

EXCHANGE SERVICES TARIFF
PUCO NO. 1

CINCINNATI BELL TELEPHONE COMPANY LLC

Section 9
Original Page 1

OPERATOR SERVICES

A. LOCAL DIRECTORY ASSISTANCE SERVICE – RESIDENTIAL AND PUBLIC SERVICE

1. General

In addition to providing telephone directories to all Local Exchange Service subscribers, the Company furnishes Local Directory Assistance Service upon request whereby customers provide a name in order to obtain a telephone number, zip code, and/or directory address.

Local Directory Assistance Service rates apply when customers of the Company request assistance in determining or attempting to determine the telephone number, name, and/or address of any party:

- a. located in or thought to be located in the same local service area, or
- b. who are not located in the same local service area but who are located or thought to be located within the portion of Ohio for which the Company furnishes centralized Local Directory Assistance Service.

Local Directory Assistance Service does not provide the telephone number, name, address, or zip code for a non-published listing. However, this information will be provided when a customer's listing is not in the directory and that customer is not specifically paying for non-published service.

2. Directory Assistance Call Completion Service

Directory Assistance Call Completion Service is included as part of Local Directory Assistance Service at no additional charge. Directory Assistance Call Completion Service provides Local Directory Assistance customers the option of having their calls to the requested directory number completed automatically by the Operator Services Switch (OSS). Toll or local usage charges as a result of Directory Assistance Call Completion Service will be applicable.

Regulations regarding Directory Assistance Call Completion Service are as follows:

- a. The calling number and the number requested to be completed must be in the same Local Access Transport Area (LATA) or the local calling area where the request originated.
- b. Only the second provided Directory Assistance telephone number will be completed if two Directory Assistance requests are made by the customer during the same call.
- c. Directory Assistance Call Completion will be furnished only where facilities permit.
- d. Directory Assistance Call Completion will not be provided to complete calls to non-published telephone numbers, 700, 800, 900 or 976 numbers.

Issued: June 12, 2008

D. Scott Ringo, Jr., Assistant Secretary
Cincinnati Bell Telephone Company LLC

Effective: June 12, 2008
In accordance with Case No.
08-368-TP-ATA, issued by the
Public Utilities Commission of Ohio
March 28, 2008

EXCHANGE SERVICES TARIFF
PUCO NO. 1

CINCINNATI BELL TELEPHONE COMPANY LLC

Section 9
Original Page 2

OPERATOR SERVICES

A. LOCAL DIRECTORY ASSISTANCE SERVICE – RESIDENTIAL AND PUBLIC SERVICE (Continued)

3. Allowances

There will be a charge for all customer calls to Directory Assistance with the exception of the following:

- a. Direct-dialed calls from hospitals and skilled nursing homes. Skilled nursing homes are nursing homes which provide around-the-clock professional nursing care.
- b. Calls from exchange access lines where the customer or a member of the customer's household has qualified as a person with communication impairments. Residential impaired customers or impaired members of a customer's household, upon written application and upon certification of their impaired status, which is evidenced by either a certificate from a physician, health care official, or state agency, or a diploma from an accredited educational institution for the impaired, are eligible to receive free access to local and intrastate long distance directory assistance.

4. Rates and Charges

The following rate applies (maximum of two requests or searches per call) (Note 1):

	<u>Charge</u>
Customer direct dials the local Directory Assistance number or places a call to the directory assistance attendant via an operator, charge per call	\$ 1.49

Note 1: One of the two requests or searches may be one of the other Directory Assistance Services in this section (National Directory Assistance Service, Directory Assistance Business Category Search Service, or Reverse Search Directory Assistance Service). The higher charge of the two types of requests will be applicable.

Issued: June 12, 2008

D. Scott Ringo, Jr., Assistant Secretary
Cincinnati Bell Telephone Company LLC

Effective: June 12, 2008
In accordance with Case No.
08-368-TP-ATA, issued by the
Public Utilities Commission of Ohio
March 28, 2008

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Section 9
Original Page 3

OPERATOR SERVICES

B. LOCAL OPERATOR VERIFICATION AND INTERRUPTION SERVICE – RESIDENTIAL AND PUBLIC SERVICE

1. General

Verification service provides operator assistance in determining if a called line is in use. Interruption service provides for operator interruption of a conversation in progress on a called line. The customer may request either of these services for a charge, where facilities are available, by calling the "O" Operator.

2. Application of Verification Charges

The charge for verification service will apply to all requests except for:

- a. Emergency requests from official emergency agencies when the request is received on an agency line from agency personnel.
- b. Emergency requests in which the caller identifies that the request is to any of the following:
 1. an official public emergency agency
 2. an emergency medical number
 3. a privately endowed and operated suicide, drug, alcohol, or runaway crisis reporting center.
- c. Requests in which the operator encounters a trouble condition or has reason to believe a trouble condition exists.

3. Rates and Charges

a. Verification Charge

\$0.84 each time the operator verifies a called line and hears voice communication.

b. Interruption Charge

\$1.61 each time the operator interrupts a conversation in progress on the called line.

The charge is for the interrupt service and applies regardless if the called party agrees to release the line and accept the call.

- c. If an operator verifies the condition of the line and interrupts conversation on the same request, only the interrupt charge applies.
- d. The charges for Verification and/or Interruption service are in addition to any applicable usage rates. These charges are not permitted to be billed on a "collect" basis.

Issued: June 12, 2008

D. Scott Ringo, Jr., Assistant Secretary
Cincinnati Bell Telephone Company LLC

Effective: June 12, 2008

In accordance with Case No.
08-368-TP-ATA, issued by the
Public Utilities Commission of Ohio
March 28, 2008

EXCHANGE SERVICES TARIFF
PUCO NO. 1

CINCINNATI BELL TELEPHONE COMPANY LLC

Section 9
Original Page 4

OPERATOR SERVICES

D. OPERATOR COMPLETION OF LOCAL CALLS – RESIDENTIAL AND PUBLIC SERVICE

1. General

The charge for the Operator Completion of Local Calls applies when a customer requests the assistance of the Company operator to complete a local call.

2. Regulations

This service is only provided upon customer request and on a per call basis. This is not a monthly subscription service.

All usage charges are applicable in addition to the charge for the operator completion of the local call.

The Operator Completion of Local Calls service charge does not apply, to calls placed for customers with special needs, to emergencies such as 911 calls, to calls arising from Company problems such as calls to the Company's repair office or problems on the line which prevent completing the call, and to sent paid calls from Public Telephone Service telephones.

This service will be provided where technically feasible.

3. Rates

The following rate applies for the Operator Completion of a Local Calls.

	<u>Per Call</u>
Call originates on a residence service line	\$ 1.50

Issued: June 12, 2008

D. Scott Ringo, Jr., Assistant Secretary
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Effective: June 12, 2008
In accordance with Case No.
08-368-TP-ATA, issued by the
Public Utilities Commission of Ohio
March 28, 2008

EXCHANGE SERVICES TARIFF
PUCO NO. 1

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Section 9
Original Page 5

OPERATOR SERVICES

E. NATIONAL DIRECTORY ASSISTANCE SERVICE – RESIDENTIAL AND PUBLIC SERVICE

1. General

National Directory Assistance Service (NDA) provides the name address, telephone number, and area code information of telephone service subscribers located outside of the Company's Local Access Transport Area (LATA). The NDA information may include directory assistance information for anywhere in the United States except for listings that are normally provided as part of the Company's Local Directory Assistance Service. International information will be provided where available. The information utilized to provide this service is obtained from a third party.

The NDA information provided may be all or any portion of the directory assistance information listed above. NDA service information will only be provided to customers located within the Company's local service area.

NDA information may be obtained by providing a name to get a telephone number, zip code, and/or directory address. NDA information may also be obtained by giving a telephone number ("reverse search") to get a name, zip code, and/or directory address.

NDA Service charges apply instead of local Directory Assistance Business Category Search Service charges when the information provided to customers is based on category or type of business requested rather than the name or telephone number. This provision only applies when the business type or category search information is provided for a location outside of the Company's local Directory Assistance Service area.

NDA Service calls may be answered by and information may be given by an Audio Response Unit (ARU) or by an operator.

Issued: June 12, 2008

D. Scott Ringo, Jr., Assistant Secretary
Cincinnati Bell Telephone Company LLC

Effective: June 12, 2008
In accordance with Case No.
08-368-TP-ATA, issued by the
Public Utilities Commission of Ohio
March 28, 2008

EXCHANGE SERVICES TARIFF
PUCO NO. 1

CINCINNATI BELL TELEPHONE COMPANY LLC

Section 9
Original Page 6

OPERATOR SERVICES

E. NATIONAL DIRECTORY ASSISTANCE SERVICE – RESIDENTIAL AND PUBLIC SERVICE
(Continued)

2. Regulations

Calls from customers who request directory listing information for a location outside of the Company's LATA (except directory information provided via the Company's existing Local Directory Assistance Service) will automatically be designated as an NDA Service call.

A maximum of two requests or searches will be provided for each NDA Service charge. One of the two requests or searches may be one of the other Directory Assistance Services in this section (Local Directory Assistance Service, Directory Assistance Business Category Search Service, or Reverse Search Directory Assistance Service). The higher charge of the two types of requests will be applicable.

The Company shall not be liable for any errors or omissions, whether arising through negligence or otherwise, in the information furnished and the customer shall save the Company harmless against all claims (including costs and reasonable legal fees) that may arise from the use of such information.

Directory Assistance Call Completion Service is not available with NDA Service.

NDA Service calls will not be accepted from the Public Telephone Service Lines or Prisons/Inmate Service Facilities

3. Rates and Charges

The following rate applies for each NDA Service call (maximum of two requests or searches per call - See Note). These charges are applicable even if no listing information was found.

	<u>Charge</u>
Customer direct dials the service number or places a call to the service number via an operator, charge per call	\$ 1.49

Note: One of the two requests or searches may be one of the other Directory Assistance Services in this section (Local Directory Assistance Service, Directory Assistance Business Category Search Service, Reverse Search Directory Assistance Service). The higher charge of the two types of requests will be applicable.

Issued: June 12, 2008

D. Scott Ringo, Jr., Assistant Secretary
Cincinnati Bell Telephone Company LLC

Effective: June 12, 2008
In accordance with Case No.
08-368-TP-ATA, issued by the
Public Utilities Commission of Ohio
March 28, 2008

EXCHANGE SERVICES TARIFF
PUCO NO. 1

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Section 9
Original Page 7

OPERATOR SERVICES

F. DIRECTORY ASSISTANCE BUSINESS CATEGORY SEARCH SERVICE – RESIDENTIAL AND PUBLIC SERVICE

1. General

Directory Assistance Business Category Search Service is a separate local directory assistance service that provides information to customers based on the category or type of business requested rather than the name of the business. The service provides information to the calling party based on a search of the data base for product and/or service listings, e.g. flowers, hardware, etc. Where technically possible and economically feasible the service will also include searching for geographic locations such as a "hardware store on the east side".

Directory Assistance Business Category Search Service will only be available to customers located within the Company's local service area.

Business Category Search type information provided for locations outside of the Company's local Directory Assistance Area will be provided as National Directory Assistance Service (NDA) as described in Part E of this section.

Only nonresidence service listings will be included in the database.

Directory Assistance Business Category Search Service calls may be answered by and information may be given by an Audio Response Unit (ARU) or by an operator.

Directory Assistance Call Completion Service is included as part of Directory Assistance Business Category Search Service at no additional charge. Directory Assistance Call Completion Service provides customers with the option of having their calls to the requested directory number completed automatically by the Operator Services Switch (OSS). Toll or local usage charges as a result of Directory Assistance Call Completion Service will be applicable. Part A.2 in this section provides additional information regarding Directory Assistance Call Completion Service.

Issued: June 12, 2008

D. Scott Ringo, Jr., Assistant Secretary
Cincinnati Bell Telephone Company LLC

Effective: June 12, 2008
In accordance with Case No.
08-368-TP-ATA, issued by the
Public Utilities Commission of Ohio
March 28, 2008

EXCHANGE SERVICES TARIFF
PUCO NO. 1

CINCINNATI BELL TELEPHONE COMPANY LLC

Section 9
Original Page 8

OPERATOR SERVICES

F. DIRECTORY ASSISTANCE BUSINESS CATEGORY SEARCH SERVICE – RESIDENTIAL AND PUBLIC SERVICE (Continued)

2. Regulations

Calls from customers who request directory listing information for a service and/or product without specifying a particular name will automatically be designated as a Directory Assistance Business Category Service call.

A maximum of two business searches will be provided for each Directory Assistance Business Category Search Service Charge. One of the two requests or searches may be one of the other Directory Assistance Services in this section (Local Directory Assistance Service, National Directory Assistance Service, or Reverse Search Directory Assistance Service). The higher charge of the two types of requests will be applicable.

A maximum of three (3) listings per business search will be provided for each product or service category.

The Company shall not be liable for any errors or omissions, whether arising through negligence or otherwise, in the information furnished, and the customer shall save the Company harmless against all claims (including costs and reasonable legal fees) that may arise from the use of such information.

Directory Assistance Business Category Search Service is not offered with NDA Service.

Directory Assistance Business Category Search Service calls will not be accepted from Public Telephone Service Lines or Prisons/Inmate Service Facilities.

Issued: June 12, 2008

D. Scott Ringo, Jr., Assistant Secretary
Cincinnati Bell Telephone Company LLC

Effective: June 12, 2008
In accordance with Case No.
08-368-TP-ATA, issued by the
Public Utilities Commission of Ohio
March 28, 2008

EXCHANGE SERVICES TARIFF
PUCO NO. 1

CINCINNATI BELL TELEPHONE COMPANY LLC

Section 9
Original Page 9

RESIDENTIAL OPERATOR SERVICES

F. DIRECTORY ASSISTANCE BUSINESS CATEGORY SEARCH SERVICE – RESIDENTIAL AND PUBLIC SERVICE (Continued)

3. Rates and Charges

The following rate applies for each Directory Assistance Business Category Search Service call (maximum of two request or searches per call - See Note 1.) This charge is applicable even if no listing information is found.

	<u>Charge</u>
Customer direct dials the service number or places a call to the service number via an operator, charge per call	\$ 1.49

Note 1: One of the two requests or searches may be one of the other Directory Assistance Services in this section (Local Directory Assistance Service, National Directory Assistance Service, or Reverse Search Directory Assistance Service). The higher charge of the two types of requests will be applicable.

Issued: June 12, 2008

D. Scott Ringo, Jr., Assistant Secretary
Cincinnati Bell Telephone Company LLC

Effective: June 12, 2008
In accordance with Case No.
08-368-TP-ATA, issued by the
Public Utilities Commission of Ohio
March 28, 2008

EXCHANGE SERVICES TARIFF
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CINCINNATI BELL TELEPHONE COMPANY LLC

Section 9
Original Page 10

OPERATOR SERVICES

G. REVERSE SEARCH DIRECTORY ASSISTANCE SERVICE – RESIDENTIAL AND PUBLIC SERVICE

1. Description

Reverse Search Directory Assistance Service (RSDAS) is an operator-based Directory Assistance Service which allows a requesting party to obtain directory assistance information (name and address) by utilizing the telephone number as the search key.

RSDAS information may be accessed by dialing 411.

2. Terms and Conditions

There are no call allowances or exemptions for RSDAS.

If a customer calls Directory Assistance for the purpose of obtaining information via RSDAS and also asks for other Directory Assistance Service information, such customer shall be charged the RSDAS rate. In addition, the appropriate charge for the other Directory Assistance Service provided shall be applied.

A maximum of two searches will be provided for each RSDAS. One of the two requests or searches may be one of the other Directory Assistance Services in this section (Local Directory Assistance Service, National Directory Assistance Service, or Directory Assistance Business Category Search Service). The higher charge of the two types of requests will be applicable.

The Company shall not be liable to the RSDAS customer for any errors or omissions, whether arising through negligence or otherwise, in the information furnished, and the RSDAS customer shall save the Company harmless against all claims (including costs and legal fees) that may arise from the use of such information.

All Company customers, upon request, will be given an option at no charge to exclude any listing information that they do not want included in their listing. Domestic shelters have will be excluded upon request.

RSDAS Service does not provide telephone numbers, name, or address of its non-published listings. However, the name, telephone number and address information will be provided in those situations where a customer's listing is not in the directory and the customer has not requested non-published service.

RSDAS calls will not be accepted from Public Telephone Service Lines or Prisons/Inmate Service Facilities.

Issued: June 12, 2008

D. Scott Ringo, Jr., Assistant Secretary
Cincinnati Bell Telephone Company LLC

Effective: June 12, 2008
In accordance with Case No.
08-368-TP-ATA, issued by the
Public Utilities Commission of Ohio
March 28, 2008

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PUCO NO. 1

CINCINNATI BELL TELEPHONE COMPANY LLC

Section 9
Original Page 11

RESIDENTIAL OPERATOR SERVICES

G. REVERSE SEARCH DIRECTORY ASSISTANCE SERVICE – RESIDENTIAL AND PUBLIC SERVICE
(Continued)

3. Rates and Charges

The following rate applies for each Reverse Search Directory Assistance Service call (maximum of two request or searches per call - See Note 1.) This charge is applicable even if no listing information is found.

	<u>Charge</u>
Customer direct dials the service number or places a call to the service number via an operator, charge per call	\$ 1.49

Note 1: One of the two requests or searches may be one of the other Directory Assistance Services in this section (Local Directory Assistance Service, National Directory Assistance Service, or Directory Assistance Business Category Search Service). The higher charge of the two types of requests will be applicable.

Issued: June 12, 2008

D. Scott Ringo, Jr., Assistant Secretary
Cincinnati Bell Telephone Company LLC

Effective: June 12, 2008
In accordance with Case No.
08-368-TP-ATA, issued by the
Public Utilities Commission of Ohio
March 28, 2008

EXCHANGE SERVICES TARIFF
PUCO NO. 1

CINCINNATI BELL TELEPHONE COMPANY LLC

Section 10
Original Page 1

RESIDENTIAL INTERCEPT SERVICES

A. BASIC INTERCEPT SERVICE

1. General

Basic Intercept Service is the service in which a telephone call directed to a disconnected, changed or non-assigned telephone number is re-directed to an operator or to a recording. The intercept operator or the recording informs the calling party why the call could not be completed and, when possible, provides the telephone number so the call can be completed.

Basic Intercept Service is provided at no charge when a subscriber voluntarily or involuntarily changes their telephone number.

Changed telephone numbers will be provided Basic Intercept Service at no charge for a period of not less than ninety days or until the issuance of a new Cincinnati Bell Telephone Area Alphabetical Directory which contains their new directory listing information, whichever comes first.

If a subscriber wants to continue Basic Intercept Service beyond the period of time stated above, the customer must subscribe to one of the billable intercept services listed in this section.

2. Rates and Charges

There is no charge for Basic Intercept Service.

Issued: June 12, 2008

D. Scott Ringo, Jr., Assistant Secretary
Cincinnati Bell Telephone Company LLC

Effective: June 12, 2008
In accordance with Case No.
08-368-TP-ATA, issued by the
Public Utilities Commission of Ohio
March 28, 2008

EXCHANGE SERVICES TARIFF
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CINCINNATI BELL TELEPHONE COMPANY LLC

Section 10
Original Page 2

RESIDENTIAL INTERCEPT SERVICES

B. CUSTOMIZED MESSAGE INTERCEPT SERVICE

1. General

Customized Message Intercept Service allows residence customers to record their own intercept message in order to inform callers of their change of telephone number.

The customized intercept message will be limited to a maximum of 35 seconds. The intercepted call will be terminated at that point.

The customer subscribing to Customized Message Intercept Service will be given a telephone number to call to set up the message. Once the message is recorded, the customer may change the intercept message as often as they wish.

Customized Message Intercept Service will be provided until the customer places an order to have it removed or for a maximum of 90 days for residence customers when associated with disconnected service.

This service is only available with a disconnected residence service telephone line.

2. Rates and Charges

	<u>Initial Charge</u>	<u>Monthly Charge</u>	<u>USOC</u>
Per number	----	\$ 8.15	PMA

Issued: June 12, 2008

D. Scott Ringo, Jr., Assistant Secretary
Cincinnati Bell Telephone Company LLC

Effective: June 12, 2008
In accordance with Case No.
08-368-TP-ATA, issued by the
Public Utilities Commission of Ohio
March 28, 2008

EXCHANGE SERVICES TARIFF
PUCO NO. 1

CINCINNATI BELL TELEPHONE COMPANY LLC

Section 10
Original Page 3

RESIDENTIAL INTERCEPT SERVICES

C. TEMPORARY INTERCEPTION OF CALLS SERVICE

1. General

At the request of the customer and where facilities permit, Temporary Interception of Calls Service intercepts any residence service temporarily without termination of the contract. Only outward service will be provided during the period that Temporary Interception of Calls Service is active.

Referral of calls will be made if the customer desires.

In view of the possibility of errors, arrangements for interception with or without referrals are made with the understanding that the customer assumes all risk in connection therewith, and that no liability attaches to the Company by reason of failure to complete any calls. For additional liability information see Section 2, Part B.

The minimum period for which Temporary Interception of Calls service is furnished is 24 hours. Each period of interception must start and end during normal working hours of the Company. A period of interception is considered to be terminated and a new period of interception established when a change is made at the customer's request.

2. Rates and Charges

The regular recurring charges for service apply during the period of interception of calls. In addition to all other charges of the Company, the following charges apply for each period of interception per number intercepted.

	<u>Initial Charge</u>	<u>Monthly Charge</u>	<u>USOC</u>
Residence Service	\$18.30	\$19.10	TYS

Issued: June 12, 2008

D. Scott Ringo, Jr., Assistant Secretary
Cincinnati Bell Telephone Company LLC

Effective: June 12, 2008
In accordance with Case No.
08-368-TP-ATA, issued by the
Public Utilities Commission of Ohio
March 28, 2008

EXCHANGE SERVICES TARIFF
PUCO NO. 1

CINCINNATI BELL TELEPHONE COMPANY LLC

Section 11
Original Page 1

RESIDENTIAL TOLL RESTRICTION

A. GENERAL

Residential toll restriction is a central office service arrangement in which calls dialed to other than the local toll free service area over residence lines receive a recorded restriction announcement.

B. REGULATIONS

Residential toll restriction is offered only from central offices where the Company has arranged the facilities for this service, and is furnished subject to the availability of facilities.

Residential toll restriction does not allow 1+, 0+, 0-, 900, or 700 calls.

Subscribing to residential toll restriction does not relieve customers of responsibility for calls charged to their telephone number(s).

Residential toll restriction does not restrict non-chargeable calls to numbers such as repair service, public emergency service (911), or 1+800 calling.

Toll restricted lines do not have dial access to Company operators.

The Company will not be liable to the customer or any other person or entity for damages of any nature or kind arising out of, resulting from, or in connection with the provision of the service, including without limitation, the inability to access the operator or any non-toll-free number for any purpose. For additional liability information see Section 2, Part B of this tariff.

Issued: June 12, 2008

D. Scott Ringo, Jr., Assistant Secretary
Cincinnati Bell Telephone Company LLC

Effective: June 12, 2008

In accordance with Case No.
08-368-TP-ATA, issued by the
Public Utilities Commission of Ohio
March 28, 2008

EXCHANGE SERVICES TARIFF
PUCO NO. 1

CINCINNATI BELL TELEPHONE COMPANY LLC

Section 11
Original Page 2

RESIDENTIAL TOLL RESTRICTION

C. RATES AND CHARGES

The following rate applies to residential toll restriction service and is in addition to all other rates and charges applicable to the associated service.

	<u>Initial Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
Residential toll restriction, per line equipped	\$11.80	\$4.10	CREX3

Issued: June 12, 2008

D. Scott Ringo, Jr., Assistant Secretary
Cincinnati Bell Telephone Company LLC

Effective: June 12, 2008
In accordance with Case No.
08-368-TP-ATA, issued by the
Public Utilities Commission of Ohio
March 28, 2008

EXCHANGE SERVICES TARIFF
PUCO NO. 1

CINCINNATI BELL TELEPHONE COMPANY LLC

Section 12
Original Page 1

RESIDENTIAL CALL BLOCKING

A. TERMS AND CONDITIONS

1. Customer Requested Call Blocking

Customer Requested Call Blocking allows residence customers to request the Company to block the origination of calls to all direct dialed "dial-it" type services (including, but not limited to 900 and 976 services). Customer Requested Call Blocking does not block the dialing of 700 numbers.

Note: "Dial-it" services are sponsor-priced recorded and/or live information or entertainment services that allow callers to be connected to the sponsor's prerecorded or live program by dialing a 900, or 976 Number.

Customer Requested Call Blocking is available only where facilities and conditions permit and where necessary modifications to provide the service can feasibly be made at the central office.

Customer Requested Call Blocking is permitted on all residence lines.

Customer Requested Call Blocking is available only to block "dial-it" type services, and cannot be implemented to block specific programs. This blocking service will block direct dialing of all "dial-it" type calls regardless of whether they are to 900 or 976 service.

Customer Requested Call Blocking is available only on customer-dialed, station-to-station calls.

The nonrecurring charge for Customer Requested Call Blocking is waived for residential subscribers. The waiver applies to the initial and all subsequent requests.

Requests to remove Customer Requested Call Blocking must be made to the Company in writing. The customer may elect to remove Call Blocking free of charge.

Issued: June 12, 2008

D. Scott Ringo, Jr., Assistant Secretary
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Effective: June 12, 2008
In accordance with Case No.
08-368-TP-ATA, issued by the
Public Utilities Commission of Ohio
March 28, 2008

EXCHANGE SERVICES TARIFF
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Section 12
Original Page 2

RESIDENTIAL CALL BLOCKING

A. TERMS AND CONDITIONS (Continued)

2. Sponsor Requested Call Blocking

Sponsor Requested Call Blocking may be applied to a residential line upon the request of an IXC, sponsor, or Billing and Collection Service (B&CS) any time charges for "dial-it" type services, which are not in bona fide dispute or subject to a one-time forgiveness policy, have not been paid.

Sponsor Requested Call Blocking provides blocking for all "dial-it" type services, is only available on customer-dialed station-to-station calls, and cannot be implemented to block specific programs.

The IXC, Sponsor, or B&CS must certify to the Company that notification was given to the customer of possible blocking of "dial-it" type services before the Company will provide the Sponsor Requested Call Blocking.

Blocking of "dial-it" type services requested by an IXC, Sponsor, or B&CS will only be removed by the Company upon notification from the IXC, Sponsor, or B&CS.

Sponsor Requested Call Blocking will be billed to the IXC, Sponsor, or B&CS requesting the Call Blocking service.

Sponsor Requested Call Blocking is available only where facilities and conditions permit and where necessary modifications to provide the service can feasibly be made at the central office.

Issued: June 12, 2008

D. Scott Ringo, Jr., Assistant Secretary
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Effective: June 12, 2008
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08-368-TP-ATA, issued by the
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EXCHANGE SERVICES TARIFF
PUCO NO. 1

CINCINNATI BELL TELEPHONE COMPANY LLC

Section 12
Original Page 3

RESIDENTIAL CALL BLOCKING

C. RATES AND CHARGES

	Nonrecurring <u>Charge</u>	<u>USOC</u>
Customer-Requested Call Blocking, per Residence Line	\$ 11.80	CREXB

Note: Charge waived for residence customers.

Issued: June 12, 2008

D. Scott Ringo, Jr., Assistant Secretary
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Effective: June 12, 2008
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08-368-TP-ATA, issued by the
Public Utilities Commission of Ohio
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EXCHANGE SERVICES TARIFF
PUCO NO. 1

CINCINNATI BELL TELEPHONE COMPANY LLC

Section 13
Original Page 1

CONSTRUCTION

A. GENERAL

The charges specified in this section apply in addition to all other rates and charges, including termination charges, applicable to services furnished.

Deposits or advance payments covering construction charges may be required at the time application for service is made.

All poles, wire and cable facilities, and conduit, provided by the Company are furnished, installed and maintained by the Company. The customer does not obtain any right of ownership or otherwise in poles, wire and cable facilities, and conduit provided by the Company whether or not construction charges are applied.

When poles, wire and cable facilities, or conduit, provided by the Company on private property, are changed, relocated, or replaced at the request of or to meet conditions imposed by the customer, the cost to the Company is borne by the customer.

When poles or conduit are provided by the customer, the customer is responsible for maintenance and replacement. When conduit is provided by the customer, cost of excavation, repair or replacement of conduit, and fill-in, if required in connection with maintenance or replacement of cable facilities of the Company, is borne by the customer.

When the customer is located so that it is necessary for the Company to obtain right of way to furnish service, the customer may be required to pay the cost, including rental, of securing and retaining right of way.

When construction is provided by a connecting company, charges made to the customer will be the charges of the connecting company.

Issued: June 12, 2008

D. Scott Ringo, Jr., Assistant Secretary
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Effective: June 12, 2008

In accordance with Case No.
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Public Utilities Commission of Ohio
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Section 13
Original Page 2

CONSTRUCTION

B. POLE LINE CONSTRUCTION

The regulations and charges specified below apply to pole line extensions required to serve applicants for service when the necessary pole line facilities are not available.

When poles owned and maintained by others and used by the Company under joint use or other arrangements are employed, the construction charges to be applied are the same as those that would be applicable if the poles were provided by the Company. Following their first employment by the Company, poles of others used under joint use or other arrangements become a part of the general distribution pole line or entrance pole line facilities, as the case may be, of the Company for the purpose of determining whether such pole line facilities are available.

1. General Distribution Pole Line Facilities

General distribution poles are poles used to support wire and cable facilities required to serve customers generally. Such poles are provided by the Company, or are owned and maintained by others and used by the Company under joint use or other arrangements.

2. Entrance Pole Line Facilities

Entrance poles are poles located on private property used to support the entrance service wires required to serve one customer. Such poles are provided by the Company, or are owned and maintained by others and used by the Company under joint use or other arrangements.

When entrance poles are required but are not available, the applicant is charged a construction charge equal to 50 percent of the estimated in-place cost of construction for entrance facilities in excess of 1,000 feet, measured along the path of construction.

The Company will place its entrance service wires on poles owned and maintained by the applicant or others not provided under joint use arrangements, if in the Company's opinion the poles are properly located and suitable for such use. Permission to use such poles must be furnished to the Company free of cost. The Company may, after notice in writing to the customer and without incurring any liability as a result, discontinue furnishing service in this manner if in the Company's opinion the poles are not properly maintained or used in accordance with accepted safety standards

Issued: June 12, 2008

D. Scott Ringo, Jr., Assistant Secretary
Cincinnati Bell Telephone Company LLC

Effective: June 12, 2008
In accordance with Case No.
08-368-TP-ATA, issued by the
Public Utilities Commission of Ohio
March 28, 2008

EXCHANGE SERVICES TARIFF
PUCO NO. 1

CINCINNATI BELL TELEPHONE COMPANY LLC

Section 13
Original Page 3

CONSTRUCTION

C. UNDERGROUND CONSTRUCTION

1. General Distribution Underground Facilities

General distribution underground conduit is conduit in which cable facilities required to serve customers generally are placed.

The Company will place general distribution facilities underground without conduit where conditions are suitable, in the Company's opinion.

2. Entrance Underground Facilities

Entrance underground facilities consist either of underground conduit in which the entrance underground cable is placed or, in lieu of conduit and where conditions are suitable, in the opinion of the Company, only of excavation and fill-in in which buried underground wires or cables are placed, on private property required to serve one customer. Entrance underground conduit is provided by the Company subject to the construction charges specified in Part C.2.a. of this section. Entrance underground facilities without conduit are provided as specified in this Part C.2.a. of this section.

Issued: June 12, 2008

D. Scott Ringo, Jr., Assistant Secretary
Cincinnati Bell Telephone Company LLC

Effective: June 12, 2008
In accordance with Case No.
08-368-TP-ATA, issued by the
Public Utilities Commission of Ohio
March 28, 2008

EXCHANGE SERVICES TARIFF
PUCO NO. 1

CINCINNATI BELL TELEPHONE COMPANY LLC

Section 13
Original Page 4

CONSTRUCTION

C. UNDERGROUND CONSTRUCTION (Continued)

2. Entrance Underground Facilities (Continued)

a. Where the General Distribution System is Underground

Where the general distribution system is underground, or is about to be placed underground, all existing customers and applicants along its route are required to arrange for entrance underground conduit or entrance underground facilities without conduit, to connect to the general distribution underground system.

A construction charge is applied for entrance underground conduit equal to 50 percent of the estimated in-place cost of construction for such conduit.

A construction charge is applied for excavation and fill-in without conduit in which buried underground wires or cables are placed, equal to 50 percent of the estimated cost for excavation and fill-in in excess of 1,000 feet, measured along the path of construction.

If a group of customers or applicants request and it is feasible to do so, block distribution may be employed in which underground conduit is constructed from the public highway to one of the buildings and from there successively to the other buildings on the private property of the respective customers or applicants. In such cases the construction charge, as described in this Part C.2.a., is apportioned among the parties equitably, taking into consideration their respective locations.

The Company will place its entrance underground cables in conduit provided and maintained by the customer or others if in the Company's opinion the conduit is properly located and suitable for such use. Permission to use such conduit must be furnished to the Company free of cost. The Company may, after notice in writing to the customer and without incurring any liability as a result, discontinue furnishing service in this manner, if in the Company's opinion the conduit is not properly maintained or used in accordance with accepted safety standards.

The Company will place its entrance facilities underground without the use of conduit where the excavation and fill-in is provided and maintained by the customer or others and the construction is in accordance with the Company's specifications. Permission to use the trench must be furnished to the Company free of cost. The Company may, after notice in writing to the customer and without incurring any liability as a result, discontinue furnishing service in this manner, if in its opinion the trench is not properly maintained or used in accordance with accepted safety standards.

Issued: June 12, 2008

D. Scott Ringo, Jr., Assistant Secretary
Cincinnati Bell Telephone Company LLC

Effective: June 12, 2008
In accordance with Case No.
08-368-TP-ATA, issued by the
Public Utilities Commission of Ohio
March 28, 2008

EXCHANGE SERVICES TARIFF
PUCO NO. 1

CINCINNATI BELL TELEPHONE COMPANY LLC

Section 13
Original Page 5

CONSTRUCTION

C. UNDERGROUND CONSTRUCTION (Continued)

2. Entrance Underground Facilities (Continued)

b. Where the General Distribution System is on Poles

Where the general distribution system is on poles and is not to be placed underground, a customer may arrange for an underground service connection subject to the regulations and charges specified below.

Entrance underground conduit between the public highway and the building will be provided subject to the regulations and charges specified in Part C.2.a of this section. Excavation and fill-in without conduit between the public highway and the building will be provided at a construction charge equal to 50 percent of the estimated cost.

Connection of the entrance underground facilities to the general distribution poles may be made in either of the following ways depending upon circumstances, subject to the charges indicated:

1. The Company will provide general distribution underground facilities in the public highway between the nearest pole of the general distribution system and the point of connection with the entrance underground facilities, subject to a construction charge equal to the cost.
2. The Company will erect an entrance pole at the terminus of the underground entrance facilities, and erect drop wires between this pole and a pole of the general distribution system subject to a construction charge equal to the in-place cost for the entrance pole.

The necessary cable or buried wire facilities will be furnished by the Company subject to a construction charge based on the excess, if any, of the in-place cost of the cable or buried wire over the cost of entrance service wires that otherwise would have been employed.

Issued: June 12, 2008

D. Scott Ringo, Jr., Assistant Secretary
Cincinnati Bell Telephone Company LLC

Effective: June 12, 2008
In accordance with Case No.
08-368-TP-ATA, issued by the
Public Utilities Commission of Ohio
March 28, 2008

EXCHANGE SERVICES TARIFF
PUCO NO. 1

CINCINNATI BELL TELEPHONE COMPANY LLC

Section 13
Original Page 6

CONSTRUCTION

D. SPECIAL TYPES OF CONSTRUCTION, FACILITIES OR INSTALLATION

When a customer or applicant requires a special type of construction, or a type of facilities not normally provided, or when the conditions imposed by the customer or applicant, such as the time and place involved, make the construction or installation abnormally or excessively costly, an additional charge applies. The charge to be applied is equal to the difference between the cost for the special type of construction, facilities, or installation, and the cost that otherwise would have been incurred for a normal type of construction, facilities, or installation.

The use of exposed wiring is the standard method of wiring all buildings. When concealed wiring is requested and building conduits are not provided by the customer or applicant, the customer or applicant will be charged the cost incurred.

If the customer or applicant provides suitable building conduit including terminal cabinets, outlet boxes, etc., the Company will install its wires and cables therein.

E. CONSTRUCTION INVOLVING UNUSUALLY LARGE QUANTITIES OF ENTRANCE FACILITIES

When, in the judgment of the Company, a customer or applicant requires an unusual quantity of entrance facilities, a termination liability will apply. The termination liability will equal the cost of construction of the facilities required less the cost of construction of facilities that would normally be required. Bond or other suitable security equal to the construction cost will be required. Such security, bond, etc., will be held by the Company for a maximum of 12 months. If the use of the specially constructed facilities is terminated in less than 36 months for any reason, the customer will be required to pay the Company an amount equal to 1/36 of the total construction cost for each month less than 36 that the facilities have been in service.

F. CONSTRUCTION OF TEMPORARY FACILITIES FOR LONG TERM SERVICE

The construction charges specified in paragraphs B, C, D, and E preceding contemplate the construction of permanent facilities for long term service. When temporary facilities are constructed in advance of the permanent facilities in order to meet the service date requested by the customer or applicant for long term service, the Company may apply a construction charge equal to the cost for the temporary facilities, plus the cost of removal less salvage.

G. CONSTRUCTION OF FACILITIES FOR SHORT TERM SERVICE

When either permanent or temporary facilities are constructed to provide service which the Company knows or believes will be in service for a short term, and there is no immediate prospect of reuse of the facilities in place for service provided by the Company, a construction charge applies, equal to the cost for such construction plus the cost of removal less salvage if the facilities must be removed.

Issued: June 12, 2008

D. Scott Ringo, Jr., Assistant Secretary
Cincinnati Bell Telephone Company LLC

Effective: June 12, 2008
In accordance with Case No.
08-368-TP-ATA, issued by the
Public Utilities Commission of Ohio
March 28, 2008

EXCHANGE SERVICES TARIFF
PUCO NO. 1

CINCINNATI BELL TELEPHONE COMPANY LLC

Section 14
Original Page 1

TELECOMMUNICATIONS SERVICE PRIORITY SYSTEM

A. GENERAL

The Telecommunications Priority System is a service developed to meet the requirements of the Federal Government, which provides the regulatory, administrative and operational framework for the priority installation and/or restoration of National Security Emergency Preparedness (NSEP) telecommunications services. Priority installation and/or restoration of NSEP telecommunications services will be provided in accordance with Part 64.401, Appendix A, of the Federal Communications Commission's (FCC's) Rules and Regulations.

B. RATES AND CHARGES

Regulations, rates and charges are specified in the Company's Access Service Tariff, FCC No. 35, Section 10.

Issued: June 12, 2008

D. Scott Ringo, Jr., Assistant Secretary
Cincinnati Bell Telephone Company LLC

Effective: June 12, 2008
In accordance with Case No.
08-368-TP-ATA, issued by the
Public Utilities Commission of Ohio
March 28, 2008

EXCHANGE SERVICES TARIFF
PUCO NO. 1

CINCINNATI BELL TELEPHONE COMPANY LLC

Section 15
Original Page 1

211 COMMUNITY INFORMATION AND REFERRAL SERVICES

A. DESCRIPTION

211 Community Information and Referral Service (211) is a local telephone exchange communications service that allows local exchange end users to reach the 211 service provider (customer) by dialing only the abbreviated dialing code two-one-one (2-1-1)

211 Service is an intelligent routing service that determines the central office serving the calling party, converts the 211 dialed digits to a Routing Telephone Number (RTN), and then uses the RTN to complete the call over the Public Switched Network to a call center designated by the 211 Service customer.

211 Service is an optional service that may be purchased only by Approved Community Information and Referral Service Providers (Provider) for use in providing community information and referral services to the public by way of voice grade facilities.

211 Service calls cannot be placed from the following types of services:

1+ and 0+ Calling
0-operator Assisted Calling
101XXXX Calling

Certain equipment, such as coin telephones and PBXs, may need special programming to allow 211 calling.

All 211 Service abbreviated dialing code calls shall be local in nature and shall not result in any IntraLATA toll, InterLATA toll, or pay-per-use charges to Company subscribers. 211 Service calls will not result in local measured service charges or Community Connection Service charges where Company subscribers' service plans include such charges as part of their local exchange service.

Issued: June 12, 2008

D. Scott Ringo, Jr., Assistant Secretary
Cincinnati Bell Telephone Company LLC

Effective: June 12, 2008
In accordance with Case No.
08-368-TP-ATA, issued by the
Public Utilities Commission of Ohio
March 28, 2008

EXCHANGE SERVICES TARIFF
PUCO NO. 1

CINCINNATI BELL TELEPHONE COMPANY LLC

Section 15
Original Page 2

211 COMMUNITY INFORMATION AND REFERRAL SERVICES

B. TERMS AND CONDITIONS

The Approved Community Information and Referral Service Provider shall make written application for 211 Service to the Company. The application shall identify all central offices where the provider seeks to offer 211 Service. The Approved Community Information and Referral Service Provider may establish 211 Service in all, some, or none of the Company's central offices. However, the Company generally will not provide 211 Service to only a portion of a central office. Generally 211 Service must be provided throughout the entire central office area. Because telephone central office boundaries do not necessarily match the boundaries used by an Approved Community Information and Referral Provider, providing 211 Service for the entire area served by a central office may result in the Approved Community Information and Referral Service Provider receiving calls from geographical areas it does not serve.

The 211 Service application must include:

Acknowledgement that a new application is required if the Approved Community Information and Referral Service Provider desires to change the telephone number to which the 211 abbreviated dialing code is translated.

The location(s) of the Approved Community Information and Referral Service Provider call center(s) where the 211 calls made from the Company's exchange(s) will be routed.

Acknowledgement that the PUCO's assignment of the 211 abbreviated dialing code may be recalled at any time.

When the Approved Information and Referral Service Provider makes an application for 211 Service in a Company central office, the Approved Information and Referral Service Provider shall supply the Company with a ten (10) digit telephone number for terminating the 211 calls. The Company will configure its network so that all 211 calls within the central office being served are routed to the provided telephone number. This number must terminate within the local calling area of the wire center being served, or otherwise provide for toll free calling to the Provider. If the Provider desires to route calls outside the local calling area of the wire center being served, the Approved Information and Referral Service Provider shall establish foreign exchange service, a toll free telephone number, e.g. an 800 number, or other means to complete the call without charge to the customer placing the 211 call.

The Company will route 211 Service calls originating from end users on its local exchange network whether the end users purchase service directly from the Company or from another Local Exchange Carrier (LEC) reselling Company service.

The Company can only make 211 Service available to end users who are located within the Company's service area and who are connected to the Company's network. The Approved Information and Referral Service Provider must make arrangements with the appropriate service provider(s), e.g. other LECs or wireless providers, to establish 211 calling for end users located in areas outside the Company's serving area or on other networks, e.g. CLEC or wireless networks.

Issued: June 12, 2008

D. Scott Ringo, Jr., Assistant Secretary
Cincinnati Bell Telephone Company LLC

Effective: June 12, 2008

In accordance with Case No.
08-368-TP-ATA, issued by the
Public Utilities Commission of Ohio
March 28, 2008

EXCHANGE SERVICES TARIFF
PUCO NO. 1

CINCINNATI BELL TELEPHONE COMPANY LLC

Section 15
Original Page 3

211 COMMUNITY INFORMATION AND REFERRAL SERVICES

B. TERMS AND CONDITIONS (Continued)

211 Service is provided on the condition that the Approved Information and Referral Service Provider subscribes to termination facilities and lines in sufficient quantities to adequately handle calls to the 211 Service without interfering with or impairing any services offered by the Company. One path is available for each line subscribed to by the Approved Information and Referral Service Provider.

211 Service does not provide calling number information to the Approved Information and Referral Service Provider. If this type of information is required, the Approved Information and Referral Service Provider must subscribe to a compatible Caller ID service as described in Section 7 of this Tariff.

The Approved Information and Referral Service Provider shall develop an appropriate method for responding to 211 Service calls placed in error or due to customer confusion.

The Approved Information and Referral Service Provider shall comply with all present and future rules pertaining to abbreviated dialing codes adopted by the Federal Communications Commission in rulemaking proceedings CC Docket No. 92-105, CC Docket No. 00-256, and otherwise, including any and all requirements to relinquish the 211 abbreviated dialing code in the event of a national assignment contrary to that made by the PUCO.

The customer obligations and indemnification language of Section 2 of this tariff are fully applicable to Approved Information and Referral Service Providers ordering 211 Community Information and Referral Services under this section of the tariff.

211 Service is provided solely for the benefit of the Approved Information and Referral Service Provider. Provision of 211 Service by the Company shall not be interpreted, constructed, or regarded, either expressly or implied, as being for the benefit of creating any Company obligation toward any third person or legal entity other than the Approved Information and Referral Service Provider.

The Approved Information and Referral Service Provider is responsible for obtaining all necessary permissions, licenses, written consents, waivers, releases and all other rights from all persons whose work, statements, or performances are used in connection with the 211 Service, and from all holders of copyrights, trademarks, and patents used in connection with said service.

The Company reserves the right to discontinue service in accordance with Section 2 of this tariff.

A minimum service period of one month applies to 211 service.

Issued: June 12, 2008

D. Scott Ringo, Jr., Assistant Secretary
Cincinnati Bell Telephone Company LLC

Effective: June 12, 2008

In accordance with Case No.
08-368-TP-ATA, issued by the
Public Utilities Commission of Ohio
March 28, 2008

EXCHANGE SERVICES TARIFF
PUCO NO. 1

CINCINNATI BELL TELEPHONE COMPANY LLC

Section 15
Original Page 4

211 COMMUNITY INFORMATION AND REFERRAL SERVICES

C. OBLIGATIONS AND LIABILITY OF THE COMPANY

The Company shall provide 211 Service within thirty (30) days of receipt of the Approved Information and Referral Service Provider's completed application(s) for service.

The Company does not undertake to answer and forward 211 Service calls but furnishes the use of its facilities to enable the Approved Information and Referral Service Provider to respond to such calls at the Approved Information and Referral Service Provider's established call centers.

When a 211 Service call is placed by the calling party via interconnection with an interexchange carrier, the Company cannot guarantee the completion of the 211 Service call, the quality of the call, or any features that may otherwise be provided with 211 Service.

The rates charged for 211 Service do not contemplate the inspection or constant monitoring of facilities to discover errors, defects, or malfunctions in service, nor does the Company undertake such responsibility. The Approved Information and Referral Service Provider shall make such operational tests as, in the judgment of the Approved Information and Referral Service Provider, are required to determine whether the Company's facilities are functioning properly for the Provider's use. The Approved Information and Referral Service Provider shall promptly notify the Company in the event it believes that the Company's facilities are not functioning properly.

The Company's liability with respect to 211 Service shall be limited to the terms set forth in Section 2, Part B of this tariff.

The Commission's assignment of and the Approved Information and Referral Service Provider's use of the 211 abbreviated dialing code is subject to preemption by the Federal Communications Commission. The Company shall not be liable to the Approved Information and Referral Service Provider for any damages that may be incurred or result from national assignment of the 211 abbreviated dialing code.

Issued: June 12, 2008

D. Scott Ringo, Jr., Assistant Secretary
Cincinnati Bell Telephone Company LLC

Effective: June 12, 2008
In accordance with Case No.
08-368-TP-ATA, issued by the
Public Utilities Commission of Ohio
March 28, 2008

EXCHANGE SERVICES TARIFF
PUCO NO. 1

CINCINNATI BELL TELEPHONE COMPANY LLC

Section 15
Original Page 5

211 COMMUNITY INFORMATION AND REFERRAL SERVICES

D. RATES AND CHARGES

The following nonrecurring charges apply to establish and/or change 211 Service. These nonrecurring charges are in addition to any other rates and charges applicable to the associated service, equipment, and facilities used to provide 211 Service.

<u>Service Description</u>	<u>Tier Classification (Note 1)</u>	<u>Nonrecurring Rates</u>	<u>USOC</u>
Central Office Charge, per central office equipped:	1-Noncore	\$ 130.00	WZEJ1
Routing Telephone Number Change Charge, per telephone number:	1-Noncore	32.00	WZEJ2
Serving Arrangement Change Charge, per central office equipped:	1-Noncore	130.00	WZEJ3

Note: The Serving Arrangement Change Charge applies to any revision to the 211 Service other than changing the Routing Telephone Number.

211 Service does not result in any additional monthly charges. Rather, the applicable monthly charges are the charges associated with the service, equipment, and facilities used to provide 211 Service. 211 Service subscribers will pay the standard rates, per tariff or service agreement, or appropriate contract rates for the local exchange services used for transporting and terminating calls to the Approved Community Information and Referral Service Provider's call center(s).

Note 1: Tier 1-Noncore rates can be increased to a maximum cap of double the initial rate, other than the second local exchange access line and Call Waiting, which are limited to a ten percent increase per year until they cap at the double initial rate. This pricing flexibility is in accordance with O.A.C. 4901:1-4 and Alt Reg Case No. 04-720, effective July 1, 2004.

Issued: June 12, 2008

D. Scott Ringo, Jr., Assistant Secretary
Cincinnati Bell Telephone Company LLC

Effective: June 12, 2008

In accordance with Case No.
08-368-TP-ATA, issued by the
Public Utilities Commission of Ohio
March 28, 2008

EXCHANGE SERVICES TARIFF
PUCO NO. 1

CINCINNATI BELL TELEPHONE COMPANY LLC

Section 15
Original Page 5-MAX

211 COMMUNITY INFORMATION AND REFERRAL SERVICES

D. RATES AND CHARGES (Continued)

<u>Service Description</u>	<u>Tier Classification</u>	<u>MAXIMUM</u>	
		<u>Nonrecurring Rates</u>	<u>USOC</u>
Central Office Charge, per central office equipped:	1-Noncore	\$ 260.00	WZEJ1
Routing Telephone Number Change Charge, per telephone number:	1-Noncore	64.00	WZEJ2
Serving Arrangement Change Charge, per central office equipped:	1-Noncore	260.00	WZEJ3

Note 1: Tier 1-Noncore rates can be increased to a maximum cap of double the initial rate, other than the second local exchange access line and Call Waiting, which are limited to a ten percent increase per year until they cap at the double initial rate. This pricing flexibility is in accordance with O.A.C. 4901:1-4 and Alt Reg Case No. 04-720, effective July 1, 2004.

Issued: June 12, 2008

D. Scott Ringo, Jr., Assistant Secretary
Cincinnati Bell Telephone Company LLC

Effective: June 12, 2008
In accordance with Case No.
08-368-TP-ATA, issued by the
Public Utilities Commission of Ohio
March 28, 2008

EXCHANGE SERVICES TARIFF
PUCO NO. 1

CINCINNATI BELL TELEPHONE COMPANY LLC

Section 16
Original Page 1

811 SERVICE

A. GENERAL

811 Service is a three-digit local dialing arrangement that allows local exchange end users to reach a state service center that provides advance excavation notice services. The 811 code was assigned, pursuant to Federal Communications Commission (FCC) Order in CC Docket 92-105, to provide a one call system ('call before you dig' service) for excavators and the general public to notify facilities operators in advance of excavation activities. The Company provides the routing for calls made to 811 to the service center. The Company does not operate the 811 Service center.

811 calls cannot be placed using 1+ calling, 0+ calling, 0-Operator Assisted Calling, or 101XXXX calling.

Certain equipment, such as coin telephones and PBXs, may require special programming to allow 811 calling.

B. TERMS AND CONDITIONS

811 service can only be accessed for calls originating on the Company's network, either from end user customers who directly purchase the Company's service or from customers of other LECs that resell the Company's services.

The Company will make every effort to route 811 calls to the appropriate service center. The Company's only obligation under 811 Service is to attempt to transmit the call to the appropriate service center. However, the Company will not be held responsible for routing mistakes, service interruptions, or other intervening acts that may interfere with telephone service and/or completion of the call.

The Company is not responsible for redirecting or otherwise handling 911 and other calls misdialed or misrouted as 811 calls. The 811 Service center is responsible for developing an appropriate method for responding to 811 calls placed in error or due to customer confusion.

The Company's provision of 811 Service shall not be interpreted, construed, or regarded, either expressly or implied, as being for the benefit of or creating any Company obligation toward, or any right of action on behalf of, any third person or legal entity including end users of the Company or any other carriers or service providers.

The Company's liability with respect to 811 Service, including damages arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission, or failures or defects in facilities provided by the Company, shall be limited to the terms set forth in Section 2, Part B of this tariff.

There is no charge for 811 Service; 811 calls will not result in local measured service usage charges.

Issued: June 12, 2008

D. Scott Ringo, Jr., Assistant Secretary
Cincinnati Bell Telephone Company LLC

Effective: June 12, 2008

In accordance with Case No.
08-368-TP-ATA, issued by the
Public Utilities Commission of Ohio
March 28, 2008

EXCHANGE SERVICES TARIFF
PUCO NO. 1

CINCINNATI BELL TELEPHONE COMPANY LLC

Section 17
Original Page 1

EMERGENCY NUMBER SERVICES (911 SERVICES)

A. ENHANCED UNIVERSAL EMERGENCY NUMBER SERVICE (E-911 Service)

1. General

Enhanced Universal Emergency Number Service, also referred to as E911 service or E911, is a telephone exchange communication service through which a Public Safety Answering Point (PSAP) designated by the E911 customer may receive telephone calls dialed to the telephone number 911. E911 service includes lines, equipment and software necessary for the answering, transferring and dispatching of public emergency telephone calls originated by persons within the serving area who dial 911.

E911 Service is offered subject to availability of facilities.

The E911 customer may be a municipality or other state or local governmental unit, or an authorized agent of one or more municipalities or other state or local governmental units to whom authority has been lawfully delegated. The E911 customer may be legally authorized or required to subscribe to the service and have public safety responsibility by law to respond to telephone calls from the public for police, fire, ambulance, rescue, medical or other emergency services within the telephone central office areas arranged for 911 calling.

2. Definitions

- a. Additional E911 Exchange Line: Additional terminating line at a PSAP that may be ordered by the E911 customer as an optional feature.
- b. Alternate Routing (AR): A feature provided to allow 911 calls to be routed to a designated alternate location if (1) all E911 exchange lines to the primary PSAP (see definition of PSAP below) are busy, or (2) the primary PSAP closes down for a period (night service).
- c. Automatic Location Identification (ALI): A feature by which the name and address associated with the calling party's telephone number (identified by ANI as defined below) may be forwarded to the PSAP for display. Additional telephones with the same number as the calling party's (secondary locations, off premises, etc.) will be identified with the address of the telephone number at the main location.
- d. Automatic Number Identification (ANI): A feature by which the calling party's telephone number is forwarded to the E911 control office and to the PSAP's Display and Transfer Units.
- e. Data Management System (DMS): A system of manual procedures and computer programs used to create, store and update the data required to provide the Selective Routing (SR) and ALI features.

Issued: June 12, 2008

D. Scott Ringo, Jr., Assistant Secretary
Cincinnati Bell Telephone Company LLC

Effective: June 12, 2008

In accordance with Case No.
08-368-TP-ATA, issued by the
Public Utilities Commission of Ohio
March 28, 2008

EXCHANGE SERVICES TARIFF
PUCO NO. 1

CINCINNATI BELL TELEPHONE COMPANY LLC

Section 17
Original Page 2

EMERGENCY NUMBER SERVICES (911 SERVICES)

A. ENHANCED UNIVERSAL EMERGENCY NUMBER SERVICE (E-911 Service)

2. Definitions (Continued)

- f. Default Routing (DR): A feature activated when an incoming 911 call cannot be selectively routed due to an ANI failure, garbled digits or other causes. Such incoming calls are routed from an E911 facility group to the control office to a default PSAP. Each incoming E911 facility group to the control office is assigned to a designated default PSAP.
- g. Display and Transfer Unit: A selector console and associated common equipment for displaying ANI numbers at the PSAP attendant position and used by the attendant to activate Fixed and/or Selective Transfer functions.
- h. End Office: The central office(s) in the E911 system which receive originating 911 calls.
- i. Enhanced 911 (E911) Control Office: The office providing tandem switching capability for E911 calls. It controls switching of ANI information to the PSAP and also provides the SR feature, standard ESS speed calling features, call transfer capability and certain maintenance functions for each PSAP.
- j. Enhanced 911 Service Area: The geographic area in which the E911 customer will respond to all 911 calls and dispatch appropriate emergency assistance.
- k. Fixed Transfer: A feature which enables a PSAP attendant to transfer incoming 911 calls to secondary PSAPs by use of a single button on the Display and Transfer Unit.
- l. Forced Disconnect: A function of the E911 central office trunk circuit which enables the PSAP attendant to release a connection even though the calling party has not hung up. This feature prevents the jamming of the E911 exchange lines.
- m. Manual Transfer: A feature that enables the PSAP attendant to transfer an incoming call by depressing the switch hook of the associated telephone or the "add" button on the Display and Transfer Unit and dialing either a 7-digit or 10-digit telephone number or a 2-digit Speed Calling code.
- n. Public Safety Answering Point (PSAP): An answering location for 911 calls originating in a given area. A PSAP may be designated as primary or secondary, which refers to the order in which calls are directed for answering. Primary PSAPs respond first; secondary PSAPs receive calls on a transfer basis only and generally serve as a centralized answering location for a particular type of emergency call. PSAPs are staffed by employees of public safety agencies such as police, fire or emergency medical personnel, or by employees of a common bureau serving a group of such entities.

Issued: June 12, 2008

D. Scott Ringo, Jr., Assistant Secretary
Cincinnati Bell Telephone Company LLC

Effective: June 12, 2008
In accordance with Case No.
08-368-TP-ATA, issued by the
Public Utilities Commission of Ohio
March 28, 2008

EXCHANGE SERVICES TARIFF
PUCO NO. 1

CINCINNATI BELL TELEPHONE COMPANY LLC

Section 17
Original Page 3

EMERGENCY NUMBER SERVICES (911 SERVICES)

A. ENHANCED UNIVERSAL EMERGENCY NUMBER SERVICE (E-911 Service)

2. Definitions (Continued)

- o. Selective Routing (SR): A feature that routes a 911 call from the E911 control office to the designated primary PSAP based upon the identified number of the calling party.
- p. Selective Transfer: A feature providing persons at the PSAP the ability to transfer an incoming call to another agency by depressing a single button labeled with the type of agency, e.g., "Fire," on the Display and Transfer Unit.
- q. Serving Central Office: The central office from which a PSAP, either primary or secondary, is served.
- r. Universal Emergency Number Service: A telephone exchange communication service for receiving telephone calls placed by persons in need of assistance who dial the number 911. These calls are answered at PSAPs established and operated by the E911 customer. The lines and equipment associated with the service arrangement for the answering, transferring and dispatching of public emergency telephone calls are included.
- s. Universal Emergency Number Service Customer (E911 Customer): A municipality or other state or local governmental unit or an authorized agent of one or more municipalities or other state or local governmental units, to whom authority has been lawfully delegated within a defined geographic area to respond to public emergency telephone calls including police, fire, ambulance, rescue and medical service.

Issued: June 12, 2008

D. Scott Ringo, Jr., Assistant Secretary
Cincinnati Bell Telephone Company LLC

Effective: June 12, 2008

In accordance with Case No.
08-368-TP-ATA, issued by the
Public Utilities Commission of Ohio
March 28, 2008

EXCHANGE SERVICES TARIFF
PUCO NO. 1

CINCINNATI BELL TELEPHONE COMPANY LLC

Section 17
Original Page 4

EMERGENCY NUMBER SERVICES (911 SERVICES)

A. ENHANCED UNIVERSAL EMERGENCY NUMBER SERVICE (E-911 Service)

3. Rules and Regulations

This service is limited to the use of central office telephone number 911 as the universal emergency telephone number. Only one E911 service will be provided within any government agency's locality.

The 911 emergency telephone number is not intended as a total replacement for the telephone service of the various public safety agencies which participate in the use of this number. The public safety agencies will subscribe to other exchange telephone service as provided in this tariff or the Company's Nonresidence Service Agreement - Local Telephone Services.

The service is furnished to an E911 customer only for the purpose of receiving reports of emergencies from the public.

E911 Service is classified as non-residence exchange service and is arranged for one-way incoming service to the appropriate PSAP. Outgoing calls can only be made on a transfer basis.

E911 Service is provided solely for the benefit of the E911 customer operating the PSAP. The provision of E911 Service by the Company is not to be interpreted, construed, or regarded, either expressly or by implication, as being for the benefit of or creating any Company obligation toward any third person or legal entity other than the E911 customer.

The Company furnishes the use of its facilities to enable the E911 customer's personnel to answer and forward 911 calls at the PSAP.

Any terminal equipment used in conjunction with E911 Service, whether the equipment is provided by the Company or the E911 customer, must be configured so that it is unable to extract any information from the Data Management System other than information relating to a number identified through the ANI feature as the source of an in-progress call.

E911 information consisting of the names, addresses and telephone numbers of calling parties whose listings are not published in directories or listed in Directory Assistance offices is confidential. The E911 calling party forfeits the privacy afforded by non-address and non-published service to the extent that the telephone number, address and name associated with the originating station location may be furnished to the PSAP on a call-by-call basis only for the purpose of responding to emergency calls.

Due solely to the technology of the Company network portion of the E911 system, E911 information may be transmitted to E911 customers on calls that are not classified as emergency calls. In the circumstance of the inadvertent disclosure of such information, the E911 customer will not utilize or disclose such information.

Issued: June 12, 2008

D. Scott Ringo, Jr., Assistant Secretary
Cincinnati Bell Telephone Company LLC

Effective: June 12, 2008
In accordance with Case No.
08-368-TP-ATA, issued by the
Public Utilities Commission of Ohio
March 28, 2008

EXCHANGE SERVICES TARIFF
PUCO NO. 1

CINCINNATI BELL TELEPHONE COMPANY LLC

Section 17
Original Page 5

EMERGENCY NUMBER SERVICES (911 SERVICES)

A. ENHANCED UNIVERSAL EMERGENCY NUMBER SERVICE (E-911 Service)

3. Rules and Regulations (Continued)

Central offices which are not currently equipped to transmit ANI will not be modified to provide ANI only for the purposes of E911 Service. In such circumstances, default routing and central office identification will be provided in lieu of selective routing and ANI display.

The Company will have no liability to any person in connection with E911 service as provided in Section 4931.49 (C) of the Ohio Revised Code, which states that a telephone company and its officers, directors, employees and agents are not liable in damages in a civil action for injuries, death or loss to persons or property incurred by any person resulting from the telephone company's, its officers', directors', employees' or agents' participation in or acts or omissions in connection with such participation in a 911 system, as defined therein.

The rates charged for E911 service do not contemplate the inspection or constant monitoring of facilities to discover errors, defects and malfunctions in the service, nor does the Company undertake this responsibility. The E911 customer will make whatever operational tests are, in the judgment of the E911 customer, required to determine whether the system is functioning properly for its use. The E911 customer must promptly notify the Company in the event the system is not functioning properly.

Each E911 customer agrees to release, indemnify, defend and hold harmless the Company and its directors, officers, employees and agents, from any or all loss, claims, demands, suits or other action, or any liability whatsoever (including attorneys' fees), whether suffered, made, instituted or asserted by the E911 customer or by any other party or person, for any personal injury to or death of any person or persons, or for any loss to persons or property, whether owned by the E911 customer or others.

The E911 customer also agrees to release, indemnify and hold harmless the Company for any infringement or invasion of the right of privacy of any person or persons, caused or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion or use of E911 service features and the equipment associated with it, or by any services furnished by the Company in connection with E911 service, including but not limited to the identification of the telephone number, address or name associated with the telephone used by the calling party or parties accessing E911 service under the terms of this tariff, and which arise from the acts of the E911 customer, its agencies or municipalities, or the employees or agents of any of them.

The Company's intent will be to provide at least the same level of service reliability and quality as the telephone service being provided in the exchanges where E911 service is offered.

Issued: June 12, 2008

D. Scott Ringo, Jr., Assistant Secretary
Cincinnati Bell Telephone Company LLC

Effective: June 12, 2008
In accordance with Case No.
08-368-TP-ATA, issued by the
Public Utilities Commission of Ohio
March 28, 2008

EXCHANGE SERVICES TARIFF
PUCO NO. 1

CINCINNATI BELL TELEPHONE COMPANY LLC

Section 17
Original Page 6

EMERGENCY NUMBER SERVICES (911 SERVICES)

A. ENHANCED UNIVERSAL EMERGENCY NUMBER SERVICE (E-911 Service)

3. Rules and Regulations (Continued)

Because the Company's serving boundaries and political subdivision boundaries may not coincide, it is the obligation of the E911 customer to make arrangements to handle all E911 calls that originate from telephones served by central offices in the local service area whether or not the calling telephone is situated on property within the geographical boundaries of the E911 customer's public safety jurisdiction.

Completion of a Final Plan adopted in accordance with Section 4931.43 of the Ohio Revised Code will constitute an application for service.

The E911 customer must furnish to the Company in its Final Plan, its agreement to the following terms and conditions:

That all E911 calls will be answered on a 24-hour day, seven-day week basis.

That the E911 customer has responsibility for dispatching the appropriate emergency service vehicles within the E911 service area, or will undertake to transfer all E911 calls received to the public safety agency with responsibility for dispatching such services, to the extent that those services are reasonably available.

That the E911 customer will develop an appropriate method for responding to 911 calls which may be directed to the E911 PSAP by calling parties.

That the E911 customer will subscribe to local exchange service at the PSAP location for administrative purposes, for placing outgoing calls, and for receiving other calls.

That the E911 customer will subscribe to, or provide, telephone equipment with a capacity adequate to handle the number of incoming E911 lines recommended by the Company to be installed.

Issued: June 12, 2008

D. Scott Ringo, Jr., Assistant Secretary
Cincinnati Bell Telephone Company LLC

Effective: June 12, 2008
In accordance with Case No.
08-368-TP-ATA, issued by the
Public Utilities Commission of Ohio
March 28, 2008

EXCHANGE SERVICES TARIFF
PUCO NO. 1

CINCINNATI BELL TELEPHONE COMPANY LLC

Section 17
Original Page 7

EMERGENCY NUMBER SERVICES (911 SERVICES)

A. ENHANCED UNIVERSAL EMERGENCY NUMBER SERVICE (E-911 Service)

3. Rules and Regulations (Continued)

The E911 customer is responsible for identifying primary and secondary PSAP locations as well as the unique combinations of police, fire, ambulance, rescue and medical service agencies or any other appropriate agencies responsible for providing emergency service in the E911 serving area. An Emergency Service Number (ESN) will be provided by the Company for each unique combination. The E911 customer will associate these ESNs with street address ranges or other mutually agreed upon-routing criteria in the E911 serving area. These ESNs will reside in the Data Management System (DMS) and the E911 control office. The ESN will be used by the E911 Control Office to permit routing of 911 calls to the primary and secondary PSAPs responsible for handling of calls from each telephone in the E911 serving area. The following terms define the E911 customer's responsibility in providing this information:

Initial and subsequent ESN assignments by street name, address range and area or other mutually agreed-upon routing criteria must be furnished to the Company by the E911 customer before the effective date of service.

After establishment of service, it is the E911 customer's responsibility to continue to verify the accuracy of the routing information contained in the master address file, and to advise the Company of any changes in street names, establishment of new streets, changes in address numbers used on existing streets, closing and abandonment of streets, changes in police, fire, ambulance, rescue and medical or other appropriate agencies' jurisdiction over any address, annexations and other changes in municipal and county boundaries, incorporation of new cities or any other matter that will affect the routing of E911 calls to the proper PSAP.

The Company annually will provide to the E911 customer a complete written copy of the master address file to permit the E911 customer to verify accuracy of the police, fire, and ambulance, rescue and medical PSAP routing designations.

Changes, deletions and additions which the E911 customer desires to have made in the master address file should be submitted in writing when they occur.

Issued: June 12, 2008

D. Scott Ringo, Jr., Assistant Secretary
Cincinnati Bell Telephone Company LLC

Effective: June 12, 2008
In accordance with Case No.
08-368-TP-ATA, issued by the
Public Utilities Commission of Ohio
March 28, 2008

EXCHANGE SERVICES TARIFF
PUCO NO. 1

CINCINNATI BELL TELEPHONE COMPANY LLC

Section 17
Original Page 8

EMERGENCY NUMBER SERVICES (911 SERVICES)

A. ENHANCED UNIVERSAL EMERGENCY NUMBER SERVICE (E-911 Service)

4. Service Features

E911 service includes the following service features:

- Alternate Routing
- Automatic Number Identification
- Automatic Location Identification
- Central Office Transfer Arrangements
- Default Routing
- Forced Disconnect
- Selective Routing
- Speed Calling

The Service Feature offerings include provision of E911 exchange lines to all primary PSAPs and to secondary PSAPs which are equipped to display ANI information on Company or customer provided PSAP equipment. The number of lines to a PSAP will be determined by the Company, based upon anticipated call volumes. Secondary PSAPs which do not meet these specifications will receive calls on a transfer basis over the exchange network, or the E911 customer may subscribe for an additional E911 Exchange Line.

PSAP equipment, designed for use with key telephone systems and automatic call distributor systems, is unregulated and may include:

ANI Display and Transfer equipment consisting of a microprocessor-controlled, stored program system capable of serving up to fifteen incoming E911 lines and fifteen Display and Transfer Units.

ALI equipment providing retrieval of the calling party's address from a data base and its display on units located at attendant positions. A maximum of fifteen display units may be installed per system.

Issued: June 12, 2008

D. Scott Ringo, Jr., Assistant Secretary
Cincinnati Bell Telephone Company LLC

Effective: June 12, 2008
In accordance with Case No.
08-368-TP-ATA, issued by the
Public Utilities Commission of Ohio
March 28, 2008

EXCHANGE SERVICES TARIFF
PUCO NO. 1

CINCINNATI BELL TELEPHONE COMPANY LLC

Section 17
Original Page 9

EMERGENCY NUMBER SERVICES (911 SERVICES)

A. ENHANCED UNIVERSAL EMERGENCY NUMBER SERVICE (E-911 Service)

5. Rates and Charges

a. Messages

The calling party is not charged for calls placed to the 911 number on a call-by-call basis.

Charges for messages transferred over exchange facilities from a PSAP are billed according to rates applicable from the central office serving the PSAP initiating the transfer to the point of termination of the transfer.

b. Service Features

The amount to be billed for the E911 service will be based on the number of access lines in the area to be served, rounded to nearest 1000 access lines (excluding all types of WATS terminations). This count is based upon the maximum number of access lines stated below, in service during the most current twelve month period at the time service is established. This count will be adjusted annually to update customer billing, with the applicable twelve month period being the calendar year.

	<u>USOC</u>	<u>Initial Charge</u>	<u>Monthly Rate</u>
1. Combined Automatic Number and Location Identification and Selective Routing per 1000 access lines served	E8Z	\$ 3,214.18	\$120.09
2. Additional (optional) E911 Exchange Line terminating at PSAP, each	E8K	159.58	58.93
3. Automatic Number Identification (ANI) per 1000 access lines served	E8X	388.76	23.12
4. Selective Routing (SR) per 1000 access lines served	E8R	2,815.83	109.77
5. Combined Automatic Number Identification & Selective Routing (ANI/SR) per 1000 access lines served	E8T	2,889.26	112.13
6. Combined Automatic Location Identification & Selective Routing (ALI/SR) per 1000 access lines served	E8V	3,140.75	117.72

Issued: June 12, 2008

D. Scott Ringo, Jr., Assistant Secretary
Cincinnati Bell Telephone Company LLC

Effective: June 12, 2008
In accordance with Case No.
08-368-TP-ATA, issued by the
Public Utilities Commission of Ohio
March 28, 2008

EXCHANGE SERVICES TARIFF
PUCO NO. 1

CINCINNATI BELL TELEPHONE COMPANY LLC

Section 17
Original Page 10

EMERGENCY NUMBER SERVICES (911 SERVICES)

A. ENHANCED UNIVERSAL EMERGENCY NUMBER SERVICE (E-911 Service)

5. Rates and Charges (Continued)

c. Moves or Changes

Charges for customer requests which necessitate additions, removals, moves or changes of access facilities and/or equipment on Company premises will be based upon costs per request.

Installation of additional network or other facilities to maintain a satisfactory grade of service such as described in this section will be provided by the Company at no additional charge to the customer.

d. Subscriber Charge

Company subscribers who are served within the area covered by an E911 system will pay a monthly rate for the maintenance and operation of the telephone network in providing E911 service. In areas where the Company is not the host company, subscribers will pay a monthly rate for the maintenance and operation of the portion of the telephone network provided by the Company in furnishing E911 service plus any costs accruing to the Company from connecting host companies necessary for provisioning of this service. This rate will be computed by dividing the total monthly rate billed to the E911 customer by the total number of residential and business access lines, or their equivalent, within the area served (rounded to the nearest cent), as follows.

Issued: June 12, 2008

D. Scott Ringo, Jr., Assistant Secretary
Cincinnati Bell Telephone Company LLC

Effective: June 12, 2008
In accordance with Case No.
08-368-TP-ATA, issued by the
Public Utilities Commission of Ohio
March 28, 2008

EXCHANGE SERVICES TARIFF
PUCO NO. 1

CINCINNATI BELL TELEPHONE COMPANY LLC

Section 17
Original Page 11

EMERGENCY NUMBER SERVICES (911 SERVICES)

A. ENHANCED UNIVERSAL EMERGENCY NUMBER SERVICE (E-911 Service)

5. Rates and Charges (Continued)

d. Subscriber Charge (Continued)

Monthly charge per line in counties equipped with E911 service (See Note): \$ 0.12

Note: For Centrex customers, the number of 911 charges to be assessed per customer account will be determined in accordance with the following scale:

<u>Number of Centrex Exchange Access Lines</u>	<u>Number of 911 Charges Per Customer Account</u>
1	1
2-6	2
7-12	3
13-18	4
19-25	5
26-32	6
33-40	7
41-50	8
51-100	15
101-200	20
201-300	30
301-400	40
401-500	50
501-1000	100
1001-2000	150
2001-3000	200
3001-4000	250
4001-5000	300
5000+	400

Issued: June 12, 2008

D. Scott Ringo, Jr., Assistant Secretary
Cincinnati Bell Telephone Company LLC

Effective: June 12, 2008
In accordance with Case No.
08-368-TP-ATA, issued by the
Public Utilities Commission of Ohio
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EXCHANGE SERVICES TARIFF
PUCO NO. 1

CINCINNATI BELL TELEPHONE COMPANY LLC

Section 17
Original Page 12

EMERGENCY NUMBER SERVICES (911 SERVICES)

B. WIRELESS EMERGENCY NUMBER SERVICE ACCESS (W-ENSA)

1. Service Description

Wireless Emergency Number Service Access (W-ENSA) is a service which allows Wireless Telecommunications Carriers (Carriers') to use the facilities and databases of the Company. The Company's facilities and databases may be used only when the Company is the 9-1-1 service provider and only when the facilities and databases are necessary in the provisioning of Universal Emergency Number/9-1-1 Telecommunications Service.

W-ENSA includes the conditioning of Carrier-obtained or Carrier-provided transport facilities from the interconnection point, routing such facilities to the appropriate 9-1-1 Selective Routing Switch, access to 9-1-1 Telecommunications Service features and the coordination of initial loading, updating and maintaining of the Carrier's customer information in the Company's databases.

When a carrier subscribes to W-ENSA, the Company will route the wireless 911 call to a designated Public Safety Answering Point (PSAP) and deliver information related to the wireless 911 call to the PSAP which is sent to the Company by the carrier in accordance with the Federal Communication Commission's (FCC) requirements for Phase I and Phase II enhanced 911 service established in CC Docket No. 94-102 and set forth in administrative regulations at 47 C.F.R. § 20.18 et. seq.

When provisioning W-ENSA Phase I Service, the Company will forward to the designated PSAP the telephone number of the originator of the wireless 911 call and the location of the cell site or base station receiving the 911 call through the use of Automatic Number Identification ('ANI') or Pseudo Automatic Number Identification ('pANI').

The Company's W-ENSA Phase II Service is an enhancement of W-ENSA Phase I Service. Under W-ENSA Phase II, in addition to the ANI or pANI associated with the location of the call site or cell sector receiving the 911 call, the Company will deliver the longitude and latitude information of the 911 caller's location to the designated PSAP provided to the Company by the carrier.

Universal Emergency Number 9-1-1 Telecommunications Service is available to Carriers via one or a combination of service features subscribed to by the Universal Emergency Number 9-1-1 Telecommunications Service subscriber.

Wireless Carriers will gain access (or connect) to the 9-1-1 network by using dedicated trunks with Switching System Seven (SS7) signaling. W-ENSA also requires the Wireless Carriers use one of the following interfaces for connectivity:

- A carrier-provided Service Control Point (SCP) (digital connection); or
- A carrier-provided protocol converter (analog connection)

Issued: June 12, 2008

D. Scott Ringo, Jr., Assistant Secretary
Cincinnati Bell Telephone Company LLC

Effective: June 12, 2008
In accordance with Case No.
08-368-TP-ATA, issued by the
Public Utilities Commission of Ohio
March 28, 2008

EXCHANGE SERVICES TARIFF
PUCO NO. 1

CINCINNATI BELL TELEPHONE COMPANY LLC

Section 17
Original Page 13

EMERGENCY NUMBER SERVICES (911 SERVICES)

B. WIRELESS EMERGENCY NUMBER SERVICE ACCESS (W-ENSA) (Continued)

2. Definitions

- a. 9-1-1 Selective Routing Switch: A central office providing tandem switching capability for 9-1-1 calls. It controls switching of ANI information to the PSAP and also provides the Selective Routing function, Speed Calling features, Call Transfer capability and certain maintenance functions for each PSAP.
- b. Automatic Location Identification (ALI): ALI is a system that provides general location information for the originator of a wireless 911 call.
- c. Automatic Number Identification (ANI): A system that identifies the originator of a wireless 911 call and may be used as a call back number.
- d. Call-Associated Signaling (CAS) Solution: The CAS solution passes all information through the signaling network. SS7 is required from the Mobile Telephone Switching Office (MTSO) to the E9-1-1 Tandem Switch. Both the Cell Site telephone number, or the pseudo-ANI, and the mobile directory number (MDN) are passed through the SS7 network. However, in some cases the mobile identification number (MIN) may be passed through the SS7 network instead of the MDN.
- e. Call Sector ID: An alphanumerical code representing information about a wireless tower and the direction of the transmitter face.
- f. Callback Number (CBN): The wireless caller's 10-digit handset telephone number. The CBN is used by the PSAP to reestablish a call in the event the call was prematurely disconnected.
- g. Commercial Mobile Radio Service Carrier/Wireless Telecommunications Carrier (Carrier): A provider of wireless telecommunications services (including Paging services), for whom access to facilities and databases required to provide 9-1-1 service is required by the Telecommunications Act of 1996, and the regulations of the Federal Communications Commission.
- h. E2 Plus Interface: A reference point for a data path that exists between an MPC/GMLC and an ESME (the ALI database). The data that traverses the E2 Plus interface is made up of an Emergency Services Position Request and the response. The interface is not provided by and is not the responsibility of the Company.
- i. Emergency Services Message Entity (ESME): An entity in the emergency services network, which serves as the point of interface to an MSC for common channel emergency and services messaging. ESME is another term for the ALI database.

Issued: June 12, 2008

D. Scott Ringo, Jr., Assistant Secretary
Cincinnati Bell Telephone Company LLC

Effective: June 12, 2008
In accordance with Case No.
08-368-TP-ATA, issued by the
Public Utilities Commission of Ohio
March 28, 2008

EXCHANGE SERVICES TARIFF
PUCO NO. 1

CINCINNATI BELL TELEPHONE COMPANY LLC

Section 17
Original Page 14

EMERGENCY NUMBER SERVICES (911 SERVICES)

B. WIRELESS EMERGENCY NUMBER SERVICE ACCESS (W-ENSA) (Continued)

2. Definitions (Continued)

- j. Mobile Directory Number (MDN) or Mobile Identification Number (MIN): The call back number associated with a wireless telephone.
- k. Mobile Position Center (MPC): The interface between the wireless network and the Company ALI database. The MPC serves as the wireless network entity that retrieves, forwards, stores, and controls position data within the wireless location network. The MPC is not provided by and is not the responsibility of the Company. The Company will treat Global System for Mobile (GSM) Communication Gateway Mobile Location Centers (GMLCs) as MPCs.
- l. Mobile Switching Center (MSC): The wireless equivalent of a Central Office, which provides switching functions for wireless calls. The MSC is not provided by and is not the responsibility of the Company.
- m. Non-Call-Associated Signaling (NCAS) Solution: The NCAS solution passes a pANI through the signaling network and additional information through a data network.
- n. Position Determining Entity (PDE): The PDE determines the geographic location of a wireless handset when the wireless caller places a 911 call or while the call is in process. The PDE is not provided by and is not the responsibility of the Company.
- o. Pseudo Automatic Number Identification (p-ANI): A number, consisting of the same number of digits as ANI, that is not a North American Numbering Plan telephone directory number and may be used in place of an ANI to convey special meaning. The special meaning assigned to the p-ANI is determined by agreements, as necessary, between the system originating the call, intermediate systems handling and routing the call, and the designation system. The pANI identifies the destination PSAP, or location of the base station or cell site through which a mobile call originates.
- p. W-ENSA Phase I Service: The provision of the telephone number of the originator of a 911 call and the location of the cell site or base station receiving a 911 call from any mobile handset accessing the wireless carrier's systems to the designated PSAP through the use of ANI and p-ANI. (47 C.F.R. § 20.18(d))
- q. W-ENSA Phase II Service: In addition to providing the PSAP with all the W-ENSA Phase I information, W-ENSA Phase II Service also provides more precise location information related to the originator of a wireless 911 call (i.e. the locations of the originator by longitude and latitude) as required by the FCC in CC Docket No. 94-102.

Issued: June 12, 2008

D. Scott Ringo, Jr., Assistant Secretary
Cincinnati Bell Telephone Company LLC

Effective: June 12, 2008
In accordance with Case No.
08-368-TP-ATA, issued by the
Public Utilities Commission of Ohio
March 28, 2008

EXCHANGE SERVICES TARIFF
PUCO NO. 1

CINCINNATI BELL TELEPHONE COMPANY LLC

Section 17
Original Page 15

EMERGENCY NUMBER SERVICES (911 SERVICES)

B. WIRELESS EMERGENCY NUMBER SERVICE ACCESS (W-ENSA) (Continued)

2. Definitions (Continued)

- r. W-ENSA Phase II NCAS: In this mode, the p-ANI and the CBN are both sent to the Selective Router. The trunk between the Selective Router and the PSAP must support transport of at least two 10-digit numbers.
- s. Wireless Service Provider (WSP): A person or entity that provides Commercial Mobile Radio Service (CMRS). The term wireless includes service provided by any wireless real-time, two-way voice communication device, including radio-telephone communications used in cellular telephone service, personal communication service (PCS), or functional or competitive equivalent. The term does not include service providers whose PSAPs do not have access to 911 or 0911-like services.
- t. Wireline Compatibility Mode: Occurs when wireless carrier sends only p-ANI to the Company's E911 tandem and the PSAP receives eight or ten digits of ANI.
- u. X,Y Coordinates: The longitude and latitude of the 911 wireless caller's location.

Issued: June 12, 2008

D. Scott Ringo, Jr., Assistant Secretary
Cincinnati Bell Telephone Company LLC

Effective: June 12, 2008
In accordance with Case No.
08-368-TP-ATA, issued by the
Public Utilities Commission of Ohio
March 28, 2008

EXCHANGE SERVICES TARIFF
PUCO NO. 1

CINCINNATI BELL TELEPHONE COMPANY LLC

Section 17
Original Page 16

EMERGENCY NUMBER SERVICES (911 SERVICES)

B. WIRELESS EMERGENCY NUMBER SERVICE ACCESS (W-ENSA) (Continued)

3. Terms and Conditions

W-ENSA is available to Carriers only for use in the provision of Universal Emergency Number 9-1-1 Telecommunications Service. W-ENSA will be provided to the extent required by the Telecommunications Act of 1934, as amended by the Telecommunications Act of 1996 (‘the Act’), 47 USC Section 151 and the rules and regulations of the Federal Communications Commission and the Public Utilities Commission of Ohio.

The Regulations found in Section 2 of this tariff apply unless otherwise specified in this section of the tariff. The term ‘customer’, when used in this section of the tariff, is the equivalent of the term ‘telecommunications carrier’ as defined by the Act and used in this Section.

When requested by a carrier, the Company will provide W-ENSA enabling the nondiscriminatory use of the Company’s facilities and databases, equal in quality to that provided to itself, facilitating the provision of service to the Universal Emergency Number 9-1-1 Telecommunications Service customer. In the event facilities are not available, the Company will administer the installation of facilities and provide W-ENSA upon availability.

This service is limited to accommodating the use of the Company facilities required to furnish central office telephone number 9-1-1 as the universal emergency telephone number.

The Company will coordinate with the Carrier, provision of transport capacity sufficient to route originating 9-1-1 calls from the Carrier’s interconnection point to the designated 9-1-1 Selective Routing Switch.

The Carrier must provide a minimum of two dedicated channels from the point of interconnection, to the 9-1-1 Selective Routing Switch for the provision of 9-1-1 service.

With W-ENSA Phase I, when the Carrier forwards the ANI or pANI information of the calling party to the 9-1-1 Selective Routing Switch and the pANI/MDN pair to the ALI database, the Telephone Company will forward the wireless subscriber’s call back number and cell site/cell sector identification information to the PSAP for display.

In W-ENSA Phase II, when the Carrier forwards the ANI or pANI information of the calling party to the 9-1-1 Selective Routing Switch and the pANI/MDN pair to the ALI database, the Company will forward the wireless subscriber’s call back number and the latitude/longitude information of the caller to the PSAP for display.

Issued: June 12, 2008

D. Scott Ringo, Jr., Assistant Secretary
Cincinnati Bell Telephone Company LLC

Effective: June 12, 2008
In accordance with Case No.
08-368-TP-ATA, issued by the
Public Utilities Commission of Ohio
March 28, 2008

EXCHANGE SERVICES TARIFF
PUCO NO. 1

CINCINNATI BELL TELEPHONE COMPANY LLC

Section 17
Original Page 17

EMERGENCY NUMBER SERVICES (911 SERVICES)

B. WIRELESS EMERGENCY NUMBER SERVICE ACCESS (W-ENSA) (Continued)

3. Terms and Conditions (Continued)

The PSAP must have all required elements of W-ENSA Phase I, utilizing p-ANI routing and cell site/sector location based information, in place before implementing Phase II. In addition; the following requirement must be met prior to Phase II implementation:

PSAP must order both the Extended ALI Display Format and the ALI Database Upgrade for W-ENSA Phase II to accommodate the x/y data provided by the W-ENSA Phase II Service.

The Company is not liable for the accuracy and content of 9-1-1 record data delivered by the Carrier. The Carrier is responsible for maintaining the accuracy and contents of all data that it delivers to the Company.

The Company is not responsible for the location determination technology, the accuracy of the location determination technology, or the investigation or maintenance of said technologies. The Company will deliver to the PSAP only the data required and specified by the FCC in its Report and Order, CC Docket No. 94-102, and administrative regulations, 47 C.F.R. § 20.18 et. seq. This required data includes the cell site or sector location and the callback number for Phase I and the addition of longitude/latitude of the caller's location in Phase II. Each PSAP agrees that delivery, or lack of delivery, of additional data elements, which may be provided by the Company, will not be the responsibility of the Company and the Company assumes no responsibility or liability for such information.

The Company will provide an E2 Plus interface to the Company's ALI database.

The Company shall assess a fee for database-related errors delivered by the Carrier which exceed established thresholds as defined in any applicable agreement or by law, whichever requires a greater degree of accuracy.

The Carrier, as a condition of service, agrees to abide by all confidentiality and non-disclosure requirements, as defined in any applicable agreement or by law.

The Carrier agrees to provide the Company with all information required to design and implement W-ENSA service when ordered. The information will be provided in the format prescribed by the Company, initially and on an ongoing basis. The installation of initial or subsequent 9-1-1 facilities required to maintain applicable Company service standards will be accommodated at a charge to the Carrier. It is the responsibility of the Carrier to monitor circuits for the purpose of determining network traffic volumes and of failures as prescribed in applicable agreements or by law.

Issued: June 12, 2008

D. Scott Ringo, Jr., Assistant Secretary
Cincinnati Bell Telephone Company LLC

Effective: June 12, 2008
In accordance with Case No.
08-368-TP-ATA, issued by the
Public Utilities Commission of Ohio
March 28, 2008

EXCHANGE SERVICES TARIFF
PUCO NO. 1

CINCINNATI BELL TELEPHONE COMPANY LLC

Section 17
Original Page 18

EMERGENCY NUMBER SERVICES (911 SERVICES)

B. WIRELESS EMERGENCY NUMBER SERVICE ACCESS (W-ENSA) (Continued)

3. Terms and Conditions (Continued)

The charges for W-ENSA Service do not include the inspection or monitoring of the carrier's facilities to discover errors, defects and malfunctions in the service, nor does the Company undertake such responsibility. The Carrier shall be responsible for making such operational tests as, in the judgment of the carrier, are required to determine whether the facility is functioning properly for its use. The carrier shall promptly notify the Company in the event that their facilities are not functioning properly.

Notwithstanding anything to the contrary contained herein, the Company's liability to the requesting Carrier and any third person shall be limited to the maximum extent permitted by Applicable Law. Under no circumstances shall the Company incur any liability, direct or indirect, to any person on whose behalf a 9-1-1 call is made. The Company will not be liable to the Carrier or its customers, for any failure with respect to the completion of emergency calls made to an Operator.

If applicable, the 9-1-1 calling party forfeits the privacy afforded by Non-Public, Non-Address, Non-List, or private list Service to the extent that the name, telephone number, address and language, medical, and disability information associated with the originating station location are furnished to the PSAP.

The Carrier is responsible for provision of Universal Emergency Number 9-1-1 Telecommunications Service in accordance with the terms and conditions as prescribed in the Company's tariffs, applicable laws and state regulations.

The Carrier shall be responsible for the payment of all charges billed by the Company for the Provision of W-ENSA as prescribed in this tariff, by law, and/or any applicable agreement with the Carrier. The Company shall not be liable for disconnection for nonpayment of applicable charges, resulting from the Carrier's provision of Universal Emergency Number 9-1-1 Telecommunications Service.

Issued: June 12, 2008

D. Scott Ringo, Jr., Assistant Secretary
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Effective: June 12, 2008
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08-368-TP-ATA, issued by the
Public Utilities Commission of Ohio
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EXCHANGE SERVICES TARIFF
PUCO NO. 1

CINCINNATI BELL TELEPHONE COMPANY LLC

Section 17
Original Page 19

EMERGENCY NUMBER SERVICES (911 SERVICES)

B. WIRELESS EMERGENCY NUMBER SERVICE ACCESS (W-ENSA) (Continued)

4. Features

- a. 9-1-1 Selective Routing Switch Administration: Establishment and maintenance of control tables within designated 9-1-1 Selective Routing switches to support interconnection and call processing.
- b. ANI/ALI/SR: 9-1-1 call transport delivery of ANI or pANI, ALI and selective routing to an authorized PSAP.
- c. W-ENSA Phase I Service Establishment: All activities required for Company personnel to plan, design and establish 9-1-1 service from a Mobile Switching Center (MSC) to a Telephone Company 9-1-1 Selective Routing Switch, where the call will be delivered to a PSAP (where the Company is the 9-1-1 service provider to such PSAP.) The pANI will be routed to the 9-1-1 Selective Router and the Telephone Company will route the call to the PSAP.
- d. Database Management: 9-1-1 database provisioning to support transfer of Carrier 9-1-1 telephone number records, and associated updating, receipt verification, storage, and record transfer for Carrier correction.
- e. ALI Database Port Connectivity: Initial data port assignment to ALI databases for termination of an analog or digital data circuit, and associated ongoing maintenance.

Issued: June 12, 2008

D. Scott Ringo, Jr., Assistant Secretary
Cincinnati Bell Telephone Company LLC

Effective: June 12, 2008
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08-368-TP-ATA, issued by the
Public Utilities Commission of Ohio
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EXCHANGE SERVICES TARIFF
PUCO NO. 1

CINCINNATI BELL TELEPHONE COMPANY LLC

Section 17
Original Page 20

EMERGENCY NUMBER SERVICES (911 SERVICES)

B. WIRELESS EMERGENCY NUMBER SERVICE ACCESS (W-ENSA) (Continued)

5. Technical References

Carriers ordering W-ENSA are responsible for obtaining or providing facilities and equipment that are compatible with the Telephone Company's network. Wireless Carriers must meet the following interface specifications as described below.

<u>Subject</u>	<u>Technical Reference</u>
Commercial Mobile Radio Service Providers Interconnection Standards	GR-145-CORE

6. Rates and Charges

Dedicated facilities are required for the transport of 911 calls from the Carrier's serving end office or collocation point to the Company's designated 911 Selective Routing Switch. A minimum of one dedicated DS1 is required to each designated Company 911 Selective Routing Switch although not all channels may be activated. In a SS7 environment, trunking to a tandem switch may be required.

These prices include W-ENSA baseline services where the Carrier is utilizing a third party agent for the following:

Coordination of pANI loading related to the signal control point (SCP)

Traffic engineering

Development of tower cell face or PSAP coverage area

Development of technologies beyond the Cincinnati Bell Telephone Company 911 Network

If Carrier is not utilizing a third party agent for these functions, the Company's prices to perform these functions will be determined on a case- by- case basis.

Issued: June 12, 2008

D. Scott Ringo, Jr., Assistant Secretary
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Effective: June 12, 2008

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08-368-TP-ATA, issued by the
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EXCHANGE SERVICES TARIFF
PUCO NO. 1

CINCINNATI BELL TELEPHONE COMPANY LLC

Section 17
Original Page 21

EMERGENCY NUMBER SERVICES (911 SERVICES)

B. WIRELESS EMERGENCY NUMBER SERVICE ACCESS (W-ENSA) (Continued)

6. Rates and Charges (Continued)

a. W-ENSA Phase I Service Elements

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
1. W-ENSA Phase I Service Establishment			
Per Selective Routing Switch, Per 1000 Access lines/numbers	\$ 2,815.83 (Note 1)	\$ 109.77 (Note 1)	WL9SE
Per DS1	See High Capacity Service Rates in the Company's Access Tariff PUCO NO. 1 for current charges		
Per Voice Grade Channel (4-Wire Only)	See Voice Grade Service Rates in the Company's Access Tariff PUCO NO. 1 for current charges		
2. Wireless Data Interface			
Voice Grade Analog Access Circuit	See Voice Grade Service Rates in the Company's Access Tariff PUCO NO. 1 for current charges		
Digital Data Service Access Circuit, 56 Kbps	See High Capacity Service Rates in the Company's Access Tariff PUCO NO. 1 for current charges		
3. ANI/ALI/SR and Database Management, Per 100 pANI record, rounded up to the nearest 100	628.00	7.00	(Note 2)
4. 9-1-1 Selective Routing Switch Administration per NXX	195.00	15.00	WL9SR

Note 1: Rates are based on and are equivalent to the rates to establish selective routing per the
Company's tariffs and/or service agreements.

Note 2: USOC NHCWD applies to the nonrecurring service establishment charge on the initial order.
USOC WL9DM applies to the monthly charge and to additional ANI/ALI/SR orders.

Issued: June 12, 2008

D. Scott Ringo, Jr., Assistant Secretary
Cincinnati Bell Telephone Company LLC

Effective: June 12, 2008
In accordance with Case No.
08-368-TP-ATA, issued by the
Public Utilities Commission of Ohio
March 28, 2008

EXCHANGE SERVICES TARIFF
PUCO NO. 1

CINCINNATI BELL TELEPHONE COMPANY LLC

Section 17
Original Page 22

EMERGENCY NUMBER SERVICES (911 SERVICES)

B. WIRELESS EMERGENCY NUMBER SERVICE ACCESS (W-ENSA) (Continued)

6. Rates and Charges (Continued)

a. W-ENSA Phase I Service Elements (Continued)

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
5. ALI Database Port Connectivity per redundant pair	None	\$ 200.00	WL9PC
6. Production of Electronic ASCII File	\$ 71.00	None	NHCWA
7. Production of 3 1/2" Diskette Copy of ASCII	19.00	None	NHCWB
8. Establish Non-Call Associated Signaling	10,000.00	None	NHCWC
9. Establish Call-Associated Signaling	Provided and priced on an individual case basis.		

Issued: June 12, 2008

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Effective: June 12, 2008
In accordance with Case No.
08-368-TP-ATA, issued by the
Public Utilities Commission of Ohio
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EXCHANGE SERVICES TARIFF
PUCO NO. 1

CINCINNATI BELL TELEPHONE COMPANY LLC

Section 17
Original Page 23

EMERGENCY NUMBER SERVICES (911 SERVICES)

B. WIRELESS EMERGENCY NUMBER SERVICE ACCESS (W-ENSA) (Continued)

6. Rates and Charges (Continued)

b. W-ENSA Phase II Service Elements

As W-ENSA Phase II Service is an enhancement of W-ENSA Phase I Service, all required elements associated with W-ENSA Phase I utilizing p-ANI routing and cell site/cell sector location based information, must be in place before implementing Phase II. In providing W-ENSA Phase II Service, rate elements associated with W-ENSA Phase I are also applicable in addition to the following W-ENSA Phase II Service rate elements.

The following charges are applicable to PSAPs in accordance with federal law CC Docket No. 94-102 to permit delivery of Phase II service and are incurred as a result of the ALI database upgrade.

All charges are on a per 100 calls basis; hereinafter referred to as "100 Call Block." Any 100 Call Block that contains less than 100 calls will be charged the full rate for the block. All charges will be determined using the annual number of W-ENSA calls received by the PSAP.

Per 100 Call Block

1. Initial Charge payment options (Note 1):

- | | |
|---------------------------------------|---------|
| a. One-time Initial Charge | \$92.01 |
| b. Twelve (12) equal monthly payments | \$8.35 |

2. Annual Recurring Maintenance Charge (Note 2)	\$16.05
---	---------

Note 1: 2002 Call volumes are used to determine the number of 100 Call Blocks for the Initial Charge. The one-time initial charge or the first of the equal monthly payments is due upon execution of the agreement.

Note 2: The Company will use current calling data to calculate the number of 100 Call Blocks.

Issued: June 12, 2008

D. Scott Ringo, Jr., Assistant Secretary
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Effective: June 12, 2008
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08-368-TP-ATA, issued by the
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EXCHANGE SERVICES TARIFF
PUCO NO. 1

CINCINNATI BELL TELEPHONE COMPANY LLC

Section 17
Original Page 24

EMERGENCY NUMBER SERVICES (911 SERVICES)

C. PRIVATE SWITCH AUTOMATIC LOCATION IDENTIFICATION SERVICE (PS/ALI)

1. General

Private Switch Automatic Location Identification Service (PS/ALI) allows a Private Branch (PBX) switch located on a customer's premises to be trunked directly into an E911 tandem office, delivering the number and location of the PBX end user to the appropriate Public Safety Answering Point (PSAP).

PS/ALI is available with Primary ISDN PRI.

2. Regulations

PS/ALI is furnished subject to the availability of facilities.

Automatic Number Identification (ANI) which is passed to the Company's E911 tandem office by the PBX switch is read, processed and utilized in the manner as if it is provided by any other serving end office in the Company's E911 system.

The emergency agency serving the area may also be involved in order to update the Master Street Address Guide (MSAG) and to determine the method in which emergency calls from PS/ALI locations will be handled.

The following specifications must be met when provisioning this service:

Subscribers to PS/ALI must meet all Company specifications and requirements for the service.

The PBX switch must be able to transmit ANI using multi-frequency signals. This may require new PBX switches or the retro-fitting of existing PBX switches with interfaces which will work with the Company's E911 system.

The PBX switch owner/operator must supply the Company with the initial telephone number-to-address data as well as periodic updates.

The PBX switch must employ Direct Inward Dial (DID) numbers.

It will be the responsibility of the vendor or PBX operator to maintain the data pertaining to each extension operating under such system.

Issued: June 12, 2008

D. Scott Ringo, Jr., Assistant Secretary
Cincinnati Bell Telephone Company LLC

Effective: June 12, 2008
In accordance with Case No.
08-368-TP-ATA, issued by the
Public Utilities Commission of Ohio
March 28, 2008

EXCHANGE SERVICES TARIFF
PUCO NO. 1

CINCINNATI BELL TELEPHONE COMPANY LLC

Section 17
Original Page 25

EMERGENCY NUMBER SERVICES (911 SERVICES)

C. PRIVATE SWITCH AUTOMATIC LOCATION IDENTIFICATION SERVICE (PS/ALI)

2. Regulations (Continued)

The PBX switch owner/operator must install or dedicate a minimum of two private E911 local channels, lines or trunks with the following specifications:

This voice grade local channel provides for a communications path between the demarcation point at the customer premises and the serving wire center of that premises.

The PBX owner/operator is responsible for determining that their equipment is compatible with this local channel.

Supervision on the PS/ALI local channels will be loop reverse battery. The battery source is located in the Company's serving wire center and will be a nominal -48V (-42.75 to -56.5V dc).

The PBX will signal an off hook (or seizure) by providing a loop closure across tip and ring with a maximum resistance of 670 ohms. The Company's serving wire center will instruct the PBX to forward the calling station's number (ANI) information by a battery reversal wink.

Additional regulations may be applicable as described in other sections of the Company's tariffs or service agreements..

Specific network interfaces may be required.

This service is offered solely as an aid in handling assistance calls in connection with fire, police and other emergencies and does not create any relationship or obligation, direct or indirect, to any person other than the customer contracting for PS/ALI. The provision of PS/ALI service by the Company shall not be interpreted, construed, or regarded, either expressly or implied, as being for the benefit of or creating any Company obligation toward any third person or legal entity other than the customer.

The rates charged for PS/ALI service do not contemplate the constant monitoring or inspection of facilities to discover errors, defects and malfunctions in the service, nor does the Company undertake such responsibility. The customer shall make such operational test as, in the judgment of the customer, as required to determine whether the service is functioning properly for its use. The customer shall promptly notify the Company in the event the service is not functioning properly.

Issued: June 12, 2008

D. Scott Ringo, Jr., Assistant Secretary
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EXCHANGE SERVICES TARIFF
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CINCINNATI BELL TELEPHONE COMPANY LLC

Section 17
Original Page 26

EMERGENCY NUMBER SERVICES (911 SERVICES)

C. PRIVATE SWITCH AUTOMATIC LOCATION IDENTIFICATION SERVICE (PS/ALI)

2. Regulations (Continued)

The Company's entire liability to any person for the interruption or failure of PS/ALI shall be limited to the terms set forth in this section, other sections of this tariff, and the Company's service agreements. The Company shall neither be liable for damages resulting from or in connection with its provision of PS/ALI to any customer subscribing to PS/ALI or any person assessing or using PS/ALI, and nor shall the Company be liable for its provision of any telephone number, address, or name to any entity providing 911 service or to a public safety answering point, unless the Company acted with malicious purpose or in a manner exhibiting wanton and willful disregard of safety or property in providing such services.

Each customer agrees to release, indemnify, defend and hold harmless the Company from any and all loss, claims, demands, suits, or other action, or any liability whatsoever, whether suffered, made instituted or asserted by the Customer or by any other party or person, for any personal injury to or death of any person or persons, or for any loss, damage or destruction of any property, whether owned by the Customer or others, or for any infringement or invasion of the right or privacy of any person or persons, caused or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, location or use of PS/ALI features and the equipment associated therewith, or by any services which are or may be furnished by the Company in connection therewith, or by any services which are or may be furnished by the Company in connection therewith, including but not limited to the identification of the telephone number, address or name associated with the telephone used by the party or parties assessing 911 services using PS/ALI hereunder, and which arise out of the negligence or other wrongful act of the Company, the Customer, its user agencies or municipalities or employees or agents of any one of them.

When an order for PS/ALI and facilities or requests for additions, rearrangements, relocations or modifications of service and equipment are canceled in whole or in part, the customer may be required to reimburse the Company. However, such reimbursements to the Company are not to exceed charges which would apply if the work involved in complying with the request had been completed.

When the use of service or facilities furnished by the Company is interrupted due to any cause other than the negligence or willful act of the subscriber or the failure of the facilities provided by the subscriber, a pro rata adjustment of the monthly charges involved will be allowed as covered by this tariff and/or the Company's service agreements.

Issued: June 12, 2008

D. Scott Ringo, Jr., Assistant Secretary
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Effective: June 12, 2008

In accordance with Case No.
08-368-TP-ATA, issued by the
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EXCHANGE SERVICES TARIFF
PUCO NO. 1

CINCINNATI BELL TELEPHONE COMPANY LLC

Section 17
Original Page 27

EMERGENCY NUMBER SERVICES (911 SERVICES)

C. PRIVATE SWITCH AUTOMATIC LOCATION IDENTIFICATION SERVICE (PS/ALI)

2. Regulations (Continued)

In the event of any interruption of the service, the Company shall not be liable to any person, corporation or other entity for any loss or damage in an amount greater than an amount equal to the pro rata allowance of the tariff rate for the service or facilities provided to the customer for the time interruption continues, after notice to the Company. No allowance shall be made if the interruption is due to the negligence or willful act of the customer of the service.

For Risk Management purposes the Company strongly recommends that all DID and DID type numbers assigned to the PS/ALI service subscriber be listed in the 911 Database. If the Customer does not include all their numbers in the 911 Database the Customer's PBX must block the number from entering the 911 network as the point of origination of a 911 call. If a number not included in the 911 Database appears in the Company's 911 system as the point of origination of a 911 call, the Customer will be billed for the time and material used by the Company to investigate the call.

PS/ALI may be transferred to a new subscriber at the same location upon prior written concurrence by the new subscriber.

When the PBX owner/operator moves service, nonrecurring charges apply as are appropriate.

PS/ALI is offered on a month to month basis at the rates and charges indicated in this section.

Issued: June 12, 2008

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08-368-TP-ATA, issued by the
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EXCHANGE SERVICES TARIFF
PUCO NO. 1

CINCINNATI BELL TELEPHONE COMPANY LLC

Section 17
Original Page 28

EMERGENCY NUMBER SERVICES (911 SERVICES)

C. PRIVATE SWITCH AUTOMATIC LOCATION IDENTIFICATION SERVICE (PS/ALI)

3. Rates and Charges

	Nonrecurring <u>Charge</u>	Monthly <u>Rate</u>	<u>USOC</u>
To Activate Service and Provide Access to 911 with Secure ID Card, Per Arrangement, Per Customer	\$ 1975.00	N/A	PSOPS
Record Entry and Maintenance Service, Per Telephone/DID Number and/or pANI record added to 911 Database. (See Note)	N/A	\$ 0.12	PSOEP

Note: The Customer will be billed on an individual-case-basis for the time of Company personnel, facilities and materials expended to investigate 911 calls that appear in the 911 System as calls originating from numbers assigned to the Customer but not included in the 911 Database, as described in this section.

The subscriber to PS/ALI Service must also subscribe to a minimum of 2 lines, trunks or channels that are dedicated to carrying 911 calls only. These lines, trunks or channel may only be used to route calls to the 911 network. The lines, trunks or channels are to be billed at the normal tariff rate and ordered with the standard USOC for such service.

Issued: June 12, 2008

D. Scott Ringo, Jr., Assistant Secretary
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Effective: June 12, 2008
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08-368-TP-ATA, issued by the
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EXCHANGE SERVICES TARIFF
PUCO NO. 1

CINCINNATI BELL TELEPHONE COMPANY LLC

Section 18
Original Page 1

PUBLIC TELEPHONE SERVICE

A. SERVICE DESCRIPTION

Public Telephone Service is an exchange line provided to Payphone Providers for use with customer-provided coin operated telephone equipment (payphone instruments that accept coins), customer-provided coinless telephone equipment, and inmate service telephone instruments that provide restricted calling service at penal institutions and other institutions of confinement.

The Customer for Public Telephone Service is the individual or organization who subscribes to the Public Telephone Service access line. Any party wishing to provide payphone services and purchase Public Telephone Service must be properly registered with the State of Ohio.

Public Telephone Service is provisioned either for use with smart sets or dumb sets. The Customer must specify to the Company which option it is choosing at the time of the placement of the initial order.

Public Telephone Service Lines include the following features at no additional charge:

- Billed Number Screening Service
- Originating Line Number Screening Service
- Touch Tone Capability

Toll restriction is not provided with Public Telephone Service.

Public Telephone Service does not include International Blocking Service (IBS). IBS is provided out of the Company's Access Service Tariff, PUCO No. 1.

Directory listings are not provided with Public Telephone Service.

Other service options normally provided are available at normal nonresidence charges where such services are technically feasible.

Telephone instruments and service enhancing facilities are furnished by the Payphone Providers.

Issued: June 12, 2008

D. Scott Ringo, Jr., Assistant Secretary
Cincinnati Bell Telephone Company LLC

Effective: June 12, 2008
In accordance with Case No.
08-368-TP-ATA, issued by the
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March 28, 2008

EXCHANGE SERVICES TARIFF
PUCO NO. 1

CINCINNATI BELL TELEPHONE COMPANY LLC

Section 18
Original Page 2

PUBLIC TELEPHONE SERVICE

B. REGULATIONS

Public Telephone Service is provided for use with customer-provided coin operated or coinless telephone equipment and inmate service telephone instruments. Any use by occupants of the premises in which the telephone is located is considered incidental.

The Customer is responsible for the installation, operation and maintenance of customer-provided public telephones used in connection with Public Telephone Service.

The Public Telephone Service Customer will be charged for Directory Assistance (DA) and Operator Service calls made over the Public Telephone Service lines to which the Customer subscribes, at the rates shown in Section 9 of this tariff.

The Customer will be responsible for payment of a Maintenance of Service Charge as specified in Section 5 of this tariff for visits by a Company employee to the service location when a service difficulty or trouble report results from customer-provided equipment or facilities.

Customer-provided public telephones and equipment must be either registered in compliance with Part 68 of the FCC's Rules and Regulations or connected to the network behind an FCC-registered coupler.

Customer-Provided Public Telephone Service instruments are not required to receive incoming calls.

Public Telephone Service cannot be included on accounts containing other classes of service. A separate account is required for this offering at each location.

The local calling area for Public Telephone Service in a given exchange is the local calling area specified in Section 3 of this tariff for that exchange. Community Connection Service usage charges do not apply in addition to the monthly rates for Public Telephone Service.

The Public Service Customer must provide service in compliance with all state and/or federal rules and/or regulations regarding public telephone service, alternative operator services, or any other services provided to the end user of the Provider's payphone service. Failure to comply with this tariff, related Commission Opinions and Orders, or any related rule approved by this Commission or the FCC shall be grounds for disconnection. Disconnection procedures shall be in compliance with the Commission's rules regarding disconnection of public service lines.

Issued: June 12, 2008

D. Scott Ringo, Jr., Assistant Secretary
Cincinnati Bell Telephone Company LLC

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08-368-TP-ATA, issued by the
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EXCHANGE SERVICES TARIFF
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CINCINNATI BELL TELEPHONE COMPANY LLC

Section 18
Original Page 3

PUBLIC TELEPHONE SERVICE

C. RATES AND CHARGES

1. Recurring Charges

	Monthly Rate		
	<u>Band 1</u>	<u>Band 2</u>	<u>Band 3</u>
a. Payphone Line for Smart Sets*			
1. Unrestricted, Two-Way Message Rate Service, (Note 1)	\$ 45.00	\$ 47.00	\$ 49.00
2. Unrestricted, Two-Way Message Rate Inmate Service, (Note 2)	31.00	33.00	35.00
b. Payphone Line for Dumb Sets*			
1. Restricted, Two-Way Message Rate Service, Allows 0+, 0-, 1+, 01+ and 011+ dialing, Blocks 1+900. (Note 1)	48.00	50.00	52.00
2. Restricted, One-Way Message Rate Service, Allows 0+, 0-, 1+, 01+ and 011+ dialing, Blocks 1+900. (Note 1)	48.00	50.00	52.00
3. Restricted, One-Way Message Rate Inmate Service, Allows 0+ dialing only, Blocks 1+800 and 1+900. (Note 2)	34.00	36.00	38.00
4. Restricted, One-Way (outgoing) Message Rate Service, Allows 0+ and 0- dialing only. (Note 2)	34.00	36.00	38.00

Note 1: Monthly rate allows for 600 local calls, each additional local call is \$.08.

Note 2: Monthly rate includes no local calls, each additional local call is \$.25.

2. Nonrecurring Charges

a. Establishment of Public Telephone Service, per Line:	\$ 49.75
b. Change Public Telephone Service Options, per Line (See Note):	20.00

Note: Charge applies to changes between smart and dumb phones, changes between local calling allowances, and changes between dumb phone service restrictions. All changes in options apply to the entire month and where possible will be effective with the next bill cycle for the customer.

Issued: June 12, 2008

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Cincinnati Bell Telephone Company LLC

Effective: June 12, 2008

In accordance with Case No.
08-368-TP-ATA, issued by the
Public Utilities Commission of Ohio
March 28, 2008

This foregoing document was electronically filed with the Public Utilities

Commission of Ohio Docketing Information System on

6/12/2008 10:18:04 AM

in

Case No(s). 08-0368-TP-ATA, 90-5013-TP-TRF

Summary: Tariff File the final tariff pages associated with above referenced case number to detariff certain Tier 2 Services related to Case No. 06-1345-TP-ORD. (Part 6 of 7)
electronically filed by Evelyn W King on behalf of CINCINNATI BELL TELEPHONE COMPANY