

NC

deltacomTM

7037 Old Madison Pike
Huntsville, AL 35806

206

RECEIVED-DOCKETING DIV

May 8, 2008

FILE

2008 MAY -9 AM 10:39

Via Overnight Delivery

PUCO

08-585-TP-ATA

40-5725-TP-TRF

Ms. Rence Jenkins, Commission Secretary
Public Utilities Commission of Ohio
180 East Broad Street
Columbus, Ohio 43215

Re: DeltaCom, Inc. - Detariffing of Toll Services

Dear Ms. Jenkins:

DeltaCom, Inc. respectfully requests to withdraw its Long Distance Ohio Tariff in accordance with the mandatory detariffing order Case No. 06-1345-TP-ORD. Enclosed with this letter, is the Detariffing and Related Actions form as well as the appropriate Exhibits. DeltaCom, Inc. respectfully requests to detariff effective May 15, 2008.

Please acknowledge receipt of this filing by date-stamping the enclosed cover letter labeled "return receipt" and mailing to me in the self-addressed, stamped envelope I have provided for this purpose.

Should you have any question regarding this filing, please contact me at 256-382-7090.

Sincerely,



Regulatory Manager

Enclosures

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business.
Technician AM Date Processed 5/9/08

phone 256.382.3843
fax 256.382.3936

www.deltacom.com
1.800.239.3000

The Public Utilities Commission of Ohio
TELECOMMUNICATIONS APPLICATION FORM for
DETARIFFING AND RELATED ACTIONS

Per the Commission's 09/19/07 "Implementation Order" in Case No. 06-1345-TP-ORD
(Effective: 10/01/2007 through 04/01/2008)

In the Matter of the Application of DeltaCom, Inc.)
))
to Detariff Certain Tier 2 Services and make other changes)
related to the Implementation of Case No. 06-1345-TP-ORD)

TRF Docket No. 90-5725

Case No. 08-585-TP - ATA

NOTE: Unless you have reserved a Case No. leave the "Case No." fields BLANK.

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MAY -9 AM 10:09
PUCO

Name of Registrant(s) DeltaCom, Inc. f/k/a ITC^DeltaCom Communications, Inc.

DBA(s) of Registrant(s)

Address of Registrant(s) 7037 Old Madison Pike, Huntsville, Alabama 35806

Company Web Address www.deltacom.com

Regulatory Contact Person(s) Traci Tidmore

Phone 256-382-7090

Fax 256-382-3986

Regulatory Contact Person's Email Address traci.Tidmore@deltacom.com

Contact Person for Annual Report Shannon Wagner

Phone 256-382-3951

Address (if different from above) same as above

Consumer Contact Information Routine Customer Care, 1-800-239-300 for PUC Complaints Tina Ellis Phone 256-264-1958

Address 8830 US Hwy 231 North, Arab, Alabama, 35016

Part I – Tariffs

Please indicate the Carrier Type and the reason for submitting this form by checking the boxes below.

NOTE: All cases are ATA process cases, tariffs are effective the day they are filed, and remain in effect unless the Commission acts to suspend.

Carrier Type	<input type="checkbox"/> ILEC	<input type="checkbox"/> CLEC	<input checked="" type="checkbox"/> CTS
Business Tier 2 Services	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Residential & Business Toll Services	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Other Changes required by Rule (Describe in detail in Exhibit C)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Part II – Exhibits

Note that the following exhibits are required for all filings using this form.

Included	Identified As:	Description of Required Exhibit:
<input checked="" type="checkbox"/>	Exhibit A	The existing affected tariff pages.
<input checked="" type="checkbox"/>	Exhibit B	The proposed revised tariff pages.
<input checked="" type="checkbox"/>	Exhibit C	Matrix or narrative summarizing all changes proposed in the application, and/or other information intended to assist Staff in the review of the Application.
<input checked="" type="checkbox"/>	Exhibit D	Explanation of how the Applicant intends to comply with Rule 4901:1-6-05(G)(3) regarding disclosure of rates, terms, and conditions for detariffed services, including: <ul style="list-style-type: none"> citation to the appropriate Web Page if any, in accordance with rule 4901:1-6-05(G)(4), and/or copy of other materials and publications to be used to comply with 4901:1-6-05(G)(3).
<input checked="" type="checkbox"/>	Exhibit E	One-time customer notice of detariffing and related changes consistent with rule 4901:1-06-16(B) , including where customers may find the information regarding such services as required by rule 4901:1-6-05(G)(3).
<input checked="" type="checkbox"/>	Exhibit F	Affidavit that the Customer Notice described in Exhibit C has been sent to Customers.

DeltaCom, Inc.

Exhibit A

The existing affected tariff pages

TITLE SHEET

PUCO 1

ITC^DELTA COM COMMUNICATIONS, INC.

D/B/A

ITC^DELTA COM

90-5725-CT-TRF

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Case No. _____

RESALE TELECOMMUNICATIONS SERVICES

<u>Competitive Telecommunications Services</u>	<u>Page Ref.</u>
Encore Card	29
ITC^DeltaCom Private Line	30
Travel Call Service	31
Conference Calling	32
Responsible Organization	37
Inbound Toll Free Service Features	38
Prepaid Calling Cards - Debit Cards	47
ITC^DeltaCom Dedicated Frame Relay Services	50
ITC^DeltaCom Frame Relay with NNI Interface	51
ISDN	52
Pinnacle	53
Pinnacle for Associations	55
Aspect Option D	58
Aspect Option D for Associations	61

Issued: February 8, 2002

Effective: February 8, 2002

Issued by: Nanette Edwards, Senior Manager-Regulatory Attorney
ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom
4092 South Memorial Parkway
Huntsville, Alabama 35802

Case Number: _____

<u>Competitive Telecommunications Services</u>	<u>Page Ref.</u>	
Aspect Option E	63.1	
Payphone Surcharge	63.2	
Custom Billing		63.3
ITC^DeltaCom Unison		63.3.1
ITC^DeltaCom Unison Select Dedicated Option 1	63.4	
ITC^DeltaCom Unison Select Dedicated Option 2	63.7	
ITC^DeltaCom Unison Select Dedicated Option 3	63.10	
ITC^DeltaCom Unison Select Switched Option 4	63.13	
ITC^DeltaCom Unison Select Switched Option 5	63.16	
ITC^DeltaCom Business Connections Option 1	63.19	
ITC^DeltaCom Business Connections Option 2	63.24	
ITC^DeltaCom Business Connections Option 3	63.28	
ITC^DeltaCom Business Connections Option 4	63.33	
ITC^DeltaCom Business Connections Option 5	63.37	
ITC^DeltaCom Business Connections Option 6	63.41	
ITC^DeltaCom Business Connections Option 7	63.45	
Enhanced Toll Free Service	63.49	
ITC^DeltaCom Enterprise LD Service Option 1	63.55	
ITC^DeltaCom Enterprise LD Service Option 2	63.59	
ITC^DeltaCom Enterprise LD Service Option 3	63.63	
ITC^DeltaCom Enterprise LD Service Option 4	63.66	
ITC^DeltaCom Enterprise LD Service Option 5	63.69	
Directory Assistance	64	
Directory Assistance Call Completion		64.1
Operator Services	65	(N)

Issued: November 21, 2003

Effective: November 21, 2003

Issued by: Nanette Edwards, Senior Manager-Regulatory Attorney
ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom
4092 South Memorial Parkway
Huntsville, Alabama 35802

Case Number: _____

CHECK SHEET

Sheets of this tariff as listed below are effective as of the date shown at the bottom of the respective sheet(s). Original and revised sheets as named below comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this page.

<u>SHEET</u>	<u>REVISION</u>		<u>SHEET</u>	<u>REVISION</u>
1	Fifth		16	First
1.1	Fifth		17	Third
2	Fourteenth	*	18	Second
3	Seventh		19	Second
4	Eighth	*	20	Second
4.0.1	Second		21	First
4.1	Fourth		22	First
5	First		23	First
6	First		24	First
7	First		24.1	Original
8	First		24.2	Original
9	First		24.3	Original
10	First		25	First
11	First		26	First
12	Second			
13	First			
14	First			
15	Second			

* - Indicates Pages included with this filing.

Issued: October 4, 2004

Effective: October 4, 2004

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ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom
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Huntsville, Alabama 35806

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Case Number: _____

CHECK SHEET

<u>SHEET</u>	<u>REVISION</u>
27	First
28	First
29	Third
30	Second
31	Second
32	First
33	Second
34	Second
35	Second
36	Second
37	Second
38	Fourth *
39	Fourth *
40	Fourth *
41	Fourth *
42	Fourth *
43	Fourth *
44	Fourth *
45	Fourth *
46	Fourth *
46.1	First *
47	Second
48	Second
49	First
50	Third
50.0.1	Original
50.1	Original
51	Third
51.0.1	Original
51.1	Original
52	Second
53	Second
54	Third
55	Second
56	Second
57	Third
58	Second

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<u>SHEET</u>	<u>REVISION</u>		<u>SHEET</u>	<u>REVISION</u>
60	Third		63.6	Original
61	Second		63.7	Original
62	Third		63.8	Original
63	Third		63.9	Original
63.1	Third		63.10	Original
63.2	Second	*	63.11	Original
63.3	Original		63.12	Original
63.3.1	Original		63.13	Original
63.3.2	Original		63.14	Original
63.3.3	Original		63.15	First
63.3.4	Original		63.15.1	Original
63.3.5	Original		63.16	Original
63.3.6	Original		63.17	Original
63.3.7	Original		63.18	First
63.3.8	Original		63.18.1	Original
63.3.9	Original		63.19	Original
63.3.10	Original		63.20	Original
63.4	Original		63.21	Original
63.5	Original			

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CHECK SHEET

<u>SHEET</u>	<u>REVISION</u>
63.22	Original
63.23	Original
63.24	Original
63.25	Original
63.26	Original
63.27	Original
63.28	Original
63.29	Original
63.30	Original
63.31	Original
63.32	Original
63.33	Original
63.34	Original
63.35	Original
63.36	Original
63.37	Original
63.38	Original
63.39	Original
63.40	Original
63.41	Original
63.42	Original
63.43	Original
63.44	Original
63.45	Original
63.46	Original
63.47	Original
63.48	Original
63.49	Original
63.50	Original
63.51	Original
63.52	Original
63.53	Original
63.54	Original

* - Included in this filing.

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CHECK SHEET

<u>SHEET</u>	<u>REVISION</u>	<u>SHEET</u>	<u>REVISION</u>	
63.55	Original	64	Second	*
63.56	Original	64.1	Original	*
63.57	Original	65	Second	
63.58	Original	66	Second	
63.59	Original	67	Second	
63.60	Original	68	Second	
63.61	Original	69	Second	
63.62	Original	70	Second	
63.63	Original	71	Second	
63.64	Original			
63.65	Original			
63.66	Original			
63.67	Original			
63.68	Original			
63.69	Original			
63.70	Original			
63.71	Original			

* - Indicates Pages included with this filing.

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SYMBOLS

The following are the only symbols used for the purposes indicated below:

- D -** Delete or Discontinue
- I -** Change Resulting In An Increase to A Customer's Bill
- M -** Moved From Another Tariff Location
- N -** New
- R -** Change Resulting In A Reduction to A Customer's Bill
- T -** Change In Text or Regulation But No Change In Rate or Charge

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TARIFF FORMAT

Page Numbering - Page numbers appear in the upper right hand corner of the page. Pages are numbered sequentially. From time to time, new pages may be added to the tariff. When a new page is added between existing pages, a decimal is added to the preceding page number. For example, a new page added between Pages 3 and 4 would be numbered 3.1.

Sheet Revision Numbers - Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current sheet version on file with the PUCO. For example, the 4th revised Sheet 14 cancels the 3rd revised Sheet 14.

Paragraph Numbering Sequence - There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:

- 2.
- 2.1.
- 2.1.1.
- 2.1.1.A.
- 2.1.1.A.1.
- 2.1.1.A.1.(a).
- 2.1.1.A.1.(a).I
- 2.1.1.A.1.(a).I.(i).
- 2.1.1.A.1.(a).I.(i).1.

Check Sheets - When a tariff filing is made with the PUCO, an updated check sheet accompanies the tariff filing. The check sheet lists the sheets contained in the tariff, with a cross reference to the current revision number. When new pages are added, the check sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (*). There will be no other symbols used on this page if these are the only changes made to it (i.e., the format, etc. remains the same, just revised revision levels on some pages). The tariff user should refer to the latest check sheet to find out if a particular sheet is the most current on file with the PUCO.

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

Access Line - An arrangement which connects the Customer's location to a ITC^DeltaCom network switching center.

Authorization Code or Identification Code - A numerical code, one or more of which are available to a Customer to enable him or her to access the carrier, and which are used by the carrier both to prevent unauthorized access to its facilities and to identify the Customer for billing purposes.

Commission - Public Utilities Commission of Ohio.

Company or Carrier - ITC^DeltaCom, Communications, Inc. d/b/a ITC^DeltaCom unless (T)
the context means otherwise.

Customer - The person, firm, corporation or other entity which orders or uses service and is responsible for the payment of charges and for compliance with tariff regulations. A business Customer is a telephone company subscriber whose use of such telephone company service is primarily or substantially of a business, professional, institutional or otherwise occupational nature, or where the listing required is such as to indicate business use, and is therefore charged business rates for basic telephone service. A residential Customer is a telephone company subscriber whose use of such telephone company service is of a domestic nature, and not substantially of an occupational nature, and which is therefore charged residential rates for basic telephone service.

ITC^DeltaCom - Used throughout this tariff to refer to ITC^DeltaCom Communications, Inc. (T)
d/b/a ITC^DeltaCom.

Local Service Management System (LMSs) - An intermediate data base system which receives downloads of Customer records from the SMS/800 and further downloads them to the appropriate SCPs.

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS, CONT'D.

Responsible Organization (Resp. Org) - The carrier entity that has responsibility for the management of Toll Free "800/888" numbers in the Service Management System (SMS/800) including maintaining Customer records in the SMS/800 system. Also, the entity which accesses the SMS/800 to: (a) search for and reserve Toll Free "800/888" numbers; (b) create and maintain Toll Free "800/888" number Customer records, including call processing records; and (c) provide a single point of contact for trouble reporting. The SMS/800 recognizes one Resp. Org. for each Toll Free "800/888" number.

Service Control Point (SCP) - The real-time data base system in the Toll Free "800/888" Data Base Service network that contains instructions on how Customers wish their calls to be routed, terminated or otherwise processed.

Service Management System (SMS/800) - The main administrative support system of Toll Free "800/888" Data Base Service. It is used to create and update Customer Toll Free "800/888" Service records and are then downloaded to Service Control Points (SCPs) for handling Customer's Toll Free "800/888" Service calls and to Local Service Management Systems (LSMSs) for subsequent downloading to SCPs. The system is also used by Resp. Orgs. to reserve and assign Toll Free "800/888" numbers.

Subscriber - same as Customer definition.

Vertical Features - Services such as call validation or "Plain Old Telephone Service" (POTS) number translation and provision of statistical information on the Customer's Toll Free "800/888" traffic may be obtained by the Company from Local Exchange Company access tariffs on behalf of a Company Inbound Toll Free "800/888" subscriber for which the Company serves as Resp. Org.

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SECTION 2 - RULES AND REGULATIONS

2.1 Application of Tariff

2.1.1 This tariff contains the regulations and rates applicable to intrastate resale telecommunications services provided by the Company for telecommunications between points within the State of Ohio.

- A.** The Company may, from time to time, offer various enhanced services and information services within the State of Ohio. Such services will be provided pursuant to contract to be presented for review and approval by the PUCO and will not be governed by this tariff.
- B.** The Company may also, from time to time, offer switching, transmission, and/ or operator assistance services to other telecommunications carriers, for resale to such companies' Customers. The rates for any such services will be determined pursuant to contract, to be presented for review and approval by the PUCO, and Section 3 and 4 of this Tariff will not apply thereto.

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SECTION 2 - RULES AND REGULATIONS, CONT'D.

2.2 Use of Services

- 2.2.1** Services provided by the Company may be used for any lawful purpose consistent with the transmission and switching parameters of the telecommunications facilities utilized in the provision of services.
- 2.2.2** The use of services provided by the Company to make calls which might reasonably be expected to frighten, abuse, torment, or harass another or in such a way as to unreasonably interfere with use by others is prohibited.
- 2.2.3** The use of services provided by the Company without payment for service or attempting to avoid payment for service by fraudulent means or devices, schemes, false or invalid numbers, or false calling or credit cards is prohibited.
- 2.2.4** Services of the Company are available for use twenty-four hours per day, seven days per week.
- 2.2.5** The Company does not transmit messages pursuant to this tariff, but its services may be used for that purpose.
- 2.2.6** Services provided by the Company may be denied for the following reasons:
- A.** Following ten days notice, for nonpayment of any sum due the Company for more than thirty days after issuance of the bill,
 - B.** For violation of any provision of this tariff,
 - C.** For violation of any law, rule, regulation or policy of any governing authority having jurisdiction over the Company's services, or
 - D.** By reason of any order or decision of a court, Public Service Commission or Federal regulatory body or other governing authority prohibiting the Company from furnishing its services.

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SECTION 2 - RULES AND REGULATIONS, CONT'D.

2.3 Liability of the Company

2.3.1 The Company's liability for damages arising out of mistakes, interruptions, omissions, delays, errors or defects in the transmission occurring in the course of furnishing service and facilities, shall in no event, exceed an amount equivalent to the proportionate charge to the Customer for the period during which the aforementioned faults in transmission occur.

2.3.2 The Company shall be indemnified and held harmless by the Customer against:

A. Claims for libel, slander, or infringement of copyright arising out of the material, data, information, or other content transmitted over the Company's facilities.

B. All other claims arising out of any act or omission of the Customer in connection with any service or facility provided by the Company.

2.3.3 Where any claim arises out of the Company acting as a Resp. Org. or where the Company Inbound Toll Free "800/888" Service is not made available on the date committed, or cannot otherwise be made available after the Company's acceptance of the Customer's order, or as provided with a number(s) other than the one(s) committed by the Company to the Customer, or the number or numbers are not included in a third party directory assistance database or are included in an incorrect form, or Vertical Features are not obtained or obtained in error, and any such failure or failures is due solely to the negligence of the Company, in such case the Company's liability, if any, is limited to the lesser of (a) the actual monetary damages incurred and proved by the Customer as the direct result of such failure or failures, or (b) the sum of \$1,000.00. The Company shall not be liable at all for the use, misuse, or abuse of a Customer's inbound Toll Free "800/888" service by third parties, including, without limitation, the Customer's employees or members of the public who dial the Customer's Toll Free "800/888" number by mistake. Compensation for any injury the Customer may suffer due to the fault of others than the Company must be sought from such other parties. In the event that the Company causes the misrouting of calls, the Company's sole liability shall be to provide a credit equal to the charges for the affected calls.

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SECTION 2 - RULES AND REGULATIONS, CONT'D.

2.3 Liability of DeltaCom Cont'd.

2.3.4 ITC^DeltaCom shall not be liable for and shall be indemnified and saved harmless by any Subscriber, user or other entity from any and all loss, claims, demands, suits, or other action or any liability whatever, whether suffered, made, instituted, or asserted by any Subscriber, user or any other entity for any personal injury to, or death of, any person or persons, and for any loss, damage, defacement or destruction of the premises of any Subscriber, user or any other entity or any other property whether owned or controlled by the Subscriber, user or others, caused or claimed to have been caused, directly or indirectly, by any act or omission of the Subscriber, user or others or by any installation, operation, failure to operate, maintenance, removal, presence, condition, location or use of facilities or equipment provided by ITC^DeltaCom which is not the direct result of negligence of ITC^DeltaCom.

2.3.5 ITC^DeltaCom shall not be liable for any failure of performance due to causes beyond its control, including, without being limited to, acts of God, fires, floods or other catastrophes, national emergencies, insurrections, riots or wars, strikes, lockouts, work stoppage or other labor difficulties, acts or omissions of other carriers, and any law, order, regulation or other action of any governing authority or agency thereof.

2.3.6 Errors or Damages Caused by System Date Limitation. The Company's liability for errors or damage resulting from the inability of the Company's systems to process dates, such as the Year 2000, shall be limited to an amount equal to the proportionate amount of the Company's billing for the period of service during which the errors or damages occur. (N) | (N)

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SECTION 2 - RULES AND REGULATIONS, CONT'D.

2.4 Limitations

- 2.4.1** Service is offered subject to the availability of facilities and the provisions of this tariff.
- 2.4.2** ITC^DeltaCom reserves the right to discontinue furnishing service, or limit (T)
the use of service necessitated by conditions beyond its control or when the
Customer is using service in violation of the law or the provisions of this tariff.
- 2.4.3** All facilities provided under this tariff are directly controlled by (T)
ITC^DeltaCom and the Customer may not transfer or assign the use of
service or facilities, except with the express written consent of the Company.
Such transfer or assignment shall only apply where there is not interruption
of the use or location of the service or facilities.
- 2.4.4** Prior written permission from the Company is required before any assignment or
transfer. All regulations and conditions contained in this tariff shall apply to all
such permitted assignees or transferees, as well as all conditions of service.

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SECTION 2 - RULES AND REGULATIONS, CONT'D.

2.5 Responsibilities of the Customer

- 2.5.1** The Customer is responsible for payment of the charges set forth in this tariff unless the responsibility for such payment has been accepted by the called party, a third party, or a Subscriber.
- 2.5.2** The Customer is responsible for compliance with the applicable regulations set forth in this tariff.
- 2.5.3** The Customer is responsible for establishing its identity as often as necessary during the course of a call.
- 2.5.4** The Customer is responsible for identifying the station, party, or person with whom communications is desired and/or made at the called number.

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SECTION 2 - RULES AND REGULATIONS, CONT'D.

2.6 Taxes and Fees

All state and local taxes (i.e., gross receipts tax, sales tax, county or municipal utilities tax, franchise and license fees) are listed as separate line items and are not included in the quoted rates. The Customer is responsible for the payment of any sales, use, gross receipts, excise, access or other local, state and federal taxes, charges or surcharges, however designated, excluding taxes on the Company's net income, imposed on or based upon the provision, sale or use of services. It shall be the responsibility of the Customer to pay any such taxes that subsequently become applicable retroactively. Any taxes imposed by a local jurisdiction (e.g., county and municipal taxes, including but not limited to franchise fees and license fees) will only be recovered from those Customers located in the affected jurisdiction.

2.6.1 For Debit Service, taxes or fees shall be included in the rates and charges stated in the Company's rate schedule for this service.

2.6.2 For all other services offered by the Company, taxes and fees shall be added pro-rate, insofar as practical, to the rates and charges stated in the Company's rate schedules and listed as separate line items on the Customer's bill for services provided.

2.7 Validation of Credit

ITC^DeltaCom reserves the right to validate the credit worthiness of Subscribers (T)
through available credit verification procedures.

2.7.1 Other Charges

The Company may adjust its rates and charges or impose additional rates and charges on its Customers in order to recover amounts it is required by governmental or quasi-governmental authorities to collect from or pay to others in support of statutory or regulatory programs. Examples of such programs include, but are not limited to, Universal Service charges, Presubscribed Interexchange Carrier charges (PICC) and compensation to payphone service providers for the use of their payphones to access the Company's service.

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SECTION 2 - RULES AND REGULATIONS, CONT'D.

2.8 Payment and Credit Regulations

2.8.1 Payment Arrangements

The Customer is responsible for payment of all charges for services and equipment furnished to the Customer for transmission of calls via the Company. The Customer agrees to pay to the Company any cost(s) incurred as a result of any delegation of authority resulting in the use of his or her communications equipment and/or network services which result in the placement of calls via the Company. The Customer agrees to pay the Company or its authorized agent any and all cost(s) incurred as a result of the use of the service arrangement, including calls which the Customer did not individually authorize.

All charges due by the Customer are payable to the Company or any agency duly authorized to receive such payments. Terms of payment shall be according to the rules and regulations of the agency and subject to the rules of regulatory agencies, such as the PUCO. Any objections to billed charges must be promptly reported to the Company or its billing agent. Adjustments to Customers' bills shall be made to the extent that circumstances exist which reasonably indicate that such changes are appropriate.

Charges for installations, service connections, moves, and rearrangements, where applicable, are payable upon demand by the Company or its authorized agent. The billing thereafter will include recurring charges and actual usage as defined in this tariff.

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SECTION 2 - RULES AND REGULATIONS, CONT'D.

2.8 Payment and Credit Regulations, Cont'd.

2.8.1 Payment Arrangements, cont'd.

The Customer shall be responsible for all calls placed by or through Customer's equipment by any person. In particular and without limitation to the foregoing, the Customer is responsible for any calls placed by or through the Customer's equipment via any remote access features. The security of the Customer's Authorization Codes is the responsibility of the Customer. All calls placed using such Authorization Codes shall be billed to and shall be the obligation of the Customer. The Customer is responsible for all calls placed via their Authorization Code, whether such use is a result of the Customer's intentional disclosure of the Authorization Code, or otherwise. However, the Customer shall be not be responsible for charges in connection with the unauthorized use of Authorization Codes arising after the Customer notifies the Company of the loss, theft, or other breach of security of such Authorization Codes.

2.9 Billing

2.9.1 Service is billed on a monthly basis.

2.9.2 Recurring monthly subscriber service charges are billed in advance, and usage rated charges are billed in arrears.

2.9.3 Billing will be payable not earlier than fourteen days from the date of the postmark on the bill. Interest will be charged on any amount unpaid after thirty days of billing date at a 1 1/2% monthly rate. (T)

2.9.4 In the event a Subscriber accumulates more than \$250.00 of undisputed delinquent ITC^DeltaCom Inbound Toll Free "800/888" service charges, the ITC^DeltaCom Resp. Org. reserves the right not to honor that Subscriber's request for a Resp. Org. change until such undisputed charges are paid in full. (T)

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SECTION 2 - RULES AND REGULATIONS, CONT'D.

2.9 Billing, Cont'd.

2.9.5 Disputes

Should any dispute between a Customer and the Company not be resolved to the satisfaction of the Customer, then the Customer may appeal to the PUCO.

2.9.6 Billing Entity Conditions

When billing functions on behalf of ITC^DeltaCom are performed by local exchange telephone companies, credit card companies or others, the payment conditions and regulations of such companies apply, including any applicable interest and/or late payment charge conditions.

2.9.7 Account Maintenance Fee

All customers will be charged a monthly account maintenance fee of \$5.95. The monthly account maintenance fee will be waived if the customer elects to obtain their call detail on-line in lieu of receiving paper copies of their call detail.

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2.10 Late Payment Charge and Cost of Collection

A one time late fee of 1.5% will be charged on any Company-billed past due balance. A late payment charge is not applicable to subsequent rebilling of any amount to which a late payment charge has already been applied. Late charges are to be applied without discrimination. A bill is considered past due on the thirty-first day after the issue date of the bill.

2.11 Return Check Charge

A return check charge of \$20.00 will be assessed for checks returned for insufficient

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SECTION 2 - RULES AND REGULATIONS, CONT'D.

2.12 Cancellation of Service for Cause

The Company may terminate the subscriber's contract, and/or disconnect the service: (T)

2.12.1 Without notice for:

- i. Abandonment of the service.
- ii. Impersonation of another with fraudulent intent.
- iii. Use of service in such a way as to impair or interfere with the service of other subscribers; such improper use includes, but is not limited to, the use of service by a subscriber or with his permission in connection with a plan or contrivance to secure a large volume of telephone calls, to be directed to such subscriber at or about the same time which may result in preventing, obstructing, or delaying the service of others.
- D. Use of service or facilities of the Company for a call or calls, anonymous or otherwise, in a manner which one may reasonably expect to frighten, abuse, torment, or harass another;
- E. The use of profane or obscene language;
- F. The use of the service in such a manner as to interfere unreasonably with the use of the service by one or more other Customers.

2.12.2 Upon notification, or an attempt to notify, through any reasonable means, for:

- A. The use of service or facilities of the Company to give or obtain information, without payment of the charge applicable for the service;
- B. The obtaining, or attempting to obtain, or assisting another to obtain or to attempt to obtain service by rearranging, tampering with, or making connection with any facilities of the Company, or by any trick, scheme, false representation, or false credit device, or by or through any other fraudulent means or device whatsoever, with intent to avoid the payment, in whole or in part, of the regular charge for such service;
- C. Any other violation of the Company's regulations.

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2.12.3 Upon 10 days written notice for nonpayment of any sum due for service. (T)

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SECTION 2 - RULES AND REGULATIONS, CONT'D.

2.12 Cancellation of Service for Cause, cont'd.

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SECTION 2 - RULES AND REGULATIONS, CONT'D.

2.13 Interruption of Service

2.13.1 Credit allowance for the interruption of service which is not due to the Company's testing or adjusting, negligence of the Customer, or to the failure of channels or equipment provided by the Customer, are subject to the general liability provisions set forth in Section 2.3 herein. It shall be the obligation of the Customer to notify the Company immediately of any interruption in service for which a credit allowance is desired. Before giving such notice, the Customer shall ascertain that the trouble is not being caused by any action or omission by the Customer within his control, or is not in wiring or equipment, if any, furnished by the Customer and connected to the Company's facilities.

2.13.2 For purposes of credit computation, every month shall be considered to have 720 hours.

2.13.3 No credit shall be allowed for an interruption having a continuous duration of less than two hours.

2.13.4 The Customer shall be credited for an interruption of two hours or more at the rate of 1/720th of the monthly charge for the service or facilities affected for each hour or major fraction thereof that the interruption continues.

Credit Formula:

Credit = $A/720 \times B$, where

"A" - outage time in hours

"B" - total monthly charge for affected service or facility.

2.14 Restoration of Service

The use and restoration of service shall be in accordance with the priority system specified in Part 64, Subpart D of the Rules and Regulations of the FCC.

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SECTION 2 - RULES AND REGULATIONS, CONT'D.

2.15 Specific Regulations for Inbound Toll Free "800/888" Services

2.15.1 The Company reserves the right to require an applicant for ITC^DeltaCom Inbound Toll Free "800/888" Service to supply the following information when requesting service: an initial traffic forecast, identification of anticipated busy hour, identification of its geographical marketing target areas, and a schedule of marketing and promotional activities. The Company may also require that a new traffic forecast be submitted by the Customer quarterly after service is initiated. (T)

2.15.2 ITC^DeltaCom Inbound Toll Free "800/888" Service is furnished upon condition that the Customer contracts for adequate facilities to permit the use of service without injurious effects upon it or any service rendered by the Company. The Company may terminate or refuse to furnish ITC^DeltaCom Inbound Toll Free "800/888" Service to any applicant, without incurring any liability and without notice to the Customer, if the use of the service would interfere with or impair any service rendered by the Company. (T)

2.15.3 The Customer must obtain an adequate number of access lines for ITC^DeltaCom Inbound Toll Free "800/888" Service to handle the Customer's expected demand in order to prevent interference or impairment of this service or any other service provided by the Company considering: (T)

- A. Total call volume;
- B. average call duration;
- C. time-of-day characteristics; and
- D. peak calling period.. The Company, without incurring any liability and without notice to the Customer, may disconnect or refuse to furnish ITC^DeltaCom Inbound Toll Free "800/888" Service to any Customer that fails to comply with these conditions. (T)

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SECTION 2 - RULES AND REGULATIONS, CONT'D.

2.15 Specific Regulations for Inbound Toll Free "800/888" Services, Cont'd.

2.15.4 Use of number(s): Each ITC^DeltaCom Inbound Toll Free "800/888" Service (T)
telephone number must be placed in actual and substantial use by the Customer.
"Substantial Use" shall mean a pattern of use that demonstrates an intent on the
Customer's part to employ the number for the purpose for which it was intended
namely, to allow callers to reach the Customer by at least thirty (30) average
monthly minutes of use or more shall be considered "Substantial Use". Any
Toll Free "800/888" telephone number associated with ITC^DeltaCom (T)
Inbound Toll Free "800/888" Service that has not been placed in actual and
substantial use during the first sixty (60) day period after service activation
may be redesignated as a spare number in the SMS/800 data base by
ITC^DeltaCom upon five days written notice to the Customer. (T)

2.15.5 If the Customer requests assignment of a specific Toll Free "800/888" Service
telephone number, the Company may require the Customer to submit a number
reservation agreement form to the Company. At no time may a Customer have
more than ten (10) numbers reserved. Any reservation shall be for no more than
thirty (30) days and shall be subject to a reservation fee which will be credited
to the Customer's unpaid balance after ITC^DeltaCom Inbound Toll Free (T)
"800/888" Service has been in actual and substantial use for a consecutive
thirty (30) day period.

Nothing in this section, or in any other provision of this tariff, or in any
marketing materials issued by or on behalf of the Company, shall give any
person, including prospective Customers who have reserved Toll Free "800/888"
telephone numbers hereunder or Customers who subscribe to and use
ITC^DeltaCom Inbound Toll Free "800/888" Service or their transferees or (T)
assigns, any ownership interest or proprietary right in any particular Toll Free
"800/888" number; however, upon placing a number actually and substantially
in use, as defined above, ITC^DeltaCom Inbound Toll Free "800/888" Service (T)
Customers do have a controlling interest in the Toll Free "800/888" number(s).

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SECTION 2 - RULES AND REGULATIONS, CONT'D.

2.15 Specific Regulations for Inbound Toll Free "800/888" Services, Cont'd.

2.15.5 cont'd.

ITC^DeltaCom Inbound Toll Free "800/888" Service Customers may retain (T)
the use of their Toll Free "800/888" number assignments, even following
changes in their Toll Free "800/888" carrier and/or Resp. Org.

2.15.6 If a Customer places an order for ITC^DeltaCom to carry Customer's already (T)
existing Toll Free "800/888" number service, the Customer shall provide to
ITC^DeltaCom the contact names, telephone number and address of the (T)
Customer's Responsible Organization (Resp. Org.). Upon subscription to
ITC^DeltaCom Inbound 800/888 Service, the Customer may execute a Letter (T)
of Authorization to transfer Resp. Org. responsibility of its Toll Free "800/888"
number(s) to ITC^DeltaCom Resp. Org. If the Customer elects to retain a (T)
non-ITC^DeltaCom Resp. Org., the Customer must notify ITC^DeltaCom of (T)
any changes in the Customer's Resp. Org., in writing, within forty-eight (48)
hours of the change. The Customer is responsible for all outstanding indebted-
ness for services provided by a previous Resp. Org. or Toll Free "800/888"
service carrier. ITC^DeltaCom assumes no responsibility or liability with (T)
respect to any obligations of the Customer to such previous service providers
existing at the time of transfer to ITC^DeltaCom. (T)

2.15.7 It is the Customer's responsibility to provide answer supervision back to the
ITC^DeltaCom point of connection even when the ITC^DeltaCom Inbound (T)
Toll Free "800/888" service is connected to switching equipment or a Customer
provided communications system. In such case, the equipment or system must
provide appropriate supervision so that the measure of chargeable time begins
upon answer of the call to the Customer's switching equipment or
communications system and ends upon termination of the call.

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SECTION 2 - RULES AND REGULATIONS, CONT'D.

2.15 Specific Regulations for Inbound Toll Free "800/888" Services, Cont'd.

2.15.8 Subject to execution of a Resp. Org. Service Agreement between ITC^DeltaCom and the Customer, the ITC^DeltaCom Resp. Org. will perform (T) the function of Resp. Org. for all ITC^DeltaCom Inbound Toll Free "800/888" (T) Service orders unless the Customer requests another Resp. Org. ITC^DeltaCom Resp. Org. functions include: (T)

- A. search for and reservation of Toll Free "800/888" numbers in the SMS/800;
- B. creating and maintaining the Toll Free "800/888" number Customer record in the SMS/800; and
- C. provision of a single point of contact for trouble reporting.
 - 1. Where ITC^DeltaCom serves as the Resp. Org. for an (T) ITC^DeltaCom Inbound Toll Free "800/ 888" Service (T) Customer, ITC^DeltaCom will, at the Customer's request, (T) subscribe to Toll Free "800/888" Directory Listing for the Toll Free "800/888" number(s) assigned to the Customer. In the event that a Customer transfers its Toll Free "800/888" Service to another Resp. Org., the Company shall cease to subscribe to Toll Free "800/888" Directory Listing Service on behalf of the Customer and the Customer is responsible for assuring that Toll Free "800/888" Directory Listing Service is maintained through the new Resp. Org. The Customer is responsible for payment of any outstanding Toll Free "800/888" Directory Listing charges, including any unexpired portion of any minimum period applicable to such service, and ITC^DeltaCom shall have no (T) liability for any interruption or other delay, error, mistake, omission or other defect occurring in connection with the transfer of Toll Free "800/888" Directory Listing responsibility.

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SECTION 2 - RULES AND REGULATIONS, CONT'D.

2.15 Specific Regulations for Inbound Toll Free "800/888" Services, Cont'd.

2.15.8 cont'd.

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2. Where ITC^DeltaCom serves as the Resp. Org. for an ITC^DeltaCom Inbound Toll Free "800/888" Service Customer, it will at the Customer's request, subscribe to Vertical Features obtained from Local Exchange Company access tariffs. When an ITC^DeltaCom Inbound Toll Free "800/888" Service Customer uses Vertical Features obtained by ITC^DeltaCom from Local Exchange Company tariffs, the Customer shall reimburse ITC^DeltaCom for all such charges imposed by a Local Exchange Company. These charges may not be counted toward the attainment of any volume or revenue commitment and will not be discounted. (T)
3. In the event that a Customer cancels its ITC^DeltaCom Inbound Toll Free "800/888" Service, the Customer may elect to retain ITC^DeltaCom as its Resp. Org. Where ITC^DeltaCom serves as Resp. Org. for a non-ITC^DeltaCom Inbound Toll Free "800/888" Service Customer, a charge for Resp. Org. service will apply as set forth in the rate section of this tariff. (T)
4. In the event that a Customer cancels its ITC^DeltaCom Resp.Org.or Inbound Toll Free "800/888" Service, the Customer shall be responsible for all outstanding indebtedness to the Company and any outstanding charges applicable to any service obtained by or on behalf of the Customer by ITC^DeltaCom. (T)

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SECTION 2 - RULES AND REGULATIONS, CONT'D.

2.16 Individual Case Basis (ICB) Arrangements

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Competitive pricing arrangements at negotiated rates may be furnished on an individual case basis (ICB) in response to requests by Customers to the Company, for proposals or for competitive bids. Service offered under this tariff provision will be provided to the Customer pursuant to contract and subject to the commission's rules and regulations. Unless otherwise specified, the regulations for such arrangements are in addition to the applicable regulations and prices in other sections of this tariff. Specialized rates or charges will be made available to similarly situated Customers on a non-discriminatory basis.

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES

3.1 General

Each Customer is charged individually for each call placed through the Company.

Charges may vary by service offering, mileage band, class of call, time of day, day of week, call duration, volume or term commitment.

Customers are billed based on their use of ITC^DeltaCom's long distance service. (T)

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, CONT'D.

3.2 Calculation of Distance

Usage charges for all mileage sensitive products are based on the airline distance between the Rate Centers associated with the originating and terminating points of the call.

The distance between the originating and terminating points is calculated by using the "V" and "H" coordinates of the Rate Centers as defined by BellCore (Bell Communications Research), in the following manner:

- Step 1 -** Obtain the "V" and "H" coordinates for the Rate Center of the originating and the destination points.
- Step 2 -** Obtain the difference between the "V" coordinates of each of the Rate Centers. Obtain the difference between the "H" coordinates.
- Step 3 -** Square the differences obtained in Step 2.
- Step 4 -** Add the squares of the "V" difference and "H" difference obtained in Step 3.
- Step 5 -** Divide the sum of the square obtained in Step 4 by ten (10). Round to the next higher whole number if any fraction results from the division.
- Step 6 -** Obtain the square root of the whole number obtained in Step 5. Round to the next higher whole number if any fraction is obtained. This is the distance between the originating and terminating points of the call.

Formula:

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, CONT'D.

3.3 Timing of Calls

3.3.1 Long distance usage charges are based on the actual usage of ITC^DeltaCom's network. Chargeable time begins when a connection is established between the calling station and the called station. Chargeable time ends when either party "hangs up" thereby releasing the network connection. (T)

3.3.2 Unless otherwise specified in this tariff the minimum call duration and rounding of calls for measurement and billing purposes is one minute.

3.3.3 Minimum Call Completion Rate

A Customer can expect a call completion rate (number of calls completed / number of calls attempted) of not less than 99% during peak use periods for all services.

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, CONT'D.

3.4 Time-of-Day Rate Periods

Unless otherwise indicated elsewhere in this tariff, all usage-based rates in this tariff are subject to the following time-of-day, day-of-week, and holiday rate periods:

3.4.1 Day - From 8:00 AM up to but not including 5:00 PM local time Monday through Friday.

3.4.2 Evening - From 5:00 PM up to but not including 11:00 PM local time Sunday through Friday.

3.4.3 Night/Weekend - From 11:00 PM up to but not including 8:00 AM Sunday through Friday, and 8:00 AM Saturday up to but not including 5:00 PM Sunday.

3.4.4 When a call is established in one rate period and ends in another rate period, the rate in effect at the calling station applies to the portion of the call occurring within that rate period. When a unit of time is split between two rate periods, the rate applicable to that unit of time is based on the rate period in which it began.

3.5 Holiday Rate

ITC^DeltaCom, Inc.'s recognized holidays are January 1, July 4, Labor Day, (T)
Thanksgiving Day and Christmas Day, on which Evening Rates apply from 8:00 AM to 5:00 PM in lieu of regular rates, if the holiday falls on a weekday.

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SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

3.6 Encore Card

Encore Card is timed in full minute increments. A single rate applies to day, evening, and night calls. Volume discounts apply. A surcharge applies per call.

3.6.1 Encore Card Rates

Rate per minute:

Day	\$.25
Evening	\$.25
Night/Weekend	\$.25

3.6.2 Volume Discounts

\$200.00 to \$1800	10%
Over \$1800.00	21%

3.6.3 Calling Card Surcharge

\$0.40

**[AS OF THE EFFECTIVE DATE BELOW, ENCORE CARD IS RESERVED FOR
CURRENTLY SUBSCRIBED CUSTOMERS AND IS NO LONGER AVAILABLE
TO NEW CUSTOMERS.]**

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SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

3.7 ITC^DeltaCom Private Line Service (T)

ITC^Delta Com Private Line Service is offered when, in the judgment of the Company, adequate and appropriate facilities are available. Service consists of provision of an interLATA dedicated access channel suitable for analog voice or digital data communications between and/or among the Company's point of presence (POP). Charges include an installation charge, a flat rate monthly recurring charge, and a charge based on the airline distance between the points of presence. A monthly recurring charge discount will apply when the subscriber's private line service falls within a specified service term. (T)

The Company may also provide to the subscriber, when interLATA services are provided as stated above and incidental to the provision of those services, access channels between the subscriber's premises and any other point in Ohio not serviced by a Company point of presence at rates identical to the rates of the exchange carrier or carriers providing the service. Access will be provided to the subscriber on this same reimbursement rate basis for the channels connecting the subscriber premises to the Company point of presence on both the originating and terminating ends.

3.7.1 ITC^DeltaCom Private Line Service Rates (T)

Charges between and/or among the Company's Points of Presence:

	<u>Monthly</u>	<u>Installation</u>
DS3 44.736	ICB	ICB
DS1 1.544 Mbps	\$12.00	\$250.00
DS0 2.4 Kbps - 19.2 Kbps	\$.70	\$150.00
DDS 2.4 Kbps - 64 Kbps	\$.70	\$150.00

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SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

3.8 Travel Call Service

Travel Call Service offers access to ITC^DeltaCom's switching facility through Toll Free "800/888" access numbers. Upon access to ITC^DeltaCom's switching facility, the Customer may originate calls via other ITC^DeltaCom services through the use of the Customer's regular Identification Code. In addition to the travel call surcharge, the subscriber's regular usage rates, as described throughout this tariff, are levied from the Customer's home exchange to the terminating exchange.

3.8.1 Travel Call Rates

<u>Surcharge</u>	<u>Per Call</u>
Day	\$0.40
Evening	\$0.40
Night/Weekend	\$0.40

Usage

Call charges apply according to the ITC^DeltaCom Plan presubscribed to the Customer's main billing number. Charges apply from the Customer's home exchange to the terminating exchange.

[AS OF THE EFFECTIVE DATE BELOW, TRAVEL CALL SERVICE IS (N)
RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS AND IS NO |
LONGER AVAILABLE TO NEW CUSTOMERS.] (N)

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SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

3.9

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(D) The service that originally appeared on this sheet can be found in ITC^DeltaCom's
FCC Tariff No. 1.

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SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

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SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

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SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

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SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

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SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

3.10 Responsible Organization (Resp. Org.)

ITC^DeltaCom shall serve as a Resp. Org. upon the execution of a Resp. Org. service agreement between ITC^DeltaCom and the Customer. ITC^DeltaCom Resp. Org. will perform the function of Resp. Org. for all ITC^DeltaCom Inbound Toll Free "800/888" service orders unless the Customer requests another Resp. Org. ITC^DeltaCom Resp. Org. functions include: (a) search for and reservation of Toll Free "800/888" numbers in the SMS/800; (b) creating and maintaining the Toll Free "800/888" number Customer record in the SMS/800; and (c) provision of a single point of contact for trouble reporting. The liabilities and regulations which govern ITC^DeltaCom Resp. Org. are described in Section 2 of this tariff.

3.10.1 Resp. Org. Charges:

Where ITC^DeltaCom serves as a Resp. Org. for a non-ITC^DeltaCom Inbound Toll Free "800/888" Service Customer, ITC^DeltaCom will pass on the tariffed Local Exchange Company charges for SMS/800 Database and relative services. In addition, the following charges will apply:

	<u>Set-Up Charge</u>	<u>Monthly Recurring Charge</u>
Set-up/installation Toll Free Number (Per Toll Free "800/888" Number)	\$0.00	\$3.00
Modify Toll Free Record (Add/Change Toll Free number or vertical features)	\$0.00	\$3.00

[AS OF THE EFFECTIVE DATE BELOW, RESPONSIBLE ORGANIZATION (RESP. ORG.) IS RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS] (N)
|

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AND IS NO LONGER AVAILABLE TO NEW CUSTOMERS.]

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SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

3.11 Inbound Toll Free "800/888" Service Features

The Following features may be obtained as an enhancement to an Inbound Toll Free "800/888" Service described within this tariff. The rates for the following features shall be in addition to the subscriber's rates for Inbound Toll Free "800/888" Service.

3.11.1 Toll Free "800/888" Referral Service

This feature permits the Inbound Toll Free "800/888" subscriber to play prerecorded voice information referring callers to other numbers, explain service conditions, or give other general information that the Inbound Toll Free "800/888" service subscriber may choose to provide the Toll Free "800/888" callers. Both installation and monthly recurring charges apply. The monthly recurring charge is a flat rate; and an installation charge is applicable to the initial installation and for each subsequent change to the subscriber's announcement.

A. Monthly Recurring Charge \$10.00

B. Installation Charge

Initial installation and any subsequent change to the
announcement \$35.00

**[AS OF JULY 26, 2000, ALL INBOUND 800 SERVICE FEATURES EXCEPT FOR (N)
DIRECTORY LISTINGS AND TOLL FREE PIN-CONNECT ARE RESERVED FOR |
CURRENTLY SUBSCRIBED CUSTOMERS AND ARE NO LONGER AVAILABLE |
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SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

3.11 Inbound Toll Free "800/888" Service Features, Cont'd.

3.11.2 Incoming Exclusion/Area Blocking

This feature permits the Inbound Toll Free "800/888" subscriber to block originating Toll Free "800/888" calls from one or more specific exchanges (NXX) or area codes (NPA). Both installation and monthly recurring charges apply. The monthly recurring charge is a flat rate; and an installation charge is applicable to the initial installation for each subsequent change in blocking.

A. Monthly Recurring Charge \$10.00

B. Installation Charge

Installation and any subsequent change in blocking \$35.00

**[AS OF JULY 26, 2000, ALL INBOUND 800 SERVICE FEATURES EXCEPT FOR (N)
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SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

3.11 Inbound Toll Free "800/888" Service Features, Cont'd.

3.11.3 Dialed Number Identification Service (DNIS)

This feature permits an Inbound Toll Free "800/888" subscriber with multiple Toll Free "800/888" service numbers terminating in the same location to identify the specific Toll Free "800/888" service number which was dialed by the calling party and to route the call to the appropriate location. DNIS is only available with dedicated Inbound Toll Free "800/888" service. Both installation and monthly recurring charges apply. The monthly recurring charge is a flat rate; and an installation charge is applicable to the initial installation and for each subsequent change in routing.

A. Monthly Recurring Charge \$18.00

B. Installation Charge

Initial installation
and any subsequent change in routing \$35.00

**[AS OF JULY 26, 2000, ALL INBOUND 800 SERVICE FEATURES EXCEPT FOR (N)
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SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

3.11 Inbound Toll Free "800/888" Service Features, Cont'd.

3.11.4 Time of Day Routing

This feature permits the Inbound Toll Free "800/ 888" subscriber to arrange for calls to a single Toll Free "800/888" service number to be routed to different locations based on (1) pre-determined ITC^DeltaCom defined time of day or (2) predetermined Customer defined time of day. The number of time of day routing schedules are subject to ITC^DeltaCom capacity to store routing schedules. Both installation and monthly recurring charges apply. The monthly recurring charge is a flat rate; and an installation charge is applicable to the initial installation and for each subsequent change in routing.

- A. **Monthly Recurring Charge** \$18.00
- B. **Installation Charge**
Initial installation and any subsequent change
in routing \$35.00

3.11.5 Day of Week Routing

This feature permits the Inbound Toll Free "800/ 888" subscriber to arrange for calls to a single Toll Free "800/888" service number to be routed to different locations based on the particular day of the week. Both installation and monthly recurring charges apply. The monthly recurring charge is a flat rate; and an installation charge is applicable to the initial installation and for each subsequent change in routing.

- A. **Monthly Recurring Charge** \$18.00
- B. **Installation Charge**
Initial installation and
any subsequent change in routing \$35.00

**[AS OF JULY 26, 2000, ALL INBOUND 800 SERVICE FEATURES EXCEPT FOR (N)
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SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

3.11 Inbound Toll Free "800/888" Service Features, Cont'd.

3.11.6 Command Routing

Command Routing is only available to dedicated Inbound Toll Free "800/888" services. This service permits Inbound Toll Free "800/888" calls to be rerouted to an alternative, Customer provided, predetermined ANI or dedicated circuit, in the event of access blockage. Both installation and monthly recurring charges apply. The monthly recurring charge is a flat rate; and an installation charge is applicable to the initial installation and for each subsequent change to an alternative route.

A. Monthly Recurring Charge \$25.00

B. Installation Charge

Initial installation and any subsequent change in
an alternative routing \$35.00

[AS OF JULY 26, 2000, ALL INBOUND 800 SERVICE FEATURES EXCEPT FOR (N)
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SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

3.11 Inbound Toll Free "800/888" Service Features, Cont'd.

3.11.7 Real Time ANI

Real Time Automatic Number Identification (ANI) Service is a dedicated Inbound Toll Free "800/888" feature which identifies the calling party's telephone number to the Inbound Toll Free "800/888" subscriber, provided the terminating subscriber's Inbound Toll Free "800/888" equipment is appropriately equipped and compatible to receive ANI from the Company. Both installation and monthly recurring charges apply. The monthly recurring charge is a flat rate; and an installation charge is applicable to the initial installation and for each subsequent change to routing.

A. Monthly Recurring Charge \$95.00

B. Installation Charge

Initial installation and
any subsequent change in routing \$250.00

**[AS OF JULY 26, 2000, ALL INBOUND 800 SERVICE FEATURES EXCEPT FOR (N)
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SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

3.11 Inbound Toll Free "800/888" Service Features, Cont'd.

3.11.8 Route Advance

This feature permits the Inbound Toll Free "800/888" subscriber to control potential congestion of Toll Free "800/888" calls by sending the overflow calls from one dedicated line to a switched line or from one dedicated line to another dedicated line, allowing for maximum completion of incoming Toll Free "800/888" calls.

A. Monthly Recurring Charge \$.00

B. Installation Charge

Initial installation and
any subsequent change in routing \$.00

**[AS OF JULY 26, 2000, ALL INBOUND 800 SERVICE FEATURES EXCEPT FOR (N)
DIRECTORY LISTINGS AND TOLL FREE PIN-CONNECT ARE RESERVED FOR |
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SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

3.11 Inbound Toll Free "800/888" Service Features, Cont'd.

3.11.9 Percent Allocation

This feature permits a dedicated line Inbound Toll Free "800/888" subscriber to route various percentages of calls to two or more answering locations. The subscriber must establish a call allocation pattern where each percentage is a whole number and the total allocation equals 100 percent. The subscriber must have at least two different locations for this routing feature to be available.

A. Monthly Recurring Charge \$0.00

B. Installation Charge

Initial installation and
any subsequent change in routing \$0.00

**[AS OF JULY 26, 2000, ALL INBOUND 800 SERVICE FEATURES EXCEPT FOR (N)
DIRECTORY LISTINGS AND TOLL FREE PIN-CONNECT ARE RESERVED FOR |
CURRENTLY SUBSCRIBED CUSTOMERS AND ARE NO LONGER AVAILABLE |
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SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

3.11 Inbound Toll Free "800/888" Service Features, Cont'd.

3.11.10 Directory Listing

This service permits an Inbound Toll Free "800/888" subscriber's 1-800-XXX-XXXX/1-888-XXX-XXXX numbers to be placed into a third party database and made available to the general public upon request.

A. Monthly Recurring Charge \$0.00

B. Installation Charge \$0.00

3.11.11 Vertical Features

Vertical Features are provided by Local Exchange Companies. ITC^DeltaCom (as the Resp. Org.) will, at the subscriber's request, subscribe to Vertical Features obtained from the Local Exchange Company access tariff. When ITC^DeltaCom serves as the Resp. Org. for an ITC^DeltaCom Inbound Toll Free "800/888" subscriber, the subscriber shall reimburse ITC^DeltaCom for all such charges imposed by a Local Exchange Company. In those instances where the Company serves as a Resp. Org. for a non-Company Inbound Toll Free "800/888" subscriber, the subscriber shall reimburse the Company for all such charges imposed by a Local Exchange Company.

[AS OF FEBRUARY 18, 1999, VERTICAL FEATURES WERE RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS AND WERE NO LONGER AVAILABLE TO NEW CUSTOMERS.]

**[AS OF JULY 26, 2000, ALL INBOUND 800 SERVICE FEATURES EXCEPT FOR (N)
DIRECTORY LISTINGS AND TOLL FREE PIN-CONNECT ARE RESERVED FOR |
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SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

3.11 Inbound Toll Free "800/888" Service Features, Cont'd.

3.11.12 Toll Free PIN-Connect

ITC^DeltaCom's Toll Free PIN-Connect is a service that enables a user to connect to a pre-determined domestic 10-digit telephone number by dialing a single toll free number and a four-digit PIN (up to 9,999 PINs) assigned by the user. Each PIN terminates to a specific 10-digit telephone number. The customer has the ability to activate each of the PINs "real-time" as needed and change a PIN's destination number "real-time." Toll free routing features are not available on this service. Incoming exclusion (blocking) indexes are available on this service.

E. Monthly Recurring Charge.....\$7.50

F. Installation Charge.....\$0.00

**[AS OF JULY 26, 2000, ALL INBOUND 800 SERVICE FEATURES EXCEPT FOR (N)
DIRECTORY LISTINGS AND TOLL FREE PIN-CONNECT ARE RESERVED FOR |
CURRENTLY SUBSCRIBED CUSTOMERS AND ARE NO LONGER AVAILABLE |
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SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

3.12 Pre-paid Calling Cards a/k/a Debit Cards

The card holder can place a call using a pre-paid calling card by dialing a Toll Free "800/888" telephone number from any touch tone telephone in the U.S., Puerto Rico, U.S. Virgin Islands, or Canada, then entering his or her debit card number, followed by the called party's telephone number. Pre-paid calling cards are flat rated and are billed in full minute increments. Cards are available in any denomination, specified by the Customer/ vendor. If the Customer/vendor chooses to customize a recorded greeting, to be heard each time the card holder uses the prepaid calling card, an additional charge will apply. The debit card can be reused by paying to recharge the card with a credit card. Special services such as 24 hour Customer support, international calling ability, and multi-lingual capabilities are also offered. Pre-paid calling card system features include the following:

- 3.12.1 Call Reorigination** - The ability for an individual to place up to ten calls without having to reenter their PIN/card number by pressing the "#" key.
- 3.12.2 Account Balance Prompts** - Indicate the user's card balance upon entry to the system and what their balance is after each call is placed.
- 3.12.3 Call Timing** - Capability of the system to notify users when time is running out on their card. A message or warning tone is played to notify the card holder when 1, 2, or 3 minutes remain on the card.
- 3.12.4 Real Time Tracking** - Ability for card holders to obtain a real time balance of their account after each call is placed.

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SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

3.12 Pre-paid Calling Cards a/k/a Debit Cards, Cont'd.

3.12.5 Expiration Date - Ability to discontinue a pre-paid calling card's usage if the value of the card has not been used within a predetermined period of time.

3.12.6 Exclusive Call Destinations - Ability for the card holder to designate specific telephone numbers to which their card can place calls.

3.12.7 Detail Card Call Reports - Indicate by individuals or groups the date, time, origination of phone call and number, destination of phone call and number, including total time and charges.

A. The following rates are charged on a per minute basis:

.155	.32
.165	.34
.170	.35
.175	.40
.20	.45
.21	.50
.22	.75
.22.5	
.23	
.24	
.25	
.26	
.27	
.27.5	
.28	
.30	
.31	

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SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

3.12 Pre-paid Calling Cards a/k/a Debit Cards, Cont'd.

3.12.7 Detail Card Call Reports, cont'd.

- B. Rates per minute are negotiated on an individual contract basis. However, charges are not less than \$0.155 per minute, or more than \$0.75 per minute.
- C. Customization of system's initial prompt/ greeting charge is \$300.00 per customized greeting.

3.12.8 Debit Card Sponsor Program

The Debit Card Sponsor Program is offered to organizations or commercial entities for distribution to their members, patrons or customers. The marketing vehicle and expiration period is selected by the Sponsor upon joint agreement between the Company and the Sponsor. The Sponsor is responsible for obtaining all necessary permissions for the use of any trade mark, trade name, service mark or other image on the card. The Sponsor may distribute the Carrier's debit card accounts at reduced rates or free of charge to end users. At the option of the Sponsor, these cards may not be replenishable. The Company reserves the right to approve or reject any image and to specify the customer information language and use of the Carrier's trade mark, trade name, service mark or other image on the card.

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SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

3.13 ITC^DeltaCom Frame Relay Service

ITC^DeltaCom Dedicated Frame Relay Service is a virtual digital private line arrangement that connects two or more locations. The port connection interfaces the Customer premises with the frame relay network, in conjunction with a digital special access line. Each port connection will have a minimum of 1 PVC (permanent virtual circuit), which defines the specific path, or address, for data sent by the Customer to another location. The port connection can accommodate multiple PVC's for increased capacity and/or connectivity to other locations. The minimum service period is one year. Installation and monthly recurring charges apply.

If a Customer, who has entered into a frame relay/data term agreement, terminates the agreement before the expiration of the term, and after the initial 90-day period of the term, in addition to all accrued monthly charges, a "Discontinuance Charge" will be charged to the Customer. The "Discontinuance Charge" consists of charges for three months of service, plus all waived installation charges and any incentives received during the term. Data circuits require a minimum 12-month term agreement.

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SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.**3.13 ITC^DeltaCom Frame Relay Service Cont.**

	<u>Monthly Recurring Charge</u>	<u>Installation Charge</u>	(M)
56 Kbps with 10 CIR minimum (1st PVC will be included)	\$132.50	\$150.00	
112/128 Kbps with 32 CIR minimum (1st PVC will be included)	\$260.00	\$150.00	
224/256 Kbps with 48 CIR minimum (1st PVC will be included)	\$435.00	\$150.00	
1.344/1.544 Mbps with 64 CIR minimum (1st PVC will be included)	\$450.00	\$150.00	
Plus each additional CIR	\$ 1.25	-	
Plus each additional PVC	\$ 3.00	-	
LEC loop to POP	Actual LEC Cost	Actual LEC Cost	
Feature change charge (Each, after first installation)	-	\$ 25.00	

[AS OF FEBRUARY 18, 1999, THE ITC^DELTA COM FRAME
RELAY SERVICE RATES THAT APPEAR ON THIS PAGE WERE RESERVED
FOR CURRENTLY SUBSCRIBED CUSTOMERS AND WERE NO LONGER
AVAILABLE TO NEW CUSTOMERS.]

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SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.**3.13.1 ITC^DeltaCom Dedicated Frame Relay Service**

(N)

	<u>Monthly Recurring Charge for UNI</u>	<u>Installation Charge</u>
56/64 Kbps port with 1 PVC (minimum 8 CIR required)	\$ 135.50	\$150.00
128 Kbps port with 1 PVC (minimum 16 CIR required)	\$ 245.00	\$150.00
256 Kbps port with 1 PVC (minimum 32 CIR required)	\$ 340.00	\$150.00
384 Kbps port with 1 PVC (minimum 48 CIR required)	\$ 435.00	\$150.00
512 Kbps port with 1 PVC (minimum 64 CIR required)	\$ 635.00	\$150.00
768 Kbps port with 1 PVC (minimum 112 CIR required)	\$ 755.00	\$150.00
1.02 Mbps port with 1 PVC (minimum 128 CIR required)	\$1060.00	\$150.00
1.54 Mbps port with 1 PVC (minimum 192 CIR required)	\$1360.00	\$150.00
Each additional CIR	\$ 1.25	-----
Each additional PVC	\$ 10.00	-----
LEC loop to POP	Actual LEC Cost	Actual LEC Cost
Feature change charge (each, after first installation) -----	\$ 25.00	

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SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

3.14 ITC^DeltaCom Frame Relay with NNI Interface

ITC^DeltaCom's Frame Relay with NNI Interface is a virtual digital private line arrangement that connects two or more locations. The port connection uses a LEC UNI interface to Bell's frame relay connections through NNI interfaces. Each port connection will have a minimum of 1 PVC (permanent virtual circuit), which defines the specific path, or address, for data sent by the Customer to another location. The port connection can accommodate multiple PVC's for increased capacity and/or connectivity to other locations. The minimum service period is one year. Installation and monthly recurring charges apply.

If a Customer, who has entered into a frame relay/data term agreement, terminates the agreement before the expiration of the term, and after the initial 90-day period of the term, in addition to all accrued monthly charges, a "Discontinuance Charge" will be charged to the Customer. The "Discontinuance Charge" consists of charges for three months of service, plus all waived installation charges and any incentives received during the term. Data circuits require a minimum 12-month term agreement. (N)

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SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.**3.14 ITC^DeltaCom Frame Relay with NNI Interface Cont.**

	<u>Monthly Recurring</u> <u>Charge</u>	<u>Installation</u> <u>Charge</u>	(M)
56 Kbps UNI	\$ 98.00	\$150.00	
1.344/1.544 Mbps	\$672.50	\$150.00	
Each CIR	\$ 1.25	-	
Each PVC	\$ 3.00	-	
LEC UNI charges	Actual LEC Cost	Actual LEC Cost	
Each feature change charge after initial installation	-	\$ 25.00	

**[AS OF FEBRUARY 18, 1999, THE ITC^DELTA COM FRAME RELAY
WITH NNI INTERFACE RATES THAT APPEAR ON THIS PAGE WERE
RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS AND WERE NO
LONGER AVAILABLE TO NEW CUSTOMERS.]**

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SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

3.14.1 ITC^DeltaCom Frame Relay with NNI Interface			(N)
	<u>Monthly Recurring Charge for NNI</u>	<u>Installation Charge</u>	
56/64 Kbps port with 1 PVC (minimum 8 CIR required)	\$ 60.00	\$150.00	
128 Kbps port with 1 PVC (minimum 16 CIR required)	\$100.00	\$150.00	
256 Kbps port with 1 PVC (minimum 32 CIR required)	\$150.00	\$150.00	
384 Kbps port with 1 PVC (minimum 48 CIR required)	\$210.00	\$150.00	
512 Kbps port with 1 PVC (minimum 64 CIR required)	\$300.00	\$150.00	
768 Kbps port with 1 PVC (minimum 112 CIR required)	\$360.00	\$150.00	
1.02 Mbps port with 1 PVC (minimum 128 CIR required)	\$450.00	\$150.00	
1.54 Mbps port with 1 PVC (minimum 192 CIR required)	\$570.00	\$150.00	
Each additional CIR	\$ 1.25	-----	
Each additional PVC	\$ 10.00	-----	
LEC loop to POP	Actual LEC Cost	Actual LEC Cost	
Feature change charge (each, after first installation) -----	\$ 25.00		(N)

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SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

3.15 ISDN

ISDN Service is a network architecture that supports existing and future voice and data services (integrated access) over either single lines, (BRI, or Basic Rate Interface) or T1 (PRI, or Primary Rate Interface) digital lines. Private lines may be provided over ISDN PRI. PRI will be offered using a multi-purpose, digital interface T1, 23 bearer channels for transporting user information (voice, data, etc.), 1 D channel for out-of-band signaling, and a bit rate of 64K per channel. Providing PRI in this manner reduces call set-up time and improves efficiencies of trunk use for both voice and data. Switched 64K/BRI service is offered based on the rate of service the customer subscribes to. (T)

Monthly recurring and miscellaneous charges apply for PRI services. Three year term plans allow for waiver of installation costs. BRI will be offered using switched 64K access, via local line ANI assignment and local access/BRI service, but is not available in all cities. Calls will be rated at the rates of the service the customer subscribes to, (T) with all volume and term discounts applying; there will be no additional monthly charges. Call costs are based on each 64K line usage. For example, if two BRI-64K lines are combined for bandwidth, the call will be rated at the rate of the service the customer subscribes to times the number of lines (2). (T)

	<u>Monthly</u>	<u>Installation</u>
PRI Local Access	DS1 cost plus \$100 Per D Channel	Based on Location
Toll Free "800/888"/ANI	\$0.01 per ANI delivered	N/A
Rearrange trunk group after initial installation	\$200 per occurrence	N/A
BRI - Switched 64Kbps	Price is based on usage rates of service Selected by customer	(T) (T)

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SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

3.16 Pinnacle

All Pinnacle calls are rated based on flat rates and duration of the call. Calls are timed in six (6) second increments after the initial eighteen (18) seconds of the call. Pinnacle is divided into the following traffic types: (A) Outbound, (B) Inbound, (C) Calling Card, and (D) International. Term discounts are available to Customers who choose to enter into a term agreement for a period of 12, 24, or 36 months. Should the Customer choose to not enter into a term agreement and the Customer does not accumulate at least \$150.00 of usage in any given month, the Customer will be billed a total of \$150.00 ("Minimum Usage Charge"). For example, if a Customer accumulates \$120.00 of usage in a month, the Customer will still be billed \$150.00. Discounts available to the Customer for the term periods listed are 5%, 7%, and 10%, respectively, of their total monthly usage. The Customer's "Annual Usage Commitment Level" is established by using the third (3rd) month's actual toll usage, excluding directory assistance, multiplying by twelve (12) months, and dividing this amount by 50%. By the end of the 12th month of the Customer's term, the Customer's usage must be at or above the established "Annual Usage Commitment Level". If the Customer's usage does not meet this requirement, in the 13th month, and the end of each 12 month period remaining in the term to which the Customer agreed, the Customer will be billed the difference between the actual usage level and the predetermined "Annual Usage Commitment Level." The Customer may discontinue service by written notice to The Company within the first 90 days of the term without incurring a "Discontinuance Charge," relating to the minimum commitment, as described above. However, upon cancellation during the first 90 days of the term, the Customer will be responsible for payment of all accrued charges for usage plus the total of all waived installation charges, any incentives received during the term, any miscellaneous charges that are incurred for dedicated access, and non-waivable installation charges which include, but are not limited to engineering fees, expedite fees, and carrier and local exchange service order fees.

[AS OF THE EFFECTIVE DATE BELOW, THIS SERVICE IS RESERVED FOR (N)
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SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

3.16 Pinnacle, Cont'd.

All Customer notices of discontinuance must be delivered to The Company in writing 30 days prior to the discontinuance becoming effective. If the Customer terminates the term agreement after the initial 90 day period, in addition to all accrued charges for usage, a "Discontinuance Charge" which consists of the established minimum commitment which remains on the term agreement, plus the total of all waived installation charges and incentives received during the term will also be charged to the Customer. Monthly recurring charges apply for each toll free number and installation charges apply for dedicated access services. Data circuits require a minimum 12 month term agreement. A surcharge applies per call billed to a calling card.

**3.16.1 Pinnacle Rates
Switched Service**

Term	Intra	Card
Base	0.1390	0.2280
1 Year	0.1320	0.2160
2 Year	0.1292	0.2120
3 Year	0.1251	0.2050

Dedicated Service

Term	Intra	Card
Base	0.0920	0.2200
1 Year	0.0874	0.2090
2 Year	0.0855	0.2050
3 Year	0.0828	0.1980

3.16.2 Monthly Recurring Charges

1. Monthly charge for each 800 number: \$ 3.00
2. Monthly charge for customized pin package: \$40.00
3. Monthly charge for autodialers, per access line: \$ 3.00

3.16.3 Calling Card Surcharge: \$0.40

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SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

3.17 Pinnacle for Associations

Pinnacle for Associations is a discounted long distance business service for groups of Customers belonging to a common professional or trade association. A current Company Association Customer may convert their current service to Pinnacle for Associations only if one of the following conditions applies:

- A. If the Customer chooses to convert their service within the initial 90 days of their current term, and agrees to sign a new term agreement equal to, or greater length than, their present term agreement;
- B. If the Customer's present term is within 6 months of expiration; or
- C. If the Customer is adding multiple locations and/or new products that will result in an increase in the existing account by 50% or more, and the Customer enters into a new term of equal or greater length than their present term.

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SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

3.17 Pinnacle for Associations, Cont'd.

All calls are timed in 6 second increments after the initial 18 seconds of the call. Pinnacle for Associations is divided into the following traffic types: (A) Outbound, (B) Inbound, (C) Calling Card, and (D) International. Term discounts are available to Customers who choose to enter into a term agreement for 12 or 24 months. Should the Customer choose to not enter into a term agreement and the Customer does not accumulate at least \$150.00 of usage in any given month, the Customer will be billed a total of \$150.00 ("Minimum Usage Charge"). For example, if a Customer accumulates \$120.00 of usage in a month, the Customer will still be billed \$150.00. The Customer's "Annual Usage Commitment Level" is established by using the third (3rd) month's actual toll usage, excluding directory assistance, multiplying by twelve (12) months, and dividing this amount by 50%. By the end of the twelfth month of the Customer's term, the Customer's usage must be at or above the established "Annual Usage Commitment Level". If the Customer's usage does not meet this requirement, in the 13th month, and at the end of each 12 month period remaining in the term to which the Customer agreed, the Customer will be billed the difference between the actual usage level and the predetermined "Annual Usage Commitment Level." If the Customer has entered into a term agreement and the Customer cancels prior to the expiration of the term, the Customer will be billed a one time "Discontinuance Charge" equal to the "Annual Usage Commitment Level" as described above. The Customer may discontinue service by written notice to The Company within the first 90 days of the term without incurring a "Discontinuance Charge" relating to the "Annual Usage Commitment Level" as described above.

However, upon cancellation during the first 90 days of the term, the Customer will be responsible for payment of all accrued charges for usage plus the total of all waived installation charges, any incentives received during the term, any miscellaneous charges that are incurred for dedicated access and non-waivable installation charges which include, but are not limited to engineering fees, expedite fees, and carrier and local exchange service order fees. All Customer notices of discontinuance must be delivered to The Company in writing 30 days prior to the discontinuance becoming effective.

**[AS OF THE EFFECTIVE DATE BELOW, THIS SERVICE IS RESERVED FOR (N)
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SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.**3.17 Pinnacle for Associations, Cont'd.**

If the Customer terminates the term agreement after the initial 90 day period, in addition to all accrued charges for usage, a "Discontinuance Charge" which consists of the established minimum commitment which remains on the term agreement, plus the total of all waived installation charges and incentives received during the term will also be charged to the Customer. Monthly recurring charges apply for each toll free number and installation charges apply for dedicated access services. A surcharge applies per call billed to a calling card.

3.17.1 Pinnacle for Associations Rates

Switched	<u>Base Rate</u>	<u>1 Year Term</u>	<u>2 Year Term</u>
Inbound/ Outbound	0.1390	0.1292	0.1251
Card	0.2280	0.2120	0.2050
Dedicated Base			
	<u>Rate</u>	<u>1 Year Term</u>	<u>2 Year Term</u>
Inbound/ Outbound	0.0920	0.0855	0.0828
Card	0.2200	0.2050	0.1980

3.17.2 Monthly Recurring Charges

1. Monthly charge for each 800 number: \$ 3.00
2. Monthly charge for customized pin package: \$40.00
3. Monthly charge for autodialers, per access line: \$ 3.00

3.17.3 Calling Card Surcharge

\$0.40

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SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

3.18 Aspect Option D (T)

Aspect Option D is intended only for new Company Customers. However, a (T)
current Company Customer may convert their current service to Aspect Option D (T)
if one of the following conditions applies:

- A. If the Customer chooses to convert their service within the initial 90 days of their current term, and the Customer agrees to enter into a new term agreement, equal to or greater length than, their present term agreement;
- B. If the Customer's present term is within six (6) months of expiration;
- C. If the Customer has not entered into a term agreement; or
- D. If the Customer is adding multiple locations and/or new products that will result in an increase in the existing account by 50% or more, and the Customer enters into a new term of equal or greater length than their present term.

Conversions will occur only at the Customer's bill cycle.

All Aspect Option D calls are rated based on flat rates and duration of the call. Calls (T)
are timed in (6) second increments after the initial eighteen (18) seconds of the call.
Service rates are the same for inbound and outbound calls but may be different for
Customers who choose to enter into a term agreement for a period of 12, 24 or 36
months. Discounts available to the Customer for the term periods listed are 5%, 7%,
and 10%, respectively, of their total monthly usage. The term begins when the
Customer's first usage occurs, rather than on the "signed" date of the term agreement.
There is no minimum usage requirement for Customers who do not enter into a
term agreement. Should the Customer choose to enter into a term agreement, an
"Annual Usage Commitment" will apply.

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SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

3.18 Aspect Option D, Cont'd.

(T)

The Customer's "Annual Usage Commitment Level" is established by using the third (3rd) month's actual toll usage, excluding directory assistance, multiplying by twelve (12) months, and dividing this amount by 50%. By the end of the twelfth month of the Customer's term, the Customer's usage must be at or above the established "Annual Usage Commitment Level". If the Customer's usage does not meet this requirement, in the 13th month, and at the end of each 12 month period remaining in the term to which the Customer agreed, the Customer will be billed the difference between the actual usage level and the predetermined "Annual Usage Commitment Level".

The Customer may discontinue service by written notice to The Company within the first 90 days of the term without incurring a "Discontinuance Charge," relating to the minimum commitment as described above. However, upon cancellation during the first 90 days of the term, the Customer will be responsible for payment of all accrued charges for usage plus the total of all waived installation charges, any incentives received during the term, and non-waivable installation charges which include, but are not limited to engineering fees, expedite fees, and carrier and local exchange service order fees. All Customer notices of discontinuance must be delivered to The Company in writing 30 days prior to the discontinuance becoming effective. If a Customer who has entered into a term agreement terminates the agreement before the expiration of the term, and after the initial 90 day period of the term, in addition to all accrued charges for usage, a "Discontinuance Charge" will be charged to the Customer. The "Discontinuance Charge" for early termination of a term agreement consists of the "Annual Usage Commitment Level" as described above, plus the total of all waived installation charges and any incentives received during the term. The "Discontinuance Charge" for early termination of the term agreement will be charged to the Customer for each month remaining in the term to which the Customer agreed. Monthly recurring charges apply for each toll free number. A surcharge applies per call billed to a calling card.

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SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

3.18 Aspect Option D, Cont'd. (T)

3.18.1 Aspect Option D Switched Service Rates (T)

	<u>Base</u>	<u>1 Year</u>	<u>2 Years</u>	<u>3 Years</u>
Inbound/ Outbound	0.1450	0.1380	0.1350	0.1310
Card	0.2280	0.2160	0.2120	0.2050

3.18.2 Monthly Recurring Charges

1. Monthly charge for each 800 number: \$ 3.00
2. Monthly charge for customized pin package: \$40.00
3. Monthly charge for autodialers, per access line: \$ 3.00

3.18.3 Calling Card Surcharge

\$0.40

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SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.**3.19 Aspect Option D for Associations**

(T)

Aspect Option D for Associations is a discounted long distance service for groups of Customers belonging to a common professional or trade association and is intended only for new Company Customers. However, a current Company Association Customer may convert their current service to Aspect Option D for Associations if one of the following conditions applies: (T)

- A. If the Customer chooses to convert their service within the initial 90 days of their current term, and the Customer agrees to enter into a new term agreement, equal to or greater length than, their present term agreement;
- B. If the Customer's present term is within six (6) months of expiration.
- C. If the Customer has not entered into a term agreement; or
- D. If the Customer is adding multiple locations and/or new products that will result in an increase in the existing account by 50% or more, and the Customer enters into a new a term of equal or greater length than their present term.

Conversions will occur only at the Customer's bill cycle.

All Aspect Option D for Associations calls are rated based on flat rates and duration of the call. Calls are timed in six (6) second increments after the initial eighteen (18) seconds of the call. Service rates are the same for Inbound and outbound calls, but may be different for switched or dedicated access. Term discounts are available to Customers who choose to enter into a term agreement for a period of 12 or 24 months. Discounts available to the customer for the term periods listed are 5% or 7%, respectively, of their total monthly usage. The term begins when the Customer's first usage occurs, rather than on the "signed" date of the term agreement. There is no minimum usage requirement for Customers who do not enter into a term agreement. Should the Customer choose to enter into a term agreement, an "Annual Usage Commitment" will apply. The Customer's "Annual Usage Commitment Level" is established by using the third (3rd) month's actual toll usage, excluding directory assistance, multiplying by twelve (12) months, and dividing this (T)

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amount by 50%.

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SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

3.19 Aspect Option D for Associations, Cont'd.

(T)

By the end of the twelfth (12) month of the Customer's term, the Customer's usage must be at or above the established "Annual Usage Commitment Level." If the Customer's usage does not meet this requirement, in the 13th month, and at the end of each 12 month period remaining in the term to which the Customer agreed, the Customer will be billed the difference between the actual usage level and the predetermined "Annual Usage Commitment Level". The Customer may discontinue service by written notice to The Company within the first 90 days of the term without incurring a "Discontinuance Charge," relating to the minimum commitment as described above.

However, upon cancellation during the first 90 days of the term, the customer will be responsible for payment of all accrued charges for usage plus the total of all waived installation charges, any incentives received during the term, and non-waivable installation charges which include, but are not limited to engineering fees, expedite fees, and carrier and local exchange service order fees. All Customer notices of discontinuance must be delivered to The Company in writing 30 days prior to the discontinuance becoming effective. If a Customer who has entered into a term agreement terminates the agreement before the expiration of the term, and after the initial 90 day period of the term, in addition to all accrued charges for usage, a "Discontinuance Charge" will be charged to the Customer. The "Discontinuance Charge" for early termination of a term agreement consists of the "Annual Usage Commitment Level" as described above, plus the total of all waived installation charges and any incentives received during the term. The "Discontinuance Charge" for early termination of the term agreement will be charged to the Customer for each month remaining in the term to which the Customer agreed. Monthly recurring charges apply for each toll free number. A surcharge applies per call billed to a calling card.

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SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

3.19 Aspect Option D for Associations, Cont'd. (T)

3.19.1 Aspect Option D Association Switched Service Rates (T)

	<u>Base</u>	<u>1 Year</u>	<u>2 Years</u>
Inbound/ Outbound	0.1450	0.1350	0.1310
Card	0.2280	0.2120	0.2050

3.19.2 Monthly Recurring Charges

1. Monthly charge for each 800 number: \$ 3.00
2. Monthly charge for customized pin package: \$40.00
3. Monthly charge for autodialers, per access line: \$ 3.00

3.19.3 Calling Card Surcharge

\$0.40

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SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

3.19.4 Aspect Option E

Aspect Option E is intended for residential customers only. Inbound and Outbound Aspect Option E calls are time of day sensitive, but no volume or term discounts apply. Inbound and Outbound calls are timed in six (6) (T) second increments after the initial eighteen (18) seconds of the call and (T) calling card calls are timed in six (6) second increments after the initial thirty (30) seconds of each call. This service is offered via switched access only. All customer notices of discontinuance must be delivered to ITC^DeltaCom in writing 30 days prior to the discontinuance becoming effective.

3.19.4.1 Aspect Option E Rates

	Peak	Off-Peak
Outbound	.12	.10
Inbound	.12	.10
Card	.18	.18

**[AS OF THE EFFECTIVE DATE BELOW, THIS SERVICE IS RESERVED FOR (N)
CURRENTLY SUBSCRIBED CUSTOMERS AND IS NO LONGER AVAILABLE |**

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7037 Old Madison Pike, Suite 400 (T)
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Case Number: _____

SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.**3.20 Payphone Surcharge**

In order to recover the Company's expenses to comply with the FCC's pay telephone compensation plan effective on October 7, 1997 (FCC 97-371) and amended by Report and Order released August 12, 2004 (FCC 04-182), an undiscountable per call charge is applicable to all interstate, intrastate and international calls that originate from any domestic pay telephone used to access the Company's services. This charge only applies to non-coin calls.

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Charge per Call

\$0.60

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Case Number: _____

SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.**3.21 Custom Billing**

(N)

Custom billing is available to customers who require allocation of usage discounts based on location, department, ANI, account code, or PIN.

3.21.1 Custom Billing Rates

Set Up	\$25.00
Monthly Recurring Charge	\$15.00
Replacement Copy	\$10.00

(N)

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Case Number: _____

SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.**3.21.2 ITC^DeltaCom Unison**

(N)

ITC^DeltaCom Unison is available to new Customers who bill up to \$499.00 at the time of signing a service term agreement. Calls are billed in 6 second increments after the initial 18 seconds of each call. The Customer may choose to enter into a 12, 24, or 36 month term agreement and discounts available to the Customer for the term periods listed are 10%, 14%, and 18%, respectively, of their total monthly usage. If the customer subscribes to a total of two telecommunications services, the customer will receive an additional 3% discount. Should the customer choose to subscribe to three telecommunications services, the customer will receive an additional 5% discount. Customers who enter into a term agreement must meet an "Annual Usage Commitment Level". The requirement to maintain the "Annual Usage Commitment Level" applies as long as the Customer maintains service with ITC^DeltaCom.

The Customer's "Annual Usage Commitment Level" is established by using the third (3rd) month's actual usage, excluding directory assistance, multiplying by twelve (12) months, and dividing this amount by 50%. By the end of the twelfth (12th) month of the Customer's term, usage must be at or above the established "Annual Usage Commitment Level." If the Customer's usage does not meet this requirement, in the 13th month, and at the end of each 12 month period remaining in the term to which the Customer agreed, the Customer will be billed the difference between the actual usage level and the predetermined "Annual Usage Commitment Level".

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Case Number: _____

SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.**3.21.2 ITC^DeltaCom Unison (Cont.)**

(N)

The Customer may discontinue service by contacting ITC^DeltaCom Customer Service Center within the first 90 days of the term without incurring "Discontinuance Charges". However, upon cancellation during the first 90 days of the term, the Customer will be responsible for payment of all accrued charges for usage to date. All Customer notices of discontinuance must be received by ITC^DeltaCom 30 days prior to the discontinuance becoming effective.

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to customer service, sales support or network quality, the customer will be responsible for usage to date of effective cancellation.

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to a competitive bid, the Customer will be responsible for a "Discontinuance Charge" for each month remaining in the term to which the customer agreed. The "Discontinuance Charge" is based on the "Annual Usage Commitment Level" which is established by using the Customer's third month's actual usage, excluding directory assistance, multiplying by twelve (12) months and dividing that amount by 50%.

For example, if a Customer has entered into a two year term and cancels in the 8th month of the term, the "Discontinuance Charge" will be based upon the time remaining in the term to which the Customer agreed (4 months remaining in the first year and 12 months remaining in the second).

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Huntsville, Alabama 35806

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Case Number: _____

SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.**3.21.2 ITC^DeltaCom Unison (Cont.)**

(N)

3rd month's toll	\$ 2,300	X	12	=	\$27,600
50% of \$27,000	\$13,800	(Annual Usage Commitment Level)			
	-	<u>\$ 8,600</u>			
Amount remaining	\$ 5,200	(Actual usage for 8 month term)			
Amount remaining	+	<u>\$13,800</u>			
	\$19,000	(in 1st year of term)			
		(in 2nd year of term)			
		Total Discontinuance Charge			

The "Discontinuance Charge" includes the established "Annual Usage Commitment Level" as described above, usage charges to date of effective cancellation, installation charges and any incentives received during the term. Monthly recurring charges apply for each toll free number and dedicated access services. Data circuits require a minimum 12 month term agreement.

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Case Number: _____

SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.**3.21.2.1 ITC^DeltaCom Unison - Switched/800 Rates**

(N)

Base Rate (No Term)	1 Year Term (10%)	2 Year Term (14%)	3 Year Term (18%)
.118	.106	.101	.097

Toll Free PIN-Connect is available with this service as follows:

.150	.1350	.1290	.1230
------	-------	-------	-------

ITC^DeltaCom Unison - Switched / Card Rates

Base Rate (No Term)	1 Year Term (10%)	2 Year Term (14%)	3 Year Term (18%)
.290	.261	.249	.238

Monthly Recurring Charge:\$3.00 per toll free
number\$7.50 with additional
Toll Free PIN-Connect
feature**PIN-Connect Custom Reports:**

\$25.00 per request

(N)

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Case Number: _____

SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.**3.21.2.2 ITC^DeltaCom Unison - Dedicated Rates (N)**

Base Rate (No Term)	1 Year Term (10%)	2 Year Term (14%)	3 Year Term (18%)
.0814	.0743	.0700	.0667

Monthly Recurring Charge: \$3.00 per toll free number

ITC^DeltaCom Unison Dedicated - Card Rates

Base Rate (No Term)	1 Year Term (10%)	2 Year Term (14%)	3 Year Term (18%)
.290	.261	.249	.238

(N)

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Case Number: _____

SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

3.21.3 ITC^DeltaCom Unison for Associations

(N)

ITC^DeltaCom Unison for Associations is available to new Customers who bill up to \$499.00 at the time of signing a service term agreement. Unlike ITC^DeltaCom Unison Customers, ITC^DeltaCom Unison for Associations subscribers must belong to a recognized professional or trade association. Calls are timed in 6 second increments after the initial 18 seconds of each call. The Customer may choose to enter into a 12 or 24 month term agreement and discounts available to the Customer for the term periods listed are 14%, and 18%, respectively, of their total monthly usage. If the customer subscribes to a total of two telecommunications services, the customer will receive an additional 3% discount. Should the customer choose to subscribe to three telecommunications services, the customer will receive an additional 5% discount. Customers who enter into a term agreement must meet an "Annual Usage Commitment Level". As long as the Customer maintains service with ITC^DeltaCom, the requirement to maintain the "Annual Usage Commitment Level" remains in effect.

The Customer's "Annual Usage Commitment Level" is established by using the third (3rd) month's actual usage, excluding directory assistance, multiplying by twelve (12) months, and dividing this amount by 50%. By the end of the twelfth (12th) month of the Customer's term, usage must be at or above the established "Annual Usage Commitment Level." If the Customer's usage does not meet this requirement, in the 13th month, and at the end of each 12 month period remaining in the term to which the Customer agreed, the Customer will be billed the difference between the actual usage level and the predetermined "Annual Usage Commitment Level".

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Huntsville, Alabama 35806

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Case Number: _____

SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.**3.21.3 ITC^DeltaCom Unison for Associations (Cont.)**

(N)

The Customer may discontinue service by contacting ITC^DeltaCom's Customer Service Center within the first 90 days of the term without incurring "Discontinuance Charges". However, upon cancellation during the first 90 days of the term, the Customer will be responsible for payment of all accrued charges for usage to date. All Customer notices of discontinuance must be received by ITC^DeltaCom 30 days prior to the discontinuance becoming effective.

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to customer service, sales support or network quality, the customer will be responsible for usage to date of effective cancellation.

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to a competitive bid, the Customer will be responsible for a "Discontinuance Charge" for each month remaining in the term to which the customer agreed. The "Discontinuance Charge" is based on the "Annual Usage Commitment Level" which is established by using the Customer's third month's actual usage, excluding directory assistance, multiplying by twelve (12) months and dividing that amount by 50%.

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SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

3.21.3 ITC^DeltaCom Unison for Associations (Cont.)

(N)

For example, if a Customer has entered into a two year term and cancels in the 8th month of the term, the "Discontinuance Charge" will be based upon the time remaining in the term to which the Customer agreed (4 months remaining in the first year and 12 months remaining in the second).

3rd month's toll	\$ 2,300	X 12	=	\$27,600
50% of \$27,000	\$13,800			(Annual Usage Commitment Level)
-	<u>\$ 8,600</u>			(Actual usage for 8 month term)
Amount remaining	\$ 5,200			(in 1st year of term)
Amount remaining	+ <u>\$13,800</u>			(in 2nd year of term)
	\$19,000			Total Discontinuance Charge

The "Discontinuance Charge" includes the established "Annual Usage Commitment Level" as described above, usage charges to date of effective cancellation, installation charges and any incentives received during the term. Monthly recurring charges apply for each toll free number and dedicated access services. Data circuits require a minimum 12 month term agreement.

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Case Number: _____

SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.**3.21.3.1 ITC^DeltaCom Unison for Associations**

(N)

Switched/800 Rates

Base Rate (No Term)	1 Year Term (14%)	2 Year Term (18%)
------------------------	----------------------	----------------------

.118	.101	.097
------	------	------

Toll Free PIN- Connect is available with this service as follows:

.150	.1290	.1230
------	-------	-------

ITC^DeltaCom Unison for Associations - Card Rates

Base Rate (No Term)	1 Year Term (14%)	2 Year Term (18%)
------------------------	----------------------	----------------------

.290	.249	.238
------	------	------

Monthly Recurring Charge: \$3.00 per toll free number

\$7.50 with additional
Toll Free PIN-Connect
feature

PIN-Connect Custom Reports: \$25.00 per request

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SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.**3.21.3.2 ITC^DeltaCom Unison for Associations -
Dedicated Rates**

(N)

Base Rate (No Term)	1 Year Term (14%)	2 Year Term (18%)
.0814	.0700	.0667

Monthly Recurring Charge: \$3.00 per toll free
number

ITC^DeltaCom Unison for Associations - Card Rates

Base Rate (No Term)	1 Year Term (14%)	2 Year Term (18%)
.290	.249	.238

(N)

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Case Number: _____

SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.**3.22 ITC^DeltaCom Unison Select Dedicated Option 1 (N)**

This product is designed for customers whose monthly usage is between \$2,500 and \$4,999 at the time of signing a service term agreement. Charges for directory assistance or operator services do not contribute to the volume usage level. Inbound/Outbound and calling card calls are timed in 6 second increments after the initial 18 seconds of the call. Unison Select Dedicated Option 1 customers may choose to enter into a 12, 24 or 36 month term agreement and discounts available to the customer for the term periods listed are 16%, 20% or 24%, respectively, off their total monthly usage. In addition, should a customer choose to subscribe to two or three telecommunications services, the customer will receive a 3% or 5% discount, respectively, off their total monthly usage. Customers who enter into a term agreement must meet an Annual Usage Commitment Level.

The Customer's "Annual Usage Commitment Level" is established by using the third (3rd) month's actual usage, excluding directory assistance, multiplying by twelve (12) months, and dividing this amount by 50%. By the end of the twelfth (12th) month of the Customer's term, usage must be at or above the established "Annual Usage Commitment Level." If the Customer's usage does not meet this requirement, in the 13th month, and at the end of each 12 month period remaining in the term to which the Customer agreed, the Customer will be billed the difference between the actual usage level and the predetermined "Annual Usage Commitment Level".

The Customer may discontinue service by contacting ITC^DeltaCom's Customer Service Center within the first 90 days of the term without incurring "Discontinuance Charges". However, upon cancellation during the first 90 days of the term, the Customer will be responsible for payment of all accrued charges for usage to date. All Customer notices of discontinuance must be received by ITC^DeltaCom 30 days prior to the discontinuance becoming effective.

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to customer service, sales support or network quality, the customer will be responsible for usage to date of effective cancellation. (N)

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SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

3.22 ITC^DeltaCom Unison Select Dedicated Option 1 (Cont.) (N)

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to a competitive bid, the Customer will be responsible for a "Discontinuance Charge" for each month remaining in the term to which the customer agreed. The "Discontinuance Charge" is based on the "Annual Usage Commitment Level" which is established by using the Customer's third month's actual usage, excluding directory assistance, multiplying by twelve (12) months and dividing that amount by 50%.

For example, if a customer has entered into a two year term plan and cancels in the 8th month of the term, the "Discontinuance Charge" will be based upon the remaining time in the term to which the customer agreed (4 months remaining in the first year and 12 months remaining in the second.)

3rd month's toll	\$ 2,300	X	12	=	\$27,600
50% of \$27,600	\$13,800				(Annual Commitment Level)
-	<u>\$ 8,600</u>				(Actual usage for 8 month term)
Amount remaining	\$ 5,200				(in 1st year of term)
Amount remaining	<u>\$13,800</u>				(in 2nd year of term)
	\$19,000				(Total Discontinuance)

The "Discontinuance Charge" includes the established "Annual Usage Commitment Level" as described above, usage charges to date of effective cancellation, installation charges and any incentives received during the term. Monthly recurring charges apply for each toll free number and dedicated access services. Data circuits require a minimum 12 month term agreement. (N)

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SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.**3.22.1 ITC^DeltaCom Unison Select Option 1 - Dedicated Rates (N)**

Base Rate (No Term)	1 Year Term (16%)	2 Year Term (20%)	3 Year Term (24%)
0.1009	0.0847	0.0807	0.0766

ITC^DeltaCom Unison Select Option 1 - Card Rates

Base Rate (No Term)	1 Year Term (16%)	2 Year Term (20%)	3 Year Term (24%)
0.290	0.2436	0.2320	0.2204

Monthly recurring Charge: \$3.00 per toll free number (N)

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SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.**3.23 ITC^DeltaCom Unison Select Dedicated Option 2**

This product is designed for customers whose monthly usage is between \$5,000 and \$9,999 (N) at the time of signing a service term agreement. Charges for directory assistance or operator services do not contribute to the volume usage level. Inbound/Outbound and calling card calls are timed in 6 second increments after the initial 18 seconds of the call. Unison Select Dedicated Option 2 customers may choose to enter into a 12, 24 or 36 month term agreement and discounts available to the customer for the term periods listed are 18%, 22% or 26%, respectively, off their total monthly usage. In addition, should a customer choose to subscribe to two or three telecommunications services, the customer will receive a 3% or 5% discount, respectively, off their total monthly usage. Customers who enter into a term agreement must meet an "Annual Usage Commitment Level".

The Customer's "Annual Usage Commitment Level" is established by using the third (3rd) month's actual usage, excluding directory assistance, multiplying by twelve (12) months, and dividing this amount by 50%. By the end of the twelfth (12th) month of the Customer's term, usage must be at or above the established "Annual Usage Commitment Level". If the Customer's usage does not meet this requirement, in the 13th month, and at the end of each 12 month period remaining in the term to which the Customer agreed, the Customer will be billed the difference between the actual usage level and the predetermined "Annual Usage Commitment Level".

The Customer may discontinue service by contacting ITC^DeltaCom's Customer Service Center within the first 90 days of the term without incurring "Discontinuance Charges". However, upon cancellation during the first 90 days of the term, the Customer will be responsible for payment of all accrued charges for usage to date. All Customer notices of discontinuance must be received by ITC^DeltaCom 30 days prior to the discontinuance becoming effective.

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to customer service, sales support or network quality, the customer will be responsible for usage to date of effective cancellation. (N)

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SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

3.23 ITC^DeltaCom Unison Select Dedicated Option 2 (Cont.)

(N)

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to a competitive bid, the Customer will be responsible for a "Discontinuance Charge" for each month remaining in the term to which the customer agreed. The "Discontinuance Charge" is based on the "Annual Usage Commitment Level" which is established by using the Customer's third month's actual usage, excluding directory assistance, multiplying by twelve (12) months and dividing that amount by 50%.

For example, if a customer has entered into a two year term plan and cancels in the 8th month of the term, the "Discontinuance Charge" will be based upon the remaining time in the term to which the customer agreed (4 months remaining in the first year and 12 months remaining in the second.)

3rd month's toll	\$ 2,300	X	12	=	\$27,600
50% of \$27,600	\$13,800				(Annual Commitment Level)
-	<u>\$ 8,600</u>				(Actual usage for 8 month term)
Amount remaining	\$ 5,200				(in 1st year of term)
Amount remaining +	<u>\$13,800</u>				(in 2nd year of term)
	\$19,000				(Total Discontinuance)

The "Discontinuance Charge" includes the established "Annual Usage Commitment Level" as described above, usage charges to date of effective cancellation, installation charges and any incentives received during the term. Monthly recurring charges apply for each toll free number and dedicated access services. Data circuits require a minimum 12 month term agreement. (N)

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SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.**3.23.1 ITC^DeltaCom Unison Select Option 2 - Dedicated Rates (N)**

Base Rate (No Term)	1 Year Term (18%)	2 Year Term (22%)	3 Year Term (26%)
0.1009	0.0827	0.0787	0.0746

ITC^DeltaCom Unison Select Option 2 - Card Rates

Base Rate (No Term)	1 Year Term (18%)	2 Year Term (22%)	3 Year Term (26%)
0.290	0.2378	0.2262	0.2146

Monthly recurring Charge: \$3.00 per toll free number (N)

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Case Number: _____

SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.**3.24 ITC^DeltaCom Unison Select Dedicated Option 3**

(N)

This product is designed for customers whose monthly usage is \$10,000 or more at the time of signing a service term agreement. Charges for directory assistance or operator services do not contribute to the volume usage level. Inbound/Outbound and calling card calls are timed in 6 second increments after the initial 18 seconds of the call. Unison Select Dedicated Option 3 customers may choose to enter into a 12, 24 or 36 month term agreement and discounts available to the customer for the term periods listed are 20%, 24% or 28%, respectively, off their total monthly usage. In addition, should a customer choose to subscribe to two or three telecommunications services, the customer will receive a 3% or 5% discount, respectively, off their total monthly usage. Customers who enter into a term agreement must meet an "Annual Usage Commitment Level".

The Customer's "Annual Usage Commitment Level" is established by using the third (3rd) month's actual usage, excluding directory assistance, multiplying by twelve (12) months, and dividing this amount by 50%. By the end of the twelfth (12th) month of the Customer's term, usage must be at or above the established "Annual Usage Commitment Level." If the Customer's usage does not meet this requirement, in the 13th month, and at the end of each 12 month period remaining in the term to which the Customer agreed, the Customer will be billed the difference between the actual usage level and the predetermined "Annual Usage Commitment Level".

The Customer may discontinue service by contacting ITC^DeltaCom's Customer Service Center within the first 90 days of the term without incurring "Discontinuance Charges". However, upon cancellation during the first 90 days of the term, the Customer will be responsible for payment of all accrued charges for usage to date. All Customer notices of discontinuance must be received by ITC^DeltaCom 30 days prior to the discontinuance becoming effective.

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to customer service, sales support or network quality, the customer will be responsible for usage to date of effective cancellation.

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SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.**3.24 ITC^DeltaCom Unison Select Dedicated Option 3 (Cont.) (N)**

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to a competitive bid, the Customer will be responsible for a "Discontinuance Charge" for each month remaining in the term to which the customer agreed. The "Discontinuance Charge" is based on the "Annual Usage Commitment Level" which is established by using the Customer's third month's actual usage, excluding directory assistance, multiplying by twelve (12) months and dividing that amount by 50%.

For example, if a customer has entered into a two year term plan and cancels in the 8th month of the term, the "Discontinuance Charge" will be based upon the remaining time in the term to which the customer agreed (4 months remaining in the first year and 12 months remaining in the second).

3rd month's toll	\$ 2,300	X 12 =	\$27,600
50% of \$27,600	\$13,800	(Annual Commitment Level)	
-	<u>\$ 8,600</u>	(Actual usage for 8 month term)	
Amount remaining	\$ 5,200	(in 1st year of term)	
Amount remaining +	<u>\$13,800</u>	(in 2nd year of term)	
	\$19,000	(Total Discontinuance)	

The "Discontinuance Charge" includes the established "Annual Usage Commitment Level" as described above, usage charges to date of effective cancellation, installation charges and any incentives received during the term. Monthly recurring charges apply for each toll free number and dedicated access services. Data circuits require a minimum 12 month term agreement. (N)

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 ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom
 7037 Old Madison Pike, Suite 400
 Huntsville, Alabama 35806

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Case Number: _____

SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.**3.24.1 ITC^DeltaCom Unison Select Option 3 - Dedicated Rates (N)**

Base Rate (No Term)	1 Year Term (20%)	2 Year Term (24%)	3 Year Term (28%)
0.1009	0.0807	0.0766	0.0726

ITC^DeltaCom Unison Select Option 3 - Card Rates

Base Rate (No Term)	1 Year Term (20%)	2 Year Term (24%)	3 Year Term (28%)
0.290	0.2320	0.2204	0.2088

Monthly recurring Charge: \$3.00 per toll free number (N)

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Case Number: _____

SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

3.25 ITC^DeltaCom Unison Select Switched Option 4

(N)

This product is designed for customers whose monthly usage is between \$500 and \$2,499 at the time of signing a service term agreement. Charges for directory assistance or operator services do not contribute to the volume usage level. Unison Select Switched Option 4 is offered as two separate classes of service. These classes of service are: (1) Unison Select Option 4 Switched and (2) Unison Select Option 4 Switched-Association. To subscribe to Unison Select Option 4 Switched-Association, the subscriber must belong to a recognized professional or trade association. Inbound/Outbound and calling card calls are timed in 6 second increments after the initial 18 seconds of the call. ITC^DeltaCom Unison Select Option 4 Switched customers may choose to enter into a 12, 24 or 36 month term agreement and discounts available to the customer for the term periods listed are 16%, 20% or 24%, respectively, off their total monthly usage. Unison Select Option 4 Switched-Association customers may choose to enter into a 12 or 24 month term agreement and discounts available to the customer for the term periods listed are 20% or 24%, respectively, off their total monthly usage. In addition, should a customer choose to subscribe to two or three telecommunications services, the customer will receive a 3% or 5% discount, respectively, off their total monthly usage. Customers who enter into a term agreement must meet an "Annual Usage Commitment Level".

The Customer's "Annual Usage Commitment Level" is established by using the third (3rd) month's actual usage, excluding directory assistance, multiplying by twelve (12) months, and dividing this amount by 50%. By the end of the twelfth (12th) month of the Customer's term, usage must be at or above the established "Annual Usage Commitment Level." If the Customer's usage does not meet this requirement, in the 13th month, and at the end of each 12 month period remaining in the term to which the Customer agreed, the Customer will be billed the difference between the actual usage level and the predetermined "Annual Usage Commitment Level".

The Customer may discontinue service by contacting ITC^DeltaCom's Customer Service Center within the first 90 days of the term without incurring "Discontinuance Charges". However, upon cancellation during the first 90 days of the term, the Customer will be responsible for payment of all accrued charges for usage to date. All Customer notices of discontinuance must be received by ITC^DeltaCom 30 days prior to the discontinuance becoming effective.

(N)

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Case Number: _____

SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.**3.25 ITC^DeltaCom Unison Select Switched Option 4 (Cont.)**

(N)

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to customer service, sales support or network quality, the customer will be responsible for usage to date of effective cancellation.

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to a competitive bid, the Customer will be responsible for a "Discontinuance Charge" for each month remaining in the term to which the customer agreed. The "Discontinuance Charge" is based on the "Annual Usage Commitment Level" which is established by using the Customer's third month's actual usage, excluding directory assistance, multiplying by twelve (12) months and dividing that amount by 50%.

For example, if a customer has entered into a two year term plan and cancels in the 8th month of the term, the "Discontinuance Charge" will be based upon the remaining time in the term to which the customer agreed (4 months remaining in the first year and 12 months remaining in the second.)

3rd month's toll	\$ 2,300	X	12	=	\$27,600
50% of \$27,600	\$13,800				(Annual Commitment Level)
-	<u>\$ 8,600</u>				(Actual usage for 8 month term)
Amount remaining	\$ 5,200				(in 1st year of term)
Amount remaining	<u>\$13,800</u>				(in 2nd year of term)
	\$19,000				(Total Discontinuance)

The "Discontinuance Charge" includes the established "Annual Usage Commitment Level" as described above, usage charges to date of effective cancellation, installation charges and any incentives received during the term. Monthly recurring charges apply for each toll free number and dedicated access services. Data circuits require a minimum 12 month term agreement. (N)

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Case Number: _____

SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

3.25.1 ITC^DeltaCom Unison Select Option 4 - Switched Rates

Base Rate (No Term)	1 Year Term (16%)	2 Year Term (20%)	3 Year Term (24%)
0.110	0.0924	0.0880	0.0836

Toll Free PIN-Connect is available with this service as follows:				(N)
0.150	0.1260	0.1200	0.1140	(N)
				(D)

ITC^DeltaCom Unison Select Option 4 - Card Rates

Base Rate (No Term)	1 Year Term (16%)	2 Year Term (20%)	3 Year Term (24%)
0.2900	0.2436	0.2320	0.2204

Monthly recurring Charge:	\$3.00 per toll free number	
	\$7.50 with additional Toll Free PIN-Connect feature	(N) (N)
PIN-Connect Custom Reports:	\$25.00 per request	(N)

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SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

3.34.2 ITC^DeltaCom Unison Select Option 4 for Associations- Switched Rates (M)

Base Rate	1 Year Term	2 Year Term
(No Term)	(20%)	(24%)
0.110	0.0880	0.0836

Toll Free PIN-Connect is available with this service as follows:

0.150	0.1200	0.1140
-------	--------	--------

ITC^DeltaCom Unison Select Option 4 for Associations- Card Rates

Base Rate	1 Year Term	2 Year Term
(No Term)	(20%)	(24%)
0.2900	0.2320	0.2204

Monthly recurring Charge: \$3.00 per toll free number

\$7.50 with additional
Toll Free PIN-Connect
feature

PIN-Connect Custom Reports: \$25.00 per request

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SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.**3.26 ITC^DeltaCom Unison Select Switched Option 5**

(N)

This product is designed for customers whose monthly usage is \$2,500 or more at the time of signing a service term agreement. Charges for directory assistance or operator services do not contribute to the volume usage level. ITC^DeltaCom Unison Select Switched Option 5 is offered as two separate classes of service. These classes of service are: (1) ITC^DeltaCom Unison Select Option 5 Switched and (2) ITC^DeltaCom Unison Select Option 5 Switched-Association. To subscribe to ITC^DeltaCom Unison Select Option 5 Switched-Association, the subscriber must belong to a recognized professional or trade association. Inbound/Outbound and calling card calls are timed in 6 second increments after the initial 18 seconds of the call. ITC^DeltaCom Unison Select Option 5 Switched customers may choose to enter into a 12, 24 or 36 month term agreement and discounts available to the customer for the term periods listed are 18%, 22% or 26%, respectively, off their total monthly usage. ITC^DeltaCom Unison Select Option 5 Switched-Association customers may choose to enter into a 12 or 24 month term agreement and discounts available to the customer for the term periods listed are 22% or 26%, respectively, off their total monthly usage. In addition, should a customer choose to subscribe to two or three telecommunications services, the customer will receive a 3% or 5% discount, respectively, off their total monthly usage. Customers who enter into a term agreement must meet an "Annual Usage Commitment Level".

The Customer's "Annual Usage Commitment Level" is established by using the third (3rd) month's actual usage, excluding directory assistance, multiplying by twelve (12) months, and dividing this amount by 50%. By the end of the twelfth (12th) month of the Customer's term, usage must be at or above the established "Annual Usage Commitment Level." If the Customer's usage does not meet this requirement, in the 13th month, and at the end of each 12 month period remaining in the term to which the Customer agreed, the Customer will be billed the difference between the actual usage level and the redetermined "Annual Usage Commitment Level".

The Customer may discontinue service by contacting ITC^DeltaCom's Customer Service Center within the first 90 days of the term without incurring "Discontinuance Charges". However, upon cancellation during the first 90 days of the term, the Customer will be responsible for payment of all accrued charges for usage to date. All Customer notices of discontinuance must be received by ITC^DeltaCom 30 days prior to the discontinuance becoming effective.

(N)

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SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.**3.26 ITC^DeltaCom Unison Select Switched Option 5 (Cont.)**

(N)

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to customer service, sales support or network quality, the customer will be responsible for usage to date of effective cancellation.

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to a competitive bid, the Customer will be responsible for a "Discontinuance Charge" for each month remaining in the term to which the customer agreed. The "Discontinuance Charge" is based on the "Annual Usage Commitment Level" which is established by using the Customer's third month's actual usage, excluding directory assistance, multiplying by twelve (12) months and dividing that amount by 50%.

For example, if a customer has entered into a two year term plan and cancels in the 8th month of the term, the "Discontinuance Charge" will be based upon the remaining time in the term to which the customer agreed (4 months remaining in the first year and 12 months remaining in the second.)

3rd month's toll	\$ 2,300	X	12	=	\$27,600
50% of \$27,600	\$13,800	(Annual Commitment Level)			
-	<u>\$ 8,600</u>	(Actual usage for 8 month term)			
Amount remaining	\$ 5,200	(in 1st year of term)			
Amount remaining	+ <u>\$13,800</u>	(in 2nd year of term)			
	\$19,000	(Total Discontinuance)			

The "Discontinuance Charge" includes the established "Annual Usage Commitment Level" as described above, usage charges to date of effective cancellation, installation charges and any incentives received during the term. Monthly recurring charges apply for each toll free number and dedicated access services. Data circuits require a minimum 12 month term agreement. (N)

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SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

3.26.1 ITC^DeltaCom Unison Select Option 5 - Switched Rates

Base Rate (No Term)	1 Year Term (18%)	2 Year Term (22%)	3 Year Term (26%)
0.110	0.0902	0.0858	0.0814

Toll Free PIN-Connect is available with this service as follows:				(N)
0.150	0.1230	0.1170	0.1110	(N)
				(D)

ITC^DeltaCom Unison Select Option 5 - Card Rates

Base Rate (No Term)	1 Year Term (18%)	2 Year Term (22%)	3 Year Term (26%)
0.2900	0.2378	0.2262	0.2146

Monthly recurring Charge:	\$3.00 per toll free number	
	\$7.50 with additional	(N)
	Toll Free PIN-Connect	
	feature	(N)
PIN-Connect Custom Reports:	\$25.00 per request	(N)

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SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

3.35.2 ITC^DeltaCom Unison Select Option 5 for Associations- Switched Rates (M)

Base Rate (No Term)	1 Year Term (22%)	2 Year Term (26%)
0.110	0.0858	0.0814

Toll Free PIN-Connect is available with this service as follows:

0.150	0.1170	0.1110
-------	--------	--------

ITC^DeltaCom Unison Select Option 5 for Associations- Card Rates

Base Rate (No Term)	1 Year Term (22%)	2 Year Term (26%)
0.2900	0.2262	0.2146

Monthly recurring Charge: \$3.00 per toll free number

\$7.50 with additional
Toll Free PIN-Connect
feature

PIN-Connect Custom Reports: \$25.00 per request

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SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

3.36 ITC^DeltaCom Business Connections Switched Option 1

(N)

This product is designed for customers whose monthly usage is less than \$400 at the time of signing a service term agreement. Charges for directory assistance, operator services or recurring monthly feature charges do not contribute to the volume usage level. Business Connections Switched Option 1 is offered as two separate classes of service. These classes of service are: (1) Business Connections Option 1 Switched and (2) Business Connections Option 1 Switched-Association. To subscribe to Business Connections Option 1 Switched-Association, the subscriber must belong to a recognized professional or trade association. All calls are timed in 6 second increments after the initial 18 seconds of the call. Business Connections Option 1 Switched customers may choose to enter into a 12, 24 or 36 month term agreement and discounts available to the customer for the term periods listed are 0%, 3% or 7%, respectively, off their total monthly usage. Business Connections Option 1 Switched-Association customers may choose to enter into a 12 or 24 month term agreement and discounts available to the customer for the term periods listed are 3% or 7%, respectively, off their total monthly usage. In addition, should a customer choose to subscribe to two or three telecommunications services, the customer will receive a 3% or 5% discount, respectively, off their total monthly usage. Customers who enter into a term agreement must meet an "Annual Usage Commitment Level".

The Customer's "Annual Usage Commitment Level" is established by using the third (3rd) month's actual usage, excluding directory assistance, multiplying by twelve (12) months, and dividing this amount by 50%. By the end of the twelfth (12th) month of the Customer's term, usage must be at or above the established "Annual Usage Commitment Level." If the Customer's usage does not meet this requirement, in the 13th month, and at the end of each 12 month period remaining in the term to which the Customer agreed, the Customer will be billed the difference between the actual usage level and the predetermined "Annual Usage Commitment Level".

(N)

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ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom
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Case Number: _____

SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.**3.36 ITC^DeltaCom Business Connections Switched Option 1 (Cont.)**

(N)

The Customer may discontinue service by contacting ITC^DeltaCom's Customer Service Center within the first 90 days of the term without incurring "Discontinuance Charges".

However, upon cancellation during the first 90 days of the term, the Customer will be responsible for payment of all accrued charges for usage to date. All Customer notices of discontinuance must be received by ITC^DeltaCom 30 days prior to the discontinuance becoming effective.

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to customer service, sales support or network quality, the customer will be responsible for usage to date of effective cancellation.

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to a competitive bid, the Customer will be responsible for a "Discontinuance Charge" for each month remaining in the term to which the customer agreed. The "Discontinuance Charge" is based on the "Annual Usage Commitment Level" which is established by using the Customer's third month's actual usage, excluding directory assistance, multiplying by twelve (12) months and dividing that amount by 50%.

(N)

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Huntsville, Alabama 35806

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Case Number: _____

SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.**3.36 ITC^DeltaCom Business Connections Switched Option 1 (Cont.)**

(N)

For example, if a customer has entered into a two year term plan and cancels in the 8th month of the term, the "Discontinuance Charge" will be based upon the remaining time in the term to which the customer agreed (4 months remaining in the first year and 12 months remaining in the second.)

3rd month's toll	\$ 2,300	X	12	=	\$27,600
50% of \$27,600	\$ 13,800 (Annual Commitment Level)				
	- \$ 8,600 (Actual usage for 8 month term)				
Amount remaining	\$ 5,200 (in 1st year of term)				
Amount remaining +	\$ 13,800 (in 2nd year of term)				
	\$ 19,000 (Total Discontinuance)				

The "Discontinuance Charge" includes the established "Annual Usage Commitment Level" as described above, usage charges to date of effective cancellation, installation charges and any incentives received during the term. Monthly recurring charges apply for each toll free number and dedicated access services. Data circuits require a minimum 12 month term agreement.

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SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

3.36.1	ITC^DeltaCom Business Connections Option 1			(N)
	Switched Rates			
	Base Rate (No Term)	1 Year Term (0%)	2 Year Term (3%)	3 Year Term (7%)
	0.0950	0.0950	0.0922	0.0884
	Toll Free PIN-Connect is available with this service as follows:			
	0.1500	0.1500	0.1455	0.1395
	ITC^DeltaCom Business Connections Option 1 Card Rates			
	Base Rate (No Term)	1 Year Term (0%)	2 Year Term (3%)	3 Year Term (7%)
	0.2200	0.2200	0.2134	0.2046
	Monthly recurring Charge:\$3.00 per toll free number			(N)

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SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

3.36.2 ITC^DeltaCom Business Connections Option 1 for Associations - Switched Rates			(N)
Base Rate (No Term)	1 Year Term (3%)	2 Year Term (7%)	
0.0950	0.0922	0.0884	
Toll Free PIN-Connect is available with this service as follows:			
0.1500	0.1455	0.1395	
ITC^DeltaCom Business Connections Option 1 for Associations - Card Rates			
Base Rate (No Term)	1 Year Term (3%)	2 Year Term (7%)	
0.2200	0.2134	0.2046	
Monthly recurring Charge: \$3.00 per toll free number			(N)

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Case Number: _____

SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

3.37 ITC^DeltaCom Business Connections Switched Option 2

(N)

This product is designed for customers whose monthly usage is between \$400 and \$1,499 at the time of signing a service term agreement. Charges for directory assistance, operator services or recurring monthly feature charges do not contribute to the volume usage level. Business Connections Switched Option 2 is offered as two separate classes of service. These classes of service are: (1) Business Connections Option 2 Switched and (2) Business Connections Option 2 Switched-Association. To subscribe to Business Connections Option 2 Switched-Association, the subscriber must belong to a recognized professional or trade association. All calls are timed in 6 second increments after the initial 18 seconds of the call. Business Connections Option 2 Switched customers may choose to enter into a 12, 24 or 36 month term agreement and discounts available to the customer for the term periods listed are 13%, 17% or 21%, respectively, off their total monthly usage. Business Connections Option 2 Switched-Association customers may choose to enter into a 12 or 24 month term agreement and discounts available to the customer for the term periods listed are 17% or 21%, respectively, off their total monthly usage. In addition, should a customer choose to subscribe to two or three telecommunications services, the customer will receive a 3% or 5% discount, respectively, off their total monthly usage. Customers who enter into a term agreement must meet an "Annual Usage Commitment Level".

The Customer's "Annual Usage Commitment Level" is established by using the third (3rd) month's actual usage, excluding directory assistance, multiplying by twelve (12) months, and dividing this amount by 50%. By the end of the twelfth (12th) month of the Customer's term, usage must be at or above the established "Annual Usage Commitment Level." If the Customer's usage does not meet this requirement, in the 13th month, and at the end of each 12 month period remaining in the term to which the Customer agreed, the Customer will be billed the difference between the actual usage level and the predetermined "Annual Usage Commitment Level".

The Customer may discontinue service by contacting ITC^DeltaCom's Customer Service Center within the first 90 days of the term without incurring "Discontinuance Charges".

However, upon cancellation during the first 90 days of the term, the Customer will be responsible for payment of all accrued charges for usage to date. All Customer notices of discontinuance must be received by ITC^DeltaCom 30 days prior to the discontinuance becoming effective.

(N)

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Case Number: _____

SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

3.37 ITC^DeltaCom Business Connections Switched Option 2 Cont.

(N)

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to customer service, sales support or network quality, the customer will be responsible for usage to date of effective cancellation.

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to a competitive bid, the Customer will be responsible for a "Discontinuance Charge" for each month remaining in the term to which the customer agreed. The "Discontinuance Charge" is based on the "Annual Usage Commitment Level" which is established by using the Customer's third month's actual usage, excluding directory assistance, multiplying by twelve (12) months and dividing that amount by 50%.

For example, if a customer has entered into a two year term plan and cancels in the 8th month of the term, the "Discontinuance Charge" will be based upon the remaining time in the term to which the customer agreed (4 months remaining in the first year and 12 months remaining in the second.)

3rd month's toll	\$ 2,300	X	12	=	\$27,600
50% of \$27,600	\$ 13,800 (Annual Commitment Level)				
	- \$ 8,600 (Actual usage for 8 month term)				
Amount remaining	\$ 5,200 (in 1st year of term)				
Amount remaining +	\$ 13,800 (in 2nd year of term)				
	\$ 19,000 (Total Discontinuance)				

The "Discontinuance Charge" includes the established "Annual Usage Commitment Level" as described above, usage charges to date of effective cancellation, installation charges and any incentives received during the term. Monthly recurring charges apply for each toll free number and dedicated access services. Data circuits require a minimum 12 month term agreement.

(N)

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SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.**3.37.1 ITC^DeltaCom Business Connections Option 2 (N)**
Switched Rates

Base Rate (No Term)	1 Year Term (13%)	2 Year Term (17%)	3 Year Term (21%)
------------------------	----------------------	----------------------	----------------------

0.0950	0.0827	0.0789	0.0751
--------	--------	--------	--------

Toll Free PIN-Connect is available with this service
as follows:

0.1500	0.1305	0.1245	0.1185
--------	--------	--------	--------

ITC^DeltaCom Business Connections Option 2
Card Rates

Base Rate (No Term)	1 Year Term (13%)	2 Year Term (17%)	3 Year Term (21%)
------------------------	----------------------	----------------------	----------------------

0.2200	0.1848	0.1760	0.1672
--------	--------	--------	--------

Monthly recurring Charge:\$3.00 per toll free number

(N)

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SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.**3.37.2 ITC^DeltaCom Business Connections Option 2 for Associations - Switched Rates (N)**

Base Rate (No Term)	1 Year Term (17%)	2 Year Term (21%)
------------------------	----------------------	----------------------

0.0950	0.0789	0.0751
--------	--------	--------

Toll Free PIN-Connect is available with this service as follows:

0.1500	0.1245	0.1185
--------	--------	--------

ITC^DeltaCom Business Connections Option 2 for Associations - Card Rates

Base Rate (No Term)	1 Year Term (17%)	2 Year Term (21%)
------------------------	----------------------	----------------------

0.2200	0.1760	0.1672
--------	--------	--------

Monthly recurring Charge:	\$3.00 per toll free number	(N)
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 ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom
 7037 Old Madison Pike, Suite 400 (T)
 Huntsville, Alabama 35806 (T)

Case Number: _____

SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

3.38 ITC^DeltaCom Business Connections Switched Option 3

(N)

This product is designed for customers whose monthly usage is \$1,500 or more at the time of signing a service term agreement. Charges for directory assistance, operator services or recurring monthly feature charges do not contribute to the volume usage level. Business Connections Switched Option 3 is offered as two separate classes of service. These classes of service are: (1) Business Connections Option 3 Switched and (2) Business Connections Option 3 Switched-Association. To subscribe to Business Connections Option 3 Switched-Association, the subscriber must belong to a recognized professional or trade association. All calls are timed in 6 second increments after the initial 18 seconds of the call. Business Connections Option 3 Switched customers may choose to enter into a 12, 24 or 36 month term agreement and discounts available to the customer for the term periods listed are 19%, 22% or 28%, respectively, off their total monthly usage. Business Connections Option 3 Switched-Association customers may choose to enter into a 12 or 24 month term agreement and discounts available to the customer for the term periods listed are 22% or 28%, respectively, off their total monthly usage. In addition, should a customer choose to subscribe to two or three telecommunications services, the customer will receive a 3% or 5% discount, respectively, off their total monthly usage. Customers who enter into a term agreement must meet an "Annual Usage Commitment Level".

The Customer's "Annual Usage Commitment Level" is established by using the third (3rd) month's actual usage, excluding directory assistance, multiplying by twelve (12) months, and dividing this amount by 50%. By the end of the twelfth (12th) month of the Customer's term, usage must be at or above the established "Annual Usage Commitment Level." If the Customer's usage does not meet this requirement, in the 13th month, and at the end of each 12 month period remaining in the term to which the Customer agreed, the Customer will be billed the difference between the actual usage level and the predetermined "Annual Usage Commitment Level".

(N)

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Case Number: _____

SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

3.38 ITC^DeltaCom Business Connections Switched Option 3 Cont.

(N)

The Customer may discontinue service by contacting ITC^DeltaCom's Customer Service Center within the first 90 days of the term without incurring "Discontinuance Charges". However, upon cancellation during the first 90 days of the term, the Customer will be responsible for payment of all accrued charges for usage to date. All Customer notices of discontinuance must be received by ITC^DeltaCom 30 days prior to the discontinuance becoming effective.

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to customer service, sales support or network quality, the customer will be responsible for usage to date of effective cancellation.

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to a competitive bid, the Customer will be responsible for a "Discontinuance Charge" for each month remaining in the term to which the customer agreed. The "Discontinuance Charge" is based on the "Annual Usage Commitment Level" which is established by using the Customer's third month's actual usage, excluding directory assistance, multiplying by twelve (12) months and dividing that amount by 50%.

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SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.**3.38 ITC^DeltaCom Business Connections Switched Option 3 Cont.**

(N)

For example, if a customer has entered into a two year term plan and cancels in the 8th month of the term, the "Discontinuance Charge" will be based upon the remaining time in the term to which the customer agreed (4 months remaining in the first year and 12 months remaining in the second.)

3rd month's toll	\$ 2,300	X	12	=	\$27,600
50% of \$27,600	\$ 13,800	(Annual Commitment Level)			
	- \$ 8,600	(Actual usage for 8 month term)			
Amount remaining	\$ 5,200	(in 1st year of term)			
Amount remaining	+ \$ 13,800	(in 2nd year of term)			
	\$ 19,000	(Total Discontinuance)			

The "Discontinuance Charge" includes the established "Annual Usage Commitment Level" as described above, usage charges to date of effective cancellation, installation charges and any incentives received during the term. Monthly recurring charges apply for each toll free number and dedicated access services. Data circuits require a minimum 12 month term agreement.

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SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

3.38.1 ITC^DeltaCom Business Connections Option 3 (N)
Switched Rates

Base Rate (No Term)	1 Year Term (19%)	2 Year Term (22%)	3 Year Term (28%)
------------------------	----------------------	----------------------	----------------------

0.0950	0.0770	0.0741	0.0684
--------	--------	--------	--------

Toll Free PIN-Connect is available with this service
as follows:

0.1500	0.1215	0.1170	0.1080
--------	--------	--------	--------

ITC^DeltaCom Business Connections Option 3
Card Rates

Base Rate (No Term)	1 Year Term (19%)	2 Year Term (22%)	3 Year Term (28%)
------------------------	----------------------	----------------------	----------------------

0.2200	0.1782	0.1716	0.1584
--------	--------	--------	--------

Monthly recurring Charge: \$3.00 per toll free number

(N)

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Case Number: _____

SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.**3.38.2 ITC^DeltaCom Business Connections Option 3 for Associations - Switched Rates (N)**

Base Rate (No Term)	1 Year Term (22%)	2 Year Term (28%)
0.0950	0.0741	0.0684

Toll Free PIN-Connect is available with this service as follows:

0.1500	0.1170	0.1080
--------	--------	--------

ITC^DeltaCom Business Connections Option 3 for Associations - Card Rates

Base Rate (No Term)	1 Year Term (22%)	2 Year Term (28%)
0.2200	0.1716	0.1584

Monthly recurring Charge: \$3.00 per toll free number (N)

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SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

3.39 ITC^DeltaCom Business Connections Dedicated Option 4

(N)

This product is designed for customers whose monthly usage is less than \$2,000 at the time of signing a service term agreement. Charges for directory assistance, operator services, recurring monthly feature charges or dedicated access recurring monthly charges do not contribute to the volume usage level. All calls are timed in 6 second increments after the initial 18 seconds of the call. Business Connections Dedicated Option 4 customers may choose to enter into a 12, 24 or 36 month term agreement and discounts available to the customer for the term periods listed are 12%, 16% or 20%, respectively, off their total monthly usage. In addition, should a customer choose to subscribe to two or three telecommunications services, the customer will receive a 3% or 5% discount, respectively, off their total monthly usage. Customers who enter into a term agreement must meet an "Annual Usage Commitment Level."

The Customer's "Annual Usage Commitment Level" is established by using the third (3rd) month's actual usage, excluding directory assistance, multiplying by twelve (12) months, and dividing this amount by 50%. By the end of the twelfth (12th) month of the Customer's term, usage must be at or above the established "Annual Usage Commitment Level." If the Customer's usage does not meet this requirement, in the 13th month, and at the end of each 12 month period remaining in the term to which the Customer agreed, the Customer will be billed the difference between the actual usage level and the predetermined "Annual Usage Commitment Level".

(N)

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Case Number: _____

SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.**3.39 ITC^DeltaCom Business Connections Dedicated Option 4 Cont.**

(N)

The Customer may discontinue service by contacting ITC^DeltaCom's Customer Service Center within the first 90 days of the term without incurring "Discontinuance Charges".

However, upon cancellation during the first 90 days of the term, the Customer will be responsible for payment of all accrued charges for usage to date. All Customer notices of discontinuance must be received by ITC^DeltaCom 30 days prior to the discontinuance becoming effective.

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to customer service, sales support or network quality, the customer will be responsible for usage to date of effective cancellation. If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to a competitive bid, the Customer will be responsible for a "Discontinuance Charge" for each month remaining in the term to which the customer agreed. The "Discontinuance Charge" is based on the "Annual Usage Commitment Level" which is established by using the Customer's third month's actual usage, excluding directory assistance, multiplying by twelve (12) months and dividing that amount by 50%

(N).

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Case Number: _____

SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

3.39 ITC^DeltaCom Business Connections Dedicated Option 4 Cont.

(N)

For example, if a customer has entered into a two year term plan and cancels in the 8th month of the term, the "Discontinuance Charge" will be based upon the remaining time in the term to which the customer agreed (4 months remaining in the first year and 12 months remaining in the second.)

3rd month's toll	\$ 2,300	X	12	=	\$27,600
50% of \$27,600	\$ 13,800 (Annual Commitment Level)				
	\$ 8,600 (Actual usage for 8 month term)				
Amount remaining	\$ 5,200 (in 1st year of term)				
Amount remaining +	<u>\$ 13,800</u> (in 2nd year of term)				
	\$ 19,000 (Total Discontinuance)				

The "Discontinuance Charge" includes the established "Annual Usage Commitment Level" as described above, usage charges to date of effective cancellation, installation charges and any incentives received during the term. Monthly recurring charges apply for each toll free number and dedicated access services. Data circuits require a minimum 12 month term agreement.

(N)

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SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

3.39.1	ITC^DeltaCom Business Connections Option 4				(N)
	Dedicated Rates				
	Base Rate (No Term)	1 Year Term (12%)	2 Year Term (16%)	3 Year Term (20%)	
	0.1150	0.1012	0.0966	0.0920	
	Monthly recurring Charge:		\$3.00 per toll free number		(N)

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SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

3.40 ITC^DeltaCom Business Connections Dedicated Option 5

(N)

This product is designed for customers whose monthly usage is between \$2,000 and \$4,999 at the time of signing a service term agreement. Charges for directory assistance, operator services, recurring monthly feature charges or dedicated access recurring monthly charges do not contribute to the volume usage level. All calls are timed in 6 second increments after the initial 18 seconds of the call. Business Connections Dedicated Option 5 customers may choose to enter into a 12, 24 or 36 month term agreement and discounts available to the customer for the term periods listed are 28%, 31% or 34%, respectively, off their total monthly usage. In addition, should a customer choose to subscribe to two or three telecommunications services, the customer will receive a 3% or 5% discount, respectively, off their total monthly usage. Customers who enter into a term agreement must meet an "Annual Usage Commitment Level".

The Customer's "Annual Usage Commitment Level" is established by using the third (3rd) month's actual usage, excluding directory assistance, multiplying by twelve (12) months, and dividing this amount by 50%. By the end of the twelfth (12th) month of the Customer's term, usage must be at or above the established "Annual Usage Commitment Level." If the Customer's usage does not meet this requirement, in the 13th month, and at the end of each 12 month period remaining in the term to which the Customer agreed, the Customer will be billed the difference between the actual usage level and the predetermined "Annual Usage Commitment Level".

(N)

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SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.**3.40 ITC^DeltaCom Business Connections Dedicated Option 5 Cont.**

(N)

The Customer may discontinue service by contacting ITC^DeltaCom's Customer Service Center within the first 90 days of the term without incurring "Discontinuance Charges". However, upon cancellation during the first 90 days of the term, the Customer will be responsible for payment of all accrued charges for usage to date. All Customer notices of discontinuance must be received by ITC^DeltaCom 30 days prior to the discontinuance becoming effective.

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to customer service, sales support or network quality, the customer will be responsible for usage to date of effective cancellation.

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to a competitive bid, the Customer will be responsible for a "Discontinuance Charge" for each month remaining in the term to which the customer agreed. The "Discontinuance Charge" is based on the "Annual Usage Commitment Level" which is established by using the Customer's third month's actual usage, excluding directory assistance, multiplying by twelve (12) months and dividing that amount by 50%.

(N)

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SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

3.40 ITC^DeltaCom Business Connections Dedicated Option 5 Cont.

(N)

For example, if a customer has entered into a two year term plan and cancels in the 8th month of the term, the "Discontinuance Charge" will be based upon the remaining time in the term to which the customer agreed (4 months remaining in the first year and 12 months remaining in the second.)

3rd month's toll	\$ 2,300	X	12	=	\$27,600
50% of \$27,600	\$ 13,800 (Annual Commitment Level)				
	- \$ 8,600 (Actual usage for 8 month term)				
Amount remaining	\$ 5,200 (in 1st year of term)				
Amount remaining +	\$ 13,800 (in 2nd year of term)				
	\$ 19,000 (Total Discontinuance)				

The "Discontinuance Charge" includes the established "Annual Usage Commitment Level" as described above, usage charges to date of effective cancellation, installation charges and any incentives received during the term. Monthly recurring charges apply for each toll free number and dedicated access services. Data circuits require a minimum 12 month term agreement.

(N)

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SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

3.40.1	ITC^DeltaCom Business Connections Option 5				(N)
	Dedicated Rates				
	Base Rate (No Term)	1 Year Term (28%)	2 Year Term (31%)	3 Year Term (34%)	
	0.1150	0.0828	0.0794	0.0759	
	Monthly recurring Charge:		\$3.00 per toll free number		(N)

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SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

3.41 ITC^DeltaCom Business Connections Dedicated Option 6

(N)

This product is designed for customers whose monthly usage is Between \$5,000 and 9,999 at the time of signing a service term agreement. Charges for directory assistance, operator services, recurring monthly feature charges or dedicated access recurring monthly charges do not contribute to the volume usage level. All calls are timed in 6 second increments after the initial 18 seconds of the call. Business Connections Dedicated Option 6 customers may choose to enter into a 12, 24 or 36 month term agreement and discounts available to the customer for the term periods listed are 30%, 33% or 38%, respectively, off their total monthly usage. In addition, should a customer choose to subscribe to two or three telecommunications services, the customer will receive a 3% or 5% discount, respectively, off their total monthly usage. Customers who enter into a term agreement must meet an "Annual Usage Commitment Level".

The Customer's "Annual Usage Commitment Level" is established by using the third (3rd) month's actual usage, excluding directory assistance, multiplying by twelve (12) months, and dividing this amount by 50%. By the end of the twelfth (12th) month of the Customer's term, usage must be at or above the established "Annual Usage Commitment Level." If the Customer's usage does not meet this requirement, in the 13th month, and at the end of each 12 month period remaining in the term to which the Customer agreed, the Customer will be billed the difference between the actual usage level and the predetermined "Annual Usage Commitment Level".

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SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

3.41 ITC^DeltaCom Business Connections Dedicated Option 6 Cont

(N)

The Customer may discontinue service by contacting ITC^DeltaCom's Customer Service Center within the first 90 days of the term without incurring "Discontinuance Charges". However, upon cancellation during the first 90 days of the term, the Customer will be responsible for payment of all accrued charges for usage to date. All Customer notices of discontinuance must be received by ITC^DeltaCom 30 days prior to the discontinuance becoming effective.

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to customer service, sales support or network quality, the customer will be responsible for usage to date of effective cancellation.

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to a competitive bid, the Customer will be responsible for a "Discontinuance Charge" for each month remaining in the term to which the customer agreed. The "Discontinuance Charge" is based on the "Annual Usage Commitment Level" which is established by using the Customer's third month's actual usage, excluding directory assistance, multiplying by twelve (12) months and dividing that amount by 50%.

(N)

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SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.**3.41 ITC^DeltaCom Business Connections Dedicated Option 6 Cont.**

(N)

For example, if a customer has entered into a two year term plan and cancels in the 8th month of the term, the "Discontinuance Charge" will be based upon the remaining time in the term to which the customer agreed (4 months remaining in the first year and 12 months remaining in the second.)

3rd month's toll	\$ 2,300	X	12	=	\$27,600
50% of \$27,600	\$ 13,800 (Annual Commitment Level)				
	- \$ 8,600 (Actual usage for 8 month term)				
Amount remaining	\$ 5,200 (in 1st year of term)				
Amount remaining +	\$ 13,800 (in 2nd year of term)				
	\$ 19,000 (Total Discontinuance)				

The "Discontinuance Charge" includes the established "Annual Usage Commitment Level" as described above, usage charges to date of effective cancellation, installation charges and any incentives received during the term. Monthly recurring charges apply for each toll free number and dedicated access services. Data circuits require a minimum 12 month term agreement.

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SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

3.41.1	ITC^DeltaCom Business Connections Option 6				(N)
	Dedicated Rates				
	Base Rate (No Term)	1 Year Term (30%)	2 Year Term (33%)	3 Year Term (38%)	
	0.1150	0.0805	0.0771	0.0713	
	Monthly recurring Charge:		\$3.00 per toll free number		(N)

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SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

3.42 ITC^DeltaCom Business Connections Dedicated Option 7

(N)

This product is designed for customers whose monthly usage is \$10,000 or more at the time of signing a service term agreement. Charges for directory assistance, operator services, recurring monthly feature charges or dedicated access recurring monthly charge do not contribute to the volume usage level. All calls are timed in 6 second increments after the initial 18 seconds of the call. Business Connections Dedicated Option 7 customers may choose to enter into a 12, 24 or 36 month term agreement and discounts available to the customer for the term periods listed are 32%, 36% or 40%, respectively, off their total monthly usage. In addition, should a customer choose to subscribe to two or three telecommunications services, the customer will receive a 3% or 5% discount, respectively, off their total monthly usage. Customers who enter into a term agreement must meet an "Annual Usage Commitment Level".

The Customer's "Annual Usage Commitment Level" is established by using the third (3rd) month's actual usage, excluding directory assistance, multiplying by twelve (12) months, and dividing this amount by 50%. By the end of the twelfth (12th) month of the Customer's term, usage must be at or above the established "Annual Usage Commitment Level." If the Customer's usage does not meet this requirement, in the 13th month, and at the end of each 12 month period remaining in the term to which the Customer agreed, the Customer will be billed the difference between the actual usage level and the predetermined "Annual Usage Commitment Level".

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SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

3.42 ITC^DeltaCom Business Connections Dedicated Option 7 Cont.

(N)

The Customer may discontinue service by contacting ITC^DeltaCom's Customer Service Center within the first 90 days of the term without incurring "Discontinuance Charges". However, upon cancellation during the first 90 days of the term, the Customer will be responsible for payment of all accrued charges for usage to date. All Customer notices of discontinuance must be received by ITC^DeltaCom 30 days prior to the discontinuance becoming effective.

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to customer service, sales support or network quality, the customer will be responsible for usage to date of effective cancellation.

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to a competitive bid, the Customer will be responsible for a "Discontinuance Charge" for each month remaining in the term to which the customer agreed. The "Discontinuance Charge" is based on the "Annual Usage Commitment Level" which is established by using the Customer's Third month's actual usage, excluding directory assistance, multiplying by twelve (12) months and dividing that amount by 50%.

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Case Number: _____

SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

3.42 ITC^DeltaCom Business Connections Dedicated Option 7 Cont.

(N)

For example, if a customer has entered into a two year term plan and cancels in the 8th month of the term, the "Discontinuance Charge" will be based upon the remaining time in the term to which the customer agreed (4 months remaining in the first year and 12 months remaining in the second.)

3rd month's toll	\$ 2,300	X	12	=	\$27,600
50% of \$27,600	\$ 13,800 (Annual Commitment Level)				
	- \$ 8,600 (Actual usage for 8 month term)				
Amount remaining	\$ 5,200 (in 1st year of term)				
Amount remaining +	\$ 13,800 (in 2nd year of term)				
	\$ 19,000 (Total Discontinuance)				

The "Discontinuance Charge" includes the established "Annual Usage Commitment Level" as described above, usage charges to date of effective cancellation, installation charges and any incentives received during the term. Monthly recurring charges apply for each toll free number and dedicated access services. Data circuits require a minimum 12 month term agreement.

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SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

3.42.1	ITC^DeltaCom Business Connections Option 7				(N)
	Dedicated Rates				
	Base Rate (No Term)	1 Year Term (32%)	2 Year Term (36%)	3 Year Term (40%)	
	0.1150	0.0782	0.0736	0.0690	
	Monthly recurring Charge:				
	\$3.00 per toll free number				(N)

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SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

3.43 Enhanced Toll Free Features

(N)

The following features may be obtained as an enhancement to an Inbound 800 Services described within this tariff. The rates for the following features shall be in lieu of the subscriber's rates for Inbound 800 service.

A. Enhanced Toll Free Routing Package

Enhanced Toll Free Package provides customers with the following features, as described below: Time of Day Routing, Holiday Routing, Point of Origination Routing, Toll Free Blocking and Percent Allocation. These features can be used if the customer subscribes to the Enhanced Toll Free Routing Package, or purchased a la carte, as defined below. The monthly recurring, and installation charges apply per toll free number, regardless of the number of features ordered. Change charges apply for each subsequent change request in routing.

- | | |
|-----------------------------|----------|
| 1. Monthly Recurring Charge | \$ 50.00 |
| 2. Installation Charge | \$ 50.00 |
| 3. Change Charge | \$ 25.00 |

A.1 Time of Day Routing

This feature permits the inbound 800 subscriber to arrange for calls to a single toll free service number to be routed to different locations based on a customer-defined time of day. The number of time of day routing schedules are subject to ITC^DeltaCom's capacity to process and store routing schedules. The monthly recurring and installation charges apply per toll free number. Change charges apply for each subsequent change request in routing.

- | | |
|-----------------------------|----------|
| 1. Monthly Recurring Charge | \$ 20.00 |
| 2. Installation Charge | \$ 50.00 |
| 3. Change Charge | \$ 25.00 |

(N)

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Case Number: _____

SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.**3.43 Enhanced Toll Free Services Cont.**

(N)

A.2 Day of Week Routing

This feature permits the Inbound 800 subscriber to arrange for calls to a single toll free number to be routed to different locations based on the particular day of the week. The subscriber can establish a different routing arrangement for each day of the week, with a maximum of seven unique routing schemes. The monthly recurring and installation charges apply per toll free number. Change charges apply for each subsequent change request in routing.

- | | |
|-----------------------------|----------|
| 1. Monthly Recurring Charge | \$ 20.00 |
| 2. Installation Charge | \$ 50.00 |
| 3. Change Charge | \$ 25.00 |

A.3 Holiday Routing

This feature permits the Inbound 800 subscriber to arrange for calls to a single toll free number to be routed to different location based on a holiday schedule or a particular day of the year. The subscriber can establish holiday routing using an ITC^DeltaCom pre-determined listing of federal or business holidays. The subscriber is allowed three day of year entries. The monthly recurring and installation charges apply per toll free number. Change charges apply for each subsequent change request in routing.

- | | |
|-----------------------------|----------|
| 1. Monthly Recurring Charge | \$ 20.00 |
| 2. Installation Charge | \$ 50.00 |
| 3. Change Charge | \$ 25.00 |

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SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

3.43 Enhanced Toll Free Services Cont.

(N)

A.4 Point of Origination Routing

This feature permits the Inbound 800 subscriber to arrange for calls to a single toll free number to be routed to different location based on the origination of the caller. The subscriber can establish point of origination routing using an ITC^DeltaCom most commonly used serving area index, or by identifying specific area codes (NPA) and exchanges (NXX). The monthly recurring and installation charges apply per toll free number. Change charges apply for each subsequent change request in routing.

- | | |
|-----------------------------|----------|
| 1. Monthly Recurring Charge | \$ 20.00 |
| 2. Installation Charge | \$ 50.00 |
| 3. Change Charge | \$ 25.00 |

A.5 Toll Free Blocking

This feature permits the Inbound 800 subscriber to arrange for calls to a single toll free number to be blocked based on the origination of the caller. The subscriber can establish toll free blocking using an ITC^DeltaCom most commonly used serving area index, or by identifying specific area codes (NPA) and exchanges (NXX). The monthly recurring, and installation charges apply per toll free number. Change charges apply for each subsequent change request in routing.

- | | |
|-----------------------------|----------|
| 1. Monthly Recurring Charge | \$ 20.00 |
| 2. Installation Charge | \$ 50.00 |
| 3. Change Charge | \$ 25.00 |

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SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.**3.43 Enhanced Toll Free Services Cont.**

(N)

A.6 Percent Allocation

This feature permits the Inbound 800 subscriber to arrange for calls to a single toll free number to route various percentages of calls to two or more locations. The subscriber must establish a call allocation pattern where each percentage is a whole number and the total allocation equals 100 percent. The monthly recurring and installation charge apply per toll free number. Change charges apply for each subsequent change request in routing.

- | | |
|-----------------------------|----------|
| 1. Monthly Recurring Charge | \$ 20.00 |
| 2. Installation Charge | \$ 50.00 |
| 3. Change Charge | \$ 25.00 |

B. Toll Free with Call Completion

This feature permits the Inbound 800 subscriber to play pre-recorded audio messages to callers informing them of specific business conditions. The subscriber has four pre-recorded audio messages to choose from. The installation charge and monthly recurring charge applies to these pre-recorded messages. Customization of these audio messages (including foreign languages) will incur an additional Customized Announcement Creation installation charge.

- | | |
|-------------------------------------|----------|
| 1. Monthly Recurring Charge | \$ 25.00 |
| 2. Installation Charge | \$100.00 |
| 3. Customized Announcement Creation | \$100.00 |
| 4. Change Charge | \$ 25.00 |

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SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

3.43 Enhanced Toll Free Services Cont.

C. Toll Free with Route Advance

(N)

This feature permits the dedicated Inbound 800 subscriber to control potential congestion of toll free calls by sending the overflow calls from one dedicated line to a switched line or from one dedicated line to another dedicated line, allowing for maximum completion of incoming toll free calls. The subscriber can route advance a call to a maximum of five alternate locations. Installation, monthly recurring and change charge apply.

- | | |
|-----------------------------|----------|
| 1. Monthly Recurring Charge | \$ 10.00 |
| 2. Installation Charge | \$ 50.00 |
| 3. Change Charge | \$ 25.00 |

D. Toll Free with DNIS Delivery

This feature permits a dedicated Inbound 800 subscriber with multiple toll free numbers terminating in the same location to identify the specific toll free number dialed by the calling party. Both installation and change charges apply. Change charges apply for subsequent changes in routing, after the initial service has been installed.

- | | |
|------------------------|----------|
| 1. Installation Charge | \$100.00 |
| 2. Change Charge | \$ 25.00 |

E. Toll Free with Real Time ANI Delivery

Real time automatic number identification (ANI) service is a dedicated inbound 800 feature which identifies the calling party's telephone number to the Inbound 800 subscriber, provided the terminating subscriber's Inbound 800 equipment is appropriately equipped and compatible to receive ANI from the company. A per call delivered charge is assessed for Real Time ANI delivery. Change charges apply for each subsequent change to the initial service installation.

- | | |
|-----------------|------------------------|
| 1. Usage Charge | \$ 0.01/Call Delivered |
|-----------------|------------------------|

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2. Change Charge

\$25.00

(N)

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SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

3.43 Enhanced Toll Free Services Cont.

(N)

F. Toll Free with Menu-Prompted Routing

This feature permits the Inbound 800 subscriber to route calls based on the number dialed by the caller. Menu-Prompted Routing is a network-based voice response system that instructs the call to dial a key to be directed to the location of choice. The audio message that provided caller instructions are customizable. The subscriber can create up to three levels of voice response processing. Both installation and monthly recurring charges apply. Change charges apply for each subsequent change to the initial service installation.

- | | | |
|----|--------------------------|----------|
| 1. | Monthly Recurring Charge | \$200.00 |
| 2. | Installation Charge | \$500.00 |
| 3. | Change Charge | \$200.00 |

(N)

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SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

3.44 ITC^DeltaCom EnterpriseLD Switched Option 1

(N)

This product is designed for customers whose monthly usage is less than \$400 at the time of signing a service term agreement. Charges for directory assistance or operator services do not contribute to the volume usage level. EnterpriseLD Switched Option 1 is offered as two separate classes of service. These classes of service are: (1) EnterpriseLD Option 1 Switched and (2) EnterpriseLD Option 1 Switched-Association. To subscribe to EnterpriseLD Option 1 Switched-Association, the subscriber must belong to a recognized professional or trade association. All calls are timed in 6 second increments after the initial 18 seconds of the call. EnterpriseLD Option 1 Switched customers may choose to enter into a 12, 24 or 36 month term agreement and discounts available to the customer for the term periods listed are 5%, 9% or 13%, respectively, off their total monthly usage. EnterpriseLD Option 1 Switched-Association customers may choose to enter into a 12 or 24 month term agreement and discounts available to the customer for the term periods listed are 9% or 13%, respectively, off their total monthly usage. In addition, should a customer choose to subscribe to two or three telecommunications services, the customer will receive a 3% or 5% discount, respectively, off their total monthly usage. Customers who enter into a term agreement must meet an "Annual Usage Commitment Level".

The Customer's "Annual Usage Commitment Level" is established by using the third (3rd) month's actual usage, excluding directory assistance, multiplying by twelve (12) months, and dividing this amount by 50%. By the end of the twelfth (12th) month of the Customer's term, usage must be at or above the established "Annual Usage Commitment Level." If the Customer's usage does not meet this requirement, in the 13th month, and at the end of each 12 month period remaining in the term to which the Customer agreed, the Customer will be billed the difference between the actual usage level and the predetermined "Annual Usage Commitment Level".

The Customer may discontinue service by contacting ITC^DeltaCom's Customer Service Center within the first 90 days of the term without incurring "Discontinuance Charges". However, upon cancellation during the first 90 days of the term, the Customer will be responsible for payment of all accrued charges for usage to date. All Customer notices of discontinuance must be received by ITC^DeltaCom 30 days prior to the discontinuance becoming effective.

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SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

3.44 ITC^DeltaCom EnterpriseLD Switched Option 1 (Cont.)

(N)

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to customer service, sales support or network quality, the customer will be responsible for usage to date of effective cancellation.

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to a competitive bid, the Customer will be responsible for a "Discontinuance Charge" for each month remaining in the term to which the customer agreed. The "Discontinuance Charge" is based on the "Annual Usage Commitment Level" which is established by using the Customer's third month's actual usage, excluding directory assistance, multiplying by twelve (12) months and dividing that amount by 50%.

For example, if a customer has entered into a two year term plan and cancels in the 8th month of the term, the "Discontinuance Charge" will be based upon the remaining time in the term to which the customer agreed (4 months remaining in the first year and 12 months remaining in the second.)

3rd month's toll	\$ 2,300	X	12	=	\$27,600
50% of \$27,600	\$ 13,800 (Annual Commitment Level)				
	-	\$ 8,600 (Actual usage for 8 month term)			
Amount remaining	\$ 5,200 (in 1st year of term)				
Amount remaining	+	\$ 13,800 (in 2nd year of term)			
		\$ 19,000 (Total Discontinuance)			

The "Discontinuance Charge" includes the established "Annual Usage Commitment Level" as described above, usage charges to date of effective cancellation, installation charges and any incentives received during the term. Monthly recurring charges apply for each toll free number and dedicated access services. Data circuits require a minimum 12 month term agreement.

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SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

3.44.1	ITC^DeltaCom EnterpriseLD Option 1 Switched Rates				(N)
	Base Rate (No Term)	1 Year Term (5%)	2 Year Term (9%)	3 Year Term (13%)	
	0.0800	0.0760	0.0728	0.0696	
	Toll Free PIN-Connect is available with this service as follows:				
	0.1500	0.1425	0.1365	0.1305	
	ITC^DeltaCom EnterpriseLD Option 1 Card Rates				
	Base Rate (No Term)	1 Year Term (5%)	2 Year Term (9%)	3 Year Term (13%)	
	0.1900	0.1805	0.1729	0.1653	
	Monthly recurring Charge:\$3.00 per toll free number				(N)

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SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

3.44.2	ITC^DeltaCom EnterpriseLD Option 1 for Associations - Switched Rates		(N)
	Base Rate (No Term)	1 Year Term (9%)	2 Year Term (13%)
	0.0800	0.0728	0.0696
	Toll Free PIN-Connect is available with this service as follows:		
	0.1500	0.1365	0.1305
	ITC^DeltaCom EnterpriseLD Option 1 for Associations - Card Rates		
	Base Rate (No Term)	1 Year Term (9%)	2 Year Term (13%)
	0.1900	0.1729	0.1653
	Monthly recurring Charge:	\$3.00 per toll free number	
			(N)

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SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

3.45 ITC^DeltaCom EnterpriseLD Switched Option 2

(N)

This product is designed for customers whose monthly usage is above \$400 at the time of signing a service term agreement. Charges for directory assistance or operator services do not contribute to the volume usage level. EnterpriseLD Switched Option 2 is offered as two separate classes of service. These classes of service are: (1) EnterpriseLD Option 2 Switched and (2) EnterpriseLD Option 2 Switched-Association. To subscribe to EnterpriseLD Option 2 Switched-Association, the subscriber must belong to a recognized professional or trade association. All calls are timed in 6 second increments after the initial 18 seconds of the call. EnterpriseLD Option 2 Switched customers may choose to enter into a 12, 24 or 36 month term agreement and discounts available to the customer for the term periods listed are 10%, 13% or 19%, respectively, off their total monthly usage. EnterpriseLD Option 2 Switched-Association customers may choose to enter into a 12 or 24 month term agreement and discounts available to the customer for the term periods listed are 13% or 19%, respectively, off their total monthly usage. In addition, should a customer choose to subscribe to two or three telecommunications services, the customer will receive a 3% or 5% discount, respectively, off their total monthly usage. Customers who enter into a term agreement must meet an "Annual Usage Commitment Level".

The Customer's "Annual Usage Commitment Level" is established by using the third (3rd) month's actual usage, excluding directory assistance, multiplying by twelve (12) months, and dividing this amount by 50%. By the end of the twelfth (12th) month of the Customer's term, usage must be at or above the established "Annual Usage Commitment Level." If the Customer's usage does not meet this requirement, in the 13th month, and at the end of each 12 month period remaining in the term to which the Customer agreed, the Customer will be billed the difference between the actual usage level and the predetermined "Annual Usage Commitment Level".

(N)

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SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

3.45 ITC^DeltaCom EnterpriseLD Switched Option 2 (Cont.)

(N)

The Customer may discontinue service by contacting ITC^DeltaCom's Customer Service Center within the first 90 days of the term without incurring "Discontinuance Charges". However, upon cancellation during the first 90 days of the term, the Customer will be responsible for payment of all accrued charges for usage to date. All Customer notices of discontinuance must be received by ITC^DeltaCom 30 days prior to the discontinuance becoming effective.

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to customer service, sales support or network quality, the customer will be responsible for usage to date of effective cancellation.

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to a competitive bid, the Customer will be responsible for a "Discontinuance Charge" for each month remaining in the term to which the customer agreed. The "Discontinuance Charge" is based on the "Annual Usage Commitment Level" which is established by using the Customer's third month's actual usage, excluding directory assistance, multiplying by twelve (12) months and dividing that amount by 50%.

For example, if a customer has entered into a two year term plan and cancels in the 8th month of the term, the "Discontinuance Charge" will be based upon the remaining time in the term to which the customer agreed (4 months remaining in the first year and 12 months remaining in the second.)

3rd month's toll	\$ 2,300	X	12	=	\$27,600
50% of \$27,600	\$ 13,800 (Annual Commitment Level)				
	-	\$ 8,600 (Actual usage for 8 month term)			
Amount remaining	\$ 5,200 (in 1st year of term)				
Amount remaining	+	\$ 13,800 (in 2nd year of term)			
	\$ 19,000 (Total Discontinuance)				

The "Discontinuance Charge" includes the established "Annual Usage Commitment Level" as described above, usage charges to date of effective cancellation, installation charges and any incentives received during the term. Monthly recurring charges apply for each toll free number and dedicated access services. Data circuits require a minimum 12 month term agreement.

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SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

3.45.1	ITC^DeltaCom EnterpriseLD Option 2 Switched Rates				(N)
	Base Rate (No Term)	1 Year Term (10%)	2 Year Term (13%)	3 Year Term (19%)	
	0.0800	0.0720	0.0696	0.0648	
	Toll Free PIN-Connect is available with this service as follows:				
	0.1500	0.1350	0.1305	0.1215	
	ITC^DeltaCom EnterpriseLD Option 2 Card Rates				
	Base Rate (No Term)	1 Year Term (10%)	2 Year Term (13%)	3 Year Term (19%)	
	0.1900	0.1710	0.1653	0.1539	
	Monthly recurring Charge:\$3.00 per toll free number				(N)

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SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

3.45.2	ITC^DeltaCom EnterpriseLD Option 2 for Associations - Switched Rates		(N)
	Base Rate (No Term)	1 Year Term (13%)	2 Year Term (19%)
	0.0800	0.0696	0.0648
	Toll Free PIN-Connect is available with this service as follows:		
	0.1500	0.1305	0.1215
	ITC^DeltaCom EnterpriseLD Option 2 for Associations - Card Rates		
	Base Rate (No Term)	1 Year Term (13%)	2 Year Term (19%)
	0.1900	0.1653	0.1539
	Monthly recurring Charge:	\$3.00 per toll free number	
			(N)

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SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

3.46 ITC^DeltaCom EnterpriseLD Dedicated Option 3

(N)

This product is designed for customers whose monthly usage is less than \$1,500 at the time of signing a service term agreement. Charges for directory assistance or operator services do not contribute to the volume usage level. All calls are timed in 6 second increments after the initial 18 seconds of the call. EnterpriseLD Dedicated Option 3 customers may choose to enter into a 12, 24 or 36 month term agreement and discounts available to the customer for the term periods listed are 0%, 2% or 5%, respectively, off their total monthly usage. In addition, should a customer choose to subscribe to two or three telecommunications services, the customer will receive a 3% or 5% discount, respectively, off their total monthly usage. Customers who enter into a term agreement must meet an "Annual Usage Commitment Level."

The Customer's "Annual Usage Commitment Level" is established by using the third (3rd) month's actual usage, excluding directory assistance, multiplying by twelve (12) months, and dividing this amount by 50%. By the end of the twelfth (12th) month of the Customer's term, usage must be at or above the established "Annual Usage Commitment Level." If the Customer's usage does not meet this requirement, in the 13th month, and at the end of each 12 month period remaining in the term to which the Customer agreed, the Customer will be billed the difference between the actual usage level and the predetermined "Annual Usage Commitment Level".

The Customer may discontinue service by contacting ITC^DeltaCom's Customer Service Center within the first 90 days of the term without incurring "Discontinuance Charges". However, upon cancellation during the first 90 days of the term, the Customer will be responsible for payment of all accrued charges for usage to date. All Customer notices of discontinuance must be received by ITC^DeltaCom 30 days prior to the discontinuance becoming effective.

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to customer service, sales support or network quality, the customer will be responsible for usage to date of effective cancellation.

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SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.**3.46 ITC^DeltaCom EnterpriseLD Dedicated Option 3 (Cont.)**

(N)

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to a competitive bid, the Customer will be responsible for a "Discontinuance Charge" for each month remaining in the term to which the customer agreed. The "Discontinuance Charge" is based on the "Annual Usage Commitment Level" which is established by using the Customer's third month's actual usage, excluding directory assistance, multiplying by twelve (12) months and dividing that amount by 50%.

For example, if a customer has entered into a two year term plan and cancels in the 8th month of the term, the "Discontinuance Charge" will be based upon the remaining time in the term to which the customer agreed (4 months remaining in the first year and 12 months remaining in the second.)

3rd month's toll	\$ 2,300	X	12	=	\$27,600
50% of \$27,600	\$ 13,800				(Annual Commitment Level)
	-	\$ 8,600			(Actual usage for 8 month term)
Amount remaining		\$ 5,200			(in 1st year of term)
Amount remaining	+	\$ 13,800			(in 2nd year of term)
		\$ 19,000			(Total Discontinuance)

The "Discontinuance Charge" includes the established "Annual Usage Commitment Level" as described above, usage charges to date of effective cancellation, installation charges and any incentives received during the term. Monthly recurring charges apply for each toll free number and dedicated access services. Data circuits require a minimum 12 month term agreement.

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SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

3.46.1	ITC^DeltaCom EnterpriseLD Option 3 Dedicated Rates				(N)
	Base Rate (No Term)	1 Year Term (0%)	2 Year Term (2%)	3 Year Term (5%)	
	0.0978	0.0978	0.0958	0.0929	
	Monthly recurring Charge:		\$3.00 per toll free number		(N)

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SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.**3.47 ITC^DeltaCom EnterpriseLD Dedicated Option 4**

(N)

This product is designed for customers whose monthly usage is between \$1,500 and \$4,999 at the time of signing a service term agreement. Charges for directory assistance or operator services do not contribute to the volume usage level. All calls are timed in 6 second increments after the initial 18 seconds of the call. EnterpriseLD Dedicated Option 4 customers may choose to enter into a 12, 24 or 36 month term agreement and discounts available to the customer for the term periods listed are 15%, 20% or 25%, respectively, off their total monthly usage. In addition, should a customer choose to subscribe to two or three telecommunications services, the customer will receive a 3% or 5% discount, respectively, off their total monthly usage. Customers who enter into a term agreement must meet an "Annual Usage Commitment Level".

The Customer's "Annual Usage Commitment Level" is established by using the third (3rd) month's actual usage, excluding directory assistance, multiplying by twelve (12) months, and dividing this amount by 50%. By the end of the twelfth (12th) month of the Customer's term, usage must be at or above the established "Annual Usage Commitment Level." If the Customer's usage does not meet this requirement, in the 13th month, and at the end of each 12 month period remaining in the term to which the Customer agreed, the Customer will be billed the difference between the actual usage level and the predetermined "Annual Usage Commitment Level".

The Customer may discontinue service by contacting ITC^DeltaCom's Customer Service Center within the first 90 days of the term without incurring "Discontinuance Charges". However, upon cancellation during the first 90 days of the term, the Customer will be responsible for payment of all accrued charges for usage to date. All Customer notices of discontinuance must be received by ITC^DeltaCom 30 days prior to the discontinuance becoming effective.

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to customer service, sales support or network quality, the customer will be responsible for usage to date of effective cancellation.

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SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.**3.47 ITC^DeltaCom EnterpriseLD Dedicated Option 4 (Cont.)**

(N)

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to a competitive bid, the Customer will be responsible for a "Discontinuance Charge" for each month remaining in the term to which the customer agreed. The "Discontinuance Charge" is based on the "Annual Usage Commitment Level" which is established by using the Customer's third month's actual usage, excluding directory assistance, multiplying by twelve (12) months and dividing that amount by 50%.

For example, if a customer has entered into a two year term plan and cancels in the 8th month of the term, the "Discontinuance Charge" will be based upon the remaining time in the term to which the customer agreed (4 months remaining in the first year and 12 months remaining in the second.)

3rd month's toll	\$ 2,300	X	12	=	\$27,600
50% of \$27,600	\$ 13,800				(Annual Commitment Level)
	-				\$ 8,600 (Actual usage for 8 month term)
Amount remaining	\$ 5,200				(in 1st year of term)
Amount remaining	+				\$ 13,800 (in 2nd year of term)
					\$ 19,000 (Total Discontinuance)

The "Discontinuance Charge" includes the established "Annual Usage Commitment Level" as described above, usage charges to date of effective cancellation, installation charges and any incentives received during the term. Monthly recurring charges apply for each toll free number and dedicated access services. Data circuits require a minimum 12 month term agreement.

(N)

Issued: October 4, 2004

Effective: October 4, 2004

Issued by: Senior Manager-Regulatory Attorney
 ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom
 7037 Old Madison Pike, Suite 400
 Huntsville, Alabama 35806

(T)

(T)

(T)

Case Number: _____

SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

3.47.1	ITC^DeltaCom EnterpriseLD Option 4 Dedicated Rates				(N)
	Base Rate (No Term)	1 Year Term (15%)	2 Year Term (20%)	3 Year Term (25%)	
	0.0978	0.0831	0.0782	0.0733	
	Monthly recurring Charge:		\$3.00 per toll free number		(N)

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7037 Old Madison Pike, Suite 400
Huntsville, Alabama 35806

(T)

(T)

(T)

Case Number: _____

SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

3.48 ITC^DeltaCom EnterpriseLD Dedicated Option 5

(N)

This product is designed for customers whose monthly usage is above \$5,000 at the time of signing a service term agreement. Charges for directory assistance or operator services do not contribute to the volume usage level. All calls are timed in 6 second increments after the initial 18 seconds of the call. EnterpriseLD Dedicated Option 5 customers may choose to enter into a 12, 24 or 36 month term agreement and discounts available to the customer for the term periods listed are 21%, 25% or 28%, respectively, off their total monthly usage. In addition, should a customer choose to subscribe to two or three telecommunications services, the customer will receive a 3% or 5% discount, respectively, off their total monthly usage. Customers who enter into a term agreement must meet an "Annual Usage Commitment Level".

The Customer's "Annual Usage Commitment Level" is established by using the third (3rd) month's actual usage, excluding directory assistance, multiplying by twelve (12) months, and dividing this amount by 50%. By the end of the twelfth (12th) month of the Customer's term, usage must be at or above the established "Annual Usage Commitment Level." If the Customer's usage does not meet this requirement, in the 13th month, and at the end of each 12 month period remaining in the term to which the Customer agreed, the Customer will be billed the difference between the actual usage level and the predetermined "Annual Usage Commitment Level".

The Customer may discontinue service by contacting ITC^DeltaCom's Customer Service Center within the first 90 days of the term without incurring "Discontinuance Charges". However, upon cancellation during the first 90 days of the term, the Customer will be responsible for payment of all accrued charges for usage to date. All Customer notices of discontinuance must be received by ITC^DeltaCom 30 days prior to the discontinuance becoming effective.

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to customer service, sales support or network quality, the customer will be responsible for usage to date of effective cancellation.

(N)

Issued: October 4, 2004

Effective: October 4, 2004

Issued by: Senior Manager-Regulatory Attorney
ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom
7037 Old Madison Pike, Suite 400
Huntsville, Alabama 35806

(T)

(T)

(T)

Case Number: _____

SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

3.48 ITC^DeltaCom EnterpriseLD Dedicated Option 5 (Cont.)

(N)

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to a competitive bid, the Customer will be responsible for a "Discontinuance Charge" for each month remaining in the term to which the customer agreed. The "Discontinuance Charge" is based on the "Annual Usage Commitment Level" which is established by using the Customer's third month's actual usage, excluding directory assistance, multiplying by twelve (12) months and dividing that amount by 50%.

For example, if a customer has entered into a two year term plan and cancels in the 8th month of the term, the "Discontinuance Charge" will be based upon the remaining time in the term to which the customer agreed (4 months remaining in the first year and 12 months remaining in the second.)

3rd month's toll	\$ 2,300	X	12	=	\$27,600
50% of \$27,600	\$ 13,800 (Annual Commitment Level)				
	-				\$ 8,600 (Actual usage for 8 month term)
Amount remaining	\$ 5,200 (in 1st year of term)				
Amount remaining	+				\$ 13,800 (in 2nd year of term)
					\$ 19,000 (Total Discontinuance)

The "Discontinuance Charge" includes the established "Annual Usage Commitment Level" as described above, usage charges to date of effective cancellation, installation charges and any incentives received during the term. Monthly recurring charges apply for each toll free number and dedicated access services. Data circuits require a minimum 12 month term agreement.

(N)

Issued: October 4, 2004

Effective: October 4, 2004

Issued by: Senior Manager-Regulatory Attorney
ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom
7037 Old Madison Pike, Suite 400
Huntsville, Alabama 35806

(T)

(T)

(T)

Case Number: _____

SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

3.48.1	ITC^DeltaCom EnterpriseLD Option 5 Dedicated Rates				(N)
	Base Rate (No Term)	1 Year Term (21%)	2 Year Term (25%)	3 Year Term (28%)	
	0.0978	0.0772	0.0733	0.0704	
	Monthly recurring Charge:		\$3.00 per toll free number		(N)

Issued: October 4, 2004

Effective: October 4, 2004

Issued by: Senior Manager-Regulatory Attorney
ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom
7037 Old Madison Pike, Suite 400
Huntsville, Alabama 35806

(T)

(T)

(T)

Case Number: _____

SECTION 4 - MISCELLANEOUS SERVICES

4.1 Directory Assistance

4.1.1 Directory Assistance Service

(T)

Directory Assistance provides the calling party with the ability to obtain name, address and/or telephone number for a listed telephone subscriber. Directory Assistance is reached by dialing 1+ area code + 555-1212. Up to two subscriber listings, within the area code dialed may be obtained on each call to Directory Assistance. A Directory Assistance charge will be applicable for each Directory Assistance call whether or not the subscriber information was available (e.g., when the requested telephone number is unlisted, non-published or no record can be found). A credit will be given to the Customer if:

- A. the Customer is unable to use a telephone directory because of visual or physical handicap; however, the request must be for personal use and billed to the handicapped Customer's residential telephone number;
- B. the Customer experiences poor transmission or is cut-off during the call;
- C. the Customer is given an incorrect telephone number, or;
- D. the Customer inadvertently misdials (e.g. the caller dialed 1-205-555-1212 when they intended to dial 1-202-555-1212).

Customers may receive credit by notifying the Company's business address.

Each call - \$0.95

Issued: November 21, 2003

Effective: November 21, 2003

Issued by: Nanette Edwards, Senior Manager-Regulatory Attorney
ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom
4092 South Memorial Parkway
Huntsville, Alabama 35802

Case Number: _____

SECTION 4 - MISCELLANEOUS SERVICES**4.1 Directory Assistance****4.1.2 Directory Assistance Call Completion**

Directory Assistance Call Completion (DACC) is an optional service available for business and residential Customers accessing the Company's Directory Assistance Service. Directory Assistance Customers may choose to have the Company Directory Assistance Operator complete the call to the telephone number requested without requiring the Customer to redial the number. A Directory Assistance Call Completion Surcharge will apply whether or not the call is answered by the called party or the calling party receives a busy signal. These charges are in addition to the Directory Assistance charge for determining the telephone number requested by the Customer and in addition to any applicable Operator Service charges associated with placing the call.

This service is available where facilities permit and may not be available to all Customers.

(A) Per Call Completion requested: \$0.45

(B) Usage Charges:

The per minute rate shall be the per minute rate of the 1+ plan the Customer is subscribed to or enrolled in at the time of the call.

Issued: November 21, 2003

Effective: November 21, 2003

Issued by: Nanette Edwards, Senior Manager-Regulatory Attorney
ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom
4092 South Memorial Parkway
Huntsville, Alabama 35802

Case Number: _____

4.2 Operator Services

The Customer may select from the special call handling and billing arrangements specified below. Call rates and charges and applicable service charges will be assessed to the call originator, the called party's telephone number or a third party's telephone number, based upon the call type (i.e., operator dialed, collect, third number billed, or credit card billed) initiated by the call originator and with the appropriate acknowledgment of other parties, where applicable.

- a) Station to Station
- b) Person to Person
- c) Third Number Billed
- d) Credit Card Billed - automated
 - operator assisted
- e) Real Time Rated - Operator provides time and charges

- 1) In "Feature Group D" equal access exchanges where the Customer has chosen the Company as its primary interexchange carrier, the Customer dials "00" to access the Company's Operator Service.**
- 2) In exchange areas where non-equal access facilities are provided, the Customer may access the Company's Operator Service by dialing a 1-800 number plus the digit "0".**
- 3) In instances where the Customer accesses the Company's network via dedicated facilities, Operator Service may be accessed by dialing "0" over the dedicated line.**

Effective: February 8, 2002

Case Number: _____

SECTION 4 - MISCELLANEOUS SERVICES, CONT'D.

4.2 Operator Services, Cont'd.

4.2.1 The following rate table applies to all calls.

(T)

(D)

(D)

Mileage	Day		Evening		Night/Weekend	
	1st Minute	Addl Minute	1st Minute	Addl Minute	1st Minute	Addl Minute
0-10	\$.2400	\$.1600	\$.1875	\$.1450	\$.1550	\$.1140
11-22	.2500	.2200	.2000	.1700	.1700	.1380
23-55	.2800	.2600	.2040	.1900	.1800	.1620
56-124	.3000	.2900	.2170	.2110	.2000	.1800
125 +	.3100	.3100	.2270	.2250	.2000	.2000

Issued: February 8, 2002

Effective: February 8, 2002

Issued by: Nanette Edwards, Senior Manager-Regulatory Attorney
ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom
4092 South Memorial Parkway
Huntsville, Alabama 35802

Case Number: _____

SECTION 4 - MISCELLANEOUS SERVICES, CONT'D.

4.2 Operator Services, Cont'd.

4.2.1 Usage Charges, cont'd.

(D)

(D)

Issued: February 8, 2002

Effective: February 8, 2002

Issued by: Nanette Edwards, Senior Manager-Regulatory Attorney
ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom
4092 South Memorial Parkway
Huntsville, Alabama 35802

Case Number: _____

SECTION 4 - MISCELLANEOUS SERVICES, CONT'D.

4.2 Operator Services, Cont'd.

4.2.1 Usage Charges, cont'd.

(D)

(D)

Issued: February 8, 2002

Effective: February 8, 2002

Issued by: Nanette Edwards, Senior Manager-Regulatory Attorney
 ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom
 4092 South Memorial Parkway
 Huntsville, Alabama 35802

Case Number: _____

SECTION 4 - MISCELLANEOUS SERVICES, CONT'D.

4.2 Operator Services, Cont'd.

4.2.1 Usage Charges, cont'd.

(D)

(D)

Issued: February 8, 2002

Effective: February 8, 2002

Issued by: Nanette Edwards, Senior Manager-Regulatory Attorney
ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom
4092 South Memorial Parkway
Huntsville, Alabama 35802

Case Number: _____

SECTION 4 - MISCELLANEOUS SERVICES, CONT'D.

4.2 Operator Services, Cont'd.

4.2.1 Usage Charges, cont'd.

(D)

Issued: February 8, 2002

Effective: February 8, 2002

Issued by: Nanette Edwards, Senior Manager-Regulatory Attorney
ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom
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Case Number: _____

Issued: February 8, 2002

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ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom
4092 South Memorial Parkway
Huntsville, Alabama 35802

Case Number: _____

SECTION 4 - MISCELLANEOUS SERVICES, CONT'D.

4.2 Operator Services, Cont'd.

4.2.1 Usage Charges, cont'd.

(D)

(D)

Issued: February 8, 2002

Effective: February 8, 2002

Issued by: Nanette Edwards, Senior Manager-Regulatory Attorney
ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom
4092 South Memorial Parkway
Huntsville, Alabama 35802

Case Number: _____

SECTION 4 - MISCELLANEOUS SERVICES, CONT'D.

4.2 Operator Services, Cont'd.

4.2.1 Usage Charges, cont'd.

(D)

(D)

Issued: February 8, 2002

Effective: February 8, 2002

Issued by: Nanette Edwards, Senior Manager-Regulatory Attorney
ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom
4092 South Memorial Parkway
Huntsville, Alabama 35802

Case Number: _____

SECTION 4 - MISCELLANEOUS SERVICES, CONT'D.

4.2 Operator Services, Cont'd.

4.2.1 Usage Charges, cont'd.

(D)

(D)

Issued: February 8, 2002

Effective: February 8, 2002

Issued by: Nanette Edwards, Senior Manager-Regulatory Attorney
ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom
4092 South Memorial Parkway
Huntsville, Alabama 35802

Case Number: _____

SECTION 4 - MISCELLANEOUS SERVICES, CONT'D.

4.2 Operator Services, Cont'd.

4.2.1 Usage Charges, cont'd.

(D)

(D)

Issued: February 8, 2002

Effective: February 8, 2002

Issued by: Nanette Edwards, Senior Manager-Regulatory Attorney
ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom
4092 South Memorial Parkway
Huntsville, Alabama 35802

Case Number: _____

SECTION 4 - MISCELLANEOUS SERVICES, CONT'D.

4.2 Operator Services, Cont'd.

4.2.1 Usage Charges, cont'd.

(D)

(D)

Issued: February 8, 2002

Effective: February 8, 2002

Issued by: Nanette Edwards, Senior Manager-Regulatory Attorney
ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom
4092 South Memorial Parkway
Huntsville, Alabama 35802

Case Number: _____

SECTION 4 - MISCELLANEOUS SERVICES, CONT'D.

4.2 Operator Services, Cont'd.

4.2.2 Service Charges and Surcharges - InterLATA

Billed To

Company

Calling All

Card

Other

Customer Dialed Calling Card Station

-Customer Dialed/Automated

\$0.85

\$1.20

-Customer Dialed/Operator Assisted

1.70

1.70

-Customer Dialed/Operator Must Assist

0.85

1.20

Operator Dialed Calling Card Station

\$2.25

\$2.25

Operator Station

Collect

\$ NA

\$2.50

Billed to Third Party

NA

2.50

Sent Paid-Non-Coin

NA

2.50

Issued: February 8, 2002

Effective: February 8, 2002

Issued by: Nanette Edwards, Senior Manager-Regulatory Attorney
ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom
4092 South Memorial Parkway
Huntsville, Alabama 35802

Case Number: _____

Sent Paid-Coin

NA

2.50

Person-to-Person

\$4.80

\$4.80

Issued: February 8, 2002

Effective: February 8, 2002

Issued by: Nanette Edwards, Senior Manager-Regulatory Attorney
ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom
4092 South Memorial Parkway
Huntsville, Alabama 35802

Case Number: _____

SECTION 4 - MISCELLANEOUS SERVICES, CONT'D.

4.2.2 Service Charges and Surcharges - IntraLATA

Billed To

Company

Calling

All

Card

Other

Customer Dialed Calling Card Station

-Customer Dialed/Automated

\$0.65

\$1.20

-Customer Dialed/Operator Assisted

1.70

1.70

-Customer Dialed/Operator Must Assist

0.85

1.20

Operator Dialed Calling Card Station

\$2.25

\$2.25

Operator Station

Collect

\$ NA

\$2.50

Billed to Third Party

NA

2.50

Sent Paid-Non-Coin

NA

2.30

Sent Paid-Coin

NA

1.95

Issued: February 8, 2002

Effective: February 8, 2002

Issued by: Nanette Edwards, Senior Manager-Regulatory Attorney
ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom
4092 South Memorial Parkway
Huntsville, Alabama 35802

Case Number: _____

Person-to-Person

\$4.80

\$4.80

Issued: February 8, 2002

Effective: February 8, 2002

Issued by: Nanette Edwards, Senior Manager-Regulatory Attorney
ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom
4092 South Memorial Parkway
Huntsville, Alabama 35802

Case Number: _____

SECTION 4 - MISCELLANEOUS SERVICES, CONT'D.**4.3 Employee Discount Program**

(N)

Current ITC^DeltaCom employees are eligible to receive residential Long Distance Service subject to credit approval. Eligible employees also receive a \$20.00 per month credit on their total monthly bill.

In the event the employee terminates employment or is dismissed, the former employee is no longer eligible for this program.

(N)

Issued: February 8, 2002

Effective: February 8, 2002

Issued by: Nanette Edwards, Senior Manager-Regulatory Attorney
ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom
4092 South Memorial Parkway
Huntsville, Alabama 35802

Case Number: _____

SECTION 5 - PROMOTIONS

5.1 Promotional Offerings - General

From time to time, the Company may provide promotional offerings to introduce a current or potential Customer to a service not being used by the Customer. These offerings may be limited to certain dates, times or locations and may waive or reduce recurring or nonrecurring charges.

5.1.1 Current Promotions

ITC^DeltaCom is currently offering a promotion to new long distance customers who average twenty thousand dollars (\$20,000.00) in monthly long distance usage. The promotion provides qualifying new long distance customers with a two-month credit of long distance usage for each year in the initial term of the agreement. Customers may elect to have the credit apply to their first and second month's billing or their first and sixth month's billing. This process shall be repeated for each year of the customer's term. This promotion will begin as of the effective date of this tariff filing and will be available to new customers through December 25, 2000.

(N)

(N)

5.2 Demonstration of Calls

From time to time the Company shall demonstrate service by providing free test calls of up to four minutes duration over its network.

Issued: February 8, 2002

Effective: February 8, 2002

Issued by: Nanette Edwards, Senior Manager-Regulatory Attorney
ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom
4092 South Memorial Parkway
Huntsville, Alabama 35802

Case Number: _____

DeltaCom, Inc.

Exhibit B

The proposed revised tariff pages

**INTRASTATE LONG DISTANCE TELECOMMUNICATIONS SERVICES,
REGULATIONS AND RATES
OF
DELTACOM, INC.
PUBLIC UTILITIES COMMISSION OF OHIO
TARIFF NO. 2**

THIS TARIFF REPLACES IN ITS ENTIRETY THE PREVIOUS PUCO ITC^DELTACOM COMMUNICATIONS, INC. OHIO TARIFF NO. 1 FILED WITH THE PUBLIC UTILITIES COMMISSION OF OHIO.

SECTION 1 – GENERAL

- 1.1 Customers have certain rights and responsibilities under the Minimum Telephone Service Standards (Ohio Adm.Code 4901:1-5) (MTSS). These safeguards can be found in the Appendix to Ohio Adm.Code 4901:1-5-03, which is entitled "Telephone Customer Rights and Responsibilities". These rights and responsibilities include complaint handling, ordering or changing service, service repair, payment of bills, and disconnection and reconnection of service.
- 1.2 As of the effective date below, the rates, service descriptions, and the terms and conditions for all residential and business long distance services will no longer be included in this tariff on file with the Public Utilities Commission of Ohio. Customer's may view the Company's price list on the Company's website at www.Deltacom.com. Customers may request a paper copy of the pricelist by calling toll free at 800-239-3000, or by writing to Attention Regulatory Department: 7037 Old Madison Pike, Huntsville, Alabama, 35803.

SECTION 2 – MISCELLANEOUS CHARGES

2.1 Late Payment Fees

If any portion of the payment is not received by the Company within 30 days of receipt of the bill, or if any portion of the payment is received by the Company in funds that are not immediately available upon presentment, then a late payment charge of 1.5% per month shall be due to the Company. A late payment charge is not applicable to subsequent rebilling of any amount to which a late payment charge has already been applied. Late payment charges are to be applied without discrimination.

2.2 Returned Check Charge

A service charge will be assessed in accordance with Ohio law for all checks returned by a bank or other financial institution for: Insufficient or uncollected funds, closed account, apparent tampering, missing signature or endorsement, or any other insufficiency or discrepancy necessitating return of the instrument at the discretion of the drawee bank or other financial institution.

A fee of \$20.00 will be charged for returned checks.

DeltaCom, Inc.

Exhibit C

Narrative of Changes in proposed application

Exhibit C

Matrix or narrative summarizing all changes proposed in the application, and/or other information intended to assist Staff in the review of the Application.

The Applicant, DeltaCom, Inc. f/k/a ITC^Deltacom Communications, Inc., has deleted all toll services from its Long Distance Service Tariff.

DeltaCom added to its Long Distance Tariff the general MTSS reference pursuant to the September 26, 2007 Entry in Case No. 05-1102-TP-ORD. It also added an explanation that all residential and business long distance services, as well as certain business telecommunications services, have been detariffed, with direction to contact the Applicant if the customer wishes to view or receive a paper copy of such information. DeltaCom does impose a Late Payment Fee and a Returned Check Charge on its long distance services, where and when applicable, both of which remain in the Long Distance Tariff. All tariff sheets not filed in the Long Distance Tariff are deleted.

DeltaCom, Inc.

Exhibit D

Explanation of complying with
Rule 4901:1-6-05(G)(3)

Exhibit D

Explanation of how the Applicant intends to comply with Rule 4901:1-6-05(G)(3) regarding disclosure of rates, terms, and conditions for detariffed services, including:

- *citation to the appropriate Web Page if any, in accordance with rule 4901:1-6-05(G)(4), and/or*
- *copy of other materials and publications to be used to comply with 4901:1-6-05(G)(3).*

DeltaCom, Inc. will provide a customer notice at least fifteen days in advance of rate increases, changes in terms and conditions and discontinuance of existing services. Additionally, the Company's service offerings will be available online at www.deltacom.com or customers may request a copy of this information by contacting Customer Care at 877-239-3000 or by mail at:

DeltaCom
Attn.: Regulatory Dept.
7037 Old Madison Pike
Huntsville, AL 35806

Since long distance services will no longer be on file with the Commission, this means that the agreement reached between the Customer and the Company, instead of the document on file at the PUCO, will now control new services or changes in service. This agreement, whether it is verbal or written, will still be subject to consumer protections required and enforced by the PUCO.

DeltaCom, Inc.

Exhibit E

Customer notice of detariffing

April 18, 2008

[REDACTED]
[REDACTED]
[REDACTED]

Dear Valued Customer-

Beginning on May 15, 2008, the prices, service descriptions, and the terms and conditions for long distance services that you are provided by Deltacom will no longer be on file at the Public Utilities Commission of Ohio (PUCO).

This modification does not automatically result in a change in the prices, terms, or conditions of those services to which you currently subscribe. Deltacom must still provide a customer notice at least fifteen days in advance of rate increases, changes in terms and conditions and discontinuance of existing services. Additionally, you will be able to view the company's future service offerings online at www.deltacom.com or you can request a copy of this information by contacting Deltacom Customer Care at 800-239-3000 or by mail at:

Deltacom
Attn.: Regulatory Dept.
7037 Old Madison Pike
Huntsville, AL 35806

Since long distance services will no longer be on file with the Commission, this means that the agreement reached between the customer and the company, instead of the document on file at the PUCO, will now control new services or changes in service. This agreement, whether it is verbal or written, will still be subject to consumer protections required and enforced by the PUCO.

As always, Deltacom appreciates your business. For any new services or changes in service, it will be important that you carefully review and confirm the price, terms and conditions. If you have any questions about this matter, please call Deltacom Customer Care at 800-239-3000 or visit us at www.deltacom.com. You may also visit the consumer information page on the PUCO's website at www.puco.ohio.gov for further information.

Sincerely,

Deltacom Customer Care

April 18, 2008

[REDACTED]
[REDACTED]
[REDACTED]

Dear Valued Customer-

Beginning on May 15, 2008, the prices, service descriptions, and the terms and conditions for all intrastate long distance services Deltacom provides in the state of Ohio will no longer be on file at the Public Utilities Commission of Ohio (PUCO).

This modification does not automatically result in a change in the prices, terms, or conditions of those services to which you currently subscribe. Deltacom must still provide a customer notice at least fifteen days in advance of rate increases, changes in terms and conditions and discontinuance of existing services. Additionally, you will be able to view the company's future service offerings online at www.deltacom.com or you can request a copy of this information by contacting Deltacom Customer Care at 800-239-3000 or by mail at:

Deltacom
Attn.: Regulatory Dept.
7037 Old Madison Pike
Huntsville, AL 35806

Since these services will no longer be on file with the Commission, the agreement reached between the customer and the company, instead of the document on file at the PUCO, will now control new services or changes in service. This agreement, whether it is verbal or written, will still be subject to consumer protections required and enforced by the PUCO.

As always, Deltacom appreciates your business. For any new services or changes in service, it will be important that you carefully review and confirm the price, terms and conditions. If you have any questions about this matter, please call Deltacom Customer Care at 800-239-3000 or visit us at www.deltacom.com.

Sincerely,

Deltacom Customer Care

DeltaCom, Inc.

Exhibit F

Affidavit confirming customer notice

Part III. – Attestation

Registrant hereby attests to its compliance with pertinent entries and orders issued by the Commission.

AFFIDAVIT

Compliance with Commission Rules and Service Standards

I am an officer/agent of the applicant corporation Deltacom, Inc., and am authorized to make this statement on its behalf.
(Name)

I attest that these tariffs comply with all applicable rules, including the Minimum Telephone Service Standards (MTSS) Pursuant to Chapter 4901:1-5 OAC for the state of Ohio. I understand that tariff notification filings do not imply Commission approval and that the Commission's rules, including the Minimum Telephone Service Standards, as modified and clarified from time to time, supersede any contradictory provisions in our tariff. We will fully comply with the rules of the state of Ohio and understand that noncompliance can result in various penalties, including the suspension of our certificate to operate within the state of Ohio.

I declare under penalty of perjury that the foregoing is true and correct.

Executed on (Date) 05/08/08 at (Location) 7037 Old Madison Pike, Huntsville, AL 35806

*(Signature and Title) Jerry Watts
VP Regulatory

(Date) 05/08/08

- This affidavit is required for every tariff-affecting filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.

VERIFICATION

I, Jerry Watts verify that I have utilized the Telecommunications Application Form for Detariffing and Related Actions provided by the Commission and that all of the information submitted here, and all additional information submitted in connection with this case, is true and correct to the best of my knowledge.

*(Signature and Title) Jerry Watts
VP Regulatory

(Date) 05/08/08

*Verification is required for every filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.

Send your completed Application Form, including all required attachments as well as the required number of copies, to:

**Public Utilities Commission of Ohio
Attention: Docketing Division
180 East Broad Street, Columbus, OH 43215-3793**

Or

Make such filing electronically as directed in Case No 06-900-AU-WVR