

1
2
3 IN THE MATTER OF THE APPLICATION OF OHIO
4 EDISON COMPANY, THE CLEVELAND ELECTRIC ILLUMINATING
5 COMPANY AND THE TOLEDO EDISON COMPANY
6 FOR AUTHORITY TO INCREASE RATES FOR
7 DISTRIBUTION SERVICE, MODIFY CERTAIN
8 ACCOUNTING PRACTICES AND FOR TARIFF APPROVALS.
9

07-551-EL-AIR
07-552-EL-ATA
07-553-EL-AAM
07-554-EL-UNC

10 * * * * *

11 DATE OF HEARING: Wednesday, March 12, 2008

12 TIME: 1:30 p.m.

13 PLACE OF HEARING: One Government Center
14 Council Chambers
Toledo, Ohio 43624

15 REPORTER: LORI L. UDOWSKI

16 * * * * *

PUCO

2008 MAY 29 PM 12:28

RECEIVED-DOCKETING DIV

17
18
19
20 CLASSIC REPORTING SERVICE
21 420 Madison Avenue
Suite 1200
22 Toledo, Ohio 43604
419.243.1919

23 This is to certify that the images appearing are an
24 accurate and complete reproduction of a case file
document delivered in the regular course of business
25 Technician Date Processed 5-29-08

I-N-D-E-X

EXAMINATION:

Cross-Examination by
Cross-Examination by
Cross-Examination by

OBJECTIONS:

By

By

EXHIBITS:

Defendant's Deposition Exhibit
Defendant's Deposition Exhibit
Defendant's Deposition Exhibit
Defendant's Deposition Exhibit
Defendant's Deposition Exhibit
Defendant's Deposition Exhibit
Defendant's Deposition Exhibit

1 APPEARANCES:

2 ON BEHALF OF THE PUBLIC UTILITIES COMMISSION OF OHIO:

3 180 East Broad Street
4 Columbus, Ohio 43215-3793
5 614.752.9410
6 614.752.7999
7 Greg.Price@puc.state.oh.us
8 Kim.Bojko@puc.state.oh.us
9 By: GREGORY A. PRICE
10 KIMBERLY W. BOJKO
11

12 ON BEHALF OF FIRST ENERGY:

13 76 South Main Street
14 Akron, Ohio 44308
15 330.761.7735
16 330.384.5849
17 haydenm@firstenergycorp.com
18 korkosza@firstenergycorp.com
19 By: MARK A. HAYDEN
20 ARTHUR E. KORKOSZ
21

22 ON BEHALF OF THE OFFICE OF THE OHIO CONSUMERS' COUNSEL:

23 RESIDENTIAL UTILITY CONSUMER ADVOCATE
24 10 West Broad Street
25 18th Floor
Columbus, Ohio 43215-3485
614.466.8574
reese@occ.state.oh.us
By: RICK REESE

26 ON BEHALF OF THE CITY OF TOLEDO:

27 DEPARTMENT OF LAW
28 420 Madison Avenue
29 Suite 100
30 Toledo, Ohio 43604
31 419.245.1893
32 leslie.kovacik@ci.toledo.oh.us
33 By: LESLIE A. KOVACIK
34
35

* * * * *

Wednesday Afternoon Session

March 12, 2008

1:28 p.m.

* * * * *

MS. BOJKO: Let's go on the record. Good afternoon. The Public Utilities Commission of Ohio has assigned for public hearing at this time and place Case Nos. 07-551-EL-AIR, 07-552-EL-ATA, 07-553-EL-AAM, 07-554-EL-UNC being captioned In the Matter of the Application of Ohio Edison Company, the Cleveland Electric Illuminating Company and the Toledo Edison Company for Authority to Increase Rates for Distribution Service, Modify Certain Accounting Practices and for Tariff Approvals.

My name is Kimberly Bojko, with me today is Gregory Price. We are the attorney examiners that have been assigned to this proceeding.

At this time I would like to take appearances of the parties that have intervened in this proceeding. We will begin

1 with the company.

2 MR. HAYDEN: On behalf of the
3 Companies Mark A. Hayden, 76 South Main
4 Street, Akron, Ohio, 44308.

5 MS. BOJKO: Thank you.

6 MR. REESE: On behalf of the
7 Ohio Consumers' Counsel on behalf of the
8 residential rate providers, the First Energy
9 Companies and the Office the Ohio Consumers
10 my name is Rick Reese.

11 MS. BOJKO: Thank you.

12 MS. KOVACIK: Thank you. Leslie
13 Kovacik on behalf of the City of Toledo.

14 MS. BOJKO: Thank you. Are
15 there any other intervenors, parties to the
16 proceeding present that would like to give an
17 appearance that this time?

18 Seeing none, at the hearing tonight
19 there are representatives from the
20 Commissions Service Monitoring Enforcement
21 Department which are over, seen by the door
22 and also we have tonight, or this evening, or
23 this afternoon, excuse me, we have
24 representatives from the First Energy
25 Company. They are here to either answer your

1 questions about this case specifically or
2 they can answer a question about a utility
3 matter other than the rate increase
4 proceeding which is the focus of the case
5 today. Would this First Energy
6 representatives please raise your hand. If
7 you have any questions for them you may
8 contact one of them after the public hearing
9 tonight.

10 On June 7, 2007 Ohio Edison
11 Company, the Toledo Edison Company and the
12 Cleveland Electric Illuminating Company
13 collectively known as the First Energy
14 Companies have filed applications with the
15 Commission to increase their electric
16 distribution rates. As part of that rate
17 case proceeding the Commission staff prepared
18 and they filed a staff report for each
19 company on December 4, 2007, and I have a
20 copy, this is the Toledo Edison which is the
21 service territory that we are in. This is
22 the staff report that our staff at the
23 Commission, independent body, put together
24 and made recommendations about the First
25 Energy rate application. You can obtain this

1 either by visiting the Commission's website
2 or you can also call the Commission's phone
3 number which is 1.800.686.PUCO, and the
4 website is www.puco.ohio.gov.

5 There have been twelve local public
6 hearings scheduled in this case and this is
7 only one aspect of the rate case process.
8 The evidentiary hearing in this case began on
9 January 29, 2008 at the Commission in
10 Columbus, Ohio. That hearing lasted several
11 weeks and the purpose of that hearing was to
12 allow the companies, the Commission staff and
13 the intervenors in this case to present
14 witnesses and evidence either in support of
15 their positions in the case or in opposition
16 to the Companies' rate case filing.

17 The purpose of today's public
18 hearing is to receive comments from the
19 public regarding First Energy's proposed
20 rates. We will not be hearing from the
21 companies, the staff or any intervenors in
22 the proceeding today. It is your
23 opportunity, the members of the public, to
24 let the Commission know what you think about
25 the Companies' request to increase its rates.

1 When you arrived there was a sign
2 up sheet by the door. We are asking that
3 anybody that wishes to offer testimony today
4 sign up and we will go in the order that they
5 sign that, they signed up. If you missed
6 that opportunity, it's still available,
7 please go over and sign your name and you
8 will be called to testify in the order that
9 you have signed up.

10 Before you begin your statement we
11 would ask your name and your address. Your
12 testimony will be considered a part of the
13 official record of the case to be reviewed by
14 the Commissioners before they make their
15 final decision. All testimony will be under
16 oath and attorneys for the company and other
17 intervenors in the case are allowed to ask
18 you questions about your statement while you
19 are under oath.

20 Should you decide that you do not
21 want to testify when your name is called,
22 please merely pass to the next witness.

23 Today's hearing is being
24 transcribed by a court reporter, please speak
25 clearly so that the court reporter can

1 accurately reflect your comments on the
2 record. If you have a prepared written
3 statement it will be helpful for you to
4 provide a copy of that to the court reporter
5 as well.

6 We appreciate your participation in
7 today's hearing and we want everyone who
8 wishes to make a public statement to be able
9 to do so, and there are still many people so
10 at this time we will begin the witnesses'
11 testimony. And if somebody else would like
12 to add their name, you may do so at the door.

13 Our first witness this afternoon
14 will be Bill Koon, Republic Mills,
15 Incorporation. Mr. Koon.

16 MR. KOON: Yes.

17 MS. BOJKO: You're providing
18 your written comments to the court reporter?

19 MR. KOON: Yes. Would you like
20 a, would you like a copy?

21 MS. BOJKO: Yes, that would be
22 wonderful.

23 * * * * *

24 WILLIAM H. KOON

25 Having been first duly sworn, testified

1 as follows:

2 MS. BOJKO: Mr. Koon, you may
3 begin.

4 MR. KOON: Thank you. My name
5 is William Koon. I am president of Republic
6 Mills located in Okolona, Ohio, located about
7 five miles west of Napoleon and eight miles
8 east of Defiance, Ohio. My company is a
9 customer of Toledo Edison.

10 Republic Mills, a family owned and
11 operated business, having its beginnings more
12 than 65 years ago strictly as a livestock
13 feed manufacturer produced under the name of
14 Hudson Feeds. As the years have gone by and
15 the agricultural industry has changed, so has
16 Republic Mills. Today it has a manufacturing
17 facility specializing in various agricultural
18 and non-agricultural capacities with services
19 that include trucking, warehousing and custom
20 milling and pelleting.

21 Our facility, located on
22 approximately five acres, employs 15 people.
23 The company has been a customer of Toledo
24 Edison for more than 35 years and receives
25 service from three separate electric meters.

1 Electricity comprises about 10% of our
2 operating costs. Annually our business
3 consumes about 450,000 kilowatt hours of
4 electricity and has a demand factor of 320
5 KW. We are on Toledo Edison's small general
6 service tariff when we use our own generator
7 and on a medium general service tariff when
8 we are not using our own generator.

9 One would think that, as a fairly
10 substantial customer with a long standing
11 relationship with Toledo Edison, we would be
12 about to resolve service problems easily and
13 efficiently. However, we have not been able
14 to do so. Our service problems with Toledo
15 Edison span almost a decade, and during that
16 period we have been dealing with primarily
17 one unresolved problem - line disturbances.

18 The purposes of my testimony is to
19 give you a 30-second synopsis of our service
20 problems because, in our view, Toledo Edison
21 should not be able to increase its rates if
22 the company ignores legitimate customer
23 complaints and apparently deliberately
24 strings us along with poor service because,
25 as a monopoly, it can.

1 For almost ten years, Republic
2 Mills has been attempting to resolve with
3 Toledo Edison the issue of line disturbances
4 that Toledo Edison has claimed were the
5 result of Republic Mills' operations -
6 specifically, the fact that, intermittently,
7 Republic Mills, with Toledo Edison's
8 approval, has attached its 200 horsepower
9 motor to Toledo Edison's lines. We have
10 maintained that our motor has nothing to do
11 with disturbances that Toledo Edison has laid
12 at our feet. After discussing this on and
13 off for years, at one point, both parties
14 agreed to split the cost of a technician,
15 chosen by Toledo Edison, to examine the 200
16 horsepower motor in question, and to issue
17 his findings with respect to the motor
18 allegedly causing the disturbances. The
19 technician concluded that the motor was not
20 the cause of the line disturbances.

21 Nonetheless Toledo Edison continued
22 to claim that our motor was the cause of its
23 poor line service and insisted that we take
24 it off the Toledo Edison line. Our company
25 was compelled to invest in a 550 kilowatt

1 generator that we have used off and on during
2 the long years of our dispute with Toledo
3 Edison. However, at times it is cost
4 efficient to rely on Toledo Edison for most,
5 if not all, of our electricity needs.
6 Because Toledo Edison was apparently not
7 satisfied with its chosen expert's
8 conclusions that our motor was not the cause
9 of line disturbances in our area, we employed
10 a professional engineer to try to get to the
11 bottom of the problem. He concluded that the
12 cause of the disturbances stemmed from the
13 removal by Toledo Edison of a substation
14 around 1989. The 200 horsepower motor in
15 question was first installed in 1976, with
16 Toledo Edison designing our service to handle
17 this particular motor. No complaints about
18 the motor occurred until several years
19 following the removal of the substation, and
20 more customers came on line which accentuated
21 the quality of service issue.

22 Throughout the period of the
23 dispute, even though we have had numerous
24 discussions and meetings, Toledo Edison has
25 refused to install a separate line - to

1 either Republic or one of its other customers
2 served by the present single line - to
3 ameliorate the situation even though Toledo
4 Edison sought easements for a new line and on
5 more than one occasion stated that it would
6 install a new line. At one point in 2006, we
7 were told by Howard Call, of Toledo Edison,
8 that he was scheduling a crew to construct a
9 new line to correct the problem.

10 Furthermore, Toledo Edison has refused to
11 acknowledge the findings of the technician
12 hired to investigate the effect of Republic
13 Mills' motor on the Toledo Edison line, and
14 Toledo Edison stated that it will take no
15 further action unless the Public Utilities
16 Commission of Ohio orders it to take specific
17 actions.

18 Today I am appearing to urge the
19 Commission that, before it grants Toledo
20 Edison a rate increase, it order Toledo
21 Edison to take steps to resolve the
22 disturbances on their line that do not
23 involve Republic Mills having to remove our
24 motor from the Toledo Edison line.

25 Thank you.

1 MS. BOJKO: Thank you. Next we
2 have Ms. Tina Skeldon Wozniak.

3 * * * * *

4 TINA SKELDON WOZNIAK

5 Having been first duly sworn, testified
6 as follows:

7 MS. BOJKO: Could you please
8 state your name and address for the record.

9 MS. SKELDON WOZNIAK: I'm Tina Skeldon
10 Wozniak, Lucas County Commissioner, One
11 Government Center, Toledo, Ohio.

12 I will be brief. I want to thank
13 the PUCO for coming today to have, giving us
14 the opportunity to have a hearing.

15 I realize today is about the
16 distribution case. Whether it's this case or
17 any other case that comes before, you we
18 continue to fight and express our concerns
19 that our community cannot afford any
20 increases.

21 I'd also like to share with you
22 that oftentimes our community feels neglected
23 when it comes to relief on these energy
24 issues. When it comes to our businesses or
25 when it is about our residents we continue to

1 feel the neglect and our high prices that we
2 have to consistently feel impacted by.

3 It's also not a surprise to you to
4 hear it is raining in Lucas County. We need
5 sunshine when it comes to paying high bills.
6 We are here today to urge the PUCO to
7 understand our concern.

8 We, we're, we believe that utility
9 rates in general cause us to be in a
10 situation, for both residents and businesses
11 to feel the need to move either across the
12 line to Michigan or down to a better rate for
13 them, even as close as thirty miles into the
14 Bowling Green and Wood County area. We
15 believe that this is a constant drain for
16 both our families who are, especially those
17 who are the working families who are the
18 prime numbers of families that live in our
19 local area.

20 We need relief. We need help. We
21 need to continue to work together to get this
22 job done.

23 I'm happy to speak for tens of
24 thousands of rate payors and businesses who
25 we believe we are representing, the relief,

1 who deserve relief and who are looking to the
2 PUCO for solutions.

3 Thank you.

4 MS. BOJKO: Thank you.

5 Mr. Chris Hill and Mr. Mark Frye. I'm sorry,
6 Mr. Chris Hill and Mark Frye.

7 * * * * *

8 CHRIS HILL and MARK FRYE

9 Having been first duly sworn, testified
10 as follows:

11 MS. BOJKO: Could you please
12 state your name and your address for the
13 record.

14 MR. HILL: I'm Chris Hill, I'm
15 Director of Facility Operations for Toledo
16 Public Schools, and the address is 1701 East
17 Broadway, Toledo, Ohio.

18 I would like to begin by thanking
19 the Commission for having the opportunity to
20 set here -- you're sitting, I'm standing --
21 I'm setting in the hot seat, I guess. But at
22 any rate we appreciate the opportunity to
23 take the time to hear what we have to say.
24 We appreciate it.

25 The Toledo Public Schools have had

1 the long standing Energy for Education, we've
2 had the whole process, it's been very useful
3 for us. It saves us money. Those dollars
4 are going into the classroom.

5 We are a large urban school
6 district, we have employees that haven't had
7 raises in five years. Now, when we look at
8 buying vehicles we're up-dating our yellow
9 fleet with pre-owned and used school buses.
10 Every penny, nickel we get is very
11 significant.

12 It has enormous impact on Toledo
13 Public Schools. The current Energy for
14 Education program will expire on December 31,
15 of 2008. This will cause the electric rates
16 to go up for Toledo Public School
17 13.4 percent, that will cost Toledo Public
18 Schools \$400,000. \$400,000, folks, is a lot
19 of money to Toledo Public Schools.

20 Any new distribution rate increase
21 authorized by the Commission will go on top
22 of that. We're looking at, you know, we're,
23 we can't absorb those kinds of costs.

24 Furthermore, the load
25 characteristics of our school district are

1 favorable to the utility in the summer, we're
2 at a low when other people, when the demand
3 for electricity is high, that's when we idle
4 back. Also at the end of the day is when the
5 demand for electricity is high, we level
6 back.

7 We feel as a result of that low
8 profile, the nature of what we do that, you
9 know, special consideration should be given
10 to the school district. This hits the school
11 district hard, with the loss of the Energy
12 for Education Program.

13 An alternative to that would be to
14 have the schools participate in business
15 distribution credit, this would be a
16 tremendous help for Toledo Public Schools and
17 all the schools in the great State of Ohio.
18 You here all kinds of folks say we in the
19 educational business, we're all about kids.
20 We are all about kids, that's the core of our
21 business. But it's further and deeper than
22 that, we're about building and stabilizing
23 our society. What we do at Toledo Public
24 Schools impacts the City of Toledo, by the
25 citizens that inhabit the community, by the

1 quality of the people that are our graduates.
2 The great State of Ohio, it will help the
3 kids.

4 Thank you for your consideration.

5 MS. BOJKO: Thank you.

6 MR. FRYE: My name is Mark
7 Frye, I'm with Palmer Energy Company, 2455
8 North Reynolds Road, Toledo, Ohio, 43615.

9 Palmer Energy is a consultant for a
10 number of, a number of large industrial
11 commission operations around Ohio including
12 Toledo Public Schools. My particular
13 comments today are in relation to what impact
14 that would have on just a standard average
15 elementary school for Toledo Public Schools,
16 what kind of increase the distribution rate
17 increase would have on that average school.

18 Unfortunately, Toledo Edison is
19 basically asking for a substantial
20 restructuring of the methodology which
21 creates rates. They are going from a
22 consumption and utilization based rate
23 structure and they have proposed a voltage
24 rate structure. I understand that one of the
25 public utilities actually has that type of

1 structure, I understand they want to move
2 that forward and put those on the Toledo
3 Edison system but they need to understand the
4 impact that would have on somebody like the
5 Toledo Public Schools.

6 An average elementary school right
7 now would pay one and a half to two cents a
8 kilowatt hour for the distribution charges.
9 The increase that they would see by switching
10 to a general service rate structure because
11 of the voltage they are being served at is
12 about \$5,500 a year between the general
13 service rate and the general and primary rate
14 structures that Toledo Edison has included.
15 \$5,500 a year is a pretty substantial sum of
16 money and the only difference the Toledo
17 Public Schools would have is whether they own
18 the transformer or whether they don't own the
19 transformer.

20 It's difficult for me to believe
21 that there's a \$5,500 a year difference
22 between a general service rate which they
23 don't own the transformer and a primary rate
24 when they do own the transformer. That may
25 put somebody in the business of buying

1 transformers, but the net result, this is a
2 substantial increase to Toledo Public
3 Schools. They have about sixty elementary
4 schools, as Mr. Hill has informed me, and
5 obviously are in the process of building more
6 with the Ohio Schools Facility Council
7 monies.

8 There's an awful lot of money at
9 stake here, not just Energy for Education
10 Program but also for the distribution
11 charges.

12 Thank you very much.

13 MS. BOJKO: Do you have any
14 other comments?

15 MR. FRYE: No.

16 MS. BOJKO: Thank you.
17 Mr. George Davis, Jr.

18 * * * * *

19 GEORGE DAVIS, JR.

20 Having been first duly sworn, testified
21 as follows:

22 MR. DAVIS: My name is George
23 Davis, Jr. I live at 3545 Victory Avenue,
24 Toledo, Ohio. I'm 16 year retiree. I
25 understand we have the highest rates in the

1 country right now, you want to increase it
2 some more? First Energy, Toledo Edison wants
3 to increase their rates. What they need to
4 do is decrease them. Rates are going up,
5 it's not fair for people that are living on a
6 fixed income like I am. I don't get any
7 raises or anything. I can still get Social
8 Security, that doesn't mean a thing. I'm
9 trying to keep my head above water.

10 Now, where I live mostly are all
11 retirees, we're all catching it. We're all
12 catching heck. It's just not right. So,
13 appreciate it, the PUCO rubber stamp for the
14 utility companies, they bend over backwards
15 and give it to them. Give us, give us
16 something for a change, decrease the rates,
17 not increase them.

18 Thank you very much.

19 MS. BOJKO: Mr. Richard Eppard.

20 * * * * *

21 RICHARD EPPARD

22 Having been first duly sworn, testified
23 as follows:

24 MR. EPPARD: My name is Richard
25 Eppard, I live at 5222 West Bancroft Street,

1 Toledo, 43615.

2 I have a bill right here, it's from
3 First Energy Solutions. I have a
4 transmission rate of 3 percent right on this
5 bill and it says from 2006. If anybody wants
6 to see it they can see it right now. And
7 with the way the retirees, just like George
8 Davis said, all the retirees who have the low
9 income in the City of Toledo right here, we
10 are paying the highest not only on the
11 electricity but gas and everything else.
12 People can't afford it anymore. Somebody has
13 got to start cutting back. Your gas prices
14 just went up, and that's going to help out a
15 lot with what they are trying to do right
16 here? You're going to set these people back
17 so they will have to choose either to eat or
18 to move out of their homes or something else
19 because of what you're trying to do right
20 here in this paper.

21 It's already been raised in 2006
22 3 percent. Now, if anybody wants to see it,
23 like I said, I have it right here in black
24 and white. Thank you.

25 MS. BOJKO: Thank you. Next we

1 have Councilman George Sarantou.

2 MR. SARANTOU: I apologize in
3 advance if I do not say your names properly.

4 * * * * *

5 GEORGE SARANTOU

6 Having been first duly sworn, testified
7 as follows:

8 MS. BOJKO: Please state your
9 name and address.

10 MR. SARANTOU: I am George
11 Sarantou, I'm a Toledo City Councilman at
12 Large. I'm here today to talk about the
13 distribution costs. First, I'd like to read
14 into the record a letter from the Honorable
15 Mayor from the City of Toledo who could not
16 be here, then I'll have a short statement
17 addressed to the Public Utilities Commission
18 of Ohio.

19 Chairman Schriber and Members of
20 the Public Utilities Commission of Ohio:

21 Thank you for holding a public
22 hearing in Toledo to receive comments
23 regarding the proposed Toledo Edison
24 distribution rate increase. I would have
25 appeared in person, but I am out of the state

1 and would instead like to have these remarks
2 read into the record on this important
3 matter.

4 We are facing challenging times in
5 northwestern Ohio due to the subprime
6 mortgage crisis and the credit crunch that is
7 gripping the nation. Our region, with its
8 declining manufacturing base, has been hit
9 hard by the real estate downturn which has
10 caused the number of foreclosures to double
11 in one year. As home values decrease and
12 energy costs rise, our low-income families
13 and senior citizens are squeezed to the
14 breaking point. As they tighten their belts,
15 they want to see that their public servants
16 are doing everything they can to minimize the
17 cost increases that affect basic services.
18 As the Mayor of Toledo, it is my duty to
19 protect the interests of our citizens. As
20 members of the Public Utilities Commission of
21 Ohio, it is your duty as well.

22 My review of Toledo Edison's rate
23 request leads me to conclude that the
24 increase is not warranted. For starters, the
25 Commission's own staff report showed that the

1 request is 35% too high. In addition, we are
2 not receiving nearly the level of service
3 that justifies the current high rates, let
4 alone substantially higher rates. The number
5 of Toledo Edison employees in the city has
6 been decimated and maintenance has suffered.
7 Streetlights are not repaired within the time
8 periods mandated by the Commission in the
9 company's tariffs and there are persistent
10 outages. On March 1st, my wife and I counted
11 fifty street lights out in the brief stretch
12 between the University of Toledo's Scott Park
13 and main campuses. Utility poles are also
14 neglected and rusting. Response to
15 complaints is woefully slow.

16 At the same time we are facing
17 inadequate service, we read that the pay of
18 First Energy's CEO totaled \$13.9 million last
19 year. This is an unjustifiable amount for
20 the head of a regulated monopoly. First
21 Energy recently announced record 2007 profits
22 of \$1.31 billion. It is clear that neither
23 First Energy executives nor its shareholders
24 are suffering. On the contrary, they are
25 making record amounts in a bad economy.

1 Despite these windfall profits, the company
2 now wants to exact higher rates from the very
3 customers who are facing financial hardships.

4 To make matters worse, the Senate
5 Bill 221 re-regulation bill is pending before
6 the General Assembly. Rather than allow the
7 multi-billion dollar transition charges to
8 fall off as originally intended, the proposed
9 legislation will give the charges new life
10 despite the fact that the transition costs
11 have been paid and we still do not have the
12 competition promised by Senate Bill 3. As a
13 result, customers will pay for First Energy's
14 generation facilities a second or third time.
15 Why hasn't the Commission asked for an
16 accounting of the transition charges? Do you
17 know how much has been collected and how much
18 more will be collected if the re-regulation
19 passes?

20 I understand the re-regulation
21 legislation involves generation issues and is
22 separate from the distribution rate case
23 before the Commission. However, it involves
24 dollars that will flow to the company's
25 bottom line and is a factor that should be

1 taken into account when setting the company's
2 rate of return. The windfall that First
3 Energy will receive from re-regulation should
4 offset the need for a distribution rate
5 increase.

6 First Energy's record corporate
7 profits should also be considered when
8 evaluating the rate case request. Companies
9 that provide exemplary service at low rates
10 should be awarded a high rate of return.
11 However, our citizens receive substandard
12 service and pay unaffordable rates. The
13 Commission should set First Energy's rate of
14 return at the lowest possible level.
15 Additionally, fairness demands that the PUCO
16 declare the First Energy's shareholders, not
17 its customers, must foot the bill for the
18 CEO's exorbitant pay.

19 Regulatory proceedings cannot be
20 left solely to an accounting of costs. There
21 are equitable issues that must be part of the
22 equation. In deciding this case, you must
23 take into account Ohio's poor economy, the
24 upcoming re-regulation charges along with
25 First Energy's shoddy service, exorbitant

1 executive pay and excessive corporate
2 profits. Those factors weigh heavily against
3 an increase in distribution rates.

4 The whole point of utility
5 regulation is to prevent a monopolistic
6 service from earning monopolistic returns.
7 The granting of an increase to First Energy,
8 at a time of record profits, will signal that
9 Ohio does not intend to regulate monopolies
10 or, more importantly, protect the public
11 interest. For the sake of our citizens and
12 the state's economic well-being, that must
13 not be allowed to occur. The First Energy
14 request for a rate increase must be denied.

15 From Toledo - an International
16 Award Winning City! Carlton S. Finkbeiner,
17 Mayor.

18 Now, as an at large City Councilman
19 I have just a couple of brief comments.

20 I, too, am concerned, as all of us
21 at Toledo City Council, regarding these
22 rates. And for several decades unfortunately
23 the residents of Toledo, Lucas County and
24 northwestern Ohio have been burdened with the
25 fact that we pay some of the highest

1 electrical rates in the State of Ohio. For
2 example, as of the February 15, 2008 PUCO
3 Ohio Utility Rate Survey the Electric Rate
4 for Residential Customers Survey indicated
5 for residential that the average cost in
6 February of '08 in Canton, Ohio was \$64 per
7 month, it was \$78 in Columbus, it was \$76 in
8 Dayton, it was \$82 in Cincinnati and \$86 in
9 Cleveland, but in Toledo, as usual, our
10 residential electric rates average \$91 per
11 month.

12 Also for decades our commercial
13 electric rates have been some of the highest
14 in Ohio. As of the February 15, 2008 report
15 from the Public Utilities Commission the
16 average First Energy customer in Toledo
17 commercial customer paid double, double the
18 rate that a Canton, Ohio commercial customer
19 paid. And, in fact, out of the eight major
20 cities in Ohio Toledo continues to have the
21 highest commercial rates.

22 These high commercial and
23 residential rates have affected not just the
24 business owners but also the typical business
25 person who's just trying to make a living to

1 support his or her family.

2 For example, I'm talking about the
3 business person that owns a barber shop, a
4 small diner, a tavern, a dry cleaning, a
5 coffee shop, these people are the backbone of
6 the great American free enterprise system.
7 These fine people of Toledo and vicinity have
8 been burdened with these high electrical
9 rates far more than the people of Columbus,
10 Cincinnati and Dayton. And when you look at
11 Toledo or Lucas County we have approximately
12 450,000 people who have shared this burden
13 for years.

14 Furthermore, we know that First
15 Energy is making huge profits. And when you
16 look at the reports you'll find that 2006
17 First Energy had an operating income net
18 income of \$1,254 million. And, of course, in
19 '07 they moved up a little bit and they made
20 \$1,309 million. Boil that down to just the
21 Toledo Edison area and their net income in
22 '07 was \$91 million. So, the question
23 becomes why should we have to pay higher
24 distribution costs when they are making so
25 much more money? They are not hurting, they

1 are doing very, very well.

2 Let me just conclude with this
3 statistic. We believe that the average
4 residential user in Toledo who uses about 750
5 kilowatts per month will basically receive
6 about a 17 percent increase if these
7 distribution costs are raised to about \$57
8 more a year. Look at the small business
9 owner, let's look at the Coney Island across
10 the street. They use on average maybe 8,000
11 kilowatts per month. Their bill will raise
12 nearly \$800 a year, that's a 29 percent
13 increase.

14 Let me finally conclude as was
15 stated earlier, public Toledo schools, the
16 average elementary school, they have a
17 285 percent increase in their bill.

18 The bottom line is this, the
19 business community, the labor community,
20 residential customers, democrats,
21 republicans, independents all want lower
22 electric rates in Toledo. We want more
23 competition and we want more choice. We
24 believe if distribution rates are raised this
25 is overall going to hurt every single citizen

1 including all the good economic development
2 efforts we're making to attract new jobs in
3 this community.

4 We ask for the Public Utilities
5 Commission to represent consumers for a
6 change and not grant this huge increase.

7 Thank you very much.

8 MS. BOJKO: We have Councilman
9 D. Michael Collins.

10 * * * * *

11 D. MICHAEL COLLINS

12 Having been first duly sworn, testified
13 as follows:

14 MR. COLLINS: My name is D.
15 Michael Collins. I'm a Councilman with the
16 City of Toledo, I represent District Two.

17 I'm not going to go into great
18 detail in terms of the data that has just
19 been presented from the Mayor of our City and
20 my colleague at Council, Councilman Sarantou.
21 I believe the numbers are there and the
22 effects are there.

23 But I would like to make the
24 following comments for the record and I have
25 a series of E-mails here that I would like to

1 introduce for the record but not necessarily
2 read for the constraints of time.

3 Would that be acceptable?

4 MS. BOJKO: You'd just like to
5 attach them to the record?

6 MR. COLLINS: I would like to
7 attach them to the record rather than just
8 read them into the record. They speak for
9 themselves.

10 MS. BOJKO: Yes, we will mark
11 them as exhibits to the record today.

12 MR. COLLINS: Thank you. To begin
13 with the City of Toledo has 91,000
14 households. Of those 91,000, one-third are
15 on fixed incomes. They certainly do not have
16 the opportunity to have the ability to raise
17 their fixed income situations by such
18 astronomical percentages as being now put,
19 voiced upon them by a monopolistic energy
20 source that realistically in my opinion fails
21 to meet many of the standards the way
22 business should be run.

23 The nature of a monopoly is to
24 engage in a business and provide fair and
25 equitable rates for service. Their profit

1 and loss statements clearly define that their
2 profit is beyond what could be normally
3 expected. And I understand the nature of
4 private industry is to produce a profit to
5 satisfy the existence of the stake holders
6 who are basically the shareholders, but in
7 the case of a utility, the municipality, the
8 residents, they are also stake holders
9 because they have allowed this condition to
10 exist. The lobbying efforts that are voiced
11 upon the folks in Columbus that make these
12 laws which create for them the ability to
13 come after the consumer realistically must be
14 placed in balance to what is the better
15 service to the State of Ohio and its
16 residents, in this particular case Toledo and
17 northwestern Ohio at large.

18 The world of private sector the
19 bottom line is the goal. Councilman Sarantou
20 and the Mayor very effectively defined how
21 they are responding to this goal.

22 However, there's one thing
23 different in the private sector or in a
24 monopolized business. In the private sector
25 there is not an offload of costs directed to

1 the consumer of those services or goods in
2 order to protect their profitability. I'd
3 like to repeat that. There isn't an offload.
4 Ford cannot say we are going to increase the
5 price of our car because we have to increase
6 our profit margin by X percent per anum, that
7 wouldn't fly in that market. We all know it
8 wouldn't fly in that market. However, the
9 utility can because they are a monopoly.
10 They didn't worry about these problems in
11 terms of their distribution costs when they
12 should have prorated them a long time ago and
13 they should have probably looked at a more
14 pragmatic approach for distribution and that
15 is burying their lines which they have not
16 done for the most part, and then if the
17 neighborhood requested this be done they
18 wanted it to be then back billed off to the
19 neighborhood.

20 So, I close by saying we would
21 sincerely hope that you will listen and
22 listen with the same intensity as the
23 lobbyists are performing in Columbus. Listen
24 with that same intensity because this state,
25 this community has as stake holders, a big

1 risk with this, imagine from your own
2 personal financial situation a fixed income
3 wherein you're struggling to maintain your
4 ability for taking the drugs, all of a sudden
5 now you are looking at your cash flow per
6 month being decimated as a result of a
7 insurance of a profitability factor for a
8 monopolized utility.

9 Please, when you deliberate and you
10 think about whether or not they are fair or
11 not, think about the stake holders that are
12 in northwestern Ohio, are they being treated
13 fairly by this monopolistic company who
14 realistically only has one goal in mind and
15 it isn't for the consumer, it's for their
16 profitability.

17 Thank you.

18 MS. BOJKO: Mr. John
19 Swartzlander. Move on. Loretta, Miss
20 Loretta Thompson, Thomas, excuse me.

21 * * * * *

22 LORETTA THOMAS

23 Having been first duly sworn, testified
24 as follows:

25 MS. BOJKO: Could you please

1 state your name and address for the record.

2 MS. THOMAS: My name is Loretta
3 Thomas, I live at 1527 Vance Street, Toledo,
4 Ohio.

5 I also work with Block Watch 641 G
6 and I did prepare a statement when I came
7 here today, but I want to speak on behalf of
8 seniors, young people that are unemployed and
9 people who are suffering. And you set there
10 and say there have been no rate increase to
11 First Energy since 1996. My understanding, I
12 agree with the gentleman over here, if you
13 look at your bills there is rate increase
14 because on a monthly basis I get my light
15 bill, on there it states for distribution.
16 Just to transmit the charges on my bill is
17 higher than my usage charges. So, every
18 month it's fluctuating, one month it's one,
19 next month it's another.

20 What I'm wondering at this point
21 why, if it's for distribution charge why
22 don't they have one fixed rate and all of a
23 sudden, I'm going to say this because it's
24 the truth, I have a 108 year old dad. If I
25 wasn't living and retired, we moved him out

1 of his place on account of utility bills.
2 There's a lot of seniors in this state and in
3 Toledo and like I was telling the people over
4 in PUCO, most of the times when these things
5 hit the newspaper, hit the news it's already
6 been decided. You see in a couple months
7 it's already there, it's already on your
8 bill, it's already, the increases have been
9 made already. For people who are retired
10 such as myself and on a fixed income paying
11 part of the medical now-a-days, you can't
12 afford these rates. And there's no way in
13 the world we haven't had an increase since
14 1996. On a monthly basis it changes, my
15 light is all over \$100. I live in a small
16 space. The people who are unemployed and
17 seniors, we can't afford it. We cannot
18 afford it and we can't afford, saying right
19 now that this is, has to be because these
20 people are making enormous profits already.
21 You cannot allow this to happen because some
22 senior citizens such as my dad, if he didn't
23 have a family he would be outdoors and he's
24 very well sane and able to live by himself,
25 he just happen to be 108 years old, I can't

1 afford these rates at 66 years old.

2 So, I'm looking at the seniors and
3 unemployed who these bills are coming to and
4 then we sit around and we say, well, okay,
5 maybe this is like not going to take effect.
6 Guess what? It is going to take effect if
7 somebody don't have some common sense to say
8 we're tired of all these rate increases. We
9 can't do nothing about the gas pumps. We can
10 decide in the State of Ohio we need an
11 alternative source. We were better off when
12 we just had Toledo Edison, now we have First
13 Energy.

14 I'm asking you to consider what
15 you're really doing. The economy being the
16 way it is right now we can't afford an
17 increase. Thank you.

18 MS. BOJKO: Councilman Collins,
19 did you give the written E-mails to the court
20 reporter? We're going to mark those as
21 Exhibit 2. We already have an Exhibit 1
22 which was testimony from another individual.

23 MR. COLLINS: Thank you very much.
24 I apologize for the tardiness of bringing it
25 back.

1 MS. BOJKO: Next we have Patrick
2 Allen, please. Is Patrick Allen not here?
3 Okay. We'll move on to Neal Troy.

4 * * * * *

5 NEAL TROY

6 Having been first duly sworn, testified
7 as follows:

8 MS. BOJKO: Please state your
9 name and address.

10 MR. TROY: My name is Neal
11 Troy. My residence is 4232 Tejon Road,
12 Toledo, Ohio, 43623.

13 I'm here today on my personal
14 situation, but I believe I may represent a
15 significant number of people who are normally
16 not going out in this. 39 years ago my wife
17 and I built an all electric home, one of the
18 things to consideration at that time was the
19 rate that was available from Toledo Edison
20 with the use of that energy relative to
21 natural gas or other purposes. Consequently,
22 we were involved in building a home using the
23 help of Toledo Edison in the construction of
24 the home and insulation with things and so
25 forth like that.

1 In those 39 years, well, 38 of
2 those years we had recognized the increase in
3 rates as well as others have already stated.
4 The fall of 2006, as this lady just recently
5 somewhat referred to, I was informed with my
6 electric bill at that point in time that the
7 all electric rate would be available to us as
8 long as we were a resident of that home.
9 However, if we sold the home the purchaser
10 would not have that rate and would revert to
11 the normal residential rate.

12 I ask that they calculate what my
13 cost would have been for my previous years,
14 years' usage and what it was with the rate
15 that would be applicable if I did not have
16 the all electric rate. That calculation was
17 found to be 27 percent increase. I felt at
18 the time, I filed an objection with First
19 Energy at the time based on that fact, and
20 then another energy source could not be used
21 in my home because there is no piping and no
22 venting for a combustion system and,
23 therefore, what they essentially do would be
24 a de-valuation of my home in a normal
25 marketplace.

1 My understanding of the present
2 rate changes requested, and I understand you
3 are only dealing with the transmission rate
4 but that's part of the rate that they propose
5 to change, that would be that, that rate that
6 I've been under for the last 38, 39 years
7 would be eliminated, I would be placed on
8 residential, normal residential rate which
9 means my, my energy costs would go up
10 27 percent.

11 Now the Governors and legislation
12 and other people's interest in conservation
13 and reduction of greenhouse gases, I believe
14 that an all electric home with a geothermal
15 heat pump which I have would make more of an
16 impact on those two concerns than many of the
17 issues that are being considered. I was also
18 informed by First Energy that if you approve
19 the present rate structure I will no longer
20 be grandfathered, my rate will automatically
21 go up.

22 I went to EPA to find out the data
23 that lists and found residential greenhouse
24 gas emissions for the year 2005 was
25 21.9 percent of the greenhouse gases emitted

1 by everything in this nation. A total, and
2 that is of the total emissions, trillions of
3 BTUs.

4 I went, then went to the Department
5 of Energy data system, it shows that the
6 average household, I'm not trying to throw
7 any aspersions on those that have natural
8 gas, that's what you've been using and I
9 understand that, however, residents on an
10 annual basis emit 11.4 metric tons of carbon
11 dioxide, 80 kilograms of methane, 41 grams of
12 sulphur fluorides. All electric homes'
13 emissions of gases are zero, nothing.

14 I don't have the data, but I
15 believe that per unit of energy used in a
16 residence for heating and cooking by the
17 emissions from generating equipment, the
18 average emissions from generating equipment
19 based on the same energy situation would be
20 less than that of use of natural gas and
21 other fuels for a home such as I've
22 described.

23 The use of geothermal units in
24 heating and cooling further reduces the
25 energy consumption rates. The energy from

1 heating comes out of the water in the ground
2 and ability to cool your home comes back into
3 the water in the ground.

4 I think First Energy should be
5 encouraged to have construction and/or
6 conversion of residents to all electric
7 situations, not penalizing those that are
8 presently in existence. I believe that I
9 speak for a significant number of homes in
10 this area.

11 I request that you do not grant
12 that provision of eliminating the all
13 electric home rate for all electric homes,
14 and that's to remove the restriction placed
15 on me that if I sell my home the purchaser
16 will not have that.

17 I thank you for your time.

18 MS. BOJKO: Thank you. Ken
19 Smith.

20 * * * * *

21 KEN SMITH

22 Having been first duly sworn, testified
23 as follows:

24 MR. SMITH: Kenneth Smith, 3418
25 Plumey Road in Northwood, Ohio 43619.

1 Hello, and thank you for hearing
2 me.

3 My name is Ken Smith and I am a
4 member of the Lake Local School Board of
5 Education and I wanted to address a few
6 issues.

7 Just a couple of years ago we
8 struggled to get a levy passed to maintain
9 the education of our children at Lake Local
10 Schools. With the current funding system
11 limiting any increase in tax revenues to
12 schools, and with the condition of the State
13 budget, all schools will be hurt by
14 additional increases in expenses that we have
15 no control over.

16 In the current two year budget
17 cycle in the State of Ohio lake school as
18 well as many others have had their level of
19 funding frozen for both of these years.

20 MR. PRICE: Can you slow down
21 for the court reporter.

22 MR. SMITH: I'm sorry, I'm a
23 fast talker. With a 13.4% in electric rates,
24 and possibly 40-50% or more increase in the
25 distribution rates this is just making it

1 even harder for school districts to continue
2 with their mission.

3 Schools all over Ohio are having a
4 harder and harder time passing levies as the
5 voters are concerned about their expenses, we
6 just cannot continue to see these huge
7 increases in our expenses.

8 My school district is one of 249
9 schools who are part of the Ohio Schools
10 Council and it is estimated that it will cost
11 these schools collectively over \$11.7
12 million, plus any other distribution or
13 generation rate increases that may be
14 approved. Where does that money come from,
15 but from the pockets of the people that live
16 in our school districts.

17 I want to thank you and we hope
18 that the Commission would be sympathetic
19 towards schools and look at us as a distinct
20 group, worthy of the school rates which have
21 been in effect for many years.

22 Thank you.

23 MS. BOJKO:

Evan Booth, please.

24 * * * * *

25 EVAN BOOTH

1 Having been first duly sworn, testified
2 as follows:

3 MR. BOOTH: My name is Evan
4 Booth, I live at 2914 Wyndale Road, Toledo,
5 Ohio.

6 Pretty much a lot of things can be
7 covered that's been said here, but I brought
8 an article from the February 26th, Toledo
9 Blade Business Section. There's an article
10 on First Energy, stated that their profit for
11 last year was \$1.3 billion. I could read the
12 article if that's necessary.

13 First Energy Corporation parent of
14 Toledo Edison, said yesterday it had a record
15 profit last year of \$1.31 billion, or \$4.22 a
16 share, on revenue of \$12.8 billion. That was
17 up from \$1.25 billion, or \$3.81 a share, on
18 revenue of \$11.5 billion.

19 For the fourth quarter, profit fell
20 2 percent, hurt by higher costs to buy power.
21 The company had a profit of \$268 million, or
22 87 cents a share, for the quarter ended
23 December 31st. That compares with a profit
24 of \$274 million, or 84 cents a share, in the
25 year-ago quarter.

1 Per share results were up because
2 First Energy has bought back stock.

3 Revenue rose 15 percent in the
4 quarter to \$3.1 billion from \$2.7 billion in
5 the year-ago quarter.

6 My concern is this, is that this is
7 also going to generate another \$340 million
8 increase, this increase, like the gentleman
9 over here said, the transaction fee going up
10 3 percent. On my bill, I've called PUCO
11 several times complaining about my bill. One
12 of the things they charge you for is \$4.95 a
13 bill to cover their billing department and
14 also have their meter read. I'm paying for
15 their employee which is not \$4.75 charge to
16 have their meter read, which to me is not
17 right. There's also a delivery charge which
18 covers the line going from the pole to my
19 house. This house was built in '56,
20 everything, their equipment has been paid for
21 for several years and how they justify
22 raising the rates and robbing us people is
23 beyond me. I can't believe they are even
24 here. They should be out of this door and
25 never come back and take their increase with

1 them.

2 MS. BOJKO: Victoria Jacobs.

3 * * * * *

4 VICTORIA JACOBS

5 Having been first duly sworn, testified
6 as follows:

7 MS. JACOBS: I'm Victoria Jacobs,
8 I live at 617 Sylvester, Toledo 43605.

9 I'm just going to be repeating what
10 everybody else has said. My husband and I
11 are on a fixed income. I expect on my little
12 bitty old pension, \$400 and some dollars, to
13 get maybe \$18 at the end of the year, that's
14 what's estimated. Till then I have to live
15 without it. Where does that come in on our
16 utility bills? I mean give us a break. This
17 gentleman said his house was built in 1956,
18 ours was built in 1929. All our stuff has
19 been paid for, paid for, paid for.

20 The thing about the street lights,
21 we go through our neighborhood, find out
22 street lights are out, report them then about
23 it, well, maybe a day or two later, maybe a
24 week later it will be fixed.

25 I don't understand why everybody

1 has to be rich, rich, rich. Middle income
2 has to get poorer and poorer and poorer and
3 forget about the people that are, that don't
4 have anything invested to rely on.

5 That's all I have to say.

6 MS. BOJKO: Barb Lovell.

7 * * * * *

8 BARB LOVELL

9 Having been first duly sworn, testified
10 as follows:

11 MS. LOVELL: I'm here, I am not a
12 senior citizen.

13 MS. BOJKO: Before you begin,
14 name and address, please.

15 MS. LOVELL: I'm sorry. My name
16 is Barb Lovell, 541 Waggoner Boulevard,
17 Toledo, 43612.

18 MS. BOJKO: Thank you.

19 MS. LOVELL: I'm not here as a
20 senior citizen, I am not here because I live
21 on a fixed income. My husband and I are both
22 gainfully employed. We own our home. I have
23 a child in college. I face the same issues
24 that a senior citizen does. They are saying
25 that this is, this distribution thing, that

1 they need it to improve lines. Well, and
2 that the last distribution improvement
3 request they got was in 19, I believe you
4 said '96 or '97.

5 I have lived in my home for ten
6 years, they have not come through and
7 repaired any lines in my neighborhood. I
8 suffer at least twice a year from having a
9 squirrel, yes, a little furry rodent running
10 down the lines and at least twice a year I
11 lose electricity. They have not improved my
12 neighborhood because my neighborhood was
13 established in 1927. The homes that are
14 there have been there.

15 I have no bang for my dollar,
16 nothing to show for it.

17 Toledo Edison has a hell of a bang
18 for their buck. There has been testimony
19 before me that their profit was 1 billion
20 with a B. I'm struggling to send my child to
21 college, and they are trying to tell me their
22 distribution rates need improvement. No. My
23 service needs improving when a little furry,
24 probably weighs less than my toy poodle,
25 which weighs for the record 7.6 pounds, can

1 take out the electricity for twenty homes on
2 a street.

3 I'm sorry, again, no bang for my
4 buck.

5 My husband and I work hard. We
6 work very hard. I am not a senior citizen
7 and, yes, for the next ten years my income
8 will go up, it's the way it is, I'm sorry for
9 that, for the seniors whose don't go up. I
10 do apologize because I do truly feel bad they
11 are struggling. We have done everything that
12 Toledo Edison has requested us to do to
13 improve our costs. I went through my house,
14 there's not one light in my home that does
15 not have a fluorescent bulb, there is not one
16 outlet in my home that has not been updated
17 to where it's, you know, we've updated our
18 electric service, we do not, I heat my home
19 at 69 degrees because I can't afford to keep
20 it higher, I have a set back thermostat so
21 that when I am not at home my, I'm not
22 heating an empty home. We sit around at
23 night with blankets on so that my cost of
24 heat is down. Yes, again, I heat with
25 natural gas but I have to have a blower, I

1 have to run electricity to get my heat from
2 the basement to the second floor.

3 And they are asking to have, the
4 audacity to ask me to reach further into my
5 pocket and pay for distribution that had, I
6 don't know, maybe it's me, we are pro-active
7 in our home ownership, we are pro-active in
8 our car ownership. I do not wait till my car
9 breaks down to get it fixed. I get the oil
10 changed, I have my tires rotated and my
11 brakes looked at. I am pro-active.

12 And it should not come down to the
13 consumer to pay because a company with, may I
14 repeat, \$1.3 billion in profit, because they
15 decided not to be pro-active, they didn't
16 keep up with their business lines, they
17 didn't keep up with their residential lines,
18 they are wanting everybody to build all these
19 wonderful new homes and now they say, damn,
20 shucky, darn, we didn't plan on the people
21 needing more electricity. That is not my
22 fault, that poor planning on their part
23 should not mean higher rates on my part.

24 It is not fair, no way, no way,
25 shape or form. I am not asking you to pay

1 for my son's college.

2 The PUCO was designed to help the
3 consumer against just this, unjust raise in
4 electric service. It seems to me, again, no
5 bang for my buck.

6 The PUCO, they ask for 44 percent
7 increase, you say, well, you know, we think
8 44 is a little excessive, how about 24
9 instead? How about for the consumers you
10 say, you know what? You need to dig deep in
11 your pocket, you need to take your profit and
12 be pro-active. You need to help and say no.
13 You know, the government expected our kids to
14 just say no to drugs, why can't the PUCO tell
15 the Toledo Electric Company and First Energy
16 to just say no? Figure it out.

17 I have to figure out how I'm going
18 to come up with the money to pay, I have to
19 come up with the money for college, I have to
20 come up with money to get my husband back and
21 forth to Detroit so that he can attend his
22 job because his job in Toledo was eliminated
23 and that increases not only my bottom line in
24 gas but my bottom line on car repairs and the
25 rest of it. I see less of my husband.

1 Toledo Edison don't seem to care. They say
2 well, geez, we weren't pro-active, we didn't
3 keep up with our distribution line. Sorry,
4 not my problem. Just like you're saying to
5 yourself, sorry, not my problem your husband
6 has to drive to Detroit, at least he's
7 employed. But I don't see Toledo Edison
8 coming to my help. I doubt if their CEO is
9 going to sit there and say, you know what,
10 Mrs. Lovell, you guys work hard, how about an
11 extra \$1,000 a year in your pocket to help
12 pay for your husband to go to Detroit? It's
13 not fair.

14 And no, I'm not a senior, I'm not
15 on a fixed income. But no matter how you
16 look at it, obviously they are not on a fixed
17 income either. What budget cuts has Toledo
18 Edison taken? My service is not as good, I'm
19 paying higher rates than ever. I don't see
20 anybody asking Toledo Edison to cut back on
21 them. And you know what's going to happen if
22 they cut back if you tell them no? I can
23 already tell you, service is not going to get
24 better, it's going to decrease. They are
25 going to, their attitude is going to be,

1 well, damn, we didn't get this money so we're
2 going to have to layoff people.

3 They are saying it's distribution,
4 I don't believe it. I don't believe it for a
5 minute. This is not going to be
6 distribution. It seems really funny to me
7 that they requested this in June and I
8 believe their Nuclear Regulatory Commission
9 issued them a fine in April of last year, was
10 it April? Does anybody know? I think it was
11 April of last year they got a fine for the
12 Davis Besse fiasco and now all of a sudden
13 now they are saying whoa, wait, wait, wait,
14 wait, wait, we need an increase for
15 distribution. Davis Besse is supposed to be
16 distributing, I believe it's still in shut
17 down, ain't it? No bang for our buck and yet
18 they want more. I don't think it's fair.

19 Thank you.

20 MS. BOJKO: Barbara Judy or
21 Judge, is it Judy or Judge?

22 MS. JUDGE: It's Judge like in
23 court.

24 MR. PRICE: Thanks.

25 * * * * *

1
2
3
4
5
6
7
8
9
10
11
12
13
14
15
16
17
18
19
20
21
22
23
24
25

BARBARA JUDGE

Having been first duly sworn, testified
as follows:

MS. JUDGE: Can you hear me?
I'd like to, like the lady before me --

MS. BOJKO: I'm sorry, state
your name and address for the record, please.

MS. JUDGE: Barbara Judge, 2114
Silverpine Court, Toledo 43615.

Like the lady before me I have some
concerns, too, and it's not only just the
increase, but what the increase will do as
far as our young people leaving. There was
an article in the paper about all the doctors
who are about to graduate are going to
graduate on to some other state or some other
part of Ohio. People are losing their jobs
and the Toledo Edison wants more money. As
far as I can see I don't see any
justification for this area being the highest
rate in probably the country, if not the
highest close to it. If they want to
increase their distribution perhaps instead
of people moving out of the state and other
places where they can find jobs which have

1 been lost because of the high utility rates,
2 retail, we are no longer a manufacturing
3 place because most of those jobs have been
4 moved someplace else where they don't have to
5 pay so much for their electricity to run
6 their plants. It's getting so that people
7 are just disappearing from this part of the
8 country.

9 Instead of raising the rates what
10 they should do is lower them in line with the
11 rest of the state and the country. They are
12 way too high. They have been way too high
13 for a long time and to raise rates again is
14 unconscionable.

15 Like people say, let them use their
16 wonderful profit to take care of a lot of the
17 things they need to do instead of forcing us
18 to do it. The rate should be lower, not
19 raised.

20 Thank you.

21 MS. BOJKO:

Beth Kramer.

22 * * * * *

23 BETH KRAMER

24 Having been first duly sworn, testified
25 as follows:

1 MS. KRAMER: My name is Beth
2 Kramer, I live at 2093 US 20 A in Swanton. I
3 just want to tell you a little bit of my
4 fiasco with First Energy.

5 I moved into my home in '99. At
6 that time I had a cracked utility pole, took
7 them two years to get a new one. The old one
8 still stands there. It's an eye sore to my
9 front yard, everybody that passes by. I have
10 not received an electric bill since October
11 of last year and it got to the point where I
12 have now had to acquire a PO Box just to get
13 my electric bill. Somebody down there cannot
14 figure out why I have no utility bill come
15 every month.

16 So, in my opinion it's just costing
17 me a lot just to deal with the hassle and
18 then turn around and you guys want to
19 increase the rates.

20 Like everybody else here, you guys
21 really need to consider decreasing the rates,
22 taking your profit, putting it back into your
23 company like a lot of the small business
24 owners do.

25 You know, we're the third highest

1 foreclosure state in, that was to the last
2 record in the United States. You know we
3 have the highest rates of electric in the
4 midwest. And I would just ask just from
5 somebody that's just a middle age, you know,
6 middle income that if you would just really
7 consider decreasing it and putting the
8 profits back into the company. I think that
9 that would help in the long run for a lot of
10 people.

11 That's all I have to say. Thank
12 you.

13 MS. BOJKO: Thank you. Go back
14 one more time to David Drew.

15 * * * * *

16 DAVID DREW

17 Having been first duly sworn, testified
18 as follows:

19 MR. DREW: My name is David
20 Drew, I live at 417 Potter Street, Toledo,
21 Ohio, 43605.

22 I was injured on the job eight
23 years ago and I just now recently got
24 disabled, finally got an income coming in
25 which ain't much, just me and my wife. I'm

1 struggling. I got 18 months worth of
2 electric bills in this folder, not one of
3 them are ever the same when it comes to a
4 related component delivery charge,
5 transaction charge. We even get charged to
6 be a customer, which makes no sense to me.

7 I get \$120 electric bill, they
8 charge me \$67 to deliver it to my house, they
9 charge me \$58 for a transaction fee, related
10 component must be my meter I have on my house
11 \$25. They are charging me \$156 on top of the
12 \$120 I already paid them. It's all going --
13 I can't afford to keep paying them.

14 So, I don't understand what they
15 are trying to do here. Trying to run us out?
16 It's up to you guys.

17 MS. BOJKO: I will try John
18 Swartzlander one more time. And Patrick
19 Allen. Okay.

20 Is there anybody else that would
21 like to testify that did not sign up?

22 FEMALE: Am I allowed to ask
23 a question?

24 MS. BOJKO: You can ask us a
25 procedural question.

1 FEMALE: I don't know what
2 that is.

3 MS. BOJKO: You can't ask us
4 about the substantive part of the case. I
5 really --

6 FEMALE: You can tell me yes
7 or no. Did you give specifics as to why you
8 feel the distribution rate needs to be
9 increased? Was there a specific reason for
10 that?

11 MS. BOJKO: I can answer your
12 question as saying that the Commission has
13 not yet made a ruling on the case. The
14 application was filed back in June by the
15 company. Last month we had approximately
16 three weeks of hearings on the matter, we
17 heard all the testimony from 60 witnesses
18 approximately, either filed testimony or
19 presented testimony, and the attorneys were
20 there for numerous intervenors, numerous
21 parties to the proceeding and then
22 cross-examined the witnesses. That's what
23 happened. And then the second part of that
24 hearing process is to have public hearings
25 which is what we're doing today. We have 12

1 of these public hearings scheduled all over
2 the State of Ohio in First Energy's three
3 service territories and we are listening to
4 testimony, it is being transcribed and then
5 the Commission, the five member Commission
6 will make the ultimate decision on the case.

7 MS. THOMAS: There's only five
8 members that are going to make the decision
9 after hearing everyone? There's only five
10 members, right?

11 MS. BOJKO: Yes.

12 MS. THOMAS: I'm going to say
13 this off the record --

14 MS. BOJKO: We're still on the
15 record, ma'am. We can't hear any more
16 testimony.

17 MS. THOMAS: I'm not going to ask
18 any questions. I thank you all for coming
19 today and I thank our council people for
20 taking the people, although our good Mayor
21 wasn't here, taking the time to listen to
22 some of us. When you take into consideration
23 that we do have a Public Utility Commission
24 for the State of Ohio, the consumer should
25 not, we as consumers really shouldn't have to

1 be here today when you see these people are
2 making billions of dollars in profit. You
3 all shouldn't be here today. These people,
4 don't take no five men panel to make a
5 decision. We got a Public Utility Commission
6 for the State of Ohio. If you look at every
7 legislative thing that will happen with our
8 Public Utility Commission, they never turn
9 down any of these people for these raises.
10 It always passes regardless of what anyone
11 say. It always passes.

12 MS. BOJKO: Just to be clear,
13 the five member is the Public Utilities
14 Commission, they are the five commissioners,
15 they are the public --

16 MS. THOMAS: Made up of brothers
17 and sisters and in-laws. These are people
18 that need to be chosen by the State of Ohio.
19 We need to, in the sixties I used to go down
20 to the Public Utilities, now in the seventies
21 Public Utility Commission of State of Ohio.
22 These people are not chosen, they are
23 appointed. So, maybe that's part of the
24 problem.

25 MS. BOJKO: You had your

1 opportunity to testify, as everybody has had
2 the opportunity to testify. I'm mean I'm
3 asking if there was someone that did not have
4 an opportunity to sign up and that would like
5 to be heard. We have heard all of you, it
6 has been transcribed. We will take this
7 back, the Commissioners will review the
8 testimony and they will make the ultimate
9 decision.

10 Sir, did you want an opportunity to
11 testify?

12 MR. GILCREST: I have a question.
13 Have you given any consideration to holding
14 this type of meeting in the evening because
15 of the number of people that are working?

16 MS. BOJKO: We have twelve local
17 public hearings, we have some of those in the
18 afternoon at 1:30 because there are some
19 individuals that would like to come out
20 during the day, and then we have many of
21 those hearings, the majority are in the
22 evening at 6:30. We have one this evening in
23 Maumee at 6:30 tonight that we will all be
24 attending. We have one tomorrow in Cleveland
25 at 1:30 and in a Cleveland suburb at 6:30

1 tomorrow night, Shaker Heights. So, we do
2 have them both at 1:30 and 6:30 to
3 accommodate all people.

4 Could you state your name? The
5 court reporter needs your name for the
6 transcript.

7 MR. GILCREST: 2217 Thornridge
8 Drive, Toledo, Ohio 43614.

9 MS. BOJKO: One more question
10 and we're going to cut off.

11 MR. ALINGER: Procedural question.
12 Would you like my name also? My name is
13 James Alinger, 14704 Howard Road, Defiance,
14 clear out in the west end that nobody thinks
15 about.

16 My procedural question is this,
17 considering this is the Public Utilities
18 Commission, why don't we approach the public
19 before we are approached by the intervenors
20 and the utility companies and all of that
21 when a rate case comes up? I think these
22 public hearings should be held first to get
23 some public input to the Public Utilities
24 Commission before the stipulations,
25 recommendations and side deals go into

1 effect.

2 MS. BOJKO: The record is not
3 finished, it's all a matter of scheduling. A
4 lot of times the public hearings are held
5 before the evidentiary hearings. There's no
6 difference with regard to that. We hear all
7 testimony, we record all testimony, it will
8 all be considered.

9 I want to thank everybody for
10 coming out today and for testifying and we
11 will conclude, adjourn for the day. Thank
12 you.

13 * * * * *

14 Whereupon, the hearing was adjourned at
15 2:56 p.m.

16 * * * * *

17

18

19

20

21

22

23

24

25

1 STATE OF OHIO :

2 COUNTY OF LUCAS : C-E-R-T-I-F-I-C-A-T-E

3

4 I, LORI L. UDOWSKI, Notary Public in and for the
5 State of Ohio, duly commissioned and qualified, do hereby
6 certify that the above and foregoing is a true and accurate
7 transcription of the aforementioned matter.

8 I do further certify that I am not a relative,
9 employee or counsel of any of the parties hereto, and
10 further that I am not a relative or employee of any
11 attorney or counsel employed by the parties hereto, or
12 financially interested in the action.

13 I do further certify that I am not, nor is the
14 court reporting firm with which I am affiliated, under a
15 contract as defined in Civil Rule 28 (D).

16 IN WITNESS WHEREOF, I have hereunto set my hand
17 and affixed my seal of office at Toledo, Ohio, on this 17th
18 day of March, 2008.

19

20


21

22

23

24

25


LORI L. UDOWSKI
Notary Public in and for the
STATE OF OHIO

My Commission Expires: February 5, 2012.

* * * * *



Sherrie S. Gilchrist
2217 Thornridge Dr.
Toledo, OH 43614

March 12 2008

Toledo Edison Company

The Toledo Edison Company

does not need to increase rates
for residents in Toledo, Ohio

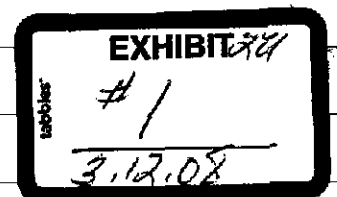
Residents of Toledo already
pay more money for electricity
than other areas in Ohio

My husband and I are
on a fixed income.

Sherrie Gilchrist

419 382-8821

pagjay@bex.net



City of Toledo



Carleton S. Finkbeiner
Mayor

March 12, 2008

Public Utilities Commission of Ohio
180 East Broad Street
Columbus, Ohio 43615:

Chairman Schriber and Members of the Public Utilities Commission of Ohio:

Thank you for holding a public hearing in Toledo to receive comments regarding the proposed Toledo Edison distribution rate increase. I would have appeared in person, but I am out of the state and would instead like to have these remarks read into the record on this important matter.

We are facing challenging times in northwestern Ohio due to the subprime mortgage crisis and the credit crunch that is gripping the nation. Our region, with its declining manufacturing base, has been hit hard by the real estate downturn which has caused the number of foreclosures to double in one year. As home values decrease and energy costs rise, our low-income families and senior citizens are squeezed to the breaking point. As they tighten their belts, they want to see that their public servants are doing everything they can to minimize the cost increases that affect basic services. As the Mayor of Toledo, it is my duty to protect the interests of our citizens. As members of the Public Utilities Commission of Ohio, it is your duty as well.

My review of Toledo Edison's rate request leads me to conclude that the increase is not warranted. For starters, the Commission's own staff report showed that the request is 35% too high. In addition, we are not receiving nearly the level of service that justifies the current high rates, let alone substantially higher rates. The number of Toledo Edison employees in the city has been decimated and maintenance has suffered. Streetlights are not repaired within the time periods mandated by the Commission in the company's tariffs and there are persistent outages. On March 1st, my wife and I counted fifty street lights out in the brief stretch between the University of Toledo's Scott Park and main campuses. Utility poles are also neglected and rusting. Response to complaints is woefully slow.



Chairman Schriber & Members of PUCO

March 12, 2008

Page 2

At the same time we are facing inadequate service, we read that the pay of FirstEnergy's CEO totaled \$13.9 million last year. This is an unjustifiable amount for the head of a regulated monopoly. FirstEnergy recently announced record 2007 profits of \$1.31 billion. It is clear that neither FirstEnergy executives nor its shareholders are suffering. On the contrary, they are making record amounts in a bad economy. Despite these windfall profits, the company now wants to exact higher rates from the very customers who are facing financial hardships.

To make matters worse, the SB 221 re-regulation bill is pending before the General Assembly. Rather than allow the multi-billion dollar transition charges to fall off as originally intended, the proposed legislation will give the charges new life despite the fact that the transition costs have been paid and we still do not have the competition promised by Senate Bill 3. As a result, customers will pay for FirstEnergy's generation facilities a second or third time. Why hasn't the Commission asked for an accounting of the transition charges? Do you know how much has been collected and how much more will be collected if the re-regulation legislation passes?

I understand that the re-regulation legislation involves generation issues and is separate from the distribution rate case before the Commission. However, it involves dollars that will flow to the company's bottom line and is a factor that should be taken into account when setting the company's rate of return. The windfall that FirstEnergy will receive from re-regulation should offset the need for a distribution rate increase.

FirstEnergy's record corporate profits should also be considered when evaluating the rate case request. Companies that provide exemplary service at low rates should be awarded a high rate of return. However, our citizens receive substandard service and pay unaffordable rates. The Commission should set FirstEnergy's rate of return at the lowest possible level. Additionally, fairness demands that the PUCO declare that FirstEnergy's shareholders, not its customers, must foot the bill for the CEO's exorbitant pay.

Regulatory proceedings cannot be left solely to an accounting of costs. There are equitable issues that must be part of the equation. In deciding this case, you must take into account Ohio's poor economy, the upcoming re-regulation charges along with FirstEnergy's shoddy service, exorbitant executive pay and excessive corporate profits. Those factors weigh heavily against an increase in distribution rates.

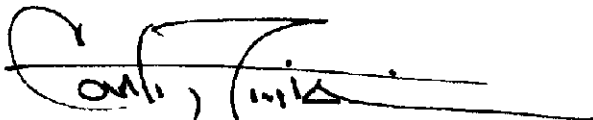
Chairman Schriber & Members of the PUCO

March 12, 2008

Page 3

The whole point of utility regulation is to prevent a monopolistic service from earning monopolistic returns. The granting of an increase to FirstEnergy, at a time of record profits, will signal that Ohio does not intend to regulate monopolies or, more importantly, protect the public interest. For the sake of our citizens and the state's economic well-being, that must not be allowed to occur. The FirstEnergy request for a rate increase must be denied.

From Toledo - an International Award Winning City!



Carleton S. Finkbeiner
Mayor

CSF:bas

Cc: Governor Ted Strickland
Lt. Governor Lee Fisher
Senate Majority Leader Bill Harris
Senate Minority Leader Ray Miller
Ohio Speaker of the House Jon Husted
Senator Sherrod Brown
Senator George Voinovich
Senator Teresa Fedor
Senator Mark Wagoner
Congresswoman Marcy Kaptur
Representative Robert Latta
Mark Shanahan, Governor's Energy Advisor/Executive Director

Collins, D Michael

From: Ryan Richardson [maumeeguy@yahoo.com]
Sent: Monday, March 10, 2008 3:53 PM
To: Collins, D Michael
Cc: fedoroffice@maild.sen.state.oh.us
Subject: Utility Rates

Mr Collins, Ms. Fedor, Ms. Kaptur, and Mr. Ujvagi:

I am writing you in regards to the request that Toledo Edison has before the PUCO, asking for a rate increase. As a taxpayer, and a working professional, I experience difficulty paying for natural gas bills that have averaged \$250-300 monthly since December, which is quite a burden already. Increasing our electric an average of \$50 monthly is ridiculous! I make in excess of \$60K yearly...if I am struggling, what are poor people doing? I worry for all of our neighbors that make a fraction of this... children are doing without so that mom and dads can pay to keep heat on and lights on.

"Fair market Value?" How much are you willing to pay to keep from freezing to death? There needs to be regulation. Just who does the PUCO work for? Big business as usual. I VOTE NO FOR ANY MORE RATE INCREASES.

When electric deregulated, our bills doubled. "Generation charges" "Transportation charges" They charge for transportation... Is there someone pushing that gas down the lines, or that electric down those lines? No. Its just another way to gouge the middle class and ruin the impoverished.

I urge you as a registered voter of your respective district to represent us at the table, and protest yet another rate hike. Utilities are an essential, and should not be a for-profit enterprise.

Natural gas comes from the ground, and why is it that Columbia can just own it and charge us for something they get for free?

Again, it seems that government officials work for corporations and big business and trounce those whom they are charged with representing.

Enough is enough. I vote NO. We already have the highest utility rates in Ohio

Sincerely

Ryan C. Richardson, PA-C
247 University Boulevard
Toledo Ohio 43614



Be a better friend, newshound, and know-it-all with Yahoo! Mobile. [Try it now.](#)

3/12/2008

Collins, D Michael

From: Werner, Angela [Angela.Werner@ProMedica.org]
Sent: Monday, March 10, 2008 11:54 AM
To: Collins, D Michael
Subject: No increase rates already high

Dear Mr. Collins,

Please help in this situation, where PUCO, asking to increase in rates.

Citizens, are already hurting with increase at pumps, for gas prices.

Toledo Edison, wanting another increase. I will have to really budget harder

With my income. Something ,will have to be eliminated, food or lights?

Help take a stand against this situation.

Sincerely,

Angela S. Werner

P.S. Concerned citizen in your district.

EMAIL CONFIDENTIALITY NOTICE

This Email message, and any attachments, may contain confidential patient health information that is legally protected. This information is intended only for the use of the individual or entity named above. The authorized recipient of this information is prohibited from disclosing this information to any other party unless required to do so by law or regulation and is required to destroy the information after its stated need has been fulfilled. If you are not the intended recipient, you are hereby notified that any disclosure, copying, distribution, or action taken in reliance on the contents of this message is strictly prohibited.

If you have received this information in error, please notify the sender immediately by replying to this message and delete the message from your system.

3/12/2008

Collins, D Michael

From: jrsmemaw@buckeye-express.com
Sent: Monday, March 10, 2008 10:24 AM
To: Collins, D Michael
Subject: Electric increase

Mr. Collins: According to WTOL news we can email our district representative on the bill before our Ohio House of Rep. about the possible \$600 yearly increase on our electric bills. Would you please ask our fine representatives where we are supposed to come up with this money? Ohio is experiencing record numbers of mortgage foreclosures because of dishonest mortgage lenders, loss of jobs in Ohio, outrageous gasoline prices, and lousy elected republican government officials who have no social conscience whatever. I get exactly \$849 per month on my social security. Last January I was given a gift of \$16 per month increase. But our elected representatives want me to cough up \$50 per month extra on my electric bill. Just exactly where am I supposed to get this money? Perhaps, I should quit eating or taking my medications, which I can barely afford. Maybe I should just die and then old people's needs would not have to be considered.

Toledo Edison makes an enormous profit every year off of every Toledoan's back. Where is it going to end?

If this bill passes, I can guarantee I will make certain to find out who voted for it and make certain I do not ever vote for that person again and will campaign diligently to make certain they are never elected to any office in the future.

Please make sure that my voice is heard. I have severe physical disabilities to make my presence unavailable at a public hearing, so I must depend on you to make sure my needs and the needs of all Toledo residents, especially the elderly, are met.

Thank you,

Mr. & Mrs. Joseph Ceparski
jrsmemaw@buckeye-express.com

3/12/2008

Collins, D Michael

From: Scott.Dunn@dana.com
Sent: Monday, March 10, 2008 2:45 PM
To: Collins, D Michael
Subject: Additional electric rate increases, again?

Hi Mike -

My name is Scott Dunn. I live and work in Toledo. I just read the article from WTOL <http://www.wtol.com/global/story.asp?s=7990067> regarding the possible rate increase on our electric bills in Toledo. I think this is outrageous! Why can't the Public Utilities Commission of Ohio do something about these increases by FirstEnergy. As you are well aware, we in Toledo already pay some of the highest rates in the nation and now they want to raise our rates again? I'm disgusted by the actions of City Council in not taking control of the situation.

I was born and raised in Toledo and I used to be so proud of our city. I have lost my enthusiasm over this city.

Mike, I noticed that you were formerly a Marine and served a long time in the Toledo police department. I had a couple relatives who used to serve on the force (Bill and Gary Dunn) who I'm sure you know, and another family member who serves on it today. I was also in the military, serving 8 years in the U.S. Navy. So I understand pride. I would like to be proud of our city and our elected official who stand up and do something about companies like FirstEnergy. With all that being said, can you tell me why Toledo seems to have lost its ability to do that?

I would really love to hear back from you to see what Toledo plans to do about this situation.

Sincerely,
Scott Dunn

This e-mail, and any attachments, is intended solely for use by the addressee(s) named above. It may contain the confidential or proprietary information of Dana Holding Corporation, its subsidiaries, affiliates or business partners. If you are not the intended recipient of this e-mail or are an unauthorized recipient of the information, you are hereby notified that any dissemination, distribution or copying of this e-mail or any attachments, is strictly prohibited. If you have received this e-mail in error, please immediately notify the sender by reply e-mail and permanently delete the original and any copies or printouts.

Computer viruses can be transmitted via email. The recipient should check this e-mail and any attachments for the presence of viruses. Dana Holding Corporation accepts no liability for any damage caused by any virus transmitted by this e-mail.

English, Francais, Espanol, Deutsch, Italiano, Portugues:
<http://www.dana.com/overview/EmailDisclaimer.shtm>

**BEFORE
THE PUBLIC UTILITIES COMMISSION OF OHIO**

In the Matter of the Application of Ohio)	
Edison Company, The Cleveland Electric)	
Illuminating Company, and The Toledo)	Case No. 07-551-EL-AIR
Edison Company for the Authority to)	Case No. 07-552-EL-ATA
Increase Rates for Distribution Service,)	Case No. 07-553-EL-AAM
Modify Certain Accounting Practices and for)	Case no. 07-554-EL-UNC
Tariff Approvals.)	

Local Public Hearing Testimony of William H. Koon

My name is William Koon. I am the president of Republic Mills located in Okolona, Ohio, located about five miles west of Napoleon and eight miles east of Defiance, Ohio. My company is a customer of Toledo Edison.

Republic Mills, a family owned and operated business, having its beginnings more than 65 years ago strictly as a livestock feed manufacturer produced under the name of Hudson Feeds. As the years have gone by and the agricultural industry has changed, so has Republic Mills. Today it has a manufacturing facility specializing in various agricultural and non-agricultural capacities with services that include trucking, warehousing and custom milling and pelleting.

Our facility, located on approximately five acres, employs 15 people. The company has been a customer of Toledo Edison for more than 35 years and receives service from three separate electric meters. Electricity comprises about 10% of our operating costs. Annually our business consumes about 450,000 kilowatt hours of electricity and has a demand factor of 320 KW. We are on Toledo Edison's small general service tariff when we use our own generator and on a medium general service tariff when we are not using our own generator.

One would think that, as a fairly substantial customer with a longstanding relationship with Toledo Edison, we would be able to resolve service problems easily and efficiently.

However, we have not been able to do so. Our service problems with Toledo Edison span almost a decade, and during that period we have been dealing with primarily one unresolved problem—line disturbances.

The purpose of my testimony is to give you a 30-second synopsis of our service problems because, in our view, Toledo Edison should not be able to increase its rates if the company ignores legitimate customer complaints and apparently deliberately strings us along with poor service because, as a monopoly, it can.

For almost ten years, Republic Mills has been attempting to resolve with Toledo Edison the issue of line disturbances that Toledo Edison has claimed were the result of Republic Mills' operations—specifically, the fact that, intermittently, Republic Mills, (with Toledo Edison's approval) has attached its 200 hp motor to Toledo Edison's lines. We have maintained that our motor has nothing to do with disturbances that Toledo Edison has laid at our feet. After discussing this on and off for years, at one point, both parties agreed to split the cost of a technician, chosen by Toledo Edison, to examine the 200 H.P. motor in question, and to issue his findings with respect to the motor allegedly causing the disturbances. The technician concluded that the motor was not the cause of the line disturbances.

Nonetheless Toledo Edison continued to claim that our motor was the cause of its poor line service and insisted that we take it off the Toledo Edison line. Our company was compelled to invest in a 550 kilowatt generator that we have used off and on during the long years of our dispute with Toledo Edison. However, at times it is cost efficient to rely on Toledo Edison for most, if not all, of our electricity needs. Because Toledo Edison was apparently not satisfied with its chosen expert's conclusions that our motor was not the cause of line disturbances in our area, we employed a professional engineer to try to get to the bottom of the problem. He

on line which accentuated the quality of service issue.

Throughout the period of the dispute, even though we have had numerous discussions and meetings, Toledo Edison has refused to install a separate line—to either Republic or one of its other customers served by the present single line—to ameliorate the situation even though Toledo Edison sought easements for a new line and on more than one occasion stated that it would install a new line. At one point in 2006, we were told by Howard Call, of Toledo Edison that he was scheduling a crew to construct a new line to correct the problem. Furthermore, Toledo Edison has refused to acknowledge the findings of the technician hired to investigate the effect of Republic Mills' motor on the Toledo Edison line, and Toledo Edison stated that it will take no further action unless the Public Utilities Commission of Ohio orders it to take specific actions.

Today I am appearing to urge the Commission that, before it grants Toledo Edison a rate increase, it order Toledo Edison to take steps to resolve the disturbances on their line that do not involve Republic Mills having to remove our motor from the Toledo Edison line.

Hello, and thank you for hearing me.

My name is Ken Smith and I am a member of the Lake local School Board of Education and I wanted to address a few issues.

Just a couple of years ago we struggled to get a levy passed to maintain the education of our children at Lake Local Schools. With the current funding system limiting any increase in tax revenues to schools, and with the condition of the State budget, all schools will be hurt by additional increases in expenses that we have no control over.

In the current two year budget cycle in the State of Ohio Lake School as well as many other have had their level of funding frozen for both of these years. With a 13.4% in electric rates, and possibly 40-50 % or more increase in the distribution rates this is just making it even harder for school district to continue with their mission.

Schools all over Ohio are having harder and harder time passing levies as the voters are concerned about their expenses, we just can not continue to see these huge increases in our expenses ~~without some method paying for them.~~

My school district is one of 249 schools who are part of the Ohio Schools Council and it is estimated that it will cost these schools collectively over \$11.7 million, plus any other distribution or generation rate increases that may be approved. Where does that money come from, but from the pockets of the people that live in our school districts.

I want to thank you and we hope that the commission would be sympathetic towards schools and look at us as a distinct group, worthy of the school rates which have been in effect. *for many years*

questioned for the survey, conducted by the American Savings Education Council and other groups.

First Energy reports record profit for 2007

AKRON — FirstEnergy Corp., parent of Toledo Edison, said yesterday that it had a record profit last year of \$1.31 billion, or \$4.22 a share, on revenue of \$12.8 billion. That was up from \$1.25 billion, or \$3.81 a share, on revenue of \$11.5 billion.

For the fourth quarter, profit fell 2 percent, hurt by higher costs to buy power. The company had a profit of \$268 million, or 87 cents a share, for the quarter ended Dec. 31. That compares with a profit of \$274 million, or 84 cents a share, in the year-ago quarter.

Per share results were up because FirstEnergy has bought back stock.

Revenue rose 15 percent in the quarter to \$3.1 billion from \$2.7 billion in the year-ago quarter.

Existing-home sales fall to lowest pace in 9 years

WASHINGTON — Sales of existing homes fell to the lowest in nearly a decade in January, the National Association of Realtors reported yesterday.

It said sales of single-family homes and condominiums dropped 0.4 percent to a seasonally adjusted annual rate of 4.9 million units, the slowest sales pace on records going back to 1999. Sales were weak in all parts of the country except the Midwest, where they increased 3.4 percent. Sales dropped 3.6 percent in the Northeast, 2.1 percent in the West, and 0.5 percent in the South.

Murano fares well, H3 poorly in crash tests

WASHINGTON — The 2009 Nissan Murano was the best performer in new crash tests of midsize sport utility vehicles, and the Hummer H3 had one of the poorest showings, the Insurance Institute for Highway Safety reported today.

The institute said the redesigned Murano was the only vehicle among the nine tested to get the highest rating in front, side, and rear crash tests.

The institute said it downgraded side crash results for the H3, the Jeep Liberty/Dodge Nitro — built on the same platform at the Toledo Jeep Assembly Complex — and the Kia Sorento because they lack air bags to protect the torso. The Toledo-built Jeep Wrangler also

almost anyone who submits tax forms.

"Even with the many sites we've got, we can't keep up with the load," said Richard McCray, coordinator of 10 Volunteer Income Tax Assistance network sites in the Toledo area and one in Port Clinton. The Internal Revenue Service lists 28 sites in the region.

"We don't have enough volunteers," he said. "We could sure use more help."

Generally, the sites offer assistance to those with incomes \$40,000 and less who cannot prepare their own tax returns.

But Lon Stober, a retired accountant who provides free tax preparation help at the Eleanor Kahle Senior Center in West Toledo, said the income limit is more of a guideline than a rule.

"We do others. We try to

provide assistance to those who need it," said Mr. Stober, who has been offering free tax assistance for 18 years. He and four other preparers expect to handle about 450 tax returns at no charge this year.

Most of the people helping, he said, are on Social Security. "They like what we're doing and have been coming to us years and years," he said.

Most people are unfamiliar with the tax code, and if they tried to do their own taxes they probably would either do them incorrectly or "leave a lot of money on the table," Stober said.

An economic stimulus package entitles many tax filers rebates, starting in May, of up to \$600 for individuals and \$1,200 for couples, but

Powertrain UAW

By LARRY P. VELLEQUETTE
BLADE BUSINESS WRITER

When Ray Wood graduated from the former Macomber High School in 1972, he had dreams of going to college. But his father, an autoworker at Toledo Jeep, had another dream for his impressionable young son.

"He took me over to the Jeep plant on one of my first days out of school and introduced me to his supervisor, and he hired me on the spot as a forklift driver, without so much as an interview or resume or anything," the 54-year-old Mr. Wood recalled.

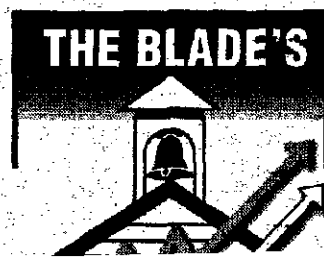
That couldn't happen today, said Mr. Wood, now the president of United Auto Workers Local 14, which represents some 2,800 members at General Motors Corp.'s Toledo Powertrain plant. "Those days in the auto industry and in the union are gone."

Indeed, the automotive industry and the UAW bear little resemblance to those that existed in 1972. And thanks to the trans-



Ray Wood follows a formative event, a revolutionary promises of a transmission plant. Wood considers

Teams move from



By GARY T. PAKULSKI
BLADE BUSINESS WRITER

The Dragons led The Black School Stock Contest for the second week but there was a shakeup among other leaders.

Soaring into second place from fifth was a team from Bowling Green High School.

IN THE MATTER OF THE APPLICATION OF OHIO
EDISON COMPANY, THE CLEVELAND ELECTRIC ILLUMINATING
COMPANY AND THE TOLEDO EDISON COMPANY
FOR AUTHORITY TO INCREASE RATES FOR
DISTRIBUTION SERVICE, MODIFY CERTAIN
ACCOUNTING PRACTICES AND FOR TARIFF APPROVALS.

07-551-EL-AIR
07-552-EL-ATA
07-553-EL-AAM
07-554-EL-UNC

DATE OF HEARING: Wednesday, March 12, 2008
TIME: 1:30 p.m.
PLACE OF HEARING: One Government Center
Council Chambers
Toledo, Ohio 43624
REPORTER: LORI L. UDOWSKI

CLASSIC REPORTING SERVICE
420 Madison Avenue
Suite 1200
Toledo, Ohio 43604
419.243.1919

CLASSIC REPORTING SERVICE 419.243.1919

APPEARANCES:

ON BEHALF OF THE PUBLIC UTILITIES COMMISSION OF OHIO:

180 East Broad Street
Columbus, Ohio 43215-3793
614.752.9410
614.752.7999
Greg.Price@puc.state.oh.us
Kim.Bojko@puc.state.oh.us
By: GREGORY A. PRICE
KIMBERLY W. BOJKO

ON BEHALF OF FIRST ENERGY:

76 South Main Street
Akron, Ohio 44308
330.761.7735
330.384.5849
haydenm@firstenergycorp.com
korkosza@firstenergycorp.com
By: MARK A. HAYDEN
ARTHUR E. KORKOSZ

ON BEHALF OF THE OFFICE OF THE OHIO CONSUMERS' COUNSEL:

RESIDENTIAL UTILITY CONSUMER ADVOCATE
10 West Broad Street
18th Floor
Columbus, Ohio 43215-3485
614.466.8574
reese@occ.state.oh.us
By: RICK REESE

ON BEHALF OF THE CITY OF TOLEDO:

DEPARTMENT OF LAW
420 Madison Avenue
Suite 100
Toledo, Ohio 43604
419.243.1893
leslie.kovacik@ci.toledo.oh.us
By: LESLIE A. KOVACIK

CLASSIC REPORTING SERVICE 419.243.1919

I-N-D-E-X

EXAMINATION:

Cross-Examination by [REDACTED]
Cross-Examination by [REDACTED]
Cross-Examination by [REDACTED]

OBJECTIONS:

By [REDACTED]
By [REDACTED]

EXHIBITS:

Defendant's Deposition Exhibit
Defendant's Deposition Exhibit
Defendant's Deposition Exhibit
Defendant's Deposition Exhibit
Defendant's Deposition Exhibit
Defendant's Deposition Exhibit

CLASSIC REPORTING SERVICE 419.243.1919

Wednesday Afternoon Session

March 12, 2008

1:28 p.m.

MS. BOJKO: Let's go on the
record. Good afternoon. The Public
Utilities Commission of Ohio has assigned for
public hearing at this time and place Case
Nos. 07-551-EL-AIR, 07-552-EL-ATA,
07-553-EL-AAM, 07-554-EL-UNC being captioned
In the Matter of the Application of Ohio
Edison Company, the Cleveland Electric
Illuminating Company and the Toledo Edison
Company for Authority to Increase Rates for
Distribution Service, Modify Certain
Accounting Practices and for Tariff
Approvals.

My name is Kimberly Bojko, with me
today is Gregory Price. We are the attorney
examiners that have been assigned to this
proceeding.

At this time I would like to take
appearances of the parties that have
intervened in this proceeding. We will begin

CLASSIC REPORTING SERVICE 419.243.1919

1 with the company.
 2 MR. HAYDEN: On behalf of the
 3 Companies Mark A. Hayden, 76 South Main
 4 Street, Akron, Ohio, 44308.
 5 MS. BOJKO: Thank you.
 6 MR. REESE: On behalf of the
 7 Ohio Consumers' Counsel on behalf of the
 8 residential rate providers, the First Energy
 9 Companies and the Office the Ohio Consumers
 10 my name is Rick Reese.
 11 MS. BOJKO: Thank you.
 12 MS. KOVACIK: Thank you. Leslie
 13 Kovacic on behalf of the City of Toledo.
 14 MS. BOJKO: Thank you. Are
 15 there any other intervenors, parties to the
 16 proceeding present that would like to give an
 17 appearance that this time?
 18 Seeing none, at the hearing tonight
 19 there are representatives from the
 20 Commissions Service Monitoring Enforcement
 21 Department which are over, seen by the door
 22 and also we have tonight, or this evening, or
 23 this afternoon, excuse me, we have
 24 representatives from the First Energy
 25 Company. They are here to either answer your

CLASSIC REPORTING SERVICE 419.243.1919

1 either by visiting the Commission's website
 2 or you can also call the Commission's phone
 3 number which is 1.800.686.PUCO, and the
 4 website is www.puco.ohio.gov.
 5 There have been twelve local public
 6 hearings scheduled in this case and this is
 7 only one aspect of the rate case process.
 8 The evidentiary hearing in this case began on
 9 January 29, 2008 at the Commission in
 10 Columbus, Ohio. That hearing lasted several
 11 weeks and the purpose of that hearing was to
 12 allow the companies, the Commission staff and
 13 the intervenors in this case to present
 14 witnesses and evidence either in support of
 15 their positions in the case or in opposition
 16 to the Companies' rate case filing.
 17 The purpose of today's public
 18 hearing is to receive comments from the
 19 public regarding First Energy's proposed
 20 rates. We will not be hearing from the
 21 companies, the staff or any intervenors in
 22 the proceeding today. It is your
 23 opportunity, the members of the public, to
 24 let the Commission know what you think about
 25 the Companies' request to increase its rates.

CLASSIC REPORTING SERVICE 419.243.1919

1 questions about this case specifically or
 2 they can answer a question about a utility
 3 matter other than the rate increase
 4 proceeding which is the focus of the case
 5 today. Would this First Energy
 6 representatives please raise your hand. If
 7 you have any questions for them you may
 8 contact one of them after the public hearing
 9 tonight.
 10 On June 7, 2007 Ohio Edison
 11 Company, the Toledo Edison Company and the
 12 Cleveland Electric Illuminating Company
 13 collectively known as the First Energy
 14 Companies have filed applications with the
 15 Commission to increase their electric
 16 distribution rates. As part of that rate
 17 case proceeding the Commission staff prepared
 18 and they filed a staff report for each
 19 company on December 4, 2007, and I have a
 20 copy, this is the Toledo Edison which is the
 21 service territory that we are in. This is
 22 the staff report that our staff at the
 23 Commission, independent body, put together
 24 and made recommendations about the First
 25 Energy rate application. You can obtain this

CLASSIC REPORTING SERVICE 419.243.1919

1 When you arrived there was a sign
 2 up sheet by the door. We are asking that
 3 anybody that wishes to offer testimony today
 4 sign up and we will go in the order that they
 5 sign that, they signed up. If you missed
 6 that opportunity, it's still available,
 7 please go over and sign your name and you
 8 will be called to testify in the order that
 9 you have signed up.
 10 Before you begin your statement we
 11 would ask your name and your address. Your
 12 testimony will be considered a part of the
 13 official record of the case to be reviewed by
 14 the Commissioners before they make their
 15 final decision. All testimony will be under
 16 oath and attorneys for the company and other
 17 intervenors in the case are allowed to ask
 18 you questions about your statement while you
 19 are under oath.
 20 Should you decide that you do not
 21 want to testify when your name is called,
 22 please merely pass to the next witness.
 23 Today's hearing is being
 24 transcribed by a court reporter, please speak
 25 clearly so that the court reporter can

CLASSIC REPORTING SERVICE 419.243.1919

1 accurately reflect your comments on the
2 record. If you have a prepared written
3 statement it will be helpful for you to
4 provide a copy of that to the court reporter
5 as well.

6 We appreciate your participation in
7 today's hearing and we want everyone who
8 wishes to make a public statement to be able
9 to do so, and there are still many people so
10 at this time we will begin the witnesses'
11 testimony. And if somebody else would like
12 to add their name, you may do so at the door.

13 Our first witness this afternoon
14 will be Bill Koon, Republic Mills,
15 Incorporation. Mr. Koon.

16 MR. KOON: Yes.

17 MS. BOJKO: You're providing
18 your written comments to the court reporter?

19 MR. KOON: Yes. Would you like
20 a, would you like a copy?

21 MS. BOJKO: Yes, that would be
22 wonderful.

23 * * * * *

24 WILLIAM H. KOON

25 Having been first duly sworn, testified

CLASSIC REPORTING SERVICE 419.243.1919

1 Electricity comprises about 10% of our
2 operating costs. Annually our business
3 consumes about 450,000 kilowatt hours of
4 electricity and has a demand factor of 320
5 KW. We are on Toledo Edison's small general
6 service tariff when we use our own generator
7 and on a medium general service tariff when
8 we are not using our own generator.

9 One would think that, as a fairly
10 substantial customer with a long standing
11 relationship with Toledo Edison, we would be
12 about to resolve service problems easily and
13 efficiently. However, we have not been able
14 to do so. Our service problems with Toledo
15 Edison span almost a decade, and during that
16 period we have been dealing with primarily
17 one unresolved problem - line disturbances.

18 The purposes of my testimony is to
19 give you a 30-second synopsis of our service
20 problems because, in our view, Toledo Edison
21 should not be able to increase its rates if
22 the company ignores legitimate customer
23 complaints and apparently deliberately
24 strings us along with poor service because,
25 as a monopoly, it can.

CLASSIC REPORTING SERVICE 419.243.1919

1 as follows:

2 MS. BOJKO: Mr. Koon, you may
3 begin.

4 MR. KOON: Thank you. My name
5 is William Koon. I am president of Republic
6 Mills located in Okolona, Ohio, located about
7 five miles west of Napoleon and eight miles
8 east of Defiance, Ohio. My company is a
9 customer of Toledo Edison.

10 Republic Mills, a family owned and
11 operated business, having its beginnings more
12 than 65 years ago strictly as a livestock
13 feed manufacturer produced under the name of
14 Hudson Feeds. As the years have gone by and
15 the agricultural industry has changed, so has
16 Republic Mills. Today it has a manufacturing
17 facility specializing in various agricultural
18 and non-agricultural capacities with services
19 that include trucking, warehousing and custom
20 milling and pelleting.

21 Our facility, located on
22 approximately five acres, employs 15 people.
23 The company has been a customer of Toledo
24 Edison for more than 35 years and receives
25 service from three separate electric meters.

CLASSIC REPORTING SERVICE 419.243.1919

1 For almost ten years, Republic
2 Mills has been attempting to resolve with
3 Toledo Edison the issue of line disturbances
4 that Toledo Edison has claimed were the
5 result of Republic Mills' operations -
6 specifically, the fact that, intermittently,
7 Republic Mills, with Toledo Edison's
8 approval, has attached its 200 horsepower
9 motor to Toledo Edison's lines. We have
10 maintained that our motor has nothing to do
11 with disturbances that Toledo Edison has laid
12 at our feet. After discussing this on and
13 off for years, at one point, both parties
14 agreed to split the cost of a technician,
15 chosen by Toledo Edison, to examine the 200
16 horsepower motor in question, and to issue
17 his findings with respect to the motor
18 allegedly causing the disturbances. The
19 technician concluded that the motor was not
20 the cause of the line disturbances.

21 Nonetheless Toledo Edison continued
22 to claim that our motor was the cause of its
23 poor line service and insisted that we take
24 it off the Toledo Edison line. Our company
25 was compelled to invest in a 550 kilowatt

CLASSIC REPORTING SERVICE 419.243.1919

1 generator that we have used off and on during
 2 the long years of our dispute with Toledo
 3 Edison. However, at times it is cost
 4 efficient to rely on Toledo Edison for most,
 5 if not all, of our electricity needs.
 6 Because Toledo Edison was apparently not
 7 satisfied with its chosen expert's
 8 conclusions that our motor was not the cause
 9 of line disturbances in our area, we employed
 10 a professional engineer to try to get to the
 11 bottom of the problem. He concluded that the
 12 cause of the disturbances stemmed from the
 13 removal by Toledo Edison of a substation
 14 around 1989. The 200 horsepower motor in
 15 question was first installed in 1976, with
 16 Toledo Edison designing our service to handle
 17 this particular motor. No complaints about
 18 the motor occurred until several years
 19 following the removal of the substation, and
 20 more customers came on line which accentuated
 21 the quality of service issue.
 22 Throughout the period of the
 23 dispute, even though we have had numerous
 24 discussions and meetings, Toledo Edison has
 25 refused to install a separate line - to

CLASSIC REPORTING SERVICE 419.243.1919

1 MS. BOJKO: Thank you. Next we
 2 have Ms. Tina Skeldon Wozniak.
 3 * * * * *
 4 TINA SKELDON WOZNIAK
 5 Having been first duly sworn, testified
 6 as follows:
 7 MS. BOJKO: Could you please
 8 state your name and address for the record.
 9 MS. SKELDON WOZNIAK: I'm Tina Skeldon
 10 Wozniak, Lucas County Commissioner, One
 11 Government Center, Toledo, Ohio.
 12 I will be brief. I want to thank
 13 the PUCO for coming today to have, giving us
 14 the opportunity to have a hearing.
 15 I realize today is about the
 16 distribution case. Whether it's this case or
 17 any other case that comes before, you we
 18 continue to fight and express our concerns
 19 that our community cannot afford any
 20 increases.
 21 I'd also like to share with you
 22 that oftentimes our community feels neglected
 23 when it comes to relief on these energy
 24 issues. When it comes to our businesses or
 25 when it is about our residents we continue to

CLASSIC REPORTING SERVICE 419.243.1919

1 either Republic or one of its other customers
 2 served by the present single line - to
 3 ameliorate the situation even though Toledo
 4 Edison sought easements for a new line and on
 5 more than one occasion stated that it would
 6 install a new line. At one point in 2006, we
 7 were told by Howard Call, of Toledo Edison,
 8 that he was scheduling a crew to construct a
 9 new line to correct the problem.
 10 Furthermore, Toledo Edison has refused to
 11 acknowledge the findings of the technician
 12 hired to investigate the effect of Republic
 13 Mills' motor on the Toledo Edison line, and
 14 Toledo Edison stated that it will take no
 15 further action unless the Public Utilities
 16 Commission of Ohio orders it to take specific
 17 actions.
 18 Today I am appearing to urge the
 19 Commission that, before it grants Toledo
 20 Edison a rate increase, it order Toledo
 21 Edison to take steps to resolve the
 22 disturbances on their line that do not
 23 involve Republic Mills having to remove our
 24 motor from the Toledo Edison line.
 25 Thank you.

CLASSIC REPORTING SERVICE 419.243.1919

1 feel the neglect and our high prices that we
 2 have to consistently feel impacted by.
 3 It's also not a surprise to you to
 4 hear it is raining in Lucas County. We need
 5 sunshine when it comes to paying high bills.
 6 We are here today to urge the PUCO to
 7 understand our concern.
 8 We, we're, we believe that utility
 9 rates in general cause us to be in a
 10 situation, for both residents and businesses
 11 to feel the need to move either across the
 12 line to Michigan or down to a better rate for
 13 them, even as close as thirty miles into the
 14 Bowling Green and Wood County area. We
 15 believe that this is a constant drain for
 16 both our families who are, especially those
 17 who are the working families who are the
 18 prime numbers of families that live in our
 19 local area.
 20 We need relief. We need help. We
 21 need to continue to work together to get this
 22 job done.
 23 I'm happy to speak for tens of
 24 thousands of rate payors and businesses who
 25 we believe we are representing, the relief,

CLASSIC REPORTING SERVICE 419.243.1919

who deserve relief and who are looking to the PUCO for solutions.

Thank you.

MS. BOJKO: Thank you.
Mr. Chris Hill and Mr. Mark Frye. I'm sorry,
Mr. Chris Hill and Mark Frye.

CHRIS HILL and MARK FRYE

Having been first duly sworn, testified
as follows:

MS. BOJKO: Could you please
state your name and your address for the
record.

MR. HILL: I'm Chris Hill, I'm
Director of Facility Operations for Toledo
Public Schools, and the address is 1701 East
Broadway, Toledo, Ohio.

I would like to begin by thanking
the Commission for having the opportunity to
set here -- you're sitting, I'm standing --
I'm setting in the hot seat, I guess. But at
any rate we appreciate the opportunity to
take the time to hear what we have to say.
We appreciate it.

The Toledo Public Schools have had

CLASSIC REPORTING SERVICE 419.243.1919

favorable to the utility in the summer, we're
at a low when other people, when the demand
for electricity is high, that's when we idle
back. Also at the end of the day is when the
demand for electricity is high, we level
back.

We feel as a result of that low
profile, the nature of what we do that, you
know, special consideration should be given
to the school district. This hits the school
district hard, with the loss of the Energy
for Education Program.

An alternative to that would be to
have the schools participate in business
distribution credit, this would be a
tremendous help for Toledo Public Schools and
all the schools in the great State of Ohio.
You here all kinds of folks say we in the
educational business, we're all about kids.
We are all about kids, that's the core of our
business. But it's further and deeper than
that, we're about building and stabilizing
our society. What we do at Toledo Public
Schools impacts the City of Toledo, by the
citizens that inhabit the community, by the

CLASSIC REPORTING SERVICE 419.243.1919

the long standing Energy for Education, we've
had the whole process, it's been very useful
for us. It saves us money. Those dollars
are going into the classroom.

We are a large urban school
district, we have employees that haven't had
raises in five years. Now, when we look at
buying vehicles we're up-dating our yellow
fleet with pre-owned and used school buses.
Every penny, nickel we get is very
significant.

It has enormous impact on Toledo
Public Schools. The current Energy for
Education program will expire on December 31,
of 2008. This will cause the electric rates
to go up for Toledo Public School
13.4 percent, that will cost Toledo Public
Schools \$400,000. \$400,000, folks, is a lot
of money to Toledo Public Schools.

Any new distribution rate increase
authorized by the Commission will go on top
of that. We're looking at, you know, we're,
we can't absorb those kinds of costs.

Furthermore, the load
characteristics of our school district are

CLASSIC REPORTING SERVICE 419.243.1919

quality of the people that are our graduates.
The great State of Ohio, it will help the
kids.

Thank you for your consideration.

MS. BOJKO: Thank you.

MR. FRYE: My name is Mark
Frye, I'm with Palmer Energy Company, 2455
North Reynolds Road, Toledo, Ohio, 43615.

Palmer Energy is a consultant for a
number of, a number of large industrial
commission operations around Ohio including
Toledo Public Schools. My particular
comments today are in relation to what impact
that would have on just a standard average
elementary school for Toledo Public Schools,
what kind of increase the distribution rate
increase would have on that average school.

Unfortunately, Toledo Edison is
basically asking for a substantial
restructuring of the methodology which
creates rates. They are going from a
consumption and utilization based rate
structure and they have proposed a voltage
rate structure. I understand that one of the
public utilities actually has that type of

CLASSIC REPORTING SERVICE 419.243.1919

1 structure, I understand they want to move
2 that forward and put those on the Toledo
3 Edison system but they need to understand the
4 impact that would have on somebody like the
5 Toledo Public Schools.

6 An average elementary school right
7 now would pay one and a half to two cents a
8 kilowatt hour for the distribution charges.
9 The increase that they would see by switching
10 to a general service rate structure because
11 of the voltage they are being served at is
12 about \$5,500 a year between the general
13 service rate and the general and primary rate
14 structures that Toledo Edison has included.
15 \$5,500 a year is a pretty substantial sum of
16 money and the only difference the Toledo
17 Public Schools would have is whether they own
18 the transformer or whether they don't own the
19 transformer.

20 It's difficult for me to believe
21 that there's a \$5,500 a year difference
22 between a general service rate which they
23 don't own the transformer and a primary rate
24 when they do own the transformer. That may
25 put somebody in the business of buying

CLASSIC REPORTING SERVICE 419.243.1919

1 country right now, you want to increase it
2 some more? First Energy, Toledo Edison wants
3 to increase their rates. What they need to
4 do is decrease them. Rates are going up,
5 it's not fair for people that are living on a
6 fixed income like I am. I don't get any
7 raises or anything. I can still get Social
8 Security, that doesn't mean a thing. I'm
9 trying to keep my head above water.

10 Now, where I live mostly are all
11 retirees, we're all catching it. We're all
12 catching heck. It's just not right. So,
13 appreciate it, the PUCO rubber stamp for the
14 utility companies, they bend over backwards
15 and give it to them. Give us, give us
16 something for a change, decrease the rates,
17 not increase them.

18 Thank you very much.

19 MS. BOJKO: Mr. Richard Eppard.

20 * * * * *

21 RICHARD EPPARD

22 Having been first duly sworn, testified

23 as follows:

24 MR. EPPARD: My name is Richard
25 Eppard, I live at 5222 West Bancroft Street,

CLASSIC REPORTING SERVICE 419.243.1919

1 transformers, but the net result, this is a
2 substantial increase to Toledo Public
3 Schools. They have about sixty elementary
4 schools, as Mr. Hill has informed me, and
5 obviously are in the process of building more
6 with the Ohio Schools Facility Council
7 monies.

8 There's an awful lot of money at
9 stake here, not just Energy for Education
10 Program but also for the distribution
11 charges.

12 Thank you very much.

13 MS. BOJKO: Do you have any
14 other comments?

15 MR. FRYE: No.

16 MS. BOJKO: Thank you.

17 Mr. George Davis, Jr.

18 * * * * *

19 GEORGE DAVIS, JR.

20 Having been first duly sworn, testified

21 as follows:

22 MR. DAVIS: My name is George
23 Davis, Jr. I live at 3545 Victory Avenue,
24 Toledo, Ohio. I'm 16 year retiree. I
25 understand we have the highest rates in the

CLASSIC REPORTING SERVICE 419.243.1919

1 Toledo, 43615.

2 I have a bill right here, it's from
3 First Energy Solutions. I have a
4 transmission rate of 3 percent right on this
5 bill and it says from 2006. If anybody wants
6 to see it they can see it right now. And
7 with the way the retirees, just like George
8 Davis said, all the retirees who have the low
9 income in the City of Toledo right here, we
10 are paying the highest not only on the
11 electricity but gas and everything else.
12 People can't afford it anymore. Somebody has
13 got to start cutting back. Your gas prices
14 just went up, and that's going to help out a
15 lot with what they are trying to do right
16 here? You're going to set these people back
17 so they will have to choose either to eat or
18 to move out of their homes or something else
19 because of what you're trying to do right
20 here in this paper.

21 It's already been raised in 2006
22 3 percent. Now, if anybody wants to see it,
23 like I said, I have it right here in black
24 and white. Thank you.

25 MS. BOJKO: Thank you. Next we

CLASSIC REPORTING SERVICE 419.243.1919

1 have Councilman George Sarantou.

2 MR. SARANTOU: I apologize in
3 advance if I do not say your names properly.

4 * * * * *

5 GEORGE SARANTOU

6 Having been first duly sworn, testified

7 as follows:

8 MS. BOJKO: Please state your
9 name and address.

10 MR. SARANTOU: I am George
11 Sarantou, I'm a Toledo City Councilman at
12 Large. I'm here today to talk about the
13 distribution costs. First, I'd like to read
14 into the record a letter from the Honorable
15 Mayor from the City of Toledo who could not
16 be here, then I'll have a short statement
17 addressed to the Public Utilities Commission
18 of Ohio.

19 Chairman Schriber and Members of
20 the Public Utilities Commission of Ohio:

21 Thank you for holding a public
22 hearing in Toledo to receive comments
23 regarding the proposed Toledo Edison
24 distribution rate increase. I would have
25 appeared in person, but I am out of the state

CLASSIC REPORTING SERVICE 419.243.1919

1 request is 35% too high. In addition, we are
2 not receiving nearly the level of service
3 that justifies the current high rates, let
4 alone substantially higher rates. The number
5 of Toledo Edison employees in the city has
6 been decimated and maintenance has suffered.
7 Streetlights are not repaired within the time
8 periods mandated by the Commission in the
9 company's tariffs and there are persistent
10 outages. On March 1st, my wife and I counted
11 fifty street lights out in the brief stretch
12 between the University of Toledo's Scott Park
13 and main campuses. Utility poles are also
14 neglected and rusting. Response to
15 complaints is woefully slow.

16 At the same time we are facing
17 inadequate service, we read that the pay of
18 First Energy's CEO totaled \$13.9 million last
19 year. This is an unjustifiable amount for
20 the head of a regulated monopoly. First
21 Energy recently announced record 2007 profits
22 of \$1.31 billion. It is clear that neither
23 First Energy executives nor its shareholders
24 are suffering. On the contrary, they are
25 making record amounts in a bad economy.

CLASSIC REPORTING SERVICE 419.243.1919

1 and would instead like to have these remarks
2 read into the record on this important
3 matter.

4 We are facing challenging times in
5 northwestern Ohio due to the subprime
6 mortgage crisis and the credit crunch that is
7 gripping the nation. Our region, with its
8 declining manufacturing base, has been hit
9 hard by the real estate downturn which has
10 caused the number of foreclosures to double
11 in one year. As home values decrease and
12 energy costs rise, our low-income families
13 and senior citizens are squeezed to the
14 breaking point. As they tighten their belts,
15 they want to see that their public servants
16 are doing everything they can to minimize the
17 cost increases that affect basic services.
18 As the Mayor of Toledo, it is my duty to
19 protect the interests of our citizens. As
20 members of the Public Utilities Commission of
21 Ohio, it is your duty as well.

22 My review of Toledo Edison's rate
23 request leads me to conclude that the
24 increase is not warranted. For starters, the
25 Commission's own staff report showed that the

CLASSIC REPORTING SERVICE 419.243.1919

1 Despite these windfall profits, the company
2 now wants to exact higher rates from the very
3 customers who are facing financial hardships.

4 To make matters worse, the Senate
5 Bill 221 re-regulation bill is pending before
6 the General Assembly. Rather than allow the
7 multi-billion dollar transition charges to
8 fall off as originally intended, the proposed
9 legislation will give the charges new life
10 despite the fact that the transition costs
11 have been paid and we still do not have the
12 competition promised by Senate Bill 3. As a
13 result, customers will pay for First Energy's
14 generation facilities a second or third time.
15 Why hasn't the Commission asked for an
16 accounting of the transition charges? Do you
17 know how much has been collected and how much
18 more will be collected if the re-regulation
19 passes?

20 I understand the re-regulation
21 legislation involves generation issues and is
22 separate from the distribution rate case
23 before the Commission. However, it involves
24 dollars that will flow to the company's
25 bottom line and is a factor that should be

CLASSIC REPORTING SERVICE 419.243.1919

1 taken into account when setting the company's
2 rate of return. The windfall that First
3 Energy will receive from re-regulation should
4 offset the need for a distribution rate
5 increase.

6 First Energy's record corporate
7 profits should also be considered when
8 evaluating the rate case request. Companies
9 that provide exemplary service at low rates
10 should be awarded a high rate of return.
11 However, our citizens receive substandard
12 service and pay unaffordable rates. The
13 Commission should set First Energy's rate of
14 return at the lowest possible level.
15 Additionally, fairness demands that the PUCO
16 declare the First Energy's shareholders, not
17 its customers, must foot the bill for the
18 CEO's exorbitant pay.

19 Regulatory proceedings cannot be
20 left solely to an accounting of costs. There
21 are equitable issues that must be part of the
22 equation. In deciding this case, you must
23 take into account Ohio's poor economy, the
24 upcoming re-regulation charges along with
25 First Energy's shoddy service, exorbitant

1 electrical rates in the State of Ohio. For
2 example, as of the February 15, 2008 PUCO
3 Ohio Utility Rate Survey the Electric Rate
4 for Residential Customers Survey indicated
5 for residential that the average cost in
6 February of '08 in Canton, Ohio was \$64 per
7 month, it was \$78 in Columbus, it was \$76 in
8 Dayton, it was \$82 in Cincinnati and \$86 in
9 Cleveland, but in Toledo, as usual, our
10 residential electric rates average \$91 per
11 month.

12 Also for decades our commercial
13 electric rates have been some of the highest
14 in Ohio. As of the February 15, 2008 report
15 from the Public Utilities Commission the
16 average First Energy customer in Toledo
17 commercial customer paid double, double the
18 rate that a Canton, Ohio commercial customer
19 paid. And, in fact, out of the eight major
20 cities in Ohio Toledo continues to have the
21 highest commercial rates.

22 These high commercial and
23 residential rates have affected not just the
24 business owners but also the typical business
25 person who's just trying to make a living to

1 executive pay and excessive corporate
2 profits. Those factors weigh heavily against
3 an increase in distribution rates.

4 The whole point of utility
5 regulation is to prevent a monopolistic
6 service from earning monopolistic returns.
7 The granting of an increase to First Energy,
8 at a time of record profits, will signal that
9 Ohio does not intend to regulate monopolies
10 or, more importantly, protect the public
11 interest. For the sake of our citizens and
12 the state's economic well-being, that must
13 not be allowed to occur. The First Energy
14 request for a rate increase must be denied.

15 From Toledo - an International
16 Award Winning City! Carlton S. Finkbeiner,
17 Mayor.

18 Now, as an at large City Councilman
19 I have just a couple of brief comments.

20 I, too, am concerned, as all of us
21 at Toledo City Council, regarding these
22 rates. And for several decades unfortunately
23 the residents of Toledo, Lucas County and
24 northwestern Ohio have been burdened with the
25 fact that we pay some of the highest

1 support his or her family.

2 For example, I'm talking about the
3 business person that owns a barber shop, a
4 small diner, a tavern, a dry cleaning, a
5 coffee shop, these people are the backbone of
6 the great American free enterprise system.
7 These fine people of Toledo and vicinity have
8 been burdened with these high electrical
9 rates far more than the people of Columbus,
10 Cincinnati and Dayton. And when you look at
11 Toledo or Lucas County we have approximately
12 450,000 people who have shared this burden
13 for years.

14 Furthermore, we know that First
15 Energy is making huge profits. And when you
16 look at the reports you'll find that 2006
17 First Energy had an operating income net
18 income of \$1,254 million. And, of course, in
19 '07 they moved up a little bit and they made
20 \$1,309 million. Boil that down to just the
21 Toledo Edison area and their net income in
22 '07 was \$91 million. So, the question
23 becomes why should we have to pay higher
24 distribution costs when they are making so
25 much more money? They are not hurting, they

1 are doing very, very well.
 2 Let me just conclude with this
 3 statistic. We believe that the average
 4 residential user in Toledo who uses about 750
 5 kilowatts per month will basically receive
 6 about a 17 percent increase if these
 7 distribution costs are raised to about \$57
 8 more a year. Look at the small business
 9 owner, let's look at the Coney Island across
 10 the street. They use on average maybe 8,000
 11 kilowatts per month. Their bill will raise
 12 nearly \$800 a year, that's a 29 percent
 13 increase.
 14 Let me finally conclude as was
 15 stated earlier, public Toledo schools, the
 16 average elementary school, they have a
 17 285 percent increase in their bill.
 18 The bottom line is this, the
 19 business community, the labor community,
 20 residential customers, democrats,
 21 republicans, independents all want lower
 22 electric rates in Toledo. We want more
 23 competition and we want more choice. We
 24 believe if distribution rates are raised this
 25 is overall going to hurt every single citizen

CLASSIC REPORTING SERVICE 419.243.1919

1 introduce for the record but not necessarily
 2 read for the constraints of time.
 3 Would that be acceptable?
 4 MS. BOJKO: You'd just like to
 5 attach them to the record?
 6 MR. COLLINS: I would like to
 7 attach them to the record rather than just
 8 read them into the record. They speak for
 9 themselves.
 10 MS. BOJKO: Yes, we will mark
 11 them as exhibits to the record today.
 12 MR. COLLINS: Thank you. To begin
 13 with the City of Toledo has 91,000
 14 households. Of those 91,000, one-third are
 15 on fixed incomes. They certainly do not have
 16 the opportunity to have the ability to raise
 17 their fixed income situations by such
 18 astronomical percentages as being now put,
 19 voiced upon them by a monopolistic energy
 20 source that realistically in my opinion fails
 21 to meet many of the standards the way
 22 business should be run.
 23 The nature of a monopoly is to
 24 engage in a business and provide fair and
 25 equitable rates for service. Their profit

CLASSIC REPORTING SERVICE 419.243.1919

1 including all the good economic development
 2 efforts we're making to attract new jobs in
 3 this community.
 4 We ask for the Public Utilities
 5 Commission to represent consumers for a
 6 change and not grant this huge increase.
 7 Thank you very much.
 8 MS. BOJKO: We have Councilman
 9 D. Michael Collins.
 10 * * * * *
 11 D. MICHAEL COLLINS
 12 Having been first duly sworn, testified
 13 as follows:
 14 MR. COLLINS: My name is D.
 15 Michael Collins. I'm a Councilman with the
 16 City of Toledo, I represent District Two.
 17 I'm not going to go into great
 18 detail in terms of the data that has just
 19 been presented from the Mayor of our City and
 20 my colleague at Council, Councilman Sarantou.
 21 I believe the numbers are there and the
 22 effects are there.
 23 But I would like to make the
 24 following comments for the record and I have
 25 a series of E-mails here that I would like to

CLASSIC REPORTING SERVICE 419.243.1919

1 and loss statements clearly define that their
 2 profit is beyond what could be normally
 3 expected. And I understand the nature of
 4 private industry is to produce a profit to
 5 satisfy the existence of the stake holders
 6 who are basically the shareholders, but in
 7 the case of a utility, the municipality, the
 8 residents, they are also stake holders
 9 because they have allowed this condition to
 10 exist. The lobbying efforts that are voiced
 11 upon the folks in Columbus that make these
 12 laws which create for them the ability to
 13 come after the consumer realistically must be
 14 placed in balance to what is the better
 15 service to the State of Ohio and its
 16 residents, in this particular case Toledo and
 17 northwestern Ohio at large.
 18 The world of private sector the
 19 bottom line is the goal. Councilman Sarantou
 20 and the Mayor very effectively defined how
 21 they are responding to this goal.
 22 However, there's one thing
 23 different in the private sector or in a
 24 monopolized business. In the private sector
 25 there is not an offload of costs directed to

CLASSIC REPORTING SERVICE 419.243.1919

1 the consumer of those services or goods in
 2 order to protect their profitability. I'd
 3 like to repeat that. There isn't an offload.
 4 Ford cannot say we are going to increase the
 5 price of our car because we have to increase
 6 our profit margin by X percent per annum, that
 7 wouldn't fly in that market. We all know it
 8 wouldn't fly in that market. However, the
 9 utility can because they are a monopoly.
 10 They didn't worry about these problems in
 11 terms of their distribution costs when they
 12 should have prorated them a long time ago and
 13 they should have probably looked at a more
 14 pragmatic approach for distribution and that
 15 is burying their lines which they have not
 16 done for the most part, and then if the
 17 neighborhood requested this be done they
 18 wanted it to be then back billed off to the
 19 neighborhood.
 20 So, I close by saying we would
 21 sincerely hope that you will listen and
 22 listen with the same intensity as the
 23 lobbyists are performing in Columbus. Listen
 24 with that same intensity because this state,
 25 this community has as stake holders, a big

CLASSIC REPORTING SERVICE 419.243.1919

1 risk with this, imagine from your own
 2 personal financial situation a fixed income
 3 wherein you're struggling to maintain your
 4 ability for taking the drugs, all of a sudden
 5 now you are looking at your cash flow per
 6 month being decimated as a result of a
 7 insurance of a profitability factor for a
 8 monopolized utility.
 9 Please, when you deliberate and you
 10 think about whether or not they are fair or
 11 not, think about the stake holders that are
 12 in northwestern Ohio, are they being treated
 13 fairly by this monopolistic company who
 14 realistically only has one goal in mind and
 15 it isn't for the consumer, it's for their
 16 profitability.
 17 Thank you.
 18 MS. BOJKO: Mr. John
 19 Swartzlander. Move on. Loretta, Miss
 20 Loretta Thompson, Thomas, excuse me.
 21 * * * * *
 22 LORETTA THOMAS
 23 Having been first duly sworn, testified
 24 as follows:
 25 MS. BOJKO: Could you please

CLASSIC REPORTING SERVICE 419.243.1919

1 state your name and address for the record.
 2 MS. THOMAS: My name is Loretta
 3 Thomas, I live at 1527 Vance Street, Toledo,
 4 Ohio.
 5 I also work with Block Watch 641 G
 6 and I did prepare a statement when I came
 7 here today, but I want to speak on behalf of
 8 seniors, young people that are unemployed and
 9 people who are suffering. And you set there
 10 and say there have been no rate increase to
 11 First Energy since 1996. My understanding, I
 12 agree with the gentleman over here, if you
 13 look at your bills there is rate increase
 14 because on a monthly basis I get my light
 15 bill, on there it states for distribution.
 16 Just to transmit the charges on my bill is
 17 higher than my usage charges. So, every
 18 month it's fluctuating, one month it's one,
 19 next month it's another.
 20 What I'm wondering at this point
 21 why, if it's for distribution charge why
 22 don't they have one fixed rate and all of a
 23 sudden, I'm going to say this because it's
 24 the truth, I have a 108 year old dad. If I
 25 wasn't living and retired, we moved him out

CLASSIC REPORTING SERVICE 419.243.1919

1 of his place on account of utility bills.
 2 There's a lot of seniors in this state and in
 3 Toledo and like I was telling the people over
 4 in PUCO, most of the times when these things
 5 hit the newspaper, hit the news it's already
 6 been decided. You see in a couple months
 7 it's already there, it's already on your
 8 bill, it's already, the increases have been
 9 made already. For people who are retired
 10 such as myself and on a fixed income paying
 11 part of the medical now-a-days, you can't
 12 afford these rates. And there's no way in
 13 the world we haven't had an increase since
 14 1996. On a monthly basis it changes, my
 15 light is all over \$100. I live in a small
 16 space. The people who are unemployed and
 17 seniors, we can't afford it. We cannot
 18 afford it and we can't afford, saying right
 19 now that this is, has to be because these
 20 people are making enormous profits already.
 21 You cannot allow this to happen because some
 22 senior citizens such as my dad, if he didn't
 23 have a family he would be outdoors and he's
 24 very well sane and able to live by himself,
 25 he just happen to be 108 years old, I can't

CLASSIC REPORTING SERVICE 419.243.1919

1 afford these rates at 66 years old.
 2 So, I'm looking at the seniors and
 3 unemployed who these bills are coming to and
 4 then we sit around and we say, well, okay,
 5 maybe this is like not going to take effect.
 6 Guess what? It is going to take effect if
 7 somebody don't have some common sense to say
 8 we're tired of all these rate increases. We
 9 can't do nothing about the gas pumps. We can
 10 decide in the State of Ohio we need an
 11 alternative source. We were better off when
 12 we just had Toledo Edison, now we have First
 13 Energy.
 14 I'm asking you to consider what
 15 you're really doing. The economy being the
 16 way it is right now we can't afford an
 17 increase. Thank you.
 18 MS. BOJKO: Councilman Collins,
 19 did you give the written E-mails to the court
 20 reporter? We're going to mark those as
 21 Exhibit 2. We already have an Exhibit 1
 22 which was testimony from another individual.
 23 MR. COLLINS: Thank you very much.
 24 I apologize for the tardiness of bringing it
 25 back.

CLASSIC REPORTING SERVICE 419.243.1919

1 In those 39 years, well, 38 of
 2 those years we had recognized the increase in
 3 rates as well as others have already stated.
 4 The fall of 2006, as this lady just recently
 5 somewhat referred to, I was informed with my
 6 electric bill at that point in time that the
 7 all electric rate would be available to us as
 8 long as we were a resident of that home.
 9 However, if we sold the home the purchaser
 10 would not have that rate and would revert to
 11 the normal residential rate.
 12 I ask that they calculate what my
 13 cost would have been for my previous years,
 14 years' usage and what it was with the rate
 15 that would be applicable if I did not have
 16 the all electric rate. That calculation was
 17 found to be 27 percent increase. I felt at
 18 the time, I filed an objection with First
 19 Energy at the time based on that fact, and
 20 then another energy source could not be used
 21 in my home because there is no piping and no
 22 venting for a combustion system and,
 23 therefore, what they essentially do would be
 24 a de-valuation of my home in a normal
 25 marketplace.

CLASSIC REPORTING SERVICE 419.243.1919

1 MS. BOJKO: Next we have Patrick
 2 Allen, please. Is Patrick Allen not here?
 3 Okay. We'll move on to Neal Troy.
 4 * * * * *
 5 NEAL TROY
 6 Having been first duly sworn, testified
 7 as follows:
 8 MS. BOJKO: Please state your
 9 name and address.
 10 MR. TROY: My name is Neal
 11 Troy. My residence is 4232 Tejon Road,
 12 Toledo, Ohio, 43623.
 13 I'm here today on my personal
 14 situation, but I believe I may represent a
 15 significant number of people who are normally
 16 not going out in this. 39 years ago my wife
 17 and I built an all electric home, one of the
 18 things to consideration at that time was the
 19 rate that was available from Toledo Edison
 20 with the use of that energy relative to
 21 natural gas or other purposes. Consequently,
 22 we were involved in building a home using the
 23 help of Toledo Edison in the construction of
 24 the home and insulation with things and so
 25 forth like that.

CLASSIC REPORTING SERVICE 419.243.1919

1 My understanding of the present
 2 rate changes requested, and I understand you
 3 are only dealing with the transmission rate
 4 but that's part of the rate that they propose
 5 to change, that would be that, that rate that
 6 I've been under for the last 38, 39 years
 7 would be eliminated, I would be placed on
 8 residential, normal residential rate which
 9 means my, my energy costs would go up
 10 27 percent.
 11 Now the Governors and legislation
 12 and other people's interest in conservation
 13 and reduction of greenhouse gases, I believe
 14 that an all electric home with a geothermal
 15 heat pump which I have would make more of an
 16 impact on those two concerns than many of the
 17 issues that are being considered. I was also
 18 informed by First Energy that if you approve
 19 the present rate structure I will no longer
 20 be grandfathered, my rate will automatically
 21 go up.
 22 I went to EPA to find out the data
 23 that lists and found residential greenhouse
 24 gas emissions for the year 2005 was
 25 21.9 percent of the greenhouse gases emitted

CLASSIC REPORTING SERVICE 419.243.1919

1 by everything in this nation. A total, and
 2 that is of the total emissions, trillions of
 3 BTUs.
 4 I went, then went to the Department
 5 of Energy data system, it shows that the
 6 average household, I'm not trying to throw
 7 any aspersions on those that have natural
 8 gas, that's what you've been using and I
 9 understand that, however, residents on an
 10 annual basis emit 11.4 metric tons of carbon
 11 dioxide, 80 kilograms of methane, 41 grams of
 12 sulphur fluorides. All electric homes'
 13 emissions of gases are zero, nothing.
 14 I don't have the data, but I
 15 believe that per unit of energy used in a
 16 residence for heating and cooking by the
 17 emissions from generating equipment, the
 18 average emissions from generating equipment
 19 based on the same energy situation would be
 20 less than that of use of natural gas and
 21 other fuels for a home such as I've
 22 described.
 23 The use of geothermal units in
 24 heating and cooling further reduces the
 25 energy consumption rates. The energy from

CLASSIC REPORTING SERVICE 419.243.1919

1 heating comes out of the water in the ground
 2 and ability to cool your home comes back into
 3 the water in the ground.
 4 I think First Energy should be
 5 encouraged to have construction and/or
 6 conversion of residents to all electric
 7 situations, not penalizing those that are
 8 presently in existence. I believe that I
 9 speak for a significant number of homes in
 10 this area.
 11 I request that you do not grant
 12 that provision of eliminating the all
 13 electric home rate for all electric homes,
 14 and that's to remove the restriction placed
 15 on me that if I sell my home the purchaser
 16 will not have that.
 17 I thank you for your time.
 18 MS. BOJKO: Thank you. Ken
 19 Smith.
 20 * * * * *
 21 KEN SMITH
 22 Having been first duly sworn, testified
 23 as follows:
 24 MR. SMITH: Kenneth Smith, 3418
 25 Plumey Road in Northwood, Ohio 43619.

CLASSIC REPORTING SERVICE 419.243.1919

1 Hello, and thank you for hearing
 2 me.
 3 My name is Ken Smith and I am a
 4 member of the Lake Local School Board of
 5 Education and I wanted to address a few
 6 issues.
 7 Just a couple of years ago we
 8 struggled to get a levy passed to maintain
 9 the education of our children at Lake Local
 10 Schools. With the current funding system
 11 limiting any increase in tax revenues to
 12 schools, and with the condition of the State
 13 budget, all schools will be hurt by
 14 additional increases in expenses that we have
 15 no control over.
 16 In the current two year budget
 17 cycle in the State of Ohio lake school as
 18 well as many others have had their level of
 19 funding frozen for both of these years.
 20 MR. PRICE: Can you slow down
 21 for the court reporter.
 22 MR. SMITH: I'm sorry, I'm a
 23 fast talker. With a 13.4% in electric rates,
 24 and possibly 40-50% or more increase in the
 25 distribution rates this is just making it

CLASSIC REPORTING SERVICE 419.243.1919

1 even harder for school districts to continue
 2 with their mission.
 3 Schools all over Ohio are having a
 4 harder and harder time passing levies as the
 5 voters are concerned about their expenses, we
 6 just cannot continue to see these huge
 7 increases in our expenses.
 8 My school district in one of 249
 9 schools who are part of the Ohio Schools
 10 Council and it is estimated that it will cost
 11 these schools collectively over \$11.7
 12 million, plus any other distribution or
 13 generation rate increases that may be
 14 approved. Where does that money come from,
 15 but from the pockets of the people that live
 16 in our school districts.
 17 I want to thank you and we hope
 18 that the Commission would be sympathetic
 19 towards schools and look at us as a distinct
 20 group, worthy of the school rates which have
 21 been in effect for many years.
 22 Thank you.
 23 MS. BOJKO: Evan Booth, please.
 24 * * * * *
 25 EVAN BOOTH

CLASSIC REPORTING SERVICE 419.243.1919

Having been first duly sworn, testified
as follows:

MR. BOOTH: My name is Evan
Booth, I live at 2914 Wyndale Road, Toledo,
Ohio.

Pretty much a lot of things can be
covered that's been said here, but I brought
an article from the February 26th, Toledo
Blade Business Section. There's an article
on First Energy, stated that their profit for
last year was \$1.3 billion. I could read the
article if that's necessary.

First Energy Corporation parent of
Toledo Edison, said yesterday it had a record
profit last year of \$1.31 billion, or \$4.22 a
share, on revenue of \$12.8 billion. That was
up from \$1.25 billion, or \$3.81 a share, on
revenue of \$11.5 billion.

For the fourth quarter, profit fell
2 percent, hurt by higher costs to buy power.
The company had a profit of \$268 million, or
87 cents a share, for the quarter ended
December 31st. That compares with a profit
of \$274 million, or 84 cents a share, in the
year-ago quarter.

CLASSIC REPORTING SERVICE 419.243.1919

them.

MS. BOJKO: Victoria Jacobs.

VICTORIA JACOBS

Having been first duly sworn, testified

as follows:

MS. JACOBS: I'm Victoria Jacobs,
I live at 617 Sylvester, Toledo 43605.

I'm just going to be repeating what
everybody else has said. My husband and I
are on a fixed income. I expect on my little
bitty old pension, \$400 and some dollars, to
get maybe \$18 at the end of the year, that's
what's estimated. Till then I have to live
without it. Where does that come in on our
utility bills? I mean give us a break. This
gentleman said his house was built in 1956,
ours was built in 1929. All our stuff has
been paid for, paid for, paid for.

The thing about the street lights,
we go through our neighborhood, find out
street lights are out, report them then about
it, well, maybe a day or two later, maybe a
week later it will be fixed.

I don't understand why everybody

CLASSIC REPORTING SERVICE 419.243.1919

Per share results were up because
First Energy has bought back stock.

Revenue rose 15 percent in the
quarter to \$3.1 billion from \$2.7 billion in
the year-ago quarter.

My concern is this, is that this is
also going to generate another \$340 million
increase, this increase, like the gentleman
over here said, the transaction fee going up
3 percent. On my bill, I've called PUCO
several times complaining about my bill. One
of the things they charge you for is \$4.95 a
bill to cover their billing department and
also have their meter read. I'm paying for
their employee which is not \$4.75 charge to
have their meter read, which to me is not
right. There's also a delivery charge which
covers the line going from the pole to my
house. This house was built in '56,
everything, their equipment has been paid for
for several years and how they justify
raising the rates and robbing us people is
beyond me. I can't believe they are even
here. They should be out of this door and
never come back and take their increase with

CLASSIC REPORTING SERVICE 419.243.1919

has to be rich, rich, rich. Middle income
has to get poorer and poorer and poorer and
forget about the people that are, that don't
have anything invested to rely on.

That's all I have to say.

MS. BOJKO: Barb Lovell.

BARB LOVELL

Having been first duly sworn, testified

as follows:

MS. LOVELL: I'm here, I am not a
senior citizen.

MS. BOJKO: Before you begin,
name and address, please.

MS. LOVELL: I'm sorry. My name
is Barb Lovell, 541 Waggoner Boulevard,
Toledo, 43612.

MS. BOJKO: Thank you.

MS. LOVELL: I'm not here as a
senior citizen, I am not here because I live
on a fixed income. My husband and I are both
gainfully employed. We own our home. I have
a child in college. I face the same issues
that a senior citizen does. They are saying
that this is, this distribution thing, that

CLASSIC REPORTING SERVICE 419.243.1919

1 they need it to improve lines. Well, and
 2 that the last distribution improvement
 3 request they got was in 19, I believe you
 4 said '96 or '97.
 5 I have lived in my home for ten
 6 years, they have not come through and
 7 repaired any lines in my neighborhood. I
 8 suffer at least twice a year from having a
 9 squirrel, yes, a little furry rodent running
 10 down the lines and at least twice a year I
 11 lose electricity. They have not improved my
 12 neighborhood because my neighborhood was
 13 established in 1927. The homes that are
 14 there have been there.
 15 I have no bang for my dollar,
 16 nothing to show for it.
 17 Toledo Edison has a hell of a bang
 18 for their buck. There has been testimony
 19 before me that their profit was 1 billion
 20 with a B. I'm struggling to send my child to
 21 college, and they are trying to tell me their
 22 distribution rates need improvement. No. My
 23 service needs improving when a little furry,
 24 probably weighs less than my toy poodle,
 25 which weighs for the record 7.6 pounds, can

CLASSIC REPORTING SERVICE 419.243.1919

1 have to run electricity to get my heat from
 2 the basement to the second floor.
 3 And they are asking to have, the
 4 audacity to ask me to reach further into my
 5 pocket and pay for distribution that had, I
 6 don't know, maybe it's me, we are pro-active
 7 in our home ownership, we are pro-active in
 8 our car ownership. I do not wait till my car
 9 breaks down to get it fixed. I get the oil
 10 changed, I have my tires rotated and my
 11 brakes looked at. I am pro-active.
 12 And it should not come down to the
 13 consumer to pay because a company with, may I
 14 repeat, \$1.3 billion in profit, because they
 15 decided not to be pro-active, they didn't
 16 keep up with their business lines, they
 17 didn't keep up with their residential lines,
 18 they are wanting everybody to build all these
 19 wonderful new homes and now they say, damn,
 20 shucky, darn, we didn't plan on the people
 21 needing more electricity. That is not my
 22 fault, that poor planning on their part
 23 should not mean higher rates on my part.
 24 It is not fair, no way, no way,
 25 shape or form. I am not asking you to pay

CLASSIC REPORTING SERVICE 419.243.1919

1 take out the electricity for twenty homes on
 2 a street.
 3 I'm sorry, again, no bang for my
 4 buck.
 5 My husband and I work hard. We
 6 work very hard. I am not a senior citizen
 7 and, yes, for the next ten years my income
 8 will go up, it's the way it is, I'm sorry for
 9 that, for the seniors whose don't go up. I
 10 do apologize because I do truly feel bad they
 11 are struggling. We have done everything that
 12 Toledo Edison has requested us to do to
 13 improve our costs. I went through my house,
 14 there's not one light in my home that does
 15 not have a fluorescent bulb, there is not one
 16 outlet in my home that has not been updated
 17 to where it's, you know, we've updated our
 18 electric service, we do not, I heat my home
 19 at 69 degrees because I can't afford to keep
 20 it higher, I have a set back thermostat so
 21 that when I am not at home my, I'm not
 22 heating an empty home. We sit around at
 23 night with blankets on so that my cost of
 24 heat is down. Yes, again, I heat with
 25 natural gas but I have to have a blower, I

CLASSIC REPORTING SERVICE 419.243.1919

1 for my son's college.
 2 The PUCO was designed to help the
 3 consumer against just this, unjust raise in
 4 electric service. It seems to me, again, no
 5 bang for my buck.
 6 The PUCO, they ask for 44 percent
 7 increase, you say, well, you know, we think
 8 44 is a little excessive, how about 24
 9 instead? How about for the consumers you
 10 say, you know what? You need to dig deep in
 11 your pocket, you need to take your profit and
 12 be pro-active. You need to help and say no.
 13 You know, the government expected our kids to
 14 just say no to drugs, why can't the PUCO tell
 15 the Toledo Electric Company and First Energy
 16 to just say no? Figure it out.
 17 I have to figure out how I'm going
 18 to come up with the money to pay, I have to
 19 come up with the money for college, I have to
 20 come up with money to get my husband back and
 21 forth to Detroit so that he can attend his
 22 job because his job in Toledo was eliminated
 23 and that increases not only my bottom line in
 24 gas but my bottom line on car repairs and the
 25 rest of it. I see less of my husband.

CLASSIC REPORTING SERVICE 419.243.1919

1 Toledo Edison don't seem to care. They say
2 well, geez, we weren't pro-active, we didn't
3 keep up with our distribution line. Sorry,
4 not my problem. Just like you're saying to
5 yourself, sorry, not my problem your husband
6 has to drive to Detroit, at least he's
7 employed. But I don't see Toledo Edison
8 coming to my help. I doubt if their CEO is
9 going to sit there and say, you know what,
10 Mrs. Lovell, you guys work hard, how about an
11 extra \$1,000 a year in your pocket to help
12 pay for your husband to go to Detroit? It's
13 not fair.

14 And no, I'm not a senior, I'm not
15 on a fixed income. But no matter how you
16 look at it, obviously they are not on a fixed
17 income either. What budget cuts has Toledo
18 Edison taken? My service is not as good, I'm
19 paying higher rates than ever. I don't see
20 anybody asking Toledo Edison to cut back on
21 them. And you know what's going to happen if
22 they cut back if you tell them no? I can
23 already tell you, service is not going to get
24 better, it's going to decrease. They are
25 going to, their attitude is going to be,

CLASSIC REPORTING SERVICE 419.243.1919

1 well, damn, we didn't get this money so we're
2 going to have to layoff people.

3 They are saying it's distribution,
4 I don't believe it. I don't believe it for a
5 minute. This is not going to be
6 distribution. It seems really funny to me
7 that they requested this in June and I
8 believe their Nuclear Regulatory Commission
9 issued them a fine in April of last year, was
10 it April? Does anybody know? I think it was
11 April of last year they got a fine for the
12 Davis Besse fiasco and now all of a sudden
13 now they are saying whoa, wait, wait, wait,
14 wait, wait, we need an increase for
15 distribution. Davis Besse is supposed to be
16 distributing, I believe it's still in shut
17 down, ain't it? No bang for our buck and yet
18 they want more. I don't think it's fair.

19 Thank you.

20 MS. BOJKO: Barbara Judy or
21 Judge, is it Judy or Judge?

22 MS. JUDGE: It's Judge like in
23 court.

24 MR. PRICE: Thanks.

25 * * * * *

CLASSIC REPORTING SERVICE 419.243.1919

1 BARBARA JUDGE
2 Having been first duly sworn, testified
3 as follows:
4 MS. JUDGE: Can you hear me?
5 I'd like to, like the lady before me --
6 MS. BOJKO: I'm sorry, state
7 your name and address for the record, please.
8 MS. JUDGE: Barbara Judge, 2114
9 Silverpine Court, Toledo 43615.
10 Like the lady before me I have some
11 concerns, too, and it's not only just the
12 increase, but what the increase will do as
13 far as our young people leaving. There was
14 an article in the paper about all the doctors
15 who are about to graduate are going to
16 graduate on to some other state or some other
17 part of Ohio. People are losing their jobs
18 and the Toledo Edison wants more money. As
19 far as I can see I don't see any
20 justification for this area being the highest
21 rate in probably the country, if not the
22 highest close to it. If they want to
23 increase their distribution perhaps instead
24 of people moving out of the state and other
25 places where they can find jobs which have

CLASSIC REPORTING SERVICE 419.243.1919

1 been lost because of the high utility rates,
2 retail, we are no longer a manufacturing
3 place because most of those jobs have been
4 moved someplace else where they don't have to
5 pay so much for their electricity to run
6 their plants. It's getting so that people
7 are just disappearing from this part of the
8 country.

9 Instead of raising the rates what
10 they should do is lower them in line with the
11 rest of the state and the country. They are
12 way too high. They have been way too high
13 for a long time and to raise rates again is
14 unconscionable.

15 Like people say, let them use their
16 wonderful profit to take care of a lot of the
17 things they need to do instead of forcing us
18 to do it. The rate should be lower, not
19 raised.

20 Thank you.

21 MS. BOJKO: Beth Kramer.

22 * * * * *

23 BETH KRAMER
24 Having been first duly sworn, testified
25 as follows:

CLASSIC REPORTING SERVICE 419.243.1919

1 MS. KRAMER: My name is Beth
2 Kramer, I live at 2093 US 20 A in Swanton. I
3 just want to tell you a little bit of my
4 fiasco with First Energy.
5 I moved into my home in '99. At
6 that time I had a cracked utility pole, took
7 them two years to get a new one. The old one
8 still stands there. It's an eye sore to my
9 front yard, everybody that passes by. I have
10 not received an electric bill since October
11 of last year and it got to the point where I
12 have now had to acquire a PO Box just to get
13 my electric bill. Somebody down there cannot
14 figure out why I have no utility bill come
15 every month.
16 So, in my opinion it's just costing
17 me a lot just to deal with the hassle and
18 then turn around and you guys want to
19 increase the rates.
20 Like everybody else here, you guys
21 really need to consider decreasing the rates,
22 taking your profit, putting it back into your
23 company like a lot of the small business
24 owners do.
25 You know, we're the third highest

CLASSIC REPORTING SERVICE 419.243.1919

1 struggling. I got 18 months worth of
2 electric bills in this folder, not one of
3 them are ever the same when it comes to a
4 related component delivery charge,
5 transaction charge. We even get charged to
6 be a customer, which makes no sense to me.
7 I got \$120 electric bill, they
8 charge me \$67 to deliver it to my house, they
9 charge me \$58 for a transaction fee, related
10 component must be my meter I have on my house
11 \$25. They are charging me \$156 on top of the
12 \$120 I already paid them. It's all going --
13 I can't afford to keep paying them.
14 So, I don't understand what they
15 are trying to do here. Trying to run us out?
16 It's up to you guys.
17 MS. BOJKO: I will try John
18 Swartzlander one more time. And Patrick
19 Allen. Okay.
20 Is there anybody else that would
21 like to testify that did not sign up?
22 FEMALE: Am I allowed to ask
23 a question?
24 MS. BOJKO: You can ask us a
25 procedural question.

CLASSIC REPORTING SERVICE 419.243.1919

1 foreclosure state in, that was to the last
2 record in the United States. You know we
3 have the highest rates of electric in the
4 midwest. And I would just ask just from
5 somebody that's just a middle age, you know,
6 middle income that if you would just really
7 consider decreasing it and putting the
8 profits back into the company. I think that
9 that would help in the long run for a lot of
10 people.
11 That's all I have to say. Thank
12 you.
13 MS. BOJKO: Thank you. Go back
14 one more time to David Drew.
15 * * * * *
16 DAVID DREW
17 Having been first duly sworn, testified
18 as follows:
19 MR. DREW: My name is David
20 Drew, I live at 417 Potter Street, Toledo,
21 Ohio, 43605.
22 I was injured on the job eight
23 years ago and I just now recently got
24 disabled, finally got an income coming in
25 which ain't much, just me and my wife. I'm

CLASSIC REPORTING SERVICE 419.243.1919

1 FEMALE: I don't know what
2 that is.
3 MS. BOJKO: You can't ask us
4 about the substantive part of the case. I
5 really --
6 FEMALE: You can tell me yes
7 or no. Did you give specifics as to why you
8 feel the distribution rate needs to be
9 increased? Was there a specific reason for
10 that?
11 MS. BOJKO: I can answer your
12 question as saying that the Commission has
13 not yet made a ruling on the case. The
14 application was filed back in June by the
15 company. Last month we had approximately
16 three weeks of hearings on the matter, we
17 heard all the testimony from 60 witnesses
18 approximately, either filed testimony or
19 presented testimony, and the attorneys were
20 there for numerous intervenors, numerous
21 parties to the proceeding and then
22 cross-examined the witnesses. That's what
23 happened. And then the second part of that
24 hearing process is to have public hearings
25 which is what we're doing today. We have 12

CLASSIC REPORTING SERVICE 419.243.1919

1 of these public hearings scheduled all over
2 the State of Ohio in First Energy's three
3 service territories and we are listening to
4 testimony, it is being transcribed and then
5 the Commission, the five member Commission
6 will make the ultimate decision on the case.
7 MS. THOMAS: There's only five
8 members that are going to make the decision
9 after hearing everyone? There's only five
10 members, right?
11 MS. BOJKO: Yes.
12 MS. THOMAS: I'm going to say
13 this off the record --
14 MS. BOJKO: We're still on the
15 record, ma'am. We can't hear any more
16 testimony.
17 MS. THOMAS: I'm not going to ask
18 any questions. I thank you all for coming
19 today and I thank our council people for
20 taking the people, although our good Mayor
21 wasn't here, taking the time to listen to
22 some of us. When you take into consideration
23 that we do have a Public Utility Commission
24 for the State of Ohio, the consumer should
25 not, we as consumers really shouldn't have to

CLASSIC REPORTING SERVICE 419.243.1919

1 opportunity to testify, as everybody has had
2 the opportunity to testify. I'm mean I'm
3 asking if there was someone that did not have
4 an opportunity to sign up and that would like
5 to be heard. We have heard all of you, it
6 has been transcribed. We will take this
7 back, the Commissioners will review the
8 testimony and they will make the ultimate
9 decision.
10 Sir, did you want an opportunity to
11 testify?
12 MR. GILCREST: I have a question.
13 Have you given any consideration to holding
14 this type of meeting in the evening because
15 of the number of people that are working?
16 MS. BOJKO: We have twelve local
17 public hearings, we have some of those in the
18 afternoon at 1:30 because there are some
19 individuals that would like to come out
20 during the day, and then we have many of
21 those hearings, the majority are in the
22 evening at 6:30. We have one this evening in
23 Maumee at 6:30 tonight that we will all be
24 attending. We have one tomorrow in Cleveland
25 at 1:30 and in a Cleveland suburb at 6:30

CLASSIC REPORTING SERVICE 419.243.1919

1 be here today when you see these people are
2 making billions of dollars in profit. You
3 all shouldn't be here today. These people,
4 don't take no five men panel to make a
5 decision. We got a Public Utility Commission
6 for the State of Ohio. If you look at every
7 legislative thing that will happen with our
8 Public Utility Commission, they never turn
9 down any of these people for these raises.
10 It always passes regardless of what anyone
11 say. It always passes.
12 MS. BOJKO: Just to be clear,
13 the five member is the Public Utilities
14 Commission, they are the five commissioners,
15 they are the public --
16 MS. THOMAS: Made up of brothers
17 and sisters and in-laws. These are people
18 that need to be chosen by the State of Ohio.
19 We need to, in the sixties I used to go down
20 to the Public Utilities, now in the seventies
21 Public Utility Commission of State of Ohio.
22 These people are not chosen, they are
23 appointed. So, maybe that's part of the
24 problem.
25 MS. BOJKO: You had your

CLASSIC REPORTING SERVICE 419.243.1919

1 tomorrow night, Shaker Heights. So, we do
2 have them both at 1:30 and 6:30 to
3 accommodate all people.
4 Could you state your name? The
5 court reporter needs your name for the
6 transcript.
7 MR. GILCREST: 2217 Thornridge
8 Drive, Toledo, Ohio 43614.
9 MS. BOJKO: One more question
10 and we're going to cut off.
11 MR. ALINGER: Procedural question.
12 Would you like my name also? My name is
13 James Alinger, 14704 Howard Road, Defiance
14 clear out in the west end that nobody thinks
15 about.
16 My procedural question is this,
17 considering this is the Public Utilities
18 Commission, why don't we approach the public
19 before we are approached by the intervenors
20 and the utility companies and all of that
21 when a rate case comes up? I think these
22 public hearings should be held first to get
23 some public input to the Public Utilities
24 Commission before the stipulations,
25 recommendations and side deals go into

CLASSIC REPORTING SERVICE 419.243.1919

1 effect.

2 MS. BOJKO: The record is not
3 finished, it's all a matter of scheduling. A
4 lot of times the public hearings are held
5 before the evidentiary hearings. There's no
6 difference with regard to that. We hear all
7 testimony, we record all testimony, it will
8 all be considered.

9 I want to thank everybody for
10 coming out today and for testifying and we
11 will conclude, adjourn for the day. Thank
12 you.

13 * * * * *

14 Whereupon, the hearing was adjourned at
15 2:56 p.m.

16 * * * * *

17
18
19
20
21
22
23
24
25
CLASSIC REPORTING SERVICE 419.243.1919

1 STATE OF OHIO :

2 COUNTY OF LUCAS : C-E-R-T-I-F-I-C-A-T-E

3
4 I, LORI L. UDOWSKI, Notary Public in and for the
5 State of Ohio, duly commissioned and qualified, do hereby
6 certify that the above and foregoing is a true and accurate
7 transcription of the aforementioned matter.

8 I do further certify that I am not a relative,
9 employee or counsel of any of the parties hereto, and
10 further that I am not a relative or employee of any
11 attorney or counsel employed by the parties hereto, or
12 financially interested in the action.

13 I do further certify that I am not, nor is the
14 court reporting firm with which I am affiliated, under a
15 contract as defined in Civil Rule 28 (D).

16 IN WITNESS WHEREOF, I have hereunto set my hand
17 and affixed my seal of office at Toledo, Ohio, on this 17th
18 day of March, 2008.

19
20
21 LORI L. UDOWSKI
22 Notary Public in and for the
STATE OF OHIO

23 My Commission Expires: February 5, 2012.

24 * * * * *

25
CLASSIC REPORTING SERVICE 419.243.1919

\$	180 3/3 18th 3/16 19 53/3 1927 53/13 1929 51/18 1956 51/17 1976 13/15 1989 13/14 1996 39/11 40/14 1st 27/10	5 500 21/12 21/15 21/21 5222 23/25 541 52/16 550 12/25 56 69/15
\$1 32/18 32/20 57/11 \$1.25 49/17 \$1.3 billion 49/11 55/14 \$1.31 27/22 49/15 \$100 40/15 \$11.5 49/18 \$11.7 48/11 \$12.8 49/16 \$120 63/7 63/12 \$13.9 27/18 \$156 63/11 \$18 51/13 \$2.7 50/4 \$25 63/11 \$268 49/21 \$274 49/24 \$3 49/17 \$3.1 50/4 \$340 million 50/7 \$4.22 49/15 \$4.75 50/15 \$4.95 50/12 \$400 18/18 18/18 51/12 \$5 21/12 21/15 21/21 \$57 33/7 \$58 63/9 \$64 31/6 \$67 63/8 \$76 31/7 \$78 31/7 \$800 33/12 \$82 31/8 \$86 31/8 \$91 31/10 \$91 million 32/22	2 20 61/2 200 12/8 12/15 13/14 2005 44/24 2006 14/6 24/5 24/21 32/16 43/4 2007 6/10 6/19 27/21 2008 1/11 4/3 7/9 18/15 31/2 31/14 70/18 2012 70/23 2093 61/2 21.9 percent 44/25 2114 59/8 221 28/5 2217 68/7 24 56/8 2455 20/7 249 48/8 254 million 32/18 27 percent 43/17 44/10 28 4/4 70/15 285 percent 33/17 29 percent 33/12 2914 49/4	6 60 64/17 614.466.8574 3/17 614.752.7999 3/4 614.752.9410 3/4 617 51/8 641 39/5 65 10/12 66 41/1 69 degrees 54/19
'	3 3 percent 24/4 24/22 50/10 30 1/12 67/18 67/22 67/23 67/25 67/25 68/2 68/2 30-second 11/19 309 million 32/20 31st 49/23 320 11/4 330.384.5849 3/10 330.761.7735 3/10 3418 46/24 35 10/24 27/1 3545 22/23 38 43/1 44/6 39 42/16 43/1 44/6	7 7.6 pounds 53/25 750 33/4 76 3/9 5/3
'07 32/19 32/22 '08 31/6 '56 50/19 '96 53/4 '97 53/4 '99 61/5	4 40-50 47/24 41 grams 45/11 417 62/20 419.243.1919 1/22 419.245.1893 3/22 420 1/20 3/20 4232 42/11 43215-3485 3/16 43215-3793 3/3 43604 1/21 3/21 43605 51/8 62/21 43612 52/17 43614 68/8 43615 20/8 24/1 59/9 43619 46/25 43623 42/12 43624 1/14 44 56/8 44 percent 56/6 44308 3/9 5/4 450 11/3 32/12	8 80 45/11 81 49/17 84 49/24 87 49/22
0 000 11/3 18/18 18/18 32/12 33/10 35/13 35/14 57/11 07-551-EL-AIR 1/7 4/10 07-552-EL-ATA 1/7 4/10 07-553-EL-AAM 1/8 4/11 07-554-EL-UNC 1/8 4/11		9 91 35/13 35/14
1 1 billion 53/19 1.800.686.PUCO 7/3 10 3/15 11/1 100 3/21 108 39/24 40/25 11.4 45/10 12 1/11 4/3 64/25 1200 1/21 13.4 47/23 13.4 percent 18/17 14704 68/13 15 10/22 50/3 1527 39/3 16 22/24 17 percent 33/6 1701 17/16 17th 70/17 18 63/1		A ability 35/16 36/12 38/4 46/2 able 9/8 11/13 11/21 40/24 about 6/1 6/2 6/24 7/24 8/18 10/6 11/1 11/3 11/12 13/17 15/15 15/25 19/19 19/20 19/22 21/12 22/3 25/12 32/2 33/4 33/6 33/7 37/10 38/10 38/11 41/9 48/5 50/11 51/20 51/22 52/3 56/8 56/9 57/10 59/14 59/15 64/4 68/15 above 23/9 70/6 absorb 18/23 accentuated 13/20 acceptable 35/3 accommodate 68/3 account 29/1 29/23 40/1 accounting 1/5 4/17 28/16 29/20 accurate 70/6 accurately 9/1 acknowledge 14/11 acquire 61/12 acres 10/22 across 16/11 33/9 action 14/15 70/12 actions 14/17 actually 20/25 add 9/12 addition 27/1 additional 47/14 Additionally 29/15 address 8/11 15/8 17/12 17/16 25/9 39/1 42/9 47/5 52/14 59/7 addressed 25/17 adjourn 69/11 adjourned 69/14 advance 25/3 ADVOCATE 3/15 affect 26/17 affected 31/23 affiliated 70/14 affixed 70/17 afford 15/19 24/12 40/12 40/17 40/18

A	<p> approve 44/18 approved 48/14 approximately 10/22 32/11 64/15 64/18 April 58/9 58/10 58/11 area 13/9 16/14 16/19 32/21 46/10 59/20 around 13/14 20/11 41/4 54/22 61/18 arrived 8/1 ARTHUR 3/12 article 49/8 49/9 49/12 59/14 as 6/13 6/16 9/5 10/1 10/12 10/14 11/9 11/25 15/6 16/13 16/13 17/10 19/7 22/4 22/21 23/23 25/7 26/11 26/14 26/18 26/19 26/21 28/8 28/12 30/18 30/20 31/2 31/9 31/14 33/14 34/13 35/11 35/18 37/22 37/25 38/6 38/24 40/10 40/22 41/20 42/7 43/3 43/3 43/4 43/7 43/8 45/21 46/23 47/17 47/18 48/4 48/19 49/2 51/6 52/10 52/19 57/18 59/3 59/12 59/13 59/18 59/19 60/25 62/18 64/7 64/12 65/25 67/1 70/15 ask 8/11 8/17 34/4 43/12 55/4 56/6 62/4 63/22 63/24 64/3 65/17 asked 28/15 asking 8/2 20/19 41/14 55/3 55/25 57/20 67/3 aspect 7/7 aspersions 45/7 Assembly 28/6 assigned 4/8 4/21 astronomical 35/18 attach 35/5 35/7 attached 12/8 attempting 12/2 attend 56/21 attending 67/24 attitude 57/25 attorney 4/20 70/11 attorneys 8/16 64/19 attract 34/2 audacity 55/4 AUTHORITY 1/4 4/15 authorized 18/21 automatically 44/20 available 8/6 42/19 43/7 Avenue 1/20 3/20 22/23 average 20/14 20/17 21/6 31/5 31/10 31/16 33/3 33/10 33/16 45/6 45/18 Award 30/16 awarded 29/10 awful 22/8 </p>	<p> 29/19 29/21 30/13 30/14 35/3 35/22 36/2 36/13 37/17 37/18 40/19 40/23 40/25 43/7 43/15 43/17 43/20 43/23 44/5 44/7 44/7 44/20 45/19 46/4 47/13 48/13 48/18 49/6 50/24 51/9 51/24 52/1 55/15 56/12 57/25 58/5 58/15 60/18 63/6 63/10 64/8 66/1 66/3 66/12 66/18 67/5 67/23 68/22 69/8 because 11/20 11/24 13/6 21/10 24/19 36/9 37/5 37/9 37/24 39/14 39/23 40/19 40/21 43/21 50/1 52/20 53/12 54/10 54/19 55/13 55/14 56/22 60/1 60/3 67/14 67/18 becomes 32/23 been 4/21 7/5 9/25 10/23 11/13 11/16 12/2 15/5 17/9 18/2 22/20 23/22 24/21 25/6 26/8 27/6 28/11 28/17 30/24 31/13 32/8 34/12 34/19 38/23 39/10 40/6 40/8 42/6 43/13 44/6 45/8 46/22 48/21 49/1 49/7 50/20 51/5 51/19 52/9 53/14 53/18 54/16 59/2 60/1 60/3 60/12 60/24 62/17 67/6 before 8/10 8/14 14/19 15/17 28/5 28/23 52/13 53/19 59/5 59/10 68/19 68/24 69/5 began 7/8 begin 4/25 8/10 9/10 10/3 17/18 35/12 52/13 beginnings 10/11 behalf 3/2 3/8 3/14 3/19 5/2 5/6 5/7 5/13 39/7 being 4/11 8/23 21/11 35/18 38/6 38/12 41/15 44/17 59/20 65/4 believe 16/8 16/15 16/25 21/20 33/3 33/24 34/21 42/14 44/13 45/15 46/8 50/23 53/3 58/4 58/4 58/8 58/16 belts 26/14 bend 23/14 Besse 58/12 58/15 Beth 60/21 60/23 61/1 better 16/12 36/14 41/11 57/24 between 21/12 21/22 27/12 beyond 36/2 50/23 big 37/25 bill 9/14 24/2 24/5 28/5 28/5 28/12 29/17 33/11 33/17 39/15 39/16 40/8 43/6 50/10 50/11 50/13 61/10 61/13 61/14 63/7 billed 37/18 billing 50/13 billion 27/22 49/15 49/16 49/17 49/18 50/4 50/4 billions 66/2 bills 16/5 39/13 40/1 41/3 51/16 63/2 bit 32/19 61/3 bitty 51/12 black 24/23 Blade 49/9 blankets 54/23 Block 39/5 blower 54/25 Board 47/4 body 6/23 Boil 32/20 BOJKO 3/6 4/19 Booth 48/23 48/25 49/4 both 12/13 16/10 16/16 47/19 52/21 68/2 bottom 13/11 28/25 33/18 36/19 56/23 56/24 bought 50/2 Boulevard 52/16 Bowling 16/14 Box 61/12 brakes 55/11 break 51/16 </p>
B	<p> back 19/4 19/6 24/13 24/16 37/18 41/25 46/2 50/2 50/25 54/20 58/20 57/20 57/22 61/22 62/8 62/13 64/14 67/7 backbone 32/5 backwards 23/14 bad 27/25 54/10 balance 36/14 Bancroft 23/25 bang 53/15 53/17 54/3 56/5 58/17 Barb 52/6 52/8 52/16 Barbara 58/20 59/1 59/8 barber 32/3 base 26/8 based 20/22 43/19 45/19 basement 55/2 basic 26/17 basically 20/19 33/5 36/6 basis 39/14 40/14 45/10 be 7/20 8/8 8/12 8/13 8/15 9/3 9/8 9/14 9/21 11/11 11/21 15/12 16/9 19/9 19/13 19/15 25/16 28/18 28/25 29/7 29/10 </p>	

B

breaking 26/14
 breaks 55/9
 brief 15/12 27/11 30/19
 bringing 41/24
 Broad 3/3 3/15
 Broadway 17/17
 brothers 66/16
 brought 49/7
 BTUs 45/3
 buck 53/18 54/4 56/5 58/17
 budget 47/13 47/16 57/17
 build 55/18
 building 19/22 22/5 42/22
 built 42/17 50/19 51/17 51/18
 bulb 54/15
 burden 32/12
 burdened 30/24 32/8
 burying 37/15
 buses 18/9
 business 10/11 11/2 19/14 19/19 19/21
 21/25 31/24 31/24 32/3 33/8 33/19 35/22
 35/24 36/24 49/9 55/16 61/23
 businesses 15/24 16/10 16/24
 buy 49/20
 buying 18/8 21/25

C

C-E-R-T-I-F-I-C-A-T-E 70/2
 calculate 43/12
 calculation 43/16
 call 7/2 14/7
 called 8/8 8/21 50/10
 came 13/20 39/6
 campuses 27/13
 can 6/2 6/25 7/2 8/25 11/25 23/7 24/6
 26/16 37/9 41/9 47/20 49/6 53/25 56/21
 57/22 59/4 59/19 59/25 63/24 64/6 64/11
 can't 18/23 24/12 40/11 40/17 40/18
 40/25 41/9 41/16 50/23 54/19 56/14
 63/13 64/3 65/15
 cannot 15/19 29/19 37/4 40/17 40/21
 48/6 61/13
 Canton 31/6 31/18
 capacities 10/18
 captioned 4/11
 car 37/5 55/8 55/8 56/24
 carbon 45/10
 care 57/1 60/16
 Carlton 30/16
 case 4/9 6/1 6/4 6/17 7/6 7/7 7/8 7/13
 7/15 7/16 8/13 8/17 15/16 15/16 15/17
 28/22 29/8 29/22 36/7 36/16 64/4 64/13
 65/6 68/21
 cash 38/5
 catching 23/11 23/12
 cause 12/20 12/22 13/8 13/12 16/9 18/15
 caused 26/10
 causing 12/18
 Center 1/13 15/11
 cents 21/7 49/22 49/24
 CEO 27/18 57/8
 CEO's 29/18
 CERTAIN 1/5 4/16
 certainly 35/15
 certify 70/6 70/8 70/13
 Chairman 25/19
 challenging 26/4
 Chambers 1/13
 change 23/16 34/6 44/5
 changed 10/15 55/10
 changes 40/14 44/2

characteristics 18/25
 charge 39/21 50/12 50/15 50/17 63/4
 63/5 63/8 63/9
 charged 63/5
 charges 21/8 22/11 28/7 28/9 28/16
 29/24 39/16 39/17
 charging 63/11
 child 52/23 53/20
 children 47/9
 choice 33/23
 choose 24/17
 chosen 12/15 13/7 66/18 66/22
 CHRIS 17/8 17/14
 ci.toledo.oh.us 3/22
 Cincinnati 31/8 32/10
 cities 31/20
 citizen 33/25 52/12 52/20 52/24 54/6
 citizens 19/25 26/13 26/19 29/11 30/11
 40/22
 city 3/19 5/13 19/24 24/9 25/11 25/15
 27/5 30/16 30/18 30/21 34/16 34/19
 35/13
 Civil 70/15
 claim 12/22
 claimed 12/4
 CLASSIC 1/20
 classroom 18/4
 cleaning 32/4
 clear 27/22 66/12 68/14
 clearly 8/25 36/1
 CLEVELAND 1/3 4/13 6/12 31/9 67/24
 67/25
 close 16/13 37/20 59/22
 coffee 32/5
 colleague 34/20
 collected 28/17 28/18
 collectively 6/13 48/11
 college 52/23 53/21 56/1 56/19
 Collins 34/9 34/11 34/15 41/18
 Columbus 3/3 3/16 7/10 31/7 32/9 36/11
 37/23
 combustion 43/22
 come 36/13 48/14 50/25 51/15 53/6
 55/12 56/18 56/19 56/20 61/14 67/19
 comes 15/17 15/23 15/24 16/5 46/1 46/2
 63/3 68/21
 coming 15/13 41/3 57/8 62/24 65/18
 69/10
 comments 7/18 9/1 9/18 20/13 22/14
 25/22 30/19 34/24
 commercial 31/12 31/17 31/18 31/21
 31/22
 commission 3/2 4/8 6/15 6/17 6/23 7/9
 7/12 7/24 14/16 14/19 17/19 18/21 20/11
 25/17 25/20 26/20 27/8 28/15 28/23
 29/13 31/15 34/5 48/18 58/8 64/12 65/5
 65/5 65/23 66/5 66/8 66/14 66/21 68/18
 68/24 70/23
 Commission's 7/1 7/2 26/25
 commissioned 70/5
 Commissioner 15/10
 commissioners 8/14 66/14 67/7
 Commissions 5/20
 common 41/7
 community 15/19 15/22 19/25 33/19
 33/19 34/3 37/25
 companies 5/3 5/9 6/14 7/12 7/21 23/14
 29/8 68/20
 Companies' 7/16 7/25
 company 1/3 1/4 1/4 4/13 4/14 4/15 5/1
 5/25 6/11 6/11 6/12 6/19 8/16 10/8 10/23
 11/22 12/24 20/7 28/1 38/13 49/21 55/13
 56/15 61/23 62/8 64/15

company's 27/9 28/24 29/1
 compares 49/23
 compelled 12/25
 competition 28/12 33/23
 complaining 50/11
 complaints 11/23 13/17 27/15
 component 63/4 63/10
 comprises 11/1
 concern 16/7 50/6
 concerned 30/20 48/5
 concerns 15/18 44/16 59/11
 conclude 26/23 33/2 33/14 69/11
 concluded 12/19 13/11
 conclusions 13/8
 condition 36/9 47/12
 Coney 33/9
 Consequently 42/21
 conservation 44/12
 consider 41/14 61/21 62/7
 consideration 19/9 20/4 42/18 65/22
 67/13
 considered 8/12 29/7 44/17 69/8
 considering 68/17
 consistently 16/2
 constant 16/15
 constraints 35/2
 construct 14/8
 construction 42/23 46/5
 consultant 20/9
 consumer 3/15 36/13 37/1 38/15 55/13
 56/3 65/24
 consumers 5/9 34/5 56/9 65/25
 CONSUMERS' 3/14 5/7
 consumes 11/3
 consumption 20/22 45/25
 contact 6/8
 continue 15/18 15/25 16/21 48/1 48/6
 continued 12/21
 continues 31/20
 contract 70/15
 contrary 27/24
 control 47/15
 conversion 46/6
 cooking 45/16
 cool 46/2
 cooling 45/24
 copy 6/20 9/4 9/20
 core 19/20
 corporate 29/6 30/1
 Corporation 49/13
 correct 14/9
 cost 12/14 13/3 18/17 26/17 31/5 43/13
 48/10 54/23
 costing 61/16
 costs 11/2 18/23 25/13 26/12 28/10
 29/20 32/24 33/7 36/25 37/11 44/9 49/20
 54/13
 could 15/7 17/11 25/15 36/2 38/25 43/20
 49/11 68/4
 council 1/13 22/6 30/21 34/20 48/10
 65/19
 Councilman 25/1 25/11 30/18 34/8 34/15
 34/20 36/19 41/18
 counsel 3/14 5/7 70/9 70/11
 counted 27/10
 country 23/1 59/21 60/8 60/11
 County 15/10 16/4 16/14 30/23 32/11
 70/2
 couple 30/19 40/6 47/7
 course 32/18
 court 8/24 8/25 9/4 9/18 41/19 47/21
 58/23 59/9 68/5 70/14
 cover 50/13

C	designed 56/2 designing 13/16 despite 28/1 28/10 detail 34/18 Detroit 56/21 57/6 57/12 development 34/1 did 39/6 41/19 43/15 63/21 64/7 67/3 67/10 didn't 37/10 40/22 55/15 55/17 55/20 57/2 58/1 difference 21/16 21/21 69/6 different 36/23 difficult 21/20 dig 56/10 diner 32/4 dioxide 45/11 directed 36/25 Director 17/15 disabled 62/24 disappearing 60/7 discussing 12/12 discussions 13/24 dispute 13/2 13/23 distinct 48/19 distributing 58/16 distribution 1/5 4/16 6/16 15/16 18/20 19/15 20/16 21/8 22/10 25/13 25/24 28/22 29/4 30/3 32/24 33/7 33/24 37/11 37/14 39/15 39/21 47/25 48/12 52/25 53/2 53/22 55/5 57/3 58/3 58/6 58/15 59/23 64/8 district 18/6 18/25 19/10 19/11 34/16 48/8 districts 48/1 48/16 disturbances 11/17 12/3 12/11 12/18 12/20 13/9 13/12 14/22 do 8/20 9/9 9/12 11/14 12/10 14/22 19/8 19/23 21/24 22/13 23/4 24/15 24/19 25/3 28/11 28/16 35/15 41/9 43/23 46/11 54/10 54/10 54/12 54/18 55/8 59/12 60/10 60/17 60/18 61/24 63/15 65/23 68/1 70/5 70/8 70/13 doctors 59/14 does 30/9 48/14 51/15 52/24 54/14 58/10 doesn't 23/8 doing 26/16 33/1 41/15 64/25 dollar 28/7 53/15 dollars 18/3 28/24 51/12 66/2 don't 21/18 21/23 23/6 39/22 41/7 45/14 51/25 52/3 54/9 55/6 57/1 57/7 57/19 58/4 58/4 58/18 59/19 60/4 63/14 64/1 68/4 68/18 done 16/22 37/16 37/17 54/11 door 5/21 8/2 9/12 50/24 double 26/10 31/17 31/17 doubt 57/8 down 16/12 32/20 47/20 53/10 54/24 55/9 55/12 58/17 61/13 66/9 66/19 downturn 26/9 drain 16/15 Drew 62/14 62/16 62/20 drive 57/6 68/8 drugs 38/4 56/14 dry 32/4 due 26/5 duly 9/25 15/5 17/9 22/20 23/22 25/6 34/12 38/23 42/6 46/22 49/1 51/5 52/9 59/2 60/24 62/17 70/5 during 11/15 13/1 67/20 duty 26/18 26/21	each 6/18 earlier 33/15 earning 30/6 easements 14/4 easily 11/12 east 3/3 10/8 17/16 eat 24/17 economic 30/12 34/1 economy 27/25 29/23 41/15 EDISON 1/3 1/4 4/13 4/14 6/10 6/11 6/20 10/9 10/24 11/11 11/15 11/20 12/3 12/4 12/11 12/15 12/21 12/24 13/3 13/4 13/6 13/13 13/16 13/24 14/4 14/7 14/10 14/13 14/14 14/20 14/21 14/24 20/18 21/3 21/14 23/2 25/23 27/5 32/21 41/12 42/19 42/23 49/14 53/17 54/12 57/1 57/7 57/18 57/20 59/18 Edison's 11/5 12/7 12/9 26/22 education 18/1 18/14 19/12 22/9 47/5 47/9 educational 19/19 effect 14/12 41/5 41/6 48/21 69/1 effectively 36/20 effects 34/22 efficient 13/4 efficiently 11/13 efforts 34/2 36/10 eight 10/7 31/19 62/22 either 5/25 7/1 7/14 14/1 16/11 24/17 57/17 64/18 electric 1/3 4/13 6/12 6/15 10/25 18/15 31/3 31/10 31/13 33/22 42/17 43/6 43/7 43/16 44/14 45/12 46/6 46/13 46/13 47/23 54/18 56/4 56/15 61/10 61/13 62/3 63/2 63/7 electrical 31/1 32/8 electricity 11/1 11/4 13/5 19/3 19/5 24/11 53/11 54/1 55/1 55/21 60/5 elementary 20/15 21/6 22/3 33/16 eliminated 44/7 56/22 eliminating 46/12 else 9/11 24/11 24/18 51/10 60/4 61/20 63/20 emissions 44/24 45/2 45/13 45/17 45/18 emit 45/10 emitted 44/25 employed 13/9 52/22 57/7 70/11 employee 50/15 70/9 70/10 employees 18/6 27/5 employs 10/22 empty 54/22 encouraged 46/5 end 19/4 51/13 68/14 ended 49/22 energy 3/8 5/8 5/24 6/5 6/13 6/25 15/23 18/1 18/13 19/11 20/7 20/9 22/9 23/2 24/3 26/12 27/21 27/23 29/3 30/7 30/13 31/16 32/15 32/17 35/19 39/11 41/13 42/20 43/19 43/20 44/9 44/18 45/5 45/15 45/19 45/25 45/25 48/4 49/10 49/13 50/2 56/15 61/4 Energy's 7/19 27/18 28/13 29/6 29/13 29/16 29/25 65/2 Enforcement 5/20 engage 35/24 engineer 13/10 enormous 18/12 40/20 enterprise 32/6 EPA 44/22 Eppard 23/19 23/21 23/25 equation 29/22 equipment 45/17 45/18 50/20 equitable 29/21 35/25
D	dad 39/24 40/22 damn 55/19 58/1 darn 55/20 data 34/18 44/22 45/5 45/14 DATE 1/11 David 62/14 62/16 62/19 Davis 22/17 22/19 22/23 24/8 58/12 58/15 day 19/4 51/23 67/20 69/11 70/18 Dayton 31/8 32/10 de-valuation 43/24 deal 61/17 dealing 11/16 44/3 deals 68/25 decade 11/15 decades 30/22 31/12 December 49/23 December 31 18/14 December 4 6/19 decide 8/20 41/10 decided 40/6 55/15 deciding 29/22 decimated 27/6 38/6 decision 8/15 65/6 65/8 66/5 67/9 declare 29/16 declining 26/8 decrease 23/4 23/16 26/11 57/24 decreasing 61/21 62/7 deep 56/10 deeper 19/21 Defendant's 2/10 2/10 2/11 2/11 2/12 2/12 2/13 Defiance 10/8 68/13 define 36/1 defined 36/20 70/15 deliberate 38/9 deliberately 11/23 deliver 63/8 delivery 50/17 63/4 demand 11/4 19/2 19/5 demands 29/15 democrats 33/20 denied 30/14 department 3/20 5/21 45/4 50/13 Deposition 2/10 2/10 2/11 2/11 2/12 2/12 2/13 described 45/22 deserve 17/1	E E-mails 34/25 41/19

E	fell 49/19 felt 43/17 few 47/5 fiasco 58/12 61/4 fifty 27/11 fight 15/18 figure 56/16 56/17 61/14 filed 6/14 6/18 43/18 64/14 64/18 filling 7/16 final 8/15 finally 33/14 62/24 financial 28/3 38/2 financially 70/12 find 32/16 44/22 51/21 59/25 findings 12/17 14/11 fine 32/7 58/9 58/11 finished 69/3 Finkbeiner 30/16 firm 70/14 first 3/8 5/8 5/24 6/5 6/13 6/24 7/19 9/13 9/25 13/15 15/5 17/9 22/20 23/2 23/22 24/3 25/6 25/13 27/18 27/20 27/23 28/13 29/2 29/6 29/13 29/16 29/25 30/7 30/13 31/16 32/14 32/17 34/12 38/23 39/11 41/12 42/6 43/18 44/18 46/4 46/22 49/1 49/10 49/13 50/2 51/5 52/9 56/15 59/2 60/24 61/4 62/17 65/2 68/22 firstenergycorp.com 3/11 3/11 five 10/7 10/22 18/7 65/5 65/7 65/9 66/4 66/13 66/14 fixed 23/6 35/15 35/17 38/2 39/22 40/10 51/11 51/24 52/21 55/9 57/15 57/16 fleet 18/9 floor 3/16 55/2 flow 28/24 38/5 fluctuating 39/18 fluorescent 54/15 fluorides 45/12 fly 37/7 37/8 focus 6/4 folder 63/2 folks 18/18 19/18 36/11 following 13/19 34/24 follows 10/1 15/6 17/10 22/21 23/23 25/7 34/13 38/24 42/7 46/23 49/2 51/6 52/10 59/3 60/25 62/18 foot 29/17 forcing 60/17 Ford 37/4 foreclosure 62/1 foreclosures 26/10 foregoing 70/6 forget 52/3 form 55/25 forth 42/25 56/21 forward 21/2 found 43/17 44/23 fourth 49/19 free 32/6 front 61/9 frozen 47/19 Frye 17/5 17/6 17/8 20/7 fuels 45/21 funding 47/10 47/19 funny 58/6 fury 53/9 53/23 further 14/15 19/21 45/24 55/4 70/8 70/10 70/13 Furthermore 14/10 18/24 32/14	45/20 54/25 56/24 gases 44/13 44/25 45/13 geez 57/2 general 11/5 11/7 16/9 21/10 21/12 21/13 21/22 28/6 generate 50/7 generating 45/17 45/18 generation 28/14 28/21 48/13 generator 11/6 11/8 13/1 gentleman 39/12 50/8 51/17 GEORGE 22/19 22/22 24/7 25/1 25/5 25/10 geothermal 44/14 45/23 get 13/10 16/21 18/10 23/6 23/7 39/14 47/8 51/13 52/2 55/1 55/9 55/9 56/20 57/23 58/1 61/7 61/12 63/5 63/7 68/22 getting 60/6 give 5/16 11/19 23/15 23/15 23/15 28/9 41/19 51/16 64/7 given 19/9 67/13 giving 15/13 go 4/6 8/4 8/7 18/16 18/21 34/17 44/9 44/21 51/21 54/8 54/9 57/12 62/13 66/19 68/25 goal 36/19 36/21 38/14 going 18/4 20/21 23/4 24/14 24/16 33/25 34/17 37/4 39/23 41/5 41/6 41/20 42/16 50/7 50/9 50/18 51/9 56/17 57/9 57/21 57/23 57/24 57/25 57/25 58/2 58/5 59/15 65/8 65/12 65/17 68/10 going -- 63/12 gone 10/14 good 4/7 34/1 57/18 65/20 goods 37/1 got 24/13 53/3 58/11 61/11 62/23 62/24 63/1 66/5 government 1/13 15/11 56/13 Governors 44/11 graduate 59/15 59/16 graduates 20/1 grandfathered 44/20 grant 34/6 46/11 granting 30/7 grants 14/19 great 19/17 20/2 32/6 34/17 Green 16/14 greenhouse 44/13 44/23 44/25 Greg.Price 3/5 GREGORY 3/6 4/20 gripping 26/7 ground 46/1 46/3 group 48/20 guess 17/21 41/6 guys 57/10 61/18 61/20 63/16
F	face 28/10 52/23 facilities 28/14 facility 10/17 10/21 17/15 22/6 facing 26/4 27/16 28/3 fact 12/6 30/25 31/19 43/19 factor 11/4 28/25 38/7 factors 30/2 fails 35/20 fair 23/5 35/24 38/10 55/24 57/13 58/18 fairly 11/9 38/13 fairness 29/15 fall 28/8 43/4 families 16/16 16/17 16/18 26/12 family 10/10 32/1 40/23 far 32/9 59/13 59/19 fast 47/23 fault 55/22 favorable 19/1 February 31/6 70/23 February 15 31/2 31/14 February 26th 49/8 fee 50/9 63/9 feed 10/13 Feeds 10/14 feel 16/1 16/2 16/11 19/7 54/10 64/8 feels 15/22 feet 12/12	H had 13/23 17/25 18/2 18/6 32/17 40/13 41/12 43/2 47/18 49/14 49/21 55/5 61/6 61/12 64/15 66/25 67/1 half 21/7 hand 6/6 70/16 handle 13/16 happen 40/21 40/25 57/21 66/7 happened 64/23 happy 16/23 hard 19/11 26/9 54/5 54/6 57/10 harder 48/1 48/4 48/4 hardships 28/3 hare 49/17 has 4/8 10/15 10/15 10/16 10/23 11/4 12/2 12/4 12/8 12/10 12/11 13/24 14/10 18/12 20/25 21/14 22/4 24/12 26/8 26/9 27/5 27/6 28/17 34/18 35/13 37/25 38/14
G	gainfully 52/22 gas 24/11 24/13 41/9 42/21 44/24 45/8	

H	hasn't 28/15 hassle 61/17 haven't 18/6 40/13 having 9/25 10/11 14/23 15/5 17/9 17/19 22/20 23/22 25/6 34/12 38/23 42/6 46/22 48/3 49/1 51/5 52/9 53/8 59/2 60/24 62/17 HAYDEN 3/12 5/3 haydenm 3/11 he 13/11 14/8 40/22 40/23 40/25 56/21 he's 40/23 57/6 head 23/9 27/20 hear 16/4 17/23 59/4 65/15 69/6 heard 64/17 67/5 67/5 hearing 1/11 1/13 4/9 5/18 6/8 7/8 7/10 7/11 7/18 7/20 8/23 9/7 15/14 25/22 47/1 64/24 65/9 69/14 hearings 7/6 64/16 64/24 65/1 67/17 67/21 68/22 69/4 69/5 heat 44/15 54/18 54/24 54/24 55/1 heating 45/16 45/24 46/1 54/22 heavily 30/2 heck 23/12 Heights 68/1 held 68/22 69/4 hell 53/17 Hello 47/1 help 16/20 19/16 20/2 24/14 42/23 56/2 56/12 57/8 57/11 62/9 helpful 9/3 her 32/1 here 5/25 16/6 19/18 22/9 24/2 24/9 24/16 24/20 24/23 25/12 25/16 34/25 39/7 39/12 42/2 42/13 49/7 50/9 50/24 52/11 52/19 52/20 61/20 63/15 65/21 66/1 66/3 here - 17/20 hereby 70/5 hereto 70/9 70/11 hereunto 70/16 high 16/1 16/5 19/3 19/5 27/1 27/3 29/10 31/22 32/8 60/1 60/12 60/12 higher 27/4 28/2 32/23 39/17 49/20 54/20 55/23 57/19 highest 22/25 24/10 30/25 31/13 31/21 59/20 59/22 61/25 62/3 Hill 17/5 17/6 17/8 17/14 him 39/25 himself 40/24 hired 14/12 his 12/17 32/1 40/1 51/17 56/21 56/22 hit 26/8 40/5 40/5 hits 19/10 holders 36/5 36/8 37/25 38/11 holding 25/21 67/13 home 26/11 42/17 42/22 42/24 43/8 43/9 43/21 43/24 44/14 45/21 46/2 46/13 46/15 52/22 53/5 54/14 54/16 54/18 54/21 54/22 55/7 61/5 homes 24/18 46/9 46/13 53/13 54/1 55/19 homes' 45/12 Honorable 25/14 hope 37/21 48/17 horsepower 12/8 12/16 13/14 hot 17/21 hour 21/8 hours 11/3 house 50/19 50/19 51/17 54/13 63/8 63/10 household 45/6	households 35/14 how 28/17 36/20 50/21 56/8 56/9 56/17 57/10 57/15 Howard 14/7 68/13 however 11/13 13/3 28/23 29/11 36/22 37/8 43/9 45/9 Hudson 10/14 huge 32/15 34/6 48/6 hurt 33/25 47/13 49/20 hurting 32/25 husband 51/10 52/21 54/5 56/20 56/25 57/5 57/12	insulation 42/24 insurance 38/7 intend 30/9 intended 28/8 intensity 37/22 37/24 interest 30/11 44/12 interested 70/12 interests 26/19 Intermittently 12/6 International 30/15 Intervened 4/25 intervenor 5/15 7/13 7/21 8/17 64/20 68/19 introduce 35/1 Invest 12/25 invested 52/4 investigate 14/12 involve 14/23 involved 42/22 involves 28/21 28/23 Island 33/9 isn't 37/3 38/15 issue 12/3 12/16 13/21 issued 58/9 issues 15/24 28/21 29/21 44/17 47/6 52/23 it's 8/6 15/16 16/3 18/2 19/21 21/20 23/5 23/12 24/2 24/21 38/15 39/18 39/18 39/19 39/21 39/23 40/5 40/7 40/7 40/8 54/8 54/17 55/6 57/12 57/24 58/3 58/16 58/18 58/22 59/11 60/6 61/8 61/16 63/12 63/16 69/3 its 7/25 10/11 11/21 12/8 12/22 13/7 14/1 26/7 27/23 29/17 36/15
	I I'd 15/21 25/13 37/2 59/5 I'll 25/16 I'm 15/9 16/23 17/5 17/14 17/14 17/20 17/21 20/7 22/24 23/8 25/11 25/12 32/2 34/15 34/17 39/20 39/23 41/2 41/14 42/13 45/6 47/22 47/22 50/14 51/7 51/9 52/11 52/15 52/19 53/20 54/3 54/8 54/21 56/17 57/14 57/14 57/18 59/6 62/25 65/12 65/17 67/2 67/2 I've 44/6 45/21 50/10 I-N-D-E-X 2/1 Idle 19/3 ignores 11/22 ILLUMINATING 1/3 4/14 6/12 imagine 38/1 impact 18/12 20/13 21/4 44/16 impacted 16/2 impacts 19/24 important 26/2 importantly 30/10 improve 53/1 54/13 improved 53/11 improvement 53/2 53/22 improving 53/23 in-laws 66/17 inadequate 27/17 include 10/19 included 21/14 including 20/11 34/1 income 23/6 24/9 32/17 32/18 32/21 35/17 38/2 40/10 51/11 52/1 52/21 54/7 57/15 57/17 62/6 62/24 incomes 35/15 Incorporation 9/15 increase 1/4 4/15 6/3 6/15 7/25 11/21 14/20 18/20 20/16 20/17 21/9 22/2 23/1 23/3 23/17 25/24 26/24 29/5 30/3 30/7 30/14 33/6 33/13 33/17 34/6 37/4 37/5 39/10 39/13 40/13 41/17 43/2 43/17 47/11 47/24 50/8 50/8 50/25 56/7 58/14 59/12 59/12 59/23 61/19 increased 64/9 increases 15/20 26/17 40/8 41/8 47/14 48/7 48/13 56/23 independent 62/3 independents 33/21 indicated 31/4 individual 41/22 individuals 67/19 industrial 20/10 industry 10/15 36/4 informed 22/4 43/5 44/18 inhabit 19/25 injured 62/22 input 68/23 insisted 12/23 install 13/25 14/6 installed 13/15 instead 26/1 56/9 59/23 60/9 60/17	J Jacobs 51/2 51/4 51/7 James 68/13 January 29 7/9 job 16/22 56/22 56/22 62/22 jobs 34/2 59/17 59/25 60/3 John 63/17 Jr 22/17 22/19 22/23 Judge 58/21 58/21 58/22 59/1 59/8 Judy 58/20 58/21 June 58/7 64/14 June 7 6/10 just 20/14 22/9 23/12 24/7 24/14 30/19 31/23 31/25 32/20 33/2 34/18 35/4 35/7 39/16 40/25 41/12 43/4 47/7 47/25 48/6 51/9 56/3 56/14 56/16 57/4 59/11 60/7 61/3 61/12 61/16 61/17 62/4 62/4 62/5 62/6 62/23 62/25 66/12 justification 59/20 justifies 27/3 justify 50/21	
	K keep 23/9 54/19 55/16 55/17 57/3 63/13 Ken 46/18 46/21 47/3 Kenneth 46/24 kids 19/19 19/20 20/3 56/13 kilograms 45/11 kilowatt 11/3 12/25 21/8 kilowatts 33/5 33/11 Kim,Bojko 3/5 KIMBERLY 3/6 4/19 kind 20/16 kinds 18/23 19/18 know 7/24 18/22 19/9 28/17 32/14 37/7 54/17 55/6 56/7 56/10 56/13 57/9 57/21 58/10 61/25 62/2 62/5 64/1 known 6/13		

K	looked 37/13 55/11 looking 17/1 18/22 38/5 41/2 Loretta 38/19 38/20 38/22 39/2 LORI 1/15 70/4 70/20 lose 53/11 losing 59/17 loss 19/11 36/1 lost 60/1 lot 18/18 22/8 24/15 40/2 49/6 60/16 61/17 61/23 62/9 69/4 Lovell 52/6 52/8 52/16 low 19/2 19/7 24/8 29/9 low-income 26/12 lower 33/21 60/10 60/18 lowest 29/14 Lucas 15/10 16/4 30/23 32/11 70/2	metric 45/10 Michael 34/9 34/11 34/15 Michigan 16/12 middle 52/1 62/5 62/6 midwest 62/4 miles 10/7 10/7 milling 10/20 million 27/18 48/12 49/21 49/24 Mills 9/14 10/6 10/10 10/16 12/2 12/7 14/23 Mills' 12/5 14/13 mind 38/14 minimize 26/16 minute 58/5 Miss 38/19 missed 8/5 mission 48/2 MODIFY 1/5 4/16 money 18/3 18/19 21/16 22/8 32/25 48/14 56/18 56/19 56/20 58/1 59/18 monies 22/7 Monitoring 5/20 monopolies 30/9 monopolistic 30/5 30/6 35/19 38/13 monopolized 36/24 38/8 monopoly 11/25 27/20 35/23 37/9 month 31/7 31/11 33/5 33/11 38/6 39/18 39/18 39/19 61/15 64/15 monthly 39/14 40/14 months 40/6 63/1 more 10/11 10/24 13/20 14/5 22/5 23/2 28/18 30/10 32/9 32/25 33/8 33/22 33/23 37/13 44/15 47/24 55/21 58/18 59/18 62/14 63/18 65/15 68/9 mortgage 26/6 most 13/4 37/16 40/4 60/3 mostly 23/10 motor 12/9 12/10 12/16 12/17 12/19 12/22 13/8 13/14 13/17 13/18 14/13 14/24 move 16/11 21/1 24/18 38/19 42/3 moved 32/19 39/25 60/4 61/5 moving 59/24 Mr 10/2 Mr. Chris 17/5 17/6 Mr. George 22/17 Mr. Hill 22/4 Mr. John 38/18 Mr. Koon 9/15 Mr. Mark 17/5 Mr. Richard 23/19 Mrs. Lovell 57/10 Ms 15/2 much 22/12 23/18 28/17 28/17 32/25 34/7 41/23 49/6 60/5 62/25 multi-billion 28/7 municipality 36/7 must 29/17 29/21 29/22 30/12 30/14 36/13 63/10 myself 40/10
L	M	
labor 33/19 lady 43/4 59/5 59/10 laid 12/11 lake 47/4 47/9 47/17 large 18/5 20/10 25/12 30/18 36/17 last 27/18 44/6 49/11 49/15 53/2 58/9 58/11 61/11 62/1 64/15 lasted 7/10 later 51/23 51/24 LAW 3/20 laws 36/12 layoff 58/2 leads 26/23 least 53/8 53/10 57/6 leaving 59/13 left 29/20 legislation 28/9 28/21 44/11 legislative 66/7 legitimate 11/22 LESLIE 3/23 5/12 leslie.kovacik 3/22 less 45/20 53/24 56/25 let 7/24 27/3 33/2 33/14 60/15 let's 4/6 33/9 letter 25/14 level 19/5 27/2 29/14 47/18 levies 48/4 levy 47/8 life 28/9 light 39/14 40/15 54/14 lights 27/11 51/20 51/22 like 4/23 5/16 9/11 9/19 9/20 15/21 17/18 21/4 23/6 24/7 24/23 25/13 26/1 34/23 34/25 35/4 35/6 37/3 40/3 41/5 42/25 50/8 57/4 58/22 59/5 59/5 59/10 60/15 61/20 61/23 63/21 67/4 67/19 68/12 limiting 47/11 line 11/17 12/3 12/20 12/23 12/24 13/9 13/20 13/25 14/2 14/4 14/6 14/9 14/13 14/22 14/24 16/12 28/25 33/18 36/19 50/18 56/23 56/24 57/3 60/10 lines 12/9 37/15 53/1 53/7 53/10 55/16 55/17 listen 37/21 37/22 37/23 65/21 listening 65/3 lists 44/23 little 32/19 51/11 53/9 53/23 56/8 61/3 live 16/18 22/23 23/10 23/25 39/3 40/15 40/24 48/15 49/4 51/8 51/14 52/20 61/2 62/20 lived 53/5 livestock 10/12 living 23/5 31/25 39/25 load 18/24 lobbying 36/10 lobbyists 37/23 local 7/5 16/19 47/4 47/9 67/16 located 10/6 10/6 10/21 long 11/10 13/2 18/1 37/12 43/8 60/13 62/9 longer 44/19 60/2 look 18/7 32/10 32/16 33/8 33/9 39/13 48/19 57/16 66/6	ma'am 65/15 made 6/24 32/19 40/9 64/13 66/16 Madison 1/20 3/20 main 3/9 5/3 27/13 maintain 38/3 47/8 maintained 12/10 maintenance 27/6 major 31/19 majority 67/21 make 8/14 9/8 28/4 31/25 34/23 36/11 44/15 65/6 65/8 66/4 67/8 makes 63/6 making 27/25 32/15 32/24 34/2 40/20 47/25 66/2 mandated 27/8 manufacturer 10/13 manufacturing 10/16 26/8 60/2 many 9/9 35/21 44/16 47/18 48/21 67/20 March 1/11 4/3 27/10 70/18 margin 37/6 mark 3/12 5/3 17/6 17/8 20/6 35/10 41/20 market 37/7 37/8 marketplace 43/25 matter 1/3 4/12 6/3 26/3 57/15 64/16 69/3 70/7 matters 28/4 Maumee 67/23 may 6/7 9/12 10/2 21/24 42/14 48/13 55/13 maybe 33/10 41/5 51/13 51/23 51/23 55/6 66/23 Mayor 25/15 26/18 30/17 34/19 36/20 65/20 me 4/19 5/23 21/20 22/4 26/23 33/2 33/14 38/20 46/15 47/2 50/16 50/23 53/19 53/21 55/4 55/6 56/4 58/6 59/4 59/10 61/17 62/25 63/6 63/8 63/9 63/11 64/6 me -- 59/5 mean 23/8 51/16 55/23 67/2 means 44/9 medical 40/11 medium 11/7 meet 35/21 meeting 67/14 meetings 13/24 member 47/4 65/5 66/13 members 7/23 25/19 26/20 65/8 65/10 men 66/4 merely 8/22 meter 50/14 50/16 63/10 meters 10/25 methane 45/11 methodology 20/20	
	N	
	name 4/19 5/10 8/7 8/11 8/21 9/12 10/4 10/13 15/8 17/12 20/6 22/22 23/24 25/9 34/14 39/1 39/2 42/9 42/10 47/3 49/3 52/14 52/15 59/7 61/1 62/19 68/4 68/5 68/12 68/12 names 25/3 Napoleon 10/7 nation 26/7 45/1 natural 42/21 45/7 45/20 54/25 nature 19/8 35/23 36/3 Neal 42/3 42/5 42/10	

N	10/8 14/16 15/11 17/17 19/17 20/2 20/8 20/11 22/6 22/24 25/18 25/20 26/5 26/21 30/9 30/24 31/1 31/3 31/6 31/14 31/18 31/20 36/15 36/17 38/12 39/4 41/10 42/12 46/25 47/17 48/3 48/9 49/5 59/17 62/21 65/2 65/24 66/6 66/18 66/21 68/8 70/1 70/5 70/17 70/21 Ohio's 29/23 oil 55/9 okay 41/4 42/3 63/19 Okolona 10/6 old 39/24 40/25 41/1 51/12 61/7 one 1/13 6/8 7/7 11/9 11/17 12/13 14/1 14/5 14/6 15/10 20/24 21/7 26/11 36/22 38/14 39/18 39/18 39/22 42/17 48/8 50/11 54/14 54/15 61/7 61/7 62/14 63/2 63/18 67/22 67/24 68/9 one-third 35/14 only 7/7 21/16 24/10 38/14 44/3 56/23 59/11 65/7 65/9 operated 10/11 operating 11/2 32/17 operations 12/5 17/15 20/11 opinion 35/20 61/16 opportunity 7/23 8/6 15/14 17/19 17/22 35/16 67/1 67/2 67/4 67/10 opposition 7/15 order 8/4 8/8 14/20 37/2 orders 14/16 originally 28/8 other 5/15 6/3 8/16 14/1 15/17 19/2 22/14 42/21 44/12 45/21 48/12 59/16 59/16 59/24 others 43/3 47/18 our 6/22 9/13 10/21 11/1 11/2 11/6 11/8 11/14 11/19 11/20 12/10 12/12 12/22 12/24 13/2 13/5 13/8 13/9 13/16 14/23 15/18 15/19 15/22 15/24 15/25 16/1 16/7 16/16 16/18 18/8 18/25 19/20 19/23 20/1 26/7 26/12 26/19 29/11 30/11 31/9 31/12 34/19 37/5 37/6 47/9 48/7 48/16 51/15 51/18 51/21 52/22 54/13 54/17 55/7 55/8 56/13 57/3 58/17 59/13 65/19 65/20 66/7 ours 51/18 out 24/14 24/18 25/25 27/11 31/19 39/25 42/16 44/22 46/1 50/24 51/21 51/22 54/1 56/16 56/17 59/24 61/14 63/15 67/19 68/14 69/10 outages 27/10 outdoors 40/23 outlet 54/16 over 5/21 8/7 23/14 39/12 40/3 40/15 47/15 48/3 48/11 50/9 65/1 overall 33/25 ow 28/17 own 11/6 11/8 21/17 21/18 21/23 21/24 26/25 38/1 52/22 owned 10/10 owner 33/9 owners 31/24 61/24 ownership 55/7 55/8 owns 32/3	48/9 55/22 55/23 59/17 60/7 64/4 64/23 66/23 participate 19/14 participation 9/6 particular 13/17 20/12 36/16 parties 4/24 5/15 12/13 64/21 70/9 70/11 pass 8/22 passed 47/8 passes 28/19 61/9 66/10 66/11 passing 48/4 Patrick 42/1 42/2 63/18 pay 21/7 27/17 28/13 29/12 29/18 30/1 30/25 32/23 55/5 55/13 55/25 56/18 57/12 60/5 paying 16/5 24/10 40/10 50/14 57/19 63/13 payors 16/24 pelleting 10/20 penalizing 46/7 pending 28/5 penny 18/10 pension 51/12 people 9/9 10/22 19/2 20/1 23/5 24/12 24/16 32/5 32/7 32/9 32/12 39/8 39/9 40/3 40/9 40/16 40/20 42/15 48/15 50/22 52/3 55/20 58/2 59/13 59/17 59/24 60/6 60/15 62/10 65/19 65/20 66/1 66/3 66/9 66/17 66/22 67/15 68/3 people's 44/12 per 31/6 31/10 33/5 33/11 37/6 38/5 45/15 50/1 percent 37/6 49/20 50/3 percentages 35/18 performing 37/23 perhaps 59/23 period 11/16 13/22 periods 27/8 persistent 27/9 person 25/25 31/25 32/3 personal 38/2 42/13 phone 7/2 piping 43/21 place 1/13 4/9 40/1 60/3 placed 36/14 44/7 46/14 places 59/25 plan 55/20 planning 55/22 plants 60/6 please 6/6 8/7 8/22 8/24 15/7 17/11 25/8 38/9 38/25 42/2 42/8 48/23 52/14 59/7 Plumey 46/25 plus 48/12 PO 61/12 pocket 55/5 56/11 57/11 pockets 48/15 point 12/13 14/6 26/14 30/4 39/20 43/6 61/11 pole 50/18 61/6 poles 27/13 poodle 53/24 poor 11/24 12/23 29/23 55/22 poorer 52/2 52/2 52/2 positions 7/15 possible 29/14 possibly 47/24 Potter 62/20 power 49/20 PRACTICES 1/5 4/17 pragmatic 37/14 pre-owned 18/9 prepare 39/6 prepared 6/17 9/2 present 5/16 7/13 14/2 44/1 44/19
O	oath 8/16 8/19 objection 43/18 OBJECTIONS 2/5 obtain 6/25 obviously 22/5 57/16 occ.state.oh.us 3/17 occasion 14/5 occur 30/13 occurred 13/18 October 61/10 off 12/13 12/24 13/1 28/8 37/18 41/11 65/13 68/10 offer 8/3 office 3/14 5/9 70/17 official 8/13 offload 36/25 37/3 offset 29/4 oftentimes 15/22 OHIO 1/3 1/14 1/21 3/2 3/3 3/9 3/14 3/16 3/21 4/8 4/12 5/4 5/7 5/9 6/10 7/10 10/6	
	P	
	p.m. 1/12 4/4 69/15 paid 28/11 31/17 31/19 50/20 51/19 51/19 51/19 63/12 Palmer 20/7 20/9 panel 66/4 paper 24/20 59/14 parent 49/13 Park 27/12 part 6/16 8/12 29/21 37/16 40/11 44/4	

P	R	repeating 51/9 report 6/18 6/22 26/25 31/14 51/22 reporter 1/15 8/24 8/25 9/4 9/18 41/20 47/21 68/5 reporting 1/20 70/14 reports 32/16 represent 34/5 34/16 42/14 representatives 5/19 5/24 6/6 representing 16/25 Republic 9/14 10/5 10/10 10/16 12/1 12/5 12/7 14/1 14/12 14/23 republicans 33/21 request 7/25 26/23 27/1 29/8 30/14 46/11 53/3 requested 37/17 44/2 54/12 58/7 residence 42/11 45/16 resident 43/8 residential 3/15 5/8 31/4 31/5 31/10 31/23 33/4 33/20 43/11 44/8 44/8 44/23 55/17 residents 15/25 16/10 30/23 36/8 36/16 45/9 46/6 resolve 11/12 12/2 14/21 respect 12/17 responding 36/21 Response 27/14 rest 56/25 60/11 restriction 46/14 restructuring 20/20 result 12/5 19/7 22/1 28/13 38/6 results 50/1 retail 60/2 retired 39/25 40/9 retiree 22/24 retirees 23/11 24/7 24/8 return 29/2 29/10 29/14 returns 30/6 revenue 49/16 49/18 50/3 revenues 47/11 revert 43/10 review 26/22 67/7 reviewed 8/13 Reynolds 20/8 rich 52/1 52/1 52/1 RICHARD 23/21 23/24 RICK 3/18 5/10 right 21/6 23/1 23/12 24/2 24/4 24/6 24/9 24/15 24/19 24/23 40/18 41/16 50/17 65/10 rise 26/12 risk 38/1 Road 20/8 42/11 46/25 49/4 68/13 robbing 50/22 rodent 53/9 rose 50/3 rotated 55/10 rubber 23/13 Rule 70/15 ruling 64/13 run 35/22 55/1 60/5 62/9 63/15 running 53/9 rusting 27/14
presented 34/19 64/19 presently 46/8 president 10/5 pretty 21/15 49/6 prevent 30/5 previous 43/13 price 3/6 4/20 37/5 prices 16/1 24/13 primarily 11/16 primary 21/13 21/23 prime 16/18 private 36/4 36/18 36/23 36/24 pro-active 55/6 55/7 55/11 55/15 56/12 57/2 probably 37/13 53/24 59/21 problem 11/17 13/11 14/9 57/4 57/5 66/24 problems 11/12 11/14 11/20 37/10 procedural 63/25 68/11 68/16 proceeding 4/22 4/25 5/16 6/4 6/17 7/22 64/21 proceedings 29/19 process 7/7 18/2 22/5 64/24 produce 36/4 produced 10/13 professional 13/10 profile 19/8 profit 35/25 36/2 36/4 37/6 49/10 49/15 49/19 49/21 49/23 53/19 55/14 56/11 60/16 61/22 66/2 profitability 37/2 38/7 38/16 profits 27/21 28/1 29/7 30/2 30/8 32/15 40/20 62/8 program 18/14 19/12 22/10 promised 28/12 property 25/3 propose 44/4 proposed 7/19 20/23 25/23 28/8 prorated 37/12 protect 26/19 30/10 37/2 provide 9/4 29/9 35/24 providers 5/8 providing 9/17 provision 46/12 public 3/2 4/7 4/9 6/8 7/5 7/17 7/19 7/23 9/8 14/15 17/16 17/25 18/13 18/16 18/17 18/19 19/16 19/23 20/12 20/15 20/25 21/5 21/17 22/2 25/17 25/20 25/21 26/15 26/20 30/10 31/15 33/15 34/4 64/24 65/1 65/23 66/5 66/8 66/13 66/20 66/21 67/17 68/17 68/18 68/22 68/23 68/23 69/4 70/4 70/21 public -- 66/15 puc.state.oh.us 3/5 3/5 PUCO 15/13 16/6 17/2 23/13 29/15 31/2 40/4 50/10 56/2 56/6 56/14 pump 44/15 pumps 41/9 purchaser 43/9 48/15 purpose 7/11 7/17 purposes 11/18 42/21 put 6/23 21/2 21/25 35/18 putting 61/22 62/7	raining 16/4 raise 6/6 33/11 35/16 56/3 60/13 raised 24/21 33/7 33/24 60/19 raises 18/7 23/7 66/9 raising 50/22 60/9 rate 5/8 6/3 6/16 6/25 7/7 7/16 14/20 16/12 16/24 17/22 18/20 20/16 20/22 20/24 21/10 21/13 21/13 21/22 21/23 24/4 25/24 26/22 28/22 29/2 29/4 29/8 29/10 29/13 30/14 31/3 31/3 31/18 39/10 39/13 39/22 41/8 42/19 43/7 43/10 43/11 43/14 43/16 44/2 44/3 44/4 44/5 44/8 44/19 44/20 46/13 48/13 59/21 60/18 64/8 68/21 rates 1/4 4/15 6/16 7/20 7/25 11/21 16/9 18/15 20/21 22/25 23/3 23/4 23/16 27/3 27/4 28/2 29/9 29/12 30/3 30/22 31/1 31/10 31/13 31/21 31/23 32/9 33/22 33/24 35/25 40/12 41/1 43/3 45/25 47/23 47/25 48/20 50/22 53/22 55/23 57/19 60/1 60/9 60/13 61/19 61/21 62/3 rather 28/6 35/7 re-regulation 28/5 28/18 28/20 29/3 29/24 reach 55/4 read 25/13 26/2 27/17 35/2 35/8 49/11 50/14 50/16 real 26/9 realistically 35/20 36/13 38/14 realize 15/15 really 41/15 58/6 61/21 62/6 65/25 really -- 64/5 reason 64/9 receive 7/18 25/22 29/3 29/11 33/5 received 61/10 receives 10/24 receiving 27/2 recently 27/21 43/4 62/23 recognized 43/2 recommendations 6/24 68/25 record 4/7 8/13 9/2 15/8 17/13 25/14 26/2 27/21 27/25 29/6 30/8 34/24 35/1 35/5 35/7 35/8 35/11 39/1 49/14 53/25 59/7 62/2 65/15 69/2 69/7 record -- 65/13 reduces 45/24 reduction 44/13 reese 3/17 3/18 5/10 referred 43/5 reflect 9/1 refused 13/25 14/10 regard 69/6 regarding 7/19 25/23 30/21 regardless 66/10 region 26/7 regulate 30/9 regulated 27/20 regulation 30/5 Regulatory 29/19 58/8 related 63/4 63/9 relation 20/13 relationship 11/11 relative 42/20 70/8 70/10 relief 15/23 16/20 16/25 17/1 rely 13/4 52/4 remarks 26/1 removal 13/13 13/19 remove 14/23 46/14 repaired 27/7 53/7 repairs 56/24 repeat 37/3 55/14	S said 24/8 24/23 49/7 49/14 50/9 51/10 51/17 53/4 sake 30/11 same 27/16 37/22 37/24 45/19 52/23 63/3 sane 40/24 Sarantou 25/1 25/5 25/11 34/20 36/19 satisfied 13/7 satisfy 36/5
Q	qualified 70/5 quality 13/21 20/1 quarter 49/19 49/22 49/25 50/4 50/5 question 6/2 12/16 13/15 32/22 63/23 63/25 64/12 67/12 68/9 68/11 68/16 questions 6/1 6/7 8/18 65/18	

S	<p> shut 58/16 side 68/25 sign 8/1 8/4 8/5 8/7 63/21 67/4 signal 30/8 signed 8/5 8/9 significant 18/11 42/15 46/9 Silverpine 59/9 since 39/11 40/13 61/10 sincerely 37/21 single 14/2 33/25 Sir 67/10 sisters 66/17 sit 41/4 54/22 57/9 sitting 17/20 situation 14/3 16/10 38/2 42/14 45/19 situations 35/17 46/7 sixties 66/19 sixty 22/3 Skeldon 15/2 15/4 15/9 slow 27/15 47/20 small 11/5 32/4 33/8 40/15 61/23 Smith 46/19 46/21 46/24 47/3 so 8/25 9/9 9/9 9/12 10/15 11/14 23/12 24/17 32/22 32/24 37/20 39/17 41/2 42/24 54/20 54/23 56/21 58/1 60/5 60/6 61/16 63/14 66/23 68/1 Social 23/7 society 19/23 sold 43/9 solely 29/20 solutions 17/2 24/3 some 23/2 30/25 31/13 40/21 41/7 51/12 59/10 59/16 59/16 65/22 67/17 67/18 68/23 somebody 9/11 21/4 21/25 24/12 41/7 61/13 62/5 someone 67/3 someplace 60/4 something 23/16 24/18 somewhat 43/5 son's 56/1 sore 61/8 sorry 17/5 47/22 52/15 54/3 54/8 57/3 57/5 59/6 sought 14/4 source 35/20 41/11 43/20 South 3/9 5/3 space 40/16 span 11/15 speak 8/24 16/23 35/8 39/7 46/9 special 19/9 specializing 10/17 specific 14/16 64/9 specifically 6/1 12/6 specifics 64/7 split 12/14 squeezed 26/13 squirrel 53/9 stabilizing 19/22 staff 6/17 6/18 6/22 6/22 7/12 7/21 26/25 stake 22/9 36/5 36/8 37/25 38/11 stamp 23/13 standard 20/14 standards 35/21 standing 11/10 18/1 standing -- 17/20 stands 61/8 start 24/13 starters 26/24 state 15/8 17/12 19/17 20/2 25/8 25/25 31/1 36/15 37/24 39/1 40/2 41/10 42/8 47/12 47/17 59/6 59/16 59/24 60/11 62/1 65/2 65/24 66/6 66/18 66/21 68/4 70/1 </p>	<p> 70/5 70/21 state's 30/12 stated 14/5 14/14 33/15 43/3 49/10 statement 8/10 8/18 9/3 9/8 25/16 39/6 statements 36/1 states 39/15 62/2 statistic 33/3 stemmed 13/12 steps 14/21 still 8/6 9/9 23/7 28/11 58/16 61/8 65/14 stipulations 68/24 stock 50/2 street 3/3 3/9 3/15 5/4 23/25 27/11 33/10 39/3 51/20 51/22 54/2 62/20 Streetlights 27/7 stretch 27/11 strictly 10/12 strings 11/24 structure 20/23 20/24 21/1 21/10 44/19 structures 21/14 struggled 47/8 struggling 38/3 53/20 54/11 63/1 stuff 51/18 subprime 26/5 substandard 29/11 substantial 11/10 20/19 21/15 22/2 substantially 27/4 substantive 64/4 substation 13/13 13/19 suburb 67/25 such 35/17 40/10 40/22 45/21 sudden 38/4 39/23 58/12 suffer 53/8 suffered 27/6 suffering 27/24 39/9 Suite 1/21 3/21 sulphur 45/12 sum 21/15 summer 19/1 sunshine 16/5 support 7/14 32/1 supposed 58/15 surprise 16/3 Survey 31/3 31/4 Swanton 61/2 Swartzlander 38/19 63/18 switching 21/9 sworn 9/25 15/5 17/9 22/20 23/22 25/6 34/12 38/23 42/6 46/22 49/1 51/5 52/9 59/2 60/24 62/17 Sylvester 51/8 sympathetic 48/18 synopsis 11/19 system 21/3 32/6 43/22 45/5 47/10 </p>
	T	<p> take 4/23 12/23 14/14 14/16 14/21 17/23 29/23 41/5 41/6 50/25 54/1 56/11 60/16 65/22 66/4 67/6 taken 29/1 57/18 taking 38/4 61/22 65/20 65/21 talk 25/12 talker 47/23 talking 32/2 tardiness 41/24 tariff 1/5 4/17 11/6 11/7 tariffs 27/9 tavern 32/4 tax 47/11 technician 12/14 12/19 14/11 Tejon 42/11 tell 53/21 56/14 57/22 57/23 61/3 64/6 telling 40/3 </p>

T	through 51/21 53/6 54/13 Throughout 13/22 throw 45/6 tighten 26/14 till 51/14 55/8 time 1/12 4/9 4/23 5/17 9/10 17/23 27/7 27/16 28/14 30/8 35/2 37/12 42/18 43/6 43/18 43/19 46/17 48/4 60/13 61/6 62/14 63/18 65/21 times 13/3 26/4 40/4 50/11 69/4 Tina 15/2 15/4 15/9 tired 41/8 tires 55/10 today 4/20 6/5 7/22 8/3 10/16 14/18 15/13 15/15 16/6 20/13 25/12 35/11 39/7 42/13 64/25 65/19 66/1 66/3 69/10 today's 7/17 8/23 9/7 together 6/23 16/21 told 14/7 Toledo - 30/15 Toledo's 27/12 tomorrow 67/24 68/1 tonight 5/18 5/22 6/9 67/23 tons 45/10 too 27/1 30/20 59/11 60/12 60/12 look 61/6 top 18/21 63/11 total 45/1 45/2 totaled 27/18 towards 48/19 toy 53/24 transaction 50/9 63/5 63/9 transcribed 8/24 65/4 67/6 transcript 68/6 transcription 70/7 transformer 21/18 21/19 21/23 21/24 transformers 22/1 transition 28/7 28/10 28/16 transmission 24/4 44/3 transmit 39/16 treated 38/12 tremendous 19/16 trillions 45/2 Troy 42/3 42/5 42/11 trucking 10/19 true 70/6 truly 54/10 truth 39/24 try 13/10 63/17 trying 23/9 24/15 24/19 31/25 45/6 53/21 63/15 63/15 turn 61/18 66/8 twelve 7/5 67/16 twenty 54/1 twice 53/8 53/10 two 21/7 34/16 44/16 47/16 51/23 61/7 type 20/25 67/14 typical 31/24	University 27/12 unjust 56/3 unjustifiable 27/19 unless 14/15 unresolved 11/17 until 13/18 up 8/2 8/4 8/5 8/9 18/16 23/4 24/14 32/19 44/9 44/21 49/17 50/1 50/9 54/8 54/9 55/16 55/17 56/18 56/19 56/20 57/3 63/16 63/21 66/16 67/4 68/21 up-dating 18/8 upcoming 29/24 updated 54/16 54/17 upon 35/19 36/11 urban 18/5 urge 14/18 16/6 us 11/24 15/13 16/9 18/3 18/3 23/15 23/15 30/20 43/7 48/19 50/22 51/16 54/12 60/17 61/2 63/15 63/24 64/3 65/22 usage 39/17 43/14 use 11/6 33/10 42/20 45/20 45/23 60/15 used 13/1 18/9 43/20 45/15 66/19 useful 18/2 user 33/4 uses 33/4 using 11/8 42/22 45/8 usual 31/9 utilities 3/2 4/8 14/15 20/25 25/17 25/20 26/20 31/15 34/4 66/13 66/20 68/17 68/23 utility 3/15 6/2 16/8 19/1 23/14 27/13 30/4 31/3 36/7 37/9 38/8 40/1 51/16 60/1 61/6 61/14 65/23 66/5 66/8 66/21 68/20 utilization 20/22
	V	values 26/11 Vance 39/3 various 10/17 vehicles 18/8 venting 43/22 very 18/2 18/10 22/12 23/18 28/2 33/1 33/1 34/7 36/20 40/24 41/23 54/6 vicinity 32/7 Victoria 51/2 51/4 51/7 Victory 22/23 view 11/20 visiting 7/1 voiced 35/19 36/10 voltage 20/23 21/11 voters 48/5
	W	Waggoner 52/16 wait 55/8 58/13 58/13 58/13 58/14 58/14 want 8/21 9/7 15/12 21/1 23/1 26/15 33/21 33/22 33/23 39/7 48/17 58/18 59/22 61/3 61/18 67/10 69/9 wanted 37/18 47/5 wanting 55/18 wants 23/2 24/5 24/22 28/2 59/18 warehousing 10/19 warranted 26/24 was 7/11 8/1 12/19 12/22 12/25 13/6 13/8 13/15 14/8 31/6 31/7 31/7 31/8 32/22 33/14 40/3 41/22 42/18 42/19 43/5 43/14 43/16 44/17 44/24 49/11 49/16 50/19 51/17 51/18 53/3 53/12 53/19 56/2 56/22 58/9 58/10 59/13 62/1 62/22 64/9 64/14 67/3 69/14 wasn't 39/25 65/21 Watch 39/5 water 23/9 46/1 46/3
ten 12/1 53/5 54/7 tens 16/23 terms 34/18 37/11 territories 65/3 territory 6/21 testified 9/25 15/5 17/9 22/20 23/22 25/6 34/12 38/23 42/6 46/22 49/1 51/5 52/9 59/2 60/24 62/17 testify 8/8 8/21 63/21 67/1 67/2 67/11 testifying 69/10 testimony 8/3 8/12 8/15 9/11 11/18 41/22 53/18 64/17 64/18 64/19 65/4 65/16 67/8 69/7 69/7 than 6/3 10/12 10/24 14/5 19/21 28/6 32/9 35/7 39/17 44/16 45/20 53/24 57/19 thank 5/5 5/11 5/12 5/14 10/4 14/25 15/1 15/12 17/3 17/4 20/4 20/5 22/12 22/16 23/18 24/24 24/25 25/21 34/7 35/12 38/17 41/17 41/23 46/17 46/18 47/1 48/17 48/22 52/18 58/19 60/20 62/11 62/13 65/18 65/19 69/9 69/11 thanking 17/18 Thanks 58/24 that's 19/3 19/20 24/14 33/12 44/4 45/8 46/14 49/7 49/12 51/13 52/5 62/5 62/11 64/22 66/23 their 6/15 7/15 8/14 9/12 14/22 23/3 24/18 26/14 26/15 32/21 33/11 33/17 35/17 35/25 36/1 37/2 37/11 37/15 38/15 47/18 48/2 48/5 49/10 50/13 50/14 50/15 50/16 50/20 50/25 53/18 53/19 53/21 55/16 55/17 55/22 57/8 57/25 58/8 59/17 59/23 60/5 60/6 60/15 them 6/7 6/8 16/13 23/4 23/15 23/17 35/5 35/7 35/8 35/11 35/19 36/12 37/12 51/1 51/22 57/21 57/22 58/9 60/10 60/15 61/7 63/3 63/12 63/13 68/2 themselves 35/9 then 25/16 37/16 37/18 41/4 43/20 45/4 51/14 51/22 61/18 64/21 64/23 65/4 67/20 there 5/15 5/19 7/5 8/1 9/9 27/9 29/20 34/21 34/22 36/25 37/3 39/9 39/10 39/13 39/15 40/7 43/21 53/14 53/14 53/18 54/15 57/9 59/13 61/8 61/13 63/20 64/9 64/20 67/3 67/18 there's 21/21 22/8 36/22 40/2 40/12 49/9 50/17 54/14 65/7 65/9 69/5 therefore 43/23 thermostat 54/20 these 15/23 24/16 26/1 28/1 30/21 31/22 32/5 32/7 32/8 33/6 36/11 37/10 40/4 40/12 40/19 41/1 41/3 41/8 47/19 48/6 48/11 55/18 65/1 66/1 66/3 66/9 66/9 66/17 66/22 68/21 thing 23/8 36/22 51/20 52/25 66/7 things 40/4 42/18 42/24 49/6 50/12 60/17 think 7/24 11/9 38/10 38/11 46/4 56/7 58/10 58/18 62/8 68/21 thinks 68/14 third 28/14 61/25 thirty miles 16/13 Thomas 38/20 38/22 39/3 Thompson 38/20 Thomridge 68/7 those 16/16 18/3 18/23 21/2 30/2 35/14 37/1 41/20 43/1 43/2 44/16 45/7 46/7 60/3 67/17 67/21 though 13/23 14/3 thousands 16/24 three 10/25 64/16 65/2	UDOWSKI 1/15 70/4 70/20 ultimate 65/6 67/8 unaffordable 29/12 unconscionable 60/14 under 8/15 8/19 10/13 44/6 70/14 understand 16/7 20/24 21/1 21/3 22/25 28/20 36/3 44/2 45/9 51/25 63/14 understanding 39/11 44/1 unemployed 39/8 40/16 41/3 unfortunately 20/18 30/22 unit 45/15 United 62/2 units 45/23	

<p>W</p> <p>way 24/7 35/21 40/12 41/16 54/8 55/24 55/24 60/12 60/12</p> <p>We'll 42/3</p> <p>we're 16/8 18/8 18/22 18/22 19/1 19/19 19/22 23/11 23/11 34/2 41/8 41/20 58/1 61/25 64/25 65/14 68/10</p> <p>we've 18/1 54/17</p> <p>website 7/1 7/4</p> <p>Wednesday 1/11 4/2</p> <p>week 51/24</p> <p>weeks 7/11 64/16</p> <p>weigh 30/2</p> <p>weighs 53/24 53/25</p> <p>well 9/5 26/21 33/1 40/24 41/4 43/1 43/3 47/18 51/23 53/1 56/7 57/2 58/1</p> <p>well-being 30/12</p> <p>went 24/14 44/22 45/4 45/4 54/13</p> <p>were 12/4 14/7 41/11 42/22 43/8 50/1 64/19</p> <p>weren't 57/2</p> <p>west 3/15 10/7 23/25 68/14</p> <p>what 7/24 17/23 19/8 19/23 20/13 20/16 23/3 24/15 24/19 36/2 36/14 39/20 41/6 41/14 43/12 43/14 43/23 45/8 51/9 56/10 57/9 57/17 59/12 60/9 63/14 64/1 64/22 64/25 66/10</p> <p>what's 51/14 57/21</p> <p>when 8/1 8/21 11/6 11/7 15/23 15/24 15/25 16/5 18/7 19/2 19/2 19/3 19/4 21/24 29/1 29/7 32/10 32/15 32/24 37/11 38/9 39/6 40/4 41/11 53/23 54/21 63/3 65/22 66/1 68/21</p> <p>where 23/10 48/14 51/15 54/17 59/25 60/4 61/11</p> <p>wherein 38/3</p> <p>WHEREOF 70/16</p> <p>Whereupon 69/14</p> <p>whether 15/16 21/17 21/18 38/10</p> <p>which 5/21 6/4 6/20 7/3 13/20 20/20 21/22 26/9 36/12 37/15 41/22 44/8 44/15 48/20 50/15 50/16 50/17 53/25 59/25 62/25 63/6 64/25 70/14</p> <p>while 8/18</p> <p>white 24/24</p> <p>who 9/7 16/16 16/17 16/17 16/24 17/1 17/1 24/8 25/15 28/3 32/12 33/4 36/6 38/13 39/9 40/9 40/16 41/3 42/15 48/9 59/15</p> <p>who's 31/25</p> <p>whoa 58/13</p> <p>whole 18/2 30/4</p> <p>whose 54/9</p> <p>why 28/15 32/23 39/21 39/21 51/25 56/14 61/14 64/7 68/18</p> <p>wife 27/10 42/16 62/25</p> <p>will 4/25 7/20 8/4 8/8 8/12 8/15 9/3 9/10 9/14 14/14 15/12 18/14 18/15 18/17 18/21 20/2 24/17 28/9 28/13 28/18 28/24 29/3 30/8 33/5 33/11 35/10 37/21 44/19 44/20 46/16 47/13 48/10 51/24 54/8 59/12 63/17 65/6 66/7 67/6 67/7 67/8 67/23 69/7 69/11</p> <p>WILLIAM 9/24 10/5</p> <p>windfall 28/1 29/2</p> <p>Winning 30/16</p> <p>wishes 8/3 9/8</p> <p>within 27/7</p> <p>without 51/15</p> <p>witness 8/22 9/13 70/16</p> <p>witnesses 7/14 64/17 64/22</p> <p>witnesses' 9/10</p>	<p>woefully 27/15</p> <p>wonderful 9/22 55/19 60/16</p> <p>wondering 39/20</p> <p>Wood 16/14</p> <p>work 16/21 39/5 54/5 54/6 57/10</p> <p>working 16/17 67/15</p> <p>world 36/18 40/13</p> <p>worry 37/10</p> <p>worse 28/4</p> <p>worth 63/1</p> <p>worthy 48/20</p> <p>would 4/23 5/16 6/5 8/11 9/11 9/19 9/20 9/21 11/9 11/11 14/5 17/18 19/13 19/15 20/14 20/17 21/4 21/7 21/9 21/17 25/24 26/1 34/23 34/25 35/3 35/6 37/20 40/23 43/7 43/10 43/10 43/13 43/15 43/23 44/5 44/7 44/7 44/9 44/15 45/19 48/18 62/4 62/6 62/9 63/20 67/4 67/19 68/12</p> <p>wouldn't 37/7 37/8</p> <p>Wozniak 15/2 15/4 15/10</p> <p>written 9/2 9/18 41/19</p> <p>www.puco.ohio.gov 7/4</p> <p>Wyndale 49/4</p>	
	<p>Y</p> <p>yard 61/9</p> <p>year 21/12 21/15 21/21 22/24 26/11 27/19 33/8 33/12 39/24 44/24 47/16 49/11 49/15 51/13 53/8 53/10 57/11 58/9 58/11 61/11</p> <p>year-ago 49/25 50/5</p> <p>years 10/12 10/14 10/24 12/1 12/13 13/2 13/18 18/7 32/13 40/25 41/1 42/16 43/1 43/2 43/13 44/6 47/7 47/19 48/21 50/21 53/6 54/7 61/7 62/23</p> <p>years' 43/14</p> <p>yellow 18/8</p> <p>yes 9/16 9/19 9/21 35/10 53/9 54/7 54/24 64/6 65/11</p> <p>yesterday 49/14</p> <p>yet 58/17 64/13</p> <p>You'd 35/4</p> <p>you'll 32/16</p> <p>you're 9/17 17/20 24/16 24/19 38/3 41/15 57/4</p> <p>you've 45/8</p> <p>young 39/8 59/13</p> <p>your 5/25 6/6 7/22 8/7 8/10 8/11 8/11 8/11 8/18 8/21 9/1 9/6 9/18 15/8 17/12 17/12 20/4 24/13 25/3 25/8 26/21 38/1 38/3 38/5 39/1 39/13 40/7 42/8 46/2 46/17 56/11 56/11 57/5 57/11 57/12 59/7 61/22 61/22 64/11 66/25 68/4 68/5</p> <p>yourself 57/5</p>	
	<p>Z</p> <p>zero 45/13</p>	