

EXCHANGE SERVICES TARIFF
PUCO NO. 1

CINCINNATI BELL EXTENDED TERRITORIES LLC

Section 11
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DIRECTORY ASSISTANCE SERVICES

A. GENERAL

The rates, charges, terms, and conditions in this section apply to residential and public telephone services.

1. Availability

a. Service Area A

All Directory Assistance services in this section are available.

b. Service Area B

Local Directory Assistance Service, National Directory Assistance Service, and Directory Assistance Call Completion are available.

Directory Assistance Business Category Search Service and Reverse Search Directory Assistance Service are not available.

2. Service Description

Directory Assistance (DA) Service provides the telephone number, name, directory address, and zip code information of telephone service subscribers located anywhere in the United States. International information will be provided where available. Directory Assistance Service does not provide the telephone number, name, address or zip code for a non-published listing. However, this information will be provided in situations where a customer's listing is not in the directory, and the customer is not specifically paying for nonpublished service.

Directory Assistance information may be obtained by giving a name to get a telephone number, zip code and/or directory address. Directory Assistance information may also be obtained by giving a telephone number ("reverse search") to get a name, zip code and/or directory address.

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DIRECTORY ASSISTANCE SERVICES

B. DIRECTORY ASSISTANCE SERVICE - LOCAL

1. General

a. Service Area A

DA Service - Local rates apply to requests for telephone, name, and/or address information of any party located in the same local calling area as where the request originated or within the Cincinnati LATA, or thought to be in such areas.

b. Service Area B

DA Service - Local rates apply to requests for telephone, name, and/or address information of any party located in the same local calling area as where the request originated or thought to be in such area.

2. Regulations

A maximum of two requests will be provided for each Directory Assistance Service - Local charge. One of the two requests or searches may be one of the other Directory Assistance Services in this section of the Tariff (National Directory Assistance Service, Directory Assistance Business Category Search Service, or Reverse Search Directory Assistance Service), where available. The higher charge of the two types of requests will be applicable.

The Company does not provide a DA call allowance.

The Company will not be liable for any errors or omissions in the information furnished, whether arising through negligence or otherwise, and the Customer shall save the Company harmless against all claims (including costs and reasonable legal fees) that may arise from the use of such information.

Directory Assistance Call Completion Service is included as part of Directory Assistance (DA) Service – Local at no additional charge. Directory Assistance Call Completion Service provides Directory Assistance customers the option of having their calls to the requested directory number completed automatically by the Operator Services System (OSS). For customers with local measured service, local usage charges apply for local calls that are completed via DA Call Completion. These usage charges are in addition to the applicable DA charges. Section 11, Part C provides additional information regarding Directory Assistance Call Completion Service.

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DIRECTORY ASSISTANCE SERVICES

B. DIRECTORY ASSISTANCE SERVICE - LOCAL (Continued)

3. Rates and Charges

The following rates and charges apply for each Directory Assistance Service - Local call. These charges are applicable even if no listing information is found.

a. Service Area A

Where the customer direct dials the service number, charge per call	\$ 1.49
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Where the customer places a call to the service number via an operator, charge per call	1.49
--	------

b. Service Area B

Where the customer direct dials the service number, charge per call	1.49
--	------

Where the customer places a call to the service number via an operator, charge per call	1.49
--	------

Direct-dialed calls from exchange access lines where the Customer or a member of the Customer's household has qualified as a person with communication impairments are exempt from these charges.

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C. DIRECTORY ASSISTANCE CALL COMPLETION

1. General

Directory Assistance Call Completion is available in all Service Areas.

2. Service Description

The Company provides Directory Assistance Call Completion (DACC) Service to customers who have accessed Directory Assistance Service - Local. Directory Assistance Call Completion Service provides the Directory Assistance Service - Local Customer with the option of having the call to the requested directory number completed automatically by the Operator Services System (OSS).

Directory Assistance Call Completion is activated by the Customer when the Customer depresses a specific digit on a touch-tone telephone during the DACC announcement prompt. The DACC announcement prompt will be given when the customer receives the requested directory number from the automated Interactive Voice System (IVS).

3. Regulations

The calling number and the number requested to be completed must be in the same Local Access Transport Area (LATA) or the same local calling area as where the request originated.

Only the second provided Directory Assistance telephone number will be completed if two Directory Assistance requests are made by the Customer during the same call.

Directory Assistance Call Completion will be furnished only where facilities permit and where the service used by the Customer can support all billing requirements for the service.

Directory Assistance Call Completion will not be provided to complete calls to non-published telephone numbers, 700, 800, 900 or 976 numbers.

Directory Assistance Call Completion is included as part of Directory Assistance Service – Local (Section 11, Part B) and Directory Assistance Business Category Search Service (Section 11, Part E) at no additional charge.

For customers with local measured service, local usage charges apply for local calls that are completed via DA Call Completion. These usage charges are in addition to the applicable DA charges.

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D. NATIONAL DIRECTORY ASSISTANCE SERVICE

1. General

National Directory Assistance Service is available in all Service Areas.

2. Service Description

National Directory Assistance Service (NDA) provides the name, address, telephone number, and/or area code information of telephone service subscribers located outside the customer's local calling area, or outside the Cincinnati LATA for the customers in Service Area A. The NDA information may include directory assistance information for anywhere in the United States except for listings that are normally provided as part of the Company's local Directory Assistance service. International information will be provided where available.

The NDA information provided may be all or any portion of the directory assistance information listed above. NDA service information will only be provided to customers located within the Company's local service area.

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DIRECTORY ASSISTANCE SERVICES

D. NATIONAL DIRECTORY ASSISTANCE SERVICE (Continued)

3. Regulations

Calls from Service Area A customers who request directory listing information for a location outside of the Cincinnati LATA, except directory information provided via the Company's local Directory Assistance service, will automatically be designated as NDA Service calls.

Calls from Service Area B customers who request directory listing information for a location outside the local calling area will automatically be designated as NDA Service calls.

In the Service Area A, NDA information may be obtained by giving a name to get a telephone number, zip code, and/or directory address. NDA information may also be obtained by giving a telephone number ("reverse search") to get a name, zip code and/or directory address. This "reverse search" is not available in the Service Area B.

In the Service Area A, NDA Service charges apply instead of local Directory Assistance Business Category Search Service charges when the information provided to a Customer is based on a category or type of business requested rather than the name or telephone number. This provision only applies when the business type or category search information is provided for a location outside of the customer's local Directory Assistance Service area.

A maximum of two requests will be provided for each NDA Service charge. One of the two requests or searches may be one of the other Directory Assistance Services in this section of the Tariff (Directory Assistance Service - Local, Directory Assistance Business Category Search Service, or Reverse Search Directory Assistance Service), where available. The higher charge of the two types of requests will be applicable.

The Company is not liable for any errors or omissions, whether arising through negligence or otherwise, in the information furnished, and the Customer will save the Company harmless against all claims (including costs and reasonable legal fees) that may arise from the use of such information.

Directory Assistance Call Completion Service is not available with NDA Service.

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DIRECTORY ASSISTANCE SERVICES

D. NATIONAL DIRECTORY ASSISTANCE SERVICE (Continued)

4. Rates and Charges

The following rates and charges apply for each NDA Service call. These charges are applicable even if no listing information is found.

a. Service Area A

Where the customer direct dials the service number, charge per call	\$ 1.49
--	---------

Where the customer places a call to the service number via an operator, charge per call	1.49
--	------

b. Service Area B

Where the customer direct dials the service number, charge per call	1.49
--	------

Where the customer places a call to the service number via an operator, charge per call	1.49
--	------

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DIRECTORY ASSISTANCE SERVICES

E. DIRECTORY ASSISTANCE BUSINESS CATEGORY SEARCH SERVICE

1. General

Directory Assistance Business Category Search Service is available in Service Area A.

Directory Assistance Business Category Search Service is not available in Service Area B.

2. Service Description

Directory Assistance Business Category Search Service is a separate local directory assistance service that provides information to customers based on the category or type of business requested rather than the name of the business. The service provides information to the calling party based on a search of the database for product and/or service listings, e.g. flowers, hardware, etc. Only nonresidence service listings will be included in the database. Where technically possible and economically feasible the service will also include searching for geographic locations such as a "hardware store on the east side".

Directory Assistance Business Category Search Service will only be provided to customers located within the Company's local service area.

Directory Assistance Call Completion Service is included as part of Directory Assistance Business Category Search Service at no additional charge. Directory Assistance Call Completion Service provides Directory Assistance customers the option of having their calls to the requested directory number completed automatically by the Operator Services System (OSS). For customers with local measured service, local usage charges apply for local calls that are completed via DA Call Completion. These usage charges are in addition to the applicable DA charges. Section 11, Part C provides additional information regarding Directory Assistance Call Completion Service.

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DIRECTORY ASSISTANCE SERVICES

E. DIRECTORY ASSISTANCE BUSINESS CATEGORY SEARCH SERVICE (Continued)

3. Regulations

Calls from Customers who request directory listing information for a service and/or product without specifying a particular name will automatically be designated as Directory Assistance Business Category Service calls.

Business Category Search type information provided for locations outside of the Company's local Directory Assistance area will be provided as National Directory Assistance Service (NDA) as described in Part D of this section.

A maximum of two business searches will be provided for each Directory Assistance Business Category Search Service Charge. One of the two requests or searches may be one of the other Directory Assistance Services in this section of the Tariff (Local Directory Assistance Service, National Directory Assistance Service, or Reverse Search Directory Assistance Service), where available. The higher charge of the two types of requests will be applicable.

A maximum of three (3) listings per business search will be provided for each product or service category.

The Company is not liable for any errors or omissions, whether arising through negligence or otherwise, in the information furnished, and the customer shall save the Company harmless against all claims (including costs and reasonable legal fees) that may arise from the use of such information.

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DIRECTORY ASSISTANCE SERVICES

E. DIRECTORY ASSISTANCE BUSINESS CATEGORY SEARCH SERVICE (Continued)

4. Rates and Charges

The following rates and charges apply for each Directory Assistance Business Category Search Service call. These charges are applicable even if no listing information was found.

a. Service Area A

Where the customer direct dials the service number, charge per call	\$ 1.49
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Where the customer places a call to the service number, via an operator, charge per call	1.49
---	------

b. Service Area B

Directory Assistance Business Category Service is not available in Service Area B.

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DIRECTORY ASSISTANCE SERVICES

F. REVERSE SEARCH DIRECTORY ASSISTANCE SERVICE

1. General

Reverse Search Directory Assistance Service is available in Service Area A.

Reverse Search Directory Assistance Service is not available in Service Area B.

2. Service Description

Reverse Search Directory Assistance Service (RSDAS) is an operator-based Directory Assistance Service which allows a requesting party to obtain directory assistance information (name and address) by utilizing the telephone number as the search key.

RSDAS Service does not provide telephone numbers, names, or addresses for non-published listings. However, the name, telephone number and address information will be provided in situations where a customer's listing is not in the directory and the customer has not requested non-published service.

All Company customers, upon request, will be given an option at no charge to exclude any listing information that they do not want included in their listing.

RSDAS information may be accessed by dialing 411.

3 Regulations

If a Customer calls Directory Assistance for the purpose of obtaining information via RSDAS and also asks for other Directory Assistance Service information, the customer will be charged the rates for RSDAS. In addition, the appropriate charge for the other Directory Assistance Service provided will apply.

Only two requests or searches will be provided for each RSDAS call. One of the two requests or searches may be one of the other Directory Assistance Services in this section of the Tariff (Directory Assistance Service – Local, National Directory Assistance Service, or Directory Assistance Business Category Search Service), where available. The higher charge of the two types of requests will be applicable.

The Company is not liable to the RSDAS Customer for any errors or omissions in the information furnished, and the RSDAS customer will save the Company harmless against all claims (including costs and legal fees) that may arise from the use of such information.

There are no call allowances or exemptions for RSDAS.

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DIRECTORY ASSISTANCE SERVICES

F. REVERSE SEARCH DIRECTORY ASSISTANCE SERVICE (Continued)

4. Rates and Charges

The following rates and charges apply for each RSDAS provided. The charge applies even if no listing is found.

a. Service Area A

Where the customer direct dials the service number, charge per call: \$ 1.49

b. Service Area B

Reverse Search Directory Assistance is not available in Service Area B.

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RESIDENTIAL OPERATOR VERIFICATION AND INTERRUPTION SERVICES

A. GENERAL

Residential Operator Verification and Interruption Services are available in all Service Areas.

B. TERMS AND CONDITIONS

1. Service Description

The Customer may request the following services for a charge, where facilities are available, by calling the "0" Local Operator.

a. Verification

Verification Service provides operator assistance in determining if a called line is in use.

b. Interruption

Interruption Service provides for operator interruption of a conversation in progress on a called line.

2. Regulations

The charges for Verification and/or Interruption Service are in addition to any other applicable charges.

Verification and Interruption Services are not permitted to be billed on a "collect" basis.

The charges specified in this section apply to all requests except:

- a. Emergency requests from official emergency agencies when the request is received on an agency line from agency personnel.
- b. Emergency requests in which the caller identifies that the request is to
 1. An official public emergency agency;
 2. An emergency medical number; or
 3. A privately-endowed and operated suicide, drug, alcohol, or runaway crisis reporting center.
- c. Requests in which the operator encounters a trouble condition or has reason to believe a trouble condition exists.

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RESIDENTIAL OPERATOR VERIFICATION AND INTERRUPTION SERVICES

C. RATES AND CHARGES

1. Operator Verification

A charge applies each time the operator verifies a called line and hears voice communication.

	<u>Charge</u>
a. Service Area A (Note 1)	
1. All Exchanges Except Lebanon	\$ 0.84
2. Lebanon Exchange	0.63
b. Service Area B (Note 2)	1.20

2. Operator Interruption

A charge applies each time the operator interrupts a conversation in progress on the called line. The charge is for the interrupt service and does not depend on whether the called party agrees to release the line and accept the call.

	<u>Charge</u>
a. Service Area A (Note 1)	
1. All Exchanges Except Lebanon	1.61
2. Lebanon Exchange	1.21
b. Service Area B (Note 2)	1.35

Note 1: In Service Area A, if an operator both verifies the condition of the line and interrupts conversation on the line as part of the same request, only the Interrupt charge applies. The charge for Verification and/or Interruption Service is in addition to any other applicable charges.

Note 2: In Service Area B, if an operator both verifies the condition of the line and interrupts conversation on the line as part of the same request, both the Verification and Interrupt charges apply. The charges for Verification and/or Interruption Service are in addition to any other applicable charges.

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RESIDENTIAL TOLL RESTRICTION

A. GENERAL

Toll Restriction is available in all Service Areas except in the Oxford Exchange of Service Area A.

B. TERMS AND CONDITIONS

1. Service Description

Toll restriction is a central office service arrangement in which calls dialed to other than the local toll free service area receive a recorded restriction announcement.

Toll restriction does not allow 1+, 0+, 0-, 900, or 700 calls.

Toll restriction does not provide restriction of nonchargeable calls to numbers such as repair service, public emergency service (911), or 1+800 calling.

Toll restricted lines do not have dial access to operators.

2. Regulations

Toll restriction is offered only from a central office where the Company has arranged the facilities for this service, and is furnished subject to the availability of facilities.

Subscribing to toll restriction does not relieve customers of responsibility for calls charged to their telephone number(s).

The Company is not liable to the customer or any other person or entity for damages of any nature or kind arising out of, resulting from, or in connection with the provision of the service, including without limitation, the inability to access the operator or any non-toll-free number for any purpose.

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RESIDENTIAL TOLL RESTRICTION

C. RATES AND CHARGES

The following rates and charges apply to residential toll restriction service and are in addition to all other rates and charges applicable to the associated service.

	<u>Initial Charge</u>	<u>Monthly Rate</u>	<u>Service Order Charge (Note 1)</u>	<u>USOC</u>
Service Area A	\$ 11.80	\$ 4.10	---	CREX3
Service Area B	11.80	4.10	16.50	CREX3

Note 1: A service order charge per order applies to subsequent orders in Service Area B only. This charge does not apply in Service Area A.

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RESIDENTIAL CALL BLOCKING

A. GENERAL

Customer Requested Call Blocking is available in all Service Area Areas B except in the Oxford Exchange of Service Area B.

B. TERMS AND CONDITIONS

1. Customer Requested Call Blocking

Customer Requested Call Blocking allows residence customers to request the Company to block the origination of calls to all direct dialed "dial-it" type services (including, but not limited to 900 and 976 services). Customer Requested Call Blocking does not block the dialing of 700 numbers.

Note: "Dial-it" services are sponsor-priced recorded and/or live information or entertainment services that allow callers to be connected to the sponsor's prerecorded or live program by dialing a 900, or 976 Number.

Customer Requested Call Blocking is available only where facilities and conditions permit and where necessary modifications to provide the service can feasibly be made at the central office.

Customer Requested Call Blocking is permitted on all residence lines.

Customer Requested Call Blocking is available only to block "dial-it" type services, and cannot be implemented to block specific programs. This blocking service will block direct dialing of all "dial-it" type calls regardless of whether they are to 900 or 976 service.

Customer Requested Call Blocking is available only on customer-dialed, station-to-station calls.

The nonrecurring charge for Customer Requested Call Blocking is waived for residential subscribers. The waiver applies to the initial and all subsequent requests.

Requests to remove Customer Requested Call Blocking must be made to the Company in writing. The customer may elect to remove Call Blocking free of charge.

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RESIDENTIAL CALL BLOCKING

B. TERMS AND CONDITIONS (Continued)

2. Sponsor Requested Call Blocking

Sponsor Requested Call Blocking may be applied to a residential line upon the request of an IXC, sponsor, or Billing and Collection Service (B&CS) any time charges for "dial-it" type services, which are not in bona fide dispute or subject to a one-time forgiveness policy, have not been paid.

Sponsor Requested Call Blocking provides blocking for all "dial-it" type services, is only available on customer-dialed station-to-station calls, and cannot be implemented to block specific programs.

The IXC, Sponsor, or B&CS must certify to the Company that notification was given to the customer of possible blocking of "dial-it" type services before the Company will provide the Sponsor Requested Call Blocking.

Blocking of "dial-it" type services requested by an IXC, Sponsor, or B&CS will only be removed by the Company upon notification from the IXC, Sponsor, or B&CS.

Sponsor Requested Call Blocking will be billed to the IXC, Sponsor, or B&CS requesting the Call Blocking service.

Sponsor Requested Call Blocking is available only where facilities and conditions permit and where necessary modifications to provide the service can feasibly be made at the central office.

Sponsor Requested Call Blocking is not available in Service Area B.

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RESIDENTIAL CALL BLOCKING

C. RATES AND CHARGES

Customer-Requested Call Blocking, per Residence Line

	Nonrecurring <u>Charge</u>	Service Order <u>Charge (Note 1)</u>	<u>USOC</u>
1. Service Area A	---	Not Applicable	CREXB
2. Service Area B (Note 2)	---	16.50	CREXB

Note 1: A service order charge per order applies to subsequent orders only.

Note 2: Customer Requested Call Blocking is not available in the Oxford Exchange.

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TEMPORARY INTERCEPTION OF CALLS

A. GENERAL

Temporary Interception of Calls Service is available in Service Area A.

Temporary Interception of Calls Service is not available Service Area B.

B. TERMS AND CONDITIONS

Temporary Interception of Calls Service is available to provide intercept services when Basic Intercept Service is not applicable.

Basic Intercept Service provides for a call directed to a disconnected, changed, or non-assigned telephone number to be re-directed to an operator or a recording. The intercept operator or the recording informs the caller that the call cannot be completed and if possible, tells why the call cannot be completed and gives a telephone number where the call can be completed. Basic Intercept Service is provided at no charge.

At the request of the customer and where the equipment arrangements permit, residence service will be intercepted temporarily without termination of service. Outward service only is provided during the period calls are to be intercepted.

The minimum period for which temporary interception of calls service will be furnished is 24 hours. Each period of interception must start and end during the normal working hours of the Company. A period of interception is considered to be terminated and a new period of interception established when a change is made at the Customer's request.

Arrangements for temporary interception are made with the understanding that the Customer assumes all risk in connection with the service, and that no liability attaches to the Company for failure to complete any call.

Referral of calls will be made if the customer desires.

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TEMPORARY INTERCEPTION OF CALLS

C. RATES AND CHARGES

The regular charges for service apply during the period Temporary Interception of Calls Service is in place. In addition to all other charges of the Company, the following charges apply for each period of interception using Temporary Interception of Calls Service.

Temporary Interception of Calls Service, each Residence Line

	<u>Initial Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
1. Service Area A			
a. All Exchanges except Lebanon	18.30	19.10	TYS
b. Lebanon Exchange	18.30	9.55	TYS
2. Service Area B			

Temporary Interception of Calls Service is not available in Service Area B.

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EXCHANGE SERVICES TARIFF
PUCO NO. 1

CINCINNATI BELL EXTENDED TERRITORIES LLC

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RESIDENTIAL REMOTE CALL FORWARDING

A. GENERAL

Remote Call Forwarding is available all Service Areas except the Oxford Exchange in Service Area B.

B. TERMS AND CONDITIONS

1. Service Description

Remote Call Forwarding (RCF) allows a call placed from a station (the originating station) to a Customer's (the RCF Customer) telephone number (the call forwarding location) to be automatically forwarded by Company central office equipment to another station designated by the RCF Customer (the terminating station) which is (1) interexchange, (2) local exchange service, or (3) 800 service. This service is available only where the terminating station has incoming-call dial capability.

2. Regulations

RCF service is offered subject to the availability of suitable facilities.

The Company will not provide identification of the originating telephone number to the RCF customer.

Transmission characteristics may vary depending on the distance and routing necessary to complete the remotely forwarded call.

RCF is not represented as being suitable for satisfactory transmission of data.

Regular call forwarding should not be offered as a feature at the RCF terminating station.

Remote Call Forwarding is provided on the condition that the Customer subscribes to sufficient RCF features and facilities to adequately handle calls to the terminating station(s) without interfering with or impairing any services offered by the Company. If, in the opinion of the Company, additional RCF features at the call forwarding location or facilities at the terminating station are needed, the customer will be required to subscribe for such additional RCF features and facilities. In the event the customer refuses to subscribe for these additional RCF features and facilities, the customer's RCF service will be subject to termination.

One listing is provided without additional charge in the directory covering the exchange in which the call forwarding central office is located.

The minimum service period for RCF is two months.

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RESIDENTIAL REMOTE CALL FORWARDING

C. RATES AND CHARGES

1. Application of Charges

The rates and charges shown in parts C.3 and C.4 of this section are for the Remote Call Forwarding feature only and are in addition to the message charges in part C.2 of this section and to the applicable rates and charges for service and equipment with which RCF is used.

2. Message Charges

The message charges applicable to remotely forwarded calls are comprised of two separate charges;

- a. A charge for the portion of the call from the originating station to the call forwarding location. The charge for this portion of a remotely forwarded call will be the charge applicable for the type of call involved.
- b. A charge for the portion of the call from the call forwarding location to the terminating station.
 1. On local calls, the RCF Customer is responsible for the payment of a Local Usage Charge of \$0.03 per minute of use. Chargeable time includes the initial minute plus the additional minutes or fraction thereof, if any.
 2. On toll calls, the RCF Customer is responsible for the applicable customer-dialed station-to-station toll charges.

The preceding charges apply to all calls answered at the terminating station, including person-to-person and collect calls, even though such calls might not be accepted at the answering location.

These charges are in addition to any other applicable charges, including charges for monthly service(s).

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RESIDENTIAL REMOTE CALL FORWARDING

C. RATES AND CHARGES

3. Service Area A

Residence Remote Call Forwarding rates per feature arranged:

- a. Initial Charge: \$ 45.00

In addition to applying at the time Remote Call Forwarding is established, the Initial Charge applies each time:

1. The number is changed at the call forwarding location, or
2. The number to which calls are forwarded is changed at the request of the customer.

- b. Monthly Rate: 19.00

In addition usage charges apply as described in part C.2 of this section.

4. Service Area B

Remote Call Forwarding is not available in the Oxford Exchange.

Residence Remote Call Forwarding rates per feature arranged:

- a. Initial Charge: \$ 45.00

In addition to applying at the time Remote Call Forwarding is established, the Initial Charge applies each time:

1. The number is changed at the call forwarding location, or
2. The number to which calls are forwarded is changed at the request of the customer.

- b. Monthly Rate: 19.00

In addition usage charges apply as described in part C.2 of this section.

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RESIDENTIAL DUAL SERVICE

A. GENERAL

Residential Dual Service is available in Service Area A except in the Lebanon Exchange.

Residential Dual Service is not available Service Area B.

B. TERMS AND CONDITIONS

1. Service Description

Residential Dual Service allows calls to a telephone number to be sent simultaneously to two different addresses served from the same wire center. The provision of Dual Service assures the customer continual service at both locations during the time of a move and will be limited to a maximum of 30 days.

2. Regulations

Residential Dual Service can only be provided on orders for a transfer of service within the same wire center where no telephone number change is involved. Dual Service will be offered subject to the availability of facilities and technical limitations.

The following features are not compatible with Dual Service and will be temporarily unavailable at both locations until Dual Service is discontinued.

- Call Forwarding Busy Line
- Call Forwarding Don't Answer
- Call Tracing
- Call Waiting Deluxe
- Caller ID Name and Number
- Repeat Dialing

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RESIDENTIAL DUAL SERVICE

C. RATES AND CHARGES

Residential Dual Service charges will include the following nonrecurring charge, in addition to the applicable portion of the monthly rates on both lines during the period of service overlap.

1. Service Area A

Exchange Access Line, Nonrecurring Charge per Residence Line: \$ 25.00

Note: Dual Service is not available in the Lebanon Exchange.

2. Service Area B

Dual Service is not available in Service Area B.

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RESIDENTIAL SELECTIVE CALL ACCEPTANCE

A GENERAL

Selective Call Acceptance is available in Service Area A except in the Lebanon Exchange.

Selective Call Acceptance is not available in Service Area B.

B. TERMS AND CONDITIONS

1. Service Description

Selective Call Acceptance is an AIN feature that allows a Customer to establish a list of numbers that are to be accepted on the Customer's line. When an incoming call is from a telephone number that is on the list, it will be completed. If an incoming call is from a telephone number that is not on the list, it will be routed to a local telephone number that has been predetermined by the Customer. A Company representative will work with the Customer to initialize and update the acceptance list. The initialization of the list and any subsequent updates to the list are subject to the nonrecurring charges found in Part C of this section. The number of telephone numbers that appear on the acceptance list will be subject to Customer needs and technical feasibility.

Standard network traffic controls within the Customer's serving central office may limit the number of queries launched to this service. If this occurs, normal call processing will occur as if the Customer did not have the Selective Call Acceptance service, i.e. calls will not be screened by Selective Call Acceptance.

Advanced Intelligent Network (AIN) is a service-independent, software-controlled product development architecture in which the network intelligence is located in computer nodes distributed throughout the network rather than in the originating and terminating Central Offices (CO).

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RESIDENTIAL SELECTIVE CALL ACCEPTANCE

B. TERMS AND CONDITIONS (Continued)

2. Regulations

Selective Call Acceptance calls will be routed within the local network.

If the network receives a calling party number where the handling of the call has not been predetermined, (i.e. new telephone number), the call will be routed to a predetermined default location, that has been selected by the Customer.

If the network does not receive the required information necessary to process a call, i.e. out-of-area, the call will be routed to a predetermined default location, that has been selected by the Customer.

In the event that a call originates outside the Company's network, the Company will use its best efforts to maintain compatibility with any carrier required to complete such calls.

Provisioning Selective Call Acceptance is subject to the availability and operational limitations of the equipment and associated facilities.

A Company technician will review each Customer line in order to determine technical feasibility and any possible impact to other services that the Customer has on that line.

C. RATES AND CHARGES - RESIDENTIAL SERVICE

1. Service Area A (Note 1)

	<u>Initial Charge</u>	<u>Monthly Charge</u>	<u>Subsequent Change Charge</u>	<u>USOC</u>
Selective Call Acceptance (per Service)	\$ 45.00	N/A	\$ 20.00	
Selective Call Acceptance	N/A	\$ 1.00	N/A	SAG

Note 1: Selective Call Acceptance is not available in the Lebanon Exchange.

2. Service Area B

Selective Call Acceptance is not available in Service Area B.

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211 COMMUNITY INFORMATION AND REFERRAL SERVICES

A. DESCRIPTION

1. 211 Community Information and Referral Service (211) is a local telephone exchange communications service that allows local exchange end users to reach the 211 service provider (customer) by dialing only the abbreviated dialing code two-one-one (2-1-1)
2. 211 Service is an intelligent routing service that determines the central office serving the calling party, converts the 211 dialed digits to a Routing Telephone Number (RTN), and then uses the RTN to complete the call over the Public Switched Network to a call center designated by the 211 Service customer.
3. 211 Service is an optional service that may be ordered only by Approved Community Information and Referral Service Providers (Provider) for use in providing community information and referral services to the public by way of voice grade facilities.
4. 211 Service calls cannot be placed from the following types of services:
 - a. 1+ and 0+ Calling
 - b. 0-operator Assisted Calling
 - c. 101XXXX Calling
5. Certain equipment, such as coin telephones and PBXs, may need special programming to allow 211 calling.
6. All 211 Service abbreviated dialing code calls shall be local in nature and shall not result in any IntraLATA toll, InterLATA toll, or pay-per-use charges to Telephone Company subscribers. 211 Service calls will not result in local measured service charges where Telephone Company subscribers' service plans include such charges as part of their local exchange service.

B. TERMS AND CONDITIONS

1. The Approved Community Information and Referral Service Provider shall make written application for 211 Service to the Telephone Company. The application shall identify all central offices where the provider seeks to offer 211 Service. The Approved Community Information and Referral Service Provider may establish 211 Service in all, some, or none of the Telephone Company's central offices. However, the Telephone Company generally will not provide 211 Service to only a portion of a central office. Generally 211 Service must be provided throughout the entire central office area. Because telephone central office boundaries do not necessarily match the boundaries used by an Approved Community Information and Referral Provider, providing 211 Service for the entire area served by a central office may result in the Approved Community Information and Referral Service Provider receiving calls from geographical areas it does not serve.

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211 COMMUNITY INFORMATION AND REFERRAL SERVICES

B. TERMS AND CONDITIONS (Continued)

2. The 211 Service application must include:
 - a. Acknowledgement that a new application is required if the Approved Community Information and Referral Service Provider desires to change the telephone number to which the 211 abbreviated dialing code is translated.
 - b. The location(s) of the Approved Community Information and Referral Service Provider call center(s) where the 211 calls made from the Telephone Company's exchange(s) will be routed.
 - c. Acknowledgement that the PUCO's assignment of the 211 abbreviated dialing code may be recalled at any time.
3. When the Approved Information and Referral Service Provider makes an application for 211 Service in a Telephone Company central office, the Approved Information and Referral Service Provider shall supply the Telephone Company with a ten (10) digit telephone number for terminating the 211 calls. The Telephone Company will configure its network so that all 211 calls within the central office being served are routed to the provided telephone number. This number must terminate within the local calling area of the wire center being served, or otherwise provide for toll free calling to the Provider. If the Provider desires to route calls outside the local calling area of the wire center being served, the Approved Information and Referral Service Provider shall establish foreign exchange service, a toll free telephone number, e.g. an 800 number, or other means to complete the call without charge to the customer placing the 211 call.
4. The Telephone Company will route 211 Service calls originating from end users on its local exchange network whether the end users purchase service directly from the Telephone Company or from another Local Exchange Carrier (LEC) reselling Telephone Company service.
5. The Telephone Company can only make 211 Service available to end users who are located within the Telephone Company's service area and who are connected to the Telephone Company's network. The Approved Information and Referral Service Provider must make arrangements with the appropriate service provider(s), e.g. other LECs or wireless providers, to establish 211 calling for end users located in areas outside the Telephone Company's serving area or on other networks, e.g. CLEC or wireless networks.
6. 211 Service is provided on the condition that the Approved Information and Referral Service Provider subscribes to termination facilities and lines in sufficient quantities to adequately handle calls to the 211 Service without interfering with or impairing any services offered by the Telephone Company. One path is available for each line subscribed to by the Approved Information and Referral Service Provider.

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211 COMMUNITY INFORMATION AND REFERRAL SERVICES

B. TERMS AND CONDITIONS (Continued)

7. 211 Service does not provide calling number information to the Approved Information and Referral Service Provider.
8. The Approved Information and Referral Service Provider shall develop an appropriate method for responding to 211 Service calls placed in error or due to customer confusion.
9. The Approved Information and Referral Service Provider shall comply with all present and future rules pertaining to abbreviated dialing codes adopted by the Federal Communications Commission in rulemaking proceedings CC Docket No. 92-105, CC Docket No. 00-256, and otherwise, including any and all requirements to relinquish the 211 abbreviated dialing code in the event of a national assignment contrary to that made by the PUCO.
10. The customer obligations and indemnification language of Section 3 of this tariff are fully applicable to Approved Information and Referral Service Providers ordering 211 Community Information and Referral Services under this section of the tariff.
11. 211 Service is provided solely for the benefit of the Approved Information and Referral Service Provider. Provision of 211 Service by the Telephone Company shall not be interpreted, constructed, or regarded, either expressly or implied, as being for the benefit of creating any Telephone Company obligation toward any third person or legal entity other than the Approved Information and Referral Service Provider.
12. The Approved Information and Referral Service Provider is responsible for obtaining all necessary permissions, licenses, written consents, waivers, releases and all other rights from all persons whose work, statements, or performances are used in connection with the 211 Service, and from all holders of copyrights, trademarks, and patents used in connection with said service.
13. The Telephone Company reserves the right to discontinue service in accordance with Section 3, Part D.6 of this tariff.
14. A minimum service period of one month applies to 211 Service.
15. There is no charge associated with 211 Service.

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CINCINNATI BELL TELEPHONE COMPANY

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211 COMMUNITY INFORMATION AND REFERRAL SERVICES

C. OBLIGATIONS AND LIABILITY OF THE TELEPHONE COMPANY

1. The Telephone Company shall provide 211 Service within thirty (30) days of receipt of the Approved Information and Referral Service Provider's completed application(s) for service.
2. The Telephone Company does not undertake to answer and forward 211 Service calls but furnishes the use of its facilities to enable the Approved Information and Referral Service Provider to respond to such calls at the Approved Information and Referral Service Provider's established call centers.
3. When a 211 Service call is placed by the calling party via interconnection with an interexchange carrier, the Telephone Company cannot guarantee the completion of the 211 Service call, the quality of the call, or any features that may otherwise be provided with 211 Service.
4. Telephone Company undertakes no responsibility for the inspection or constant monitoring of facilities to discover errors, defects, or malfunctions in service. The Approved Information and Referral Service Provider shall make such operational tests as, in the judgment of the Approved Information and Referral Service Provider, are required to determine whether the Telephone Company's facilities are functioning properly for the Provider's use. The Approved Information and Referral Service Provider shall promptly notify the Telephone Company in the event it believes that the Telephone Company's facilities are not functioning properly.
5. The Telephone Company's liability with respect to 211 Service shall be limited to the terms set forth in Section 3 of this tariff.
6. The Commission's assignment of and the Approved Information and Referral Service Provider's use of the 211 abbreviated dialing code is subject to preemption by the Federal Communications Commission. The Telephone Company shall not be liable to the Approved Information and Referral Service Provider for any damages that may be incurred or result from national assignment of the 211 abbreviated dialing code.

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811 SERVICE

A. GENERAL

811 Service is a three-digit local dialing arrangement that allows local exchange end users to reach a state service center that provides advance excavation notice services. The 811 code was assigned, pursuant to Federal Communications Commission (FCC) Order in CC Docket 92-105, to provide a one call system ("call before you dig" service) for excavators and the general public to notify facilities operators in advance of excavation activities. The Company provides the routing for calls made to 811 to the service center. The Company does not operate the 811 Service center.

811 calls cannot be placed using 1+ calling, 0+ calling, 0-Operator Assisted Calling, or 101XXXX calling.

Certain equipment, such as coin telephones and PBXs, may require special programming to allow 811 calling.

B. TERMS AND CONDITIONS

811 service can only be accessed for calls originating on the Company's network, either from end user customers who directly purchase the Company's service or from customers of other LECs that resell the Company's services.

The Company will make every effort to route 811 calls to the appropriate service center. The Company's only obligation under 811 Service is to attempt to transmit the call to the appropriate service center. However, the Company will not be held responsible for routing mistakes, service interruptions, or other intervening acts that may interfere with telephone service and/or completion of the call.

The Company is not responsible for redirecting or otherwise handling 911 and other calls misdialed or misrouted as 811 calls. The 811 Service center is responsible for developing an appropriate method for responding to 811 calls placed in error or due to customer confusion.

The Company's provision of 811 Service shall not be interpreted, construed, or regarded, either expressly or implied, as being for the benefit of or creating any Company obligation toward, or any right of action on behalf of, any third person or legal entity including end users of the Company or any other carriers or service providers.

The Company's liability with respect to 811 Service, including damages arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission, or failures or defects in facilities provided by the Company, shall be limited to the terms set forth in Section 3 of this tariff.

There is no charge for 811 Service, and 811 calls will not result in local measured service usage charges.

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911 SERVICE

A. GENERAL

911 Service is available in all Service Areas.

B. TERMS AND CONDITIONS

Enhanced 911 Service (E911) is a telephone exchange communication service whereby a Public Safety Answering Point (PSAP) may receive telephone calls dialed to the telephone number 911.

C. RATES AND CHARGES

Monthly charge per line or trunk (residence and nonresidence): \$ 0.12
(See Notes 1 and 2)

Note 1: The E911 charge is temporarily waived in the Lebanon Exchange.

Note 2: For Centrex customers, the number of E911 charges to be assessed per account will be determined according to the following scale

<u>Number of Centrex Exchange Access Lines</u>	<u>Number of 911 Charges Per Customer Account</u>
1	1
2-6	2
7-12	3
13-18	4
19-25	5
26-32	6
33-40	7
41-50	8
51-100	15
101-200	20
201-300	30
301-400	40
401-500	50
501-1000	100
1001-2000	150
2001-3000	200
3001-4000	250
4001-5000	300
5000+	400

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PUBLIC TELEPHONE SERVICE

A. GENERAL

Public Telephone Service is available in Service Area A except in the Lebanon Exchange.

Public Telephone Service is not available in Service Area B.

B. TERMS AND CONDITIONS

1. Service Description

Public Telephone Service is an exchange line provided to Payphone Providers for use with customer-provided coin operated telephone equipment (payphone instruments that accept coins), customer-provided coinless telephone equipment, and inmate service telephone instruments that provide restricted calling service at penal institutions and other institutions of confinement.

Public Telephone Service Lines include the following features at no additional charge:

- a. Billed Number Screening Service
- b. Originating Line Number Screening Service
- c. Touch Tone Capability

Public Telephone Service does not include International Blocking Service (IBS). IBS is provided out of the Company's Access Service Tariff, PUCO No. 2.

Other service options normally provided are available at normal nonresidence charges where such services are technically feasible.

Telephone instruments and service enhancing facilities are furnished by the Payphone Providers.

2. Regulations

The Customer for Public Telephone Service is the individual or organization who subscribes to the Public Service access line. Any party wishing to provide Public Service must be properly registered with the State of Ohio.

The Customer is responsible for the installation, operation and maintenance of customer-provided public telephones used in connection with Public Telephone Service.

The Public Service Customer will be charged for Directory Assistance (DA) calls made over the Public Telephone Service lines to which the Customer subscribes, at the rates shown in Section 11 of this tariff.

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PUBLIC TELEPHONE SERVICE

B. TERMS AND CONDITIONS (Continued)

2. Regulations (Continued)

Directory listings are not provided with Public Telephone Service.

The Customer will be responsible for payment of a Maintenance of Service Charge as specified in Section 5 of this tariff for visits by a Company employee to the service location when a service difficulty or trouble report results from customer-provided equipment or facilities.

Customer-provided public telephones and equipment must be either registered in compliance with Part 68 of the FCC's Rules and Regulations or connected to the network behind an FCC-registered coupler.

Customer-Provided Public Telephone Service instruments are not required to receive incoming calls.

Public Telephone Service cannot be included on accounts containing other classes of service. A separate account is required for this offering at each location.

The local calling area for Public Telephone Service in a given exchange is the local calling area specified in Section 4 of this tariff for that exchange.

Failure to comply with this tariff, related Commission Opinions and Orders, or any related rule approved by this Commission shall be grounds for disconnection. Disconnection procedures shall be in compliance with the Commission's rules regarding disconnection of Public Service lines.

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PUBLIC TELEPHONE SERVICE

C. RATES AND CHARGES

1. Service Area A (Notes 1 and 2)

	Nonrecurring <u>Charge</u>	Monthly <u>Rate</u>
a. Public Telephone Service for Smart Sets; Unrestricted Two-Way Message Rate Service, Includes 600 Local Calls per Month (Note 3)	\$ 49.75	\$ 45.00
b. Public Telephone Service for Dumb Sets; Restricted, Two-Way Message Rate Service, Includes 600 Local Calls per Month, Allows 0+, 0-, 1+, 01+, and 011+ Dialing, Blocks 1+900. (Note 3)	49.75	48.00
c. Change from Service for Smart Sets to Service for Dumb Sets, and Vice Versa, per Change	20.00	---

Note 1: Public Service is not available in the Lebanon Exchange.

Note 2: The Customer must specify to the Company which option the Customer is choosing at the time of the placement of the initial order. All changes in options apply to the entire month and will be effective with the next bill cycle for the Customer, where possible.

Note 3: Monthly rate allows for 600 local calls, each additional local call is \$ 0.08.

2. Service Area B

Public Service is not available in the Service Area B.

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INTRALATA TOLL SERVICE

A. GENERAL

IntraLATA Toll Service is not available from the Company in Service Area A.

IntraLATA Toll Service is available from the Company in Service Area B.

B. TERMS AND CONDITIONS

1. Service Description

IntraLATA Toll Service provides a connection between two exchange access lines or trunks within the same LATA and within the State of Ohio where local calling does not apply. The Company only provides IntraLATA Toll Service in certain situations where calls are not routed through a pre-subscribed interexchange carrier or a pre-subscribed local (intraLATA) toll provider. IntraLATA Toll Service is not available from the Company on a pre-subscribed basis.

IntraLATA Toll Service is provided on a per minute basis, and the rates are defined in terms of initial minutes, additional minutes, service charges, and discounts. For information regarding minute rates and discounts, see the Company's IntraLATA Toll Service Agreement.

The calling party may request and arrange for an IntraLATA Toll Service call to be billed collect or to a third-party telephone number, as described in B.3.a and B.3.d of this section:

A service charge applies to each operator-handled call, except for emergency calls, as defined in B.2 of this section, which are exempt from the service charge. Discounts for TDD/TTY Lines and Calls Placed Through the Telephone Relay Service (TRS) do not apply to any service charges.

If the customer requests that an operator complete an IntraLATA Toll Service call, regardless of the call type, an operator handled service charge will apply. An operator is needed to complete any of the call types described in Part B.3 of this section.

2. Emergency Calls

IntraLATA Toll Service calls to Governmental Emergency Service Agencies are provided at no charge when the calls meet the criteria in following:

- a. Call is to fire-fighting, police, Ohio State Highway Patrol, or emergency squad services (as designated by the appropriate governmental agency), provided that the called party answers emergency service calls on a personally attended (live) twenty-four hour basis, 365 days a year.
- b. Call is for an emergency meaning that the call is of short duration in order to seek assistance under conditions that threaten human life and/or property and requires prompt corrective action.

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Cincinnati Bell Extended Territories LLC

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March 28, 2008

EXCHANGE SERVICES TARIFF
PUCO NO. 1

CINCINNATI BELL EXTENDED TERRITORIES LLC

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INTRALATA TOLL SERVICE

B. TERMS AND CONDITIONS (Continued)

3. Operator-Handled Call Types

- a. Collect: The call may be charged to the called station account, provided the charges are accepted at the called telephone number.
- b. Person-to-person calls: The customer specifies to an operator a particular person to be reached, or a particular station, department or office to be reached through a PBX attendant. The customer may name another individual in place of the original called party, or may agree to talk to another station through a PBX attendant, and the call is still charged as person-to-person. If the customer makes arrangements in advance with a particular person or station for the establishment of a connection at a specified time (appointment call), the call is charged as person-to-person.
- c. Station-to-station calls: The customer specifies to an operator a particular telephone number to be reached in order to arrange for charges to be paid by the called party (collect call) or billed to a third number.
- d. Third Party Billed Telephone Number: The call may be charged to a station other than the stations originating and terminating the call upon authorization by the Company.

C. RATES AND CHARGES - SERVICE CHARGES

a. Service Area A

IntraLATA Toll Service is not available from the Company in Service Area A.

b. Service Area B

Operator-Handled Calls, per Call: \$ 2.50

Note: See the Company's IntraLATA Toll Service Agreement for other rates and charges for IntraLATA Toll Service.

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Original Page 1

PROMOTIONS

A. GENERAL

The Company may engage in special promotional service offerings of limited duration, such as waiver or reduction of billing element(s), in order to attract new customers, retain customers, or increase customer awareness of its services. All tariffed services offered by the Company may be subject to waiver or reduction of rates as part of a promotional offering. Any individual element or all the elements may be waived or reduced.

The Company may elect to discontinue a promotion before the end of the planned promotional period. In the event that the Company elects to close a promotional offering, all existing obligations to customers previously enrolled in the promotion will be honored.

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PROMOTIONS - RESIDENCE

B. INDEX - CURRENT PROMOTIONS

Subject Page

Complete Connections Service (Service Area A except Lebanon)	3
- Residence customers who are new subscribers to Complete Connections.	
- Waive nonrecurring charge	
- January 1, 2005–June 30, 2008	
Custom Connections Service (Service Area B)	3.1
- Residence customers are new subscribers to Custom Connections Service	
- Waive nonrecurring charge associated with Custom Connections Service	
- August 5, 2005– December 31, 2005	
- Extended through June 30, 2008	
Access Line Service (Service Area A except Lebanon)	3.2
Custom Calling Services (Service Area A except Lebanon)	
Complete Connections Service (Service Area A except Lebanon)	
Custom Connections Service (Service Area B)	
- Customers who become new subscribers, move and subscribe, or upgrade.	
- Waiver of the monthly charge for the first month.	
- February 1, 2007– June 30, 2008	
Winback - Flat Rate Access Line Service and Two Custom Calling Services (Service Area A except Lebanon)	3.3
- Customers who call to discontinue their local service with CBET but agree to keep their service and subscribe to Flat Rate Access Line Service and any two Custom Calling features.	
- Discounted monthly rate of \$21.95 for the Rate Access Line service and any two Custom Calling features for 12 months.	
- February 2, 2007– June 30, 2008	
Custom Connections (Service Area B)	3.4
- Residence customers who become new Custom Connections Service subscribers (SBC Service Area) through Door-to-Door solicitation.	
- Waive first month's recurring charges for Custom Connections Service	
- March 12, 2007– June 30, 2008	

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PROMOTIONS - RESIDENCE

B. INDEX - CURRENT PROMOTIONS (Continued)

<u>Subject</u>	<u>Page</u>
Additional Access Line Service (Service Area A except Lebanon)	3.5
- New or existing subscribers (including customer moves) of a primary access line, Complete Connections Service or Home Phone Pak 2 Service.	
- Receive a discounted monthly rate of \$10 on the additional access line service for the first twelve months.	
- Receive a waiver of the nonrecurring charge associated with the additional access line service.	
- July 23, 2007 – June 30, 2008	
Custom Connections Service (Service Area B)	3.6
- Residence customers who discontinued their local telephone service with CBET, established local telephone service with another service provider, and wish to return to CBET and subscribe to Custom Connections Service.	
- Receive a \$15 monthly rate for Custom Connections Service for the first twelve months – a discount of \$9.99 per month.	
- February 1, 2008–June 30, 2008	
Custom Connections Service (Service Area B)	3.7
- New subscribers to Custom Connections Service.	
- Eligible to receive a \$50 mail-in rebate for the bundled service subscribed to.	
- Must subscribe to the bundled service continuously for at least 90 days to be eligible for the rebate offer.	
- Order for the service must be placed by June 30, 2008 and activated by July 15, 2008.	
- Limit one rebate per address.	
- Rebate request form must be postmarked by September 30, 2008.	
- March 30, 2008–June 30, 2008	

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3rd Revised Page 1.2
Cancels 2nd Revised Page 1.2

PROMOTIONS - RESIDENCE

B. INDEX - CURRENT PROMOTIONS (Continued)

<u>Subject</u>	<u>Page</u>
Access Line Service (Service Area A)	3.8
Custom Calling Services (Service Area A)	
Residential Local Service Bundles (Service Areas A and B)	
- Trial promotion for new or existing customers who are moving and order local services through direct marketing channels or by calling a special telephone number.	
- Receive waiver of the activation charge of \$25.70 and nonrecurring charges associated with the access line, residential local service bundles or Custom Calling Services.	
- April 22, 2008 - September 30, 2008	
Custom Connections Service (Service Area B)	3.10
- New subscribers to Custom Connections Service in Englewood and Trotwood exchanges who sign up during the pre-sell period May 15, 2008 through June 15, 2008.	
- Eligible to receive one free month of Custom Connections Service.	
- May 15, 2008–June 15, 2008	
Custom Connections Service (Service Area B)	3.11
- Residence customers who become new Custom Connections Service subscribers through Door-to-Door solicitation.	
- Waiver of the first month's recurring charge and nonrecurring charge.	
- June 10, 2008– June 30, 2008	

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Original Page 2

PROMOTIONS - RESIDENCE

B. INDEX - ALL PROMOTIONS

Subject Page

Complete Connections Service (Service Area A except Lebanon)	3
- Residence customers who are new subscribers to Complete Connections.	
- Waive nonrecurring charge	
- January 1, 2005–June 30, 2008	
Custom Connections Service (Service Area B)	3.1
- Residence customers are new subscribers to Custom Connections Service	
- Waive nonrecurring charge associated with Custom Connections Service	
- August 5, 2005– December 31, 2005	
- Extended through June 30, 2008	
Access Line Service (Service Area A except Lebanon)	3.2
Custom Calling Services (Service Area A except Lebanon)	
Complete Connections Service (Service Area A except Lebanon)	
Custom Connections Service (Service Area B)	
- Customers who become new subscribers, move and subscribe, or upgrade.	
- Waiver of the monthly charge for the first month.	
- February 1, 2007– June 30, 2008	
Winback - Flat Rate Access Line Service and Two Custom Calling Services (Service Area A except Lebanon)	3.3
- Customers who call to discontinue their local service with CBET but agree to keep their service and subscribe to Flat Rate Access Line Service and any two Custom Calling features.	
- Discounted monthly rate of \$21.95 for the Rate Access Line service and any two Custom Calling features for 12 months.	
- February 2, 2007– June 30, 2008	
Custom Connections (Service Area B)	3.4
- Residence customers who become new Custom Connections Service subscribers (SBC Service Area) through Door-to-Door solicitation.	
- Waive first month's recurring charges for Custom Connections Service	
- March 12, 2007– June 30, 2008	

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PROMOTIONS - RESIDENCE

B. INDEX-ALL PROMOTIONS (Continued)

<u>Subject</u>	<u>Page</u>
Additional Access Line Service (Service Area A except Lebanon)	3.5
- New or existing subscribers (including customer moves) of a primary access line, Complete Connections Service or Home Phone Pak 2 Service.	
- Receive a discounted monthly rate of \$10 on the additional access line service for the first twelve months.	
- Receive a waiver of the nonrecurring charge associated with the additional access line service.	
- July 23, 2007 – June 30, 2008	
Custom Connections Service (Service Area B)	3.6
- Residence customers who discontinued their local telephone service with CBET, established local telephone service with another service provider, and wish to return to CBET and subscribe to Custom Connections Service.	
- Receive a \$15 monthly rate for Custom Connections Service for the first twelve months – a discount of \$9.99 per month.	
- February 1, 2008–June 30, 2008	
Custom Connections Service (Service Area B)	3.7
- New subscribers to Custom Connections Service.	
- Eligible to receive a \$50 mail-in rebate for the bundled service subscribed to.	
- Must subscribe to the bundled service continuously for at least 90 days to be eligible for the rebate offer.	
- Order for the service must be placed by June 30, 2008 and activated by July 15, 2008.	
- Limit one rebate per address.	
- Rebate request form must be postmarked by September 30, 2008.	
- March 30, 2008–June 30, 2008	

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3rd Revised Page 2.2
Cancels 2nd Revised Page 2.2

PROMOTIONS - RESIDENCE

B. INDEX - ALL PROMOTIONS (Continued)

<u>Subject</u>	<u>Page</u>
Access Line Service (Service Area A)	3.8
Custom Calling Services (Service Area A)	
Residential Local Service Bundles (Service Areas A and B)	
- Trial promotion for new or existing customers who are moving and order local services through direct marketing channels or by calling a special telephone number.	
- Receive waiver of the activation charge of \$25.70 and nonrecurring charges associated with the access line, residential local service bundles or Custom Calling Services.	
- April 22, 2008 - September 30, 2008	
Custom Connections Service (Service Area B)	3.9
- New subscribers to Custom Connections Service in Tipp City and Troy exchanges who sign up during the pre-sell period May 1, 2008 through May 26, 2008.	
- Eligible to receive one free month of Custom Connections Service.	
- May 1, 2008–May 26, 2008	
Custom Connections Service (Service Area B)	3.10
- New subscribers to Custom Connections Service in Englewood and Trotwood exchanges who sign up during the pre-sell period May 15, 2008 through June 15, 2008.	
- Eligible to receive one free month of Custom Connections Service.	
- May 15, 2008–June 15, 2008	
Custom Connections Service (Service Area B)	3.11
- Residence customers who become new Custom Connections Service subscribers through Door-to-Door solicitation.	
- Waiver of the first month's recurring charge and nonrecurring charge.	
- June 10, 2008– June 30, 2008	

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Section 24.1
Original Page 3

PROMOTIONS - RESIDENCE

C. PROMOTIONAL OFFERINGS

Complete Connections Service—Section 6, Page 11

a. For residential customers who are new subscribers of Complete Connections Service.

b. Promotional Offer:

Waive nonrecurring charge.

c. Market Area Exchange Targeted By Special Promotion

Service Area A (except Lebanon) served by Cincinnati Bell Extended Territories LLC.

d. Promotional Period which orders must be placed

Beginning Date: January 1, 2005

Ending Date: June 30, 2008

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Section 24.1
Original Page 3.1

PROMOTIONS - RESIDENCE

B. PROMOTIONAL OFFERINGS (Continued)

Custom Connections Service—Section 6, Page 15

a. Promotional Offer - Nonrecurring Charge

For residence customers who are new subscribers to Custom Connections Service and order this service during the promotion period.

Receive a waiver of the nonrecurring charge associated with Custom Connections Service.

This promotion cannot be offered in conjunction with any other Custom Connections Service promotions.

b. Market Area Exchange Targeted By Special Promotion

Service Area B served by Cincinnati Bell Telephone Extended Territories LLC.

c. Promotional Period

Beginning Date: August 5, 2005

Ending Date: June 30, 2008

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PROMOTIONS - RESIDENCE

B. PROMOTIONAL OFFERINGS (Continued)

Residence Access Line (Mason)—Section 5, Page 3

Custom Calling Services (Mason)—Section 8, Pages 19-23

Complete Connections Services (Mason), Custom Connections Service (Dayton)—Section 6, Pages 11-12, 15-16

a. Promotional Offer - Recurring Charge

This promotion is for residence customers who become new subscribers to, move and subscribe to, or upgrade to any of the above services.

Customers will receive a waiver of the first month's recurring charge for any of above services.

b. Market Area Exchange Targeted By Special Promotion

Service Area A (except Lebanon) and Service Area B served by Cincinnati Bell Telephone Extended Territories LLC.

c. Promotional Period in which orders must be placed

Beginning Date: February 1, 2007

Ending Date: June 30, 2008

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PROMOTIONS - RESIDENCE

B. PROMOTIONAL OFFERINGS (Continued)

Flat Rate Access Line—Section 5, Page 3

Custom Calling Services - Section 8, Pages 19-23

a. Promotional Offer - Recurring Charge

Residence customers who call to discontinue their local service with CBET but agree to keep their CBET service and subscribe to Flat Rate Access Line Service and any two Custom Calling features will receive a discounted monthly rate of \$21.95 for the Rate Access Line service and any two Custom Calling features for 12 months.

This promotion cannot be offered in conjunction with any other residence flat rate access line and Custom Calling features promotions.

b. Market Area Exchange Targeted By Special Promotion

Service Area A (except Lebanon) served by Cincinnati Bell Extended Territories LLC.

c. Promotional Period in which orders must be placed

Beginning Date: February 2, 2007

Ending Date: June 30, 2008

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Original Page 3.4

PROMOTIONS - RESIDENCE

B. PROMOTIONAL OFFERINGS (Continued)

Custom Connections Service-Section 6, Page 15

a. Promotional Offer - Recurring Charge

For residence customers who become new Custom Connections Service subscribers (Service Area B) through Door-to-Door solicitation during the promotion period.

Customers will receive a waiver of the first month's recurring charges for Custom Connections Service.

This promotion cannot be offered in conjunction with any other Custom Connections promotions.

b. Market Area Exchange Targeted By Special Promotion

Service Area B served by Cincinnati Bell Telephone Extended Territories LLC

c. Promotional Period

Beginning Date: March 12, 2007
Ending Date: June 30, 2008

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Section 24.1
Original Page 3.5

PROMOTIONS - RESIDENCE

B. PROMOTIONAL OFFERINGS (Continued)

Additional Access Line Service—Section 5, Pages 3 & 7

a. Promotional Offer - Recurring & Nonrecurring Charges

New or existing subscribers (including customer moves) of a primary access line, Complete Connections Service or Home Phone Pak 2 Service who order an additional access line(s) will receive a discounted \$10 monthly rate associated with the additional access line(s) for the first 12 months and a waiver of the nonrecurring charge associated with the additional access line(s).

This promotion cannot be offered in conjunction with other additional access line service promotions.

b. Market Area Exchange Targeted By Special Promotion

Service Area A except Lebanon served by Cincinnati Bell Telephone Extended Territories LLC.

c. Promotional Period

Beginning Date: July 23, 2007
Ending Date: June 30, 2008

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Section 24.1
Original Page 3.6

PROMOTIONS - RESIDENCE

B. PROMOTIONAL OFFERINGS (Continued)

Custom Connections Service-Section 6, Page 15

a. Promotional Offer - Recurring Charge

Residence customers - who discontinued their local telephone service with CBET, established local telephone service with another service provider, and wish to return to CBET and subscribe to Custom Connections Service - will receive a \$15 monthly rate for Custom Connections Service for the first twelve months. This is a discount of \$9.99 per month.

This promotion cannot be offered in conjunction with any other Custom Connections Service promotions.

b. Market Area Exchange Targeted By Special Promotion

Service Area B served by Cincinnati Bell Telephone Extended Territories LLC.

c. Promotional Period

Beginning Date: February 1, 2008
Ending Date: June 30, 2008

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Section 24.1
Original Page 3.7

PROMOTIONS - RESIDENCE

B. PROMOTIONAL OFFERINGS (Continued)

Custom Connections Service (Service Area B)–Section 6, Page 15.

a. Promotional Offer - \$50 Rebate

New subscribers to Custom Connections Service (Service Area B) will be eligible to receive a \$50 mail-in rebate for the bundled service. The customer is required to keep the service continuously for at least 90 days to be eligible for the rebate offer.

The bundled service must be ordered by June 30, 2008 and activated by July 15, 2008. There is a limit of one rebate per address. The rebate request form must be filled out completely and postmarked by September 30, 2008.

This promotion cannot be offered in conjunction with other bundle promotions.

b. Market Area Exchange Targeted By Special Promotion

Service Area B served by Cincinnati Bell Telephone Extended Territories LLC.

c. Promotional Period

Beginning Date: March 30, 2008
Ending Date: June 30, 2008

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Section 24.1
1st Revised Page 3.8
Cancels Original Page 3.8

PROMOTIONS - RESIDENCE

B. PROMOTIONAL OFFERINGS (Continued)

Access Line Service—Section 5, Page 7
Custom Calling Services - Section 7, Pages 20-27
Residential Local Service Bundles - Section 6, Page 7

- a. Promotional Offer—Waive activation charge of \$25.70 and nonrecurring charges.

This trial promotion is for new or existing customers who are moving and order local services through direct marketing channels or by calling a special telephone number.

(C)

The promotional offer provides a waiver of the activation charge (\$25.70 or \$50) and any nonrecurring charges associated with the, residential local service bundles or Custom Calling Services.

(C)

This promotion can be offered in conjunction with other Access Line, Custom Calling Services and residential local service bundles promotions.

- b. Market Area Exchange Targeted By Special Promotion

Service Areas A and B served by Cincinnati Bell Telephone Extended Territories LLC.

- c. Promotional Period

Beginning Date: April 22, 2008
Ending Date: September 30, 2008

(C)

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Section 24.1
Original Page 3.9

PROMOTIONS - RESIDENCE

B. PROMOTIONAL OFFERINGS (Continued)

Custom Connections Service—Section 6, Page 15

a. Promotional Offer - Recurring Charge

New subscribers to Custom Connections Service in Tipp City and Troy exchanges who sign up during the pre-sell period May 1, 2008 through May 26, 2008 will receive one free month of Custom Connections Service.

This promotion can be offered in conjunction with any other Custom Connections Service promotions.

b. Market Area Exchange Targeted By Special Promotion

Tipp City and Troy Exchanges served by Cincinnati Bell Telephone Extended Territories LLC.

c. Promotional Period

Beginning Date: May 1, 2008
Ending Date: May 26, 2008

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Section 24.1
Original Page 3.10

PROMOTIONS - RESIDENCE

B. PROMOTIONAL OFFERINGS (Continued)

Custom Connections Service—Section 6, Page 15

a. Promotional Offer - Recurring Charge

New subscribers to Custom Connections Service in Englewood and Trotwood exchanges who sign up during the pre-sell period May 15, 2008 through June 15, 2008 will receive one free month of Custom Connections Service.

This promotion can be offered in conjunction with any other Custom Connections Service promotions.

b. Market Area Exchange Targeted By Special Promotion

Englewood and Trotwood Exchanges served by Cincinnati Bell Telephone Extended Territories LLC.

c. Promotional Period

Beginning Date: May 15, 2008

Ending Date: June 15, 2008

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Section 24.1
Original Page 3.11

PROMOTIONS - RESIDENCE

B. PROMOTIONAL OFFERINGS (Continued)

Custom Connections Service—Section 5, Page 11

- a. Promotional Offer—Recurring charge and nonrecurring charge.

Residence customers who become new Custom Connections subscribers through Door-to-Door solicitation will receive a waiver of the first month's recurring charge and nonrecurring charge of \$50 associated with Custom Connections Service.

This promotion can be offered in conjunction with other Custom Connections Service promotions.

- b. Market Area Exchange Targeted By Special Promotion

Service Area B served by Cincinnati Bell Telephone Extended Territories LLC.

- c. Promotional Period

Beginning Date: June 10, 2008

Ending Date: June 30, 2008

(N)

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EXCHANGE SERVICES TARIFF
PUCO NO. 1

CINCINNATI BELL EXTENDED TERRITORIES LLC

Section 24.2
1st Revised Page 1
Cancels Original Page 1

PROMOTIONS - BUSINESS

A. INDEX – CURRENT PROMOTIONS

<u>Subject</u>	<u>Page</u>	
New Business Acquisition (Service Area A except Lebanon)	3	(T)
- Waive nonrecurring charges.		
- January 1, 2005 – June 30, 2008		
Winback (Service Area A except Lebanon)	3.1	(T)
- Waive nonrecurring charges up to \$3000.		
- January 1, 2005 – June 30, 2008		
Business Access Line Service (Service Area A except Lebanon)	3.2	(T)
- Customers who sign a contract term 12, 24 or 36-months.		
- Discounted monthly rate for term of contract.		
- February 1, 2005 – June 30, 2008		
Winback Promotion – Multiple Business Services (Service Area A except Lebanon)	3.3	(T)
- Discount on monthly rate for life of contract		
- Waive 3 months when 24-month contract signed		
- Waive 5 months when 36-month contract signed		
- February 14, 2007 – June 30, 2008		

Issued: May 20, 2008

D. Scott Ringo, Jr., Assistant Secretary
Cincinnati Bell Extended Territories LLC

Effective: May 20, 2008
In accordance with Case No.
90-9301-TP-TRF, issued by the
Public Utilities Commission of Ohio
December 2, 2004

EXCHANGE SERVICES TARIFF
PUCO NO. 1

CINCINNATI BELL EXTENDED TERRITORIES LLC

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PROMOTIONS - BUSINESS

A. INDEX – CURRENT PROMOTIONS

Subject

Page

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Cincinnati Bell Extended Territories LLC

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EXCHANGE SERVICES TARIFF
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CINCINNATI BELL EXTENDED TERRITORIES LLC

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PROMOTIONS - BUSINESS

B. PROMOTIONAL OFFERINGS

All Business Services

(T)

- a. This promotion is for Business customers who are new to CBET and who subscribe to business services during the promotional period noted below.

Eligible customers receive a waiver of the nonrecurring charges associated with the business services that are initially subscribed to – limited to \$3000 waived charges.

- b. Market Area Exchange Targeted by Special Promotion

Service Area A (except Lebanon)

(T)

- c. Promotional Period which orders must be placed:

Beginning Date: January 1, 2005

Ending Date: June 30, 2008

Issued: May 20, 2008

D. Scott Ringo, Jr., Assistant Secretary
Cincinnati Bell Extended Territories LLC

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EXCHANGE SERVICES TARIFF
PUCO NO. 1

CINCINNATI BELL EXTENDED TERRITORIES LLC

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PROMOTIONS - BUSINESS

B. PROMOTIONAL OFFERINGS (Continued)

Winback – All Business Services

(T)

- a. This promotion is for Business customers who have discontinued all or part of their telephone service with Cincinnati Bell Extended Territories LLC (CBET) for the purpose of establishing service with another local exchange carrier within CBET's serving area, and who now wish to return to CBET or who have received another offer from a competitor.
- b. Provides eligible customers a waiver of the nonrecurring charges associated with the business services which are established or reestablished at the time of the customer's return to CBET.

The nonrecurring charges associated with all of the business services found in this tariff are included in this promotion.

The maximum amount of nonrecurring charges that may be waived as a result of this promotion is \$3,000.

Business customers are not eligible for this promotion after their initial return to CBET for which the waiver has already been provided.

- c. Market Area Exchange Targeted by Special Promotion

Service Area A (except Lebanon)

(T)

- d. Promotional Period which orders must be placed:

Beginning Date: January 1, 2005
Ending Date: June 30, 2008

Issued: May 20, 2008

D. Scott Ringo, Jr., Assistant Secretary
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EXCHANGE SERVICES TARIFF
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CINCINNATI BELL EXTENDED TERRITORIES LLC

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PROMOTIONS - BUSINESS

B. PROMOTIONAL OFFERINGS (Continued)

Business Access Line Service – Section 5

- a. This promotion is for business customers who subscribe to business access line service during the promotional period and who are willing to sign a 12, 24 or 36-month contract.

Eligible customers, as described above, will receive a discount on the monthly rate of each access line that is subscribed to during the promotional period. The following are the promotional, monthly rates that will apply across all rate bands:

12-month contract \$43.99
24-month contract \$41.99
36-month contract \$39.99

Early contract termination liability will be included in the contract. When the contract expires after the initial 12, 24 or 36 months the contract will automatically renew for a term of 12 months, at the promotional rate, per the regulations found in the Variable Term Payment Plan section of this tariff.

- b. Market Area Exchange Targeted by Special Promotion

Service Area A (except Lebanon)

(T)

- c. Promotional Period which orders must be placed:

Beginning Date: February 1, 2005
Ending Date: June 30, 2008

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CINCINNATI BELL EXTENDED TERRITORIES LLC

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PROMOTIONS - BUSINESS

B. PROMOTIONAL OFFERINGS (Continued)

Business Access Line Services – Section 5

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a. Promotional Offer - Recurring Charge

1. This promotion is for business customers who have discontinued their local telephone service with CBET, established local telephone service with another company and now wish to return to CBET or who have received a competitive offer from another company.
2. Eligible customers, as described above, will receive a discount on the monthly rates associated with Access Line Service for the life of the contract. The customer will be required to sign a contract and early termination charge language will be included in all contracts.

Recurring, monthly charges will be waived for the first 3 months if a 2-year contract is purchased and for the first 5 months if a 3-year contract is purchased.

3. The discounted rates are as follows:

Services	1 Yr Contract	2 Yr Contract	3 Yr Contract
Access Line	\$39.00	\$37.00	\$35.00

b. Market Area Exchange Targeted By Special Promotion

Service Area A (except Lebanon)

(T)

c. Promotional Period in which orders must be placed

Beginning Date: February 14, 2007
Ending Date: June 30, 2008

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in

Case No(s). 08-0369-TP-ATA, 90-9301-TP-TRF

Summary: Tariff File the final tariff pages associated with above referenced case number to
detariff certain Tier 2 Services related to Case No. 06-1345-TP-ORD. (Part 3 of 3)
electronically filed by Evelyn W King on behalf of CINCINNATI BELL EXTENDED
TERRITORIES LLC