The Public Utilities Commission of Ohio



Monitoring marketplaces and enforcing rules to assure safe, adequate. and reliable utility services. Commissioners

Ronda Hartman Fergus Valerie A. Lemmie Paul A. Centolella Cheryl Roberto

June 23, 2008

County of Summit, Ohio Linda Murphy, Esq. Department of Law 175 S. Main Street Akron, OH 44308

Case No: 08-760-TP-CSS

Dear Ms. Murphy:

This letter will confirm that the Public Utilities Commission of Ohio has received your formal complaint against AT&T. Your formal complaint has been assigned the above case number. We have sent a copy of your complaint to the utility company. The utility has been given 20 days to file its answer in response to your complaint and will send a copy of that answer to you as well.

The Commission will issue an entry that explains the next step in your case. A copy of the entry will be sent to you.

Enclosed is a brochure to assist you in understanding the process associated with formal complaints filed with the Public Utilities Commission of Ohio.

Sincerely,

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Renee' J. Jenkins, Secretary Betty McCauley, Acting Secretary Mariruth Wright, Acting Secretary

Enclosure RJJ/pwk

> This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of july 1243003 Fechnician ______BITM_____Bate Processed ______.