In the Matter of the Application of Coin Phones, Inc. da Indicom
to Detariff Certain Tier 2 Services and make other changes ) related to the Implementation of Case No. 06-1345-TP-ORD )


Case No. $28-641$-TB - AT
NOTE: Unless you have reserved a Case No. leave the "Case No." fields BLANK.

Name of Registrant (s) Coin Phones, Inc.
DBA(s) of Registrant (s) Indicom

Address of Registrant (s) 777 East Rads Parkway
Company Web Address www.indicom.org II I
Regulatory Contact Persons) Jeffrey Bitter

+ Phone 8125373301 It Fax 8125372549 -
Regulatory Contact Person's Email Address jbittner@indicom.org +
Contact Person for Annual Report Michele Worman ___ Phone 8125373301m
Address (if different from above)
Consumer Contact Information Cathy Henry
Address (if different from above)


## Part I - Tariffs

Please indicate the Carrier Type and the reason for submitting this form by checking the boxes below. NOTE: All cases are ATA process cases, tariffs are effective the day they are filed, and remain in effect unless the Commission acts to suspend.


Part II - Exhibits
Note that the following exhibits are required for all filings using this form.


Part III. - Attestation
Registrant hereby attests to its compliance with pertinent entries and orders issued by the Commission.

## AFFIDAVIT <br> Compliance with Commission Rules and Seroice Standards

I am an officer/agent of the applicant corporation, $\frac{\text { Coin Phones, inc. dba indicom }+ \pm}{\text { (Name) }}$, and am authorized to make this statement on its behalf. I attest that these tariffs comply with all applicable rules, including the Minimum Telephone Service Standards (MTSS) Pursuant to Chapter 4901:1-5 OAC for the state of Ohio. I understand that tariff notification filings do not imply Commission approval and that the Commission's rules, including the Minimum Telephone Service Standards, as modified and clarified from time to time, supersede any contradictory provisions in our tariff. We will fully comply with the rules of the state of Ohio and understand that noncompliance can result in various penalties, including the suspension of our certificate to operate within the state of Ohio.

I declare under penalty of perjury that the foregoing is true and correct.
Executed on (Date) May 20, 2008 at (Location) Lawrenceburg, Indiana.
*Signature and Tiket? (Date) 05/20/2008

- This affidavit is required for every tariff-affecting fling. It may be signed by counsel (cn officer of the applicant, or an authorized agent of the applicant.


## VERIFICATION

I, Michele Worman
verify that I have utilized the Telecommunications Application Form for Detariffing and Related Actions provided by the Commission and that all of the information submitted here, and all additional information submitted in connection with this case, is true and correct to the best of my knowledge.

*Verification $4 s$ required for every filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant $\square$

Send your completed Application Form, including all required attachments as well as the required number of coples, to:
Public Utilities Commission of Ohio
Attention: Docketing Division
180 East Broad Street, Columbus, OH 43215-3793

Or
Make such fling electronically as directed in Case No 06-900-AU-WVR

## EXHIBIT $B$

This tariff contains regulations and rates for resale long distance telecommunications services furnished by Indicom within the state of Ohio, as specified herein.

## CHECK SHEET

Pages 1 to 19, inclusive of this tariff are effective as of the date shown.

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## APPLICATION OF TARIFF

Regulations and schedules of charges apply to the resale of long distance telecommunications service provided by Indicom within the state of Ohio, as described herein.

## 1. GENERAL TERMS AND CONDITIONS

### 1.1 Definition of Terms

Authorization Code - A multi-digit number, one or more of which are available to Metered Use Service Customers to allow identification of individual users or groups of users, and thereby allocate costs of long distance service, except where Equal Access Dialing is used by Customer and costs are allocated on the basis of the telephone number from which the Customer uses the service.

Calling Card - A credit card assigned by a Local Exchange Carrier or Interexchange Carrier which enables Customers to bill telephone calls to accounts established with the card issuing carrier.

Company - Unless otherwise indicated, Indicom.
Completion of a Call - A call is completed when the calling station receives an answer from the called station or, in the case of a collect call, when the call is accepted at the called station.

Customer - The person, firm, corporation or other entity which orders or uses service, including Equal Access Dialing, and which is responsible for payment of charges and for compliance with Indicom Tariff Regulations.

Equal Access Dialing - The use of service through Teloo Equal Access facilities allowing the Customer to access Carrier of choice through either a " $1+$ " or 10 XXX dialing sequence. Billing in the case of Equal Access Dialing is to the number from which call originates.

Interexchange Carrier - A company which furnishes interexchange telephone service.
Interstate Call - Any call which originates in one state and terminates in another.
Intrastate Call - Any call which originates and terminates in the same state.
IXC - Interexchange Carrier.
Joint User - A person, firm or corporation designated by the Customer as a user of communication facilities furnished to the Customer by Indicom, and to whom a portion of the charges for such facilities are billed under a joint user arrangement.

Local Exchange Carrier (LEC) - A company which furnishes exchange telephone service.
Message Toll Service (MTS) - Long distance service provided to connect customers originating telephone number to called party's terminating number.

Other Common Carrier - An entity regulated by the FCC or by any state public utility commission which sells communication services and facilities to the public for profit, including resellers.

Permitted User - A person, firm, corporation or other entity permitted by the customer to receive or send communications. Such permission includes, without limitation, 1) the use of Customer's Authorization Code, where this code has been made known to the user by the Customer, its employees or agents, and 2) the use of the Customer's telephone number where Equal Access Dialing is used.

Premises - The space designated by a Customer as its place or places of business for termination of Indicom service.

Terminal Equipment - Devices, apparatus, and their associated wiring, such as teleprinters, telephone handsets, data sets or dialers.

Terminating Central Office - The Local Exchange Carrier switching facility which serves the exchange in which the destination number for a call is located.

Third Number Billing - Method of assigning charges for a call in which neither the originating telephone number nor the terminating number is billed, a third number for which the caller is an authorized user being selected instead as the appropriate billing number.

### 1.2 General Rules and Regulations

## a. Use of Service

. 01 Use and restoration of the service furnished by the Company will be in accordance with the Commission's Rules and Regulations and with the provisions of this Tariff. Neither subscribers nor their authorized users may use the Company's service in any manner contrary to law or inconsistent with the provisions contained herein. The services offered by the Company may be used for i) the transmission of communications to or by the Customer, or ii) the transmission of communications to or from an authorized user.

Minimum periods of service are specified in service contracts undertaken and agreed to between the Company and individual customers.
. 02 Service may be arranged for joint use or permitted use. The joint user or permitted user shall be allowed to use such service in the same manner as Customer, but subject to the following:
.021 One joint user or permitted user must be designated as the customer. The designated customer must not necessarily possess communications requirements of its own. The customer must specifically name all joint or permitted users in application for service with Indicom. Orders which involve the start, rearrangement, or discontinuance of joint or permitted use service will be accepted by the Company only from that designated customer and will be subject to
all regulations in this Tariff.
. 022 All charges for the service will be computed as if the service were to be billed to one customer. The user which has been designated as the Customer will be billed for all components of the service and will be responsible for all payments to the Company. In the event that the designated Customer fails to pay the Company each joint or permitted user shall be liable to the Company for all charges incurred as a result of its use of the service. Each joint or permitted user must submit to the designated Customer a letter accepting contingent liability for its portion of charges billed by the Company to the designated Customer. This letter must also specify that the joint or permitted user understands that the Company will receive a copy of the guaranty from the designated Customer. The Customer shall be responsible for allocating charges among all authorized users.

## b. Liability

. 01 With respect to any claim by a Customer or by any other party for damages arising out of the installation, provision, termination, maintenance, repair or restoration of the Company's services or associated facilities and equipment, the Company's liability shall in no event exceed an amount equivalent to the charge to the Customer for the service affected.
. 02 The Company shall be indemnified and held harmless by the Customer against claims for libel, slander, or infringement of copyright arising out of communications transmitted over the Company's channels; and against all other claims arising out of any act or omission of a Customer in connection with any service provided by the Company.
.03 The Company is not liable for any act or omission of any other entity furnishing any facilities or services in conjunction with those of the Company, nor is it liable for loss or damage sustained by reason of failure in or breakdown of facilities of third parties not under its control.
. 04 The Company does not guarantee or make any warranty with respect to any equipment provided by it where such equipment is used in locations containing an atmosphere which is explosive, prone to fire, dangerous or otherwise unsuitable for such equipment. The Customer indemnifies and holds the Company harmless from any and all loss, claims, demands, suits or other action, or any liability whatsoever, whether suffered, made, instituted, or asserted by the Customer or by any person or persons, and for any loss, damage, or destruction of any property whether owned by the Customer or others, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal, presence, condition, location or use of such equipment so used.
. 05 The Company shall not be liable for and shall be indemnified and held harmless by the Customer against any and all loss, claims, demands, suits or other action, or any liability whatsoever, whether suffered, made, instituted, or asserted by the Customer or by any other party or persons, for any personal injury to, or death of, any person, or for any destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal, condition, location, or use of facilities or equipment provided by the Company which is not the
direct result of the Company's negligence. No agents or employees of other carriers or companies shall be deemed to be agents or employees of the Company without written authorization.
. 06 The Company's failure to provide or maintain service under this tariff shall be excused by labor difficulties, government orders, civil commotions, Acts of God, or other circumstances beyond the Company's reasonable control.
.07 The Company shall not be liable for the following: Unlawful use or use by unauthorized persons of the Company's facilities or services. Any claim arising out of a breach in the privacy or security of communications transmitted by means of the Company's service. Changes in any of the facilities, operations, services or procedures of the Company that render any facilities or services provided by the customer obsolete, or require modifications of such facilities or services, or otherwise affect their use or performance. The Company will endeavor to advise Customers of any such change in a timely manner.
.08 The liability of the Company for any interruption or failure of service, in the case of claims arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission occurring in the course of furnishing service, shall in no event exceed an amount equivalent to the proportionate charge to the Customer for the period of service during which such mistakes, omissions, interruptions, delays, errors, or defects in transmission occur. The Company shall not be liable to subscriber or any authorized user for any loss or damage incurred by reason of,or incidental to, any delay or interruption of service, or for any failure of facilities associated with the service, except to the extent of an amount equivalent to the proportionate charge to customer for the period of service affected, which shall constitute subscriber's sole and exclusive remedy hereunder.

## c. Terms and Conditions

. 01 Service is provided and billed on the basis of a minimum period of one year, beginning on the date that billing becomes effective, and continuing until canceled, in writing, by the Customer with no less than 30 days notice.
. 02 Service is offered on a monthly basis, 24 hours per day.
.03 The name(s) of the Customer(s) desiring to use the service must be stipulated in the application for service.
.04 Customer agrees to operate Indicom provided equipment in a manner consistent with instructions given by the company or its agents. Failure to do so will void the company's liability for interruption of service, and may make customer responsible for damage to equipment pursuant to paragraph .05 below.
. 05 Customer agrees to return to the company all Indicom provided equipment delivered to the Customer within 5 days of termination of the service in connection with which the equipment has been used. Said equipment shall be in the same condition as when delivered to the Customer, normal wear and tear only excepted. The Customer shall reimburse Company upon
demand for any costs incurred by Indicom due to the Customer's failure to comply with this provision.

## d. Payment Arrangements

Customers are responsible for payment of charges for services furnished by the company. This will include any calls or services which are: i) Originated at the Customer's number(s), ii) Billed to one of the Customer's numbers via Third Number Billing if the Customer is found to be responsible for such calls or services, iii) Billed to one of the Customer's numbers via use of a Calling Card or special billing number or iv) Incurred at the request of the Customer. The Company reserves the right to verify the creditworthiness of Customers through appropriate verification procedures. The Company may refuse, restrict or interrupt service to Customers due to insufficient billing information, invalid billing numbers or other circumstances which may prevent the Company from collecting the charges due, or in circumstances which lead the Company reasonably to believe that such refusal, restriction or interruption is necessary to prevent fraud.

## e. Billing

Bills for services will be rendered monthly to each Customer. Payment will be due within 15 days following the production of such bill. If payment is not received within 15 days, a late payment charge of one and eight-tenths percent per month will be assessed and applied to the outstanding balance so long as it remains unpaid. Payment will be made to the Company at the following mailing address: 132 Industrial Drive, Lawrenceburg, IN 47025 by personal check, cashier's check or money order. If written notice of a dispute as to charges is not received by the Company within 30 days of the date a bill is issued, such charges shall be deemed to be correct and binding on the Customer. Customer shall make reasonable effort to inform Company of changes in billing address; late payment charges will not be waived by Company in cases arising from the omission of such notification.

## f. Credit Allowances

There shall be no charge for unanswered calls. Upon receiving reasonable and adequate notification from a Customer of billing for any such call, the Company will issue a credit to the Customer in an amount equal to the charge for the call. A credit allowance is also applicable when a call is interrupted due to poor transmission or involuntary disconnection caused by components of the Company's service. Upon receiving reasonable and adequate notification of such interruption, the Company, or its authorized agent, will issue a credit to the Customer equivalent to one minute (i.e., the last minute of the call).

## g. Cancellation of Service by Customer

Customer must give advance written notice of intent to cancel any service under this tariff at least 30 days prior to the effective date of such cancellation. The Company will have at least 30 days to effect any such disconnection, and Customer will be responsible for all charges incurred prior to disconnection. This 30 day period will begin on the day notice is received from the Customer.

If a Customer cancels an order for service before commencement of service or before completion of some period mutually agreed upon by Customer and Company, a charge will be levied upon the Customer for the nonrecoverable portions of expenditures or liabilities expressly incurred on behalf of the Customer and not fully reimbursed by installation fees.

## h. Cancellation of Service by Company

General: In the event of non-payment of any sum due, the use of foul or profane expressions, the impersonation of another with fraudulent intent, or any other violation of the Communications Act of 1934, as amended, or of the Rules and Regulations of the Federal Communication Commission, the Company may either temporarily deny service or terminate service.
.01 The Company may deny service without notice in the event of the following conditions:
. 011 Customer's unauthorized use of service in any manner which causes hazardous signals over the network.
. 012 Customer's use of service in a manner contrary to law.
. 02 The Company may, by written notice to the applicant or subscriber, immediately cancel the application for or discontinue service without incurring any liability for any of the following reasons:
.021 Failure to comply with any regulation governing the furnishing of service under this tariff.
.022 Customer's failure to pay any sum due the Company for service within 45 days of the date Company rendered its bill for such service. Company will not, however, discontinue service on a day preceding any day on which it is not prepared to accept payment and reconnect service.
. 023 In cases of bankruptcy, receivership, abandoned service or abnormal toll usage.
.024 An order of a court or other government authority which prohibits the Company from furnishing service.

## 2. DESCRIPTION OF SERVICE

### 2.1 General Description

The company furnishes communications services between specified locations under the terms of this tariff. For purposes of this tariff, the service provided by the company is intrastate long distance telecommunications to Customers (Subscribers) who have entered into a service agreement with Indicom. The Company may in some cases, and only where specifically authorized, act as the Customer's agent in arranging for service requirements such as terminal equipment and Equal Access Dialing. For operator assisted calls or any other IXC service not provided by Indicom, the Company will contract with the Customer to provide access to underlying common carriers' facilities, through Equal Access Dialing or through facilities directly leased by the Company and connected at the Customer's premises. The Company will provide customer service and billing directly to its Customers.

### 2.2 Limitations

This tariff does not apply to any services that may be offered by the Company other than those described herein, and does not apply to any services offered by other entities. Service may not be used for any unlawful purpose. The Company reserves the right to discontinue service or cancel an application for service without liability upon written notice when necessitated by conditions beyond its control, and in accordance with section 1.2 h of this tariff.

### 2.3 Availability of Service

Each service offered in this tariff is available only at those locations where the Company has determined it is feasible to offer the particular service, subject to the availability of facilities and valid payment arrangements, and subject to the terms and conditions of this tariff. Service to locations may be interrupted or discontinued without notice when the Company determines that such interruption or discontinuance is necessary or appropriate due to emergencies, hazardous conditions, damage to or fraudulent use of equipment or facilities of the Company or other causes.

There are no limits on the number or length of calls placed.

### 2.4 Interconnection with Other Carriers

Interconnection with the facilities of other duly authorized and regulated communications common carriers will be permitted. Service furnished by Indicom is not part of a joint undertaking with such other carriers.

## 3. RATES AND CHARGES

### 3.1 Determination of Charges

Customers will be charged for each completed call in accordance with the schedules or rates and charges set forth in this Section. Charges to Customers for services described in this tariff begin when a communications connection between the calling party and the called party has been established, as determined through the use of a signal sent by the Terminating Central Office. Chargeable time ends when the calling party goes to an on-hook state long enough to release the connection or when the calling station receives a signal from the central office that the called station has released the connection.

### 3.2 Measured Usage Charges

The measured usage charge for a call is based on the duration of the call. All calls are billed for no less than an initial 18 second minimum. Subsequent chargeable usage is rounded up to the next tenth of one minute, or larger increment, not in any case to exceed the next full minute. The cost of each call in dollars is rounded up to the next cent. Time of day discounts are not offered.

### 3.3 Schedule of Rates and Charges

a. Schedule A

The Patriot Plan is a basic MTS service designed for business customers which has no installation fees or monthly recurring fees. Minimum monthly usage of $\$ 0.00$ to $\$ 15.00$ is required on any Inbound account. Calls will be billed in increments no greater than one minute and with no more than a one minute minimum. Rates are as follows:

| Minutes | Outbound | lnbound |
| :---: | :---: | :---: |
|  | $\$ 0.1500$ | $\$ 0.1600$ |
|  | $\$ 0.1400$ | $\$ 0.1500$ |
| $1,801-3,800$ | $\$ 0.1300$ | $\$ 0.1400$ |
| $3,801-8,000$ | $\$ 0.1275$ | $\$ 0.1375$ |
| $8,001-16,000$ | $\$ 0.1250$ | $\$ 0.1350$ |
| $16,001-41,000$ | $\$ 0.1225$ | $\$ 0.1325$ |
| $41,000+$ | $\$ 0.1200$ | $\$ 0.1300$ |

## b. Schedule B

The Patriot Plan II is designed for business customers who choose a direct point-to-point connection to long distance facilities, via dedicated circuit and not switched from local business lines by the local exchange service provider. There are no installation fees or monthly recurring fees other than the monthly rental for on-site equipment such as channel bank, etc. There is no minimum usage requirement. Connection charges subject to the Local Exchange Company's tariff and pass-through charges. Calls will be billed in increments no greater than one minute and with no more than a one minute minimum. Rates are as follows:

| Minutes | $1+$ <br> OUllbound | 800 <br> mbound |
| :---: | :---: | :---: |
| 0-950 | \$0.1100 | \$0.1100 |
| 951-2,500 | \$0.1025 | \$0.1025 |
| 2,501-5,000 | \$0.1000 | \$0.1000 |
| 5,001-10,250 | \$0.0975 | \$0.0975 |
| 10,251-21,100 | \$0.0950 | \$0.0950 |
| 21,101-54,100 | \$0.0925 | \$0.0925 |
| 54,101+ | \$0.0875 | \$0.0875 |

## c. Schedule C

The Patriot Card is designed for all customers. It is a calling card, billed in increments no greater than one minute and with no more than a one minute minimum. Rates as follows:

| Minutes | Rate |
| :---: | :---: |
| 0.650 | \$0.2500 |
| 651-1,800 | \$0.2000 |
| 1,801-3,800 | \$0.2000 |
| 3,801 - 8,000 | \$0.1800 |
| 8,001-16,000 | \$0.1800 |
| 16,001-41,000 | \$0.1700 |
| 41,000 + | \$0.1700 |

## d. Schedule D

The Liberty Card is designed for all customers. It is a prepaid calling card, billed in increments no greater than one minute and with no more than a one minute minimum. Rates are as follows:

| Minutes | Nate |
| :---: | :---: |
| $0-650$ | $\$ 0.2500$ |
| $651-1,800$ | $\$ 0.2000$ |
| $1,801-3,800$ | $\$ 0.2000$ |
| $3,801-8,000$ | $\$ 0.1800$ |
| $8,001-16,000$ | $\$ 0.1800$ |
| $16,001-41,000$ | $\$ 0.1700$ |
| $41,000+$ | $\$ 0.1700$ |

## e. Schedule E

Additional discounts may be provided for term contracts as follows:

24 Month Term 5.00\%
36 Month Term 10.00\%

## f. Schedule $\mathbf{F}$

## Multi-Location Corporate Discount

This discount is intended for corporate accounts with multiple locations totaling more than 3,800 minutes per month. The discounts shall range from $0.5-10.0 \%$, but shall generally be applied as follows:
A) Up to 5 locations

| Minutes | Discount: Patriot Plen | Discount Patiot Tlan II |
| :---: | :---: | :---: |
| 3,801 - 8,000 | 0.5\% | 1.0\% |
| 8,001-16,000 | 1.0\% | 1.5\% |
| 16,001-41,000 | 1.5\% | 2.5\% |
| 41,000-60,000 | 2.5\% | 3.5\% |
| 60,001 + | 3.5\% | 4.5\% |

B) 6 to 10 locations

| Minutes | Discount. Patriot Plan | Discomnt Patriot Plin II |
| :---: | :---: | :---: |
| 3,801-8,000 | 1.0\% | 3..\% |
| 8,001-16,000 | 2.0\% | 4.0\% |
| 16,001-41,000 | 3.0\% | 5.0\% |
| 41,001-60,000 | 4.0\% | 6.0\% |
| 60,001 + | 5.0\% | 7.0\% |

C) $11+$ locations
$10.0 \%$ off Patriot Plan II only. Patriot Plan stays on Schedule B, above.

### 3.4 Operator Services

Operator Assisted calls will be routed to an Operator Services Provider as agreed between the Company and the Customer, at Customer's option.

### 3.5 Directory Assistance

The Company will process directory assistancelinformation calls on a per call basis. The directory assistance charge applies to each call regardless of whether the requested telephone number is obtained. Directory assistance/information calls are $\$ 0.70$. Directory assistance may be discounted according to term plan.

### 3.6 General Description of Service

a. Charges for Indicom service may be derived from one or more of the following elements:
i) duration of call
ii) monthly usage
iii) term of contract
iv) distance
b. Usage charges for all mileage sensitive products are based on the airline distance between rate centers associated with the originating and terminating points of the call. This distance is determined by applying the formula below to the vertical and horizontal coordinates of the rate centers in question. The company uses the rate centers and associated coordinates that are produced by Bell Communications Research in their NPA NXX V \& H Coordinates Tape and Bell's NECA Tariff No. 4.

$$
\frac{(\mathrm{V} 1-\mathrm{V} 2)^{2}+(\mathrm{H} 1-\mathrm{H} 2)^{2}}{10}
$$

c. Service may be of two types: either Switched, in which case calls are originated on local business lines and routed to carrier via Equal Access Dialing and Feature Group D Access lines obtained. by the relevant IXC from the Local Exchange Carrier, or Dedicated, in which calls are originated on a hard wired point to point circuit. Any product may entail a monthly recurring fee, agreed upon in advance with Customer.
d. Metered Use Service offers the use of intercity communications facilities shared among multiple users. In order to use Indicom provided facilities of this nature, a subscriber must be a Customer under the Company's Tariff PUCO No. 1. The individual Customer's basic monthly charges for its use of these intercity facilities are based on the total time the Customer utilizes such facilities from each originating location and can vary, depending on the option chosen, with the distance of each call. Billing shall begin after approximately one minute and charges shall be billed from recorded call commencement (including all unanswered ringing).

Jeffrey P. Bittner President Coin Phones, Inc. 182 Industrial Drive Lawrenceburg, IN 47025

Tariffs are no longer required for Indicom, as all services provided were for residential and business toll services.

This application rescinds the tariffs currently on file with the PUCO for Indicom in accordance with Rule 4901:1-6-05(G) of the Ohio Administrative Code.

No other PUCO tariffs exist for Indicom.
(513) 564-0135 (800) 929-4634

## Long Distance Rates

Long distance calls are 5.9 cents per minute to any contiguous United States destination, billed in six-second increments with an eighteen-second minimum. Long distance calls to non-contiguous United States destinations are 8.9 cents per minute, billed in oneminute increments with a one-minute minimum. These rates apply to inbound (toll-free) long distance as well as outbound (one-plus) long distance.

Calling card calls are 9.9 cents per minute to any United States destination, billed in oneminute increments with a one-minute minimum.

Pay station surcharges will apply when toll-free or calling card calls are placed from a public pay telephone. This surcharge is 40 cents per call.

International rates vary by destination, are subject to change without notice, and are available by calling Indicom customer service at 800-929-4634 from 8:00 a.m. to 5:00 p.m. EST Monday through Friday.

Telephone : (812) 537-3301
(513) 564-0135
(800) 929-4634

May 20,2008

Beginning on July 1, 2008, the prices, service descriptions, and the terms and conditions for long distance services that you are provided by Indicom will no longer be on file at the Public Utilities Commission of Ohio (PUCO).

This modification does not automatically result in a change in the prices, terms, or conditions of those services to which you currently subscribe. Indicom must still provide a customer notice at least fifteen days in advance of rate increases, changes in terms and conditionseand discontinuance of existing services. Additionally, you will be able to view the company's future service offerings by requesting a copy of this information by contacting us at 800-929-4634 or writing to Indicom Customer Care, 777 East Eads Parkway, Greendale, $\mathbb{N} 47025$.

Since long distance services will no longer be on file with the Commission, this means that the agreement reached between the customer and the company, instead of the document on file at the PUCO, will now control new services or changes in service. This agreement, whether it is verbal or written, will still be subject to consumer protections required and enforced by the PUCO.

For any new services or changes in service, it will be important that you carefully review and confirm the price, terms and conditions.

If you bave any questions about this matter, please call Indicom at the toll free number 800-9294634 or visit us at www.indicom.org. You may also visit the consumer information page on the PUCO's website at puco.ohio.gov for further information.

Sincerely,
Indicom Customer Services
(513) 564-0135
(800) 929-4634
(513) 564-8800
(888) 268-3999

Beginning on July 1, 2008, the prices, service descriptions, and the terms and conditions for long distance toll call telecommunication services that you are provided by Indicom will no longer be on file at the Public Utilities Commission of Ohio (PUCO).

This modification does not automatically result in a change in the prices, terms, or conditions of those services to which you currently subscribe. Indicom must still provide a customer notice at least fifteen days in advance of rate increases, changes in terms and conditions-and discontinuance of existing services. Additionally, you will be able to view the company's future service offerings by requesting a copy of this information by contacting 800-929-4634 or writing to Indicom Customer Care, 777 East Eads Parkway, Greendale, RN 47025.

Since these services will no longer be on file with the Commission, this means that the agreement reached between the customer and the company, instead of the document on file at the PUCO, will now control new services or changes in service. This agreement, whether it is verbal or written, will still be subject to consumer protections required and enforced by the PUCO.

For any new services or changes in service, it will be important that you carefully review and confirm the price, termis and conditions.

If you have any questions about this matter, please call Indicom at the toll free number 800-9294634 or visit us at www.indicom.org.

Sincerely,
Indicom Customer Services

STATE OF: INDIANA

## SS:

## COUNTY OF: DEARBORN

## AFFIDAVIT

I, Jeffrey P. Bittner, am an authorized agent of the applicant corporation, Coin Phones, Inc., dba Indicom, and am authorized to make this statement on its behalf. I attest that customer notices accompanying this affidavit were sent to affected customers through U.S. First Class Postal Mail on May 20, 2008, in accordance with Rule 4901:1-6-16, Ohio Administrative Code. I declare under penalty of perjury that the foregoing is true and correct.

Executed on May 20, 2008 in Lawrenceburg, Indiana.


