

NC

**FILE**



Telecom Management, Inc. d/b/a Pioneer Long Distance  
583 Warren Avenue • Portland • Maine • 04103  
Phone: (207) 774-9500 • Fax: (207) 774-9508  
[www.pioneertelephone.com](http://www.pioneertelephone.com)

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June 27, 2008

PUBLIC UTILITIES COMMISSION OF OHIO  
ATTN: DOCKETING DIVISION  
180 E BROAD ST  
COLUMBUS OH 43215-3793

RECEIVED-DOCKETING DIV  
2008 JUN 30 PM 2:12  
PUCO

RE: Telecom Management, Inc. d/b/a Pioneer Long Distance (Pioneer)  
Detariffing Application and Documentation

Dear Docketing Division:

08-814-TP-ATA

I have enclosed Pioneer's Detariffing Application and supporting documents.

Please contact me if you have questions or need additional information.

Sincerely,

Kevin Photiades  
Regulatory Manager  
[regulatory@pioneertelephone.com](mailto:regulatory@pioneertelephone.com)

This is to certify that the images appearing are an  
accurate and complete reproduction of a case file  
document delivered in the regular course of business  
Technician \_\_\_\_\_ Date Processed 6/30/08

**The Public Utilities Commission of Ohio**  
**TELECOMMUNICATIONS APPLICATION FORM for**  
**DETARIFFING AND RELATED ACTIONS**

Per the Commission's 09/19/07 "Implementation Order" In Case No. 06-1345-TP-ORD  
(Effective: 10/01/2007 through 04/01/2008)

In the Matter of the Application of Telecom Management, Inc. )  
) )  
) )

TRF Docket No. 90-\_\_\_\_

Case No. \_\_\_\_ - \_\_\_\_ - **TP - ATA**

NOTE: Unless you have reserved a Case No. leave the "Case No." fields BLANK.

to Detariff Certain Tier 2 Services and make other changes related to the Implementation of Case No. 06-1345-TP-ORD

Name of Registrant(s) Telecom Management, Inc.

DBA(s) of Registrant(s) Pioneer Long Distance

Address of Registrant(s) 583 Warren Ave., Portland ME 04103

Company Web Address http://www.pioneertelephone.net

Regulatory Contact Person(s) Kevin Photiades, Regulatory Manager

Phone (207) 774-9500

Fax (207) 774-9508

Regulatory Contact Person's Email Address regulatory@pioneertelephone.com

Contact Person for Annual Report Kevin Photiades

Phone (207) 774-9500

Address (if different from above) \_\_\_\_\_

Consumer Contact Information Donald Hendrix, Customer Service Manager

Phone (207) 774-9500

Address (if different from above) \_\_\_\_\_

**Part I – Tariffs**

Please indicate the Carrier Type and the reason for submitting this form by checking the boxes below.

NOTE: All cases are ATA process cases, tariffs are effective the day they are filed, and remain in effect unless the Commission acts to suspend.

Carrier Type	<input type="checkbox"/> ILEC	<input type="checkbox"/> CLEC	<input type="checkbox"/> CTS
Business Tier 2 Services	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Residential & Business Toll Services	<input type="checkbox"/>	X	<input type="checkbox"/>
Other Changes required by Rule (Describe in detail in Exhibit C)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**Part II – Exhibits**

Note that the following exhibits are required for all filings using this form.

Included	Identified As:	Description of Required Exhibit:
<input checked="" type="checkbox"/>	Exhibit A	The existing affected tariff pages.
<input checked="" type="checkbox"/>	Exhibit B	The proposed revised tariff pages.
<input checked="" type="checkbox"/>	Exhibit C	Matrix or narrative summarizing all changes proposed in the application, and/or other information intended to assist Staff in the review of the Application.
<input checked="" type="checkbox"/>	Exhibit D	Explanation of how the Applicant intends to comply with Rule 4901:1-6-05(G)(3) regarding disclosure of rates, terms, and conditions for detariffed services, including: <ul style="list-style-type: none"> <li>citation to the appropriate Web Page if any, in accordance with rule 4901:1-6-05(G)(4), and/or</li> <li>copy of other materials and publications to be used to comply with 4901:1-6-05(G)(3).</li> </ul>
<input checked="" type="checkbox"/>	Exhibit E	One-time customer notice of detariffing and related changes consistent with rule 4901:1-06-16(B), including where customers may find the information regarding such services as required by rule 4901:1-6-05(G)(3).
<input checked="" type="checkbox"/>	Exhibit F	Affidavit that the Customer Notice described in Exhibit <del>E</del> has been sent to Customers. E

**Part III – Attestation**

**Registrant hereby attests to its compliance with pertinent entries and orders issued by the Commission.**

**AFFIDAVIT**

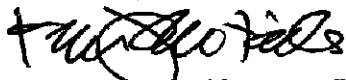
***Compliance with Commission Rules and Service Standards***

I am an agent of the applicant corporation, Telecom Management, Inc., and am authorized to make this statement on its behalf.  
(Name)

I attest that these tariffs comply with all applicable rules, including the Minimum Telephone Service Standards (MTSS) Pursuant to Chapter 4901:1-5 OAC for the state of Ohio. I understand that tariff notification filings do not imply Commission approval and that the Commission's rules, including the Minimum Telephone Service Standards, as modified and clarified from time to time, supersede any contradictory provisions in our tariff. We will fully comply with the rules of the state of Ohio and understand that noncompliance can result in various penalties, including the suspension of our certificate to operate within the state of Ohio.

I declare under penalty of perjury that the foregoing is true and correct.

Executed on (Date) 6/26/08 at (Location) Portland, Maine



\*(Signature and Title) Kevin Photiades, Regulatory Mgr (Date) 6/26/08

- This affidavit is required for every tariff-affecting filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.

**VERIFICATION**

I, Kevin Photiades

verify that I have utilized the Telecommunications Application Form for Detariffing and Related Actions provided by the Commission and that all of the information submitted here, and all additional information submitted in connection with this case, is true and correct to the best of my knowledge.

\*(Signature and Title) Kevin Photiades, Regulatory Manager



(Date) 6/26/08

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\*Verification is required for every filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.

***Send your completed Application Form, including all required attachments as well as the required number of copies, to:***

**Public Utilities Commission of Ohio  
Attention: Docketing Division  
180 East Broad Street, Columbus, OH 43215-3793**

***Or***

***Make such filing electronically as directed in Case No 06-900-AU-WVR***

**EXHIBIT A**

**EXISTING AFFECTED TARIFF PAGES**

**Telecom Management, Inc. d/b/a Pioneer Long Distance, Inc.**  
P.U.C.O. NO. 1

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## CHECK SHEET (CONT'D)

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EFFECTIVE: February 16, 2007

Issued under authority of the Public Utilities Commission of Ohio,  
Dated February 16, 2007, in Case No.07-36-TP-ACE  
Kevin Photiades, Regulatory Manager  
583 Warren Ave., Portland, ME 04103

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## CHECK SHEET (CONT'D)

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**APPLICATION OF TARIFF**

This tariff sets forth the service offerings, rates, terms and conditions applicable to the furnishing of intrastate communications services by Telecom Management, Inc. d/b/a Pioneer Long Distance, Inc. to Customers within the service areas defined herein. This tariff is effective for local exchange services only where an approved interconnection agreement exists with the incumbent LEC currently serving such area.

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**2. Regulations (Cont'd)**

**2.5 Payment Arrangements**

**2.5.1 Payment for Service**

The Customer is responsible for payment of all charges for service and facilities furnished by the Company to the Customer or its Joint or Authorized Users.

**2.5.1.1 Taxes:** The Customer is responsible for the payment of all state, local and 911 taxes, surcharges, utility fees, or other similar fees for which the end user is directly responsible and that may be levied by a governing body or bodies in conjunction with or as a result of a service furnished under a tariff on file with the Public Utilities Commission of Ohio. These charges may appear as separate line items on the customer's bill, as opposed to being included in the rates contained in a tariff. Any such line item charges will be reflected in the Company's tariff. The Company shall not assess separately any taxes, fees or surcharges, other than government-approved sales taxes imposed directly on the end users, without seeking Commission approval under the appropriate local competition procedures required by the Commission. The Company shall comply with the Commission procedures by sending notice to all customers informing them of the new line item charges.

**2.5.2 Billing and Collection of Charges**

Bills will be rendered monthly to Customers. All billing and collection procedures will comply with MTSS 4901:1-5-15.

**2.5.2.1** All service, installation, monthly Recurring Charges and Non-Recurring Charges are due and payable upon receipt but no sooner than 14 days from the postmark on the bill.

**2.5.2.2** The Company shall present bills for Recurring Charges monthly to the Customer, in advance of the month which service is provided. Usage charges will be billed in arrears.

**2.5.2.3** For new customers or existing customers whose service is disconnected, the charge for the fraction of the month in which service was furnished will be calculated on a pro rata basis. For this purpose, every month is considered to have 30 days.

**2.5.2.4** Amounts not paid within 30 days after the date of invoice, but no sooner than 14 days after the postmark on the bill, are considered past due.

**2.5.2.5** Checks with insufficient funds or non-existing accounts will be assessed as follows, except as may be waived under appropriate circumstances:

Max.  
\$25.00

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P.U.C.O. NO. 1

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**2. Regulations (Cont'd)**

**2.5 Payment Arrangements (Cont'd)**

**2.5.3 Disputed Bills**

The Customer shall notify the Company of any disputed items on a bill by calling 1-866-578-2626 or by writing to Telecom Management, Inc. d/b/a Pioneer Long Distance, Inc., Customer Service Center, 583 Warren Ave., Portland, ME 04103. If the Customer and the Company are unable to resolve the dispute to their mutual satisfaction, the Customer may file a complaint with the PUCO in accordance with the Commission's rules of procedure at the following address:

In the event that the Company is unable to resolve a disputes properly brought to its attention, the Customer may direct the complaint to the attention of the Public Utilities Commission of Ohio as follows:

Public Utilities Commission of Ohio  
180 East Broad Street  
Columbus, OH 43215  
1-800-686-7826 (toll free)

2.5.3.1 The date of the dispute shall be the date the Company receives sufficient notification to enable it to investigate the dispute. The date of the resolution is the date the Company completes its investigation and notifies the Customer of the disposition of the dispute.

**2.5.4 Advance Payments**

The Company may require a Customer to make an Advance Payment for special construction before a specific services or facility is furnished. The Advance Payment will not exceed an amount equal to the Non-Recurring Charge(s) for special construction for the service or facility. The advance payment will be credited to the Customer's initial bill.

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**2. Regulations (Cont'd)**

**2.5 Payment Arrangements (Cont'd)**

**2.5.5 Deposits (contd.)**

**2.5.5.2** A deposit may be required in addition to an advance payment.

**2.5.5.3** When a service or facility is discontinued, the amount of a deposit, if any, will be applied to the Customer's account and any credit balance remaining will be refunded within 45 days from the date of termination. Before the service or facility is discontinued, the Company may, at its option, return the deposit or credit it to the Customer's account.

**2.5.5.4** Deposits held will accrue interest at a rate specified by the PUCO in Rule 4901: 1-17-05 of the Ohio Administrative Code and will be refunded to the customer after twelve consecutive months of payment.

**2.5.6 Denial or disconnection of local and toll service.**

Carrier may discontinue service or cancel an application for service without incurring any liability as follows:

A. For nonpayment of toll services in accordance with 4901:1-5-17(B).

B. For nonpayment of local service in accordance with 4901:1-5-17(A).

C. With prior notice in cases not involving nonpayment as set forth in Rule 4901:1-5-17(D) and (E).

B. Without prior notice in cases not involving nonpayment as forth in Rule 4901:1-5-17(G).

C. Payment schedule and disconnection procedures for nonpaymnet will comply with Rule 4901:1-5-17(K).

D. The Company will follow the procedures for reconnection of service provided in Rules 4901:1-5-17(M).

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**2. Regulation (Cont'd)**

**2.6 Subscriber Billing Adjustments.**

- 2.6.1 The Company's terms and conditions for applying subscriber credits due to extended out-of-service conditions are set forth in Rule 4901:1-6-16(A) and (B).
- 2.6.2 The Company's terms and conditions for applying subscriber credits due to failure to install new service in a timely fashion are set forth in Rules 4901:1-5-16(D) and (E).
- 2.6.3 The Company's terms and conditions for applying subscriber credits due to omission of a directory listing are set forth in Rules 4901:1-5-16(F).
- 2.6.4 The Company's terms and conditions for providing subscriber refunds for prior overcharges and collecting for prior undercharges are as set forth in Rule 4901:1-5-16(G).
- 2.6.5 The Company's terms and conditions for credit exceptions are set forth in Rule 4901:1-5-16(A)(1)(2)(3)(4), (C), (D)(1)(2)(3)(4), and (E)(3).

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**2. Regulations (Cont'd)**

**2.7 Cancellation of Service**

**2.7.1. Cancellation of Application for Service**

**2.7.1.1** When a contract basis customer cancels an application for service prior to the start of service or prior to any special construction, no charges will be imposed except for those specified below:

Where the Company has notified a contract basis customer or prospective customer of the possibility that special expenses may be incurred in connection with provisioning their contracted service, and then the Company does incur such expenses, the contract customer will be responsible for the expenses incurred. Expenses could include special construction, or where special arrangements of facilities or equipment have begun before the Company received a cancellation notice. The charge will be equal to the costs actually incurred, less net salvage.

**2.7.2 Cancellation of Service by the Customer**

If a contract basis business Customer cancels a Service Order or terminates a services before the completion of the term for any reason whatsoever other than a service interruption (as defined in 2.6.1 above), Customer agrees to pay to Company the following sums which shall become due and owing as of the effective date of the cancellation or termination and be payable within the period set forth in 2.5.2: all costs, fees and expenses reasonable incurred in connection with (1) All Non-Recurring Charges reasonably expended by Company to establish service to Customer, plus (2) any disconnection, early cancellation or termination charges reasonably incurred and paid to third parties by Company on behalf of Customer, plus (3) all Recurring Charges specified in the applicable Service Order tariff for the balance of the then current term or as may be pro-rated in the absence of a term contract.

Commission approval of this provision does not constitute a determination of the reasonableness of termination liability.

**2.8 Transfers and Assignments**

Neither the Company nor the Customer may assign or transfer its rights or duties in connection with the services and facilities provided by the Company without the written consent of the other party, except that the Company may assign its rights and duties (a) pursuant to any sale or transfer of substantially all the assets of the Company; or (b) pursuant to any financing, merger or reorganization of the Company.

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**4. Long Distance Service**

Outbound dialing is achieved by customer's telephone lines being programmed by the local telephone company (LEC) to automatically route 1+ calls to the Company's network or by the customer dialing an access code issued by the Company.

**5. Private Line Services**

Private Line service is an interLATA high-speed digital communications service using a physical fiber optic connection between two intrastate locations. Private Lines are non-switchable connections that can provide a constant and committed availability of capacity (for a single Customer) on a transmission path only between fixed, customer-specified locations. Private Line transmission speeds range from the DS-0 level up to and including OC-n speeds. Provision of Private Line circuits are subject to facilities and capacity availability.

**DS1 Service:** is a dedicated, high capacity, full duplex channel with a line speed of 1.544 Mbps isochronous serial data having a line signal format of either Alternate Mark Inversion (AMI) or Binary 8 Zero Substitution (B8ZS) and either Superframe (D4) or Extended Superframe formats. DS1 Service has the equivalent capacity of 24 Voice Grade (VG) services or 24 DS0 Services. AMI can support 24 each 56 Kbps channels and B8ZS can support 24 each 64 Kbps channels.

**DS3 Service:** is a dedicated, high capacity, full duplex channel with a line speed of 44, 736 Mbps isochronous serial data having a line code of bipolar with three zero substitution (B8ZS). DS3 Service has the equivalent capacity of 28 DS1 Services at 1.54 Mbps or 672 Voice Grade (VG) services or 672 DS0 Services at 56/64 Kbps.

**OC3 Service:** is a SONET level of transmission speed. It is capable of transporting three DS3 signals, which is equal to 255.520 Mbps.

**OC12 Service:** is a SONET level of transmission speed. It is capable of transporting twelve DS3 signals, which is equal to 622.08 Mbps.

**OC48 Service:** is a SONET level of transmission speed capable of transporting forty-eight DS3 signals, which is equal to 2.488 Gbps.

The Company shall invoice the Customer on a monthly basis at the Customer's designated location in accordance with the following schedule: (i) one (1) month in advance for all recurring MRC charges due under this Agreement, in addition to the retroactive billing for the first billing invoice of a service; and (ii) in the month preceding the applicable usage (i.e. month of contract execution) for all NRC charges. Failure of the Company to timely invoice the Customer for any amounts due hereunder shall not be deemed a waiver by the Company of its rights to payment for such charges.

Rates set forth herein for services requiring dedicated access do not include access and access-related charges (including, without limitation, installation charges, inside wiring charges assessed by the local exchange carrier ("LEC"), construction charges assessed by the LEC and distance and termination charges assessed by the LEC). Therefore access and access related charges are additional charges.

Private Line Rates and Charges described in this tariff are based on the commitment of the Customer to utilize the Private Line circuits or facility for a specified minimum period of time. Therefore, notwithstanding anything in this tariff to the contrary and in addition to other charges set forth in the tariff, the Customer will be billed and required to pay all rates, fees and charges which accrue for each circuit and for all associated local access during the entire Circuit Minimum Service Term applicable to each circuit plus all NRC charges applicable to such circuit that were previously waived, regardless of whether or not Customer utilizes all or any part of such circuit during all or any part of the Circuit Minimum Service Term applicable to the circuit.

The Circuit Minimum Service Term shall be a minimum period of one (1) year, beginning from the date of service order fulfillment.

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**PRICE LIST****2. Non-Recurring Charges**

	<u>Business</u> <u>NRC</u>	<u>NRC</u>	<u>Residence</u>
Exchange Access Line, per line	\$49.75	\$25.70	
Service Charge	\$12.25	\$12.25	

**3. Custom Calling Service Features**

Charges per line:

	<u>Business</u>		<u>Residence</u>	
	<u>MRC</u>	<u>NRC</u>	<u>MRC</u>	<u>NRC</u>
Call Forwarding (CF) Variable	\$5.00	\$8.50	\$4.00	\$8.50
CF Anywhere	\$7.00	\$8.50	\$5.00	\$8.50
CF Don't Answer	\$3.00	\$8.50	\$1.75	\$8.50
CF Busy Line	\$3.00	\$8.50	\$1.75	\$8.50
Call Waiting	\$5.75	\$8.50	\$6.00	\$8.50
Call Waiting Deluxe	\$5.75	\$8.50	\$6.00	\$8.50
Three-way Calling	\$4.00	\$8.50	\$4.00	\$8.50
Speed Calling - 8 number	\$4.00	\$8.50	\$4.00	\$8.50
Speed Calling - 30 number	\$4.00	\$8.50	\$4.00	\$8.50
Call Transfer	\$4.00	\$8.50	\$4.00	\$8.50
Talking Call Waiting	N/A	-	\$3.00	\$8.50
Message Waiting Indicator	\$0.25	\$8.50	\$0.25	\$8.50
Distinctive Ring				
1 number	\$4.00	\$8.50	\$4.00	\$8.50
2 numbers	\$4.00	\$8.50	\$4.00	\$8.50

Pay Per Use

	<u>Business</u>	<u>Residential</u>
Three-way Calling	\$0.95	\$0.95

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**PRICE LIST****4. Advanced Custom Calling Features**

	<u>Business</u>			<u>Residence</u>	
	<u>MRC</u>	<u>NRC</u>		<u>MRC</u>	<u>NRC</u>
Repeat Dialing	\$4.00	\$8.50		\$4.00	\$8.50
Priority Call	\$4.00	\$8.50		\$4.00	\$8.50
Priority Forward	\$4.00	\$8.50		\$4.00	\$8.50
Call Block	\$4.00	\$8.50		\$4.00	\$8.50
Call Return	\$4.00	\$8.50		\$4.00	\$8.50
Caller ID	\$8.00	\$8.50		\$7.00	\$8.50
Per Call Number Privacy	N/C	N/A		N/C	N/A
Per Line Number Privacy					
Each non-published line, on request	N/C	\$6.50		N/C	\$6.50
Each line other than non-published	\$1.00	\$6.50		\$1.00	\$6.50
Call Trace	N/A	\$8.50		N/C	\$6.50
Calling Name (w/ ACR)	\$8.00	\$8.50		\$7.00	\$8.50
Calling Name and Number (w/ ACR)		\$8.00	\$8.50		\$7.00
Anonymous Call Rejection (ACR)	\$4.00	\$8.50		\$4.00	\$8.50
Reveal Privacy Management	\$4.00	\$8.50		\$4.00	\$8.50
Quiet Time	N/A	N/A		\$4.00	\$8.50

**Pay Per Use**

	<u>Business</u>	<u>Residential</u>
Repeat Dialing	\$0.95	\$0.95
Call Return	\$0.95	\$0.95
Call Trace, successful	\$1.50	\$1.50

**5. Directory Assistance**

Each call to Directory Assistance will be charged as follows:

	<u>Per Call</u>
Local DA	\$0.50

**6. Dishonored Check Charge**

\$20.00 per occurrence.

**7. Directory Listings**

	<u>NRC</u>	<u>MRC</u>
Additional Listing	\$12.37	\$4.50
Non-published	\$12.37	\$1.96

**8. Customer Requested Call Blocking**

Charge waived for residence customers. Charge waived for nonresidence customers when ordered at the same time access line established or transferred, or during the 60-day period after inception of service.

	<u>Business</u>	<u>Residence</u>
Per line, per request	\$11.80	\$11.80

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**PRICE LIST****9. Outbound 1+ and Inbound 8XX Service**

<b>Plan Name</b>	<b><u>TalkCents</u></b>	<b><u>HomeUSA</u></b>	<b><u>BizSaver</u></b>
Rate Per Minute:	\$0.049	\$0.045	\$0.049
Initial Billing Increment:	6 seconds	60 seconds	6 seconds
Additional Billing Increments:	6 seconds	60 seconds	6 seconds
8XX Number Monthly Fee:	\$0.490	\$0.490	\$0.490
Monthly Usage Requirement:	\$15.00	\$15.00	4+ lines
Low Usage Fee *	\$0.99	\$0.99	\$0.99

The rate per minute stated above reflects an automatic fifty-percent (50%) discounted rate which remains in effect unless and until the customer becomes delinquent in payment of the account. If an account becomes delinquent, the fifty-percent (50%) discount is null and void and the customer will be charged at the full rate per minute for all future calls.

\* Applies when monthly usage falls below the monthly usage requirements stated above for the applicable plan. Low usage fees are waived for customers utilizing online billing.

**10. Travel/Calling Card Rates**

\$0.119 per minute.

Billed in 6 second increments or 60 second increments depending on the long distance plan customer is signed up for.

ISSUED: January 16, 2007

EFFECTIVE: February 16, 2007

Issued under authority of the Public Utilities Commission of Ohio,  
Dated February 16, 2007, in Case No.07-36-TP-ACE  
Kevin Photiades, Regulatory Manager  
583 Warren Ave., Portland, ME 04103



**Telecom Management, Inc. d/b/a Pioneer Long Distance, Inc.**

P.U.C.O. NO. 1

---

**PRICE LIST**

11. **Directory Assistance**  
\$1.25 per call.
12. **Late Payment Penalty**  
Customers will be charged 1.5% of any amounts owed to the Company beyond the due date as set forth within this tariff.
13. **Dishonored Check Charge**  
All customers issuing dishonored check(s) will be charged a fee of \$15.00 per check.
14. **Special Promotions**  
Carrier may from time to time offer special promotions to customers upon prior Commission approval of such promotion.
15. **Pay Telephone (Payphone) Surcharge**  
A \$0.60 surcharge will be assessed for each call made from a pay telephone to an 8XX number or using a travel card and dialing the carrier prefix in the form 101XXXX.

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ISSUED: January 16, 2007

EFFECTIVE: February 16, 2007

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**EXHIBIT B**

**PROPOSED REVISED TARIFF PAGES**

**Telecom Management, Inc. d/b/a Pioneer Long Distance, Inc.**

P.U.C.O. NO. 1

**CHECK SHEET (CONT'D)**

Page	Revision	Date
26	Original	
27	Original	
28	Original	
29	Original	
30	Original	
31	Original	
32	Original	
33	Original	
34	Original	
35	Original	
36	Original	
37	1 <sup>st</sup> Revised	June 10, 2008
38	1 <sup>st</sup> Revised	June 10, 2008
39	Original	
40	Original	
41	Original	
42	1 <sup>st</sup> Revised	June 10, 2008
44	Original	
45	Original	
46	Original	
47	Original	
48	Original	
49	Original	
50	Original	
51	Original	
52	Original	
53	Original	
54	Original	
55	Original	

**ISSUED: June 10, 2008****EFFECTIVE: July 10, 2008**

Issued under authority of the Public Utilities Commission of Ohio,  
Dated February 16, 2007, in Case No.07-36-TP-ACE  
Kevin Photiades, Regulatory Manager  
583 Warren Ave., Portland, ME 04103

**Telecom Management, Inc. d/b/a Pioneer Long Distance, Inc.**

P.U.C.O. NO. 1

**CHECK SHEET (CONT'D)**

Page	Revision	Date
56	Original	
57	Original	
58	Original	
59	1 <sup>st</sup> Revised	June 10, 2008
60	1 <sup>st</sup> Revised	June 10, 2008
61	Original	
62	1 <sup>st</sup> Revised	June 10, 2008
63	1 <sup>st</sup> Revised	June 10, 2008
64	1 <sup>st</sup> Revised	June 10, 2008
65	Original	
66	Original	
67	Original	
68	Original	
69	Original	
70	Original	
71	Original	
72	Original	
73	Original	
74	Original	
75	1 <sup>st</sup> Revised	June 10, 2008
76	Original	
77	Original	
78	Original	
79	Original	
80	1 <sup>st</sup> Revised	June 10, 2008
81	1 <sup>st</sup> Revised	June 10, 2008
82	1 <sup>st</sup> Revised	June 10, 2008
83	1 <sup>st</sup> Revised	June 10, 2008

ISSUED: June 10, 2008

EFFECTIVE: July 10, 2008

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**Telecom Management, Inc. d/b/a Pioneer Long Distance, Inc.**

P.U.C.O. NO. 1

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**APPLICATION OF TARIFF**

This tariff sets forth the service offerings, rates, terms and conditions applicable to the furnishing of intrastate communications services by Telecom Management, Inc. d/b/a Pioneer Long Distance, Inc. to Customers within the service areas defined herein. This tariff is effective for local exchange services only where an approved interconnection agreement exists with the incumbent LEC currently serving such area.

Any section that contains the statement "Detariffed" has been effectively removed from the tariff as part of the PUCO's detariffing process. All telephone companies are subject to the commission's rules for minimum telephone service standards (MTSS) found in chapter 4901:1-5 of the Administrative Code. Customers have certain rights and responsibilities under the Minimum Telephone Service Standards. These safeguards can be found in the Appendix to Ohio Adm. Code 4901:1-5-03, which is entitled "Telephone Customer Rights and Responsibilities." These rights and responsibilities include complaint handling, ordering or changing service, service repair, payment of bills, and disconnection and reconnection of service.

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**ISSUED: June 10, 2008**

**EFFECTIVE: July 10, 2008**

Issued under authority of the Public Utilities Commission of Ohio,  
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**Telecom Management, Inc. d/b/a Pioneer Long Distance, Inc.**P.U.C.O. NO. 1

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**2. Regulations (Cont'd)****2.5 Payment Arrangements****2.5.1 Payment for Service**

**2.5.1.1 Taxes:** The Customer is responsible for the payment of all state, local and 911 taxes, surcharges, utility fees, or other similar fees for which the end user is directly responsible and that may be levied by a governing body or bodies in conjunction with or as a result of a service furnished under a tariff on file with the Public Utilities Commission of Ohio. These charges may appear as separate line items on the customer's bill, as opposed to being included in the rates contained in a tariff. Any such line item charges will be reflected in the Company's tariff. The Company shall not assess separately any taxes, fees or surcharges, other than government-approved sales taxes imposed directly on the end users, without seeking Commission approval under the appropriate local competition procedures required by the Commission. The Company shall comply with the Commission procedures by sending notice to all customers informing them of the new line item charges.

**2.5.2 Billing and Collection of Charges****2.5.2.1 Detariffed****2.5.2.2 Detariffed****2.5.2.3 Detariffed****2.5.2.4 Detariffed**

**2.5.2.5** Checks with insufficient funds or non-existing accounts will be assessed as follows, except as may be waived under appropriate circumstances:

Max.  
**\$25.00**

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**ISSUED: June 10, 2008****EFFECTIVE: July 10, 2008**

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**Telecom Management, Inc. d/b/a Pioneer Long Distance, Inc.**

P.U.C.O. NO. 1

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**2. Regulations (Cont'd)**

**2.5 Payment Arrangements (Cont'd)**

**2.5.3 Detariffed**

**2.5.4 Advance Payments**

The Company may require a Customer to make an Advance Payment for special construction before a specific services or facility is furnished. The Advance Payment will not exceed an amount equal to the Non-Recurring Charge(s) for special construction for the service or facility. The advance payment will be credited to the Customer's initial bill.

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**Telecom Management, Inc. d/b/a Pioneer Long Distance, Inc.**

P.U.C.O. NO. 1

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**2. Regulations (Cont'd)**

**2.5 Payment Arrangements (Cont'd)**

**2.5.5 Deposits (contd.)**

**2.5.5.2** A deposit may be required in addition to an advance payment.

**2.5.5.3** When a service or facility is discontinued, the amount of a deposit, if any, will be applied to the Customer's account and any credit balance remaining will be refunded within 45 days from the date of termination. Before the service or facility is discontinued, the Company may, at its option, return the deposit or credit it to the Customer's account.

**2.5.5.4** Deposits held will accrue interest at a rate specified by the PUCO in Rule 4901: 1-17-05 of the Ohio Administrative Code and will be refunded to the customer after twelve consecutive months of payment.

**2.5.6 Detariffed**

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**EFFECTIVE: July 10, 2008**

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**Telecom Management, Inc. d/b/a Pioneer Long Distance, Inc.**

P.U.C.O. NO. 1

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2. Regulation (Cont'd)

2.6 Detariffed

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ISSUED: June 10, 2008

EFFECTIVE: July 10, 2008

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**Telecom Management, Inc. d/b/a Pioneer Long Distance, Inc.**

P.U.C.O. NO. 1

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**2. Regulations (Cont'd)**

**2.7 Detariffed**

**2.8 Transfers and Assignments**

Neither the Company nor the Customer may assign or transfer its rights or duties in connection with the services and facilities provided by the Company without the written consent of the other party, except that the Company may assign its rights and duties (a) pursuant to any sale or transfer of substantially all the assets of the Company; or (b) pursuant to any financing, merger or reorganization of the Company.

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**ISSUED: June 10, 2008**

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P.U.C.O. NO. 1

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4. Detariffed

5. Detariffed

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EFFECTIVE: July 10, 2008

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## Telecom Management, Inc. d/b/a Pioneer Long Distance, Inc.

P.U.C.O. NO. 1

## PRICE LIST

## 2. Non-Recurring Charges

	Business	Residence
	<u>NRC</u>	<u>NRC</u>
Exchange Access Line, per line	detariffed	\$25.70
Service Change	detariffed	\$12.25

## 3. Custom Calling Service Features

## Charges per line:

	Business	Residence	
	<u>MRC</u> <u>NRC</u>	<u>MRC</u>	<u>NRC</u>
Call Forwarding (CF) Variable	detariffed	\$4.00	\$8.50
CF Anywhere	detariffed	\$5.00	\$8.50
CF Don't Answer	detariffed	\$1.75	\$8.50
CF Busy Line	detariffed	\$1.75	\$8.50
Call Waiting	detariffed	\$6.00	\$8.50
Call Waiting Deluxe	detariffed	\$6.00	\$8.50
Three-way Calling	detariffed	\$4.00	\$8.50
Speed Calling - 8 number	detariffed	\$4.00	\$8.50
Speed Calling - 30 number	detariffed	\$4.00	\$8.50
Call Transfer	detariffed	\$4.00	\$8.50
Talking Call Waiting	N/A	\$3.00	\$8.50
Message Waiting Indicator	detariffed	\$0.25	\$8.50
Distinctive Ring			
1 number	detariffed	\$4.00	\$8.50
2 numbers	detariffed	\$4.00	\$8.50

## Pay Per Use

Residential

Three-way Calling      \$0.95      \$0.95

Business

detariffed

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P.U.C.O. NO. 1

## PRICE LIST

### 4. Advanced Custom Calling Features

	<u>Business</u>		<u>Residence</u>	
	<u>MRC</u>	<u>NRC</u>	<u>MRC</u>	<u>NRC</u>
Repeat Dialing	detariffed		\$4.00	\$8.50
Priority Call	detariffed		\$4.00	\$8.50
Priority Forward	detariffed		\$4.00	\$8.50
Call Block	detariffed		\$4.00	\$8.50
Call Return	detariffed		\$4.00	\$8.50
Caller ID	detariffed		\$7.00	\$8.50
Per Call Number Privacy	detariffed		N/C	N/A
Per Line Number Privacy				
Each non-published line, on request	detariffed		N/C	\$6.50
Each line other than non-published	detariffed		\$1.00	\$6.50
Call Trace	detariffed		N/C	\$6.50
Calling Name (w/ ACR)	detariffed		\$7.00	\$8.50
Calling Name and Number (w/ ACR)		detariffed	\$7.00	\$7.00
Anonymous Call Rejection (ACR)	detariffed		\$4.00	\$8.50
Reveal Privacy Management	detariffed		\$4.00	\$8.50
Quiet Time	detariffed		\$4.00	\$8.50

### Pay Per Use

	<u>Business</u>	<u>Residential</u>
Repeat Dialing	detariffed	\$0.95
Call Return	detariffed	\$0.95
Call Trace, successful	detariffed	\$1.50

### 5. Directory Assistance

Each call to Directory Assistance will be charged as follows:

	<u>Per Call</u>
Local DA	\$0.50

### 6. Dishonored Check Charge

\$20.00 per occurrence.

### 7. Directory Listings

	<u>NRC</u>	<u>MRC</u>
Additional Listing	\$12.37	\$4.50
Non-published	\$12.37	\$1.96

### 8. Customer Requested Call Blocking

Charge waived for residence customers. Charge waived for nonresidence customers when ordered at the same time access line established or transferred, or during the 60-day period after inception of service.

	<u>Business</u>	<u>Residence</u>
Per line, per request	\$11.80	\$11.80

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P.U.C.O. NO. 1

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**PRICE LIST**

- 9. Detariffed
- 10. Detariffed

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**ISSUED: June 10, 2008**

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**Telecom Management, Inc. d/b/a Pioneer Long Distance, Inc.**

P.U.C.O. NO. 1

---

- 11. **Directory Assistance**  
\$1.25 per call.
- 12. **Late Payment Penalty**  
Customers will be charged 1.5% of any amounts owed to the Company beyond the due date as set forth within this tariff.
- 13. **Dishonored Check Charge**  
All customers issuing dishonored check(s) will be charged a fee of \$15.00 per check.
- 14. **Detariffed**
- 15. **Detariffed**

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**ISSUED: June 10, 2008**

**EFFECTIVE: July 10, 2008**

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## **EXHIBIT C**

### **NARRATIVE SUMMARIZING PROPOSED CHANGES**



CHANGES MADE TO  
PIONEER LONG DISTANCE PUCO TARIFF NO. 1

<u>Page</u>	<u>Proposed Change</u>
37	<i>Check Sheet</i> – Change “original” to “1 <sup>st</sup> Revised” under Revision column for revised pages 37, 38 and 42
38	<i>Check Sheet</i> - Change “original” to “1 <sup>st</sup> Revised” under Revision column for revised pages 59, 60, 62, 63, 64, 75, and 80-83.
42	<i>Application of Tariff</i> – Add 2 <sup>nd</sup> paragraph describing detariff process and adding required MTSS language about customer rights and responsibilities
59	<i>Billing and Collection of Charges</i> – Remove text from sections 2.5.2.1 – 2.5.2.4 due to detariffing requirements
60	<i>Disputed Bills</i> - Remove text from section 2.5.3 due to detariffing requirements
62	<i>Denial or Disconnection of Service</i> - Remove text from section 2.5.6 due to detariffing requirements
63	<i>Subscriber Billing Adjustments</i> - Remove text from section 2.6 due to detariffing requirements
64	<i>Cancellation of Service</i> - Remove text from section 2.7 due to detariffing requirements
75	<i>Long Distance Services / Private Line Services</i> – Remove text from sections 4 and 5 due to detariffing requirements
80	<i>Price List</i> – Removed prices for business services in Sections 2 and 3 due to detariffing requirements
81	<i>Price List</i> – Removed prices for business services in Section 4 due to detariffing requirements
82	<i>Price List</i> – Removed Sections 9 (8XX Services) and 10 (Travel/Calling Card Rates) due to detariffing requirements
83	<i>Price List</i> – Removed Sections 14 (Special Promotions) and 15 (Payphone Surcharge) due to detariffing requirements

## **EXHIBIT D**

**Applicant complies with Rule 4901:1-6-05(G)(3) regarding disclosure of rates, terms and conditions for detariffed services by providing this information on its website at [www.pioneertelephone.net](http://www.pioneertelephone.net). Applicant currently provides and historically provided only one service regulated by the PUCO: in-state long distance service.**

**EXHIBIT E**

**COPY OF DETARIFFING CUSTOMER NOTICE**

## RESIDENTIAL CUSTOMER NOTICE

June 10, 2008:

Greetings:

Beginning on July 10, 2008, the prices, service descriptions, and the terms and conditions for long distance services that you are provided by Pioneer Long Distance will no longer be on file at the Public Utilities Commission of Ohio (PUCO).

This modification does not automatically result in a change in the prices, terms, or conditions of those services to which you currently subscribe. Pioneer Long Distance must still provide a customer notice at least fifteen days in advance of rate increases, changes in terms and conditions and discontinuance of existing services. Additionally, you will be able to view the company's future service offerings online at [www.pioneertelephone.net](http://www.pioneertelephone.net) or you can request a copy of this information by contacting Pioneer Long Distance by telephone at 888-492-6878 or by mail at 583 Warren Avenue, Portland Maine 04103.

Since long distance services will no longer be on file with the Commission, this means that the agreement reached between the customer and the company, instead of the document on file at the PUCO, will now control new services or changes in service. This agreement, whether it is verbal or written, will still be subject to consumer protections required and enforced by the PUCO.

For any new services or changes in service, it will be important that you carefully review and confirm the price, terms and conditions.

If you have any questions about this matter, please call Pioneer Long Distance at the toll free number 888-492-6878 or visit us at [www.pioneertelephone.net](http://www.pioneertelephone.net). You may also visit the consumer information page on the PUCO's website at [puco.ohio.gov](http://puco.ohio.gov) for further information.

Sincerely,  
Pioneer Long Distance

## **BUSINESS CUSTOMER NOTICE**

**June 10, 2008:**

**Greetings:**

**Beginning on July 10, 2008, the prices, service descriptions, and the terms and conditions for long distance services that you are provided by Pioneer Long Distance will no longer be on file at the Public Utilities Commission of Ohio (PUCO).**

**This modification does not automatically result in a change in the prices, terms, or conditions of those services to which you currently subscribe. Pioneer Long Distance must still provide a customer notice at least fifteen days in advance of rate increases, changes in terms and conditions and discontinuance of existing services. Additionally, you will be able to view the company's future service offerings online at [www.pioneertelephone.net](http://www.pioneertelephone.net) or you can request a copy of this information by contacting Pioneer Long Distance by telephone at 888-492-6878 or by mail at 583 Warren Avenue, Portland Maine 04103.**

**Since long distance services will no longer be on file with the Commission, this means that the agreement reached between the customer and the company, instead of the document on file at the PUCO, will now control new services or changes in service. This agreement, whether it is verbal or written, will still be subject to consumer protections required and enforced by the PUCO.**

**For any new services or changes in service, it will be important that you carefully review and confirm the price, terms and conditions.**

**If you have any questions about this matter, please call Pioneer Long Distance at the toll free number 888-492-6878 or visit us at [www.pioneertelephone.net](http://www.pioneertelephone.net). You may also visit the consumer information page on the PUCO's website at [puco.ohio.gov](http://puco.ohio.gov) for further information.**

**Sincerely,  
Pioneer Long Distance**

**EXHIBIT F**

**AFFIDAVIT**

CUSTOMER NOTICE AFFIDAVIT

STATE OF MAINE                   §  
  §  
COUNTY OF CUMBERLAND       §

AFFIDAVIT

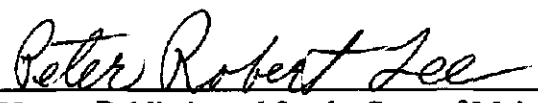
I, Kevin Photiades, am an authorized agent of the applicant corporation, Telecom Management, Inc. d/b/a Pioneer Long Distance, and am authorized to make this statement on its behalf. I attest that customer notices accompanying this affidavit were sent to affected customers through e-mail and U.S. mail on June 10, 2008, in accordance with Rule 4901:1-6-16, Ohio Administrative Code. I declare under penalty of perjury that the foregoing is true and correct.

Executed on June 26, 2008 at Portland, Maine.

  
\_\_\_\_\_  
Kevin Photiades, Regulatory Manager

6/26/08  
\_\_\_\_\_  
Date

Subscribed and sworn to before me this 26<sup>th</sup> day of June, 2008

  
\_\_\_\_\_  
Notary Public in and for the State of Maine

My Commission Expires: 12/30/10