
SECTION 5.0 – BASIC SERVICES AND RATES

5.1 Call Timing for Usage Sensitive Services

Where charges for a service are specified based on the duration of use, such as the duration of a telephone call, the following rules apply:

- 5.1.1** Calls are measured in durational increments identified for each service. All calls, which are fractions of a measurement increment, are rounded-up to the next whole unit.
- 5.1.2** Timing on completed calls begins when the call is answered by the called party. Answering is determined by hardware answer supervision in all cases where this signaling is provided by the terminating local carrier and any intermediate carrier(s).
- 5.1.3** Timing terminates on all calls when the calling party hangs up or the Company's network receives an off-hook signal from the terminating carrier.

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SECTION 5.0 – BASIC SERVICES AND RATES, (CONT'D.)**5.2 Service Order and Change Charges****5.2.1 General**

Nonrecurring charges are applicable for the following work functions required to establish exchange service:

Service Ordering Charge - A nonrecurring charge, which covers receiving, recording and processing information necessary to execute a Customer's request for service.

Central Office Connection Charge - A nonrecurring charge for establishing or changing central office connections which may include, but are not limited to, circuit design work and establishing or changing central office connections.

Line Connection Charge - A nonrecurring charge for performing any of the operations associated with the connection of the network access line and a network interface.

Network Wiring Charge - A one time charge consisting of a time sensitive network wiring charge required to perform Customer requested work on the Customer's premises, except work required to establish or reestablish network access.

Charges specified contemplate work being performed by the Company during the usual working hours on normal working days. When, at the specific request of the Customer or applicant for service, work is performed at other times, the expense incurred by the Company in excess of the normal expense of such work, may be billed to the Customer or applicant for service, in addition to the charges otherwise applicable.

Complex Service - Includes all other exchange service and their associated facilities and equipment excluded from simple service.

Simple Service - Simple residence, non-residence and semi-public exchange service includes network exchange access lines and their associated facilities and equipment, which met all of the following conditions:

- A. The network access lines are served from their normal serving central office.
- B. All terminations of the network access lines are confined to a single continuous property.
- C. Customer premises equipment connected to such network access lines is limited to on-key telephones with associated miscellaneous equipment.

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SECTION 5.0 – BASIC SERVICES AND RATES, (CONT'D.)
5.2 Service Order and Change Charges, (Cont'd.)**5.2.3 Rates**

	<u>Residence</u>		<u>Business</u>	
	<u>Min.</u>	<u>Max.</u>	<u>Min.</u>	<u>Max.</u>
Service Ordering Charge, per location, per occasion				
Simple	\$9.00	\$40.00	\$10.00	\$55.00
Complex	\$9.00	\$40.00	\$8.00	\$35.00
Central Office Connection Charge, per termination				
Simple	\$4.00	\$17.00	\$6.00	\$26.00
Complex	\$4.00	\$47.00	\$8.00	\$35.00
Line Connection Charge, per termination				
Simple	\$5.00	\$23.00	\$12.00	\$50.00
Complex	\$5.00	\$23.00	\$8.00	\$35.00
Telephone Number Changes				
Simple	\$15.00	\$62.00	\$15.00	\$62.00
Complex	\$14.00	\$60.00	\$20.00	\$82.00
Class of Service Change:				
Residence to Business				
Simple	\$15.00	\$62.00	n/a	n/a
Complex	\$9.00	\$35.00	n/a	n/a
Business to Residence				
Simple	n/a	n/a	\$15.00	\$62.00
Complex	n/a	n/a	\$20.00	\$85.00
Network Wiring Charge				
First 15 min. or fraction thereof	\$12.00	\$50.00	\$12.00	\$50.00
Each add'l. 15 min. or fraction thereof	\$5.00	\$20.00	\$5.00	\$20.00

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SECTION 5.0 – BASIC SERVICES AND RATES, (CONT'D.)
5.3 Dishonored Check Charge

The Customer will be assessed a charge for each check submitted by the Customer to the Company that a financial institution refuses to honor.

<u>Residence</u>		<u>Business</u>	
<u>Min.</u>	<u>Max.</u>	<u>Min.</u>	<u>Max.</u>
\$15.00	\$40.00	\$15.00	\$40.00

5.4 Restoration of Service

A restoration charge applies to the restoration of suspended service and facilities because of nonpayment of bills and is payable at the time that the restoration of the suspended service and facilities is arranged. The restoration charge does not apply when, after disconnection of service, service is later re-installed.

	<u>Residence</u>		<u>Business</u>	
	<u>Min.</u>	<u>Max.</u>	<u>Min.</u>	<u>Max.</u>
Restoration after temporary denial, but prior to completion of order to discontinue service				
Simple	\$17.00	\$65.00	\$17.00	\$65.00
Complex	\$13.00	\$55.00	\$13.00	\$55.00
Restoration after temporary suspension				
Simple	\$16.00	\$68.00	\$16.00	\$68.00
Complex	\$31.00	\$120.00	\$38.00	\$150.00

5.5 Temporary Suspension/Restoration of Service

Upon the request of the Customer, service may be temporarily suspended. Suspension of service may begin or terminate on any day of the month provided notice is given sufficiently in advance for arrangements to be made. Service will be disconnected to the extent necessary to assure that no inward or outward service will be available during the period of suspension.

	<u>Residence</u>		<u>Business</u>	
	<u>Min.</u>	<u>Max.</u>	<u>Min.</u>	<u>Max.</u>
Restoration after temporary interception				
Simple	\$17.00	\$65.00	\$17.00	\$65.00
Complex	\$31.00	\$120.00	\$45.00	\$175.00

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SECTION 5.0 – BASIC SERVICES AND RATES, (CONT'D.)**5.6 Public Telephone Surcharge**

In order to recover the Company's expenses to comply with the FCC's pay telephone compensation plan effective on October 7, 1997 (FCC 97-371), an undiscountable per call charge is applicable to all intrastate calls that originate from any pay telephone, not presubscribed to the Company, used to access Company provided services. This surcharge, which is in addition to standard tariffed usage charges and any applicable service charges and surcharges associated with service, applies for the use of the instrument used to access Company provided service and is unrelated to the service accessed from the pay telephone.

Pay telephones include coin-operated and coinless phones owned by local telephone companies, independent companies and interexchange carriers. The Public Pay Telephone Surcharge applies to the initial completed call and any reoriginated call (e.g., using the A#@ symbol). The Public Pay Telephone Surcharge does not apply to calls placed from pay telephones at which the Customer pays for service by inserting coins during the progress of the call.

Whenever possible, the Public Pay Telephone Surcharge will appear on the same invoice containing the usage charges for the surcharged call. In cases where proper pay telephone coding digits are not transmitted to the Company prior to completion of a call, the Public Pay Telephone Surcharge may be billed on a subsequent invoice after the Company has obtained information from a carrier that the originating station is an eligible pay telephone.

	<u>Minimum</u>	<u>Maximum</u>
Rate Per Call:	\$0.15	\$0.60

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SECTION 5.0 – BASIC SERVICES AND RATES, (CONT'D.)**5.7 Basic Business Services****5.7.1 NetServe Business Line****A. General**

NetServe Business Line is provided via one or more channels terminated at the Customer's premises. Each NetServe Business Line channel corresponds to one or more analog, voice-grade telephonic communications channels that can be used to place or receive one call at a time.

NetServe Business Line provides a Business Customer with a connection to the Company's switching network, which enables the Customer to:

1. originate and receive calls from other stations on the public switched telephone network;
2. access the Company's local calling service;
3. access the Company's operators and business office for service related assistance; access toll-free telecommunications service such as 800 NPA; and access 911 service for emergency calling; and
4. access the service of providers of interexchange service. A Customer may presubscribe to such provider's service to originate calls on a direct dialed basis or to receive toll-free service from such provider, or may access a provider on an ad hoc basis by dialing the provider's Carrier Identification Code (such as 10XXX or 101XXXX).

NetServe Business Line service is furnished subject to the availability of facilities.

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SECTION 5.0 – BASIC SERVICES AND RATES, (CONT'D.)

5.7 Basic Business Services, (Cont'd.)

5.7.1 NetServe Business Line, (Cont'd.)

B. Rate Structure

NetServe Business Line provides for calling within the local service area on measured or flat rate basis.

Accumulation of local usage time is done on a per second basis. At the end of the Customer's billing period, the sum of accumulated seconds is rounded to the next higher minute.

The local service area, as outlined in Section 2 of this Tariff, for NetServe Business Line Customers is the area within which measured service Customers make calls on a per message, per minute basis and may include one or more exchanges or zones.

C. Touch Tone Calling

Touch-tone calling, which is furnished subject to the availability of the central office facilities, allows calls to be originated from instruments equipped for tone-type address signaling over special central office facilities.

Telephones equipped for tone-type calling service can only be associated with, or have access to, lines equipped for this service.

Touch-tone calling is furnished with NetServe Business Line.

D. Line Hunting

Line hunting, which is provided subject to the availability of suitable central office facilities is an arrangement that groups together two or more main telephone exchange lines from the same central office so that incoming calls are automatically switched from the initial line, if in use, to the first non-busy line.

Line Hunting is included with NetServe Business Line.

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5.7 Basic Business Services, (Cont'd.)

5.7.1 NetServe Business Line, (Cont'd.)

E. Pay-Per-Call Service Blocking

NetServe Business Line cannot be used to originate calls to Pay-Per-Call services (e.g.: 900 and 976). Calls to those numbers and other numbers used for caller paid information services will be blocked by the Company unless a written request to remove blocking is attached to the Service Agreement.

F. Exchange Classifications

Business service is provided to each exchange on a measured or flat rate basis and provides for calling within the local calling area and within municipalities.

G. Payment Plans

The Basic Business payment plan offers the Customer two options for payment.

1. Fixed Monthly Rate Plan

Under this plan the Customer pays a fixed monthly rate for a specified contract term. The Customer may choose a 1, 2, 3 or 5 year contract. During the course of the contract, fixed rates (recurring and non-recurring) are not subject to Company initiated rate changes.

2. Month-to-Month Plan

Under this plan the Customer elects to pay month-to-month. Month-to-month rates (recurring and non-recurring) are subject to Company initiated rate changes.

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SECTION 5.0 – BASIC SERVICES AND RATES, (CONT'D.)**5.7 Basic Business Services, (Cont'd.)****5.7.1 NetServe Business Line, (Cont'd.)****H. Measured Business Exchange Service**

Measured service provides for calling within the local calling area and within municipalities on a per minute basis. Monthly rates consist of the appropriate dial tone live rate and local usage charges.

I. Business Line Value Package

The following features are available to Customers who choose the optional Business Value Line Package:

- Call Forwarding
- Call Forwarding Busy/No Answer
- Call Waiting
- Three-way Calling
- Speed Calling (8)

The Customer may opt to purchase a single feature from the above package.

1. Call Forwarding – Automatically routes incoming calls to a designated answering point, regardless of whether the User's Station is idle or busy.
2. Call Forwarding Busy/No Answer – Automatically reroutes an incoming call to a Customer predesignated number when the called number is busy or does not answer.
3. Call Waiting – Provides the User with a burst of tone to indicate that another call is waiting. The second call can either be answered by flashing the switchhook or hanging up the phone and being rung back by the caller.
4. Three Way Calling – Allows a station in the talking state to add a third party to a call.
5. Speed Calling – allows a user to dial selected numbers by means of an abbreviated code. Feature is available in 8 number capacity.

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SECTION 5.0 – BASIC SERVICES AND RATES, (CONT'D.)**5.7 Basic Business Services, (Cont'd.)****5.7.1 NetServe Business Line, (Cont'd.)****J. Security Package**

The following features are available to Customers who choose the optional Security Package with NetServe Business Line:

Ultra Call Forward
Call Trace
Call Block
Caller ID with Name

The Customer may opt to purchase a single feature from the above package

1. Ultra Call Forward – Allows the user to activate and/or deactivate the Call Forwarding feature from any remote location, using a Touch-tone phone.
2. Call Trace – Allows the Customer to dial a code to automatically request a record of the caller's originating telephone number, the date, and time of the call, as well as the date and time of the Customer initiated trace. The information is stored and disclosed only to a law enforcement agency for investigation purposes.
3. Call Block – Allows Customer to automatically block incoming calls from up to ten (10) Customer preselected telephone numbers (including numbers from which a Customer has just received a call). Callers whose numbers have been blocked will hear a recorded message.
4. Caller ID with Name – Displays the ten (10) digit number and name of the calling party before the call is answered. Specialized equipment is required to display the calling party information. The calling party may block the display of their number by dialing a code prior to placing the call.

K. Off Premise Extension

Net Service Off-Premises Extension (OPX) Service provides a Business Customer with a telephone located in a different office or building from the main telephone system. The OPX is connected to the main system via a dedicated line. All capabilities of the main system are available on the OPX. Each line must be in the same rate center. Service is provided on a measured and flat rate basis.

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SECTION 5.0 – BASIC SERVICES AND RATES, (CONT'D.)

5.7 Basic Business Services, (Cont'd.)

5.7.2 NetServe PBX Trunk

A. Description

The Basic Business NetServe PBX Trunk, offered on a flat rate basis, provides a Customer with a single, analog, voice-grade telephonic communications channel, which can be used to place or receive one call at a time.

NetServe PBX Trunk is furnished subject to the availability of facilities.

1. Standard Features

Each NetServe PBX Trunk Customer will be provided with the following standard features:

In, Out, Two-Way
Trunk Group Hunting
Touch-tone

The NetServe PBX Trunk Customer may opt to purchase a single feature from the above package.

2. Security Package

The following features are available to NetServe PBX Trunk Customers who choose the optional Security Package with NetServe PBX Trunk service.

Ultra Call Forward
Call Trace
Call Block
Caller ID with Name

The Net Serve PBX Truck Customer may opt to purchase a single feature from the above package.

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SECTION 5.0 – BASIC SERVICES AND RATES, (CONT'D.)

5.7 Basic Business Services, (Cont'd.)

5.7.4 NetServe DID Trunk

A. Description

The Basic Business NetServe DID Trunk, offered on a measured rate basis, provides a Customer with a single, analog, voice-grade telephonic communications channel which can be used to receive one call at a time.

NetServe DID Trunk is furnished subject to the availability of facilities.

B. Standard Features

Each NetServe DID Trunk will be provided with the following standard features:

DID

TT, DD, MF signaling

Trunk Group Hunting

C. DID Telephone Numbers

Groups of 20, 50 or 100

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SECTION 5.0 – BASIC SERVICES AND RATES, (CONT'D.)

5.7 Basic Business Services, (Cont'd.)

5.7.5 Netflex T-1 Service With DID

A. Description

Netflex T-1 Service With DID (“Netflex”), offered on a measured basis, provides a digital path from a suitably equipped central office to a Customer’s digital PBX, allowing access to and from the exchange and toll network via exchange trunk lines, and other network access lines, including DID capability.

A 1.544 Mbps transmission channel providing two-way transmission for a capacity of up to 24 trunk connections connects a Customer’s premises with the switched public telephone network.

Netflex is furnished subject to the availability of facilities.

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SECTION 5.0 – BASIC SERVICES AND RATES, (CONT'D.)

5.7 Basic Business Services, (Cont'd.)

5.7.6 Netflex PRI

A. Description

Netflex PRI is a service provided over T-1 point-to-point line facilities. It enhances the capabilities of a basic digital trunk facility by allowing Customers to control the individual channels of the T1 pipe. Channels of the T1 pipe may be used as 23 voice grade product lines (B channels) plus one active D channel to control multiple 24-channel PRI's, through the use of appropriate premises equipment. Customers can bond multiple channels together to create high bandwidth (384kb/s, 78Kb/s, etc.) dial-up data channels.

Netflex PRI is furnished subject to the availability of facilities.

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SECTION 5.0 – BASIC SERVICES AND RATES, (CONT'D.)**5.7 Basic Business Services, (Cont'd.)****5.7.7 Netflex BRI****A. Description**

Netflex BRI is a stand-alone service arrangement, which uses ISDN architecture to provide the Customer with the capabilities of simultaneous access, transmission and switching of voice, data and image services. Customers shall configure individual line BRI through the use of one of the following service capabilities: (i) featured voice on the B Channel(s); (ii) circuit switched data on the B Channel(s) at speeds up to 64 kbps per B Channel; (iii) alternating circuit—switched voice and circuit—switched data on the same B Channel; or (iv) D Channel for signaling purposes only.

ISDN compatible terminal equipment is required for operation. The Customer is responsible to provide, power and set-up such equipment.

Netflex BRI is available only where facilities meet loop qualifications. Pre-qualification will be necessary in the event the Customer is not currently subscribed to ISDN service with an alternative carrier, or in the event the Customer desires to locate the service at another location.

Netflex BRI is furnished subject to the availability of facilities.

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SECTION 5.0 – BASIC SERVICES AND RATES, (CONT'D.)

5.7 Basic Business Services, (Cont'd.)

5.7.8 Integrated T-1

A. Description

An Integrated T-1 is a service provided over a digital T-1. It enhances the capabilities of a basic digital trunk facility by allowing Customers to control the individual channels of the T1 pipe. The channels of the pipe may be used as a voice grade product and up to 768 Kbps bandwidth for data transmission, depending on the Customers equipment and needs.

The Integrated T-1 may be divided up between voice grade products and bandwidth, although bandwidth cannot exceed 768 Kbps. An example of the divide would be 12 voice grade lines and 768 Kbps of high bandwidth.

When utilizing the bandwidth the Customer must either purchase PVC (Permanent Virtual Circuits) from FiberNet or supply their own, in order to receive a dedicated Internet Connection.

Integrated T-1 is offered subject to the availability of facilities.

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SECTION 5.0 – BASIC SERVICES AND RATES, (CONT'D.)**5.7 Basic Business Services, (Cont'd.)****5.7.9 Rates****A. Minimum Rates**

	Non - Recurring Charges	Month To Month	1 Yr.	2 Yr.	3 Yr.	5 Yr.
NetServe Business Line						
Measured Rate	\$8.00	\$12.00	\$11.00	\$10.00	\$9.00	\$9.00
Per Minute Rate:						
Access Areas*: A		N/A	N/A	N/A	N/A	N/A
B		\$0.001	\$0.001	\$0.001	\$0.001	\$0.001
C		\$0.001	\$0.001	\$0.001	\$0.001	\$0.001
D		\$0.001	\$0.001	\$0.001	\$0.001	\$0.001
Flat Rate	\$8.00	\$28.00	\$27.00	\$25.00	\$25.00	\$24.00
One Feature		\$1.00	\$1.00	\$1.00	\$1.00	1.00
Off Premise Extension						
Measured	\$8.50	\$11.95	\$11.05	\$11.05	\$10.25	\$8.00
Flat	\$8.50	\$26.13	\$24.75	\$23.38	\$22.55	\$22.00
Business Line Value Pkg.						
Call Forward		\$2.20	\$2.15	\$2.10	\$2.00	\$2.00
Call Forwarding Busy/ Don't Answer						
Three-Way Calling						
Call Waiting						
Speed Calling (8)						
One Feature		\$1.00	\$1.00	\$1.00	\$1.00	\$1.00

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SECTION 5.0 – BASIC SERVICES AND RATES, (CONT'D.)**5.7 Basic Business Services, (Cont'd.)****5.7.9 Rates, (cont'd.)****A. Minimum Rates, (cont'd.)**

	Non - Recurring Charges	Month To Month	1 Yr.	2 Yr.	3 Yr.	5 Yr.
NetServe PBX Trunk						
Flat Rate	\$8.00	\$33.00	\$31.00	\$30.00	\$29.00	\$28.00
Security Package						
Caller ID with Name		\$3.50	\$3.50	\$3.50	\$3.50	\$3.50
Ultra Call Forward						
Call Trace						
Call Block						
One Feature	\$8.00	\$1.00	\$1.00	\$1.00	\$1.00	\$1.00
NetServe DID Trunk						
Standard Measured		\$12.00	\$11.00	\$10.00	\$10.00	\$9.00
Per Minute Rate						
Access Areas* A		N/A	N/A	N/A	N/A	N/A
B		\$0.01	\$0.01	\$0.01	\$0.01	\$0.01
C		\$0.01	\$0.01	\$0.01	\$0.01	\$0.01
D		\$0.01	\$0.01	\$0.01	\$0.01	\$0.01
DID Group of 20	\$2.50	\$5.00	\$5.00	\$5.00	\$5.00	\$5.00
DID Group of 50	\$2.50	\$7.00	\$7.00	\$7.00	\$7.00	\$7.00
DID Group of 100	\$2.50	\$12.00	\$12.00	\$12.00	\$12.00	\$12.00
Netflex T-1 Service With DID						
Measured Service	\$250.00	\$320.00	\$305.00	\$280.00	\$270.00	\$260.00
Per Minute Rate						
Access Areas:* A		N/A	N/A	N/A	N/A	N/A
B		\$0.001	\$0.001	\$0.001	\$0.001	\$0.001
C		\$0.001	\$0.001	\$0.001	\$0.001	\$0.001
D		\$0.001	\$0.001	\$0.001	\$0.001	\$0.001
DID Group of 20	\$2.50	\$5.00	\$5.00	\$5.00	\$5.00	\$5.00
DID Group of 50	\$2.50	\$7.00	\$7.00	\$7.00	\$7.00	\$7.00
DID Group of 100	\$2.50	\$12.00	\$12.00	\$12.00	\$12.00	\$12.00

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SECTION 5.0 – BASIC SERVICES AND RATES, (CONT'D.)**5.7 Basic Business Services, (Cont'd.)****5.7.9 Rates, (Cont'd.)****A. Minimum Rates, (Cont'd.)**

	Non - Recurring Charges	Month To Month	1 Yr.	2 Yr.	3 Yr.	5 Yr.
Netflex PRI						
Measured Service	\$250.00	\$350.00	\$335.00	\$325.00	\$310.00	\$275.00
Per Minute Rate						
Access Areas:* A		N/A	N/A	N/A	N/A	N/A
B		\$0.01	\$0.01	\$0.01	\$0.01	\$0.01
C		\$0.01	\$0.01	\$0.01	\$0.01	\$0.01
D		\$0.01	\$0.01	\$0.01	\$0.01	\$0.01
DID Group of 20	\$2.50	\$5.00	\$5.00	\$5.00	\$5.00	\$5.00
DID Group of 50	\$2.50	\$7.00	\$7.00	\$7.00	\$7.00	\$7.00
DID Group of 100	\$2.50	\$12.00	\$12.00	\$12.00	\$12.00	\$12.00
Caller ID with Name		\$47.00	\$45.00	\$42.00	\$40.00	\$40.00
Netflex BRI						
Measured Service		\$22.00	\$22.00	\$22.00	\$22.00	\$22.00
Flat Rate Service		\$25.00	\$25.00	\$25.00	\$25.00	\$25.00
Integrated T-1						
Measured Service	\$250.00	N/A	\$290.00	\$275.00	\$265.00	\$250.00
Per Minute Rate						
Access Areas:* A		N/A	N/A	N/A	N/A	N/A
B		\$0.01	\$0.01	\$0.01	\$0.01	\$0.01
C		\$0.01	\$0.01	\$0.01	\$0.01	\$0.01
D		\$0.01	\$0.01	\$0.01	\$0.01	\$0.01

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SECTION 5.0 – BASIC SERVICES AND RATES, (CONT'D.)**5.7 Basic Business Services, (Cont'd.)****5.7.9 Rates, (Cont'd.)****B. Maximum Rates**

	Non - Recurring Charges	Month To Month	1 Yr.	2 Yr.	3 Yr.	5 Yr.
NetServe Business Line						
Measured Rate	\$35.00	\$50.00	\$45.00	\$43.00	\$40.00	\$40.00
Per Minute Rate						
Access Areas:* A		\$0.10	\$0.10	\$0.10	\$0.10	\$0.10
B		\$0.10	\$0.10	\$0.10	\$0.10	\$0.10
C		\$0.10	\$0.10	\$0.10	\$0.10	\$0.10
D		\$0.10	\$0.10	\$0.10	\$0.10	\$0.10
Flat Rate	\$35.00	\$115.00	\$108.00	\$100.00	\$100.00	\$100.00
One Feature		\$8.00	\$8.00	\$8.00	\$8.00	\$8.00
Off Premise Extension						
Measured	\$35.00	\$30.00	\$30.00	\$30.00	\$30.00	\$30.00
Flat	\$35.00	\$65.00	\$65.00	\$65.00	\$65.00	\$65.00
Business Line Value Pkg.		\$20.00	\$20.00	\$20.00	\$20.00	\$20.00
Call Forward						
Call Forwarding Busy/ Don't Answer						
Three-Way Calling						
Call Waiting						
Speed Calling (8)						
One Feature		\$8.00	\$8.00	\$8.00	\$8.00	\$8.00
Security Package		\$14.00	\$14.00	\$14.00	\$14.00	\$14.00
Caller ID with Name						
Ultra Call Forward						
Call Trace						
Call Block						
One Feature		\$8.00	\$8.00	\$8.00	\$8.00	\$8.00

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SECTION 5.0 – BASIC SERVICES AND RATES, (CONT'D.)**5.7 Basic Business Services, (Cont'd.)****5.7.9 Rates, (Cont'd.)****B. Maximum Rates, (Cont'd.)**

	Non - Recurring Charges	Month To Month	1 Yr.	2 Yr.	3 Yr.	5 Yr.
NetServe PBX Trunk						
Flat Rate	\$35.00	\$135.00	\$125.00	\$120.00	\$115.00	\$115.00
Security Package						
Caller ID with Name		\$14.00	\$14.00	\$14.00	\$14.00	\$14.00
Ultra Call Forward						
Call Trace						
Call Block						
One Feature		\$8.00	\$8.00	\$8.00	\$8.00	\$8.00
NetServe DID Trunk						
Standard Measured Per Minute Rate	\$35.00	\$50.00	\$45.00	\$40.00	\$40.00	\$40.00
Access Areas:* A		\$0.10	\$0.10	\$0.10	\$0.10	\$0.10
B		\$0.10	\$0.10	\$0.10	\$0.10	\$0.10
C		\$0.10	\$0.10	\$0.10	\$0.10	\$0.10
D		\$0.10	\$0.10	\$0.10	\$0.10	\$0.10
DID Group of 20	\$10.00	\$20.00	\$20.00	\$20.00	\$20.00	\$20.00
DID Group of 50	\$10.00	\$30.00	\$30.00	\$30.00	\$30.00	\$30.00
DID Group of 100	\$10.00	\$50.00	\$50.00	\$50.00	\$50.00	\$50.00
Netflex T-1 Service With DID						
Measured Service Per Minute Rate	\$1000.00	\$1280.00	\$1220.00	\$1120.00	\$1090.00	\$1040.00
Access Areas:* A		\$0.10	\$0.10	\$0.10	\$0.10	\$0.10
B		\$0.10	\$0.10	\$0.10	\$0.10	\$0.10
C		\$0.10	\$0.10	\$0.10	\$0.10	\$0.10
D		\$0.10	\$0.10	\$0.10	\$0.10	\$0.10
DID Group of 20	\$10.00	\$20.00	\$20.00	\$20.00	\$20.00	\$20.00
DID Group of 50	\$10.00	\$30.00	\$30.00	\$30.00	\$30.00	\$30.00
DID Group of 100	\$10.00	\$50.00	\$50.00	\$50.00	\$50.00	\$50.00

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SECTION 5.0 – BASIC SERVICES AND RATES, (CONT'D.)**5.7 Basic Business Services, (Cont'd.)****5.7.9 Rates, (Cont'd.)****B. Maximum Rates, (Cont'd.)**

	Non - Recurring Charges	Month To Month	1 Yr.	2 Yr.	3 Yr.	5 Yr.
Netflex PRI						
Measured Service	\$1000.00	\$1400.00	\$1350.00	\$1300.00	\$1250.00	\$1150.00
Per Minute Rate						
Access Areas:* A		\$0.10	\$0.10	\$0.10	\$0.10	\$0.10
B		\$0.10	\$0.10	\$0.10	\$0.10	\$0.10
C		\$0.10	\$0.10	\$0.10	\$0.10	\$0.10
D		\$0.10	\$0.10	\$0.10	\$0.10	\$0.10
DID Group of 20	\$10.00	\$20.00	\$20.00	\$20.00	\$20.00	\$20.00
DID Group of 50	\$10.00	\$30.00	\$30.00	\$30.00	\$30.00	\$30.00
DID Group of 100	\$10.00	\$50.00	\$50.00	\$50.00	\$50.00	\$50.00
Caller ID with Name		\$190.00	\$180.00	\$170.00	\$160.00	\$160.00
Netflex BRI						
Measured Service		\$90.00	\$90.00	\$90.00	\$90.00	\$90.00
Flat Rate Service		\$110.00	\$110.00	\$110.00	\$110.00	\$110.00
Integrated T-1						
Measured Service	\$500.00	N/A	\$1200.00	\$1110.00	\$1070.00	\$1000.00
Per Minute Rate						
Access Areas:* A		\$0.10	\$0.10	\$0.10	\$0.10	\$0.10
B		\$0.10	\$0.10	\$0.10	\$0.10	\$0.10
C		\$0.10	\$0.10	\$0.10	\$0.10	\$0.10
D		\$0.10	\$0.10	\$0.10	\$0.10	\$0.10

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SECTION 5.0 – BASIC SERVICES AND RATES, (CONT'D.)**5.8 Directory Assistance Services**

A Customer may obtain assistance, for a charge, in determining a telephone number by dialing Directory Assistance Service.

5.8.1 Basic Directory Assistance

- A.** The rates specified apply when Customers request company assistance in determining telephone numbers of services located in the same local service area.
- B.** A maximum of two (2) requested telephone numbers are allowed per call.
- C.** Directory assistance calls from the following are not subject to rates and regulations specified above.
 - 1.** Services furnished to hospitals and skilled nursing homes.
 - 2.** Services furnished to the handicapped as follows:
 - (a)** Impaired persons
 - i.** For purposes of this tariff, the definition of impaired refers to those persons with communication impairments, including those hearing impaired, deaf, deaf/blind, and speech impaired persons who have an impairment that prevents them from communicating over the telephone without the aid of a telecommunications device for the deaf.
 - ii.** Residential impaired Customers or impaired members of a Customers' household, upon written application and certification of impaired status, evidenced by a certificate from a physician, health care official, state agency, or diploma from an accredited educational institution for the impaired, may receive a discount off their message toll service rates, and if they utilize telebraille devices, may receive free access to local and intrastate long distance directory assistance. Also, TDD lines maintained by nonprofit organizations or governmental agencies, upon written application and verification that such lines are for the benefit of the impaired may receive a discount off their message toll service rates.

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SECTION 5.0 – BASIC SERVICES AND RATES, (CONT'D.)

5.8 Directory Assistance Services, (Cont'd.)

5.8.1 Basic Directory Assistance, (Cont'd.)

C. (Cont'd.)

2. Services furnished to the handicapped as follows: (Cont'd.)

(b) Visual or other physical handicapped

- i.** One residence service designated by a handicapped person who is unable to use a directory due to a visual or other physical handicap. Such person must make application to the Company for exemption and will be required to provide suitable proof of handicap. Such application shall be established by the following procedures:

A letter to the Company from a professional familiar with the person's visual or physical impairment stating that the person qualifies for the exemption; or

The filling out of a prepared form made available by the Company by a professional familiar with the person's visual or physical impairment.

- ii.** Exemption may be extended to one no-residence service, in lieu of a residence service where the handicapped person subscribes only to non-residence service which is located in the residence of said person.
- iii.** In addition to the exemption provided in (1) above, exemption also may be extended to any telephone service used by the handicapped person when he is away from his residence. Such exemption is provided by means of special arrangements, which must be made in advance with the Company. This exemption provides for the first 100 calls per month at no charge. Each additional call per month is charged at the rate set forth in 13.2.7 following.

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SECTION 5.0 – BASIC SERVICES AND RATES, (CONT'D.)

5.8 Directory Assistance Services, (Cont'd.)

5.8.1 Basic Directory Assistance, (Cont'd.)

C. (Cont'd.)

2. Services furnished to the handicapped as follows: (Cont'd.)

(b) Visual or other physical handicapped, (Cont'd.)

iv. A visual handicap may be defined as follows:

Visual acuity of 20/60 or worse with best refractive correction with best eye, or

Visual field of 20 or less in diameter.

5.8.2 Directory Assistance Call Completion

Directory Assistance Call Completion (DACC) is a service that provides Customers the option of having their local or intraLATA calls automatically completed when they request a telephone listing from the Directory Assistance operator. The call may be completed automatically or by the Directory Assistance operator.

In addition to the call completion charge, normal existing directory assistance charges will apply and any toll charges for calls completed to telephone numbers outside of the Customer's local calling area will also apply.

Only the second provided directory assisted telephone number will be completed if two Directory Assistance request are made by the Customer during the same call.

Hospitals, skilled nursing homes and handicapped persons as specified in Section 5.8.1.C are not subject to the DACC charge.

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SECTION 5.0 – BASIC SERVICES AND RATES, (CONT'D.)

5.8 Directory Assistance Services, (Cont'd.)

5.8.3 National Directory Assistance Service

National Directory Assistance Service is provided to Customers of the Company for the purpose of requesting telephone numbers of individuals or businesses who are located outside the Customer's local calling area or outside the Customer's home numbering plan area. Directory Assistance Call Completion is not offered with National Directory Assistance Call Service. The service is available where facilities permit.

There are no call allowances or exemptions for National Directory Assistance.

A maximum of two (2) requested telephone numbers are allowed per call.

Where a Customer requests operator assistance to place a call to National Directory Assistance, the surcharge as shown in Section 13.2.7 is applicable in addition to the basic charge.

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SECTION 5.0 – BASIC SERVICES AND RATES, (CONT'D.)**5.8 Directory Assistance Services, (Cont'd.)****5.8.4 Rates**

A. Basic Directory Assistance		<u>Minimum</u>	<u>Maximum</u>
	Local Directory Assistance		
	Direct dialed	\$0.15	\$2.00
	Via operator	\$0.20	\$2.00
B. Directory Assistance Call Completion			
	Per completed call	\$0.10	\$0.50
C. National Directory Assistance			
	Direct dialed	\$0.95	\$4.00

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SECTION 5.0 – BASIC SERVICES AND RATES, (CONT'D.)**5.9 Operator Service**

The Company's operator services, available to presubscribed Customers, are accessible on a twenty-four (24) hour per day seven (7) days per week basis. In addition to the per call service charge, usage rates apply. The types of calls handled are as follows:

Customer Dialed Calling/Credit Card Call - This charge applies in addition to usage charges for station to station calls billed to an authorized Calling Card or Commercial Credit Card. The Customer must dial the destination telephone number where the capability exists for the Customer to do so. A separate rate applies in the event operator assistance is requested for entering the Customer's card number for billing purposes.

Operator Dialed Calling/Credit Card Call - This charge applies in addition to usage charges for station to station calls billed to an authorized telephone Calling Card or Commercial Credit Card and the operator dials the destination telephone number at the request of the Customer.

Operator Station - These charges apply in addition to usage charges for non-Person-to-Person calls placed using the assistance of a Company operator and billed Collect, to a Third Party, by deposit of coins in Pay Telephones, or via some method other than a Calling Card or Commercial Credit Card.

Person-to-Person - This charge applies in addition to usage charges for calls placed with the assistance of a Company operator to a particular party at the destination number. This charge applies regardless of billing method, including but not limited to billing to a Calling Card, Commercial Credit Card, Collect, by deposit of coins in Pay Telephones, or to a Third Party. Charges do not apply unless the specified party or an acceptable substitute is available.

Usage charges for local operator assisted calls are those usage charges that would normally apply to the calling party's service. In addition to usage charges, an operator assistance charge applies to each call:

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SECTION 5.0 – BASIC SERVICES AND RATES, (CONT'D.)**5.9 Operator Service, (Cont'd.)****5.9.1 Local and IntraLATA Per Call Service Charges:**

	<u>Minimum</u>	<u>Maximum</u>
Customer Dialed Calling Card - Automated	\$0.25	\$8.00
Operator Assisted Calling Card	\$0.25	\$8.00
Operator Station Collect	\$0.25	\$8.00
Third Party Billed	\$0.25	\$8.00
Person-to-Person	\$0.25	\$8.00

5.9.2 InterLATA Rates**Usage Rates**

	<u>Minimum</u>	<u>Maximum</u>
Per Minute:	\$0.25	\$8.00

Per Call Service Charges

	<u>Minimum</u>	<u>Maximum</u>
Customer Dialed Calling Card Station	\$0.25	\$8.00
Operator Dialed Calling Card Station	\$0.25	\$8.00
Collect	\$0.25	\$8.00
Third Party Billed	\$0.25	\$8.00
Person to Person	\$0.25	\$8.00

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SECTION 5.0 – BASIC SERVICES AND RATES, (CONT'D.)**5.10 Busy Line Verification and Line Interrupt Service**

Upon request of a calling party the Company will verify a busy condition on a designated local service line. The operator will determine if the line is clear or in use and report to the calling party. At the request of the Customer, the operator will interrupt the call on the busy line. Busy Line Interruption is only permitted in cases where the calling party indicates an emergency exists and requests interruption. Verification and interrupt service is offered where facilities permit.

No charge will apply when the calling party advises that the call is to or from an official public emergency agency. Busy Verification and Interrupt Service is furnished where and to the extent that facilities permit.

The Customer shall identify and save the Company harmless against all claims that may arise from either party to the interrupted call or any person.

5.10.1 Rates

	<u>Residence</u>		<u>Business</u>	
	<u>Min.</u>	<u>Max.</u>	<u>Min.</u>	<u>Max.</u>
Busy Line Verification, per request	\$0.50	\$10.00	\$0.60	\$10.00
Verification with Line Interruption	\$0.50	\$10.00	\$0.60	\$10.00

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SECTION 5.0 – BASIC SERVICES AND RATES, (CONT'D.)**5.11 Directory Listing Service****5.11.1 General**

- A.** An alphabetical directory is an alphabetical list of Customers, joint users and others for who directory listings are provided. An alphabetical directory may include the listings for one or more exchange areas.
- B.** There are two groups of listings, one group of non-residence listings and one group of listings consisting solely of names of individuals.
 - 1.** Non-residence primary listings consisting solely of names of individuals will appear in both groups at no charge.
 - 2.** Non-residence additional listings consisting solely of names of individuals will appear in both groups without charge for the additional appearance.
 - 3.** Special types of additional listings will appear in both groups without charge for the additional appearance under the following conditions:
 - (a)** Alternate listings, provided that they are indented under non-residence primary or regular additional listings that are listings consisting solely of names of individuals; and
 - (b)** all other special types of additional listings, provided that they are listings consisting solely of names of individuals and are indented under non-residence primary or regular additional listings.
 - 4.** Residence primary or additional listings will appear in both groups without charge for the additional appearance, provided that they are indented under non-residence primary or regular additional listings consisting solely of names of individuals.
- C.** Special prominence or arrangement of names is not permitted nor is the listing of a service, commodity or trade name except when such service, commodity or trade name is a part of the name under which the listed party is doing business.

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SECTION 5.0 – BASIC SERVICES AND RATES, (CONT'D.)

5.11 Directory Listing Service, (Cont'd.)

5.11.1 General, (Cont'd.)

- D.** The Company will refuse a listing which does not constitute a legally authorized or adopted name, or any listing which, in the opinion of the company, is likely to mislead or deceive calling persons as to the identity of the listed party, or is intended for advertising purposes or to secure a preferential position in the directory or is more elaborate than is reasonable necessary to identify the listed party.
- E.** The length of any listing is limited by the use of abbreviations, where, in the opinion of the Company, the clearness of the listing and the identification of the listed party is not impaired thereby. Where more than one line is required to properly list the party, no additional charge is made.
- F.** Listings are regularly provided in connection with exchange service of all classes, grades and types

5.11.2 Listings

A. Primary Listing

- 1.** One listing without charge, termed the primary listing, is provided for each call number in connection with exchange service.
- 2.** One primary listing is provided for each joint user.
- 3.** The primary listing is ordinarily the name of the Customer or joint user, or the name under which a business is regularly conducted. Where the service is contracted for by one party for the use of a second party, the primary listing may be the name of the second party.
- 4.** A dual name listing is comprised of a surname, two first names, an address and telephone number. This listing may be provided as the primary listing associated with residence service for two persons who share the same surname and reside at the same address or for a person known by two first names.

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SECTION 5.0 – BASIC SERVICES AND RATES, (CONT'D.)

5.11 Directory Listing Service, (Cont'd.)

5.11.2 Listings, (Cont'd.)

B. Additional Listings

1. Non-residence Additional Listings

(a) Non-residence additional listings are listings in addition to the primary listing furnished in connection with non-residence service and may be:

- i.** Names of partners or members, if the Customer or joint user is a partnership
- ii.** Names of officers, if the Customer or joint user is a corporation
- iii.** Names or representatives or employees of the Customer or joint user
- iv.** Bona fide names of firms which the Customer or joint user owns or controls or is duly authorized to represent
- v.** Names of partners participating in resale or shared use of the Customer's service or equipment

(b) Non-residence additional listings are not permitted in connection with residence service.

2. Residence Additional Listings

(a) Residence additional listings are listings in addition to the primary listing furnished in connection with residence service and may be the names of members of the Customer's family or of other persons residing in the Customer's household.

(b) Residence additional listings are also permitted in connection with non-residence service which is located in a residence and for permanent guests residing in a transient hotel, motel, or club, and

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tenants in an apartment house or apartment hotel.

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SECTION 5.0 – BASIC SERVICES AND RATES, (CONT'D.)**5.11 Directory Listing Service, (Cont'd.)****5.11.2 Listings, (Cont'd.)****B. Additional Listings, (Cont'd.)****3. Addresses and Telephone Numbers of Additional Listings**

Ordinarily, all additional listings are of the same address and telephone number as the primary listings, except in the case of alternate listings and listings for systems or services with in dialing.

4. Special Types of Additional Listings**(a) Duplicate Listings**

Duplicate listings (i.e., listings of nicknames, abbreviated names) are permitted when, in the opinion of the Company, they are not desired to secure a preferential position in the directory or for advertising purposes.

(b) Cross-Reference Listings**i. Cross-reference listings cover:**

- (1)** Names which are commonly spelled in more than one way
- (2)** Names of formerly existing business which have been superseded by that of the Customer
- (3)** Rearrangement of names when such rearrangement is not for the purpose of securing a preferential position in the directory or for advertising purposes.

ii. Cross-reference listings consist of a name, a reference to the primary listing, and, if desired, a telephone number.

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SECTION 5.0 – BASIC SERVICES AND RATES, (CONT'D.)

5.11 Directory Listing Service, (Cont'd.)

5.11.2 Listings, (Cont'd.)

B. Additional Listings, (Cont'd.)

4. Special Types of Additional Listings, (Cont'd.)

(c) Alternate Listings

Listings which refer calling persons to another telephone number at night and on Sundays and holidays, or in case no answer is received on a the call to the primary number.

(d) Foreign Listings

Listings in an alphabetical directory of an exchange other than that in which the listed service is furnished are furnished under the provisions applicable to regular additional listings in the directory

C. Nonpublished Service

1. Upon receipt of an authorization signed by the Customer, in a form satisfactory to the Company, the name of that Customer and the telephone number assigned to the service furnished to him will be omitted or deleted from the Company's telephone directories and his telephone number will be omitted or deleted from the Company's information records, subject to the provisions set forth below.

2. The Company will endeavor to prevent the disclosure of the telephone number, but shall not be liable should such number be divulged through inadvertence, or under the following circumstances where the number will be disclosed:

(a) Where the non-published service Customer calls the enhanced universal emergency telephone number (i.e., 911) to the extent that the originating telephone number, address and name associated with the originating number are furnished to the 911 service Public Service Answering Points.

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SECTION 5.0 – BASIC SERVICES AND RATES, (CONT'D.)

5.11 Directory Listing Service, (Cont'd.)

5.11.2 Listings, (Cont'd.)

C. Non-published Service, (Cont'd.)

2. (Cont'd.)

- (b)** Where the non-published service Customer calls the telephone number of a Customer subscribing to Caller ID, without using the Caller Identification Blocking as described in Section 5.14.1 of this tariff, to the extent that the originating telephone number is displayed on a Caller ID display device.
- (c)** Where the non-published service Customer is called back by a Customer who subscribes to and uses Return Call to return the call to the extent that the originating telephone number is displayed within the call detail section of the Call Return subscriber's billing statement.
- (d)** Where the non-published service Customer calls another Customer, who interprets the phone call as a harassing or threatening call and uses the Call Trace service to have the calling party telephone number and further information referred to the local law enforcement agency.

D. Nonlisted Service

- 1.** Upon receipt of an authorization signed by the Customer, in a form satisfactory to the company, non-listed service will be provided by the Company. With non-listed service the Customer listing is omitted or deleted from the Company's directories, however, these listings are contained in information records and will be furnished upon request of the calling party.

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SECTION 5.0 – BASIC SERVICES AND RATES, (CONT'D.)**5.11 Directory Listing Service, (Cont'd.)****5.11.3 Rates and Charges**

	<u>Nonrecurring Charge</u>		<u>Per Month</u>	
	<u>Min.</u>	<u>Max.</u>	<u>Min.</u>	<u>Max.</u>
Primary Listings	N/A	N/A	N/A	N/A
Additional Listings				
Business, each	\$0.01	\$20.00	\$0.50	\$10.00
Residence, each	\$0.01	\$20.00	\$0.50	\$10.00
Non-listed Service				
Business	\$5.00	\$20.00	\$0.50	\$10.00
Residence	\$5.00	\$20.00	\$0.50	\$10.00
Non-published Service				
Business	\$5.00	\$20.00	\$0.50	\$10.00
Residence	\$5.00	\$20.00	\$0.50	\$10.00
Foreign Listings				
Business	\$0.01	\$20.00	\$0.50	\$10.00
Residence	\$0.01	\$20.00	\$0.50	\$10.00

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SECTION 5.0 – BASIC SERVICES AND RATES, (CONT'D.)**5.12 Intercept Referral Service****5.12.1 General**

Intercept Referral Service is a service used when a Customer disconnects service or changes telephone numbers or address. Intercept service is offered for a period of three months. Intercept Referral Extension Service is available to business Customers for a maximum of nine months following the initial period of regular intercept referral service. Service is available subject to the availability of facilities. There is no charge for the initial 3 months of service. Extension service is available to business Customers for a maximum of nine months at the rates listed below.

5.12.2 Rates

	<u>Business</u>		<u>Residential</u>
	<u>Min.</u>	<u>Max.</u>	
Subsequent 9 months, per month	\$3.00	\$12.00	N/A

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SECTION 5.0 – BASIC SERVICES AND RATES, (CONT'D.)**5.13 Toll Restriction Service****5.13.1 General**

Toll restriction is a service arrangement whereby calls dialed over an individual residence or non-residence exchange service to other than the local service area are restricted and the calling person receives an announcement.

Toll restriction will be provided, where facilities permit, subject to the following:

- A.** Toll restriction will not allow 1+, 0+, 0-, 10-10-XXX, 900 service code, or 700 code toll calls.
- B.** Toll restricted services will not have dial access to Company operators, except for Directory Assistance.
- C.** Toll restriction does not provide restriction of 411 calls, or nonchargeable calls to numbers such as public emergency service 911, or 950 calls. Calls to 800 service will be permitted only from residence service.

The Company shall not be liable to the Customer or any other person or entity for damages of any nature or kind arising out of, resulting from, or in connection with the provision of the service, including without limitation, the inability to access the operator or any on toll free number for any purpose.

5.13.2 Rates

	Residence		Business	
	<u>Min.</u>	<u>Max.</u>	<u>Min.</u>	<u>Max.</u>
Nonrecurring charge, per service	\$6.00	\$24.00	\$15.00	\$60.00
Monthly, per service	\$3.00	\$12.00	\$32.00	\$130.00

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SECTION 5.0 – BASIC SERVICES AND RATES, (CONT'D.)**5.14 Optional Calling Features**

The features in this section are made available to Residential and Business Customers on a per use basis. All features are provided subject to availability. Customers may utilize each feature by dialing the appropriate access code. The Customer will be billed the per feature activation charge shown in the table below each time a feature is used by the Customer. Transmission levels for calls forwarded or calls placed or received using optional calling features may not be acceptable for all uses in some cases.

5.14.1 Feature Descriptions

Return Call: Allows a Customer to return the most recent incoming call and, after dialing a code, hear an announcement of the last telephone number that called. If the Customer wishes to return the call right away, voice prompts will instruct the Customer to dial a certain digit and the call will automatically be returned.

Call Trace: Allows a Customer to initiate an automatic trace of the last call received. After receiving the call which is to be traced, the Customer dials a code and the traced telephone number is automatically sent to the Company. The Customer using Call Trace is required to contact the Company for further action. The Customer originating the trace will not receive the traced telephone number. The results of a trace will be furnished only to legally constituted authorities upon proper request by them.

Caller Identification Blocking: On a per call basis, allows the name and number of the calling party to be blocked from being transmitted when placing outbound calls

Per Line Blocking: When Caller Identification Blocking is established on the line it can be deactivated by dialing a code before each call. This one call unblock allows the name and/or number to be sent for that one call only. Customers who choose per line blocking for the first time will not be charged the nonrecurring charge. After the first time, Customers requesting per line blocking will pay a nonrecurring charge for each line equipped with per line blocking. Per line blocking will be provided free to law enforcement and domestic violence agencies and individual victims of domestic violence upon request.

Auto Recall: Automatically redials the last incoming call.

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SECTION 5.0 – BASIC SERVICES AND RATES, (CONT'D.)
5.14 Optional Calling Features, (Cont'd.)**5.14.2 Rates**

FEATURE	Residential		Business	
	Minimum	Maximum	Minimum	Maximum
Call Tracing - per successful activation	\$1.25	\$7.00	\$1.25	\$7.00
Auto Recall	\$0.35	\$1.50	\$0.35	\$1.50
Return Call - per use	\$0.35	\$1.50	\$0.35	\$1.50
Caller Identification Blocking, per call	No charge	\$1.50	No charge	\$1.50
Caller Identification Blocking, per line*	*	*	*	*
Nonrecurring charge	\$8.00	\$35.00	\$10.00	\$40.00
Monthly	N/A	\$2.00	\$0.00	\$2.00

* Per Line Caller Identification Blocking will be provided at no charge to Customers with nonpublished telephone numbers except as consistent with 5.11.2C and to qualified social service agencies, law enforcement organizations and their certified employees and volunteers and to Customer-owned coin operated telephone (COCOT) Customers.

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SECTION 5.0 – BASIC SERVICES AND RATES, (CONT'D.)**5.15 Remote Call Forwarding****5.15.1 Description**

Remote Call Forwarding is a telecommunications network service that utilizes a telephone number and electronic switching system central office facilities to automatically forward all incoming calls. A call dialed to the Remote Call Forwarding number is forwarded to the remote telephone number.

5.15.2 Regulations

- A.** Remote Call Forwarding is offered subject to the availability of suitable facilities.
- B.** A Remote Call Forwarding arrangement includes the equipment necessary to forward one telephone call to a forwarded-to telephone number.
- C.** Remote Call Forwarding calls may be forwarded to branch exchange (PBX) trunks, Centrex Service, Toll Free Service and individual line service, excluding Pay Telephone Network Lines and Service for Customer-provided Coin and Credit Card Operated Telephones. A Centrex Service may not be used as a Remote Call Forwarding originating number.
- D.** Remote Call Forwarding is provided on the condition that the Customer subscribe to sufficiently Remote Call Forwarding arrangements and remote telephone numbers to adequately handle calls to the Remote Call Forwarding Customer without interfering with or impairing any services offered by the Company. If in the opinion of the Company, additional Remote Call Forwarding arrangements or remote telephone numbers are required, the Customer will be responsible for subscribing to such additional Remote Call Forwarding arrangements or remote telephone numbers. In the event the Customer refuses to subscribe to such additional Remote Call Forwarding arrangements or remote telephone numbers, such Customer's Remote Call Forwarding service shall be subject to termination.
- E.** Where additional remote call telephone numbers are requested by the Customer or required by the Company for association with the same Remote Call Forwarding number, such additional remote telephone numbers must be of the same class and grade of service, and on the same premises, as the first remote telephone number.
- F.** Remote Call Forwarding is not represented as suitable for satisfactory transmission of data.

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SECTION 5.0 – BASIC SERVICES AND RATES, (CONT'D.)**5.15 Remote Call Forwarding, (Cont'd)****5.15.2 Regulations, (Cont'd.)**

- G.** The Custom Calling Service Call Forwarding feature is not offered for use with the remote station of Remote Call Forwarding.
- H.** The Company will not provide identification of the originating telephone number to the Remote Call Forwarding Customer.
- I.** The classification of residence or business service for Remote Call Forwarding arrangements is determined by the class of the forwarded-to telephone number.
- J.** Charges for calls from the originating service to a Remote Call Forwarding telephone number are the responsibility of the originating service, unless such calls are accepted as collect at the remote telephone number. Charges as specified in 5.15.3 below for the forwarding of calls from the Remote Call Forwarding number to the remote telephone number are the responsibility of the Remote Call Forwarding Customer.
- K.** For any collect calls placed to the Remote Call Forwarding number, charges apply as specified in 5.15.3 below, for calls forwarded, regardless of whether or not such calls are accepted as collect at the terminating telephone number.

5.15.3 Rates**1. Minimum Rates**

Non - Recurring Charges	Month to Month	1 Yr.	2 Yr.	3 Yr.	5 Yr.
\$4.75	\$8.63	\$8.13	\$7.63	\$7.38	\$6.50

2. Maximum Rates

Non - Recurring Charges	Month to Month	1 Yr.	2 Yr.	3 Yr.	5 Yr.
\$19.00	\$34.50	\$32.50	\$30.50	\$29.50	\$26.00

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SECTION 5.0 – BASIC SERVICES AND RATES, (CONT'D.)
5.16 Uniform Call Distribution**5.16.1 Description**

Uniform Call Distribution Service provides for the uniform distribution of incoming calls in order of their arrival, to specified telephone lines.

5.16.2. Regulations

Uniform Call Distribution Service is offered for use with all types of telephone lines excluding lines of Centrex services, provided such telephone lines are arranged in a common multilane hunting group and served from compatible electronic type switching equipment.

5.16.3 Rates**A. Minimum Rates**

	Non - Recurring Charges	Month to Month	1 Yr.	2 Yr.	3 Yr.	5 Yr.
	\$5.00	\$5.00	\$5.00	\$ 5.00	\$5.00	\$5.00
Announcement Circuits		\$1.00				
Queue slots (ea.)		\$1.00				

B. Maximum Rates

	Non - Recurring Charges	Month to Month	1 Yr.	2 Yr.	3 Yr.	5 Yr.
	\$50.00		\$20.00	\$20.00	\$20.00	\$20.00
\$20.00						
Announcement Circuits		\$10.00				
Queue slots (ea.)		\$8.00				

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SECTION 5.0 – BASIC SERVICES AND RATES, (CONT'D.)**5.17 Break Hunt/Stop Hunt Arrangement****5.17.1 Description**

Break Hunt/Stop Hunt Arrangements are furnished to enable Customers to stop switching equipment from hunting beyond a designated line in an incoming rotary line group utilizing a control arrangement on the Customer's premises and a control channel between the network interface and the associated switching equipment located on the Company's premises.

5.17.2 Regulations

Break Hunt/Stop Hunt Arrangements are furnished only in connection with PBX trunks, individual lines, and Centrex lines, which are grouped together for incoming service. Customer is responsible for activation and deactivation of this service feature.

5.17.3 Rates**A. Minimum Rates**

Non - Recurring Charges	Month to Month	1 Yr.	2 Yr.	3 Yr.	5 Yr.
\$5.25	\$22.13	\$20.88	\$19.63	\$19.13	\$18.63

B. Maximum Rates

Non - Recurring Charges	Month to Month	1 Yr.	2 Yr.	3 Yr.	5 Yr.
\$21.00	\$88.50	\$83.50	\$78.50	\$76.50	\$74.50

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SECTION 5.0 – BASIC SERVICES AND RATES, (CONT'D.)**5.18 Ring Down Circuits****5.18.1 Description**

A Ring Down Circuit is an originating only telephone line placed by a subscriber in a foreign location so as to be utilized by a service type of Customer. When subscriber provided equipment transmits an off hook indication to the Company's switching equipment, said switching equipment, via software, applies ringing to the subscriber's predetermined terminating number.

5.18.2 Regulations

Ring Down Circuits will be available to on-net Customers only, and the Customer must provide equipment that is capable of transmitting a signal to the Company's switching equipment.

Ring Down Circuits may be utilized for intra-state local calls, but toll charges will apply for transmissions not in the local calling area.

Customer will be responsible for two (2) access lines, either both dedicated or through an arrangement where one (1) access line could be an existing Basic Business line that would allow for originating and terminating service.

5.18.3 Rates - Dedicated (Originating and Terminating)**A. Minimum Rates**

Non - Recurring Charges	Month to Month	1 Yr.	2 Yr.	3 Yr.	5 Yr.
\$17.00	\$52.25	\$50.00	\$46.75	\$45.10	\$44.00

B. Maximum Rates

Non - Recurring Charges	Month to Month	1 Yr.	2 Yr.	3 Yr.	5 Yr.
\$68.00	\$209.00	\$198.00	\$187.00	\$180.40	\$176.00

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SECTION 5.0 – BASIC SERVICES AND RATES, (CONT'D.)**5.18 Ring Down Circuits****5.18.4 Rates - Dedicated****A. Minimum Rates**

Non - Recurring Changes	Month to Month	1 Yr.	2 Yr.	3 Yr.	5 Yr.
\$8.00	\$26.00	\$24.75	\$23.40	\$22.55	\$22.00

B. Maximum Rates

Non - Recurring Changes	Month to Month	1 Yr.	2 Yr.	3 Yr.	5 Yr.
\$34.00	\$104.50	\$99.00	\$93.50	\$92.20	\$88.00

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SECTION 5.0 – BASIC SERVICES AND RATES, (CONT'D.)**5.19 Distinctive Ring Service****5.19.1 Description**

Allows Customers to establish up to three telephone numbers on the same access line. Each number is assigned a distinctive ring. The billing telephone number is the "master" number and has a standard ring. The other number(s) are dependent numbers and are assigned individual distinctive rings.

5.19.2 Rates**A. Minimum Rates**

Non - Recurring Changes	Month to Month	1 Yr.	2 Yr.	3 Yr.	5 Yr.
\$2.50	\$2.50	\$2.50	\$2.50	\$2.50	\$2.50

B. Maximum Rates

Non - Recurring Changes	Month to Month	1 Yr.	2 Yr.	3 Yr.	5 Yr.
\$10.00	\$10.50	\$10.50	\$10.50	\$10.50	\$10.50

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SECTION 6.0 - CENTREX SERVICES**6.1 NetServe Centrex****6.1.1 Description**

NetServe Centrex is a Centrex service that provides the Customer with multiple individual voice upgrade telephone communications channels, each of which can be used to place or receive one call at a time. Custom Exchange Service Station Lines are provided for connection of Centrex-compatible, Customer-provided station sets to the public switched telecommunications network.

NetServe Centrex is furnished subject to the availability of facilities.

6.1.2 General Regulations

A. NetServe Centrex is provided in combination with other Company-provided services.

B. Station Line Charges

NetServe Centrex Station Lines are charged on a monthly basis.

C. Usage Charges

Measured service rates in Section 13.3.1 apply.

D. Service includes Touch-Tone capability.

E. Pay-Per-Call Service Blocking

FiberNet Basic Exchange Service cannot be used to originate calls to Pay-Per-Call services (e.g.: 900 and 976). Calls to those numbers and other numbers used for caller paid information services will be blocked by the Company unless a written request to remove blocking is attached to the Service Order.

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SECTION 6.0 - CENTREX SERVICES, (CONT'D.)**6.1 NetServe Centrex, (Cont'd.)****6.1.3 System Features****A. Standard System Features**

The following call processing features are standard in NetServe Centrex and are provided under control of the common equipment of the central office switching system.

Touch Tone: Provides for the origination of calls by means of instruments equipped for tone-type address signaling over special central office facilities.

Full Network Access (Squared System): There is no pre-defined limit on the number of exchange access or intercom calls active at any one time.

Direct Inward Dialing: Arrangement, which allows an incoming call to reach a CES station without attendant assistance.

Individual Dialing Plan: Provides the ability to interpret dialed digits according to Customer specific dialing sequences.

Intercom Dialing: Permits the Customer to dial an access code to reach another CES station without having to dial 7 digits.

Full, Semi, Un-restricted Stations

Fully Restricted:	Allows only station-to-station (intercom) calling capabilities.
Semi-Restricted:	Allows access to the exchange network only for local calling.
Unrestricted:	Allows access to the exchange network, the toll network or any service accessible by dialing.

Access Treatment Screening: Stations can be individually allowed or disallowed access to system features.

Attendant Capabilities : Attendants may be designated to handle incoming, internal, and other call types with various special telephone consoles.

Centralized Attendant Services: For multi-location Customers, the attendants can be located in only one location.

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SECTION 6.0 - CENTREX SERVICES, (CONT'D.)

6.1 NetServe Centrex, (Cont'd.)

6.1.3 System Features, (Cont'd.)

A. Standard System Features, (Cont'd.)

Flexible Night Service: Provides the ability to forward each listed directory number to a unique Customer changeable night directory number.

Call Forward: Allows a station line to have incoming calls forwarded to another line within the system or to telephone numbers outside the system.

Call Forward Busy: Allows for the automatic routing of incoming calls to a preselected station line when the called station line is busy.

Call Forward No Answer: Allows for the automatic routing of incoming calls to a preselected station line when the called telephone does not answer within a predetermined number of rings.

Call Waiting/Cancel Call Waiting: Provides a tone signal to indicate to a user already engaged in a telephone call that a second caller is attempting to dial in. Cancel Call Waiting allows for disabling of Call Waiting for the duration of an outgoing telephone call.

3-Way Conference Calling: Allows the station user to place an existing call on hold and dial the telephone number of a third-party, and then connect all parties.

Speed Dial 8: Allows a user to dial an abbreviated code to originate a call to any of 8 programmed telephone numbers.

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SECTION 6.0 - CENTREX SERVICES, (CONT'D.)**6.1 NetServe Centrex, (Cont'd.)****6.1.3 System Features, (Cont'd.)****B. Centrex Value Package**

Ultra Call Forward: Combines call forwarding with remote access capability.

System Speed Calling (30): Allows a user to dial a two-digit code to originate a call to any of 30 programmed telephone numbers.

Auto Recall: Automatically redials the last incoming call.

Individual Access Screening: Each station is assigned its own access treatment code for call screening.

Auto Call Back: Allows a station user who encounters a busy condition when calling another station to be automatically notified when the station becomes idle.

Caller ID with Name: Provides the station user with the telephone number of the calling party before answering the phone.

Call Trace: Allows the station user to dial a code to automatically request a record of the caller's origination telephone number, the date and time of the call. The information is disclosed only to a law enforcement agency for investigation.

C. Centrex Premium Bundle

Selective Call Acceptance: Allows the Customer to create a list of telephone numbers from which the Customer is willing to accept calls. List parameter is 31.

Selective Call Rejection: Allows the Customer to create a list of telephone numbers from which the Customer does not wish to receive calls. Calls from telephone numbers on the list receive an announcement that Customer is not receiving calls at this time. List parameter is 16.

Select Forward: Allows the Customer to create a list of "selected" telephone numbers that the Customer wants to be forwarded to another number. Calls from the list will then be forwarded to the number designated. List parameter is 16.

Selective Distinctive Ring: Differentiates incoming calls by signaling the Customer with a distinctive ringing pattern.

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SECTION 6.0 - CENTREX SERVICES, (CONT'D.)

6.1 NetServe Centrex, (Cont'd)

6.1.4 Off Premise Extension

Off-Premises Extension (OPX) Service provides a Business Customer with a telephone located in a different office or building from the main telephone system. The OPX is connected to the main system via a dedicated line. All capabilities of the main system are available on the OPX.

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SECTION 6.0 - CENTREX SERVICES, (CONT'D.)
6.1 NetServe Centrex, (Cont'd.)**6.1.5 Minimum Rates**

	Non- Recurring Charge	Month To Month	1 Yr.	2 Yr.	3 Yr.	5 Yr.
Standard System						
Measured Service	\$8.00	\$12.00	\$11.00	\$11.00	\$10.00	\$10.00
Includes:						
Touch Tone						
Full Network Access						
Direct Inward Dialing						
Individual Dialing Plan						
Intercom Dialing						
Full, Semi, Un-Restricted Stations						
Access Treatment Screening						
Attendant Capabilities						
Centralized Attendant Services						
Flexible Night Service						
Call Forward						
Call Forward Busy						
Call Forward No Answer						
Call Waiting/Cancel Call Waiting						
3 Way Conference Calling						
Speed Dial 8						
Per Minute Rate						
Access Areas:* A		N/A	N/A	N/A	N/A	N/A
B		\$0.001	\$0.001	\$0.001	\$0.001	\$0.001
C		\$0.001	\$0.001	\$0.001	\$0.001	\$0.001
D		\$0.001	\$0.001	\$0.001	\$0.001	\$0.001
Off Premise Extension						
Measured	\$8.50	\$11.95	\$11.05	\$10.25	\$11.05	\$8.00
Flat	\$8.50	\$26.13	\$24.75	\$23.38	\$22.55	\$22.00

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SECTION 6.0 - CENTREX SERVICES, (CONT'D.)
6.1 NetServe Centrex, (Cont'd.)**6.1.5 Minimum Rates, (Cont'd.)**

	Non- Recurring Charge	Month To Month	1 Yr.	2 Yr.	3 Yr.	5 Yr.
Centrex Value Package		\$6.50	\$6.50	\$6.50	\$6.50	\$6.50
Includes:						
Ultra Call Forward						
System Speed Calling (30)						
Auto Recall						
Individual Access Screening						
Auto Call Back						
Caller ID with Name						
Call Trace						
One Feature		\$3.50	\$3.50	\$3.50	\$3.50	\$3.50
Centrex Premium Bundle		\$4.50	\$4.50	\$4.50	\$4.50	\$4.50
Includes:						
Selective Call Acceptance						
Selective Call Rejection						
Selective Call Forward						
Selective Distinctive Ring						
One Feature		\$1.50	\$1.50	\$1.50	\$1.50	\$1.50

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SECTION 6.0 - CENTREX SERVICES, (CONT'D.)
6.1 NetServe Centrex, (Cont'd.)**6.1.6 Maximum Rates**

	Non- Recurring Charge	Month To Month	1 Yr.	2 Yr.	3 Yr.	5 Yr.
Standard System						
Measured Service	\$35.00	\$50.00	\$48.00	\$45.00	\$44.00	\$43.00
Includes:						
Touch Tone						
Full Network Access						
Direct Inward Dialing						
Individual Dialing Plan						
Intercom Dialing						
Full, Semi, Un-Restricted Stations						
Access Treatment Screening						
Attendant Capabilities						
Centralized Attendant Services						
Flexible Night Service						
Call Forward						
Call Forward Busy						
Call Forward No Answer						
Call Waiting/Cancel Call Waiting						
3 Way Conference Calling						
Speed Dial 8						
Per Minute Rate						
Access Areas:* A		\$0.005	\$0.005	\$0.005	\$0.005	\$0.005
B		\$0.04	\$0.04	\$0.04	\$0.04	\$0.04
C		\$0.06	\$0.06	\$0.06	\$0.06	\$0.06
D		\$0.06	\$0.06	\$0.06	\$0.06	\$0.06
Off Premise Extension						
Measured	\$18.00	\$25.00	\$25.00	\$25.00	\$25.00	\$25.00
Flat	\$18.00	\$53.00	\$54.00	\$54.00	\$54.00	\$54.00

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SECTION 6.0 - CENTREX SERVICES, (CONT'D.)**6.1 NetServe Centrex, (Cont'd.)****6.1.6 Maximum Rates, (Cont'd.)**

	Non- Recurring Charge	Month To Month	1 Yr.	2 Yr.	3 Yr.	5 Yr.
Centrex Value Package		\$27.00	\$27.00	\$27.00	\$27.00	\$27.00
Includes:						
Ultra Call Forward						
System Speed Calling (30)						
Auto Recall						
Individual Access Screening						
Auto Call Back						
Caller ID with Name						
Call Trace						
One Feature		\$14.00	\$14.00	\$14.00	\$14.00	\$14.00
Centrex Premium Bundle		\$20.00	\$20.00	\$20.00	\$20.00	\$20.00
Includes:						
Selective Call Acceptance						
Selective Call Rejection						
Selective Call Forward						
Selective Distinctive Ring						
One Feature		\$6.00	\$6.00	\$6.00	\$6.00	\$6.00

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SECTION 7.0 – TOLL SERVICES**7.1 General**

Intrastate toll service is available only to Customer's of the Company's local exchange services.

7.2 Flat Rate Outbound Service

Flat Rate Outbound Service is a direct dial outbound service. Rates are not time-of-day or distance sensitive. Calls are billed in six (6) second increments, with an initial period for billing purposes of six (6) seconds.

	<u>Rate Per Minute</u>	
	<u>Minimum</u>	<u>Maximum</u>
Through facilities-based local exchange service	\$0.01	\$0.15

7.3 Flat Rate Inbound Service

Flat Rate Switched Toll Free service is an inbound calling service (e.g.,: 800/888/877). Calls are billed in six (6) second increments with an initial period for billing purposes of six (6) seconds. Rates are not time-of-day or distance sensitive. Calls originate from any intrastate location over a toll free number and terminate to a Customer-provided residential or business switched access line. Call charges are billed to the Subscriber rather than to the originating caller.

	<u>Rate Per Minute</u>	
	<u>Minimum</u>	<u>Maximum</u>
Through facilities-based local exchange service	\$0.01	\$0.15

7.4 Travel Card Service

Travel Card Service is available to Customers for placing calls while away from home or office. Calls personal identification number. Calls may originate from standard residential, business or pay telephone access lines and may terminate to any interstate or intrastate location. Calls are billed in six (6) second increments with an initial period for billing purposes of thirty (30) seconds.

	<u>Rate Per Minute</u>	
	<u>Minimum</u>	<u>Maximum</u>
Rate per minute:	\$0.10	\$0.50

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SECTION 7.0 – TOLL SERVICES**7.5 Flat Rate Dedicated Outbound Service**

Flat Rate Dedicated Outbound Service is an Intrastate service designed primarily for business Customers. Calls are billed in six (6) second increments with a six (6) second minimum billing period. Calls originate from Customer-provided dedicated access lines.

		<u>Minimum</u>	<u>Maximum</u>
Per Minute Rate	\$0.01		\$0.15

7.6 Flat Rate Dedicated Inbound Service

Flat Rate Dedicated Inbound Service is available to Customers for incoming calls. Calls originate from any interstate or intrastate location over a toll free telephone number (e.g., 800.888) and terminate to a Customer-provided dedicated access line. Call charges are billed to the Subscriber rather than to the originating caller. Calls are billed in six (6) second increments with an initial billing period of six (6) seconds.

		<u>Minimum</u>	<u>Maximum</u>
Per Minute Rate	\$0.01		\$0.15

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SECTION 8.0 - PRIVATE LINE SERVICES**8.1 General**

The Company provides Private Line Service to Customers with transmission speeds ranging from 64Kbps to 274.176 Mbps. Private Line Services are offered on a point-to-point basis. Each Private line Service is dedicated to the Customer and the entire usable bandwidth for each service is available to the Customer for their exclusive use.

8.2 Application of Rates**8.2.1 Recurring Charges**

Recurring charges for Private Line Services vary based on the capacity of service, the distance of service, the term plan selected and the monthly revenue commitment made by the Customer. Unless otherwise stated in the service description, Private Line Service recurring charges are applied on a circuit basis, per DS0 equivalent. A minimum circuit charge applies which varies by circuit bandwidth.

8.2.2 Nonrecurring Charges

Non-Recurring Charges are one-time only charges and may be waived for certain promotions and under the specific terms of individually negotiated contract services.

8.3 Pass-Through Charges

All charges incurred by the Company on the Customer's behalf from any Local Exchange Carrier, Competitive Access Provider or Competitive Local Exchange Provider will be directly passed on to the Customer. Cross-connect Charges apply to Company facilities that are connected by the Company to other carriers or Customer interconnect/collation facility within the same Point of Presence.

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FiberNet of Ohio, LLC
Charleston, WV 25301

SECTION 8.0 - PRIVATE LINE SERVICES, (CONT'D.)**8.4 Service Descriptions**

Private Line Service allows the Customer to connect two locations with private dedicated service at one of a number of transmission speeds.

8.4.1 DS0 Service

DS0 Service is a dedicated digital channel with line speeds of 64 Kbps.

8.4.2 1.544 Service (DS1)

1.544 Service, also known as DS1 Service, is a dedicated, high capacity channel with a line speed of 1.544 Mbps. DS1 Service has the equivalent capacity of 24 Voice Grade services or 24 DS0 services.

8.4.3 3.152 Service

3.152 Service is a dedicated high capacity channel with a line speed of 3.152 Mbps.

8.4.4 6.132 Service

6.132 Service is a dedicated high capacity channel with a line speed of 6.132 Mbps.

8.4.5 44.736 Service (DS3)

44.736 Service, also known as DS3 Service, is a dedicated, high capacity channel with a line speed of 44.736 Mbps. DS3 Service has the equivalent capacity of 28 DS1 Services at 1.544 Mbps or 672 voice Grade Services at 56/64 Kbps.

8.4.6 274.176 Service

274.176 Service is a dedicated high capacity channel with a line speed of 274.176 Mbps.

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SECTION 9.0 - DIGITAL SERVICES

[Reserved for Future Use]

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SECTION 10.0 - PUBLIC TELEPHONE SERVICES

[Reserved for Future Use]

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SECTION 11.0 - PROMOTIONAL OFFERINGS

11.1 Special Promotions

The Company may from time to time engage in special promotions of limited duration of its service offerings designed to attract new Customers or to increase existing Customer awareness of a particular tariff offering. Waiver of any charges other than a non-recurring charge shall be limited to 90 calendar days on a per Customer basis during a 12 month period. Request for promotional offerings will be presented to the Commission for its review in accordance with Case No. 95-845-TP-COI.

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SECTION 12.0 - SPECIAL ARRANGEMENTS

12.1 Individual Case Basis (ICB) Arrangements

Arrangements will be developed on a case by case basis in response to a bona fide special request from a Customer or prospective Customer to develop a competitive bid for a service not generally offered under this tariff. Rates quoted in response to such competitive requests may be different than those specified for such services in this tariff. ICB rates will be offered to the Customer in writing and on a nondiscriminatory basis.

ICB will be filed with the Docketing Division of the Commission for approval.

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SECTION 13.0 - CURRENT PRICE LIST**13.1 Access Services****13.1.1 Service Order Charges**

Customer Requested Due Date Change	\$50.00
Customer Requested Expedite	\$50.00
Cancellation (after 3 business days from order placement)	\$50.00
Design Change, DS0/DS1	\$50.00
Design Change, DS3	\$50.00

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SECTION 13.0 - CURRENT PRICE LIST, (CONT'D.)**13.1 Access Services, (Cont'd.)****13.1.2 Dedicated Access****A. DS-1**

	<u>Non-Recurring Rate</u>	<u>Recurring Rate</u>
Per-Channel Termination		
First Circuit	ICB	ICB
Additional Circuits	ICB	ICB
Fixed mileage	ICB	ICB
Per-Mile Charge	ICB	ICB
Outside Service Zone Termination Surcharge	ICB	ICB

B. DS-3

	<u>Non-Recurring Rate</u>	<u>Recurring Rate</u>
Per-Channel Termination		
First Circuit	ICB	ICB
Additional Circuits	ICB	ICB
Fixed mileage	ICB	ICB
Per-Mile Charge	ICB	ICB
Outside Service Zone Termination Surcharge	ICB	ICB

13.1.3 Switched Access

	<u>Rate Per Minute</u>
Originating	\$0.0550
Terminating	\$0.0550

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SECTION 13.0 - CURRENT PRICE LIST**13.2 Basic Services and Rates****13.2.1 Service Order and Change Charges**

	<u>Residence</u>	<u>Business</u>
Service Ordering Charge, per location, per occasion		
Simple	\$17.65	\$25.50
Complex	\$17.65	\$15.85
Central Office Connection Charge, per termination		
Simple	\$8.25	\$13.00
Complex	\$8.25	\$17.00
Line Connection Charge, per termination		
Simple	\$10.60	\$24.35
Complex	\$10.60	\$16.50
Telephone Number Changes		
Simple	\$31.15	\$31.15
Complex	\$28.85	\$41.55
Class of Service Change		
Residence to Business		
Simple	\$31.15	N/A
Complex	\$17.90	N/A
Business to Residence		
Simple	N/A	\$31.15
Complex	N/A	\$41.55
Network Wiring Charge		
First 15 min. or fraction thereof	\$25.00	\$25.00
Each add'l. 15 min. or fraction thereof	\$10.00	\$10.00

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SECTION 13.0 - CURRENT PRICE LIST, (CONT'D.)**13.2 Basic Services and Rates, (Cont'd.)****13.2.2 Dishonored Check Charge**

Per check not honored: \$20.00

13.2.3 Restoration of Service

	<u>Residence</u>	<u>Business</u>
Restoration after temporary denial, but prior to completion of order to discontinue service		
Simple	\$32.30	\$32.30
Complex	\$26.55	\$26.55
Restoration after temporary suspension		
Simple	\$33.55	\$33.55
Complex	\$62.30	\$75.85

13.2.4 Temporary Suspension/Restoration of Service

	<u>Residence</u>	<u>Business</u>
Restoration after temporary interception		
Simple	\$33.55	\$33.55
Complex	\$62.50	\$87.70

13.2.5 Public Telephone Surcharge

Rate Per Call: \$0.25

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SECTION 13.0 - CURRENT PRICE LIST, (CONT'D.)**13.2 Basic Services and Rates, (Cont'd.)****13.2.6 Basic Business Services**

	Non - Recurring Charges	Month to Month	1 Yr.	2 Yr.	3 Yr.	5 Yr.
NetServe Business Line						
Measured Rate	\$17.00	\$23.30	\$22.05	\$20.80	\$20.10	\$19.80
Per Minute Rate						
Access Areas:* A		N/A	N/A	N/A	N/A	N/A
B		\$0.02	\$0.02	\$0.02	\$0.02	\$0.02
C		\$0.03	\$0.03	\$0.03	\$0.03	\$0.03
D		\$0.03	\$0.03	\$0.03	\$0.03	\$0.03
Flat Rate	\$17.00	\$57.00	\$54.00	\$51.00	\$49.20	\$48.50
Off Premise Extension						
Measured	\$17.00	\$23.00	\$22.05	\$20.80	\$20.10	\$19.00
Flat	\$17.00	\$52.25	\$49.50	\$46.75	\$45.10	\$44.00
Business Line Value Pkg.						
Call Forward		\$4.45	\$4.35	\$4.25	\$4.15	\$3.75
Call Forwarding Busy						
Call Forwarding Don't Answer						
Three-Way Calling						
Call Waiting						
Speed Calling (8)						
One Feature		\$2.00	\$2.00	\$2.00	\$2.00	\$2.00
Security Package						
Caller ID with Name		\$7.00	\$7.00	\$7.00	\$7.00	\$7.00
Ultra Call Forward						
Call Trace						
Call Block						
One Feature		\$2.00	\$2.00	\$2.00	\$2.00	\$2.00

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SECTION 13.0 - CURRENT PRICE LIST, (CONT'D.)
13.2 Basic Services and Rates, (Cont'd.)**13.2.6 Basic Business Services, (Cont'd.)**

	Non - Recurring Changes	Month to Month	1 Yr.	2 Yr.	3 Yr.	5 Yr.
NetServe PBX Trunk						
Flat Rate	\$17.00	\$66.50	\$63.00	\$59.50	\$57.40	\$56.50
Security Package		\$7.00	\$7.00	\$ 7.00	\$7.00	\$7.00
Caller ID with Name						
Ultra Call Forward						
Call Trace						
Call Block						
One Feature		\$4.00	\$4.00	\$4.00	\$4.00	\$4.00
NetServe DID Trunk						
Standard Measured	\$17.00	\$23.30	\$22.05	\$20.80	\$20.10	\$19.80
Per Minute Rate						
Access Areas:* A		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
B		\$0.02	\$0.02	\$0.02	\$0.02	\$0.02
C		\$0.03	\$0.03	\$0.03	\$0.03	\$0.03
D		\$0.03	\$0.03	\$0.03	\$0.03	\$0.03
DID Group of 20	\$5.00	\$10.00	\$10.00	\$10.00	\$10.00	\$10.00
DID Group of 50	\$5.00	\$15.00	\$15.00	\$15.00	\$15.00	\$15.00
DID Group of 100	\$5.00	\$25.00	\$25.00	\$25.00	\$25.00	\$25.00
Netflex T-1 Service With DID						
Measured Service	\$500.00	\$640.00	\$610.00	\$560.00	\$545.00	\$520.00
Per Minute Rate						
Access Areas:* A		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
B		\$0.02	\$0.02	\$0.02	\$0.02	\$0.02
C		\$0.03	\$0.03	\$0.03	\$0.03	\$0.03
D		\$0.03	\$0.03	\$0.03	\$0.03	\$0.03
DID Group of 20	\$5.00	\$10.00	\$10.00	\$10.00	\$10.00	\$10.00
DID Group of 50	\$5.00	\$15.00	\$15.00	\$15.00	\$15.00	\$15.00
DID Group of 100	\$5.00	\$25.00	\$25.00	\$25.00	\$25.00	\$25.00

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SECTION 13.0 - CURRENT PRICE LIST, (CONT'D.)**13.2 Basic Services and Rates, (Cont'd.)****13.2.6 Basic Business Services, (Cont'd.)**

	Non - Recurring Changes	Month to Month	1 Yr.	2 Yr.	3 Yr.	5 Yr.
Netflex PRI						
Measured Service	\$500.00	\$700.00	\$675.00	\$650.00	\$625.00	\$575.00
Per Minute Rate						
Access Areas:* A		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
B		\$0.02	\$0.02	\$0.02	\$0.02	\$0.02
C		\$0.03	\$0.03	\$0.03	\$0.03	\$0.03
D		\$0.03	\$0.03	\$0.03	\$0.03	\$0.03
DID Group of 20	\$ 5.00	\$10.00	10.00	\$10.00	\$10.00	\$10.00
DID Group of 50	\$ 5.00	\$15.00	\$ 15.00	\$15.00	\$15.00	\$15.00
DID Group of 100	\$ 5.00	\$25.00	\$ 25.00	\$25.00	\$25.00	\$25.00
Caller ID with Name		\$95.00	\$90.00	\$85.00	\$80.00	\$80.00
Netflex BRI						
Measured Service		\$44.00	\$44.00	\$44.00	\$44.00	\$44.00
Flat Rate Service		\$55.00	\$55.00	\$55.00	\$55.00	\$55.00
Integrated T-1						
Measured Service	\$500.00	N/A	\$585.00	\$555.00	\$535.00	\$500.00
Per Minute Rate						
Access Areas:* A		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
B		\$0.02	\$0.02	\$0.02	\$0.02	\$0.02
C		\$0.03	\$0.03	\$0.03	\$0.03	\$0.03
D		\$0.03	\$0.03	\$0.03	\$0.03	\$0.03

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SECTION 13.0 - CURRENT PRICE LIST, (CONT'D.)**13.2 Basic Services and Rates, (Cont'd.)****13.2.7 Directory Assistance Services****Basic Directory Assistance**

Local Directory Assistance	
Direct dialed	\$0.30
Via operator	\$0.45

Directory Assistance Call Completion	
Per completed call	\$0.25

National Directory Assistance	
Direct dialed	\$0.95

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SECTION 13.0 - CURRENT PRICE LIST, (CONT'D.)**13.2 Basic Services and Rates, (Cont'd.)****13.2.8 Operator Service****Local and IntraLATA Per Call Service Charges:**

Customer Dialed Calling Card - Automated	\$0.60
Operator Assisted Calling Card	\$1.75
Operator Station Collect	\$2.00
Third Party Billed	\$1.75
Person-to-Person	\$4.00

InterLATA Rates**Usage Rates**

Per Minute:	\$0.36
-------------	--------

Per Call Service Charges

Customer Dialed Calling Card Station	\$1.70
Operator Dialed Calling Card Station	\$2.50
Collect	\$2.50
Third Party Billed	\$2.50
Person to Person	\$4.80

13.2.9 Busy Line Verification and Line Interrupt Service

	<u>Residence</u>	<u>Business</u>
Busy Line Verification, per request	\$0.90	\$0.90
Verification with Line Interruption	\$1.40	\$1.40

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SECTION 13.0 - CURRENT PRICE LIST, (CONT'D.)**13.2 Basic Services and Rates, (Cont'd.)****13.2.10 Directory Listing Service**

	<u>Nonrecurring Charge</u>	<u>Per Month</u>
Primary Listings	N/A	N/A
Additional Listings		
Business, each	N/A	\$2.35
Residence, each	N/A	\$0.90
Nonlisted Service		
Business	\$9.80	\$1.39
Residence	\$9.80	\$1.39
Nonpublished Service		
Business	\$9.80	\$2.22
Residence	\$9.80	\$2.22
Foreign Listing		
Business	\$0.00	\$1.50
Residence	\$0.00	\$1.50

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SECTION 13.0 - CURRENT PRICE LIST, (CONT'D.)
13.2 Basic Services and Rates, (Cont'd.)**13.2.11 Intercept Referral Service****13.2.12**

Subsequent 9 months, per month

Business

\$6.00

13.2.12 Toll Restriction Service

Nonrecurring charge, per service

Residence

\$12.00

Business

\$29.40

Monthly, per service

\$5.95

\$64.60

13.2.13 Optional Calling Features

FEATURE	Residential	Business
Call Tracing - per successful activation	\$ 3.50	\$ 3.50
Auto Recall - per use	\$ 0.75	\$ 0.75
Return Call - per use	\$ 0.75	\$ 0.75
Caller Identification Blocking, per call	No charge	No charge
Caller Identification Blocking, per line*		
Nonrecurring charge	\$16.00	\$20.00
Monthly	\$ 1.00	\$ 1.00

* Per Line Caller Identification Blocking will be provided at no charge to Customers with nonpublished telephone numbers and to qualified social service agencies, law enforcement organizations and their certified employees and volunteers and to Customer-owned coin operated telephone (COCOT) Customers.

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SECTION 13.0 - CURRENT PRICE LIST, (CONT'D.)**13.2 Basic Services and Rates, (Cont'd.)****13.2.14 Optional Services:****A. Remote Call Forwarding**

Non- Recurring Charge	Month To Month	1 Yr.	2 Yr.	3 Yr.	5 Yr.
\$9.50	\$17.25	16.25	15.25	14.75	13.00

B. Uniform Call Distribution

	Non- Recurring Charge	Month To Month
Uniform Call Distribution		\$10.00
Installation	\$250.00	
Queue slots (ea. queue slot)		\$4.00

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SECTION 13.0 - CURRENT PRICE LIST, (CONT'D.)**13.2 Basic Services and Rates, (Cont'd.)****13.2.14 Optional Services (Cont'd):****C. Announcement Circuits:**

Non-Recurring Charge	Month To Month	1 Yr.	2 Yr.	3 Yr.	5 Yr.
\$6.00	\$6.00	\$6.00	\$6.00	\$6.00	\$6.00

D. Ring Down Circuits:

	Non-Recurring Charge	Month To Month	1 Yr.	2 Yr.	3 Yr.	5 Yr.
(Originating and terminating)	\$34.00	\$104.50	\$99.00	\$93.50	\$90.20	\$88.00
Dedicated (Originating Only)	\$17.00	\$52.25	\$49.50	\$46.75	45.10	\$44.00

E. Distinctive Ringing Service:

Non-Recurring Charge	Month To Month	1 Yr.	2 Yr.	3 Yr.	5 Yr.
\$5.00	\$5.20	\$5.20	\$5.20	\$5.20	\$5.20

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SECTION 13.0 - CURRENT PRICE LIST, (CONT'D.)**13.2 Basic Services and Rates, (Cont'd.)****13.2.14 Optional Services (cont'd):****F. Break Hunt / Stop Hunt:**

Non- Recurring Charge	Month To Month	1 Yr.	2 Yr.	3 Yr.	5 Yr.
\$10.50	\$44.25	\$41.75	\$39.25	\$38.25	\$37.25

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SECTION 13.0 - CURRENT PRICE LIST, (CONT'D.)**13.3 Centrex Services****13.3.1 NetServe Centrex**

	Non- Recurring Charge	Month To Month	1 Yr.	2 Yr.	3 Yr.	5 Yr.
Standard System						
Measured Service	\$17.00	\$24.65	\$23.36	\$22.08	\$21.30	\$20.95
Includes:						
Touch Tone						
Full Network Access						
Direct Inward Dialing						
Individual Dialing Plan						
Intercom Dialing						
Full, Semi, Un-Restricted Stations						
Access Treatment Screening						
Attendant Capabilities						
Centralized Attendant Services						
Flexible Night Service						
Call Forward						
Call Forward Busy/ No Answer						
Call Waiting/Cancel Call Waiting						
3 Way Conference Calling						
Speed Dial 8						
Per Minute Rate						
Access Areas:* A		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
B		\$0.02	\$0.02	\$0.02	\$0.02	\$0.02
C		\$0.03	\$0.03	\$0.03	\$0.03	\$0.03
D		\$0.03	\$0.03	\$0.03	\$0.03	\$0.03
Off Premise Extension						
Measured	\$17.00	\$23.00	\$22.05	\$20.80	\$20.10	\$19.00
Flat	\$17.00	\$52.25	\$49.50	\$46.75	\$45.10	\$44.00

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SECTION 13.0 - CURRENT PRICE LIST, (CONT'D.)
13.3 Centrex Services, (Cont'd.)**13.3.1 NetServe Centrex, (Cont'd.)**

	Non- Recurring Charge	Month To Month	1 Yr.	2 Yr.	3 Yr.	5 Yr.
Centrex Value Package		\$13.15	\$13.15	\$13.15	\$13.15	\$13.15
Includes:						
Ultra Call Forward						
System Speed Calling (30)						
Auto Recall						
Individual Access Screening						
Auto Call Back						
Caller ID with Name						
Call Trace						
One Feature		\$7.00	\$7.00	\$7.00	\$7.00	\$7.00
Centrex Premium Bundle		\$9.35	\$9.35	\$9.35	\$9.35	\$9.35
Includes:						
Selective Call Acceptance						
Selective Call Rejection						
Selective Call Forward						
Selective Distinctive Ring						
One Feature		\$3.00	\$3.00	\$3.00	\$3.00	\$3.00

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SECTION 13.0 - CURRENT PRICE LIST, (CONT'D.)**13.4 Toll Services****13.4.1 Flat Rate Outbound Service**

Calls are billed in six (6) second increments, with an initial period for billing purposes of six (6) seconds.

Through facilities-based local exchange service	<u>Rate Per Minute</u>
	\$0.085

13.4.2 Flat Rate Inbound Service

Calls are billed in six (6) second increments with an initial period for billing purposes of six (6) seconds.

Through facilities-based local exchange service	<u>Rate Per Minute</u>
	\$0.085

13.4.3 Travel Card Service

Rate per minute:	\$0.25
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13.4.4 Flat Rate Dedicated Outbound Service

Calls are billed in six (6) second increments with a six (6) second minimum billing period. Calls originate from Customer-provided dedicated access lines.

Per Minute Rate	\$0.085
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13.4.5 Flat Rate Dedicated Inbound Service

Calls are billed in six (6) second increments with an initial billing period of six (6) seconds.

Per Minute Rate	\$0.085
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SECTION 13.0 - CURRENT PRICE LIST, (CONT'D.)

13.5 Private Line Services

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SECTION 13.0 - CURRENT PRICE LIST, (CONT'D.)

13.6 Digital Services

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SECTION 13.0 - CURRENT PRICE LIST, (CONT'D.)

13.7 Public Telephone Services

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Charleston, WV 25301

FiberNet of Ohio, LLC

EXHIBIT B

PROPOSED REPLACEMENT TARIFF

*This tariff, P.U.C.O. Tariff No. 2, cancels and replaces in its entirety
the Company's P.U.C.O. Tariff No. 1 currently on file with the Commission*

OHIO
LOCAL EXCHANGE
TELECOMMUNICATIONS SERVICES TARIFF
OF
FiberNet of Ohio, LLC

This tariff describes the terms, conditions, services and rates applicable to the provision of business local exchange telecommunications services regulated and tariffed in accordance with Competitive Retail Telephone Rules (Case No. 06-1345-TP-ORD).

The Company provides certain Detariffed/Nonregulated services which are found in the Company's Pricing Guide, available for viewing at the Company's website at www.wvfiber.net or at the Company's principal place of business at 1200 Greenbrier St., Charleston, WV 25311.

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CHECK SHEET

Pages of this tariff are effective as of the date shown at the bottom of the respective page(s). Original and revised pages as named below comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this page.

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EXPLANATION OF SYMBOLS, REFERENCE
MARKS, AND ABBREVIATIONS OF TECHNICAL
TERMS USED IN THIS TARIFF

The following symbols shall be used in this tariff for the purpose indicated below:

- (C) To signify a changed listing, rule or condition which may affect rates or charges.
- (D) To signify a discontinued rate or regulation.
- (I) To signify an increase in rate or charge.
- (M) To signify material relocated from one page to another without change.
- (N) To signify a new rate or regulation.
- ® To signify a reduced rate or charge.
- (S) To signify reissued matter.
- (T) To signify a change or regulation but no change in rate or charge.

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APPLICATION OF TARIFF

This tariff sets forth the service offerings, rates, terms and conditions applicable to the furnishing of intrastate communications services by FiberNet of Ohio, LLC, to business Customers within the local exchange service areas defined herein. FiberNet's services are furnished subject to the availability of facilities and subject to the terms and conditions set forth herein

The tariff describes the Company's terms, conditions, services and rates applicable to the provision of local exchange telecommunications services regulated in accordance with Competitive Retail Telephone Rules (Case No. 06-1345-TP-ORD).

Descriptions and rates for detariffed service offerings are found in the Company's Price Guide, available for viewing on the Company website at website at www.wvfibernet.net or by contacting the Company at 1200 Greenbrier St., Charleston, WV 25311.

All telephone companies are subject to the Commission's rules for minimum telephone service standards (MTSS) found in Chapter 4901:1-5 of the Administrative Code. Customers have certain rights and responsibilities under the Minimum Telephone Service Standards. These safeguards can be found in the Appendix to Ohio Administrative Code 4901:1-5-03, which is entitled "Telephone Customer Rights and Responsibilities." These rights and responsibilities include complaint handling, ordering or changing service, service repair, payment of bills, and disconnection and reconnection of service.

SERVICE AREA DESCRIPTION

FiberNet will offer service in those areas currently served by AT&T Ohio and Verizon North. This tariff is effective only where an interconnection agreement is effective between FiberNet and the underlying carrier.

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SECTION 1.0 - DEFINITIONS

Certain terms used generally throughout this tariff are defined below:

Account Codes: Allows a User to allocate local calls to a 4-digit, non-verified account code.

Advance Payment: Payment of all or part of a charge required before the start of service.

Alternate Access: The connection between a Customer premises and a Company Point of Presence whereas; the provider of the service is an entity, other than the Local Exchange Carrier, authorized or permitted to provide such service.

Authorization Code: A pre-defined series of numbers to be dialed by the Customer or Authorized User upon access to the company's network to identify the caller and validate the caller's authorization to use the services provided.

Authorized User: A person, firm, corporation, or other entity that either is authorized by the Customer to use local exchange telephone service or is placed in a position by the Customer, either through acts of omissions, to use local exchange telephone service.

Bit: The smallest unit of information in the binary system of notation.

Business Customer: Customers who have access lines that terminate at offices, mills, stores or a business location. Business rates apply if the service is used primarily or substantially for business purposes even if the access line does not terminate at a business location or if the access line has a business directory listing.

Commission: Public Utilities Commission of Ohio.

Communications Services: The Company's local exchange switched telephone services offered for both intraLATA and interLATA use.

Company: FiberNet of Ohio, LLC, issuer of this tariff.

Completed Call: A call, or other telephonic communication, originated by a person or mechanical/electrical device from a number to another number, which is answered, by a person or mechanical/electrical device. The numbers may be located any distance apart within Ohio, and the communication may consist of voice, data, a combination of both, or other transmission via a wire or wireless medium; and may be for any duration of time.

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SECTION 1.0 - DEFINITIONS, (CONT'D.)

Customer The person, firm, corporation or other entity, which orders service and is responsible for the payment of charges and for compliance with the Company's tariff terms and conditions.

Dedicated: A facility or equipment system or subsystem set aside for the sole use of a specific Customer.

Dial Pulse (DP): The pulse type employed by rotary dial Station sets.

Dual Tone Multi-Frequency (DTMF): The pulse type employed by tone dial Station sets.

Duplex Service: Service which provides for simultaneous transmission in both directions.

Exchange Carrier: Any individual, partnership, association, joint-stock company, trust, governmental entity or corporation engaged in the provision of local exchange telephone services.

Holidays: New Year's Day (January 1), Memorial Day (last Monday in May), Independence Day (July 4), Labor Day (first Monday in September), Thanksgiving Day (fourth Thursday in November), and Christmas Day (December 25).

ICB: Stands for Individual Case Basis, a condition in which the regulations, if applicable, rates and charges for an offering under the provisions of this tariff are developed based on the circumstances in each case.

Individual Case Basis (ICB): A service arrangement in which the terms and conditions, rates and charges are developed based on the specific circumstances of the Customer's situation.

Joint User: A person, firm or corporation designated by the Customer as a user of local exchange service furnished to the Customer by the Company, and to whom a portion of the charges for such facilities are billed under a joint use arrangement.

Kbps: Kilobits, denotes thousands of bits per second.

LATA: A local access and transport area established pursuant to the Modification of Final Judgment entered by the United West Virginias District of Columbia in Civil Action No. 82-0192 for the provision and administration of communications services.

Local Calling: A completed call or telephonic communication between a calling Station and any other Station within the local service area of the calling Station.

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SECTION 1.0 - DEFINITIONS, (CONT'D.)

Local Exchange Carrier (LEC): A company, which furnishes exchange telephone service.

Mbps: Megabits, denotes millions of bits per second.

Multiple Appearance Directory Numbers: A directory number that is assigned more than once to one or more Proprietary Business Sets.

Multi-Frequency ("MF"): An inter-machine pulse-type used for signaling between telephone switches, or between telephone switches and PBX/key systems.

Node: The Company office where all Customer facilities are terminated for purposes of interconnection to trunks and/or cross-connection to distant ends.

Non-Recurring Charges: The one-time charges for services or facilities, including but not limited to charges for construction, installation, or special fees, for which the Customer becomes liable at the time the service Order is executed.

North American Dialing Plan: Consists of the continental United States, Alaska, Hawaii, Canada, and those parts of Mexico in the 903 Area Code, Bermuda, Puerto Rico, the Virgin Islands, and other Caribbean Islands in the 908 Area Code.

Off-Hook: The term "off-hook" denotes the active condition of a telephone exchange service line.

On-Hook: The term "on-hook" denotes the idle condition of a telephone exchange service line.

PIN: Personal Identification Number. See Authorization Code.

Point-to-Point Service: Point-to-Point Service is an unswitched full time transmission service utilizing the company's facilities to connect two or more Customer designated locations.

Presubscription - 2: An arrangement whereby a Customer may select and designate to the Company an Exchange Carrier it wishes to access, without an access code, for completing intraLATA toll Calls. The selected Exchange Carrier is referred to as the End User's Primary Interexchange Carrier (PIC-2).

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SECTION 1.0 - DEFINITIONS, (CONT'D.)

Recurring Charges: The monthly charges to the Customer for services, facilities and equipment, which continue for the agreed upon duration of the service.

Regular Business Hours: 8:00 am through 5:00 p.m., Monday through Friday, excluding defined Holidays.

Service Agreement: Request for local exchange services executed by the Customer and the Company in a format specified by the Company for term, or period of time, as specified in the agreement. The request of a Service Order by the Customer and acceptance thereof by the Company initiates the respective obligations of the parties as set forth therein and pursuant to this tariff.

Service Commencement Date: The first day following the date on which the Company notifies the Customer that the requested service or facility is available for use, unless extended by the Customer's refusal to accept service which does not conform to standards set forth in the Service Order for this tariff, in which case the Service Commencement Date is the date of the Customer's acceptance of service. The parties may mutually agree on a substitute Service Commencement Date.

Services: The Company's telecommunications services offered on the Company's network.

Shared Facilities: A facility or equipment system or subsystem, which can be used simultaneously by several Customers.

Station: Telephone equipment from or to which calls are placed.

Trunk: A communications path connecting two switching systems in a network, used in the establishment of an end to end connection.

User: A Customer or any other person authorized by the Customer to use service provided under this tariff.

Voice Data Protection: Prevents data calls from being interrupted by call waiting tones, testing, or busy verification attempts.

V&H Coordinates: Geographic points which define the originating and terminating points of a call in mathematical terms so that the airline mileage of the call may be determined. Call mileage may be used for the purpose of rating calls.

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SECTION 2.0 - REGULATIONS

2.1 Undertaking of the Company

The Company undertakes to furnish communications service pursuant to the terms of this tariff in connection with one-way and/or two-way information transmission between points within the state of Ohio under the terms of this tariff. Services for communications are available twenty-four (24) hours per day, seven (7) days per week.

Customers may use services and facilities provided under this tariff to obtain access to services offered by other providers. The Company is responsible under this tariff only for the services and facilities provided hereunder, and it assumes no responsibility for any service provided by any other entity that purchases access to the Company network in order to originate or terminate its own services, or to communicate with its own Customers.

2.1.1 Use

Service provided under this tariff may be used by the Customer for any lawful telecommunications purpose for which the service is technically suited. The services the Company offers shall not be used for any unlawful purpose or for any use as to which the Customer has not obtained all required governmental approvals, authorizations, licenses, consents and permits.

2.2 Limitations

2.2.1 Shortage of Equipment or Facilities

- A. The Company reserves the right to limit or to allocate the use of existing facilities, or of additional facilities offered by the Company, when necessary because of lack of facilities, or due to some other cause beyond the Company's control.
- B. The furnishing of service under this tariff is subject to the availability on a continuing basis of all the necessary facilities and is limited to the capacity of the Company's facilities as well as facilities the Company may obtain from other carriers to furnish service from time to time as required at the sole discretion of the Company.
- C. The Company may decline applications for service to or from a location where the necessary facilities or equipment are not available.

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SECTION 2.0 - REGULATIONS, (CONT'D.)

2.2 Limitations, (Cont'd.)

2.2.2 Terms and Conditions

- A. Except as otherwise stated in this tariff, Customers may be required to enter into written service orders which shall contain or reference a specific description of the service ordered, the rates to be charged, the duration of the services, and the terms and conditions in this tariff. Customers will also be required to execute any other documents as may be reasonably requested by the Company.
- B. At the expiration of the initial term specified in each Service Order or in any extension thereof, service shall continue on a month-to-month basis at the then current rates unless terminated by either party upon notice. Any termination shall not relieve the Customer of its obligation to pay any charges incurred under the service order and this tariff prior to termination. The rights and obligations, which by their nature extend beyond the termination of the term of the service order, shall survive such termination.
- C. In any action between the parties to enforce any provision of this tariff, the prevailing party shall be entitled to recover its legal fees and court costs from the non-prevailing party in addition to other relief a court may award.
- D. Service may be terminated upon written notice to the Customer, pursuant to Chapter 4901:1-5 of the Ohio Administrative Code), if:
 - 1. the Customer is using the service in violation of this tariff; or
 - 2. the Customer is using the service in violation of the law.
- E. This tariff shall be interpreted and governed by the laws of the State of Ohio regardless of its choice of law provision.

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SECTION 2.0 - REGULATIONS, (CONT'D.)

2.2 Limitations, (Cont'd.)

2.2.2 Terms and Conditions, (Cont'd.)

- F. Any other Telephone Company may not interfere with the right of any person or entity to obtain service directly from the Company. No person or entity shall be required to make any payment, incur any penalty, monetary or otherwise, or purchase any services in order to have the right to obtain service directly from the Company.
- G. To the extent that either the Company or any other telephone company exercises control over available cable pairs, conduit, duct space, raceways, or other facilities needed by the other to reach a person or entity, the party exercising such control shall make them available to the other on terms equivalent to those under which the Company makes similar facilities under its control available to its Customers. At the reasonable request of either party, the Company and the other telephone company shall join the attempt to obtain from the owner of the property access for the other party to serve a person or entity.
- H. Service is available where facilities permit.

SECTION 2.0 - REGULATIONS, (CONT'D.)

2.3 Limitations on Liability

- 2.3.1 Except as otherwise stated in this section, the liability of the Company for damages arising out of either: (1) the furnishing of its services, including but not limited to mistakes, omissions, interruptions, delays, or errors, or other defects, representations, or use of these services or (2) the failure to furnish its service, whether caused by acts or omission, shall be limited to the extension of allowances to the Customer for interruptions in service as set forth in Chapter 4901:1-5 of the Ohio Administrative Code.
- 2.3.2 Except for the extension of allowances to the Customer for interruptions in service as set forth in Section 2.10, the Company shall not be liable to a Customer or third party for any direct, indirect, special, incidental, reliance, consequential, exemplary or punitive damages, including, but not limited to, loss of revenue or profits, for any reason whatsoever, including, but not limited to, any act or omission, failure to perform, delay, interruption, failure to provide any service or any failure in or breakdown of facilities associated with the service.
- 2.3.3 The liability of the Company for errors in billing that result in overpayment by the Customer shall be limited to a credit equal to the dollar amount erroneously billed or, in the event that payment has been made and service has been discontinued, to a refund of the amount erroneously billed.

SECTION 2.0 - REGULATIONS, (CONT'D.)

2.3 Limitations on Liability, (Cont'd.)

2.3.4 The Company shall be indemnified and saved harmless by the Customer from and against all loss, liability, damage and expense, including reasonable counsel fees, due to:

- A. Any act or omission of: (a) the Customer, (b) any other entity furnishing service, equipment or facilities for use in conjunction with services or facilities provided by the Company; or (c) common carriers or warehousemen, except as contracted by the Company;
- B. Any delay or failure of performance or equipment due to causes beyond the Company's control, including but not limited to: fires, floods, earthquakes, hurricanes, or other catastrophes; national emergencies, insurrections, riots, wars or other civil commotion; strikes, lockouts, work stoppages or other labor difficulties; criminal actions taken against the Company; unavailability, failure or malfunction of equipment or facilities provided by the Customer or third parties; and any law, order, regulation or other action of any governing authority or agency thereof;
- C. Any unlawful or unauthorized use of the Company's facilities and services;
- D. Libel, slander, invasion of privacy or infringement of patents, trade secrets, or copyrights arising from or in connection with the material transmitted by means of Company-provided facilities or services; or by means of the combination of Company-provided facilities or services;
- E. Breach in the privacy or security of communications transmitted over the Company's facilities;

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SECTION 2.0 - REGULATIONS, (CONT'D.)

2.3 Limitations on Liability, (Cont'd.)

2.3.4 (Cont'd.)

- F. Changes in any of facilities, operations or procedures of the Company that render any equipment, facilities or services provided by the Customer obsolete, or require modification or alteration of such equipment, facilities or services, or otherwise affect their use or performance, except where reasonable notice is required by the Company and is not provided to the Customer, is limited as set forth in 2.10 of this tariff.
- G. Defacement of or damage to Customer premises resulting from the furnishing of services or equipment on such premises or the installation or removal thereof;
- H. Injury to property or injury or death to persons, including claims for payments made under Workers' Compensation law or under any plan for employee disability or death benefits, arising out of, or caused by, any act or omission of the Customer, or the construction, installation, maintenance, presence, use or removal of the Customer's facilities or equipment connected, or to be connected to the Company's facilities;
- I. Any noncompletion of calls due to network busy conditions;
- J. Any calls not actually attempted to be completed during any period that service is unavailable;
- K. And any other claim resulting from any act or omission of the Customer or patron(s) of the Customer relating to the use of the Company's services or facilities.

SECTION 2.0 - REGULATIONS, (CONT'D.)

2.3 Limitations on Liability, (Cont'd.)

- 2.3.5 The Company does not guarantee nor make any warranty with respect to installations provided by it for use in an explosive atmosphere.
- 2.3.6 The Company makes no warranties or representations, EXPRESS OR IMPLIED, either in fact or by operation of law, statutory or otherwise, including warranties of merchantability or fitness for a particular use.
- 2.3.7 Failure by the Company to assert its rights pursuant to one provision of this tariff does not preclude the Company from asserting its rights under other provisions.
- 2.3.8 Directory Errors - In the absence of gross negligence or willful misconduct, no liability for damages arising from errors or mistakes in or omissions of directory listings, or errors or mistakes in or omissions of listing obtainable from the directory assistance operator, including errors in the reporting thereof, shall attach to the Company. An allowance for errors or mistakes in or omissions of published directory listings or for errors or mistakes in or omissions of listing obtainable from the directory assistance operator shall be, in accordance with the MTSS, a credit of not less than three months local service charges. Such credit shall not apply in cases where the Customer has provided such listing information after the deadline for directory publication.
- 2.3.9 With respect to Emergency Number 911 Service:
- A. This service is offered solely as an aid in handling assistance calls in connection with fire, police and other emergencies. The Company is not responsible for any losses, claims, demands, suits or any liability whatsoever, whether suffered, made instituted or asserted by the Customer or by any other party or person for any personal injury or death of any person or persons, and for any loss, damage or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused by: (1) mistakes, omissions, interruptions, delays, errors or other defects in the provision of service, of (2) installation, operation, failure to operate, maintenance, removal, presence, condition, local or use of any equipment and facilities furnishing this service.

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SECTION 2.0 - REGULATIONS, (CONT'D.)

2.3 Limitations on Liability, (Cont'd.)

2.3.9 With respect to Emergency Number 911 Service:, (Cont'd.)

- B. Neither is the Company responsible for any infringement, nor invasion of the right of privacy of any person or persons, caused or claimed to have been caused directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion or use of emergency 911 service features and the equipment associated therewith, or by any services furnished by the Company, including, but not limited to the identification of the telephone number, address or name associated with the telephone used by the party or parties accessing emergency 911 service, and which arise out of the negligence or other wrongful act of the Company, the Customer, its users, agencies or municipalities, or the employees or agents of any one of them.
- C. When a Customer with a nonpublished telephone number, as defined herein, places a call to the emergency 911 service, the Company will release the name and address of the calling party, where such information can be determined, to the appropriate local governmental authority responsible for emergency 911 service upon request of such governmental authority. By subscribing to service under this rate sheet, the Customer acknowledges and agrees with the release of information as described above.

2.3.10 Approval of limitation of liability language by the Commission does not constitute a determination by the Commission that the limitation of liability imposed by the Company should be upheld in a court of law. Approval by the Commission merely recognizes that since its is a court's responsibility to adjudicate negligence and consequential damage claims, it is also the court's responsibility to determine the validity of the exculpatory clauses.

2.3.11 Inclusion of early termination liability by the Company in its tariff or a contract does not constitute a determination by the Commission that the termination liability imposed by the Company is approved or sanctioned by the Commission. Customers shall be free to pursue whatever legal remedies they may have should a dispute arise.

SECTION 2.0 - REGULATIONS, (CONT'D.)

2.4 Undertaking of the Company

2.4.1 Service may be initiated based on a written or verbal agreement between the Company and the Customer.

2.4.2 Notification of Service-Affecting Activities

The Company will provide the Customer reasonable notification of service-affecting activities that may occur in normal operation of its business. Such activities may include, but are not limited to, equipment or facilities additions, removals or rearrangements and routine preventative maintenance. Generally, such activities are not specific to an individual Customer but affect many Customers' services. No specific advance notification period is applicable to all service activities. The Company will work cooperatively with the Customer to determine the reasonable notification requirements. With some emergency or unplanned service-affecting conditions, such as an outage resulting from cable damage, notification to the Customer may not be possible.

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SECTION 2.0 - REGULATIONS, (CONT'D.)

2.4 Undertaking of the Company, (Cont'd.)

2.4.3 Provision of Equipment and Facilities

- A. The Company shall use reasonable efforts to make available services to a Customer on or before a particular date, subject to the provisions of and compliance by the Customer with the regulations contained in this tariff and pursuant to Chapter 4901:1-5 of the Ohio Administrative Code.
- B. The Company shall use reasonable efforts to maintain only the facilities and equipment that it furnishes to the Customer. The Customer may not, nor may the Customer permit others to, rearrange, disconnect, remove, attempt to repair, or otherwise interfere with any of the facilities or equipment installed by the Company, except upon the written consent of the Company.
- C. The Company may substitute, change or rearrange any equipment or facility at any time and from time to time, but shall not thereby alter the technical parameters of the service provided the Customer.
- D. Equipment the Company provides or installs at the Customer Premises for use in connection with the services the Company offers shall not be used for any purpose other than that for which it was provided.
- E. The Customer shall be responsible for the payment of service charges as set forth herein for visits by the Company's agents or employees to the Premises of the Customer when the service difficulty or trouble report results from the use of equipment or facilities provided by any party other than the Company, including but not limited to the Customer.

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SECTION 2.0 - REGULATIONS, (CONT'D.)

2.4 Undertaking of the Company, (Cont'd.)

2.4.3 Provision of Equipment and Facilities, (Cont'd.)

F. The Company shall not be responsible for the installation, operation, or maintenance of any Customer-provided communications equipment. Where such equipment is connected to the facilities furnished pursuant to this tariff, the responsibility of the Company shall be limited to the furnishing of facilities offered under this tariff and to the maintenance and operation of such facilities. Subject to this responsibility, the Company shall not be responsible for:

1. the transmission of signals by Customer-provided equipment or for the quality of, or defects in, such transmission; or
2. the reception of signals by Customer-provided equipment.

2.4.4 Non-routine Installation

At the Customer's request, installation and/or maintenance may be performed outside the Company's regular business hours or in hazardous locations. In such cases, charges based on cost of the actual labor, material, or other costs incurred by or charged to the Company will apply. If installation is started during regular business hours but, at the Customer's request, extends beyond regular business hours into time periods including, but not limited to, weekends, holidays, and/or night hours, additional charges may apply.

2.4.5 Ownership of Facilities

Title to all facilities provided in accordance with this rate sheet remains in the Company, its partners, agents, contractors or suppliers.

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SECTION 2.0 - REGULATIONS, (CONT'D.)

2.4 Undertaking of the Company, (Cont'd.)

2.4.6 Special Construction

Subject to the agreement of the Company, special construction of facilities may be undertaken on a reasonable effort basis at the request of the Customer. Special construction is that construction undertaken:

- A. where facilities are not presently available, and there is no other requirement for the facilities so constructed;
- B. of a type other than that which the Company would normally utilize in the furnishing of its services;
- C. over a route other than that which the Company would normally utilize in the furnishing of its services;
- D. in a quantity greater than that which the Company would normally construct;
- E. on an expedited basis;
- F. on a temporary basis until permanent facilities are available;
- G. involving abnormal costs; or
- H. in advance of its normal construction.

SECTION 2.0 - REGULATIONS, (CONT'D.)

2.5 Prohibited Uses

- 2.5.1 The services the Company offers shall not be used for any unlawful purpose or for any use as to which the Customer has not obtained all required governmental approvals, authorizations, licenses, consents and permits.
- 2.5.2 The Company may require applicants for service who intend to use the Company's offerings for resale and/or for shared use to file a letter with the Company confirming that their use of the Company's offerings complies with relevant laws and Commission regulations, policies, orders, and decisions.
- 2.5.3 The Company may block any signals being transmitted over its Network by Customers, which cause interference to the Company or other users. Customer shall be relieved of all obligations to make payments for charges relating to any blocked Service and shall indemnify the Company for any claim, judgment or liability resulting from such blockage.
- 2.5.4 A Customer, joint user, or authorized user may not assign, or transfer in any manner, the service or any rights associated with the service without the written consent of the Company. The Company will permit a Customer to transfer its existing service to another entity if the existing Customer has paid all charges owed to the Company for regulated communications services. Such a transfer will be treated as a disconnection of existing service and installation of new service, and non-recurring installation charges will apply.

2.6 Minimum Period

The minimum period for which services are provided and for which rates and charges are applicable is one (1) month unless mutually agreed upon contract. The right is reserved to require a minimum charge in excess of one month's service. If the period of use exceeds one month, the charges for the fractional part of a month following and consecutive with a full month are a proportionate part of the monthly charges, based on the actual number of days the service is furnished. For the purpose of determining charges for a fractional part of a month, every month is considered to have thirty (30) days.

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SECTION 2.0 - REGULATIONS, (CONT'D.)

2.7 Obligations of the Customer

2.7.1 General

The Customer is responsible for making proper application for service; placing any necessary order, complying with tariff regulations; payment of charges for services provided. Specific Customer responsibilities include, but are not limited to the following:

- A. the payment of all applicable charges;
- B. damage to or loss of the Company's facilities or equipment caused by the acts or omissions of the Customer; or the noncompliance by the Customer, with these regulations; or by fire or theft or other casualty on the Customer Premises, unless caused by the negligence or willful misconduct of the employees or agents of the Company;
- C. providing at no charge, as specified from time to time by the Company, any needed personnel, equipment space and power to operate Company facilities and equipment installed on the premises of the Customer, and the level of heating and air conditioning necessary to maintain the proper operating environment on such premises;
- D. obtaining, maintaining, and otherwise having full responsibility for all rights-of-way and conduits necessary for installation of fiber optic cable and associated equipment used to provide Communication Services to the Customer from the cable building entrance or property line to the location of the equipment space subject to 2.2.2 and 2.2.3. Any and all costs associated with obtaining and maintaining the rights-of-way described herein, including the costs of altering the structure to permit installation of the Company-provided facilities, shall be borne entirely by, or may be charged by the Company to, the Customer. The Company may require the Customer to demonstrate its compliance with this section prior to accepting an order for service;

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SECTION 2.0 - REGULATIONS, (CONT'D.)

2.7 Obligations of the Customer, (Cont'd.)

2.7.1 General, (Cont'd.)

- E. providing a safe place to work and complying with all laws and regulations regarding the working conditions on the premises at which Company employees and agents shall be installing or maintaining the Company's facilities and equipment. The Customer may be required to install and maintain Company facilities and equipment within a hazardous area if, in the Company's opinion, injury or damage to the Company's employees or property might result from installation or maintenance by the Company. The Customer shall be responsible for identifying, monitoring, removing and disposing of any hazardous material (e.g. asbestos) prior to any construction or installation work;
- F. complying with all laws and regulations applicable to, and obtaining all consents, approvals, licenses and permits as may be required with respect to, the location of Company facilities and equipment in any Customer premises or the rights-of-way for which Customer is responsible; and granting or obtaining permission for Company agents or employees to enter the premises of the Customer at any time for the purpose of installing, inspecting, maintaining, repairing, or upon termination of service as stated herein, removing the facilities or equipment of the Company;
- G. not creating, or allowing to be placed, any liens or other encumbrances on the Company's equipment or facilities; and
- H. making Company facilities and equipment available periodically for maintenance purposes at a time agreeable to both the Company and the Customer. No allowance will be made for the period during which service is interrupted for such purposes.

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SECTION 2.0 - REGULATIONS, (CONT'D.)

2.7 Obligations of the Customer, (Cont'd.)

2.7.2 Liability of the Customer

- A. The Customer will be liable for damages to the facilities of the Company and for all incidental and consequential damages caused by the negligent or intentional acts or omissions of the Customer, its officers, employees, agents, invites, or contractors where such acts or omissions are not the direct result of the Company's negligence or intentional misconduct.
- B. To the extent caused by any negligent or intentional act of the Customer as described in A., preceding, the Customer shall indemnify, defend and hold harmless the Company from and against all claims, actions, damages, liabilities, costs and expenses, including reasonable attorneys' fees, for (1) any loss, destruction or damage to property of any third party, and (2) any liability incurred by the Company to any third party pursuant to this or any other rate sheet of the Company, or otherwise, for any interruption of, interference to, or other defect in any service provided by the Company to such third party.
- C. The Customer shall not assert any claim against any other Customer or user of the Company's services including but not limited to mistakes, omissions, interruptions, delays, errors or other defects or misrepresentations, whether or not such other Customer or user contributed in any way to the occurrence of the damages, unless such damages were caused solely by the negligent or intentional act or omission of the other Customer or user and not by any act or omission of the Company.

SECTION 2.0 - REGULATIONS, (CONT'D.)

2.8 Customer Equipment and Channels

2.8.1 General

A User may transmit or receive information or signals via the facilities of the Company. The Company's services are designed primarily for the transmission of voice-grade telephonic signals. A User may transmit any form of signal that is compatible with the Company's equipment, but the Company does not guarantee that its services will be suitable for purposes other than voice-grade telephonic communication.

2.8.2 Station Equipment

- A. Terminal equipment on the User's Premises and the electric power consumed by such equipment shall be provided by and maintained at the expense of the User. The User is responsible for the provision of wiring or cable to connect its terminal equipment to the Company Point of Connection.
- B. The Customer is responsible for ensuring that Customer-provided equipment connected to Company equipment and facilities is compatible with such equipment and facilities. The magnitude and character of the voltages and currents impressed on Company-provided equipment and wiring by the connection, operation, or maintenance of such equipment and wiring shall be such as not to cause damage to the Company-provided equipment and wiring or injury to the Company's employees or to other persons. Any additional protective equipment required to prevent such damage or injury shall be provided by the Company at the Customer's expense, subject to prior Customer approval of the equipment expense.

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SECTION 2.0 - REGULATIONS, (CONT'D.)

2.8 Customer Equipment and Channels, (Cont'd.)

2.8.3 Interconnection of Facilities

- A. Any special interface equipment necessary to achieve compatibility between the facilities and equipment of the Company used for furnishing Communication Services and the channels, facilities, or equipment of others shall be provided at the Customer's expense.
- B. Communication Services may be connected to the services or facilities of other communications carriers only when authorized by the other communications carriers that are applicable to such connections.
- C. Facilities furnished by the Company may be connected to Customer-provided terminal equipment in accordance with the provisions of this tariff. All such terminal equipment shall be registered by the Federal Communications Commission pursuant to Part 68 of Title 47, Code of Federal Regulations; and all User-provided wiring shall be installed and maintained in compliance with those regulations.
- D. Users may interconnect communications facilities that are used in whole or in part for interstate communications to services provided by the Company only to the extent that the user is an "End User" as defined in Section 69.2(m), Title 47, Code of Federal Regulations (1992 edition).

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SECTION 2.0 - REGULATIONS, (CONT'D.)

2.8 Customer Equipment and Channels, (Cont'd.)

2.8.4 Inspections

- A. Upon suitable notification to the Customer, and at a reasonable time, the Company may make such tests and inspections as may be necessary to determine that the Customer is complying with the requirements set forth in Section 2.8.2.B for the installation, operation, and maintenance of Customer-provided facilities, equipment, and wiring in the connection of Customer-provided facilities and equipment to Company-owned facilities and equipment.
- B. If the protective requirements for Customer-provided equipment are not being complied with, the Company may take such action, as it deems necessary to protect its facilities, equipment, and personnel. The Company will notify the Customer promptly if there is any need for further corrective action. Within ten days of receiving this notice, the Customer must take this corrective action and notify the Company of the action taken. If the Customer fails to do this, the Company may suspend service, to protect its facilities, equipment and personnel from harm, until such time that Customer has taken corrective action.

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SECTION 2.0 - REGULATIONS, (CONT'D.)

2.9 Payment Arrangements

2.9.1 Payment for Service

The Customer is responsible for the payment of all charges for facilities and services furnished by the Company to the Customer and to all Authorized Users by the Customer, regardless of whether those services are used by the Customer itself or are resold to or shared with other persons.

The security of the Customer's PIN is the responsibility of the Customer. All calls placed using a PIN shall be billed to and shall be the obligation of the Customer. The Customer shall not be responsible for charges in connection with the unauthorized use of PINs arising after the Customer notifies the Company of the loss, theft, or other breach of security of such PINs.

Customers will only be charged once, on either an interstate or intrastate basis, for any nonrecurring or usage based charges.

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SECTION 2.0 - REGULATIONS, (CONT'D.)

2.9 Payment Arrangements, (Cont'd.)

2.9.2 Billing and Collection of Charges

The Customer is responsible for payment of all charges incurred by the Customer or other Authorized Users for services and facilities furnished to the Customer by the Company.

- A. Nonrecurring charges are due and payable within thirty (30) days after the invoice date, unless otherwise agreed, and with the exceptions as follows.
1. A deferred installment option for installation services will be offered to local service applicants. If the deferred option is accepted, the installation charges shall be spread equally over a period of three months.
 2. Within 60 days of the date of initiation of service, a residential subscriber shall be allowed a one-time change of their type of local service without charge. This does not preclude the Company from charging for the original service and associated charges.
 3. Within 60 days of the date of a change in their type of service, existing residential subscribers shall be allowed to return to their prior type of local exchange service, once without charge. This does not preclude the Company from charging from the original service and associated charges. This rule does not apply to subscribers who have availed themselves of 2.9.2A.2.
- B. The Company shall present invoices for recurring charges monthly to the Customer, in advance of the month in which service is provided, and Recurring Charges shall be due and payable within thirty (30) days after the invoice date. When billing is based on Customer usage, charges will be billed monthly for the preceding billing periods.
- C. When service does not begin on the first day of the month, or end on the last day of the month, the charge for the fraction of the month in which service was furnished will be calculated on a pro rata basis. For this purpose, every month is considered to have thirty (30) days.

SECTION 2.0 - REGULATIONS, (CONT'D.)

2.9 Payment Arrangements, (Cont'd.)

2.9.2 Billing and Collection of Charges, (Cont'd.)

- D. Billing of the Customer by the Company will begin on the Service Commencement Date, which is the first day following the date on which the Company notifies the Customer that the service or facility is available for use, except that the Service Commencement Date may be postponed by mutual agreement of the parties, or if the service or facility does not conform to standards set forth in this tariff or the Service Order. Billing accrues through and includes the day that the service, circuit, arrangement or component is discontinued.
- E. If any portion of the payment is not received by the Company, or if any portion of the payment is received by the Company in funds that are not immediately available, within twenty (20) days of the mail date on the bill, then a late payment penalty shall be due the Company. The late payment penalty shall be that portion of the payment not received by the date due minus any charges billed as local taxes multiplied by 1.5%. The late payment charge will not be applied to previous late payment charges that have been assessed but not yet been paid for, but will apply to the accumulated services for which the Customer is in arrears. Late payment charges will be applied without discrimination.
- F. The Customer will be assessed a charge for each check submitted by the Customer to the Company that a financial institution refuses to honor.
- | | | |
|------------------------|----------------|----------------|
| | <u>Maximum</u> | <u>Current</u> |
| Per Check not honored: | \$40.00 | \$20.00 |
- G. If service is disconnected by the Company in accordance with Section 2.9.6 following and later restored, restoration of service will be subject to all applicable installation charges

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SECTION 2.0 - REGULATIONS, (CONT'D.)

2.9 Payment Arrangements, (Cont'd.)

2.9.3 Disputed Bills

- A. In the event that a billing dispute occurs concerning any charges billed to the Customer by the Company, the Company may require the Customer to pay the undisputed portion of the bill to avoid discontinuance of service for non-payment. The Customer must submit a documented claim for the disputed amount. The Customer will submit all documentation as may reasonably be required to support the claim.
- B. Unless disputed the invoice shall be deemed to be correct and payable in full by the Customer. If the Customer is unable to resolve any dispute with the Company, then the Customer may file a complaint with the Public Utility Commission of Ohio. The complaint may be filed at the following address:

Service Monitoring and Enforcement Department
Public Utilities Commission of Ohio
180 East Broad Street, Tenth Floor
Columbus, Ohio 43215-3793

Toll Free Telephone: 1-800-686-7826
TTY Toll Free Telephone: 1-800-686-1570

From 8:00 AM to 5:00 PM (EST) Weekdays or at www.PUCO.ohio.gov.

- C. If the dispute is resolved in favor of the Customer and the Customer has withheld the disputed amount, no interest credits or penalties will apply.

SECTION 2.0 - REGULATIONS, (CONT'D.)

2.9 Payment Arrangements, (Cont'd.)

2.9.4 Advance Payments

To safeguard its interests, the Company may require a Customer to make an Advance Payment for special construction. The Advance Payment may include an amount equal to the estimated Non-Recurring Charges for the special construction. The Advance Payment will be credited to the Customer's bill.

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SECTION 2.0 - REGULATIONS, (CONT'D.)

2.9 Payment Arrangements, (Cont'd.)

2.9.5 Deposits

- A. The Company may, in order to safeguard its interests, require a Customer which has a proven history of late payments to the Company or does not have established credit or has a bad credit rating to make a deposit prior to or at any time after the provision of service to the Customer to be held by the Company as a guarantee of the payment of rates and charges. No such deposit will be required of a Customer, which has established satisfactory credit and has no history of late payments to the Company. All deposits will be handled pursuant to the Minimum Telephone Service Standards as codified in Chapter 4901:1-5 of the Ohio Administrative Code. .
- B. The amount of the deposit which may be required of a Customer for the purpose of establishing credit shall not exceed two times the average monthly bill for residential Customers whose bills are payable in advance. The amount of deposit may be adjusted at the request of the Customer at any time when the character, purpose, or degree of the Customer's use of the service has materially changed, or when it is indicated that it will change.
- C. The making of a deposit shall not relieve any Customer of the obligation to pay current bills when due. A deposit shall only be applied to the indebtedness of the Customer for jurisdictional telecommunications services of the provider.
- D. The Company will pay interest on deposits, to accrue from the date the deposit is made until it has been refunded, or until a reasonable effort has been made to effect refund. The Company will pay interest at the rate prescribed by the Commission.

SECTION 2.0 - REGULATIONS, (CONT'D.)

2.9 Payment Arrangements, (Cont'd.)

2.9.5 Deposits, (Cont'd.)

- E. The Company shall keep a record of each cash deposit until the deposit is returned. The record will show the name of each Customer making a deposit; the premises occupied by the Customer when making the deposit and each successive premises occupied while the deposit is retained by the Company; the amount and date of making the deposit; and a record of each transaction, such as the payment of interest, interest credited, etc., concerning the deposit. Concurrently with receiving a deposit, the Company will provide the Customer a receipt showing the deposit date, the name and billing address of the Customer and the deposit amount.
- F. Upon discontinuance of service, or when a Customer has established credit by other means, the Company will promptly refund any deposit, plus accrued simple interest, or the balance, if any, in excess of the unpaid bills for the services furnished by the company. A transfer of service from one location to another within the Company's serving area shall not be deemed discontinuance with the Company if the character of the service remains unchanged.
- G. Deposits will be refunded after twelve (12) months of timely payment, with interest as specified above.
- H. A deposit may be required in addition to an advanced payment.
- I. Regarding the manner in which the creditworthiness of service applicants is established, as well as the manner in which disconnection of service for nonpayment of charges occurs, the company will comply with the Selective Access Policy adopted by the Public Utilities Commission of Ohio and codified in Chapter 4901:1-5 of the Ohio Administrative Code.

SECTION 2.0 - REGULATIONS, (CONT'D.)

2.9 Payment Arrangements, (Cont'd.)

2.9.6 Discontinuance of Service

- A. Upon nonpayment of any amounts owing to the Company, the Company may, by giving seven (7) days written notice to the Customer, discontinue or suspend service without incurring any liability. A Customer's bill shall not be due earlier than fourteen (14) days from the date of the postmark or similarly accepted date mark on the bill.
- B. Upon violation of any of the other material terms or conditions for furnishing service the Company may, by giving seven (7) days written notice to the Customer, discontinue or suspend service without incurring any liability if such violation continues during that period.
- C. Upon condemnation of any material portion of the facilities used by the Company to provide service to a Customer or if a casualty renders all or any material portion of such facilities inoperable beyond feasible repair, the Company, by notice to the Customer, may discontinue or suspend service without incurring any liability.

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SECTION 2.0 - REGULATIONS, (CONT'D.)

2.9 Payment Arrangements, (Cont'd.)

2.9.6 Discontinuance of Service, (Cont'd.)

- D. Upon any governmental prohibition or required alteration of the services to be provided or any violation of an applicable law or regulation, the Company may immediately discontinue service without incurring any liability.
- E. In the event of unauthorized or fraudulent use of service. The Company may terminate service, pursuant to Chapter 4901:1-5 of the Ohio Administrative Code, if it has evidence that such Customer has obtained unauthorized service by illegal use or theft. Whenever service is discontinued for fraudulent use of service, the Company may, before restoring service, require the Customer to make, at his own expense, all changes in facilities or equipment necessary to eliminate illegal use and to pay an amount reasonably estimated as the loss in revenues resulting from such fraudulent use.
- F. Upon the Company's discontinuance of service to the Customer under Section 2.9.1, the Company, in addition to all other remedies that may be available to the Company at law or in equity or under any other provision of this tariff, may declare all future monthly and other charges that would have been payable by the Customer during the remainder of the term for which such services would have otherwise been provided to the Customer to be immediately due and payable (discounted to present value at six percent).
- G. Without notice in the event of Customer use of equipment or services in such a manner as to adversely affect the Company's service to others.
- H. Without notice in the event of tampering with the equipment or services furnished by the Company.

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SECTION 2.0 - REGULATIONS, (CONT'D.)

2.9 Payment Arrangements, (Cont'd.)

2.9.7 Cancellation of Application for Service

- A. Applications for special construction service cannot be canceled without the Company's agreement. Where the Company permits a Customer to cancel an application for service prior to any special construction, no charges will be imposed except for those specified below.
- B. Where, prior to cancellation by the Customer, the Company incurs any expenses in installing the service or in preparing to install the service that it otherwise would not have incurred, a charge equal to the costs incurred by the Company, less net salvage, shall apply, but in no case shall this charge exceed the sum of the charge for the minimum period of services ordered, including installation charges, and all charges others levy against the Company that would have been chargeable to the Customer had service commenced (all discounted to present value at six percent).
- C. Where the Company incurs any expense in connection with special construction, or where special arrangements of facilities or equipment have begun, before the Company receives a cancellation notice, a charge equal to the costs incurred by the Company, less net salvage, applies. In such cases, the charge will be based on such elements as the cost of the equipment, facilities, and material, the cost of installation, engineering, labor, and supervision, general and administrative expense, other disbursements, depreciation, maintenance, taxes, provision for return on investment, and any other costs associated with the special construction or arrangements.
- D. The special charges described in 2.9.7A. through 2.9.7C. will be calculated and applied on a case-by-case basis.

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SECTION 2.0 - REGULATIONS, (CONT'D.)

2.9 Payment Arrangements, (Cont'd.)

2.9.8 Changes in Service Requested

If the Customer makes or requests material changes in circuit engineering, equipment specifications, service parameters, premises locations, or otherwise materially modifies any provision of the application for service, the Customer's installation fee shall be adjusted accordingly.

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SECTION 2.0 - REGULATIONS, (CONT'D.)

2.10 Allowances for Interruptions in Service

Interruptions in service that are not due to the negligence of, or noncompliance with the provisions of this tariff by, the Customer or the operation or malfunction of the facilities, power or equipment provided by the Customer, will be credited to the Customer as set forth in 2.10.4 for the part of the service that the interruption affects.

2.10.1 General

- A. A credit allowance will be given when service is interrupted, except as specified below. A service is interrupted when it becomes inoperative to the Customer, e.g., the Customer is unable to transmit or receive, because of a failure of a component furnished by the Company under this rate sheet.
- B. An interruption period begins when the Customer reports a service, facility or circuit to be inoperative and, if necessary releases it for testing and repair. An interruption period ends when the service, facility or circuit is operative.
- C. If the Customer reports a service, facility or circuit to be interrupted but declines to release it for testing and repair, or refuses access to its premises for test and repair by the Company, the service, facility or circuit is considered to be impaired but not interrupted. No credit allowances will be made for a service, facility or circuit considered by the Company to be impaired.
- D. The Customer shall be responsible for the payment of service charges as set forth herein for visits by the Company's agents or employees to the premises of the Customer when the service difficulty or trouble report results from the use of equipment or facilities provided by any party other than the Company, including but not limited to the Customer.

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SECTION 2.0 - REGULATIONS, (CONT'D.)

2.10 Allowances for Interruptions in Service, (Cont'd.)

2.10.2 Limitations of Allowances

No credit allowance will be made for any interruption in service:

- A. Due to the negligence of or noncompliance with the provisions of this rate sheet by any person or entity other than the Company, including but not limited to the Customer;
- B. Due to the failure of power, equipment, systems, connections or services not provided by the Company;
- C. Due to circumstances or causes beyond the reasonable control of the Company, as set forth in Chapter 4901:1-5 of the Ohio Administrative Code;
- D. During any period in which the Company is not given full and free access to its facilities and equipment for the purposes of investigating and correcting interruptions;
- E. A service will not be deemed to be interrupted if a Customer continues to voluntarily make use of such service. If the service is interrupted, the Customer can get a service credit, use another means of communications provided by the Company, (Pursuant to Section 2.10.3), or utilize another service provider;
- F. During any period when the Customer has released service to the Company for maintenance purposes or for implementation of a Customer order for a change in service arrangements;
- G. That occurs or continues due to the Customer's failure to authorize replacement of any element of special construction; and

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SECTION 2.0 - REGULATIONS, (CONT'D.)

2.10 Allowances for Interruptions in Service, (Cont'd.)

2.10.3 Use of Another Means of Communications

If the Customer elects to use another means of communications during the period of interruption, the Customer must pay the charges for the alternative service used.

2.10.4 Application of Credits for Interruptions in Service

- A. Credits for interruptions in service that is provided and billed on a flat rate basis for a minimum period of at least one month, beginning on the date that billing becomes effective, shall in no event exceed an amount equivalent to the proportionate charge to the Customer for the period of service during which the event that gave rise to the claim for a credit occurred. A credit allowance is applied on a pro rata basis against the rates specified hereunder and is dependent upon the length of the interruption. Only those facilities on the interrupted portion of the circuit will receive a credit.
- B. For calculating credit allowances, every month is considered to have thirty (30) days.
- C. A credit allowances will be given for interruptions of thirty (30) minutes or more. Two or more interruptions of fifteen (15) minutes or more during any one 24-hour period shall be combined into one cumulative interruption.

SECTION 2.0 - REGULATIONS, (CONT'D.)

2.10 Allowances for Interruptions in Service, (Cont'd.)

2.10.4 Application of Credits for Interruptions in Service, (Cont'd.)

D. Interruptions of 24 Hours or Less

Length of Interruption	Amount of Service To Be Credited
Less than 30 minutes	None
30 minutes up to but not including 3 hours	1/10 Day
3 hours up to but not including 6 hours	1/5 Day
6 hours up to but not including 9 hours	2/5 Day
9 hours up to but not including 12 hours	3/5 Day
12 hours up to but not including 15 hours	4/5 Day
15 hours up to but not including 24 hours	One Day

E. Interruptions Over 24 Hours

Interruptions over 24 hours will be credited in accordance with Chapter 4901:1-5 of the Ohio Administrative Code

2.10.5 Cancellation For Service Interruption

Cancellation or termination for service interruption is permitted only if any circuit experiences a single continuous outage of 8 hours or more or cumulative service credits equaling 16 hours in a continuous 12-month period. The right to cancel service under this provision applies only to the single circuit that has been subject to the outage or cumulative service credits

SECTION 2.0 - REGULATIONS, (CONT'D.)

2.11 Use of Customer's Service by Others

2.11.1 Joint Use Arrangements

Joint use arrangements will be permitted for all services provided under this tariff. From each joint use arrangement, one member will be designated as the Customer responsible for the manner in which the joint use of the service will be allocated. The Company will accept orders to start, rearrange, relocate, or discontinue service only from the designated Customer. Without affecting the Customer's ultimate responsibility for payment of all charges for the service, each joint user shall be responsible for the payment of the charges billed to it.

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SECTION 2.0 - REGULATIONS, (CONT'D.)

2.12 Cancellation of Service/Termination Liability

If a Customer cancels a Service Order or terminates services before the completion of the term for any reason whatsoever other than a service interruption (as defined in Section 2.10.5 above), the Customer agrees to pay to the Company termination liability charges, as defined below. These charges shall become due as of the effective date of the cancellation or termination and be payable within the period, set forth in Section 2.9.2.

2.12.1 Termination Liability

The Customer's termination liability for cancellation of service shall be equal to:

- A. all unpaid Non-Recurring charges reasonably expended by the Company to establish service to the Customer; plus
- B. any disconnection, early cancellation or termination charges reasonably incurred and paid to third parties by the Company on behalf of the Customer; plus
- C. all Recurring Charges specified in the applicable Service Order Tariff for the balance of the then current term discounted at the prime rate announced in the Wall Street Journal on the third business day following the date of cancellation;
- D. minus a reasonable allowance for costs avoided by the Company as a direct result of the Customer's cancellation.

2.13 Transfers and Assignments

Neither the Company nor the Customer may assign or transfer its rights or duties in connection with the services and facilities provided by the Company without the written consent of the other party, except that the Company may assign its rights and duties:

2.13.1 pursuant to any sale or transfer of substantially all the assets of the Company; or

2.13.2 pursuant to any financing, merger or reorganization of the Company.

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SECTION 2.0 - REGULATIONS, (CONT'D.)

2.14 Customer Liability for Unauthorized Use of the Network

Unauthorized use of the network occurs when a person or entity that does not have actual, apparent, or implied authority to use the network, obtains the Company's services provided under this rate sheet.

2.14.1 Customer Liability for Fraud and Unauthorized Use of the Network

- A. The Customer is liable for the unauthorized use of the network obtained through the fraudulent use of a Company calling card, if such a card is offered by the Company, or an accepted credit card, provided that the unauthorized use occurs before the Company has been notified.
- B. A Company calling card is a telephone calling card issued by the Company at the Customer's request, which enables the Customer or user(s) authorized by the Customer to place calls over the Network and to have the charges for such calls billed to the Customer's account.
- C. An accepted credit card is any credit card that a cardholder has requested or applied for and received, or has signed, used, or authorized another person to use to obtain credit. Any credit card issued as a renewal or substitute in accordance with this paragraph is an accepted credit card when received by the cardholder.
- D. The Customer must give the Company written or oral notice that an unauthorized use of a Company calling card or an accepted credit card has occurred or may occur as a result of loss, and/or theft.
- E. The Customer is responsible for payment of all charges for calling card services furnished to the Customer or to users authorized by the Customer to use service provided under this rate sheet, unless due to the negligence of the Company. This responsibility is not changed due to any use, misuse, or abuse of the Customer's service or Customer-provided equipment by third parties, the Customer's employees, or the public.
- F. The liability of the Customer for unauthorized use of the Network by credit card fraud will not exceed the lesser of fifty dollars (\$50.00) or the amount of money, property, labor, or services obtained by the unauthorized user before notification to the Company.

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SECTION 2.0 - REGULATIONS, (CONT'D.)

2.15 Notices and Communications

- 2.15.1 The Customer shall designate on the Service Order an address to which the Company shall mail or deliver all notices and other communications, except that the Customer may also designate a separate address to which the Company's bills for service shall be mailed.
- 2.15.2 The Company shall designate on the Service Order an address to which the Customer shall mail or deliver all notices and other communications, except that Company may designate a separate address on each bill for service to which the Customer shall mail payment on that bill.
- 2.15.3 Except as otherwise stated in this tariff, all notices or other communications required to be given pursuant to this tariff will be in writing. Notices and other communications of either party, and all bills mailed by the Company, shall be presumed to have been delivered to the other party on the third business day following placement of the notice, communication or bill with the U.S. Mail or a private delivery service, prepaid and properly addressed, or when actually received or refused by the addressee, whichever occurs first.
- 2.15.4 The Company or the Customer shall advise the other party of any changes to the addresses designated for notices, other communications or billing, by following the procedures for giving notice set forth herein.

SECTION 2.0 - REGULATIONS, (CONT'D.)

2.16 Miscellaneous Provisions

2.16.1 Telephone Number Changes

Whenever any Customer's telephone number is changed after a directory is published, the Company shall intercept all calls to the former number for at least one hundred and twenty (120) days and give the calling party the new number provided existing central office equipment will permit, and the Customer so desires.

When service in an existing location is continued for a new Customer, the existing telephone number may be retained by the new Customer only if the former Customer consents in writing, and if all charges against the account are paid.

2.16.2 Maintenance and Operations Records

Records of various tests and inspections, to include non-routine corrective maintenance actions or monthly traffic analysis summaries for network administration, necessary for the purposes of the Company or to fulfill the requirements of Commission rules shall be kept on file in the office of the Company as required under Commission rules.

SECTION 3.0 - SERVICE AREAS

3.1 Exchange Service Areas

Local exchange services are provided, subject to availability of facilities and equipment, in areas currently served by the following Incumbent LECs:

- 1) AT&T Ohio
- 2) Verizon North

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SECTION 4.0 - ACCESS SERVICES, (CONT'D.)

4.1 General

FiberNet Access Service is offered to telecommunications carrier Customers desiring direct trunk-side access to the Company's network in order to originate or terminate calls only to the analog voice grade channels corresponding to company provided access lines. Access Service will support inter-machine and Feature Group D protocols.

4.1.1 Switched Access

Switched Access Service provides for the use of common terminating, switching and transport facilities.

4.1.2 Dedicated Access

Dedicated Access Service makes available the entire usable bandwidth for the exclusive use of the Customer. Pricing for all Dedicated Access Services is on an Individual Case Basis (ICB).

4.2 Regulations

4.2.1 Carrier Access Orders for FiberNet Access Service will be placed on Standard Bellcore Access Service Requests (ASRs).

4.2.2 FiberNet Access Service is provided via a dedicated trunk-side port on the Company's switched network at the digital DS-1 and DS-3 levels.

4.2.3 FiberNet Access Service ports are only available at the Primary Distribution Nodes provided by the Company. The Customer is responsible for providing digital DS- and DS-3 transmission links between its premises and the Company's Primary Distribution Node, and a DSX-1 Panel Terminal interface at the Company's Node. The DS-1 and DS-3 transmission links may be obtained from any other telephone company which terminates transmission facilities at the Company's Primary Distribution Node, or may be provided over the Customer's own transmission facilities.

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SECTION 4.0 - ACCESS SERVICES, (CONT'D.)

4.3 Rates

4.3.1 Rate Elements

- A. For services involving facilities leased from other telecommunications providers, Supplementary Charges will be priced on an Individual Case Basis, and will be based upon a pass-through of all charges assessed by other providers, and the Company's administrative costs.
- B. The following rate elements apply:
 - 1. Non-Recurring Charges - Non-recurring charges are applied as a one-time fee normally at the time the circuit is initiated.
 - 2. Monthly Recurring Channel Termination Charge - The monthly recurring charge is billed monthly in advance and is assessed on each channel termination based on the terms and conditions of this tariff, the Customer service agreement, or a master service agreement.
 - 3. Fixed Mileage Charge - Fixed Mileage Charge is a recurring monthly fee, which is applied to a circuit for which the LEC would charge a comparable fee in association with an interoffice channel.
 - 4. Variable Mileage Charge - Variable mileage charge is a recurring monthly fee, which is applied to a circuit for which the LEC would charge a comparable fee in association with an interoffice channel. In general, the variable mileage charge is calculated using V&H tables.

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SECTION 4.0 - ACCESS SERVICES, (CONT'D.)

4.3 Rates, (Cont'd.)

4.3.2 Rates and Charges

A. Service Order Charges

	<u>Maximum</u>	<u>Current</u>
Customer Requested Due Date Change	\$125.00	\$50.00
Customer Requested Expedite	\$125.00	\$50.00
Cancellation (after 3 business days from order placement)	\$125.00	\$50.00
Design Change, DS0/DS1	\$125.00	\$50.00
Design Change, DS3	\$125.00	\$50.00

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SECTION 4.0 - ACCESS SERVICES, (CONT'D.)

4.3 Rates, (Cont'd.)

4.3.2 Rates and Charges, (Cont'd.)

B. Dedicated Access

1. DS-1

	<u>Non-Recurring Rate</u>	<u>Recurring Rate</u>
Per-Channel Termination		
First Circuit	ICB	ICB
Additional Circuits	ICB	ICB
Fixed mileage	ICB	ICB
Per-Mile Charge	ICB	ICB
Outside Service Zone Termination		
Surcharge	ICB	ICB

2. DS-3

	<u>Non-Recurring Rate</u>	<u>Recurring Rate</u>
Per-Channel Termination		
First Circuit	ICB	ICB
Additional Circuits	ICB	ICB
Fixed mileage	ICB	ICB
Per-Mile Charge	ICB	ICB
Outside Service Zone Termination		
Surcharge	ICB	ICB

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SECTION 4.0 - ACCESS SERVICES, (CONT'D.)

4.3 Rates, (Cont'd.)

4.3.2 Rates and Charges, (Cont'd.)

3. Switched Access

	<u>Rate Per Minute</u>	
	<u>Maximum</u>	<u>Current</u>
Originating	\$0.1200	\$0.0550
Terminating	\$0.1200	\$0.0550

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SECTION 5.0 – BASIC SERVICES AND RATES

5.1 General

5.1.1 Call Timing for Usage Sensitive Services

Where charges for a service are specified based on the duration of use, such as the duration of a telephone call, the following rules apply:

- A. Calls are measured in durational increments identified for each service. All calls, which are fractions of a measurement increment, are rounded-up to the next whole unit.
- B. Timing on completed calls begins when the call is answered by the called party. Answering is determined by hardware answer supervision in all cases where this signaling is provided by the terminating local carrier and any intermediate carrier(s).
- C. Timing terminates on all calls when the calling party hangs up or the Company's network receives an off-hook signal from the terminating carrier.
- D. Where applicable, the following rate period and timing parameters apply:
 - 1. Initial Period - The initial period is the length of a call for minimum billing purposes. The initial period varies by rate schedule and is specified in individual product rates sections of this tariff.
 - 2. Additional Period - The additional period is the rate element used to bill chargeable time when a call continues beyond the initial period. The additional period starts when the initial period ends. Additional period rates apply to any fraction of the time period for chargeable time beyond the initial period. Additional periods vary by rate schedule and are specified in the individual product rates sections of this tariff.
 - 3. Chargeable time for all calls ends when one of the parties disconnects from the call.
 - 4. Time of day designations are used in this tariff to indicate rate period boundaries. Rate periods begin at the first time of day designation and continue up to but not including the second time of day designation.

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SECTION 5.0 – BASIC SERVICES AND RATES, (CONT'D.)

5.1 General, (Cont'd.)

5.1.2 Calculation of Mileage and Rate Bands

For mileage-sensitive schedules, the distance between the originating and terminating points is calculated by using the "V" and "H" coordinates of the rate centers as defined by BellCore (Bell Communications Research), in the following manner:

Step 1: Obtain the "V" and "H" coordinates for the rate center or network access point serving the Customer's location and the called/calling station.

Step 2: Obtain the difference between the "V" coordinates. Obtain the difference between the "H" coordinates.

Step 3: Square the differences obtained in Step 2.

Step 4: Add the squares of the "V" difference and "H" difference obtained in Step 3.

Step 5: Divide the sum of the square obtained in Step 4 by ten (10). Round to the next higher whole number if any fraction results from the division.

Step 6: Obtain the square root of the whole number obtained in Step 5. Round to the next higher whole number if any fraction is obtained. This is the distance between the originating and terminating locations of the call.

Formula:

$$\sqrt{\frac{(V_1 V_2)^2 + (H_1 H_2)^2}{10}}$$

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SECTION 5.0 – BASIC SERVICES AND RATES, (CONT'D.)

5.2 Service Charges and Surcharges

5.2.1 Service Order and Change Charges – Tier 1 Services

A. General

Nonrecurring charges are applicable for the following work functions required to establish exchange service:

Service Ordering Charge - A nonrecurring charge, which covers receiving, recording and processing information necessary to execute a Customer's request for service.

Central Office Connection Charge - A nonrecurring charge for establishing or changing central office connections which may include, but are not limited to, circuit design work and establishing or changing central office connections.

Line Connection Charge - A nonrecurring charge for performing any of the operations associated with the connection of the network access line and a network interface.

Network Wiring Charge - A one time charge consisting of a time sensitive network wiring charge required to perform Customer requested work on the Customer's premises, except work required to establish or reestablish network access.

SECTION 5.0 – BASIC SERVICES AND RATES, (CONT'D.)

5.2 Service Charges and Surcharges, (Cont'd.)

5.2.1 Service Order and Change Charges – Tier 1 Services, (Cont'd.)

A. General, (Cont'd.)

Charges specified contemplate work being performed by the Company during the usual working hours on normal working days. When, at the specific request of the Customer or applicant for service, work is performed at other times, the expense incurred by the Company in excess of the normal expense of such work, may be billed to the Customer or applicant for service, in addition to the charges otherwise applicable.

Complex Service - Includes all other exchange service and their associated facilities and equipment excluded from simple service.

Simple Service - Simple service includes network exchange access lines and their associated facilities and equipment, which met all of the following conditions:

- A. The network access lines are served from their normal serving central office.
- B. All terminations of the network access lines are confined to a single continuous property.
- C. Customer premises equipment connected to such network access lines is limited to on-key telephones with associated miscellaneous equipment.

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SECTION 5.0 – BASIC SERVICES AND RATES, (CONT'D.)

5.2 Service Charges and Surcharges, (Cont'd.)

5.2.1 Service Order and Change Charges – Tier 1 Services, (Cont'd.)

B. Rates

	<u>Business</u>	
	<u>Max</u>	<u>Current</u>
Service Ordering Charge		
per location, per occasion		
Simple	\$55.00	\$25.50
Complex	\$35.00	\$15.85
Central Office Connection Charge,		
per termination		
Simple	\$26.00	\$13.00
Complex	\$35.00	\$17.00
Line Connection Charge,		
per termination		
Simple	\$50.00	\$24.35
Complex	\$35.00	\$16.50
Telephone Number Changes		
Simple	\$62.00	\$31.15
Complex	\$82.00	\$41.55
Class of Service Change:		
Residence to Business		
Simple	n/a	n/a
Complex	n/a	n/a
Business to Residence		
Simple	\$62.00	\$31.15
Complex	\$85.00	\$41.55
Network Wiring Charge		
First 15 min. or fraction thereof	\$50.00	\$25.00
Each add'l. 15 min. or fraction thereof	\$20.00	\$10.00

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 SECTION 5.0 – BASIC SERVICES AND RATES, (CONT'D.)

5.2 Service Charges and Surcharges, (Cont'd.)

5.2.2 Restoration of Service – Tier 1 Services

A restoration charge applies to the restoration of suspended service and facilities because of nonpayment of bills and is payable at the time that the restoration of the suspended service and facilities is arranged. The restoration charge does not apply when, after disconnection of service, service is later re-installed.

	<u>Business</u>	
	<u>Max</u>	<u>Current</u>
Restoration after temporary denial, but prior to completion of order to discontinue service		
Simple	\$65.00	\$32.30
Complex	\$55.00	\$26.55
Restoration after temporary suspension		
Simple	\$68.00	\$33.55
Complex	\$150.00	\$75.85

5.2.3 Temporary Suspension/Restoration of Service – Tier 1 Services

Upon the request of the Customer, service may be temporarily suspended. Suspension of service may begin or terminate on any day of the month provided notice is given sufficiently in advance for arrangements to be made. Service will be disconnected to the extent necessary to assure that no inward or outward service will be available during the period of suspension.

	<u>Business</u>	
	<u>Max</u>	<u>Current</u>
Restoration after temporary interception		
Simple	\$65.00	\$33.55
Complex	\$175.00	\$87.70

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SECTION 5.0 – BASIC SERVICES AND RATES, (CONT'D.)

5.3 NetServe Business Line*

5.3.1 General

NetServe Business Line is provided via one or more channels terminated at the Customer's premises. Each NetServe Business Line channel corresponds to one or more analog, voice-grade telephonic communications channels that can be used to place or receive one call at a time.

NetServe Business Line provides a Business Customer with a connection to the Company's switching network, which enables the Customer to:

1. originate and receive calls from other stations on the public switched telephone network;
2. access the Company's local calling service;
3. access the Company's operators and business office for service related assistance; access toll-free telecommunications service such as 800 NPA; and access 911 service for emergency calling; and
4. access the service of providers of interexchange service. A Customer may presubscribe to such provider's service to originate calls on a direct dialed basis or to receive toll-free service from such provider, or may access a provider on an ad hoc basis by dialing the provider's Carrier Identification Code (such as 10XXX or 101XXXX).

NetServe Business Line service is furnished subject to the availability of facilities.

* Detariffed Tier 2 features available with NetServe Business Lines are located in the Company Pricing Guide.

SECTION 5.0 – BASIC SERVICES AND RATES, (CONT'D.)

5.3 NetServe Business Line*, (Cont'd.)

5.3.2 Rate Structure

NetServe Business Line provides for calling within the local service area on measured or flat rate basis.

Accumulation of local usage time is done on a per second basis. At the end of the Customer's billing period, the sum of accumulated seconds is rounded to the next higher minute.

The local service area for NetServe Business Line Customers is the area within which measured service Customers make calls on a per message, per minute basis and may include one or more exchanges or zones.

5.3.3 Touch Tone Calling

Touch-tone calling, which is furnished subject to the availability of the central office facilities, allows calls to be originated from instruments equipped for tone-type address signaling over special central office facilities.

Telephones equipped for tone-type calling service can only be associated with, or have access to, lines equipped for this service.

Touch-tone calling is furnished with NetServe Business Line.

5.3.4 Line Hunting

Line hunting, which is provided subject to the availability of suitable central office facilities is an arrangement that groups together two or more main telephone exchange lines from the same central office so that incoming calls are automatically switched from the initial line, if in use, to the first non-busy line.

Line Hunting is included with NetServe Business Line.

* Detariffed Tier 2 Options and Features available with NetServe Business Lines are located in the Company Pricing Guide.

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SECTION 5.0 – BASIC SERVICES AND RATES, (CONT'D.)

5.3 NetServe Business Line*, (Cont'd.)

5.3.5 Pay-Per-Call Service Blocking

NetServe Business Line cannot be used to originate calls to Pay-Per-Call services (e.g.: 900 and 976). Calls to those numbers and other numbers used for caller paid information services will be blocked by the Company unless a written request to remove blocking is attached to the Service Agreement.

5.3.6 Exchange Classifications

Business service is provided to each exchange on a measured or flat rate basis and provides for calling within the local calling area and within municipalities.

5.3.7 Payment Plans

The Basic Business payment plan offers the Customer two options for payment.

1. Fixed Monthly Rate Plan

Under this plan the Customer pays a fixed monthly rate for a specified contract term. The Customer may choose a 1, 2, 3 or 5 year contract. During the course of the contract, fixed rates (recurring and non-recurring) are not subject to Company initiated rate changes.

2. Month-to-Month Plan

Under this plan the Customer elects to pay month-to-month. Month-to-month rates (recurring and non-recurring) are subject to Company initiated rate changes.

* Detariffed Tier 2 Options and Features available with NetServe Business Lines are located in the Company Pricing Guide.

SECTION 5.0 – BASIC SERVICES AND RATES, (CONT'D.)

5.3 NetServe Business Line*, (Cont'd.)

5.3.8 Measured Business Exchange Service

Measured service provides for calling within the local calling area and within municipalities on a per minute basis. Monthly rates consist of the appropriate dial tone live rate and local usage charges.

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SECTION 5.0 – BASIC SERVICES AND RATES, (CONT'D.)

5.3 NetServe Business Line*, (Cont'd.)

5.3.9 Rates

A. Maximum Rates

	Non - Recurring Charges	Month To Month	1 Yr.	2 Yr.	3 Yr.	5 Yr.
NetServe Business Line						
1-3 Access Lines						
Measured Rate	\$35.00	\$50.00	\$45.00	\$43.00	\$40.00	\$40.00
Per Minute Rate						
Access Areas: A		\$0.10	\$0.10	\$0.10	\$0.10	\$0.10
B		\$0.10	\$0.10	\$0.10	\$0.10	\$0.10
C		\$0.10	\$0.10	\$0.10	\$0.10	\$0.10
D		\$0.10	\$0.10	\$0.10	\$0.10	\$0.10
Flat Rate	\$35.00	\$115.00	\$108.00	\$100.00	\$100.00	\$100.00
4+ Access Lines**						

* Detariffed Tier 2 Options and Features available with NetServe Business Lines are located in the Company Pricing Guide.

** Tier 2 Service – See the Company Pricing Guide

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SECTION 5.0 – BASIC SERVICES AND RATES, (CONT'D.)

5.3 NetServe Business Line*, (Cont'd.)

5.3.9 Rates, (Cont'd.)

B. Current Rates

	Non - Recurring Charges	Month to Month	1 Yr.	2 Yr.	3 Yr.	5 Yr.
NetServe Business Line						
1-3 Access Lines						
Measured Rate	\$17.00	\$23.30	\$22.05	\$20.80	\$20.10	\$19.80
Per Minute Rate						
Access Areas: A		N/A	N/A	N/A	N/A	N/A
B		\$0.02	\$0.02	\$0.02	\$0.02	\$0.02
C		\$0.03	\$0.03	\$0.03	\$0.03	\$0.03
D		\$0.03	\$0.03	\$0.03	\$0.03	\$0.03
Flat Rate	\$17.00	\$57.00	\$54.00	\$51.00	\$49.20	\$48.50

4+ Access Lines**

* Detariffed Tier 2 Options and Features available with NetServe Business Lines are located in the Company Pricing Guide.

** Tier 2 Service – See the Company Pricing Guide

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SECTION 5.0 – BASIC SERVICES AND RATES, (CONT'D.)

5.4 Directory Listing Service

5.4.1 General

- A. An alphabetical directory is an alphabetical list of Customers, joint users and others for who directory listings are provided. An alphabetical directory may include the listings for one or more exchange areas.
- B. There are two groups of listings, one group of non-residence listings and one group of listings consisting solely of names of individuals.
 - 1. Non-residence primary listings consisting solely of names of individuals will appear in both groups at no charge.
 - 2. Non-residence additional listings consisting solely of names of individuals will appear in both groups without charge for the additional appearance.
 - 3. Special types of additional listings will appear in both groups without charge for the additional appearance under the following conditions:
 - (a) Alternate listings, provided that they are indented under non-residence primary or regular additional listings that are listings consisting solely of names of individuals; and
 - (b) all other special types of additional listings, provided that they are listings consisting solely of names of individuals and are indented under non-residence primary or regular additional listings.
- C. Special prominence or arrangement of names is not permitted nor is the listing of a service, commodity or trade name except when such service, commodity or trade name is a part of the name under which the listed party is doing business.

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5.4 Directory Listing Service, (Cont'd.)

5.4.1 General, (Cont'd.)

- D. The Company will refuse a listing which does not constitute a legally authorized or adopted name, or any listing which, in the opinion of the company, is likely to mislead or deceive calling persons as to the identity of the listed party, or is intended for advertising purposes or to secure a preferential position in the directory or is more elaborate than is reasonable necessary to identify the listed party.
- E. The length of any listing is limited by the use of abbreviations, where, in the opinion of the Company, the clearness of the listing and the identification of the listed party is not impaired thereby. Where more than one line is required to properly list the party, no additional charge is made.
- F. Listings are regularly provided in connection with exchange service of all classes, grades and types

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SECTION 5.0 – BASIC SERVICES AND RATES, (CONT'D.)

5.4 Directory Listing Service, (Cont'd.)

5.4.2 Listings

A. Primary Listing

1. One listing without charge, termed the primary listing, is provided for each call number in connection with exchange service.
2. One primary listing is provided for each joint user.
3. The primary listing is ordinarily the name of the Customer or joint user, or the name under which a business is regularly conducted. Where the service is contracted for by one party for the use of a second party, the primary listing may be the name of the second party.
4. A dual name listing is comprised of a surname, two first names, an address and telephone number. This listing may be provided as the primary listing associated with residence service for two persons who share the same surname and reside at the same address or for a person known by two first names.

B. Other Listings

Detariffed Tier 2 Directory Listing services are located in the Company Pricing Guide.

SECTION 6.0 - PROMOTIONAL OFFERINGS

61 Special Promotions

The Company may from time to time engage in special promotions of limited duration of its service offerings designed to attract new Customers or to increase existing Customer awareness of a particular tariff offering. Waiver of any charges other than a non-recurring charge shall be limited to 90 calendar days on a per Customer basis during a 12 month period. Request for promotional offerings will be presented to the Commission for its review in accordance with Case No. 95-845-TP-COI.

Issued: June 20, 2008

Effective: June 20, 2008

Issued by:

Steven Hamula, Esquire
Director of Regulatory Affairs
FiberNet of Ohio, LLC
1200 Greenbrier Street
Charleston, WV 25301

Ohf0801

FiberNet of Ohio, LLC

EXHIBIT C

SUMMARY OF CHANGES

This filing is made in compliance with Case No. 06-1345-TP-ORD - Application to Detariff Certain Tier 2 Services and to make other changes related to the implementation of the Case No. 06-1345-TP-ORD.

Business Local Exchange and Interexchange Tier 2 Services have been deleted from the Tariff and are now listed in the Company Pricing Guide available on the Company's website at www.wvfibernet.net or by contacting the Company at 1200 Greenbrier St., Charleston, WV 25311 or by calling 1-800-320-6144.

Narrative of Tariff Changes

The following pages in PUCO No. 1 were affected:

<u>Page(s) Affected</u>	<u>Changes</u>
Original Title Page	Adds Text Regarding Location of Detariffed Services
Preface, Page 1	Updates Table of Contents
Preface Pages 2-2.2	Updates Check Sheet
Preface Page 4	Adds language regarding Customer rights under MTSS (Page 4 of P.U.C.O. No. 2)
Section 1, Pages 1-9	Removes Definitions of Detariffed Services (Pages 5-8 of P.U.C. O. No. 2)
Section 2, Page 8	Adds Limitation of Liability Text (Page 16 of P.U.C.O. No. 2)
Section 2, Page 21	Current Return Check Rate Moved from Price List Page 4 (Page 30 of P.U.C.O. No. 2)
Section 2, Page 22	Updates Billing Dispute Address (Page 31 of P.U.C.O. No. 2)
Section 2, Page 23	Adds OAC Reference (Page 33 of P.U.C.O. No. 2); Removes Residential Reference
Section 2, Page 26	Updates OAC Reference (Page 36 of P.U.C.O. No. 2)
Section 2, Page 30	Updates OAC Reference (Page 40 of P.U.C.O. No. 2)
Section 2, Page 32	Updates OAC Reference (Page 42 of P.U.C.O. No. 2)
Section 2, Page 36	Removes Taxes
Section 2, Pages 38-41	Removes Lifeline Services for Residential Customers
Section 3, Page 1-79	Removes Exchange Listings.
Section 4, Page 3	Current Rates Moved from Price List Page 1 (Page 51 of P.U.C.O. No. 2)
Section 4, Page 5	Current Rates Moved from Price List Page 2 (Page 53 of P.U.C.O. No. 2)
Section 5, Page 2	Removes Residential References Page 57 of P.U.C.O. No. 2)
Section 5, Page 3	Current Rates Moved from Price List Page 3 ; Removes Residential Rates (Page 58 of P.U.C.O. No. 2);
Section 5, Page 4	Removed duplicate Return Check Listing; Current Rates Moved from Price List Page 4; Removes Residential References (Page 59 of P.U.C.O. No. 2)
Section 5, Page 5	Removes Public Telephone Surcharge
Section 5, Pages 9 - 10	Removes Tier 2 Calling Feature Packages and Off Premises Extensions
Section 5, Page 11	Removes NetServe PBX Trunk Service
Section 5, Page 12	Removes NetServe DID Trunk Service
Section 5, Page 13	Removes Netflex T-1 Service With DID
Section 5, Page 14	Removes Netflex PRI

FiberNet of Ohio, LLC

EXHIBIT C (Cont'd.)

Narrative of Tariff Changes (Cont'd.)

The following pages in PUCO No. 1 were affected: (Cont'd.)

Section 5, Page 15	Removes Netflix BRI
Section 5, Page 16	Removes Integrated T-1
Section 5, Pages 17 - 19	Removes Minimum Rates
Section 5, Pages 20 - 22	Removes Tier 2 Business Service Maximum Rates
Section 5, Pages 23 - 27	Removes Business Directory Assistance
Section 5, Pages 28 - 29	Removes Business Presubscribed Operator Assistance
Section 5, Page 30	Removes Business Busy Line Verification and Interrupt
Section 5, Page 31	Removes Residential References
Section 5, Pages 33 - 36	Removes Tier 2 Business Directory Listings
Section 5, Page 37	Removes Tier 2 Business Directory Listing Minimum and Maximum Rates
Section 5, Page 38	Removes Intercept and Referral Service
Section 5, Page 39	Removes Toll Restriction Service
Section 5, Page 40	Removes Tier 2 Optional Calling Features
Section 5, Page 41	Removes Tier 1 Minimum Rates & Tier 2 Optional Calling Features
Section 4, Page 42 - 43	Removes Remote Call Forwarding
Section 5, Page 44	Removes Uniform Call Distribution
Section 5, Page 45	Removes Break Hunt/Stop Hunt Arrangement
Section 5, Pages 46 - 47	Removes Ring Down Circuits
Section 5, Page 48	Removes Distinctive Ring Service
Section 6, Pages 1 - 7	Removes Centrex Service
Section 7, Pages 1 - 2	Removes Toll Services
Section 8, Pages 1 - 2	Removes Private Line Services
Section 12, Page 1	Removes Individual Case Basis Arrangements
Section 13, Pages 1-20	Current Tier 1 Service Rates Moved to Section 5 of P.U.C.O. No. 2, Current Tier 2 Service Rates Removed

FiberNet of Ohio, LLC

EXHIBIT D

**EXPLANATION OF COMPLIANCE WITH RULE
4901:1-6-05(G)(3) REGARDING DISCLOSURE OF RATES, TERMS AND CONDITIONS FOR DETARIFFED
SERVICES**

Web Address, and Company physical address where Customers may obtain copies of the materials and publications in
Compliances with Rules 4901:1-6-05(G)(4) and 4901:1-6-05(G)(3).

In accordance with Rules 4901:1-6-05(G)(4) and 4901:1-6-05(G)(3).Rates, Terms and Conditions for detariffed services
have been deleted from the Tariff and are now available on the Company's website at: : www.wvfibernet.net

Or the Customer may contact the Company at:

FiberNet of Ohio, LLC
1200 Greenbrier St.
Charleston, WV 25311

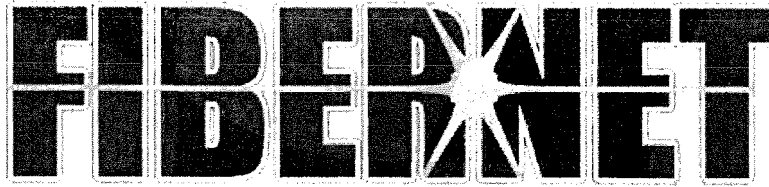
Toll Free Telephone Number: 1-800-320-6144

FiberNet of Ohio, LLC

EXHIBIT E

CUSTOMER NOTICE

Copy of the Customer Notice of detariffing and related changes (4901:1-06-16(B) to include where customers may find the information regarding such services as required by rule 4901:1-6-05(G)(3).



A One CommunicationsSM Company

NON-RESIDENTIAL CUSTOMER NOTICE

June 5, 2008

Dear Customer:

Beginning on June 20, 2008, the prices, service descriptions, and the terms and conditions for certain telecommunication services that you are provided by FiberNet of Ohio, LLC will no longer be on file at the Public Utilities Commission of Ohio (PUCO). These services include:

Trunk Services
Centrex Services
Digital Network Services
Private Line Services
Operator Services
Interexchange Long Distance Services

This modification does not automatically result in a change in the prices, terms, or conditions of those services to which you currently subscribe. FiberNet of Ohio, LLC must still provide a customer notice at least fifteen days in advance of rate increases, changes in terms and conditions and discontinuance of existing services. Additionally, you will be able to view the Company's future service offerings in a Pricing Guide online at www.wvfiber.net or you can request a copy of this information by contacting FiberNet of Ohio, LLC at 1200 Greenbrier Street, Charleston, West Virginia 25311 or by calling 1-800-320-6144.

Since these services will no longer be on file with the Commission, this means that the agreement reached between the Customer and the Company, instead of the document on file at the PUCO, will now control new services or changes in service. This agreement, whether it is verbal or written, will still be subject to consumer protections required and enforced by the PUCO.

For any new services or changes in service, it will be important that you carefully review and confirm the price, terms and conditions.

If you have any questions about this matter, please call FiberNet of Ohio, LLC at the toll free number 800-320-6144 or visit us at www.wvfiber.net.

Sincerely,
FiberNet of Ohio, LLC

TIME RECEIVED JUN 11 2008

FiberNet of Ohio, LLC

EXHIBIT F

CUSTOMER NOTICE AFFIDAVIT

CUSTOMER NOTICE AFFIDAVIT

STATE OF: West Virginia

COUNTY OF: Kanawha

AFFIDAVIT

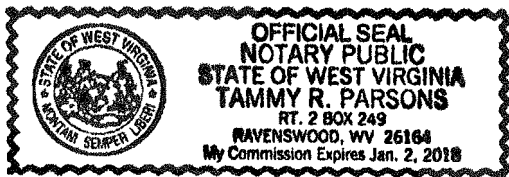
I, Steven Hamula, Director of Regulatory Affairs, am an authorized agent of the applicant corporation, FiberNet of Ohio, LLC., and am authorized to make this statement on its behalf. I attest that the customer notice accompanying this Affidavit was sent to affected customers via direct mail on June 5, 2008 in accordance with Rule 4901:1-6-16, Ohio Administrative Code. I declare under penalty of perjury that the foregoing is true and correct.

Executed on 6/5/08 Charleston, WV
(Date) (Location)

/s/ Steven Hamula

Steven Hamula, Director of Regulatory Affairs (Date)

Subscribed and sworn to before me this June 5, 2008
(Date)



Tammy R. Parsons

Notary Public

My Commission Expires: January 2, 2018

This foregoing document was electronically filed with the Public Utilities

Commission of Ohio Docketing Information System on

6/20/2008 3:47:11 PM

in

Case No(s). 08-0754-TP-ATA

Summary: Application to Detariff Certain Tier 2 Services and make other changes related to the Implementation of Case No. 06-1345-TP-ORD, part 2 of 2 electronically filed by Ms. Suzanne Pagana on behalf of FiberNet of Ohio, LLC