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Renee Jenkins Docketing Division Public Utilities Commission of Ohio 180 East Broad Street Columbus, OH 43215-3793

Re: Tariff Revisions Birch Telecom of the Great Lakes, P.U.C.O No. 1 Case No. 08-819-TP-ATA TRF# 90-9134-TP-TRF

Dear Ms. Jenkins:

Please find enclosed ten (10) copies of sheet revisions as requested by Ohio Commission staff to the tariff filing for Birch Telecom of the Great Lakes, Inc. Local Exchange Tariff, case number 08-819-TP-ATA. This is in compliance with Case No. 06-1345-TP-ORD.

With this filing, Birch Communications intends to comply with the Case No. by removing bundles and toll services.

With this filing you will find the original application, Exhibit A, Exhibit B and Exhibit C. For Exhibit D – information that has been detariffed can be located at <u>www.birch.com</u>. For Exhibit E it should be noted that we will not be sending the Residential Customer Notice letter because we do not provide services to residential customers.

We request an effective date of July 1, 2008 and realize there may be requested changes from the commission.

If there are any questions associated with this filing, I can be reached at 816-300-1677 or by email at tjackson@birch.com.

Yours very truly,

Tara Jackson

Sr. Manager, Legal and Regulatory

Enclosures

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of busines rechn

Birch Communications. At your service.

# The Public Utilities Commission of Ohio TELECOMMUNICATIONS APPLICATION FORM for DETARIFFING AND RELATED ACTIONS

# Per the Commission's 09/19/07 "Implementation Order" in Case No. 06-1345-TP-ORD

(Effective: 10/01/2007 through 04/01/2008)

In the Matter of the Application of BIRCH)COMMUNICATIONS to DETARIFF SERVICES AND)FEATURES IN TARIFF P.U.C.O NO. 1)))	TRF Docket No. <u>90-9134-TP-TRF</u> Case No. <u>08</u> - <u>819</u> - <b>TP - ATA</b> NOTE: Unless you have reserved a Case No. leave the "Case No." fields BLANK.	
to Detariff Certain Tier 2 Services and make other changes		
related to the Implementation of Case No. 06-1345-TP-ORD		
Name of Registrant(s) BIRCH TELECOM OF THE GREAT LAKES, I	NC.	
DBA(s) of Registrant(s) BIRCH COMMUNICATIONS		
Address of Registrant(s) 2300 MAIN ST. SUITE 2300 KANSAS CITY	<u>Y, MO 64108</u>	
Company Web Address WWW.BIRCH.COM		
Regulatory Contact Person(s) <u>TARA JACKSON</u>	Phone <u>816-300-1677</u>	Fax <u>816-300-3350</u>
Regulatory Contact Person's Email Address TARA JACKSON@BIRC	H.COM	
Contact Person for Annual Report _ANGELA HOKE		Phone <u>816-300-1049</u>
Address (if different from above)		
Consumer Contact Information TARA JACKSON		Phone <u>816-300-1677</u>
Address (if different from above)		

# Part I – Tariffs

# Please indicate the Carrier Type and the reason for submitting this form by checking the boxes below.

NOTE: All cases are ATA process cases, tariffs are effective the day they are filed, and remain in effect unless the Commission acts to suspend.

Carrier Typ		
Business Tier 2 Services		
Residential & Business Toll Services		
Other Changes required by Rule (Describe in detail in Exhibit C)		

# Part II – Exhibits

Note that the following exhibits are required for all filings using this form.

Included	Identified As:	Description of Required Exhibit:
	Exhibit A	The existing affected tariff pages.
	Exhibit B	The proposed revised tariff pages.
	Exhibit C	Matrix or narrative summarizing all changes proposed in the application, and/or
		other information intended to assist Staff in the review of the Application.
	Exhibit D	Explanation of how the Applicant intends to comply with Rule 4901:1-6-
		05(G)(3) regarding disclosure of rates, terms, and conditions for detariffed
		services, including:
		<ul> <li>citation to the appropriate Web Page if any, in accordance with rule 4901:1-6-05(G)(4), and/or</li> </ul>
		• copy of other materials and publications to be used to comply with 4901:1-6-05(G)(3).
	Exhibit E	One-time customer notice of detariffing and related changes consistent with rule
	· ·	4901:1-06-16(B), including where customers may find the information
		regarding such services as required by rule 4901:1-6-05(G)(3).
	Exhibit F	Affidavit that the Customer Notice described in Exhibit C has been sent to
		Customers.

# **AFFIDAVIT**

# Compliance with Commission Rules and Service Standards

I am an officer/agent of the applicant corporation, Christopher J. Bunce

, and am authorized to make this statement on its behalf.

I attest that these tariffs comply with all applicable rules, including the Minimum Telephone Service Standards (MTSS) Pursuant to Chapter 4901:1-5 OAC for the state of Ohio. I understand that tariff notification filings do not imply Commission approval and that the Commission's rules, including the Minimum Telephone Service Standards, as modified and clarified from time to time, supersede any contradictory provisions in our tariff. We will fully comply with the rules of the state of Ohio and understand that noncompliance can result in various penalties, including the suspension of our certificate to operate within the state of Ohio.

I declare under penalty of perjury that the foregoing is true and correct.

Executed on June 30, 2008

at 2300 Main St. Suite 600 Kansas City, MO 64108 \*(Signature and Title)

4/30/0P (Date)

(Date)

30/08

This affidavit is required for every tariff-affecting filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.

# **VERIFICATION**

I, <u>Christopher J. Bunce</u> verify that I have utilized the Telecommunications Application Form for Detariffing and Related Actions provided by the Commission and that all of the information submitted here, and all additional information submitted in connection with this case, is true and correct to the best of my knowledge.

\*(Signature and Title)

\*Verification is required for every filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.

Send your completed Application Form, including all required attachments as well as the required number of copies, to:

Public Utilities Commission of Ohio Attention: Docketing Division 180 East Broad Street, Columbus, OH 43215-3793

Or

Make such filing electronically as directed in Case No 06-900-AU-WVR

# Exhibit A of Attachments Case No. 08-819-TP-ATA

1

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Tariff P.U.C.O. No. 1 1<sup>st</sup> Revised Sheet No. 2 Cancels Original Sheet No. 2

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Issue Date: August 6, 2007

Effective Date: August 8, 2007

Christopher J. Bunce, Vice President Legal and General Counsel Birch Telecom of the Great Lakes, Inc. In accordance with Case No. 07-738-TP-ATAW, issued June 25, 2007

Tariff P.U.C.O. No. 1 1<sup>st</sup> Revised Sheet No. 2 Cancels Original Sheet No. 2

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### Tariff P.U.C.O. No. 1 1st Revised Sheet No. 4 Cancels Original Sheet No. 4

(RT)

# **INDEX** (continued)

Issue Date: November 7, 2007

Christopher J. Bunce, Vice President Legal and General Counsel Birch Telecom of the Great Lakes, Inc. In accordance with Case No. 07-1040-TP-ATW, issued September 19, 2007

#### 4. SERVICES (continued)

# 4.2 General Exchange Services (continued)

4.2.10 Business First Bundle (1)		(NR),
Line with or without Series Completion Hunting Caller ID Call Waiting (2) Call Forwarding Call Forward Busy/Alternate Answer or Call For Hunting Three-Way Calling Remote Access to Call Forwarding 250 Minutes Long Distance Block of Time (3)	g orward/Alternate Answer with Series Completion	(AT)
A. Monthly Rates (4)		
Business First - basic line		
12-month Term Commitment 24-month Term Commitment Month-to-month, following expired term	\$46.00 \$44.00 \$50.00	
B. Early Termination Fee		
If Customer disconnects Services, or Servic other Customer breach prior to the end of the any failure by Birch, Customer will be billed fee of \$200.00 per line, including lines adde establishment. Additionally, Customer sha provided or charges previously waived in c conjunction with the Business First bundle.	he current term for any reason, except for ed on its next monthly invoice a termination ed after the initial location/account ill be billed for any credits previously connection with any promotion in	
	nission that the termination liability imposed the Commission. Customers shall be free to	

See Sheet No. 54.3 for footnotes.

Issue Date: August 6, 2007

Effective Date: August 8, 2007

Christopher J. Bunce, Vice President Legal and General Counsel Birch Telecom of the Great Lakes, Inc. In accordance with Case No. 07-738-TP-ATA, issued June 25, 2007

90-9134-TP-TRF

(NR), (AT)

# 4. SERVICES (continued)

# 4.2 General Exchange Services (continued)

4.2.10 Business First Bundle (1) (continued)

#### C. Non-recurring Charges

Class of service change	\$ 50.00
Custom work order	actual cost
Establish dual service – Basic Line	\$ 18.00
Expedited service charge	\$ 25.00
Feature add/change	\$ 10.00
Hunting add/change	\$ 10.00
Invoice change	\$ 10.00
Move, per line	\$ 70.00
Move, per additional line	\$ 20.00
Installation of new line	\$ 70.00
Installation of additional line	\$ 20.00
Transfer of service	\$ 10.00
Service change, all other, per line	\$ 10.00
Telephone number change	\$ 25.00
Telephone number search, 1 <sup>st</sup> 20 free	\$ 15.00

(NR), (AT)

See Sheet No. 54.3 for footnotes

Issue Date: August 6, 2007

Effective Date: August 8, 2007

Christopher J. Bunce, Vice President Legal and General Counsel Birch Telecom of the Great Lakes, Inc. In accordance with Case No. 07-738-TP-ATA, issued June 25, 2007 (NR), (AT)

Tariff P.U.C.O. No. 1 Original Sheet No. 54.3

4. SERVICES (continued)

4.2 General Exchange Services (continued)

4.2.10 Business First Bundle (1) (continued)

Footnotes for Business First Bundle:

 Business First bundle equipped with basic line is provided within the exchange areas set forth in Section 3.

Customer must subscribe all lines at a given location to the Business First bundle.

The installation charges as tariffed in Section 4.2.10C apply to installation of the Business First bundle.

The only features available are those set forth in Section 4.2.10. Customer may drop any of those features at conversion at no charge, and may drop or add back any of those features following conversion, subject to the feature add/change charge, as tariffed in Section 4.2.10C. Birch 3 Feature Value Package or Birch 7 Feature Value Package features packages are not available with the Business First bundle.

Business First bundle lines will automatically be blocked for 900/976 calling. The Customer may request that 900/976 access be unblocked.

Usage Sensitive Features (USF) will be included with all local lines. The USF includes Auto Redial and Call Return, for which the Customer will be charged \$.50 per usage use, with a maximum per month fee of \$4.00 per USF type.

- (2) Call Waiting not available on lines equipped with Series Completion Hunting.
- (3) The Long Distance Block of Time allotment applies to all Domestic 1+ Direct Dialed minutes of use, and pools at the Customer's location level. Overage usage rate per minute is \$.045. All Rules and Regulations found in the Company's Interexchange Tariff will apply to long distance services.

All other types of calls, (Operator Assisted Long Distance calls, OS/DA, International, Toll Free, Calling Card, etc.) will be rated at the standard rates according to the Rules and Regulations found in the Company's Interexchange Tariff.

(4) Business First bundle is initially available to new and existing Birch business Customers only with a term commitment. Once the term expires, if Customer does not sign up for a new term, the pricing will default to the month-to-month rate tariffed in 4.2.10A.

(AT)

Issue Date: August 6, 2007

Effective Date: August 8, 2007

Christopher J. Bunce, Vice President Legal and General Counsel Birch Telecom of the Great Lakes, Inc. In accordance with Case No. 07-738-TP-ATA, issued June 25, 2007

90-9134-TP-TRF

(AT)

Tariff P.U.C.O. No. 1 1<sup>st</sup> Revised Sheet No. 55 Cancels Original Sheet No. 55

#### 4. SERVICES (continued)

#### 4.3 Toll Services

This tariff section applies to Long Distance Message Telecommunications Service furnished or made available by the Company over service components located wholly within or partly within the Local Access and Transport Areas (LATAs) of the State of Ohio between two or more points within LATAs of the State of Ohio and where the respective rate centers of such points are also located in said State.

Service is furnished subject to the availability of the service components required. The Company will determine which of those components shall be used and made modifications to those components at its option.

4.3.1 Two-Point Service

A. Operator Services

**Description** 

Station-to-Station Service Calling Card Non-Automated Semi-Automated Fully Automated Collect Non-Automated Semi-Automated **Fully Automated** Billed to a Third Number Non-Automated Semi-Automated Fully Automated Sent-Paid Non-Automated Semi-Automated Person-to-Person Service Non-Automated Semi-Automated

Other Services Line Status Verification (1) Busy Interrupt (1) (RT)

(RT)

(1) The operator will inform the requesting caller of the charge for this service.

Issue Date: August 6, 2007

Effective Date: August 8, 2007

Christopher J. Bunce, Vice President Legal and General Counsel Birch Telecom of the Great Lakes, Inc. In accordance with Case No. 07-738-TP-ATA, issued June 25, 2007

90-9134-TP-TRF

- 4. SERVICES (continued)
  - 4.5 <u>Miscellaneous Services</u> (continued)

4.5.7 Birchual Office Services

Birchual Office Service is a service whereby calls placed to a business customer's telephone number (the Birchual Office number) in one exchange are automatically forwarded to a telephone number (the terminating number) in another exchange. The Birchual Office number does not involve telephone equipment, a physical location, or manual input to initiate the forwarding of calls to the terminating number. When a Birchual Office number is called, it is intercepted at the local central office and automatically routed to whatever terminating number the customer designates. The forwarded calls can be local or toll, depending on the type of service to which the customer subscribes. The Birchual Office customer is responsible for any local usage or toll charges incurred between the customer's Birchual Office number and the terminating number. The Birchual Office number includes one path, which allows for one call to be forwarded at a time. Additional paths can be ordered to allow additional calls to be forwarded simultaneously. Birchual Office Service is available to Birch business customers only.

Birchual Office Service is available in the following packages:

- Local Birchual Office Service
- Long Distance Birchual Office Service

A. Local Birchual Office Service

- The Birchual Office number and the terminating number are within the same local calling area.
- Unlimited local calling will be allowed between the Birchual Office number and the terminating number.

Mont	hly Rate Servic	e Charge (1)
Local Birch <i>ual</i> Office, with one path \$25 Additional Local Path 25		5.00 5.00

(AT) (NR)

(AT) (NR)

See Sheet No. 65.3 for footnotes

Issue Date: August 6, 2007

Effective Date: August 8, 2007

Christopher J. Bunce, Vice President Legal and General Counsel Birch Telecom of the Great Lakes, Inc. In accordance with Case No. 07-738-TP-ATA, issued June 25, 2007

#### 4. SERVICES (continued)

4.5 Miscellaneous Services (continued) (AT)4.5.7 Birchual Office Services (continued) (NR) B. Long Distance Birchual Office Service (2)(3) The Birchual Office number and the terminating number are not within the same a. local calling area and the Birchual Office number forwards to the terminating number outside of the local calling area. b. Applicable toll charges will be incurred. Service Charge Monthly Rate (1)Long Distance Birchual Office, with one path \$15.00 \$25.50 Additional Long Distance Path 25.5015.00 C. Regulations 1. A Birchual Office number cannot terminate on a public or semi-public service (coin telephone). 2. Birchual Office Service does not provide caller identification of the originating number to the terminating number. 3. A Birchual Office number is not suitable for data transmission. The Birchual Office path is not released when the call is forwarded. 4. 5. Birchual Office Service is subject to the availability of facilities. Birchual Office Service cannot be suspended (vacation service). 6. Calls will only be allowed to be forwarded to a business line. 7. Collect and third-party calls will be billed to the Birchual Office number. 8. 9. Custom calling features are not available on a Birchual Office number. 10. The Birchual Office number cannot terminate to another such number, whether a Birchual Office number or the same such service of another service provider. 11. Call Forward Variable should not be offered on the terminating line. Customers are allowed to have Call Forward Busy/No Answer on the terminating number for voice mail purposes. 12. Birchual Office can terminate to a distinctive ring number. The distinctive ring number must be different than the Birchual Office number. 13. Birchual Office may only be used for the communications of a single end use. It (AT)may not be used to aggregate the long distance communications of multiple end (NR) users for resale or to provision communications services for others.

See Sheet No. 65.3 for footnotes.

Issue Date: August 6, 2007

Effective Date: August 8, 2007

Christopher J. Bunce, Vice President Legal and General Counsel Birch Telecom of the Great Lakes, Inc. In accordance with Case No. 07-738-TP-ATA, issued June 25, 2007

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## 5. PRICE LIST (continued)

5.2 <u>General Exchange Services</u> (continued)

5.2.9 (RT)

(RT)

## 5.3 Toll Services

This tariff section applies to Long Distance Message Telecommunications Service furnished or made available by the Company over service components located wholly within or partly within the Local Access and Transport Areas (LATAs) of the State of Ohio between two or more points within LATAs of the State of Ohio and where the respective rate centers of such points are also located in said State.

Service is furnished subject to the availability of the service components required. The Company will determine which of those components shall be used and made modifications to those components at its option.

Issue Date: November 7, 2007

Effective Date: November 9, 2007

Christopher J. Bunce, Vice President Legal and General Counsel Birch Telecom of the Great Lakes, Inc. In accordance with Case No. 07-1040-TP-ATW, issued September 19, 2007

90-9134-TP-TRF

- 5. PRICE LIST (continued)
  - 5.3 <u>Toll Services</u> (continued)
    - 5.3.1 Two-Point Service
      - A. Operator Service Charges

Description	Rate	
Station-to-Station Service		
Calling Card		
Non-Automated	\$1.65	
Semi-Automated	1.65	
Fully Automated	.45	
Collect		
Non-Automated	\$2.75	(NR)
Semi-Automated	2.75	(NR)
Fully Automated	2.75	(NR)
Billed to a Third Number		()
Non-Automated	\$2.25	(NR)
Semi-Automated	2.25	(NR)
Fully Automated	2.25	(NR)
Sent-Paid		
Non-Automated	\$2.75	(NR)
Semi-Automated	2.75	(NR)
Person-to-Person Service		
Non-Automated	\$3.00	
Semi-Automated	3.00	
Other Services		
Line Status Verification	\$5.25	(NR)
Busy Interrupt	5.50	(NR)

### 5.4 Directory Services

5.4.1 Directory Listings

Listings are regularly provided in connection with all classes of Exchange Service, unless the customer subscribes to Nonpublished or Nonlisted Service. The contract period for directory listings where the listing is printed in the directory is the directory period. Where the listing has not been printed in the directory, the period is one month.

A. Primary Listings

One listing, termed the Primary Listing, is provided without charge. One copy of the telephone directory for the service area in which Customer is a subscriber will be delivered to Customer within 10 days after service is installed.

Issue Date: August 6, 2007

Christopher J. Bunce, Vice President Legal and General Counsel Birch Telecom of the Great Lakes, Inc. In accordance with Case No. 07-738-TP-ATA, issued June 25, 2007 Exhibit B – Revised Sheets Exhibit C – Explanation of Changes Case No. 08-819-TP-ATA

Sheets:

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3	3rd Revised	Removing text from Index
4	2nd Revised	Removing text from Index
54.1	1st Revised	Removing Business First Bundle
54.2	1st Revised	Removing Business First Bundle
54.3	1st Revised	Removing Business First Bundle
55	2nd Revised	Removing text under 4.3 Toll Services
65.1	1st Revised	Removing text under Birchual Office Services
65.2	1st Revised	Removing text under Birchual Office Long Distance Services
79	2nd Revised	Removing text from price list and toll services
80	2nd Revised	Removing text from price list and toll services

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Tariff P.U.C.O. No. 1 2<sup>nd</sup> Revised Sheet No. 2 Cancels 1<sup>st</sup> Revised Sheet No. 2

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Effective Date: July 1, 2008

Christopher J. Bunce, Vice President Legal and General Counsel Birch Telecom of the Great Lakes, Inc. In accordance with Case No. 08-819--TP-ATA, issued June 30, 2008 90-9134-TP-TRF

#### BIRCH TELECOM OF THE GREAT LAKES, INC.

Local Exchange Services

Tariff P.U.C.O. No. 1 3rd Revised Sheet No. 3 Cancels 2nd Revised Sheet No. 3

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Christopher J. Bunce, Vice President Legal and General Counsel Birch Telecom of the Great Lakes, Inc. In accordance with Case No. 08-819-TP-ATA, issued June 30, 2008

#### Tariff P.U.C.O. No. 1 2nd Revised Sheet No. 4 Cancels 1st Revised Sheet No. 4

. (RT)

(RT) (RT)

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Issue Date: July 1, 2008

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(RT)

(RT) (RT)

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Issue Date: July 1, 2008

Christopher J. Bunce, Vice President Legal and General Counsel Birch Telecom of the Great Lakes, Inc. In accordance with Case No. 08-819-TP-ORD, issued June 30, 2008

- 4. SERVICES (continued)
  - 4.2 General Exchange Services (continued)

4.2.9 (RT)

(RT)

(RT)

Issue Date: July 1, 2008

Effective Date: July 1, 2008

Christopher J. Bunce, Vice President Legal and General Counsel Birch Telecom of the Great Lakes, Inc. In accordance with Case No. 08-819-TP-ATA, issued June 30, 2008

90-9134-TP-TRF

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#### 4. SERVICES (continued)

4.2 General Exchange Services (continued)

4.2.10 Business First Bundle (1) (RT)

(1) Business Bundle no longer offered via tariff after July 1, 2008. See <u>www.birch.com</u> for product terms. (AT)

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Effective Date: July 1, 2008

Christopher J. Bunce, Vice President Legal and General Counsel Birch Telecom of the Great Lakes, Inc. In accordance with Case No. 08-819-TP-ATA, issued June 30, 2008

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(RT)

# 4. SERVICES (continued)

4.2 General Exchange Services (continued)

4.2.10 Business First Bundle (1) (continued)

(RT)

(1) Business Bundle no longer offered via tariff after July 1, 2008. See <u>www.birch.com</u> for product terms. (AT)

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### 4. SERVICES (continued)

# 4.2 General Exchange Services (continued)

4.2.10 Business First Bundle (1) (continued)

(RT)

(1) Business Bundle no longer offered via tariff after July 1, 2008. See <u>www.birch.com</u> for product terms. (AT)

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# 4. SERVICES (continued)

4.3 Toll Services (1)

(RT)

(1) Toll Services no longer offered via tariff after July 1, 2008. See www.birch.com for product terms.

(AT)

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4. SERVICES (continued)

4.5 <u>Miscellaneous Services</u> (continued)

4.5.7 Birchual Office Services

Birchual Office Service is a service whereby calls placed to a business customer's telephone number (the Birchual Office number) in one exchange are automatically forwarded to a telephone number (the terminating number) in another exchange. The Birchual Office number does not involve telephone equipment, a physical location, or manual input to initiate the forwarding of calls to the terminating number. When a Birchual Office number is called, it is intercepted at the local central office and automatically routed to whatever terminating number the customer designates. The forwarded calls can be local or toll, depending on the type of service to which the customer subscribes. The Birchual Office customer is responsible for any local usage or toll charges incurred between the customer's Birchual Office number and the terminating number. The Birchual Office number includes one path, which allows for one call to be forwarded at a time. Additional paths can be ordered to allow additional calls to be forwarded simultaneously. Birchual Office Service is available to Birch business customers only.

Birchual Office Service is available in the following packages: • Local Birchual Office Service\*

A. Local Birchual Office Service

- The Birchual Office number and the terminating number are within the same local calling area.
- Unlimited local calling will be allowed between the Birch*ual* Office number and the terminating number.

,	Monthly Rate	Service Charge (1)
Local Birchual Office, with one path	\$25.50	\$15.00
Additional Local Path	25.50	15.00

\* Toll Birchual Office no longer offered via tariff after July 1, 2008. See <u>www.birch.com</u> for product terms. (AT) See Sheet No. 65.3 for footnotes

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- 4. SERVICES (continued)
  - 4.5 <u>Miscellaneous Services</u> (continued)
    - 4.5.7 Birchual Office Services (continued)
    - B. Long Distance Birchual Office Service \*

(RT)

(RT)

### C. Regulations

- 1. A Birchual Office number cannot terminate on a public or semi-public service (coin telephone).
- 2. Birchual Office Service does not provide caller identification of the originating number to the terminating number.
- 3. A Birchual Office number is not suitable for data transmission.
- 4. The Birchual Office path is not released when the call is forwarded.
- 5. Birchual Office Service is subject to the availability of facilities.
- 6. Birchual Office Service cannot be suspended (vacation service).
- 7. Calls will only be allowed to be forwarded to a business line.
- 8. Collect and third-party calls will be billed to the Birchual Office number.
- 9. Custom calling features are not available on a Birchual Office number.
- 10. The Birchual Office number cannot terminate to another such number, whether a Birchual Office number or the same such service of another service provider.
- 11. Call Forward Variable should not be offered on the terminating line. Customers are allowed to have Call Forward Busy/No Answer on the terminating number for voice mail purposes.
- 12. Birchual Office can terminate to a distinctive ring number. The distinctive ring number must be different than the Birchual Office number.
- 13. Birchual Office may only be used for the communications of a single end use. It may not be used to aggregate the long distance communications of multiple end users for resale or to provision communications services for others.

\* Toll Birchual Office no longer offered via tariff after July 1, 2008. See <u>www.birch.com</u> for product terms.

(AT)

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Tariff P.U.C.O. No. 1 2nd Revised Sheet No. 79 Cancels 1st Revised Sheet No. 79

- 5. PRICE LIST (continued)
  - 5.2 General Exchange Services (continued)

5.3 Tall Services\*

(RT)

(RT)

\* Toll Service no longer offered via tariff after July 1, 2008. See www.birch.com for product terms.

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90-9134-TP-TRF

BIRCH TELECOM OF THE GREAT LAKES, INC.

Local Exchange Services

Tariff P.U.C.O. No. 1 2nd Revised Sheet No. 80 Cancels 1st Revised Sheet No. 80

- 5. PRICE LIST (continued)
  - 5.3 Toll Services (continued)\*

(RT)

(RT)

#### 5.4 Directory Services

5.4.1 Directory Listings

Listings are regularly provided in connection with all classes of Exchange Service, unless the customer subscribes to Nonpublished or Nonlisted Service. The contract period for directory listings where the listing is printed in the directory is the directory period. Where the listing has not been printed in the directory, the period is one month.

A. Primary Listings

One listing, termed the Primary Listing, is provided without charge. One copy of the telephone directory for the service area in which Customer is a subscriber will be delivered to Customer within 10 days after service is installed.

\* Toll Service no longer offered via tariff after July 1, 2008. See <u>www.birch.com</u> for product terms.

(AT)

Issue Date: July 1, 2008

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