

EXCHANGE SERVICES TARIFF  
PUCO NO. 1

CINCINNATI BELL TELEPHONE COMPANY LLC

Section 4  
Original Page 1

LIFELINE SERVICES

A. GENERAL

This tariff does not permit, by a certified local exchange carrier or any other entity, the purchase of local residential service for resale as business service. Nor does this tariff permit the purchase of Lifeline telephone service, for resale to other than qualifying lifeline customers.

B. SERVICE CONNECTION ASSISTANCE

1. General

Service Connection Assistance is a telephone assistance program which provides certain eligible residential customers requesting local exchange service with the following benefits:

- a. Waiver of applicable deposit requirements under Section 2 of this tariff.
- b. Full or partial waiver of the nonrecurring charges for establishing or re-establishing local exchange service as described in Sections 3 and 5 of this tariff, respectively.

2. Regulations

- a. Service Connection Assistance is a basic local exchange residential service offering available to customers who currently participate in one of the following assistance programs:
  1. Home Energy Assistance Program (HEAP);
  2. Supplemental Security Income (SSI) under Title XVI of the Social Security Act;
  3. Medical Assistance under Chapter 5111 of the Ohio Revised Code (Medicaid);
  4. Food Stamps;
  5. Federal Public Housing Assistance/Section 8;
- b. The Company shall require, as proof of eligibility for Service Connection Assistance, a document signed by the customer, certifying under penalty of perjury that the customer is receiving benefits from one of the programs identified in Part B.2.a., above; identifying the specific program or programs from which the customer receives benefits.
- c. Customers of Service Connection Assistance cannot be a dependent (as defined by federal Income Tax Code) under the age of 60.

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PUCO NO. 1

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LIFELINE SERVICES

B. SERVICE CONNECTION ASSISTANCE (Continued)

2. Regulations

- d. Service Connection Assistance is available for all grades of service.
- e. Service Connection Assistance is available for a single telephone line at the customer's principal place of residence.
- f. Service Connection Assistance will be available to eligible customers not more than once in a one-year period at the same address. Customers must pay or make arrangements to pay to the Company any outstanding bills for regulated telephone services in the customer's name, and no other member of the household may owe money for such services previously provided at the customer's current address.
- g. There are no restrictions on the optional services to which Service Connection Assistance customers may subscribe.

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LIFELINE SERVICES

C. LINK UP

1. General

Link Up is a federal assistance program that provides eligible residential service customers with the following benefits:

A reduction of the Company's applicable service connection charges equal to one-half of such service connection charges, or \$30.00, whichever is less.

A deferred payment plan for service connection charges, for which the customer does not pay interest, where such service connection charges do not exceed \$200.00 and the payment plan does not exceed 12 months duration. (The service connection charges do not include the Company's applicable security deposit requirements.)

2. Regulations

- a. Link Up is available to residential customers who are currently participating in one of the following assistance programs:
  1. Medical Assistance under Chapter 5111 of the Ohio Revised Code (Medicaid);
  2. Food Stamps;
  3. Supplemental Security Income (SSI) under Title XVI of the Social Security Act;
  4. Federal Public Housing Assistance/Section 8;
  5. Home Energy Assistance Program (HEAP);
  6. Ohio Works First (formerly AFDC) or Temporary Assistance to Needy Families (TANF);
  7. National School Lunch Program (NSL) - free lunch program.
- b. Link Up is also available to customers who do not receive benefits from the programs shown in Part C.2.a above, but who have household income at or below 150% of the federal poverty level. Customers enrolling in Lifeline through income eligibility must submit appropriate documentation of eligibility, as described in Part C.2.e. of this section of the tariff prior to receiving Lifeline benefits.
- c. A customer eligible for Link Up may choose one or both of the Link Up benefits identified in Part C.1. of this section.
- d. The Link Up program shall allow a qualifying low-income consumer to receive the benefits of the Link Up program for a second or subsequent time only for a principal place of residence with an address different from the address at which the Link Up was provided previously.

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LIFELINE SERVICES

C. LINK UP (Continued)

2. Regulations (Continued)

- e. The Company shall require, as proof of eligibility for Link Up, a document signed by the customer, certifying under penalty of perjury that the customer is receiving benefits from one of the programs identified in Part C.2.a of this section; identifying the specific program or programs from which the customer receives benefits. Additionally, any customer certifying income eligibility must provide documentation of eligibility within 15 business days of the customer's service establishment date to receive the Link Up benefits. Examples of acceptable income documentation include the most current:
  - 1. Year's state or federal income tax return;
  - 2. Income statement from an employer or W-2;
  - 3. Three consecutive months worth of pay stubs;
  - 4. Social Security statement of benefits;
  - 5. Veteran's Administration statement of benefits;
  - 6. Retirement/pension statement of benefits;
  - 7. Unemployment/Workmen's Compensation statement of benefits; or
  - 8. Other legal document showing current income, e.g. divorce decree or child support document.
- f. A customer simultaneously applying for both Link Up and any other Lifeline Services described in this section of the tariff may utilize the same document to verify eligibility for both programs.
- g. Link Up customers are not restricted on the optional services to which they subscribe.

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LIFELINE SERVICES

D. CBT LIFELINE RESIDENTIAL RATE PROGRAM

1. General

- a. The CBT Lifeline Residential Rate Program is a State of Ohio program that provides eligible residential customers with the maximum contribution of federally available Lifeline assistance. The specific benefits are:

A monthly discount of \$7.00 on Flat Rate Residence Service as shown in the Local Exchange Services section of this tariff. This discount consists of a CBT provided discount of \$3.50, a federal Lifeline discount of \$1.75, and a federal matching contribution of \$1.75.

Lifeline rates are capped at the rates in effect on November 28, 2006. The Company will provide an additional discount from the monthly Flat Rate Residence Service rate, as shown in the Local Exchange Services (Section 3 of this tariff), when appropriate to ensure that the net price does not increase above the Lifeline rate cap. Monthly Lifeline rates associated with the CBT Lifeline Residential Rate Program are shown in Part D.5 of this section.

A waiver of the monthly federal subscriber line charge.

A waiver of the nonrecurring charge to establish an exchange access line as shown in the Local Exchange Services (Section 3 of this tariff).

Free toll limitation services (e.g. toll and/or 900 blocking) upon customer request.

A waiver of the Company's local exchange service deposit requirement.

- b. This plan is provided pursuant to the rules for an elective alternative regulation plan for ILECs established in Case No. 00-1532-TP-COI.

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LIFELINE SERVICES

D. CBT LIFELINE RESIDENTIAL RATE PROGRAM (Continued)

2. Regulations

- a. The CBT Lifeline Residential Rate Program is available to residential customers who currently participate in one of the following assistance programs:
  1. Medical Assistance (Medicaid), including any state program that might supplement Medicaid;
  2. Food Stamps;
  3. Supplemental Security Income - blind and disabled (SSDI) or aged (SSI);
  4. Federal Public Housing Assistance/Section 8;
  5. Home Energy Assistance Program (HEAP);
  6. General Assistance, including disability assistance (DA);
  7. Ohio Works First (formerly AFDC) or Temporary Assistance to Needy Families (TANF);
  8. National School Lunch Program (NSL) - free lunch program.
- b. The CBT Lifeline Residential Rate Program is also available to customers who do not receive benefits from the programs shown in D.2.a above, but who have household income at or below 150% of the poverty level.
- c. Customers on the CBT Lifeline Residential Rate Program have the option to purchase Call Waiting. Additionally, customers have the option to purchase other features for medical and/or safety reasons. Requests to purchase vertical features for medical and/or safety reasons must be signed by the customer self-certifying that the feature is necessary for medical and/or safety reasons. No other optional/vertical features will be provided with the CBT Lifeline Residential Rate Program.
- d. Lifeline customers with additional features as of October 25, 2004 may retain those features on a grandfathered basis in accordance with the Order in Case No. 04-720-TP-ALT. These customers may retain their optional/vertical features until they make a change to their service. At that time, they will be under the rules and regulations governing CBT's Lifeline Residential Rate Program regarding optional/vertical services and will only be able to subscribe to Call Waiting and services needed for medical and/or safety reasons.
- e. Reductions to customer accounts through this program shall not produce a monthly rate that is below zero.
- f. The CBT Lifeline Residential Rate Program discount will apply to only one access line per household.

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LIFELINE SERVICES

D. CBT LIFELINE RESIDENTIAL RATE PROGRAM (Continued)

2. Regulations (Continued)

- g. The Company shall require, as proof of eligibility for the CBT Lifeline Residential Rate Program, a document signed by the customer, certifying under penalty of perjury that the customer is receiving benefits from one or more of the qualifying programs listed in Part D.2.a. of this section or that they meet the income qualification in Part D.2.b of this section; identifying the specific program or programs from which the customer receives benefits, and agreeing to notify the Company if the customer ceases to participate in such program or programs and/or no longer meets the income qualification. If a customer is applying for Lifeline based on income under Part D.2.b of this section, the customer must provide documentation of eligibility. See Part D.3.b of this section for additional information regarding the enrollment process for income eligible customers and for examples of acceptable income documentation.
- h. The Company is permitted to perform a verification audit of a customer already on the CBT Lifeline Residential Rate Program.
- i. CBT Lifeline Residential Rate Program customers with past due bills for regulated local service charges will be offered special payment arrangements for these past due balances. These arrangements will consist of an initial payment not to exceed \$25.00, before service is installed, with the balance for the regulated local charges to be paid over six equal monthly installments. Lifeline customers with past due bills for toll service will be required to have toll restricted service until such past due toll charges have been paid in full or until the customer establishes service with a subsequent toll provider.

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LIFELINE SERVICES

D. CBT LIFELINE RESIDENTIAL RATE PROGRAM (Continued)

3. Enrollment Process

a. Program Qualified Customers

The enrollment process and rules in this Part D.3.a apply only to customers who qualify for the CBT Lifeline Residential Rate Program through one of the programs listed in Part D.2.a of this section.

Current customers who convert to Lifeline will receive Lifeline benefits beginning on the day that the customer requests conversion to Lifeline.

New customers will begin receiving Lifeline benefits on the service establishment date.

The customer must submit a completed Lifeline application certifying eligibility to receive Lifeline benefits within 15 business days of the request to establish Lifeline service. Customers who do not submit the appropriate certification within 15 business days are subject to termination of Lifeline benefits in accordance with the "Notice of Non-qualification" described in Part D.3.c of this section.

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LIFELINE SERVICES

D. CBT LIFELINE RESIDENTIAL RATE PROGRAM (Continued)

3. Enrollment Process

b. Income Qualified Customers

The enrollment process and rules in this Part D.3.b apply only to customers who qualify for the CBT Lifeline Residential Rate Program through the income qualifier in Part D.2.b of this section.

Customers enrolling in Lifeline through income eligibility must submit appropriate documentation of eligibility prior to receiving Lifeline benefits. Examples of acceptable income documentation include the most current:

1. Year's state or federal income tax return;
2. Income statement from an employer or W-2;
3. Three consecutive months worth of pay stubs;
4. Social Security statement of benefits;
5. Veteran's Administration statement of benefits;
6. Retirement/pension statement of benefits;
7. Unemployment/Workmen's Compensation statement of benefits; or
8. Other legal document showing current income, e.g. divorce decree or child support document.

The customer must submit a completed Lifeline application certifying eligibility to receive Lifeline benefits and the supporting documentation verifying income eligibility within 15 business days of the request to establish Lifeline service. Customers who return the appropriate documentation within 15 business days will receive Lifeline benefits retro-active to the date the customer requested Lifeline service or to the date that service was established for customers who established new service.

Customers who do not submit documentation within 15 business days will not receive retro-active Lifeline credits. Rather, Lifeline benefits will begin on the date the application and supporting documentation is received by the Company.

Customers who submit insufficient documentation will receive notice in accordance with D.3.c of this section. Customers who subsequently submit sufficient documentation will receive Lifeline benefits retro-active to the date the customer requested Lifeline service or to the date that service was established for customers who established new service.

The Company will review all submitted documentation within 60 days.

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LIFELINE SERVICES

D. CBT LIFELINE RESIDENTIAL RATE PROGRAM (Continued)

3. Enrollment Process

c. Notice of Non-qualification

The Company shall provide written notification to customers that do not qualify for Lifeline Assistance or that fail to submit acceptable documentation. The notice shall give customers an additional 30-day opportunity to prove eligibility or dispute the company's determination.

The written notification will include:

1. The earliest date termination of Lifeline benefits will occur if the customer has been receiving the benefits or the last date the customer has to provide documentation to prove eligibility to receive the benefits;
2. The reason(s) for termination of Lifeline benefits and any actions which the customer must take to demonstrate continued eligibility;
3. Contact information for the Company; and
4. A statement consistent with the disconnect notice set forth in Minimum Telephone Service Standards, Chapter 4901:1-5, O.A.C., explaining who customers may contact in the event of a dispute.

If a customer disagrees with the Company's findings regarding eligibility for Lifeline Assistance, the customer may file an informal/formal complaint with the Public Utilities Commission of Ohio.

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LIFELINE SERVICES

D. CBT LIFELINE RESIDENTIAL RATE PROGRAM (Continued)

4. Verification for Continued Eligibility

The Company must notify customers at least 60 days prior to the company's pending termination of the customer's Lifeline Assistance if the customer fails to submit acceptable documentation for continued eligibility for benefits. Such notice will be separate from the bill and will include:

- a. The earliest date termination of Lifeline benefits would occur;
- b. The reason(s) for termination of Lifeline benefits and any actions which the customer must take to demonstrate continued eligibility;
- c. Contact information for the Company; and
- d. A statement consistent with the disconnect notice requirements outlined in the MTSS Chapter 4901:1-5, O.A.C., explaining who the customer should contact in the event of a dispute.

Should a customer fail to submit proper documentation within the 60-day period, the Company will terminate the customer's Lifeline benefits. Documentation received after the 60-day period will be treated as a new application for Lifeline benefits, and Lifeline benefits will resume on the date the documentation is received.

If a customer disagrees with the Company's findings regarding eligibility for Lifeline Assistance, the customer may file an informal/formal complaint with the Public Utilities Commission of Ohio.

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LIFELINE SERVICES

D. CBT LIFELINE RESIDENTIAL RATE PROGRAM (Continued)

5. Monthly Rates

Residence Flat Rate Lifeline Line, First Line

	<u>Tier Classification</u>	<u>Monthly Rate</u>
<u>Rate Band 1</u>		
Cincinnati and Hamilton Exchanges	1-Core (BLES Alt Reg)	\$ 9.95
All Other Exchanges	1-Core	9.95
<u>Rate Band 2</u>		
Cincinnati and Hamilton Exchanges	1-Core (BLES Alt Reg)	10.95
All Other Exchanges	1-Core	10.95
<u>Rate Band 3</u>		
All Exchanges	1-Core	11.95

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LIFELINE SERVICES

D. CBT LIFELINE RESIDENTIAL RATE PROGRAM (Continued)

5. Monthly Rates (Continued)

Residence Flat Rate Lifeline Line, First Line

MAXIMUM

	<u>Tier Classification</u>	<u>Monthly Rate</u>
<u>Rate Band 1</u>		
Cincinnati and Hamilton Exchanges	1-Core (BLES Alt Reg)	\$ 9.95
All Other Exchanges	1-Core	9.95
<u>Rate Band 2</u>		
Cincinnati and Hamilton Exchanges	1-Core (BLES Alt Reg)	10.95
All Other Exchanges	1-Core	10.95
<u>Rate Band 3</u>		
All Exchanges	1-Core	11.95

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MISCELLANEOUS LOCAL SERVICES AND CHARGES

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MISCELLANEOUS LOCAL SERVICES AND CHARGES

A. RETURNED CHECK CHARGE

An administrative charge will apply on each occasion a check, draft, or electronic funds transfer item is presented for payment for service by a subscriber and is not accepted by the institution upon which it is drawn.

Returned Check Charge, per check (USOC REK): \$25.00

B. LATE PAYMENT FEE

For unpaid balances of \$25.00 or more, a late payment fee (LPF) will be \$5.00 or an amount that equals one and one-half percent (1.5%) per month on the unpaid balance on all local exchange service regulated revenue owed to the Company, whichever is greater.

The late payment charge does not apply to accounts receivable purchased from other providers, not paid on or before the due date on the monthly bill

The late payment charge not apply to amounts that are in dispute.

If the regulated charges are not paid within the 21-day period following the bill date printed on the bill, a late payment fee will be assessed.

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MISCELLANEOUS LOCAL SERVICES AND CHARGES

C. RESTORAL OF SERVICE CHARGE

1. General

When service of a customer has been temporarily denied in accordance with Section 2, Part D of this tariff, but the contract has not been terminated, or the order to remove the service has not been issued and completed; service will be restored following adjustment of the circumstances that caused the temporary denial, upon the payment of a restoration charge per exchange access line for residence or nonresidence service. If service has been denied for non-payment of charges due, the customer must pay all charges due. Temporary denial status will be maintained for a minimum period of five days, after which the service will be discontinued. Subsequent to the completion of a discontinuance order, service will be reestablished only upon the basis of a new service application.

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MISCELLANEOUS LOCAL SERVICES AND CHARGES

C. RESTORAL OF SERVICE CHARGE (Continued)

2. Rates and Charges

a. Restoration Charge - Residence

	Tier Classification (Notes 1 & 2)	Charge
First Line		
Cincinnati and Hamilton Exchanges (Excluding Lifeline)	1-Core (BLES Alt Reg)	\$ 18.30
All Other Exchanges and Lifeline subscribers	1-Core	18.30
Second and Third Lines		
Cincinnati and Hamilton Exchanges	1-Noncore (BLES Alt Reg)	18.30
All Other Exchanges	1-Noncore	18.30
Fourth Lines and Above	2	18.30
Local Service Bundles, e.g. Complete Connections and Home Phone Pak	2	18.30

Note 1: Tier 1-Noncore (BLES Alt-Reg) rates are subject to Tier 2 pricing flexibility.

Note 2: Tier 1-Noncore rates can be increased to a maximum cap of double the initial rate, other than the second local exchange access line and Call Waiting, which are limited to a ten percent increase per year until they cap at the double initial rate. This pricing flexibility is in accordance with O.A.C. 4901:1-4 and Alt Reg Case No. 04-720, effective July 1, 2004.

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MISCELLANEOUS LOCAL SERVICES AND CHARGES

C. RESTORAL OF SERVICE CHARGE

2. Rates and Charges (Continued)

a. Restoration Charge - Residence (Continued)

MAXIMUM		
	Tier Classification (Notes 1 & 2)	Charge
First Line		
Cincinnati and Hamilton Exchanges (Excluding Lifeline)	1-Core (BLES Alt Reg)	\$ 18.30
All Other Exchanges and Lifeline subscribers	1-Core	18.30
Second and Third Lines		
Cincinnati and Hamilton Exchanges	1-Noncore (BLES Alt Reg)	---
All Other Exchanges	1-Noncore	36.60
Fourth Lines and Above	2	---
Local Service Bundles, e.g. Complete Connections and Home Phone Pak	2	---

Note 1: Tier 1-Noncore (BLES Alt-Reg) rates are subject to Tier 2 pricing flexibility.

Note 2: Tier 1-Noncore rates can be increased to a maximum cap of double the initial rate, other than the second local exchange access line and Call Waiting, which are limited to a ten percent increase per year until they cap at the double initial rate. This pricing flexibility is in accordance with O.A.C. 4901:1-4 and Alt Reg Case No. 04-720, effective July 1, 2004.

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MISCELLANEOUS LOCAL SERVICES AND CHARGES

C. RESTORAL OF SERVICE CHARGE (Continued)

2. Rates and Charges (Continued)

b. Restoration Charge - Nonresidence (Note 3)

	Tier Classification (Notes 1 & 2)	Charge
First Line		
Cincinnati and Hamilton Exchanges	1-Core (BLES Alt Reg)	\$ 18.30
All Other Exchanges	1-Core	18.30
Second and Third Lines (Note 4)		
All Exchanges Except Cincinnati and Hamilton	1-Noncore	18.30

Note 1: Tier 1-Noncore (BLES Alt-Reg) rates are subject to Tier 2 pricing flexibility.

Note 2: Tier 1-Noncore rates can be increased to a maximum cap of double the initial rate, other than the second local exchange access line and Call Waiting, which are limited to a ten percent increase per year until they cap at the double initial rate. This pricing flexibility is in accordance with O.A.C. 4901:1-4 and Alt Reg Case No. 04-720, effective July 1, 2004.

Note 3: Pricing applies only to nonresidence accounts with three lines or less that do not purchase Local Service Bundles. See the Company's Nonresidence Service Agreement - Local Telephone Services for rates, terms, and conditions applicable to nonresidence accounts with four or more lines and/or Local Service Bundles.

Note 4: See the Company's Nonresidence Service Agreement - Local Telephone Services for rates, terms, and conditions applicable to nonresidence second and third lines in the Cincinnati and Hamilton exchanges.

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MISCELLANEOUS LOCAL SERVICES AND CHARGES

C. RESTORAL OF SERVICE CHARGE

2. Rates and Charges (Continued)

b. Restoration Charge - Nonresidence (Note 3)

MAXIMUM		
	Tier Classification (Notes 1 & 2)	Charge
First Line		
Cincinnati and Hamilton Exchanges	1-Core (BLES Alt Reg)	\$ 18.30
All Other Exchanges	1-Core	18.30
Second and Third Lines (Note 4)		
All Exchanges Except Cincinnati and Hamilton	1-Noncore	36.60

Note 1: Tier 1-Noncore (BLES Alt-Reg) rates are subject to Tier 2 pricing flexibility.

Note 2: Tier 1-Noncore rates can be increased to a maximum cap of double the initial rate, other than the second local exchange access line and Call Waiting, which are limited to a ten percent increase per year until they cap at the double initial rate. This pricing flexibility is in accordance with O.A.C. 4901:1-4 and Alt Reg Case No. 04-720, effective July 1, 2004.

Note 3: Pricing applies only to nonresidence accounts with three lines or less that do not purchase Local Service Bundles. See the Company's Nonresidence Service Agreement - Local Telephone Services for rates, terms, and conditions applicable to nonresidence accounts with four or more lines and/or Local Service Bundles.

Note 4: See the Company's Nonresidence Service Agreement - Local Telephone Services for rates, terms, and conditions applicable to nonresidence second and third lines in the Cincinnati and Hamilton exchanges.

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D. MAINTENANCE OF SERVICE CHARGE

The Company undertakes to maintain and repair the equipment and facilities which it furnishes to customers pursuant to its tariffs. The customer will be responsible for damages to equipment or facilities of the Company caused by the negligence or willful act of the customer.

The customer may not rearrange, disconnect, remove, or attempt to repair, or permit others to rearrange, disconnect, remove, or attempt to repair any equipment or facilities which the Company maintains or repairs without the express consent of the Company.

If trouble develops and the customer has any equipment or facilities which the Company does not maintain or repair, the customer will make appropriate tests to determine whether that equipment or facility is the cause of the trouble before reporting an out of service or other trouble condition to the Company.

Customers will be required to pay the maintenance of service charges, listed in this Part D, for visits made by the Company to the customer's premises, when a service difficulty or trouble report results from equipment or facilities not maintained or repaired by the Company. The customer will be advised, before a visit to the premises, of the possibility of a maintenance of service charge.

The Company or its agent will provide a written statement of the time and charges for any maintenance of service charge to the customer or his designated agent before leaving the customer's premises. The Company or its agent will request the customer or designated agent to signify acceptance of the statement of time and charges by signature on the statement.

Maintenance of Service Charge - Residence and Public Telephone Service:

- |                                                    |         |
|----------------------------------------------------|---------|
| 1. First 15 minutes or fraction thereof:           | \$31.50 |
| 2. Each additional 15 minutes or fraction thereof: | 9.00    |

Note: See the Company's Nonresidence Service Agreement - Local Telephone Services for rates, terms, and conditions applicable to nonresidence customers.

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E. LOCAL SERVICE FREEZE

Local Service Freeze (LSF) will be provided upon customer request to control instances of unauthorized switching of local service.

Only the subscriber to LSF can authorize the removal of LSF from the account to allow for an authorized migration of service to another local service provider.

Approved methods of LSF removal include:

Submission of Letter of Agency (LOA) to the Company with the current subscriber's signature.

Three-way telephone call with the Company representative, the current subscriber, and the potential new local service provider.

Customer's electronically signed authorization.

The Company will adhere to the guidelines for preferred carrier freeze (PCF) for local exchange service, as found in Minimum Telephone Service Standards, Chapter 4901:1-5 O.A.C.

There is no recurring charge or nonrecurring charge to add or remove the LSF.

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F. DISCOUNTS

1. General

Discounts specified in this section apply only towards the regular monthly rates for flat rate or measured local exchange services lines included in this tariff. The discount in connection with measured service applies to the monthly rate but not to charges for local usage.

2. Municipal, County, and State Departments

A discount of 20 percent from the regular nonresidence rate is allowed to municipal, county, and state departments, and their branches having the qualifications indicated below. The service must be located in the administrative offices of the department or branches, and be used exclusively for municipal, county, or state governmental purposes.

In order to qualify for the discount, a municipal, county, or state department or its branch must be engaged in a governmental function and must derive its principal support from taxes levied by a municipality, county, or state. Municipal, county, or state departments or their branches which are engaged in non-governmental functions of a character similar to private business enterprises, and which do not derive their principal support from taxes levied by a municipality, county, or state, do not qualify for the discount.

3. Public, Parochial, and Private Schools

A discount of 20 percent from the regular nonresidence rates is allowed to municipal, county, and state public schools and to parochial and private schools of the character indicated below. The service must be located in a school or its administrative offices and be used exclusively for school purposes.

A public school, in order to qualify for the discount, must be an elementary, middle or high school, or college with a curriculum of studies customarily provided in a public school, which derives its principal support from taxes levied for school purposes by a municipality, county, or state, and to which enrollment is open to the public generally.

A parochial or private school, in order to qualify for the discount, must be an elementary, middle or high school with a curriculum of studies similar to that customarily provided in a public school.

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F. DISCOUNTS (Continued)

4. Employees

a. General

Service furnished to active and retired employees under this section must be located in the employee's residence and its use must be restricted to the employee and members of his or her immediate family.

One-time charges related to installation of central office services are not applicable to service furnished to employees under this section.

b. Active Employees with More Than Six (6) Months of Service

A discount from the regular residence local exchange service rates is allowed to active employees with more than six months of net credited service. A forty percent discount applies to all residence local exchange services including: basic exchange service, miscellaneous central office services and additional directory listings.

c. Active Employees with More Than Thirty (30) Years of Service and Retired Employees

Appropriate residence local exchange service is furnished without charge to active employees with more than thirty years of net credited service and to retired employees receiving a service or disability pension.

d. Company Service

Access lines are furnished without charge at the residences of certain active employees whose duties require that they be accessible to call when the Company considers the service essential to its operations. Other services are provided at the discounts stated in this Part F.

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G. HUNTING - RESIDENTIAL

1. General

Hunting Service is the process by which two or more exchange service lines of the same class, served from the same central office and furnished to the same residential customer, are grouped so that incoming calls overflow to the first non-busy line if the called line is busy. A busy signal is not given unless all the grouped lines are busy.

Residential Hunting service may be set up on a serial, sequential or multiline group basis.

Charges for Residential Hunting Service on exchange access lines are applied as indicated herein and are in addition to the regular individual line rate.

2. Rates and Charges

	Monthly <u>Rate</u>	Nonrecurring <u>Charge</u>
Residential Hunting Service, each line	\$ 5.00	\$ 8.50

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H. SELECTIVE CALL ACCEPTANCE

1. Service Description

Selective Call Acceptance allows a subscriber to establish a list of numbers that are to be accepted on the subscribers' line. When an incoming call is from a telephone number that is on the list, it will be completed.

If an incoming call is from a telephone number that is not on the list, it will be routed to a local telephone number that has been predetermined by the subscriber. A Company representative will work with the subscriber to initialize and update the acceptance list. The initialization of the list and any subsequent updates to the list are subject to the nonrecurring charges found in this Part H. The number of telephone numbers that appear on the acceptance list will be subject to subscriber needs and technical feasibility.

Selective Call Acceptance calls will be routed within the local network.

If the network receives a calling party number where the handling of the call has not been predetermined, (i.e. new telephone number), the call will be routed to a predetermined default location, that has been selected by the subscriber.

If the network does not receive the required information necessary to process a call (i.e. out-of-area), the call will be routed to a predetermined default location, that has been selected by the subscriber.

2. Regulations

Provisioning of the element associated with this tariff is subject to the availability and operational limitations of the equipment and associated facilities.

In the event that a call originates outside the Cincinnati LATA, the company will use its best efforts to maintain compatibility with any carrier required to complete such calls.

A Company technician will review each subscriber line in order to determine technical feasibility and any possible impact to other services that the subscriber has on their line.

Standard network traffic controls within the subscriber's serving central office may limit the number of queries launched to this service. If this occurs, normal call processing will occur as if the subscriber did not have the Selective Call Acceptance service, i.e. calls will not be screened by Selective Call Acceptance.

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H. SELECTIVE CALL ACCEPTANCE (Continued)

3. Rates and Charges

	<u>Initial Charge</u>	<u>Monthly Charge</u>	<u>Subsequent Change Charge</u>	<u>USOC</u>
Selective Call Acceptance (Per Service)	\$ 45.00	N/A	\$ 20.00	
Selective Call Acceptance (Per Line)	N/A	\$ 1.00	N/A	SAG

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MISCELLANEOUS LOCAL SERVICES AND CHARGES

I. REMOTE CALL FORWARDING

1. General

Remote Call Forwarding (RCF) is a service which allows a call placed from a station (the originating station) to a customer's (the RCF customer) telephone number (the call forwarding location) to be automatically forwarded by Company central office equipment to another station designated by the RCF customer (the terminating station) which is (1) interexchange, (2) local exchange service, (3) 800 Service (Inward Wide Area Telecommunications Service), or (4) foreign exchange service (FX). RCF may be used with foreign exchange service to forward calls via network facilities when the foreign exchange line is busy. This service is available only where the terminating station has incoming-call dial capability.

2. Limitations of the Service

RCF service is offered subject to the availability of suitable facilities.

RCF service is not offered where the terminating station is a coin telephone.

The Company will not provide identification of the originating telephone number to the RCF customer.

Transmission characteristics may vary depending on the distance and routing necessary to complete the remotely forwarded call.

RCF is not represented as being suitable for satisfactory transmission of data.

Regular call forwarding should not be offered as a feature at the RCF terminating station.

Remote Call Forwarding is provided on the condition that the customer subscribes to sufficient RCF features and facilities to adequately handle calls to the terminating station(s) without interfering with or impairing any services offered by the Company. If in the opinion of the Company, additional RCF features at the call forwarding location or facilities at the terminating station are needed, the customer will be required to subscribe for such additional RCF features and facilities. In the event the customer refuses to subscribe for these additional RCF features and facilities, the customer's RCF service will be subject to termination.

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MISCELLANEOUS LOCAL SERVICES AND CHARGES

I. REMOTE CALL FORWARDING (Continued)

3. Regulations

a. Message Charges

The message charges applicable to remotely forwarded calls are comprised of two separate charges:

1. Charge for the portion of the call from the originating station to the call forwarding location

The charge for this portion of a remotely forwarded call will be the charge applicable for the type of call involved.

2. Charge for the portion of the call from call forwarding location to the terminating station.

The remote call forwarding customer is responsible for the applicable customer-dialed station-to-station toll charge. On local calls, the customer is responsible for the payment of a charge equivalent to the usage rates for originated customer-dialed measured service calls as specified in Section 3, Part F of this tariff.

Usage allowances are not applicable to RCF. The preceding charges apply to all calls answered at the terminating station, including person-to-person and collect calls, even though such calls might not be accepted at the answering location.

b. Number Changes

The initial charge applies each time:

The number is changed at the call forwarding location.

The number to which calls are forwarded is changed at the request of the customer.

c. Directory Listings

One listing is provided without additional charge in the directory covering the exchange in which the call forwarding central office is located.

d. Minimum Service Period

The minimum service period for this service is two months.

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I. REMOTE CALL FORWARDING (Continued)

4. Rates and Charges (Continued)

The rates and charges shown below are for the remote call forwarding feature only and are in addition to applicable rates and charges for service and equipment with which it is used.

	<u>Initial Charge</u>	<u>Monthly Rate</u>
Remote call forwarding per feature arranged	\$ 45.00	\$ 19.00

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J. DUAL SERVICE

1. Terms and Conditions

Dual Service is a service allows calls to a telephone number to be sent simultaneously to two different addresses served from the same wire center. The provision of Dual Service assures the customer continual service at both locations during the time of a move and will be limited to a maximum of 30 days.

A request for Dual Service occurs on orders for a transfer of service within the same wire center where no telephone number change is involved. Dual Service will be offered subject to the availability of facilities and technical limitations. Dual Service will be available to subscribers of single line and multi-line residence service.

The following features are not compatible with Dual Service and will be temporarily unavailable at both locations until Dual Service is no longer subscribed.

Call Forwarding Busy Line  
Call Forwarding Don't Answer  
Call Tracing  
Call Waiting Deluxe  
Caller ID  
Calling Name and Number  
Repeat Dialing

2. Rates and Charges

Dual Service charges will include the nonrecurring charge below, in addition to the applicable portion of the monthly rate on both lines during the period of service overlap.

Exchange Access Line

<u>Per line or main station line</u>	<u>Nonrecurring Charge</u>
Residence	\$ 25.00

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K. SUSPENSION OF SERVICE (VACATION SERVICE)

1. General

Upon customer's request, residence service may be suspended for periods of one or more months at a given location. Service must be restored for at least one month between periods of suspension.

No outward or inward service is furnished during the period of suspension.

Unless otherwise arranged for by the customer, parties calling the telephone number of the suspended service will be advised that the service has been temporarily suspended.

2. Rates and Charges

The rate for service during the period of suspension is 50 percent of the regular rate for the service. Bills are rendered at the reduced rate during the period of suspension.

A one-time nonrecurring charge of \$18.30 applies, which provides for both the suspension and restoral of the residence service.

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L. BILLED NUMBER SCREENING - RESIDENTIAL

1. General

Billed Number Screening is an incoming toll screening service available to subscribers of the Company's local exchange service. This service is intended to prevent the charging of collect, and/or third number billed calls to a customer's telephone number.

2. Regulations

To provide this service, the Company will place the information required to utilize Billed Number Screening in the Line Information Data Base (LIDB) or other databases. In the event a call is placed and charged to a number which should have been prevented by Billed Number Screening, the Company will adjust the charge for the call or calls from the customer's bill and turn the information over to the carrier or operator service provider to determine and arrange for any further billing of such calls. The Company makes no guarantee and assumes no liability arising out of the use, lack of use or misuse of Billed Number Screening by Interexchange Carriers or any other entity. Bill Number Screening is not a central office service but rather a database service. It is only effective in combating toll fraud when the Interexchange Carriers and/or Operator Service Providers access the database(s). The Company is not responsible for calls charged to telephone numbers which should have been prevented by Billed Number Screening that are carried over other carrier's networks or facilities.

Billed Number Screening Service is offered subject to the availability of suitable facilities.

The minimum service period for Billed Number Screening Service is one month.

3. Rates and Charges

The following rates and charges for Billed Number Screening Service are in addition to all other charges.

		Monthly <u>Charge</u>	Non-Recurring <u>Charge*</u>
Option 1:	No Collect or Third Number Billing, per Line or Telephone Number Screened	\$ 1.50	\$ 5.00
Option 2:	No Third Number Billing, per Line or Telephone Number Screened	1.50	5.00
Option 3:	No Collect Billing, per Line or Telephone Number Screened	1.50	5.00

\* Only one non-recurring charge per service order is applicable.

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RESIDENTIAL LOCAL SERVICE BUNDLES

A. General

Residential local service bundles provide a Flat Rate Residence Line as described in Section 3, Part D of this tariff in combination with a selected set of Custom Calling features described in detail in Section 7. Measured Rate Service is not provided with the residential local service bundles.

The Local Service Areas for Residential Local Service Bundles are the same as the Local Service Areas defined in Section 3, Part C of this tariff. Community Connection Service charges, as described in Section 3, Part G also apply to the residential local service bundles when appropriate. All rules, regulations and limitations for the Custom Calling features specified in Section 7 also apply to the residential local service bundles.

Services/features that are selected by a subscriber to be included in the Residential Local Service Bundle are not eligible for any additional discounts or credits. In particular, discounts and/or credits included in any separate package pricing for Custom Calling Services do not apply to services a customer selects for the residential local service bundles.

An existing Flat Rate Line residential service subscriber who upgrades to a Residential Local Service Bundle will pay the nonrecurring charge associated with the Residential Local Service Bundle to convert the service.

The nonrecurring charge to establish the access line, as described in Section 3, Part E, will apply along with the nonrecurring charge for establishing the Residential Local Service Bundle when a Residential Local Service bundle is established as new service or when moving service to a different address.

Residential Local Service Bundle subscribers are not eligible for special promotions on the individual Custom Calling features unless specifically noted for inclusion.

Customers subscribing to any Residential Local Service Bundle may change features at anytime without incurring a charge for making such change once the Residential Local Service Bundle has been established. However, customers changing their telephone numbers (except for Distinctive Ringing) and/or moving to different addresses will be billed the nonrecurring charges associated with such changes as noted in Section 3, Part E.

All charges (such as End User Common Line, E-911 Service, taxes and other surcharges) normally associated with Flat Rate Access Line service will be billed in addition to the Residential Local Service Bundle charges.

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RESIDENTIAL LOCAL SERVICE BUNDLES

A. General (Continued)

Customers subscribing to a Residential Local Service Bundle are provided with a thirty (30) day Customer Satisfaction Guarantee. This guarantee will provide dissatisfied customers up to a 30-day credit for the monthly charge associated with the service, less the appropriate monthly access line charge. The credit will be pro-rated based on the time the customer has the service, up to a maximum of 30 days. To receive the credit, the customer must notify the Company of their dissatisfaction with the service and place an order to discontinue the service within 30 days of the time that the service was installed. Customers will also be credited for the nonrecurring charge associated with the Custom Calling service(s), if a nonrecurring charge was incurred.

Customers must specify which Custom Calling services they want included at the time that they place their order. Subscriber may select any or all the services/features, where available. Residential Local Service Bundles provide unlimited use of the Custom Calling services/features.

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RESIDENTIAL LOCAL SERVICE BUNDLES

B. Bundle Descriptions

The following is a list of Custom Calling services included in the various Residential Local Service Bundles.

1. Complete Connections Service (Note 1)

This bundle includes any or all of the 22 Custom Calling features listed below.

- a. Anonymous Call Rejection
- b. Anywhere Call Forwarding
- c. Call Block
- d. Call Forwarding Busy Line
- e. Call Forwarding Don't Answer
- f. Call Forwarding Variable
- g. Call Return
- h. Call Waiting
- i. Call Waiting Deluxe
- j. Calling Name and Number
- k. Distinctive Ringing (MDNL)
- l. Message Waiting Indicator
- m. Priority Call
- n. Priority Forwarding
- o. Quiet Time
- p. Repeat Dialing
- q. Reveal Privacy Management Service
- r. Speed Calling 8 Number Capacity
- s. Speed Calling 30 Number Capacity
- t. Talking Call Waiting
- u. Three Way Calling
- v. Voice Mail Support Package

Note 1: This package is also available with the purchase of detariffed and/or deregulated services; please see [cincinnati-bell.com](http://cincinnati-bell.com) website for more information.

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RESIDENTIAL LOCAL SERVICE BUNDLES

B. Bundle Descriptions (Continued)

2. Home Phone Pak 2 (Note 1)

This bundle includes any or all of the 18 Custom Calling features listed below.

- a. Anonymous Call Rejection
- b. Anywhere Call Forwarding
- c. Call Block
- d. Call Forwarding Busy Line
- e. Call Forwarding Don't Answer
- f. Call Forwarding Variable
- g. Call Return
- h. Call Waiting
- i. Call Waiting Deluxe
- j. Calling Name and Number
- k. Distinctive Ringing (MDNL)
  - l. Message Waiting Indicator
  - m. Priority Call
  - n. Repeat Dialing
  - o. Reveal Privacy Management Service
  - p. Speed Calling 8 Number Capacity
  - q. Three Way Calling
  - r. Voice Mail Support Package

Note 1: This package is only available with the purchase of detariffed and/or deregulated services; please see [cincinnati-bell.com](http://cincinnati-bell.com) for more information.

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RESIDENTIAL LOCAL SERVICE BUNDLES

B. Bundle Descriptions (Continued)

3. HomePak Lite (Note 1)

This bundle includes any or all of the following 7 Custom Calling features.

- a. Call Forwarding Busy Line
- b. Call Forwarding Don't Answer
- c. Call Waiting
- d. Call Waiting Deluxe
- e. Calling Name and Number
- f. Reveal Privacy Management Service
- g. Voice Mail Support Package

Note 1: This package is only available with the purchase of detariffed and/or deregulated services; please see [cincinnati-bell.com](http://cincinnati-bell.com) for more information.

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08-368-TP-ATA, issued by the  
Public Utilities Commission of Ohio  
March 28, 2008

EXCHANGE SERVICES TARIFF  
PUCO NO. 1

CINCINNATI BELL TELEPHONE COMPANY LLC

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RESIDENTIAL LOCAL SERVICE BUNDLES

B. Bundle Descriptions (Continued)

4. Home Phone Pak (**This bundle is grandfathered as of May 21, 2004.**)

This bundle includes any or all of the 18 Custom Calling features listed below.

- a. Anonymous Call Rejection
- b. Anywhere Call Forwarding
- c. Call Block
- d. Call Forwarding Busy Line
- e. Call Forwarding Don't Answer
- f. Call Forwarding Variable
- g. Call Return
- h. Call Waiting
- i. Call Waiting Deluxe
- j. Calling Name and Number
- k. Distinctive Ringing (MDNL)
- l. Message Waiting Indicator
- m. Repeat Dialing
- n. Reveal Privacy Management Service
- o. Speed Calling 8 Number Capacity
- p. Talking Call Waiting
- q. Three Way Calling
- r. Voice Mail Support Package

Note 1: This package is also available with the purchase of detariffed and/or deregulated services; please see [cincinnati-bell.com](http://cincinnati-bell.com) for more information.

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D. Scott Ringo, Jr., Assistant Secretary  
Cincinnati Bell Telephone Company LLC

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GENERAL EXCHANGE TARIFF  
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RESIDENTIAL LOCAL SERVICE BUNDLES

C. Rates and Charges

1. Nonrecurring Charge

To establish a Residential Local Service Bundle as a new service, upgraded service, or when moving service to a different address, the following nonrecurring charge applies.

Nonrecurring Charge

Per Residential Local Service Bundle:         \$6.50

The nonrecurring charge to establish an access, as described in Section 3, will apply along with the nonrecurring charge for establishing a Residential Local Service Bundle as a new service or when moving service to a different address.

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RESIDENTIAL LOCAL SERVICE BUNDLES

C. Rates and Charges (Continued)

2. Monthly Rates

Note: Rates include the monthly charge for a residential service access line.

<u>Services</u>	<u>Rate Band 1</u>	<u>Rate Band 2</u>	<u>Rate Band 3</u>	<u>USOC</u>
a. Complete Connections Service (Note 1)	\$ 37.95	\$ 37.95	\$ 37.95	NLUYU
b. Home Phone Pak 2 Service (Note 2)				HMPK2
c. HomePak Lite Service (Note 2)				HMPKT
d. Home Phone Pak	\$ 32.99	\$ 32.99	\$ 32.99	NLUYX
<b>Note: This bundle is grandfathered as of May 21, 2004.</b>				

Note 1: This package is also available with the purchase of detariffed and/or deregulated services; please see [cincinnatiBell.com](http://cincinnatiBell.com) for more information.

Note 2: This package is only available with the purchase of detariffed and/or deregulated services; please see [cincinnatiBell.com](http://cincinnatiBell.com) for more information.

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RESIDENTIAL LOCAL SERVICE BUNDLES

C. Rates and Charges (Continued)

2. Monthly Rates (Continued)

e. Second Line Discounts

Customers who subscribe to a Residential Local Service Bundle may receive a discount on a second access line in accordance with the following service options. Only one second, or additional, line per account may receive the discounts in this Part C.2.e.

<u>Monthly Rates</u>	<u>Rate Band 1</u>	<u>Rate Band 2</u>	<u>Rate Band 3</u>
1. Second Flat Rate Line with no Additional Features	\$ 10.05	\$ 10.05	\$ 10.05

Note: This option is only available to customers purchasing Complete Connections Service or Home Phone Pak 2.

2. Second Flat Rate Line with Complete Connections Service	28.05	28.05	28.05
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Note: This option is only available to customers purchasing Complete Connections Service. Customers may choose any or all features available with Complete Connections Service for the second line, subject to compatibility with features on the first Complete Connections Service line.

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**in**

**Case No(s). 08-0368-TP-ATA, 90-5013-TP-TRF**

Summary: Tariff File the final tariff pages associated with above referenced case number to detariff certain Tier 2 Services related to Case No. 06-1345-TP-ORD. (Part 4 of 7)  
electronically filed by Evelyn W King on behalf of CINCINNATI BELL TELEPHONE COMPANY