The Public Utilities Commission of Ohio TELECOMMUNICATIONS APPLICATION FORM for DETARIFFING AND RELATED ACTIONS

Per the Commission's 09/19/07 "Implementation Order" in Case No. 06-1345-TP-ORD (Effective: 10/01/2007 through 04/01/2008)

)	TRF Docket No. 90-9041	
In the Matter of the Application of <u>Communication Options</u> ,	Case No. <u>08</u> - <u>0792</u> - TP - AT A	A
<u>Inc</u>	NOTE: Unless you have rese	erved a Case No. leave the
to Detariff Certain Tier 2 Services and make other changes)	"Case No." fields BLANK.	
related to the Implementation of Case No. 06-1345-TP-ORD		
Name of Registrant(s) Communication Options, Inc.		
DBA(s) of Registrant(s)		
Address of Registrant(s) 921 Eastwind Dr, Suite 104, Westerville, Oh	<u>nio 43081</u>	
Company Web Address www.coi.net		
Regulatory Contact Person(s) <u>Pamela Engle</u>	Phone <u>614-882-2030</u>	Fax <u>614-882-4004</u>
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Contact Person for Annual Report PJ Moody		Phone <u>614-882-2030</u>
Address (if different from above)		
Consumer Contact Information Linda Smith		Phone <u>614-882-2030</u>
Address (if different from above)		

Part I - Tariffs

Please indicate the Carrier Type and the reason for submitting this form by checking the boxes below.

NOTE: All cases are ATA process cases, tariffs are effective the day they are filed, and remain in effect unless the Commission acts to suspend.

Carrier Type	☐ ILEC	☐ CLEC	☐ CTS
Business Tier 2 Services			
Residential & Business Toll Services		\boxtimes	
Other Changes required by Rule (Describe in detail in Exhibit C)		\boxtimes	

Part II - Exhibits

Note that the following exhibits are required for all filings using this form.

Included	Identified As:	Description of Required Exhibit:					
\boxtimes	Exhibit A	The existing affected tariff pages.					
\boxtimes	Exhibit B	The proposed revised tariff pages.					
\boxtimes	Exhibit C	Matrix or narrative summarizing all changes proposed in the application, and/or other					
		information intended to assist Staff in the review of the Application.					
\boxtimes	Exhibit D	Explanation of how the Applicant intends to comply with Rule 4901:1-6-05(G)(3) regarding					
		disclosure of rates, terms, and conditions for detariffed services, including:					
		• citation to the appropriate Web Page if any, in accordance with rule 4901:1-6-					
		05(G)(4), and/or					
		• copy of other materials and publications to be used to comply with 4901:1-6-05(G)(3).					
\square	Exhibit E	One-time customer notice of detariffing and related changes consistent with rule 4901:1-06-					
		16(B), including where customers may find the information regarding such services as required					
		by rule 4901:1-6-05(G)(3).					
\boxtimes	Exhibit F	Affidavit that the Customer Notice described in Exhibit C has been sent to Customers.					

Registrant hereby attests to its compliance with pertinent entries and orders issued by the Commission.

AFFIDAVIT

Compliance with Commission Rules and Service Standards

I am an officer/agent of the applicant corporation, <u>Communication Options</u>, and am authorized to make this statement on its behalf.

(Name)

I attest that these tariffs comply with all applicable rules, including the Minimum Telephone Service Standards (MTSS) Pursuant to Chapter 4901:1-5 OAC for the state of Ohio. I understand that tariff notification filings do not imply Commission approval and that the Commission's rules, including the Minimum Telephone Service Standards, as modified and clarified from time to time, supersede any contradictory provisions in our tariff. We will fully comply with the rules of the state of Ohio and understand that noncompliance can result in various penalties, including the suspension of our certificate to operate within the state of Ohio.

I declare under penalty of perjury that the foregoing is true and correct.

Executed on (Date) July 1, 2008

at (Location) 921 Eastwind Dr, Ste 104, Westerville, Ohio 43018

*(Signature and Title) /s/ Pamela K. Engle Regulatory Manager (Date) July 1, 2008

• This affidavit is required for every tariff-affecting filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.

VERIFICATION

I, Pamela Engle

verify that I have utilized the Telecommunications Application Form for Detariffing and Related Actions provided by the Commission and that all of the information submitted here, and all additional information submitted in connection with this case, is true and correct to the best of my knowledge.

*(Signature and Title) /s/ Pamela K. Engle, Regulatory Manager

(Date) July 1, 2008

*Verification is required for every filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.

Send your completed Application Form, including all required attachments as well as the required number of copies, to:

Public Utilities Commission of Ohio Attention: Docketing Division 180 East Broad Street, Columbus, OH 43215-3793

Or

Make such filing electronically as directed in Case No 06-900-AU-WVR

EXHIBIT A July 1, 2008

Case No.: 08-0792-TP-ATA

Existing affected tariff pages

NEC PUCO Tariff No. 1 1st Revised Page 0 Replaces Original Page 0

INTRASTATE COMMUNICATIONS SERVICES TARIFF

REGULATIONS, SCHEDULE OF RATES AND CHARGES APPLICABLE TO INTRASTATE POINT TO POINT COMMUNICATIONS SERVICES FURNISHED BY COMMUNICATION OPTIONS, INC. WITHIN THE STATE OF OHIO

CASE NUMBER 90-9041-TP-TRF

(C)

Issued: November 12, 2002 Effective: December 12, 2002

Communication Options, Inc. 921 Eastwind Dr, Suite 104 Westerville, Ohio 43081

NEC PUCO Tariff No. 1 7th Revised Page 1 Replaces 6th Revised Page 1

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Issued: May 19, 2005 Effective: June 1, 2005

Filed under authority of Order of the Public Utilities Commission of Ohio, in Case No. 05-0660-TP-UNC

Issued by: Stephen K. Vogelmeier President, Communication Options, Inc. 921 Eastwind Dr, Suite 104 Westerville, Ohio 43081 Communication Options, Inc. 921 Eastwind Dr, Suite 104 Westerville, Ohio 43081

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NEC PUCO Tariff No. 1

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EXPLANATION OF SYMBOLS

The following symbols shall be used in this tariff for the purpose indicated below:

- C To signify changed regulation.
- D To signify discontinued rate or regulation.
- I To signify increased rate.
- M To signify a move in the location of text.
- N To signify new rate or regulation.
- R To signify reduced rate.
- S To signify reissued matter.
- To signify a change in text but no change in rate or regulation.

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APPLICATION OF TARIFF

This tariff sets forth the service offerings, rates, terms and conditions applicable to the furnishing of local intrastate end-user communications services by Communication Options, Inc., to customers within the State of Ohio. Service will be provided only in those areas in which a valid interconnect agreement is in effect.

For Competitive Services, formally offered, pursuant to guidelines 89-563-TP-COI, Communication Options, Inc. has been granted authority to operate in all counties.

For Resale Local Services, COI is authorized to serve all counties in which Ameritech Ohio operates, including the exchange areas as indicated in Section 4.1. Services will be provided only in those areas in which a valid interconnect agreement is in effect, or where purchasing out of approved resale tariffs. A resale agreement is in effect, pursuant to Case No. 97-1342-TP-NAG.

For Resale Local Services, COI is authorized to serve all counties in which <u>Verizon</u> Ohio operates, including the exchange areas as indicated in Section 4.3. Services will be provided only in those areas in which a valid interconnect agreement is in effect, or where purchasing out of approved resale tariffs. A resale agreement is in effect, pursuant to Case No. 97-1556-TP-NAG.

For Resale Local Services, COI is authorized to serve all counties in which Sprint Ohio operates, including the exchange areas as indicated in Section 4.5. Services will be provided only in those areas in which a valid interconnect agreement is in effect, or where purchasing out of approved resale tariffs. A resale agreement is in effect, pursuant to Case No. 97-1456-TP-NAG.

Unbundled Local Services will be provided in the following exchange areas in the 614 area code, as valid interconnect agreements go into effect:

221	222	223	224	225	227	228	229	231	234	235	236	237
238	239	240	241	242	243	244	248	249	251	252	253	257
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575	577	578	579	580	581	582	621	624	627	628	629	630
631	632	637	639	640	641	644	645	646	647	648	650	651
660	661	665	672	673	677	688	690	691	692	693	717	720
721	722	723	728	730	731	736	751	752	755	759	761	764
766	771	777	780	781	784	785	786	790	791	792	793	794
798	799	821	823	825	833	834	836	837	840	841	842	844
846	847	848	851	853	855	861	863	864	866	868	870	871
875	876	877	878	879	880	881	882	885	888	889	890	891
895	898	899	930	939								

^{*}Approved interconnection agreements in place.

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Communication Options, Inc. 5979 East Livingston Ave., Suite 210 Columbus, Ohio 43232

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SERVICE AREA OF COI (AMERITECH, GTE, AND SPRINT)

(C)

Issued: January 7, 1998 Effective: January 12, 1998

Communication Options, Inc. 5979 East Livingston Ave., Suite 210 Columbus, Ohio 43232

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1.0 <u>DEFINITIONS</u>

For the purpose of this tariff, the following definitions will apply:

Access Services: The Company's intrastate telephone services offered pursuant to this tariff.

Access Service Request ("ASR"): The written request for access services executed by the Customer and the Company in the format devised by the Company. The signing of an ASR by the Customer and acceptance by the Company initiates the respective obligations of the parties as set forth therein and pursuant to this tariff, by the duration of the service is calculated from the Service Commencement Date. Should a Customer use the Company's access service without an executed ASR, the Company will then request the Customer to submit one.

<u>Account Codes:</u> Permits Centrex Stations and attendants to dial an account code number of up to eight digits. For use when placing calls over facilities arranged for Automatic Message Accounting (AMA) recording. The account or project number must be input prior to dialing the called number.

Advance Payment: Part or all of a payment required before the start of service.

<u>Alternative Operator Services:</u> Alternative Operator Services are those services provided by the carrier in which the customer to provide the alternative operator services; however, the carrier does not directly contract with the end user to provide the services even though it is the end user who actually pays for the processing of the operator assisted calls.

<u>Automatic Number Identification ("ANI"):</u> Allows the automatic transmission of a caller's billing account telephone number to a local exchange company, interexchange carrier or a third party subscriber. The primary purpose of ANI is to allow for billing of toll calls.

<u>Bit:</u> The smallest unit of information in the binary system of notation.

<u>COI:</u> Communication Options, Inc., the issuer of this tariff.

<u>Collocation:</u> An arrangement whereby the Company's switching equipment is located in a local exchange Company's central office.

<u>Communications Services:</u> The Company's intrastate toll and local exchange switched telephone service offered for both intraLATA and interLATA use.

<u>Customer or Subscriber:</u> The person, firm or corporation which orders service and is responsible for the payment of charges and compliance with the Company's regulations.

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1.0 <u>DEFINITIONS</u> (cont'd)

<u>Dedicated Inbound Calls:</u> Refers to calls that are terminated via dedicated access facilities connecting the Customer's premises and the Company's Point of Presence ("POP"). This service is offered to the extent facilities are available and where the Company and the Customer jointly arrange for the establishment of dedicated access facilities connecting the Customer's trunk-compatible PBX or other suitable equipment to the Company's POP. The Customer shall be responsible for all costs and charges associated with the dedicated access facilities.

<u>Dedicated Outbound Calls:</u> Refers to service that is offered to the extent facilities are available in those cases where the Company and the Customer jointly arrange for the establishment of dedicated access facilities connecting the Customer's trunk-compatible PBX or other suitable equipment to the Company's POP. The customer shall be responsible for all costs and charges associated with the dedicated access facilities.

<u>Deposit:</u> Refers to a cash or equivalent of cash security held as a guarantee for payment of the charges.

<u>DID Trunk:</u> A form of local switched access that provides the ability for an outside party to call an internal extension directly without the intervention of the Company operator.

<u>Dial Pulse or ("DP"):</u> The pulse type employed by rotary dial station sets.

<u>Direct Inward Dial or ("DID"):</u> A service attribute that routes incoming calls directly to stations, by-passing a central answering point.

<u>Direct Outward Dial or ("DOD"):</u> A service attribute that allows individual station users to access and dial outside numbers directly.

<u>Dual Tone Multi-Frequency or ("DTMF"):</u> The pulse type employed by tone dial station sets.

Duplex Service: Service which provides for simultaneous transmission in both directions.

<u>End Office:</u> With respect to each NPA-NXX code prefix assigned to the Company, the location of the Company's "end office" for purposes of this tariff shall be the point on interconnection associated with that NPA-NXX code in the Local Exchange Routing Guide ("LERG"), issued by Bellcore.

<u>Exchange Telephone Company or Telephone Company:</u> Denotes any individual, partnership, association, joint-stock company, trust, or corporation authorized by the appropriate regulatory bodies to engage in providing public switched communication service throughout an exchange area, and between exchange areas within the LATA.

Issued: August 18, 1997 Effective: August 19, 1997

Communication Options, Inc. 5979 East Livingston Ave., Suite 210 Columbus, Ohio 43232 NEC PUCO Tariff No. 1

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1.0 **<u>DEFINITIONS</u>** (cont'd)

<u>Fiber Optic Cable:</u> A thin filament of glass with a protective outer coating through which a light beam carrying communications signals may be transmitted by means of multiple internal reflections to a receiver, which translates the message.

<u>Hearing Impaired:</u> Those persons with communication impairments, including those hearing impaired, deaf, deaf/blind, and speech impaired persons who have an impairment that prevents them from communicating over the telephone without the aid of a telecommunications device for the deaf.

Hunting: Routes a call to an idle station line in a prearranged group when the called station line is busy.

In-Only: A service attribute that restricts outward dial access and routes incoming calls to a designated answer point.

IXC or Interexchange Carrier: A long distance telecommunications services provider.

Kilobits per second, denotes thousands of bits per second.

<u>LATA:</u> A Local Access and Transport Area established pursuant to the Modification of Final Judgment entered by the United States District Court for the District of Columbia in Civil Action No: 82-0192; or any other geographic area designated as a LATA in the National Exchange Carrier Association, Inc. Tariff F.C.C. No. 4.

<u>Local Interconnection Trunking Service:</u> A local circuit administration point, other than a cross-connect or an information outlet, that provides capability for routing and re-routing circuits.

Mbps: Megabits, denotes millions of bits per second.

Minimum Point of Presence ("MPOP"): The main telephone closet in the Customer's building.

<u>Monthly Recurring Charges:</u> The monthly charges of the Customer for services, facilities and equipment, which continue for the agreed upon duration of the service.

<u>Multi-Frequency or ("MF"):</u> An inter-machine pulse-type used for signaling between telephone switches, or between telephone switches and PBX/key systems.

Non-Proprietary Calling Card: Refers to a calling card or travel card which can be billed by any carrier and used on any network, such as an Ameritech card issued in conjunction with local services; as opposed to a card issued by an IXC which can only be used on that carrier's network and billed by that carrier.

Non-Recurring Charge ("NRC"): the initial charge, usually assessed on a one-time basis, to initiate and establish service.

Communication Options, Inc. 5979 East Livingston Ave., Suite 210 Columbus, Ohio 43232 NEC PUCO Tariff No. 1

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1.0 **<u>DEFINITIONS</u>** (cont'd)

("NPA"): Numbering plan area of area code.

Off-Net: A means for carrying traffic to or from the Customer's premises, where the Company leases Other Telephone Company's facilities to deliver traffic to Customer location. Off-Net traffic consists of all traffic that is not considered to be On-Net traffic.

On-Net: A means for carrying traffic to or from the Customer's premises, where the Company connects to the MPOP in a Customer building or on a Customer's premises using only Company-owned fiber. On-Net traffic is delivered to Customer exclusively over facilities of the Company.

Other Telephone Company: An Exchange Telephone Company, other than the Company.

PBX: Private Branch Exchange.

<u>Point of Presence ("POP"):</u> Point of Presence.

<u>Recurring Charges:</u> The monthly charges to the Customer for services, facilities and equipment which continue for the agreed upon duration of the service.

Service Commencement Date: The first day following the date on which the Company notified the Customer that the requested service or facility is available for use, unless extended by the Customer's refusal to accept service which does not conform to standards set forth in the Service Order or this tariff, in which case the Service Commencement Date is the date of the Customer's acceptance. The Company and Customer may mutually agree on a substitute Service Commencement Date.

<u>Service Order:</u> The written request for Network Services executed by the Customer and the Company in the format devised by the Company. The signing of a Service Order by the Customer and acceptance by the Company initiates the respective obligations of the parties as set forth therein and pursuant to this tariff, but the duration of the service is calculated from the Service Commencement Date.

Shared: A facility or equipment system or subsystem that can be used simultaneously by several Customers.

Shared Inbound Calls: Refers to calls that are terminated via the Customer's Company-provided local exchange line.

Communication Options, Inc. 5979 East Livingston Ave., Suite 210 Columbus, Ohio 43232 NEC PUCO Tariff No. 1

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1.0 <u>DEFINITIONS</u> (cont'd)

Shared Outbound Calls: Refers to calls in Feature Group (FGD) exchanges whereby the Customer's local telephone lines are presubscribed by the Company to the Company's outbound service such that "1 + 10-digit number" calls are automatically routed to the Company's or an IXC's network. Calls to stations within the Customer's LATA may be placed by dialing "10XXXX" or 101XXXXX" with :1 + 10-digit number".

<u>Tandem:</u> A class 4 switch facility to which NPA and NXX codes are subtended.

<u>Three-Way Calling:</u> Allows a station line user to add a third party to an existing conversation.

<u>Traditional Operator Services:</u> Traditional Operator Service are those services provided by the carrier in which the end user has a customer relationship with the carrier, contracts with the customer/end user to provide the services, and the customer/end user pays for the actual processing of the operator assisted calls.

Two Way: A service attribute that includes outward dial capabilities for outbound calls and can also be used to carry inbound calls to a central point for further processing.

<u>Usage Based Charges:</u> Charges for minutes or messages traversing over local exchange facilities.

<u>User or End User:</u> A Customer, Joint User, or any other person authorized by a Customer to use service provided under this tariff.

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Communication Options, Inc. 5979 East Livingston Ave., Suite 210 Columbus, Ohio 43232 NEC PUCO Tariff No. 1

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Communication Options, Inc. 5979 East Livingston Ave., Suite 210 Columbus, Ohio 43232 NEC PUCO Tariff No. 1

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2.0 REGULATIONS

2.1 <u>Undertaking of the Company</u>

2.1.1 **Scope**

The Company undertakes to furnish communication service pursuant to the terms of this tariff in connection with one-way and/or two-way information transmission originating from points within the State of Ohio, and terminating within a local calling area as defined herein.

2.1.2 Shortage of Equipment or Facilities

- A) The company reserves the right to limit or to allocate the use of existing facilities, or of additional facilities offered by the Company, when necessary because of lack of facilities, or due to some other cause beyond the Company's control.
- B) The furnishing of service under this tariff is subject to the availability on a continuing basis of all the necessary facilities and is limited to the capacity of the Company's facilities as well as facilities the Company may obtain from other carriers to furnish service form time to time as required at the sole discretion of the Company.

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2.0 **REGULATIONS** (cont'd)

2.1 <u>Undertaking of the Company</u> (cont'd)

2.1.3 Terms and Conditions

- A) Service is provided on the basis of a minimum period of at least six months, 24-hours per day. For the purpose of computing charges in this tariff, a month is considered to have thirty (30) days.
- B) Customers may be required to enter into written service orders which shall contain or reference s specific description of the service ordered, the rates to be charged, the duration of the services, and the terms and conditions in this tariff. Customers will also be required to execute any other documents as may be reasonable requested by the Company.
- C) Except as otherwise stated in the tariff, at the expiration of the initial term specified in each Service Order, or in any extension thereof, service shall continue on a month to month basis at the then current rates unless terminated by either party upon thirty (30) days written notice. Any termination shall not relieve the Customer of its obligation to pay any charges incurred under the service order and this tariff prior to termination. The rights and obligations which by their nature extend beyond the termination of the terms of the service order shall survive such termination.
- D) Service may be terminated upon written notice to the Customer if:
 - 1) the Customer is using the service in violation of this tariff; or
 - 2) the Customer is using the service in violation of the law.
- E) This tariff shall be interpreted and governed by the laws of the State of Ohio without regard for its choice of laws provision.

NEC PUCO Tariff No. 1 New Original Page 18-0 Replaces Original Page 18

2.0 **REGULATIONS** (cont'd)

2.1 <u>Undertaking of the Company</u> (cont'd)

2.1.3 Terms and Conditions (cont'd)

- F) Any Other Telephone Company may not interfere with the right of any person or entity to obtain service directly from the Company. No person or entity shall be required to make any payment, incur any penalty, monetary or otherwise, or purchase any services in order to have the right to obtain service directly from the Company.
- G) To the extent that either the Company or any Other Telephone Company exercises control over available cable pairs, conduit, duct space, raceways, or other facilities needed by the other to reach a person or entity, the party exercising such control shall make them available to the other on terms equivalent to those under which the Company makes similar facilities under its control available to its' Customers. At the reasonable request of either party, the Company and the Other Telephone Company shall jointly attempt to obtain from the owner of the property access for the other party to service a person or entity.
- H) The Company hereby reserves its rights to establish service packages specific to a particular Customer. These contracts may or may not be associated with volume and/or term discounts and will be filed with the Public Utilities Commission of Ohio for approval.
- I) Communication Options, Inc. requires residential customers in the state of Ohio to pay the first month's local service plus the Federal Subscriber Line Charge and Intrastate Access Fee (if applicable) in advance of the provisioning of dial tone.
 - 1) Such payment will be applied to the Customer's first invoice with COL
 - 2) A deposit of \$80.00 may also be required pursuant to MTSS 4901:1-5-13(B)(2)(b) not to exceed 230% of the regulated local charges.
 - 3) <u>Installation charges can be broken down and paid in three monthly installments beginning with</u> the first month's invoice.

| (N)

Issued: December 23, 2002 Effective: January 23, 2003

Filed under authority of Order of the Public Utilities Commission of Ohio,

2.0 **REGULATIONS** (cont'd)

2.1 Undertaking of the Company (cont'd)

2.1.3 **Terms and Conditions** (cont'd)

- Communication Options, Inc. will provide prepaid residential service... (cont'd) **(I)**
 - Before a customer receives dial tone they must first pay one of the following 11/2:

SimplePak \$34.95 ValuePak \$44.95

SpeedPak \$59.95

and a Federal Subscriber Line Charge approved by the Federal Communication Commission for the underlying LEC.

and, if applicable, one of the following Intrastate Access Fees:

Verizon areas of Ohio \$1.25 **Sprint areas of Ohio** \$4.10

(N)

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¹¹ For a complete breakdown on the packages see Sections 5.2.3 to 5.2.5 of this tariff

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2.0 **REGULATIONS** (cont'd)

2.1 <u>Undertaking of the Company</u> (cont'd)

2.1.4 <u>Limitations on Liability</u>

- A) Except as otherwise stated in this section, the liability of the Company for damages arising out of either: (1) the furnishing of its services including, but not limited to mistakes, omissions, interruptions, delays, or errors, or other defects, representatives, or use of these services or (2) the failure to furnish its service, whether caused by acts or omission, shall be limited to the extension of allowances to the Customer for interruptions in service as set forth in Section 2.7.
- B) Except for the extension of allowances to the Customer for interruptions in service as set forth in Section 2.7, the Company shall not be liable to a Customer or third party for any direct, indirect, special, incidental, reliance, consequential, exemplary or punitive damages including, but not limited to, loss of revenue or profits, for an reason whatsoever including, but not limited to, any act or omission, failure to perform, delay, interruption, failure to provided any service or any failure in or breakdown of facilities associated with the service.
- C) The liability of the Company for errors in billing that result in overpayment by the Customer shall be limited to a credit equal to the dollar amount erroneously billed or, in the event that payment has been made and service has been discontinued, to a refund of the amount erroneously billed.

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2.0 **REGULATIONS** (cont'd)

2.1 <u>Undertaking of the Company</u> (cont'd)

2.1.4 <u>Limitations on Liability</u> (cont'd)

- D) The Company shall be indemnified and saved harmless by the Customer from and against all loss, liability, damage and expense, including reasonable counsel fees, due to:
 - 1) Any act or omission of: (a) the Customer, (b) any other entity furnishing service, equipment or facilities for use in conjunction with services or facilities provided by the Company; or (c) common carriers or warehousemen, except as contracted by the Company;
 - 2) Any delay or failure of performance or equipment due to causes beyond the Company's control including, but not limited to, acts of God, fires, floods, earthquakes, hurricanes, or other catastrophes; national emergencies, insurrections, riots, wars or other civil commissions; strikes, lockouts, work stoppages or other labor difficulties; criminal actions taken against the Company; unavailability, failure or malfunction of equipment or facilities provided by the Customer or third parties; and any law, order, regulation or other action of any governing authority or agency thereof;
 - 3) Any unlawful or unauthorized use of the Company's facilities and services;
 - 4) Libel, slander, invasion of privacy or infringement of patents, trade secrets, or copyrights arising from or in connection with the material transmitted by means of Company-provided facilities or services; or by means of the combination of Company-provided facilities or services;
 - 5) Breach in the privacy or security of communications transmitted over the Company's facilities.
 - 6) Changes in any of the facilities, operations or procedures of the Company that render any equipment, facilities or services provided by the Customer obsolete, or require modification or alteration of such equipment, facilities or services, or otherwise affect their use or performance, except where reasonable notice is required by the Company and is not provided to the Customer, in which event the Company's liability is limited as set forth in paragraph (A) of this Subsection 2.1.4.
 - 7) Defacement of or damage to Customer premises resulting from the furnishing of services or equipment on such premises or the installation or removal thereof;

2.0 **REGULATIONS** (cont'd)

2.1 <u>Undertaking of the Company</u> (cont'd)

2.1.4 <u>Limitations on Liability</u> (cont'd)

- D) (cont'd)
 - 8) Injury to property or injury or death to persons, including claims for payments made under Workers' Compensation law or under any plan for employee disability or death benefits, arising out of, or caused by, any act or omission of the Customer, or the construction, installation, maintenance, presence, use or removal of the Customer's facilities or equipment connected, or to be connected to the Company's facilities;
 - 9) Any non-completion of calls due to network busy conditions;
 - 10) Any calls not actually attempted to be completed during any period that service is unavailable;
 - 11) And any other claim resulting from any act or omission of the Customer or patron(s) of the Customer relating to the use of the Company's services or facilities.
- E) The Company does not guarantee nor make any warranty with respect to installations provided by it for use in an explosive atmosphere.
- F) The Company makes no warranties or representations, EXPRESS OR IMPLIED, either in fact or by operation of law, statutory or otherwise, including warranties of merchantability or fitness for a particular use, except those expressly set forth herein.
- G) Failure by the Company to assert its rights pursuant to one provision of this tariff does not preclude the Company from asserting its rights under other provisions.
- H) Approval of the above tariff language by the PUCO does not constitute a determination by the Commission that the limitation of liability imposed by the Carrier should be upheld in a court of law. Approval by the Commission merely recognizes that since it is a court's responsibility to adjudicate negligence and consequent damage claims, it is also the court's responsibility to determine the validity of the exculpatory clause.

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2.0 **REGULATIONS** (cont'd)

2.1 <u>Undertaking of the Company</u> (cont'd)

2.1.5 Notification of Service Affecting Activities

The Company will provide the Customer reasonable notification of service-affecting activities that may occur in normal operation of its business. Such activities may include, but are not limited to, equipment or facilities additions, removals or rearrangements and routine preventative maintenance. Generally, such activities are not specific to an individual Customer but affect many Customers' services. No specific advance notification period is applicable to all service activities. The Company will work cooperatively with the Customer to determine the reasonable notification requirements. With some emergency or unplanned service-affecting conditions, such as an outage resulting from cable damage, notification to the Customer may not be possible.

2.1.6 Provision of Equipment and Facilities

- A) The Company shall use reasonable efforts to maintain only the facilities and equipment that it furnishes to the Customer. The Customer may not nor may the Customer permit others to rearrange, disconnect, remove, attempt to repair, or otherwise interfere with any of the facilities or equipment installed by the Company, except upon the written consent of the Company.
- B) The Company may substitute, change or rearrange any equipment or facility at any time and from time to time, but shall not thereby alter the technical parameters of the service provided the Customer.
- C) Equipment the Company provides or installs at the Customer Premises for use in connection with the services the Company offers shall not be used for any purpose other than that for which the equipment is provided.

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2.0 **REGULATIONS** (cont'd)

2.1 <u>Undertaking of the Company</u> (cont'd)

2.1.6 Provision of Equipment and Facilities (cont'd)

- D) Except as otherwise indicated, Customer provided station equipment at the Customer's Premises for use in connection with this service shall be so constructed, maintained and operated as to work satisfactorily with the facilities of the Company.
- E) The Company shall not be responsible for the installation, operation, or maintenance of any Customer provided communications equipment. Where such equipment is connected to the facilities furnished pursuant to this tariff, the responsibility of the Company shall be limited to the furnishing of facilities offered under this tariff and to the maintenance and operation of such facilities. Subject to this responsibility, the Company shall not be responsible for:
 - 1) the through transmission of signals by Customer provided equipment or for the quality of, or defects in, such transmission; or
 - 2) the reception of signals by Customer-provided equipment; or
 - 3) network control signaling where such signaling is performed by Customer-provided network control signaling equipment.

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2.0 REGULATIONS (cont'd)

2.1 <u>Undertaking of the Company</u> (cont'd)

2.1.7 <u>Non-routine Installation</u>

At the Customer's request, installation and/or maintenance may be performed outside the Company's regular business hours or in hazardous locations. In such cases, charges based on cost of the actual labor, material, or other costs incurred by or charged to the Company will apply. If installation is started during regular business hours but, at the Customer's request, extends beyond regular business hours into time periods including, but not limited to, weekends, holidays, and/or night hours, additional charges may apply.

2.1.8 Special Construction

Subject to the agreement of the Company and to all of the regulations contained in this tariff, special construction of facilities may be undertaken on a reasonable efforts basis at the request of the Customer. Special construction is construction undertaken:

- A) where facilities are not presently available, and there is no other requirement for the facilities so constructed;
- B) of a type other than that which the Company would normally utilize in the furnishing of its services;
- C) over a route other than that which the Company would normally utilize in the furnishing of its services;
- D) in a quantity greater tan that which the Company would normally construct;
- E) on an expedited basis;
- F) on a temporary basis until permanent facilities are available;
- G) involving abnormal costs; or
- H) in advance of its normal construction.

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2.0 **REGULATIONS** (cont'd)

2.1 <u>Undertaking of the Company</u> (cont'd)

2.1.9 Ownership of Facilities

Title to all facilities provided in accordance with this tariff remains in the Company, its partners, agents, contractors or suppliers.

2.1.10 Universal Emergency Telephone Number Service

- A) This tariff does not provide for the inspection or constant monitoring of facilities to discover errors, defects or malfunctions in the service, nor does the Company undertake such responsibility.
- B) 911 information consisting of the names, addresses and telephone numbers of all telephone customers is confidential. The Company will release such information via the Data Management System only after a 911 call has been received, on a call by call basis, only for the purpose of responding to an emergency call in progress.
- C) The 911 calling party, by dialing 911, waives the privacy afforded by non-listed and non-published service to the extent that the telephone number, name, and address associated with the originating station location are furnished to the Public Safety Answering Point.
- D) After the establishment of service, it is the Public Safety Agency's responsibility to continue to verify the accuracy of and to advise the Company of any changes as they occur in street names, establishment of new streets, changes in address numbers used on existing streets, closing and abandonment of streets, changes in police, fire, ambulance or municipal and county boundaries, incorporation of new cities or any other similar matter that may affect the routing of 911 calls to the proper Public Safety Answering Point.

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2.0 **REGULATIONS** (cont'd)

2.1 <u>Undertaking of the Company</u> (cont'd)

2.1.10 <u>Universal Emergency Telephone Number Service</u> (cont'd)

E) The Company assumes no liability for any infringement or invasion of any right of privacy or any person or persons, caused, or claimed to be caused, directly or indirectly by the use of 911 Service. The Public Safety Agency agrees, except where the events, incidents, or eventualities set forth in this sentence are the result of the Company's gross negligence or willful misconduct, to release, indemnify, defend and hold harmless the Company from any and all loss or claims whatsoever, whether suffered, made, instituted, or asserted by the Public Safety Agency or by any other party or person, for any personal injury to or death of any person or persons, or for any loss, damage, or destruction of any property, whether owned by the customer or others. The Public Safety Agency also agrees to release, indemnify, defend and hold harmless the Company for any infringement or invasion of the right of privacy of any person or persons, caused or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion, or use of 911 Service features and the equipment associated therewith, or by any services furnished by the Company in connection therewith, including, but not limited to, the identification of the telephone number, address, or name associated with the telephone used by the party or parties accessing 911 Service hereunder, and which arise out of the negligence or other wrongful act of the Public Safety Agency, its user, agencies or municipalities, or the employees or agents of any one of them, or which arise out of the negligence, other than gross negligence or willful misconduct, of the Company, its employees or agents.

2.2 **Prohibited Uses**

- A) The services the Company offers shall not be used for any unlawful purpose or for any use as to which the Customer has not obtained all required governmental approvals, authorizations, licenses, consents and permits.
- B) The Company may require applicants for service who intend to use the Company's offerings for resale and/or for shared use to file a letter with the Company confirming that their use of the Company's offerings complies with relevant laws and the Public Utilities Commission of Ohio's regulations, policies, orders, and decisions.
- C) The Company may block any signals being transmitted over its Network by Customers which cause interference to the Company or other users. Customer shall be relieved of all obligations to make payments for charges relating to any blocked Service and shall indemnify the Company for any claim, judgement or liability resulting from such blockage.

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2.0 **REGULATIONS** (cont'd)

2.2 <u>Prohibited Uses</u> (cont'd)

D) A Customer, joint user, or authorized user may not assign, or transfer in any manner, the service or any rights associated with the service without the written consent of the Company. The Company will permit a Customer to transfer its existing service to another entity of the existing Customer has paid all charges owed to the Company for regulated communications services. Such a transfer will be treated as a disconnection of existing service and installation of new service, and non-recurring installation charges as stated in this tariff will apply.

2.3 Obligations of the Customer

2.3.1 General

The Customer shall be responsible for:

- A) the payment of all applicable charges pursuant to this tariff;
- B) damage to or loss of the Company's facilities or equipment caused by the acts or omissions of the Customer, or the noncompliance by the Customer, with these regulations; or by fire or theft or other casualty on the Customer Premises, unless caused by the negligence or willful misconduct of the employees or agents of the Company;
- C) providing at no charge, as specified from time to time by the Company, any needed equipment, space and power to operate Company facilities and equipment installed on premises of the Customer, and the level of heating and air conditioning necessary to maintain the proper operating environment on such premises;
- D) obtaining, maintaining, and otherwise having full responsibility for all rights-of-way and conduit necessary for installation of fiber optic cable and associated equipment used to provide Communications Services to the Customer from the cable building entrance or property line to the location of the equipment space described in Section 2.3.1(C). Any and all costs associated with the obtaining and maintaining the rights-of-way described herein, including the costs of altering the structure to permit installation of the Company provided facilities, shall be borne entirely by, or may be charged by the Company to the Customer. The Company may require the Customer to demonstrate its compliance with this section prior to accepting an order for service.

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2.0 **REGULATIONS** (cont'd)

2.3 Obligations of the Customer

2.3.1 General (cont'd)

- E) providing a safe place to work and complying with all laws and regulations regarding the working conditions on the premises at which Company employees and agents shall be installing or maintaining the Company's facilities and equipment. The Customer may be required to install and maintain Company facilities and equipment within a hazardous area if, in the Company's opinion, injury or damage to the Company employees or property might result from installation or maintenance by the Company. The Customer shall be responsible for identifying, monitoring, removing and disposing of any hazardous material (e.g. friable asbestos) prior to any construction or installation work;
- F) complying with all laws and regulations applicable to, and obtaining all consents, approvals, licenses and permits as may be required with respect to, the location of Company facilities and equipment in any Customer premises or the rights-of-way for which Customer is responsible under Section 2.3.1(D); and granting or obtaining permission for Company agents or employees to enter the premises of the Customer at any time for the purpose of installing, inspecting, maintaining, repairing, or upon termination of service as stated herein, removing the facilities or equipment of the Company;
- G) not creating or allowing to be placed any liens or other encumbrances on the Company's equipment or facilities; and
- H) making Company facilities and equipment available periodically for maintenance purposes at a time agreeable to both the Company and the Customer. No allowance will be made for the period during which service is interrupted for such purposes.

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2.0 **REGULATIONS** (cont'd)

2.3 Obligations of the Customer

2.3.2 <u>Liability of the Customer</u>

- A) The Customer will be liable for damages to the facilities of the Company and for all incidental and consequential damages caused by the negligent or intentional acts or omissions if the Customer, its officers, employees, agents, invites, or contractors where such acts or omissions are not the direct result of the Company's negligence or intentional misconduct.
- B) To the extent caused by any negligent or intentional act of the Customer as described in (A), preceding, the Customer shall indemnify, defend and hold harmless the Company from and against all claims, actions, damages, liabilities, costs and expenses, including reasonable attorney's fees, for (1) any loss, destruction or damage to property of any third party, and (2) any liability incurred by the Company to any third party pursuant to this or any other tariff of the Company, or otherwise, for any interruption of, interference to, or other defect in any service provided by the Company to such third party.
- C) The Customer shall not assert any claim against any other Customer or user of the Company's services for damages resulting in whole or in part from or arising in connection with the furnishing of service under this tariff including, but not limited to, mistakes, omissions, interruptions, delays, errors or other defects or misrepresentations, whether or not such other Customer or user contributed in any way to the occurrence of the damages, unless such damages were caused solely by the negligent or intentional act or omission of the other Customer or user and not by any act or omission of the Company. Nothing in this tariff is intended either to limit or to expand Customer's right to assert any claims against third parties for damages of any nature other than those described in the preceding sentence.

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2.0 **REGULATIONS** (cont'd)

2.4 <u>Customer Equipment and Channels</u>

2.4.1 General

A user may transmit or receive information or signals via the facilities of the Company. The Company's services are designed primarily for the transmission of voice-grade telephonic signals, except as otherwise stated in this tariff. A user may transmit any form of signal that is compatible with the Company's equipment, but the Company does not guarantee that its services will be suitable for purposes other than voice-grade telephonic communication except as specifically stated in this tariff.

2.4.2 Station Equipment

- A) Terminal equipment on the user's premises and the electric power consumed by such equipment shall be provided by and maintained at the expense of the user. The user is responsible for the provision of wiring or cable to connect its terminal equipment to the Company MPOP.
- B) The Customer is responsible for ensuring that Customer-provided equipment connected to Company equipment and facilities is compatible with such equipment and facilities. The magnitude and character of the voltages and currents impressed on Company-provided equipment and wiring by the connection, operation, or maintenance of such equipment and wiring shall be such as not to cause damage to the Company-provided equipment and wiring or injury to the Company's employees or to other persons. Any additional protective equipment required to prevent such damage or injury shall be provided by the Company at the Customer's expense, subject to prior Customer approval of the equipment expense.

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2.0 **REGULATIONS** (cont'd)

2.4 <u>Customer Equipment and Channels</u> (cont'd)

2.4.3 <u>Interconnection of Facilities</u>

- A) Any special interface equipment necessary to achieve compatibility between the facilities and equipment of the Company used for furnishing Communication Services and the channels, facilities, or equipment of others shall be provided at the Customer's expense.
- B) Communication Services may be connected to the services or facilities of other communications carriers only when authorized by, and in accordance with, the terms and conditions of the tariffs of the other communications carriers which are applicable to such connections.
- C) Facilities furnished under this tariff may be connected to customer provided terminal equipment in accordance with the provisions of this tariff. All such terminal equipment shall be registered by the Federal Communications Commission pursuant to Part 68 of Title 47, Code of Federal Regulations; and all User-provided wiring shall be installed and maintained in compliance with those regulations.
- D) Users may interconnect communications facilities that are used in whole or in part for interstate communications to services provided under this tariff only to the extent that the user is an "end user" as defined in Section 69.2(m), Title 47, Code of Federal Regulations (1992 edition).

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2.0 REGULATIONS (cont'd)

2.4 <u>Customer Equipment and Channels</u> (cont'd)

2.4.4 <u>Inspections</u>

- A) Upon suitable notification to the Customer, and at a reasonable time, the Company may make such tests and inspections as may be necessary to determine that the Customer is complying with the requirements set forth in Section 2.4.2(B) for the installation, operation, and maintenance of Customer-provided facilities, equipment, and wiring in the connection of Customer-provided facilities and equipment to Company-owned facilities and equipment.
- B) If the protective requirements for Customer-provided equipment are not being complied with, the Company may take such action as it deems necessary to protect its facilities, equipment, and personnel. The Company will notify the Customer promptly if there is any need for further corrective action. Within ten days of receiving this notice, the Customer must take this corrective action and notify the Company of the action taken. If the Customer fails to do this, the Company may take whatever additional action is deemed necessary, including the suspension of service, to protect its facilities, equipment and personnel from harm.

If harm to the Company's network, personnel or services is imminent, the Company reserves the right to shut down Customer's service immediately, with no prior notice required.

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NEC PUCO Tariff No. 1 2nd Revised Page 33 Replaces 1st Revised Page 33

2.0 **REGULATIONS** (cont'd)

2.5 <u>Customer Deposits and Advance Payments</u>

2.5.1 Advance Payments

To safeguard its interests, the Company may require a Customer to make an advance payment before services and facilities are furnished, where special construction is involved. The advance payment will not exceed an amount equal to the nonrecurring charges(s) and or (1) month's charges for the service or facilities. In addition, the advance payment may also include an amount equal to the estimated non-recurring charges for the special construction and recurring charges (if any) for a period to be set between the Company and the Customer. The advance payment will be credited to the Customer's initial bill. Advance payments do not accrue interest. An advance payment may be required in addition to a deposit.

2.5.2 Deposits

February 17, 2003

- A) To safeguard its interest, the Company may require the Customer to make a deposit to be held as a guarantee for the payment of charges in accordance with Rule 4902:1-17 of the Ohio Administrative Code. A deposit may be required if the customer's financial condition is not acceptable to the Company or is not a matter of general knowledge. A deposit does not relieve the Customer of the responsibility for the prompt payment of bills on presentation. The deposit will not exceed an amount equal to two (2) month's charges for tariffed services plus 30% of the monthly estimated charge for a specified customer.
 - 1) Pursuant to MTSS 4905:1-5-13(B)(2)(b) the Company has implemented a statewide deposit (N) amount of \$80.00 (N)

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NEC PUCO Tariff No. 1 1st Revised Page 34 Replaces Original Page 34

2.0 REGULATIONS (cont'd)

2.5 Customer Deposits and Advance Payments (cont'd)

2.5.2 **Deposits** (cont'd)

- B) A deposit may be required in addition to an advance payment.
- C) Upon termination or discontinuance of service, the Company shall promptly apply the Customer's deposit, including interest accrued to date, to the final bill for service. The remainder, if any, in excess of the final bill for service, shall be promptly refunded to the customer. A transfer of service from one premises to another within the service area of the Company shall not be deemed a discontinuance.
- D) Deposits held for 180 days or longer will accrue interest in accordance with Rule 4901:17-05 of the Ohio Administrative Code. Deposits held for less than 180 days will not accrue interest.
- After the Customer has paid his bills for service for twelve consecutive months without having had service discontinued for nonpayment of the bill, and without having had more than two occasions on which his bill was not paid by the time specified by regulations in Section 2.6.2 of this Local Exchange Tariff, and the Customer is not then delinquent in the payment of the bill, the Company shall prompty refund the deposit plus interest accrued to date. If the Customer has had service discontinued for nonpayment of the bill, or had more than two such past due bills for such period, the utility shall thereafter review the account every twelve months and shall promptly refund the deposit plus interest accrued to date after the Customer has neither had service discontinued for nonpayment of his bill nor had more than two such past due bills during the twelve consecutive months prior to any review, and the customer is not then delinquent in the payment of the bill.
- F) The Company shall promptly return the deposit plus interest accrued to date at any time upon request, if the Customer's credit has been otherwise established or reestablished in accordance with Rule 4901:1-5-13 of the Ohio Administrative Code.

2.6 Payment Arrangements

(N)

2.6.1 The Customer is responsible for the payment of all charges for facilities and services furnished by the Company to the Customer.

A) <u>Taxes</u>

The Customer is responsible for the payment of federal excise taxes, state and local sales and use taxes and similar taxes imposed by governmental jurisdictions, all of which shall be separately designated on the Company's invoices. The Company will not separately charge for the Ohio gross receipts tax on the Company's invoice for local services. Any taxes imposed by a local jurisdiction (e.g., county and municipal) will only be recovered from those Customer's residing in the affected jurisdictions.

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December 2, 2002

Effective:

Filed under authority of Order of the Public Utilities Commission of Ohio, in Case No. 02-2900-TP-ATA

Issued by: Stephen K. Vogelmeier President, Communication Options, Inc. 5979 East Livingston Ave., Suite 210 Columbus, Ohio 43232 (T)

2.0 <u>REGULATIONS</u> (cont'd)

2.6 Payment Arrangements (cont'd)

2.6.1 Payment for Service (cont'd)

A) Taxes (cont'd)

Certain telecommunications services, as defined in the Ohio Revised Code, are subject to state sales tax at the prevailing tax rates, if the services originate, or terminate in Ohio, or both, and are charged to a subscriber's telephone number or account in Ohio.

2.6.2 Billing and Collection of Charges

The Customer is responsible for payment of all charges incurred by the Customer or other users for services and facilities furnished to the Customer by the Company.

- A) Non-recurring charges are due and payable <u>14 days after</u> the date the invoice is mailed to the Customer by (C) the Company.
- B) The Company shall present invoices for recurring charges monthly to the Customer, in advance of the month in which service is provided, and recurring charges shall be due and payable <u>14 days after</u> the date the invoice is mailed to the Customer by the Company. When billing is based upon Customer usage, usage (C) charges will be billed monthly for the preceding billing period.
- C) When service does not begin on the first day of the month, or end on the last day of the month, the charge for the fraction of the month in which service was furnished will be calculated on a pro rata basis. For this purpose, every month is considered to have thirty (30) days.
- D) Billing of the Customer by the Company will begin on the Service Commencement Date, which is the day on which the Company notifies the Customer that the service or facility is available for use, except that the Service Commencement Date may be postponed by mutual agreement of the parties, or if the service or facility does not conform to standards set forth in this tariff or the Service Order. Billing accrues through and includes the day that the service, circuit, arrangement or component is discontinued.

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2.0 <u>REGULATIONS</u> (cont'd)

2.6 Payment Arranagements (cont'd)

2.6.2 Billing and Collection of Changes (cont'd)

- E) If any portion of the payment is received by the Company after the date due, or if any portion of the payment is received by the Company in funds which are not immediately available upon presentment, then a late payment penalty shall be due to the Company. A late payment charge of 1.5% per month, for bills not paid within 30 days of receipt, is not applicable to subsequent rebilling of any amount to which a late payment charge has already been applied. Late payment charges are to be applied without discrimination.
- F) The Customer should notify the Company of any disputed items on an invoice. If the Customer and the Company are unable to resolve the dispute to their mutual satisfaction, the Customer may file a complaint with the Public Utilities Commission of Ohio in accordance with the Commission's rules of procedure. The address of the Commission is as follows:

Public Utilities Commission of Ohio 180 East Broad Street, Tenth Floor Columbus, Ohio 432 15-3793

G) If service is disconnected by the Company (in accordance with Section 2.6.3 following) and later reinstalled, re-installation of service will be subject to all applicable installation charges. If service is suspended by the Company (in accordance with Section 2.6.3 following) and later restored, restoration of service will be subject to the rates in Section 2.5.

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2.6 Payment Arrangements (cont'd)

2.6.2 <u>Billing and Collection of Charges</u> (cont'd)

2.6.3 <u>Disconnection of Service</u>

- A) <u>Disconnection of Service Other Than Toll Service For Non-Payment</u>
 - 1) For purposes of this section, (i.e., Section A), all regulated telephone services provided by Communication Options, Inc., except toll service (if any), shall be defined as local service.
 - 2) Communication Options, Inc. may disconnect its customer's local service for nonpayment of charges incurred for local service. Such disconnection must be conducted pursuant to all applicable minimum telephone service standards.
 - a) Disconnection notices issued by Communication Options, Inc. pursuant to Rule 4901:1-5-34 (C) (3) O.A.C., must inform the subscriber facing local service disconnection of the total amount which the subscriber would need to pay in order to avoid disconnection of local service. It must also inform the subscriber of Communication Options, Inc.5 legal obligation to provide "only local" service to customers whose local service charges are paid, even while their toll service is disconnected for nonpayment of outstanding toll debt.
 - 3) Communication Options, Inc. is prohibited from disconnecting any customer's local service for nonpayment of charges incurred by the customer for toll service.
 - 4) Partial payments by a customer to Communication Options, Inc. will be apportioned by Communication Options, Inc. to Communication Options, Inc's regulated local service charges first before being applied by Communication Options, Inc. to any toll charges and will be apportioned to regulated telephone service charges first before being applied to charges for non-regulated services.

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2.0 **REGULATIONS** (cont'd)

2.6 Payment Arrangements (cont'd)

2.6.3 Disconnection of Service (cont'd)

- A) <u>Disconnection of Service Other Than Toll Service For Non-Payment</u> (cont'd)
- B) Disconnection of Toll Services (Generally)
 - 1) In addition to enforcing, on its own behalf, Communication Options, Inc's own billing, credit/deposit, and disconnection policies with respect to all regulated telephone services provided by Communication Options, Inc. itself, Communication Options, Inc. is not precluded from entering into formal contracts with other toll service providers which would authorize Communication Options, Inc. as a formal contractual agent of such other toll service providers for purposes of enforcing the billing, credit/deposit, and disconnection policies of such other toll service providers.
 - 2) Unless and until it has entered into a formal contract specifically authorizing it to do so, Communication Options, Inc. is not permitted to enforce the billing, credit/deposit, and disconnection policies of any toll service provider other than Communication Options, Inc.
 - 3) In Case No. 95-790-TP-COI, the Public Utilities Commission of Ohio established a policy under which the procedural and substantive safeguards which are afforded to applicants for local exchange service and to subscribers of local exchange service under Chapter 4901~1-5, O.A.C., as pertains to billing, establishing credit/deposits, and to disconnection, shall also inure to applicants for toll service, and to subscribers for toll service, regardless of whether such service is provided by a local exchange company or another toll service provider. All practices of Communication Options, Inc., pertaining to either the provision of its own toll service, if any, or as a duly-authorized agent for another toll service provider, shall conform with this policy.
 - 4) When Communication Options, Inc. disconnects toll service for nonpayment of toll debt, whether owed to Communication Options, Inc. or to some other provider of toll service, the method of toll disconnection which Communication Options, Inc. utilizes:
 - a) must not function as a vehicle by which the (non-paying) toll subscriber is denied access, through presubscription, to any other toll service provider besides the one whose provision of toll service has precipitated the toll disconnection;

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2.0 **REGULATIONS** (cont'd)

2.6 Pavment Arrangements (cont'd)

- **2.6.3 Disconnection of Service** (cont'd)
 - B) Disconnection of Toll Service (General) (cont'd)
 - 4) (cont'd)
 - b) must be available from Communication Options, Inc., by tariff, on a nondiscriminatory basis to all toll service providers; and
 - c) may consist of either a dePICing mechanism or else a selective toll blocking service.
 - 5) Neither purchase of the toll service provider's accounts receivable by Communication Options, Inc., nor a requirement that Communication Options, Inc. shall be the billing and collection agent for the toll service provider, shah be established as a necessary precondition imposed by Communication Options, Inc. in connection with its tariffed disconnection services offered on a nondiscriminatory basis to all toll service providers.
 - C) TOLL DISCONNECTION SERVICE OFFERINGS AVAILABLE ON A NONDISCRIMINATORY BASIS TO ALL TOLL SERVICE PROVIDERS IN AREAS WHERE IMPLEMENTATION OF INTRALATA EQUAL ACCESS HAS OCCURRED.

Communicati, on Options, Inc. provides each of the following toll disconnection services, which are available on a nondiscriminatory basis (including rates) to all toll service providers in areas where implementation of intraLATA equal access has already occurred:

1) All forms of toll disconnection that the company itself utilizes in connection with its own provision of toll service, if any, refer to Section 2.6.4.

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LOCAL EXCHANGE SERVICE

Communication Options, Inc. 5979 East Livingston Ave., Suite 210 Columbus, Ohio 43232 NEC PUCO Tariff No. 1 Original Page 41

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2.0 **REGULATIONS** (con'td)

2.6 Payment Arrangements (cont'd)

2.6.4 Discontinuance of Service for Cause

- A) Pursuant to the Commission's Minimum Telephone Service Standards and Case No. 95-790-TFCOT, upon nonpayment of any amounts owing to the Company, the Company may, by giving requisite prior written notice to the Customer, discontinue or suspend service without incurring any liability.
- B) Upon violation of any of the other material terms or conditions for furnishing service the Company may, by giving ten (10) days prior written notice to the Customer, discontinue or suspend service without incurring any liability if such violation continues during that period.
- C) Upon condemnation of any material portion of the facilities used by the Company to provide service to a Customer or if a casualty renders all or any material portion of such facilities inoperable beyond feasible repair, the Company, by notice to the Customer, may discontinue or suspend service without incurring any liability.
- D) Upon the Customer's insolvency, assignment for the benefit of creditors, tiling for bankruptcy or reorganization, or failing to discharge on involuntary petition within the time permitted by law, the Company may immediately discontinue or suspend service without incurring any liability.
- E) Upon any governmental prohibition or governmental required alteration of the services to be provided or any violation of an applicable law or regulation, the Company may discontinue service without incurring any liability.
- F) In the event of fraudulent use of the Company's network, the Company may suspend or discontinue service. The Customer will be liable for all related costs. The Customer will also be responsible for payment of any reconnection charges.
- G) Upon the Company's discontinuance of service to the Customer under Section 2.6.3(A) or 2.6.3(B), the Company, in addition to all other remedies that may be available to the Company at law or in equity or under any other provision of this tariff, may declare all future monthly and other charges which would have been payable by the Customer during the remainder of the term for which such services would have otherwise been provided to the Customer to be immediately due and payable (discounted to present value at six percent).

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2.0 **REGULATIONS** (cont'd)

2.6 Payment Arrangements (cont'd)

2.6.4 Discontinuance of Service for Cause (cont'd)

H) The Customer is responsible for providing adequate access lines to enable the Company to terminate all 800 Service calls to the Customer's telephone equipment. Should the Customer have insufficient access lines on which to terminate 800 Service calls, the Company reserves the right to request the Customer to add additional lines for call terminations. If, after ninety (90) days, the Customer has not made the requested change, the Company, without incurring any liability, reserves the right to terminate the Customer's 800 Service, with thirty (30) days written notice.

2.6.5 Notice to Company for Cancellation of Service

Customers desiring to terminate service shall provide the Company thirty (30) days written notice of desire to terminate service.

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2.0 **REGULATIONS** (cont'd)

2.6 Payment Arrangements (cont'd)

2.6.6 <u>Cancellation of Application for Service</u>

- A) Where the Company permits the Customer to cancel an application for service prior to the start of service or prior to any special construction, no charges will be imposed except for those specified below.
- B) Where, prior to cancellation by the Customer, the Company incurs any expenses in installing the service or in preparing to install the service that it otherwise would not have incurred, a charge equal to the costs the Company incurred, less net salvage, shall apply, but in no case shall this charge exceed the sum of the charges for the minimum period of service ordered, including installation charges, and all charges others levy against the Company that would have been chargeable to the Customer had service begun.
- C) Where the Company incurs any expense in connection with special construction or where special arrangements of facilities or equipment have begun, before the company receives a cancellation notice, a charge equal to the costs incurred, less net salvage, may apply. In such cases, the charge will be based on such elements as the cost of the equipment, facilities, and material, the cost of installation, engineering, labor, and supervision, general and administrative expense, other disbursements, depreciation, maintenance, taxes, provision for return on investment, and any other costs associated with the special construction or arrangements.
- D) The special charges described in 2.6.5(A) through 2.6.5(C) will be calculated and applied on a case-by-case basis.

2.6.7 Changes in Service Request

If the Customer makes or request material changes in circuit engineering, equipment specifications, service parameters, premises locations, or otherwise materially modifies any provision of the application for service, the Customer's installation fee shall be adjusted accordingly.

2.6.8 Returned Check Charge

A charge will be assessed for all checks returned by drawee bank or other financial institution for: Insufficient or uncollected funds, closed account, apparent tampering, missing signature or endorsement, or any other insufficiency or discrepancy necessitating return of the instrument at the discretion of the drawee bank or other financial institution.

Minimum charge \$ 1.00

Maximum charge \$50.00

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2.0 **REGULATIONS** (cont'd)

2.7 Allowances for Interruptions in Service

2.7.1 General

- A) A credit allowance will be given when service is interrupted, except as specified in Section 2.7.2 following. A service is interrupted when it becomes inoperative to the Customer, e.g., the Customer is unable to transmit or receive, because of a failure of a component furnished by the Company under this tariff.
- B) An interruption period begins when the Customer reports a service, facility or circuit to be inoperative and, if necessary, releases it for testing and repair. An interruption period ends when the service, facility or circuit is operative.
- C) If the Customer reports a service, facility or circuit to be interrupted but declines to release it for testing and repair, or refuses access to its premises for test and repair by the Company, the service, facility or circuit is considered to be impaired but not interrupted. No credit allowances will be made for a service, facility or circuit considered by the Company to be impaired.
- D) The Customer shall be responsible for the payment of service charges as forth herein for visits by the Company's agents or employees to the premises of the Customer when the service difficulty or trouble report results from the use of equipment or facilities provided by any party other than the Company including, but not limited to, the Customer.

2.7.2 Application of Credits for Interruptions in Service

- A) Credits for interruptions in service that is provided and billed on a flat rate basis for a minimum period of at least one month, beginning on the date that billing becomes defective, shall in no event exceed an amount equivalent to the proportionate charge to the Customer for the period of service during which the event that gave rise to the claim for a credit occurred. A credit allowance is applied on a prorata basis against the rates specified hereunder and is dependent upon the length of the interruption. Only those facilities on the interrupted portion of the circuit will receive a credit,
- B) For calculating credit allowances, every month is considered to have thirty (30) days.

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2.0 <u>REGULATIONS</u> (cont'd)

2.7 <u>Allowance for Interruptions in Service</u> (cont'd)

2.7.2 Application of Credits for Interruptions in Service (cont'd)

- C) A credit allowance will be given whenever the Customer's service is interrupted and remains out of service for more than 24 (twenty-four) consecutive hours after being reported to the Company or after being found by the Company to be out of service.
- D) The length of service interruption will be computed on a continuous basis, Saturdays, Sundays, and holidays included.
- E) If an out-of-service condition exceeds 24 (twenty-four) hours but is less than 48 (forty-eight) hours, the Company shall credit the Customer for at least the pro rata portion of the monthly charges for all regulated local services rendered inoperative during the interruption.
- F) If an out-of-service condition exceeds 48 (forty-eight) hours but is less than 72 (seventy-two) hours, the Company shall credit the Customer for at least one-third of one month's charges for any regulated local services rendered inoperative.
- G) If an out-of-service condition exceeds 72 (seventy-two) hours but is less than 96 (ninety-six) hours, the Company shall credit the Customer for at least two-thirds of one month's charges for any regulated local services rendered inoperative.
- H) If an out-of-service condition exceeds 96 (ninety-six) hours, the Company shall credit the Customer for at least one month's charges for any regulated local services rendered inoperative.

(T)

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2.0 REGULATIONS (cont'd)

2.7 <u>Allowance for Interruptions in Service</u> (cont'd)

2.7.2 Application of Credits for Interruptions in Service (cont'd)



2.7.3 Limitations on Allowances

No credit allowance will be made for any interruption in service:

- A) Due to the negligence of or noncompliance with the provisions of this tariff by any person or entity other than the Company including, but not limited to, the Customer;
- B) Due to the failure of power, equipment, systems, connections or services not provided by the Company;
- C) Due to circumstances or causes beyond the reasonable control of the Company;
- D) During any period in which the Company is not given full and free access to its facilities and equipment for the purposes of investigating and correcting interruptions;
- E) A service will not be deemed to be interrupted if a Customer continues to voluntarily make use of such service. If the service is interrupted, the Customer can get a service credit, use another means of communications provided by the Company (pursuant to Section 2.7.4) or utilize another service provider;
- F) During any period when the Customer has released service to the Company for maintenance purposes or for implementation of a Customer order for a change in service arrangements;
- G) That occurs or continues due to the Customer's failure to authorize replacement of any element of special construction;
- H) That was not reported to the Company within thirty (30) days of the date that service was affected;

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December 2, 2002

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2.0 **REGULATIONS** (cont'd)

2.7 <u>Allowance for Interruptions in Service</u> (cont'd)

2.7.3 <u>Limitations of Allowances</u> (cont'd)

- D) During any period in which the Customer continues to use the service on an impaired basis, and:
- E) Due to circumstances or causes beyond the reasonable control of Company.

2.7.4 Use of Another Means of Communications

If the Customer elects to use another means of communications during the period of interruption, the Customer must pay the charges for the alternative service used.

2.7.5 <u>Cancellation For Service Interruption</u>

Cancellation or termination for service interruption is permitted only if any circuit experiences a single continuous outage of eight (8) hours or more or cumulative service credits equaling sixteen (16) hours in a continuous twelve (12) month period. The right to cancel service under this provision applies only to the single circuit which has been subject to the outage or cumulative service credits.

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2.0 **REGULATIONS** (cont'd)

2.8 <u>Cancellation of Service/Termination Liability</u>

If a Customer cancels a service order or terminates services before the completion of the term for any reason other than a service interruption (as defined in Section 2.7.1) or where the Company breaches the terms in the service contract, Customer may be requested by the Company to pay to company termination liability charges, which are defined below. These charges shall become due and owing as of the effective date of the cancellation or termination and be payable within the period set forth in Section 2.6.2.

2.8.1 <u>Termination Liability</u>

Customer's termination liability for cancellation of service shall be equal to:

- A) all unpaid non-recurring charges reasonably expended by Company to establish service to Customer, plus;
- B) any disconnection, early cancellation or termination charges reasonably incurred and paid to third parties by Company on behalf of Customer, plus;
- C) all recurring charges specified in the applicable Service Order for the balance of the then current term discounted at the prime rate announced in the Wall Street Journal on the third business day following the date of cancellation;
- D) minus a reasonable allowance for costs avoided by the Company as a direct result of Customer's cancellation.

2.9 Customer Liability for Unauthorized Use of the Network

Unauthorized use of the network occurs when a person or entity that does not have actual, apparent, or implied authority to use the network, obtains the Company's services provided under this tariff.

2.9.1 Customer Liability for Fraud and Unauthorized Use of the Network

A) The Customer is liable for the unauthorized use of the network obtained through the fraudulent use of a Company calling card, if such a card is offered by the Company, or an accepted credit card, provided that the unauthorized use occurs before the Company has been notified.

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2.0 REGULATIONS (cont'd)

2.9 <u>Customer Liability for Unauthorized Use of the Network</u> (cont'd)

2.9.1 <u>Customer Liability for Fraud and Unauthorized Use of the Network</u> (cont'd)

B) A Company calling card is a telephone calling card issued by the Company at the Customer's request, which enables the Customer or user(s) authorized by the Customer to place calls over the network and to have the charges for such calls billed to the Customer's account.

An accepted credit card is any credit card that a cardholder has requested or applied for and received, or has signed, used, or authorized another person to use to obtain credit. Any credit card issued as a renewal or substitute in accordance with this paragraph is an accepted credit card when received by the cardholder.

- C) The Customer must give the Company written or oral notice that an unauthorized use of a Company calling card or an accepted credit card has occurred or may occur as a result of loss, and/or theft.
- D) The Customer is responsible for payment of all charges for calling card services furnished to the Customer or to users authorized by the Customer to user service provided under this tariff, unless due to the negligence of the Company. This responsibility is not changed due to any use, misuse, or abuse of the Customer's service or Customer-provided equipment by third parties, the Customer's employees, or the public.

The liability of the Customer for unauthorized use of the Network by credit card fraud will not exceed the lesser of fifty dollars (\$50.00) or the amount of money, property, labor, or services obtained by the unauthorized user before notification to the Company.

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2.0 REGULATIONS (cont'd)

2.10 <u>Use of Customer's Service by Others</u>

2.10.1 Resale and Sharing

SECTION 2.10 IS AVAILABLE ONLY TO CARRIERS WHICH ARE CERTIFIED BY THE PUBLIC UTILITIES COMMISSION OF OHIO TO PROVIDE INTRASTATE LOCAL EXCHANGE SERVICES.

There are no prohibitions or limitations on the resale of services. Any service provided under this tariff may be resold to or shared with other persons at the option of Customer, subject to compliance with any applicable laws of the Public Utility Commission of Ohio regulations governing such resale or sharing. The Customer remains solely responsible for all use of services ordered by it or billed to its telephone number(s) pursuant to this tariff, for determining who is authorized to use its services, and for notifying the Company of any unauthorized use.

Rates for Resale and Sharing Service are the same as the tariffed Retail Rates for Communication Options, Inc. found in Section 7.0.

2.10.2 Joint Use Arrangements

Joint use arrangements will be permitted for all services provided under this tariff. From each joint use arrangement, one member will be designated as the Customer responsible for the manner in which the joint use of the service will be allocated. The Company will accept orders to start, rearrange, relocate, or discontinue service only from the Customer. Without affecting the Customers ultimate responsibility for payments of all charges for the service, each joint user shall be responsible for the payment of the charges billed to it.

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2.0 **REGULATIONS** (cont'd)

2.11 Transfers and Assignments

Neither the Company nor the Customer may assign or transfer its rights or duties in connection with the service and facilities provided by the Company without the written consent of the other party, except that the Company may assign its rights and duties:

- A) to any subsidiary, parent company or affiliate of the Company; or
- B) pursuant to any sale or transfer of substantially all the assets of the Company; or
- C) pursuant to any financing, merger or reorganization of the Company.

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LOCAL EXCHANGE SERVICE

Communication Options, Inc. 921 Eastwind Dr, Suite 104 Westerville, Ohio 43081

NEC PUCO Tariff No. 1 1st Revised Page 54 Replaces Original Page 54

2.0 <u>REGULATIONS</u> (cont'd)

(M)/1/

2.12 <u>Notices and Communications</u>

- A) The Customer shall designate on the service order an address to which the Company shall mail or deliver all notices and other communications, except that Customer may also designate a separate address to which the Company's bills for service shall be mailed.
- B) The Company shall designate on the service order an address to which the Customer shall mail or deliver all notices and other communications, except that Company may designate a separate address on each bill for service to which the Customer shall mail payment on that bill.
- C) Except as otherwise stated in this tariff, all notices or other communications required to be given pursuant to this tariff will be in writing. Notices and other communications of either party, and all bills mailed by the Company, shall be presumed to have been delivered to the other party on the third business day following placement of the notice, communication or bill with the U.S. Mail or a private delivery service, prepaid and properly addressed, or when actually received or refused by the addressee, whichever occurs first.
- D) The Company or the Customer shall advise the other party of any changes to the addresses designated for notices, other communications or billing, by following the procedures for giving notice set forth herein.

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/1/ Material formerly appeared on Original Page 57

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2.0 REGULATIONS (cont'd)

2.13 BASIC TELEPHONE ASSISTANCE

(N)

2.13.1 Service Connection Assistance (SCA)

A) General

Service Connection Assistance is a telephone assistance program which provides certain eligible residential customers requesting local exchange service with the following benefits:

- 1) A waiver of the applicable deposit requirements under Section 2.5.2(A)(1) of this Tariff
- 2) Full or partial waiver of applicable service connection charges, up to \$60.00, for establishing or reestablishing local exchange service as described in Sections 7.1, 7.2, and 7.3 of this tariff.

B) <u>Regulations</u>

- 1) Service Connection Assistance is available to residential customers who are currently participating in one of the following assistance programs:
 - a) Home Energy Assistance Program (HEAP);
 - b) Foodstamps;
 - c) Supplemental Security Income (SSI) under Title XVI of the Social Security Act;
 - d) Medical Assistance under Chapter 5111 of the Ohio Revised Code (Medicaid);
 - e) Federal public housing assistance/ Section 8;
- 2) The Telephone Company shall require, as proof of eligibility for Service Connection Assistance, a document signed by the customer, certifying under penalty of perjury that the customer is receiving benefits from one of the programs identified in Section B1 above; identifying the specific program or programs from which the customer receives benefits.
- 3) Customer of Service Connection Assistance cannot be a dependent (as defined by the Federal Income Tax Code) under the age of 60.
- 4) Service Connection Assistance is available for all grades of service.

(N)

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2.0 **REGULATIONS** (cont'd)

2.13 BASIC TELEPHONE ASSISTANCE (cont'd)

(N)

2.13.1 Service Connection Assistance (SCA) (cont'd)

B) Regulations

- 5) Service Connection Assistance is available for a single telephone line at the customer's principal place of residence.
- 6) Service Connection Assistance shall be available to eligible customers not more than once in a one-year period at the same address. Customers must pay or make arrangements to pay to the Company any outstanding bills for regulated telephone services in the customer's name, and no other member of the household owes money for such services previously provided at customer's current address.
- Service Connection Assistance customers are not restricted on the optional services to which they
 may subscribe.

(N)

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3.0 APPLICATION OF RATES

3.1 Introduction

The regulations set forth in this section govern the application of rates for services contained in other sections of this tariff.

3.2 <u>Usage Based Charges</u>

Where charges for a service are specified based on the duration of use, such as the duration of a telephone call, the following rules apply:

- 3.2.1 Calls are measured in durational increments identified for each service. All calls which are fractions of a measurement increment are rounded-up to the next whole unit.
- 3.2.2 Timing on completed calls begins when the calls is answered by the called party. Answering is determined by hardware answer supervision in all cases where this signaling is provided by the terminating local carrier and any intermediate carrier(s). Timing for operator service person-to-person calls start with completion of the connection to the person called or an acceptable substitute, or to the PBX station called.
- 3.2.3 Timing terminates on all calls when the calling party hangs up or the Company's network receives an off-hook signal from the terminating carrier.
- 3.2.4 Calls originating in one time period and terminating in another will be billed in proportion to the rates in effect during different segments of the call.
- 3.2.5 All times refer to local time.

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3.0 APPLICATION OF RATES

3.3 Rates Based Upon Distance

Where charges for a service are specified based upon distance, the following rules apply:

- 3.3.1 Distance between two points is measured as airline distance between the rate centers of the originating and terminating telephone lines. The rate center is a set of geographic coordinates, as reference in Local Exchange Routing Guide issued by Bellcore, associated with each NRA-NXX combination (where NRA is the area code and NXX is the first three digits of a seven-digit telephone number). Where there is no telephone number associated with an access line on the Company's network (such as a dedicated 800 or WATS access line), the Company will apply the rate center of the Customer's mail billing telephone number.
- 3.3.2 The airline distance between any two rate centers is determined as follows:
 - A) Obtain the "V" (vertical) and "H" (horizontal) coordinates for each Rate Center from the above-referenced Bellcore document.
 - B) Compute the difference between the "V" coordinates of the two rate centers; and the difference between the two "H" coordinates.
 - C) Square each difference obtained in step (B) above.
 - D) Add the square of the "V" difference and the square of the "H" difference obtained in step (C) above.
 - E) Divide the sum of the squares by 10. Round to the next higher whole number if any fraction is obtained.
 - F) Obtain the square root of the whole number result obtained above. Round to the next higher whole number if any fraction is obtained. This is the airline mileage.

G) FORMULA =
$$\sqrt{\frac{(V1 - V2)^2 + (H1 - H2)^2}{10}}$$

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4.0 SERVICE AREAS

4.1 SBC Exchange Service Areas

(T)

Exchange Services are provided (pursuant to Section 5.1) in limited geographic areas. Exchange Services bearing the following NPA-NXX designations are provided at the following locations and in the following areas:

Customer Exchange	Local Calling	Extended Local Calling *
Aberdeen	Aberdeen Ripley Maysville, KY	(None)
Akron	Akron Doylestown Greensburg Hartville Hudson (342, 650, 655 CO's only) Kent Manchester Mogadore Montrose Peninsula Rittman Sharon Center Uniontown Wadsworth	Atwater North Canton Ravenna Rootstown Richfield
Alliance	Alliance Atwater Marlboro North Benton North Georgetown Paris Sebring	Canton Damascus
Alton	Alton Columbus Met. Area Cheshire Center London Pataskala Rathbone Resaca Sunbury	(None) (T)

^{*}Local Calling Plus (Measured Rate Service) Refer to Sections 5.2.1 and 7.1 for Residential Rates and Sections 5.3.1 and 7.1 for Business Rates.

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4.0 SERVICE AREAS (cont'd)

4.1 SBC Exchange Service Areas (cont'd)

Customer Exchange Local Calling Extended Local Calling* Arabia Arabia Chesapeake Guyan Ironton Walnut Akron Atwater Atwater Kent Alliance Marlboro Ravenna Rootstown Barnesville Barnesville Beallsville Bethesda Fairview Morristown Quaker City Somerton Beallsville Beallsville Barnesville Bethesda Clarington Somerton Woodsfield (T) Beavercreek Beavercreek Jamestown Dayton Met. Area Cedarville Donnelsville Englewood Enon Liberty Medway New Carlisle Spring Valley Trotwood Xenia Yellow Springs-Clifton

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^{*}Local Calling Plus (Measured Rate Service) Refer to Sections 5.2.1 and 7.1 for Residential Rates and Sections 5.3.1 and 7.1 for Business Rates

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4.0 SERVICE AREAS (cont'd)

4.1 SBC Exchange Service Areas (cont'd)

(T)

Customer Exchange	Local Calling	Extended Local Calling*	
Bedford	Aurora Bainbridge Bedford Brunswick Chesterland Cleveland Met. Area Columbia Station Hinckley Northfield Richfield Russell Twinsburg	(None)	(T)
Belfast	Belfast Hillsboro Marshall Sugar Tree Ridge	(None)	
Bellaire (Wheeling Zone VI)	Bellaire Centerville Powhatan Point Wheeling Zone I Wheeling Zone II Wheeling Zone III Wheeling Zone V Wheeling Zone VI Wheeling Zone VII Wheeling Zone VIII	(None)	(T)
Bellbrook	Bellbrook Dayton Met Area Donnelsville Englewood Enon Liberty Medway New Carlisle Spring Valley Trotwood Xenia	(None)	(T)

^{*}Local Calling Plus (Measured Rate Service) Refer to Sections 5.2.1 and 7.1 for Residential Rates and Sections 5.3.1 and 7.1 for Business Rates

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4.0 <u>SERVICE AREAS</u> (cont'd)

4.1	SBC Exchange Service Areas (cont'd)			(T)
	Customer Exchange	Local Calling	Extended Local Calling*	
	Belpre	Belpre Little Hocking Mineralwells, <u>WV</u> Parkersburg, <u>WV</u> Valley Mills, <u>WV</u>	Marietta Barlow	(T) (T) (T)

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4.0 SERVICE AREAS (cont'd)

4.1 <u>SBC Exchange Service Areas</u> (cont'd)

(T)

Customer Exchange	Local Calling	Extended Local Calling*
Berea	Aurora Bainbridge Berea Brunswick Chesterland Cleveland Met. Area Columbia Station Hinckley Northfield Richfield Russell Twinsburg	Elyria North Eaton (T)
Bethesda	Bethesda Barnesville Beallsville Centerville Morristown Somerton Wheeling Zone VIII	(None)
Bloomingburg	Bloomingburg Jeffersonville New Holland Sedalia Washington Ct. House	Mt. Sterling
Bloomingville	Bloomingville Castalia Sandusky	(None)
Bowersville	Bowersville Jamestown Milledgeville Xenia	(None)

^{*}Local Calling Plus (Measured Rate Service) Refer to Sections 5.2.1 and 7.1 for Residential Rates and Sections 5.3.1 and 7.1 for Business Rates

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4.0 SERVICE AREAS (cont'd)

4.1 SBC Exchange Service Areas (cont'd)

(T)

Customer Exchange	Local Calling	Extended Local Calling*	
Brecksville	Aurora Bainbridge Brecksville Brunswick Chesterland Cleveland Met. Area Columbia Station Hinckley Northfield Richfield Russell Twinsburg	(None)	(T)
Burton	Bainbridge Burton East Claridon Huntsburg Middlefield Newbury <u>Parkman</u> Russell	Chagrin Falls Chardon Cleveland Terrace	(T)
Canal Fulton	Canal Fulton Manchester Massillon North Canton	Akron Canton	
Canal Winchester	Amanda Baltimore Canal Winchester Carroll Cheshire Center		(T)
	Columbus Met. Area Lancaster Pataskala Rathbone Sunbury		(N)

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^{*}Local Calling Plus (Measured Rate Service) Refer to Sections 5.2.1 and 7.1 for Residential Rates and Sections 5.3.1 and 7.1 for Business Rates

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(T)

4.0 SERVICE AREAS (cont'd)

4.1 SBC Exchange Service Areas (cont'd)

Customer Exchange Local Calling Extended Local Calling* Canfield Berlin Center Salem Canfield North Jackson North Lima Youngstown Canton Bolivar Alliance Canton **Beach City** Hartville Brewster Louisville CanalFulton Magnolia-Waynesburg Carrollton Malvern **Dellrov** (N) Marlboro Massillon Minerva Mineral City Navarre North Canton **Paris** (N) Carroll Baltimore Columbus Carroll Canal Winchester Lancaster Castalia Bloomingville (None) Castalia

Sandusky

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^{*}Local Calling Plus (Measured Rate Service) Refer to Sections 5.2.1 and 7.1 for Residential Rates and Sections 5.3.1 and 7.1 for Business Rates

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4.0 SERVICE AREAS (cont'd)

4.1 <u>SBC Exchange Service Areas</u> (cont'd)

(T)

Customer Exchange	Local Calling	Extended Local Calling*	
Cedarville	Cedarville Jamestown Pitchin South Charleston South Solon Yellow Springs-Clifton Xenia	Beavercreek Dayton Springfield	
Centerville	Centerville Dayton Met. Area Donnelsville Englewood Enon Franklin Liberty Medway New Carlisle Spring Valley Trotwood	(None) (T)
Chagrin Falls	Aurora Bainbridge Brunswick Chagrin Falls Chesterland Cleveland Met. Area Columbia Station Hinkley Newbury Northfield Richfield Russell Twinsburg	Burton	
Cheshire	Cheshire Gallipolis Vinton	Pomeroy	

^{*}Local Calling Plus (Measured Rate Service) Refer to Sections 5.2.1 and 7.1 for Residential Rates and Sections 5.3.1 and 7.1 for Business Rates

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4.0 SERVICE AREAS (cont'd)

4.1 <u>SBC Exchange Service Areas</u> (cont'd)

(T)

Customer Exchange	Local Calling	Extended Local Calling*
Chesterland	Chesterland Cleveland Met Area Kirtland Newbury Russell	East Claridon
Christiansburg	Christiansburg Fletcher Lena New Carlisle North Hampton St. Paris Tipp City Troy	(None)
Clarington	<u>Beallsville</u> Clarington Duffy Woodsfield	Powhatan Point (T)
Cleveland	Aurora Bainbridge Brunswick Chesterland Cleveland Met. Area Columbia Station Hinckley Northfield Richfield Russell Twinsburg	Burton East Claridon Elyria Grafton Leroy Montville Newbury North Eaton Perry Valley City Avon Lake

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^{*}Local Calling Plus (Measured Rate Service) Refer to Sections 5.2.1 and 7.1 for Residential Rates and Sections 5.3.1 and 7.1 for Business Rates

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4.0 SERVICE AREAS (cont'd)

4.1 <u>SBC Exchange Service Areas</u> (cont'd)

Customer Exchange	Local Calling	Extended Local Calling*	
Columbiana	Columbiana Lisbon Leetonia New Waterford North Lima Rogers Youngstown	East Palestine Salem	(N)
Columbus	Ashville Cheshire Center Columbus Met. Area Kilbourne Pataskala Plain City Rathbone Resaca Sunbury	Alexandria Baltimore Carroll Delaware Granville Johnstown London Mt. Sterling	
Conesville	Conesville Coshocton Dresden West Lafayette	(None)	
Corning	Corning New Lexington Shawnee	(None)	

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4.0 SERVICE AREAS (cont'd)

4.1 <u>SBC Exchange Service Areas</u> (cont'd)

(T)

Customer Exchange	Local Calling	Extended Local Calling*	
Coshocton	Conesville Cooperdale Coshocton Warsaw West Lafayette	(None)	
Dalton	Dalton Kidron Massillon Orrville Wooster	(None)	
Danville	Danville Hillsboro Lynchburg Mowrystown Sugar Tree Ridge	(None)	
Dayton	Brookville Dayton Met. Area Donnelsville Englewood Enon Farmersville Franklin Germantown Liberty Medway New Burlington New Carlisle New Lebanon Phillipsburg Spring Valley Tipp City Trotwood Waynesville West Milton Xenia	Cedarville Gratis Jamestown Laura Lewisburg Middletown Trenton Troy West Alexandria	(N) (N)

^{*}Local Calling Plus (Measured Rate Service) Refer to Sections 5.2.1 and 7.1 for Residential Rates and Sections 5.3.1 and 7.1 for Business Rates

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4.0 SERVICE AREAS (cont'd)

4.1 <u>SBC Exchange Service Areas</u> (cont'd)

(T) attended Local Calling*

Customer Exchange	<u>Local Calling</u>	Extended Local Calling*
Donnelsville	Dayton Met. Area	(None)
	Donnelsville	
	Enon	
	Medway	
	New Carlisle	
	North Hampton	
	Springfield	

*Local Calling Plus (Measured Rate Service) Refer to Sections 5.2.1 and 7.1 for Residential Rates and Sections 5.3.1 and 7.1 for Business Rates

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4.0 SERVICE AREAS (cont'd)

4.1 <u>SBC Exchange Service Areas</u> (cont'd)

(T)

Customer Exchange	Local Calling	Extended Local Calling*	
Dresden	Conesville Cooperdale Dresden Frazeysburg Zanesville	(None)	
Dublin	Cheshire Center Columbus Met. Area <u>Dublin</u> Pataskala Plain City Rathbone Sunbury	Delaware	(T)
Duffy	Clarington Duffy Graysville New Martinsville, WV New Matamoras Woodsfield	(None)	
East Liverpool	Chester, WV East Liverpool Hookstown, PA Lisbon Rogers Smiths Ferry, PA Wellsville	Salineville	(N)
East Palestine	East Palestine East Palestine, PA New Waterford Rogers	Columbiana Lisbon Salem Youngstown	

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4.0 SERVICE AREAS (cont'd)

4.1 SBC Exchange Service Areas (cont'd)

(T)

Customer Exchange	Local Calling	Extended Local Calling*	
<u>Enon</u>	Dayton Met. Area Donnelsville Enon Springfield Yellow Springs-Clifton	(None)	(T)
Fairborn	Dayton Met. Area Donnelsville Englewood Enon Fairborn Liberty Medway New Carlisle Spring Valley Trotwood Yellow Springs-Clifton	(None)	
Findlay	Arcadia Arlington Benton Ridge Carey Findlay Jenera McComb Mount Blanchard Mount Cory Rawson Van Buren Vanlue	Bloomdale North Baltimore	
Fletcher-Lena	Christiansburg Fletcher-Lena Piqua St. Paris	Troy	

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4.0 SERVICE AREAS (cont'd)

4.1 <u>SBC Exchange Service Areas</u> (cont'd)

(T)

Customer Exchange	Local Calling	Extended Local Calling*
Fostoria	Arcadia Bascom Fostoria New Riegel Rising Sun	Bloomdale
Franklin	Centerville Dayton Franklin Middletown	Germantown Miamisburg-West Carrollton
Fremont	Bettsville Fremont Gibsonburg Green Springs Helena Lindsey Old Fort Woodville	<u>Clyde</u> (T)
Fultonham	Fultonham New Lexington Roseville Somerset Zanesville	(None)
Gahanna	Cheshire Center Columbus Met Area	Johnstown
	<u>Gahanna</u> Pataskala	(T) (N)
	Plain City Rathbone Sunbury	(14)
Gallipolis	Cheshire Gallipolis Guyan Point Pleasant Rio Grand <u>e</u> Vinton Walnut	(None)

^{*}Local Calling Plus (Measured Rate Service) Refer to Sections 5.2.1 and 7.1 for Residential Rates and Sections 5.3.1 and 7.1 for Business Rates

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4.0 SERVICE AREAS (cont'd)

4.1 SBC Exchange Service Areas (cont'd)

(T)

Customer Exchange	Local Calling	Extended Local Calling*	
Gates Mills	Aurora Bainbridge Brunswick Chesterland Cleveland Met Area Columbia Station Gates Mills Hinckley Kirtland Mentor Northfield Richfield Russell Twinsburg	East Claridon	(C) (T)
Girard	Girard Hubbard Niles Youngstown	Warren	
Glenford	Glenford New Lexington Somerset Thornville	Newark	
Gnadenhutten	Gnaddenhutten Newcomerstown New Philadelphia Uhrichsville	(None)	
Graysville	Duffy Graysville Lewisville New Matamoras Woodsfield	(None)	

^{*}Local Calling Plus (Measured Rate Service) Refer to Sections 5.2.1 and 7.1 for Residential Rates and Sections 5.3.1 and 7.1 for Business Rates

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4.0 SERVICE AREAS (cont'd)

4.1 SBC Exchange Service Areas (cont'd)

(T)

Customer Exchange	Local Calling	Extended Local Calling*
Greensburg	Akron Greensburg Manchester Uniontown	North Canton
Grove City	Cheshire Center Columbus Met Area Grove City Pataskala Rathbone Sunbury	Mt. Sterling (T)
Groveport	Cheshire Center Columbus Met Area Groveport Pataskala Rathbone Sunbury	(None) (T)
Guyan	Arabia Gallipolis Guyan Walnut	Chesapeake
Harrisburg	Cheshire Center Columbus Met Area Harrisburg London Pataskala Rathbone Sunbury	Mt. Sterling (T)

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4.0 SERVICE AREAS (cont'd)

4.1 <u>SBC Exchange Service Areas</u> (cont'd)

(T)

Customer Exchange	Local Calling	Extended Local Calling*	
Hartville	Akron Canton Hartville Louisville North Canton	Marlboro Uniontown	
Hillcrest	Aurora Bainbridge Brunswick Chesterland Cleveland Met Area Columbia Station Hillcrest Hinckley Kirtland Northfield Richfield Russell Twinsburg	(None)	(T)
Hilliard	Cheshire Center Columbus Met Area Hilliard Pataskala Plain City Rathbone Resaca Sunbury	(None)	(T) (N)
Hillsboro	Belfast Danville Hillsboro Lynchburg Marshall Mowrystown Rainsboro Sugar Tree Ridge	Leesburg Sinking Spring	

^{*}Local Calling Plus (Measured Rate Service) Refer to Sections 5.2.1 and 7.1 for Residential Rates and Sections 5.3.1 and 7.1 for Business Rates

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4.0 SERVICE AREAS (cont'd)

4.1 <u>SBC Exchange Service Areas</u> (cont'd)

(T)

Customer Exchange	Local Calling	Extended Local Calling*	
Holland	Holland Lost Peninsula, MI N. Sylvania, MI Richfield Center - Berkey Swanton Sylvania Toledo Met Area Waterville	Delta	(T)
Hubbard	Girard Hubbard Lowellville Lowellville, PA Youngstown	Sharon Warren	
Independence	Aurora Bainbridge Brunswick Chesterland Cleveland Met Area	(None)	
	Columbia Station Hinckley		(N)
	<u>Independence</u> Northfield		(T)
	Richfield Russell Twinsburg		(T)
Ironton	Ironton Arabia	Chesapeake	

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4.0 SERVICE AREAS (cont'd)

4.1 SBC Exchange Service Areas (cont'd)

(T)

Customer Exchange	Local Calling	Extended Local Calling*
Jamestown	Bowersville Cedarville Jamestown Jeffersonville Milledgeville South Solon Xenia	Beavercreek Dayton
Jeffersonville	Bloomingburg Jamestown Jeffersonville Milledgeville Sedalia South Solon Washington Court House	(None) (T)
Kent	Akron Aurora Hudson Kent Mantua Mogadore Ravenna Rootstown	Atwater Hiram (C) (T)
Kirtland	Chesterland Gates Mills Hillcrest Kirtland Mentor Painesville Terrace Wickliffe Willoughby	(None)

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4.0 SERVICE AREAS (cont'd)

4.1 <u>SBC Exchange Service Areas</u> (cont'd)

(T)

Customer Exchange	Local Calling	Extended Local Calling*
Lancaster	Amanda Baltimore Bremen Canal Winchester Carroll Junction City Lancaster Millersport Pleasantville Rushville Sugar Grove	(None)
Leetonia	Columbiana Leetonia Lisbon Salem	Youngstown
Leroy	Leroy Painesville	Cleveland Mentor Willoughby
Lewisville	Graysville Lewisville Woodsfield	(None)
Lindsey	Fremont Lindsey Woodville	(None)

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4.0 SERVICE AREAS (cont'd)

4.1 SBC Exchange Service Areas (cont'd)

(T)

Customer Exchange	Local Calling	Extended Local Calling*	
Lisbon	Columbiana East Liverpool Hanoverton Leetonia Lisbon Rogers Salem Salineville Wellsville Winona	East Palestine New Waterford	
Lockbourne	Ashville Cheshire Center Columbus Met Area Lockbourne Pataskala Rathbone Sunbury	(None)	Γ)
London	Alton Harrisburg London Resaca Sedalia South Charleston South Solon South Vienna West Jefferson	Columbus	
Louisville	Canton Hartville Louisville North Canton	(None)	

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^{*}Local Calling Plus (Measured Rate Service) Refer to Sections 5.2.1 and 7.1 for Residential Rates and Sections 5.3.1 and 7.1 for Business Rates

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4.0 SERVICE AREAS (cont'd)

4.1 SBC Exchange Service Areas (cont'd)

Customer Exchange Local Calling Extended Local Calling* Lowellville Hubbard (None) Lowellville Lowellville, PA North Lima Youngstown Magnolia - Waynesburg Canton Mineral City Magnolia-Waynesburg Dellroy (N) Malvern (N) **North Canton** (N) Manchester Akron (None) Canal Fulton Greensburg Manchester Mantua (None) Aurora Hiram Kent Mantua Ravenna Marietta Barlow Bartlett Beverly Belpre Lowell **Dexter City** Lower Salem New Matamoras Marietta Newport Watertown Williamstown, WV Marlboro Alliance Canton Hartville Atwater Marlboro Rootstown

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4.0 SERVICE AREAS (cont'd)

4.1 <u>SBC Exchange Service Areas</u> (cont'd)

(T)

Customer Exchange	Local Calling	Extended Local Calling*	
Marshall	Belfast Hillsboro Marshall Rainsboro	(None)	
Martins Ferry - Bridgeport (Wheeling Zone VII)	Adena Dillonvale - Mt. Pleasant Martins Ferry - Bridgeport Tiltonsville Wheeling Zone I Wheeling Zone II Wheeling Zone III Wheeling Zone V Wheeling Zone VI Wheeling Zone VI Wheeling Zone VII Wheeling Zone VIII	(None)	
Massillon	Beach City Brewster Canal Fulton Canton Dalton Massillon Navarre North Canton Wilmot	(None)	
Maumee	Gran Rapids Lost Peninsula, MI Maumee N Sylvania, MI Richfield Center - Berkey Swanton Sylvania Toledo Met Area Waterville	(None)	(T)
Medway Calling Plus (Massured Pate Serv	Dayton Met Area Donnelsville Medway New Carlisle Springfield	(None) esidential Rates and Sections 5.3.1 and 7.1 for	

*Local Calling Plus (Measured Rate Service) Refer to Sections 5.2.1 and 7.1 for Residential Rates and Sections 5.3.1 and 7.1 for Business Rates

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4.0 SERVICE AREAS (cont'd)

Business Rates

4.1 <u>SBC Exchange Service Areas</u> (cont'd)

(T)

<u>Customer Exchange</u>	Local Calling	Extended Local Calling*
Mentor	Gates Mills Kirtland Mentor Painesville Wickliffe Willoughby	Leroy Perry
Miamisburg - West Carrollton	Dayton Met. Area Donnelsville Englewood Enon Farmersville Germantown Liberty Medway Miamisburg - West Carrollton New Carlisle Spring Valley Trotwood	Franklin Gratis
Middletown	Franklin Germantown Gratis Middletown Monroe Seven Mile Trenton	Dayton
Milledgeville	Bowersville Milledgeville Jamestown Jeffersonville Washington Court House	(None)
Mingo Junction	Brilliant Mingo Junction Steubenville	(None)
Mogadore	Akron Kent Mogadore Uniontown	(None)

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4.0 SERVICE AREAS (cont'd)

4.1 <u>SBC Exchange Service Areas</u> (cont'd)

(T)

Customer Exchange	Local Calling	Extended Local Calling*	
Monroe	Cincinnati Hamilton Middletown Monroe Trenton	(None)	
Montrose	Aurora Bainbridge Brunswick Chesterland Cleveland Met Area Columbia Station Hinckley Montrose Northfield Richfield Russell Twinsburg	(None)	(T)
Murray City	Murray City Nelsonville Shawnee	Glouster	
Navarre	Beach City Brewster Canton Massillon Navarre	(None)	
Nelsonville	Murray City Nelsonville Shawnee	Athens Logan New Marshfield The Plains	
New Albany	Cheshire Center Columbus Met Area New Albany Pataskala Plain City Sunbury Rathbone	Johnstown	(T)

^{*}Local Calling Plus (Measured Rate Service) Refer to Sections 5.2.1 and 7.1 for Residential Rates and Sections 5.3.1 and 7.1 for Business Rates

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4.0 SERVICE AREAS (cont'd)

4.1 <u>SBC Exchange Service Areas</u> (cont'd)

(T)

<u>Customer Exchange</u>	Local Calling	Extended Local Calling*	
New Carlisle	Christiansburg Dayton Met Area Donnelsville Medway New Carlisle North Hampton Springfield Tipp City Troy	(None)	
Newcomerstown	<u>Cambridge</u> Gnadenhutten Newcomerstown New Philadelphia West Lafayette	(None)	(N)
New Holland	Bloomingburg New Holland Washington Court House	(None)	
New Lexington	Corning Fultonham Glenford Junction City New Lexington Roseville Shawnee Somerset Thornville	Zanesville	

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4.0 SERVICE AREAS (cont'd)

4.1 SBC Exchange Service Areas (cont'd)

(T)

Customer Exchange	Local Calling	Extended Local Calling*
New Matamoras	Duffy Graysville New Matamoras Newport	Marietta
Newport	Marietta New Matamoras Newport	(None)
New Riegel	Bascom Fostoria New Riegel Tiffin Vanlue	(None)
New Waterford	Columbiana East Palestine E Palestine, PA New Waterford Rogers	Lisbon North Lima Salem Youngstown
Niles	Girard Niles Warren	Cortland (T) North Jackson Youngstown

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^{*}Local Calling Plus (Measured Rate Service) Refer to Sections 5.2.1 and 7.1 for Residential Rates and Sections 5.3.1 and 7.1 for Business Rates

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4.0 SERVICE AREAS (cont'd)

4.1 <u>SBC Exchange Service Areas</u> (cont'd)

(T)

Customer Exchange	Local Calling	Extended Local Calling*	
North Canton	Canal fulton Canton Hartville Louisville Massillon North Canton	Akron Greensburg Magnolia-Waynesburg Uniontown (T)	(C)
North Hampton	Christiansburg Donnelsville New Carlisle North Hampton Springfield Tremont City	(None)	
North Jackson	Berlin Center Canfield North Jackson Warren Youngstown	Niles Lake Milton	
North Lima	Canfield Columbiana Lowellville Lowellville, PA North Lima Youngstown	New Waterford	T)

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^{*}Local Calling Plus (Measured Rate Service) Refer to Sections 5.2.1 and 7.1 for Residential Rates and Sections 5.3.1 and 7.1 for Business Rates

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4.0 SERVICE AREAS (cont'd)

4.1 <u>SBC Exchange Service Areas</u> (cont'd)

(T)

Customer Exchange	Local Calling	Extended Local Calling*	
North Royalton	Aurora Bainbridge Brunswick Chesterland Cleveland Met Area Columbia Station Hinckley North Royalton Northfield Richfield Russell Twinsburg	Elyria North Eaton	(T)
Norwich	New Concord Norwich Philo Zanesville	(None)	
Olmsted Falls	Aurora Bainbridge Brunswick Chesterland Cleveland Met Area Columbia Station Hinckley Northfield Olmsted Falls Richfield Russell Twinsburg	North Eaton Elyria	(T)
Painesville	Kirtland Leroy Mentor Painesville Perry Willoughby	Madison Montville Chardon	

^{*}Local Calling Plus (Measured Rate Service) Refer to Sections 5.2.1 and 7.1 for Residential Rates and Sections 5.3.1 and 7.1 for Business Rates

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(T)

4.0 SERVICE AREAS (cont'd)

4.1 SBC Exchange Service Areas (cont'd)

Customer Exchange Local Calling Extended Local Calling* Perrysburg Lost Peninsula, MI Haskins-Tontogany (T) North Sylvania, MI Woodville Perrysburg (T) Richfield Center - Berkey **Swanton** (N) Sylvania Toledo Met Area Waterville Philo Norwich (None) Philo Roseville Zanesville Piqua Covington Bradford Fletcher-Lena Troy Piqua (T) Cedarville Pitchin (None) Pitchin South Charleston Springfield Yellow Springs - Clifton Rainsboro Hillsboro Greenfield Marshall Rainsboro Garrettsville Ravenna Akron Kent Atwater

Hiram

Mantua

Ravenna Rootstown

Wayland Windham

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^{*}Local Calling Plus (Measured Rate Service) Refer to Sections 5.2.1 and 7.1 for Residential Rates and Sections 5.3.1 and 7.1 for Business Rates

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4.0 SERVICE AREAS (cont'd)

4.1 <u>SBC Exchange Service Areas</u> (cont'd)

(T)

Customer Exchange	Local Calling	Extended Local Calling*	
Reynoldsburg	Cheshire Center Columbus Met Area Pataskala Rathbone Reynoldsburg Sunbury	Alexandria Baltimore	(T) (T)
Rio Grande	Gallipolis Rio Grande Vinton Walnut	(None)	
Ripley	Aberdeen Decatur Georgetown Ripley Russellville	Higginsport	(T)
Rogers	Columbiana East Liverpool East Palestine E Palestine, PA Lisbon New Waterford Rogers	(None)	
Rootstown	Atwater Kent Marlboro Ravenna Rootstown	Akron	

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^{*}Local Calling Plus (Measured Rate Service) Refer to Sections 5.2.1 and 7.1 for Residential Rates and Sections 5.3.1 and 7.1 for Business Rates

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4.0 SERVICE AREAS (cont'd)

4.1 <u>SBC Exchange Service Areas</u> (cont'd)

(T)

Customer Exchange	Local Calling	Extended Local Calling*
Roseville	Fultonham New Lexington Philo Roseville Zanesville	Crooksville
Rushville	Bremen Lancaster Pleasantville Rushville Somerset Thornville	(None)
St. Clairesville (Wheeling Zone VIII)	Adena Bethesda Centerville Flushing Morristown St. Clairesville Wheeling Zone I Wheeling Zone II Wheeling Zone III Wheeling Zone VI Wheeling Zone VI Wheeling Zone VIII Wheeling Zone VIII	(None)
Salem	Damascus Leetonia Lisbon Hanoverton Salem Winona	Canfield Columbiana East Palestine Youngstown New Waterford
Salineville	Lisbon Salineville Wellsville	East Liverpool

^{*}Local Calling Plus (Measured Rate Service) Refer to Sections 5.2.1 and 7.1 for Residential Rates and Sections 5.3.1 and 7.1 for Business Rates

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4.0 SERVICE AREAS (cont'd)

4.1 <u>SBC Exchange Service Areas</u> (cont'd)

(T)

Customer Exchange	Local Calling	Extended Local Calling*
Sandusky	Bloomingville Castalia Huron Kelly's Island Sandusky	Milan
Sebring	Alliance Damascus North Benton North Georgetown Sebring	(None)
Sedalia	Bloomingburg Jeffersonville London Sedalia South Solon	(None)
Sharon	Sharon Sharon, PA Sharpsville, PA West Middlesex, PA	Hartford Hubbard Warren Youngstown
Shawnee	Corning Murray City Nelsonville New Lexington Shawnee	Logan
Somerset	Fultonham Glenford Junction City New Lexington Rushville Somerset Thornville	(None)

^{*}Local Calling Plus (Measured Rate Service) Refer to Sections 5.2.1 and 7.1 for Residential Rates and Sections 5.3.1 and 7.1 for Business Rates

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4.0 SERVICE AREAS (cont'd)

4.1 <u>SBC Exchange Service Areas</u> (cont'd)

(T)

Customer Exchange	Local Calling	Extended Local Calling*	
Somerton	Barnesville Beallsville Bethesda Somerton Woodsfield	(None)	
South Charleston	Cedarville London Pitchin South Charleston South Solon South Vienna Springfield	(None)	
South Solon	Cedarville Jamestown Jeffersonville London Sedalia South Charleston South Solon	(None)	(T)
South Vienna	London South Charleston South Vienna Springfield	Catawba	(T)

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4.0 SERVICE AREAS (cont'd)

4.1 SBC Exchange Service Areas (cont'd)

Customer Exchange	Local Calling	Extended Local Calling*	
Springfield	Catawba Donnelsville Enon Medway New Carlisle North Hampton Pitchin South Charleston South Vienna Springfield Tremont City	Cedarville Urbana Yellow Springs - Clifton	
Spring Valley	Dayton Met Area Spring Valley Xenia	(None)	
Steubenville	Amsterdam Bloomingdale Brilliant	Bergholz Dillonvale-Mt Pleasant Hopedale	(T)
	Follansbee, <u>WV</u> Knoxville Mingo Junction Richmond Smithfield Steubenville Toronto	Tiltonsville	(T)
	Weirton, <u>WV</u>		(T)

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^{*}Local Calling Plus (Measured Rate Service) Refer to Sections 5.2.1 and 7.1 for Residential Rates and Sections 5.3.1 and 7.1 for Business Rates

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4.0 SERVICE AREAS (cont'd)

4.1 SBC Exchange Service Areas (cont'd)

Customer Exchange Local Calling Extended Local Calling* Strongsville Aurora Elyria Bainbridge North Eaton Brunswick Chesterland Cleveland Met Area Columbia Station Hinckley Northfield Richfield Russell Strongsville (N) Twinsburg Sugar Grove (None) Lancaster Sugar Grove Sugar Tree Ridge Belfast (None) Danville Hillsboro Winchester Mowrystown Sugar Tree Ridge **Burton** Terrace Aurora (C) Bainbridge Brunswick Chesterland Cleveland Met Area Columbia Station Hinckley Kirtland Northfield Richfield Russell **Terrace** Twinsburg (T)

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4.0 **SERVICE AREAS** (cont'd)

4.1 SBC Exchange Service Areas (cont'd)

Extended Local Calling*

(T)

Customer Exchange	Local Calling	Extended Local Calling*	
Thornville	Glenford Hebron Millersport New Lexington Pleasantville Rushville Somerset Thornville	Newark	(T)
Tiffin	Bascom Bettsville Bloomville Melmore New Riegel Republic Old Fort Tiffin	Attica McCutchenville Sycamore	(T) (N) (T)

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^{*}Local Calling Plus (Measured Rate Service) Refer to Sections 5.2.1 and 7.1 for Residential Rates and Sections 5.3.1 and 7.1 for **Business Rates**

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4.0 SERVICE AREAS (cont'd)

4.1 SBC Exchange Service Areas (cont'd)

(T)

Customer Exchange	Local Calling	Extended Local Calling*
Toledo	Curtice - Oregon Elmore Erie, MI Genoa Grand Rapids Haskins - Tontogany Lambertville - Whiteford, MI Lost Peninsula, MI Metamora Moline N Sylvania, MI Richfield Center - Berkey Stony Ridge Swanton Sylvania Temperance, MI Toledo Met Area	Delta Luckey (T)
	Waterville <u>Woodville</u>	(C)
Toronto	Knoxville Steubenville Toronto Wellsville	(None)
Tremont <u>City</u>	North Hampton Springfield	(None) (T) (D)
	Tremont City	(T)
Trenton	Cincinnati Hamilton Middletown Monroe Seven Mile Trenton	Dayton

^{*}Local Calling Plus (Measured Rate Service) Refer to Sections 5.2.1 and 7.1 for Residential Rates and Sections 5.3.1 and 7.1 for Business Rates

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4.0 SERVICE AREAS (cont'd)

4.1 <u>SBC Exchange Service Areas</u> (cont'd)

(T)

Customer Exchange	Local Calling	Extended Local Calling*
Trinity	Aurora Bainbridge Brunswick Chesterland Cleveland Met Area Columbia Station	Avon Lake Elyria North Eaton (D)
	Hinckley Northfield Richfield Russell Trinity Twinsburg	(T)
Uhrichsville	Bowerston Freeport Gnadenhutten New Philadelphia Uhrichsville	(None) (T)
Uniontown	Akron Greensburg Mogadore Uniontown	Hartville North Canton
Upper Sandusky	Carey Harpster Nevada <u>Upper Sandusky</u> Wharton	McCutchenville Sycamore (T)

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4.0 SERVICE AREAS (cont'd)

4.1 <u>SBC Exchange Service Areas</u> (cont'd)

(T)

Customer Exchange	Local Calling	Extended Local Calling*	` ,
Vandalia	Dayton Met Area Donnelsville Englewood Enon Liberty Medway New Carlisle Spring Valley Trotwood Vandalia	Tipp City Troy West Milton	(T)
Victory	Aurora Bainbridge Brunswick Chesterland Cleveland Met Area Columbia Station Hinckley Northfield Richfield Russell <u>Victory</u> Twinsburg	Elyria North Eaton	(T)
Vinton	Cheshire Gallipolis Rio Grande Vinton	(None)	
Walnut	Arabia Gallipolis Guyan Rio Grande Walnut	(None)	
Washington Court House	Bloomingburg Jeffersonville Milledgeville New Holland Washington Court House	(None)	

^{*}Local Calling Plus (Measured Rate Service) Refer to Sections 5.2.1 and 7.1 for Residential Rates and Sections 5.3.1 and 7.1 for Business Rates

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4.0 SERVICE AREAS (cont'd)

4.1 <u>SBC Exchange Service Areas</u> (cont'd)

(T)

Customer Exchange	Local Calling	Extended Local Calling*	
Wellsville	Chester, WV East Liverpool Lisbon Salineville Toronto Wellsville	(None)	
Westerville	Cheshire Center Columbus Met Area Pataskala Rathbone Sunbury Plain City Westerville	Delaware Johnstown Kilbourne	(T)
West Jefferson	Cheshire Center Columbus Met Area London Pataskala Plain City Rathbone Resaca Sunbury West Jefferson	(None)	(T)
West Lafayette	Conesville Coshocton Newcomerstown West Lafayette	(None)	(1)
Whitehouse	Grand Rapids Lost Peninsula, MI Neapolis North Sylvania, MI Richfield Center - Berkey Swanton Sylvania Toledo Met Area Waterville Whitehouse	(None)	(T)

^{*}Local Calling Plus (Measured Rate Service) Refer to Sections 5.2.1 and 7.1 for Residential Rates and Sections 5.3.1 and 7.1 for Business Rates

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4.0 SERVICE AREAS (cont'd)

4.1 <u>SBC Exchange Service Areas</u> (cont'd)

(T)

Customer Exchange	Local Calling	Extended Local Calling*	
Wickliffe	Aurora Bainbridge Brunswick Chesterland Cleveland Met Area Columbia Station Hinckley Kirtland Mentor Northfield Richfield Russell Twinsburg Wickliffe	(None)	(T)
Willoughby	Aurora Bainbridge Brunswick Chesterland Cleveland Met Area Columbia Station Hinckley Kirtland Mentor Northfield Painesville Richfield Russell Twinsburg Willoughby	Leroy Perry	(T)
Winchester	Sugar Tree Ridge <u>Seaman</u>	Sardinia West Union	(T) (C)
	<u>Winchester</u>		(T)
			(M)

*Local Calling Plus (Measured Rate Service) Refer to Sections 5.2.1 and 7.1 for Residential Rates and Sections 5.3.1 and 7.1 for Business Rates

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4.0 SERVICE AREAS (cont'd)

4.1 <u>SBC Exchange Service Areas</u> (cont'd)

Customer Exchange	Local Calling	Extended Local Calling*	(1)
Woodsfield	Beallsville Clarington Duffy Graysville Lewisville Somerton Woodsfield	(None)	/1/
Worthington	Cheshire Center Columbus Met Area Pataskala Sunbury Plain City Rathbone Worthington	Delaware Kilbourne	(N) (T)
Xenia	Beavercreek Bellbrook Bowersville Cedarville Dayton Jamestown New Burlington Spring Valley Xenia Yellow Springs - Clifton	Port William	(T)
Yellow Springs - Clifton	Beavercreek Cedarville Dayton Enon Fairborn Pitchin Xenia Yellow Springs - Clifton	Springfield	

^{*}Local Calling Plus (Measured Rate Service) Refer to Sections 5.2.1 and 7.1 for Residential Rates and Sections 5.3.1 and 7.1 for Business Rates

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4.0 SERVICE AREAS (cont'd)

4.1 SBC Exchange Service Areas (cont'd)

(T)

Customer Exchange	Local Calling	Extended Local Calling*
Youngstown	Berlin Center Canfield Columbiana Girard Hubbard Lowellville Lowellville, PA North Jackson North Lima Youngstown	Cortland East Palestine Leetonia Niles New Waterford Salem Sharon Warren
Zanesville	Adamsville Dresden Frazeysburg Fultonham Gratiot Norwich Philo Roseville Zanesville	New Lexington (T)

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4.0 SERVICE AREAS (cont'd)

4.1A <u>Ameritech Exchange Zone Designations</u>

1) <u>Area Code 216</u>

Prefix	Exchange	Zone	Prefix	Exchange	Zone
201	Cleveland	C	360	Terrace	С
206	Cleveland	C	361	Cleveland	В
221	Cleveland	В	362	Cleveland	С
222	Cleveland	В	363	Cleveland	В
226	Cleveland	В	368	Cleveland	В
227	Cleveland	В	371	Cleveland	В
228	Cleveland	В	378	Terrace	С
229	Cleveland	В	381	Cleveland	С
231	Cleveland	В	382	Cleveland	С
241	Cleveland	В	383	Cleveland	С
249	Cleveland	В	391	Cleveland	В
251	Cleveland	C	394	Cleveland	В
252	Cleveland	C	397	Cleveland	В
261	Cleveland	C	398	Cleveland	С
265	Cleveland	C	420	Cleveland	В
266	Cleveland	C	421	Cleveland	В
267	Cleveland	C	429	Cleveland	С
268	Cleveland	В	431	Cleveland	В
271	Cleveland	C	432	Cleveland	В
281	Cleveland	В	433	Cleveland	С
283	Cleveland	В	436	Cleveland	В
289	Cleveland	C	441	Cleveland	С
291	Cleveland	C	443	Cleveland	В
292	Terrace	C	444	Cleveland	В
295	Cleveland	В	445	Cleveland	В
298	Cleveland	В	447	Independence	С
321	Cleveland	В	451	Cleveland	В
328	Independence	С	459	Cleveland	С
341	Cleveland	C	464	Terrace	С
344	Cleveland	В	471	Cleveland	В
348	Cleveland	В	475	Montrose	С
351	Cleveland	C	476	Cleveland	С

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4.0 SERVICE AREAS (cont'd)

(N)

4.1A <u>Ameritech Exchange Zone Designations</u> (cont'd)

1) <u>Area Code 216</u> (cont'd)

Prefix	Exchange	Zone	Prefix	Exchange	Zone
479	Cleveland	В	590	Terrace	С
481	Cleveland	C	591	Terrace	С
485	Cleveland	C	592	Cleveland	В
486	Cleveland	C	595	Terrace	С
491	Cleveland	В	606	Independence	С
514	Terrace	C	615	Cleveland	В
515	Cleveland	В	619	Cleveland	В
518	Montrose	C	621	Cleveland	В
520	Independence	C	622	Cleveland	В
521	Cleveland	В	623	Cleveland	В
522	Cleveland	В	624	Cleveland	В
523	Cleveland	В	631	Cleveland	В
524	Independence	C	634	Cleveland	В
529	Cleveland	В	635	Cleveland	С
531	Cleveland	C	636	Cleveland	В
541	Cleveland	В	640	Cleveland	С
556	Cleveland	В	641	Cleveland	С
561	Cleveland	В	642	Independence	С
563	Cleveland	В	643	Independence	С
566	Cleveland	В	651	Cleveland	В
573	Independence	C	661	Cleveland	С
574	Cleveland	В	662	Montrose	С
575	Cleveland	В	663	Montrose	С
578	Cleveland	В	664	Cleveland	В
579	Cleveland	В	671	Cleveland	С
581	Montrose	C	674	Independence	C
583	Cleveland	В	676	Cleveland	C
586	Cleveland	В	681	Cleveland	В
587	Montrose	C	687	Cleveland	В
589	Cleveland	В	689	Cleveland	В

4.0 SERVICE AREAS (cont'd)

(N)

4.1A Ameritech Exchange Zone Designations (cont'd)

1) <u>Area Code 216</u> (cont'd)

<u>Prefix</u>	Exchange	Zone	<u>Prefix</u>	Exchange	Zone
690	Terrace	C	822	Cleveland	В
691	Cleveland	C	828	Cleveland	В
692	Cleveland	C	830	Cleveland	В
694	Cleveland	В	831	Terrace	С
696	Cleveland	В	839	Terrace	С
707	Cleveland	В	844	Cleveland	В
721	Cleveland	В	851	Cleveland	В
728	Cleveland	В	858	Cleveland	В
731	Cleveland	С	861	Cleveland	В
732	Cleveland	С	875	Cleveland	В
736	Cleveland	В	880	Terrace	С
737	Cleveland	В	881	Cleveland	В
738	Cleveland	С	883	Cleveland	С
739	Cleveland	С	889	Cleveland	С
741	Cleveland	С	901	Independence	С
749	Cleveland	С	902	Cleveland	В
751	Cleveland	В	916	Cleveland	С
752	Cleveland	В	920	Cleveland	В
754	Cleveland	В	921	Cleveland	В
761	Cleveland	В	931	Cleveland	В
765	Terrace	С	932	Cleveland	В
766	Terrace	С	937	Cleveland	В
771	Cleveland	В	939	Cleveland	В
772	Cleveland	В	941	Cleveland	C
774	Cleveland	В	957	Cleveland	С
778	Cleveland	С	961	Cleveland	В
781	Cleveland	В	976	Cleveland	В
787	Cleveland	В	977	Cleveland	С
791	Cleveland	В	983	Cleveland	В
795	Cleveland	В	986	Independence	С
797	Cleveland	С	987	Cleveland	В
802	Cleveland	В	991	Cleveland	В
813	Cleveland	С	999	Cleveland	В

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4.0 SERVICE AREAS (cont'd)

(N)

4.1A <u>Ameritech Exchange Zone Designations</u>

2) Area Code 330

Prefix	Exchange	Zone	Prefix	Exchange	Zone
208	Akron	В	451	Canton	D
227	Rogers	D	452	Canton	D
252	Akron	В	453	Canton	D
253	Akron	В	454	Canton	D
255	Akron	В	455	Canton	D
258	Akron	В	456	Canton	D
270	Youngstown	D	457	New Waterford	D
274	Mantua	D	458	Canton	D
296	Ravenna	D	471	Canton	D
297	Ravenna	D	477	Canton	D
305	North Canton	D	478	Canton	D
325	Rootstown	D	479	Canton	D
332	Salem	D	480	Youngstown	С
337	Salem	D	482	Columbiana	D
346	Kent	D	484	Canton	D
370	Akron	В	488	Canton	D
374	Akron	В	489	Canton	D
375	Akron	В	490	North Canton	D
376	Akron	В	491	North Canton	D
379	Akron	В	492	Canton	D
384	Akron	В	493	Canton	D
385	East Liverpool	D	494	North Canton	D
386	East Liverpool	D	495	Canton	D
422	Kent	D	497	North Canton	D
424	Lisbon	D	498	North Canton	D
426	East Palestine	D	499	North Canton	D
427	Leetonia	D	505	Girard	D
430	Canton	D	515	Akron	В
434	Akron	В	530	Girard	D
438	Canton	D	532	Wellsville	D
448	Sharon	D	533	Wellsville	D
450	Canton	D	534	Canfield	D

(N)

4.0 <u>SERVICE AREAS</u> (cont'd)

(N)

4.1A Ameritech Exchange Zone Designations (cont'd)

2) Area Code 330 (cont'd)

Prefix	Exchange	Zone	Prefix	Exchange	Zone
535	Akron	В	699	Uniontown	D
536	Lowellville	D	702	Canfield	D
538	North Jackson	D	706	Akron	D
539	Girard	D	707	Youngstown	D
542	North Lima	D	724	Akron	С
543	Akron	В	726	Youngstown	D
544	Niles	D	729	Youngstown	D
545	Girard	D	733	Akron	С
549	North Lima	D	740	Youngstown	С
568	Hubbard	D	742	Youngstown	С
580	Canton	D	743	Youngstown	C
588	Canton	D	744	Youngstown	С
615	Akron	В	745	Akron	D
626	Kent	D	746	Youngstown	C
628	Mogadore	D	750	Youngstown	C
629	Youngstown	D	753	Akron	D
630	Akron	D	755	Youngstown	C
633	Akron	D	757	Youngstown	D
634	Akron	D	758	Youngstown	D
643	Akron	В	759	Youngstown	D
644	Akron	D	761	Akron	В
645	Akron	D	762	Akron	В
649	Canton	D	773	Akron	C
652	Niles	D	780	Akron	C
672	Kent	D	782	Youngstown	С
673	Kent	D	783	Youngstown	C
676	Kent	D	784	Akron	C
677	Kent	D	785	Akron	C
678	Kent	D	788	Youngstown	C
679	Salineville	D	792	Youngstown	D
686	Akron	С	793	Youngstown	D
688	Akron	С	794	Akron	С

(N)

4.0 SERVICE AREAS (cont'd)

(N)

4.1A Ameritech Exchange Zone Designations (cont'd)

2) Area Code 330 (cont'd)

Prefix	Exchange	Zone	Prefix	Exchange	Zone
796	Akron	С	869	Akron	С
797	Youngstown	D	871	Louisville	D
798	Akron	С	873	Akron	С
799	Youngstown	D	875	Louisville	D
821	Alliance	D	877	Hartville	D
823	Alliance	D	879	Navarre	D
825	Akron	D	882	Manchester	D
828	Dalton	D	896	Greensburg	D
829	Akron	D	916	Akron	С
830	Massillon	D	920	Akron	С
832	Massillon	D	922	Akron	С
833	Massillon	D	923	Akron	C
834	Massillon	D	928	Akron	С
835	Akron	С	929	Akron	С
836	Akron	С	935	Marlboro	D
837	Massillon	D	938	Sebring	D
848	Akron	D	940	Akron	С
849	Akron	В	945	Akron	С
854	Canal Fulton	D	947	Atwater	D
860	Akron	D	965	Youngstown	D
864	Akron	С	966	North Canton	D
865	Akron	С	971	Akron	С
866	Magnolia-Wayne	D	972	Akron	В
867	Akron	С	996	Akron	В

(N)

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4.0 SERVICE AREAS (cont'd)

4.1A Ameritech Exchange Zone Designations (cont'd)

3) <u>Area code 419</u>

Prefix	Exchange	Zone	Prefix	Exchange	Zone
209	Upper Sandusky	D	380	Toledo	С
213	Toledo	В	381	Toledo	С
240	Toledo	В	382	Toledo	С
241	Toledo	В	385	Toledo	С
242	Toledo	В	386	Toledo	С
243	Toledo	В	389	Toledo	С
244	Toledo	В	407	Toledo	С
245	Toledo	В	418	Toledo	В
246	Toledo	В	420	Findlay	D
247	Toledo	В	421	Findlay	D
248	Toledo	В	422	Findlay	D
249	Toledo	В	423	Findlay	D
251	Toledo	В	424	Findlay	D
252	Toledo	В	425	Findlay	D
254	Toledo	В	427	Findlay	D
255	Toledo	В	429	Findlay	D
259	Toledo	В	435	Fostoria	D
269	Toledo	C	436	Fostoria	D
291	Toledo	C	442	Toledo	В
292	Toledo	C	443	Tiffin	D
294	Upper Sandusky	D	447	Tiffin	D
321	Toledo	В	448	Tiffin	D
322	Toledo	C	464	Toledo	C
325	Toledo	В	470	Toledo	C
327	Toledo	В	471	Toledo	С
329	Toledo	C	472	Toledo	C
332	Fremont	D	473	Toledo	C
333	Fremont	D	474	Toledo	С
334	Fremont	D	475	Toledo	C
355	Fremont	D	476	Toledo	C
359	Bloomingville	D			

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President, Communication Options, Inc.

4.0 <u>SERVICE AREAS</u> (cont'd)

(N)

(N)

4.1A Ameritech Exchange Zone Designations (cont'd)

3) Area code 419 (cont'd)

Prefix	Exchange	Zone	Prefix	Exchange	Zone
478	Toledo	С	690	Toledo	D
479	Toledo	C	691	Toledo	D
480	Toledo	C	693	Toledo	D
482	Maumee	D	696	Toledo	D
486	Toledo	C	697	Toledo	D
530	Toledo	C	698	Toledo	D
531	Toledo	C	726	Toledo	С
534	Toledo	C	727	Toledo	С
535	Toledo	C	729	Toledo	С
536	Toledo	C	861	Holland	D
537	Toledo	C	865	Holland	D
539	Toledo	C	866	Holland	D
578	Toledo	C	867	Holland	D
595	New Riegel	D	868	Holland	D
609	Sandusky	D	872	Perrysburg	D
621	Sandusky	D	873	Perrysburg	D
624	Sandusky	D	874	Perrysburg	D
625	Sandusky	D	877	Whitehouse	D
626	Sandusky	D	887	Maumee	D
627	Sandusky	D	891	Maumee	D
661	Toledo	D	893	Maumee	D
665	Lindsey	D	897	Maumee	D
666	Toledo	D	936	Toledo	В
684	Castalia	D	976	Toledo	В

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4.0 <u>SERVICE AREAS</u> (cont'd)

4.1A <u>Ameritech Exchange Zone Designations</u> (cont'd)

4) Area Code 440

Prefix	Exchange	Zone	Prefix	Exchange	Zone
205	Mentor	D	442	Hillcrest	С
209	Mentor	D	446	Hillcrest	С
230	North Royalton	D	449	Hillcrest	С
232	Bedford	D	456	Hillcrest	С
234	Berea	С	460	Hillcrest	С
235	Olmsted Falls	D	461	Hillcrest	С
237	North Royalton	D	473	Hillcrest	С
238	Strongsville	D	483	Hillcrest	С
243	Berea	С	498	Chagrin Falls	D
247	Chagrin Falls	D	516	Wickliffe	С
248	Chagrin Falls	D	519	Chagrin Falls	D
250	Trinity	С	526	Brecksville	D
254	Leroy	D	542	Solon	D
255	Mentor	D	546	Brecksville	D
256	Kirkland	D	572	Strongsville	D
257	Mentor	D	582	North Royalton	D
260	Berea	С	585	Wickliffe	С
269	Willoughby	С	602	Willoughby	С
331	Cleveland	С	603	Hillcrest	С
333	Cleveland	С	604	Hillcrest	С
349	Chagrin Falls	D	605	Hillcrest	С
350	Painesville	D	627	Brecksville	D
352	Painesville	D	639	Painesville	D
354	Painesville	D	646	Hillcrest	С
356	Cleveland	С	686	Trinity	С
357	Painesville	D	716	Trinity	С
392	Painesville	D	717	Brecksville	D
395	Hillcrest	C	720	Hillcrest	С
423	Gates Mills	D	729	Chesterland	D
439	Bedford	D	734	Trinity	С

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4.0 <u>SERVICE AREAS</u> (cont'd)

4.1A Ameritech Exchange Zone Designations (cont'd)

4) Area code 440 (cont'd)

Prefix	Exchange	Zone	Prefix	Exchange	Zone
735	Bedford	D	885	Victory	С
740	Brecksville	D	886	Victory	С
743	Victory	C	887	Victory	С
746	Brecksville	D	888	Victory	С
777	Trinity	C	891	Berea	С
779	Trinity	C	892	Trinity	С
786	Bedford	D	893	Chagrin Falls	D
808	Trinity	C	895	Cleveland	С
816	Berea	C	899	Trinity	С
826	Berea	C	918	Willoughby	С
827	Trinity	C	942	Willoughby	С
833	Wickliffe	C	943	Wickliffe	С
834	Burton	D	944	Wickliffe	С
835	Trinity	C	946	Willoughby	С
836	Chagrin Falls	D	951	Willoughby	С
838	Brecksville	D	953	Willoughby	С
842	Victory	C	954	Willoughby	С
843	Victory	C	962	Trinity	С
845	Victory	С	974	Mentor	D
846	Strongsville	D	975	Willoughby	С
871	Trinity	C	979	Trinity	С
884	Victory	C			

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4.0 <u>SERVICE AREAS</u> (cont'd)

(N)

4.1A <u>Ameritech Exchange Zone Designations</u> (cont'd)

5) <u>Area code 513</u>

Prefix	Exchange	Zone	Prefix	Exchange	Zone
420	Middletown	D	425	Middletown	D
422	Middletown	D	539	Monroe	D
423	Middletown	D	727	Middletown	D
424	Middletown	D	988	Trenton	D

(N)

4.0 SERVICE AREAS (cont'd)

4.1A <u>Ameritech Exchange Zone Designations</u> (cont'd)

6) Area code 614

Prefix	Exchange	Zone	Prefix	Exchange	Zone
213	Worthington	С	253	Columbus	С
217	Columbus	В	257	Columbus	С
220	Columbus	В	258	Columbus	С
221	Columbus	В	261	Columbus	С
222	Columbus	В	262	Columbus	С
223	Columbus	В	263	Columbus	С
224	Columbus	В	265	Columbus	С
225	Columbus	В	267	Columbus	С
227	Columbus	В	268	Columbus	С
228	Columbus	В	270	Columbus	С
229	Columbus	В	271	Columbus	С
231	Columbus	С	272	Columbus	С
232	Columbus	В	273	Columbus	С
233	Columbus	В	274	Columbus	С
234	Columbus	В	275	Columbus	С
235	Columbus	С	276	Columbus	С
236	Columbus	С	277	Grove City	D
237	Columbus	C	278	Columbus	C
238	Columbus	C	279	Columbus	C
239	Columbus	C	280	Columbus	В
240	Columbus	В	281	Columbus	В
241	Columbus	В	291	Columbus	<u>B</u>
242	Columbus	В	292	Columbus	<u>B</u>
243	Columbus	В	293	Columbus	C
244	Columbus	В	294	Columbus	C
247	Columbus	В	297	Columbus	C
248	Columbus	В	298	Columbus	C
249	Columbus	В	299	Columbus	C
251	Columbus	С	308	Columbus	C
252	Columbus	С	326	Columbus	С

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4.0 SERVICE AREAS (cont'd)

4.1A Ameritech Exchange Zone Designations (cont'd)

Area code 614 (cont'd) 6)

Prefix	Exchange	Zone	Prefix	Exchange	Zone
337	Gahanna	С	457	Columbus	С
338	Columbus	C	459	Columbus	С
341	Columbus	В	460	Columbus	В
351	Columbus	C	461	Columbus	В
358	Columbus	В	462	Columbus	В
365	Columbus	В	463	Columbus	В
367	Reynoldsburg	С	464	Columbus	В
409	Lockbourne	D	466	Columbus	В
414	Gahanna	С	469	Gahanna	В
415	Gahanna	С	470	Gahanna	С
418	Gahanna	С	471	Gahanna	С
421	Columbus	С	473	Gahanna	С
422	Gahanna	С	475	Gahanna	С
424	Columbus	С	476	Gahanna	С
428	Gahanna	С	478	Gahanna	С
429	Columbus	С	479	Gahanna	С
430	Worthington	С	480	Columbus	В
431	Worthington	С	481	Columbus	С
433	Worthington	С	485	Columbus	С
436	Worthington	С	486	Columbus	С
438	Worthington	С	487	Columbus	С
442	Columbus	С	488	Columbus	С
443	Columbus	C	490	Gahanna	С
444	Columbus	C	491	Lockbourne	D
445	Columbus	C	492	Lockbourne	D
447	Columbus	С	497	Lockbourne	D
449	Columbus	С	501	Reynoldsburg	С
451	Columbus	С	523	Westerville	С

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4.0 SERVICE AREAS (cont'd)

4.1A <u>Ameritech Exchange Zone Designations</u> (cont'd)

6) Area code 614 (cont'd)

Prefix	Exchange	Zone	Prefix	Exchange	Zone
526	Dublin	С	728	Columbus	В
527	Hilliard	D	744	Columbus	В
529	Hilliard	D	751	Reynoldsburg	С
538	Columbus	С	752	Columbus	В
539	Grove City	D	755	Reynoldsburg	C
544	Columbus	В	759	Reynoldsburg	С
546	Columbus	В	760	Dublin	C
564	Columbus	В	761	Dublin	С
566	Columbus	В	764	Dublin	С
575	Reynoldsburg	С	766	Dublin	С
577	Reynoldsburg	С	771	Hilliard	D
621	Columbus	В	777	Hilliard	D
624	Columbus	В	780	Worthington	C
627	Columbus	В	781	Worthington	С
628	Columbus	В	784	Columbus	C
629	Columbus	В	785	Worthington	С
644	Columbus	В	786	Worthington	С
645	Columbus	В	789	Dublin	С
659	Dublin	С	790	Dublin	С
677	Columbus	В	791	Dublin	С
684	Hilliard	D	792	Dublin	С
688	Columbus	В	793	Dublin	С
692	Columbus	С	794	Westerville	С
693	Columbus	С	798	Dublin	С
<u>716</u>	Columbus	<u>B</u>	799	Dublin	С
717	Dublin	C	801	Grove City	D
718	Dublin	C	818	Westerville	C
719	Columbus	В	821	Columbus	В
722	Columbus	В	823	Westerville	С
723	Columbus	В	825	Worthington	С
724	Columbus	В			

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4.07 **SERVICE AREAS** (cont'd)

4.1A <u>Ameritech Exchange Zone Designations</u> (cont'd)

6) Area code 614 (cont'd)

Prefix	Exchange	Zone	Prefix	Exchange	Zone
830	Groveport	D	866	Reynoldsburg	С
833	Canal Winchester	D	868	Reynoldsburg	C
834	Canal Winchester	D	870	Alton	D
835	Groveport	D	871	Grove City	D
836	Groveport	D	875	Grove City	D
837	Canal Winchester	D	876	Hilliard	D
840	Worthington	C	877	Harrisburg	D
841	Worthington	C	878	Alton	D
842	Worthington	C	879	West Jefferson	D
844	Worthington	C	880	Worthington	C
846	Worthington	C	882	Westerville	C
847	Worthington	C	885	Worthington	C
848	Worthington	C	887	Columbus	В
849	Columbus	В	888	Worthington	C
850	Hilliard	D	889	Dublin	C
851	Alton	D	890	Westerville	C
853	Alton	D	891	Westerville	C
854	Worthington	C	895	Westerville	C
855	New Albany	D	898	Westerville	C
856	Reynoldsburg	С	899	Westerville	C
857	Columbus	В	920	Canal Winchester	D
860	Reynoldsburg	С	932	Dublin	C
861	Reynoldsburg	С	933	New Albany	D
863	Reynoldsburg	С	939	New Albany	D
864	Reynoldsburg	С	976	Columbus	В
865	Westerville	C	985	Worthington	C
			995	Columbus	В

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4.0 SERVICE AREAS (cont'd)

4.1A Ameritech Exchange Zone Designations (cont'd)

7) Area Code 740

Prefix	Exchange	Zone	Prefix	Exchange	Zone
232	St Clairsville	D	437	Bloomingburg	D
245	Rio Grande	D	441	Gallipolis	D
246	Thornville	D	446	Gallipolis	D
254	Gnadenhutten	D	450	Zanesville	D
256	Guyan	D	452	Zanesville	D
264	Steubenville	D	453	Zanesville	D
266	Steubenville	D	454	Zanesville	D
282	Steubenville	D	455	Zanesville	D
283	Steubenville	D	458	Clarington	D
284	Steubenville	D	472	Woodsfield	D
295	Coshocton	D	473	Newport	D
333	Washington Court House	D	483	Duffy	D
335	Washington Court House	D	484	Bethesda	D
339	Gallipolis	D	495	New Holland	D
342	New Lexington	D	498	Newcomerstown	D
343	New Lexington	D	532	Ironton	D
346	Steubenville	D	533	Ironton	D
347	Corning	D	534	Ironton	D
367	Cheshire	D	535	Mingo Juncton	D
373	Marietta	D	536	Rushville	D
374	Marietta	D	537	Toronto	D
376	Marietta	D	545	West Lafayette	D
377	Ironton	D	567	Lewisville	D
379	Walnut	D	568	Marietta	D
388	Vinton	D	586	Zanesville	D
394	Shawnee	D	609	Martins Ferry/Bridgeport	D
401	Belpre	D	622	Coshocton	D
423	Belpre	D	623	Coshocton	D
425	Barnesville	D	633	Martins Ferry/Bridgeport	D
426	Jeffersonville	D	635	Martins Ferry/Bridgeport	D

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4.0 SERVICE AREAS (cont'd)

4.1A Ameritech Exchange Zone Designations (cont'd)

7) <u>Area Code 740</u> (cont'd)

Prefix	Exchange	Zone	Prefix	Exchange	Zone
636	Washington Court House	D	753	Nelsonville	D
643	Arabia	D	754	Dresden	D
652	Lancaster	D	756	Carroll	D
653	Lancaster	D	757	Somerton	D
654	Lancaster	D	762	Murray City	D
659	Glenford	D	829	Conesville	D
671	Bellaire	D	845	London	D
674	Philo	D	849	Fultonham	D
676	Bellaire	D	852	London	D
681	Lancaster	D	865	New Matamoras	D
687	Lancaster	D	872	Norwich	D
689	Lancaster	D	874	Sedalia	D
695	St Clairsville	D	922	Uhrichsville	D
697	Roseville	D	926	Beallsville	D
699	St Clairsville	D	934	Graysville	D
743	Somerset	D	948	Milledgeville	D
746	Sugar Grove	D			

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4.0 SERVICE AREAS (cont'd)

4.1A <u>Ameritech Exchange Zone Designations</u> (cont'd)

8) <u>Area code 937</u>

Prefix	Exchange	Zone	Prefix	Exchange	Zone
208	Dayton	В	275	Dayton	С
220	Dayton	В	276	Dayton	С
221	Dayton	В	277	Dayton	С
222	Dayton	В	278	Dayton	С
223	Dayton	В	279	Dayton	С
224	Dayton	В	285	Dayton	В
225	Dayton	В	288	Danville	D
226	Dayton	В	290	Dayton	С
227	Dayton	В	291	Dayton	С
228	Dayton	В	293	Dayton	С
229	Dayton	В	294	Dayton	С
233	Dayton	D	296	Dayton	С
234	Dayton	В	297	Dayton	С
235	Dayton	D	298	Dayton	С
236	Dayton	D	299	Dayton	С
237	Dayton	D	320	Beavercreek	D
252	Dayton	С	322	Springfield	D
253	Dayton	С	323	Springfield	D
254	Dayton	С	324	Springfield	D
255	Dayton	С	325	Springfield	D
256	Dayton	С	327	Springfield	D
257	Dayton	С	328	Springfield	D
258	Dayton	C	331	Dayton	В
259	Dayton	С	333	Dayton	В
262	Dayton	С	341	Dayton	В
263	Dayton	С	342	Springfield	D
264	Vandalia	D	356	Dayton	В
265	Pitchin	D	365	Rainsboro	D
267	Dayton	С	368	Fletcher-Lena	D
268	Dayton	С	372	Xenia	D
274	Dayton	С	374	Xenia	D

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4.0 <u>SERVICE AREAS</u> (cont'd)

4.1A Ameritech Exchange Zone Designations (cont'd)

8) Area code 937 (cont'd)

Prefix	Exchange	Zone	Prefix	Exchange	Zone
376	Xenia	D	485	Dayton	В
384	Miamisburg/W Carrollton	D	495	Dayton	В
390	Springfield	D	496	Dayton	В
392	Ripley	D	499	Dayton	С
393	Hillsboro	D	512	Dayton	В
399	Springfield	D	525	Springfield	D
415	Vandalia	D	528	Dayton	С
426	Beavercreek	D	534	Dayton	С
427	Beavercreek	D	542	Dayton	В
428	Dayton	C	567	Dayton	С
429	Beavercreek	D	568	South Vienna	D
431	Beavercreek	D	586	Dayton	В
432	Dayton	С	615	Piqua	С
433	Dayton	С	629	Springfield	С
434	Dayton	С	630	Dayton	В
435	Dayton	C	640	Dayton	В
436	Dayton	C	641	Dayton	В
438	Dayton	C	643	Dayton	С
439	Dayton	C	656	Dayton	С
443	Dayton	В	675	Jamestown	D
445	Dayton	В	695	Winchester	D
449	Dayton	В	743	Franklin	D
453	Bowersville	D	746	Franklin	D
454	Vandalia	D	748	Franklin	D
455	Dayton	В	754	Fairborn	D
457	Dayton	В	764	Belfast	D
461	Dayton	В	766	Cedarville	D
462	South Charleston	D	767	Yellow Springs/Cliffton	D
463	Dayton	В	769	Yellow Springs/Cliffton	D
466	Marshall	D	773	Piqua	D
476	Dayton	С	775	Fairborn	D

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4.0 SERVICE AREAS (cont'd)

4.1A <u>Ameritech Exchange Zone Designations</u> (cont'd)

8) Area code 937 (cont'd)

Prefix	Exchange	Zone	Prefix	Exchange	Zone
778	Piqua	D	866	Miamisburg/W Carrollton	D
781	Dayton	С	873	Fairborn	D
795	Aberdeen	D	878	Fairborn	D
824	Dayton	В	879	Fairborn	D
845	New Carlisle	D	882	Donnelsville	D
846	New Carlisle	D	883	South Solon	D
847	Miamisburg/W Carrollton	D	885	Centerville	D
848	Bellbrook	D	886	Centerville	D
849	Medway	D	890	Vandalia	D
857	Christiansburg	D	898	Vandalia	D
859	Miamisburg/W Carrollton	D	927	Sugar Tree Ridge	D
862	Spring Valley	D	964	North Hampton	D
863	Enon	D	969	Tremont City	D
864	Enon	D	976	Dayton	В
865	Miamisburg/W Carrollton	D			

(N)

(N)

Communication Options, Inc. 5979 East Livingston Ave., Suite 210 Columbus, Ohio 43232 NEC PUCO Tariff No. 1 Original Page 106

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4.0 SERVICE AREAS (cont'd)

4.2 <u>Ameritech Calling Areas</u>

(T)

Geographically-defined Local Calling Areas are associated with each Exchange Service provided pursuant to Section 5.1.

For resale and unbundled local service, the local calling zones will mirror Ameritech as detailed in Section 4.1.

A) <u>Metropolitan Areas</u>

1) The exchange areas included in the Cleveland Metropolitan Area are as follows:

North Royalton Cleveland Bedford Olmstead Falls Strongsville Berea Brecksville Terrace Chagrin Falls **Trinity** Gates Mills Victory Hillcrest Wickliffe Independence Willoughby

Montrose

2) The exchange areas included in the Columbus Metropolitan Area are as follows:

Columbus Hilliard
Alton Lockbourne
Canal Winchester New Albany
Dublin Reynoldsburg
Gahanna Westerville
Grove City West Jefferson
Groveport Worthington

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(N)

4.0 SERVICE AREAS (cont'd)

4.2 <u>Ameritech Calling Areas</u> (cont'd)

A) <u>Metropolitan Areas</u> (cont'd)

3) The exchange areas included in the Dayton Metropolitan Area are as follows:

Dayton Fairborn

Beavercreek Miamisburg-West Carrollton

Bellbrook Vandalia

Centerville

4) The exchange areas included in the Toledo Metropolitan Area are as follows:

Toledo Holland Maumee Perrysburg

Whitehouse

Cincinnati

Hamilton

Little Miami

Williamsburg

Bethel

Reily

5) The exchange areas included in the Cincinnati Metropolitan Area are as follows:

Bethany
Clermont
Harrison
Newtonsville
Shandon
(N)

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4.0 SERVICE AREAS (cont'd)

4.3 <u>Verizon Exchange Classification</u>

(T)

- 4.3.1 For the purpose of determining exchange service monthly base rates, exchanges are classified in rate groups according to the total exchange access lines in a local service area. The local service area is the area within which customers make calls without the payment of message toll charges and may include one or more exchanges.
- 4.3.2 Rate Group Classification and Limits:

Exchange Rate Group	Total Exchange Access Lines <u>In Local Service Area</u>					
Schedule I	1	to	3,000			
Schedule II	3,001	to	6,000			
Schedule III	6,001	to	12,000			
Schedule IV	12,001	to	24,000			
Schedule V	24,001	to	48,000			
Schedule VI	48,001	and	over			

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4.0 SERVICE AREAS (cont'd)

4.4 <u>Verizon Exchange Areas</u>

Exchange Area	Schedule	Exchange Area	Schedule	Exchange Area	Schedule
Adena	<u>4</u>	Bremen	<u>4</u>	Decatur	<u>1</u> (T)
Albany		Brewster	<u>5</u>	Delaware	<u>4</u>
Amanda	<u>4</u> <u>5</u>	Brilliant	<u>4</u>	Dellroy	$\frac{4}{2}$
Amesville	<u>4</u>	Brookville	<u>6</u>	Dexter City	<u>2</u>
Amsterdam	<u>4</u>	Brunswick	<u>6</u>	Dillonvale/Mt Pleasant	<u>4</u>
Antwerp	<u>2</u>	Bryan	<u>4</u>	East Rochester	<u>3</u>
Arlington	<u>4</u>	Burbank	<u>4</u>	Edgerton	<u>3</u>
Ashland	<u>4</u>	Byesville	<u>4</u>	Edon	<u>3</u>
Ashley	<u>4</u>	Cadiz	<u>3</u>	Elmore	<u>6</u>
Ashville	<u>6</u>	Caldwell	<u>2</u>	Englewood	<u>6</u>
Athens	<u>4</u>	Cambridge	<u>4</u>	Evansport	<u>4</u>
Attica	<u>3</u>	Carey	<u>5</u>	Farmersville	<u>6</u>
Baltic	<u>4</u>	Carrollton	<u>3</u>	Fayette	<u>3</u>
Baltimore	<u>5</u>	Catawba	<u>5</u>	Felicity	<u>6</u>
Barlow	<u>4</u>	Celina	<u>4</u>	Flushing	<u>3</u>
Beach City	4 5 3 2	Chatham	<u>4</u>	Forest	1
Beaver	<u>3</u>	Chesapeake	<u>6</u>	Fort Recovery	<u>2</u> <u>3</u>
Bellevue	<u>2</u>	Cheshire Center	<u>6</u>	Freeport	<u>3</u>
Bergholz	<u>1</u>	Circleville	<u>4</u>	Galion	<u>3</u>
Berlin	<u>4</u>	Clarksville	<u>3</u>	Garrettsville	4
Berlin Heights	<u>4</u>	Clyde	<u>2</u>	Genoa	<u>6</u>
Bettsville	<u>5</u>	Coldwater	<u>4</u>	Georgetown	<u>3</u>
Beverly	<u>4</u>	Congress	<u>4</u>	Gibsonburg	4
Blanchester	<u>4</u>	Convoy	<u>3</u>	Grafton	<u>4</u> <u>5</u>
Bloomville	<u>4</u>	Cooperdale	<u>4</u>	Grand Rapids	<u>6</u>
Bolivar	<u>6</u> <u>5</u>	Crestline	<u>1</u>	Gratis	<u>5</u>
Bowerstown		Creston	<u>4</u>	Green Camp	<u>4</u>
Bowling Green	<u>4</u>	Curtice-Oregon	<u>6</u>	Greenfield	<u>2</u>
					(T)

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4.0 SERVICE AREAS (cont'd)

4.4 <u>Verizon Exchange Areas</u> (cont'd)

Exchange Area	Schedule	Exchange Area	Schedule	Exchange Area	Schedule	
Greenwich	<u>3</u>	Lodi	<u>4</u>	Mowrystown	<u>3</u>	(T)
Guysville	<u>4</u>	Logan	<u>3</u>	Mt. Blanchard	<u>5</u>	
Hamersville	<u>6</u>	Loudonville	<u>2</u>	Mt. Orab	<u>6</u>	
Hanoverton	<u>4</u>	Lowell	<u>4</u>	Nevada	<u>4</u>	
Harlem Springs	<u>3</u> <u>5</u>	Lower Salem	<u>4</u>	New Bremen	<u>3</u>	
Harpster	<u>5</u>	Lynchburg	<u>3</u>	New Burlington	<u>6</u>	(C)
Haskins-Tontogany	<u>6</u>	Malvern	<u>6</u>	New Concord	<u>4</u>	
Haysville	<u>4</u>	Manchester	<u>2</u>	New Lebanon	<u>6</u>	
Helena	<u>4</u>	Marblehead	<u>2</u> <u>3</u>	New London	<u>4</u>	
Hicksville	<u>1</u>	Maria Stein	<u>4</u>	New Marshfield	<u>4</u>	
Higginsport	<u>6</u>	Marion	<u>5</u>	New Philadelphia	<u>5</u>	
Homerville	<u>6</u> <u>5</u>	Martinsville	<u>3</u>	New Vienna	<u>3</u>	
Huron	<u>5</u>	McArthur	<u>1</u>	New Washington	<u>1</u>	
Idaho	<u>3</u>	McComb	<u>4</u>	Ney	<u>4</u>	
Jackson	3 3	Mechanicsburg	3 2	North Baltimore	<u>2</u> <u>5</u>	
Jenera	<u>4</u>	Mechanicstown	<u>2</u>	North Eaton	<u>5</u>	
Jewett	<u>2</u>	Medina	<u>5</u>	North Georgetown	<u>4</u>	
Kelleys Island	<u>2</u> <u>5</u>	Mendon	<u>3</u>	North Star	<u>1</u>	
Kilbourne	<u>6</u>	Milan	<u>3</u>	Norwalk	<u>4</u>	
Knoxville	<u>4</u> <u>2</u>	Millersport	<u>5</u>	Oak Harbor	<u>2</u> <u>3</u>	
Lakeville	<u>2</u>	Mineral City	<u>4</u>	Oak Hill	<u>3</u>	
LaRue	<u>4</u>	Menerva	<u>6</u>	Oberlin	<u>6</u>	
Laura	<u>3</u>	Minster	<u>2</u>	Ohio City	<u>3</u>	
Laurelville	<u>3</u>	Monroeville	<u>3</u>	Ostrander	<u>4</u>	
Leesburg	<u>2</u>	Montpelier	<u>3</u>	Oxford	<u>6</u>	
Letart Falls	3 2 2 3 2	Montrose	<u>6</u>	Paris		
Lewisburg	<u>2</u>	Morning Sun	<u>6</u>	Payne	<u>6</u> <u>2</u>	
Liberty	<u>6</u>	Morral	<u>4</u>	Peebles	<u>2</u>	(T)

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4.0 SERVICE AREAS (cont'd)

4.4 <u>Verizon Exchange Areas</u> (cont'd)

Exchange Area	Schedule	Exchange Area	Schedule	Exchange Area	Schedule
Pemberville	<u>4</u>	Sardinia	<u>3</u>	Waldo	<u>4</u> (T)
Perrysville	<u>2</u>	Savannah	<u>4</u>	Warsaw	<u>3</u>
Phillipsburg	<u>6</u>	Scio	<u>2</u>	Watertown	<u>4</u>
Piketon`	<u>3</u>	Scott	<u>3</u>	Waverly	<u>3</u>
Pioneer	<u>2</u>	Seaman	<u>3</u>	Wayne-Bradner	<u>4</u>
Plain City	<u>6</u>	Seville	<u>4</u>	Wellington	<u>4</u> <u>5</u>
Pleasantville		Shade	<u>3</u>	Wellston	<u>3</u>
Plymouth	<u>5</u> <u>2</u>	Sharon Center	<u>6</u>	West Alexandria	<u>3</u>
Polk		Sinking Spring	<u>1</u>	Westfield Center	<u>4</u>
Pomeroy	<u>4</u> <u>3</u>	Smithfield	<u>4</u>	West Milton	<u>6</u>
Port Clinton		Spencer		Weston	
Portland	<u>3</u> <u>3</u>	Spencerville	<u>4</u> <u>5</u>	West Salem	<u>4</u> <u>2</u>
Portsmouth	<u>5</u>	St. Marys	<u>4</u>	West Union	<u>3</u>
Port William	<u>3</u>	Strasburg	<u>4</u>	West Unity	<u>3</u>
Prospect	<u>5</u>	Sugarcreek	<u>4</u>	Wharton	
Put-In-Bay	<u>1</u>	Summerfield	<u>2</u>	Wilkesville	<u>3</u> <u>2</u>
Radnor	<u>4</u>	Sylvania	<u>6</u>	Willard	<u>3</u>
Rathbone	<u>6</u>	The Plains	<u>4</u>	Williamsport	<u>3</u>
Rawson	<u>4</u>	Tiltonsville	<u>4</u>	Willshire-Wren	<u>3</u>
Red Haw	<u>4</u>	Tipp City	<u>6</u>	Wilmington	<u>4</u>
Republic	<u>4</u>	Trotwood	<u>6</u>	Wilmot	<u>6</u>
Resaca	<u>6</u>	Troy		Winon	<u>4</u>
Richmond		Valley City	<u>5</u> <u>5</u>	Woodstock	
Richwood	<u>4</u> <u>1</u>	Van Buren	<u>4</u>	Yorkshire	<u>4</u> <u>2</u>
Russellville	<u>2</u>	Wadsworth	<u>6</u>		
Sabina	<u>3</u>	Wakeman	<u>3</u>		
					(T)

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4.0 SERVICE AREAS (cont'd)

4.5 <u>Verizon Exchange Service Areas</u>

Customer Exchange	Local Calling	Extended Local Calling*
Adena	Adena Cadiz Dillonvale-Mt. Pleasant Martins Ferry-Bridgeport St. Clairsville	
Albany	Albany Athens Wilkesville	New Marshfield Shade
Amanda	Amanda Canal Winchester Lancaster	Circleville
Amesville	Amesville Athens Bartlett Chesterhill	
Amsterdam	Amsterdam Bergholz Harlem Springs Richmond Steubenville	
Antwerp	Antwerp Paulding	
Arlington	Arlington Findlay Jenera Mt. Blanchard	

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4.0 <u>SERVICE AREAS</u> (cont'd)

4.5 <u>Verizon Exchange Service Areas</u> (cont'd)

Customer Exchange	Local Calling	Extended Local Calling*
Ashland	Ashland Hayesville Nova Polk Red Haw <u>Savannah</u> Sullivan	Loudonville Perrysville (T)
Ashley	Ashley Delaware Kilbourne Marengo	
Ashville	Ashville Circleville Columbus Lockbourne	
Athens	Albany Amesville Athens Guysville New Marshfield Shade The Plains	Glouster
Attica	Attica Willard	Republic Tiffin
Baltic	Baltic Berlin New Philadelphia Sugarcreek	

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4.0 SERVICE AREAS (cont'd)

4.5 <u>Verizon Exchange Service Areas</u> (cont'd)

(T)

Customer Exchange	Local Calling	Extended Local Calling*
Baltimore	Baltimore Canal Winchester Carroll Lancaster Millersport Pataskala Pleasantville	Columbus Reynoldsburg
Barlow	Barlow Bartlett Marietta Watertown	Belpre Little Hocking
Beach City	Beach City Bolivar Brewster Massillon Navarre Strasburg Wilmot	Canton New Philadelphia
Beaver	Beaver Piketon Waverly	
Bellevue	Bellevue	Clyde Monroeville
Bergholz	Amsterdam Bergholz Harlem Springs	Steubenville Richmond

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4.0 SERVICE AREAS (cont'd)

4.5 <u>Verizon Exchange Service Areas</u> (cont'd)

(T)

Customer Exchange	Local Calling	Extended Local Calling*
Berlin	Baltic Berlin Millersburg Sugarcreek Wilmot	
Berlin Heights	Berlin Heights Huron Norwalk	Milan
Bettsville	Bettsville Fremont Helena Old Fort Tiffin	
Beverly	Beverly Lowell Stockport Watertown Marietta	
Blanchester	Blanchester Butlerville Clarksville Martinsville Wilmington	Cincinnati Little Miami
Bloomville	Bloomville Republic Tiffin	

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4.0 <u>SERVICE AREAS</u> (cont'd)

4.5 <u>Verizon Exchange Service Areas</u> (cont'd)

Customer Exchange	Local Calling	Extended Local Calling*
Bolivar	Beach City Bolivar Canton Mineral City New Philadelphia Strasburg	
Bowerston	Bowerston New Philadelphia Scio Uhrichsville	(T)
Bowling Green	Bowling Green Cygnet Haskins-Tontogany Pemberville Portage Wayne-Bradner Weston	North Baltimore
Bremen	Bremen Lancaster Rushville	Logan
Brewster	Beach City Brewster Massillon Navarre Wilmot	Canton
Brilliant	Brilliant Mingo Junction Smithfield Steubenville	

^{*}Extended Local Service Refer to Sections 5.2.1 and 7.1 for Residential Rates and Sections 5.3.1 and 7.1 for Business Rates

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(T)

4.0 SERVICE AREAS (cont'd)

Verizon Exchange Service Areas (cont'd)

4.5

Customer Exchange	<u>Local Calling</u>	Extended Local Calling*	
Brookville	Brookville Dayton Lewisburg New Lebanon Phillipsburg Trotwood	Englewood	
Brunswick	Brunswick <u>Cleveland Metro</u> Hinckley Valley City	Medina	(T)
Bryan	Bryan Edgerton Edon Evansport Montpelier Ney West Unity	Cooney Pioneer Stryker	

^{*}Extended Local Service Refer to Sections 5.2.1 and 7.1 for Residential Rates and Sections 5.3.1 and 7.1 for Business Rates

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4.0 SERVICE AREAS (cont'd)

4.5 <u>Verizon Exchange Service Areas</u> (cont'd)

Customer Exchange	<u>Local Calling</u>	Extended Local Calling*	
Burbank	Burbank Congress Creston Lodi West Salem Wooster		
Byesville	Byesville Cambridge	Cumberland	
Cadiz	Adena Cadiz Flushing Freeport Hopedale <u>Jewett</u> Scio		(T)
Caldwell	Caldwell Dexter City <u>Summerfield</u>	Cumberland	(T)
Cambridge	Byesville Cambridge New Concord Old Washington	Cumberland Newcomerstown	
Carey	Carey Findlay Upper Sandusky	Vanlue	

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4.0 SERVICE AREAS (cont'd)

4.5 <u>Verizon Exchange Service Areas</u> (cont'd)

(T)

<u>Customer Exchange</u>	<u>Local Calling</u>	Extended Local Calling*
Carrollton	Carrollton Dellroy Harlem Springs Malvern Mechanicstown Pattersonville	Canton
Catawba	Catawba Mechanicsburg Springfield	South Vienna
Celina	Celina Coldwater Maria Stein Mendon Rockford St. Mary's Wabash	Fort Recovery
Chatham	Chatham Medina Spencer	Lodi
Chesapeake	Chesapeake Huntington, WV	Arabia Ironton Guyan

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(T)

4.0 **SERVICE AREAS** (cont'd)

4.5

Verizon Exchange Service Areas (cont'd)

Customer Exchange	<u>Local Calling</u>	Extended Local Calling*
Cheshire Center	Cheshire Center <u>Columbus Metro</u> Delaware Kilbourne Rathbone Sunbury	(T)
Circleville	Ashville Circleville Laurelville Williamsport	Amanda Hallsville
Clarksville	Blanchester Clarksville Wilmington	
Clyde	Clyde	Bellevue Fremont Green Springs

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4.0 SERVICE AREAS (cont'd)

4.5 <u>Verizon Exchange Service Areas</u> (cont'd)

(T)

Customer Exchange	Local Calling	Extended Local Calling*
Coldwater	Celina Coldwater Fort Recovery Maria Stein Wabash	
Congress	Burbank Congress Red Haw West Salem Wooster	
Convoy	Convoy Scott Van Wert Willshire-Wren	
Cooperdale	Cooperdale Coshocton Dresden Frazeysburg Warsaw	
Crestline	Crestline	Galion Mansfield
Creston	Burbank Creston Seville Westfield Center Wooster	Sterling

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4.0 <u>SERVICE AREAS</u> (cont'd)

4.5 <u>Verizon Exchange Service Areas</u> (cont'd)

(T)

Customer Exchange	Local Calling	Extended Local Calling*
Curtice-Oregon	Curtice-Oregon Genoa Toledo	Woodville
Decatur	Decatur Ripley Russellville	Georgetown West Union
Delaware	Ashley Cheshire Center Delaware Kilbourne Ostrander Radnor Rathbone	Columbus Dublin Sunbury Waldo Westerville Worthington Prospect
Dellroy	Carrollton Dellroy	Canton Magnolia-Waynesburg New Philadelphia (N)
Dexter City	Caldwell Dexter City Lower Salem Summerfield	Marietta
Dillonvale-Mt. Pleasant	Adena Dillonvale-Mt. Pleasant Martins Ferry - Bridgeport Smithfield Tiltonville	Steubenville
East Rochester	East Rockester Hanoverton Minerva North Georgetown	

^{*}Extended Local Service Refer to Sections 5.2.1 and 7.1 for Residential Rates and Sections 5.3.1 and 7.1 for Business Rates

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(T)

4.0 <u>SERVICE AREAS</u> (cont'd)

Evansport

4.5 <u>Verizon Exchange Service Areas</u> (cont'd)

<u>Customer Exchange</u>	Local Calling	Extended Local Calling*	
Edgerton	Bryan Edgerton Edon		
Edon	Bryan Edgerton Edon	Cooney	
Elmore	Elmore Toledo Woodville		
Englewood	Dayton Metro Englewood Phillipsburg Trotwood West Milton	Lewisburg Brookville	Τ)

Bryan Defiance Evansport Jewell Ridgeville

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4.0 <u>SERVICE AREAS</u> (cont'd)

4.5 GTE Exchange Service Areas (cont'd)

Customer Exchange	Local Calling	Extended Local Calling*
Farmersville	Dayton Farmersville Germantown Gratis Liberty Miamisburg-West Carrollton New Lebanon West Alexandria	(T)
Fayette	Archbold Fayette Wauseon	Chesterfield
Felicity	Bethel Cincinnati Clermont Felicity Hamersville Higginsport	
Flushing	Cadiz Flushing Freeport St. Clairsville	
Forest	Forest Mt. Blanchard Wharton	Kenton
Fort Recovery	Coldwater Fort Recovery Wabash	Celina

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^{*}Extended Local Service Refer to Sections 5.2.1 and 7.1 for Residential Rates and Sections 5.3.1 and 7.1 for Business Rates

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4.0 <u>SERVICE AREAS</u> (cont'd)

4.5 <u>Verizon Exchange Service Areas</u> (cont'd)

Customer Exchange	Local Calling	Extended Local Calling*
Freeport	Cadiz Flushing Freeport Uhrichville	
Galion	Galion	Crestline Mansfield
Garrettsville	Garrettsville Hiram Parkman Ravenna Windham	
Genoa	Curtice-Oregon Genoa Toledo Woodville	
Georgetown	Georgetown Hamersville Higginsport Mt. Orab Ripley Russellville Sardinia	Decatur
Gibsonburg	Fremont Gibsonburg Helena <u>Woodville</u>	(T)
Grafton	Elyria Grafton North Eaton	Cleveland

^{*}Extended Local Service Refer to Sections 5.2.1 and 7.1 for Residential Rates and Sections 5.3.1 and 7.1 for Business Rates

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4.0 SERVICE AREAS (cont'd)

4.5 <u>Verizon Exchange Service Areas</u> (cont'd)

(T)

Customer Exchange	Local Calling	Extended Local Calling*	
Grand Rapids	Grand Rapids Haskins-Tontogany Maumee Toledo Waterville Weston Whitehouse		
Gratis	Camden Farmersville Germantown Gratis Middletown West Alexandria	Dayton Eaton Miamisburg-West Carrollton	
Green Camp	Green Camp Marion		
Greenfield	Greenfield Leesburg	Rainsboro	
Greenwich	Greenwich Norwalk	Willard	
Guysville	Athens Coolville Guysville		(T)
Hamersville	Felicity Georgetown Hamersville Higginsport Mt. Orab Bethel Cincinnati Clermont		

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4.0 SERVICE AREAS (cont'd)

4.5 <u>Verizon Exchange Service Areas</u> (cont'd)

(T)

Customer Exchange	Local Calling	Extended Local Calling*	
Hanoverton	East Rochester Hanoverton Lisbon North Georgetown Winona Salem		
Harlem Springs	Amsterdam Bergholz Carrollton Harlem Springs Mechanicstown		
Harpster	Harpster Marion Upper Sandusky		
Haskins-Tontogany	Bowling Green Grand Rapids Haskins-Tontogany <u>Toledo</u>	Perrysburg	(N) (C)
Hayesville	Ashland Hayesville		
Helena	Bettsville Fremont Gibsonburg Helena		
Hicksville	Hicksville		
Higginsport	Felicity Georgetown Hamersville Higginsport Cincinnati Clermont	Ripley	

*Extended Local Service Refer to Sections 5.2.1 and 7.1 for Residential Rates and Sections 5.3.1 and 7.1 for Business Rates

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4.0 **SERVICE AREAS** (cont'd)

4.5 Verizon Exchange Service Areas (cont'd)

Extended Local Calling*

(T)

Customer Exchange	Local Calling	Extended Local Calling*
Homerville	Homerville Lodi Spencer West Salem Medina	
Huron	Berlin Heights Huron Sandusky	
Idaho	Idaho Piketon Waverly	
Jackson	Jackson Oak Hill Wellston	
Jenera	Arlington Findlay Jenera Rawson	
Jewett	Cadiz Jewett Scio	
Kelly's Island	Kelly's Island Sandusky	
Kilbourne	Ashley Cheshire Center Columbus Delaware Kilbourne Sunbury	Westerville Worthington

*Extended Local Service Refer to Sections 5.2.1 and 7.1 for Residential Rates and Sections 5.3.1 and 7.1 for Business Rates

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4.0 <u>SERVICE AREAS</u> (cont'd)

4.5 <u>Verizon Exchange Service Areas</u> (cont'd)

(T)

<u>Customer Exchange</u>	Local Calling	Extended Local Calling*
Knoxville	Knoxville Steubenville Toronto	Richmond
Lakeville	Big Prairie Lakeville Loudonville Nashville	
La Rue	La Rue Marion	
Laura	Laura Phillipsburg West Milton	Dayton
Laurelville	Circleville Hallsville Laurelville	
Leesburg	Greenfield Leesburg	Hillsboro
Letart Falls	Letart Falls Pomeroy Portland	
Lewisburg	Brookville Lewisburg West Manchester	Dayton Eaton Englewood

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4.0 <u>SERVICE AREAS</u> (cont'd)

4.5 <u>Verizon Exchange Service Areas</u> (cont'd)

Customer Exchange	<u>Local Calling</u>	Extended Local Calling*
Liberty	Dayton Metro Farmersville Liberty New Lebanon Trotwood	
	Hotwood	
Lodi	Burbank Homerville Lodi Medina Westfield Center West Salem	Chatham Seville
Logan	Logan	Nelsonville Bremen
Loudonville	Lakeville Loudonville Perrysville	Ashland
Lowell	Beverly Lowell Lower Salem Marietta Watertown	
Lower Salem	Dexter City Lower Salem Lowell Marietta	

^{*}Extended Local Service Refer to Sections 5.2.1 and 7.1 for Residential Rates and Sections 5.3.1 and 7.1 for Business Rates

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4.0 SERVICE AREAS (cont'd)

4.5	Verizon Exchange Service Areas (cont'd)

Customer Exchange	Local Calling	Extended Local Calling*
Lynchburg	Danville Hillsboro Lynchburg	
Malvern	Canton Carrollton Malvern Minerva	Magnolia-Waynesburg (N) (N)
Manchester	Manchester West Union	
Marblehead	Marblehead Port Clinton	
Maria Stein	Celina Coldwater Maria Stein Minster Yorkshire	
Marion	Caledonia Green Camp Harpster La Rue Marion Morral Prospect Waldo	Richwood
Martinsville	Blanchester Martinsville New Vienna Wilmington	

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4.0 <u>SERVICE AREAS</u> (cont'd)

4.5 <u>Verizon Exchange Service Areas</u> (cont'd)

(T)

Customer Exchange	Local Calling	Extended Local Calling*
McArthur	McArthur Wilkesville	
McComb	Findlay McComb	
Mechanicsburg	Catawba Mechanicsburg Resaca Urbana Woodstock	
Mechanicstown	Carrollton Harlem Springs Mechanicstown	
Medina	Chatham Lodi Medina Seville Sharon Center Spencer Valley City Westfield Center Homerville	Brunswick Hinckley
Mendon	Celina Mendon	Rockford St. Marys
Milan	Milan Norwalk	Berlin Heights Sandusky

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^{*}Extended Local Service Refer to Sections 5.2.1 and 7.1 for Residential Rates and Sections 5.3.1 and 7.1 for Business Rates

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4.0 SERVICE AREAS (cont'd)

4.5 <u>Verizon Exchange Service Areas</u> (cont'd)

Customer Exchange	Local Calling	Extended Local Calling*
Millersport	Baltimore Hebron Lancaster Millersport Pleasantville Thornville	(N)
Mineral City	Bolivar Mineral City New Philadelphia	Canton Magnolia-Waynesburg
Minerva	Canton East Rochester Malvern Minerva Paris Pattersonville	
Minster	Maria Stein Minster New Bremen	
Monroeville	Monroeville Norwalk	Bellevue
Montpelier	Bryan Montpelier Pioneer West Unity	Cooney
Montrose	Akron Montrose	Sharon Center Richfield

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4.0 <u>SERVICE AREAS</u> (cont'd)

4.5 <u>Verizon Exchange Service Areas</u> (cont'd)

Customer Exchange	Local Calling	Extended Local Calling*
Morning Sun	Camden Morning Sun Oxford West College Corner, IN Eaton Hamilton	
Morral	Marion Morral	
Mowrystown	Danville Hillsboro Mowrystown Sardinia Sugar Tree Ridge	
Mt. Blanchard	Arlington Findlay Forest Mt. Blanchard Vanlue Wharton	
Mt. Orab	Cincinnati Clermont Fayetteville Georgetown Hamersville Mt. Orab Sardinia Williamsburg	(T)
Nevada	Bucyrus Nevada Upper Sandusky	

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4.0 SERVICE AREAS (cont'd)

4.5 <u>Verizon Exchange Service Areas</u> (cont'd)

<u>Local Calling</u>	Extended Local Calling*	
Minster New Bremen St. Mary's	New Knoxville	
<u>Dayton</u> New Burlington Wilmington Xenia	<u>Waynesville</u>	(N) (N)
Cambridge New Concord Norwich		
Brookville Dayton Farmersville Liberty New Lebanon Trotwood West Alexandria		
New London Norwalk	Nova	
New Marshfield Athens	Albany Nelsonville	
Baltic Bolivar Bowerston Gnadenhutten Mineral City New Philadelphia Strasburg Sugarcreek Newcomerstown Urichsville	Beach City Dellroy	
	Minster New Bremen St. Mary's Dayton New Burlington Wilmington Xenia Cambridge New Concord Norwich Brookville Dayton Farmersville Liberty New Lebanon Trotwood West Alexandria New London Norwalk New Marshfield Athens Baltic Bolivar Bowerston Gnadenhutten Mineral City New Philadelphia Strasburg Sugarcreek Newcomerstown	Minster New Bremen St. Mary's Dayton New Burlington Wilmington Wenington Wenesville New Concord Norwich Brookville Dayton Farmersville Liberty New Lebanon Trotwood West Alexandria New London Norwalk New Marshfield Albany Athens Baltic Bolivar Bowerston Gnadenhutten Mineral City New Philadelphia Strasburg Sugarcreek New Concord Norwille

^{*}Extended Local Service Refer to Sections 5.2.1 and 7.1 for Residential Rates and Sections 5.3.1 and 7.1 for Business Rates

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4.0 <u>SERVICE AREAS</u> (cont'd)

4.5 <u>Verizon Exchange Service Areas</u> (cont'd)

(T)

Customer Exchange	Local Calling	Extended Local Calling*	
New Vienna	Martinsville New Vienna Sabina Wilmington		
New Washington	New Washington	Willard	
Ney	Bryan Defiance Ney		
North Baltimore	Bloomdale Cygnet North Baltimore Van Buren	Bowling Green Findlay	
North Eaton	Columbia Station Elyria Grafton North Eaton	Cleveland Metro	(N)
North Georgetown	Alliance Damascus East Rochester Hanoverton North Georgetown Sebring Winona		
North Star	North Star Rossburg Yorkshire	Versailles	

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0 <u>SERVICE AREAS</u> (cont'd)

4.5 <u>Verizon Exchange Service Areas</u> (cont'd)

Customer Exchange	Local Calling	Extended Local Calling*	
Norwalk	Berlin Heights Greenwich Milan Monroeville Norwalk Wakeman New London		
Oak Harbor	Oak Harbor	Port Clinton Toledo	
Oak Hill	Jackson Oak Hill		
Oberlin	Elyria Oberlin	Lorain Wellington	
Ohio City	Ohio City Rockford Vanwert Willshire-Wren		
Ostrander	Delaware Ostrander Radnor Rathbone		
Oxford	Cincinnati Hamilton Morning Sun Oxford West College Corner, IN	Seven Mile	
Paris	Alliance Canton Minerva Paris		
Payne	Paulding Payne		

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4.0 <u>SERVICE AREAS</u> (cont'd)

4.5 <u>Verizon Exchange Service Areas</u> (cont'd)

(T)

Customer Exchange	Local Calling	Extended Local Calling*
Peebles	Peebles Seaman Sinking Springs West Union	
Pemberville	Bowling Green Pemberville	
Perrysville	Loudonville Perrysville	Ashland
Phillipsburg	Brookville Dayton Englewood Laura Phillipsburg West Milton	
Piketon	Beaver Idaho Waverly Piketon	
Pioneer	Montpelier Pioneer West Unity Ransom, MI	Bryan

^{*}Extended Local Service Refer to Sections 5.2.1 and 7.1 for Residential Rates and Sections 5.3.1 and 7.1 for Business Rates

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4.0 SERVICE AREAS (cont'd)

4.5 <u>Verizon Exchange Service Areas</u> (cont'd)

(T)

Customer Exchange	Local Calling	Extended Local Calling*
Plain City	Columbus Metro Plain City Resaca	(T)
Pleasantville	Baltimore Lancaster Millersport Pleasantville Rushville Thornville	
Plymouth	Plymouth Willard	
Polk	Ashland Polk Red Haw Savannah Sullivan West Salem	

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4.0 SERVICE AREAS (cont'd)

4.5 <u>Verizon Exchange Service Areas</u> (cont'd)

(T)

<u>Customer Exchange</u>	Local Calling	Extended Local Calling*
Pomeroy	Chester Letart Falls Pomeroy Portland Mason, WV	Cheshire Shade
Port Clinton	Marblehead Port Clinton	Oak Harbor Put-In-Bay
Portland	Letart Falls Pomeroy Portland	
Portsmouth	Minford-Stockdale Portsmouth South Shore, KY	
Port William	Port William Sabina Wilmington	Xenia
Prospect	Marion Prospect Radnor Richwood	Delaware
Put-In-Bay	Put-In-Bay	Port Clinton
Radnor	Delaware Ostrander Prospect Radnor	

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^{*}Extended Local Service Refer to Sections 5.2.1 and 7.1 for Residential Rates and Sections 5.3.1 and 7.1 for Business Rates

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4.0 SERVICE AREAS (cont'd)

4.5 <u>Verizon Exchange Service Areas</u> (cont'd)

Customer Exchange	Local Calling	Extended Local Calling*	
Rathbone	Cheshire Center <u>Columbus Metro</u> Delaware Ostrander Rathbone		(T)
Rawson	Findlay Jenera Rawson		
Red Haw	Ashland Congress Polk Red Haw West Salem		
Republic	Bloomville Green Springs Republic Tiffin	Attica	

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^{*}Extended Local Service Refer to Sections 5.2.1 and 7.1 for Residential Rates and Sections 5.3.1 and 7.1 for Business Rates

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4.0 SERVICE AREAS (cont'd)

4.5 <u>Verizon Exchange Service Areas</u> (cont'd)

Customer Exchange	Local Calling	Extended Local Calling*	
Resaca	Alton Columbus Hilliard London Mechanicsburg Milford Center Plain City Resaca West Jefferson		
Richmond	Amsterdam Richmond Steubenville	Bergholz Knoxville	
Richwood	Magnetic Springs Prospect Richwood	Marion Marysville York Center	
Russellville	Decatur Georgetown Ripley Russellville	Sardinia	(T)
Sabina	New Vienna Port William Sabina Wilmington		
Sardinia	Georgetown Mt. Orab Mowrystown Sardinia	Winchester Cincinnati Clermont Williamsburg	

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4.0 SERVICE AREAS (cont'd)

4.5 <u>Verizon Exchange Service Areas</u> (cont'd)

<u>Customer Exchange</u>	<u>Local Calling</u>	Extended Local Calling*
Savannah	Ashland Polk Savannah	
Scio	Bowerston	(T)
	Cadiz <u>Jewett</u> Scio	(T)
Scott	Convoy Grover Hill Scott Van Wert	
Seaman	Peebles Seaman West Union Winchester	
Seville	Creston Medina Seville Westfield Center	Lodi
Shade	Athens Shade	Albany Pomeroy
Sharon Center	Akron Medina Sharon Center Wadsworth	Montrose

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4.0 SERVICE AREAS (cont'd)

4.5 <u>Verizon Exchange Service Areas</u> (cont'd)

(T)

Customer Exchange	Local Calling	Extended Local Calling*
Sinking Spring	Peebles Sinking Spring	Hillsboro
Smithfield	Brilliant Dillonvale-Mt. Pleasant Smithfield Steubenville	Tiltonsville
Spencer	Chatham Homerville Medina Spencer	Wellington
Spencerville	Lima Spencerville Venedocia	Buckland
St. Marys	Celina New Bremen St. Marys	New Knoxville Mendon
Strasburg	Beach City Bolivar New Philadelphia Strasburg	
Sugarcreek	Baltic Berlin New Philadelphia Sugarcreek	Wilmot
Summerfield	Caldwell Dexter City Summerfield	

^{*}Extended Local Service Refer to Sections 5.2.1 and 7.1 for Residential Rates and Sections 5.3.1 and 7.1 for Business Rates

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4.0 SERVICE AREAS (cont'd)

4.5 <u>Verizon Exchange Service Areas</u> (cont'd)

Customer Exchange	Local Calling	Extended Local Calling*	
Sylvania	Lost Penninsula, MI Sylvania <u>Toledo Metro</u>	Richfield Center	(T)
The Plains	Athens The Plains	Nelsonville	
Tiltonsville	Dillonvale Martins Ferry-Bridgeport Tiltonsville	Smithfield Steubenville	
Tipp City	Christiansburg Dayton New Carlisle Tipp City Troy	Vandalia West Milton	
Trotwood	Brookville Dayton Metro Englewood Liberty New Lebanon Trotwood		(T)

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4.0 SERVICE AREAS (cont'd)

4.5 <u>Verizon Exchange Service Areas</u> (cont'd)

(T)

Customer Exchange	Local Calling	Extended Local Calling*
Troy	Christiansburg Covington New Carlisle Pleasant Hill Tipp City Troy West Milton	Dayton Piqua Vandalia
Valley City	Brunswick Medina Valley City	Cleveland
Van Buren	Arcadia Findlay North Baltimore Van Buren	
Wadsworth	Akron Rittman Sharon Center Wadsworth	
Wakeman	Norwalk Wakeman	
Waldo	Marion Waldo	Delaware
Warsaw	Cooperdale Coshocton Warsaw	

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4.0 <u>SERVICE AREAS</u> (cont'd)

4.5 <u>Verizon Exchange Service Areas</u> (cont'd)

(T

Customer Exchange	Local Calling	Extended Local Calling*	
Watertown	Barlow Bartlett Beverly Lowell Marietta Stockport Watertown		
Waverly	Beaver Idaho Piketon <u>Waverly</u>		(N)
Wayne-Bradner	Bowling Green <u>Wayne-Bradner</u>		(N)
Wellington	Elyria Wellington	Oberlin Spencer	
Wellston	Jackson Wellson		
West Alexandria	Eaton Farmersville Gratis New Lebanon West Alexandria	Dayton	
Westfield Center	Creston Lodi Medina Seville Westfield Center		

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4.0 <u>SERVICE AREAS</u> (cont'd)

4.5 <u>Verizon Exchange Service Areas</u> (cont'd)

Customer Exchange	Local Calling	Extended Local Calling*	
West Milton	Dayton Englewood Laura Phillipsburg Troy West Milton	Tipp City Vandalia	(N)
Weston	Bowling Green Deshler Grand Rapids Weston		
West Salem	Burbank Congress Homerville Lodi Polk Red Haw West Salem	Wooster	
West Union	Manchester Peebles Seaman West Union	Decatur Winchester	(N)
West Unity	Bryan Montpelier Pioneer West Unity		

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4.0 SERVICE AREAS (cont'd)

4.5 <u>Verizon Exchange Service Areas</u> (cont'd)

(T)

Customer Exchange	Local Calling	Extended Local Calling*
Wharton	Forest Mt. Blanchard Upper Sandusky Vanlue Wharton	
Wilkesville	Albany McArthur Wilkesville	
Willard	Plymouth Willard Attica	Greenwich New Washington
Williamsport	Circleville Williamsport	Mt. Sterling
Willshire-Wren	Convoy Ohio City Rockford Vanwert Willshire-Wren	
Wilmington	Blanchester Clarksville Martinsville New Burlington New Vienna Port William Sabina Wilmington	(T)
Wilmot	Beach City Brewster Massillon Wilmot Berlin	Apple Creek Kidron Sugarcreek (N)
	Millersburg <u>Wooster</u>	(N)

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4.0 SERVICE AREAS (cont'd)

4.5 <u>Verizon Exchange Service Areas</u> (cont'd)

<u>Customer Exchange</u>	Local Calling	Extended Local Calling*
Winona	Damascus Hanoverton Lisbon North Georgetown Salem Winona	(T)
Woodstock	Mechanicsburg Milford Center North Lewisburg Woodstock Marysville Urbana	
Yorkshire	Maria Stein North Star Versailles Yorkshire	

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4.0 SERVICE AREAS (cont'd)

4.5A Verizon Calling Areas

(T)

Geographically-defined Local Calling Areas are associated with each Exchange Service provided pursuant to Section 5.1.

For resale and unbundled local service, the local calling zones will mirror **Verizon** as detailed in Section 4.5.

(T)

A) <u>Metropolitan Areas</u>

1) The exchange areas included in the Cleveland Metropolitan Area are as follows:

North Royalton Cleveland Bedford Olmstead Falls Strongsville Berea Brecksville Terrace Chagrin Falls Trinity Gates Mills Victory Hillcrest Wickliffe Independence Willoughby

Montrose

2) The exchange areas included in the Columbus Metropolitan Area are as follows:

Columbus Hilliard
Alton Lockbourne
Canal Winchester New Albany
Dublin Reynoldsburg
Gahanna Westerville
Grove City West Jefferson
Groveport Worthington

Harrisburg

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Communication Options, Inc. 5979 East Livingston Ave., Suite 210 Columbus, Ohio 43232 NEC PUCO Tariff No. 1 1st Revised Page 109-44 Replaces New Original Page 109-44

4.0 <u>SERVICE AREAS</u> (cont'd)

4.5A <u>Verizon Calling Areas</u> (cont'd)

(T)

- A) <u>Metropolitan Areas</u> (cont'd)
 - 3) The exchange areas included in the Dayton Metropolitan Area are as follows:

Dayton Fairborn

Beavercreek Miamisburg-West Carrollton

Bellbrook Vandalia

Centerville

4) The exchange areas included in the Toledo Metropolitan Area are as follows:

Toledo Holland Maumee Perrysburg

Whitehouse

5) The exchange areas included in the Cincinnati Metropolitan Area are as follows:

Cincinnati Bethany
Bethel Clermont
Hamilton Harrison
Little Miami Newtonsville
Reily Shandon

Williamsburg

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Communication Options, Inc. 921 Eastwind Dr, Suite 104 Westerville, Ohio 43081

NEC PUCO Tariff No. 1 2nd Revised Page 110-0 Replaces 1st Revised Page 110-0

4.0 SERVICE AREAS (cont'd)

4.6 **Sprint Exchange Classification**

- 4.6.1 For the purpose of determining exchange service monthly base rates, exchanges are classified in rate groups according to the total exchange access lines in a local service area. The local service area is the area within which customers make calls without the payment of message toll charges and may include one or more exchanges. For the purpose of this regulation, "main telephone" is the total number of main stations, equivalent main stations, Centrex main stations, PBX trunk lines and Key System trunk lines.
- 4.6.2 Rate Group Classification and Limits:

Exchange Rate Group	Total Exchar <u>In Local</u>	_		
Schedule 1	1	to	2,000	(T)
Schedule 2	2,001	to	4,000	1
Schedule 3	4,001	to	6,000	
Schedule 4	6,001	to	12,000	
Schedule $\overline{\underline{5}}$	12,001	to	25,000	
Schedule $\overline{\underline{6}}$	25,001	to	50,000	
Schedule $\frac{7}{2}$	50,001	to	100,000	
Schedule $\overline{\underline{8}}$	100,001	to	200,000	
Schedule $\overline{\underline{9}}$	200,001	to	750,000	(T)
Schedule 10 (Mason – Business Only)	<u>200,001</u>	<u>to</u>	750,000	(N)
Schedule 11 (Lebanon Only)	200,001	<u>to</u>	750,000	
Schedule 12 (Lima Only)	50,001	to	100,000	
Schedule 13 (Mansfield Only)	50,001	to	100,000	
Schedule 14 (Warren Only)	<u>200,001</u>	to	750,000	(N)

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Communication Options, Inc. 921 Eastwind Dr, Suite 104 Westerville, Ohio 43081

NEC PUCO Tariff No. 1 12th Revised Page 110-1 Replaces 11th Revised Page 110-1

4.0 SERVICE AREAS (cont'd)

4.7 **Sprint Exchange Areas**

Exchange Area	Schedule	Exchange Area	Schedule	Exchange Area	Schedul	<u>e</u>
Ada	8	Camden	4	Gettysburg	5	
Adamsville	7	Cardington	6	Glenmont	4	
Adario	6	Centerburg	8	Glouster	<u>6</u>	(C)
Alexandria	<u>9</u>	Chatfield	4	Gomer	7	(C)
Alger	7	Chesterhill	<u>6</u>	Greene	7	
Andover	6	Chesterville	6	Green Springs	7	(C)
Anna	5	Cortland	9	Greenville	6	
Ansonia	6	Crooksville	<u>7</u>	Grelton-Malinta	4	
Apple Creek	5	Croton	7	Hamler	5	(C)
Arcanum	6	Cygnet	6	Hartford	7	
Archbold	6	Damascus	8	Hebron	8	
Bartlett	<u>6</u>	Danville	6	Holgate	5	
Beaverdam	6	Defiance	5	Hollansburg	5	(C)
Belle Center	6	DeGraff	7	Holmesville	6	
Bellefontaine	6	Delphos	7	Huntsville	5	
Bellville	7	Deshler	7	Jackson Center	7	
Berlin Center	8	Dunkirk	5	Jefferson	7	
Big Prairie	6	East Liberty	6	Jewell	4	
Bloomdale	7	Eaton	5	Johnston	7	
Bluffton	7	Eldorado	6	Johnstown	<u>9</u>	
Botkins	6	Elida	7	Johnsville	7	(C)
Bradford	7	Florida	5	Junction City	7	(-)
Bristolville	7	Fort Loramie	6	Kidron	7	
Bucyrus	6	Frazeysburg	8	Killbuck	5	
Butler	7	Fredericksburg	6	Kinsman	7	
Byhalia	<u>6</u>	Fredericktown	7	Lafayette	7	
Cairo	7	Gambier	5	Lake Milton	<u>9</u>	(C)
Caledonia	6	Gerald	5	Lebanon	<u>11</u>	(C)
				Lexington	7	(C)

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NEC PUCO Tariff No. 1 11th Revised Page 110-2 Replaces 10th Revised Page 110-2

4.0 SERVICE AREAS (cont'd)

4.7 Sprint Exchange Areas (cont'd)

Exchange Area	Schedule	Exchange Area	Schedule	Exchange Area	Schedule	
Liberty Center	6	New Paris	6	South Lebanon	9	
Lima	<u>12</u>	Newton Falls	7	Sterling	6	(C)
Lucas	7	New Winchester	7	Stockport	4	(-)
Luckey	7	North Benton	9	Stony Ridge	9	
Lykens	6	North Lewisburg	6	Stryker	6	
Lyons	5	Old Fort	6	Sunbury	9	
Magnetic Springs	6	Orrville	6	Swanton	9	
Mansfield	<u>13</u>	Ottawa	6	Utica-Homer	7	(C)
Marengo	5	Pataskala	9	Van Wert	5	
Marshallville	6	Pennsville	4	Venedocia	7	
Martinsburg	6	Portage	6	Versailles	7	
Marysville	5	Raymond	5	Warren	<u>14</u>	(C)
Mason (Residential)	9	Reinersville-Hackney	4	Waterville	9	
Mason (Business)	<u>10</u>	Richfield Center-Berkey	9	Wauseon	6	(C)
McConnelsville	5	Ridgeway	5	Wayland	7	(C)
Metamora	9	Risingsun	7	Waynesfield	7	(0)
Milford Center	6	Rittman	9	Waynesville	9	
Millersburg	6	Rockford	5	West Liberty	6	
Moline	9	Rosewood	6	West Manchester	6	
Morrow	9	Rossburg	6	West Mansfield	6	
Mt. Gilead	7	Rushsylvania	5	Westminster	7	
Mt. Sterling	<u>9</u>	Russells Point	5	Windham	7	
Mt. Vernon	6	Shelby	7	Woodville	9	(C)
Mt. Victory	6	Shiloh	7	Wooster	7	(C)
Napoleon	5	Shreve	6	York Center	5	
Nashville	6	Sidney	6			
New Lyme	6	Smithville	6			
New Madison	5					

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NEC PUCO Tariff No. 1 2nd Revised Page 110-0 Replaces 1st Revised Page 110-0

4.0 SERVICE AREAS (cont'd)

4.6 **Sprint Exchange Classification**

- 4.6.1 For the purpose of determining exchange service monthly base rates, exchanges are classified in rate groups according to the total exchange access lines in a local service area. The local service area is the area within which customers make calls without the payment of message toll charges and may include one or more exchanges. For the purpose of this regulation, "main telephone" is the total number of main stations, equivalent main stations, Centrex main stations, PBX trunk lines and Key System trunk lines.
- 4.6.2 Rate Group Classification and Limits:

Exchange Rate Group	Total Exchar <u>In Local</u>	_		
Schedule 1	1	to	2,000	(T)
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Schedule 3	4,001	to	6,000	
Schedule 4	6,001	to	12,000	
Schedule $\overline{\underline{5}}$	12,001	to	25,000	
Schedule $\overline{\underline{6}}$	25,001	to	50,000	
Schedule $\frac{7}{2}$	50,001	to	100,000	
Schedule $\overline{\underline{8}}$	100,001	to	200,000	
Schedule $\overline{\underline{9}}$	200,001	to	750,000	(T)
Schedule 10 (Mason – Business Only)	<u>200,001</u>	<u>to</u>	750,000	(N)
Schedule 11 (Lebanon Only)	200,001	to	750,000	
Schedule 12 (Lima Only)	50,001	to	100,000	
Schedule 13 (Mansfield Only)	50,001	to	100,000	
Schedule 14 (Warren Only)	<u>200,001</u>	to	750,000	(N)

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NEC PUCO Tariff No. 1 12th Revised Page 110-1 Replaces 11th Revised Page 110-1

4.0 SERVICE AREAS (cont'd)

4.7 **Sprint Exchange Areas**

Exchange Area	Schedule	Exchange Area	Schedule	Exchange Area	Schedul	<u>e</u>
Ada	8	Camden	4	Gettysburg	5	
Adamsville	7	Cardington	6	Glenmont	4	
Adario	6	Centerburg	8	Glouster	<u>6</u>	(C)
Alexandria	<u>9</u>	Chatfield	4	Gomer	7	(C)
Alger	7	Chesterhill	<u>6</u>	Greene	7	
Andover	6	Chesterville	6	Green Springs	7	(C)
Anna	5	Cortland	9	Greenville	6	
Ansonia	6	Crooksville	<u>7</u>	Grelton-Malinta	4	
Apple Creek	5	Croton	7	Hamler	5	(C)
Arcanum	6	Cygnet	6	Hartford	7	
Archbold	6	Damascus	8	Hebron	8	
Bartlett	<u>6</u>	Danville	6	Holgate	5	
Beaverdam	6	Defiance	5	Hollansburg	5	(C)
Belle Center	6	DeGraff	7	Holmesville	6	
Bellefontaine	6	Delphos	7	Huntsville	5	
Bellville	7	Deshler	7	Jackson Center	7	
Berlin Center	8	Dunkirk	5	Jefferson	7	
Big Prairie	6	East Liberty	6	Jewell	4	
Bloomdale	7	Eaton	5	Johnston	7	
Bluffton	7	Eldorado	6	Johnstown	<u>9</u>	
Botkins	6	Elida	7	Johnsville	7	(C)
Bradford	7	Florida	5	Junction City	7	(-)
Bristolville	7	Fort Loramie	6	Kidron	7	
Bucyrus	6	Frazeysburg	8	Killbuck	5	
Butler	7	Fredericksburg	6	Kinsman	7	
Byhalia	<u>6</u>	Fredericktown	7	Lafayette	7	
Cairo	7	Gambier	5	Lake Milton	<u>9</u>	(C)
Caledonia	6	Gerald	5	Lebanon	<u>11</u>	(C)
				Lexington	7	(C)

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NEC PUCO Tariff No. 1 11th Revised Page 110-2 Replaces 10th Revised Page 110-2

4.0 SERVICE AREAS (cont'd)

4.7 Sprint Exchange Areas (cont'd)

Exchange Area	Schedule	Exchange Area	Schedule	Exchange Area	Schedule	
Liberty Center	6	New Paris	6	South Lebanon	9	
Lima	<u>12</u>	Newton Falls	7	Sterling	6	(C)
Lucas	7	New Winchester	7	Stockport	4	(-)
Luckey	7	North Benton	9	Stony Ridge	9	
Lykens	6	North Lewisburg	6	Stryker	6	
Lyons	5	Old Fort	6	Sunbury	9	
Magnetic Springs	6	Orrville	6	Swanton	9	
Mansfield	<u>13</u>	Ottawa	6	Utica-Homer	7	(C)
Marengo	5	Pataskala	9	Van Wert	5	
Marshallville	6	Pennsville	4	Venedocia	7	
Martinsburg	6	Portage	6	Versailles	7	
Marysville	5	Raymond	5	Warren	<u>14</u>	(C)
Mason (Residential)	9	Reinersville-Hackney	4	Waterville	9	
Mason (Business)	<u>10</u>	Richfield Center-Berkey	9	Wauseon	6	(C)
McConnelsville	5	Ridgeway	5	Wayland	7	(C)
Metamora	9	Risingsun	7	Waynesfield	7	(0)
Milford Center	6	Rittman	9	Waynesville	9	
Millersburg	6	Rockford	5	West Liberty	6	
Moline	9	Rosewood	6	West Manchester	6	
Morrow	9	Rossburg	6	West Mansfield	6	
Mt. Gilead	7	Rushsylvania	5	Westminster	7	
Mt. Sterling	<u>9</u>	Russells Point	5	Windham	7	
Mt. Vernon	6	Shelby	7	Woodville	9	(C)
Mt. Victory	6	Shiloh	7	Wooster	7	(C)
Napoleon	5	Shreve	6	York Center	5	
Nashville	6	Sidney	6			
New Lyme	6	Smithville	6			
New Madison	5					

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NEC PUCO Tariff No. 1 1st Revised Page 110-3A Replaces New Original Page 110-3A

4.0 SERVICE AREAS (cont'd)

4.8 Sprint Exchange Service Areas

Customer Exchange	Local Calling	Extended Local Calling*
Ada	Ada Alger Bluffton Dunkirk Findlay Kenton Lafayette Lima Westminster	(N) (N) (N) (C) (N)
Adamsville	Adamsville Cambridge Conesville Dresden New Concord Norwich West Lafayette Zanesville	
Adario	Adario Mansfield Shiloh	
Alexandria	Alexandria Columbus Granville Johnstown Newark Pataskala Reynoldsburg	
Alger	Ada Alger Belle Center Kenton Lima Waynesfield Westminster	(N) (N) (C) (N)

^{*}Extended Local Service Refer to Sections 5.2.1 and 7.1 for Residential Rates and Sections 5.3.1 and 7.1 for Business Rates

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Filed under authority of Order of the Public Utilities Commission of Ohio, in Case No. 02-2468-TP-ATA

LOCAL EXCHANGE SERVICE

Communication Options, Inc. 5979 East Livingston Ave., Suite 210 Columbus, Ohio 43232

NEC PUCO Tariff No. 1 1st Revised Page 110-3B Replaces New Original Page 110-3B

4.0 SERVICE AREAS (cont'd)

4.8 Sprint Exchange Service Areas

Customer Exchange	Local Calling	Extended Local Calling*	
Andover	Andover		/1/
	Ashtabula		1
	Colebrook		
	Dorset		
	Greene		
	Jefferson		
	Kinsman		
	New Lyme		
	Pierpont		/1/
Anna	Anna		
	Botkins		
	Fort Loramie		
	Jackson Center		
	Sidney		

^{*}Extended Local Service Refer to Sections 5.2.1 and 7.1 for Residential Rates and Sections 5.3.1 and 7.1 for Business Rates

/1/ Material formerly appeared on New Original Page 110-3A

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NEC PUCO Tariff No. 1 2nd Revised Page 110-4 Replaces 1st Revised Page 110-4

4.0 SERVICE AREAS (cont'd)

4.8 Sprint Exchange Service Areas (cont'd)

Customer Exchange	Local Calling	Extended Local Calling*	
Ansonia	Ansonia Arcanum Bradford Gettysburg Greenville Hollansburg New Madison Rossburg Union City, OH Versailles		(N
Apple Creek	Apple Creek Fredericksburg Kidron Orrville Wooster	<u>Wilmot</u>	(N
Arcanum	Ansonia Arcanum Bradford Eldorado Gettysburg Greenville Hollansburg		
	<u>Laura</u> New Madison Phillipsburg		(N) (N)
	Rossburg Union City, OH		(N)
	Versailles West Manchester		(21)
Archbold	Archbold Bryan		
	Evansport		(N) (N)
	Fayette <u>Napoleon</u>		
	Ridgeville Corners		(N)
	Stryker Wauseon		(C)
	West Unity		(N)

^{*}Extended Local Service Refer to Sections 5.2.1 and 7.1 for Residential Rates and Sections 5.3.1 and 7.1 for Business Rates

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NEC PUCO Tariff No. 1 1st Revised Page 110-5A Replaces New Original Page 110-5A

4.0 SERVICE AREAS (cont'd)

4.8 Sprint Exchange Service Areas (cont'd)

Customer Exchange	Local Calling	Extended Local Calling*
Bartlett	Amesville Athens Barlow Bartlett Beverly Chesterhill Little Hocking Marietta Watertown	(N) (N) (C)
Beaverdam	Beaverdam Bluffton Cairo Lafayette Lima	
Belle Center	Alger Belle Center Bellefontaine Huntsville Kenton Ridgeway Rushsylvania Russells Point Waynesfield	
Bellefontaine	Belle Center Bellefontaine DeGraff East Liberty Huntsville Jackson Center Mt Victory North Lewisburg Ridgeway Rushsylvania Russells Point Waynesfield West Liberty West Mansfield	

*Extended Local Service Refer to Sections 5.2.1 and 7.1 for Residential Rates and Sections 5.3.1 and 7.1 for Business Rates

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LOCAL EXCHANGE SERVICE

Communication Options, Inc. 5979 East Livingston Ave., Suite 210 Columbus, Ohio 43232 NEC PUCO Tariff No. 1 1st Revised Page 110-5B Replaces New Original Page 110-5B

Extended Local Calling*

4.0 SERVICE AREAS (cont'd)

Customer Exchange

4.8 Sprint Exchange Service Areas (cont'd)

Bellville	Bellville	
	Butler	
	<u>Chesterville</u>	
	Fredericktown	(N)
	<u>Johnsville</u>	(N) (N)
	Lexington	(N)
	Lucas	(14)

^{*}Extended Local Service Refer to Sections 5.2.1 and 7.1 for Residential Rates and Sections 5.3.1 and 7.1 for Business Rates

Mansfield

Local Calling

/1/ Material formerly appeared on 1st Revised Page 110-5

Issued: June 24, 2002 Effective: July 24, 2002

Filed under authority of Order of the Public Utilities Commission of Ohio, in Case No. 02-1539-TP-ATA

NEC PUCO Tariff No. 1 1st Revised Page 110-6A Replaces New Original Page 110-6A

4.0 SERVICE AREAS (cont'd)

4.8 Sprint Exchange Service Areas (cont'd)

Customer Exchange	Local Calling	Extended Local Calling*
Berlin Center	Berlin Center	
	Canfield	
	Damascus	
	Lake Milton	
	North Benton	
	North Jackson	
	Salem	
	Youngstown	
Big Prairie	Big Prairie	
	Lakeville	
	Millersburg	
	Nashville	
	Shreve	
	Wooster	
Bloomdale	Arcadia	
	Bloomdale	
	Bowling Green	
	Cygnet	
	Findlay	
	Fostoria	
	North Baltimore	
	<u>Portage</u>	
	Van Buren	(T)
	Wayne-Bradner	
Bluffton	Ada	
	Beaverdam	
	Bluffton	
	Cairo	
	Findlay	
	Lafayette	
	Lima	
	Ottawa	
	Pandora	

^{*}Extended Local Service Refer to Sections 5.2.1 and 7.1 for Residential Rates and Sections 5.3.1 and 7.1 for Business Rates

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NEC PUCO Tariff No. 1

Communication Options, Inc. 5979 East Livingston Ave., Suite 210 Columbus, Ohio 43232

New Original Page 110-6B

4.0 <u>SERVICE AREAS</u> (cont'd)

4.8 Sprint Exchange Service Areas (cont'd)

Customer Exchange	Local Calling	Extended Local Calling*
_	-	
D. d.		
Botkins	Anna	
	Botkins	
	Fort Loramie	
	Jackson Center	
	Sidney	
	Wapakoneta	
	_	

^{*}Extended Local Service Refer to Sections 5.2.1 and 7.1 for Residential Rates and Sections 5.3.1 and 7.1 for Business Rates

Issued: September 25, 2002 Effective: November 1, 2002

^{/1/} Material formerly appeared on 3rd Revised Page 110-6

NEC PUCO Tariff No. 1 New Original Page 110-7A Replaces 3rd Revised Page 110-7

4.0 SERVICE AREAS (cont'd)

4.8 Sprint Exchange Service Areas (cont'd)

Customer Exchange	Local Calling	Extended Local Calling*
Bradford	Ansonia Arcanum Bradford Covington Gettysburg Greenville Hollansburg Laura New Madison Piqua Rossburg Troy Versailles	
Bristolville	Bristolville Cortland Greene Johnston Mesopotamia North Bloomfield Warren	
Bucyrus	Bucyrus Chatfield Crestline Galion Lykens Nevada Shelby New Winchester	
Butler	Bellville Butler <u>Danville</u> <u>Fredericktown</u> Lexington Lucas Mansfield	(N) (N)
	Mt Vernon	(N)

^{*}Extended Local Service Refer to Sections 5.2.1 and 7.1 for Residential Rates and Sections 5.3.1 and 7.1 for Business Rates

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LOCAL EXCHANGE SERVICE

Communication Options, Inc. 5979 East Livingston Ave., Suite 210 Columbus, Ohio 43232 NEC PUCO Tariff No. 1 New Original Page 110-7B

4.0 SERVICE AREAS (cont'd)

4.8 Sprint Exchange Service Areas (cont'd)

Customer ExchangeLocal CallingExtended Local Calling*ByhaliaByhaliaMarysvilleMt. VictoryRichwoodRichwoodWest Mansfield
York Center

/1/ Material formerly appeared on 3rd Revised Page 110-7

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^{*}Extended Local Service Refer to Sections 5.2.1 and 7.1 for Residential Rates and Sections 5.3.1 and 7.1 for Business Rates

LOCAL EXCHANGE SERVICE

Communication Options, Inc. 5979 East Livingston Ave., Suite 210 Columbus, Ohio 43232

NEC PUCO Tariff No. 1 New Original Page 110-8A Replaces 2nd Revised Page 110-8

4.0 SERVICE AREAS (cont'd)

4.8 Sprint Exchange Service Areas (cont'd)

<u>Customer Exchange</u>	Local Calling	Extended Local Calling*
Cairo	Beaverdam Bluffton Cairo Columbus Grove Gomer Lima Vaughnsville	(N)
Caledonia	Caledonia Galion Mt. Gilead Marion New Winchester	
Camden	Camden Eaton Eldorado Gratis Morning Sun New Paris West Manchester	
Cardington	Ashley Cardington Chesterville Marengo Marion Mt. Gilead Waldo	

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^{*}Extended Local Service Refer to Sections 5.2.1 and 7.1 for Residential Rates and Sections 5.3.1 and 7.1 for Business Rates

New Original Page 110-8B

4.0 <u>SERVICE AREAS</u> (cont'd)

4.8 Sprint Exchange Service Areas (cont'd)

Customer Exchange	Local Calling	Extended Local Calling*
Centerburg	Centerburg Chesterville Croton Delaware Kilbourne Marengo Mt Gilead Mt. Vernon Newark Sunbury Utica-Homer	/1/ (N
Chatfield	Bucyrus Chatfield Lykens	/1/

^{*}Extended Local Service Refer to Sections 5.2.1 and 7.1 for Residential Rates and Sections 5.3.1 and 7.1 for Business Rates

/1/ Material formerly appeared on 2nd Revised Page 110-8

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LOCAL EXCHANGE SERVICE

Communication Options, Inc. 5979 East Livingston Ave., Suite 210 Columbus, Ohio 43232

NEC PUCO Tariff No. 1 3rd Revised Page 110-9A Replaces 2nd Revised Page 110-9A

4.0 SERVICE AREAS (cont'd)

4.8 Sprint Exchange Service Areas (cont'd)

Customer Exchange	Local Calling	Extended Local Calling*	
Chesterhill	Amesville		
	<u>Athens</u>	(N)	
	Bartlett		
	Chesterhill		
	Glouster	(N)	
	<u>Marietta</u>	(N)	
	Pennsville		
	McConnelsville		
	Stockport Watertown		
	watertown	(N)	
Chesterville	Bellville		
	Cardington		
	Centerburg		
	Chesterville		
	Fredrickstown		
	Johnsville		
	Marengo		
	Mt. Gilead Mt. Vernon		
	wit. Vernon		
Cortland	Bristolville		
	Cortland		
	Greene		
	Hartford		
	Johnston		
	Kinsman		
	Niles		
	Sharon Warren		
	Youngstown		
	Toungstown		
Crooksville	Crooksville		
	McConnelsville		
	New Lexington		
	Philo		
	Roseville		
	Zanesville		

^{*}Extended Local Service Refer to Sections 5.2.1 and 7.1 for Residential Rates and Sections 5.3.1 and 7.1 for Business Rates

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4.0 SERVICE AREAS (cont'd)

4.8 Sprint Exchange Service Areas (cont'd)

Customer Exchange	Local Calling	Extended Local Calling*
Croton	Centerburg Croton Johnstown Newark Sunbury Utica-Homer	/1/
Cygnet	Bloomdale Bowling Green Cygnet Deshler North Baltimore Portage Risingsun Wayne-Bradner Weston	

^{*}Extended Local Service Refer to Sections 5.2.1 and 7.1 for Residential Rates and Sections 5.3.1 and 7.1 for Business Rates

/1/ Material formerly appeared on 1st Revised Page 110-9A

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4.0 SERVICE AREAS (cont'd)

4.8 Sprint Exchange Service Areas (cont'd)

Customer Exchange	Local Calling	Extended Local Calling*	
Damascus	Alliance Berlin Center Canfield Damascus		
	Lisbon North Georgetown		
	North Benton Salem		
	Sebring		
	Winona Youngstown		
Danville	Butler	((N)
	Danville Gambier		
	Glenmont		(N)
	<u>Killbuck</u>		(N)
	Millersburg	((N)
	Mt. Vernon <u>Nashville</u>	((N)
			` /
Defiance	Arthur		
	Ayersville		
	Defiance Evansport		
	Jewell		
	Ney		
	Sherwood		
DeGraff	Bellefontaine		
	DeGraff <u>Huntsville</u>		(N)
	Jackson Center		(C)
	Rosewood		
	Russells Point		(N)
	Sidney Urbana		(C) (N)
	<u>Urbana</u> West Liberty		(C)
	THEST EMBELLY	`	\-/

^{*}Extended Local Service Refer to Sections 5.2.1 and 7.1 for Residential Rates and Sections 5.3.1 and 7.1 for Business Rates

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NEC PUCO Tariff No. 1 1st Revised Page 110-10B Replaces New Original Page 110-10B

4.0 SERVICE AREAS (cont'd)

4.8 Sprint Exchange Service Areas (cont'd)

Customer Exchange	Local Calling	Extended Local Calling*
Delphos	Delphos Elida Ft Jennings Gomer Lima Middlepoint Ottawa Ottoville Spencerville Van Wert Venedocia	
Deshler	Belmore Bowling Green Cygnet Deshler Findlay Grelton-Malinta Hamler McClure McComb Napolion North Baltimore Ottawa Weston	

/1/ Material formerly appeared on New Original Page 110-10A

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^{*}Extended Local Service Refer to Sections 5.2.1 and 7.1 for Residential Rates and Sections 5.3.1 and 7.1 for Business Rates

NEC PUCO Tariff No. 1 5th Revised Page 110-11 Replaces 4th Revised Page 110-11

4.0 SERVICE AREAS (cont'd)

4.8 Sprint Exchange Service Areas (cont'd)

Customer Exchange	Local Calling	Extended Local Calling*	
Dunkirk	Ada Dunkirk <u>Kenton</u>		(C)
East Liberty	Bellefontaine East Liberty Marysville North Lewisburg Raymond West Liberty West Mansfield		
Eaton	Camden Eaton Eldorado Gratis Lewisburg New Paris West Alexandria West Manchester Morningsun		
Eldorado	Arcanum Camden Eaton Eldorado Greenville Hollansburg New Madison New Paris West Manchester		
Elida	Elida Delphos Gomer Lima Spencerville		

*Extended Local Service Refer to Sections 5.2.1 and 7.1 for Residential Rates and Sections 5.3.1 and 7.1 for Business Rates

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NEC PUCO Tariff No. 1 New Original Page 110-12A Replaces 4th Revised Page 110-12

4.0 SERVICE AREAS (cont'd)

4.8 Sprint Exchange Service Areas (cont'd)

Customer Exchange	Local Calling	Extended Local Calling*
Florida	Ayersville Florida Grelton-Malinta Holgate Jewell Liberty Center Napoleon Okolona	
Fort Loramie	Anna Botkins Fort Loramie Jackson Center Sidney Versailles	
Frazeysburg	Cooperdale Coshocton Dresden Frazeysburg Hanover-Marne Martinsburg Newark St Louisville Zanesville	(C) (N) (C) (C) (N)
Fredericksburg	Apple Creek Fredericksburg Holmesville Kidron Millersburg Wooster	(C) (C)

^{*}Extended Local Service Refer to Sections 5.2.1 and 7.1 for Residential Rates and Sections 5.3.1 and 7.1 for Business Rates

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NEC PUCO Tariff No. 1

Communication Options, Inc. 5979 East Livingston Ave., Suite 210 Columbus, Ohio 43232

New Original Page 110-12B

4.0 SERVICE AREAS (cont'd)

4.8 Sprint Exchange Service Areas (cont'd)

Customer Exchange	Local Calling	Extended Local Calling*	
Fredericktown	Bellville Butler Chesterville	/1/	
	Fredericktown Johnsville Mansfield		
Gambier	Mt. Gilead Mt. Vernon Danville		
Gambier	Gambier Martinsburg Mt. Vernon	/1/	

^{*}Extended Local Service Refer to Sections 5.2.1 and 7.1 for Residential Rates and Sections 5.3.1 and 7.1 for Business Rates

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^{/1/} Material formerly appeared on 4th Revised Page 110-12

NEC PUCO Tariff No. 1 New Original Page 110-13A Replaces 4th Revised Page 110-13

4.0 SERVICE AREAS (cont'd)

4.8 Sprint Exchange Service Areas (cont'd)

Customer Exchange	Local Calling	Extended Local Calling*
Gerald	Gerald Liberty Center Napoleon Okolona Ridgeville Corners Wauseon	
Gettysburg	Ansonia Arcanum Bradford Gettysburg Greenville Hollansburg New Madison Rossburg Versailles	
Glenmont	Danville Glenmont Killbuck Millersburg Nashville	
Glouster	Amesville Athens Chesterhill Corning Glouster McConnelsville Murray City Nelsonville New Lexington Pennsville Shawnee The Plains	(N) (C) (N) (N) (N) (C) (C) (N) (N) (N) (N) (C)

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^{*}Extended Local Service Refer to Sections 5.2.1 and 7.1 for Residential Rates and Sections 5.3.1 and 7.1 for Business Rates

New Original Page 110-13B

4.0 SERVICE AREAS (cont'd)

4.8 Sprint Exchange Service Areas (cont'd)

Customer Exchange	Local Calling	Extended Local Calling*
Gomer	Cairo Delphos Elida Fort Jennings Gomer Kalida Lima Ottawa Vaughnsville	/1/

^{*}Extended Local Service Refer to Sections 5.2.1 and 7.1 for Residential Rates and Sections 5.3.1 and 7.1 for Business Rates

/1/ Material formerly appeared on 4th Revised Page 110-13

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Effective: July 24, 2002

4.0 SERVICE AREAS (cont'd)

Issued: June 24, 2002

4.8 Sprint Exchange Service Areas (cont'd)

Customer Exchange	Local Calling	Extended Local Calling*	
Green Springs	Bellevue Clyde Fremont Green Springs Old Fort Republic Tiffin		(C) (C)
Greene	Andover Bristolville Cortland Greene Kinsman Johnston North Bloomfield Warren	(None)	
Greenville	Ansonia Arcanum Bradford Eldorado Gettysburg Greenville Hollansburg Laura New Madison New Paris Rossburg Union City, OH Versailles West Manchester		
Grelton-Malinta	Deshler Florida Grelton-Malinta Hamler Holgate Liberty Center McClure Napoleon Okolona	Sections 5.3.1 and 7.1 for Business Rates	

*Extended Local Service Refer to Sections 5.2.1 and 7.1 for Residential Rates and Sections 5.3.1 and 7.1 for Business Rates

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NEC PUCO Tariff No. 1 2nd Revised Page 110-15 Replaces 1st Revised Page 110-15

4.0 SERVICE AREAS (cont'd)

4.8 Sprint Exchange Service Areas (cont'd)

Customer Exchange	Local Calling	Extended Local Calling*
Hamler	Belmore Deshler Grelton-Malinta Hamler Holgate Leipsic <u>Napoleon</u> New Bavaria	(N)
Hartford	Cortland Hartford Johnston Kinsman Sharon Warren	
Hebron	Granville Hebron Lancaster Millersport Newark Pataskala Thornville	(N) (N)
Holgate	Ayersville Florida Grelton-Malinta Hamler Holgate Liberty Center Napoleon New Bavaria	(N)

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NEC PUCO Tariff No. 1 2nd Revised Page 110-16A Replaces 1st Revised Page 110-16A

4.0 SERVICE AREAS (cont'd)

4.8 Sprint Exchange Service Areas (cont'd)

<u>Customer Exchange</u>	Local Calling	Extended Local Calling*	
Hollansburg	Ansonia Arcanum Bradford Eldorado Gettysburg Greenville Hollansburg New Madison New Paris Rossburg Versailles West Manchester		
Holmesville	Fredericksburg Holmesville Millersburg Shreve Wooster		(C)
Huntsville	Belle Center Bellefontaine DeGraff Huntsville Russells Point		
Jackson Center	Anna Bellefontaine Botkins DeGraff Fort Loramie Jackson Center Russells Point Sidney Wapakoneta Waynesfield		

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^{*}Extended Local Service Refer to Sections 5.2.1 and 7.1 for Residential Rates and Sections 5.3.1 and 7.1 for Business Rates

NEC PUCO Tariff No. 1

New Original Page 110-16B

4.0 SERVICE AREAS (cont'd)

4.8 Sprint Exchange Service Areas (cont'd)

Customer Exchange	Local Calling	Extended Local Calling*
Jefferson	<u>Andover</u>	(N) /1/
	Ashtabula	
	<u>Austinburg</u>	(C)
	<u>Colebrook</u>	(N)
	Conneaut	(N)
	Dorset	
	<u>Geneva</u>	(N)
	<u>Kingsville</u>	(N)
	<u>Kinsman</u>	(N)
	Jefferson	
	New Lyme	
	<u>Orwell</u>	(N)
	Pierpont	
	Rock Creek	
	<u>Trumbull</u>	(N)
	<u>Windsor</u>	(N)/1/

^{*}Extended Local Service Refer to Sections 5.2.1 and 7.1 for Residential Rates and Sections 5.3.1 and 7.1 for Business Rates

Issued: February 13, 2002 Effective: March 14, 2002

^{/1/} Material formerly appeared on 1st Revised Page 110-16

NEC PUCO Tariff No. 1 New Original Page 110-17A Replaces 1st Revised Page 110-17

4.0 SERVICE AREAS (cont'd)

4.8 Sprint Exchange Service Areas (cont'd)

Customer Exchange	Local Calling	Extended Local Calling*
Jewell	Ayersville Defiance Evansport Florida Jewell Okolona	
Johnston	Bristolville Cortland Greene Hartford Johnston Kinsman Warren	
Johnstown	Alexandria Columbus Croton Delaware Gahanna Granville Johnstown New Albany Newark Pataskala St. Louisville Sunbury Utica-Homer Westerville	(C) (N) (C) (N) (C) (N) (N) (N) (N) (N) (N) (N) (N) (N) (N
Johnsville	Bellville Chesterville Fredericktown Galion Johnsville Lexington Mansfield Mt. Gilead	

^{*}Extended Local Service Refer to Sections 5.2.1 and 7.1 for Residential Rates and Sections 5.3.1 and 7.1 for Business Rates

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NEC PUCO Tariff No. 1

New Original Page 110-17B

4.0 SERVICE AREAS (cont'd)

4.8 Sprint Exchange Service Areas (cont'd)

Customer Exchange	Local Calling	Extended Local Calling*	
Junction City	Bremen	(N) /1	./
	Junction City Logan	(N)	
	New Lexington	(14)	
	Somerset		
Kidron	Apple Creek		
	Dalton		
	Fredericksburg	(C)	
	Kidron		
	<u>Massillon</u>	(C)	
	Orrville		
	<u>Wilmot</u>	(C)	
	Wooster		
		/1	/

^{*}Extended Local Service Refer to Sections 5.2.1 and 7.1 for Residential Rates and Sections 5.3.1 and 7.1 for Business Rates

/1/ Material formerly appeared on 1st Revised Page 110-17

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NEC PUCO Tariff No. 1 2nd Revised Page 110-18A Replaces 1st Revised Page 110-18A

4.0 SERVICE AREAS (cont'd)

4.8 Sprint Exchange Service Areas (cont'd)

<u>Customer Exchange</u>	Local Calling	Extended Local Calling*
Killbuck	Coshocton Danville Glenmont Killbuck Millersburg	
Kinsman	Andover Cortland Greene Hartford Jefferson Johnston Kinsman Warren	
Lafayette	Ada Beaverdam Bluffton Lafayette Lima Westminster	
Lake Milton	Berlin Center Canfield Lake Milton Newton Falls North Benton North Jackson Ravenna Warren Wayland Youngstown	

/1/

/1/ Material moved to 2nd Revised Page 110-18B

*Extended Local Service Refer to Sections 5.2.1 and 7.1 for Residential Rates and Sections 5.3.1 and 7.1 for Business Rates

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4.0 SERVICE AREAS (cont'd)

4.8 Sprint Exchange Service Areas (cont'd)

Customer Exchange	Local Calling	Extended Local Calling*	
Lebanon Lebanon	Beavercreek Bellbrook Centerville Cincinnati Metro Area Dayton Franklin Lebanon Mason Miamisburg-West Carrollton Middletown Monroe Morrow Seven Mile South Lebanon Spring Valley Trenton Vandalia Waynesville Alexandria, KY Boone, KY Butler, KY Covington, KY Falmouth, KY	Extended Local Calling*	/1/ (N) (N) (N) (C) (N) (N) (N) (N) (N) (N) (N) (N) (N) (N
Lexington	Glencoe, KY Independence, KY Walton, KY Warsaw, KY Williamstown, KY Bellville Butler Galion Johnsville Lexington Lucas Mansfield Mt. Gilead		/1/ (N)

/1/ Material previously appeared on 1st Revised Page 110-18A

*Extended Local Service Refer to Sections 5.2.1 and 7.1 for Residential Rates and Sections 5.3.1 and 7.1 for Business Rates

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4.0 SERVICE AREAS (cont'd)

4.8 Sprint Exchange Service Areas (cont'd)

Customer Exchange	Local Calling	Extended Local Calling*
Liberty Center	<u>Delta</u>	(C)
	<u>Florida</u>	(N)
	Gerald	
	Grand Rapids	
	Grelton-Malinta	(NI)
	Holgate	(N)
	Liberty Center McClure	(N)
	Napoleon Napoleon	(14)
	Neapolis	(N)
	Wauseon	(N)
	wauscon	(11)
Lima	Ada	
(Edwards)	Alger	
(Wyandotte)	Beaverdam	
(Main)	Bluffton	
	Buckland	
	Cairo	
	Cridersville	
	Delphos	
	Elida	
	Gomer	
	Lafayette	
	Lima	
	Spencerville	
	Vaughnsville	
	Venedocia	
	Waynesfield Westminster	
	westminster	
Lucas	Ashland	
Lucus	Belleville	
	Butler	
	Lexington	
	Lucas	
	Mansfield	

^{*}Extended Local Service Refer to Sections 5.2.1 and 7.1 for Residential Rates and Sections 5.3.1 and 7.1 for Business Rates

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LOCAL EXCHANGE SERVICE

Communication Options, Inc. 5979 East Livingston Ave., Suite 210 Columbus, Ohio 43232 NEC PUCO Tariff No. 1 1st Revised Page 110-19B Replaces New Original Page 110-19B

4.0 SERVICE AREAS (cont'd)

4.8 Sprint Exchange Service Areas (cont'd)

Customer Exchange	Local Calling	Extended Local Calling*
Luckey	Bowling Green Luckey Pemberville Perrysburg Stony Ridge Toledo Woodville	/1/
Lykens	Bucyrus Chatfield Lykens Tiffin	/1/

/1/ Material Formerly appeared on New Original Page 110-19A

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NEC PUCO Tariff No. 1 3^{rd} Revised Page 110-20A Replaces 2^{nd} Revised Page 110-20A

Effective: December 1, 2005

4.0 SERVICE AREAS (cont'd)

4.8 Sprint Exchange Service Areas (cont'd)

Customer Exchange	Local Calling	Extended Local Calling*
Lyons	Chesterfield Delta Lyons Metamora Wauseon Ogden <u>Center</u> , MI Sand Creek, MI	(T)
Magnetic Springs	Delaware Magnetic Springs Marysville Raymond Richwood	
Mansfield (Woodland) (Main) (Stewart) (Trimble) (West)	Adario Bellville Butler Crestline Fredericktown Galion Johnsville Lexington Lucas Mansfield Shelby Shiloh	
Marengo	Ashley Cardington Centerburg Chesterville Kilbourne Marengo Mt. Gilead	
Marshallville	Marshallville Orrville Rittman Smithville Wooster	

*Extended Local Service Refer to Sections 5.2.1 and 7.1 for Residential Rates and Sections 5.3.1 and 7.1 for Business Rates

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LOCAL EXCHANGE SERVICE

Communication Options, Inc. 5979 East Livingston Ave., Suite 210 Columbus, Ohio 43232

NEC PUCO Tariff No. 1 1st Revised Page 110-20B Replaces New Original Page 110-20B

(N)

Extended Local Calling*

4.0 **SERVICE AREAS** (cont'd)

Customer Exchange

4.8 Sprint Exchange Service Areas (cont'd)

Martinsburg

Frazeysburg Gambier

Martinsburg Mt. Vernon Utica-Homer

Local Calling

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NEC PUCO Tariff No. 1 4th Revised Page 110-21A Replaces 3rd Revised Page 110-21A

4.0 SERVICE AREAS (cont'd)

4.8 Sprint Exchange Service Areas (cont'd)

Customer Exchange	Local Calling	Extended Local Calling*
Marysville	Byhalia East Liberty Magnetic Springs Marysville Milford Center Mt. Victory North Lewisburg Raymond West Mansfield Woodstock York Center	Richwood
Mason	Alexandria KY Boone KY Butler KY Cincinnati Metro Covington KY Falmouth KY Florence KY Fort Thomas KY	(N) (N) (N) (C) (N)
	Glencoe KY Independence KY Lebanon Mason Morrow Seven Mile	(N) (N)
	South Lebanon Walton KY Warsaw KY Waynesville	(N) (N)
	Williamstown KY	(N)

^{*}Extended Local Service Refer to Sections 5.2.1 and 7.1 for Residential Rates and Sections 5.3.1 and 7.1 for Business Rates

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Communication Options, Inc. 921 Eastwind Dr, Suite 104 Westerville, Ohio 43081

 $\begin{array}{c} {\rm NEC~PUCO~Tariff~No.~1}\\ 4^{\rm th}{\rm~Revised~Page~110\text{-}21B}\\ {\rm~Replaces~3^{\rm rd}~Revised~Page~110\text{-}21B} \end{array}$

4.0 SERVICE AREAS (cont'd)

4.8 Sprint Exchange Service Areas (cont'd)

Customer Exchange	Local Calling	Extended Local Calling*
McConnelsville	Beverly Chesterhill Corning Crooksville Cumberland Glouster New Lexington McConnelsville Pennsville Philo Reinersville-Hackney Stockport	
Metamora	Delta Lyons Metamora Richfield Center-Berkey Ogden <u>Center</u> , MI Swanton Toledo Wauseon	(T)
Milford Center	Marysville Milford Center North Lewisburg Resaca Urbana Woodstock	

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^{*}Extended Local Service Refer to Sections 5.2.1 and 7.1 for Residential Rates and Sections 5.3.1 and 7.1 for Business Rates

 $\begin{array}{c} {\rm NEC~PUCO~Tariff~No.~1} \\ 3^{\rm rd} {\rm~Revised~Page~110\text{-}22A} \\ {\rm Replaces~2^{nd}~Revised~Page~110\text{-}22A} \end{array}$

4.0 <u>SERVICE AREAS</u> (cont'd)

4.8 Sprint Exchange Service Areas (cont'd)

<u>Customer Exchange</u>	Local Calling	Extended Local Calling*
Millersburg	Berlin Big Prairie Coshocton Danville Fredericksburg Glenmont Holmesville Killbuck Millersburg Nashville Shreve Wilmot	
Moline	Bowling Green Curtice - Oregon Genoa Moline Stony Ridge Toledo Woodville	
Morrow	Bethany Butlerville Cincinnati Lebanon Little Miami Mason Morrow South Lebanon Waynesville	

*Extended Local Service Refer to Sections 5.2.1 and 7.1 for Residential Rates and Sections 5.3.1 and 7.1 for Business Rates

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4.0 SERVICE AREAS (cont'd)

4.8 Sprint Exchange Service Areas (cont'd)

Customer Exchange	Local Calling	Extended Local Calling*		
Mt. Gilead	Ashley		(N)	/1/
	<u>Caledonia</u>		(N)	
	Cardington <u>Centerburg</u>		(N)	
	Chesterville		(11)	
	Fredericktown		(N)	
	Galion		(N)	
	Johnsville		. ,	
	<u>Lexington</u>		(N)	
	Marengo			
	<u>Marion</u>		(N)	
	Mt. Gilead			/1/
Mt Sterling	Ashville			
	Bloomingburg			
	Circleville			
	Columbus			
	Grove City			
	Harrisburg			
	London			
	Mt Sterling			
	New Holland Sedalia			
	Washington Court House			
	Williamsport			
	Williamsport			
Mt. Vernon	Butler			
	Centerburg			
	Chesterville			
	Danville			
	Fredericktown			
	Gambier			
	Martinsburg			
	Mt. Vernon			
	Nashville			
	Utica-Homer			

^{*}Extended Local Service Refer to Sections 5.2.1 and 7.1 for Residential Rates and Sections 5.3.1 and 7.1 for Business Rates

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4.0 SERVICE AREAS (cont'd)

4.8 Sprint Exchange Service Areas (cont'd)

<u>Customer Exchange</u>	Local Calling	Extended Local Calling*
Mt. Victory	Bellefontaine Byhalia Kenton Marysville Mt. Victory Ridgeway West Mansfield	
Napoleon	Archbold Deshler Florida Gerald Grelton-Malinta Hamler Holgate Liberty Center McClure Napoleon Okolona Ridgeville Corners	
Nashville	Big Prairie Danville Glenmont Lakeville Loudonville Millersburg Mt Vernon Nashville Shreve	(N)
New Lyme	Andover Ashtabula Colebrook <u>Dorset</u> Jefferson New Lyme Orwell Rock Creek	(C)

^{*}Extended Local Service Refer to Sections 5.2.1 and 7.1 for Residential Rates and Sections 5.3.1 and 7.1 for Business Rates

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NEC PUCO Tariff No. 1

New Original Page 110-23B

4.0 <u>SERVICE AREAS</u> (cont'd)

4.8 Sprint Exchange Service Areas (cont'd)

Customer Exchange	Local Calling	Extended Local Calling*	
New Madison	Ansonia		/1/
1.0 1.1103331	Arcanum		Ī
	Bradford		
	Eldorado		
	Gettysburg		
	Greenville		
	Hollansburg		
	New Madison		
	New Paris		
	Rossburg		
	Versailles		ı
	West Manchester		/1/

/1/ Material formerly appeared on 1st Revised Page 110-23

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Effective: July 24, 2003

4.0 <u>SERVICE AREAS</u> (cont'd)

Issued: July 23, 2003

4.8 Sprint Exchange Service Areas (cont'd)

Local Calling	Extended Local Calling*	
Camden Eaton Eldorado Greenville Hollansburg New Madison New Paris West Manchester		
Lake Milton Newton Falls North Jackson Ravenna Warren Wayland Windham		
Bucyrus Caledonia Galion Marion New Winchester		
Alliance Berlin Center Canfield Damascus Lake Milton North Benton Ravenna Salem Sebring Youngstown	(T)	
Bellefontaine East Liberty Marysville Milford Center North Lewisburg Urbana West Liberty Woodstock	Sections 5.3.1 and 7.1 for Pusiness Potes	
	Camden Eaton Eldorado Greenville Hollansburg New Madison New Paris West Manchester Lake Milton Newton Falls North Jackson Ravenna Warren Wayland Windham Bucyrus Caledonia Galion Marion New Winchester Alliance Berlin Center Canfield Damascus Lake Milton North Benton Ravenna Salem Sebring Youngstown Bellefontaine East Liberty Marysville Milford Center North Lewisburg Urbana West Liberty Woodstock	Camden Eaton Eldorado Greenville Hollansburg New Madison New Paris West Manchester Lake Milton Newton Falls North Jackson Ravenna Warren Wayland Windham Bucyrus Caledonia Galion Marion New Winchester Alliance Berlin Center Canfield Damascus Lake Milton North Benton Ravenna Salem Sebring Youngstown Bellefontaine East Liberty Marysville Milford Center North Lewisburg Urbana West Liberty

*Extended Local Service Refer to Sections 5.2.1 and 7.1 for Residential Rates and Sections 5.3.1 and 7.1 for Business Rates

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Communication Options, Inc. 5979 East Livingston Ave., Suite 210 Columbus, Ohio 43232

NEC PUCO Tariff No. 1

New Original Page 110-24B

4.0 SERVICE AREAS (cont'd)

4.8 Sprint Exchange Service Areas (cont'd)

Customer Exchange	Local Calling	Extended Local Calling*	
Old Fort	Bettsville Fremont Green Springs Old Fort Tiffin	/1/	
	1111111	/1/	

*Extended Local Service Refer to Sections 5.2.1 and 7.1 for Residential Rates and Sections 5.3.1 and 7.1 for Business Rates

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4.0 SERVICE AREAS (cont'd)

4.8 Sprint Exchange Service Areas (cont'd)

Customer Exchange	Local Calling	Extended Local Calling*
Orrville	Apple Creek Dalton Kidron Marshallville Orrville Smithville	
Ottawa	Wooster Bluffton Columbus Grove Continental	(N)
	Delphos Deshler Gilboa Glandorf	(N) (N)
	Glandori Gomer Kalida Leipsic Miller City Ottawa	(N)
Pataskala	Pandora Alexandria Baltimore Columbus Metro	
	Granville Hebron Johnstown Lancaster Newark Pataskala	(N)

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Communication Options, Inc. 5979 East Livingston Ave., Suite 210 Columbus, Ohio 43232 NEC PUCO Tariff No. 1 1st Revised Page 110-25B Replaces New Original Page 110-25B

4.0 <u>SERVICE AREAS</u> (cont'd)

4.8 Sprint Exchange Service Areas (cont'd)

<u>Customer Exchange</u>	<u>Local Calling</u>	Extended Local Calling*
Pennsville	Chesterhill Glouster McConnelsville Pennsville Stockport	(N)
Portage	Bloomdale Bowling Green Cygnet North Baltimore Portage Wayne-Bradner Weston	

^{*}Extended Local Service Refer to Sections 5.2.1 and 7.1 for Residential Rates and Sections 5.3.1 and 7.1 for Business Rates

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NEC PUCO Tariff No. 1 2nd Revised Page 110-26A Replaces 1st Revised Page 110-26A

4.0 SERVICE AREAS (cont'd)

4.8 Sprint Exchange Service Areas (cont'd)

Customer Exchange	Local Calling	Extended Local Calling*	
Raymond	East Liberty Magnetic Springs Marysville Raymond West_Mansfield York Center		
Reinersville-Hackney	Beverly Caldwell Cumberland McConnelsville Reinersville-Hackney		(C) (N) (N)
Richfield Center-Berkey	Metamora Richfield Center-Berkey Swanton Sylvania Toledo Metro		
Ridgeway	Belle Center Bellefontaine Kenton Mt. Victory Ridgeway Rushylvania West Mansfield		
Risingsun	Bettsville Bowling Green Cygnet Fostoria Fremont Helena Risingsun Tiffin Wayne-Bradner		

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^{*}Extended Local Service Refer to Sections 5.2.1 and 7.1 for Residential Rates and Sections 5.3.1 and 7.1 for Business Rates

NEC PUCO Tariff No. 1

New Original Page 110-26B

4.0 SERVICE AREAS (cont'd)

4.8 Sprint Exchange Service Areas (cont'd)

Customer Exchange	Local Calling	Extended Local Calling*	
Rittman	Akron Marshallville Rittman Smithville Sterling Wadsworth Wooster	/1/	/
Rockford	Celina Mendon Ohio City Rockford Wabash Willlshire-Wren	(C)	

*Extended Local Service Refer to Sections 5.2.1 and 7.1 for Residential Rates and Sections 5.3.1 and 7.1 for Business Rates

/1/ Material formerly appeared on 1st Revised Page 110-26

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Issued by: Stephen K. Vogelmeier President, Communication Options, Inc. 5979 East Livingston Ave., Suite 210 Columbus, Ohio 43232 /1/

NEC PUCO Tariff No. 1 1st Revised Page 110-27A Replaces New Original Page 110-27A

4.0 <u>SERVICE AREAS</u> (cont'd)

4.8 Sprint Exchange Service Areas (cont'd)

Customer Exchange	Local Calling	Extended Local Calling*
Rosewood	DeGraff Rosewood St. Paris Sidney Urbana West Liberty	
Rossburg	Ansonia Arcanum Bradford Gettysburg Greenville Hollansburg New Madison North Star Rossburg Union City OH Versailles	(T)
Rushylvania	Belle Center Bellefontaine Kenton Ridgeway Rushylvania West Mansfield	
Russells Point	Belle Center Bellefontaine DeGraff Huntsville Jackson Center Russells Point Waynesfield	

^{*}Extended Local Service Refer to Sections 5.2.1 and 7.1 for Residential Rates and Sections 5.3.1 and 7.1 for Business Rates

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4.0 SERVICE AREAS (cont'd)

4.8 Sprint Exchange Service Areas (cont'd)

Customer Exchange	Local Calling	Extended Local Calling*
Shelby	Bucyrus Crestline Mansfield Shelby Shiloh	
Shiloh	Adario Mansfield Shiloh Shelby	
Shreve	Big Prairie Holmesville Millersburg Nashville Shreve Wooster	(C) (C)

^{*}Extended Local Service Refer to Sections 5.2.1 and 7.1 for Residential Rates and Sections 5.3.1 and 7.1 for Business Rates

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4.0 SERVICE AREAS (cont'd)

4.8 Sprint Exchange Service Areas (cont'd)

Customer Exchange	Local Calling	Extended Local Calling*
Sidney	Anna Botkins <u>DeGraff</u> Fort Loramie Jackson Center <u>Rosewood</u> Sidney <u>Versailles</u>	(C) (C) (N)
Smithville	Marshallville Orrville Rittman Smithville Sterling Wooster	(14)
South Lebanon	Cincinnati Lebanon Little Miami Mason Morrow South Lebanon Waynesville	
Sterling	Creston Rittman Seville Smithville Sterling Wooster	
Stockport	Bartlett Beverly Chesterhill McConnelsville Pennsville Stockport Watertown	

^{*}Extended Local Service Refer to Sections 5.2.1 and 7.1 for Residential Rates and Sections 5.3.1 and 7.1 for Business Rates

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Communication Options, Inc. 5979 East Livingston Ave., Suite 210 Columbus, Ohio 43232

New Original Page 110-28B

4.0 <u>SERVICE AREAS</u> (cont'd)

4.8 Sprint Exchange Service Areas (cont'd)

Customer Exchange	Local Calling	Extended Local Calling*	
Stony Ridge	Bowling Green	/	1/
	Genoa		
	Luckey		
	Moline		
	Pemberville		
	Perrysburg		
	Stony Ridge		
	Toledo		
	Woodville		
		/	′1′/

^{*}Extended Local Service Refer to Sections 5.2.1 and 7.1 for Residential Rates and Sections 5.3.1 and 7.1 for Business Rates

/1/ Material formerly appeared on 1st Revised Page 110-28

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NEC PUCO Tariff No. 1 1st Revised Page 110-29A Replaces New Original Page 110-29A

4.0 SERVICE AREAS (cont'd)

4.8 Sprint Exchange Service Areas (cont'd)

Customer Exchange	Local Calling	Extended Local Calling*
Stryker	Archbold Bryan Evansport Stryker Wauseon West Unity	
Sunbury	Centerburg Cheshire-Lewis Center Croton Delaware Johnstown Kilbourne Columbus Metro Sunbury	
Swanton	Delta Metamora Neapolis Richfield Center - Berkey Swanton Toledo Metro Wauseon	
Utica-Homer	Centerburg Croton Johnstown Martinsburg Mt. Vernon Newark St Louisville Utica-Homer	(N) (N) (N) (C) (C)

^{*}Extended Local Service Refer to Sections 5.2.1 and 7.1 for Residential Rates and Sections 5.3.1 and 7.1 for Business Rates

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NEC PUCO Tariff No. 1 1st Revised Page 110-29B Replaces New Original Page 110-29B

4.0 SERVICE AREAS (cont'd)

4.8 Sprint Exchange Service Areas (cont'd)

Customer Exchange	Local Calling	Extended Local Calling*	
Van Wert	Convoy	/1/	
	Delphos		
	Middlepoint		
	Ohio City		
	Scott		
	Van Wert		
	Venedocia		
	Willshire-Wren		
		/1/	
Venedocia	Delphos		
	Lima		
	Middlepoint		
	Ohio City		
	Spencerville		
	Van Wert		
	Van Weit		
	venedocia		

/1/ Material formerly appeared on New Original Page 110-29A

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^{*}Extended Local Service Refer to Sections 5.2.1 and 7.1 for Residential Rates and Sections 5.3.1 and 7.1 for Business Rates

NEC PUCO Tariff No. 1 New Original Page 110-30A Replaces 1st Revised Page 110-30

4.0 SERVICE AREAS (cont'd)

4.8 Sprint Exchange Service Areas (cont'd)

Customer Exchange	Local Calling	Extended Local Calling*	
Versailles	Ansonia		
	Arcanum		
	Bradford		(3.T)
	Covington		(N)
	Ft Loramie		(N)
	Gettysburg Greenville		
	Greenville Hollansburg		
	New Madison		
	North Star		(C)
	<u>Piqua</u>		(C)
	Rossburg		(N)
	Sidney		(N)
	Troy		(N)
	Union City OH		(N)
	Versailles		(11)
	Yorkshire		
	1 01110		
Warren	Bristolville		
(Lordstown)	Cortland		
(Howland)	Girard		(C)
(Franklin)	Greene		(-)
(Vienna)	Hartford		
(Champion)	<u>Hubbard</u>		(C)
(Oak Knoll)	Johnston		` /
(Leavittsburg)	Kinsman		
(Main)	Lake Milton		(N)
	<u>Mesopotamia</u>		(C)
	Newton Falls		
	Niles		
	North Bloomfield		
	North Jackson		
	Sharon		(C)
	Warren		
	Wayland		(N)
	Windham		(C)
	Youngstown		(C)

^{*}Extended Local Service Refer to Sections 5.2.1 and 7.1 for Residential Rates and Sections 5.3.1 and 7.1 for Business Rates

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4.0 SERVICE AREAS (cont'd)

4.8 Sprint Exchange Service Areas (cont'd)

Customer Exchange	Local Calling	Extended Local Calling*
Waterville	Bowling Green Grand Rapids Haskins - Tontoganey Toledo Metro	
	Waterville	
Wauseon	Archbold Chesterfield	
	Delta	
	Fayette	2.7
	<u>Gerald</u>	(N)
	<u>Liberty Center</u>	(N)
	Lyons	
	<u>Metamora</u>	(N)
	Ridgeville Corners	(N)
	Stryker	(N)
	<u>Swanton</u>	(N)
	Wauseon	

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^{*}Extended Local Service Refer to Sections 5.2.1 and 7.1 for Residential Rates and Sections 5.3.1 and 7.1 for Business Rates

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4.0 SERVICE AREAS (cont'd)

4.8 Sprint Exchange Service Areas (cont'd)

<u>Customer Exchange</u>	Local Calling	Extended Local Calling*
Wayland	Lake Milton Newton Falls Ravenna Warren Wayland Windham	
Waynesfield	Alger Belle Center Bellefontaine Jackson Center Kenton Lima Russells Point Wapakoneta Waynesfield Westminster	(N) (N) (N) (C) (N) (N) (C)
Waynesville	Dayton Lebanon Mason Morrow South Lebanon Waynesville	
West Liberty	Bellefontaine DeGraff East Liberty North Lewisburg Rosewood West Liberty Urbana	

^{*}Extended Local Service Refer to Sections 5.2.1 and 7.1 for Residential Rates and Sections 5.3.1 and 7.1 for Business Rates

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NEC PUCO Tariff No. 1 1st Revised Page 110-31B Replaces New Original Page 110-31B

4.0 <u>SERVICE AREAS</u> (cont'd)

4.8 Sprint Exchange Service Areas (cont'd)

Customer Exchange	Local Calling	Extended Local Calling*	
West Manchester	Arcanum		/1/
	Camden		
	Eaton		
	Eldorado		
	Greenville		
	Hollansburg		
	Lewisburg		
	New Madison		
	New Paris		
	Phillipsburg		
	West Manchester		
West Mansfield	Bellefontaine		/1/
	Byhalia		
	East Liberty		
	Marysville		
	Mt. Victory		
	Raymond		
	Ridgeway		
	Rushylvania		
	West Mansfield		
	York Center		

^{*}Extended Local Service Refer to Sections 5.2.1 and 7.1 for Residential Rates and Sections 5.3.1 and 7.1 for Business Rates

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NEC PUCO Tariff No. 1 1st Revised Page 110-32A Replaces New Original Page 110-32A

4.0 SERVICE AREAS (cont'd)

4.8	Sprint Exchange	Service Are	as (cont'd)
T.U	DDI III L'ACHAILEC	DUI VICE AIL	as (com u)

Customer Exchange	Local Calling	Extended Local Calling*	
Westminster	Ada Alger Kenton Lafayette Lima Wapakoneta Waynesfield Westminster		
Windham	Garretsville Newton Falls Ravenna Warren Wayland Windham		(T)
Woodville	Bowling Green Curtice - Oregon Elmore Fremont Genoa Gibsonburg Lindsey Luckey Moline Pemberville Perrysburg Port Clinton Stony Ridge Woodville Toledo		

^{*}Extended Local Service Refer to Sections 5.2.1 and 7.1 for Residential Rates and Sections 5.3.1 and 7.1 for Business Rates

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(N)

4.0 SERVICE AREAS (cont'd)

4.8 Sprint Exchange Service Areas (cont'd)

Customer Exchange Local Calling Extended Local Calling* Wooster Apple Creek (Madisonburg) **Big Prairie** (Main) Burbank Congress Creston Dalton Fredericksburg Holmesville Kidron Marshallville Orrville Rittman Shreve Smithville Sterling West Salem Wooster York Center **Byhalia** Marysville Raymond Richwood West Mansfield York Center

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^{*}Extended Local Service Refer to Sections 5.2.1 and 7.1 for Residential Rates and Sections 5.3.1 and 7.1 for Business Rates

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New Original Page 110-33

4.0 SERVICE AREAS (cont'd)

4.9 Sprint Calling Areas

(N)

Geographically-defined Local Calling Areas are associated with each Exchange Service provided pursuant to Section 5.1.

For resale and unbundled local service, the local calling zones will mirror Sprint as detailed in Section 4.8.

A) <u>Metropolitan Areas</u>

1) The exchange areas included in the Cleveland Metropolitan Area are as follows:

Cleveland North Royalton Bedford Olmstead Falls Strongsville Berea Brecksville Terrace Chagrin Falls Trinity Gates Mills Victory Hillcrest Wickliffe Independence Willoughby

Montrose

2) The exchange areas included in the Columbus Metropolitan Area are as follows:

Columbus Hilliard
Alton Lockbourne
Canal Winchester New Albany
Dublin Reynoldsburg
Gahanna Westerville
Grove City West Jefferson
Groveport Worthington

Harrisburg

(N)

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NEC PUCO Tariff No. 1

New Original Page 110-34

4.0 SERVICE AREAS (cont'd)

4.9 Sprint Calling Areas (cont'd)

(N)

A) <u>Metropolitan Areas</u> (cont'd)

3) The exchange areas included in the Dayton Metropolitan Area are as follows:

Dayton Fairborn

Beavercreek Miamisburg-West Carrollton

Bellbrook Vandalia

Centerville

4) The exchange areas included in the Toledo Metropolitan Area are as follows:

Toledo Holland Maumee Perrysburg

Whitehouse

5) The exchange areas included in the Cincinnati Metropolitan Area are as follows:

Cincinnati Bethany
Bethel Clermont
Hamilton Harrison
Little Miami Newtonsville
Reily Shandon

Williamsburg (N)

Issued: November 6, 2001 Effective: December 20, 2001

NEC PUCO Tariff No. 1 3rd Revised Page 111 Replaces 2nd Revised Page 111

5.0 LOCAL EXCHANGE SERVICE

5.1 <u>Service Offerings</u>

The following Network Services for residence and / or business customers are offered in this tariff:

Standard Residence Line (Grandfathered effective 8/1/2002)

Residential Packages

Standard Business Line

Key System Line

PBX Trunk

ISDN Lines

(C)

(C)

ISDN PRI Centrex

Directory Assistance

Traditional Operator Service

Message Telecommunications Service

Custom Calling Features

Main Number Retention

Non Published Service

Calling Party's Number (CPN) Blocking

900/976 Blocking/Unblocking

Vanity Number Service

Service Order and Change Charges

IntraLATA Presubscripton

Maintenance Visit Charges

Directory Listings

Emergency Services

Remote Call Forward

Vacation Service

All services offered in this tariff are subject to service order and change charges where the Customer requests new services or changes in existing services, as well as indicated Non-Recurring and Monthly Recurring Charges. Charges for Local Calling Service and Measured Telecommunications Service are assessed on a measured rate basis and are additional to the charges shown for Standard Residence/Business Line, Key System Line, Centrex Line, as are other service charges.

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5.0 **LOCAL EXCHANGE SERVICE** (cont'd)

5.2 **Standard Residence Line**

1

The Standard Residence Line provides a Customer with a single, analog, voice-grade telephonic communications channel which can be used to place or receive one call at a time. Standard Residence Lines are provided for the connection of Customer-provided wiring and single station sets or facsimile machines. Call blocking per call is included with the basic rate. See Section 5.11 (G) for a description of call blocking.

Standard Residential Lines

Non-recurring Charges	<u>Minin</u>	<u>num</u>	<u>Maxim</u>	<u>um</u>
First Line Per Order	\$	10.00	\$	85.00
Each Additional Line Per Order	\$	10.00	\$	50.00

Monthly Recurring Charges Per Line	<u>Minim</u>	<u>num</u>	<u>Maxir</u>	<u>num</u>
Network Access Line in Ameritech areas	\$	5.75	\$	50.00
Access Line in Verizon areas	\$	7.25	\$	50.00
Access Line in Sprint areas	\$	7.00	\$	50.00

Service options are in addition to the monthly line rate. 5.2.1

Minimum and Maximum Rates for Residential Measured Service Option¹ These also apply to areas listed in Section 4.1

<u>Mileage</u>	<u>1st minute</u>		<u>Each additi</u>	<u>onal minute</u>
	Minimum	Maximum	Minimum	Maximum
1 - 10	0.0100	0.2000	0.0080	0.2000
11 - 22	0.0100	0.2000	0.0080	0.2000
23 +	0.0100	0.2000	0.0080	0.2000

These rates will apply to calls between exchanges specified in Section 4.1, 4.5, and 4.8 as Local Calling Plus calls. However, the Measured Service Option is not required to take advantage of Local Calling Plus.

(N) Effective August 1, 2002, the Company will no longer accept new Subscriptions to Flat Rate, Measured Rate, or Metered Rate Residential Service. Customers who were subscribers to such service prior to that date may maintain service as provided above. As of August 1, 2002, new subscriptions to Residential services are available only as provided in Section 5.2.3 of this tariff.

Communication Options, Inc. 5979 East Livingston Ave., Suite 210 Columbus, Ohio 43232 NEC PUCO Tariff No. 1 2nd Revised Page 113 Replaces 1st Revised Page 113

5.0 LOCAL EXCHANGE SERVICE (cont'd)

- 5.2 <u>Standard Residence Line</u> (cont'd)
 - **5.2.1** (cont'd)

Minimum and Maximum Rates for Residential Metered Service Option

Per Call Rate	<u>Minimum</u>	<u>Maximum</u>
All Calls	0.0100	0.2000

Minimum and Maximum Rates for Residential Flat Rate Service Option

Per Month Rate	<u>Minimum</u>	<u>Maximum</u>
Flat Rate Per Line	1.00	10.00

Effective August 1, 2002, the Company will no longer accept new Subscriptions to Flat Rate, Measured Rate, or Metered Rate Residential Service. Customers who were subscribers to such service prior to that date may maintain service as provided above. As of August 1, 2002, new subscriptions to Residential services are available only as provided in Section 5.2.3 of this tariff.

Effective September 1, 2004, Grandfathered Residential Service customers who currently use either Metered or Measured service will have their service converted to Flat Rate Residential Service.

5.2.2 A 911 service charge and an Access charge per FCC order per month, per line will be charged in addition to the line charge and service option charge. Refer to Section 8.0 for Rates.

(N)

(N)

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NEC PUCO Tariff No. 1 1st Revised Page 114 Replaces Original Page 114

5.0 LOCAL EXCHANGE SERVICE (cont'd)

5.2 <u>Standard Residence Line</u> (cont'd)

(N)

- 5.2.3 Residence Access Packages
 - A) <u>COI Simple Pak</u>: is a bundled service that includes the residential line, unlimited local calls, and a variety of custom calling features*.
 - B) <u>COI Value Pak</u>: is a bundled service that includes the residential line, unlimited local calls, a variety of custom calling features*, and 175 minutes of domestic Interlata and Intralata COI Long Distance
 - C) <u>COI Speed Pak</u>: is a bundled service that includes the residential line, unlimited local calls, a variety of custom calling features*, 75 minutes of domestic Interlata and Intralata COI Long Distance ^{/1//2/}, Unlimited Internet, and 1 e-mail account.

*See Section 5.2.4, following for a list of features included in Access Packages. /1/ Customer must be interlate and intralate PIC'd to COI Long Distance.

/2/ Additional long distance minutes will be charged at a special rate of \$0.059 per minute.

Price Sheets are found in Section 7.3

(N

NEC PUCO Tariff No. 1 New Original Page 115A Replaces Original Page 115

5.0 LOCAL EXCHANGE SERVICE (cont'd)

5.2 <u>Standard Residence Line</u> (cont'd)

(N)

5.2.4 Custom Calling Features Included in Access Packages

A) Ameritech areas of Ohio

900/976 Block
Billed Number Screening
Call Screening
Call Forward
Call Waiting
Multi-Ring
Caller ID Name and Number
Speed Dial 30
Unlimited Monthly Three-Way Calling
Unlimited Monthly Automatic Call Back (*69)
Unlimited Monthly Repeat Dialing (*66)

(N

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Communication Options, Inc. 5979 East Livingston Ave., Suite 210 Columbus, Ohio 43232

5.0 LOCAL EXCHANGE SERVICE (cont'd)

5.2 <u>Standard Residence Line</u> (cont'd)

(N)

5.2.4 Custom Calling Features Included in Access Packages

B) Verizon areas of Ohio

900/976 Block
Billed Number Screening
Call Blocking
Call Forward
Call Waiting/Cancel Call Waiting
Speed Dial 30
Smart Ring
Caller ID Name and Number
Unlimited Monthly Three-Way Calling
Unlimited Monthly Automatic Call Back (*69)
Unlimited Monthly Repeat Dialing (*66)

(N

5.0 LOCAL EXCHANGE SERVICE (cont'd)

5.2 <u>Standard Residence Line</u> (cont'd)

(N)

5.2.4 Custom Calling Features Included in Access Packages

C) Sprint areas of Ohio

900/976 Block
Billed Number Screening
Selective Call Rejection
Basic Call Forward
Enhanced Call Waiting
Distinctive Ring
Caller ID Name and Number
Abbreviated Dialing 30
Unlimited Monthly Three-Way Calling
Unlimited Monthly Automatic Call Back (*69)
Unlimited Monthly Repeat Dialing (*66)

(N)

5.0 LOCAL EXCHANGE SERVICE (cont'd)

5.2 <u>Standard Residence Line</u> (cont'd)

(N)

5.2.5 Minimum/Maximum Price Range for Residential Packages

		Non-Recurring Charges		Monthly Recurring Charges	
		<u>Minimum</u>	<u>Maximum</u>	<u>Minimum</u>	<u>Maximum</u>
Ameritech areas					
	Simple Pak	\$ 10.00	\$ 100.00	\$ 30.00	\$ 70.00
	Value Pak	\$ 10.00	\$ 100.00	\$ 35.00	\$ 90.00
	Speed Pak	\$ 10.00	\$ 100.00	\$ 55.00	\$ 120.00
Verizon areas					
	Simple Pak	\$ 10.00	\$ 100.00	\$ 30.00	\$ 70.00
	Value Pak	\$ 10.00	\$ 100.00	\$ 35.00	\$ 90.00
	Speed Pak	\$ 10.00	\$ 100.00	\$ 45.00	\$ 120.00
Sprint areas					
	Simple Pak	\$ 10.00	\$ 100.00	\$ 30.00	\$ 70.00
	Value Pak	\$ 10.00	\$ 100.00	\$ 35.00	\$ 90.00
	Speed Pak	\$ 10.00	\$ 100.00	\$ 45.00	\$ 120.00

5.0 LOCAL EXCHANGE SERVICE (cont'd)

5.3 Standard Business Line

The Standard Business Line provides a Customer with a single, analog, voice-grade telephonic communications channel which can be used to place or receive one call at a time. Standard Business Lines are provided for the connection of Customer-provided wiring and single station sets or facsimile machines. Call blocking per call is included with the basic rate. See Section 5.11 (G) for a description of call blocking.

Minimum and Maximum Non-Recurring Charge for Business Lines Per line per order

	<u>Minimum</u>	<u>Maximum</u>
1 st line	\$10.00	\$85.00
Each additional line	\$5.00	\$60.00

Minimum and Maximum Monthly Recurring Charge for Business Lines

Term Plan	<u>Minimum</u>	<u>Maximum</u>
Month to Month	\$10.00	\$50.00
12 month term	\$10.00	\$50.00
24 month term	\$10.00	\$50.00
36 month term	\$10.00	\$50.00
48 month term	\$10.00	\$50.00
60 month term	\$10.00	\$50.00

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5.0 LOCAL EXCHANGE SERVICE (cont'd)

5.3 Standard Business Line (cont'd)

5.3.1 Service options are in addition to the monthly line rate

Minimum and Maximum Rates for Business Measured Service Option¹ These also apply to areas listed in Section 4.1

Mileage	Mileage 1st minute		Each addition	onal minute
	Minimum	Maximum	Minimum	Maximum
1 - 10	0.0100	0.2000	0.0080	0.2000
11 - 22	0.0100	0.2000	0.0080	0.2000
23 +	0.0100	0.2000	0.0080	0.2000

These rates will also apply to calls between exchanges specified in Sections 4.1 Local Calling Plus calls. However, the Measures Service Option is not required to take advantage of Local Calling Plus.

Effective August 1, 2002, the Company will no longer accept new subscriptions to Measured Rate Service. Customers who were subscribers to such service prior to that date may maintain service as provided above. As of August 1, 2002, new subscriptions to Business Services are available only as Flat Rate or Message Rate Service.

Effective September 1, 2004, the Company will no longer offer Measured Rate Service. Current customers to such service will have the option to change their service to the Flat Rate Service or the Message Rate Service offered by the Company. If customer chooses to move service to a different carrier during this transition, no early termination liability charges would apply.

Minimum and Maximum Rates for Business Line Metered Service Option

Per Month Rate	Minimum	Maximum
All Calls	0.0100	0.2000

5.3.2 A 911 service charge, LNP charge and an Access charge per FCC order per month, per line will be charged in addition to the line charge and service option charge. Refer to Section 8.0 for Rates.

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Issued by: Stephen K. Vogelmeier President, Communication Options, Inc. 921 Eastwind Dr, Suite 104 Westerville, OH 43081

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5.0 LOCAL EXCHANGE SERVICE (cont'd)

5.3 Standard Business Line (cont'd) 5.3.1 (D)

¹ Material from this page was duplicated material from New Original Page 117

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5.0 LOCAL EXCHANGE SERVICE (cont'd)

5.4 <u>Key System Line</u>

The Key System Line provides a Customer with a single, analog, voice-grade telephonic communications channel which can be used to place or receive one call at a time. Key System Lines are provided for the connection of Customer-provided wiring to the Customer's key telephone system (KTS). Call blocking per call is included with the basic rate. See Section 5.11 (G) for a description of call blocking.

Minimum and Maximum Non-Recurring Charges

	<u>Minimum</u>	Maximum
1 st line	\$10.00	\$85.00
Each additional line	\$5.00	\$60.00

Minimum and Maximum Monthly Recurring Charges

-		I
Minimum	Maximum	
\$10.00	\$100.00	
\$10.00	\$100.00	
\$10.00	\$100.00	(I)
\$10.00	\$100.00	
\$10.00	\$100.00	
\$10.00	\$100.00	
	\$10.00 \$10.00 \$10.00 \$10.00 \$10.00	\$10.00 \$100.00 \$10.00 \$100.00 \$10.00 \$100.00 \$10.00 \$100.00 \$10.00 \$100.00

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5.0 LOCAL EXCHANGE SERVICE (cont'd)

5.4 <u>Key System Line</u> (cont'd)

5.4.1 Service options are in addition to the monthly line rate

Minimum and Maximum Rates for Key System Line Measured Service Option

Mileage	<u>1st minute</u>		Each addition	onal minute
	Minimum	Maximum	Minimum	Maximum
1 - 10	0.0100	0.2000	0.0080	0.2000
11 - 22	0.0100	0.2000	0.0080	0.2000
23 +	0.0100	0.2000	0.0080	0.2000

Effective August 1, 2002, the Company will no longer accept new subscriptions to Measured Rate Service. Customers who were subscribers to such service prior to that date may maintain service as provided above. As of August 1, 2002, new subscriptions to Key System Line Services are available only as Flat Rate or Message Rate Service.

Effective September 1, 2004, the Company will no longer offer Measured Rate Service. Current customers to such service will have the option to change their service to the Flat Rate Service or the Message Rate Service offered by the Company. If customer chooses to move service to a different carrier during this transition, no early termination liability charges would apply.

Minimum and Maximum Rates for Key System Line Metered Service Option

Per Month Rate	<u>Minimum</u>	<u>Maximum</u>	
All Calls	0.0100	0.2000	

5.4.2 A 911 service charge and an Access charge per FCC order per month, per line will be charged in addition to the line charge and service option charge. Refer to Section 8.0 for Rates.

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5.0 LOCAL EXCHANGE SERVICE (cont'd)

5.5 PBX Trunk

PBX Trunks provide a Customer with a single, analog, voice-grade telephonic communications channel which can be used to place or receive one call at a time. PBX Trunks are provided for the connection of Customer-provided wiring to the Customer's PBX system. Call blocking per call is included with the basic rate. See Section 5.11 (G) for a description of call blocking.

Minimum and Maximum Non-Recurring Charges

	<u>Minimum</u>	Maximum
1 st trunk	\$10.00	\$85.00
Each additional trunk	\$5.00	\$60.00

/1/



Minimum and Maximum Monthly Recurring Charges

Term	Minimum	Maximum
Month to Month	\$10.00	\$100.00
12 month term	\$10.00	\$100.00
24 month term	\$10.00	\$100.00
36 month term	\$10.00	\$100.00
48 month term	\$10.00	\$100.00
60 month term	\$10.00	\$100.00

/1/ Material deleted was a duplicate of the Non-Recurring Section directly above it.

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5.0 **LOCAL EXCHANGE SERVICE** (cont'd)

5.5 PBX Trunk (cont'd)

5.5.1 Service options are in addition to the monthly trunk rate

Minimum and Maximum Rates for PBX Trunk Measured Service Option

Mileage	<u>1st minute</u>		Each addition	onal minute
	Minimum	Maximum	Minimum	Maximum
1 - 10	0.0100	0.2000	0.0080	0.2000
11 - 22	0.0100	0.2000	0.0080	0.2000
23 +	0.0100	0.2000	0.0080	0.2000

Effective August 1, 2002, the Company will no longer accept new subscriptions to Measured Rate Service. Customers who were subscribers to such service prior to that date may maintain service as provided above. As of August 1, 2002, new subscriptions to PBX Trunk Services are available only as Flat Rate or Message Rate Service.

Effective September 1, 2004, the Company will no longer offer Measured Rate Service. Current customers to such service will have the option to change their service to the Flat Rate Service or the Message Rate Service offered by the Company. If customer chooses to move service to a different carrier during this transition, no early termination liability charges would apply.

Minimum and Maximum Rates for PBX Trunk Metered Service Option

Per Month Rate	<u>Minimum</u>	<u>Maximum</u>
All Calls	0.0100	0.2000

5.5.2 A 911 service charge and an Access charge per FCC order per month, per line will be charged in addition to the line charge and service option charge. Refer to Section 8.0 for Rates.

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5.0 LOCAL EXCHANGE SERVICE (cont'd)

5.5A Remote Call Forward

(N)

- A) Remote Call Forward is a service feature whereby all calls placed to an RCF customer's telephone number (the call forwarding location) are automatically forwarded by the Telephone Company central office equipment to a designated terminating station of such RCF customer which is located in an exchange area of the Telephone Company or another telephone company. RCF is subject to the following regulations.
 - 1) RCF Service will be provided on any exchange service which can be direct inward dialed except semi-public and public telephone service.
 - 2) The service is offered from central offices where the Telephone Company has arranged the facilities for RCF and is furnished subject to the availability of facilities.
 - 3) One primary directory listing, residence or non-residence, as appropriate, will be provided without charge for the exchange in which the RCF central office is located. Additional listings may be provided subject to the provisions in Section 5.19 of this tariff.
 - 4) Since the grade of transmission on calls which are remotely forwarded may vary, depending upon the location of the calling party in relation to the terminating station, the Telephone Company cannot guarantee transmission on forwarded calls.
 - 5) Each RCF feature allows for forwarding one call at a given time. An additional feature is necessary for each additional call to be forwarded simultaneously. The customer must subscribe to sufficient RCF features and facilities at the terminating station to adequately handle calls without impairing, disrupting, or deteriorating services offered by the Company.

In the event that the use of RCF causes such impairment, disruption, or deterioration, the Telephone Company shall have the tight to discontinue forthwith such service without prior notification to the customer.

6) The Telephone Company will not provide identification of the originating telephone number to an RCF customer.

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5.0 LOCAL EXCHANGE SERVICE (cont'd)

5.5A Remote Call Forward

5.5A.1 Rates and Charges

(N)

RCF is furnished at the following rates and charges in addition to the rates and charges for associated service.

<u>A)</u>	<u>Minimum</u>	Maximum
RCF per initial feature		
Non-Recurring Charge	<u>\$10.00</u>	<u>\$100.00</u>
Monthly Recurring Charge	<u>\$10.00</u>	<u>\$40.00</u>
RCF per additional path		
Non-Recurring Charge	<u>\$10.00</u>	<u>\$100.00</u>
Monthly Recurring Charge	\$10.00	\$40.00

- B) The RCF customer is responsible for payment of applicable intrastate or interstate customer dialed station-to-station toll message charges for each call. The toll message charge applies to all forwarded calls.
- C) The message charges on local calls applicable to RCF in Ameritech regions of Ohio are as follows:
 - 1) a charge equal to the metered rate service message charge specified in Section 5.3.1 of this tariff.

(N)

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5.0 LOCAL EXCHANGE SERVICE (cont'd)

5.5B <u>Vacation Status</u>

5.5B.1 Ameritech Rates and Regulations

(N)

- A) Temporary Suspension (Vacation Service) of Residence Service
 - 1) At the request of a customer and where equipment arrangements permit, temporary suspension of any grade of residence service will be provided for a period not to exceed nine months and a minimum period of three months. Calling persons will be informed that the service is temporarily suspended at the request of the customer.
 - 2) Temporary suspension of service is provided for a customer's entire residence service, not for a portion thereof.
 - 3) Neither inward service nor outward service shall be provided during the period of suspension on the service suspended.
 - 4) Temporary suspension is not applicable to directory listings.
 - 5) Temporary suspension of service and its restoral are subject to the receipt of the customer's request in sufficient time to permit the Telephone Company to effect the necessary arrangements.
 - 6) The Telephone Company reserves the right to refuse temporary suspension of service in the case of a customer whose account is delinquent.
 - 7) The monthly rate for temporarily suspended service is 50% of the monthly regulated charges.
 - 8) A non-recurring charge applies to order the temporary suspension. Another non-recurring charge applies to remove the temporary suspension.

Non-Recurring Order Charge Minimum Maximum \$0.00 \$50.00

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5.0 LOCAL EXCHANGE SERVICE (cont'd)

5.6A ISDN PRI (Primary Rate Interface)

COI ISDN (Integrated Services Digital Network) PRI is a digital business service that provides PBX equipment and host computer access to a wide variety of switched services. These switched services include circuit switched voice (local calling, Message Toll Service, and Toll Free Service), circuit switched data, and Packet Switched Network Service. Each ISDN Prime will allow connection of the aforementioned services via a single central office connection. This service allows PBX equipment and host computer type devises to connect to central office services in bulk quantity, rather than on a line by line or service by service basis.

Each ISDN PRI connection provides access from a customer premises to the Telephone Company's circuit switched voice, circuit switched data, and packet switched data services via a 1.544 Mbps central office termination and a 1.544 Mbps Local Distribution Channel to the customer's premises. The Local distribution Channel may be a DS1 Local Distribution Channel, part of a DS3, or other suitable facility with Clear Channel Capability. The rates and charges for the channel are in addition to those for the ISDN Prime Connection. The central office connection is provided in base capacities of twenty-three 64 Kbps "B" channels and one 64 Kbps "D" channel (23B+D). The "D" channel is used for out-of-band signaling and control of the "B" channels. Where technology permits, "D" channels can be shared by multiple ISDN Primes for the same customer. "B" channels can be dedicated to each circuit switched voice and circuit switched data service by type or they can be shared among service types by using the call by call feature. Where available, 64 Kbps "B" channels are always dedicated for Packet Switched Network Service.

A) <u>Definitions</u>

"B" Channel (Bearer Channel): A 64 Kbps digital channel capable of transporting circuit switched voice and circuit switched data or dedicated packet switched data.

"D" Channel (Delta Channel): A 64 Kbps digital channel used to transport signaling and control information.

Out of Band Signaling: Signaling that is separated from the channel carrying the circuit switched voice and data services.

B) Regulations

- 1) ISDN PRI is offered only from central offices where appropriate facilities are available.
- 2) The availability, functionality and capabilities of ISDN PRI features may vary based on the serving central office.
- 3) Customer Premises Equipment (CPE) must be compatible with COI ISDN PRI service and is the customer's responsibility to provision.

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5.0 LOCAL EXCHANGE SERVICE (cont'd)

5.6A ISDN PRI (Primary Rate Interface)

5.6A.1 ISDN - PRI in AT&T Regions of Ohio

(T)

- A) Each ISDN PRI consists of the following elements:
 - PRI Access Line
 - DS1 Local Distribution Channel
 - 23 B Channels arranged for Inward and/or Outward dialing and signaling
 - 1 D Channel used for signaling
 - Flat Rate Local Call Usage

B) <u>Standard Features</u>

Standard features are offered to the customer at no additional cost.

- 1) Call by Call for Trunk Groups: Allows the circuit switched voice and data services enabled on the ISDN PRI to share "B" channels and arrange them as a single trunk group. This allows incoming and outgoing circuit switched voice and data calls to utilize "B" channels on a call by call basis. Without this capability, each service will have a dedicated "B" channel. "B" channel Packet Switched Data Service cannot utilize this capability.
- 2) <u>Caller ID:</u> All calling numbers presented to the services working on ISDN PRI can be delivered to the customer's CPE, including calls made to Direct Inward Dialing telephone numbers. This feature is optioned on a per trunk group basis only and is offered in appropriately equipped central offices.
- 3) <u>Clear Channel Capability:</u> The "B" channels on the ISDN PRI are clear, since all signaling and control functions are handled by the "D" channel. This allows all 64 Kbps on each "B" channel to be used for customer information over the PRI connection. Calls over the network may either be 56 Kbps or 64 Kbps depending on the public network in place between the ISDN PRI and the distant end of the call.
- 4) "D" Channel Control of Multiple ISDN PRI's: Provides capability for a single "D" channel to provide signaling and control for one to four ISDN PRI connections. The 24th channel on the additional ISDN PRI connections is then made available for incoming and outgoing calls.

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5.0 LOCAL EXCHANGE SERVICE (cont'd)

5.6A ISDN PRI (Primary Rate Interface)

5.6A.1 ISDN - PRI in **AT&T** Regions of Ohio (cont'd)

(T)

- B) <u>Standard Features</u> (cont'd)
 - 5) <u>Dedicated Trunk Groups:</u> Allows all 23 channels (24 where technology permits), or a subset thereof, to be used as stand alone trunk groups. Each channel is capable of handling incoming or outgoing circuit switched voice, circuit switched data, or packet switched data.
 - 6) <u>Digital Voice Transmission:</u> All voice calls are transmitted using digital signaling.
 - 7) <u>Direct Inward Dialing (DID) Signaling:</u> Permits incoming dialed calls from the exchange network to reach a specific number served by a CPE without the assistance of an attendant. It also provides for the unique identification of the call based on digits sent to the CPE by the central office. The central office will outpulse digits to the CPE which can further process the calls as desired.
 - 8) <u>Equal Access for InterLATA Calling:</u> Allows the customer to preselect an Interexchange Carrier for each circuit switched voice or circuit switched data trunk group.
 - 9) PBX Station ID Capability: Allows the station user's number (calling party) to be transmitted over the ISDN PRI "D" channel from Direct Inward Dialing equipped CPE PBX's that use ISDN PRI. This number is provided by the originating station and must have an associated DID number working in the central office.

C) Optional Features

- 1) <u>2 B Channel Transfer:</u> Allows the ISDN Prime to connect two calls, transfer the call together and then release the parties from the ISDN PRI.
- 2) "B" Channel Packet Switched Data Service: Provides the ability to originate and receive X.25 packet data calls over a predesignated 64 Kbps "B" channel. "B" channels used for Packet Switched Data cannot be used for Circuit Switched Voice or Circuit Switched Data calls. In addition to the standard capabilities and features shown for Packet Switched Network lines, 128 logical channels and a throughput of up to 19.2 Kbps per individual logical channel are included. Usage charges as shown for Packet Switched Data Services apply.
- Backup "D" Channel Arrangement: Provides backup for primary "D" channel under those circumstances where multiple ISDN PRIs share a single "D" channel. A predetermined channel on another ISDN PRI connection will automatically take over call signaling for circuit switched voice and data calls. The backup "D" channel arrangement is strongly recommended if three or more Ameritech ISDN PRIs are controlled by a single "D" channel.

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5.0 LOCAL EXCHANGE SERVICE (cont'd)

5.6A ISDN PRI (Primary Rate Interface)

5.6A.1 ISDN - PRI in AT&T Regions of Ohio (cont'd)

(T)

- C) Optional Features (cont'd)
 - 4) <u>Call By Call for FX:</u> Allows Foreign Exchange calls to be directed to and originated from ISDN PRI "B" channels. This provides Call by Call Service selection for incoming and outgoing Circuit Switched and Private Facility services.
 - 5) <u>Call By Call for Tie Lines:</u> Allows Tie Line calls to be directed to and originated from the ISDN PRI "B" channels. This provides Call by Call Service selection for incoming and outgoing Circuit Switched and Private Facility services.
 - 6) <u>ISDN Calling Name ID:</u> Allows ISDN Calling Name Identification with call control to send calling party information to ISDN Class II equipment.
 - 7) Network Name Display: Allows the name of a station user calling over an ISDN PRI to be forwarded for display on a properly equipped customer-provided set. The terminating system may be in the same or a different central office.
 - 8) <u>Network Ring Again:</u> Enables station users whose Digital PBX is connected to a central office by ISDN PRI to complete calls to a busy station line in another system without redialing. The system may be in the same or a different central office.
 - 9) <u>Selective Class of Call Screening:</u> Allows the user, by means of Telephone Company operator identification, to restrict outgoing calls to those which are charged to the called telephone number, a third number or a Telephone Company calling card.
 - 10) <u>System Intercommunication Service:</u> Allows ISDN PRI "B" channels to connect to a Centrex business system or another ISDN PRI that originates in the same central office. This feature is offered on a per trunk group basis only.

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5.6	ISDN	Lines	(cont'd)
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5.6A.1 ISDN - PRI in AT&T Regions Ohio (cont'd)

(T)

D) Rates

(D)

(T)

Refer to Section 7.1.4 for current rates

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(D)

5.0 LOCAL EXCHANGE SERVICE (cont'd)

5.6 <u>ISDN Lines</u> (cont'd)

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5.0 LOCAL EXCHANGE SERVICE (cont'd)

5.6 <u>ISDN Lines</u> (cont'd)

(D)

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5.0 LOCAL EXCHANGE SERVICE (cont'd)

5.6 <u>ISDN Lines</u> (cont'd)

(D)

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5.0 LOCAL EXCHANGE SERVICE (cont'd)

5.6 ISDN Lines (cont'd)

5.6A.1 ISDN - PRI in AT&T Regions Ohio (cont'd)

(T)

E) Contracts

ISDN PRI is offered on a month-to-month basis or as a 36 month, 60 month, or 84 month contract.

During this contract period, the monthly prices for service under this contract will not exceed the price that was in effect at the beginning of the selected contract term.

Upon completion of the contract term, if customer does not elect a new contract term and does not request disconnection of the ISDN PRI, service will be continued at the month-to-month price then currently in effect for new customers.

F) <u>Termination Charges</u>

In the event of termination of all, or a portion of, service provided under a contract period, Termination Liability Charges will apply to those circuits that are disconnected. The customer will remain liable for payment of a percentage of the monthly recurring charges for the remainder of the contract term as indicated below, which shall upon any such termination immediately become due and payable in its entirety.

Customers requesting termination of service prior to the expiration date of the contract term will be liable for a termination charge.

All termination charges will be based on the prices in effect at the time of termination.

1) The termination charge for all contract terms will be calculated as follows:

The dollar difference between the current monthly contract price for the contract term that could have been completed during the time the service was actually in service and the customer's current contract price for each month the service was provided.

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5.0 LOCAL EXCHANGE SERVICE (cont'd)

5.6A ISDN PRI (Primary Rate Interface) cont'd

(T)

5.6A.2 ISDN - PRI in Verizon/GTE Regions Ohio

A) Each ISDN PRI consists of the following elements:

PRI Access Interface PRI Facility Voice or Voice/Data Channel Activation Flat Rate Local Call Usage

B) Standard Features

Standard features are offered to the customer at no additional charge.

- 1) <u>Calling Number Identification</u>
- 2) "D" Channel Back-Up: automatically takes over for a failed "D" channel in case of trouble. This my be subscribed to as part of the 23 B & D Channel Back-Up arrangement.
- 3) <u>Call-by-Call Service Selection:</u> provides an option to the dedicated channel configuration by allowing channels to be configured to access multiple services on a per-call basis. With this feature, separate facilities are not required for individual services, such as DID, DOD, 8XX Toll-free services, and local switched access lines.
- 4) <u>Clear Channel Capability:</u> allows the customer to transport 64 Kbps over the PRI channels with no constraint on the quantity or sequence of bits using the "Bipolar with Eight Zero Substitution" (B8ZS) method of providing bit sequence independence.
- 5) Non-Facility Associated Signaling (NFAS): allows the "D" channel signaling entity to assign calls to channels on more than one interface (including the one containing the "D" channel). The collection of these "B" Channels and the controlling "D" channel is called a PRI group. Up to 20 PRI Accesses cab be assigned to a PRI group.
- 6) <u>Telephone Numbers:</u> each ISDN PRI Trunk Group is provided with one telephone number per Channel. Additional DID numbers may be purchased at the rates listed below.

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5.0 LOCAL EXCHANGE SERVICE (cont'd)

5.6 <u>ISDN Lines</u> (cont'd)

5.6A.2 ISDN - PRI in Verizon/GTE Regions Ohio (cont'd)

C) Rates
(D)
(T)

Refer to Section 7.1.5 for current rates

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5.0 LOCAL EXCHANGE SERVICE (cont'd)

5.6 <u>ISDN Lines</u> (cont'd) (D)

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5.0 LOCAL EXCHANGE SERVICE (cont'd)

5.6A ISDN PRI (Primary Rate Interface) cont'd

(T)

5.6A.2 ISDN - PRI in Verizon/GTE Regions Ohio (cont'd)

D) Contracts

ISDN PRI is offered on a month-to-month basis or as a 12 month, 36 month, or 60 month contract.

During this contract period, the monthly prices for service under this contract will not exceed the price that was in effect at the beginning of the selected contract term.

Upon completion of the contract term, if customer does not elect a new contract term and does not request disconnection of the ISDN PRI, service will be continued at the month-to-month price then currently in effect for new customers.

E) Termination Charges

In the event of termination of all, or a portion of, service provided under a contract period, Termination Liability Charges will apply to those circuits that are disconnected. The customer will remain liable for payment of a percentage of the monthly recurring charges for the remainder of the contract term as indicated below, which shall upon any such termination immediately become due and payable in its entirety.

Customers requesting termination of service prior to the expiration date of the contract term will be liable for a termination charge.

All termination charges will be based on the prices in effect at the time of termination.

1) The termination charge for all contract terms will be calculated as follows:

The dollar difference between the current monthly contract price for the contract term that could have been completed during the time the service was actually in service and the customer's current contract price for each month the service was provided.

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5.0 LOCAL EXCHANGE SERVICE (cont'd)

5.6A ISDN PRI (Primary Rate Interface) cont'd

(T)

5.6A.3 ISDN - PRI in Sprint Regions Ohio

- A) Each ISDN PRI consists of the following elements:
 - PRI Access Line
 - PRI Interface
 - PRI Channels with unlimited local call usage
 - 1) <u>PRI Access Line:</u> will provide a four-wire access loop from the customer premises to the serving central office. The transmission via this loop supports Clear Channel Capability.
 - 2) PRI Interface: Provides the multiplexing to support up to 23 B Channels at 64 Kbps and 1 D channel for signaling also at 64 Kbps. When NFAS is ordered, the PRI Interface can provide up to 24 B Channels at 64 Kbps.
 - 3) <u>PRI Channels:</u> will provide unlimited usage of channel that will allow either voice or data transmission up to 64 Kbps.

B) Regulations

- 1) Voice calls may be completed to both ISDN and non-ISDN lines.
- 2) Data Transmission on the B Channels will be circuit switched at 64 Kbps within the switch and between ISDN-PRI compatible central offices. ISDN-PRI interconnection to non-ISDN-PRI equipped central offices may be potentially subjected to analog transmission or sub-rated to 56 Kbps.
- 3) The customer may choose to subscribe to additional non-exchange based services. Initial choice for these services will be 8XX toll-free. The subscription for these services is in addition to the charges for ISDN-PRI Service.

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5.0 **LOCAL EXCHANGE SERVICE** (cont'd)

5.6A ISDN PRI (Primary Rate Interface) cont'd

(T)

5.6A.3 ISDN - PRI in Sprint Regions Ohio (cont'd)

- B) Regulations (cont'd)
 - With the first ISDN-PRI Access Line the customer is required to purchase 23 B channels and an initial D channel.

After the initial 23 B & D configuration, the customer may choose channels in increments of 12 up to 23 B & D or 24 B with NFAS, per ISDN PRI access line (facility) to be active with a corresponding number of services (i.e., inward/outward trunk, 8XX toll-free service) to access for each call. The customer may also choose to subscribe to more services than channels. The CPE signals the local central office as to which type of service to access for each call.

If the customer chooses to purchase additional channels after purchasing the original 23 B&D configuration, the customer must purchase another PRI Access Line and another PRI Interface as well as the additional channels. Additional channels can be purchased in increments of 12.

The minimum service period for ISDN-PRI service is 6 months.

C) Standard Features

Standard features are offered to the customer at no additional charge.

Non-Facility Associated Signaling (NFAS) provides the capability to service multiple PRI's via a single D channel, this feature can be ordered where switch capabilities exist as determined by the Telephone Company. When NFAS is selected, the customer will order one ISDN PRI Service arrangement with 23 B Channels and 1 D-Channel. Additional ISDN PRI Services arrangements are ordered with 24 B Channels as specified in Section B.4 preceding. The D Channel activated on the initial arrangement serves the additional ISDN PRI arrangements.

After the first 24B & D PRI is purchased, a customer can purchase additional B Channels in increments of 12.Additional PRI Access Lines may be ordered in a 24B configuration. However, the Telephone Company recommends that the quantity of PRI Access lines supported by 1 D Channel not exceed four (4). The Telephone Company recommends the use of a backup D Channel for the support of signaling beyond 4 facilities.

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(T) (T)

5.0 LOCAL EXCHANGE SERVICE (cont'd)

5.6A ISDN PRI (Primary Rate Interface) cont'd

(T)

- 5.6A.3 ISDN PRI in Sprint Regions Ohio (cont'd)
 - C) Standard Features (cont'd)
 - 2) Rotary Hunt Functionality available at no additional charge with ISDN PRI service. This functionality increases the likelihood of an incoming call being completed over an ISDN PRI B Channel. The functionality is exclusively within the B channels of a single ISDN PRI service arrangement or between multiple ISDN PRI service arrangements and is not allowed between ISDN PRI service arrangements and other services including, but not limited to, Business lines.
 - 3) <u>Dynamic Allocation of Bandwidth</u> allows the circuit switched voice and data services to share B channels and arrange them as a single trunk group. This allows incoming and outgoing circuit switched voice and data calls to utilize B channels on a call by call basis. Without this capability, each service will have a dedicated B Channel.
 - 4) <u>Incoming Call Identification (Caller ID)</u> provides the customer with the telephone number of the calling party. Incoming call identification is provided via the D Channel associated with the incoming calls on a B Channel to a PBX.
 - 5) <u>Clear Channel Capability</u> The B Channels on ISDN PRI are clear, since all signaling and control functions are handled by the D Channel. This allows all 64 Kbps on each B Channel to be used for customer information.
 - 6) <u>Digital Voice Transmission</u> All voice calls are transmitted using digital signaling.
 - 7) <u>Direct Inward Dialing (DID) Signaling</u> permits incoming dialed calls from the exchange network to reach a specific number served by customer premises equipment (CPE) without the assistance of an attendant. It also provides for the unique identification of the call based on digits sent to the CPE by the central office. The central office will outpulse digits to the CPE that can further process the calls as desired. The rates and charges for DID telephone numbers are in addition to the ISDN PRI charges.
 - 8) PBX Station ID Capability allows the station users number (calling party) to be transmitted over the ISDN PRI D Channel from Direct Inward Dialing equipped CPE PBXs that use ISDN PRI. This number is provided by the originating station and must have an associated DID telephone number working in the central office.

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5.0 LOCAL EXCHANGE SERVICE (cont'd)

5.6A ISDN PRI (Primary Rate Interface) cont'd

(T)

5.6A.3 ISDN - PRI in Sprint Regions Ohio (cont'd)

D) Optional Features

- 1) <u>D Channel Backup</u> provides backup for the D Channel for a customer with multiple PRI lines by automatically switching signaling capability over to another D Channel if service to the primary D Channel is interrupted.
- 2) <u>Network Ring Again</u> enables the customer to complete calls to a busy station without continually redialing. Certain equipment restrictions may apply.
- 3) <u>Call-by-Call/Integrated Service Access Feature Capability</u> allows the customer to dynamically allocate the use of channels for ISDN PRI service. The customer may also choose voice or data transmission on a per call basis. In addition, the customer may also choose to subscribe to more services than channels. The CPE signals the local central office as to which type of service to access for each call.
- 4) <u>Incoming Call Identification (Caller ID Name and Number)</u> provides the customer with the telephone number and name of the calling party. Incoming call identification is provided via the D Channel associated with incoming calls on a B Channel to a PBX.

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5.0 LOCAL EXCHANGE SERVICE (cont'd'

5.6 <u>ISDN Lines</u> (cont'd)

- 5.6A.3 ISDN PRI in Sprint Regions Ohio (cont'd)
 - E) Rates

Refer to Section 7.1.6 for current rates

(D)

(T)

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5.0 LOCAL EXCHANGE SERVICE (cont'd)

5.6 <u>ISDN Lines</u> (cont'd) (D)

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5.0 LOCAL EXCHANGE SERVICE (cont'd)

5.6A ISDN PRI (Primary Rate Interface) cont'd

(T)

5.6A.3 ISDN - PRI in Sprint Regions Ohio (cont'd)

F) Contracts

ISDN PRI is offered on a month-to-month basis (a minimum service period of 6 months is required) or as a 12 month, 24 month, 36 month, 60 month, or 84 month contract.

During this contract period, the monthly prices for service under this contract will not exceed the price that was in effect at the beginning of the selected contract term.

Upon completion of the contract term, if customer does not elect a new contract term and does not request disconnection of the ISDN PRI, service will be continued at the month-to-month price then currently in effect for new customers.

G) <u>Termination Charges</u>

In the event of termination of all, or a portion of, service provided under a contract period, Termination Liability Charges will apply to those circuits that are disconnected. The customer will remain liable for payment of a percentage of the monthly recurring charges for the remainder of the contract term as indicated below, which shall upon any such termination immediately become due and payable in its entirety.

Customers requesting termination of service prior to the expiration date of the contract term will be liable for a termination charge.

All termination charges will be based on the prices in effect at the time of termination.

1) The termination charge for all contract terms will be calculated as follows:

The dollar difference between the current monthly contract price for the contract term that could have been completed during the time the service was actually in service and the customer's current contract price for each month the service was provided.

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5.0 LOCAL EXCHANGE SERVICE (cont'd)

5.6 <u>ISDN Lines</u> (cont'd)

5.6A.4 <u>Datatel Integrated Services - ISDN - PRI in COI Switches Ohio</u>

A) Each Datatel Integrated Services ISDN PRI consists of the following elements:

PRI Access Line with Standard Features and unlimited call usage

1) PRI Access Line: will provide a four-wire access loop from the customer premises to the serving central office. The transmission via this loop supports Clear Channel Capability. Access Line will support up to 23 B Channels at 64 Kbps and 1 D Channel for signaling also at 64 Kbps. Each B Channel will allow either voice or data transmission up to 64 Kbps.

B) Standard Features

Call Waiting
Cancel Call Waiting
Call Waiting ID
Caller ID Number
Caller ID Name and Number
CID Block
Anonymous Call Rejection
Call Forward Variable
Call Forward Busy
Call Forward No Answer
3 way Calling
Consultation hold and transfer
Call Return
Rotary Hunt

C) DID (Direct Inward Dialing) Signaling permits incoming dialed calls from the exchange network to reach a specific number served by customer premises equipment (CPE) without the assistance of an attendant. It also provides for the unique identification of the call based on digits sent to the CPE by the central office. The central office will outpulse digits to the CPE that can further process the calls as desired. The rates and charges for DID telephone numbers are in addition to Access Line and Standard Feature charges.

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5.0 LOCAL EXCHANGE SERVICE (cont'd)

5.6 <u>ISDN Lines</u> (cont'd)

5.6A.4 <u>Datatel Integrated Services - ISDN - PRI in COI Switches Ohio</u> (cont'd)

C) Rates

(D) (T)

Refer to Section 7.1.7 for current rates

D) Contracts

(C

Datatel Integrated Services is offered on a 12 month, 24_month, 36 month, 48 month or 60 month contract

During this contract period, the monthly prices for service under this contract will not exceed the price that was in effect at the beginning of the selected contract term.

Upon completion of the contract term, if customer does not elect a new contract term and does not request disconnection of the ISDN PRI, service will be continued at the month-to-month price then currently in effect for new customers.

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5.0 LOCAL EXCHANGE SERVICE (cont'd)

5.6 ISDN Lines (cont'd)

5.6A.4 Datatel/Voicetel Integrated Services - ISDN - PRI in COI Switches Ohio (cont'd)

(T)

E) <u>Termination Charges</u>

(T)

In the event of termination of all, or a portion of, service provided under a contract period, Termination Liability Charges will apply to those circuits that are disconnected. The customer will remain liable for payment of a percentage of the monthly recurring charges for the remainder of the contract term as indicated below, which shall upon any such termination immediately become due and payable in its entirety.

Customers requesting termination of service prior to the expiration date of the contract term will be liable for a termination charge.

All termination charges will be based on the prices in effect at the time of termination.

1) The termination charge for all contract terms will be calculated as follows:

The dollar difference between the current monthly contract price for the contract term that could have been completed during the time the service was actually in service and the customer's current contract price for each month the service was provided.

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5.0 LOCAL EXCHANGE SERVICE (cont'd)

5.6 <u>ISDN Lines</u> (cont'd)

5.6A.4 <u>Datatel/Voicetel Integrated Services - ISDN - PRI in COI Switches Ohio</u> (cont'd)

(T) (T)

F) Available Areas

EXCHANGE	BAND	EXCHANGE	BAND
Ada	3	Lafayette	4
Adario	4	Lexington	3
Alger	3	Lima	3
Apple Creek	3	Lucas	3
Beaverdam	3	Lykens	4
Bellville	3	Mansfield	3
Big Prairie	4	Marego	3
Bluffton	3	Marshallville	4
Bucyrus	3	Martinsburg	4
Butler	3	Millersburg	3
Cairo	3	Mount Vernon	3
Caledonia	4	Nashville	4
Cardington	4	New Winchester	4
Centerburg	3	Orrville	3
Chatfield	4	Ottawa	3
Danville (Knox Co)	4	Rittman	4
Delphos	3	Shelby	3
Dunkirk	4	Shiloh	4
Elida	4	Shreve	4
Fredericksburg	4	Sidney	3
Fredericktown	3	Smithville	3
Gambier	4	Sterling	3
Glenmont	4	Utica-Homer	3
Gomer	4	Van Wert	3
Holmesville	4	Venedocia	4
Johnsville	4	Waynesfield	4
Kidron	4	Westminster	4
Killbuck	4	Wooster	4

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5.0 LOCAL EXCHANGE SERVICE (cont'd)

ISDN Lines (cont'd)

(N)

5.6A.5 Voicetel Integrated Services - ISDN - PRI in COI Switches Ohio

A) Each Voicetel Integrated Services ISDN PRI consists of the following elements:

PRI Access Line with Standard Features and unlimited call usage

1) PRI Access Line: will provide a four-wire access loop from the customer premises to the serving central office. The transmission via this loop supports Clear Channel Capability. Access Line will support up to 23 B Channels at 64 Kbps and 1 D Channel for signaling also at 64 Kbps. Each B Channel will allow voice transmission up to 64 Kbps.

B) Standard Features

Call Waiting

Cancel Call Waiting

Call Waiting ID

Caller ID Number

Caller ID Name and Number

CID Block

Anonymous Call Rejection

Call Forward Variable

Call Forward Busy

Call Forward No Answer

3 way Calling

Consultation hold and transfer

Call Return

Rotary Hunt

<u>C)</u> Rates

Refer to Section 7.1.7A for current rates

<u>D)</u> <u>Contracts</u>

<u>Voicetel Integrated Services is a business service offered on a 12 month, 24 month, 36 month, 48 month or 60 month contract</u>

During this contract period, the monthly prices for service under this contract will not exceed the price that was in effect at the beginning of the selected contract term.

Upon completion of the contract term, if customer does not elect a new contract term and does not request disconnection of the ISDN PRI, service will be continued at the month-to-month price then currently in effect for new customers.

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5.0 LOCAL EXCHANGE SERVICE (cont'd)

ISDN Lines (cont'd)

(N)

5.6A.5 Voicetel Integrated Services - ISDN - PRI in COI Switches Ohio (cont'd)

E) Termination Charges

In the event of termination of all, or a portion of, service provided under a contract period, Termination Liability Charges will apply to those circuits that are disconnected. The customer will remain liable for payment of a percentage of the monthly recurring charges for the remainder of the contract term as indicated below, which shall upon any such termination immediately become due and payable in its entirety.

<u>Customers requesting termination of service prior to the expiration date of the contract term will be</u> liable for a termination charge.

All termination charges will be based on the prices in effect at the time of termination.

1) The termination charge for all contract terms will be calculated as follows:

The dollar difference between the current monthly contract price for the contract term that could have been completed during the time the service was actually in service and the customer's current contract price for each month the service was provided.

(N)

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5.0 LOCAL EXCHANGE SERVICE (cont'd)

5.6 <u>ISDN Lines</u> (cont'd)

(N)

(N)

5.6A.5 Voicetel Integrated Services - ISDN - PRI in COI Switches Ohio (cont'd)

F) Available Areas

EXCHANGE	BAND	EXCHANGE	BAND
<u>Ada</u>	<u>3</u>	Jackson Center	<u>4</u>
Anna	<u>4</u>	<u>Lafayette</u>	4
Bellefontaine	3	<u>Lexington</u>	3
<u>Bellville</u>	3	Lima	3
Bluffton	3	Lucas	3
Bellville	3	Mansfield	3
Bucyrus	4	Mount Vernon	3
Butler	3	Shelby	3
Cairo	3	Sidney	3
Delphos	3	Van Wert	3
Elida	3	Waynesfield	4
Fort Loramie	4	Westminster	4
	_	Wooster	4
		 	

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5.0 LOCAL EXCHANGE SERVICE (cont'd)

5.7 <u>Centrex</u>

Centrex service provides a Business Customer with multiple individual voice-grade telephone communication channels, each of which can be used to place or receive one call at a time. Centrex lines are provided for connection of Centrex-compatible Customer-provided station sets to the public switched telecommunications network. Call blocking per call is included with the basic rate. See Section 5.11 (G) for a description of call blocking.

Minimum and Maximum Non-Recurring Charge Per line per order

	<u>Minimum</u>	<u>Maximum</u>
1 st line	\$10.00	\$85.00
Each additional line	\$5.00	\$60.00

Minimum and Maximum Monthly Recurring Charges Per Line

Term Plan	<u>Minimum</u>	Maximum
Month to Month	\$10.00	\$50.00
12 month term	\$10.00	\$50.00
24 month term	\$10.00	\$50.00
36 month term	\$10.00	\$50.00
48 month term	\$10.00	\$50.00
60 month term	\$10.00	\$50.00

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5.0 LOCAL EXCHANGE SERVICE (cont'd)

5.7 <u>Centrex</u> (cont'd)

5.7.1 Service options are in addition to the monthly line rate

Minimum and Maximum Rates for

Mileage	1 st mi	<u>inute</u>	Each additional minute		
	Minimum	Maximum	Minimum	Maximum	
1 - 10	0.0100	0.2000	0.0080	0.2000	
11 - 22	0.0100	0.2000	0.0080	0.2000	
23 +	0.0100	0.2000	0.0080	0.2000	

Minimum and Maximum Rates for Centrex Metered Service Option

Per Month Rate	<u>Minimum</u>	Maximum
All Calls	0.0100	0.2000

5.7.2 A 911 service charge and an Access charge per FCC order per month, per line will be charged in addition to the line charge and service option charge. Refer to Section 7.3 for Rates.

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5.0 LOCAL EXCHANGE SERVICE (cont'd)

5.8 <u>Directory Assistance</u>

/1/

Provides for identification of telephone directory numbers, via an operator or automated platform. Customers are provided with a maximum of 2 listings for each call to Directory Assistance.

Minimum Per Call \$0.10

Maximum Per Call \$5.00

5.8A Directory Assistance Call Completion

(N)

/1/

<u>Directory Assistance Call Completion Service provides a Directory Assistance customer requesting an intraLATA number the ability to be automatically connected to the requested number. A mechanized announcement offers call completion to the customer. The call is completed on a sent paid basis.</u>

- A) The calling number and the number requested to be completed must be in the same Local Access Transport Area (LATA) or the local calling area where the request originated.
- B) In addition to the Call Completion Charge, normal existing Directory Assistance charges will apply. All toll, message or local measured usage charges are also applicable.
- <u>C)</u> <u>If a call is not completed, i.e. busy or don't answer, no charge for the Call Completion service is applicable.</u> However, the appropriate charge for the Directory Assistance call will apply
- Directory Assistance Call Completion will be furnished only where facilities and operating conditions permit.
- E) Directory Assistance Call Completion is furnished solely for the telephone calling purposes of the caller. The Company assumes no responsibility or liability for any errors in the information furnished. The caller shall indemnify the Company and hold it free and harmless of and from any and all claims, demands, or damages that shall arise from the use of the service. Provisions concerning limitations of liability are set forth in Section 2.1.4 of this tariff.
- F) Rates and Charges

Directory Assistance Call Completion per callMinimum
\$0.20Maximum
\$1.00

(N)

/1/ Material formerly appeared on Original Page 136

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5.0 LOCAL EXCHANGE SERVICE (cont'd)

5.8B Reverse Directory Assistance

(N)

Provides a listed name and address (including Zip Code) associated with listed local and nationwide numbers by providing Directory Assistance with a telephone number.

- A) Service only in Ameritech areas of Ohio where facilities are available.
- B) Dial 411 to access this service.
- C) Rates also apply for a search that results in "No Listing Found"

Minimum Per Call \$0.10 Maximum Per Call \$5.00

5.8C Business Category Search

This service enables a user to obtain the listed telephone number of a business in a particular category of businesses such as restaurants, dry cleaners, etc., when the exact name of the business is not known

- A) Service only in Ameritech areas of Ohio where facilities are available.
- B) Dial 411 to access this service.
- C) Rates also apply for a search that results in "No Listing Found"

Minimum Per Call \$0.10 Maximum Per Call \$5.00

NI)

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5.0 LOCAL EXCHANGE SERVICE (cont'd)



5.9 <u>Traditional Operator Service</u>

Provides for live or automated operator treatment when Customer dials "0". Services include, but are not limited to, bill to originating telephone number, calling card, collect or to a third party. The process of rating a call is as follows:

A) MTS Portion of Calls

Minimum and Maximum Rates for MTS portion of call

Mileage	1 st mi	nute	Each additional minute	
	Minimum	Maximum	Minimum	Maximum
1 - 10	0.06	0.32	0.06	0.16
11 - 22	0.06	0.40	0.06	0.22
23 - 55	0.06	0.48	0.06	0.28
56 - 124	0.06	0.57	0.06	0.37
125 - over	0.06	0.58	0.06	0.39

B) Application of Rate Discount

- * Day Monday through Friday; 8:00 a.m. up to but not including 5:00 p.m.
- * Evening Monday through Friday; 5:00 p.m. up to but not including 11:00 p.m., discounted 10% from Day Rate.
- * Night/Weekend Monday through Friday; 11:00 p.m. up to but not including 8:00 a.m.; All day Saturdays and Sundays, discounted 20% from Day Rate.

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5.0 LOCAL EXCHANGE SERVICE (cont'd)

Traditional Operator Service (cont'd)

C) <u>Minimum and Maximum Surcharges</u>

	<u>Minimum</u>	<u>Maximum</u>
Calling card	\$ 0.00	\$ 5.00
Credit card	\$ 0.00	\$ 5.00
Station to station (customer dialed)	\$ 0.00	\$ 5.00
Operator dialed (collect, bill to 3 rd party)	\$ 0.00	\$ 7.50
Person to Person	\$ 0.00	\$ 9.50

D) <u>Calculation of Charge</u>

- 1) The billing elements used to determine message charges are as follows: length of time of call, time of day, and applicable operator service charge.
- 2) Charges for the time portion of the billing element are applied on the basis of whole minute intervals. The billing interval for this element is determined by rounding up partial minutes to the next whole minute.
- 3) Time of day discounts apply as found in Section 5.9 (B).
- 4) Chargeable time begins when connection is established between the calling party and the desired telephone, communications system attendant or directly dialed station.

5.10 Message Telecommunications Service

Message Telecommunication Service (MTS) is a communications service which is available for use by customers twenty-four (24) hours a day. MTS enables a User of an exchange access line to place calls to any station on the public switched telecommunications network bearing an NPA-NXX designation associated with points outside the Customer's Local Calling Area, but within the boundaries of the LATA where the Customer (or the Customer's end user) is located. Customers must arrange for intraLATA and interLATA service from the interexchange carriers of their choice. Customers may choose the Company as their carrier for intraLATA calls and interLATA calls.

MTS calls are billed in one (1) minute increments with an initial billing period of one (1) minute. The total number of minutes will be rounded at end of Billing Period to the nearest minute. Fractional cents will be rounded to the nearest cent.

Rates are set forth in Section 5.9 (A, B, and D).

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(N)

5.0 LOCAL EXCHANGE SERVICE (cont'd)

5.11 <u>Ameritech Custom Calling Features</u>

- A) <u>Call Waiting:</u> permits the end-user engaged in a call to receive a tone signal indicating a second call is waiting; and, by operation of the switch hook, to place the first call on hold and answer the waiting call. The customer may alternate between the two calls by operation of the switch hook, but a three-way conference call cannot be established.
- B) <u>Call Forwarding:</u> permits the end-user to automatically forward (transfer) all incoming calls to another telephone number, and to restore it to normal operation at their discretion.
- C) <u>Three-Way Calling:</u> permits the end-user to add a third party to an established connection. When the third party answers, a two-way conversation can be held before adding the original party for a three-way conference. The end-user initiating the conference controls the call and may disconnect the third party to reestablish the original connection or establish a connection to a different third party. The feature may be used on both outgoing and incoming.
 - 1) This feature is available on an unlimited monthly basis or on a Pay Per Use basis.
 - This feature will be available on a Pay Per Use basis only from equipped central offices to residence and non-residence customers. However, this feature is not available on a Pay Per Use basis to PBX customers.
 - 3) At the request of the customer, access to the feature on a Pay Per Use basis may be blocked. Such blocking will be provided at no charge to the customer.
- D) <u>Call Screening:</u> allows the end-user to automatically block incoming calls from up to ten customer pre-selected telephone numbers (including numbers from which a customer has just received a call). The list of numbers can be changed at any time. Callers whose numbers have been blocked will hear a recorded message and no usage charges will apply. The calling party's number will not be delivered or announced to the call recipient under any circumstances.
- E) <u>Caller ID:</u> provides the customer with a caller's information such as telephone number. However, the calling party may utilize blocking services which will prevent the disclosure of their telephone number. In such instances, a privacy indication will appear on the customer-provided display device instead of the calling party's telephone number.
- F) <u>Caller ID with Name:</u> provides the customer with caller's information such as telephone number and name. However, the calling party may utilize blocking services which will prevent the disclosure of their telephone number. In such instances, a privacy indication will appear on the customer-provided display device instead of the calling party's telephone number.

Caller ID must accompany this feature.

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5.0 LOCAL EXCHANGE SERVICE (cont'd)

5.11 Ameritech Custom Calling Features (cont'd)

(T)

- G) <u>Calling Party's Number (CPN) Blocking</u>
 - 1) Free Per Call Blocking

Per call blocking enables customers to prevent, at any time, the disclosure of a customer's CPN, or telephone number, by using an activation code. Use of this activation code will prohibit the disclosure of the CPN for the ensuing call only and does not block the CPN of subsequent calls, unless the activation code is again utilized. Per call blocking shall be provided to all customers at no charge.

2) Subscription Per Line Blocking

Enrollment into subscription per line blocking prevents the disclosure of the subscriber's CPN, or telephone number, to the called party. Subscription per line blocking is applicable on all outgoing calls placed from the subscriber's line. Subscription per line blocking shall be provided at no monthly charge on an option-in or positive enrollment basis, to non-published subscribers. A nonrecurring service order charge will be assessed by the company to non-published customer, only after the company has afforded these same customers a 90-day window of opportunity to enroll into subscription per line blocking free of charge. Subscription per line blocking shall be provided to all published customers for a charge not to exceed the company's rate for non-published service. Applicable service order charges may be assessed to published customers and to non-listed customers requesting subscription per line blocking service. The 90 day window will only be offered to those customers that were not offered per line blocking previously.

- H) Speed Calling (8 or 30): permits the customer to place calls to other telephone numbers by dialing a one or two digit code rather than the complete telephone number. The feature is available as an eight code list or a thirty code list. Either code list may include local and/or toll telephone numbers. To establish or change a telephone number in a code list, the customer dials an activating code, receives a second dial tone and dials either a one or two digit code (for the eight code and thirty code lists, respectively) plus the telephone number.
- I) <u>Busy Line Transfer (Call Forwarding Busy):</u> permits the forwarding of incoming calls when the end-user's line is (T) busy. The forwarded number is fixed by the end-user service order.
- J) <u>Alternate Answer (Call Forwarding No Answer):</u> permits the forwarding of incoming calls when the end-user's (T) line remains unanswered after end-user-designated number of rings. The number of rings and the forwarded number are fixed by the customer service order.

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5.0 LOCAL EXCHANGE SERVICE (cont'd)

5.11 Ameritech Custom Calling Features (cont'd)

- K) <u>Automatic Call Back:</u> enables a customer to return the last incoming call, whether or not it was answered. The customer dials an activation code, *69, and the last incoming call is automatically dialed. If the line is busy when the customer activates the service, a confirmation announcement is heard, the customer hangs up, and a queuing process begins. For the next thirty (30) minutes both the calling and called parties' lines are checked periodically. The call set-up is made when both the originating and terminating lines are idle. After activation of the feature, the originating and terminating customer may place other calls without affecting the Automatic Call Back service status. Up to ten calls may be held in queue for the customer's Automatic Call Back activation.
 - 1) Automatic Call Back is available on a Universal Pay Per Use basis. An Automatic Call Back activation is considered complete and billable after the feature is activated by dialing the first code, regardless of whether or not the call is returned, except in those cases where the calling number is not available from the network.
 - 2) This feature will be available on a Pay Per Use basis only from equipped central offices to residence and non-residence customers. However, this feature is not available on a Pay Per Use basis to PBX customers.
 - 3) At the request of the customer, access to the feature on Pay Per Use basis may be blocked. Such blocking will be provided at no charge to the customer.
 - 4) This feature is available on an unlimited monthly basis or on a Pay Per Use basis.
- (N)
- L) <u>Automatic Call Back Block:</u> prohibits a customer who subscribes to Automatic Call Back from returning a call by activating the Automatic Call Back code. By dialing <u>an activation code</u>, *67, before placing a local call or by utilizing per line blocking, a customer may "block" the called party from returning a call to them, using an Automatic Call Back. This service is free to all customers who subscribe to a one-party line, and is available on a per call basis only when utilizing *67. After activating the Automatic Call Back Block code and placing the call, the line reverts back to normal status and future calls will not be blocked from being returned by Automatic Call Back subscribers unless utilizing per line blocking. The caller must activate the code before placing each call in order to have Automatic Call Back Block activated unless utilizing per line blocking.
- M) <u>Touch Tone Non-Hunt:</u> Touch tone service on a single line that does not roll to another station if the called line is busy.
- N) Touch Tone Hunt: Touch tone service to a line that rolls to another station in the event that the called line is busy.

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5.0 LOCAL EXCHANGE SERVICE (cont'd)

5.11 <u>Ameritech Custom Calling Features</u> (cont'd)

- O) <u>Toll Restriction Blocking:</u> permits customer to request blocking of 0+ and 1+ dialing. Blocking only restricts calls in which a 0 or 1 are the first digit dialed 411, 611, 911 and seven digit local calls are not restricted.
- P) Repeat Dialing: enables a customer to reach a called party whose number is busy without having to continually redial the telephone number. The busy number will automatically be dialed, for a thirty (30) minute period, until it becomes available. The caller can make and receive calls during the 30 minute period that the busy number is being dialed. The caller will receive a special ring back when both numbers are freed for use. The feature can also be used to recall a called party after the conversation has been terminated.
 - 1) This feature will be available on a Pay Per Use basis only from equipped central offices to residence and non-residence customers. However, this feature is not available on a Pay Per Use basis to PBX customers.
 - 2) At the request of the customer, access to the feature on a Pay Per Use basis may be blocked. Such blocking will be provided at no charge to the customer.
 - 3) This feature is available on an unlimited monthly basis or on a Pay Per Use basis.
- Q) Talking Call Waiting: allows a residential customer to know who is calling while they are on the telephone with another party Talking Call Waiting enhances Call Waiting by allowing the customer to hear who is calling after hearing the call waiting tone while the customer is on the line. Any and all names will be voiced to the subscriber. This includes "private" or "unknown" to be voiced in the appropriate situation. Talking Call Waiting subscribers will hear both a call waiting tone plus the name of the calling party on an incoming call. The customer then presses the switch hook-flash to place the current call on hold and talk to the call waiting party. Subsequent switch hook-flashes will allow the subscriber to "toggle" between the two parties, placing one on hold so that they can speak to the other party.
 - 1) This feature is available on a monthly subscription basis and must be subscribed to in conjunction with Call Waiting Service.
 - 2) Customers with more than one line will need to subscribe to the service for each line they wish to have Talking Call Waiting made available. This service requires no additional adjunct or telephone display equipment.
 - 3) This feature is not available on ISDN.

(N)

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5.0 LOCAL EXCHANGE SERVICE (cont'd)

5.11 <u>Ameritech Custom Calling Features</u> (cont'd)

(N)

R) <u>Privacy Manager:</u> available to residential and business customers. Intercepts calls that are marked "private", "out of area", or "unavailable" on Caller ID units. When unidentified callers dial the subscriber's number, they will receive an announcement informing them that the party they are calling does not accept calls from unidentified callers. They will receive a prompt to state their name or the company they represent and the service will then attempt to connect the call. Only if the caller states their name will the call be connected.

The subscriber's Caller ID CPE will display the platform number and the name of the service. When the subscriber picks up the phone, they will receive a recording identifying the caller by name and will have three options: Press 1 to accept the call, Press 2 to deny the call or Press 3 to play the sales call refusal to the caller.

If the subscriber dial 2, the caller will continue to hear the recording as if the party they are calling were not at home. Forwarding or don't answer will not take place in this scenario as the call has been rejected. If the subscriber dials 3, the calling party will hear a recording stating that the called party does not accept phone solicitations and to please place this person's name and number on a "do not call" list.

If the subscriber has an answering machine or network Voice Mail which intercepts the call, the Privacy Manager feature will identify that the call has been answered and connect the caller to the answering system. The service will identify the call as being answered by an answering system and immediately connect the caller.

The subscriber can override the Privacy Manager platform through the use of a personal identification number which is changeable through a VRU. The subscriber would establish this PIN in the event they receive frequent calls from friends and family that register as "unknown", "private", or "unavailable", i.e., cellular phones, payphones, and some long distance calls. The subscriber would then provide the PIN to those callers who would invoke the PIN upon being intercepted by the platform which would enable the caller to bypass the Privacy Manager platform and the call would be directly connected. The subscriber would hear a distinctive ring and upon answering the call, would not hear any of the Privacy Manager messages or prompts

This service will be available when facilities permit. Subscriber's need to have Caller ID with Name as well as Touch Tone service to subscribe to the Privacy Manager. This service will be provisioned on a line-by-line basis and customers with more than one line would need to have the service activated on each line if they want the ability to intercept unknown and blocked calls to each line.

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5.0 LOCAL EXCHANGE SERVICE (cont'd)

(N)

- 5.11 <u>Ameritech Custom Calling Features</u> (cont'd)
 - S) <u>Billed Number Screening Service (Collect and/or 3rd Party Call Block)</u> is an arrangement which prevents the charging of collect and/or third party billed calls to a customer's telephone number.
 - 1) The following options are available with Billed Number Screening Service.
 - a) Option 1 No Collect or Third Party Billing, per line screened.
 - b) Option 2 No Third Party Billing, per line screened.
 - c) Option 3 No Collect Billing, per line screened.
 - The Telephone Company makes no guarantee and assumes no liability arising out of the use or misuse of Billed Number Screening Service by any other entities, including, but not limited to, Interexchange Carriers. the Telephone Company is fully responsible for calls charged to number, which should have been prevented by Billed Number Screening Service, that originate and terminate within the Telephone Company's service territory, and are not carried over any other carrier's network or facilities.
 - Multi-Ring Service enables a customer to have as many as three telephone numbers associated with a single exchange service. Customers subscribing to this service will be able to receive calls dialed to two or three separate telephone numbers without having a second or third exchange service. A distinctive ringing pattern will be provided for each of the additional telephone numbers to facilitate identification of incoming calls. A distinctive Call Waiting tone for each additional telephone number will be provided, where facilities permit, to customers subscribing to Call Waiting as defined in Part A of this Section 5.11.

(N)

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5.0 LOCAL EXCHANGE SERVICE (cont'd)

5.11 Ameritech Custom Calling Features (cont'd)

5.11.1 Custom Calling Features Rates for Residential Accounts

<u>Feature</u>		Non-Rec	curring		
	<u>Minin</u>	num	Maxim	<u>um</u>	
Call Waiting	\$	0.10	\$	10.00	
Call Forwarding	\$	0.10	\$	10.00	(T)
Three Way Calling (per month)	\$	0.10	\$	10.00	(T)
Three Way Calling (per use)	\$	<u>N/C</u>	\$	<u>N/C</u>	(N)
Three Way Calling Blocking	\$	<u>N/C</u>	\$	<u>N/C</u>	(N)
Call Screening	\$	0.10	\$	10.00	
Caller ID	\$	0.10	\$	10.00	
Caller ID with Name	\$	0.10	\$	10.00	
CPN Per Call Blocking	\$	N/C	\$	N/C	
CPN Subscription Per Line Blocking	\$	0.00	\$	10.00	
Speed Call (8 or 30)	\$	0.10	\$	10.00	
Busy Line Transfer (Call Forward Busy)	\$	0.10	\$	10.00	
Alternate Answer (Call Forward No Answer)	\$	0.10	\$	10.00	(NI)
Automatic Call Back (per month)	\$	<u>0.10</u>	\$	<u>10.00</u>	(N)
Automatic Call Back (per Use)	\$	N/C	\$	N/C	
Automatic Call Back Blocking	\$	N/C	\$	N/C	
Touch Tone Non Hunt	\$	N/C	\$	N/C	
Touch Tone Hunt	\$	N/C	\$	N/C	
Toll Restriction Blocking	\$	0.10	\$	10.00	(NI)
Repeat Dial (per month)	\$	<u>0.10</u>	\$	<u>10.00</u>	(N)
Repeat Dial (per use)	\$	<u>N/C</u>	\$	<u>N/C</u>	(N)
Repeat Dial Blocking	\$	<u>N/C</u>	\$	<u>N/C</u>	(N)
Talking Call Waiting	\$	<u>0.10</u>	\$	<u>10.00</u>	(N)
Privacy Manager	\$	<u>0.10</u>	\$	<u>10.00</u>	(N)
Billed Number Screening	\$	<u>N/C</u>	\$	<u>N/C</u>	(N)
Multi-ring Service	\$	<u>0.10</u>	\$	<u>10.00</u>	(N)

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5.0 LOCAL EXCHANGE SERVICE (cont'd)

5.11 Ameritech Custom Calling Features (cont'd)

5.11.1 Custom Calling Features Rates for Residential Accounts

<u>Feature</u>		Monthly Re	curring		
	<u>Minin</u>	<u>num</u>	Maxim	<u>um</u>	
Call Waiting	\$	0.10	\$	10.00	
Call Forwarding	\$	0.10	\$	10.00	(T)
Three Way Calling (per month)	\$	0.10	\$	10.00	(T)
Three Way Calling (per use)	\$	<u>N/C</u>	\$	<u>N/C</u>	(N)
Three Way Calling Blocking	\$	<u>N/C</u>	\$	<u>N/C</u>	(N)
Call Screening	\$	0.10	\$	10.00	
Caller ID	\$	0.10	\$	10.00	
Caller ID with Name	\$	0.10	\$	10.00	
CPN Per Call Blocking	\$	N/C	\$	N/C	
CPN Subscription Per Line Blocking	\$	0.00	\$	10.00	
Speed Call (8 or 30)	\$	0.10	\$	10.00	
Busy Line Transfer (Call Forward Busy)	\$	0.10	\$	10.00	
Alternate Answer (Call Forward No Answer)	\$	0.10	\$	10.00	
Automatic Call Back (per month)	\$	<u>0.10</u>	\$	<u>10.00</u>	
Automatic Call Back (per Use)	\$	N/C	\$	N/C	
Automatic Call Back Blocking	\$	N/C	\$	N/C	(N)
Touch Tone Non Hunt	\$	N/C	\$	N/C	
Touch Tone Hunt	\$	N/C	\$	N/C	
Toll Restriction Blocking	\$	0.10	\$	10.00	
Repeat Dial (per month)	\$	<u>0.10</u>	\$	<u>10.00</u>	
Repeat Dial (per use)	\$	<u>N/C</u>	\$	<u>N/C</u>	(NT)
Repeat Dial Blocking	\$	<u>N/C</u>	\$	<u>N/C</u>	(N)
Talking Call Waiting	\$	<u>0.10</u>	\$	<u>10.00</u>	(N)
Privacy Manager	\$	<u>N/C</u>	\$	<u>N/C</u>	(N)
Billed Number Screening	\$	<u>N/C</u>	\$	<u>N/C</u>	(N)
Multi-ring Service	\$	<u>0.10</u>	\$	<u>10.00</u>	(N)
					(N)
					(N)

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5.0 LOCAL EXCHANGE SERVICE (cont'd)

5.11 <u>Ameritech Custom Calling Features</u> (cont'd)

5.11.1 Custom Calling Features Rates for Residential Accounts (cont'd)

Feature	Pay Per Use				
	<u>Minin</u>	<u>ıum</u>	<u>Maxim</u>	<u>ium</u>	
Three Way Calling (per Use)	\$	0.10	\$	10.00	
Automatic Call Back (per Use)	\$	0.10	\$	10.00	(N)
Repeat Dial (per Use)	\$	<u>0.10</u>	\$	<u>10.00</u>	()
					(N)

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5.0 LOCAL EXCHANGE SERVICE (cont'd)

5.11 Ameritech Custom Calling Features (cont'd)

5.11.2 Custom Calling Features Rates for Business Accounts

<u>Feature</u>		Non-Rec	curring		
	Minin	num	Maxim	u <u>m</u>	
Call Waiting	\$	0.10	\$	10.00	
Call Forwarding	\$	0.10	\$	10.00	(T)
Three Way Calling (per month)	\$	0.10	\$	10.00	(T)
Three Way Calling (per use)	\$	<u>N/C</u>	\$	<u>N/C</u>	(N)
Three Way Calling Blocking	\$	<u>N/C</u>	\$	<u>N/C</u>	(N)
Call Screening	\$	0.10	\$	10.00	
Caller ID	\$	0.10	\$	10.00	
Caller ID with Name	\$	0.10	\$	10.00	
CPN Per Call Blocking	\$	N/C	\$	N/C	
CPN Subscription Per Line Blocking	\$	0.00	\$	10.00	
Speed Call (8 or 30)	\$	0.10	\$	10.00	
Busy Line Transfer (Call Forward Busy)	\$	0.10	\$	10.00	
Alternate Answer (Call Forward No Answer)	\$	0.10	\$	10.00	(NI)
Automatic Call Back (per month)	\$	<u>0.10</u>	\$	<u>10.00</u>	(N)
Automatic Call Back (per Use)	\$	N/C	\$	N/C	
Automatic Call Back Blocking	\$	N/C	\$	N/C	
Touch Tone Non Hunt	\$	0.10	\$	10.00	
Touch Tone Hunt	\$	0.10	\$	10.00	
Toll Restriction Blocking	\$	0.10	\$	10.00	(NI)
Repeat Dial (per month)	\$	<u>0.10</u>	\$	<u>10.00</u>	(N)
Repeat Dial (per use)	\$	<u>N/C</u>	\$	<u>N/C</u>	(N)
Repeat Dial Blocking	\$	<u>N/C</u>	\$	<u>N/C</u>	(N)
Privacy Manager	\$	<u>0.10</u>	\$	<u>10.00</u>	(N)
Billed Number Screening	\$	<u>N/C</u>	\$	<u>N/C</u>	(N)
Multi-ring Service	\$	<u>0.10</u>	\$	<u>10.00</u>	(N)

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5.0 LOCAL EXCHANGE SERVICE (cont'd)

5.11 Ameritech Custom Calling Features (cont'd)

5.11.2 Custom Calling Features Rates for Business Accounts (cont'd)

<u>Feature</u>		Monthly Recurring			
	Minimum	<u>l</u>	Maximu	<u>ım</u>	
Call Waiting	\$	0.10	\$	10.00	
Call Forwarding	\$	0.10	\$	10.00	(T)
Three Way Calling (per month)	\$	0.10	\$	10.00	(T)
Three Way Calling (per use)	\$	<u>N/C</u>	\$	<u>N/C</u>	(N)
Three Way Calling Blocking	\$	<u>N/C</u>	\$	<u>N/C</u>	(N)
Call Screening	\$	0.10	\$	10.00	
Caller ID	\$	0.10	\$	10.00	
Caller ID with Name	\$	0.10	\$	10.00	
CPN Per Call Blocking	\$	N/C	\$	N/C	
CPN Subscription Per Line Blocking	\$	0.00	\$	10.00	
Speed Call (8 or 30)	\$	0.10	\$	10.00	
Busy Line Transfer (Call Forward Busy)	\$	0.10	\$	10.00	
Alternate Answer (Call Forward No Answer)	\$	0.10	\$	10.00	(NI)
Automatic Call Back (per month)	\$	<u>0.10</u>	\$	<u>10.00</u>	(N)
Automatic Call Back (per Use)	\$	N/C	\$	N/C	
Automatic Call Back Blocking	\$	N/C	\$	N/C	
Touch Tone Non Hunt	\$	0.10	\$	10.00	
Touch Tone Hunt	\$	0.10	\$	10.00	
Toll Restriction Blocking	\$	0.10	\$	10.00	(NI)
Repeat Dial (per month)	\$	<u>0.10</u>	\$	<u>10.00</u>	(N)
Repeat Dial (per use)	\$	<u>N/C</u>	\$	<u>N/C</u>	(N)
Repeat Dial Blocking	\$	<u>N/C</u>	\$ \$	N/C	(N)
Privacy Manager	\$	<u>N/C</u>	\$	<u>N/C</u>	(N)
Billed Number Screening	\$	<u>N/C</u>	\$	N/C	(N)
Multi-ring Service	\$	<u>0.10</u>	\$	<u>10.00</u>	(N)

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5.0 LOCAL EXCHANGE SERVICE (cont'd)

5.11 Ameritech Custom Calling Features (cont'd)

5.11.2 Custom Calling Features Rates for Business Accounts (cont'd)

<u>Feature</u>		Pay Per	<u>Use</u>		
	<u>Minim</u>	<u>um</u>	Maxin	<u>num</u>	(AT)
Three Way Calling (per Use)	\$	<u>0.10</u>	\$	<u>10.00</u>	(N)
Automatic Call Back (per Use)	\$	$\overline{0.10}$	\$	10.00	
Repeat Dial (per Use)	\$	<u>0.10</u>	\$	<u>10.00</u>	(N)

5.0 LOCAL EXCHANGE SERVICE (cont'd)

5.11 <u>Custom Calling Features (cont'd)</u>

5.11.3 Custom Calling Features Rates for Key Systems

<u>Feature</u>		Non-Recu	rring	
	Minin	<u>num</u>	<u>Maxin</u>	<u>ıum</u>
Call Waiting	\$	0.10	\$	10.00
Call Forwarding	\$	0.10	\$	10.00
Three Way Calling	\$	0.10	\$	10.00
Call Screening	\$	0.10	\$	10.00
Caller ID	\$	0.10	\$	10.00
Caller ID with Name	\$	0.10	\$	10.00
CPN Per Call Blocking	\$	N/C	\$	N/C
CPN Subscription Per Line Blocking	\$	0.10	\$	10.00
Speed Call (8 or 30)	\$	0.10	\$	10.00
Call Forward Busy	\$	0.10	\$	10.00
Call Forward No Answer	\$	0.10	\$	10.00
Automatic Call Back (per Use)	\$	N/C	\$	N/C
Automatic Call Back Blocking	\$	N/C	\$	N/C
Touch Tone Non Hunt	\$	0.10	\$	10.00
Touch Tone Hunt	\$	0.10	\$	10.00
Toll Restriction Blocking	\$	0.10	\$	10.00

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5.0 LOCAL EXCHANGE SERVICE (cont'd)

5.11 <u>Custom Calling Features (cont'd)</u>

5.11.3 Custom Calling Features Rates for Key Systems (cont'd)

<u>Feature</u>		Monthly Recurring		
	Minimum		Maximu	<u>m</u>
Call Waiting	\$	0.10	\$	10.00
Call Forwarding	\$	0.10	\$	10.00
Three Way Calling	\$	0.10	\$	10.00
Call Screening	\$	0.10	\$	10.00
Caller ID	\$	0.10	\$	10.00
Caller ID with Name	\$	0.10	\$	10.00
CPN Per Call Blocking	\$	N/C	\$	N/C
CPN Subscription Per Line Blocking	\$	0.10	\$	10.00
Speed Call (8 or 30)	\$	0.10	\$	10.00
Call Forward Busy	\$	0.10	\$	10.00
Call Forward No Answer	\$	0.10	\$	10.00
Automatic Call Back (per Use)	\$	N/C	\$	N/C
Automatic Call Back Blocking	\$	N/C	\$	N/C
Touch Tone Non Hunt	\$	0.10	\$	10.00
Touch Tone Hunt	\$	0.10	\$	10.00
Toll Restriction Blocking	\$	0.10	\$	10.00

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5.0 LOCAL EXCHANGE SERVICE (cont'd)

- 5.11 <u>Custom Calling Features (cont'd)</u>
 - **5.11.3** Custom Calling Features Rates for Key Systems (cont'd)

<u>Feature</u>		<u>Pay P</u>	<u>Per Use</u>	
	<u>Minimum</u>		Maxim	<u>um</u>
Automatic Call Back (per Use)	\$	0.10	\$	10.00

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5.0 LOCAL EXCHANGE SERVICE (cont'd)

5.11 <u>Custom Calling Features (cont'd)</u>

5.11.4 Custom Calling Features Rates for PBX Trunks

<u>Feature</u>		Non-Recu	rring	
	Minin	<u>num</u>	<u>Maxin</u>	<u>ıum</u>
Call Waiting	\$	0.10	\$	10.00
Call Forwarding	\$	0.10	\$	10.00
Three Way Calling	\$	0.10	\$	10.00
Call Screening	\$	0.10	\$	10.00
Caller ID	\$	0.10	\$	10.00
Caller ID with Name	\$	0.10	\$	10.00
CPN Per Call Blocking	\$	N/C	\$	N/C
CPN Subscription Per Line Blocking	\$	0.10	\$	10.00
Speed Call (8 or 30)	\$	0.10	\$	10.00
Call Forward Busy	\$	0.10	\$	10.00
Call Forward No Answer	\$	0.10	\$	10.00
Automatic Call Back (per Use)	\$	N/C	\$	N/C
Automatic Call Back Blocking	\$	N/C	\$	N/C
Touch Tone Non Hunt	\$	0.10	\$	10.00
Touch Tone Hunt	\$	0.10	\$	10.00
Toll Restriction Blocking	\$	0.10	\$	10.00

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5.0 LOCAL EXCHANGE SERVICE (cont'd)

5.11 <u>Custom Calling Features (cont'd)</u>

5.11.4 Custom Calling Features Rates for PBX Trunks (cont'd)

<u>Feature</u>		Monthly Recurring		
	Minimum		Maximu	<u>m</u>
Call Waiting	\$	0.10	\$	10.00
Call Forwarding	\$	0.10	\$	10.00
Three Way Calling	\$	0.10	\$	10.00
Call Screening	\$	0.10	\$	10.00
Caller ID	\$	0.10	\$	10.00
Caller ID with Name	\$	0.10	\$	10.00
CPN Per Call Blocking	\$	N/C	\$	N/C
CPN Subscription Per Line Blocking	\$	0.10	\$	10.00
Speed Call (8 or 30)	\$	0.10	\$	10.00
Call Forward Busy	\$	0.10	\$	10.00
Call Forward No Answer	\$	0.10	\$	10.00
Automatic Call Back (per Use)	\$	N/C	\$	N/C
Automatic Call Back Blocking	\$	N/C	\$	N/C
Touch Tone Non Hunt	\$	0.10	\$	10.00
Touch Tone Hunt	\$	0.10	\$	10.00
Toll Restriction Blocking	\$	0.10	\$	10.00

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5.0 LOCAL EXCHANGE SERVICE (cont'd)

5.11 <u>Custom Calling Features (cont'd)</u>

5.11.5 Custom Calling Features Rates for Centrex Lines

<u>Feature</u>		Non-Recu	rring	
	Minin	<u>num</u>	<u>Maxin</u>	<u>ıum</u>
Call Waiting	\$	0.10	\$	10.00
Call Forwarding	\$	0.10	\$	10.00
Three Way Calling	\$	0.10	\$	10.00
Call Screening	\$	0.10	\$	10.00
Caller ID	\$	0.10	\$	10.00
Caller ID with Name	\$	0.10	\$	10.00
CPN Per Call Blocking	\$	N/C	\$	N/C
CPN Subscription Per Line Blocking	\$	0.10	\$	10.00
Speed Call (8 or 30)	\$	0.10	\$	10.00
Call Forward Busy	\$	0.10	\$	10.00
Call Forward No Answer	\$	0.10	\$	10.00
Automatic Call Back (per Use)	\$	N/C	\$	N/C
Automatic Call Back Blocking	\$	N/C	\$	N/C
Touch Tone Non Hunt	\$	0.10	\$	10.00
Touch Tone Hunt	\$	0.10	\$	10.00
Toll Restriction Blocking	\$	0.10	\$	10.00

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5.0 LOCAL EXCHANGE SERVICE (cont'd)

5.11 <u>Custom Calling Features (cont'd)</u>

5.11.5 Custom Calling Features Rates for Centrex Lines (cont'd)

<u>Feature</u>		Monthly Recurring		
	Minimum		Maximu	<u>m</u>
Call Waiting	\$	0.10	\$	10.00
Call Forwarding	\$	0.10	\$	10.00
Three Way Calling	\$	0.10	\$	10.00
Call Screening	\$	0.10	\$	10.00
Caller ID	\$	0.10	\$	10.00
Caller ID with Name	\$	0.10	\$	10.00
CPN Per Call Blocking	\$	N/C	\$	N/C
CPN Subscription Per Line Blocking	\$	0.10	\$	10.00
Speed Call (8 or 30)	\$	0.10	\$	10.00
Call Forward Busy	\$	0.10	\$	10.00
Call Forward No Answer	\$	0.10	\$	10.00
Automatic Call Back (per Use)	\$	N/C	\$	N/C
Automatic Call Back Blocking	\$	N/C	\$	N/C
Touch Tone Non Hunt	\$	0.10	\$	10.00
Touch Tone Hunt	\$	0.10	\$	10.00
Toll Restriction Blocking	\$	0.10	\$	10.00

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LOCAL EXCHANGE SERVICE

Communication Options, Inc. 5979 East Livingston Ave., Suite 210 Columbus, Ohio 43232 NEC PUCO Tariff No. 1 Original Page 157

5.0 LOCAL EXCHANGE SERVICE (cont'd)

- 5.11 <u>Custom Calling Features (cont'd)</u>
 - **5.11.5** Custom Calling Features Rates for Centrex Lines (cont'd)

<u>Feature</u>		<u>Pay P</u>	<u>Per Use</u>	
	<u>Minimum</u>		Maxim	<u>um</u>
Automatic Call Back (per Use)	\$	0.10	\$	10.00

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5.0 LOCAL EXCHANGE SERVICE (cont'd)

5.11A <u>Verizon Custom Calling Features</u>

- A) <u>Call Waiting:</u> permits the end-user engaged in a call to receive a tone signal indicating a second call is waiting; and, by operation of the switch hook, to place the first call on hold and answer the waiting call. The customer may alternate between the two calls by operation of the switch hook, but a three-way conference call cannot be established.
- B) <u>Call Forwarding:</u> permits the end-user to automatically forward (transfer) all incoming calls to another telephone number, and to restore it to normal operation at their discretion.
- C) Three-Way Calling: permits the end-user to add a third party to an established connection. When the third party answers, a two-way conversation can be held before adding the original party for a three-way conference. The end-user initiating the conference controls the call and may disconnect the third party to reestablish the original connection or establish a connection to a different third party. The feature may be used on both outgoing and incoming.
 - 1) This feature is available on an unlimited monthly basis or on a Pay Per Use basis.
 - 2) This feature will be available on a Pay Per Use basis only from equipped central offices to residence and non-residence customers. However, this feature is not available on a Pay Per Use basis to PBX customers.
 - 3) At the request of the customer, access to the feature on Pay Per Use basis may be blocked. Such blocking will be provided at no charge to the customer.
- D) <u>Call Blocking:</u> allows a customer to manually program up to twelve (12) known numbers or the last incoming call even if the number is unknown from calling his telephone number. The list is customer changeable. Blocked calls are routed to a recorded announcement which specifies that the called party is not accepting calls. If the customer wished to review the numbers contained on his Call Block screening list, the telephone number of an incoming call added to the screening list by dialing "1" will be announced as a "private" number by the automated voice response message system. Only numbers manually added to the screening list will be announced by the automated voice response system, the activation code is *60 for touch calling and 1160 for rotary dialing.
- E) <u>Caller ID:</u> provides the customer with a caller's information such as telephone number. However, the calling party may utilize blocking services which will prevent the disclosure of their telephone number. In such instances, a privacy indication will appear on the customer-provided display device instead of the calling party's telephone number.
- F) <u>Caller ID with Name:</u> provides the customer with caller's information such as telephone number and name. However, the calling party may utilize blocking services which will prevent the disclosure of their telephone number. In such instances, a privacy indication will appear on the customer-provided display device instead of the calling party's telephone number.

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Columbus, Ohio 43232

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NEC PUCO Tariff No. 1

New Original Page 158-1

5.0 LOCAL EXCHANGE SERVICE (cont'd)

5.11A Verizon Custom Calling Features (cont'd)

(N)

G) Caller ID Blocking

(T)

- Selective Blocking (per call) will be provided on all eligible lines at no charge in all exchanges where Caller ID Number is offered by the Company. Customer may prevent the delivery of their telephone number by using Selective Blocking prior to dialing the called party's telephone number. This is accomplished by dialing the access code for Selective Blocking (*67 for touch call lines and 1167 for rotary lines) prior to placing the call.
- 2) <u>Complete Blocking (per line)</u> will be provided when requested by the customer in all exchanges where Caller ID Number is offered by the Company. Complete Blocking will be provided at no charge to any Non-Published Telephone Service customers, law enforcement agencies, and community service and crisis intervention agencies requesting the service. All other customers may request Complete Blocking at a monthly charge.

Deactivation of the blocking of the number is available to both Published and Non-Published customers, at their discretion. To deactivate the privacy status, the customer dials *82 (1182 from a rotary dial phone) before placing a call. This allows delivery of the telephone number to the called party. After completion of the call, the line reverts back to the private status.

No business, organization or other person may use Complete Blocking or Selective Blocking where the primary purpose is to make telephone solicitation calls. The term "telephone solicitation" means the initiation of a telephone message primarily for the purpose of encouraging a person to purchase, rent, or invest in property, goods, or services or to donate to any charity or similar organization or entity without that person's prior express invitation or permission.

- H) <u>Speed Calling (8 or 30):</u> permits the customer to place local message toll calls to a pre-selected group of telephone numbers by dialing abbreviated codes. Speed calling is provided in capacities of eight or thirty telephone numbers.
- I) <u>Call Forwarding Busy Fixed:</u> this service, permanently activated, permits the customer to have incoming (T) calls redirected to a preselected telephone number at another location on a different premises when such incoming calls encounter a normal busy line condition. Where a toll message charge is applicable to the call to be forwarded, such charges will be billed to the Call Forwarding customer.
- J) <u>Call Forwarding No Answer Fixed:</u> this service, permanently activated, permits the customer to have incoming calls redirected to a preselected telephone number at another location on a different premises when such incoming calls encounter a no answer condition after a specific number of rings, such number of rings to be specified when this service is ordered. Where a toll message charge is applicable to the call to be forwarded, such charges will be billed to the Call Forwarding customer.

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(T)

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5.0 **LOCAL EXCHANGE SERVICE** (cont'd)

5.11A **Verizon Custom Calling Features** (cont'd)

- K) Automatic Call Return: allows the customer to return the last incoming call, whether or not it was answered. To return the call, the activation code is *69 for touch calling and 1169 for rotary dialing. If the line is busy, the call is queued for up to 30 minutes or until both numbers are idle. When the called line is free, the customer will hear a distinctive ring (short-short-long) indicating that the network is attempting to set up the call. If the customer wishes to cancel the activation, he may dial *89 for touch calling and 1189 for rotary dialing. Calls may be placed and received during the time the service has been activated.
 - 1) Automatic Call Return is available on a Universal Pay Per Use basis. An Automatic Call Back activation is considered complete and billable after the feature is activated by dialing the first code, regardless of whether or not the call is returned, except in those cases where the calling number is not available from the network.
 - 2) This feature will be available on a Pay Per Use basis only from equipped central offices to residence and non-residence customers. However, this feature is not available on a Pay Per Use basis to PBX customers.
 - 3) At the request of the customer, access to the feature on Pay Per Use basis may be blocked. Such blocking will be provided at no charge to the customer.
 - 4) This feature is available on an unlimited monthly basis or on a Pay Per Use basis.
- L) Automatic Call Back Block: prohibits a customer who subscribes to Automatic Call Back from returning a call by activating the Automatic Call Back code. By dialing an activation code, *67, before placing a local call or by utilizing per line blocking, a customer may "block" the called party from returning a call to them, using an Automatic Call Back, This service is free to all customers who subscribe to a one-party line, and is available on a per call basis only when utilizing *67. After activating the Automatic Call Back Block code and placing the call, the line reverts back to normal status and future calls will not be blocked from being returned by Automatic Call Back subscribers unless utilizing per line blocking. The caller must activate the code before placing each call in order to have Automatic Call Back Block activated unless utilizing per line blocking.
- M) Touch Tone: push button dialing that creates specific tones for each button on a telephone.
- N) Rotary Line Service: an arrangement whereby two or more individual lines or exchange trunk lines furnished to a customer at a given location, are grouped so that calls to the 1st number of the grouped lines are automatically routed to the 1st non-busy line of the lines so grouped and a busy signal is not given unless all the grouped lines are busy.

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(N)

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5.0 LOCAL EXCHANGE SERVICE (cont'd)

5.11A Verizon Custom Calling Features (cont'd)

O) <u>Toll Restriction:</u> a central office service arrangement whereby calls dialed over residence and business individual lines or trunk lines, to other than the local toll free service area, receive a recorded restriction announcement or, where trunk lines are employed, are automatically routed to the PBX customer's attendant position.

This service will not allow 1+, 0+, 0-, 1010XXX 1+, 1+NPA+555+1212, 1+555+1212, 411 (when charges apply) and 900 calls.

- P) <u>Automatic Busy Redial:</u> allows the customer to redial the last number dialed. The customer dials the activation code (*66 on a touch call or 1166 on a rotary dial phone). A 30 minute queuing process begins where the network continually tests the busy/idle status of both parties until they are available. A distinctive ring (short-short-long) lets the customer know that Automatic Busy Redial is setting up the call.
 - 1) This feature will be available on a Pay Per Use basis only from equipped central offices to residence and non-residence customers. However, this feature is not available on a Pay Per Use basis to PBX customers.
 - 2) At the request of the customer, access to the feature on a Pay Per Use basis may be blocked. Such blocking will be provided at no charge to the customer.
 - 3) This feature is available on an unlimited monthly basis or on a Pay Per Use basis.
- Q) <u>Cancel Call Waiting:</u> permits the customer with Call Waiting to inhibit the operation of call waiting for one call. Call Waiting is automatically restored to the customer's line upon a disconnect.
 - 1) This features is available on a monthly subscription basis and must be subscribed to in conjunction with Call Waiting Service.
 - 2) Customers with more than one line will need to subscribe to the service for each line they wish to have Talking Call Waiting made available. This service requires no additional adjunct or telephone display equipment.
 - 3) This feature is not available on ISDN.

(No

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New Original Page 158-3B

5.0 LOCAL EXCHANGE SERVICE (cont'd)

5.11A Verizon Custom Calling Features (cont'd)

- R) <u>Distinctive Ring:</u> allows distinctive ringing to be applied to an individual line where each of two numbers, a main number and a "Distinctive Ring" number, will have a uniquely distinctive ring for customer identification. Because two telephone numbers are associated with one telephone line, only one conversation can be conducted at a time.
- S) <u>Billed Number Screening Service (Collect and/or 3rd Party Call Block):</u> is an arrangement which prevents the charging of collect and/or third party billed calls to a customer's telephone number.
 - 1) The following options are available with Billed Number Screening Service.
 - a) Option 1 No Collect or Third Party Billing, per line screened
 - b) Option 2 No Third Party Billing, per line screened
 - c) Option 3 No Collect Billing, per line screened
 - The Telephone Company makes no guarantee and assumes no liability arising out of the use or misuse of Billed Number Screening Service by any other entities, including, but not limited to, Interexchange Carriers. The Telephone Company is fully responsible for calls charged to a number which should have been prevented by Billed Number Screening Service, that originate and terminate within the Telephone Company's service territory, and are not carried over other carrier's network or facilities.
- T) <u>VIP Alert:</u> allows a customer to program up to twelve (12) telephone numbers of selected callers enabling the customer to distinguish certain incoming calls from all others by a distinctive ring tone. If a customer also subscribes to Call Waiting, calls from the selected numbers will be distinguished by a distinctive call waiting tone.
- U) <u>Special Call Forwarding:</u> allows a customer to prespecify telephone numbers (maximum of 12) from which calls are to be forwarded. During the period that Special Call Forwarding is activated, only calls from any of the prespecified numbers will be forwarded.
- V) <u>Special Call Acceptance:</u> allows a customer to select specific telephone numbers (maximum of 12) from which calls are to received. All other calls are intercepted and routed to a recorded announcement that informs the caller that the customer is not accepting calls.

N)

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5.0 LOCAL EXCHANGE SERVICE (cont'd)

5.11A Verizon Custom Calling Features (cont'd)

W) <u>Call Waiting ID:</u> allows a Caller ID/Call Waiting subscriber who is offhook on an existing call to receive caller identification information on a new incoming call. Once the customer receives the Caller ID data, the customer may decide whether to ignore the waiting call, interrupt the current call and flash to answer the waiting call, or end the current conversation in order to be connected to the new caller. These options are the same as the existing Call Waiting service except that the subscriber has the ability to identify the waiting caller. The customer must be using Call Waiting ID compatible equipment and not have activated Cancel Call Waiting. Customers must subscribe to Call Waiting and Caller ID (Number and Name or Number Service) at the tariffed rates for each service. The customer must specifically subscribe to Call Waiting ID service, even though there are no additional rates or charges.

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5.0 LOCAL EXCHANGE SERVICE (cont'd)

5.11A <u>Verizon Custom Calling Features</u> (cont'd)

5.11A.1 Custom Calling Features Rates for Residential Accounts

<u>Feature</u>		Non-Recurring			
	Minimum		<u>Maximu</u>		
Call Waiting	\$	0.10	\$	10.00	
Call Forwarding	\$	0.10	\$	10.00	
Three Way Calling (per month)	\$	0.10	\$	10.00	(T)
Three Way Calling (per use)	\$	<u>N/C</u>	\$	<u>N/C</u>	(N)
Three Way Calling Blocking	\$	<u>N/C</u>	\$	<u>N/C</u>	(N)
Call Blocking	\$	0.10	\$	10.00	
Caller ID	\$	0.10	\$	10.00	
Caller ID with Name	\$	0.10	\$	10.00	
Selective Blocking (per call)	\$	N/C	\$	N/C	
Complete Blocking (per line)	\$	0.00	\$	10.00	
Speed Call (8 or 30)	\$	0.10	\$	10.00	
Call Forward Busy Fixed	\$	0.10	\$	10.00	
Call Forward No Answer Fixed	\$	0.10	\$	10.00	
Automatic Call Return (per month)	\$	<u>0.10</u>	\$	<u>10.00</u>	(N)
Automatic Call Return (per Use)	\$	N/C	\$	N/C	
Automatic Call Return Blocking	\$	N/C	\$	<u>N/C</u>	(N)
Automatic Call Back Blocking	\$	N/C	\$	N/C	
Touch Tone	\$	N/C	\$	N/C	
Rotary Line Service	\$	0.10	\$	10.00	
Toll Restriction Blocking	\$	0.10	\$	10.00	
Auto Busy Redial (per month)	\$	<u>0.10</u>	\$	<u>10.00</u>	(N)
Auto Busy Redial (per use)	\$	<u>N/C</u>	\$	<u>N/C</u>	
Auto Busy Redial Blocking	\$	<u>N/C</u>	\$	NC/	
Cancel Call Waiting	\$	<u>0.10</u>	\$	<u>10.00</u>	
Distinctive Ring	\$	<u>0.10</u>	\$	<u>10.00</u>	
Billed Number Screening Service	\$	N/C	\$	<u>N/C</u>	
VIP Alert	\$	<u>0.10</u>	\$	<u>10.00</u>	
Special Call Forwarding	\$	<u>0.10</u>	\$	<u>10.00</u>	
Special Call Acceptance	\$	0.10	\$	10.00	I
Call Waiting ID	\$	0.10	\$	10.00	(N)

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5.0 LOCAL EXCHANGE SERVICE (cont'd)

5.11A <u>Verizon Custom Calling Features</u> (cont'd)

5.11A.1 Custom Calling Features Rates for Residential Accounts (cont'd)

<u>Feature</u>		Monthly Recurring			
	Minimum	<u>1</u>	Maximu		
Call Waiting	\$	0.10	\$	10.00	
Call Forwarding	\$	0.10	\$	10.00	
Three Way Calling (per month)	\$	0.10	\$	10.00	(T)
Three Way Calling (per use)	\$	<u>N/C</u>	\$	<u>N/C</u>	(N)
Three Way Calling Blocking	\$	<u>N/C</u>	\$	<u>N/C</u>	(N)
Call Blocking	\$	0.10	\$	10.00	
Caller ID	\$	0.10	\$	10.00	
Caller ID with Name	\$	0.10	\$	10.00	
Selective Blocking (per call)	\$	N/C	\$	N/C	
Complete Blocking (per line)	\$	0.00	\$	10.00	
Speed Call (8 or 30)	\$	0.10	\$	10.00	
Call Forward Busy Fixed	\$	0.10	\$	10.00	
Call Forward No Answer Fixed	\$	0.10	\$	10.00	
Auto Busy Redial (per month)	\$	<u>0.10</u>	\$	<u>10.00</u>	(N)
Auto Busy Redial (per use)	\$	<u>N/C</u>	\$	<u>N/C</u>	(N)
Auto Busy Redial Blocking	\$	<u>N/C</u>	\$	<u>NC/</u>	(N)
Automatic Call Return (per month)	\$	<u>0.10</u>	\$	<u>10.00</u>	(N)
Automatic Call Return (per Use)	\$	N/C	\$	N/C	
Automatic Call Return Blocking	\$	<u>N/C</u>	\$	<u>N/C</u>	(N)
Automatic Call Back Blocking	\$	N/C	\$	N/C	
Touch Tone	\$	N/C	\$	N/C	
Rotary Line Service	\$	0.10	\$	10.00	
Toll Restriction Blocking	\$	0.10	\$	10.00	
<u>Distinctive Ring</u>	\$	<u>0.10</u>	\$	<u>10.00</u>	(N)
Billed Number Screening Service	\$	<u>N/C</u>	\$	<u>N/C</u>	(N)
Cancel Call Waiting	\$	<u>0.10</u>	\$	<u>10.00</u>	(N)
VIP Alert	\$	<u>0.10</u>	\$	<u>10.00</u>	(N)
Special Call Forwarding	\$	<u>0.10</u>	\$	<u>10.00</u>	(N)
Special Call Acceptance	\$	<u>0.10</u>	\$	<u>10.00</u>	(N)
<u>Call Waiting ID</u>	\$	<u>0.10</u>	\$	<u>10.00</u>	(N)

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5.0 LOCAL EXCHANGE SERVICE (cont'd)

5.11A <u>Verizon Custom Calling Features</u> (cont'd)

5.11A.1 Custom Calling Features Rates for Residential Accounts (cont'd)

<u>Feature</u>		<u>Pay Per</u>	· Use		
	<u>Minim</u>	<u>um</u>	<u>Maxim</u> ı	<u>ım</u>	(M)
Three Way Calling (per Use)	\$	<u>0.10</u>	\$	<u>10.00</u>	(N)
Auto Busy Redial (per Use)	\$	0.10	\$	10.00	(N)
Automatic Call Return (per Use)	\$	$\overline{0.10}$	\$	10.00	

5.0 LOCAL EXCHANGE SERVICE (cont'd)

5.11A Verizon Custom Calling Features (cont'd)

5.11A.2 Custom Calling Features Rates for Business Accounts

<u>Feature</u>		Non-Re	curring	
	Minir	num	Maximum	
Call Waiting	\$	0.10	\$ 10.0	00
Call Forwarding	\$	0.10	\$ 10.0	00
Three Way Calling (per month)	\$	0.10	\$ 10.0	OO (T)
Three Way Calling (per use)	\$ \$ \$ \$	<u>N/C</u>	\$ <u>N</u>	<u>'C</u> (N)
Three Way Calling Blocking	\$	<u>N/C</u>		<u>'C</u> (N)
Call Blocking	\$	0.10	\$ 10.0	00
Caller ID	\$	0.10	\$ 10.0	00
Caller ID with Name	\$	0.10	\$ 10.0	00
Selective Blocking (per call)	\$	N/C	·	/C
Complete Blocking (per line)	\$ \$	0.00	\$ 10.0	00
Speed Call (8 or 30)	\$	0.10	\$ 10.0	00
Call Forward Busy Fixed	\$	0.10	\$ 10.0	00
Call Forward No Answer Fixed	\$	0.10	\$ 10.0	00
Auto Busy Redial (per month)	\$	<u>0.10</u>	\$ <u>10.0</u>	<u>00</u> (N)
Auto Busy Redial (per use)	\$ \$	<u>N/C</u>		<u>'C</u> (N)
Auto Busy Redial Blocking	\$	<u>N/C</u>	\$ <u>N</u>	<u>C/</u> (N)
Automatic Call Return (per month)	\$	<u>0.10</u>	\$ <u>10.</u> 0	
Automatic Call Return (per Use)	\$	N/C	\$ N	/C
Automatic Call Return Blocking	\$ \$	<u>N/C</u>		$\underline{\mathbf{C}}$ (N)
Automatic Call Back Blocking	\$	N/C	\$ N.	/C
Touch Tone	\$	N/C	\$ N.	/C
Rotary Line Service	\$	0.10	\$ 10.0	00
Toll Restriction Blocking	\$ \$ \$	0.10	\$ 10.0	00
Distinctive Ring		<u>0.10</u>	\$ <u>10.</u> 9	<u>00</u> (N)
Billed Number Screening Service	\$ \$ \$	<u>N/C</u>	\$ <u>N</u>	\underline{C} (N)
Cancel Call Waiting	\$	<u>0.10</u>	\$ <u>10.</u> 0	<u>00</u> (N)
VIP Alert	\$	<u>0.10</u>	\$ <u>10.</u> 0	<u>00</u> (N)
Special Call Forwarding	\$ \$	<u>0.10</u>	\$ <u>10.0</u>	<u>00</u> (N)
Special Call Acceptance	\$	<u>0.10</u>	\$ <u>10.</u>	<u>00</u> (N)
Call Waiting ID	\$	<u>0.10</u>	\$ <u>10.</u> 6	$\underline{00}$ (N)

5.0 LOCAL EXCHANGE SERVICE (cont'd)

5.11A <u>Verizon Custom Calling Features</u> (cont'd)

5.11A.2 Custom Calling Features Rates for Business Accounts (cont'd)

<u>Feature</u>		Monthly Recurring			
	Minimum	<u>1</u>	Maximu	<u>ım</u>	
Call Waiting	\$	0.10	\$	10.00	
Call Forwarding	\$	0.10	\$	10.00	
Three Way Calling (per month)	\$	0.10	\$	10.00	(T)
Three Way Calling (per use)	\$	<u>N/C</u>	\$	<u>N/C</u>	(N)
Three Way Calling Blocking	\$	<u>N/C</u>	\$	<u>N/C</u>	(N)
Call Blocking	\$	0.10	\$	10.00	
Caller ID	\$	0.10	\$	10.00	
Caller ID with Name	\$	0.10	\$	10.00	
Selective Blocking (per call)	\$	N/C	\$	N/C	
Complete Blocking (per line)	\$	0.00	\$	10.00	
Speed Call (8 or 30)	\$	0.10	\$	10.00	
Call Forward Busy Fixed	\$	0.10	\$	10.00	
Call Forward No Answer Fixed	\$	0.10	\$	10.00	
Auto Busy Redial (per month)	\$	<u>0.10</u>	\$	<u>10.00</u>	(N)
Auto Busy Redial (per use)	\$	<u>N/C</u>	\$	<u>N/C</u>	(N)
Auto Busy Redial Blocking	\$	<u>N/C</u>	\$	<u>NC/</u>	(N)
Automatic Call Return (per month)	\$	<u>0.10</u>	\$	<u>10.00</u>	(N)
Automatic Call Return (per Use)	\$	N/C	\$	N/C	
Automatic Call Return Blocking	\$	<u>N/C</u>	\$	<u>N/C</u>	(N)
Automatic Call Back Blocking	\$	N/C	\$	N/C	
Touch Tone	\$	N/C	\$	N/C	
Rotary Line Service	\$	0.10	\$	10.00	
Toll Restriction Blocking	\$	0.10	\$	10.00	
<u>Distinctive Ring</u>	\$	<u>0.10</u>	\$	<u>10.00</u>	(N)
Billed Number Screening Service	\$	<u>N/C</u>	\$	<u>N/C</u>	(N)
Cancel Call Waiting	\$	<u>0.10</u>	\$	<u>10.00</u>	(N)
VIP Alert	\$	<u>0.10</u>	\$	<u>10.00</u>	(N)
Special Call Forwarding	\$	<u>0.10</u>	\$	<u>10.00</u>	(N)
Special Call Acceptance	\$	<u>0.10</u>	\$	<u>10.00</u>	(N)
Call Waiting ID	\$	<u>0.10</u>	\$	<u>10.00</u>	(N)

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5.0 LOCAL EXCHANGE SERVICE (cont'd)

5.11A Verizon Custom Calling Features (cont'd)

5.11A.2 Custom Calling Features Rates for Business Accounts (cont'd)

<u>Feature</u>		Pay Per	<u>Use</u>		
	<u>Minin</u>	<u>ıum</u>	<u>Maxim</u>	<u>ium</u>	
Three Way Calling (per Use)	\$	0.10	\$	10.00	(N)
Auto Busy Redial (per Use)	\$	0.10	\$	10.00	(N)
Automatic Call Return (per Use)	\$	$\overline{0.10}$	\$	10.00	

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5.0 LOCAL EXCHANGE SERVICE (cont'd)

5.11A Verizon Custom Calling Features (cont'd)

5.11A.3 Custom Calling Features Rates for Key System Accounts

<u>Feature</u>		Non-Recurring			
	Minimum	<u> </u>	Maximu	<u>ım</u>	
Call Waiting	\$	0.10	\$	10.00	
Call Forwarding	\$	0.10	\$	10.00	
Three Way Calling (per month)	\$	0.10	\$	10.00	(T)
Three Way Calling (per use)	\$	<u>N/C</u>	\$	<u>N/C</u>	(N)
Three Way Calling Blocking	\$	<u>N/C</u>	\$	<u>N/C</u>	(N)
Call Blocking	\$	0.10	\$	10.00	
Caller ID	\$	0.10	\$	10.00	
Caller ID with Name	\$	0.10	\$	10.00	
Selective Blocking (per call)	\$	N/C	\$	N/C	
Complete Blocking (per line)	\$	0.00	\$	10.00	
Speed Call (8 or 30)	\$	0.10	\$	10.00	
Call Forward Busy Fixed	\$	0.10	\$	10.00	
Call Forward No Answer Fixed	\$	0.10	\$	10.00	
Auto Busy Redial (per month)	\$	<u>0.10</u>	\$	<u>10.00</u>	(N)
Auto Busy Redial (per use)	\$	<u>N/C</u>	\$	<u>N/C</u>	(N)
Auto Busy Redial Blocking	\$	N/C	\$	<u>NC/</u>	(N)
Automatic Call Return (per month)	\$	<u>0.10</u>	\$	<u>10.00</u>	(N)
Automatic Call Return (per Use)	\$	N/C	\$	N/C	
Automatic Call Return Blocking	\$	N/C	\$	<u>N/C</u>	(N)
Automatic Call Back Blocking	\$	N/C	\$	N/C	
Touch Tone	\$	N/C	\$	N/C	
Rotary Line Service	\$	0.10	\$	10.00	
Toll Restriction Blocking	\$	0.10	\$	10.00	
Distinctive Ring	\$	<u>0.10</u>	\$	<u>10.00</u>	(N)
Billed Number Screening Service	\$	N/C	\$	<u>N/C</u>	(N)
Cancel Call Waiting	\$	<u>0.10</u>	\$	<u>10.00</u>	(N)
VIP Alert	\$	<u>0.10</u>	\$	<u>10.00</u>	(N)
Special Call Forwarding	\$	<u>0.10</u>	\$	<u>10.00</u>	(N)
Special Call Acceptance	\$	0.10	\$	10.00	(N)
Call Waiting ID	\$	0.10	\$	10.00	(N)

5.0 LOCAL EXCHANGE SERVICE (cont'd)

5.11A <u>Verizon Custom Calling Features</u> (cont'd)

5.11A.3 Custom Calling Features Rates for Key System Accounts (cont'd)

<u>Feature</u>		Monthly I	<u>Recurring</u>	
	<u>Minin</u>	<u>num</u>	<u>Maximum</u>	
Call Waiting	\$	0.10	\$ 10.00	
Call Forwarding	\$	0.10	\$ 10.00	
Three Way Calling (per month)	\$	0.10	\$ 10.00	(T)
Three Way Calling (per use)	\$	<u>N/C</u>	\$ <u>N/C</u>	(N)
Three Way Calling Blocking	\$	<u>N/C</u>	\$ <u>N/C</u>	(N)
Call Blocking	\$	0.10	\$ 10.00	
Caller ID	\$	0.10	\$ 10.00	
Caller ID with Name	\$	0.10	\$ 10.00	
Selective Blocking (per call)	\$	N/C	\$ N/C	
Complete Blocking (per line)	\$	0.00	\$ 10.00	
Speed Call (8 or 30)	\$	0.10	\$ 10.00	
Call Forward Busy Fixed	\$	0.10	\$ 10.00	
Call Forward No Answer Fixed	\$	0.10	\$ 10.00	
Auto Busy Redial (per month)	\$	<u>0.10</u>	\$ <u>10.00</u>	(N)
Auto Busy Redial (per use)	\$	<u>N/C</u>	\$ <u>N/C</u>	(N)
Auto Busy Redial Blocking	\$	<u>N/C</u>	\$ <u>NC/</u>	(N)
Automatic Call Return (per month)	\$	<u>0.10</u>	\$ <u>10.00</u>	(N)
Automatic Call Return (per Use)	\$	N/C	\$ N/C	
Automatic Call Return Blocking	\$	<u>N/C</u>	\$ <u>N/C</u>	(N)
Automatic Call Back Blocking	\$	N/C	\$ N/C	
Touch Tone	\$	N/C	\$ N/C	
Rotary Line Service	\$	0.10	\$ 10.00	
Toll Restriction Blocking	\$	0.10	\$ 10.00	
Distinctive Ring	\$	<u>0.10</u>	\$ <u>10.00</u>	(N)
Billed Number Screening Service	\$	<u>N/C</u>	\$ <u>N/C</u>	(N)
Cancel Call Waiting	\$	<u>0.10</u>	\$ <u>10.00</u>	(N)
VIP Alert	\$	<u>0.10</u>	\$ <u>10.00</u>	(N)
Special Call Forwarding	\$	<u>0.10</u>	\$ <u>10.00</u>	(N)
Special Call Acceptance	\$	<u>0.10</u>	\$ <u>10.00</u>	(N)
Call Waiting ID	\$	<u>0.10</u>	\$ <u>10.00</u>	(N)

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5.0 LOCAL EXCHANGE SERVICE (cont'd)

5.11A Verizon Custom Calling Features (cont'd)

5.11A.3 Custom Calling Features Rates for Key System Accounts (cont'd)

<u>Feature</u>		Pay Per	<u>Use</u>		
	<u>Minin</u>	<u>ıum</u>	<u>Maxim</u>	<u>ium</u>	
Three Way Calling (per Use)	\$	0.10	\$	10.00	(N)
Auto Busy Redial (per Use)	\$	0.10	\$	10.00	(N)
Automatic Call Return (per Use)	\$	$\overline{0.10}$	\$	10.00	

5.0 LOCAL EXCHANGE SERVICE (cont'd)

5.11A <u>Verizon Custom Calling Features</u> (cont'd)

5.11A.4 Custom Calling Features Rates for PBX Trunk Accounts

<u>Feature</u>		Non-Re	curring	
	Minir	num	Maximum	
Call Waiting	\$	0.10	\$ 10.0	00
Call Forwarding	\$	0.10	\$ 10.0	00
Three Way Calling (per month)	\$	0.10	\$ 10.0	OO (T)
Three Way Calling (per use)	\$ \$ \$ \$	<u>N/C</u>	\$ <u>N</u>	<u>'C</u> (N)
Three Way Calling Blocking	\$	<u>N/C</u>		<u>'C</u> (N)
Call Blocking	\$	0.10	\$ 10.0	00
Caller ID	\$	0.10	\$ 10.0	00
Caller ID with Name	\$	0.10	\$ 10.0	00
Selective Blocking (per call)	\$	N/C	·	/C
Complete Blocking (per line)	\$ \$	0.00	\$ 10.0	00
Speed Call (8 or 30)	\$	0.10	\$ 10.0	00
Call Forward Busy Fixed	\$	0.10	\$ 10.0	00
Call Forward No Answer Fixed	\$	0.10	\$ 10.0	00
Auto Busy Redial (per month)	\$	<u>0.10</u>	\$ <u>10.0</u>	<u>00</u> (N)
Auto Busy Redial (per use)	\$ \$	<u>N/C</u>		<u>'C</u> (N)
Auto Busy Redial Blocking	\$	<u>N/C</u>	\$ <u>N</u>	<u>C/</u> (N)
Automatic Call Return (per month)	\$	<u>0.10</u>	\$ <u>10.</u> 0	
Automatic Call Return (per Use)	\$	N/C	\$ N	/C
Automatic Call Return Blocking	\$ \$	<u>N/C</u>		$\underline{\mathbf{C}}$ (N)
Automatic Call Back Blocking	\$	N/C	\$ N.	/C
Touch Tone	\$	N/C	\$ N.	/C
Rotary Line Service	\$	0.10	\$ 10.0	00
Toll Restriction Blocking	\$ \$ \$	0.10	\$ 10.0	00
Distinctive Ring		<u>0.10</u>	\$ <u>10.</u> 9	<u>00</u> (N)
Billed Number Screening Service	\$ \$ \$	<u>N/C</u>	\$ <u>N</u>	\underline{C} (N)
Cancel Call Waiting	\$	<u>0.10</u>	\$ <u>10.</u> 0	<u>00</u> (N)
VIP Alert	\$	<u>0.10</u>	\$ <u>10.</u> 0	<u>00</u> (N)
Special Call Forwarding	\$ \$	<u>0.10</u>	\$ <u>10.0</u>	<u>00</u> (N)
Special Call Acceptance	\$	<u>0.10</u>	\$ <u>10.</u>	<u>00</u> (N)
Call Waiting ID	\$	<u>0.10</u>	\$ <u>10.</u> 6	$\underline{00}$ (N)

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5.0 LOCAL EXCHANGE SERVICE (cont'd)

5.11A <u>Verizon Custom Calling Features</u> (cont'd)

5.11A.4 Custom Calling Features Rates for PBX Trunk Accounts (cont'd)

<u>Feature</u>		Monthly Recurring			
	Minimu	<u>m</u>	Maxin	<u>num</u>	
Call Waiting	\$	0.10	\$	10.00	
Call Forwarding	\$	0.10	\$	10.00	
Three Way Calling (per month)	\$	0.10	\$	10.00	(T)
Three Way Calling (per use)	\$	<u>N/C</u>	\$	<u>N/C</u>	(N)
Three Way Calling Blocking	\$	<u>N/C</u>	\$	<u>N/C</u>	(N)
Call Blocking	\$	0.10	\$	10.00	
Caller ID	\$	0.10	\$	10.00	
Caller ID with Name	\$	0.10	\$	10.00	
Selective Blocking (per call)	\$	N/C	\$	N/C	
Complete Blocking (per line)	\$	0.00	\$	10.00	
Speed Call (8 or 30)	\$	0.10	\$	10.00	
Call Forward Busy Fixed	\$	0.10	\$	10.00	
Call Forward No Answer Fixed	\$	0.10	\$	10.00	
Auto Busy Redial (per month)	\$	<u>0.10</u>	\$	<u>10.00</u>	(N)
Auto Busy Redial (per use)	\$	<u>N/C</u>	\$	<u>N/C</u>	(N)
Auto Busy Redial Blocking	\$	<u>N/C</u>	\$	<u>NC/</u>	(N)
Automatic Call Return (per month)	\$	<u>0.10</u>	\$	<u>10.00</u>	(N)
Automatic Call Return (per Use)	\$	N/C	\$	N/C	
Automatic Call Return Blocking	\$	<u>N/C</u>	\$	<u>N/C</u>	(N)
Automatic Call Back Blocking	\$	N/C	\$	N/C	
Touch Tone	\$	N/C	\$	N/C	
Rotary Line Service	\$	0.10	\$	10.00	
Toll Restriction Blocking	\$	0.10	\$	10.00	
Distinctive Ring	\$	<u>0.10</u>	\$	<u>10.00</u>	(N)
Billed Number Screening Service	\$	<u>N/C</u>	\$	<u>N/C</u>	(N)
Cancel Call Waiting	\$	<u>0.10</u>	\$	<u>10.00</u>	(N)
VIP Alert	\$	<u>0.10</u>	\$	<u>10.00</u>	(N)
Special Call Forwarding	\$	<u>0.10</u>	\$	<u>10.00</u>	(N)
Special Call Acceptance	\$	<u>0.10</u>	\$	<u>10.00</u>	(N)
Call Waiting ID	\$	<u>0.10</u>	\$	<u>10.00</u>	(N)

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5.0 **LOCAL EXCHANGE SERVICE** (cont'd)

5.11B **Sprint Custom Calling Features**

- A) Enhanced Call Waiting: provides the subscriber, already on an existing call, with a tone signal indicating that an unanswered call is waiting to be completed to the subscriber's number. The subscriber may then hold the existing call and alternately talk on both calls until one has been terminated. Enhanced call waiting also adds the option to cancel call waiting. Cancel call waiting can be activated before or during a call by dialing an access code and then stays in effect for the duration of the call. Incoming calls receive a busy signal while cancel call waiting is in effect.
- B) Basic Call Forwarding: permits a subscriber to transfer all incoming calls to another telephone number by dialing a code and the telephone number of the service to which the calls are to be transferred. Due to transmission limitations, it is recommended that the calls be transferred only within the subscriber's local calling area.
- C) Three-Way Calling: permits the subscriber to add a third party to an existing connection, thereby establishing a three-way conversation or conference. Due to transmission limitations, it is recommended that only one of the parties included in such a call be outside the local calling area of the subscriber initiating the call.
 - 1) This feature is available on an unlimited monthly basis or on a Pay Per Use basis.
 - 2) This feature will be available on a Pay Per Use basis only from equipped central offices to residence and non-residence customers. However, this feature is not available on a Pay Per Use basis to PBX customers.
 - At the request of the customer, access to the feature on Pay Per Use basis may be blocked. Such 3) blocking will be provided at no charge to the customer.
- D) Selective Call Rejection: allows the subscriber to prevent incoming calls from a pre-selected list of up to twelve numbers whether or not the number is known. The subscriber can create a screening list by entering known numbers or activating the addition of the number of the last call received. Incoming rejected calls are routed to an announcement indicating that the called party is not accepting calls from that number.
- E) Caller ID: provides the customer with a caller's information such as telephone number. However, the calling party may utilize blocking services which will prevent the disclosure of their telephone number. In such instances, a privacy indication will appear on the customer-provided display device instead of the calling party's telephone number. Caller ID includes anonymous call rejection, which allows the subscriber to reject calls from parties who have blocked the delivery of their number.
- F) Caller ID with Name: provides the customer with caller's information such as telephone number and name. However, the calling party may utilize blocking services which will prevent the disclosure of their telephone number. In such instances, a privacy indication will appear on the customer-provided display device instead of the calling party's telephone number. Caller ID with Name includes anonymous call rejection, which allows the subscriber to reject calls from parties who have blocked the delivery of their number.

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(N)

(N)

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5.0 **LOCAL EXCHANGE SERVICE** (cont'd)

5.11B **Sprint Custom Calling Features** (cont'd)

(N)

G) Caller ID Blocking: allows the subscriber to prevent the delivery of the subscriber's directory number on a (T) per call basis (per call block) or per line basis (per line block). Per call block will block the delivery of the subscriber's number for one call only and may be activated from all individual access lines (except those with per line block) by dialing an activation code prior to placing a call. Per line block will automatically block delivery of the subscriber's telephone number on all calls and will be provided, upon request, at no charge to subscribers of non-published telephone number service, and at a monthly charge to customers not subscribing to non-published telephone service.

 (\dot{T})

H) Abbreviated Dialing (Speed Calling) 8 or 30: provides the subscribers with the capability of placing local and (T) message toll calls to frequently called numbers by dialing abbreviated codes. This arrangement is available in either 8 or 30 repertoire.

Call Forwarding Busy: allows the subscriber to have calls forwarded to another station when the called station is I) busy. The subscriber can continue a conversation while incoming calls are answered elsewhere. The forwarded number is fixed by the customer service order..

J) Call Forwarding No Answer: permits the forwarding of incoming calls when the end-user's line remains unanswered after end-user-designated number of rings. The number of rings and the forwarded number are fixed by the customer service order.

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5.0 LOCAL EXCHANGE SERVICE (cont'd)

5.11B Sprint Custom Calling Features (cont'd)

- K) Return Call: enables a customer to return the last incoming call, whether or not it was answered. The customer dials an activation code, *69, and the last incoming call is automatically dialed. If the line is busy when the customer activates the service, a confirmation announcement is heard, the customer hangs up, and a queuing process begins. For the next thirty (30) minutes both the calling and called parties' lines are checked periodically. The call set-up is made when both the originating and terminating lines are idle. After activation of the feature, the originating and terminating customer may place other calls without affecting the Automatic Call Back service status.
 - 1) Return Call is available on a Universal Pay Per Use basis. A Return Call activation is considered complete and billable after the feature is activated by dialing the first code, regardless of whether or not the call is returned, except in those cases where the calling number is not available from the network.
 - 2) This feature will be available on a Pay Per Use basis only from equipped central offices to residence and non-residence customers. However, this feature is not available on a Pay Per Use basis to PBX customers.
 - 3) At the request of the customer, access to the feature on Pay Per Use basis may be blocked. Such blocking will be provided at no charge to the customer.
 - 4) This feature is available on an unlimited monthly basis or on a Pay Per Use basis.

(N)

- Automatic Call Back Block: prohibits a customer who subscribes to Automatic Call Back from returning a call by activating the Automatic Call Back code. By dialing an activation code, *67, before placing a local call or by utilizing per line blocking, a customer may "block" the called party from returning a call to them, using an Automatic Call Back. This service is free to all customers who subscribe to a one-party line, and is available on a per call basis only when utilizing *67. After activating the Automatic Call Back Block code and placing the call, the line reverts back to normal status and future calls will not be blocked from being returned by Automatic Call Back subscribers unless utilizing per line blocking. The caller must activate the code before placing each call in order to have Automatic Call Back Block activated unless utilizing per line blocking.
- M) Touch Tone: push button dialing that creates specific tones for each button on a telephone.

N)

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5.0 LOCAL EXCHANGE SERVICE (cont'd)

5.11B Sprint Custom Calling Features (cont'd)

O) <u>Toll Restriction:</u> is a central office service arrangement whereby calls dialed over residence and business lines or trunks to other than the local toll free service area, receive a recorded restriction announcement or are automatically routed to the PBX customer's attendant position.

Toll restriction is available only where facilities and conditions permit and is only available for individual residence and business services.

Toll restriction will not allow 1+, 0+, 0-, 1-1XXXX, 900/976 type service, 700 code toll calls, 1+411 local information, 555 Toll information and any 1+ Local Calling Plan Calls.

Toll Restriction does not provide restriction of nonchargeable calls to numbers such as repair service, 911, or 1+8XX toll free.

The Company shall not be liable to the customer or any other person or entity for damages of any nature or kind arising out of, resulting from, or in connection with the provision of the service, including without limitation, the inability to access the operator, Directory Assistance, or any non toll free number and any 1+ Local Calling Plan Numbers for any purpose.

- P) Repeat Dialing: enables a customer to reach a called party whose number is busy without having to (N) continually redial the telephone number. The busy number will automatically be dialed, for a thirty (30) minute period, until it becomes available. The caller can make and receive calls during the 30 minute period that the busy number is being dialed. The caller will receive a special ring back when both numbers are freed for use. The feature can also be used to recall a called party after the conversation has been terminated.
 - 1) This feature will be available on a Pay Per Use basis only from equipped central offices to residence and non-residence customers. However, this feature is not available on a Pay Per Use basis to PBX customers.
 - 2) At the request of the customer, access to the feature on a Pay Per Use basis may be blocked. Such blocking will be provided at no charge to the customer.
 - 3) This feature is available on an unlimited monthly basis or on a Pay Per Use basis.
- Q) <u>Signal Ring:</u> allows multiple directory numbers to be assigned to a single line. These lines have one primary directory number and up to 3 secondary directory numbers. Each directory number has its own distinctive ringing pattern. An additional listing charge applies for each additional directory number associated with this feature.

(N)

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5.0 LOCAL EXCHANGE SERVICE (cont'd)

5.11B Sprint Custom Calling Features (cont'd)

(N)

- R) <u>Billed Number Screening Service (Collect and/or 3rd Party Call Block):</u> is an arrangement which prevents the charging of collect and/or third party billed calls to a customer's telephone number.
 - 1) The following options are available with Billed Number Screening Service.
 - a) Option 1 No Collect Billing, per line screened
 - b) Option 2 No Third Party Billing, per line screened
 - c) Option 3 No Collect or Third Party Billing, per line screened
 - The Telephone Company makes no guarantee and assumes no liability arising out of the use or misuse of Billed Number Screening Service by any other entities, including, but not limited to, Interexchange Carriers. The Telephone Company is fully responsible for calls charged to a number which should have been prevented by Billed Number Screening Service, that originate and terminate within the Telephone Company's service territory, and are not carried over any other carrier's network or facilities.
- S) <u>Selective Call Acceptance:</u> allows a subscriber to accept calls from up to 12 calling parties whether or not the number is known. the subscriber can create a screening list by entering known numbers or activating the addition of the number of the last call received. Unaccepted callers will be connected to an announcement indicating that the called party is not accepting calls from that number.
- T) <u>Selective Call Forward:</u> permits the subscriber to have only calls from up to 12 selected telephone numbers forwarded. If a call is placed from a number on the screening list, the call will be forwarded to the subscriber programmed number. Calls not on the screening list will terminate in the normal manner.
- U) <u>Call Hold:</u> allows the subscriber to place a call on hold, and then continue the conversation either from the same telephone or from a more convenient location. Call hold is activated by flashing the switchhook, dialing an access code, then hanging up. the call is resumed when the handset of the same telephone, or another telephone on the same line, is picked up. (N)

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5.0 LOCAL EXCHANGE SERVICE (cont'd)

5.11B Sprint Custom Calling Features (cont'd)

(N)

- Wake-Up: allows a subscriber to program from a telephone the time to be called by an automated wake-up service. The feature is activated and deactivated by an access code. When the feature is activated, the subscriber may program one "ring back" time within the succeeding 24 hour period, and must repeat this activation sequence for each succeeding 24 hour period. If a wake up call is not answered or fails for any reason, tow more attempts are made at approximately 5-minute intervals. After the third attempt is made, and the call is unanswered, the event is recorded and no further attempt is made.
- W) Talking Call Waiting allows a residential or single line business customer to know who is calling while they are on the telephone with another party. Talking Call Waiting enhances Call Waiting by allowing the customer to hear the name associated with the directory listing of the calling number after hearing the call waiting tone while the customer is on the line Any and all names will be voiced to the subscriber. This includes "private", "unknown", or "unavailable" to be voiced in the appropriate situation. Talking Call Waiting subscribers will hear both a call waiting tone plus the name of the calling party on an incoming call. The customer then presses the switch hook-flash to place the current call on hold and talk to the call waiting party. Subsequent switch hook-flashes will allow the subscriber to "toggle" between the two parties, placing one on hold so that they can speak to the other party.
 - 1) This feature is available on a monthly subscription basis and must be subscribed to in conjunction with Call Waiting Service.
 - 2) Customers with more than one line will need to subscribe to the service for each line they wish to have Talking Call Waiting made available. This service requires no additional adjunct or telephone display equipment.
 - 3) This feature is not available on Centrex, DID Service, PBX Trunks, ISDN BRI or ISDN PRI.

(N)

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5.0 **LOCAL EXCHANGE SERVICE** (cont'd)

5.11B **Sprint Custom Calling Features** (cont'd)

X) Privacy ID: available to residential and business customers. Intercepts calls all unidentified calls, including but not limited to those that are marked "private", "out of area", or "unavailable" on Caller ID units. When unidentified callers dial the subscriber's number the call is intercepted before the telephone rings The caller will receive a prompt to state their name or the company they represent and the service will then attempt to connect the call. Only if the caller states their name will the call be connected.

The subscriber has the option to accept the call, reject the call, play an announcement to the calling party or forward the call to voicemail.

The subscriber may provide calling parties with a Personal Identification Number (PIN). Use of the PIN allows the calling party to bypass Privacy ID.

This service will be available where facilities permit. Subscriber's need to have Caller ID with Name as well as Touch Tone service to subscribe to the Privacy ID. This service will be provisioned on a line-by-line basis and customers with more than one line would need to have the service activated on each line if they want the ability to intercept unknown and blocked calls to each line.

Call Blocking is available only for customer-dialed, station-to-station calls.

- Selective Call Ring: permits the subscriber to designate up to twelve specific telephone numbers, whether or (N) Y) not the number is known, so that calls from those numbers may be identified by a distinctive ring. The subscriber can create a screening list by entering known numbers or activating the addition of the number of the last call received.
- Call Waiting ID: allows the subscriber, with the use of a display phone or adjunct display device, to view \mathbf{Z}) the directory number, and the name associated with that number, of an incoming calls while engaged in another call. The subscriber receives a tone signal to indicate that another call is waiting to be completed to the subscriber's number.

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5.0 LOCAL EXCHANGE SERVICE (cont'd)

5.11B Sprint Custom Calling Features (cont'd)

(N)

- AA) Intercom Service: permits a subscriber to call the subscriber's own number, hang up and thereby ring all the telephones at that number.
- Marm Line: provides a signaling arrangement whereby a predetermined telephone number (local or toll) will be automatically called when the subscriber's telephone goes off-hook and no digits are dialed within a set number of seconds. The number that will be automatically called is determined by the subscriber and recorded in the serving central office. Toll charges are applicable to the warm line subscriber if the called number is not within the subscriber's local calling area. During the time interval between off-hook and the calling of the warm line number, the subscriber can use the telephone to make regular-dialed calls if desired.
- AC) Fixed Call Forwarding: allows any incoming calls to be automatically routed to a predetermined local or toll telephone number that has been programmed in the serving central office. Toll charges are applicable to the fixed call forwarding subscriber if the programmed number is not within the subscriber's local calling area. Fixed call forwarding differs from regular call forwarding in that calls are forwarded to a predesignated fixed number. With standard call forwarding, calls are forwarded to a number which is programmed by the subscriber upon feature activation.
- AD) Call Forwarding of Call Waiting Package: combines Call Waiting with Call Forward No Answer and provides the capability to forward unanswered waiting calls to a predetermined telephone number. An incoming calls to a busy line first receives standard Call Waiting treatment in which an audible tone is heard by the called party and audible ringing is heard by the calling party. If the call is not answered after a predetermined number of rings, the incoming call is forwarded to a subscriber designated number. Only one call at a time will be forwarded; others will receive a busy tone.
- Subscriber Activated Call Block: restricts access to certain types of outgoing calls, such as direct-dialed toll calls. Other types of calls, such as local, calls to 9-1-1, or calls to the operator can still be originated from the line. The subscriber dials an access code to activate the feature. While Subscriber Activated Call Block is i effect, the individual subscriber can override the restrictions by dialing a personal identification number (issued by the Telephone Company) before placing a call. Another code is used to deactivate Subscriber Activated Call Block.
- AF) Enhanced Call Forward Package: combines Call Forward No Answer and Call Forward Busy.

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(N)

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5.0 LOCAL EXCHANGE SERVICE (cont'd)

5.11B Sprint Custom Calling Features (cont'd)

AG) Three-Way Calling with Transfer:

This feature allows a business user to hold an in-progress call and complete a second call while maintaining privacy from the first call, or to add on the previously held calls for a three-way conference. Incoming calls may be transferred to another access arrangement on an inter- or intraswitch basis, except as specified in Section 5.11B.AH.3 following.

The subscriber can transfer the caller to the secondary destination in one of three ways:

a) Blind Transfer

By placing the original caller on hold, dialing the secondary destination, and upon hearing the ring, hang up, resulting in the original caller being connected to the secondary destination.

b) Announced Transfer

By placing the original caller on hold, dialing the secondary destination, and upon the party at the secondary destination answering the phone, the subscriber announces the transfer of the call (on hold at the time) and hangs up (on hook), resulting in the original caller being connected to the secondary destination.

c) Three-Way Conferencing with Option to Transfer

By placing the original caller on hold, dialing the secondary destination, and upon the party at the secondary destination answering the phone, taking the original caller off hold; resulting in a three way connection. The subscriber can then hang up; resulting in the original caller continuing to be connected to the caller at the secondary destination.

- 2) The subscriber of Three-Way Calling with Transfer can receive or originate the original call. Three-Way Calling with Transfer allows the subscriber to originate both legs of a three-way connection and subsequently disconnect, enabling the other parties to remain connected.
- Where the subscriber originates both legs of a three-way call, those legs will remain bridged together when the subscriber goes on hook when at least one of the legs is a call for which both the originating and terminating points are served by the same switch. Where the subscriber originates two interswitch legs of a three-way call, both legs remain bridged when the subscriber goes on hook where the serving switch is not a 5ESS switch. For such calls in a 5ESS switch, both inter-switch legs are disconnected when the subscriber goes on hook.

(N)

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5.0 LOCAL EXCHANGE SERVICE (cont'd)

5.11B Sprint Custom Calling Features (cont'd)

AG) Three-Way Calling with Transfer: (cont'd)

- 4) This feature shall not be used to extend calls on a planned and continuing basis to intentionally avoid payment in whole or in part of message charges, toll or otherwise, that would regularly be applicable between the stations bridged together by the subscriber.
- 5) The Three-Way Calling with Transfer subscriber is responsible for all applicable local and toll usage charges for calls originated by the subscriber, including connections which continue after the subscriber exits the call.

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5.0 LOCAL EXCHANGE SERVICE (cont'd)

5.11B Sprint Custom Calling Features

5.11B.1 Custom Calling Features Rates for Residential Accounts

<u>Feature</u>		Non-R	ecurring		
	<u>Minir</u>	<u>num</u>	<u>Maxi</u>	<u>mum</u>	
Enhanced Call Waiting	\$	0.10	\$	10.00	
Basic Call Forwarding	\$	0.10	\$	10.00	
Three Way Calling (per month)	\$	0.10	\$	10.00	(T)
Three Way Calling (per use)	\$	<u>N/C</u>	\$	<u>N/C</u>	(N)
Three Way Calling Blocking	\$	<u>N/C</u>	\$	<u>N/C</u>	(N)
Selective Call Rejection	\$	0.10	\$	10.00	
Caller ID	\$	0.10	\$	10.00	
Caller ID Name	\$	0.10	\$	10.00	
Caller ID Blocking - per call	\$	N/C	\$	N/C	
Caller ID Blocking - per line	\$	0.10	\$	10.00	
Abbreviated Dialing 8 or 30	\$	0.10	\$	10.00	
Call Forwarding Busy	\$	0.10	\$	10.00	
Call Forwarding No Answer	\$	0.10	\$	10.00	
Return Call (per month)	\$	<u>N/C</u>	\$	<u>N/C</u>	(N)
Return Call (per Use)	\$	N/C	\$	N/C	
Automatic Call Back Blocking	\$	N/C	\$	N/C	
Touch Tone	\$	N/C	\$	N/C	
Toll Restriction	\$	0.10	\$	10.00	
Repeat Dial (per month)	\$	<u>0.10</u>	\$	<u>10.00</u>	(N)
Repeat Dial (per use)	\$	<u>N/C</u>	\$	<u>N/C</u>	(N)
Repeat Dial Blocking	\$	<u>N/C</u>	\$	<u>N/C</u>	(N)
Signal Ring	\$	<u>0.10</u>	\$	<u>10.00</u>	(N)
Billed Number Screening Service	\$	<u>0.10</u>	\$	<u>10.00</u>	(N)
Selective Call Acceptance	\$	<u>0.10</u>	\$	<u>10.00</u>	(N)
Selective Call Forwarding	\$	<u>0.10</u>	\$	<u>10.00</u>	(N)
Call Hold	\$	<u>0.10</u>	\$	<u>10.00</u>	(N)
Wake-up	\$	<u>0.10</u>	\$	<u>10.00</u>	(N)
Talking Call Waiting	\$	<u>0.10</u>	\$	<u>10.00</u>	(N)
Privacy ID	\$	<u>0.10</u>	\$	<u>10.00</u>	(N)

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5.0 LOCAL EXCHANGE SERVICE (cont'd)

5.11B Sprint Custom Calling Features

5.11B.1 Custom Calling Features Rates for Residential Accounts (cont'd)

<u>Feature</u>	Non-Recurring				
	<u>Minir</u>	<u>num</u>	<u>Maximum</u>	(N)	
Selective Call Ring	<u>\$</u>	<u>0.10</u>	<u>\$</u> <u>10.00</u>		
Call Waiting ID	<u>\$</u>	<u>0.10</u>	<u>\$</u> <u>10.00</u>		
Intercom Service	<u>\$</u>	<u>0.10</u>	<u>\$</u> <u>10.00</u>		
Warm Line	<u>\$</u>	<u>0.10</u>	<u>\$</u> <u>10.00</u>		
Fixed Call Forward	<u>\$</u>	<u>0.10</u>	<u>\$</u> <u>10.00</u>		
Call Forward of Call Waiting Package	<u>\$</u>	<u>0.10</u>	<u>\$</u> <u>10.00</u>		
Subscriber Activated Call Block	<u>\$</u>	<u>0.10</u>	<u>\$</u> <u>10.00</u>		
Enhanced Call Forward Package	<u>\$</u>	<u>0.10</u>	<u>\$ 10.00</u>		
3-way Calling with Transfer	<u>\$</u>	<u>N/A</u>	<u>\$</u> <u>N/A</u>	(N)	

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5.0 LOCAL EXCHANGE SERVICE (cont'd)

5.11B Sprint Custom Calling Features

5.11B.1 Custom Calling Features Rates for Residential Accounts (cont'd)

<u>Feature</u>		Monthly	Recurring		
	<u>M</u> i	<u>inimum</u>	<u>Maximu</u>	<u>ım</u>	
Enhanced Call Waiting	\$	0.10	\$	10.00	
Basic Call Forwarding	\$	0.10	\$	10.00	
Three Way Calling (per month)	\$	0.10	\$	10.00	(T)
Three Way Calling (per use)	\$	<u>N/C</u>	\$	<u>N/C</u>	(N)
Three Way Calling Blocking	\$	<u>N/C</u>	\$	<u>N/C</u>	(N)
Selective Call Rejection	\$	0.10	\$	10.00	
Caller ID	\$	0.10	\$	10.00	
Caller ID Name	\$	0.10	\$	10.00	
Caller ID Blocking - per call	\$	N/C	\$	N/C	
Caller ID Blocking - per line	\$	0.10	\$	10.00	
Abbreviated Dialing 8 or 30	\$	0.10	\$	10.00	
Call Forwarding Busy	\$	0.10	\$	10.00	
Call Forwarding No Answer	\$	0.10	\$	10.00	
Return Call (per month)	\$	<u>N/C</u>	\$	<u>N/C</u>	(N)
Return Call (per Use)	\$	N/C	\$	N/C	
Automatic Call Back Blocking	\$	N/C	\$	N/C	
Touch Tone	\$	N/C	\$	N/C	
Toll Restriction	\$	0.10	\$	10.00	
Repeat Dial (per month)	\$	<u>0.10</u>	\$	<u>10.00</u>	(N)
Repeat Dial (per use)	\$	<u>N/C</u>	\$	<u>N/C</u>	(N)
Repeat Dial Blocking	\$	<u>N/C</u>	\$	<u>N/C</u>	(N)
Signal Ring	\$	<u>0.10</u>	\$	<u>10.00</u>	(N)
Billed Number Screening Service	\$	<u>0.10</u>	\$	<u>10.00</u>	(N)
Selective Call Acceptance	\$	<u>0.10</u>	\$	<u>10.00</u>	(N)
Selective Call Forwarding	\$	<u>0.10</u>	\$	<u>10.00</u>	(N)
<u>Call Hold</u>	\$	<u>0.10</u>	\$	<u>10.00</u>	(N)
Wake-up	\$	0.10	\$	10.00	(N)
Talking Call Waiting	\$	<u>0.10</u>	\$	<u>10.00</u>	(N)
Privacy ID	\$	0.10	\$	10.00	(N)

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5.0 LOCAL EXCHANGE SERVICE (cont'd)

5.11B Sprint Custom Calling Features

5.11B.1 Custom Calling Features Rates for Residential Accounts (cont'd)

<u>Feature</u>		Monthly R	Recurring	(N)
	<u>Minir</u>	<u>num</u>	<u>Maximum</u>	Ì
Selective Call Ring	<u>\$</u>	<u>0.10</u>	<u>\$</u> <u>10.00</u>	
Call Waiting ID	<u>\$</u>	<u>0.10</u>	<u>\$</u> <u>10.00</u>	
<u>Intercom Service</u>	<u>\$</u>	<u>0.10</u>	<u>\$</u> <u>10.00</u>	
Warm Line	<u>\$</u>	<u>0.10</u>	<u>\$</u> <u>10.00</u>	
Fixed Call Forward	<u>\$</u>	<u>0.10</u>	<u>\$</u> <u>10.00</u>	
Call Forward of Call Waiting Package	<u>\$</u>	<u>0.10</u>	<u>\$</u> <u>10.00</u>	
Subscriber Activated Call Block	<u>\$</u>	<u>0.10</u>	<u>\$</u> <u>10.00</u>	
Enhanced Call Forward Package	<u>\$</u>	<u>0.10</u>	<u>\$</u> <u>10.00</u>	
3-way Calling with Transfer	<u>\$</u>	<u>N/A</u>	<u>\$</u> <u>N/A</u>	(N)

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5.0 LOCAL EXCHANGE SERVICE (cont'd)

5.11B Sprint Custom Calling Features

5.11B.1 Custom Calling Features Rates for Residential Accounts (cont'd)

<u>Feature</u>	<u>Pay Per Use</u>				
	<u>Minimum</u>		<u>Maximum</u>		(M)
Three Way Calling (per use)	\$	<u>0.10</u>	\$	<u>10.00</u>	(N)
Return Call (per use)	\$	0.10	\$	10.00	
Repeat Dial (per use)	\$	<u>0.10</u>	\$	<u>10.00</u>	(N)

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5.0 LOCAL EXCHANGE SERVICE (cont'd)

5.11B Sprint Custom Calling Features

5.11B.2 Custom Calling Features Rates for Business Accounts

<u>Feature</u>		Non	-Recurring		
	<u>M</u>	<u>linimum</u>	Ma	aximum_	
Enhanced Call Waiting	\$	0.10	\$	10.00	
Basic Call Forwarding	\$	0.10	\$	10.00	
Three Way Calling (per month)	\$	0.10	\$	10.00	(T)
Three Way Calling (per use)	\$	<u>N/C</u>	\$	<u>N/C</u>	(N)
Three Way Calling Blocking	\$	<u>N/C</u>	\$	<u>N/C</u>	(N)
Selective Call Rejection	\$	0.10	\$	10.00	
Caller ID	\$	0.10	\$	10.00	
Caller ID Name	\$	0.10	\$	10.00	
Caller ID Blocking - per call	\$	N/C	\$	N/C	
Caller ID Blocking - per line	\$	0.10	\$	10.00	
Abbreviated Dialing 8 or 30	\$	0.10	\$	10.00	
Call Forwarding Busy	\$	0.10	\$	10.00	
Call Forwarding No Answer	\$	0.10	\$	10.00	
Return Call (per month)	\$	<u>N/C</u>	\$	<u>N/C</u>	(N)
Return Call (per Use)	\$	N/C	\$	N/C	
Automatic Call Back Blocking	\$	N/C	\$	N/C	
Touch Tone	\$	N/C	\$	N/C	
Toll Restriction	\$	0.10	\$	10.00	
Repeat Dial (per month)	\$	<u>0.10</u>	\$	<u>10.00</u>	(N)
Repeat Dial (per use)	\$	<u>N/C</u>	\$	<u>N/C</u>	(N)
Repeat Dial Blocking	\$	<u>N/C</u>	\$	<u>N/C</u>	(N)
Signal Ring	\$	<u>0.10</u>	\$	<u>10.00</u>	(N)
Billed Number Screening Service	\$	<u>0.10</u>	\$	<u>10.00</u>	(N)
Selective Call Acceptance	\$	<u>0.10</u>	\$	<u>10.00</u>	(N)
Selective Call Forwarding	\$	<u>0.10</u>	\$	<u>10.00</u>	(N)
<u>Call Hold</u>	\$	<u>0.10</u>	\$	<u>10.00</u>	(N)
Wake-up	\$	<u>0.10</u>	\$	<u>10.00</u>	(N)
Talking Call Waiting	\$	<u>0.10</u>	\$	<u>10.00</u>	(N)
Privacy ID	\$	<u>0.10</u>	\$	<u>10.00</u>	(N)

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5.0 LOCAL EXCHANGE SERVICE (cont'd)

5.11B Sprint Custom Calling Features

5.11B.2 Custom Calling Features Rates for Business Accounts (cont'd)

<u>Feature</u>	Non-Recurring				
	<u>Mini</u>	<u>mum</u>	<u>Maximum</u>	(N)	
Selective Call Ring	<u>\$</u>	<u>0.10</u>	<u>\$</u> <u>10.00</u>		
Call Waiting ID	<u>\$</u>	<u>0.10</u>	<u>\$</u> <u>10.00</u>		
Intercom Service	<u>\$</u>	0.10	<u>\$</u> <u>10.00</u>		
Warm Line	<u>\$</u>	<u>0.10</u>	<u>\$</u> <u>10.00</u>		
Fixed Call Forward	<u>\$</u>	$\overline{0.10}$	\$ <u>10.00</u>		
Call Forward of Call Waiting Package	<u>\$</u>	$\overline{0.10}$	\$ <u>10.00</u>		
Subscriber Activated Call Block	<u>\$</u>	$\overline{0.10}$	\$ <u>10.00</u>		
Enhanced Call Forward Package	<u>\$</u>	$\overline{0.10}$	\$ <u>10.00</u>	ı	
3-way Calling with Transfer	<u>\$</u>	0.10	<u>\$</u> <u>10.00</u>	(N)	

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5.0 LOCAL EXCHANGE SERVICE (cont'd)

5.11B Sprint Custom Calling Features

5.11B.2 Custom Calling Features Rates for Business Accounts (cont'd)

Feature		Monthly R	Recurring		
	<u>Mini</u>	<u>mum</u>	<u>Maxim</u> ı	<u>um</u>	
Enhanced Call Waiting	\$	0.10	\$	10.00	
Basic Call Forwarding	\$	0.10	\$	10.00	
Three Way Calling (per month)	\$	0.10	\$	10.00	(T)
Three Way Calling (per use)	\$	<u>N/C</u>	\$	N/C	(N)
Three Way Calling Blocking	\$	<u>N/C</u>	\$	N/C	(N)
Selective Call Rejection	\$	0.10	\$	10.00	
Caller ID	\$	0.10	\$	10.00	
Caller ID Name	\$	0.10	\$	10.00	
Caller ID Blocking - per call	\$	N/C	\$	N/C	
Caller ID Blocking - per line	\$	0.10	\$	10.00	
Abbreviated Dialing 8 or 30	\$	0.10	\$	10.00	
Call Forwarding Busy	\$	0.10	\$	10.00	
Call Forwarding No Answer	\$	0.10	\$	10.00	
Return Call (per month)	\$	N/C	\$	N/C	(N)
Return Call (per Use)	\$	N/C	\$	N/C	
Automatic Call Back Blocking	\$	N/C	\$	N/C	
Touch Tone	\$	N/C	\$	N/C	
Toll Restriction	\$	0.10	\$	10.00	
Repeat Dial (per month)	\$	<u>0.10</u>	\$	<u>10.00</u>	(N)
Repeat Dial (per use)	\$	<u>N/C</u>	\$	N/C	(N)
Repeat Dial Blocking	\$	<u>N/C</u>	\$	<u>N/C</u>	(N)
Signal Ring	\$	<u>0.10</u>	\$	<u>10.00</u>	(N)
Billed Number Screening Service	\$	<u>0.10</u>	\$	<u>10.00</u>	(N)
Selective Call Acceptance	\$	<u>0.10</u>	\$	<u>10.00</u>	(N)
Selective Call Forwarding	\$	<u>0.10</u>	\$	<u>10.00</u>	(N)
Call Hold	\$	<u>0.10</u>	\$	<u>10.00</u>	(N)
Wake-up	\$	<u>0.10</u>	\$	<u>10.00</u>	(N)
Talking Call Waiting	\$	<u>0.10</u>	\$	<u>10.00</u>	(N)
Privacy ID	\$	<u>0.10</u>	\$	<u>10.00</u>	(N)

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5.0 LOCAL EXCHANGE SERVICE (cont'd)

5.11B Sprint Custom Calling Features

5.11B.2 Custom Calling Features Rates for Business Accounts (cont'd)

<u>Feature</u>	Monthly Recurring				
	<u>Minin</u>	<u>num</u>	<u>Maximu</u>	<u>m</u>	(N)
Selective Call Ring	<u>\$</u>	<u>0.10</u>	<u>\$</u>	<u>10.00</u>	1
Call Waiting ID	<u>\$</u>	<u>0.10</u>	<u>\$</u>	<u>10.00</u>	
Intercom Service	<u>\$</u>	<u>0.10</u>	<u>\$</u>	<u>10.00</u>	
Warm Line	<u>\$</u>	<u>0.10</u>	<u>\$</u>	<u>10.00</u>	
Fixed Call Forward	<u>\$</u>	<u>0.10</u>	<u>\$</u>	<u>10.00</u>	
Call Forward of Call Waiting Package	<u>\$</u>	<u>0.10</u>	<u>\$</u>	<u>10.00</u>	
Subscriber Activated Call Block	<u>\$</u>	<u>0.10</u>	<u>\$</u>	<u>10.00</u>	
Enhanced Call Forward Package	<u>\$</u>	<u>0.10</u>	<u>\$</u>	<u>10.00</u>	ı
3-way Calling with Transfer	<u>\$</u>	0.10	<u>\$</u>	10.00	(N)

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5.0 LOCAL EXCHANGE SERVICE (cont'd)

5.11B Sprint Custom Calling Features

5.11B.2 Custom Calling Features Rates for Business Accounts (cont'd)

Feature Three Way Calling (per use)	Pay Per Use				
	<u>Minimum</u>		<u>Maximum</u>		(NI)
	\$	<u>0.10</u>	\$	<u>10.00</u>	(N)
Return Call (per use)	\$	0.10	\$	10.00	(AT)
Repeat Dial (per use)	\$	<u>0.10</u>	\$	<u>10.00</u>	(N)

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5.0 LOCAL EXCHANGE SERVICE (cont'd)

5.11B Sprint Custom Calling Features

5.11B.3 Custom Calling Features Rates for Key System Accounts

<u>Feature</u>		No	on-Recurring		
	<u>N</u>	<u> Iinimum</u>	<u>M</u> :	<u>aximum</u>	
Enhanced Call Waiting	\$	0.10	\$	10.00	
Basic Call Forwarding	\$	0.10	\$	10.00	
Three Way Calling (per month)	\$	0.10	\$	10.00	(T)
Three Way Calling (per use)	\$	<u>N/C</u>	\$	<u>N/C</u>	(N)
Three Way Calling Blocking	\$	<u>N/C</u>	\$	<u>N/C</u>	(N)
Selective Call Rejection	\$	0.10	\$	10.00	
Caller ID	\$	0.10	\$	10.00	
Caller ID Name	\$	0.10	\$	10.00	
Caller ID Blocking - per call	\$	N/C	\$	N/C	
Caller ID Blocking - per line	\$	0.10	\$	10.00	
Abbreviated Dialing 8 or 30	\$	0.10	\$	10.00	
Call Forwarding Busy	\$	0.10	\$	10.00	
Call Forwarding No Answer	\$	0.10	\$	10.00	
Return Call (per month)	\$	<u>N/C</u>	\$	<u>N/C</u>	(N)
Return Call (per Use)	\$	N/C	\$	N/C	
Automatic Call Back Blocking	\$	N/C	\$	N/C	
Touch Tone	\$	N/C	\$	N/C	
Toll Restriction	\$	0.10	\$	10.00	
Repeat Dial (per month)	\$	<u>0.10</u>	\$	<u>10.00</u>	(N)
Repeat Dial (per use)	\$	<u>N/C</u>	\$	<u>N/C</u>	(N)
Repeat Dial Blocking	\$	<u>N/C</u>	\$	<u>N/C</u>	(N)
Signal Ring	\$	<u>0.10</u>	\$	<u>10.00</u>	(N)
Billed Number Screening Service	\$	<u>0.10</u>	\$	<u>10.00</u>	(N)
Selective Call Acceptance	\$	<u>0.10</u>	\$	<u>10.00</u>	(N)
Selective Call Forwarding	\$	<u>0.10</u>	\$	<u>10.00</u>	(N)
<u>Call Hold</u>	\$	<u>0.10</u>	\$	<u>10.00</u>	(N)
Wake-up	\$	<u>0.10</u>	\$	<u>10.00</u>	(N)
Talking Call Waiting	\$	0.10	\$	<u>10.00</u>	(N)
Privacy ID	\$	<u>0.10</u>	\$	<u>10.00</u>	(N)

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5.0 LOCAL EXCHANGE SERVICE (cont'd)

5.11B Sprint Custom Calling Features

5.11B.3 Custom Calling Features Rates for Key System Accounts (cont'd)

<u>Feature</u>	Non-Recurring			
	<u>Minir</u>	<u>num</u>	<u>Maximum</u>	(N)
Selective Call Ring	<u>\$</u>	<u>0.10</u>	<u>\$</u> <u>10.00</u>	
Call Waiting ID	<u>\$</u>	<u>0.10</u>	<u>\$</u> <u>10.00</u>	
Intercom Service	<u>\$</u>	<u>0.10</u>	<u>\$</u> <u>10.00</u>	
Warm Line	<u>\$</u>	<u>0.10</u>	<u>\$</u> <u>10.00</u>	
Fixed Call Forward	<u>\$</u>	<u>0.10</u>	<u>\$</u> <u>10.00</u>	
Call Forward of Call Waiting Package	<u>\$</u>	<u>0.10</u>	<u>\$</u> <u>10.00</u>	
Subscriber Activated Call Block	<u>\$</u>	<u>0.10</u>	<u>\$ 10.00</u>	
Enhanced Call Forward Package	<u>\$</u>	<u>0.10</u>	<u>\$ 10.00</u>	
3-way Calling with Transfer	<u>\$</u>	<u>0.10</u>	<u>\$</u> <u>10.00</u>	'
				(N)

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5.0 LOCAL EXCHANGE SERVICE (cont'd)

5.11B Sprint Custom Calling Features

5.11B.3 Custom Calling Features Rates for Key System Accounts (cont'd)

<u>Feature</u>		Mon	thly Recurring		
	$\underline{\mathbf{N}}$	<u> Iinimum</u>		<u>aximum</u>	
Enhanced Call Waiting	\$	0.10	\$	10.00	
Basic Call Forwarding	\$	0.10	\$	10.00	
Three Way Calling (per month)	\$	0.10	\$	10.00	(T)
Three Way Calling (per use)	\$	<u>N/C</u>	\$	<u>N/C</u>	(N)
Three Way Calling Blocking	\$	<u>N/C</u>	\$	<u>N/C</u>	(N)
Selective Call Rejection	\$	0.10	\$	10.00	
Caller ID	\$	0.10	\$	10.00	
Caller ID Name	\$	0.10	\$	10.00	
Caller ID Blocking - per call	\$	N/C	\$	N/C	
Caller ID Blocking - per line	\$	0.10	\$	10.00	
Abbreviated Dialing 8 or 30	\$	0.10	\$	10.00	
Call Forwarding Busy	\$	0.10	\$	10.00	
Call Forwarding No Answer	\$	0.10	\$	10.00	
Return Call (per month)	\$	<u>N/C</u>	\$	<u>N/C</u>	(N)
Return Call (per Use)	\$	N/C	\$	N/C	
Automatic Call Back Blocking	\$	N/C	\$	N/C	
Touch Tone	\$	N/C	\$	N/C	
Toll Restriction	\$	0.10	\$	10.00	
Repeat Dial (per month)	\$	<u>0.10</u>	\$	<u>10.00</u>	(N)
Repeat Dial (per use)	\$	<u>N/C</u>	\$	<u>N/C</u>	(N)
Repeat Dial Blocking	\$	<u>N/C</u>	\$	<u>N/C</u>	(N)
Signal Ring	\$	<u>0.10</u>	\$	<u>10.00</u>	(N)
Billed Number Screening Service	\$	<u>0.10</u>	\$	<u>10.00</u>	(N)
Selective Call Acceptance	\$	<u>0.10</u>	\$	<u>10.00</u>	(N)
Selective Call Forwarding	\$	<u>0.10</u>	\$	<u>10.00</u>	(N)
Call Hold	\$	<u>0.10</u>	\$	<u>10.00</u>	(N)
Wake-up	\$	<u>0.10</u>	\$	<u>10.00</u>	(N)
Talking Call Waiting	\$	<u>0.10</u>	\$	<u>10.00</u>	(N)
Privacy ID	\$	<u>0.10</u>	\$	<u>10.00</u>	(N)

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5.0 LOCAL EXCHANGE SERVICE (cont'd)

5.11B Sprint Custom Calling Features

5.11B.3 Custom Calling Features Rates for Key System Accounts (cont'd)

<u>Feature</u>	Monthly Recurring			
	<u>Minin</u>	<u>num</u>	<u>Maximum</u>	(N)
Selective Call Ring	<u>\$</u>	<u>0.10</u>	<u>\$</u> <u>10.00</u>	
Call Waiting ID	<u>\$</u>	<u>0.10</u>	<u>\$</u> <u>10.00</u>	
Intercom Service	<u>\$</u>	<u>0.10</u>	<u>\$</u> <u>10.00</u>	
Warm Line	<u>\$</u>	<u>0.10</u>	<u>\$</u> <u>10.00</u>	
Fixed Call Forward	<u>\$</u>	<u>0.10</u>	<u>\$</u> <u>10.00</u>	
Call Forward of Call Waiting Package	<u>\$</u>	<u>0.10</u>	<u>\$</u> <u>10.00</u>	
Subscriber Activated Call Block	<u>\$</u>	<u>0.10</u>	<u>\$</u> <u>10.00</u>	I
Enhanced Call Forward Package	<u>\$</u>	<u>0.10</u>	<u>\$</u> <u>10.00</u>	(N)
3-way Calling with Transfer	<u>\$</u>	0.10	<u>\$</u> <u>10.00</u>	(14)

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5.0 LOCAL EXCHANGE SERVICE (cont'd)

5.11B Sprint Custom Calling Features

5.11B.3 Custom Calling Features Rates for Key System Accounts (cont'd)

<u>Feature</u>	Pay Per Use				
	<u>Minin</u>	<u>num</u>	<u>Maxim</u>	<u>ium</u>	(ND)
Three Way Calling (per use)	\$	<u>0.10</u>	\$	<u>10.00</u>	(N)
Return Call (per use)	\$	0.10	\$	10.00	(AT)
Repeat Dial (per use)	\$	<u>0.10</u>	\$	<u>10.00</u>	(N)

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5.0 LOCAL EXCHANGE SERVICE (cont'd)

5.11B Sprint Custom Calling Features

5.11B.4 Custom Calling Features Rates for PBX Trunk Accounts

<u>Feature</u>		No	on-Recurring		
	<u>N</u>	<u> </u>	<u>M</u> :	aximum	
Enhanced Call Waiting	\$	0.10	\$	10.00	
Basic Call Forwarding	\$	0.10	\$	10.00	
Three Way Calling (per month)	\$	0.10	\$	10.00	(T)
Three Way Calling (per use)	\$	<u>N/C</u>	\$	<u>N/C</u>	(N)
Three Way Calling Blocking	\$	<u>N/C</u>	\$	<u>N/C</u>	(N)
Selective Call Rejection	\$	0.10	\$	10.00	
Caller ID	\$	0.10	\$	10.00	
Caller ID Name	\$	0.10	\$	10.00	
Caller ID Blocking - per call	\$	N/C	\$	N/C	
Caller ID Blocking - per line	\$	0.10	\$	10.00	
Abbreviated Dialing 8 or 30	\$	0.10	\$	10.00	
Call Forwarding Busy	\$	0.10	\$	10.00	
Call Forwarding No Answer	\$	0.10	\$	10.00	
Return Call (per month)	\$	<u>N/C</u>	\$	<u>N/C</u>	(N)
Return Call (per Use)	\$	N/C	\$	N/C	
Automatic Call Back Blocking	\$	N/C	\$	N/C	
Touch Tone	\$	N/C	\$	N/C	
Toll Restriction	\$	0.10	\$	10.00	
Repeat Dial (per month)	\$	<u>0.10</u>	\$	<u>10.00</u>	(N)
Repeat Dial (per use)	\$	<u>N/C</u>	\$	<u>N/C</u>	(N)
Repeat Dial Blocking	\$	<u>N/C</u>	\$	<u>N/C</u>	(N)
Signal Ring	\$	<u>0.10</u>	\$	<u>10.00</u>	(N)
Billed Number Screening Service	\$	<u>0.10</u>	\$	<u>10.00</u>	(N)
Selective Call Acceptance	\$	<u>0.10</u>	\$	<u>10.00</u>	(N)
Selective Call Forwarding	\$	<u>0.10</u>	\$	<u>10.00</u>	(N)
<u>Call Hold</u>	\$	<u>0.10</u>	\$	<u>10.00</u>	(N)
Wake-up	\$	<u>0.10</u>	\$	<u>10.00</u>	(N)
Talking Call Waiting	\$	<u>0.10</u>	\$	<u>10.00</u>	(N)
Privacy ID	\$	<u>0.10</u>	\$	<u>10.00</u>	(N)

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5.0 LOCAL EXCHANGE SERVICE (cont'd)

5.11B Sprint Custom Calling Features

5.11B.4 Custom Calling Features Rates for PBX Trunk Accounts (cont'd)

<u>Feature</u>	Non-Recurring						
	<u>Minimum</u>		<u>Maximu</u>	<u>Maximum</u>			
Selective Call Ring	<u>\$</u>	<u>0.10</u>	<u>\$</u>	<u>10.00</u>	ì		
Call Waiting ID	<u>\$</u>	<u>0.10</u>	<u>\$</u>	<u>10.00</u>			
Intercom Service	<u>\$</u>	<u>0.10</u>	<u>\$</u>	<u>10.00</u>			
Warm Line	<u>\$</u>	<u>0.10</u>	<u>\$</u>	<u>10.00</u>			
Fixed Call Forward	<u>\$</u>	<u>0.10</u>	<u>\$</u>	<u>10.00</u>			
Call Forward of Call Waiting Package	<u>\$</u>	0.10	<u>\$</u>	10.00			
Subscriber Activated Call Block	<u>\$</u>	<u>0.10</u>	<u>\$</u>	<u>10.00</u>			
Enhanced Call Forward Package	<u>\$</u>	<u>0.10</u>	<u>\$</u>	<u>10.00</u>	ı		
3-way Calling with Transfer	<u>\$</u>	<u>0.10</u>	<u>\$</u>	10.00	(N)		

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5.0 LOCAL EXCHANGE SERVICE (cont'd)

5.11B Sprint Custom Calling Features

5.11B.4 Custom Calling Features Rates for PBX Trunk Accounts (cont'd)

<u>Feature</u>		Monthly 1	Recurring		
	<u>Minir</u>	<u>num</u>	<u>Maximu</u>	<u>ım</u>	
Enhanced Call Waiting	\$	0.10	\$	10.00	
Basic Call Forwarding	\$	0.10	\$	10.00	
Three Way Calling (per month)	\$	0.10	\$	10.00	(T)
Three Way Calling (per use)	\$	<u>N/C</u>	\$	N/C	(N)
Three Way Calling Blocking	\$	<u>N/C</u>	\$	N/C	(N)
Selective Call Rejection	\$	0.10	\$	10.00	
Caller ID	\$	0.10	\$	10.00	
Caller ID Name	\$	0.10	\$	10.00	
Caller ID Blocking - per call	\$	N/C	\$	N/C	
Caller ID Blocking - per line	\$	0.10	\$	10.00	
Abbreviated Dialing 8 or 30	\$	0.10	\$	10.00	
Call Forwarding Busy	\$	0.10	\$	10.00	
Call Forwarding No Answer	\$	0.10	\$	10.00	
Return Call (per month)	\$	<u>N/C</u>	\$	N/C	(N)
Return Call (per Use)	\$	N/C	\$	N/C	
Automatic Call Back Blocking	\$	N/C	\$	N/C	
Touch Tone	\$	N/C	\$	N/C	
Toll Restriction	\$	0.10	\$	10.00	
Repeat Dial (per month)	\$	<u>0.10</u>	\$	<u>10.00</u>	(N)
Repeat Dial (per use)	\$	<u>N/C</u>	\$	N/C	(N)
Repeat Dial Blocking	\$	<u>N/C</u>	\$	<u>N/C</u>	(N)
Signal Ring	\$	<u>0.10</u>	\$	<u>10.00</u>	(N)
Billed Number Screening Service	\$	<u>0.10</u>	\$	<u>10.00</u>	(N)
Selective Call Acceptance	\$	<u>0.10</u>	\$	<u>10.00</u>	(N)
Selective Call Forwarding	\$	<u>0.10</u>	\$	<u>10.00</u>	(N)
<u>Call Hold</u>	\$	<u>0.10</u>	\$	<u>10.00</u>	(N)
Wake-up	\$	<u>0.10</u>	\$	<u>10.00</u>	(N)
Talking Call Waiting	\$	<u>0.10</u>	\$	<u>10.00</u>	(N)
Privacy ID	\$	<u>0.10</u>	\$	<u>10.00</u>	(N)

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5.0 LOCAL EXCHANGE SERVICE (cont'd)

5.11B Sprint Custom Calling Features

5.11B.4 Custom Calling Features Rates for PBX Trunk Accounts (cont'd)

<u>Feature</u>		Monthly R	Recurring	
	<u>Minin</u>	<u>num</u>	<u>Maximum</u>	(N)
Selective Call Ring	<u>\$</u>	<u>0.10</u>	<u>\$</u> <u>10.00</u>	1
Call Waiting ID	<u>\$</u>	<u>0.10</u>	<u>\$</u> <u>10.00</u>	
Intercom Service	<u>\$</u>	<u>0.10</u>	<u>\$</u> <u>10.00</u>	
Warm Line	<u>\$</u>	<u>0.10</u>	<u>\$</u> <u>10.00</u>	
Fixed Call Forward	<u>\$</u>	<u>0.10</u>	<u>\$</u> <u>10.00</u>	
Call Forward of Call Waiting Package	<u>\$</u>	0.10	<u>\$</u> <u>10.00</u>	
Subscriber Activated Call Block	<u>\$</u>	<u>0.10</u>	<u>\$</u> <u>10.00</u>	
Enhanced Call Forward Package	<u>\$</u>	0.10	<u>\$</u> <u>10.00</u>	ı
3-way Calling with Transfer	<u>\$</u>	0.10	<u>\$</u> <u>10.00</u>	
				(N)

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5.0 LOCAL EXCHANGE SERVICE (cont'd)

5.12 <u>Main Number Retention</u>

Main Number Retention is an optional feature by which a Customer, who was formerly a customer of another certified local exchange carrier at the same premises location, may retain its main telephone numbers and main fax numbers for use with the Company-provided Exchange Services. Main Number Retention service is only available in areas where the Company maintains some form of number retention arrangements with the Customer's former local exchange carrier.

<u>Current Cost</u>	:	Non-Recur	ring Cha	<u>arges</u>	<u>Month</u>	nly Recur	ring Cl	<u> 1arges</u>
Per retained number	\$	13.60	\$	16.80	\$	1.70	\$	2.10

5.13 Non Published Service

This service provides for suppression of printed and recorded directory listings

	Monthly Recurring Charges			
	Minin	<u>num</u>	<u>Maximun</u>	<u>n</u>
Per listing	\$	0.25	\$	5.00

5.14 900/976 Blocking/Unblocking

This service provides the option of blocking, or subsequent unblocking, all 900 and 976 calls on a per line basis. The Company will provide for per-line blocking where the Company's switching facilities permit.

		Monthly Recurr	ing Charges	
	Minin	<u>num</u>	Maxim	<u>num</u>
Per line	\$	5.00	\$	15.00

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5.0 LOCAL EXCHANGE SERVICE (cont'd)

5.15 <u>Vanity Number Service</u>

Vanity Number Service is an optional feature by which a new Customer may request a specific or unique telephone number and fax number for use with the Company provided Exchange Services. This service provides for the assignment of a customer requested telephone number other than the next available number from the assignment control list.

Vanity Number Service is furnished subject to the availability of facilities and the requirements of Exchange Service as defined by the Company. The Company reserves all rights to the Vanity Numbers assigned to Customer's and may, therefore, change them if required.

Monthly Recurring Charge	<u>Minimum</u>	<u>Maximum</u>
Per number	\$0.00	\$25.00

5.16 Service Order and Change Charges

Non-recurring charges apply to processing Service Orders for new service and for changes in service.

Service Order Charges for New Service	<u>Minim</u>	<u>num</u>	<u>Maxin</u>	<u>num</u>
Per Order	\$	5.00	\$	50.00
Change in Service Charges				
Per Change	\$	5.00	\$	50.00

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5.0 LOCAL EXCHANGE SERVICE (cont'd)

5.17 <u>IntraLATA Presubscription</u>

5.17.1 <u>IntraLATA Presubscription Charges</u>

A) Application of Charges

After a subscriber's initial selection for a presubscribed intraLATA toll carrier and as detailed in the Service Requirements Form, for any change thereafter, an IntraLATA Presubscription Change Charges as set forth in Section 5.17.1B will apply.

B) Non Recurring Charges

Per Business or Residence Line, Trunk, or Port

Initial line, trunk or port	\$5.00
Additional line, trunk or port	\$1.50

5.17.2 <u>Carrier Toll-Restriction Service(s)</u>

A) <u>DePICing Service</u>

DePICing Service limits the customer's toll access to 10-/xxx, and 0- dialing until the customer selects a different provider or until the toll service provided request removal of the DePICing Service

Monthly Recurring Charge	<u>Minimum</u>	<u>Maximum</u>
Per line, trunk, or port	\$1.00	\$5.00

5.0 LOCAL EXCHANGE SERVICE (cont'd)

5.17 IntraLATA Presubscription (cont'd)

5.17.2 <u>Carrier Toll Restriction Service(s)</u> (cont'd)

B) <u>Selective Carrier Denial</u>

Selective Carrier Denial limits Communication Options, Inc.'s customer access to the requesting toll service provider's facilities, including 10-XXX and 0- dialing. After subscribing to this service, the carrier provides Communication Options with a list of subscribers who should be denied access to the carrier's facilities and a list of previously denied subscribers who should regain access.

Monthly Recurring Charge	<u>Minimum</u>	<u>Maximum</u>
Per line, trunk, or port	\$1.00	\$10.00

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5.0 LOCAL EXCHANGE SERVICE (cont'd)

5.18 Maintenance Visit Charges

Maintenance Visit Charges apply when the Company dispatches personnel to a Customer's premises to perform work necessary for resolving troubles reported by the Customer and the trouble is found to be caused by the Customer's facilities.

Maintenance Visit Charges will be credited to the Customer's account in the event trouble is not found in the Company facilities, but the trouble is later determined to be in those facilities.

The time period for which the Maintenance Visit Charges is applied will commence when Company personnel are dispatched at the Customer premises and end when work is completed. The rates for Maintenance of Service vary by time per Customer request.

<u>Duration of Time / per Technician</u>	<u>Minir</u>	<u>num</u>	<u>Maxi</u>	<u>mum</u>
First Hour	\$	50.00	\$	184.00
Each Additional Half (1/2) Hour	\$	25.00	\$	92.00

For After Hours Work Charges refer to Sections 6.26.4 and 7.2.

5.19 <u>Directory Listings</u>

For each customer of Company-provided Exchange Service(s), the Company shall arrange for the listing of the Customer's main billing telephone number in the directory(ies) published by the dominant Local Exchange Carrier in the area at no additional charge. At a Customer's option, the Company will arrange for additional listings for an additional charge.

Monthly Recurring Charge	<u>Minimum</u>	<u>Maximum</u>
Non-Recurring Charge	\$0.50	\$10.00
Monthly Recurring Charge	\$0.50	\$10.00

LOCAL EXCHANGE SERVICE

Communication Options, Inc. 921 Eastwind Dr, Suite 104 Westerville, Ohio 43081

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5.0 LOCAL EXCHANGE SERVICE (cont'd)

5.20 Emergency Services (Enhanced 911)

Allows Customers to reach appropriate emergency services including police, fire and medical services. Enhanced 911 has the ability to selectively route an emergency call to the primary E911 provider so that is reaches the correct emergency service located closest to the caller. In addition, the Customer's address and telephone information will be provided to the primary E911 provider for the display at the Public Service Answering Point (PSAP).

5.21 Access Recovery Charge

(N)

The Access Recovery Charge (ARC) is a monthly surcharge assessed to business service customers (this surcharge will not apply to residential service customers) in order to recover materially increased costs resulting from regulations adopted by the Federal Communications Commission in the Matter of Unbundled Access to Network Elements and Review of the Unbundling Obligations of Incumbent Local Exchange Carriers, (CC Docket 01-388 and WC Docket 04-313). The ARC is calculated at a maximum of 10% of the customer's total MRCs on its monthly invoice. See Section 7.1.10 of this invoice for current rate.

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LOCAL EXCHANGE SERVICE

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6.0 INTEREXCHANGE SERVICE TARIFF

EXPLANATION OF SYMBOLS

- C To signify changes in regulation
- D To signify discontinued rate or regulation
- I To signify increase
- M To signify matter relocated without change
- N To signify new rate or regulation
- R To signify reduction
- S To signify reissued matter
- T To signify a change in test but no change in rate or regulation
- Z To signify a correction

Counties COMMUNICATION OPTIONS, INC. proposes to service:

All Ohio Counties.

6.1 **Application of Tariff**

This tariff applies to interexchange reseller service provided by COMMUNICATION OPTIONS, INC. (dba COI LONG DISTANCE)

COMMUNICATION OPTIONS provides service from switch centers in Ohio and gathers traffic from locally provided business lines, FX lines, and 800 lines.

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6.0 <u>INTEREXCHANGE SERVICE TARIFF</u> (cont'd)

6.2 <u>Definition of Terms</u>

Certain terms used generally throughout this tariff for interexchange resale communications service furnished by COI LONG DISTANCE as defined below.

<u>Alternative Operator Service</u>: Alternative operator services are those services provided by the carrier in which the customer and the end user are totally separate entities, the company contracts with the customer to provide the Alternative operator services; however, the carrier does not directly contract with the end user to provide the services even though it is the end user who actually pays for the processing of the operator assisted calls.

<u>Authorized User:</u> The term, authorized user, denotes a person, firm or corporation who is authorized by the member to utilize the COI LONG DISTANCE Network.

<u>Business Line:</u> A communications service provided by a telephone operating company which allows a subscriber of COI LONG DISTANCE access to the telephone dial network.

<u>Calling Card Call:</u> A billing arrangement by which the charge for a call may be billed to a certain telephone company issued calling card number.

<u>Carrier or Company:</u> Whenever used in this tariff. "Carrier" or "Company" refers to COI LONG DISTANCE, unless otherwise specified or clearly indicated by the context.

<u>Central Office End:</u> The term "Central office end" denotes that end of foreign exchange channel at which subscriber has a dial access to a telephone company central office.

<u>Channel:</u> The term "Channel" denotes a path for electrical transmission between two or more points, the path having bandwidth and termination of subscriber's own choosing.

<u>Closed End:</u> The term "Closed end" refers to the termination point where the dedicated access line described in Section 6.20 hereof is located.

<u>COI:</u> Whenever used in this tariff, "COI" refers to COI LONG DISTANCE.

<u>Collect Call:</u> A billing arrangement by which the charge for a call may be charged to the called party, provided the called party accepts the charge.

<u>Credit Card Call:</u> A billing arrangement by which a call may be charged to an authorized credit card number, such as American Express, Discover, MasterCard, or VISA.

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6.0 <u>INTEREXCHANGE SERVICE TARIFF</u> (cont'd)

Definition of Terms (cont'd)

<u>Daytime</u>: The term "Daytime" denotes 8:00 a.m. to but not including 5:00 p.m. local time at the originating terminal on Monday through Friday, excluding COI LONG DISTANCE recognized National holidays.

<u>Dedicated Access Line (DAL):</u> The term "Dedicated Access Line" (DAL) denotes a dedicated communications channel which terminates on a general access port provided by COI LONG DISTANCE.

<u>Designated Location:</u> The term "Designated Location" or "Location" refers to a terminal device (e.g., handset, PBX, facsimile machine) having a unique telephone number, and to which the subscriber represents to the carrier that subscriber has a regular and continuing requirement for communications which are related directly to the business of the subscriber at the Designated Location (e.g., including but not limited to Affiliates, Subsidiaries, Subcontractors, Suppliers, Customers, and other regular business contacts).

<u>Distant City</u>: The term "Distant City" refers to a COMMUNICATION OPTIONS termination point opposite a closed end.

<u>End User:</u> Any person, firm, partnership, corporation, or other entity furnished telecommunications services under the provisions and regulations of the Company's tariff. If end user is typically a member of the transient public and, if so, does not negotiate directly with the Company for provisioning or termination of service.

<u>Evening</u>: The term "Evening" denotes 5:00 p.m. to but not including 11:00 p.m. local time at the originating terminal on Sunday through Friday and anytime on COI LONG DISTANCE recognized National holidays except when a lower rate would normally apply.

<u>Exchange Area:</u> The term "Exchange Area" denotes a geographically defined area wherein the telephone industry through the use of maps or legal descriptions sets down specified areas where individual telephone companies hold themselves out to provide telecommunications services.

<u>Foreign Exchange Services (FX):</u> The term "Foreign Exchange" (FX) provides subscribers with the capability of local dialing in a remote exchange via private line service.

<u>General Access Port (GAP):</u> The term "General Access Port" (GAP) denotes an entrance or exit device on a switching machine which provides a means of connection between that switching machine and a termination point of service.

<u>Holidays:</u> COI LONG DISTANCE recognized holidays are New Year's Day, Independence Day, Labor Day, Thanksgiving Day, and Christmas Day.

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6.0 <u>INTEREXCHANGE SERVICE TARIFF</u> (cont'd)

Definition of Terms (cont'd)

<u>Intercity Mileage:</u> The term "Intercity Mileage" denotes the mileage, measured as the shortest distance between any two of the carrier's network terminal offices using the telephone industry standard rate centers ("V" and "H") associated with the said carrier's offices, and specified in Regulations 3.3 hereof.

<u>Inward WATS Extension Service</u>: The term "Inward WATS Extension Service" refers to an incoming service offered to members who elect to have all of their calls routed to a specific number. Members can select any previously unused seven digit number in place of an access code and COI LONG DISTANCE will route their calls to the dedicated phone number provided by the member in his application for inward WATS service. (The dedicated number is supplied to the member by his Local Exchange Company,)

<u>Member</u>: The term "Member" denotes the person, firm, company or corporation, or other entity, having communications requirement of its own, which contracts service under this tariff and is responsible for the payment of charges as well as compliance with the COMMUNICATION OPTIONS regulation. "Member" can be replaced by Subscriber or Customer, each being deemed a synonym.

<u>Nighttime:</u> The term "Nighttime" denotes 11:00 p.m. to but not including 8:00 a.m. local time at the originating terminal Monday through Friday, anytime on Saturday, and all day Sunday except 5:00 p.m. to 11:00 p.m.

Normal Work Hours: The term "Normal Work Hours: denotes the time after 8:00 a.m. and before 5:00 p.m. Monday through Friday excluding COMMUNICATION OPTIONS recognized holidays.

Off-Network Access Line (ONAL): The term :Off-Network Access Line" denotes a facility leased by COMMUNICATION OPTIONS and used in common by subscribers to gain entrance and/or exit to and from the carrier's network.

Other Common Carrier (OCC): The term "Other Common Carrier" denotes a specialized or other type of common carrier authorized by the Federal Communications Commission to provide domestic or international communications service.

<u>Person to Person Call:</u> A service whereby the person originating the call specifies to the company operator a particular person to be reached, or a particular station, room number, department, or office to be reached through a PBX attendant.

<u>Premises:</u> The term "Premises" denotes a building or buildings on contiguous property (except Rights-of-way, etc.) not separated by a public highway.

6.0 <u>INTEREXCHANGE SERVICE TARIFF</u> (cont'd)

<u>Definition of Terms</u> (cont'd)

<u>Quick Line Service</u>: The term "Quick Line Service" refers to a dial-up service option wherein COI supplies or arranges for the supply of a network accessing dialer so that a subscriber dials all phone numbers as if the COI network were not tom be involved.

Rate Center: A geographic location from which the vertical and horizontal coordinates are used in calculation of airline mileage.

<u>Regular Billing:</u> The term "Regular Billing" denotes a standard bill sent in normal monthly COI LONG DISTANCE billing cycle. This billing consists of one bill for each account assigned to the member with explanatory detail showing the derivation of charges.

<u>Special Billing Arrangement:</u> The term "Special Billing Arrangement" denotes an arrangement under which COI LONG DISTANCE will, at the request of a member, provide additional billing functions such as separate breakdowns of overall total billing into sub-bills to facilitate member's internal accounting procedures.

<u>Subscriber:</u> The person, firm, partnership, corporation, or other entity who subscribes to the services offered in this tariff.

<u>Subscriber End:</u> The term "Subscriber End" denotes that end of a foreign exchange channel at which a member is connected by a local distribution facility to COMMUNICATION OPTIONS network terminal office.

<u>Subscriber Terminal:</u> The term "Subscriber Terminal" denotes the termination of the COI LONG DISTANCE DAL at the members' premises.

Switch: The term "Switch" denotes an electronic device which is used to provide circuit sharing, routing, and control.

<u>Third Party Billed Call:</u> A billing arrangement by which the charges for a call may be billed to a number that is different from the calling number and the called number.

<u>Traditional Operator Services:</u> Traditional Operator Services are those services provided by the company in which the end user has a customer relationship with the company, the company contracts with the customer/end user to provide the services, and the customer/end user pays for the actual processing of the operator assisted calls.

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6.0 INTEREXCHANGE SERVICE TARIFF (cont'd)

<u>Definition of Terms</u> (cont'd)

<u>Travel Access</u>: Travel Access to the COI LONG DISTANCE network can be utilized whenever a member is at a location that cannot access a COI LONG DISTANCE switch site on a toll-free basis. COI LONG DISTANCE travel access feature uses AT&T and OHIO BELL provided 800 lines to access the COI LONG DISTANCE NETWORK from any of the lower 48 states, Puerto Rico, and/or the Virgin Islands.

Travel Access utilization is exactly the same as local network utilization with respect to procedures. Rates for travel access service vary from dial-up service only in the per minute rate. (See Section 6.19).

<u>Transparent Access:</u> As used by COI LONG DISTANCE access means that users access the COI LONG DISTANCE network as they would AT&T with 1+area code+number called only, omitting the access and security code numbers in their manual dialing routine.

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6.0 INTEREXCHANGE SERVICE TARIFF (cont'd)

Description of Service

COI LONG DISTANCE is an interexchange reseller providing intercity telecommunications service for transmission of voice, data, and facsimile, and other special service on a switched and dedicated basis. COI LONG DISTANCE stands ready to provide technical assistance to the member to the extent of properly matching the members equipment with that of COI LONG DISTANCE in order to help him meet his requirements for interexchange communications service.

6.4 Undertaking of COI LONG DISTANCE

- A) The facilities of COI LONG DISTANCE will be available as soon as possible after receipt of an order for service.
- B) The obligation of COI LONG DISTANCE to provide service is dependent upon its ability to procure, construct, and maintain facilities which are required to meet the members order for service.

6.5 <u>COI LONG DISTANCE liability</u>

- A) COI LONG DISTANCE liability for damages arising out of mistakes, omissions, interruptions, delays, errors, or defects in the transmission occurring in the course of furnishing service and not caused by the negligence of the member, commences upon activation of service and in no event exceeds an amount equivalent to the proportionate charge to the member for the period of service during which such mistakes, omissions, interruptions, delays, errors, or defects in the transmission occur unless otherwise determined in a court of law, for the purpose of computing such amount a month is considered to have 30 days.
- B) In no event will COI be responsible for consequential damages or lost profits suffered by a member on account of interrupted or unsatisfactory service unless COI is found to have been grossly negligent.
- C) COI is not liable for any act or omission of any company or companies furnishing a portions of the service. No agents or employees of other carriers shall be deemed to be agents or employees of COI.

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6.0 <u>INTEREXCHANGE SERVICE TARIFF</u> (cont'd)

6.5 COI LONG DISTANCE liability (cont'd)

- D) COI shall be indemnified and held harmless by the member against:
 - Claims for liable, slander, infringement of copyright or unauthorized use of any trademark, trade name or service mark arising out of the material, data, information, or other content transmitted by the customer over the COI facilities and
 - 2) Claims for patent infringement arising from combining or connecting the COI facilities with apparatus and systems of the customer, and
 - 3) All other claims arising out of any act or omission of the customer in connection with any service provided by COI LONG DISTANCE.

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6.0 INTEREXCHANGE SERVICE TARIFF (cont'd)

6.6 <u>Obligations of the Member</u>

- A) COI shall be indemnified and held harmless by the member against claims of liable, slander, or the infringement of copyright, or for the unauthorized use of any trademark, trade name, or service mark, arising from the material transmitted over the channel, against claims for infringement of patents arising from, combining with, or using in connection with, service furnished by COI, apparatus and systems of the member, against all other claims arising out of any act or omission of the member in connection with the service provides by COI.
 - 1) The facilities provided hereunder by COI for dedicated access line service may be terminated in member provided terminal equipment or member provided communications systems. When such terminations are made, the member shall comply with the minimum protective criteria which shall be no less stringent than the criteria generally accepted in the telephone industry or other appropriate criteria as may be prescribed by COI.
- B) The member shall be liable for:
 - 1) COI will not be responsible for loss due to theft, fire, flood, or other destruction of COI equipment or facilities on subscriber's premises.
 - 2) Reimbursing COI for damages to facilities or equipment caused by the negligence or willful acts of the subscriber's officers, employees, agents or contractors.
 - 3) Charges incurred with interconnect or local operating companies for service or service calls made to the members premises or on the members leased or owned telephone equipment unless COI specifically authorizes said visit or repairs in advance of the occurrence and COI agrees in advance to accept the liability for said repairs or visit.
 - 4) Payment for all COI service charges incurred through usage or direct action on the part of the member and or his/her authorized users.
- COI reserves the right of entrance for its employees, agents, or contractors, to the premises of the member at any reasonable hour for the purpose of installing, inspecting, repairing, or upon termination of service removing COI equipment. It shall be the responsibility of the member to make any necessary arrangements with the owners of the premises for the entrance of COI employees, agents, or contractors.

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6.0 INTEREXCHANGE SERVICE TARIFF (cont'd)

6.7 <u>Use of Service</u>

Neither subscribers, nor their authorized users may use the services furnished by COI for any unlawful purpose.

6.8 Application for Service

COI will require a subscriber to sign an application form furnished by COI and to establish his credits as provided in these regulations as a condition precedent to the initial establishment of such service. COI acceptance of an order for service to be provided to an applicant whose credit has not been duly established to the sole and exclusive satisfaction of COI may be subject to the provisions as described in Section 6.10. This application shall state the date on which service is to be provided, the type of facilities required, and any special arrangements related thereto.

COI will also require a signed authorization from a member for additions to or changes in the existing service of such member.

An application for service canceled by the member or COI prior to the establishment of the service applied for, is subject to provisions of Regulation 6.12.

6.9 Minimum Service Period

A minimum period for service will be one month (30 days) unless otherwise stated.

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6.0 <u>INTEREXCHANGE SERVICE TARIFF</u> (cont'd)

6.10 Advanced Payments and Deposits

Each service applicant will be required to establish credit. Any applicant whose credit has not been duly established to the sole and exclusive satisfaction of COI may be required to make an advanced payment of charges at the time of application. In order to safeguard our interests, an existing customer may be required to make a deposit or increase a deposit presently held, to meet the criteria set forth in Section 6.10.2 below.

6.10.1 Advanced Payments

- A) An advanced payment may not exceed the estimated charges for two (2) months service plus installation.
- B) Credit of advanced payment equal to one (1) month's charges plus installation will be applied to the members account on the first bill rendered after the service in installed. Balance of payment will be applied to successive monthly billing.

6.10.2 Deposits

- A) The member is responsible for the payment of all charges for services and equipment provided to the customer. This applies to the customers where the provision of service by COI includes the use of COI authorization (access) codes. The customer agrees to pay to COI any cost incurred as a result of any delegation of authority resulting in the use of his/her COI access code. Where a member, e.g. an employer provides the use of access codes to his/her family relations or friends, guests, etc., the customer agrees to pay to COI any cost incurred as a result of the use of the access codes.
- B) A deposit may be required in addition to an advance payment.
- C) The amount of a deposit assessed for toll service shall not exceed two hundred thirty percent (230%) of the estimated or, where the Customer has either an existing or a previous toll service account billing history with the Company, the historic monthly average total charge for all regulated toll services provided (or to be provided) to the Customer by the Company.

· (N)

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6.0 <u>INTEREXCHANGE SERVICE TARIFF</u> (cont'd)

6.10 Advanced Payments and Deposits (cont'd)

6.10.2 Deposits (cont'd)

- (N)
- D) Upon termination or discontinuance of service, the Company shall promptly apply the Customer's deposit, including interest accrued to date, to the final bill for service. The remainder, if any, in excess of the final bill for service, shall be promptly refunded to the customer. A transfer of service from one premises to another within the service area of the Company shall not be deemed a discontinuance.
- E) Deposits held for 180 days or longer will accrue interest in accordance with Rule 4901:17-05 of the Ohio Administrative Code. Deposits held for less than 180 days will not accrue interest.
- After the Customer has paid his bills for service for twelve consecutive months without having had service discontinued for nonpayment of the bill, and without having had more than two occasions on which his bill was not paid by the time specified by regulations in Section 2.6.2 of this Local Exchange Tariff, and the Customer is not then delinquent in the payment of the bill, the Company shall promptly refund the deposit plus interest accrued to date. If the Customer has had service discontinued for nonpayment of the bill, or had more than two such past due bills for such period, the utility shall thereafter review the account every twelve months and shall promptly refund the deposit plus interest accrued to date after the Customer has neither had service discontinued for nonpayment of his bill nor had more than two such past due bills during the twelve consecutive months prior to any review, and the customer is not then delinquent in the payment of the bill.
- G) The Company shall promptly return the deposit plus interest accrued to date at any time upon request, if the Customer's credit has been otherwise established or reestablished in accordance with Rule 4901:1-5-13 of the Ohio Administrative Code.

6.10.3 Returned Check Charge

(M)

A customer charge may be assessed for all checks returned by the drawee bank for uncollected, insufficient funds, closed account, apparent tampering, missing signature or endorsement, or any other insufficiency or discrepancy necessitating return of the instrument at the discretion of the drawee bank. Minimum \$1.00 Maximum \$50.00.

(M)

(M) material moved from Section 6.10.2 (B) Original Page 188

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(N)

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(T)

6.0 INTEREXCHANGE SERVICE TARIFF (cont'd)

6.11 Payment of Charges

For billing of fixed charges, service is considered to be established on the day following the day in which COI notified the member of completion of installation and testing of the dedicated access lines, channels and equipment, or completion of installation and testing of the member's access code (for dial-up service).

All recurring charges which are determinable in advance, including minimum charges, are billed monthly in advance. Charges based on actual usage during a month will be billed monthly in arrears. Installation and other non-recurring charges are payable by the billing due date. The member will be billed for all usage accrued beginning immediately upon access to the service. For the purpose of computing charges, a month is considered to consist <u>of</u> 30 days.

6.11.1 Late Payment Charge

Member bills for telephone service are due when they are rendered. A customer is in default unless payment is made <u>by</u> the date specified on the bill.

If payment is not made within one month of the date of the bill, a late payment charge of one and one-half (1 1/2%) per monthly billing period will be applied to all amounts previously billed under this company's tariff(s) <u>not</u> including arrears.

6.12 Cancellation of Application for Service

Where the member or applicant cancels an application for service prior to the start of installation of service, or prior to the start of special construction, no charge applies.

Where installation of service has been started prior to the cancellation, a charge equal to the costs incurred by COI shall apply. But in no case shall such charge exceed the charge for minimum period of the service ordered, including applicable installation charges, if any.

6.13 <u>Disconnection of Service</u>

COI may disconnect long distance service at any time, with notice, and in accordance with the Commission's Minimum Telephone Service Standards as set forth in Rule 4901:1-5-34 (C) (3). O.A.C., of the Ohio Administrative Code and Case No. 95-790-TP-COI as stated in Section 2.6.3 where:

- 1. The subscriber fails to pay the carrier, when due, any charges applicable to the subscriber under this tariff.
- 2. The subscriber violates any provision of this tariff.
- 3. The subscriber violates or causes to be violated any statute or rule or regulation of federal or state authorities having jurisdiction over the service provided by carrier.

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6.0 INTEREXCHANGE SERVICE TARIFF (cont'd)

6.14 <u>Interruption of Service</u>

It shall be the obligation of the member to notify COI of any interruption in service.

- A credit allowance will be given whenever the Customer's service is interrupted and remains out of service for more (C) than 24 (twenty-four) consecutive hours after being reported to the Company or after being found by the Company to be out of service.
- 2) The length of service interruption will be computed on a continuous basis, Saturdays, Sundays, and holidays included.
- 3) If an out-of-service condition exceeds 24 (twenty-four) hours but is less than 48 (forty-eight) hours, the Company shall credit the Customer for at least the pro rata portion of the monthly charges for all regulated local services rendered inoperative during the interruption.
- 4) If an out-of-service condition exceeds 48 (forty-eight) hours but is less than 72 (seventy-two) hours, the Company shall credit the Customer for at least one-third of one month's charges for any regulated local services rendered inoperative.
- 5) If an out-of-service condition exceeds 72 (seventy-two) hours but is less than 96 (ninety-six) hours, the Company shall credit the Customer for at least two-thirds of one month's charges for any regulated local services rendered inoperative.
- 6) If an out-of-service condition exceeds 96 (ninety-six) hours, the Company shall credit the Customer for at least one month's charges for any regulated local services rendered inoperative.

6.15 Special Member Arrangements

In cases where a member requests special arrangements which may include engineering, installation, construction, facilities, assembly, purchase, or lease of facilities, and/or other special services not offered under this tariff, COI at its' option, will provide the requested services. The charges for these services will be passed through from the LEC. contracts for special services will be submitted to the PUCO for review and approval.

6.16 Directory Assistance

Directory Assistance Services, as provided by the company consists of supplying or attempting to supply listed telephone numbers to persons who call the directory assistance bureau. The charges billed to the customer, pursuant to this tariff, shall reflect only those directory assistance calls billed to the company by the Local Exchange Carrier. Directory Assistance personnel cannot complete calls to requested telephone number. MINIMUM PER CALL \$0.10 MAXIMUM PER CALL \$5.00.

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Issued by: Stephen K. Vogelmeier President, Communication Options, Inc. 5979 East Livingston Ave., Suite 210 Columbus, Ohio 43232 (C)

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6.0 <u>INTEREXCHANGE SERVICE TARIFF</u> (cont'd)

6.17 General Description of Service and Rates

- A) Service is to be offered on a metered use basis.
- B) Where dedicated facilities are required to access COI, COI will arrange for such facilities to be placed, and
 - 1) Billed to the member directly from the third party
 - 2) Billed and administered by COI
- C) The following is a list of COI services and the references for the description and appropriate rates.

SERVICE	<u>SECTION</u>
Dial-up service	6.18
Travel Access	6.19
Quickline Service	6.20
Dedicated Access Line Service	6.21
Inward WATS	6.22
Dial-up and Flat Rate WATS	6.23
Traditional Operator Service	6.24
Alternative Operator Service	6.25
Miscellaneous Special Services	6.26

- D) Service originating from the local calling area of COI facilities in Newark utilize the rates per call as shown in Section 6.18.1.
- E) <u>Time of Day Discounts</u>

Day Rate	FULL RATE
Evening Rate	90% OF DAY RATE
Night/Weekend Rate	80% OF DAY RATE

- F) Dial up service is offered to members in the local calling area of the COI switch site.
- G) Dial up COI members can access the COI network by manually, mechanically, or electronically, dialing the COI access number. After receiving a dial tone they proceed by dialing their 4 of 6 digit access code before their desired long distance number.

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6.0 <u>INTEREXCHANGE SERVICE TARIFF</u> (cont'd)

6.17 General Description of Service and Rates (cont'd)

- H) At no additional cost, each dial up service member can use the free optional accounting code service that requires the member to dial two extra digits after each long distance number for cost of accounting allocations. The monthly COI bill will separate the calls according to the 4 or 6 digit access number and/or the accounting codes.
- Under each of the above service options, the member's total monthly charges for use of the network facilities are based upon the total time the member utilizes such facilities as well as other specific charges, discounts, and/or features applicable to each individual service options, When a call is established in one time of day rate application period and ends in another, the rate in effect when the network is accessed, applies to the entire call. For example: A 10 minute call which is initiated at 7:55 a.m. will be charged for the full 10 minutes at the night rate. A specific description of each of the dial up service options and its' recurring and non-recurring charges, features, applicable discounts, and service availability is contained in the following sections.

6.0 INTEREXCHANGE SERVICE TARIFF (cont'd)

6.18 <u>Dial Up Service</u>

6.18.1 Dial Up Service Utilizing an Off Network Access Line

INTERCITY FACILITIES USAGE CHARGES

All calls originating from cities listed in Section 6.17.D and terminating in cities within Ohio, shall be charged the usage charges specified below.

Minimum and Maximum Rates for Intercity Usage Charges

<u>Mileage</u>	<u>1st m</u>	<u>ninute</u>	Each additi	onal minute
	<u>Minimum</u>	<u>Maximum</u>	<u>Minimum</u>	<u>Maximum</u>
1 - 10	0.12	.017	0.116	0.156
11 - 22	0.17	0.21	0.158	0.198
23 - 55	0.21	0.25	0.184	0.224
56 - 124	0.24	0.28	0.232	0.272
125 - over	0.26	0.30	0.250	0.290

6.18.2 Application of Rate Discount

The day rates shall be in effect from 8:00 a.m. up to but not including 5:00 p.m., Monday through Friday. The evening rate shall be in effect from 5:00 p.m. up to but not including 11:00 p.m., Sunday through Friday. The evening rate shall also apply on COI recognized holidays as defined in Section 6.2 except when a lower rate would apply. The night rate shall apply from 11:00 p.m. up to but not including 8:00 a.m., Monday through Friday, all day on Saturday, and all day on Sunday except 5:00 p.m. up to but not including 11:00 p.m. The time of call shall be determined according to local time at the point of call origination.

6.0 <u>INTEREXCHANGE SERVICE TARIFF</u> (cont'd)

6.18 <u>Dial-Up Service</u> (cont'd)

6.18.3 Authorization Codes

Ten codes no fee. Additional codes \$5.00 minimum usage. Minimum charge \$1.00 Maximum charge \$50.00.

6.18.4 Accounting Code Service

There is no charge for accounting code service. Up to 100 codes may be used with each authorization.

6.18.5 Monthly Recurring Charges

For business and residence members, service is available on the basis of a monthly minimum usage charge. For those customers not meeting the minimum usage requirement, the minimum usage guarantee will be charged to the account.

6.19 Travel Access - Affinity Card and Affinity Card Select

A) The Affinity Card is flat rate travel access from an 800 network line provided to customers with a call volume up to \$500.00 per month.

	Minimum Charge	Maximum Charge
AFFINITY CARD	\$0.18	\$0.26

Travel access service is subject to the calling period discounts as stated in Section 6.18.2.

B) The Affinity Card Select is flat rate travel access from an 800 network line provided to customers with a call volume over \$500.00 per month.

	Minimum Charge	Maximum Charge
AFFINITY CARD SELECT	\$0.15	\$0.23

Travel access service is subject to the calling period discounts as stated in Section 6.18.2.

6.0 <u>INTEREXCHANGE SERVICE TARIFF</u> (cont'd)

6.20 Quickline Service

Quickline service is provided to COI members upon request and agreement to pay the appropriate additional charges.

Quickline service is a COI trade name for an electronic network accessing device that dials the COI network access number and access code, transparently, for the member. Members using quickline service pay standard dial-up rates per call, but access the network transparently by dialing no extra digits. Rate information contained in Section 6.20.1.

6.20.1 Quickline Service Billing Options

A) Equipment charges, per month, to utilize Quickline Service

Minimum Cost	Maximum Cost
\$5.00	\$15.00

B) Equipment charges, per month, for four (4) or more lines

Minimum Cost	Maximum Cost
\$11.00	\$19.00

6.20.2 Quickline Installation Fee

Per Month

Per Dialer

A) NON RECURRING INSTALLATION CHARGE

Minimum Cost		Maximum Cost
Per Order	\$6.00	\$50.00

1) Installation fee waived if the member agrees to keep Quickline service for a minimum period of one (1) year. The fee will be credited to the members account at the end of the one year period.

6.0 <u>INTEREXCHANGE SERVICE TARIFF</u> (cont'd)

6.20 Quickline Service (cont'd)

6.21 <u>Dedicated Access Line Service (DALS)</u>

DALS service is a switched service with usage rates as stated in Section 6.21.1. Access codes are not needed because member identification is made by the DALS port authorization/location. The charges listed in 6.21.2 through 9.21.5 also apply.

6.21.1 Access Rates Per Minute of Use

	<u>Day</u>	<u>Evening</u>	Night/Weekend
Minimum Rate	0.069	0.069	0.069
Maximum Rate	0.120	0.120	0.120

6.21.2 Access Lines

An access line(s) must be leased from the Local Exchange Operating Company. The customer is responsible for payment of charges to the telephone company for such leased facilities.

6.21.3 Access Ports

	<u>Minimum</u>	<u>Maximum</u>
Per Access Port	\$0.00	\$30.00

6.21.4 Accounting Codes

	<u>Minimum</u>	<u>Maximum</u>
Per Accounting Code	\$0.00	\$30.00

6.21.5 Non-Recurring Charges

	<u>Minimum</u>	<u>Maximum</u>
Set up fee from COI	\$20.00	\$30.00

TELCO fees are the responsibility of the member.

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6.0 <u>INTEREXCHANGE SERVICE TARIFF</u> (cont'd)

6.22 <u>Inward WATS Extension: Focus, Focus 100, Focus Elite, Focus Corporate</u>

Inward WATS extension is a dial in service allowing members to originate calls from any location in the lower 48 states, Alaska, Hawaii, Canada, The Virgin Islands and Puerto Rico.

Authorized user of inward WATS extension service may include the general public since the member elects to dedicate one telephone number at his/her location to be accessed by the calling party after dialing a COI 800 access number. COI then routes the call to the members previously dedicated number supplied by the member upon application for COI membership.

All calls are billed at 1/10 minute increments, after the first 30 seconds

A) One time processing fee

	<u>Minimum</u>	<u>Maximum</u>
Per Account	\$5.00	\$50.00

- B) Inward WATS extension service is subject to the calling period discounts stated in 6.18.5.
- C) Programming fee to change destination number is

	<u>Minimum</u>	<u>Maximum</u>
Per change	\$1.00	\$50.00

D) Specialized blocking fee is

	<u>Minimum</u>	<u>Maximum</u>
Per Change	\$5.00	\$150.00

E) Focus is a flat rate inward WATS service provided to small users, \$10.00 to \$250.00 per month. This provides the small volume user with a flat rate per minute for inward WATS calls made within the continental United States.

	<u>Peak</u>	<u>Off-Peak</u>
Minimum Rate	0.0500	0.0100
Maximum Rate	0.5000	0.4900

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6.0 <u>INTEREXCHANGE SERVICE TARIFF</u> (cont'd)

6.22 Inward WATS Extension: Focus, Focus 100, Focus Elite, Focus Corporate (cont'd)

F) Focus 100 is a flat rate inward WATS service provided to medium users, \$250.00 to \$500.00 per month. This provides the medium volume user with a flat rate per minute for inward WATS calls made within the continental United States.

	<u>Peak</u>	Off-Peak
Minimum Rate	0.0500	0.0100
Maximum Rate	0.5000	0.4900

G) Focus Elite is a flat rate inward WATS service provided to large users, \$500/00 to \$1000.00 per month. This provides the large volume user with a flat rate per minute for inward WATS calls made within the continental United States.

	<u>Peak</u>	Off-Peak
Minimum Rate	0.0500	0.0100
Maximum Rate	0.5000	0.4900

H) Focus Corporate is a flat rate inward WATS service provided to very large users, \$1000.00 and up per month. This provides the very large volume user with a flat rate per minute for inward WATS calls made within the continental United States.

	<u>Peak</u>	Off-Peak
Minimum Rate	0.0500	0.0100
Maximum Rate	0.5000	0.4900

6.23 Affinity I, II, III, IV, and V

A) Affinity I is a dial up service provided to small users, \$50 to \$100 per month. This provides the small volume user with a flat rate per minute for calls within the continental United States.

	<u>Day</u>	Evening	Night/Weekend	
Minimum Rate	<u>0.04</u>	$\underline{0.04}$	$\underline{0.04}$	(R)
Maximum Rate	0.19	0.17	0.16	

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6.0 <u>INTEREXCHANGE SERVICE TARIFF</u> (cont'd)

6.23 Affinity I, II, III, IV, and V (cont'd)

B) Affinity II is a dial up service provided to small to medium volume users, \$100 to \$250 per month. This provides the small to medium volume user with a flat rate per minute for calls within the continental United States.

	<u>Day</u>	Evening	Night/Weekend
Minimum Rate	$\underline{0.04}$	$\underline{0.04}$	<u>0.04</u>
Maximum Rate	0.18	0.16	0.15

C) Affinity III is a service provided to medium volume users, \$250 to \$500 per month. This provides the medium volume user with a flat rate per minute for calls within the continental United States.

	<u>Day</u>	Evening	Night/Weekend	(D)
Minimum Rate	<u>0.04</u>	<u>0.04</u>	<u>0.04</u>	(R)
Maximum Rate	0.17	0.15	0.14	

D) Affinity IV is a service provided to large volume users, \$500 to \$1,000 per month. This provides the large volume user with a flat rate per minute for calls within the continental United States.

	<u>Day</u>	Evening	Night/Weekend	(R)
Minimum Rate	<u>0.04</u>	<u>0.04</u>	<u>0.04</u>	(K)
Maximum Rate	0.16	0.16	0.16	

E) Affinity V is a service provided to very large volume users, \$1,000 and over per month. This provides the very large volume user with a flat rate per minute for calls within the continental United States.

	<u>Day</u>	Evening	Night/Weekend	
Minimum Rate	<u>0.04</u>	<u>0.04</u>	<u>0.04</u>	(R)
Maximum Rate	0.15	0.15	0.15	

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6.0 INTEREXCHANGE SERVICE TARIFF (cont'd)

6.24 <u>Traditional Operator Services</u>

6.24.1 Class of Service

Three classes of traditional operator services are offered:

- A) <u>Traditional Operator Station to Station</u> Traditional operator station to station calls allow for completion of traditional operator assisted service to the desired telephone number when the calling party does not specify a particular person to be reached, or a particular station, department, or office to be reached through a communications system attendant.
- B) <u>Customer Dialed Calling Card</u> Customer dialed calling cards allow for completion on non-operator assisted calls when one of the following dialing sequences is utilized:
 - 1. 0 + NPA + NXX-XXXX + Credit Card
 - 2. 00 + NPA + NXX-XXXX + Credit Card
 - 3. Calling party inserts a credit card into a card reader (Where equipment is available) dials the digit ZERO (0), or double ZERO (00), plus NPA-NXX-XXXX
 - 4. In addition, a call is considered as customer dialed calling card when the calling party dials:

0 + NPA + NXX-XXXX or 00 + NPA + NXX-XXXX or

The calls originates from a non touch tone phone, and the credit card number is given to the operator if COI does not have automatic recording equipment to record the credit card number, and the call is not classified as person to person.

C) Person to Person Service Person to person service allows the person originating the call to specify to a COI operator a particular person to be reached, or a particular station, department, or office to be reached through the communications system attendant. When, after the telephone, or communications system has been connected and while the connection remains established, the person originating the call requests or agrees to talk to any other person, station, department, or office to be reached through a communications attendant, the classification of the call remains person to person. When the person originating the call wishes the COI operator to make arrangements in advance with a particular party or station for the establishment of a connection at a specific time (appointment call), the call is classified as person to person.

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6.0 <u>INTEREXCHANGE SERVICE TARIFF</u> (cont'd)

6.24 <u>Traditional Operator Services</u> (cont'd)

6.24.1 Class of Service (cont'd)

6.24.2 Rating a Call

For traditional operator station to station, customer dialed calling cards and traditional person to person calls, the process of rating a call is as follows:

A) MTS Portion of Call

Minimum and Maximum Rates for MTS portion of call

<u>Mileage</u>	<u>1st n</u>	1 st minute		Each additional minute	
	<u>Minimum</u>	<u>Maximum</u>	<u>Minimum</u>	<u>Maximum</u>	
1 - 10	0.06	0.32	0.06	0.16	
11 - 22	0.06	0.40	0.06	0.22	
23 - 55	0.06	0.48	0.06	0.28	
56 - 124	0.06	0.57	0.06	0.37	
125 - over	0.06	0.58	0.06	0.39	

B) Surcharges

Minimum	and Maximun	n Surcharges	All Mileage	Ranges
MIIIIIIIIIIIII	and waxiiiiuii	n Suichaiges A	All Milleage	Ranges

<u>Minimum</u>	<u>Maximum</u>
\$0.00	\$1.25
\$0.00	\$1.25
\$0.00	\$1.25
\$0.00	\$1.75
\$0.00	\$3.20
	\$0.00 \$0.00 \$0.00 \$0.00

6.24.3 Calculation of Charges

A) The billing elements used to determine message charges are as follows: length of time of call, time of day, and applicable operator service charge.

6.0 <u>INTEREXCHANGE SERVICE TARIFF</u> (cont'd)

6.24 Traditional Operator Services (cont'd)

6.24.3 Calculation of Charges (cont'd)

- B) Charges for the time portion of the billing element are applied on the basis of whole minute intervals. the billing interval for this element is determined by rounding up partial minutes to the next whole minute.
- C) Time of day discounts apply as found in Section 6.18.2.
- D) Chargeable time begins when connection is established between the calling party and the desired telephone, communications system attendant or directly dialed station.
- E) Chargeable time ends when the connection is terminated.
- F) Regulations and discounts for the hearing impaired as found in the Service Requirements Form also apply for operator assisted calls.

6.24.4 Reversal of Charges

Charges for traditional person to person, traditional operator station to station and customer dialed calling card calls may be billed against or collected from the called station if the charges are accepted at the called station. This collect call may be billed to a calling card or third party number. In the case of a public or semi-public coin telephone, the charges must be billed to a credit card or third party number, or the call may be re-originated from the called station. The regularly established rates apply except that: When the called station does not accept the charges and the calling party requests the COI operator to place the call later, on a collect basis, the classification of the call is changed to person to person and the rates and regulations applicable to person to person apply.

6.24.5 Bill to Third Party

Bill to third party denotes a billing arrangement by which a call may be charges to an authorized station as determined by COI other than the station originating the call or the station where the call is terminated. Bill to third party calls may be traditional person to person or traditional operator station to station as designated by the calling party.

6.0 <u>INTEREXCHANGE SERVICE TARIFF</u> (cont'd)

6.25 <u>Alternative Operator Services</u>

6.25.1 <u>Description of Services</u>

A) General

The carrier endeavors to provide high quality service. Service including operator assistance, is available 24 hours a day, 7 days a week, subject to routine maintenance and outages beyond the control of the carrier. Carrier's switching equipment is designed and engineered to provide high quality transmission of voice and data with a minimum level of impairment such as noise and echo. However, overall quality may vary somewhat due to the variability in quality of the connections provided by the local telephone companies and other interexchange carriers which is beyond the company's control.

B) <u>Timing of calls</u>

- 1) Time duration of calls is measured and billed in one minute increments, fractional minutes of use are rounded up to the next full minute.
- 2) Chargeable time for end user dialed calling card or credit card calls will begin when the local exchange company signals that the called party has answered. For operator station and person-to-person calls, chargeable time will not begin until the final connection is established between the calling party and the called party. No charge will apply to collect calls not accepted by the billing party. No charge will apply to person-to-person calls for which the designated party or agreed alternate is unavailable. In all cases, chargeable time ends when either party disconnects.

6.0 <u>INTEREXCHANGE SERVICE TARIFF</u> (cont'd)

6.25 <u>Alternative Operator Services</u> (cont'd)

6.25.1 Description of Services (cont'd)

C) <u>Determination of Mileage</u>

- Calls are measured from the rate center of the subscriber's terminal or switch location to the rate center of the destination of the call.
- 2) The distance between the rate centers of the subscriber's switch and the destination point is calculated by using the vertical ("V") and horizontal ("H") coordinates found in AT&T TARIFF FCC NO. 10, in the following manner:
 - STEP 1 Obtain the "V" and "H" coordinates for the subscriber's switch and the destination point.
 - STEP 2 Obtain the difference between the "V" coordinates of each of the rate centers. Obtain the difference between the "H" coordinates.
 - STEP 3 Square each of the differences obtained in STEP2.
 - STEP 4 Add the squares of the "V" difference and "H" difference obtained in STEP 3.
 - STEP 5 Divide the sum of the squares obtained in STEP 4 by ten (10). Round to the next higher whole number if any fraction results from the division.
 - STEP 6 Obtain the square root of the whole number obtained in STEP 5. Round to the next higher whole number if any fraction is obtained. This is the mileage between the rate centers.

6.0 <u>INTEREXCHANGE SERVICE TARIFF</u> (cont'd)

6.25 Alternative Operator Services (cont'd)

6.25.1 Description of Services (cont'd)

D) Comcall

- Service is a one-way multipoint service oriented toward the lodging industry, hospitals, universities, and business establishments. The service enables guests, patron, patients, employees, and other authorized end users to place operator assisted long distance calls within Ohio from Subscriber premises. The caller may select a billing method in accordance with his or her preference. Calls are initially intercepted by COI operator who will obtain the appropriate billing information, or the caller may enter billing information directly. The call will then be connected.
- 2) Service is available 24 hours per day, 7 days a week from subscriber premises.
- 3) No deposits are required for Comcall.
- 4) Minimum call duration is one minute. Charges are based on the usage charges for the initial minute and additional minutes, time-of-day discounts, and applicable service charges.
- 5) Comcall rates and charges are as follows:

Minimum and Maximum Rates for Intercity Usage Charges

<u>Mileage</u>	1 st minute		Each additional minute	
	<u>Minimum</u>	<u>Maximum</u>	<u>Minimum</u>	<u>Maximum</u>
1 - 10	0.23	0.32	0.11	0.17
11 - 22	0.29	0.35	0.15	0.21
23 - 55	0.32	0.38	0.19	0.25
56 - 124	0.35	0.41	0.23	0.29
125 - over	0.38	0.44	0.25	0.31

6.0 <u>INTEREXCHANGE SERVICE TARIFF</u> (cont'd)

6.25 <u>Alternative Operator Services</u> (cont'd)

6.25.1 Description of Services (cont'd)

- D) <u>Comcall</u> (cont'd)
 - 6) Surcharges

Minimum and Maximum Surcharges All Mileage Ranges			
_	<u>Minimum</u>	<u>Maximum</u>	
Calling card	\$0.00	\$1.25	
Credit card	\$0.00	\$1.25	
Station to station (customer dialed)	\$0.00	\$1.25	
Operator dialed (collect, bill to 3 rd party)	\$0.00	\$1.75	
Person to Person	\$0.00	\$3.25	

6.0 <u>INTEREXCHANGE SERVICE TARIFF</u> (cont'd)

6.26 <u>Miscellaneous and Special Services</u>

6.26.1 Field Check Out and Survey Visit Charge

This field charge is to cover the appropriate cost to carrier involved in visiting subscriber's premises to determine if subscriber-provided equipment will properly interface with carrier's system and to make minor adjustments, etc. Each such visit will be provided on a per hour basis.

Minimum Per Hour Charge \$10.00 Maximum Per Hour Charge \$60.00

6.26.2 Special Billing Arrangement

This charge will provide for any form of special or additional rendering of bills.

Monthly Charge	Minimum Cost	Maximum Cost
Reports	\$2.00	\$12.00
Billing on disk	\$10.00	\$60.00
Billing on tape	\$10.00	\$60.00

6.26.3 Trouble Shooting at Customer's Premises

This charge is to cover the cost to CO of a visit to member's premises to determine what equipment is the cause of a malfunction. This charge applies in cases where COI identifies the trouble to be caused by customer provided equipment and is unrelated to any malfunction by COI. This charge applies from the time COI personnel are dispatched until the problem is identified.

6.0 INTEREXCHANGE SERVICE TARIFF (cont'd)

6.26 <u>Miscellaneous and Special Services</u>(cont'd)

6.26.3 Trouble Shooting at Customer's Premises (cont'd)

Each such visit will be billed based on full rates of Section 6.26.1, minimum one (1) hour. Any additional time over the first hour will be billed in one half (1/2) hour increments at one half (1/2) of the full rate.

A charge also applies when the local telephone company, upon consent of the customer and at the request of COI, makes a trouble shooting visit to the customer's premises and determines that trouble is caused by customer provided equipment. Such service call expense will be the responsibility of the customer and will be billed directly by the LEC or will be a direct pass through from the LEC to the customer.

The customer will be responsible for any charges when COI, acting as customer's agent, requests that the vendor of the customer-provided equipment make a trouble shooting visit to customer's premises. The customer will be billed directly by the vendor of the customer provided equipment.

6.26.4 After Hours Work Charge

This charge is to cover the additional costs incurred by COI when performing standard tariff services outside of normal work hours. This charge applies to each hour expended rounded to the nearest half hour. It applies in addition to the standard tariff charges for the work requested.

Each such visit will be billed based on full rate following, minimum one (1) hour. Any additional time over the first hour will be billed in one half (1/2) hour increments at one half (1/2) of the full rate.

Minimum Charge After Hours Per Hour \$10.00 Maximum Charge After Hours Per Hour \$150.00

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6.0 <u>INTEREXCHANGE SERVICE TARIFF</u> (cont'd)

6.27 <u>Service Promotions</u>

The company may from time to time engage in special promotional trial service offerings of limited duration designed to attract new customers or to increase existing customer awareness of a particular tariff offering. Requests for promotional offerings will be presented to the Commission for its review, in accordance with rules and regulations established by the Commission, and will be included in the Company's tariff as an addendum to the company's pricing list.

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LOCAL EXCHANGE SERVICE

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7.0 RETAIL PRICE LIST

7.1 <u>NEC Retail Price List</u>

7.1.1	Price List for SBC Areas	
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(T)

Returned Check Charge	\$	25.00
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Standard Residential Lines

Non-recurring Charges

First Line Per Order	\$ 85.00
Each Additional Line Per Order	\$ 50.00

Monthly Recurring Charges Per Line

Network Access Line \$ 6.36

Rates for Residential Measured Service Option

<u>Mileage</u>	<u>1st minute</u>	Each additional minute	
1 - 10	0.0900	0.0900	(I)
11 - 22	<u>0.0900</u>	<u>0.0900</u>	(I) (I)
23 +	0.0900	0.0900	(I)

Rates for Residential Metered Service

Per Call Rate

All Calls 0.0790

Rates for Residential Flat Rate Service Option

Per Month Rate

Flat Rate Per Line 7.17

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(I)

7.0 RETAIL PRICE LIST (cont'd)

7.1 <u>NEC Retail Price List</u> (cont'd)

7.1.1 Price List for SBC Areas (cont'd)

Standard Business Lines

Non-recurring Charges

First Line Per Order	\$ 85.00
Each Additional Line Per Order	\$ 50.00

Monthly Recurring Charge for Business Lines /1/

1.10110111	,	J. 2 40111400 211140 / 1/	
<u>Term Plan</u>	Zone B	Zone C	Zone D
Month to Month	\$ <u>22.90</u>	\$ <u>24.88</u>	\$ <u>27.36</u>
12 month term	\$ <u>22.58</u>	\$ <u>24.52</u>	\$ <u>26.95</u>
24 month term	\$ <u>22.42</u>	\$ <u>24.34</u>	\$ <u>26.54</u>
36 month term	\$ 15.15	\$ 17.05	\$ 19.43
48 month term	\$ 15.07	\$ 16.96	\$ 19.33
60 month term	\$ 14.99	\$ 16.87	\$ 19.22

Rates for Business Measured Service Option

<u>Mileage</u>	1 st minute	Each additional minute
1 - 10	0.0900	0.0900
11 - 22	0.0900	0.0900
23 +	0.0900	0.0900

Rates for Business Metered Service

	<u>Per Call Rate</u>
All calls	\$0.07

/1/ Zones are defined by NPA-NXX in Section 4.1A preceding.

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LOCAL EXCHANGE SERVICE

Communication Options, Inc. 5979 East Livingston Ave., Suite 210 Columbus, Ohio 43232 NEC PUCO Tariff No. 1 2nd Revised Page 219 Replaces 1st Revised Page 219

7.0 **RETAIL PRICE LIST** (cont'd)

7.1 <u>NEC Retail Price List</u> (cont'd)

7.1.1 Price List for SBC Areas (cont'd)

(T)

Key System Lines

Non-recurring Charges

First Line Per Order	\$ <u>85.00</u>	(I)
Each Additional Line Per Order	\$ 50.00	(I)

Monthly Recurring Charges for Key System Lines

Term Plan	Monthly
Month to Month	\$20.25
12 month term	\$20.19
24 month term	\$19.87
36 month term	\$19.04
48 month term	\$18.63
60 month term	\$18.22

Rates for Key System Measured Service Option

<u>Mileage</u>	<u>1st minute</u>	Each additional	
		<u>minute</u>	
1 - 10	<u>0.0900</u>	<u>0.0900</u>	(I)
11 - 22	<u>0.0900</u>	<u>0.0900</u>	(I)
23 +	0.0900	0.0900	$\stackrel{\smile}{\Pi}$

Issued: July 23, 2003 Effective: July 24, 2003

LOCAL EXCHANGE SERVICE

Communication Options, Inc. 5979 East Livingston Ave., Suite 210 Columbus, Ohio 43232

NEC PUCO Tariff No. 1 1st Revised Page 220 Replaces Original Page 220

7.0 **RETAIL PRICE LIST** (cont'd)

7.1 <u>NEC Retail Price List</u> (cont'd)

(T)

7.1.1 Price List for Ameritech Areas (cont'd)

Rates for Key system Metered Service Options

Per Call Rate

All Calls 0.0800

PBX Trunks

Non-recurring Charges

First Trunk Per Order	\$ 40.00
Each Additional Trunk Per Order	\$ 20.00

Monthly Recurring Charges for PBX Trunks

<u>Term Plan</u>	Monthly
Month to Month	\$20.25
12 month term	\$20.19
24 month term	\$19.87
36 month term	\$19.04
48 month term	\$18.63
60 month term	\$18.22

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NEC PUCO Tariff No. 1 1st Revised Page 221-0 Replaces New Original Page 221-0

7.0 **RETAIL PRICE LIST** (cont'd)

7.1 <u>NEC Retail Price List</u> (cont'd)

7.1.1 Price List for SBC Areas (cont'd)

(T)

Rates for PBX 1	Frunk Measured Service Option	
Miloggo	1st minute	T.

<u>Mileage</u>	<u>1st minute</u>	Each additional minute	
1 - 10	0.0900	0.0900	(I)
11 - 22	<u>0.0900</u>	<u>0.0900</u>	(I) (I)
23 +	<u>0.0900</u>	<u>0.0900</u>	(1)

Rates for PBX Trunk Metered Service

Per Call Rate

All Calls 0.0800

ISDN Rates and Charges

	No	n-Recurring	Monthly	Recurring
		Charge	<u>Ch</u>	<u>arge</u>
ISDN Line (including CO Termination)	\$	85.00	\$	11.40
Circuit Switched Voice B Channel	\$	15.00	\$	2.85
Circuit Switched Data B Channel	\$	15.00	\$	7.60
Alternate Circuit Switched Voice/Data B Channel	\$	15.00	\$	8.55
Additional Call Offering (per B Channel)	\$	5.00	\$	2.38
Additional Multiple Call Appearances (each)	\$	5.00	\$	1.90
Alternate Answer	\$	7.30	\$	0.57
Automatic Call Back Per Month	\$	7.30	\$	3.80
Busy Line Transfer	\$	7.30	\$	0.57
Call Forwarding	\$	7.30	\$	3.90
Call Screening	\$	7.30	\$	3.90
Intercom Calling	\$	5.00	\$	2.38
Message Waiting Indicator	\$	5.00	\$	2.38
Repeat Dial Per Month	\$	7.30	\$	3.80
Secondary Telephone Numbers (each)	\$	5.00	\$	1.90
Speed Calling 8/30	\$	7.30	\$	3.95
Station Controlled Conference 6 Port	\$	15.00	\$	13.30
Flat Rate Local Usage Residential	\$	0.00	\$	29.69
Flat Rate Local Usage Business	\$	0.00	\$	32.15

Issued: July 23, 2003 Effective: July 24, 2003

7.0 **RETAIL PRICE LIST** (cont'd)

7.1 <u>NEC Retail Price List</u> (cont'd)

7.1.1 Price List for Ameritech Areas (cont'd)

Measured Local Usage		/1/
Mileage	Per minute	
1 - 10	0.0100	
11 - 22	0.0100	
23 +	0.0100	/1/

/1/ Material formerly appeared on 1st Revised Page 221

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LOCAL EXCHANGE SERVICE

Communication Options, Inc. 5979 East Livingston Ave., Suite 210 Columbus, Ohio 43232

NEC PUCO Tariff No. 1 2nd Revised Page 222 Replaces 1st Revised Page 222

7.0 RETAIL PRICE LIST (cont'd)

7.1 <u>NEC Retail Price List</u> (cont'd)

7.1.1 Price List for SBC Areas (cont'd)

(T)

Rates for Centrex Lines

Non-recurring Charges

First Line Per Order	\$ <u>85.00</u>	(I)
Each Additional Line Per Order	\$ 50.00	(I)

Monthly Recurring Charges for Centrex Lines

Term Plan	Monthly
Month to Month	\$20.25
12 month term	\$20.19
24 month term	\$19.87
36 month term	\$19.04
48 month term	\$18.63
60 month term	\$18.22

Rates for Centrex Measured Service Option

<u>Mileage</u>	1 st minute	Each additional minute	
1 - 10	0.0900	0.0900	(I)
11 - 22	0.0900	0.0900	(I)
23 +	0.0900	0.0900	(I)

Rates for Centrex Metered Service

	Per Call Rate
All Calls	0.0700

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NEC PUCO Tariff No. 1 4th Revised Page 223 Replaces 3rd Revised Page 223

7.0 RETAIL PRICE LIST (cont'd)

7.1 <u>NEC Retail Price List</u> (cont'd)

7.1.1 Price List for Ameritech Areas (cont'd)

Directory Assistance Per Call	<u>\$0.75</u>	(I)
Directory Assistance Call Completion	\$0.75	
Reverse Directory Assistance	\$1.25	
Business Category Search	\$1.10	

Rates for MTS Portion of Traditional Operator Service

<u>Mileage</u>	1 st minute	Each additional
		<u>minute</u>
1 - 10	0.12	0.116
11 - 22	0.17	0.158
23 - 55	0.21	0.184
56 - 124	0.24	0.232
125 - over	0.26	0.250

This service is subject to the calling period discounts stated in 5.9 (B)

Traditional Operator Service Surcharges

Calling card	\$1.05
Credit card	\$1.05
Station to station (customer dialed)	\$1.05
Operator dialed (collect, bill to 3 rd party)	\$1.55
Person to Person	\$3.00

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7.0 **RETAIL PRICE LIST** (cont'd)

7.1 <u>NEC Retail Price List</u> (cont'd)

7.1.1 Price List for Ameritech Areas (cont'd)

Rates for Residential Custom Calling Features

<u>Feature</u>	<u>Non</u>		Monthly		<u>Pay</u>		
	Rec	urring	ring Recurring		Per Use		
Call Waiting	\$	7.30	\$	3.80	\$	N/A	
Call Forwarding	\$	7.30	\$	3.90	\$	N/A	
Three Way Calling (per month)	\$	7.30	\$	3.90	\$	N/A	(T)
Three Way Calling (per Use)	\$	<u>N/C</u>	\$	<u>N/C</u>	\$	<u>0.75</u>	(N)
Three Way Calling Blocking	\$	<u>N/C</u>	\$	<u>N/C</u>	\$	<u>N/A</u>	(N)
Call Screening	\$	7.30	\$	3.40	\$	N/A	
Caller ID	\$	7.30	\$	5.46	\$	N/A	
Caller ID with Name	\$	0.10	\$	1.66	\$	N/A	
CPN Per Call Blocking	\$	N/C	\$	N/C	\$	N/C	
CPN Subscription Per Line Blocking	\$	4.00	\$	N/C	\$	N/A	
Speed Call (8 or 30)	\$	7.30	\$	3.95	\$	N/A	
Busy Line Transfer (Call Forward Busy)	\$	7.30	\$	0.57	\$	N/A	
Alternate Answer (Call Forward No Answer)	\$	7.30	\$	0.57	\$	N/A	
Automatic Call Back (per month)	\$	<u>7.30</u>	\$	3.80	\$	<u>N/A</u>	(N)
Automatic Call Back (per Use)	\$	N/C	\$	N/C	\$	0.75	
Automatic Call Back Blocking	\$	N/C	\$	N/C	\$	N/A	
Touch Tone Non Hunt	\$	N/C	\$	N/C	\$	N/A	
Touch Tone Hunt	\$	N/C	\$	N/C	\$	N/A	
Toll Restriction Blocking	\$	7.30	\$	2.85	\$	N/A	
Repeat Dial (per month)	\$	<u>7.30</u>	\$	<u>3.80</u>	\$	<u>N/A</u>	(N)
Repeat Dial (per Use)	\$	N/C	\$	N/C	\$	0.75	1
Repeat Dial Blocking	\$	<u>N/C</u>	\$	N/C	\$	<u>N/A</u>	
Talking Call Waiting	\$	<u>7.30</u>	\$	<u>2.38</u>	\$	<u>N/A</u>	
Privacy Manager	\$	<u>7.30</u>	\$	<u>3.95</u>	\$	<u>N/A</u>	
Billed Number Screening	\$	<u>N/C</u>	\$	<u>N/C</u>	\$	<u>N/A</u>	
Multi-Ring Service (1st Number)	\$	7.30	\$	3.80	\$	N/A	
Multi-Ring Service (each additional number)	\$	7.30	\$	1.90	\$	N/A	(N)

Issued: July 1, 2002 Effective: August 1, 2002

7.0 **RETAIL PRICE LIST** (cont'd)

7.1 <u>NEC Retail Price List</u> (cont'd)

7.1.1 Price List for Ameritech Areas (cont'd)

Rates for Business Custom Calling Features

<u>Feature</u>	<u>Non</u>		Monthly		<u>Pay</u>		
	Rec	urring	ing Recurring		Per Use		
Call Waiting	\$	7.30	\$	4.75	\$	N/A	
Call Forwarding	\$	7.30	\$	3.90	\$	N/A	
Three Way Calling (per month)	\$	7.30	\$	3.90	\$	N/A	(T)
Three Way Calling (per Use)	\$	<u>N/C</u>	\$	<u>N/C</u>	\$	<u>0.75</u>	(N)
Three Way Calling Blocking	\$	N/C	\$	<u>N/C</u>	\$	<u>N/A</u>	(N)
Call Screening	\$	7.30	\$	3.90	\$	N/A	
Caller ID	\$	7.30	\$	6.65	\$	N/A	
Caller ID with Name	\$	0.10	\$	2.35	\$	N/A	
CPN Per Call Blocking	\$	N/C	\$	N/C	\$	N/C	
CPN Subscription Per Line Blocking	\$	4.00	\$	N/C	\$	N/A	
Speed Call (8 or 30)	\$	7.30	\$	3.95	\$	N/A	
Busy Line Transfer (Call Forward Busy)	\$	7.30	\$	0.57	\$	N/A	
Alternate Answer (Call Forward No Answer)	\$	7.30	\$	0.57	\$	N/A	
Automatic Call Back (per month)	\$	<u>7.30</u>	\$	<u>3.80</u>	\$	<u>N/A</u>	(N)
Automatic Call Back (per Use)	\$	N/C	\$	N/C	\$	0.75	
Automatic Call Back Blocking	\$	N/C	\$	N/C	\$	N/A	
Touch Tone Non Hunt	\$	7.30	\$	2.25	\$	N/A	
Touch Tone Hunt	\$	7.30	\$	5.90	\$	N/A	
Toll Restriction Blocking	\$	7.30	\$	9.20	\$	N/A	
Repeat Dial (per month)	\$	<u>7.30</u>	\$	<u>3.80</u>	\$	<u>N/A</u>	(N)
Repeat Dial (per Use)	\$	<u>N/C</u>	\$	N/C	\$	<u>0.75</u>	1
Repeat Dial Blocking	\$	<u>N/C</u>	\$	<u>N/C</u>	\$	<u>N/A</u>	
Privacy Manager	\$	<u>7.30</u>	\$	<u>3.95</u>	\$	<u>N/A</u>	
Billed Number Screening	\$	<u>N/C</u>	\$	N/C	\$	<u>N/A</u>	
Multi-Ring Service (1 st Number)	\$	<u>7.30</u>	\$	<u>3.80</u>	\$	<u>N/A</u>	
Multi-Ring Service (each additional number)	\$	<u>7.30</u>	\$	<u>3.75</u>	\$	<u>N/A</u>	(N)

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(T)

7.0 **RETAIL PRICE LIST** (cont'd)

7.1 <u>NEC Retail Price List</u> (cont'd)

7.1.1 Price List for Ameritech Areas (cont'd)

Rates for Key System Custom Calling Features

<u>Feature</u>		<u>on -</u>	Monthly		Pay Per	
	Recurring		Recurring		<u>Use</u>	
Call Waiting	\$	7.30	\$	7.25	\$	N/A
Call Forwarding	\$	7.30	\$	3.90	\$	N/A
Three Way Calling	\$	7.30	\$	3.90	\$	N/A
Call Screening	\$	7.30	\$	3.90	\$	N/A
Caller ID	\$	7.30	\$	6.25	\$	N/A
Caller ID with Name	\$	7.30	\$	8.90	\$	N/A
CPN Per Call Blocking	\$	N/C	\$	N/C	\$	N/A
CPN Subscription Per Line Blocking	\$	4.00	\$	N/C	\$	N/A
Speed Call (8 or 30)	\$	7.30	\$	3.95	\$	N/A
Call Forward Busy	\$	7.30	\$	0.70	\$	N/A
Call Forward No Answer	\$	7.30	\$	0.90	\$	N/A
Automatic Call Back (per Use)	\$	N/C	\$	N/C	\$	0.75
Automatic Call Back Blocking	\$	N/C	\$	N/C	\$	N/A
Touch Tone Non-Hunt	\$	7.30	\$	2.25	\$	N/A
Touch Tone Hunt	\$	7.30	\$	5.90	\$	N/A
Toll Restriction Blocking	\$	7.30	\$	9.20	\$	N/A

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7.0 **RETAIL PRICE LIST** (cont'd)

7.1 <u>NEC Retail Price List</u> (cont'd)

7.1.1 Price List for Ameritech Areas (cont'd)

Rates for PBX Trunks Customer Calling Features

<u>Feature</u>	<u>Non -</u>		Monthly	
	Recu	rring	Recurring	
Call Waiting	\$	7.30	\$	7.25
Call Forwarding	\$	7.30	\$	3.90
Three Way Calling	\$	7.30	\$	3.90
Call Screening	\$	7.30	\$	3.90
Caller ID	\$	7.30	\$	6.25
Caller ID with Name	\$	7.30	\$	8.90
CPN Per Call Blocking	\$	N/C	\$	N/C
CPN Subscription Per Line Blocking	\$	4.00	\$	N/C
Speed Call (8 or 30)	\$	7.30	\$	3.95
Call Forward Busy	\$	7.30	\$	0.70
Call Forward No Answer	\$	7.30	\$	0.90
Automatic Call Back (per Use)	\$	N/C	\$	N/C
Automatic Call Back Blocking	\$	N/C	\$	N/C
Touch Tone Non-Hunt	\$	7.30	\$	2.25
Touch Tone Hunt	\$	7.30	\$	5.90
Toll Restriction Blocking	\$	7.30	\$	9.20

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NEC PUCO Tariff No. 1 1st Revised Page 228 Replaces Original Page 228

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7.0 **RETAIL PRICE LIST** (cont'd)

7.1 <u>NEC Retail Price List</u> (cont'd)

7.1.1 Price List for Ameritech Areas (cont'd)

Rates for Centrex Custom Calling Features

<u>Feature</u>	No	<u>n -</u>	Mor	<u>nthly</u>	Pay	Per
	Recu	rring	Recu	rring	<u>U</u>	<u>se</u>
Call Waiting	\$	7.30	\$	7.25	\$	N/A
Call Forwarding	\$	7.30	\$	3.90	\$	N/A
Three Way Calling	\$	7.30	\$	3.90	\$	N/A
Call Screening	\$	7.30	\$	3.90	\$	N/A
Caller ID	\$	7.30	\$	6.25	\$	N/A
Caller ID with Name	\$	7.30	\$	8.90	\$	N/A
CPN Per Call Blocking	\$	N/C	\$	N/C	\$	N/A
CPN Subscription Per Line Blocking	\$	4.00	\$	N/C	\$	N/A
Speed Call (8 or 30)	\$	7.30	\$	3.95	\$	N/A
Call Forward Busy	\$	7.30	\$	0.70	\$	N/A
Call Forward No Answer	\$	7.30	\$	0.90	\$	N/A
Automatic Call Back (per Use)	\$	N/C	\$	N/C	\$	0.75
Automatic Call Back Blocking	\$	N/C	\$	N/C	\$	N/A
Touch Tone Non-Hunt	\$	7.30	\$	2.25	\$	N/A
Touch Tone Hunt	\$	7.30	\$	5.90	\$	N/A
Toll Restriction Blocking	\$	7.30	\$	9.20	\$	N/A

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NEC PUCO Tariff No. 1 2nd Revised Page 229 Replaces 1st Revised Page 229

7.0 **RETAIL PRICE LIST** (cont'd)

7.1 <u>NEC Retail Price List</u> (cont'd)

7.1.1 Price List for Ameritech Areas (cont'd)

<u>Feature</u>	Non - Recurring		Monthly Recurring	
Main Number Retention Charge	\$	15.00	\$	1.85
Non-Published Service Charge	\$	0.00	\$	4.00
900/976 Blocking Charge	\$	0.00	\$	9.15
Vanity Number Charge	\$	0.00	\$	4.00

Service Order Charges for New Service	Non-Recurring	(T)
Per Order	\$ <u>50.00</u>	(1)
Change in Service Charges		
Per Change	\$ 25.00	(I)

IntraLATA Non-Recurring Presubscription Charges

Initial line, trunk or port	\$5.00
Additional line, trunk or port	\$1.50

Monthly Recurring Charge for DePICing Service

Per line, trunk or port \$5.00

Monthly Recurring Charge for Selective Carrier Denial

Per line, trunk or port \$5.00

LOCAL EXCHANGE SERVICE

Communication Options, Inc. 5979 East Livingston Ave., Suite 210 Columbus, Ohio 43232

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7.0 RETAIL PRICE LIST (cont'd)

7.1 <u>NEC Retail Price List</u> (cont'd)

(T)

7.1.1 Price List for Ameritech Areas (cont'd)

<u>Maintenance Visit Charges</u> <u>Duration of Time / per Technician</u>

First Hour	\$ 85.00
Each Additional Half (1/2) Hour	\$ 50.00

Additional Directory Listing Charges

Non-Recurring Charge	\$ 0.50
Monthly Recurring Charge	\$ 1.95

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NEC PUCO Tariff No. 1 4th Revised Page 231-0 Replaces 3rd Revised Page 231-0

7.0 **RETAIL PRICE LIST** (cont'd)

7.1 NEC Retail Price List (cont'd)

Schedule VI

THE Retail Trice List (cont d)			
7.1.2 Price List for Verizon Areas			(T)
Returned Check Charge	\$	25.00	
Standard Residentia	l Lines		
Non-recurring Charges			
First Line Per Order	\$	85.00	
Each Additional Line Per Order	\$	50.00	
Monthly Recurring Charges Per Line	<u>e</u>		
Network Access Line			
Schedule I	\$	11.76	
Schedule II	\$	12.16	
Schedule III	\$	12.57	
Schedule IV	\$	13.16	
Schedule V	\$	13.75	

\$

14.19

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7.0 **RETAIL PRICE LIST** (cont'd)

7.1 <u>NEC Retail Price List</u> (cont'd)

7.1.2 Price List for Verizon Areas (cont'd)

Standard Business Lines

Non-recurring Charges

First Line Per Order	\$ 85.00
Each Additional Line Per Order	\$ 50.00

Monthly Recurring Charge for Business Lines

Term Plan	Schedule I	Schedule II	Schedule III	Schedule IV	Schedule V	Schedule VI	(T)
Month to Month	<u>27.80</u>	<u>28.67</u>	<u>29.58</u>	<u>30.87</u>	<u>32.15</u>	<u>37.59</u>	
12 month term	<u>25.80</u>	<u>26.67</u>	<u>27.58</u>	<u>28.87</u>	<u>30.15</u>	<u>35.59</u>	
24 month term	<u>24.76</u>	<u>25.59</u>	<u>26.47</u>	<u>27.20</u>	<u>28.94</u>	<u>34.15</u>	
36 month term	<u>24.76</u>	<u>25.59</u>	<u>26.47</u>	<u>27.20</u>	<u>28.94</u>	<u>34.15</u>	
48 month term	<u>24.76</u>	<u>25.59</u>	<u> 26.47</u>	<u>27.20</u>	<u>28.94</u>	<u>34.15</u>	
60 month term	<u>24.76</u>	<u>25.59</u>	<u>26.47</u>	<u>27.20</u>	<u>28.94</u>	<u>34.15</u>	(I)

Rates for Business Measured Service Option

<u>Mileage</u>	1 st minute	Each additional minute	
1 - 10	0.0900	0.0900	
11 - 22	0.0900	0.0900	
23 +	0.0900	0.0900	

NEC PUCO Tariff No. 1 5th Revised Page 231-2 Replaces 4th Revised Page 231-2

7.0 RETAIL PRICE LIST (cont'd)

7.1 <u>NEC Retail Price List</u> (cont'd)

7.1.2 Price List for Verizon Areas (cont'd)

Key System Lines

Non-recurring Charges

First Line Per Order	\$ 85.00
Each Additional Line Per Order	\$ 50.00

Monthly Recurring Charge for Key System Lines

Term Plan	Schedule I	Schedule II	Schedule III	Schedule IV	Schedule V	Schedule VI
Month to Month	<u>40.61</u>	<u>40.61</u>	<u>40.61</u>	<u>40.61</u>	<u>40.61</u>	<u>40.61</u>
12 month term	<u>38.61</u>	<u>38.61</u>	<u>38.61</u>	<u>38.61</u>	<u>38.61</u>	<u>38.61</u>
24 month term	<u>37.05</u>	<u>37.05</u>	<u>37.05</u>	<u>37.05</u>	<u>37.05</u>	<u>37.05</u>
36 month term	<u>37.05</u>	<u>37.05</u>	<u>37.05</u>	<u>37.05</u>	<u>37.05</u>	<u>37.05</u>
48 month term	<u>37.05</u>	<u>37.05</u>	<u>37.05</u>	<u>37.05</u>	<u>37.05</u>	<u>37.05</u>
60 month term	<u>37.05</u>	<u>37.05</u>	<u>37.05</u>	<u>37.05</u>	<u>37.05</u>	<u>37.05</u>

Rates for Key System Measured Service Option

<u>Mileage</u>	1 st minute	Each additional minute
1 - 10	0.0900	0.0900
11 - 22	0.0900	0.0900
23 +	0.0900	0.0900

LOCAL EXCHANGE SERVICE

Communication Options, Inc. 921 Eastwind Dr, Suite 104 Westerville, Ohio 43081

NEC PUCO Tariff No. 1 4th Revised Page 231-3 Replaces 3rd Revised Page 231-2

7.0 **RETAIL PRICE LIST** (cont'd)

7.1 <u>NEC Retail Price List</u> (cont'd)

7.1.2 <u>Price List for Verizon Areas</u> (cont'd)

PBX Trunks

Non-recurring Charges

First Line Per Order	\$ 85.00
Each Additional Line Per Order	\$ 50.00

Monthly Recurring Charge for PBX Trunks

Term Plan	Schedule I	Schedule II	Schedule III	Schedule IV	Schedule V	Schedule VI	
Month to Month	<u>53.48</u>	<u>53.48</u>	<u>53.48</u>	<u>53.48</u>	<u>53.48</u>	<u>53.48</u>	(I)
12 month term	<u>51.48</u>	<u>51.48</u>	<u>51.48</u>	<u>51.48</u>	<u>51.48</u>	<u>51.48</u>	
24 month term	<u>49.40</u>	<u>49.40</u>	<u>49.40</u>	<u>49.40</u>	<u>49.40</u>	<u>49.40</u>	
36 month term	<u>49.40</u>	<u>49.40</u>	<u>49.40</u>	<u>49.40</u>	<u>49.40</u>	<u>49.40</u>	
48 month term	<u>49.40</u>	<u>49.40</u>	<u>49.40</u>	<u>49.40</u>	<u>49.40</u>	<u>49.40</u>	
60 month term	<u>49.40</u>	<u>49.40</u>	<u>49.40</u>	<u>49.40</u>	<u>49.40</u>	<u>49.40</u>	(I)

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7.0 RETAIL PRICE LIST (cont'd)

7.1 <u>NEC Retail Price List</u> (cont'd)

7.1.2 Price List for Verizon Areas (cont'd)

Rates for PBX Trunk Measured Service Option

<u>Mileage</u>	1 st minute	Each additional minute	
1 - 10	0.0900	<u>0.0900</u>	(I)
11 - 22	<u>0.0900</u>	0.0900	(I) (I)
23 +	0.0900	0.0900	(1)

Rates for ISDN Local Usage

Mileage	Per minute
1 - 10	0.0100
11 - 22	0.0100
23 +	0.0100

ISDN Rates and Charges

	Non-Recurring		Monthly	Recurring
	9	<u>Charge</u>	Charge	
ISDN Line Access	\$	85.00	\$	19.35
Circuit Switched Voice B Channel	\$	7.30	\$	1.90
Circuit Switched Data B Channel	\$	7.30	\$	7.36
Alternate Circuit Switched Voice/Data B Channel	\$	7.30	\$	8.10
D Channel	\$	7.30	\$	4.50
MBKS Features	\$	25.00	\$	5.70
MBKS Deluxe Features	\$	25.00	\$	7.60
Attendant Services	\$	100.00	\$	23.75
Data 1000	\$	15.00	\$	2.85
Data 2000	\$	15.00	\$	4.75
Data Direct Connect	\$	7.30	\$	0.90
Data Closed User Group	\$	7.30	\$	0.90
Flat Rate Usage Residential	\$	0.00	\$	30.00
Flat Rate Usage Business	\$	0.00	\$	50.00

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NEC PUCO Tariff No. 1 3rd Revised Page 231-5 Replaces 2nd Revised Page 231-5

7.0 **RETAIL PRICE LIST** (cont'd)

7.1 <u>NEC Retail Price List</u> (cont'd)

Term Plan

7.1.2 Price List for Verizon Areas (cont'd)

Rates for Centrex Lines

Non-recurring Charges

First Line Per Order	\$ 85.00
Each Additional Line Per Order	\$ 50.00

Monthly Recurring Flat Rate Charge for Centrex Lines

	3 - 25	26 - 50	51 - 100	101 - 200				
Month to Month	28.50	27.50	N/A	N/A				
12 month term	28.00	26.00	23.00	21.00				
<u>Term Plan</u>				<u>Numb</u>	er of Lines			
	4 - 15	16 - 20	21 - 30	31 - 40	41 - 50	51 - 75	76 - 100	101 - 500
36 month term	26.50	24.50	21.50	19.50	18.50	16.00	14.50	12.50
60 month term	24.50	21.50	19.50	17.50	16.00	14.50	12.50	11.50
84 month term	21.50	19.50	17.50	16.00	14.50	12.50	11.50	10.50

Rates for Centrex Measured Service Option

<u>Mileage</u>	<u>1st minute</u>	Each additional	
		<u>minute</u>	
1 - 10	<u>0.0900</u>	<u>0.0900</u>	(I)
11 - 22	<u>0.0900</u>	<u>0.0900</u>	(I)
23 +	0.0900	0.0900	(I)

Number of Lines

Issued: July 23, 2003 Effective: July 24, 2003

NEC PUCO Tariff No. 1 3^{rd} Revised Page 231-6 Replaces 2^{nd} Revised Page 231-6

7.0 RETAIL PRICE LIST (cont'd)

7.1 <u>NEC Retail Price List</u> (cont'd)

7.2.1 Price List for Verizon Areas (cont'd)

Directory Assistance Per Call	<u>\$0.75</u>	(I)
Directory Assistance Call Completion	\$0.75	

Rates for MTS Portion of Traditional Operator Service

<u>Mileage</u>	1 st minute	Each additional
		<u>minute</u>
1 - 10	0.12	0.116
11 - 22	0.17	0.158
23 - 55	0.21	0.184
56 - 124	0.24	0.232
125 - over	0.26	0.250

This service is subject to the calling period discounts stated in 5.9 (B)

Traditional Operator Service Surcharges

Calling card	\$1.05
Credit card	\$1.05
Station to station (customer dialed)	\$1.05
Operator dialed (collect, bill to 3 rd party)	\$1.55
Person to Person	\$3.00

Issued: January 25, 2003 Effective: January 25, 2003

(N)

7.0 **RETAIL PRICE LIST** (cont'd)

7.1 <u>NEC Retail Price List</u> (cont'd)

7.1.2 Price List for Verizon Areas (cont'd)

Rates for Residential Custom Calling Features

Feature		on -		nthly	Pay	<u>Per</u>	
	Recu	urring	Recu	ırring	U	se	
Call Waiting	\$	5.00	\$	2.25	\$	N/A	
Call Forwarding	\$	5.00	\$	0.67	\$	N/A	
Three Way Calling (per month)	\$	5.00	\$	2.48	\$	N/A	
Three Way Calling (per use)	\$	<u>N/C</u>	\$	N/C	\$	<u>0.75</u>	
Three Way Calling Blocking	\$	<u>N/C</u>	\$	<u>N/C</u>	\$	<u>N/A</u>	(T)
Call Blocking	\$	5.00	\$	2.71	\$	N/A	(N)
Caller ID	\$	5.00	\$	3.99	\$	N/A	(N)
Caller ID with Name	\$	5.00	\$	4.53	\$	N/A	
Selective Blocking (per call)	\$	N/C	\$	N/C	\$	N/A	
Complete Blocking (per line)	\$	5.00	\$	N/C	\$	N/C	
Speed Call (8)	\$	5.00	\$	0.67	\$	N/A	
Speed Call (30)	\$	5.00	\$	1.13	\$	N/A	
Call Forward Busy Fixed	\$	5.00	\$	0.90	\$	N/A	
Call Forward No Answer Fixed	\$	5.00	\$	0.90	\$	N/A	
Automatic Call Return (per month)	\$	<u>5.00</u>	\$	<u>4.51</u>	\$	<u>N/C</u>	
Automatic Call Return (per Use)	\$	N/C	\$	N/C	\$	0.75	(M)
Automatic Call Return Blocking	\$	<u>N/C</u>	\$	<u>N/C</u>	\$	<u>N/A</u>	(N)
Automatic Call Back Blocking	\$	N/C	\$	N/C	\$	N/A	(T)
Touch Tone	\$	N/C	\$	N/C	\$	N/A	(1)
Rotary Line Service	\$	5.00	\$	2.30	\$	N/A	
Toll Restriction	\$	10.00	\$	3.80	\$	N/A	
Auto Busy Redial (per month)	\$	<u>5.00</u>	\$	<u>4.51</u>	\$	<u>N/A</u>	1
Auto Busy Redial (per use)	\$	N/C	\$	N/C	\$	<u>0.75</u>	(N)
Auto Busy Redial Blocking	\$	<u>N/C</u>	\$	<u>N/C</u>	\$	<u>N/A</u>	
Cancel Call Waiting	\$	<u>5.00</u>	\$	<u>0.90</u>	\$	<u>N/A</u>	
Distinctive Ring	\$	<u>5.00</u>	\$	<u>5.41</u>	\$	<u>N/A</u>	
Billed Number Screening Service	\$	<u>N/C</u>	\$	<u>1.80</u>	\$	<u>N/A</u>	
VIP Alert	\$	<u>5.00</u>	\$	<u>1.62</u>	\$	<u>N/A</u>	
Special Call Forwarding	\$	<u>5.00</u>	\$	<u>4.51</u>	\$	<u>N/A</u>	
Special Call Acceptance	\$	<u>5.00</u>	\$	<u>2.71</u>	\$	<u>N/A</u>	I
Call Waiting ID	\$	<u>5.00</u>	\$	N/C	\$	<u>N/A</u>	

Issued: July 1, 2002 Effective: August 1, 2002

(N)

7.0 **RETAIL PRICE LIST** (cont'd)

7.1 <u>NEC Retail Price List</u> (cont'd)

7.1.2 Price List for Verizon Areas (cont'd)

Rates for Business Custom Calling Features

<u>Feature</u>		<u>on -</u>		<u>nthly</u>		<u>Per</u>	
a nw. w		<u>ırring</u>		rring		<u>Jse</u>	
Call Waiting	\$	5.00	\$	3.38	\$	N/A	
Call Forwarding	\$	5.00	\$.90	\$	N/A	
Three Way Calling (per month)	\$	5.00	\$	3.38	\$	N/A	
Three Way Calling (per use)	\$	<u>N/C</u>	\$	<u>N/C</u>	\$	<u>0.75</u>	
Three Way Calling Blocking	\$	<u>N/C</u>	\$	<u>N/C</u>	\$	<u>N/A</u>	(T)
Call Blocking	\$	5.00	\$	2.71	\$	N/A	(N)
Caller ID	\$	5.00	\$	3.99	\$	N/A	(N)
Caller ID with Name	\$	5.00	\$	4.53	\$	N/A	
Selective Blocking (per call)	\$	N/C	\$	N/C	\$	N/A	
Complete Blocking (per line)	\$	5.00	\$	N/C	\$	N/C	
Speed Call (8)	\$	5.00	\$	0.67	\$	N/A	
Speed Call (30)	\$	5.00	\$	1.13	\$	N/A	
Call Forward Busy Fixed	\$	5.00	\$	0.90	\$	N/A	
Call Forward No Answer Fixed	\$	5.00	\$	0.90	\$	N/A	
Automatic Call Return (per month)	\$	<u>5.00</u>	\$	<u>5.41</u>	\$	<u>N/C</u>	
Automatic Call Return (per Use)	\$	N/C	\$	N/C	\$	0.75	(3.1)
Automatic Call Return Blocking	<u>\$</u> \$	<u>N/C</u>	\$ \$	<u>N/C</u>	\$ \$	<u>N/A</u>	(N)
Automatic Call Back Blocking		N/C	\$	N/C		0.75	(T)
Touch Tone	\$	N/C	\$	N/C	\$	N/A	(1)
Rotary Line Service	\$	5.00	\$	2.30	\$	N/A	
Toll Restriction Blocking	\$	10.00	\$	5.41	\$	N/A	
Auto Busy Redial (per month)	\$	<u>5.00</u>	\$	<u>5.41</u>	\$	<u>N/A</u>	
Auto Busy Redial (per use)	\$	<u>N/C</u>	\$	<u>N/C</u>	\$	<u>0.75</u>	(N)
Auto Busy Redial Blocking	\$	<u>N/C</u>	\$	<u>N/C</u>	\$	<u>N/A</u>	
Cancel Call Waiting	\$	<u>5.00</u>	\$	<u>1.80</u>	\$	<u>N/A</u>	
Distinctive Ring	\$	<u>5.00</u>	\$	<u>5.41</u>	\$	<u>N/A</u>	
Billed Number Screening Service	\$	N/C	\$	<u>1.90</u>	\$	<u>N/A</u>	
VIP Alert	\$	<u>5.00</u>	\$	<u>3.61</u>	\$	<u>N/A</u>	
Special Call Forwarding	\$	5.00	\$	5.41	\$	N/A	
Special Call Acceptance	\$	5.00	\$	3.61	\$	N/A	,
Call Waiting ID	\$	<u>5.00</u>	\$	N/C	\$	N/A	

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(N)

7.0 **RETAIL PRICE LIST** (cont'd)

7.1 <u>NEC Retail Price List</u> (cont'd)

7.1.2 Price List for Verizon Areas (cont'd)

Rates for Key System Custom Calling Features

Call Waiting Recurring Recurring Use \$ 5.00 \$ 3.38 \$ N/A	
Call Waiting \$ 5.00 \$ 3.38 \$ N/A	
Can waning \$ 3.00 \$ 3.30 \$ IVA	
Call Forwarding \$ 5.00 \$.90 \$ N/A	
Three Way Calling (per month) \$ 5.00 \$ 3.38 \$ N/A	
Three Way Calling (per use) \$ N/C \$ N/C \$ 0.75	
Three Way Calling Blocking \$ N/C \$ N/C \$ N/A	(T)
Call Blocking \$ 5.00 \$ 2.71 \$ N/A	(N)
Caller ID \$ 5.00 \$ 3.99 \$ N/A	(N)
Caller ID_with Name \$ 5.00 \$ 4.53 \$ N/A	
Selective Blocking (per call) \$ N/C \$ N/C \$ N/A	
Complete Blocking (per line) \$ 5.00 \$ N/C \$ N/C	
Speed Call (8) \$ 5.00 \$ 0.67 \$ N/A	
Speed Call (30) \$ 5.00 \$ 1.13 \$ N/A	
Call Forward Busy Fixed \$ 5.00 \$ 0.90 \$ N/A	
Call Forward No Answer Fixed \$ 5.00 \$ 0.90 \$ N/A	
Automatic Call Return (per month) \$ 5.00 \$ 5.41 \$ N/C	
Automatic Call Return (per Use) \$ N/C \$ N/C \$ 0.75	(NI)
Automatic Call Return Blocking\$ N/C\$ N/C\$ N/CAutomatic Call Back Blocking\$ N/C\$ N/C\$ 0.75	(N)
	(T)
Touch Tone $N/C \ N/C \ N/A$	(1)
Rotary Line Service \$ 5.00 \$ 2.30 \$ N/A	
Toll Restriction Blocking \$ 10.00 \$ 5.41 \$ N/A	
Auto Busy Redial (per month) \$ 5.00 \$ 5.41 \$ N/A	ı
Auto Busy Redial (per use) \$ N/C \$ N/C \$ 0.75	(N)
Auto Busy Redial Blocking \$ N/C \$ N/C \$ N/A	
<u>Cancel Call Waiting</u> \$ <u>5.00</u> \$ <u>1.80</u> \$ <u>N/A</u>	
<u>Distinctive Ring</u> \$ <u>5.00</u> \$ <u>5.41</u> \$ <u>N/A</u>	
Billed Number Screening Service \$ N/C \$ 1.90 \$ N/A	
<u>VIP Alert</u> \$ <u>5.00</u> \$ <u>3.61</u> \$ <u>N/A</u>	
Special Call Forwarding \$ 5.00 \$ 5.41 \$ N/A	
<u>Special Call Acceptance</u> \$ <u>5.00</u> \$ <u>3.61</u> \$ <u>N/A</u>	1
<u>Call Waiting ID</u> \$ <u>5.00</u> \$ <u>N/C</u> \$ <u>N/A</u>	

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(N)

7.0 **RETAIL PRICE LIST** (cont'd)

7.1 <u>NEC Retail Price List</u> (cont'd)

7.1.2 Price List for Verizon Areas (cont'd)

Rates for PBX Trunk Custom Calling Features

Rates for TDA Truffk Custo	ın Canıng	Teatures	.!		
<u>Feature</u>	No	<u>on -</u>		<u>ıthly</u>	
		ırring		rring	
Call Waiting	\$	5.00	\$	3.38	
Call Forwarding	\$	5.00	\$.90	
Three Way Calling (per month)	\$	5.00	\$	3.38	
Three Way Calling (per use)	\$	<u>N/C</u>	\$	<u>N/C</u>	
Three Way Calling Blocking	\$	N/C	\$	N/C	
Call Blocking	\$	5.00	\$	2.71	
Caller ID	\$	5.00	\$	3.99	
Caller ID_with Name	\$	5.00	\$	4.53	
Selective Blocking (per call)	\$	N/C	\$	N/C	
Complete Blocking (per line)	\$	5.00	\$	N/C	
Speed Call (8)	\$	5.00	\$	0.67	
Speed Call (30)	\$	5.00	\$	1.13	
Call Forward Busy Fixed	\$	5.00	\$	0.90	
Call Forward No Answer Fixed	\$	5.00	\$	0.90	
Automatic Call Return (per month)	\$	<u>5.00</u>	\$	<u>5.41</u>	
Automatic Call Return (per Use)	\$	N/C	\$	N/C	
Automatic Call Return Blocking		N/C	<u>\$</u>	N/C	
Automatic Call Back Blocking	<u>\$</u> \$	N/C	\$ \$	N/C	
Touch Tone	\$	N/C	\$	N/C	
Rotary Line Service	\$	5.00	\$	2.30	
Toll Restriction Blocking	\$	10.00	\$	5.41	
Auto Busy Redial (per month)	\$	<u>5.00</u>	\$	<u>5.41</u>	
Auto Busy Redial (per use)	\$	N/C	\$	N/C	
Auto Busy Redial Blocking	\$	N/C	\$	N/C	
Cancel Call Waiting	\$	5.00	\$	$\overline{1.80}$	
Distinctive Ring	\$	5.00	\$	5.41	
Billed Number Screening Service	\$	N/C	\$	1.90	
VIP Alert	\$	5.00	\$	3.61	
Special Call Forwarding	\$	5.00	\$	<u>5.41</u>	
Special Call Acceptance	\$	5.00	\$	3.61	
Call Waiting ID	\$	5.00	\$	N/C	
			•		

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7.0 **RETAIL PRICE LIST** (cont'd)

7.1 <u>NEC Retail Price List</u> (cont'd)

7.2.1 Price List for Verizon Areas (cont'd)

(T)

Rates for Centrex Custom Calling Features

Feature	<u>Non -</u>		Monthly		Pay Per	
	Recu	Recurring		rring	<u>Use</u>	
Call Waiting	\$	5.00	\$	3.60	\$	N/A
Call Forwarding	\$	5.00	\$	0.95	\$	N/A
Three Way Calling	\$	5.00	\$	3.60	\$	N/A
Call Screening	\$	10.00	\$	9.80	\$	N/A
Caller ID	\$	5.00	\$	6.65	\$	N/A
Caller ID with Name	\$	5.00	\$	7.55	\$	N/A
CPN Per Call Blocking	\$	N/C	\$	N/C	\$	N/A
CPN Subscription Per Line Blocking	\$	5.00	\$	N/C	\$	N/A
Speed Call (8)	\$	5.00	\$	0.95	\$	N/A
Speed Call (30)	\$	5.00	\$	1.43	\$	N/A
Call Forward Busy	\$	5.00	\$	0.95	\$	N/A
Call Forward No Answer	\$	5.00	\$	0.95	\$	N/A
Automatic Call Back (per Use)	\$	N/C	\$	N/C	\$	0.75
Automatic Call Back Blocking	\$	N/C	\$	N/C	\$	N/A
Touch Tone Non-Hunt	\$	5.00	\$	1.90	\$	N/A
Touch Tone Hunt	\$	5.00	\$	2.30	\$	N/A
Toll Restriction Blocking	\$	10.00	\$	5.75	\$	N/A

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7.0 **RETAIL PRICE LIST** (cont'd)

7.1 <u>NEC Retail Price List</u> (cont'd)

7.2.1 Price List for Verizon Areas (cont'd)

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<u>Feature</u>	No	n - Recurring	Monthl	Recurring
Main Number Retention Charge	\$	15.00	\$	1.85
Non-Published Service Charge	\$	0.00	\$	4.00
900/976 Blocking Charge	\$	0.00	\$	9.15
Vanity Number Charge	\$	0.00	\$	4.00

Service Order Charges for New Service	Non-Recui	rring
Per Order	\$	50.00
Change in Service Charges		
Per Change	\$	25.00

IntraLATA Non-Recurring Presubscription Charges

Initial line, trunk or port	\$5.00
Additional line, trunk or port	\$1.50

Monthly Recurring Charge for DePICing Service

Per line, trunk or port \$5.00

Monthly Recurring Charge for Selective Carrier Denial

Per line, trunk or port \$5.00

LOCAL EXCHANGE SERVICE

Communication Options, Inc. 5979 East Livingston Ave., Suite 210 Columbus, Ohio 43232

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7.0 RETAIL PRICE LIST (cont'd)

7.1 <u>NEC Retail Price List</u> (cont'd)

7.2.1 Price List for Verizon Areas (cont'd)

(T)

<u>Maintenance Visit Charges</u> <u>Duration of Time / per Technician</u>

First Hour	\$ 85.00
Each Additional Half (1/2) Hour	\$ 50.00

Additional Directory Listing Charges

Non-Recurring Charge	\$ 0.50
Monthly Recurring Charge	\$ 1.95

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7.0 **RETAIL PRICE LIST** (cont'd)

7.1 <u>NEC Retail Price List</u> (cont'd)

7.1.3 Price List for Sprint Areas

Returned Check Charge	\$	25.00	
Standard Residential Line	<u>s</u>		
Non-recurring Charges			
First Line Per Order	\$	85.00	
Each Additional Line Per Order	\$	50.00	
Monthly Recurring Charge			
Schedule <u>1</u>	\$	12.64	(T)
Schedule 2	\$	13.16	Ì
Schedule <u>3</u>	\$	13.68	
Schedule 4	\$	14.20	
Schedule <u>5</u>	\$	14.73	
Schedule <u>6</u>	\$	15.25	
Schedule 7	\$	15.68	
Schedule 8	\$	16.20	
Schedule <u>9</u>	\$	16.72	(T)
Schedule 10	<u>\$</u>	<u>N/A</u>	(N)
Schedule 11		<u>15.68</u>	
Schedule 12	<u>\$</u>	<u>15.68</u>	
Schedule 13	\$ \$ \$	<u>15.68</u>	
Schedule 14	<u>\$</u>	<u>16.72</u>	(N)

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NEC PUCO Tariff No. 1 5th Revised Page 232-1 Replaces 4th Revised Page 232-1

7.0 **RETAIL PRICE LIST** (cont'd)

7.1 <u>NEC Retail Price List</u> (cont'd)

7.1.3 Price List for Sprint Areas (cont'd)

Standard Business Lines

Non-recurring Charges

First Line Per Order	\$ 85.00
Each Additional Line Per Order	\$ 50.00

Monthly Recurring Charge for Business Lines		
Schedule	All Terms	
1	\$23.13	
2	\$24.98	
3	\$27.09	
4	<u>\$31.21</u>	
5	<u>\$33.19</u>	
6	<u>\$35.12</u>	
7	<u>\$37.15</u>	
8	\$39.13	
9	<u>\$37.15</u>	
10	<u>\$41.11</u>	
11	<u>\$37.15</u>	
12	\$35.15	
13	\$35.15	
14	\$35.15	



Rates for Business Measured Service Option

<u>Mileage</u>	<u>1st minute</u>	Each additional minute
1 - 10	0.0900	0.0900
11 - 22	0.0900	0.0900
23 +	0.0900	0.0900

NEC PUCO Tariff No. 1 5th Revised Page 232-2 Replaces 4th Revised Page 232-2

(I)

7.0 RETAIL PRICE LIST (cont'd)

7.1 <u>NEC Retail Price List</u> (cont'd)

7.1.3 Price List for Sprint Areas (cont'd)

Key System Lines

Non-recurring Charges

First Line Per Order	\$ 85.00
Each Additional Line Per Order	\$ 50.00

Monthly Recurring Charge for Key System Lines				
Schedule	All Terms			
1	\$34.70			
2	\$37.49			
3	\$40.64			
4	<u>\$45.83</u>			
5	<u>\$48.80</u>			
6	<u>\$51.68</u>			
7	<u>\$54.74</u>			
8	<u>\$57.71</u>			
9	\$60.68			
10	<u>\$58.88</u>			
11	<u>\$54.74</u>			
12	\$52.74			
13	\$52.74			
14	\$52.74			

Rates for Key System Measured Service Option

Mileage	<u>1st minute</u>	Each additional minute
1 - 10	0.0900	0.0900
11 - 22	0.0900	0.0900
23 +	0.0900	0.0900

NEC PUCO Tariff No. 1 4th Revised Page 232-3 Replaces 3rd Revised Page 232-3

7.0 **RETAIL PRICE LIST** (cont'd)

7.1 <u>NEC Retail Price List</u> (cont'd)

7.1.3 Price List for Sprint Areas (cont'd)

PBX Trunks

Non-recurring Charges

First Line Per Order	\$ 85.00
Each Additional Line Per Order	\$ 50.00

Monthly Re	curring Charge for PBX Trunks	
Schedule	All Terms	
1	\$57.83	
2	\$59.63	
3	\$64.13	
4	<u>\$71.53</u>	
5	<u>\$75.13</u>	
6	<u>\$82.33</u>	
7	<u>\$83.23</u>	
8	<u>\$85.03</u>	
9	<u>\$85.93</u>	
10	<u>\$63.42</u>	
11	<u>\$63.42</u>	
12	\$61.42	
13	\$61.42	
14	\$61.42	

LOCAL EXCHANGE SERVICE

Communication Options, Inc. 5979 East Livingston Ave., Suite 210 Columbus, Ohio 43232

NEC PUCO Tariff No. 1 3rd Revised Page 232-4 Replaces 2nd Revised Page 232-4

7.0 **RETAIL PRICE LIST** (cont'd)

7.1 <u>NEC Retail Price List</u> (cont'd)

7.1.3 Price List for Sprint Areas (cont'd)

Rates for PBX Trunk Measured Service Option

<u>Mileage</u>	1 st minute	Each additional minute	
1 - 10	0.0900	<u>0.0900</u>	(T)
11 - 22	0.0900	0.0900	(I)
23 +	<u>0.0900</u>	<u>0.0900</u>	(I) (I)

Issued: July 23, 2003 Effective: July 24, 2003

NEC PUCO Tariff No. 1 1st Revised Page 232-4A Replaces New Original 232-4A

7.0 **RETAIL PRICE LIST** (cont'd)

7.1 <u>NEC Retail Price List</u> (cont'd)

7.1.3 Price List for Sprint Areas (cont'd)

ISDN Rates and Charges						
			-Recurring		y Recurring	
D 11 (117)		2	<u>Charge</u>	<u>C</u>	<u>harge</u>	
Residential Line Access	0.1.1.1.1	¢.	95.00	Ф	10.64	(T)
	Schedule 1	\$	85.00	\$	12.64	Ì
	Schedule 2	\$	85.00	\$	13.16	
	Schedule 3	\$	85.00	\$	13.68	
	Schedule 4	\$	85.00	\$	14.20	
	Schedule 5	\$	85.00	\$	14.73	
	Schedule 6	\$	85.00	\$	15.25	
	Schedule 7	\$	85.00	\$	15.68	
	Schedule 8	\$	85.00	\$	16.20	(T)
	Schedule 9	\$	85.00	\$	16.72	(N)
	Schedule 10	<u>\$</u>	<u>N/A</u>	<u>\$</u>	<u>N/A</u>	(14)
	Schedule 11	<u>\$</u>	<u>85.00</u>	<u>\$</u>	<u>15.68</u>	
	Schedule 12	<u>\$</u>	<u>85.00</u>	<u>\$</u>	<u>15.68</u>	
	Schedule 13	\$	85.00	<u>\$</u>	15.68	
	Schedule 14	\$ \$ \$ \$ \$ \$ \$	85.00	\$ \$1 \$1 \$1 \$1 \$1	16.72	(N)
Business Line Access		_		_		(TP)
	Schedule1	\$	85.00	\$	24.20	(T)
	Schedule 2	\$	85.00	\$	26.13	
	Schedule 3	\$	85.00	\$	28.35	
	Schedule 4	\$	85.00	\$	30.56	
	Schedule 5	\$	85.00	\$	32.63	
	Schedule 6	\$	85.00		34.66	
	Schedule 7	\$	85.00	\$ \$ \$	36.77	
	Schedule 8	\$	85.00	\$	38.85	
	Schedule 9	\$	85.00		40.92	(T)
	Schedule 10	\$	85.00 85.00	\$ \$	39.11	(N)
	Schedule 11	\$	85.00 85.00	<u>\$</u>	<u>35.11</u> 35.15	- 1
	Schedule 12	\$\\$\\$\\$\\$	85.00 85.00	\$ \$1 \$1 \$1 \$1 \$1	<u>35.15</u>	
		<u>φ</u>		<u>ф</u>		
	Schedule 13	<u> </u>	85.00 85.00	<u>3</u>	<u>35.15</u>	(N)
	Schedule 14	<u>\$</u>	<u>85.00</u>	<u>\$</u>	<u>35.15</u>	

Issued: October 24, 2005 Effective: December 1, 2005

NEC PUCO Tariff No. 1 1st Revised Page 232-4B Replaces New Original Page 232-4B

7.0 RETAIL PRICE LIST (cont'd)

7.1 <u>NEC Retail Price List</u> (cont'd)

7.1.3 Price List for Sprint Areas (cont'd)

ISDN Rates and Charges (cont'd)						
		Non	-Recurring	Monthly	Recurring	
			<u>Charge</u>	<u>Cl</u>	<u>arge</u>	
Standard ISDN Package (no features)						/1/
	Residential	<u>\$</u>	<u>100.00</u>	<u>\$</u>	<u>23.75</u>	
	Business	<u>\$</u>	<u>100.00</u>	<u>\$</u>	<u>32.96</u>	
<u>Package H</u>		<u>\$</u>	<u>200.00</u>	<u>\$</u>	<u>33.25</u>	
Package L		<u>\$</u>	<u>200.00</u>	<u>\$</u>	<u>33.25</u>	
Call Pickup (per member)		<u>\$</u>	<u>7.30</u>	<u>\$</u>	<u>1.90</u>	
Flexible Calling		<u>\$</u>	<u>7.30</u>	<u>\$</u>	<u>2.85</u>	
Six-Way Conference Calling		<u>\$</u>	<u>7.30</u>	<u>\$</u>	<u>4.75</u>	
Automatic Callback (Repeat Dial)		<u>\$</u>	<u>7.30</u>	<u>\$</u>	<u>1.90</u>	
Additional Call Offering (ACO)		<u>\$</u>	<u>7.30</u>	<u>\$</u>	<u>3.80</u>	/1/
Call Forwarding		\$	7.30	\$	2.85	
Calling Number ID		\$	7.30	\$	6.65	
Calling Name ID		\$	7.30	\$	6.65	
Additional Directory Number (each)		\$	7.30	\$	1.90	
Multi-line Hunt Group		\$	7.30	\$	1.90	
Feature Package 1		\$	7.30	\$	11.40	
Loop Extension		\$	7.30	\$	14.25	

/1/ Material formerly appeared on New Original Page 232-4A

Issued: October 24, 2005 Effective: December 1, 2005

NEC PUCO Tariff No. 1 2nd Revised Page 232-5 Replaces 1st Revised Page 232-5

7.0 RETAIL PRICE LIST (cont'd)

7.1 <u>NEC Retail Price List</u> (cont'd)

7.1.3 Price List for Sprint Areas (cont'd)

Rates for Centrex Lines

Non-recurring Charges

First Line Per Order	\$ 85.00
Each Additional Line Per Order	\$ 50.00

Monthly Recurring Charges for Centrex Lines

Term Plan	Monthly
Month to Month	\$20.25
12 month term	\$20.19
24 month term	\$19.87
36 month term	\$19.04
48 month term	\$18.63
60 month term	\$18.22

Rates for Centrex Measured Service Option

<u>Mileage</u>	1 st minute	Each additional minute	
1 - 10	<u>0.0900</u>	0.0900	(T)
11 - 22	0.0900	<u>0.0900</u>	(I) (I)
23 +	0.0900	<u>0.0900</u>	(I)

Issued: July 23, 2003 Effective: July 24, 2003

NEC PUCO Tariff No. 1 3rd Revised Page 232-6 Replaces 2nd Revised Page 232-6

7.0 **RETAIL PRICE LIST** (cont'd)

7.1 <u>NEC Retail Price List</u> (cont'd)

7.1.3 Price List for Sprint Areas (cont'd)

Directory Assistance Per Call	<u>\$0.75</u>	(I)
Directory Assistance Call Completion Per Call	\$0.75	

Rates for MTS Portion of Traditional Operator Service

<u>Mileage</u>	1 st minute	Each additional
		<u>minute</u>
1 - 10	0.12	0.116
11 - 22	0.17	0.158
23 - 55	0.21	0.184
56 - 124	0.24	0.232
125 - over	0.26	0.250

This service is subject to the calling period discounts stated in 5.9 (B)

Traditional Operator Service Surcharges

Calling card	\$1.05
Credit card	\$1.05
Station to station (customer dialed)	\$1.05
Operator dialed (collect, bill to 3 rd party)	\$1.55
Person to Person	\$3.00

Issued: January 25, 2003 Effective: January 25, 2003

NEC PUCO Tariff No. 1 New Original Page 232-7A Replaces 5th Revised Page 232-7

7.0 **RETAIL PRICE LIST** (cont'd)

7.1 <u>NEC Retail Price List</u> (cont'd)

7.1.3 Price List for Sprint Areas (cont'd)

Rates for Residential Custom Calling Features

Feature	Non -		Monthly		Pay	Per	
	Recu	rring	Recu	ırring	Use		
Enhanced Call Waiting	\$	7.30	\$	<u>2.85</u>	\$	N/A	
Basic Call Forwarding	\$	7.30	\$	<u>2.85</u>	\$	N/A	(I)
Three Way Calling (per month)	\$	7.30	\$	<u>2.85</u>	\$	N/A	(I)
Three Way Calling (per use)	\$	N/C	\$	N/C	\$	0.95	(I)
Three Way Calling Blocking	\$	N/C	\$	N/C	\$	N/A	
Selective Call Rejection	\$	7.30	\$	4.27	\$	N/A	
Caller ID	\$	7.30	\$	8.07	\$	N/A	
Caller ID Name	\$	7.30	\$	8.07	\$	N/A	
Caller ID Blocking - per call	\$	N/C	\$	N/C	\$	N/A	
Caller ID Blocking - per line	\$	<u>N/C</u>	\$	<u>1.42</u>	\$	N/ <u>A</u>	
without non-published service							(C)(R)
Caller ID Blocking – per line	\$	N/C	\$	<u>N/C</u>	\$	<u>N/A</u>	(T)
with non-published service							(N)
Abbreviated Dialing 8	\$	7.30	\$	1.90	\$	N/A	(14)
Abbreviated Dialing 30	<u>\$</u> \$	7.30	\$	3.33	S	N/A	
Call Forwarding Busy	\$	7.30	\$	1.19	\$	N/A	
Call Forwarding No Answer	\$	7.30	\$	1.19	\$	N/A	
Return Call (per month)	\$	7.30	\$	4.27	\$	N/A	
Return Call (per Use)	\$	N/C	\$	N/C	\$	0.95	
Return Call Blocking	\$	N/C	\$	N/C	\$	N/A	
Automatic Call Back Blocking	\$	N/C	\$	N/C	\$	N/A	
Touch Tone	\$	N/C	\$	N/C	\$	N/A	
Toll Restriction	\$	5.00	\$	5.00	\$	N/A	
Repeat Dial (per month)	\$	7.30	\$	3.80	\$	N/A	
Repeat Dial (per use)	\$	N/C	\$	N/C	\$	0.95	
Repeat Dial Blocking	\$	N/C	S	N/C	\$	N/A	
Signal Ring	\$	7.30	\$	3.33	\$	N/A	
Billed Number Screening Service	\$	5.00	\$	1.42	\$	N/A	
Selective Call Acceptance	\$	7.30	\$	4.27	\$	N/A	
Selective Call Forward	\$	7.30	\$	4.27	\$	N/A	
Call Hold	\$	7.30	\$	1.19	\$	N/A	
Wake-up	\$	7.30	\$	1.19	\$	N/A	
Talking Call Waiting	\$	7.30	\$	2.80	\$	N/A	
Privacy ID	\$	7.30	\$	4.70	\$	N/A	

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7.0 **RETAIL PRICE LIST** (cont'd)

7.1 <u>NEC Retail Price List</u> (cont'd)

7.1.3 Price List for Sprint Areas (cont'd)

Rates for Residential Custom Calling Features (cont'd)

Feature	Non -		Non - Mor		Pay	Per	
	Recu	ırring	Recu	urring	Use		
Selective Call Ring	<u>\$</u>	<u>7.30</u>	<u>\$</u>	<u>4.27</u>	<u>\$</u>	<u>N/A</u>	(N)
Call Waiting ID	<u>\$</u>	<u>7.30</u>	<u>\$</u>	<u>1.42</u>	<u>\$</u>	<u>N/A</u>	(1)
<u>Intercom Service</u>	<u>\$</u>	<u>7.30</u>	<u>\$</u>	<u>0.71</u>	<u>\$</u>	<u>N/A</u>	
Warm Line	<u>\$</u>	<u>7.30</u>	<u>\$</u>	<u>2.38</u>	<u>\$</u>	<u>N/A</u>	
Fixed Call Forward	<u>\$</u>	<u>7.30</u>	<u>\$</u>	<u>1.90</u>	<u>\$</u>	<u>N/A</u>	
Call Forward of Call Waiting Package	<u>\$</u>	<u>7.30</u>	<u>\$</u>	<u>4.27</u>	<u>\$</u>	<u>N/A</u>	
Subscriber Activated Call Block	<u>\$</u>	<u>7.30</u>	<u>\$</u>	<u>3.80</u>	<u>\$</u>	<u>N/A</u>	
Enhanced Call Forward Package	<u>\$</u>	<u>7.30</u>	<u>\$</u>	2.38	<u>\$</u>	<u>N/A</u>	
3way Calling with Transfer	<u>\$</u>	<u>N/A</u>	<u>\$</u>	<u>N/A</u>	<u>\$</u>	<u>N/A</u>	'
							(N)

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NEC PUCO Tariff No. 1 New Original Page 232-8A Replaces 5th Revised Page 232-8

7.0 **RETAIL PRICE LIST** (cont'd)

7.1 <u>NEC Retail Price List</u> (cont'd)

7.1.3 Price List for Sprint Areas (cont'd)

Rates for Business Custom Calling Features

<u>Feature</u>	<u>on -</u>		<u>nthly</u>		<u>Per</u>	
Fulson of Call Welfers	 rring		rring		J <u>se</u>	~
Enhanced Call Waiting	\$ 7.30	\$	3.80	\$	N/A	(I)
Basic Call Forwarding	\$ 7.30	\$	3.80	\$	N/A	(I)
Three Way Calling (per month)	\$ 7.30	\$	2.85	\$	N/A	(I)
Three Way Calling (per use)	\$ N/C	\$	N/C	\$	0.95	
Three Way Calling Blocking	\$ N/C	\$	N/C	\$	N/A	
Selective Call Rejection	\$ 7.30	\$	4.75	\$	N/A	
Caller ID	\$ 7.30	\$	9.50	\$	N/A	
Caller ID Name	\$ 7.30	\$	9.50	\$	N/A	
Caller ID Blocking - per call	\$ N/C	\$	N/C	\$	N/A	(C)(R)
Caller ID Blocking - per line	\$ <u>N/C</u>	\$	<u>1.42</u>	\$	N/ <u>A</u>	(C)(R)
without non-published service						(1)
Caller ID Blocking – per line	\$ <u>N/C</u>	\$	<u>N/C</u>	\$	<u>N/A</u>	(N)
with non-published service		_		_		(11)
Abbreviated Dialing 8	\$ 7.30	\$	1.90	\$	N/A	
Abbreviated Dialing 30	\$ 7.30	\$	3.33	\$	N/A	
Call Forwarding Busy	\$ 7.30	\$	1.43	\$	N/A	
Call Forwarding No Answer	\$ 7.30	\$	1.43	\$	N/A	
Return Call (per month)	\$ 7.30	\$	4.75	\$	N/A	
Return Call (per Use)	\$ N/C	\$	N/C	\$	0.95	
Return Call Blocking	\$ N/C	\$	N/C	\$	N/A	
Automatic Call Back Blocking	\$ N/C	\$	N/C	\$	N/A	
Touch Tone	\$ N/C	\$	N/C	\$	N/A	
Toll Restriction	\$ 5.00	\$	5.00	\$	N/A	
Repeat Dial (per month)	\$ 7.30	\$	4.75	\$	N/A	
Repeat Dial (per use)	\$ N/C	\$	N/C	\$	0.95	
Repeat Dial Blocking	\$ N/C	S	N/C	\$	N/A	
Signal Ring	\$ 7.30	\$	3.52	\$	N/A	
Billed Number Screening Service	\$ 5.00	\$	1.42	\$	N/A	
Selective Call Acceptance	\$ 7.30	\$	4.75	\$	N/A	
Selective Call Forward	\$ 7.30	\$	4.75	\$	N/A	
Call Hold	\$ 7.30	\$	1.62	\$	N/A	
Wake-up	\$ 7.30	\$	1.61	\$	N/A	
Talking Call Waiting	\$ 7.30	\$	2.80	\$	N/A	
Privacy ID	\$ 7.30	\$	5.65	\$	N/A	

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7.0 **RETAIL PRICE LIST** (cont'd)

7.1 <u>NEC Retail Price List</u> (cont'd)

7.1.3 Price List for Sprint Areas (cont'd)

Rates for Business Custom Calling Features (cont'd)

Feature	Non -		Monthly		Pay	Per	
	Recu	ırring	Recu	urring	ng Use		
Selective Call Ring	<u>\$</u>	<u>7.30</u>	<u>\$</u>	<u>4.75</u>	<u>\$</u>	<u>N/A</u>	
Call Waiting ID	<u>\$</u>	<u>7.30</u>	<u>\$</u>	<u>1.42</u>	<u>\$</u>	<u>N/A</u>	(N)
Intercom Service	<u>\$</u>	<u>7.30</u>	<u>\$</u>	<u>0.71</u>	<u>\$</u>	<u>N/A</u>	Ì
Warm Line	<u>\$</u>	<u>7.30</u>	<u>\$</u>	<u>2.85</u>	<u>\$</u>	<u>N/A</u>	
Fixed Call Forward	<u>\$</u>	<u>7.30</u>	<u>\$</u>	<u>3.80</u>	<u>\$</u>	<u>N/A</u>	
Call Forward of Call Waiting Package	<u>\$</u>	<u>7.30</u>	<u>\$</u>	<u>6.17</u>	<u>\$</u>	<u>N/A</u>	
Subscriber Activated Call Block	<u>\$</u>	<u>7.30</u>	<u>\$</u>	<u>4.75</u>	<u>\$</u>	<u>N/A</u>	
Enhanced Call Forward Package	\$	7.30	<u>\$</u>	3.80	<u>\$</u>	N/A	
3way Calling with Transfer	\$	7.30	\$	4.75	\$	N/A	'
	_		- <u>-</u>		_		(N)

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7.0 RETAIL PRICE LIST (cont'd)

7.1 <u>NEC Retail Price List</u> (cont'd)

7.1.3 Price List for Sprint Areas (cont'd)

Rates for Key System Custom Calling Features

<u>Feature</u>	No	<u>n -</u>	Mor	<u>ithly</u>	Pay	<u>Per</u>	
	Recu	rring	Recu	rring		J <u>se</u>	(T)
Enhanced Call Waiting	\$	7.30	\$	<u>3.80</u>	\$	N/A	(I)
Basic Call Forwarding	\$	7.30	\$	<u>3.80</u>	\$	N/A	(I) (I)
Three Way Calling (per month)	\$	7.30	\$	<u>2.85</u>	\$	N/A	(1)
Three Way Calling (per use)	\$	N/C	\$	N/C	\$	0.95	
Three Way Calling Blocking	\$	N/C	\$	N/C	\$	N/A	
Selective Call Rejection	\$	7.30	\$	4.75	\$	N/A	
Caller ID	\$	7.30	\$	9.50	\$	N/A	
Caller ID Name	\$	7.30	\$	9.50	\$	N/A	
Caller ID Blocking - per call	\$	N/C	\$	N/C	\$	N/A	
Caller ID Blocking - per line	\$	<u>N/C</u>	\$	1.42	\$	N/ <u>A</u>	(C)(R)
without non-published service							(T)
Caller ID Blocking - per line	\$	N/C	\$	N/C	\$	<u>N/A</u>	` ,
with non-published service							(N)
Abbreviated Dialing 8	\$	7.30	\$	1.90	\$	N/A	
Abbreviated Dialing 30	\$	7.30	\$	3.33	\$	N/A	
Call Forwarding Busy	\$	7.30	\$	1.43	\$	N/A	
Call Forwarding No Answer	\$	7.30	\$	1.43	\$	N/A	
Return Call (per month)	\$	7.30	\$	4.75	\$	N/A	
Return Call (per Use)	\$	N/C	\$	N/C	\$	0.95	
Return Call Blocking	\$	N/C	\$	N/C	\$	N/A	
Automatic Call Back Blocking	\$	N/C	\$	N/C	\$	N/A	
Touch Tone	\$	N/C	\$	N/C	\$	N/A	
Toll Restriction	\$	5.00	\$	5.00	\$	N/A	
Repeat Dial (per month)	\$	7.30	\$	4.75	\$	N/A	
Repeat Dial (per use)	\$	N/C	\$	N/C	\$	0.95	
Repeat Dial Blocking	\$	N/C	S	N/C	\$	N/A	
Signal Ring	\$	7.30	\$	3.52	\$	N/A	
Billed Number Screening Service	\$	5.00	\$	1.42	\$	N/A	
Selective Call Acceptance	\$	7.30	\$	4.75	\$	N/A	
Selective Call Forward	\$	7.30	\$	4.75	\$	N/A	
Call Hold	\$	7.30	\$	1.62	\$	N/A	
Wake-up	\$	7.30	\$	1.61	\$	N/A	
Talking Call Waiting	\$	7.30	\$	2.80	\$	N/A	
Privacy ID	\$	7.30	\$	5.65	\$	N/A	

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7.0 **RETAIL PRICE LIST** (cont'd)

7.1 <u>NEC Retail Price List</u> (cont'd)

7.1.3 Price List for Sprint Areas (cont'd)

Rates for Key System Custom Calling Features (cont'd)

Feature	Non -		Monthly		Pay	Per	
	Recu	ırring	Recu	urring	rring Use		
Selective Call Ring	<u>\$</u>	<u>7.30</u>	<u>\$</u>	<u>4.75</u>	<u>\$</u>	<u>N/A</u>	
Call Waiting ID	<u>\$</u>	<u>7.30</u>	<u>\$</u>	<u>1.42</u>	<u>\$</u>	<u>N/A</u>	(N)
Intercom Service	<u>\$</u>	<u>7.30</u>	<u>\$</u>	<u>0.71</u>	<u>\$</u>	<u>N/A</u>	Ì
Warm Line	<u>\$</u>	<u>7.30</u>	<u>\$</u>	<u>2.85</u>	<u>\$</u>	<u>N/A</u>	
Fixed Call Forward	<u>\$</u>	<u>7.30</u>	<u>\$</u>	<u>3.80</u>	<u>\$</u>	<u>N/A</u>	
Call Forward of Call Waiting Package	<u>\$</u>	<u>7.30</u>	<u>\$</u>	<u>6.17</u>	<u>\$</u>	<u>N/A</u>	
Subscriber Activated Call Block	<u>\$</u>	<u>7.30</u>	<u>\$</u>	<u>4.75</u>	<u>\$</u>	<u>N/A</u>	
Enhanced Call Forward Package	<u>\$</u>	<u>7.30</u>	<u>\$</u>	<u>3.80</u>	<u>\$</u>	<u>N/A</u>	
3way Calling with Transfer	<u>\$</u>	<u>7.30</u>	<u>\$</u>	<u>4.75</u>	<u>\$</u>	<u>N/A</u>	'
							(N)

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NEC PUCO Tariff No. 1 New Original Page 232-10A Replaces 4th Revised Page 232-10

7.0 RETAIL PRICE LIST (cont'd)

7.1 <u>NEC Retail Price List</u> (cont'd)

7.1.3 Price List for Sprint Areas (cont'd)

Rates for PBX Trunk Custom Calling Features

<u>Feature</u>	Non -		Mor	<u>nthly</u>	
	Recurring			rring	(I)
Enhanced Call Waiting	\$	7.30	\$	<u>3.80</u>	(I) (I)
Basic Call Forwarding	\$	7.30	\$	<u>3.85</u>	(I) (I)
Three Way Calling (per month)	\$	7.30	\$	<u>2.85</u>	(1)
Three Way Calling (per use)	\$	N/C	\$	N/C	
Three Way Calling Blocking	\$	N/C	\$	N/C	
Selective Call Rejection	\$	7.30	\$	4.75	
Caller ID	\$	7.30	\$	9.50	
Caller ID Name	\$	7.30	\$	9.50	
Caller ID Blocking - per call	\$	N/C	\$	N/C	
Caller ID Blocking - per line	\$	<u>N/C</u>	\$	<u>1.42</u>	(C)(R)
without non-published service					(T)
Caller ID Blocking - per line	\$	<u>N/C</u>	\$	N/C	
with non-published service					(N)
Abbreviated Dialing 8	\$	7.30	\$	1.90	
Abbreviated Dialing 30	\$	7.30	\$	3.33	
Call Forwarding Busy	\$	7.30	\$	1.43	
Call Forwarding No Answer	\$	7.30	\$	1.43	
Return Call (per month)	\$	7.30	\$	4.75	
Return Call (per Use)	\$	N/C	\$	N/C	
Return Call Blocking	\$	N/C	\$	N/C	
Automatic Call Back Blocking	\$	N/C	\$	N/C	
Touch Tone	\$	N/C	\$	N/C	
Toll Restriction	\$	5.00	\$	5.00	
Repeat Dial (per month)	\$	7.30	\$	4.75	
Repeat Dial (per use)	\$	N/C	\$	N/C	
Repeat Dial Blocking	\$	N/C	S	N/C	
Signal Ring	\$	7.30	\$	3.52	
Billed Number Screening Service	\$	5.00	\$	1.42	
Selective Call Acceptance	\$	7.30	\$	4.75	
Selective Call Forward	\$	7.30	\$	4.75	
Call Hold	\$	7.30	\$	1.62	
Wake-up	\$	7.30	\$	1.61	
Talking Call Waiting	\$	7.30	\$	2.80	
Privacy ID	\$	7.30	\$	5.65	

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7.0 **RETAIL PRICE LIST** (cont'd)

7.1 <u>NEC Retail Price List</u> (cont'd)

7.1.3 Price List for Sprint Areas (cont'd)

Rates for PBX Trunk Custom Calling Features (cont'd)

Feature	Non -		Monthly		(N)
	Recurring		Recu	ırring	(11)
Selective Call Ring	<u>\$</u>	<u>7.30</u>	<u>\$</u>	<u>4.75</u>	
Call Waiting ID	<u>\$</u>	<u>7.30</u>	<u>\$</u>	<u>1.42</u>	
Intercom Service	<u>\$</u>	<u>7.30</u>	<u>\$</u>	<u>0.71</u>	
Warm Line	<u>\$</u>	<u>7.30</u>	<u>\$</u>	<u>2.85</u>	
Fixed Call Forward	<u>\$</u>	<u>7.30</u>	<u>\$</u>	<u>3.80</u>	
Call Forward of Call Waiting Package	<u>\$</u>	<u>7.30</u>	<u>\$</u>	<u>6.17</u>	
Subscriber Activated Call Block	<u>\$</u>	<u>7.30</u>	<u>\$</u>	<u>4.75</u>	
Enhanced Call Forward Package	<u>\$</u>	<u>7.30</u>	<u>\$</u>	<u>3.80</u>	
3way Calling with Transfer	<u>\$</u>	<u>7.30</u>	<u>\$</u>	<u>4.75</u>	(N)

Issued: December 14, 2005 Effective: December 14, 2005

New Original Page 232-11

7.0 **RETAIL PRICE LIST** (cont'd)

7.1 <u>NEC Retail Price List</u> (cont'd)

7.1.3 Price List for Sprint Areas (cont'd)

(N)

Rates for Centrex Custom Calling Features							
<u>Feature</u>	<u>Non -</u> <u>Recurring</u>		Monthly Recurring		Pay Per Use		
Call Waiting	\$	7.30	\$	7.25	\$	N/A	
Call Forwarding	\$	7.30	\$	3.90	\$	N/A	
Three Way Calling	\$	7.30	\$	3.90	\$	N/A	
Call Screening	\$	7.30	\$	3.90	\$	N/A	
Caller ID	\$	7.30	\$	6.25	\$	N/A	
Caller ID with Name	\$	7.30	\$	8.90	\$	N/A	
CPN Per Call Blocking	\$	N/C	\$	N/C	\$	N/A	
CPN Subscription Per Line Blocking	\$	4.00	\$	N/C	\$	N/A	
Speed Call (8 or 30)	\$	7.30	\$	3.95	\$	N/A	
Call Forward Busy	\$	7.30	\$	0.70	\$	N/A	
Call Forward No Answer	\$	7.30	\$	0.90	\$	N/A	
Automatic Call Back (per Use)	\$	N/C	\$	N/C	\$	0.75	
Automatic Call Back Blocking	\$	N/C	\$	N/C	\$	N/A	
Touch Tone Non-Hunt	\$	7.30	\$	2.25	\$	N/A	
Touch Tone Hunt	\$	7.30	\$	5.90	\$	N/A	
Toll Restriction Blocking	\$	7.30	\$	9.20	\$	N/A	

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Issued: January 7, 1998 Effective: January 12, 1998

NEC PUCO Tariff No. 1 3^{rd} Revised Page 232-12 Replaces 2^{nd} Revised Page 232-12

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7.0 **RETAIL PRICE LIST** (cont'd)

7.1 <u>NEC Retail Price List</u> (cont'd)

7.1.3 Price List for Sprint Areas (cont'd)

<u>Feature</u>	<u> Non - R</u>	ecurring	Monthly Rec			<u>1g</u>			
			Residential		<u>Bus</u>	<u>siness</u>	(TD)		
Main Number Retention Charge	\$	15.00	\$	1.85	\$	1.85	(T)		
Non-Published Service Charge	\$	0.00	\$	<u>3.00</u>	\$	<u>3.00</u>	(I) (I)		
900/976 Blocking Charge	\$	0.00	\$	0.00	\$	0.00	(T)		
Vanity Number Charge	\$	0.00	\$	4.00	\$	4.00			
Additional Listing	<u>\$</u>	<u>5.00</u>	<u>\$</u>	<u>2.50</u>	<u>\$</u>	<u>3.00</u>	(T)		

 Service Order Charges for New Service/Restoral
 Non-Recurring

 Per Order
 \$ 50.00

 (T)

Change in Service Charges

Per Change \$ 25.00

IntraLATA Non-Recurring Presubscription Charges

Initial line, trunk or port \$5.00 Additional line, trunk or port \$1.50

Monthly Recurring Charge for DePICing Service

Per line, trunk or port \$5.00

Monthly Recurring Charge for Selective Carrier Denial

Per line, trunk or port \$5.00

/1/ Material formerly appeared on New Original Page 232-13

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LOCAL EXCHANGE SERVICE

Communication Options, Inc. 921 Eastwind Dr, Suite 104 Westerville, Ohio 43081

NEC PUCO Tariff No. 1 1st Revised Page 232-13 Replaces New Original Page 232-13

7.0 RETAIL PRICE LIST (cont'd)

7.1 <u>NEC Retail Price List</u> (cont'd)

7.1.3 Price List for Sprint Areas (cont'd)

<u>Maintenance Visit Charges</u> <u>Duration of Time / per Technician</u>

First Hour	\$ 85.00
Each Additional Half (1/2) Hour	\$ 50.00



/1/ Material moved to 3rd Revised Page 232-12

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NEC PUCO Tariff No. 1 New Original Page 233-0 Replaces Original Page 233

(N)

7.0 RETAIL PRICE LIST (cont'd)

7.1 NEC Retail Price List (cont'd)

7.1.4 Price List for ISDN-PRI in Ameritech Regions Ohio

	Current Charges Non Monthly		<u>es</u>	
		<u>Non</u>	\mathbf{M}	<u>lonthly</u>
	<u>R</u>	<u>ecurring</u>	Re	curring
PRI Access Line/per PRI/includes Standard Features				
Month to Month Service	\$	1,500.00	\$	427.50
36 Month Contract	\$	1,500.00	\$	418.00
60 Month Contract	\$	1,500.00	\$	408.50
84 Month Contract	\$	1,500.00	\$	399.00
Trunks				
Flat Inward Dial Trunk (DID Trunk)	\$	10.00	\$	9.50
Flat Outward Dial Trunk (DOD Trunk)	\$	10.00	\$	9.50
Telephone Numbers				
DID Number/Per Number/Data or Voice	\$	0.00	\$	0.25
DID Number/1 st Block of 20 numbers	\$	150.00	\$	3.04
DID Number/Each Add'l Block of 20 Per Order	\$	54.20	\$	3.04
D Channel				
Per D Channel	\$	10.00	\$	9.50
Local Distribution Channel				
Zone 1 Month to Month Service	\$	0.00	\$	205.44
Zone 1 36 Month Contract	\$	0.00	\$	165.30
Zone 1 60 Month Contract	\$	0.00	\$	118.33
Zone 1 84 Month Contract	\$	0.00	\$	106.87
Zone 2 Month to Month Service	\$	0.00	\$	212.8
Zone 2 36 Month Contract	\$	0.00	\$	171.00
Zone 2 60 Month Contract	\$	0.00	\$	131.10
Zone 2 84 Month Contract	\$	0.00	\$	116.85
Zone 3 Month to Month Service	\$	0.00	\$	229.90
Zone 3 36 Month Contract	\$	0.00	\$	184.30
Zone 3 60 Month Contract	\$	0.00	\$	148.20
Zone 3 84 Month Contract	\$	0.00	\$	133.95

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(N)

7.0 **RETAIL PRICE LIST** (cont'd)

7.1 <u>NEC Retail Price List</u> (cont'd)

7.1.4 Price List for ISDN-PRI in Ameritech Regions Ohio (cont'd)

		<u>Current</u>	Charge	es
		Non_	\mathbf{M}	<u>lonthly</u>
	<u>Re</u>	<u>curring</u>	Re	<u>curring</u>
O-4'1 F4				
Optional Feature 2 B Channel Transfer	\$	150.00	¢	<i>57</i> .00
	Э	150.00	\$	57.00
"B" Channel Packet Switched Data/per "B" Channel	Φ.	200.00	Φ.	11100
Month to Month Terms	\$	200.00	\$	114.00
36 Month Contract	\$	200.00	\$	104.50
60 Month Contract	\$	200.00	\$	95.00
84 Month Contract	\$	200.00	\$	85.50
Backup "D" Channel Arrangement				
Month to Month Terms	\$	200.00	\$	114.00
36 Month Contract	\$	200.00	\$	109.25
60 Month Contract	\$	200.00	\$	104.50
84 Month Contract	\$	200.00	\$	99.75
Call by Call for FX/per trunk group				
Month to Month Terms	\$	75.00	\$	23.75
36 Month Contract	\$	75.00	\$	19.00
60 Month Contract	\$	75.00	\$	16.62
84 Month Contract	\$	75.00	\$	14.25
Call by Call for Tie Lines/per trunk group	\$		\$	
Month to Month Terms	\$	75.00	\$	23.75
36 Month Contract	\$	75.00	\$	19.00
60 Month Contract	\$	75.00	\$	16.62
84 Month Contract	\$	75.00	\$	14.25
o i mondi conduct	Ψ	, 5.00	Ψ	1 1.23

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Issued by: Stephen K. Vogelmeier President, Communication Options, Inc. 5979 East Livingston Ave., Suite 210 Columbus, Ohio 43232 (N)

7.0 **RETAIL PRICE LIST** (cont'd)

7.1 <u>NEC Retail Price List</u> (cont'd)

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7.1.4 Price List for ISDN-PRI in Ameritech Regions Ohio (cont'd)

	Current Charges			es	
		Non	M	onthly	
	Re	curring	Re	curring	
Optional Feature					
Network Name Display/per trunk group					
Month to Month Terms	\$	400.00	\$	71.25	
36 Month Contract	\$	400.00	\$	61.75	
60 Month Contract	\$	400.00	\$	52.25	
84 Month Contract	\$	400.00	\$	42.75	
Network Ring Again/per trunk group					
Month to Month Terms	\$	400.00	\$	71.25	
36 Month Contract	\$	400.00	\$	61.75	
60 Month Contract	\$	400.00	\$	52.25	
84 Month Contract	\$	400.00	\$	42.75	
Selective Class of Call Screening/per trunk group	\$	150.00	\$	28.50	
System Intercommunication Service/per trunk group					
Circuit Switched Voice or Data	\$	150.00	\$	33.25	
Packet Switched Data	\$	150.00	\$	33.25	
Flat Data Usaga					
Flat Rate Usage Flat Pata Usaga Par Month/par PPI	\$	0.00	\$	175.00	
Flat Rate Usage Per Month/per PRI	φ	0.00	Ф	173.00	(N)

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Issued by: Stephen K. Vogelmeier President, Communication Options, Inc. 5979 East Livingston Ave., Suite 210 Columbus, Ohio 43232

7.0 **RETAIL PRICE LIST** (cont'd)

7.1 <u>NEC Retail Price List</u> (cont'd)

(N)

7.1.5 Price List for ISDN-PRI in Verizon Regions Ohio

Primary Rate Access Interface		Current Charges			
		<u>Non</u>		<u>Ionthly</u>	
	Re	curring	Re	ecurring	
Access Interface/per PRI including Standard Features					
Month to Month term	\$	400.00	\$	380.00	
12 Month Contract	\$	400.00	\$	375.25	
36 Month Contract	\$	400.00	\$	342.00	
60 Month Contract	\$	400.00	\$	323.00	
PRI Facility					
Facility/per PRI					
Month to Month term	\$	450.00	\$	228.00	
12 Month Contract	\$	450.00	\$	199.50	
36 Month Contract	\$	450.00	\$	171.00	
60 Month Contract	\$	450.00	\$	161.50	
Channel Activation					
Per Channel/Flat Rate	\$	0.00	\$	14.25	
Flat Rate Usage					
Flat Rate Usage Per Month/per PRI	\$	0.00	\$	175.00	
Additional Telephone Numbers					
Per Block of 10 DID numbers/or any fraction thereof	\$	0.00	\$	1.95	
					(N

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7.0 **RETAIL PRICE LIST** (cont'd)

7.1 <u>NEC Retail Price List</u> (cont'd)

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7.1.6 Price List for ISDN-PRI in Sprint Regions Ohio

PRI Access Line	Current Charges			ges
		Non	\mathbf{N}	<u>lonthly</u>
	Re	curring	Re	curring
Line Access/per PRI including Standard Features				
Month to Month term	\$	265.00	\$	257.45
12 Month Contract	\$	165.00	\$	244.15
24 Month Contract	\$	110.00	\$	230.85
36 Month Contract	\$	0.00	\$	206.15
60 Month Contract	\$	0.00	\$	179.55
PRI Interface				
One Way/per ISDN PRI Access Line				
Month to Month term	\$	265.00	\$	550.05
12 Month Contract	\$	165.00	\$	522.50
24 Month Contract	\$	20.00	\$	486.40
36 Month Contract	\$	0.00	\$	439.85
60 Month Contract	\$	0.00	\$	380.95
Two Way/per ISDN PRI Access Line				
Month to Month term	\$	265.00	\$	793.25
12 Month Contract	\$	165.00	\$	712.50
24 Month Contract	\$	20.00	\$	666.90
36 Month Contract	\$	0.00	\$	620.35
60 Month Contract	\$	0.00	\$	570.95

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NEC PUCO Tariff No. 1 1st Revised Page 233-5 Replaces New Original 233-5

7.0 **RETAIL PRICE LIST** (cont'd)

7.1 <u>NEC Retail Price List</u> (cont'd)

7.1.6 Price List for ISDN-PRI in Sprint Regions Ohio (cont'd)

<u>Channels</u>		Current Charges			
		Non Non	\mathbf{M}	<u>onthly</u>	
	Re	<u>curring</u>	Rec	curring	
B Channel/per channel					
Month to Month term	\$	5.00	\$	14.25	
12 Month Contract	\$	5.00	\$	11.40	
24 Month Contract	\$	5.00	\$	9.50	
36 Month Contract	\$	0.00	\$	9.50	
60 Month Contract	\$	0.00	\$	9.50	
Initial D Channel					
Month to Month term	\$	5.00	\$	14.25	
12 Month Contract	\$	5.00	\$	11.40	
24 Month Contract	\$	5.00	\$	9.50	
36 Month Contract	\$	0.00	\$	9.50	
60 Month Contract	\$	0.00	\$	9.50	
Optional Feature					
D Channel Backup/per channel	\$	20.00	\$	47.50	
Network Ring Again/per Two Way PRI Interface	\$	0.00	\$	152.00	
Call by Call/per Two Way PRI Interface	\$	35.00	\$	47.50	
Incoming Call Identification/per PRI Interface	\$	0.00	\$	95.00	
DID numbers				(1)	N)
1 st Block 100 numbers	\$	200.00	\$	<u>266.00</u>	
Each Additional Block 100 numbers	\$	7.30	\$	74.10	
1 st Block 20 numbers	\$	$15\overline{0.00}$	<u>\$</u>	52.74	
Each Additional Block 20 numbers	\$ \$ \$ \$	7.30	<u>\$1</u> \$1 \$1 \$1	52.74	
	Ξ.		<u> </u>	(1)	1)

Issued: April 4, 3005 Effective: May 1, 2005

NEC PUCO Tariff No. 1 1st Revised Page 233-6 Replaces New Original 233-6

7.0 **RETAIL PRICE LIST** (cont'd)

7.1 <u>NEC Retail Price List</u> (cont'd)

7.1.7 Price List for Datatel Integrated Services

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Datatel Integrated Services PRI Access Line	Current Charges		ges	
		<u>Non</u>	\mathbf{N}	<u>Ionthly</u>
	Re	curring	Re	ecurring
Datatel H23 (23 Channels High Speed Data)				
Month to Month Service	\$	349.00	\$	817.95
12 Month Contract	\$	349.00	\$	779.00
36 Month Contract	\$	349.00	\$	716.68
Datatel C20 (13-20 Centrex Voice/3-10 High Speed Data Channels)				
Month to Month Service	\$	349.00	\$	733.95
12 Month Contract	\$	349.00	\$	699.00
36 Month Contract	\$	349.00	\$	643.08
Datatel C12 (9-12 Centrex Voice/ 11-14 High Speed Data Channels)				
Month to Month Service	\$	349.00	\$	576.45
12 Month Contract	\$	349.00	\$	549.00
36 Month Contract	\$	349.00	\$	505.08
Datatel C8 (5-8 Centrex Voice/15-18 High Speed Data Channels)				
Month to Month Service	\$	349.00	\$	471.45
12 Month Contract	\$	349.00	\$	449.00
36 Month Contract	\$	349.00	\$	413.08
Datatel C4 (1-4 Centrex Voice/19-22 High Speed Data Channels)				
Month to Month Service	\$	349.00	\$	366.45
12 Month Contract	\$	349.00	\$	349.00
36 Month Contract	\$	349.00	\$	321.08
				(D)/1.

/1/ Effective 4/30/05 pricing is grandfathered to existing customers

Issued: April 4, 3005 Effective: May 1, 2005

Filed under authority of Order of the Public Utilities Commission of Ohio, in Case No. 05-0452-TP-ZTA

NEC PUCO Tariff No. 1 1st Revised Page 233-7 Replaces New Original 233-7

7.0 **RETAIL PRICE LIST** (cont'd)

7.1 <u>NEC Retail Price List</u> (cont'd)

7.1.7 <u>Price List for Datatel Integrated Services</u> (cont'd)

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Datatel Integrated Services PRI Access Line	Current Charges			
	<u>Non</u> <u>Recurring</u>		Monthly Recurring	
Datatel M20 (13-20 MB Voice/3-10 High Speed Data Channels)				
Month to Month Service	\$	349.00	\$	733.95
12 Month Contract	\$	349.00	\$	699.00
36 Month Contract	\$	349.00	\$	643.08
Datatel M12 (9-12 MB Voice/ 11-14 High Speed Data Channels)				
Month to Month Service	\$	349.00	\$	576.45
12 Month Contract	\$	349.00	\$	549.00
36 Month Contract	\$	349.00	\$	505.08
Datatel M8 (5-8 MB Voice/15-18 High Speed Data Channels)				
Month to Month Service	\$	349.00	\$	471.45
12 Month Contract	\$	349.00	\$	449.00
36 Month Contract	\$	349.00	\$	413.08
Datatel M4 (1-4 MB Voice/19-22 High Speed Data Channels)				
Month to Month Service	\$	349.00	\$	366.45
12 Month Contract	\$	349.00	\$	349.00
36 Month Contract	\$	349.00	\$	321.08
				(Ľ

/1/ Effective 4/30/05 pricing is grandfathered to existing customers

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NEC PUCO Tariff No. 1 1st Revised Page 233-8 Replaces New Original 233-8

7.0 **RETAIL PRICE LIST** (cont'd)

7.1 <u>NEC Retail Price List</u> (cont'd)

7.1.7 Price List for Datatel Integrated Services (cont'd)

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Datatel Integrated Services PRI Access Line	Current Charges				
		Non	\mathbf{N}	<u>Ionthly</u>	
	Re	ecurring	Recurring		
Datatel K20 (13-20 Key Voice/3-10 High Speed Data Channels)		<u>.</u>			
Month to Month Service	\$	349.00	\$	943.95	
12 Month Contract	\$	349.00	\$	899.00	
36 Month Contract	\$	349.00	\$	827.08	
Datatel K12 (9-12 Key Voice/11-14 High Speed Data Channels)					
Month to Month Service	\$	349.00	\$	786.45	
12 Month Contract	\$	349.00	\$	749.00	
36 Month Contract	\$	349.00	\$	689.08	
Datatel K8 (5-8 Key Voice/15-18 High Speed Data Channels)					
Month to Month Service	\$	349.00	\$	681.45	
12 Month Contract	\$	349.00	\$	649.00	
36 Month Contract	\$	349.00	\$	597.08	
Datatel K4 (1-4 Key Voice/19-22 High Speed Data Channels)					
Month to Month Service	\$	349.00	\$	576.45	
12 Month Contract	\$	349.00	\$	549.00	
36 Month Contract	\$	349.00	\$	505.08	.
				(Ì	D)/1/

/1/ Effective 4/30/05 pricing is grandfathered to existing customers

Issued: April 4, 3005 Effective: May 1, 2005

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NEC PUCO Tariff No. 1 1st Revised Page 233-9 Replaces New Original 233-9

7.0 **RETAIL PRICE LIST** (cont'd)

7.1 <u>NEC Retail Price List</u> (cont'd)

7.1.7 Price List for Datatel Integrated Services (cont'd)

(D)/1

Datatel Integrated Services PRI Access Line	<u>Current Charges</u>			ges
	<u>Non</u>		<u>N</u>	<u>Ionthly</u>
	Re	ecurring	R	ecurring
Datatel P20 (13-20 PBX Voice /3-10 High Speed Data Channels)				
Month to Month Service	\$	349.00	\$	1153.95
12 Month Contract	\$	349.00	\$	1099.00
36 Month Contract	\$	349.00	\$	1011.08
Datatel P12 (9-12 PBX Voice/ 11-14 High Speed Data Channels)				
Month to Month Service	\$	349.00	\$	994.45
12 Month Contract	\$	349.00	\$	949.00
36 Month Contract	\$	349.00	\$	873.08
Datatel P8 (5-8 PBX Voice/15-18 High Speed Data Channels)				
Month to Month Service	\$	349.00	\$	891.45
12 Month Contract	\$	349.00	\$	849.00
36 Month Contract	\$	349.00	\$	781.08
Datatel P4 (1-4 PBX Voice/19-22 High Speed Data Channels)				
Month to Month Service	\$	349.00	\$	786.45
12 Month Contract	\$	349.00	\$	749.00
36 Month Contract	\$	349.00	\$	689.08

A customer can request different combinations of voice channel types in one Datatel Integrated Services PRI. The following formula is used to determine the cost of the PRI for such variations:

(# channels requested/size and type Datatel PRI) * price of Datatel PRI + (# channels requested/size and type Datatel PRI) * price of Datatel PRI

= Cost of Datatel Integrated Services PRI for customer

For example: On a 12 month Contract 5-8 Voice channel/15-18 High Speed Data Channels PRI, a customer wants 3 PBX Voice channels and 5 MB Voice channels.

3/8 * \$849.00=\$318.38 + 5/8 * \$449.00=\$280.63

= 8 channels voice and 15 channels high speed data at \$ 599.01

/1/ Effective 4/30/05 pricing is grandfathered to existing customers

(D)/1/

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Issued by: Stephen K. Vogelmeier President, Communication Options, Inc. 921 Eastwind Dr, Suite 104 Westerville, Ohio 43081

NEC PUCO Tariff No. 1 1st Revised Page 233-9A Replaces New Original Page 233-9A

7.0 **RETAIL PRICE LIST** (cont'd)

7.1 <u>NEC Retail Price List</u> (cont'd)

7.1.7 Price List for Datatel Integrated Services (cont'd)

Datatel Integrated Services PRI Access Line Band 3	Current Charges				
	<u>Non</u>				
	Re	curring	Re	curring	
Datatel DIS4 (4-7 Voice / 8 High Speed Data Channels)		• • • • • •		• • • • • •	
12 Month Contract	\$	349.00	\$	349.00	
24 Month Contract	\$	349.00	\$	332.00	
36 Month Contract	\$	349.00	\$	325.00	a n
48 Month Contract	<u>\$</u> \$	<u>349.00</u>	<u>\$</u> \$	<u>314.00</u>	(N)
60 Month Contract	<u>\$</u>	<u>349.00</u>	<u>\$</u>	<u>307.00</u>	(N)
Datatel DIS8 (8-11 Voice/ 8 High Speed Data Channels)					
12 Month Contract	\$	349.00	\$	549.00	
24 Month Contract	\$	349.00	\$	522.00	
36 Month Contract	\$	349.00	\$	511.00	
48 Month Contract	<u>\$</u> \$	<u>349.00</u>	<u>\$</u> \$	<u>494.00</u>	(N)
60 Month Contract	<u>\$</u>	349.00	\$	483.00	(N)
Datatel DIS12 (12-15 Voice/ 8 High Speed Data Channels)					
12 Month Contract	\$	349.00	\$	749.00	
24 Month Contract	\$	349.00	\$	712.00	
36 Month Contract	\$	349.00		697.00	
48 Month Contract	<u>\$</u> \$	349.00	\$ <u>\$</u> \$	674.00	(N)
60 Month Contract	<u>\$</u>	349.00	<u>\$</u>	659.00	(N)
Datatel DIS16 (16-23Voice/ 7 or less High Speed Data Channels)					
12 Month Contract	\$	349.00	\$	949.00	
24 Month Contract	\$	349.00	\$	902.00	
36 Month Contract	\$	349.00	\$	883.00	
48 Month Contract		349.00	\$	854.00	(N)
60 Month Contract	<u>\$</u> \$	349.00	<u>\$</u> <u>\$</u>	835.00	(N)
D 4 4 1 DDY44 (44 W) 1 G 1 D 4 G					
Datatel PRI23 (23 High Speed Data Channels)	φ	240.00	ø	040.00	(N)
12 Month Contract	<u> </u>	349.00 349.00	<u>)</u>	949.00	
24 Month Contract	<u> </u>	349.00 349.00	<u>)</u>	901.00	
36 Month Contract	<u> </u>	349.00 349.00	<u> </u>	856.00 815.00	
48 Month Contract	<u> </u>	349.00 349.00	<u>\$1 \$1 \$1 \$1</u> \$	815.00 772.00	(N)
60 Month Contract	$\overline{\Phi}$	<u>349.00</u>	<u> </u>	<u>772.00</u>	(11)

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7.0 **RETAIL PRICE LIST** (cont'd)

7.1 <u>NEC Retail Price List</u> (cont'd)

7.1.7 Price List for Datatel Integrated Services (cont'd)

Datatel Integrated Services PRI Access Line Band 4	Current Charges				
	<u>Non</u>		Monthly		
	Re	curring	Re	curring	
Datatel DIS4 (4-7 Voice / 8 High Speed Data Channels)		• 40.00			
12 Month Contract	\$	349.00	\$	449.00	(I)
24 Month Contract	\$	349.00	\$	432.00	(I) (I)
36 Month Contract	\$	349.00	\$	425.00	(1)
48 Month Contract	<u>\$</u> \$	<u>349.00</u>	<u>\$</u> \$	414.00	(N)
60 Month Contract	<u>\$</u>	<u>349.00</u>	<u>\$</u>	<u>407.00</u>	(N)
Datatel DIS8 (8-11 Voice/ 8 High Speed Data Channels)					(21)
12 Month Contract	\$	349.00	\$	649.00	
24 Month Contract	\$	349.00	\$	622.00	
36 Month Contract	\$	349.00	\$	611.00	(I)
48 Month Contract	<u>\$</u> \$	349.00	<u>\$</u> \$	594.00	(I)
60 Month Contract	\$	349.00	<u>\$</u>	583.00	(N)
					(N)
<u>Datatel DIS12 (12-15 Voice/ 8 High Speed Data Channels)</u>					
12 Month Contract	\$	349.00	\$	849.00	
24 Month Contract	\$	349.00	\$	<u>812.00</u>	(T)
36 Month Contract	\$	349.00	\$	<u>797.00</u>	(I)
48 Month Contract	<u>\$</u> \$	<u>349.00</u>	<u>\$</u> \$	<u>774.00</u>	(I)
60 Month Contract	<u>\$</u>	<u>349.00</u>	<u>\$</u>	<u>759.00</u>	(N) (N)
Datatel DIS16 (16-23Voice/ 7 or less High Speed Data Channels)					(11)
12 Month Contract	\$	349.00	\$	1049.00	
24 Month Contract	\$	349.00	\$	1002.00	
36 Month Contract	\$	349.00	\$	983.00	(I)
48 Month Contract		349.00	\$	954.00	(I)
60 Month Contract	<u>\$</u> \$	349.00	<u>\$</u> \$	935.00	(N)
	_		_		(N)
<u>Datatel PRI23 (23 High Speed Data Channels)</u>					63. T)
12 Month Contract	<u>\$</u>	<u>349.00</u>	<u>\$</u>	<u>1049.00</u>	(N)
24 Month Contract	\$\\$\\$\\$\\$	<u>349.00</u>	<u> </u>	<u>1001.00</u>	
36 Month Contract	<u>\$</u>	<u>349.00</u>	<u>\$</u>	<u>956.00</u>	
48 Month Contract	<u>\$</u>	<u>349.00</u>	<u>\$</u>	<u>915.00</u>	
60 Month Contract	<u>\$</u>	<u>349.00</u>	<u>\$</u>	<u>872.00</u>	(NT)
					(N)

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7.0 **RETAIL PRICE LIST** (cont'd)

7.1 <u>NEC Retail Price List</u> (cont'd)

7.1.7	Price List for Datatel Integrated Services	(cont'd)

Datatel Integrated Services DID Numbers		Current Charges		
		<u>Non</u> Recurring		onthly curring
Block of 100 Numbers 1st Block	<u>\$</u>	7.30	<u>\$</u>	74.10
Each Additional Block	<u>\$</u>	<u>7.30</u>	<u>\$</u>	<u>74.10</u>
Block of 20 Numbers				
1 st Block Each Additional Block	<u>\$</u> \$	7.30 7.30	<u>\$</u> <u>\$</u>	<u>52.74</u> <u>52.74</u>
	_		_	(N)

Issued: April 4, 3005 Effective: May 1, 2005

7.0 **RETAIL PRICE LIST** (cont'd)

7.1 <u>NEC Retail Price List</u> (cont'd)

7.1.7A Price List for Voicetel Integrated Services

Voicetel Integrated Services PRI Access Line Band 3	Current Charges		
	Non	Monthly	
	Recurring	Recurring	
<u>Voicetel VIS4 (4-7 Voice Channels/No Data Channels)</u>	A A 1 A A A	A A C O O O	
12 Month Contract	\$ <u>249.00</u>	\$ <u>260.00</u>	
24 Month Contract	\$ 249.00 \$ 249.00 \$ 249.00 \$ 249.00 \$ 249.00	\$ 260.00 \$ 246.00 \$ 236.00 \$ 225.00 \$ 218.00	
36 Month Contract	\$ <u>249.00</u>	\$ <u>236.00</u>	
48 Month Contract	\$ <u>249.00</u>	\$ <u>225.00</u>	
60 Month Contract	<u>\$ 249.00</u>	<u>\$ 218.00</u>	
Voicetel VIS8 (8-11 Voice Channels/ No Data Channels)			
12 Month Contract	\$ 249.00	\$ 420.00	
24 Month Contract	$\frac{4}{\$}$ $\frac{249.00}{249.00}$	\$ 393.00	
36 Month Contract	$\frac{9}{\$}$ $\frac{249.00}{249.00}$	\$\frac{352.00}{382.00}	
48 Month Contract	$\frac{5}{8}$ $\frac{249.00}{249.00}$	\$ 365.00	
60 Month Contract	\$ 249.00 \$ 249.00 \$ 249.00 \$ 249.00 \$ 249.00	\$ 420.00 \$ 393.00 \$ 382.00 \$ 365.00 \$ 354.00	
00 1/10/10/1	<u> </u>	<u> </u>	
Voicetel VIS12 (12-15 Voice Channels/ No Data Channels)			
12 Month Contract	<u>\$ 249.00</u>	<u>\$ 515.00</u>	
24 Month Contract	\$ 249.00 \$ 249.00 \$ 249.00 \$ 249.00 \$ 249.00	\$ 515.00 \$ 478.00 \$ 463.00 \$ 440.00 \$ 425.00	
36 Month Contract	<u>\$ 249.00</u>	<u>\$ 463.00</u>	
48 Month Contract	<u>\$ 249.00</u>	<u>\$ 440.00</u>	
60 Month Contract	\$ 249.00	<u>\$ 425.00</u>	
Voicetel VIS16 (16-23Voice Channels/ No Data Channels)			
12 Month Contract	<u>\$ 249.00</u>	<u>\$ 650.00</u>	
24 Month Contract	\$ 249.00 \$ 249.00 \$ 249.00 \$ 249.00 \$ 249.00	\$ 650.00 \$ 605.00 \$ 584.00 \$ 555.00 \$ 536.00	
36 Month Contract	<u>\$ 249.00</u>	<u>\$ 584.00</u>	
48 Month Contract	\$ 249.00	<u>\$ 555.00</u>	
60 Month Contract	<u>\$ 249.00</u>	<u>\$ 536.00</u>	
		(N)	

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(N)

7.0 **RETAIL PRICE LIST** (cont'd)

7.1 <u>NEC Retail Price List</u> (cont'd)

7.1.7A Price List for Voicetel Integrated Services (cont'd)

W' All A Alg ' DDIA I' D 14	C	4.60	
Voicetel Integrated Services PRI Access Line Band 4	<u>Current Charges</u>		
	Non .	Monthly	
	Recurring	<u>Recurring</u>	
Voicetel VIS4 (4-7 Voice Channels/No Data Channels)			
12 Month Contract	<u>\$ 249.00</u>	<u>\$ 360.00</u>	
24 Month Contract	<u>\$ 249.00</u>	<u>\$</u> 343.00	
36 Month Contract	<u>\$ 249.00</u>	<u>\$ 336.00</u>	
48 Month Contract	\$\frac{249.00}{\$\frac{249.00}{\$}}\$ \$\frac{249.00}{\$\frac{249.00}{\$}}\$ \$\frac{249.00}{\$\frac{249.00}{\$}}\$	\$\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\	
60 Month Contract	<u>\$</u> 249.00	<u>\$</u> 318.00	
Voicetel VIS8 (8-11 Voice Channels/ No Data Channels)			
12 Month Contract	\$ 249.00	\$ 520.00	
24 Month Contract	\$\frac{249.00}{\$\frac{249.00}{\$}}\$ \$\frac{249.00}{\$\frac{249.00}{\$}}\$ \$\frac{249.00}{\$\frac{249.00}{\$}}\$	\$ 520.00 \$ 493.00 \$ 482.00 \$ 465.00 \$ 454.00	
36 Month Contract	$\frac{\$}{\$} \frac{249.00}{249.00}$	\$\frac{493.00}{482.00}	
48 Month Contract	\$\frac{249.00}{249.00}	\$ \frac{462.00}{465.00}	
60 Month Contract	$\frac{3}{\$} \frac{249.00}{249.00}$	\$ \frac{403.00}{454.00}	
00 Month Contract	<u>\$ 249.00</u>	<u>\$ 454.00</u>	
Voicetel VIS12 (12-15 Voice Channels/ No Data Channels)			
12 Month Contract	\$ 249.00	\$ 615.00	
24 Month Contract	\$\frac{249.00}{\$\frac{249.00}{\$}}\$ \$\frac{249.00}{\$\frac{249.00}{\$}}\$ \$\frac{249.00}{\$\frac{249.00}{\$}}\$	\$ 615.00 \$ 578.00 \$ 563.00 \$ 540.00 \$ 525.00	
36 Month Contract	\$ 249.00	\$ 563.00	
48 Month Contract	\$\frac{249.00}{249.00}	\$ 540.00	
60 Month Contract	\$ 249.00	\$ 525.00	
ov Month Contract	<u>Ψ</u> <u>2-12.00</u>	<u>φ</u> <u>525.00</u>	
Voicetel VIS16 (16-23Voice Channels/ No Data Channels)			
12 Month Contract	<u>\$ 249.00</u>	<u>\$ 750.00</u>	
24 Month Contract	\$\frac{249.00}{\$\frac{249.00}{\$}}\$ \$\frac{249.00}{\$\frac{249.00}{\$}}\$ \$\frac{249.00}{\$\frac{249.00}{\$}}\$	<u>\$ 705.00</u>	
36 Month Contract	\$ 249.00	\$ <u>684.00</u>	
48 Month Contract	\$ 249.00	\$ <u>655.00</u>	
60 Month Contract	\$ 249.00	\$ 750.00 \$ 705.00 \$ 684.00 \$ 655.00 \$ 636.00	

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7.0 **RETAIL PRICE LIST** (cont'd)

7.1 <u>NEC Retail Price List</u> (cont'd)

7.1.8	Price List for Remote Call Forward			(N)
	Ameritech Remote Call F	<u>orward</u>		
	Non-recurring Charges			
	First RCF Feature Per Order	<u>\$</u>	<u>85.00</u>	
	Each Additional Path Per Order	<u>\$</u>	<u>50.00</u>	
	Monthly Recurring Charge			
	Ameritech Region			
	First RCF	<u>\$</u>	<u>16.53</u>	
	Each Additional Path	<u>\$</u>	<u>14.25</u>	
	Verizon Region			
	First RCF	<u>\$</u>	<u>16.24</u>	
	Each Additional Path	<u>\$</u>	<u>16.24</u>	
	Sprint Region			
	First RCF	<u>\$</u>	<u>18.48</u>	
	Each Additional Path	<u>\$</u>	18.48	

(N)

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LOCAL EXCHANGE SERVICE

Communication Options, Inc. 921 Eastwind Dr, Suite 104 Westerville, Ohio 43081

NEC PUCO Tariff No. 1 2nd Revised Page 233-11 Replaces 1st Revised Page 233-11

7.0 **RETAIL PRICE LIST** (cont'd)

7.1 <u>NEC Retail Price List</u> (cont'd)

7.1.9 Price List for Vacation Service

Vacation Service

Non-recurring Charges

Order Charge \$ 20.00

Monthly Recurring Charge

Ameritech Region 50% discount of all regulated services
Verizon Region 50% discount of all regulated services
Sprint Region 50% discount of all regulated services

7.1.10 Price List for Access Recovery Charge (ARC)

Business Customers 5% (Five Percent) of total MRCs

(N)

(N)

Issued: May 20, 2005 Effective: July 1, 2005

LOCAL EXCHANGE SERVICE

Communication Options, Inc. 5979 East Livingston Ave., Suite 210 Columbus, Ohio 43232

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7.0 RETAIL PRICE LIST (cont'd)

7.2 <u>IXC Retail Price List</u>

Returned Check Charge	\$ <u>25.00</u>	(I)
Directory Assistance Per Call	\$ 0.65	

Rates for Dial Up Service Utilizing an Off Network Access Line Intercity Usage Charges

Mileage	1 st minute	Each additional
		<u>minute</u>
1 - 10	0.12	0.116
11 - 22	0.17	0.158
23 - 55	0.21	0.184
56 - 124	0.24	0.232
125 - over	0.26	0.250

Rates for Dial Up Service Additional Authorization Codes

Per Code Per Month \$ 5.00

Rates for Travel Card Per Minute

AFFINITY CARD \$ 0.22 AFFINITY CARD SELECT \$ 0.19

Issued: June 17, 2002 Effective: June 17, 2002

7.0 **RETAIL PRICE LIST** (cont'd)

7.2 <u>IXC Retail Price List</u> (con'td)

Monthly Recurring Rates for Quickline Service Billing Options

A) Per Dialer Per Month	\$ 8.00
B) Per 4 Lines Per Month	\$ 15.00

Non-Recurring Installation Fee

Each Installation \$ 25.00

Dedicated Access Line Service (DALS) Rates

Access Rates Per Min Day 0.09 Evening 0.09 Night/Weekend 0.09

Access Ports Per Port No Charge

Accounting Codes Per Code No Charge

Non-Recurring Set up Fee \$25.00

Non-Recurring Fees For Inward WATS Extension

One Time Processing Fee	\$ 25.00
Programming Fee Per Change	\$ 10.00
Specialized Blocking Fee	\$ 50.00

Issued: August 18, 1997 Effective: August 19, 1997

NEC PUCO Tariff No. 1 2nd Revised Page 236 Replaces 1st Revised Page 236

7.0 **RETAIL PRICE LIST** (cont'd)

7.2 <u>IXC Retail Price List</u> (cont'd)

Per Minute Rates For Inward WATS Extension Focus Programs

	<u>Peak</u>	Off Peak
Focus	0.0900	0.0900
Focus 100	0.0800	0.0800
Focus Elite	0.0700	0.0700
Focus Corporate	0.0600	0.0600

This service is subject to the calling period discounts stated in 6.18.5

Per Minute Rates for Affinity Programs

	<u>Day</u>	Evening	Night/Weekend	
Affinity I	0.0900	0.0900	0.0900	
Affinity II	0.0800	0.0800	0.0800	
Affinity III	0.0700	0.0700	<u>0.0700</u>	(D)
Affinity IV	<u>0.0600</u>	<u>0.0600</u>	<u>0.0600</u>	(R) (R)
Affinity V	<u>0.0500</u>	<u>0.0500</u>	<u>0.0500</u>	(R)

This service is subject to the calling period discounts stated in 6.18.5

Issued: June 17, 2002 Effective: July 17, 2002

7.0 RETAIL PRICE LIST (cont'd)

7.2 <u>IXC Retail Price List</u> (cont'd)

Rates for MTS Portion of Traditional Operator Service

<u>Mileage</u>	1 st minute	Each additional
		<u>minute</u>
1 - 10	0.12	0.116
11 - 22	0.17	0.158
23 - 55	0.21	0.184
56 - 124	0.24	0.232
125 - over	0.26	0.250

This service is subject to the calling period discounts stated in 6.18.5

Traditional Operator Service Surcharges All Mileage Centers

Calling card	\$1.05
Credit card	\$1.05
Station to station (customer dialed)	\$1.05
Operator dialed (collect, bill to 3 rd party)	\$1.55
Person to Person	\$3.00

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7.0 **RETAIL PRICE LIST** (cont'd)

7.2 <u>IXC Retail Price List</u> (cont'd)

Comcall Rates for Alternative Operator Service

<u>Mileage</u>	1 st minute	Each additional
		<u>minute</u>
1 - 10	0.29	0.14
11 - 22	0.32	0.18
23 - 55	0.35	0.22
56 - 124	0.38	0.26
125 - over	0.41	0.28

This service is subject to the calling period discounts stated in 6.18.5

Alternative Operator Service Surcharges All Mileage Centers

anternative operator per vice par charges rim nimeage conters		
Calling card	\$1.05	
Credit card	\$1.05	
Station to station (customer dialed)	\$1.05	
Operator dialed (collect, bill to 3 rd party)	\$1.55	
Person to Person	\$3.00	
Field Check Out and Survey Visit Charge Per Hour	\$	50.00
Monthly Special Billing Charges		
Reports	\$	10.00
Billing on Disk or Tape	\$	50.00
Trouble Shooting at Customer's Premises Per Hour	\$	50.00
After Hours Work Charge Per Hour	\$	100.00

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NEC PUCO Tariff No. 1 2nd Revised Page 239 Replaces 1st Revised Page 239

7.0 **RETAIL PRICE LIST** (cont'd)

7.3 Residential Price List

Price List for AT&T Areas	(T)
	Price List for AT&T Areas

<u>Package</u>	<u>Non -</u>	Monthly	
	Recurring	Recurring	(I)
COI Simple Pak	\$ <u>85.00</u>	\$ <u>36.95</u>	
COI Value Pak	\$ <u>85.00</u>	\$ <u>46.95</u>	
COI Speed Pak	\$ 85.00	\$ <u>61.95</u>	l
•			(I)

Issued: March 31, 2006 Effective: April 1, 2006

NEC PUCO Tariff No. 1 2nd Revised Page 240 Replaces 1st Revised Page 240

7.0 **RETAIL PRICE LIST** (cont'd)

7.3 Residential Price List (cont'd)

7.3.2 Price List for Verizon Areas

<u>Package</u>	<u>Non -</u>	Monthly	
	Recurring	Recurring	(I)
COI Simple Pak	\$ <u>85.00</u>	\$ <u>36.95</u>	ľ
COI Value Pak	\$ <u>85.00</u>	\$ <u>46.95</u>	
COI Speed Pak	\$ <u>85.00</u>	\$ <u>61.95</u>	ı
			(I)

Issued: March 31, 2006 Effective: April 1, 2006

NEC PUCO Tariff No. 1 2nd Revised Page 241 Replaces 1st Revised Page 241

7.0 **RETAIL PRICE LIST** (cont'd)

7.3 Residential Price List (cont'd)

7.3.3 Price List for Sprint Areas

<u>Package</u>	<u>Non -</u>	Monthly	
	Recurring	Recurring	(I)
COI Simple Pak	\$ <u>85.00</u>	\$ <u>36.95</u>	
COI Value Pak	\$ <u>85.00</u>	\$ <u>46.95</u>	
COI Speed Pak	\$ <u>85.00</u>	\$ <u>61.95</u>	I
•			(I)

Issued: March 31, 2006 Effective: April 1, 2006

LOCAL EXCHANGE SERVICE

Communication Options, Inc. 5979 East Livingston Ave., Suite 210 Columbus, Ohio 43232 NEC PUCO Tariff No. 1 1st Revised Page 242 Replaces Original Page 242

7.0	RETAIL	PRICE	LIST	(cont'd)

7.3

/1/ Material now appears in Sections 8.3 and 8.5

Issued: September 26, 2001

Effective:

Filed under authority of Order of the Public Utilities Commission of Ohio, in Case No. 01-2501-TP-ATA

Issued by: Stephen K. Vogelmeier President, Communication Options, Inc. 5979 East Livingston Ave., Suite 210 Columbus, Ohio 43232

NEC PUCO Tariff No. 1 11th Revised Page 243-0 Replaces 10th Revised Page 243-0

7.0 **RETAIL PRICE LIST** (cont'd)

7.4 **Promotion**

A) Communication Options, Inc. will extend the following promotion to new business customers signing a 12 month contract in the Embarq areas listed.

One month free to be divided into 12 credits. One each will appear on customer's monthly invoice over the 12 months following conversion or install. Customers that cancel all or part of their service within the 12 month contract period will have any credits issued reversed on their next invoice and will not receive any further credits from this promotion.

This offer is not valid for Centrex lines and may be limited based on availability.

Exchanges included in promotion

Defiance	Mt Vernon	
Shelby	Delphos	
Sidney	Napoleon	
Lima	Bellefontaine	
Van Wert	Wooster	
Warren Bucyrus		
Mansfield (except 419-589 exchange)		

This offer is valid through December 31, 2007

(T)

Communication Options, Inc. will extend the following promotion to business customers signing a 24 month contract (N)B) for DataTel or VoiceTel.

Installation fee of \$349 will be waived and one month free to be divided into 24 credits. One each will appear on customer's monthly invoice over the 24 months following install. Customers that cancel all or part of their service within the 24 month contract period will have the installation fee charged, and any credits issued reversed on their next invoice and will not receive any further credits from this promotion.

This offer is valid through December 31, 2007

(N)

C) Communication Options, Inc. reserves the right to waive charges (in whole or in part) and/or issue credits in response to a competitive situation.

At its option, the Company may fulfill this obligation by issuing credits, coupons, certificates and/or an equivalent monthly percentage discount. The coupons, or certificates must be used or presented by the customer to whom it was issued before the expiration date of the underlying offer or the coupon or certificate will be void.

Issued: June 7, 2007 Effective: June 7, 2007

> Filed under authority of Order of the Public Utilities Commission of Ohio, in Case No. 90-9041-TP-TRF

> > Issued by: Stephen K. Vogelmeier President, Communication Options, Inc. 921 Eastwind Dr. Ste 104 Westerville, Ohio 43081

LOCAL EXCHANGE SERVICE

Communication Options, Inc. 921 Eastwind Dr, Suite 104 Westerville, Ohio 43081

NEC PUCO Tariff No. 1 11th Revised Page 243-1 Replaces 10th Revised Page 243-1

(N)

7.0	RETAIL	PRICE	I ICT	(cont'd)
7.0	KEIAIL	INICE	LIST	(Come a)

- **Promotion** (cont'd)
- D) <u>Communication Options, Inc. will extend the following promotion to business customers re-signing a 24 month</u> (N) contract for DataTel or VoiceTel.

Two months free to be divided into 24 credits. One each will appear on customer's monthly invoice over the 24 months following install. Customers that cancel all or part of their service within the 24 month contract period will have the installation fee charged, and any credits issued reversed on their next invoice and will not receive any further credits from this promotion.

This promotion is valid through December 31, 2007.

E) <u>Communication Options, Inc. will offer new DataTel or VoiceTel customers unlimited long distance for \$10 per line per month. All lines must use COI long distance and all lines will be charged \$10 per month.</u>

Restrictions may apply.

This promotion is valid through December 31, 2007

F) <u>Communication Options, Inc. will offer a referral program to current customers. Referring customer will receive a \$250 credit broken into ten monthly \$25 credits applied to their account. Referral credit will begin after referred customer has started service with COI.</u>

There are no restrictions on the amount of referrals a customer gives. Some restrictions may apply to referred customer based on area and availability of product.

This promotion is valid through August 31, 2007

(D)(M)

(H)

(I)

(J)

(K)

Material moved from 11th Revised Page 243-2

Issued: June 7, 2007 Effective: June 7, 2007

Filed under authority of Order of the Public Utilities Commission of Ohio, in Case No. 90-9041-TP-TRF

LOCAL EXCHANGE SERVICE

Communication Options, Inc. 921 Eastwind Dr, Ste 104 Westerville, Ohio 43081

NEC PUCO Tariff No. 1 12th Revised Page 243-2 Replaces 11th Revised Page 243-2

RETAIL PRICE LIST (cont'd)

7.4 Promotion (cont'd)

(M)

Communication Options, Inc. will extend the following promotion to new business customers in All Verizon Areas of Ohio.
 This promotion will be valid through December 31, 2007

ULD Package: Includes Flat Local Business Line with Unlimited Local Calling, 900/976 Blocking, Caller ID with Name, Unlimited 3 way Calling, Unlimited Auto Call Back and Unlimited Long Distance within the Continental United States*.

^{*} Long Distance is for Voice Only

Month To Month	\$53.95 per line
12 Month Term	\$51.95 per line
24 Month Term	\$50.45 per line
36 Month Term	\$48.95 per line

UWF Package: Includes Flat Local Business Line with Unlimited Local Calling, 900/976 Blocking, Caller ID with Name, Unlimited 3 way Calling, and Unlimited Auto Call Back, Long Distance will be at \$0.02/minute within the Continental United States.

Month To Month	\$38.95 per line
12 Month Term	\$36.50 per line
24 Month Term	\$35.75 per line
36 Month Term	\$34.95 per line

UFL Package: Includes Flat Local Business Line with Unlimited Local Calling 900/976 Blocking and Long Distance at \$0.02/minute within the Continental United States.

Month To Month	\$31.00 per line
12 Month Term	\$28.95 per line
24 Month Term	\$27.95 per line
36 Month Term	\$26.95 per line

This promotion is not applicable for Centrex Lines or RCF Lines and other types of lines not listed in this promotion may be subject to restrictions.

(M)

Material moved from 3rd Revised Page 243-3

Issued: June 7, 2007 Effective: June 7, 2007

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NEC PUCO Tariff No. 1 4th Revised Page 243-3 Replaces 3rd Revised Page 243-3

RETAIL PRICE LIST (cont'd)

7.4 **Promotion** (cont'd)

(M) Communication Options, Inc. will extend to new customers signing a contract for PRI provided through COI Facilities the following rates:

 12 month contract
 \$
 689.00

 24 month contract
 \$
 640.00

 36 month contract
 \$
 595.00

These rates include 100 DID, are available in the following exchanges and are subejet to restrictions based on availability of the product.

<u>Ada</u>	<u>Adario</u>	Apple Creek	Beaverdam
Bellefontaine	Bellville	Bluffton	Bucyrus
<u>Butler</u>	<u>Cairo</u>	Centerburg	Delphos
<u>Elida</u>	Fredericksburg	Fredericktown	Holmesville
Jackson Center	<u>Johnsville</u>	<u>Kidron</u>	<u>Killbuck</u>
Lafayette	Lexington	<u>Lima</u>	Lucas
Mansfield	Marengo	Marshallville	<u>Marysville</u>
Millersburg	Mount Vernon	<u>Nashville</u>	<u>Orrville</u>
<u>Rittman</u>	Shelby	<u>Shiloh</u>	Shreve
Sidney	Smithville	Sterling	Van Wert
Waynesfield	Westminster	Wooster	

N)

Issued: June 7, 2007 Effective: June 7, 2007

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NEC PUCO Tariff No. 1

New Original Page 244

8.0 END USER ACCESS FEES

(N)

8.1 Intrastate Access Fee in Sprint/United Areas of Ohio

COMMUNICATION OPTIONS, INC. will provide End User Access Service to end users who obtain local exchange service from the COI under its NEC PUCO Tariff No. 1. End users who obtain local exchange service from COI under its tariffs are subject to the Intrastate Access Fee (IAF) specified in Section 8.1.G as set forth in Section 8.1.F following.

A) General Description

End User Access Service as described in this section relates to the use by an ender user of an end user common line.

Use of a subscriber line is provided twenty-four hours a day, seven days a week.

B) Limitations

- 1) A telephone number is not provided with End User Access.
- 2) Detail billing is not provided with End User Access.
- 3) Directory listings are not included with End User Access.
- 4) Intercept arrangements are not included with End User Access.

C) <u>Undertaking of the Company</u>

COMMUNICATION OPTIONS, INC. will provide use of End User Access at rates and charges as set forth in 8.1.H following, as follows:

- 1) Use of a common line by an end user with local exchange service in connection with Intrastate Access Services provided under this tariff. Such use will be provided when the end user obtains local exchange service.
- 2) COI will be responsible for contacts and arrangements with customers for the billing of End User Access rates.
- 3) Use of a common line by an End User for access for MTS/WATS-type, operator-DDD, operator-person, collect, third number, credit card, and/or other like calls.
- 4) Use of a common line by a Customer for access to an intrastate service arrangement (e.g., Toll Free Code Service, NPA+555+1212 service, 900 Service, intrastate InWATS and OutWATS Service, and other similar arrangements).
- 5) Use of a common line requires the facilities at the End User and IC premises to have the necessary on-hook and off-hook supervision.

(N)

Issued: August 24, 2001 Effective: October 2, 2001

Filed under authority of Order of the Public Utilities Commission of Ohio, in Case No. 01-2174-TP-ATA

NEC PUCO Tariff No. 1

New Original Page 245

END USER ACCESS FEES (cont'd)

(N)

8.1 <u>Intrastate Access Fee in Sprint/United Areas of Ohio</u> (cont'd)

D) Obligations of the End User

 When the end user is provided with a local exchange service that is not identified as Centrex, Business or Residence service, it shall provide COI any requested information necessary for COI to determine the appropriate charges.

E) Payment Arrangements and Credit Allowances

1) Minimum Period

The minimum period for which End User Access is provided to an end user and for which charges are applicable is the same as that in the NEC PUCO Tariff No. 1.

2) <u>Cancellation of Application</u>

End User Access is cancelled when the order for the associated local telephone exchange service is cancelled. No cancellation charges apply.

3) <u>Changes to Orders</u>

When changes are made to orders for the local exchange service associated with End User Access, any necessary changes will be made for End User Access. No charges will apply.

4) Allowance for Interruptions

When there is an interruption to a common line, requested End User Access credit allowances for interruptions will be provided as set forth for credit allowance for interruptions in Section 2.7 preceding.

F) <u>Rate Regulations</u>

IAF per month charges will be billed to the end user of the associated local exchange service. The rate applications are described in (1) through (10) following.

The IAF residence subscriber regulations are designated as either primary or non-primary. The primary rate is assessed to the residential subscriber line which is any or all of the following: a) the only line provided at that service location; or b) the line designated as primary be the billed party or parties at that service location at the point of ordering the service. In most cases only one line at a service location can be classified as primary, all others are considered to be non-primary.

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8.0 END USER ACCESS FEES (cont'd)

(N)

8.1 Intrastate Access Fee in Sprint/United Areas of Ohio (cont'd)

- F) Rate Regulations (cont'd)
 - When an end user is provided more than one local business exchange service by COI and when the local 2) business exchange is not covered by (8) following, the IAF for a multi-line business subscriber applies to each such local business exchange service.
 - 3) Wen an end user is provided only a single individual local business exchange service within the state by COI, the Individual Line Business Subscriber IAF applies to the individual line business.
 - 4) When an end user is provided a local residence exchange service by COI, the IAF applies to each such local residence exchange service on a Primary and Non-Primary basis.
 - For each local exchange service provided as Remote Call Forwarding (RCF) residential service or Remote 5) Call Forwarding business service, IAF charges do no apply.
 - 6) When an end user is provided a local exchange service that is not identified as Centrex, Business or Residence service (e.g., Local Service), COI will designate the service as either Centrex, Business or Residence Service. The IAF for Business Subscriber or Residential Subscriber in accordance with the designation will apply.
 - 7) When an end user is provided with Centrex CO or Centrex CO-like services, the Multi-line Business Subscriber IAF applies for each line or trunk. Centrex CO and Centrex CO-like services a) are provided using switches located at Sprint/United or COI central offices and b) line Customer main stations to Sprint/ United or COI switch with subscriber loops.
 - 8) When an end user is provided Integrated Services Digital Network/Primary Rate Interface (ISDN/PRI) or enhanced Service Provider (ESP) link arrangement, the Multi-line Business Subscriber IAF is multiplied by five and applies for each such ISDN/PRI arrangement.
 - 9) When an end user is provided Integrated Services Digital Network/Basic Rate Interface (ISDN/BRI), the Non-primary Residential Subscriber IAF is assessed for each such facility.
 - 10) In response to competition in an exchange, Sprint may reduce or waive the IAF in a manner that is not unreasonable discriminatory. COI will follow that reduction or waiver.

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Columbus, Ohio 43232

NEC PUCO Tariff No. 1

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8.0 END USER ACCESS FEES (cont'd)

8.1 <u>Intrastate Access Fee in Sprint/United Areas of Ohio</u> (cont'd)

G) Rates and Charges

1) Intrastate Access Fee (IAF)

		Minimum Monthly Rate	Maximum Monthly Rate
a)	Residential Subscriber,		
,	Per line or trunk		
	- Primary	\$0.00	\$4.10
	- Non-primary*	\$0.00	\$4.10
b)	Individual Line Business Subscriber,		
	Per line or trunk	\$0.00	\$6.00
c)	Multi-line Business Subscriber **,		
	Per line or trunk	\$0.00	\$8.90

(N)

Issued: August 24, 2001 Effective: October 2, 2001

^{*} This rate applies to an ISDN/BRI facility.

^{**} For ISDN-PRI, multiply the IAF rate by 5 for each T-1 facility.

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8.0 END USER ACCESS FEES (cont'd)

(N)

8.1 <u>Intrastate Access Fee in Sprint/United Areas of Ohio</u> (cont'd)

G) Rates and Charges

1) Intrastate Access Fee (IAF)

		Monthly Rate
a)	Residential Subscriber,	
	Per line or trunk	
	- Primary	\$4.10
	- Non-primary*	\$4.10
b)	Individual Line Business Subscriber, Per line or trunk	\$6.00
c)	Multi-line Business Subscriber **, Per line or trunk	\$8.90

(N)

Issued: August 24, 2001 Effective: October 2, 2001

^{*} This rate applies to an ISDN/BRI facility.

^{**} For ISDN-PRI, multiply the IAF rate by 5 for each T-1 facility.

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8.0 END USER ACCESS FEES

(N)

8.2 Intrastate Access Recovery Charge (ARC) in GTE/Verizon Areas of Ohio

For Ohio Intrastate application the following regulations and rates apply.

A) Regulations

COMMUNICATION OPTIONS, INC. will provide End User Access Service to end users who obtain local exchange service from the COI under its NEC PUCO Tariff No. 1. End users who obtain local exchange service from COI under its tariffs are subject to the Intrastate Access Fee (ARC) specified in Section 8.2.G following.

B) Limitations

- 1) A telephone number is not provided with End User Access.
- 2) Detail billing is not provided with End User Access.
- 3) Directory listings are not included with End User Access.
- 4) Intercept arrangements are not included with End User Access.

C) <u>Undertaking of the Company</u>

COMMUNICATION OPTIONS, INC. will provide use of End User Access at rates and charges as set forth in 8.2 following, as follows:

- 1) Use of a common line by an end user with local exchange service in connection with Intrastate Access Services provided under this tariff. Such use will be provided when the end user obtains local exchange service.
- COI will be responsible for contacts and arrangements with customers for the billing of End User Access rates.
- 3) Use of a common line by an End User for access for MTS/WATS-type, operator-DDD, operator-person, collect, third number, credit card, and/or other like calls.
- 4) Use of a common line by a Customer for access to an intrastate service arrangement (e.g., Toll Free Code Service, NPA+555+1212 service, 900 Service, intrastate InWATS and OutWATS Service, and other similar arrangements).
- 5) Use of a common line requires the facilities at the End User and IC premises to have the necessary on-hook and off-hook supervision.

(N)

Issued: September 26, 2001 Effective: November 6, 2001

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END USER ACCESS FEES (cont'd)

(N)

8.2 <u>Intrastate Access Recovery Charge (ARC) in GTE/Verizon Areas of Ohio</u> (cont'd)

D) Obligations of the End User

When the end user is provided with a local exchange service that is not identified as Centrex, Business or Residence service, it shall provide COI any requested information necessary for COI to determine the appropriate charges.

E) <u>Payment Arrangements and Credit Allowances</u>

1) Minimum Period

The minimum period for which End User Access is provided to an end user and for which charges are applicable is the same as that in the NEC PUCO Tariff No. 1.

2) <u>Cancellation of Application</u>

End User Access is cancelled when the order for the associated local telephone exchange service is cancelled. No cancellation charges apply.

3) <u>Changes to Orders</u>

When changes are made to orders for the local exchange service associated with End User Access, any necessary changes will be made for End User Access. No charges will apply.

4) <u>Allowance for Interruptions</u>

When there is an interruption to a common line, requested End User Access credit allowances for interruptions will be provided as set forth for credit allowance for interruptions in Section 2.7 preceding.

F) Rate Regulations

Intrastate ARC per month charges will be billed to the end user of the associated local exchange service. The rate applications are described in (1) through (8) following.

1) Residence service is considered a line that is used primarily for social, not business, purposes.

(N)

Issued: September 26, 2001 Effective: November 6, 2001

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END USER ACCESS FEES (cont'd)

(N)

8.2 Intrastate Access Recovery Charge (ARC) in GTE/Verizon Areas of Ohio (cont'd)

- F) Rate Regulations (cont'd)
 - 2) When an end user is provided local business exchange service by COI and when the local business exchange is not covered by parts 7 or 8 following, the ARC for a business subscriber applies to each such local business exchange service.
 - 3) When an end user is provided a local residence exchange service by COI, the ARC applies to each such local residence exchange service.
 - 4) For each local exchange service provided as Remote Call Forwarding (RCF) residential service or Remote Call Forwarding business service, ARC charges do no apply.
 - When an end user is provided a local exchange service that is not identified as Centrex, Business or Residence service (e.g., Local Service), COI will designate the service as either Centrex, Business or Residence Service. The ARC for Business Subscriber or Residential Subscriber in accordance with the designation will apply.
 - When an end user is provided with Centrex CO or Centrex CO-like services, the Business ARC applies for each line or trunk. Centrex CO and Centrex CO-like services a) are provided using switches located at GTE/Verizon or COI central offices and b) line Customer main stations to GTE/Verizon or COI switch with subscriber loops.
 - When an end user is provided Integrated Services Digital Network/Primary Rate Interface (ISDN/PRI), the Business ARC is multiplied by five and applies for each such ISDN/PRI arrangement.
 - 8) When an end user is provided Integrated Services Digital Network/Basic Rate Interface (ISDN/BRI), the Residential ARC is assessed for each such facility.

(N)

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8.0 END USER ACCESS FEES (cont'd)

(N)

8.2 <u>Intrastate Access Recovery Charge (ARC) in GTE/Verizon Areas of Ohio</u> (cont'd)

G) Rates and Charges

1) Intrastate Access Recovery Charge (ARC)

		Minimum Monthly Rate	Maximum Monthly Rate
a)	Residential Subscriber, Per line or trunk	\$0.00	\$1.25
b)	Business Subscriber, Per line or trunk	\$0.00	\$3.00

(N)

Communication Options, Inc. 5979 East Livingston Ave., Suite 210 Columbus, Ohio 43232

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8.0 END USER ACCESS FEES (cont'd)

/1/ (N)

8.2 <u>Intrastate Access Recovery Charge (ARC) in GTE/Verizon Areas of Ohio</u> (cont'd)

- G) Rates and Charges (cont'd)
 - 2) Intrastate Access Recovery Charge (ARC)

		Monthly Rate
a)	Residential Subscriber, Per Line or Trunk	\$1.25
b)	Business Subscriber, Per line or trunk	\$3.00

/1/ Intrastate Access Recovery Charge applies to resale customers only

(N)

Communication Options, Inc. 921 Eastwind Dr, Suite 104 Westerville, Ohio 43081

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8.0 END USER ACCESS FEES (cont'd)

8.3 End User Common Line (EUCL) Access Rates

A) Ameritech areas

\$ 5.39
\$ 5.39
\$ 5.39
\$ 5.39
\$ 5.39
\$ 26.95
\$ \$ \$ \$ \$

B) Sprint areas

Residential Primary/ per line or trunk	\$ <u>5.82</u>	(R)
Residential Non-Primary/ per line or trunk	\$ <u>5.82</u>	(R)
Business Single Line/ per line or trunk	\$ <u>5.82</u>	(R)
Business Multi-Line/ per line or trunk	\$ <u>7.27</u>	(R)
ISDN BRI/ per BRI	\$ <u>5.82</u>	(R)
ISDN PRI/ per PRI (multi-line X 5)	\$ <u>36.35</u>	(R)

C) <u>Verizon areas</u>

Residential Primary/ per line or trunk	\$ 6.50
Residential Non-Primary/ per line or trunk	\$ 7.00
Business Single Line/ per line or trunk	\$ 6.50
Business Multi-Line/ per line or trunk	\$ 8.19
ISDN BRI/ per BRI	\$ 7.00
ISDN PRI/ per PRI (multi-line X 5)	\$ 40.95

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8.4

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(N)

8.0 END USER ACCESS FEES (cont'd)

A)	Ameritech areas			
	PER LINE/ TRUNK/ BRI/ PRI	IPC CHARGE	PER LINE/ TRUNK/ BRI/ PRI	NO PIC CHARGE
	Residential Primary	N/A	Residential Primary	N/A
	Residential Non-Primary	N/A	Residential Non-Primary	N/A
	Business Single Line	N/A	Business Single Line	N/A
	Business Multi-Line	4.31	Business Multi-Line	4.31
	ISDN BRI	4.31	ISDN BRI	4.31
	ISDN PRI (multi-line X 5)	21.55	ISDN PRI (multi-line X 5)	21.55
3)	Sprint areas			
	PER LINE/ TRUNK/ BRI/ PRI	IPC	PER LINE/ TRUNK/ BRI/ PRI	NO PIC
		CHARGE		CHARGE
	Residential Primary	N/A	Residential Primary	N/A
	Residential Non-Primary	N/A	Residential Non-Primary	N/A
	Business Single Line	N/A	Business Single Line	N/A
	Business Multi-Line	4.31	Business Multi-Line	4.31
	ISDN BRI	4.31	ISDN BRI	4.31
	ISDN PRI (multi-line X 5)	21.55	ISDN PRI (multi-line X 5)	21.55
C)	Verizon areas			
	PER LINE/ TRUNK/ BRI/ PRI	IPC	PER LINE/ TRUNK/ BRI/ PRI	NO PIC
		CHARGE		CHARGE
	Residential Primary	N/A	Residential Primary	N/A
	Residential Non-Primary	N/A	Residential Non-Primary	N/A
	Business Single Line	N/A	Business Single Line	N/A
	Business Multi-Line	4.31	Business Multi-Line	4.31
	ISDN BRI	4.31	ISDN BRI	4.31
	ISDN PRI (multi-line X 5)	21.55	ISDN PRI (multi-line X 5)	21.55

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/1/

8.0 END USER ACCESS FEES (cont'd)

8.5 <u>911 Service Charge</u>

PER LINE/TRUNK	C	COST
Ameritech areas	\$	0.12
Sprint areas	\$	0.20
Verizon areas	\$	0.36

/1/ Material formerly appeared on page 242

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NEC PUCO Tariff No. 1

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8.0 END USER ACCESS FEES (cont'd)

(N) 8.6 **Line Port Charge** Per BRI arrangement Per PRI arrangement Ameritech areas \$1.58 \$15.53 Sprint areas \$0.71 \$17.04 Verizon areas \$1.98 \$10.00

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(N)

END USER ACCESS FEES (cont'd)

8.7 <u>Service Provider Number Portability - Location Routing Number (SPNP - LRN)</u>

A) Service Provider Number Portability - Location Routing Number (SPNP - LRN)

SPNP-LRN depends on AIN/IN technology. LRN is a 10-digit number used to uniquely identify a switch that has ported numbers. The LRN for a particular switch must be a native NPA-NXX assigned to the local exchange provider for that switch and serves as a network address. Telecommunications Carriers routing telephone calls to an end-user that has ported their telephone number from one Telecommunications Carrier to another must perform a database query to obtain the LRN that corresponds to the dialed telephone number. The N-1 telecommunications provider (the next to the last terminating carrier) is responsible for determining the LRN for the call being terminated. The database query is performed for all calls where the NPA-NXX of the Telecommunications Carrier routes the call to the appropriate Telecommunications Carrier based on the LRN.

SPNP-LRN will be initially deployed in Cleveland by May 15, 1998, and will continue through a phased in deployment which will complete December 1998 according to FCC Docket No. 95-116, as published in the Local Exchange Routing Guide (LERG). Subsequent deployment in additional switches beyond initial deployment pursuant to FCC Docket No. 95-116 and PUCO Case No. 95-845-TP-COI, will be accomplished through receipt of a bona fide request.

B) General

Service Provider Number Portability (SPNP) is only available to telecommunication carriers for use in the provision of a telecommunications service as specified and to the extent required by the Telecommunications Act of 1996, Pub. L. No. 104-104, 110 Stat. 56 (1996) ("the Act") and the rules and regulations of the Federal Communications Commission and the Public Utilities Commission of Ohio.

Service Provider Number Portability is a service arrangement provided by the Company to Telecommunication Carriers whereby a customer, who switches subscription to local exchange service from the Company to a Telecommunication Carrier is permitted to retain for their use the existing Company assigned telephone number provided that the customer's service location remains within the same Company rate center.

C) Rules and Regulations

SPNP service is only available to Telecommunication Carriers.

SPNP service and facilities will only be provided where technically feasible, subject to the availability of facilities and pursuant to FCC Docket No. 95-116 and PUCO Case No. 95-845-TP-COI, and may only be furnished from properly equipped central offices. SPNP service and facilities are not offered for Mass-Calling NXX Codes, NXX Codes 555, 976, 950, FX service, or Ameritech coin telephone service.

General Regulations as found in Section 2 of this Tariff apply to this Sub-Section. The term "customer", which appears in Section 2 is the equivalent of the term "telecommunication carrier" as used in this Sub-Section.

(N)

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8.0 REGULATIONS (cont'd)

8.7 Service Provider Number Portability - Location Routing Number (SPNP - LRN)

(N)

C) <u>Rules and Regulations</u> (cont'd)

Telecommunications Carriers will be assessed Local Number Portability (LNP) Query Charges as defined in F.C.C. No. 2, Section 6, as SPNP-LRN becomes available in an area if the Company performs an LNP database query on behalf of the Telecommunications Carrier.

Interim Arrangements (SPNP-Remote and SPNP-Direct) are only available to Telecommunications Carriers in areas where SPNP-Location Routing Number (LRN) is available. Telecommunications Carriers shall migrate from Interim Arrangements to SPNP-LRN as soon as practicable, but no later than 120 days from the last day which the F.C.C. has mandated SPNP-LRN be available in a particular Metropolitan Statistical Area (MSA). The parties shall provide long-term number portability to each other in accordance with rules and regulations prescribed by the F.C.C. and/or the P.U.C.O.

D) Responsibilities of the Company

The Company's sole responsibility is to comply with the service request it receives from the Telecommunication Carrier and to provide SPNP in accordance with its tariff. In the event that the Company becomes aware that a dispute of discrepancy may have occurred, it may insist that the Telecommunication Carrier provide to the Company a signed letter of Authorization from the end-user.

The Company is not responsible for the allocation of charges for resold or shared SPNP service or for misdialed calls.

E) <u>Responsibilities of the Telecommunication Carrier</u>

The Telecommunication Carrier is solely responsible to obtain a signed letter of authorization from the end-user for the handling of the disconnection of the end-user's service with the Company, the provision of service by the Telecommunication Carrier and the provision of SPNP service. Should a dispute or discrepancy arise regarding the authority of a Telecommunication Carrier to act on behalf of the end-user, the Telecommunication Carrier is responsible for providing a signed letter of authorization, to the Company. In the event that the Telecommunication Carrier is unable to provide such authorization, the Company may either refuse to disconnect the end-user's service and establish SPNP service as requested by the Telecommunication Carrier or, where the conversion from end-user to SPNP service has already occurred, may choose to restore the end-user's prior service with the Company and terminate SPNP service for that particular end-user. In such event, the Telecommunication Carrier is responsible to compensate the Company for its cancellation costs if the end-user's service had not been disconnected and SPNP service had not yet been established or to pay all applicable restoral costs for terminating the SPNP service and restoring the end-user's prior service with the Company.

The Telecommunication Carrier is responsible for coordinating the provision of service with the Company to assure that its switch is capable of accepting SPNP ported traffic.

(N)

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8.0 REGULATIONS (cont'd)

8.7 Service Provider Number Portability - Location Routing Number (SPNP - LRN) (cont'd)

(N)

E) Responsibilities of the Telecommunication Carrier (cont'd)

The Telecommunication Carrier is solely responsible to provide equipment and facilities that are compatible with the Company's service parameters, interfaces, equipment and facilities. The Telecommunication Carrier is required to provide sufficient terminating facilities and services at the terminating end of an SPNP call to adequately handle all traffic to that location and is solely responsible to ensure that its facilities, equipment and services do not interfere with or impair any facility, equipment or service of the Company or any of its end-users. In the event that the Company determines in its sole judgement that Telecommunication Carrier will likely impair or is impairing, or interfering with any equipment, facility or service of the Company or any of its end-users, the Company may either refuse to provide SPNP service or terminate it in accordance with other provisions of the Company's tariff.

The Telecommunication Carrier is responsible for providing an appropriate intercept announcement service for any telephone numbers subscribed to SPNP service for which it is not presently providing local exchange service or terminating to an end-user.

The Telecommunication Carrier is responsible for designating to the Company at the time of its initial service request for SPNP service on of the following options for the handling and processing of Calling Card, Collect, third party, and other operator handled non-sent paid calls from or to SPNP assigned telephone numbers: (1) the Connecting-Carrier may request that the Company block all such calls; (2) the Telecommunication Carrier may accept billing from the Company for such calls; or (3) the Telecommunication Carrier may negotiate a separate, detariffed billing and collection agreement with the Company establishing the call handling, processing and billing responsibilities of the parties.

F) <u>Limitations of Service</u>

The Company is not responsible for adverse effects on any service, facility or equipment from the use of SPNP service.

End-to-end transmission characteristics may vary depending on the distance and routing necessary to complete calls over SPNP facilities and the fact that another carrier is involved in the provisioning of service. Therefore, end-to-end transmission characteristics cannot be specified by the Company for such calls.

The Company is not responsible to the Telecommunication Carrier if necessary changes in protection criteria or in any of the facilities, operation, or procedures of the Company renders any facilities provided by a Telecommunication Carrier obsolete or renders modification of the Telecommunication Carrier's equipment necessary except as otherwise required by the Public Utilities Commission of Ohio.

(N)

Communication Options, Inc. 921 Eastwind Dr, Suite 104 Westerville, Ohio 43081

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8.0 REGULATIONS (cont'd)

8.7 <u>Service Provider Number Portability - Location Routing Number (SPNP - LRN)</u> (cont'd)

G) Rates for Local Number Portability

i)	Ameritech areas	COST	
	Residence per line Business/Centrex per line ISDN/BRI per BRI ISDN/PRI per PRI	\$0.00 \$0.00 \$0.00 \$0.00	(R)
ii)	Sprint areas	COST	
	Residence per line Business/Centrex/Key System per line PBX Trunk ISDN/BRI per BRI ISDN/PRI per PRI	\$0.00 \$0.00 \$0.00 \$0.00 \$0.00	
iii)	Verizon areas Residence per line Business/Centrex/Key System per line PBX Trunk ISDN/BRI per BRI ISDN/PRI per PRI	\$0.00 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00	(R)

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END USER ACCESS FEES (cont'd)

8.8 <u>Rate Regulations</u> (N)

EUCL, and LNP per month rates will be billed to the end user of the COMMUNICATION OPTIONS, INC. IPC per-line rates will be billed to the presubscribed interexchange carrier of the associated local exchange service. In the event that the end user chooses not to presubscribe to an interexchange carrier, or has no interexchange carrier selection option, (e.g. individual direct inward dialing (DID) lines), the IPC will be billed to the end user. The rate applications are described in (A) through (N) following.

- A) The EUCL residence subscriber rates, as described in (A) following are assessed on a Primary and Non-Primary basis.
 - The EUCL residence subscriber rate regulations are designated as either primary or non-primary. The primary rate is assessed to the residential subscriber line which is any or all of the following: 1) the only line provided at that service location; or 2) the line designated as primary by the billed party or parties at that service location at the point of ordering the service. In most cases only one line at a service location can be classified as primary, all others are considered to be non-primary.
- B) When an end user is provided more than one local business exchange service in a state by the same Telephone Company and when the local business exchange service is provided as a multi-party service under the NEC tariff, each party is deemed to be a user of an EUCL and the EUCL Multi-line Business Subscriber line or trunk rate and the IPC Multi-line Business rate, as set forth in Sections 8.3 and 8.4 for the number of parties involved for each such party.
- C) When an end user is provided more than one local business exchange service in a state by the same Telephone Company and when the local business exchange service is provided under the NEC tariff and is not covered by (B) preceding or (K) following, the EUCL Multi-line Business Subscriber line or trunk rate and the IPC Multi-line Business rate as set forth in Sections 8.3 and 8.4 applies to each such local business exchange service.
- D) When an end user is provided a single local business exchange service in a state by the same Telephone Company and when the local business exchange service is provided as a multi-party service under the NEC tariff, each party is deemed to be a user of an EUCL and the EUCL Single Line Business Subscriber line or trunk rate as set forth in Section 8.3 applies to each such party.
- E) When an end user is provided only single local business exchange service in a state by the same Telephone Company under the NEC tariff, the EUCL Single Line Business Subscriber line or trunk rate as set forth in Section 8.3 applies to each single line business.
- F) When an end user is provided a local residence exchange service in a state by the same Telephone Company and when the local residence exchange service is provided as a multi-party service under the NEC tariff, each party is subject to the EUCL Residence Subscriber rates on an Primary and Non-Primary basis as set forth in Section 8.3.
- G) When an end user is provided a local residence exchange service in a state by the same Telephone Company under the NEC tariff, the EUCL Residential Subscriber line or trunk rate as set forth in Section 8.3 applies to each such local residence exchange service on an Primary and Non-Primary basis.

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END USER ACCESS FEES (cont'd)

8.8 Rate Regulations (cont'd)

(N)

- H) For each local exchange service provided as Remote Call Forwarding (RCF) residential service or Remote Call Forwarding business service, under the general NEC tariff, EUCL charges do not apply.
- I) When an end user is provided a local exchange service which is not identified as Centrex, Business or Residence service (e.g., Farm Service, Local Service), the Telephone Company will designate the service as either Centrex, Business or Residence Service. The EUCL and IPC charges as set forth in Section 8.3 and 8.4 for Business Subscriber or Residence Subscriber in accordance with the designation will apply.
- J) IPC charges shall be waived for end users who subscribe to toll blocking.
- When an end user is provided with Centrex CO or Centrex CO-like services under the NEC tariff of the Telephone Company, the EUCL Multi-line Business rate and the IPC Centrex COI or COI-like rate as set forth in Sections 8.3 and 8.4 applies for each business line or trunk. Centrex CO and Centrex CO-like services (1) are provided using switches located at Telephone Company central offices and (2) link Customer main stations to the Telephone Company switch with subscriber loops.
- L) When an end user is provided an Integrated Services Digital Network/Primary Rate Interface (ISDN/PRI) under the NEC tariff of the Telephone Company, the EUCL Multi-line Business rate and the IPC Multi-line Business rate as set forth in Sections 8.3 and 8.4 is multiplied by five and applies for each such ISDN/PRI arrangement.
- M) When an end user is provided Integrated Services Digital Network/Basic Rate Interface (ISDN/BRI), the EUCL Non-Primary Residence subscriber rate as set forth in Section 8.3 is assessed for each such facility.
- N) When an end user is provided an ISDN line, the Line Port Charge (LPC) as set forth in Section 8.5 will be assessed per ISDN line. The LPC recovers the additional cost of the line card.

(N)

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Case No(s). 90-9041-TP-TRF, 08-0792-TP-ATA

Summary: Application in the matter of Communication Options, Inc. to Detariff Certain Tier 2 Services and make other changes related to the Implementation of Case No. 06-1345-TP-ORD PART 1 OF 2 electronically filed by Mrs. Pamela K Engle on behalf of Communication Options, Inc