats.com">www.savewithats.com</a>. You may also visit the consumer information page on the PUCO's webite at puco.ohio.gov for further information.

Sincerely,

American Telecommunications Systems, Inc.

# **EXHIBIT F**

**Customer Notice Affidavit** 

## CUSTOMER NOTICE AFFIDAVIT

STATE OF MICHIGAN

SS

COUNTY OF KALAMAZOO

## **AFFIDAVIT**

I, Patrick D. Crocker, am the Attorney for the applicant corporation, American Telecommunications Systems, Inc., and am authorized to make this statement on its behalf. I attest that customer notices accompanying this affidavit were sent to affected customers through direct mailing on June 9, 2008, in accordance with Rule 4901:1-6-16, Ohio Administrative Code. I declare under penalty of perjury that the foregoing is true and correct.

Executed on July 7, 2008 Kalamazoo, MI	
(Date) (Location)	
Attorney	July 7, 2008
(Signature and Title)	(Date)
Subscribed and sworn to before me this July 7 2008	_
(Date)	

Notary Public: Paula A. Schneider Kalamazoo County, Michigan

My Commission Expires: June 24, 2011

This foregoing document was electronically filed with the Public Utilities

**Commission of Ohio Docketing Information System on** 

7/8/2008 10:36:30 AM

in

Case No(s). 08-0862-TP-ATA, 90-9332-TP-TRF

Summary: Application to Detariff Certain Tier 2 Services and make other changes related to the Implementation of Case No. 06-1345-TP-ORD Part 2 of 2 electronically filed by Mr. Patrick D. Crocker on behalf of American Telecommunications Systems, Inc.