



May 6, 2008
Via E-Filing

Ms. Renée Jenkins, Commission Secretary
Docketing Division
Public Utilities Commission of Ohio
180 East Broad Street, 13th Floor
Columbus, Ohio 43215

2600 Maitland Center Pkwy.
Suite 300
Maitland, FL 32751

P.O. Drawer 200

Winter Park, FL
32790-0200

Tel: 407-740-8575

Fax: 407-740-0613

www.tminc.com

RE: Case No. 08-339-TP-ATA
Time Warner Telecom of Ohio, LLC – Replacement Local Exchange Tariff
Application to Detariff Certain Tier 2 Services

Dear Ms. Jenkins:

In compliance with Case No. 06-1345-TP-ORD enclosed for filing please find a PDF version of the Application to Detariff Certain Tier 2 Services and to make other changes related to the implementation of the Case No. 06-1345-TP-ORD, submitted on behalf of Time Warner Telecom of Ohio, LLC. In accordance with Rule 4901:1-05(g), certain Tier 2 Services have been deleted from the proposed replacement Tariff which is now available on the Company's website at: www.twtelecom.com. A copy of the Non-Residential customer notice has been sent to telecomm-Rule16@puc.state.oh.us on the same date the notices were sent to the Company's Customers.

The Company is submitting a replacement tariff to incorporate the changes regarding detariffing and also adds language proposed by the Commission that updates the billing and collection of charges, early termination, Commission information for disputed bills, and deletes tax language. In addition this tariff reflects the Company's updated blocking language, Section 5.12; and credit intervals and service standards, Section 2.13. This Replacement Tariff, PUCO No. 8 cancels and replaces Tariff, PUCO No. 6 in its entirety. The following documents are included with this filing:

1. Application Form for Detariffing and Related Actions
2. Exhibit A - Superseded Tariff (P.U.C.O. No. 6)
3. Exhibit B - Proposed Replacement Tariff (P.U.C.O. No. 8)
4. Exhibit C – Summary of Changes
5. Exhibit D – Customer Notice
6. Exhibit E – Customer Notice Affidavit

Any questions you may have regarding this filing may be directed to my attention at (407) 740-3002 or via e-mail at cwrightman@tminc.com. Thank you for your assistance.

Sincerely,

Connie Wightman, Consultant to
Time Warner Telecom of Ohio, LLC

CW/bc

Enclosures

cc: Tammy Chatfield, Time Warner Telecom
file: Time Warner Telecom - OH - Local
tms: OH10804

The Public Utilities Commission of Ohio
TELECOMMUNICATIONS APPLICATION FORM for
DETARIFFING AND RELATED ACTIONS

Per the Commission's 09/19/07 "Implementation Order" in Case No. 06-1345-TP-ORD
(Effective: 10/01/2007 through 04/01/2008)

In the Matter of the Application of _____) TRF Docket 90 - 9011 **TP** - **TRF**
Time Warner Telecom of Ohio, LLC) Case No. 08 - 339 **TP** - **ATA**
To Detariff Certain Tier 2 Services and make other changes) NOTE: Unless you have reserved a Case No. leave the "Case No"
related to the Implementation of Case No. 06-1345-TP-ORD) fields BLANK

Name of Registrant(s) Time Warner Telecom of Ohio, LLC
DBA(s) of Registrant(s) _____
Address of Registrant(s) 4625 West 8th Street, Suite 500, Indianapolis, Indiana 46268
Company Web Address www.twtelecom.com
Regulatory Contact Person(s) Connie Wightman Phone 407-740-8575 Fax 407-740-0613
Regulatory Contact Person's Email Address cwightman@tminc.com
Contact Person for Annual Report Pamela Sherwood Phone 317-713-8977 Fax 317-713-8923
Address (if different from above) Same as above
Consumer Contact Information Pamela Sherwood Phone 1-800-565-8982
Address (if different from above) Same as above

Part I – Tariffs

Please indicate the Carrier Type and the reason for submitting this form by checking the boxes below.

NOTE: All cases are ATA process cases, tariffs are effective the day they are filed, and remain in effect unless the Commission acts to suspend.

Carrier Type	<input type="checkbox"/> ILEC	<input checked="" type="checkbox"/> CLEC	<input type="checkbox"/> CTS
Business Tier 2 Services	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Residential & Business Toll Services	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Other Changes required by Rule (Describe in detail in Exhibit C)	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

Part II – Exhibits

Note that the following exhibits are required for all filings using this form.

Included	Identified As:	Description of Required Exhibit:
<input checked="" type="checkbox"/>	Exhibit A	The existing affected tariff pages.
<input checked="" type="checkbox"/>	Exhibit B	The proposed revised tariff pages.
<input checked="" type="checkbox"/>	Exhibit C	Matrix or narrative summarizing all changes proposed in the application, and/or other information intended to assist Staff in the review of the Application.
<input checked="" type="checkbox"/>	Exhibit D	Explanation of how the Applicant intends to comply with Rule 4901:1-6-05(G)(3) regarding disclosure of rates, terms, and conditions for detariffed services, including: <ul style="list-style-type: none"> citation to the appropriate Web Page if any, in accordance with rule 4901:1-6-05(G)(4), and/or copy of other materials and publications to be used to comply with 4901:1-6-05(G)(3).
<input checked="" type="checkbox"/>	Exhibit E	One-time customer notice of detariffing and related changes consistent with rule 4901:1-06-16(B) , including where customers may find the information regarding such services as required by rule 4901:1-6-05(G)(3).
<input checked="" type="checkbox"/>	Exhibit F	Affidavit that the Customer Notice described in Exhibit C has been sent to Customers.

Part III. – Attestation

Registrant hereby attests to its compliance with pertinent entries and orders issued by the Commission.

AFFIDAVIT

Compliance with Commission Rules and Service Standards

I am an officer/agent of the applicant corporation, Time Warner Telecom of Ohio, LLC (Name) , and am authorized to make this statement on its behalf.

I attest that these tariffs comply with all applicable rules, including the Minimum Telephone Service Standards (MTSS) Pursuant to Chapter 4901:1-5 OAC for the state of Ohio. I understand that tariff notification filings do not imply Commission approval and that the Commission's rules, including the Minimum Telephone Service Standards, as modified and clarified from time to time, supersede any contradictory provisions in our tariff. We will fully comply with the rules of the state of Ohio and understand that noncompliance can result in various penalties, including the suspension of our certificate to operate within the state of Ohio.

I declare under penalty of perjury that the foregoing is true and correct.

Executed on (Date) April 1, 2008 at (Location) 2600 Maitland Center Parkway, Suite 300, Maitland, Florida 32751



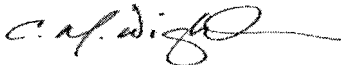
*(Signature and Title) Connie Wightman, Consultant (Date) May 6, 2008
to Time Warner Telecom of Ohio, LLC

- *This affidavit is required for every tariff-affecting filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.*

VERIFICATION

I, Connie Wightman

verify that I have utilized the Telecommunications Application Form for Detariffing and Related Actions provided by the Commission and that all of the information submitted here, and all additional information submitted in connection with this case, is true and correct to the best of my knowledge.



*(Signature and Title) Connie Wightman, Consultant to Time Warner Telecom of Ohio, LLC (Date) May 6, 2008

*Verification is required for every filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.

Send your completed Application Form, including all required attachments as well as the required number of copies, to:

**Public Utilities Commission of Ohio
Attention: Docketing Division
180 East Broad Street, Columbus, OH 43215-3793**

Or

Make such filing electronically as directed in Case No 06-900-AU-WVR

TIME WARNER TELECOM OF OHIO, LLC

EXHIBIT A

EXISTING AFFECTED TARIFF PAGES

INTRASTATE COMMUNICATIONS SERVICES TARIFF
REGULATIONS, SCHEDULE OF RATES AND CHARGES
APPLICABLE TO INTRASTATE
COMMUNICATIONS SERVICES FURNISHED BY
TIME WARNER TELECOM OF OHIO, LLC
WITHIN THE STATE OF OHIO

90-9011-TP-TRF

CASE No. __ - ____ -TP ____

This tariff, PUCO Tariff No. 6, cancels and replaces PUCO Tariff No. 4 in its entirety.

Issued: August 12, 2002

Effective: December 3, 2002

Issued By: Pamela Sherwood
Vice President, Regulatory – Midwest Region
4625 West 86th Street, Suite 500
Indianapolis, IN 46268

Case __ - ____ -TP ____

OHL0214

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Issued: March 13, 2006

Effective: March 13, 2006

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Vice President, Regulatory – Midwest Region
4625 West 86th Street, Suite 500
Indianapolis, IN 46268

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Issued By: Pamela Sherwood
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(N)

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(N)

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(N)

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Issued: August 12, 2002

Effective: December 3, 2002

Issued By: Pamela Sherwood
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Issued: January 11, 2006

Effective: February 11, 2006

Issued By: Pamela Sherwood
Vice President, Regulatory – Midwest Region
4625 West 86th Street, Suite 500
Indianapolis, IN 46268

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Issued: August 12, 2002

Effective: December 3, 2002

Issued By: Pamela Sherwood
Vice President, Regulatory – Midwest Region
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Issued:	February 12, 2008	Effective:	February 12, 2008
Issued By:	Pamela Sherwood Vice President, Regulatory Affairs 4625 West 86th Street, Suite 500 Indianapolis, IN 46268	Case 08-____-TP-TRF	OH10801

EXPLANATION OF SYMBOLS

The following symbols shall be used in this Tariff for the purpose indicated below:

- C To signify changed regulation.
- D To signify discontinued rate or regulation.
- I To signify increased rate.
- M To signify a move in the location of text.
- N To signify new rate, regulation or text.
- R To signify reduced rate.
- S To signify reissued matter.
- T To signify a change in text but no change in rate or regulation.

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Vice President, Regulatory – Midwest Region
4625 West 86th Street, Suite 500
Indianapolis, IN 46268

Case __ - ____ -TP ____

OHL0214

APPLICATION OF TARIFF

This Tariff sets forth the service offerings, rates, terms and conditions applicable to the furnishing of intrastate End User communications services over the facilities of Time Warner Telecom of Ohio, LLC for local services and is currently effective in areas within the following counties:

Butler
Clermont
Clinton
Delaware
Franklin
Greene
Hamilton
Madison
Marion
Montgomery
Union
Warren

(N)

To the extent facilities are available, the services offered under this tariff are provided by the Company on an On-Net basis. Unless otherwise noted, pricing for services offered under this tariff reflect the On-Net price for such services. Where service is provided on an Off-Net basis, additional charges may apply.

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Case 06-____-TP-AAC

OHL0618

SECTION 1 - DEFINITIONS

Access Services: The Company's intrastate telephone services offered pursuant to this Tariff.

Advance Payment: Part or all of a payment required before the start of service.

Automatic Number Identification ("ANI"): Allows the automatic transmission of a caller's billing account telephone number to a local exchange company, interexchange carrier or a third party Customer. The primary purpose of ANI is to allow for billing of toll calls.

Bit: The smallest unit of information in the binary system of notation.

Collocation: An arrangement whereby the Company's switching equipment is located in a local exchange Company's central office.

Commission: The Public Utilities Commission of Ohio.

Communications Services: The Company's intrastate toll and local exchange switched telephone services offered for both intraLATA and interLATA use.

Company: Time Warner Telecom of Ohio, LLC

(T)

Customer or Subscriber: The person, firm or corporation that orders service and is responsible for the payment of charges and compliance with the Company's regulations.

Dedicated Inbound Calls: Refers to calls that are terminated via dedicated access facilities connecting the Customer's premises and the Company's Point of Presence ("POP"). This service is offered to the extent facilities are available and where the Company and the Customer jointly arrange for the establishment of dedicated access facilities connecting the Customer's trunk-compatible PBX or other suitable equipment to the Company's POP. The Customer shall be responsible for all costs and charges associated with the dedicated access facilities.

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Case 04-____-TP-ZTA

OHL0401

SECTION 1 - DEFINITIONS *continued*

Dedicated Outbound Calls: Refers to service that is offered to the extent facilities are available in those cases where the Company and the Customer jointly arrange for the establishment of dedicated access facilities connecting the Customer's trunk-compatible PBX or other suitable equipment to the Company's Point of Presence. The Customer shall be responsible for all costs and charges associated with the dedicated access facilities.

Deposit: Refers to a cash or equivalent of cash security held as a guarantee for payment of the charges.

DID Trunk: A form of local switched access that provides the ability for an outside party to call an internal extension directly without the intervention of the Company operator.

Dial Pulse ("DP"): The pulse type employed by rotary dial station sets.

Direct Inward Dial ("DID"): A service attribute that routes incoming calls directly to stations, by-passing a central answering point.

Direct Outward Dial ("DOD"): A service attribute that allows individual station users to access and dial outside numbers directly.

Dual Tone Multi-Frequency Dual Tone Multi-Frequency ("DTMF"): The pulse type employed by tone dial station sets.

Duplex Service: Service which provides for simultaneous transmission in both directions.

End Office: With respect to each NPA-NXX code prefix assigned to the Company, the location of the Company's "End Office" for purposes of this tariff shall be the point of interconnection associated with that NPA-NXX code in the Local Exchange Routing Guide ("LERG"), issued by Bellcore.

End User: Any person, firm, corporation, partnership or other entity that uses services under provision and regulations of this Tariff.

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Case __ - ____ -TP ____

OHL0214

SECTION 1 - DEFINITIONS *continued*

Exchange Telephone Company or Telephone Company: Denotes any individual, partnership, association, joint-stock company, trust, or corporation authorized by the appropriate regulatory bodies to engaged in providing public switched communication service throughout an exchange area, and between exchange areas within the LATA.

Fiber Optic Cable: A thin filament of glass with a protective outer coating through which a light beam carrying communications signals may be transmitted by means of multiple internal reflections to a receiver, which translates the message.

Hearing Impaired: Those persons with communication impairments, including those hearing impaired, deaf, deaf/blind, and speech impaired persons who have an impairment that prevents them from communicating over the telephone without the aid of a telecommunications device for the deaf.

Hunting: Routes a call to an idle station line in a prearranged group when the called station line is busy.

IBL: Integrated Business Line Service.

ICB: Individual Case Basis.

Integrated Business Line Service: Service provided to Customers that allows grouping of rate components to meet a Customer's specific needs.

IXC or Interexchange Carrier: A long distance telecommunications services provider.

Kbps: Kilobits per second, denotes thousands of bits per second.

LATA: A Local Access and Transport Area established pursuant to the Modification of Final Judgment entered by the United States District Court for the District of Columbia in Civil Action No. 82-0192; or any other geographic area designated as a LATA in the National Exchange Carrier Association, Inc. Tariff F.C.C. No. 4.

Local Interconnection Trunking Service: A local circuit administration point, other than a cross-connect or an information outlet, that provides capability for routing and re-routing circuits.

Mbps: Megabits, denotes millions of bits per second.

Minimum Point of Presence ("MPOP"): The main telephone closet in the Customer's building.

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Case ____ - ____ - TP ____

OHL0214

SECTION 1 - DEFINITIONS *continued*

Monthly Recurring Charges: The monthly charges to the Customer for services, facilities and equipment, which continue for the agreed upon duration of the service.

Multi-Frequency ("MF"): An inter-machine pulse-type used for signaling between telephone switches, or between telephone switches and PBX/key systems.

Non-Proprietary Calling Card: Refers to a calling card or travel card which can be billed by any carrier and used on any network, such as an Ameritech card issued in conjunction with local services; as opposed to a card issued by an IXC which can only be used on that carrier's network and billed by that carrier.

Nonrecurring Charge ("NRC"): A charge assessed on a one-time basis to initiate, establish or change service.

Numbering Plan Area ("NPA"): Area code.

Off-Net: A means for carrying traffic to or from the Customer's premises, where the Company leases Other Company's facilities to deliver traffic to Customer location. (Off-Net traffic consists of all traffic that is not considered to be On-Net traffic.)

On-Net: A means for carrying traffic to or from the Customer's premises, where the Company connects to the MPOP in a Customer building or on a Customer's premises using only Company-owned fiber. On-Net traffic is delivered to Customer exclusively over facilities of the Company.

PBX: Private Branch Exchange.

Point of Presence ("POP"): A physical point within a LATA at which a telephone company terminates customer circuits.

Premises: A building or buildings on contiguous property.

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Case __ - ____ -TP __

OHL0214

SECTION 1 - DEFINITIONS *continued*

Recurring Charges: The monthly charges to the Customer for services, facilities and equipment which continue for the agreed upon duration of the service.

Service Date: The first day following the date on which the Company notifies the Customer that the requested service or facility is available for use, unless extended by the Customer's refusal to accept service which does not conform to standards set forth in the Service Order or this tariff, in which case the Service Date is the date of the Customer's acceptance. The Company and Customer may mutually agree on a substitute Service Commencement Date.

Service Order: The written request for Network Services executed by the Customer and the Company in the format devised by the Company. The signing of a Service Order by the Customer and acceptance by the Company initiates the respective obligations of the parties as set forth therein and pursuant to this tariff, but the duration of the service is calculated from the Service Commencement Date.

Special Construction: Service configurations specifically designed and constructed at a Customer's request.

Three-Way Calling: A custom calling feature that allows a station line user to add a third party to an existing conversation.

Traditional Operator Services: Traditional Operator Services are those services provided by the carrier in which the end user has a Customer relationship with the carrier, contracts with the Customer/end user to provide the services, and the Customer/end user pays for the actual processing of the operator assisted calls.

Two-Way: A service attribute that includes outward dial capabilities for outbound calls and can also be used to carry inbound calls to a central point for further processing.

Usage-Based Charges: Charges for minutes or messages traversing over local exchange facilities.

VersiPak: Service provided by the Company that allows the grouping of rate components to meet a Customer's specific needs.

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Case 03-1549-TP-ATA

OHL0214

SECTION 2 - REGULATIONS2.1 Undertaking of the Company

The Company is a facilities-based common carrier, providing local telecommunications services twenty-four (24) hours per day, seven (7) days a week within the State of Ohio to Customers located in the following counties:

Butler
Clermont
Clinton
Delaware
Franklin
Greene
Hamilton
Marion
Montgomery
Union
Warren

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Case 04-____-TP-ATA*OHL0401*

SECTION 2 - REGULATIONS *continued*2.2 Limitations

- 2.2.1 Service is offered subject to the availability of the necessary facilities and equipment, and subject to the provisions of this tariff. The Company has the right to limit the manner in which any portion of its telecommunications network ("Network") is used to protect the technical integrity of the Network.
- 2.2.2 The Company reserves the right to discontinue or limit service or impose requirements as required to meet changing regulatory requirements, or when such requirements have a material adverse economic effect on the feasibility of providing service, as determined by the Company in its reasonable judgment, or when necessitated by conditions beyond its control, or when the Customer is using service in violation of provisions of this tariff, or in violation of the law.
- 2.2.3 The Company does not undertake to transmit messages, but offers the use of its facilities when available, and will not be liable for errors in transmission or for failure to establish connections.
- 2.2.4 All facilities provided under this tariff are directly or indirectly controlled by the Company and the Customer may not transfer or assign the use of service or facilities without the express written consent of the Company. Such transfer or assignment shall only apply where there is no interruption of the use or location of the service or facilities.
- 2.2.5 Prior written permission from the Company is required before any assignment or transfer. All regulations and conditions contained in this Tariff shall apply to all such permitted assignees or transferees, as well as all conditions of service.
- 2.2.6 Service is furnished on the condition that it will be used only for authorized and lawful purposes.
- 2.2.7 The Company will not be in default hereunder for any failure or delay in performance caused by strike or other labor problems, power fluctuations, surges or failures, fire, flood, adverse weather conditions, cable cuts, ordinances, laws, rules, regulations or restrictions, condemnation or exercise of eminent domain rights, war, civil unrest or disorder, terrorism or any other causes beyond the Company's reasonable control ("Force Majeure Event") except as required by Commission rules and regulations.

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Case 03-1549-TP-ATA

OHL0306

SECTION 2 - REGULATIONS *continued*

2.2 Limitations *continued*

- 2.2.8** Approval of the above tariff language by the PUCO does not constitute a determination by the Commission that the limitation of liability imposed by the Company should be upheld by a court of law. Approval by the Commission merely recognizes that since it is the court's responsibility to adjudicate negligence and consequent damage claims, it is also the court's responsibility to determine the validity of the exculpatory clause.

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Case __ - ____ -TP ____

OHL0214

SECTION 2 - REGULATIONS *continued*2.3 Use

Services provided under this tariff may be used for any lawful purpose for which the service is technically suited.

2.4 Liabilities of the Company

2.4.1 The liability of the Company for direct damages or personal injury caused by its willful misconduct or gross negligence which is the sole legal cause of damage or injury is not limited by this tariff. With respect to any other claim or suit, by a Customer or by any others, for damages associated with acts or omissions involving initiation, installation, provision, moving, changing, termination, maintenance, repair, errors, omissions, delays, interruption or restoration of any service or facilities offered under this tariff, the Company's liability, if any, is limited to 1/30 of the monthly charge for service affected for each 24-hour period during which such failure of service occurs and is reported to or known by the Company. In addition, Customer credits for interrupted service will be issued, where applicable, in accordance with the provisions of Section 2.13.

2.4.2 In no event will Company be responsible for consequential damages or lost profits suffered by Customer.

2.4.3 The Company is not liable for any act or omission of any other company or companies furnishing a portion of the service which service or equipment is related to the Service supplied by the Company, but is not furnished by the Company. No agents or employees of other carriers shall be deemed to be agents or employees of the Company.

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Case ____ - ____ -TP ____

OHL0214

SECTION 2 - REGULATIONS *continued*2.4 Liabilities of the Company *continued*

2.4.4 The Company shall be indemnified and held harmless by the Customer against:

- A. Claims for libel, slander, infringement of copyright or unauthorized use of any trade mark, trade name or service mark arising out of the material, data, information, or other content transmitted by the Customer over the Company's facilities; and
- B. Claims for patent infringement arising from combining or connecting the Company's facilities with apparatus and systems of the Customer;
- C. All claims of any kind by Customer's end users; and
- D. All other claims (including, without limitation, claims for damage to any business or property, or injury to, or death of, any person) arising out of any act or omission of the Customer in connection with any service provided by the Company.

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Case ____ - ____ -TP ____

OHL0214

SECTION 2 - REGULATIONS *continued*2.5 Equipment

- 2.5.1 The Company's facilities and service may be used with or terminated in Customer-provided terminal equipment or Customer-provided communications systems, such as a telephone set, PBX or key system. Such terminal equipment shall be furnished and maintained at the expense of the Customer, except as otherwise provided. The Company shall have no obligation to install, maintain, repair or operate Customer-provided equipment. The Customer is responsible for all costs at its premises, including personnel, wiring, electrical power, and the like, incurred in the use of the Company's service. When such terminal equipment is used, the equipment shall comply on a continuing basis with technical specifications established by the Company. In the event that the Company, in responding to a Customer-initiated service call, determines that the cause of such service call is a failure, malfunction or inadequacy of Customer-provided equipment, the Customer shall compensate the Company for such service call at the Company's then prevailing rates.
- 2.5.2 Other than the facilities, termination equipment or channel derivation equipment provided by the Customer, the Company will provide, install, and maintain, repair, operate and control any equipment, cable or facilities associated with or connected with its network. Unless otherwise provided, the Company is responsible for purchasing such equipment and such equipment remains the property of the Company. The Customer is responsible for any loss or damage to such equipment arising out of the negligent or willful act of the Customer or its agents, employees, or authorized users.

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Case __ - ____ -TP ____

OHL0214

SECTION 2 - REGULATIONS *continued*2.6 Installation and Termination

- 2.6.1 Service is installed upon mutual agreement between the Customer and the Company. The service agreement does not alter rates specified in this tariff.
- 2.6.2 If the Customer wishes to delay the requested due date, the Customer must notify the Company, in writing, at least 72 hours prior to the original requested due date. The Customer shall pay the Company Order Modification fee as outlined in Section 2.18 and pay the Company for any third party charges incurred by the Company to meet the original due date prior to receipt of such notice. When accepting service, the Customer may not alter the completion date entered on the Service Acceptance form to delay the commencement of billing.
- 2.6.3 The Company may terminate Service if the Customer's material breach is not corrected within thirty (30) days of written notice thereof. Termination for any reason shall not relieve the Customer of liability incurred prior to termination. If the Customer terminates Service(s) prior to the end of the term, the Customer's termination liability will be: month to month rates for the period of time they actually had service - the recurring charges paid to date.

Inclusion of early termination liability by the Company in its tariff or a contract does not constitute a determination by the Commission that the termination liability imposed by the Company is approved or sanctioned by the Commission. Customers shall be free to pursue whatever legal remedies they may have should a dispute arise.

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Case 05-1408-TP-ZTA

OHL0515

SECTION 2 - REGULATIONS *continued*2.7 Payment and Credit Regulations2.7.1 Payment Arrangements

The Customer is responsible for payment of all charges for services and equipment furnished to the Customer for transmission of calls via the Company. The Customer agrees to pay to the Company any cost(s) incurred as a result of any delegation of authority resulting in the use of his or her communications equipment and/or network services that result in the placement of calls via the Company. The Customer agrees to pay the Company or its authorized agent any and all cost(s) incurred as a result of the use of the service arrangement, including calls which the Customer did not individually authorize.

Billing for Services begins on the date the Company notifies the Customer that Service has been installed and tested by the Company and is available for the Customer's use ("Service Date"). Charges for Services, including applicable federal, state, and local taxes, will be billed in advance, except for charges based on usage, which will be billed one month in arrears. Charges are due within thirty (30) days from the date of the bill, but in no event later than the commencement of the next billing period.

Any objections to billed charges must be reported to the Company or its billing agent in writing with supporting documentation. Adjustments to Customers' bills shall be made to the extent that circumstances exist which reasonably indicate that such changes are appropriate.

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OHL0214

SECTION 2 - REGULATIONS *continued*2.7 Payment and Credit Regulations *continued*2.7.1 Payment Arrangements *continued*

Charges for installations, service connections, moves, and rearrangements, and other engineering services performed by the Company, where applicable, are payable upon demand by the Company or its authorized agent. The billing thereafter will include recurring charges and actual usage as defined in this tariff.

The Customer shall be responsible for all calls placed by or through Customer's equipment by any person. In particular and without limitation to the foregoing, the Customer is responsible for any calls placed by or through the Customer's equipment via any remote access features. The Customer is responsible for all calls placed via its authorization code(s) as a result of the Customer's intentional or negligent disclosure of the authorization code.

Regarding the manner in which the creditworthiness of service applicants is established, as well as the manner in which disconnection of service for nonpayment of charges occurs, the Company will comply with the Selective Access Policy adopted by the Public Utilities Commission of Ohio and codified in the MTSS.

Upon termination of service for any reason, all amounts due from the Customer to the Company, including, but not limited to, charges for services rendered and termination liability as provided in this tariff, shall become immediately due and payable by the Customer.

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Case 03-1549-TP-ATA

OHL0214

SECTION 2 - REGULATIONS *continued*

2.7 Payment and Credit Regulations *continued*

2.7.2 Deposits

A. Generally

The Company may require an applicant to establish creditworthiness prior to the provision of service. In evaluation credit worthiness, the Company may rely on information obtained from credit reporting bureaus.

The Company reserves the right to require a deposit to be held as a guarantee for the payment of charges in accordance with Rules 4901: 1-5-13 and 4901:1-17-05 of the Ohio Administrative Code. The amount of such deposit will not exceed an amount equal to 230% of the Customer's estimated monthly average total charge for all regulated local service.

B. Interest on Deposits

Deposits held 180 days or more will accrue interest at the rate prescribed by the Commission. Interest will be either paid to the Customer when its deposit is refunded or deducted from the Customer's final bill for service.

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OHL0214

SECTION 2 - REGULATIONS *continued*2.7 Payment and Credit Regulations *continued*2.7.2 Deposits, *continued*C. Refund of Deposit

A Customer's deposit will be refunded under the following conditions:

1. Upon termination or discontinuance of service, the Customer's deposit, including interest accrued to date, will be applied to the Customer's final bill for service. The remainder, if any, in excess of the final bill, will be refunded directly to the Customer.
2. Upon the Customer's prompt payment of all bills for service for twelve consecutive months without having had more than two (2) late payments, the Company will refund the Customer's deposit including interest accrued to date. Such refund will be made only if the Customer's account is not delinquent. If the Customer has had service disconnected for nonpayment or had more than two (2) late payments for such period, the Company will review the Customer's account every twelve months and will refund the Customer's deposit including interest accrued to date, after the Customer has neither had service disconnected for nonpayment nor made more than two (2) late payments during the twelve consecutive months prior to any review and the Customer's account is not then delinquent.
3. Upon the Customer's request, the Company will refund the Customer's deposit, including interest accrued to date, if the Customer's credit has been otherwise established or reestablished in accordance with Commission rules.

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OHL0214

SECTION 2 - REGULATIONS *continued*2.7 Payment and Credit Regulations *continued*2.7.3 Advance Payments

The Company may require a Customer to make an advance payment before services and facilities are furnished or where special construction is involved. The advance payment will not exceed an amount equal to the nonrecurring charge(s) and one (1) month's charges for the service or facilities. In addition, the advance payment may also include an amount equal to the estimated nonrecurring charges for the special construction and recurring charges (if any) for a period to be determined by the company and the Customer. The advance payment will be credited to the Customer's initial bill. Advance payments do not accrue interest. An advance payment may be required in addition to a deposit.

2.7.4 Taxes and Surcharges

The Customer is responsible for the payment of all state, local and E911 taxes, surcharges, utility fees, or other fees for which the End User is directly responsible and that may be levied by a governing body or bodies in conjunction with or as a result of a service furnished under a tariff on file with the Public Utilities Commission of Ohio. These charges may appear as separate line items on the Customer's bill, as opposed to being included in the rates contained in a tariff. Any such line item charges will be reflected in the company's tariff. The Company shall not assess separately any taxes, fees or surcharges, other than government-approved sales taxes imposed directly on the end users without seeking Commission approval under the appropriate local competition procedures required by Commission. The Company shall comply with Commission procedures by sending notices to all Customers informing them of the new line item charges.

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Case ____ - ____ -TP ____

OHL0214

SECTION 2 - REGULATIONS *continued*2.7 Payment and Credit Regulations *continued*2.7.5 Late Payment Charge and Cost of Collection

A late payment charge of 1.5 percent per month will be applied to charges not paid by the due date. The late payment charge will not be applied to previous late payment charges that have been assessed but not yet been paid for, but will apply to the accumulated services for which the Customer is in arrears. Late payment charges will be applied without discrimination.

2.7.6 Returned Item Charge

A charge of \$25 will be assessed for any check or other form or payment returned by the drawee bank or other financial institution for insufficient or uncollected funds, closed account, apparent tampering, missing signature or endorsement, or any other insufficiency or discrepancy necessitating return of the instrument at the discretion of the drawee bank of financial institution. This charge will be assessed in addition to any charges assessed by the drawee bank or any other financial institution.

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	<u>Minimum</u>	<u>Maximum</u>
Returned Item Charge	\$12.50	\$50.00

2.7.7 Billing Disputes

Objections to billed charges must be reported to the Company within eighteen (18) months of receipt of billing. Claims must include all supporting documentation and may be submitted online at <http://customers.twtelecom.com/disputes/> or by telephone at 1-800-565-8982. The Company shall make adjustments to the Customer's invoice to the extent that circumstances existing which reasonably indicate that such changes are appropriate.

If the customer and the Company are unable to resolve the dispute to their mutual satisfaction, the Customer may file a complaint with the Public Utilities Commission of Ohio in accordance with the Commission's rules of procedure. The address of the Commission is as follows:

Public Utilities Commission of Ohio
Public Interest Center
180 East Broad Street, 7th Floor
Columbus, OH 43215-3793
(614) 466-3292

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Case 06-____-TP-ATA

OFL0601

SECTION 2 - REGULATIONS *continued*2.8 Applicable Law

This tariff is governed by the laws of the State of Ohio.

(N)
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(N)2.9 Interconnection

Service furnished by the Company may be connected with the services or facilities of other carriers. Such service or facilities, if used, are provided under the terms, rates and conditions of the other carrier or by applicable interconnection agreements. The Customer is responsible for all charges billed by other carriers for use in connection with the Company's service. Any special interface equipment or facilities necessary to achieve compatibility between carriers is the responsibility of the Customer.

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Case 03-1549-TP-ATA

OHL0214

SECTION 2 - REGULATIONS *continued*2.10 Refusal or Discontinuance of Service by Company2.10.1 Generally

The Company may refuse or discontinue service under the following conditions and in accordance with Ohio Law and Commission Rules. Unless otherwise stated, the Customer will be given seven (7) days' written notice and allowed a reasonable time to comply with any rule or remedy any deficiency.

All disconnection situations will be handled in accordance with the Selective Access Policy adopted by the Public Utilities Commission of Ohio and codified in the MTSS.

- A. For non-compliance with and/or violation of any State or municipal law, ordinance or regulation pertaining to telephone service.
- B. For the use of telephone service for any other property or purpose other than that described in the application.
- C. For failure or refusal to provide the Company with a deposit to insure payment of bills in accordance with the Company's regulations or failure to meet the Company's credit requirements. (See Section 2.7.2).
- D. For neglect or refusal to provide reasonable access to the Company for the purpose of inspection and maintenance of equipment owned by the Company.
- E. For non-compliance with and/or violation of the Commission's regulations or the Company's rules and regulations on file with the Commission, provided seven (7) days' written notice is given before termination.
- F. For non-payment of bills for telephone service. Suspension or termination of service shall not be made without seven (7) days' written notice to the Customer. Access to emergency services will be maintained at least fourteen (14) days following disconnection.

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OHL0214

SECTION 2 - REGULATIONS *continued*2.10 Refusal or Discontinuance of Service by Company *continued*

- (g) Without notice in the event of Customer use of equipment in such a manner as to adversely affect the Company's equipment or the Company's service to others.
- (h) Without notice in the event of tampering with the equipment furnished and owned by the Company.
- (i) Without notice in the event of unauthorized or fraudulent use of service. Whenever service is discontinued for fraudulent use of service, the Company, before restoring service, may require the Customer to make, at his own expense, all changes in facilities or equipment necessary to eliminate illegal use.
- (j) For failure of the Customer to make proper application for service.
- (k) For Customer's breach of the contract for service between the Company and the Customer.
- (l) When necessary for the Company to comply with any order or request of any governmental authority having jurisdiction.

2.11 Inspection, Testing and Adjustment

Upon reasonable notice, the facilities provided by the Customer shall be made available to the Company for tests and adjustments as may be deemed necessary by the Company for maintenance. No interruption allowance will be granted for the time during which such tests and adjustments are made when the interruption is less than twenty-four consecutive hours.

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SECTION 2 - REGULATIONS *continued*2.12 Tests, Pilots, Promotional Campaigns and Contests

The Company may conduct special tests, pilot programs, waivers and promotions at its discretion to demonstrate the ease of use, quality of service and to promote the sale of its services.

2.13 Credit Allowances for Interruption of Service

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In order to adhere to MTSS rules 4901, the Company will credit the Customer as set forth below for interruptions in service which is provided entirely on the Company's network not due to the negligence of or non-compliance with the provisions of this tariff by the Customer, nor to the operations or malfunction of the facilities, power, or equipment provided by the Customer. A credit allowance will be made when an interruption occurs because of a failure of any component furnished and maintained by Company hereunder. The issuance of credits pursuant to this Section shall be the Customer's sole remedy for service interruption claims.

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2.13.1 Credit for Interruptions

A. An interruption period begins when the Customer, or the Company, reports a service, facility or circuit to be interrupted and releases it for testing and repair. An interruption period ends when the service, facility or circuit is operative. If the Customer reports a service, facility or circuit to be inoperable, but refuses to release it for testing and repair or does not provide the Company with access to the Customer's premises, it is considered impaired but not interrupted.

(T)

B. The Customer must obtain a trouble ticket by calling 1-800-829-0420, for transport services, or 1-888-245-0608 for switched services. The Company will issue a credit for service interruptions, if applicable, in accordance with this tariff and in compliance with the MTSS rules. The duration of the interruption and computation of credits is determined as specified in MTSS Rule 4901:1-5-16.

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C. For calculating allowances, every month is considered to have 30 days. A credit allowance is applied on a pro-rata basis and is dependent upon the length of the interruption. Only those facilities or services on the interrupted portion of the circuit will receive a credit, in compliance with MTSS Rules.

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SECTION 2 – REGULATIONS *continued*2.13 Credit Allowances or Interruption of Service *continued*

2.13.2 No credit allowance will be made for any interruption in service:

- A. Due to the negligence of or noncompliance with the provisions of this tariff by any person or entity other than the Company, including but not limited to the Customer;
- B. Due to the failure of power, equipment, systems, connections or services not provided by the Company;
- C. Due to a force majeure event as defined by Section 2.2.7 of this Tariff;
- D. During any period in which the Company is not given full and free access to its facilities and equipment for the purposes of investigating and correcting interruptions;
- E. A service will not be deemed to be interrupted if a Customer continues to voluntarily make use of the such service;
- F. During any period when the Customer has released service to the Company for maintenance purposes or for implementation of a Customer order for a change in service arrangements;
- G. That occurs or continues due to the Customer's failure to authorize replacement of any element of special construction; and
- H. That was not reported to the Company within thirty (30) days of the date that service was affected.

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SECTION 2 - REGULATIONS *continued*2.13 Credit Allowances or Interruption of Service *continued*2.13.3 Application of Credit for Interruptions

A. Credits for services that are provided and billed on a flat rate basis for a minimum period of at least one month shall in no event exceed an amount equivalent to the proportionate charge to the Customer for the length of the interruption.

B. When the Customer reports an interruption in service, a credit allowance will be given to a Customer for interruptions of thirty (30) minutes or greater if reported in accordance with Section 2.13.1.B above. Two or more interruptions of fifteen (15) minutes or more in any one 24-hour period will be combined into one cumulative interruption.

C. Calculation of Credit for Service Interruption

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The Company guarantees that voice services shall have a minimum service availability of 99.99%. Availability is defined as the time the Company's network is available for processing a telephone call. The Company shall credit Customer's invoice for service interruptions of five minutes or more. Credit allowance will be calculated as a percentage of the monthly recurring charge for the affected service(s) as follows:

<u>Length of Interruption</u>	<u>Credit Allowance</u>
More than 5 minutes up to 4 hours	5%
More than 4 hours up to 8 hours	10%
More than 8 hours up to 12 hours	15%
More than 12 hours up to 16 hours	20%
More than 16 hours up to 24 hours	35%
More than 24 hours up to 96 hours	67%
Over 96 hours	100%

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D. Two or more interruptions of 15 minutes or more during any one 24-hour period shall be considered as one interruption.

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SECTION 2 - REGULATIONS *continued*2.13 Credit Allowances or Interruption of Service *continued*2.13.4 Use of Another Means of Communications

If the Customer elects to use another means of communications during the period of interruption, the Customer must pay the charges for the alternative service used.

2.13.5 Cancellation For Service Interruption

Cancellation or termination for service interruption is permitted only if any circuit experiences a single continuous outage of eight (8) hours or more or cumulative service credits equaling sixteen (16) hours in a continuous twelve (12) month period. The right to cancel service under this provision applies only to the single circuit that has been subject to the outage or cumulative service credits.

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SECTION 2 - REGULATIONS *continued*2.14 Directory Errors

- 2.14.1 In the absence of gross negligence or willful misconduct and except for the allowances stated below, no liability for damages arising from errors or mistakes in or omissions of directory listings, or errors or mistakes in or omissions of listings obtainable from the directory assistance operator, including errors in the reporting therefore, shall attach to the Company.

An allowance for errors or mistakes in or omissions of published directory listings for errors or mistakes in or omissions of listings obtainable from the director assistance operator shall be given as follows:

- A. Free Listings: For free or no charge published directory listings, credit shall be given as the rate of two times the monthly tariff rate for an additional or charge listing for each individual, auxiliary or party line, PBX trunk or Centrex attendant loop affected, for the life of the directory or the charge period during which the error, mistake or omission occurs.
- B. Charge Listings: For additional or charge published directory listings, credit shall be given at the monthly tariff rate for each such listing for the life of the directory or the charge period during which the error, mistake or omission occurs.
- C. Operator Records: For free or charge listings obtainable from records used by the director assistance operator, upon notification to the Company of the error, mistake or omission in such records by the Customer, the Company shall be allowed a period of three business days to make a correction. If the correction is not made in that time, credit shall be given at the rate of 2/30th of the basic monthly rate for the line or lines in question for each day thereafter that the records remain uncorrected. (Where Centrex attendant loops are involved, credit shall be given at the rate of 2/30th of the basic monthly rate for PBX trunks).
- D. Credit Limitation: The total amount of the credit provided for the preceding paragraphs A, B, and C shall not exceed, on a monthly basis, the total of charges for each charge listing plus the basic monthly rate, as specified in paragraph 3, for the line or lines in question.

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SECTION 2 - REGULATIONS *continued*2.14 Directory Errors *continued*

2.14.2 As used in this section, the terms "error", "mistake", or "omission" shall refer to a discrepancy in the directory listing or director assistance records which the Company has failed to correct and where the error affects the ability to locate a particular Customer's correct telephone number. The terms shall refer to addresses only to the extent that an error, mistake or omission of an address places the Customer on an incorrect street or in an incorrect community.

2.14.3 Such allowances or credits as specified in this Section shall be given upon notice to the Company by the Customer that such error, mistake, or omission has occurred; provided however, that when it is administratively feasible for the Company to have knowledge of such error, mistake or omission, the Company shall give credit without the requirement of notification by the Customer.

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SECTION 2 - REGULATIONS *continued*2.15 Special Customer Arrangements

In cases where a Customer requests special arrangements which may include engineering, installation, construction, facilities, assembly, purchase or lease of facilities, and/or other special services not offered under this Tariff, the Company may, at its option, provide the requested service under contract.

2.16 Other Rules

2.16.1 The Company reserves the right to discontinue service, limit service, or to impose requirements on Subscribers or Customers as required to meet changing statutes, regulations and Commission rules and standards.

2.16.2 The Customer may not assign its rights or obligations hereunder without the prior written consent of the Company, which shall not be unreasonably withheld or delayed.

2.16.3 All prices, terms, or conditions associated with any Service Contract entered into by the Customer are proprietary to the Company. The Customer may not use the Company's service mark, name or logo in connection with the Customer's marketing of any service to end users, even where those services include a Service supplied by the Company.

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SECTION 2 - REGULATIONS *continued*2.17 Expedited Due Date Service2.17.1 General

Upon acceptance of the Customer's application for service, the Company will notify the Customer of the time frame in which service will be installed.

When a Customer requests that service be provided in advance of the established service interval, and the Company is able to comply, an Expedited Due Date Service charge will apply.

The Company reserves the right to assess any documented charges from a third party that are directly associated with the Customer's request to expedite the service order.

2.17.2 Charges

The Charge is applicable per exchange, per request and applies in addition to any normal service and installation charges.

2.17.3 Limitation of Liability

The Customer indemnifies and saves the Company harmless against any and all claims for damages caused or claimed to have been caused directly or indirectly when an established expedited due date is not met by the Company.

2.17.4 Charges

	(D)	<u>Maximum</u>	
Expedited Due Date Charge			
(Per Line Analog or Digital PBX Trunk or PRI)	(D)	\$400.00	(T)
Per Flex T or Power T		\$500.00	(N)

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SECTION 2 - REGULATIONS *continued*2.18 Modification of Service Order

If the Customer requests a change in the service order after the Customer has confirmed the Service Order by signing a contract, an order confirmation (excluding requests to expedite the due date as provided by Section 2.17 of this tariff), an Order Modification Charge will apply. Written requests to delay the due date received less than 72 hours prior to the due date shall not result in the delay of billing monthly recurring charges from a third party that are directly associated with the Customer's request to modify the service order.

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	<u>Maximum</u>
Order Modification Charge	\$250.00

2.19 Cancellation of Service Order

If the Customer cancels its order for service prior to the service due date, an Order Cancellation Charge will apply. The Company reserves the right to assess any documented charges from a third party that are directly associated with the Customer's request to cancel the service order. The Cancellation of Service Order charge may be assessed when the company has already begun making special arrangements of facilities or equipment, which have caused the company to incur expenses before they receive the cancellation notice.

	<u>Maximum</u>
Order Cancellation Charge	25% of the monthly recurring charge for the cancelled circuit

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SECTION 2 - REGULATIONS *continued*2.20 Connection Charges

The Connection Charge is a nonrecurring charge which applies to the following: (a) the installation of a new service; (b) the transfer of an existing service to a different location; or (c) a change from one class of service to another at the same or a different location. Connection Charges are listed with each service to which they apply.

A charge will apply to each "move" or "change" of service. A "move" is defined as a change in physical location of the Customer's premises or the point of termination at the Customer's premises. Charges are listed with each service to which they apply. A "change" is defined as a revision, redesign or other provisioning change to existing services. A minimum switch configuration charge of \$50.00 shall apply to each change of service.

2.21 Maintenance Visit Charges

Maintenance Visit Charges apply when the Company dispatches personnel to a Customer's premise to perform work necessary for effecting changes in service or resolving troubles reported by the Customer when the trouble is found to be caused by the Customer's facilities.

Where a Network Interface Device exists, if the Company is able to test for Dial Tone and the problem proves to be beyond the Network Interface Device (within the Customer's premises) a maintenance charge is applicable. In the event there is no Network Interface Device and/or the Company is unable to test for dial tone, then no maintenance charge will be assessed. In those cases, where the Customer has bought an inside wire maintenance warranty/plan (a nonregulated service) from the Company, no maintenance charge will be applicable regardless of the dialtone test results or whether a NID exists or not.

Maintenance Visit Charges will be credited to the Customer's account in the event trouble is not found in the Company facilities, but the trouble is later determined to be in those facilities.

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SECTION 2 - REGULATIONS *continued*2.22 Trouble Reporting

If the Customer encounters a problem with any service after the actual completion date, the Customer must obtain a trouble ticket by calling 1-800-829-0420 for transport services, or 1-888-245-0608 for switched services. The Company will issue a credit for service interruptions, if applicable, in accordance with this Tariff. The duration of the problem is determined solely by the date and time the trouble ticket was opened and subsequently closed out as a resolved issue. Credits will not be issued unless a trouble ticket exists for the circuit in question.

2.23 Services to Hearing Impaired2.23.1 General

Impaired Customers or impaired members of a Customer's household, upon written application and upon certification of their status, which is evidenced by either a certificate from a physician, health care official, or state agency, or a diploma from an accredited education institution for the impaired, may receive a discount off their message toll service rates, and, if they utilize telebraille devices, they may receive free access to local and intrastate long distance directory assistance. Additionally, nonprofit organizations and governmental agencies, upon written application that they maintain TDD lines for the benefit of the impaired, are eligible to receive discounted message toll services as specified below.

Upon receipt of the appropriate application, and certification or verification, the following discounts off basic message toll service shall be made available for the benefit of the impaired: the evening discount off the intrastate, interexchange, customer-dialed, station-to-station calls originating 8:00 a.m. to 4:59 p.m. Monday through Friday; the night/weekend discount off the intrastate, interexchange, customer-dialed, station-to-station calls originating 5:00 p.m. to 10:59 p.m. Sunday through Friday, and New Year's day, Independence Day, Labor Day, Thanksgiving, and Christmas.

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SECTION 2 - REGULATIONS *continued*2.24 Notices and Communications

- 2.24.1 The Customer shall designate on the service order an address to which the Company shall mail or deliver all notices and other communications, except that the Customer may also designate a separate address to which the Company's bills for service shall be mailed.
- 2.24.2 The Company shall designate on the service order and address to which the Customer shall mail or deliver all notices and other communications, except that the Company may designate a separate address on each bill for service for which the Customer shall mail payment on that bill.

Except as otherwise stated in this tariff or permitted by Commission rules or regulations, all notices or other communications required to be given to this tariff will be in writing. Notices and other communications of either party, and all bills mailed by the Company, shall be presumed to have been delivered to the other party on the third business day following placement of the notice, communication or bill with the U.S. Mail or a private delivery service, prepaid and properly addressed, or when actually received or refused by the addressee, whichever occurs first.

The Company or the Customer shall advise the other party of any changes to the addresses designated for notices, other communications or billing, by following procedures for giving notice set forth herein.

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SECTION 2 - REGULATIONS *continued*

2.25 Toll Blocking Service

The Company, when acting on behalf of an IXC, may "universally" block access to all toll providers for nonpayment of regulated toll charges, so long as the blocked Customer is not denied the right to select, through a presubscribed interexchange change (PIC) mechanism, any other 1+ presubscribed toll service provider who is obligated to provide such service under the terms of the Selective Access Policy.

The Company may furnish credit information, acquired from the Company's own experiences with the Customer, to consumer reporting agencies within the meaning of the Federal Fair Credit Reporting Act. The Company will follow all requirements that consumer reporting agencies must follow in issuing credit reports within the meaning of the Federal Fair Credit Reporting Act.

All forms of toll blocking services offered by the Company to toll service providers must be provided on a nondiscriminatory basis to all toll providers, regardless of whether the Company has established a billing and collection agreement with the toll provider. Any charges for toll blocking services offered by the Company must be set forth in a Commission-approved tariff.

Upon payment by the Customer of all past due toll debt to the toll service provider or to the Company acting on behalf of the toll service provider, the Company will lift the block and all 1+ dialing capabilities, including 10-XXX, will be restored.

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SECTION 2 - REGULATIONS *continued*2.26 Emergency / Crisis / Disaster Restoration and Provisioning Telecommunications Service Priority

(N)

2.26.1 General

- A. The Telecommunications Service Priority (TSP) Program is a federal program used to identify and prioritize telecommunications services that support national security or emergency preparedness (NS/EP) missions.

NS/EP services are defined as those telecommunications services which are used to maintain a state of readiness or respond to and manage any event or crisis which causes or could cause injury or harm to the population, damage or loss to property, or degrades or threatens the NS/EP posture of the United States.

TSP restoration and/or provisioning shall be provided in accordance with Part 64, Appendix A of the Federal Communications Commission's Rules and Regulations (47 C.F.R.), and the "Service Vendor Handbook For The Telecommunications Service Priority (TSP) Program" and the "Service User Manual for the Telecommunications Service Priority (TSP) System" (NCS Manual 3-1-1) (Service User Manual) issued and updated as necessary by the Office of Priority Telecommunications (OPT) of the National Communications System. Any changes to or reissuance of these regulations or manuals supersede tariff language contained herein.

(N)

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SECTION 2 - REGULATIONS *continued*2.26 Emergency / Crisis / Disaster Restoration and Provisioning Telecommunications Service Priority
continued

(N)

2.26.1 General *continued*

- B. The TSP program has two components, restoration and provisioning.
1. A restoration priority is applied to new or existing telecommunications services to ensure restoration before any other services during a service outage. TSP restoration priorities must be requested and assigned before a service outage occurs.
 2. A provisioning priority is obtained to facilitate priority installation of new telecommunications services during a service outage. Provisioning on a priority basis becomes necessary when an end-user has an urgent requirement for a new NS/EP service that must be installed immediately or by a specific due date that can be met only by a shorter than standard or expedited Company provisioning time frame. As a matter of general practice, existing TSP services will be restored before provisioning new TSP services.

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SECTION 2 - REGULATIONS *continued*2.26 Emergency / Crisis / Disaster Restoration and Provisioning Telecommunications Service Priority
continued

(N)

2.26.2 TSP Request Process

A. Restoration

To request a TSP restoration priority assignment, a prospective TSP user must:

1. Determine that the user's telecommunications service supports an NS/EP function under one of the following four TSP categories.

National Security Leadership
National Security Posture and U.S. Population Attack Warning
Public Health, Safety, and Maintenance of Law and Order
Public Welfare and Maintenance of National Economic Posture

2. Identify the priority level to be requested for the telecommunications service. The priority level is determined by the end-user's TSP category and service profile. The service profile defines the user's level of support to the portion of the telecommunications service that the user owns and operates, such as customer premises equipment or wiring. The five levels of priority and seven element groups that define the service profile are contained in the Service User Manual.

(N)

3. Complete the TSP Request for Service Users form (SF 315) available on the National Communications System (NCS) website (<http://tsp.ncs.gov/>).

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SECTION 2 - REGULATIONS *continued*2.26 Emergency / Crisis / Disaster Restoration and Provisioning Telecommunications Service Priority
*continued*2.26.2 TSP Request Process *continued*A. Restoration *continued*

4. For non-federal users, have their TSP requests approved by a federal agency sponsor. Non-federal users should contact the OPT, at the NCS website (<http://tsp.ncs.gov/>), for information on identifying a sponsor for TSP requests.
5. Submit the SF 315 to the OPT.
6. Upon receipt of the TSP Authorization Code from the OPT, notify the Company, and include the TSP Authorization Code in any service order to the Company requesting restoration of NS/EP services.

(N)

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SECTION 2 - REGULATIONS *continued*2.26 Emergency / Crisis / Disaster Restoration and Provisioning Telecommunications Service Priority
continued

(N)

2.26.2 TSP Request Process *continued*

B. Provisioning

To request a TSP provisioning priority assignment, a prospective TSP user must follow the same steps listed in 2.26.2.A. above for restoration priority assignment except for the following differences. The user should:

Certify that its telecommunications service is an Emergency service. Emergency services are those that support one of the NS/EP functions listed in 2.26.2.A.1 above and are so critical that they must be provisioned at the earliest possible time, without regard to cost to the user.

Verify that the Company cannot meet the service due date without a TSP assignment.

Obtain approval from the end-user's invocation official to request a provisioning priority. Invocation officials are designated individuals with the authority to request TSP provisioning for a telecommunications service, and include the head or director of a federal agency, commander of a unified/specified military command, chief of a military service, commander of a major military command, or state governor.

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SECTION 2 - REGULATIONS *continued*2.26 Emergency / Crisis / Disaster Restoration and Provisioning Telecommunications Service Priority
*continued*2.26.3 Responsibilities of the End-User

End-users or entities acting on their behalf must perform the following:

- A. Identify telecommunications services requiring priority.
- B. Request, justify, and revalidate all priority level assignments. Revalidation must be completed every 2 years, and must be done before expiration of the end-user's TSP Authorization Code(s).
- C. Accept TSP services by the service due dates.
- D. Have Customer Premises Equipment (CPE) and Customer Premises Wiring (CPW) available by the requested service due date and ensure (through contractual means or otherwise) priority treatment for CPE and CPW necessary for end-to-end service continuity.
- E. Pay the Company any authorized costs associated with priority services.
- F. Report to the Company any failed or unusable services with priority levels.
- G. Designate a 24-hour point of contact for each TSP request and apprise the OPT.
- H. Cooperate with the OPT during reconciliation (comparison of NS/EP service information and resolution of any identified discrepancies) and revalidation.

(N)

(N)

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SECTION 2 - REGULATIONS *continued*2.26 Emergency / Crisis / Disaster Restoration and Provisioning Telecommunications Service Priority
*continued*2.26.4 Responsibilities of the Company

The Company will perform the following:

- A. Provide TSP service only after receipt of a TSP authorization code.
- B. Revoke TSP services at the direction of the end-user or OPT.
- C. Ensure that TSP Program priorities supersede any other telecommunications priority that may be provided (other than control services and order wires).
- D. Designate a 24-hour point of contact to receive reports of TSP service outages from TSP service users.
- E. Designate a 24-hour point of contact to coordinate TSP processes with the OPT.
- F. Confirm completion of TSP service order activity to the OPT.
- G. Participate in reconciliation of TSP information at the request of the OPT.
- H. Ensure that all subcontractors complete reconciliation of TSP information with the service vendor.

(N)

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SECTION 2 - REGULATIONS *continued*2.26 Emergency / Crisis / Disaster Restoration and Provisioning Telecommunications Service Priority
continued

(N)

2.26.4 Responsibilities of the Company

- I. Ensure that other carriers supplying underlying facilities are provided information necessary to implement priority treatment of facilities that support NS/EP services.
- J. Assist in ensuring that priority level assignments of NS/EP services are accurately identified "end-to-end" by providing to subcontractors and interconnecting carriers the restoration priority level assigned to a service.
- K. Disclose content of the NS/EP TSP database only as may be required by law.
- L. Comply with regulations and procedures supplemental to and consistent with guidelines issued by the OPT.

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SECTION 2 - REGULATIONS *continued*2.26 Emergency / Crisis / Disaster Restoration and Provisioning Telecommunications Service Priority
*continued*2.26.5 Preemption

When spare facilities are not available, it may be necessary for the Company to preempt the facilities required to provision or restore a TSP service. When preemption is necessary, non-TSP services may be preempted based on the Company's best judgment. If no suitable spare or non-TSP services are available, the Company may preempt an existing TSP service to restore a TSP service with a higher restoration priority assignment. When preemption is necessary, prior consent of the service user whose service will be preempted is not required; however, the Company will make every reasonable effort to notify the preempted customer of the action to be taken.

(N)

(N)

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SECTION 2 - REGULATIONS *continued*

2.27 Additional Rules Relating to Resale of Service

(N)

All local voice services provided by the Company are intended for retail End User purposes only. The Company does not support any Customer's resale of local services to another end user that has not contracted with the Company. Unless otherwise agreed upon in writing by the Company, Customers must abide by the following requirements when purchasing any local services:

2.27.1 Customer must use Company- owned telephone numbers or numbers that are officially ported to the Company in connection with the Services.

2.27.2 The Company does not support the inclusion of individual names and/or locations for each telephone number used in connection with the Services for Emergency 911 purposes. Customer must utilize PS/ALI (Private Switch/Automatic Line Identifier) software to support each individual location for each ANI (Automatic Number Identification) transmitted by the Company to the applicable Emergency 911 PSAP (Public Safety Answering Position). The Company does not provide PS/ALI software.

2.27.3 The Company does not support CARE record information for each of Customer's end users and Customer must choose a single primary interexchange carrier for Customer and all of its end users. The Customer and all of its end users must utilize the same interexchange carrier.

2.27.4 The Company does not support the populating of the individual end user's caller name for Caller ID purposes. Only one Caller Name will be supported for each Billing Telephone Number provided to the Customer for the services purchased.

2.27.5 The Company does not support individual directory listings for each of the Customer's end users. Customers may only purchase directory listings that are representative of their own business name.

(N)

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SECTION 2 - REGULATIONS *continued*2.27 Additional Rules Relating to Resale of Service *continued*

2.27.6 The Company will bill only Customer for both Customer's and its end users use of the Services. Usage may be detailed by Billing Telephone Number (BTN), but the Company will not bill Customer's end users for the Services nor does the Company provide billing media to assist Customer in billing its end users.

2.27.7 The Company does not offer GR303 protocol in connection with the Services.

2.27.8 The Company will accept trouble reports only from Customer or a Customer provided contact. Customer's end users contacting the Company will be referred back to Customer for trouble ticket management.

2.27.9 Customer agrees that all Services purchased hereunder will be subject to taxes, fees, surcharges and assessments based on Customer's use of the Services as an end user.

(N)

(N)

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SECTION 2 - REGULATIONS *continued*

2.28 Charges Associated with Premises Visit

(N)

2.28.1 Terms and Conditions

The Customer may request an estimate or a firm bid before ordering wire installation work to be done. When an estimate is provided, the estimate is not binding on the Company and the charge to be billed will be based on the actual time and materials charges incurred. When a firm bid is provided at Customer request, the charge to be billed is the amount quoted to the Customer for the work requested.

Inside Wire charges apply per service call when billable premises work is performed on noncomplex premises wire and jacks. Residence and Business charges may differ. Such charges are due and payable when billed.

Noncomplex wire, jacks and materials include:

- 2 to 6 pair inside wire
- Faceplates
- RJ11C, RJ14C, RJ11W and RJ14W type station jacks
- Staples, screws, nail, tape, connectors, etc.

2.28.2 Inside Wire Maintenance and Installation

The Customer may provide inside wiring for single-line station equipment or may elect to have the Company's technicians install or maintain inside wire.

1. Inside Wire Installation Charge - Flat Installation Charges apply when a Customer requests new noncomplex wire and jack installation or requests existing noncomplex wire and jack moves, changes, removals, rearrangements, replacements or pre-wiring. Material is included in each time increment charge.

Flat Jack Installation Charge

Per order, per premises - time & materials ICB

2. Flat Inside Wire Maintenance Charge - The Flat Inside Wire Maintenance Charge applies when a Customer requests noncomplex wire and jack maintenance. Material is included in the Flat Time and Materials Charge.

Time & Materials

ICB

Trouble Isolation Charge, Business

ICB

(N)

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SECTION 2 - REGULATIONS *continued*

2.29 Presubscription Procedures (N)

2.29.1 Description

New Customers will be asked to select an intraLATA and/or interLATA toll carrier(s) at the time the Customer places an order to establish local exchange service with the Company. The Company will process the Customer's order for presubscription service. The selected carrier(s) will confirm their respective Customer's verbal selection by third-party verification or return written confirmation notices. All new Customers' initial requests for intraLATA and/or interLATA toll service presubscription shall be provided free of charge.

If a new Customer is unable to make a selection at the time the new Customer places an order to establish local exchange service, the Company will read a random listing of all available intraLATA and interLATA carriers to aid the Customer in selection. If selection is still not possible, the Company will inform the Customer that he/she will be given 30 calendar days in which to inform the Company of an intraLATA and/or interLATA toll carrier presubscription selection free of charge. Until the Customer informs the Company of his/her choice for toll carrier(s), the Customer will not have a presubscribed toll carrier, but rather will be required to dial a carrier access code to route all toll calls to the carrier(s) of choice. Customers who inform the Company of a choice for toll presubscription within the 30day period will not be assessed a service charge for the initial Customer request.

Customers of record may initiate a presubscription change at any time subject to the charges specified below. If a Customer of record inquires of the Company of the carriers available for toll presubscription, the Company will read a random listing of all available carriers to aid the Customer in selection. (N)

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SECTION 2 - REGULATIONS *continued*2.29 Presubscription Procedures *continued*

(N)

2.29.2 Presubscription Charges

A. Application of Charges

After a Customer's initial selection for a presubscribed intraLATA toll carrier, for any change thereafter, an IntraLATA Presubscription Change Charge will apply.

1. The charge shall be no greater than those set forth below, unless modified by a Company-specific Commission-approved tariff.
2. If the Customer changes both the InterLATA and IntraLATA Presubscribed Interexchange Carrier at the same time, 50% of the otherwise applicable IntraLATA Presubscription Change Charge will apply.

B. Nonrecurring Charges IntraLATA Presubscription Change Charge

The IntraLATA Presubscription Change Charge shall be applied as follows:

Per business or residence line, trunk, or port:

--	Manual Process	\$5.50
--	Electronic Process	\$1.25

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SECTION 2 - REGULATIONS *continued*

2.30 Service Level Standards

The Company offers the following service level standards for voice services:

<u>Criterion</u>	<u>Definition</u>	<u>Standard</u>	
Dial Tone Delay	The specific time between Customer's going off-hook and the receipt of dial tone from the service telephone central office	2.0 seconds maximum	
Post Dial Delay	The time from when the last digit is dialed to the moment the phone rings at the receiving location	2.0 seconds maximum	
Noise	Unwanted electrical signals introduced into the telephone lines by circuit component or natural disturbances which tend to degrade the performance of the line.	17 dBmC maximum	
Signal Loss	The diminishment of the signal level strength resulting in decay and quality of the call and signaling	3 dB maximum	
Minimum Loop Current	Minimum level of current between the originating and terminating locations of a call required to support accurate signaling on the call.	23 mA	(T)
Grade of Service	The probability that an attempted call will receive a busy signal, expressed as a decimal fraction. This factor is applicable only to the Company's network and not to any portions of the underlying network provided by another telephone service carrier.	P.01 or better	
Change of RespOrg	The transition of management and administration of a Customer's 8XX telephone number records in the 8XX Service Management System. This standard is applicable when a Customer transfers 8XX telephone number service from one carrier to another.	10 days maximum	

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SECTION 3 - APPLICATION OF RATES

3.1 Introduction

The regulations set forth in this section govern the application of rates for services contained in other sections of this tariff.

3.2 Usage Based Charges

Where charges for a service are specified based on the duration of use, such as the duration of a telephone call, the following rules apply:

- 3.2.1 Calls are measured in time duration increments identified for each service. All calls that are fractions of a measurement increment are rounded-up to the next whole unit.
- 3.2.2 Timing on completed calls begins when the called party answers the call. Answering is determined by hardware answer supervision in all cases where this signaling is provided by the terminating local carrier and any intermediate carrier(s). Timing for operator service person-to-person calls start with completion of the connection to the person called or an acceptable substitute, or to the PBX station called.
- 3.2.3 Timing terminates on all calls when the calling party hangs up or the Company's network receives an off-hook signal from the terminating carrier.
- 3.2.4 Calls originating in one time period and terminating in another will be billed in proportion to the rates in effect during different segments of the call.
- 3.2.5 All times refer to local time.

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SECTION 4 - SERVICE AREAS4.1 Exchange Service Areas

Exchange Services are provided (pursuant to Sections 5.1 and 6.1) in limited geographic areas. Exchange Services bearing the following NPA-NXX designations are provided at the following rate centers in each specified metropolitan area.

A. Cincinnati: Alexandria; Bethany; Boone; Cincinnati; Clermont; Covington; Hamilton; Harrison; Independence; Lawrenceburg; Lebanon; Little Miami; Mason; Newtonsville; Oxford; Shandon; West Harrison; Walton; and Williamsburg.

B. Columbus: Alton; Canal Winchester; Cheshire Center; Columbus; Delaware; Dublin; Gahanna; Grove City; Groveport; Hilliard; Lockbourne; London; New Albany; Plain City; Radnor; Reynoldsburg; Westerville; and Worthington. (T)

C. Dayton: Beavercreek; Centerville; Dayton; Englewood; Enon; Fairborn; Franklin; Middletown; Miamisburg/West Carrollton; Monroe; Piqua; Springfield; Tipp City; Trenton; Trotwood; Troy; Vandalia; Wilmington; and Xenia. (T)

Note: Full service versions of the Company's Exchange Services will be provided to Customers, at Customer premises located in these areas pursuant to this or the incumbent local exchange carrier's tariff, to the extent that: (a) the Company has in-place and available network facilities extending to such premises; or (b) the Customer's premises is served by an incumbent local exchange carrier's wire center at which the Company maintains a collocation arrangement and is able to reasonably employ such arrangement to interconnect to unbundled exchange link facilities which the Company, in its sole discretion, judges to be of a type, grade, technical specification, quality and quantity sufficient to, and offered under conditions consistent with, the delivery of such services.

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SECTION 4 - SERVICE AREAS *continued*4.2 Calling Areas

Geographically-defined Local Calling Areas are associated with each Exchange Service provided pursuant to Section 5.1. In addition to the Local Calling Areas listed below, the following exchanges have been aggregated to form local calling zones:

Columbus Metropolitan Exchange Area (CME):

The local calling area of the Columbus Metropolitan Exchange Area (CME) consists of Alton, Canal Winchester, Cheshire Center, Columbus, Dublin, Gahanna, Grove City, Groveport, Harrisburg, Hilliard, Kilbourne, Lockbourne, New Albany, Pataskala, Rathbone, Reynoldsburg, Sunbury-Galena, West Jefferson, Westerville, Worthington.

1 Rates and rate plans for Local Calling Area Calls placed over Company-provided Exchange Access Services are set forth in Section 7.

SECTION 4 - SERVICE AREAS *continued*4.2 Calling Areas *continued*Cincinnati Metropolitan Exchange Area (CME)

The local calling area of the Cincinnati CME consists of: Batavia, Bethany, Bethel, Cherry Grove, Chevot, Clermont, Covedale, Evendale, Fairfield, Glendale, Groesbeck, Hamilton, Hamlet, Hartwell, Hyde Park, Little Miami, Loveland, Madisonville, Miami, Milford, Montgomery, Mt. Healthy, Mt. Washington, Newtonsville, New Richmond, North Greenhills, Northside, Norwood, Price Hill, Reily, Rossmoyne, Sayler Park, Seven Mile, Shandon, St. Bernard, Tobasco, West Chester, West Seventh, Westwood, Williamsburg.

Dayton Metropolitan Exchange Area (DME)

The local calling area of the Dayton Metropolitan Exchange area consists of: Brookville, Cedarville, Clifton, Donnelsville, Englewood, Enon, Farmersville, Franklin, Germantown, Gratis, Jamestown, Lewisburg Liberty, Laura, Medway, Middletown, New Carlisle, New Lebanon, Phillipsburg, Spring Valley, Tipp City, Troy, Trotwood, Trenton, Waynesville, West Alexandria, West Milton, Xenia, Yellow Springs.

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SECTION 4 - SERVICE AREAS *continued*

4.3 Extended Local Calling

Extended Local Calling (ELC) is a non-Optional plan that provides one way calling to the Dayton Metropolitan Area (exact exchanges listed below in the ELC Exchange section below). ELC is only applicable to Customers in Lebanon and Mason rate centers.

Extended Local Calling ELC Exchanges

Dayton, Beaver Creek, Bellbrook, Centerville, Dayton, Fairborn, Franklin, Monroe, Mainisburg-West Carrolton, Spring Valley, Trenton, and Vandalia.

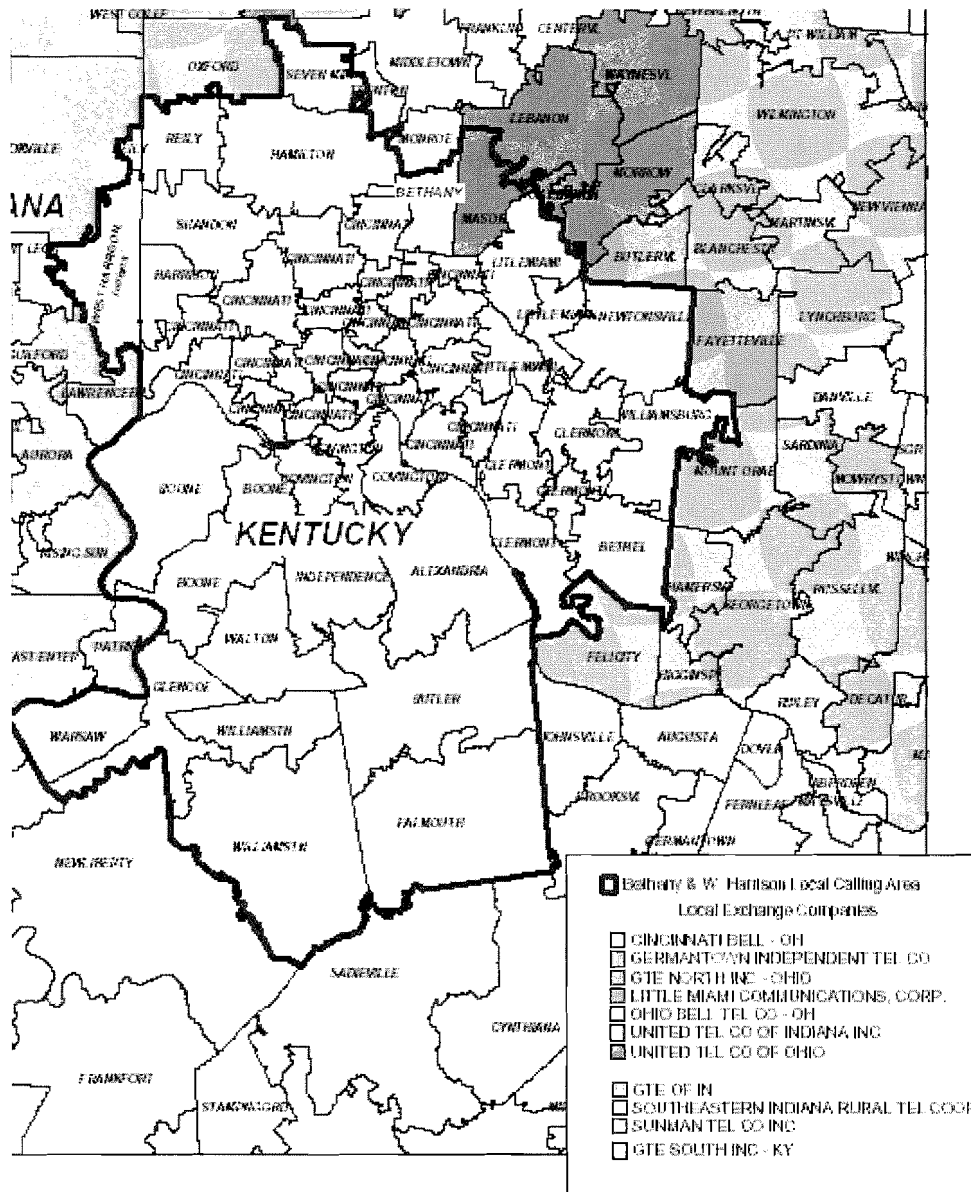
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CINCINNATI EXCHANGE AREA MAP4.4 Cincinnati Exchange Areas4.4.1 Bethany & W. Harrison Local Calling Area

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CINCINNATI EXCHANGE AREA MAP *continued*4.4 Cincinnati Exchange Areas *continued*4.4.2 Boone, Covington, Independence & Walton Local Calling Area

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4.4 Cincinnati Exchange Areas *continued*

The map displays the Cincinnati Local Calling Area, which includes parts of Indiana, Ohio, and Kentucky. The area is divided into numerous counties, each labeled with its name. The map also shows major cities and towns within these counties. A legend in the bottom right corner identifies the local exchange companies serving the area, each represented by a different pattern or shading.

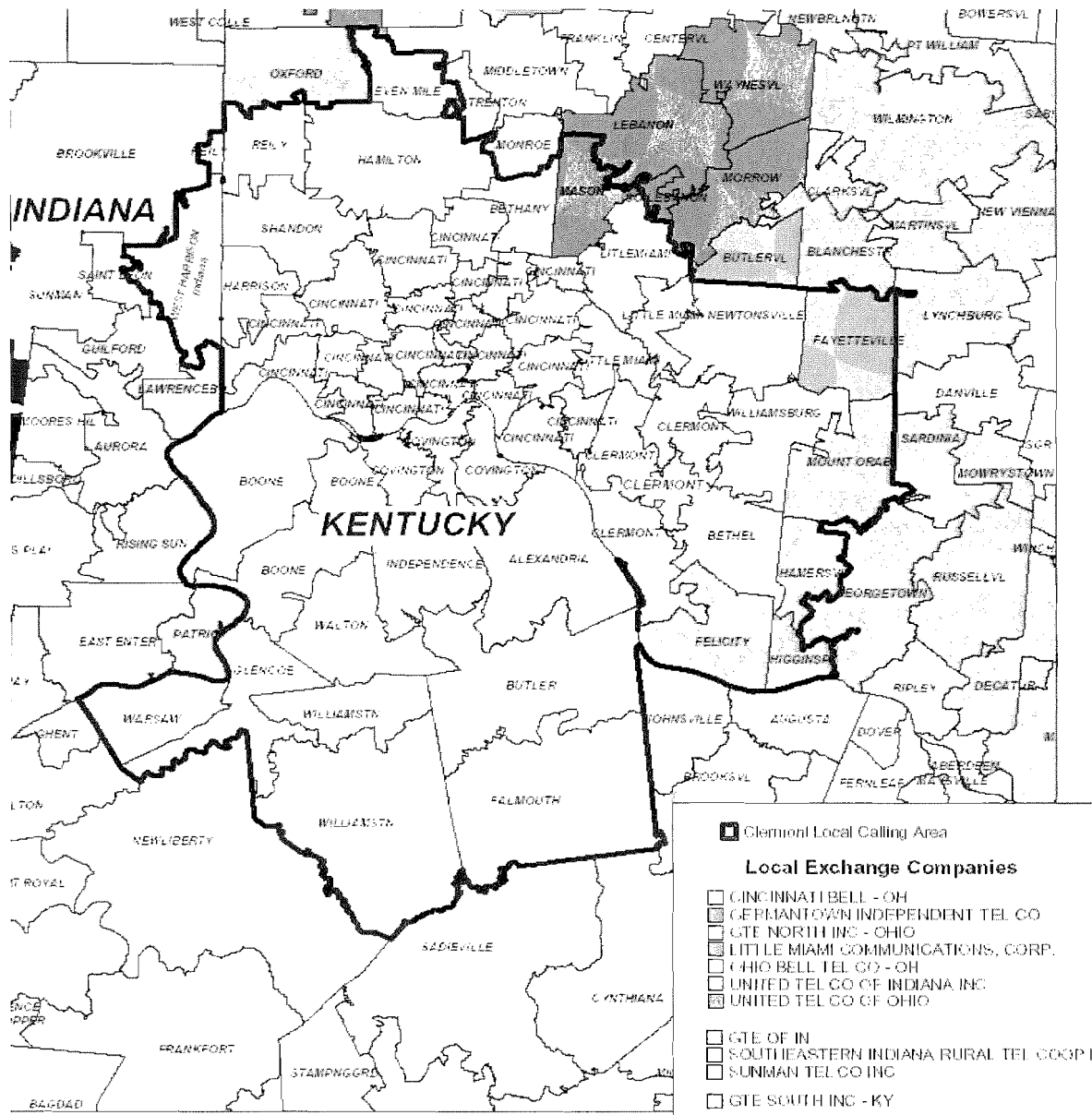
Cincinnati Local Calling Area

State Lines

Local Exchange Companies

- AMERITECH INDIANA
- AMERITECH OHIO
- BELL SOUTH TELECOMM. INC. DBA SOUTH CENTRAL BELL TEL.
- CAMDEN TELEPHONE CO., INC.
- CHILLICOTHE TELEPHONE CO.
- CINCINNATI BELL, INC.
- GERMANTOWN INDEPENDENT TELEPHONE CO.
- LITTLE MIAMI COMMUNICATIONS CORP.
- SOUTHEASTERN INDIANA RURAL TELEPHONE COOP., INC.
- SUNMAN TELEPHONE CO., INC.
- UNITED TELEPHONE CO. OF INDIANA, INC.
- UNITED TELEPHONE CO. OF OHIO
- VERIZON NORTH INC. IN
- VERIZON NORTH INC. IN (CONTEL)
- VERIZON NORTH INC. OH
- VERIZON SOUTH INC. KY
- VERIZON SOUTH INC. KY (CONTEL)

OHL0306

CINCINNATI EXCHANGE AREA MAP *continued*4.4 Cincinnati Exchange Areas *continued*4.4.4 Clermont Local Calling Area 1

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4.4 Cincinnati Exchange Areas *continued*

Clermont Local Calling Area

State Lines

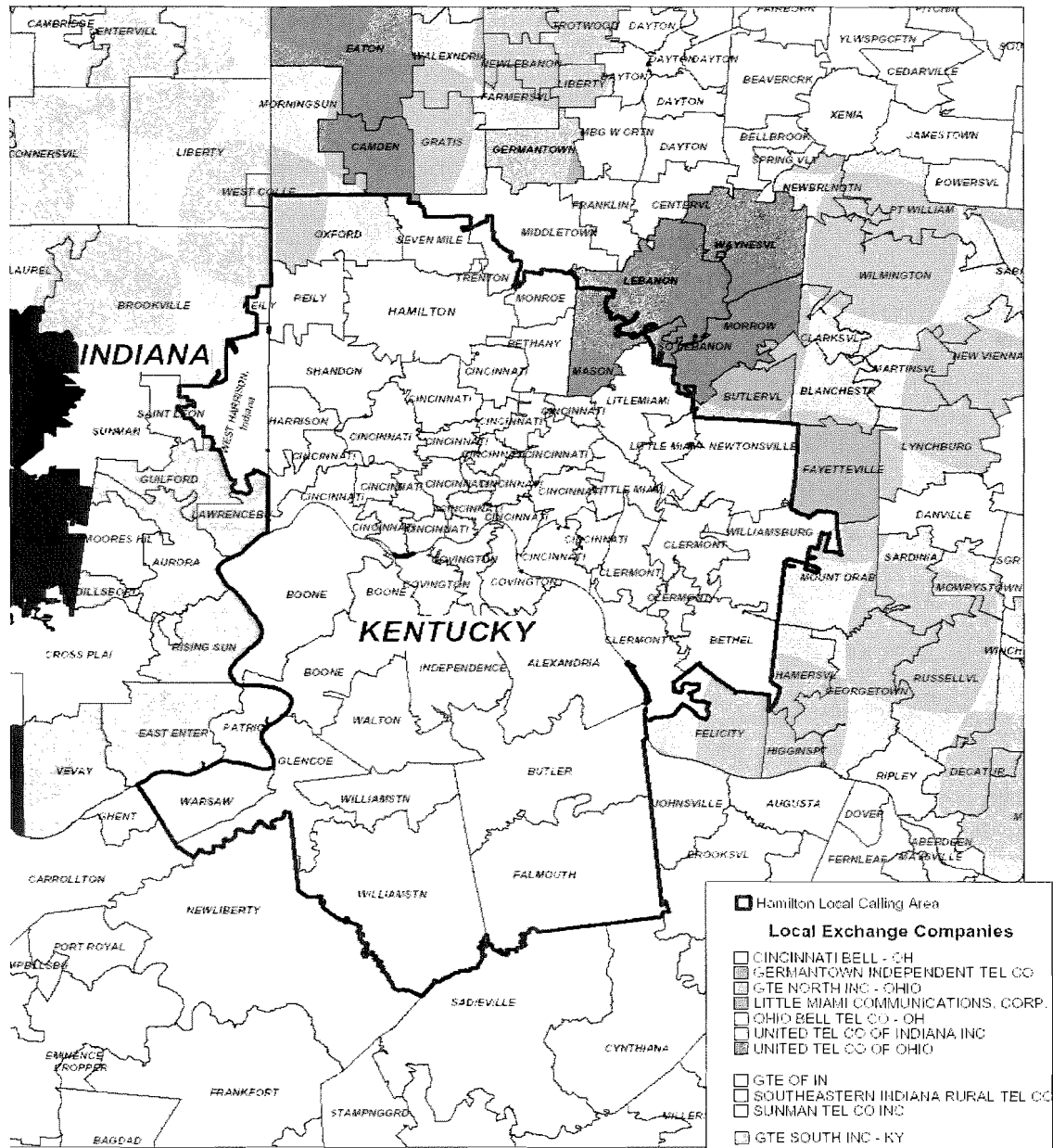
Local Exchange Companies

- AMERITECH INDIANA
- AMERITECH OHIO
- BELL SOUTH TELECOMM INC DBA SOUTH CENTRAL BELL TEL
- CAMDEN TELEPHONE CO., INC.
- CHILlicothe TELEPHONE CO.
- CINCINNATI BELL INC.
- GERMANTOWN INDEPENDENT TELEPHONE CO.
- LITTLE MIAMI COMMUNICATIONS CORP.
- SOUTHEASTERN INDIANA RURAL TELEPHONE COOP., INC.
- SUNMAN TELEPHONE CO., INC.
- UNITED TELEPHONE CO. OF INDIANA, INC.
- UNITED TELEPHONE CO. OF OHIO
- VERIZON NORTH INC.-IN
- VERIZON NORTH INC.-IN (CONTEL)
- VERIZON NORTH INC.-OH
- VERIZON SOUTH INC.-KY
- VERIZON SOUTH INC.-KY (CONTEL)

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CINCINNATI EXCHANGE AREA MAP *continued*4.4 Cincinnati Exchange Areas *continued*4.4.6 Hamilton Local Calling Area

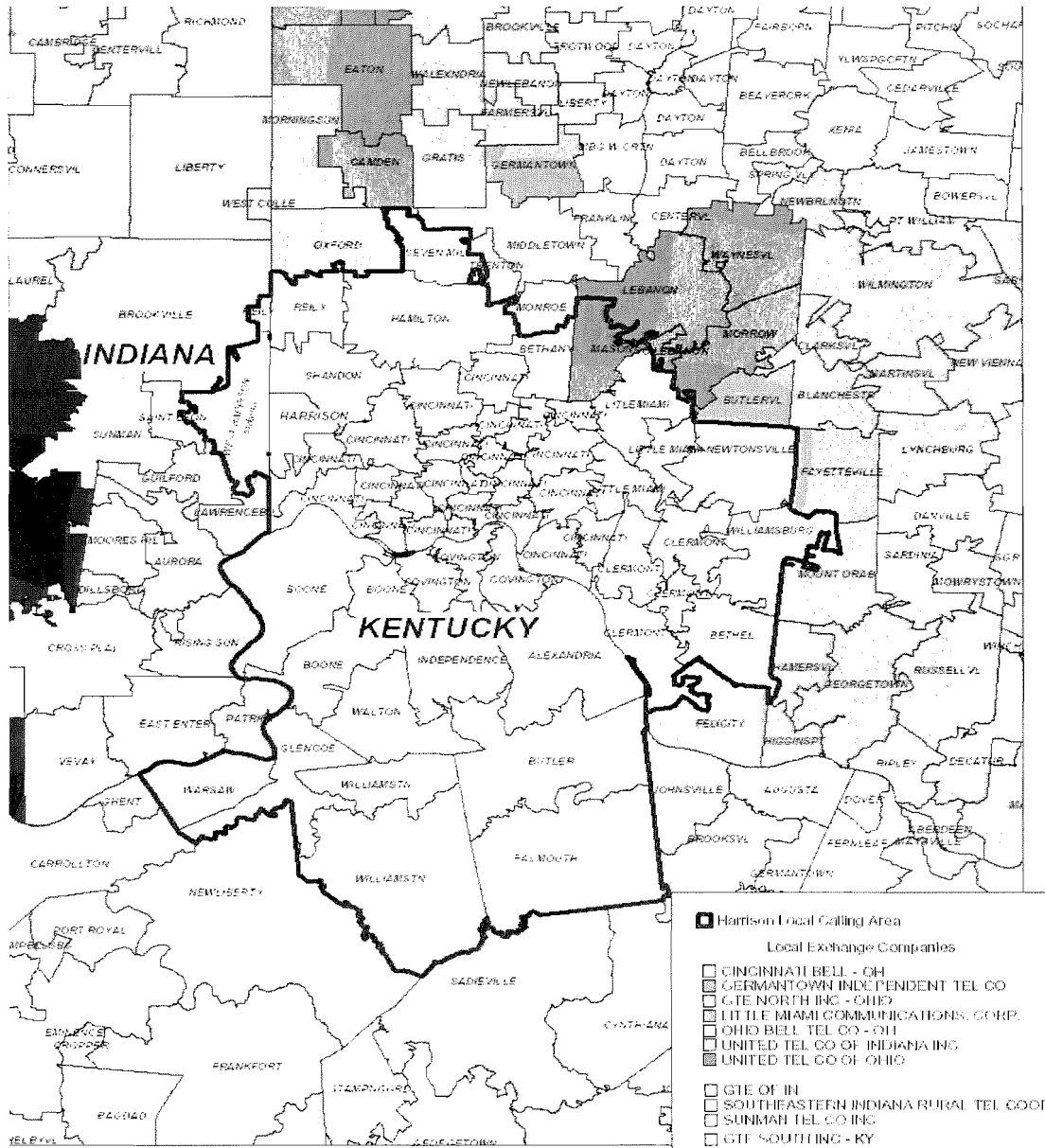
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CINCINNATI EXCHANGE AREA MAP continued4.4 Cincinnati Exchange Areas continued4.4.7 Harrison Local Calling Area

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CINCINNATI EXCHANGE AREA MAP continued4.4 Cincinnati Exchange Areas continued4.4.8 Lawrenceburg Local Calling Area

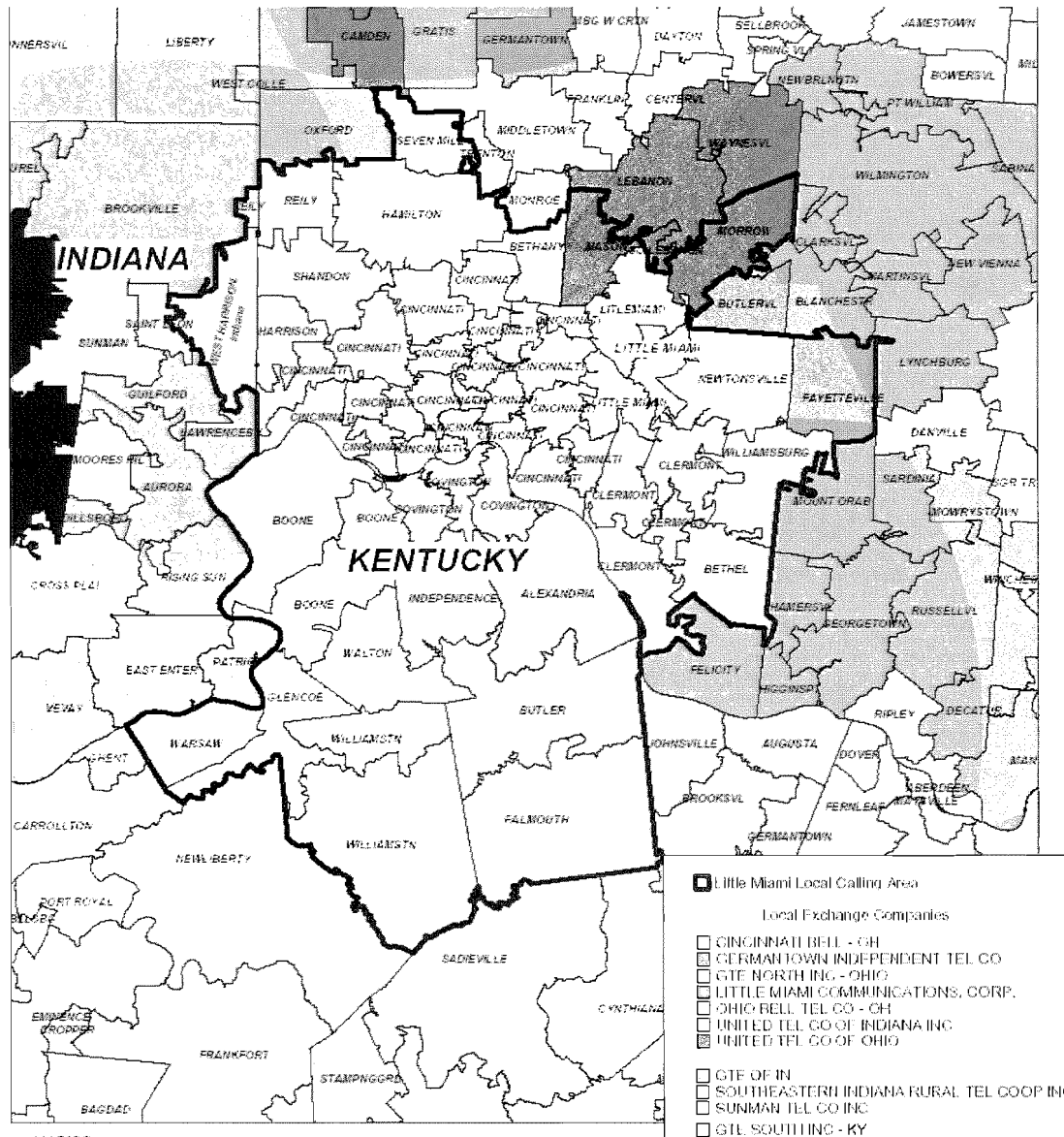
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CINCINNATI EXCHANGE AREA MAP *continued*4.4 Cincinnati Exchange Areas *continued*4.4.9 Little Miami Local Calling Area

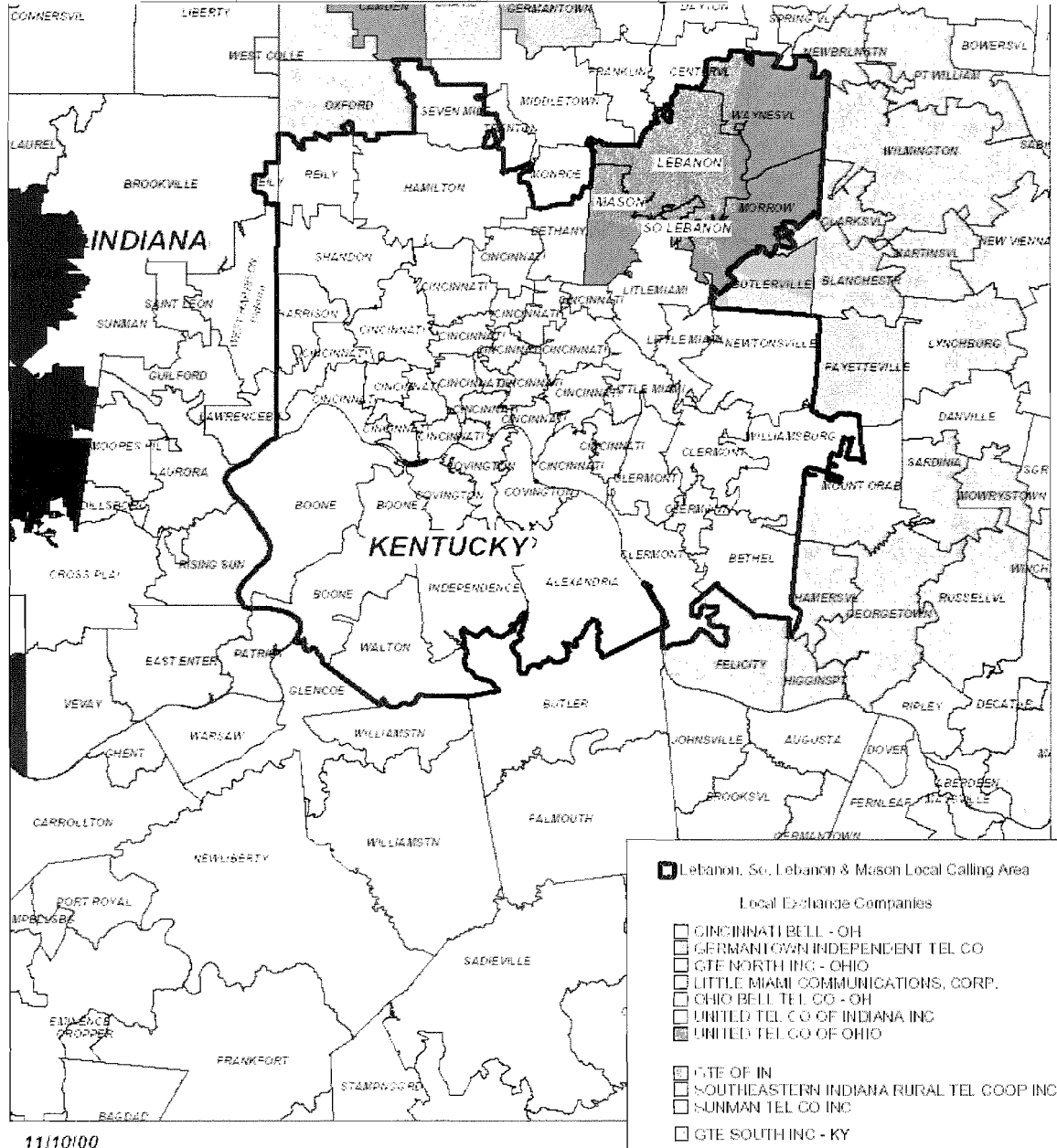
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CINCINNATI EXCHANGE AREA MAP *continued*4.4 Cincinnati Exchange Areas *continued*4.4.10 Lebanon, South Lebanon & Mason Local Calling Area

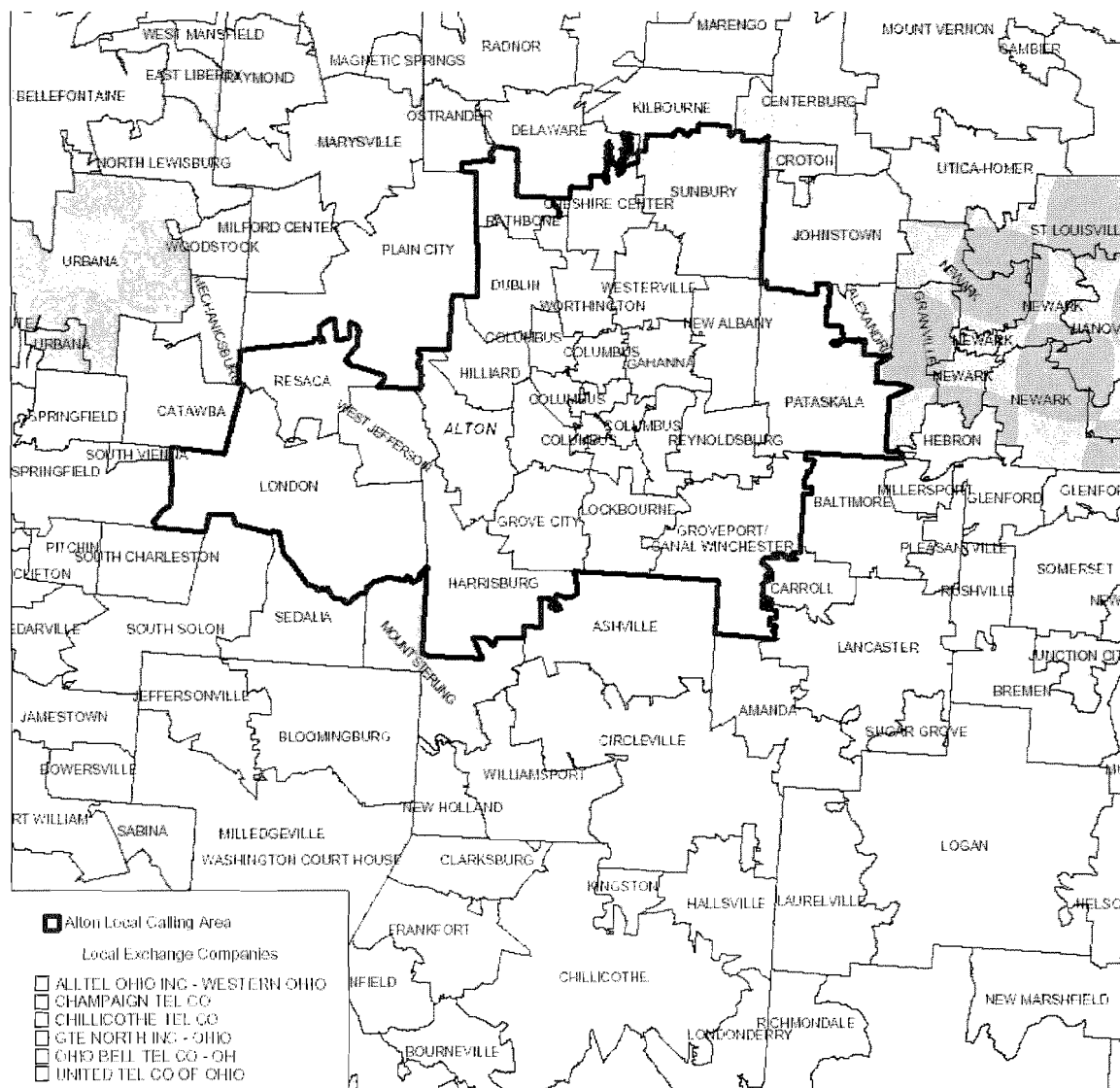
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COLUMBUS EXCHANGE AREA MAP4.5 Columbus Exchange Areas4.5.1 Alton Local Calling Area

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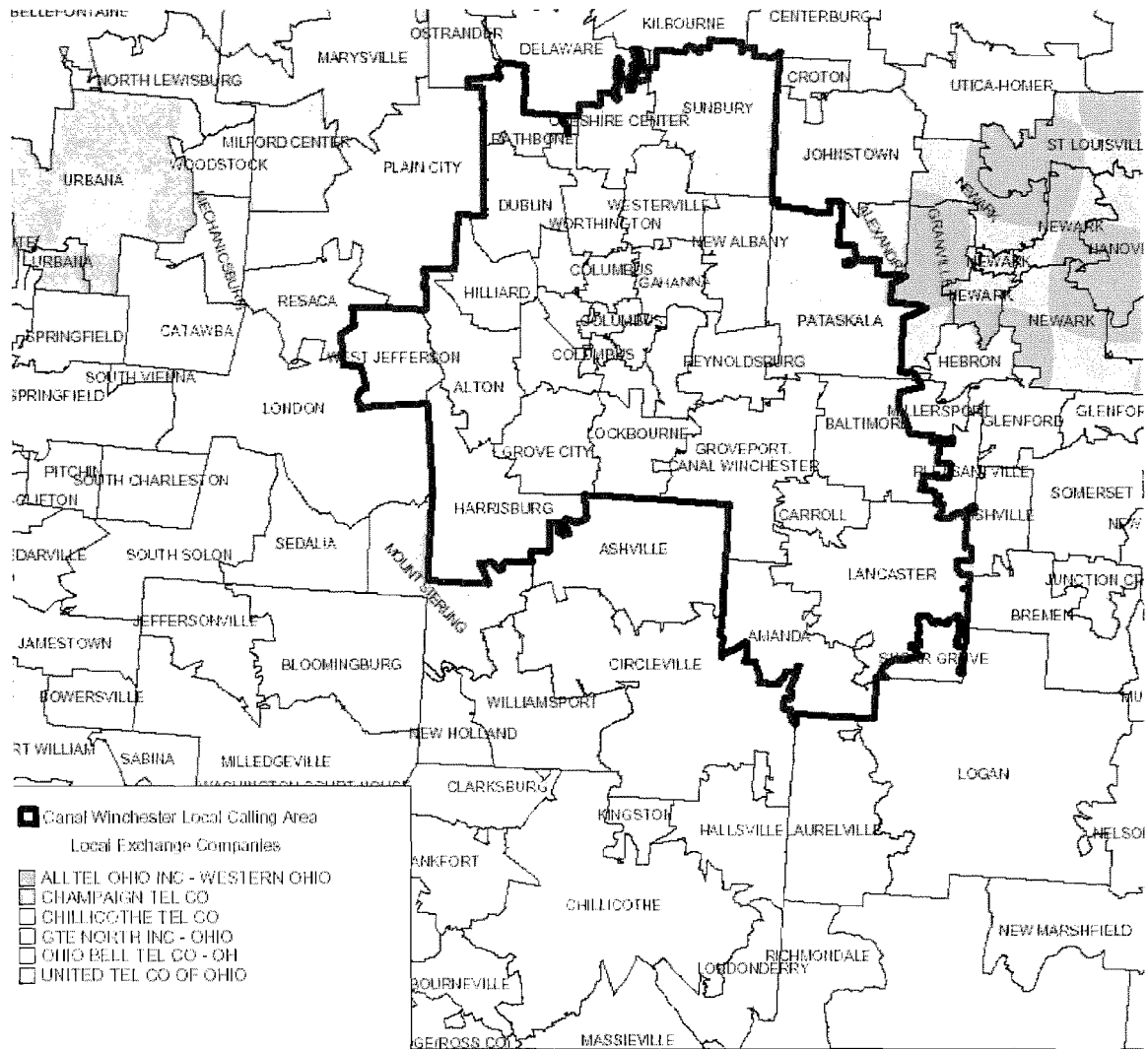
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COLUMBUS EXCHANGE AREA MAP *continued*

4.5 Columbus Exchange Areas *continued*

4.5.2 Canal Winchester Local Area



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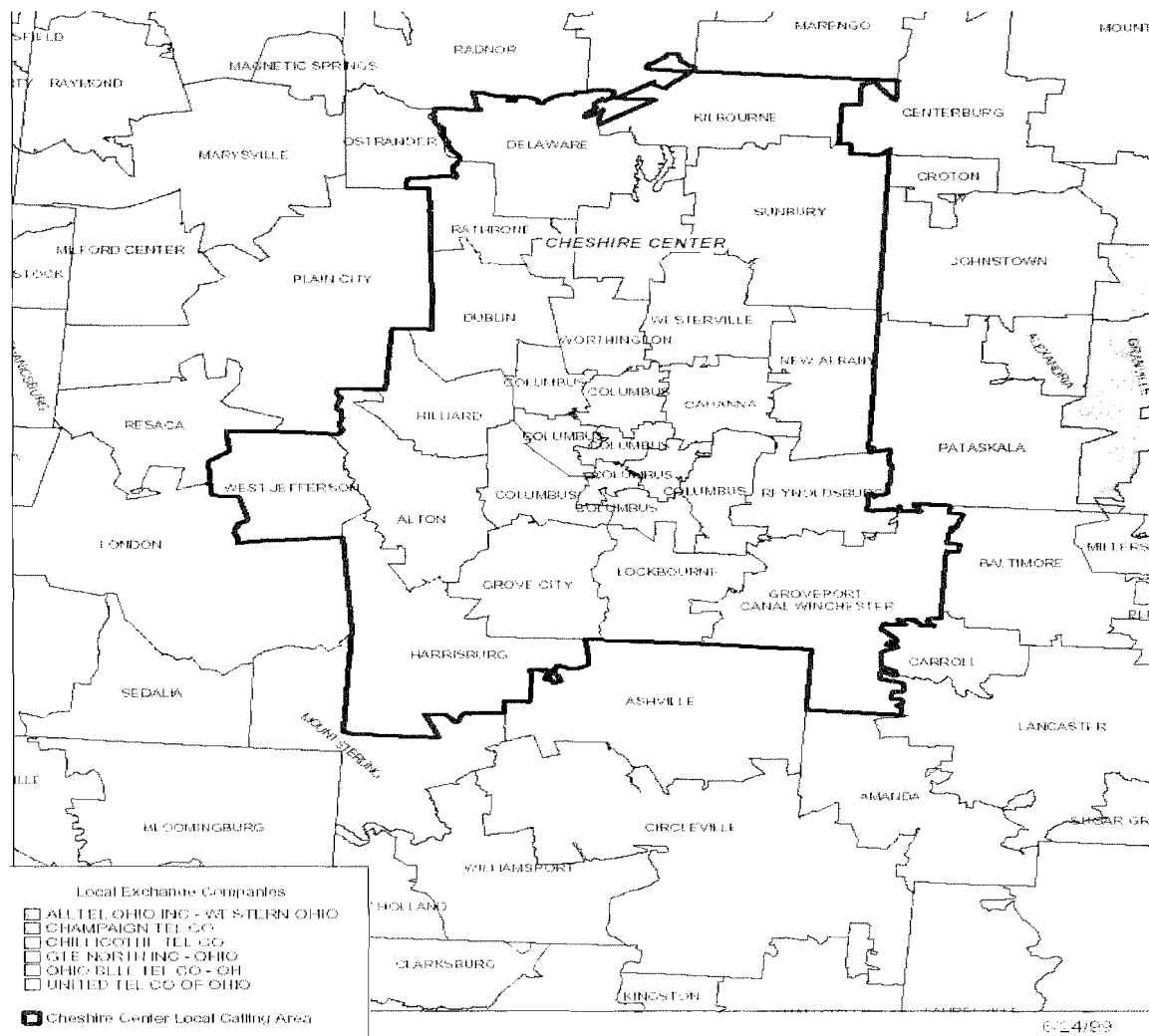
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COLUMBUS EXCHANGE AREA MAP *continued*4.5 Columbus Exchange Areas *continued*

4.5.3 Cheshire Center



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COLUMBUS EXCHANGE AREA MAP *continued*4.5 Columbus Exchange Areas *continued*

4.5.4 Columbus Local Calling Areas



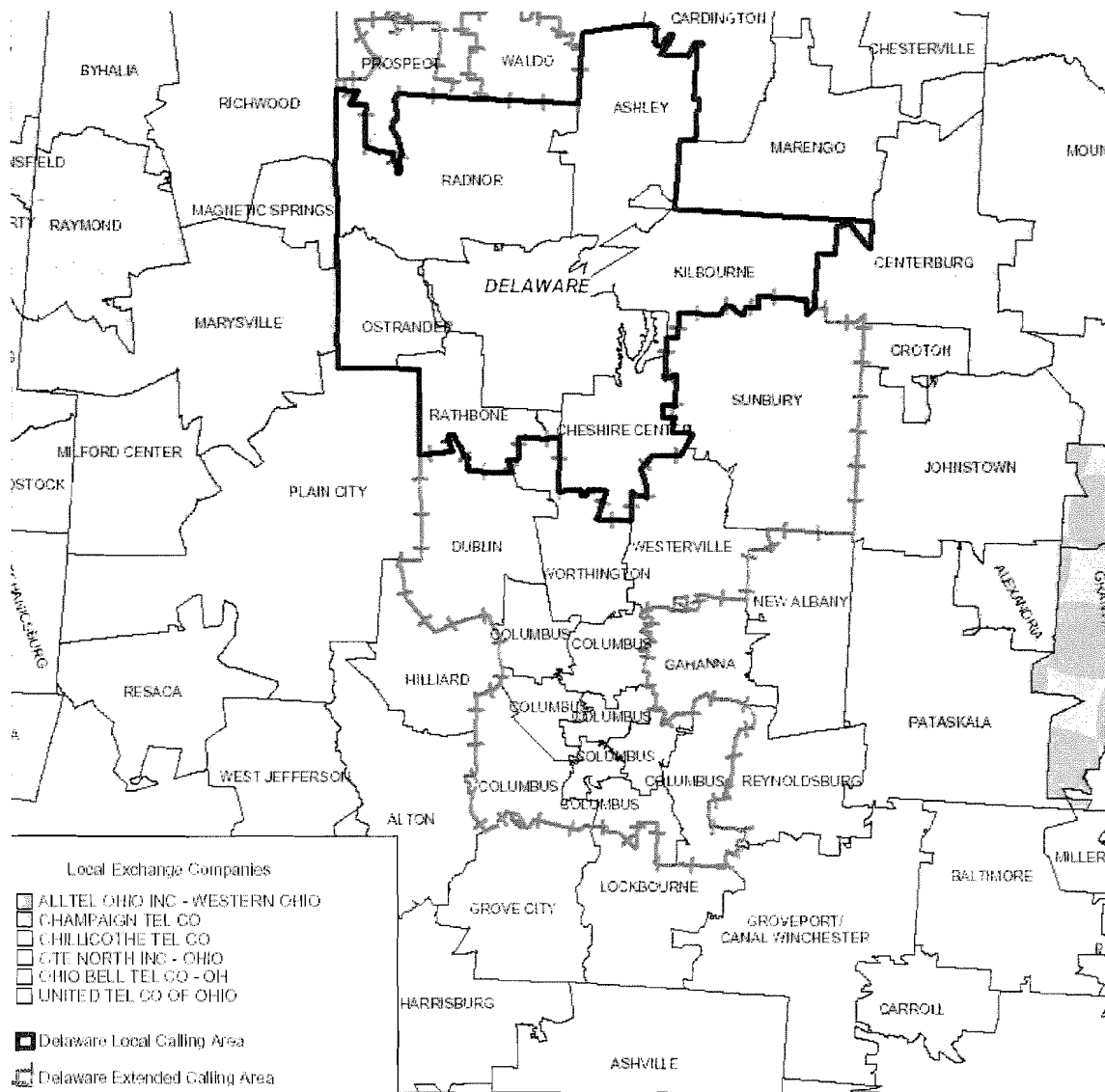
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COLUMBUS EXCHANGE AREA MAP *continued*4.5 Columbus Exchange Areas *continued*4.5.5 Delaware Local Calling Area

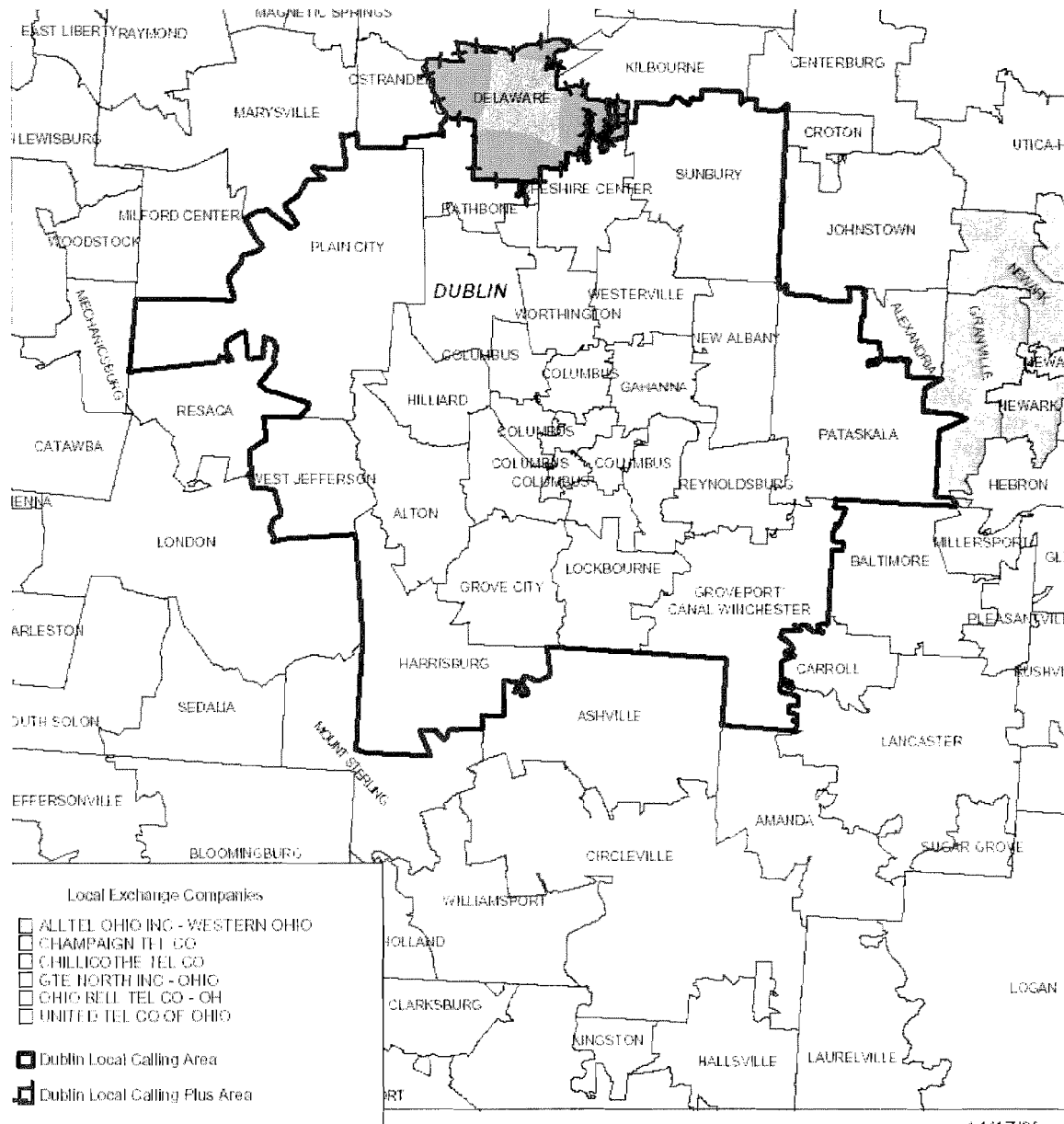
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COLUMBUS EXCHANGE AREA MAP *continued*4.5 Columbus Exchange Areas *continued*4.5.6 Dublin Local Calling Area

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COLUMBUS EXCHANGE AREA MAP *continued*4.5 Columbus Exchange Areas *continued*4.5.7 Grove City Local Calling Area

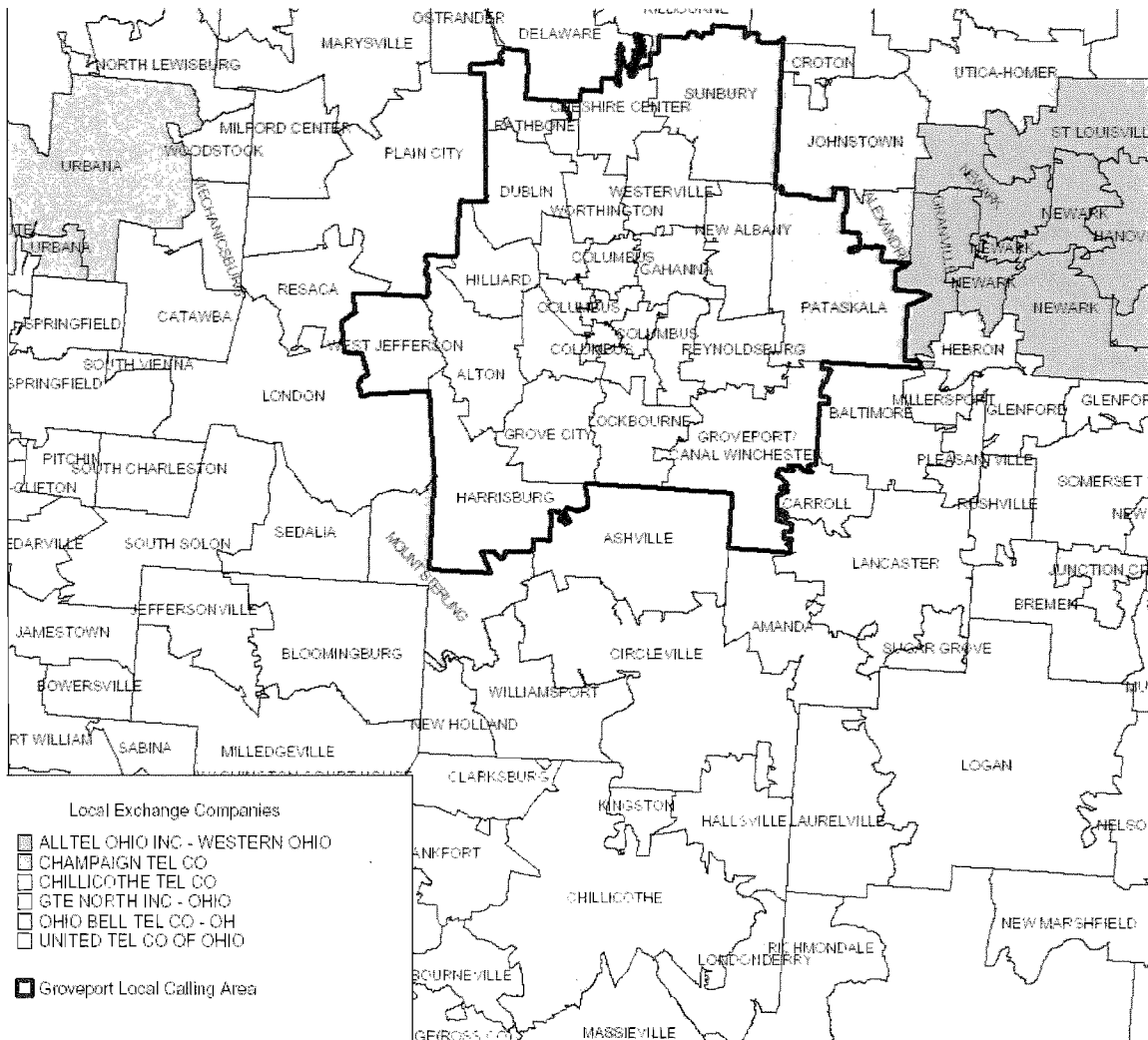
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COLUMBUS EXCHANGE AREA MAP *continued*4.5 Columbus Exchange Areas *continued*4.5.8 Groveport Local Calling Area

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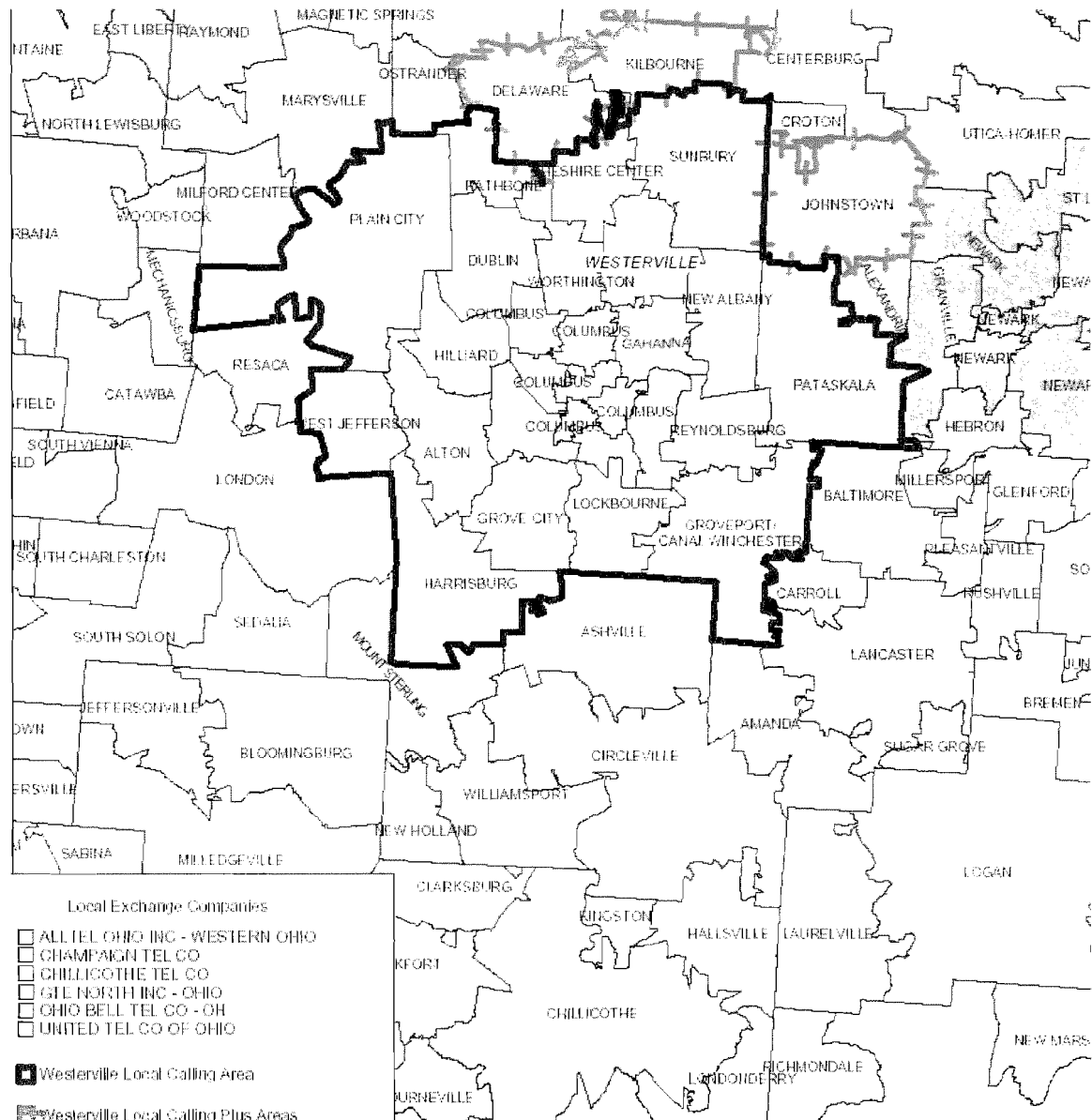
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COLUMBUS EXCHANGE AREA MAP *continued*4.5 Columbus Exchange Areas *continued*

4.5.9 Westerville Local Calling Area



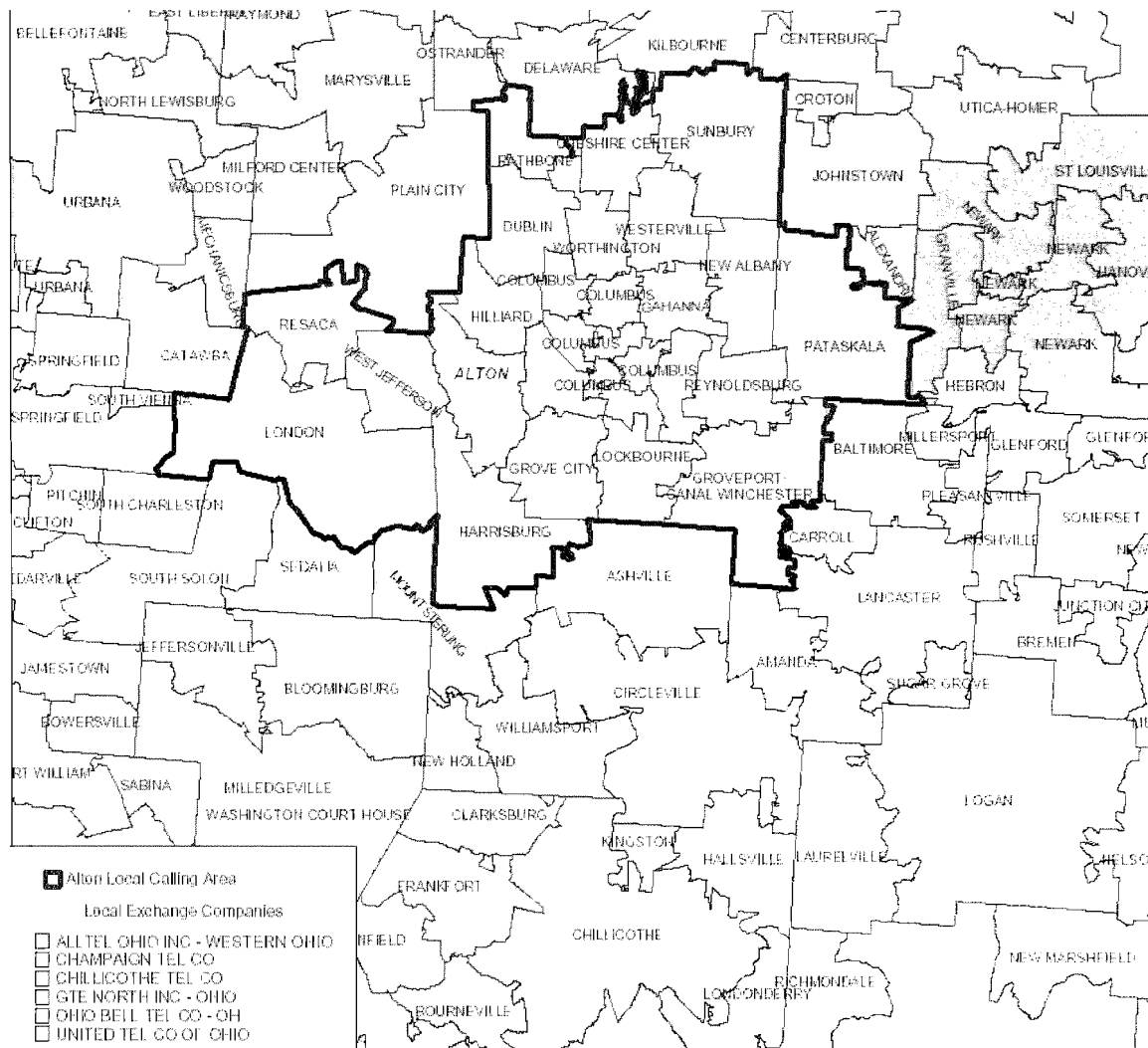
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DAYTON EXCHANGE AREA MAP4.6 Dayton Exchange Areas4.6.1 Alton Local Calling Area

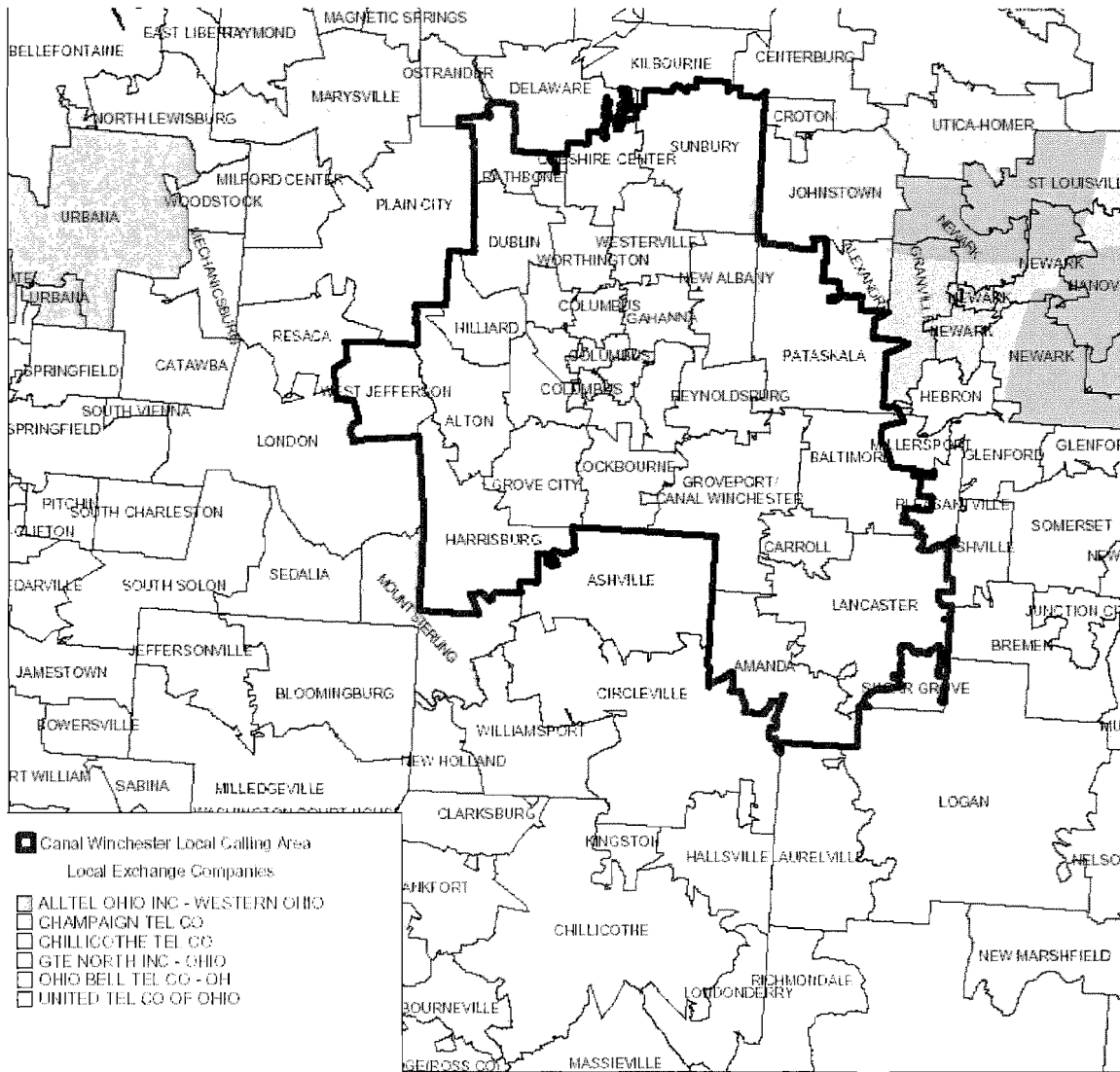
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DAYTON EXCHANGE AREA MAP *continued*4.6 Dayton Exchange Areas *continued*4.6.2 Canal Winchester Local Calling Area

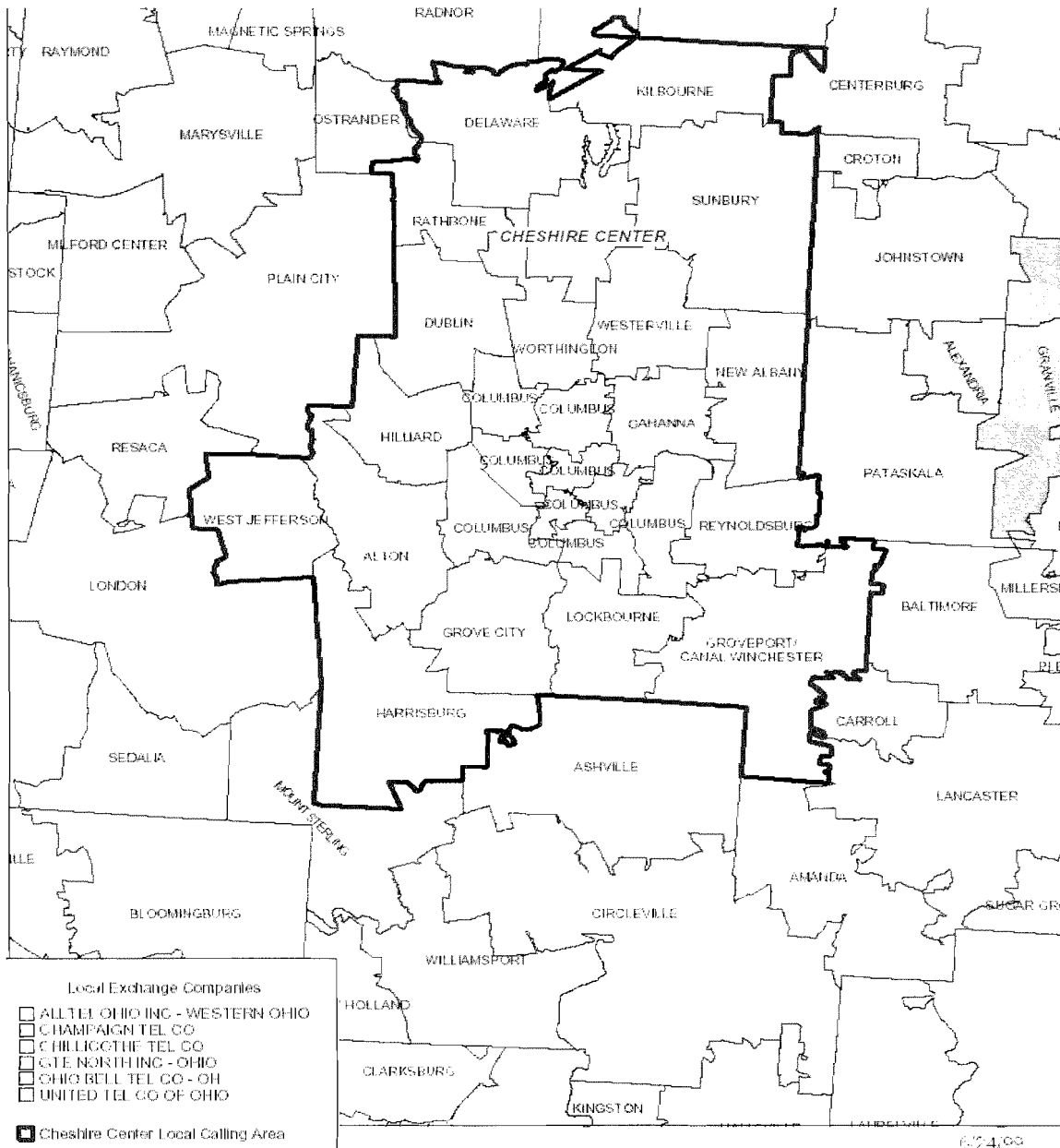
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DAYTON EXCHANGE AREA MAP continued4.6 Dayton Exchange Areas continued4.6.3 Cheshire Center Local Calling Area

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DAYTON EXCHANGE AREA MAP *continued*4.6 Dayton Exchange Areas *continued*

4.6.4 Columbus & Columbus Extended Local Calling Area



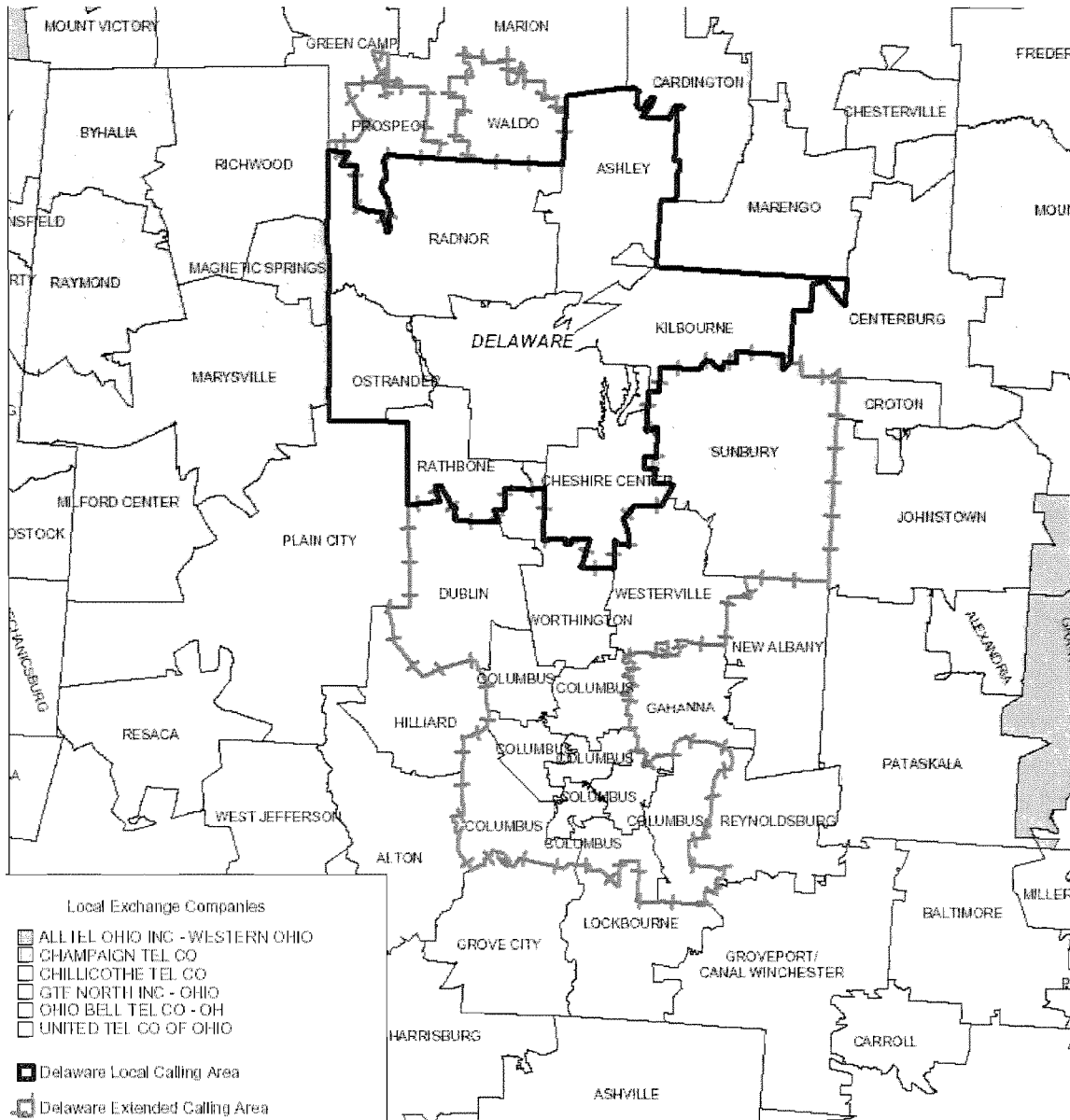
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DAYTON EXCHANGE AREA MAP *continued*4.6 Dayton Exchange Areas *continued*4.6.5 Delaware & Delaware Extended Local Calling Area

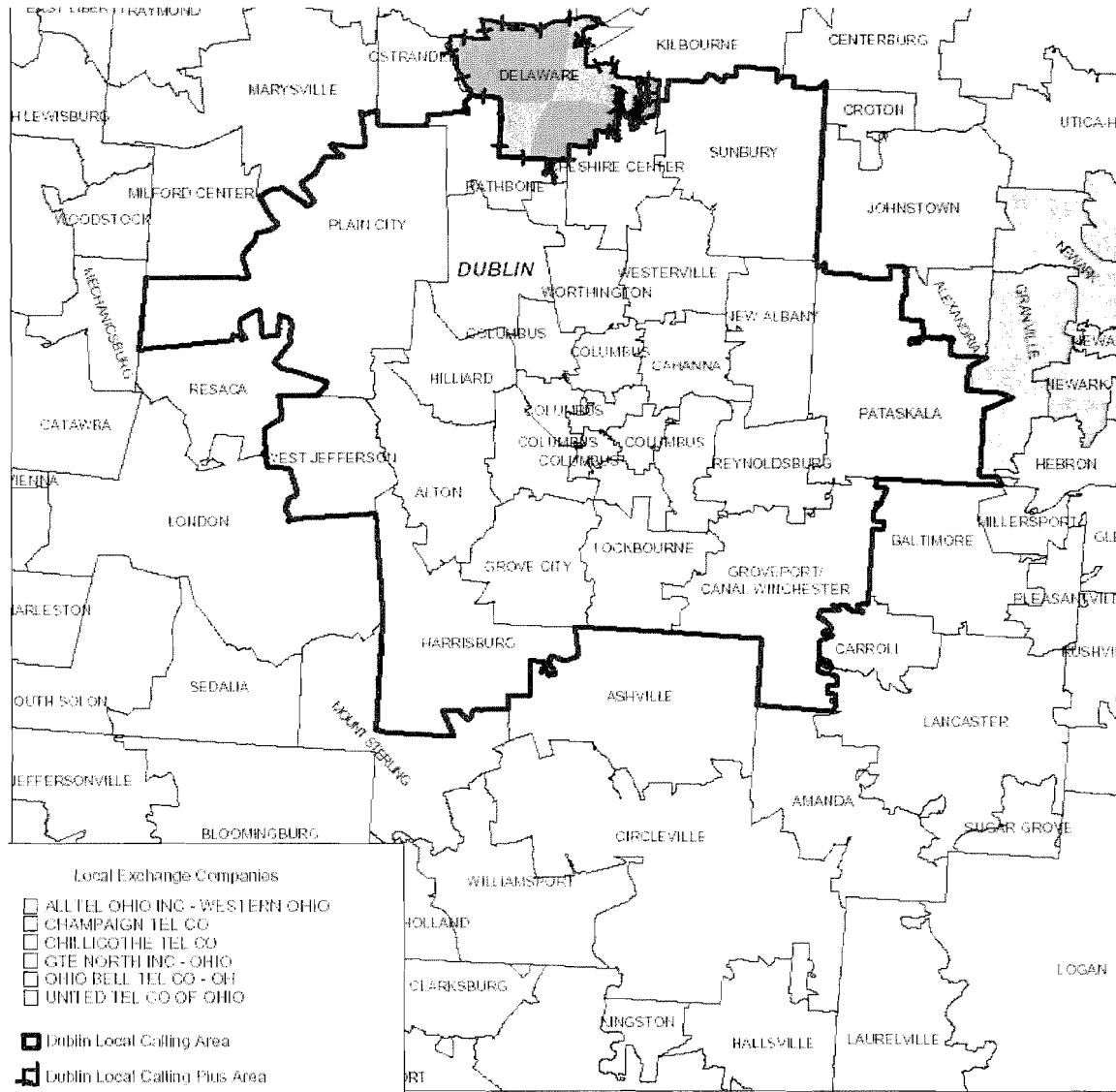
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DAYTON EXCHANGE AREA MAP *continued*4.6 Dayton Exchange Areas *continued*4.6.6 Dublin Local Calling Area

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DAYTON EXCHANGE AREA MAP *continued*4.6 Dayton Exchange Areas *continued*

4.6.7 Grove City & Grove City Extended Local Calling Areas



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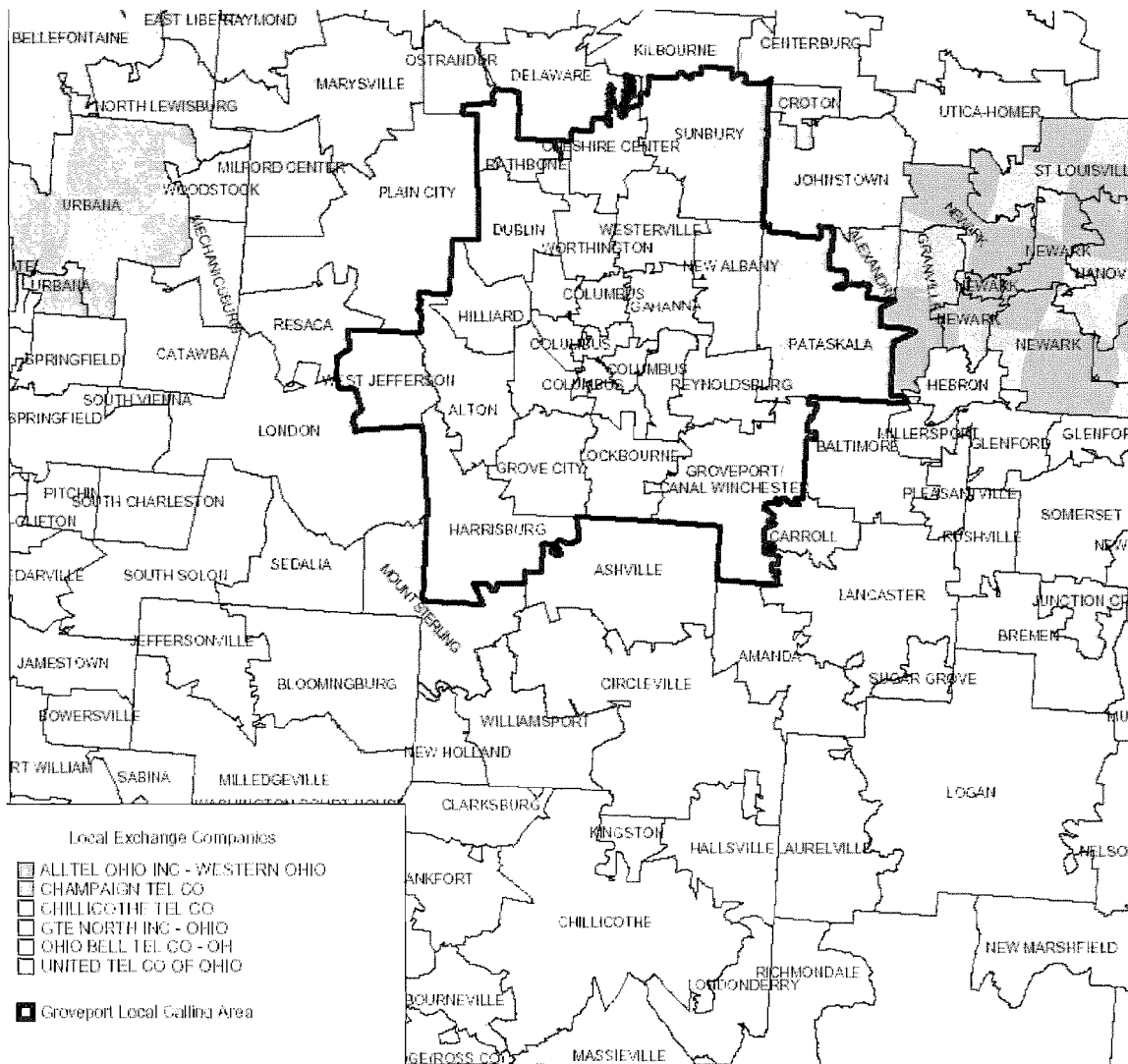
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DAYTON EXCHANGE AREA MAP *continued*

4.6 Dayton Exchange Areas *continued*

4.6.8 Groveport Local Calling Area



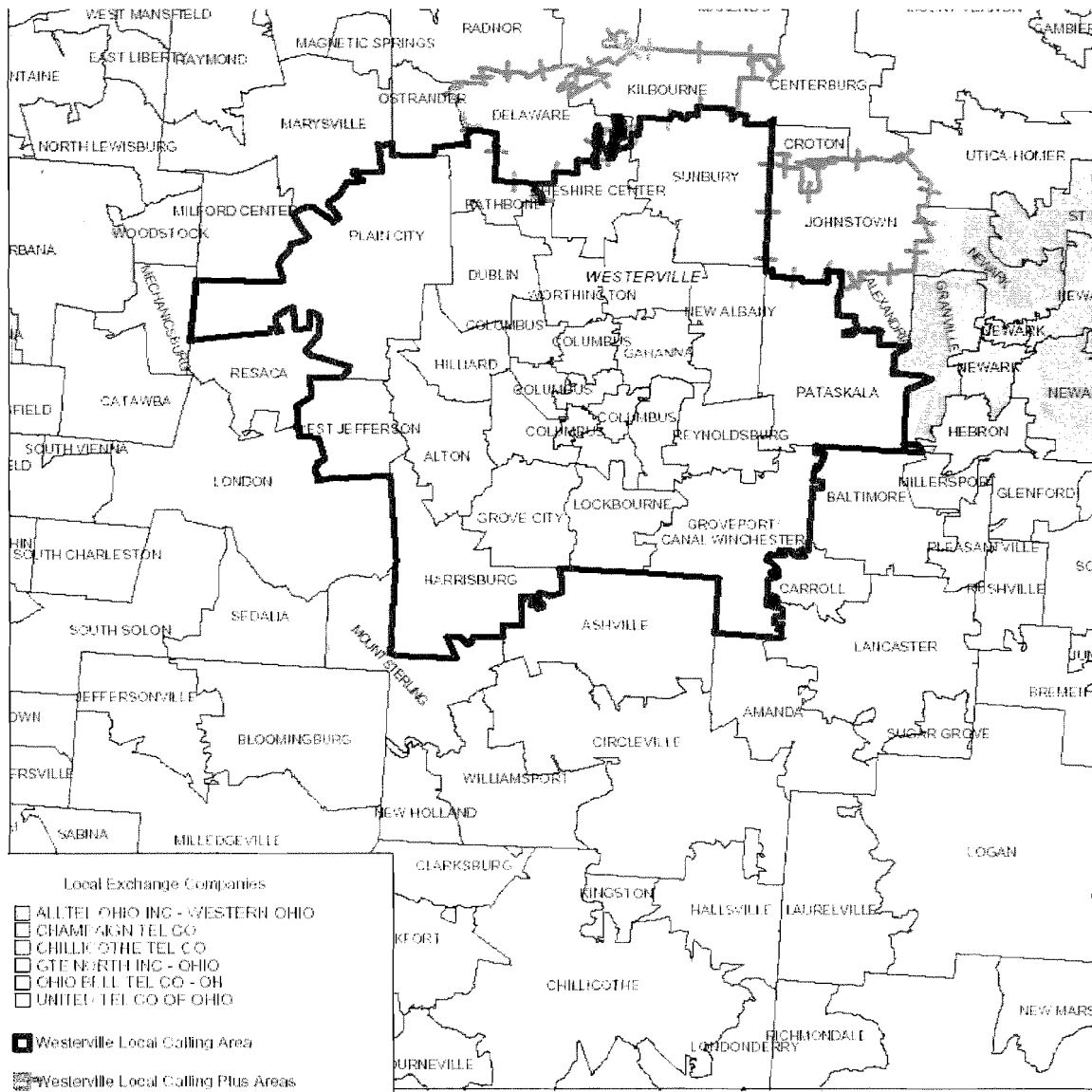
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DAYTON EXCHANGE AREA MAP continued4.6 Dayton Exchange Areas continued4.6.9 Westerville Local Calling Area

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SECTION 5 - NETWORK SERVICES DESCRIPTIONS

5.1 General Service Description

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All services offered in this tariff are subject to Service Order and change charges where the Customer requests new service or changes in existing services, as well as indicated nonrecurring and monthly recurring charges.

These services provide a Customer with the ability to connect its terminal equipment, inside wiring or transmission facilities to the Company's switched network for the origination and reception or telephonic communications, and includes optional features designed to facilitate the use or expand the functionality of communications services.

Service is intended for end user applications with local usage not to exceed 200,000 minutes per month. Terms and conditions, rates and charges for applications exceeding 200,000 minutes of local usage per month will be determined on an individual case basis. If the Customer's actual usage exceeds 200,000 minutes of local usage per month, the Company may, upon thirty (30) days written notice, re-calculate and adjust the monthly recurring rates to be charged to the Customer. If the Customer does not accept the adjusted rates, it may upon notice to the Company terminate the Service. Termination liability charges may apply as specified elsewhere in this tariff.

Network services sold to IBL and VersiPak Customers may be eligible for certain discounts as specified.

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SECTION 5 - NETWORK SERVICES DESCRIPTIONS *continued*

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SECTION 5 - NETWORK SERVICES DESCRIPTIONS *continued*5.2 Standard Business Line Service

Standard Business Line Service provides a Customer with a single, voice-grade communications channel that can be used to place or receive one call at a time. Standard Business Lines are provided for the connection of Customer-provided wiring and single station sets or facsimile machines. Standard Business Line Service may be offered on a Flat rate, per Message rate or on a Measured usage basis. Message and Measured Business Line Service consists of a flat rate monthly component combined with a usage sensitive component.

Standard Business Lines sold to Integrated Business Line and VersiPak Customers may be eligible for certain discounts as specified in this Tariff. (T)

5.3 Analog PBX Trunk Service

Analog PBX Trunk Service provides a Customer with a single, voice grade communications channel that can be used to place or receive one call at a time. Analog PBX Trunk Service provides a connection of Customer-provided private branch exchanges (PBX) to the public switched telecommunications network.

Each Analog PBX Trunk can be configured as an Inward, Outward or Two-Way Trunk. Customers may order Individual Telephone Numbers Service for use with Inward and Two-Way Trunks for additional charges. This signaling enables a PBX to route an incoming call directly to an extension number without the need for an attendant.

The Company will consider requests for large quantities of trunks, i.e. 100 or more, on an individual case basis only.

Analog PBX Trunk Service may be offered on a Flat rate, per Message rate or on a Measured usage basis. Message and Measured Analog PBX Trunk Service consists of a Flat rate monthly component combined with a usage sensitive component.

Analog PBX Trunks sold to Integrated Business Line and VersiPak Customers may be eligible for certain discounts as specified in this Tariff. (T)

SECTION 5 - NETWORK SERVICES DESCRIPTIONS *continued*5.4 Digital PBX Trunk Service

Service is limited to the Company's Customers of record as of March 9, 2006.

(N)

Digital PBX Trunk Service provides business Customers with a PBX or PBX-like equipment or other telephonic equipment with access to a switch port and the public switched network. The connection to the Customer's equipment is accomplished using a DS1 (1.544 Mbps) for digital connectivity. Customers must have the ability to terminate at a DS1 level.

Digital PBX Trunk Service requires a Digital Facility. A Digital Facility can carry up to 24 Digital PBX Trunks. Each Digital PBX Trunk can be configured as an Inward, Outward or Two-Way Trunk. Customers may order Individual Telephone Numbers Service for use with Inward and Two-Way Trunks for additional charges. This enables a PBX to route an incoming call directly to an extension number without the need for an attendant.

The Company will consider requests for large quantities of trunks, i.e. 100 or more, on an individual case basis only.

Digital PBX Trunk Service may be offered on a Flat rate, per Message rate or on a Measured usage basis. Message and Measured Digital PBX Trunk Service consists of a flat rate monthly component combined with a usage sensitive component.

Digital PBX Trunks sold to Integrated Business Line and VersiPak Customers may be eligible for certain discounts as specified in this Tariff.

5.5 Individual Telephone Numbers Service

Customers may order Individual Telephone Numbers Service for use with Inward and Two-Way Trunks and PRI Services. This enables a PBX to route an incoming call directly to an extension number without the need for an attendant. Use of Individual Telephone Numbers Service may require PBX software not provided by the Company. The first telephone number per trunk group is provided at no charge.

The Company will handle requests for large quantities of numbers (i.e., more than 100) on an individual case basis.

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SECTION 5 - NETWORK SERVICES DESCRIPTIONS *continued*5.6 Primary Rate ISDN (PRI) Service

Service is limited to the Company's Customers of record as of March 9, 2006.

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5.6.1 Description of Service

- A. Primary Rate ISDN (PRI) Service allows the Customer to connect suitably equipped ISDN customer premises equipment (CPE) to the Company's switching equipment using a Primary Rate Interface over a digital transport facility.

Each connection of 24-channel digital transport facility to the switch provides one PRI Group as set forth below. B (bearer) Channels may have a service type of Inward only, Outward only, or Two-Way directionality. Customers may order Individual Telephone Numbers Service for use with Inward only or Two-Way service.

One or more PRI Groups can be combined to create a PRI Serving Arrangement. With each PRI Serving Arrangement, the Customer may subscribe to Optional PRI Service Features listed below, if available.

- B. Data Primary Rate ISDN (PRI) Service allows Customers to connect suitably equipped ISDN customer premise equipment (CPE) to the Company's switching equipment using a Primary Rate Interface, over a digital transport facility for *inbound only* traffic. This is non-voice service.

Each connection of a 24-channel digital transport facility to the switch provides one PRI interface or group as set forth below. B channels may have a service type of Inward only directionality. Individual Telephone Numbers Service may be associated with data applications. One or more Data Primary Rate ISDN (PRI) Groups can be combined to create a Data PRI serving arrangement.

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SECTION 5 - NETWORK SERVICES DESCRIPTIONS *continued*5.6 Primary Rate ISDN (PRI) Service *continued*

Service is limited to the Company's Customers of record as of March 9, 2006.

(N)

5.6.1 Description of Service

- C. Inbound Modem Pool Service (IMPS) Primary Rate ISDN (PRI) allows qualified Internet Service Providers (ISPs) to connect suitably equipped ISDN customer premise equipment (CPE) to the Company's switching equipment using a Primary Rate Interface over a digital transport facility for *inbound traffic only*. The Company will offer High Capacity PRI Service to qualified Internet Service Providers on an individual case basis.

Each connection of a 24-channel digital transport facility to the Company's switch provides one Primary Rate Interface or group as set forth below. B channels may have a service type of inward only directionality. Individual Telephone Numbers Service may be associated with IMPS applications. One or more IMPS PRI groups can be combined to create an IMPS PRI serving arrangement.

5.6.2 Availability

PRI Service is available only from suitably equipped central offices and is dependent upon facility availability as determined by the Company.

5.6.3 Minimum Protection Criteria

Minimum protection criteria are not specified for PRI Service because protection is inherent in the normal provisioning of service. However, the Company reserves the right to specify such criteria at a later date if appropriate.

SECTION 5 - NETWORK SERVICES DESCRIPTIONS *continued*5.6 Primary Rate ISDN (PRI) Service *continued*

Service is limited to the Company's Customers of record as of March 9, 2006.

(N)

5.6.4 Use of Service

- A. The Customer must provide sufficient information regarding the intended use of the service to allow the Company to furnish and maintain the requested service and to ensure that the use of the service complies with all tariff regulations.
- B. The Company shall not be responsible for the manner in which the use of the service will be allocated. Service requests that involve the establishment, rearrangement, release, or discontinuance of service will be accepted by the Company only from the Customer.
- C. The service furnished under this schedule shall not be used for any purpose or in any manner directly or indirectly in violation of the law or in aid of any unlawful act or undertaking.

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SECTION 5 - NETWORK SERVICES DESCRIPTIONS *continued*5.6 Primary Rate ISDN (PRI) Service *continued*

Service is limited to the Company's Customers of record as of March 9, 2006.

(N)

5.6.5 Limitations

- A. PRI is available only where facilities, equipment, and operating conditions permit. The Customer is responsible for providing compatible ISDN equipment and determining compatibility of each regular and optional feature associated with its application and equipment.
- B. A PRI Service Arrangement must be configured so as to not disrupt call completion in the PRI serving central office. Upon notice to the Customer, the Company may reconfigure PRI Service Arrangements so as to protect network integrity.
- C. Individual B channels can transmit and receive voice and/or data calls up to 64 Kbps within a PRI Serving Arrangement. Calls placed to or from outside the PRI Serving Arrangement, or over the public switched network where SS7 Signaling and/or 64 Kbps Clear Channel capabilities are not deployed will be limited to 56 Kbps throughput.
- D. All Customer provided equipment used to interface with PRI is required to conform with the Technical Reference Specifications as used by the Company and found in the switch vendors Technical References and subsequent revisions.

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SECTION 5 - NETWORK SERVICES DESCRIPTIONS *continued*5.6 Primary Rate ISDN (PRI) Service *continued*

Service is limited to the Company's Customers of record as of March 9, 2006.

(N)

5.6.6 Connections

- A. All PRI connections shall be made through equipment furnished by the Customer. The responsibility of the Company shall be limited to the furnishing of service up to and including the network demarcation point on the Customer's premises. The connection of Customer-provided equipment shall be on a Company-provided standard interface or its equivalent.
- B. The Customer is responsible for testing its equipment or facilities to ensure that when connected to the Company's PRI Service, such equipment or facilities are operating properly and, further, that the cause of any service difficulty reported by the Customer to the Company results from the operation of equipment or facilities provided by the Company.

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SECTION 5 - NETWORK SERVICES DESCRIPTIONS *continued*5.6 Primary Rate ISDN (PRI) Service *continued*

Service is limited to the Company's Customers of record as of March 9, 2006.

(N)

5.6.7 PRI Group Descriptions

- A. There are three types of PRI Group services, called Group 1, Group 2 and Group 3 as set forth below. Subject to technical limitations and operating conditions, the Company will specify how many PRI Groups can be supported by a single primary D (delta/signaling) channel.
- B. Where facilities and operating conditions permit, up to 20 PRI Groups may be combined into a single PRI Serving Arrangement and may be controlled by a single D channel.
- C. Where facilities and operating conditions permit, the Company may provide alternate facility routing through separate D channels of a PRI Service.

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SECTION 5 - NETWORK SERVICES DESCRIPTIONS *continued*5.6 Primary Rate ISDN (PRI) Service *continued*

Service is limited to the Company's Customers of record as of March 9, 2006.

(N)

5.6.8 Types of PRI Group Services

A. Group 1

Provides twenty-three (23) 64 Kbps B (bearer) Channels and one (1) primary 64 Kbps D (delta/signaling) channel. The B channels carry digitized Customer traffic (voice and/or data). The primary D channel is an out of band signaling channel used to control and route all of the B channel traffic of a single PRI serving Arrangement. The first group of every PRI Serving Arrangement must be a Group 1.

B. Group 2

Provides an additional twenty-three (23) 64 Kbps B (bearer) Channels and one (1) backup 64 Kbps D (delta/signaling) channel. The B channels carry digitized Customer traffic (voice and/or data). The backup D channel will control and route all of the B channel traffic of a single PRI Serving Arrangement should the primary D channel go out of service. This group is only available in conjunction with a Group 1, and only one Group 2 may be included with each PRI Serving Arrangement. The Group 2 may be any PRI Group between the second and the twentieth PRI Group in a PRI Serving Arrangement.

The Company neither expressly nor implicitly recommends nor requires that a Customer subscribe to a Group 2, regardless of the number of PRI Groups in a single PRI Serving Arrangement.

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SECTION 5 - NETWORK SERVICES DESCRIPTIONS *continued*

5.6 Primary Rate ISDN (PRI) Service *continued*

Service is limited to the Company's Customers of record as of March 9, 2006.

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5.6.8 Types of PRI Group Services *continued*

C. Group 3

Provides an additional twenty-four (24) 64 Kbps B (bearer) channels. This group is only available in conjunction with a Group 1. Multiple Groups may be associated with a Group 1 and included in a PRI Serving Arrangement.

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SECTION 5 - NETWORK SERVICES DESCRIPTIONS *continued*

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SECTION 5 - NETWORK SERVICES DESCRIPTIONS *continued*

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SECTION 5 - NETWORK SERVICES DESCRIPTIONS *continued*5.7 Directory Assistance5.7.1 General

A Customer may obtain assistance, for a charge, in determining a telephone number within the local calling area by dialing Directory Assistance Service. A Customer may obtain assistance, for a charge in determining a number outside the local calling area by dialing National Directory Assistance. A Customer can also receive assistance by writing the Company with a list of names and addresses for which telephone numbers are desired.

5.7.2 Regulations

A Directory Assistance Charge applies for each telephone number, area code, and/or general information requested from the Directory Assistance operator except as follows:

- A. Calls from coin telephones, including COCOTS.
- B. Requests fro telephone numbers for non-published service.
- C. Requests in which the Directory Assistance Operator provides an incorrect number. The Customer must inform the Company of the error in order to receive credit.
- D. Requests from individuals with certified visual or physical handicaps in which the handicap prevents the use of a local directory.

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SECTION 5 - NETWORK SERVICES DESCRIPTIONS *continued*5.7 Directory Assistance *continued*5.7.3 Call Completion

A charge applies for each request made to the Directory Assistance Operator in which the operator completes the call to the desired number, and are in addition to the charge for Directory Assistance. If the Customer elects to have an intraLATA toll call completed by the Local Directory Assistance operator, the Company's standard intraLATA toll per minute charges will apply.

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SECTION 5 - NETWORK SERVICES DESCRIPTIONS *continued*5.8 Operator Services

Provides for live or automated operator treatment when Customer dials "0". Services include, but are not limited to, bill to originating telephone number, calling card, collect or to a third party.

Customers may choose the Company as their carrier for intraLATA calls and interLATA calls. They may select providers on a full 2 PIC basis.

MTS calls are billed in one (1) minute increments with an initial billing period of one (1) minute. The total number of minutes will be rounded at end of Billing Period to the nearest minute. Fractional cents will be rounded to nearest cent.

5.8.1 Third Number Billing

Third Number Billing allows the Customer to charge a local call to a third number which is different from the called or calling party. The party answering at the third number has the option to refuse acceptance of the charges in advance or when queried by the operator.

5.8.2 Collect Calling

Collect Calling allows the Customer to charge a call to the called party. On the operator announcement of a collect call, the called party has the option to refuse acceptance of charges in advance or when queried by the operator.

5.8.3 Calling Card Calls

This service allows the Customer to place a call using a calling card provided by an interexchange carrier with or without the assistance of an operator.

5.8.4 Person to Person

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Calls are completed with the assistance of an operator to a particular Station and person specified by the caller. The call may be billed to the called party.

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SECTION 5 - NETWORK SERVICES DESCRIPTIONS *continued*

5.8 Operator Services *continued*

5.8.5 Station to Station

Calls are completed with the assistance of an operator to a particular station. The call may be billed to the called party.

5.8.6 General Assistance

This service allows the Customer to request general information from the operator, such as dialing instructions, country or city codes, area code information and Customer Service 800 telephone numbers, but does not allow operator completion of the call.

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SECTION 5 - NETWORK SERVICES DESCRIPTIONS *continued*5.8 Operator Services *continued*

5.8.7 Busy Line Verification and Interrupt Service

Busy Line Verification and Interrupt Service, furnished where facilities permit, provides the Customer with the following options:

A. Busy Line Verification

Upon request of the calling party, the Operator will determine if the line being called is clear or in use and will only report that status back to the calling party.

B. Busy Line Verification with Interrupt

The operator will determine if the line being called is clear or in use and if in use, will interrupt the call on the called line if the calling party indicates an emergency exists and therefore requests the interruption.

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SECTION 5 - NETWORK SERVICES DESCRIPTIONS *continued*5.9 Custom Calling Features (Not all features available in all markets)5.9.1 Call Waiting

This service permits the Customer engaged in a call to receive a tone signal indicating a second call is waiting and, by operation of the switch hook, to place the first call on hold and answer the waiting call. The Customer may alternate between the two calls by operation of the switch hook, but a three-way conference call cannot be established.

5.9.2 Call Transfer

This service allows the Customer to receive an incoming call, then transfer the calling party to any other number.

5.9.3 Three Way Calling

This service permits the Customer to add a third party to an established connection. When the third party answers, a two-way conversation can be held before adding the original party for a three-way conference. The Caller initiating the conference controls the call and may disconnect the third party to reestablish the original connection or establish a connection to a different third party. The feature may be used on both outgoing and incoming calls.

5.9.4 Call Forwarding Variable

This service allows the Customer to automatically forward all incoming calls to another telephone number.

5.9.5 Call Forwarding Busy

This service permits the forwarding of incoming calls to a number specified on the Customer's service order when the Customer's line is busy.

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SECTION 5 - NETWORK SERVICES DESCRIPTIONS *continued*

5.9 Custom Calling Features *continued*

5.9.6 Call Forwarding No Answer

This service permits the forwarding of incoming calls when the Customer's line remains unanswered after a designated number of rings. The number of rings and the number to which calls will be forwarded are specified on the Customer's service order.

5.9.7 Call Forwarding Selective

This service permits the Customer to automatically forward (transfer) calls from up to ten pre-selected numbers to another telephone number. Call Forwarding Selective can be used in conjunction with Call Forwarding.

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SECTION 5 - NETWORK SERVICES DESCRIPTIONS *continued*

5.9 Custom Calling Features *continued*

5.9.8 Last Call Return

This service allows the Customer to return a call to the last incoming call. Upon activation, the number will be redialed automatically every 45 seconds for up to 30 minutes or until a connection is established. The Customer is alerted with a distinctive ringing pattern when the busy number is free. When the Customer answers the ring, the call is then completed. The calling party's number will not be delivered or announced to the call recipient under any circumstances.

5.9.9 Continuous Re-dial

This service permits the Customer to have calls automatically re-dialed when the first attempt reaches a busy number. The line is checked every 45 seconds for up to 30 minutes and alerts the Customer with a distinctive ringing pattern when the busy number and the Customer's line are free. The Customer can continue to make and receive calls while the feature is activated.

5.9.10 Speed Calling (8 or 30)

This service permits the Customer to place calls to other telephone numbers by dialing a one or two digit code rather than the complete telephone number. The feature is available as an eight code list or a thirty code list. Either code list may include local and/or toll telephone numbers. To establish or change a telephone number in a code list, the Customer dials an activating code, receives a second dial tone and dials either a one or two digit code (for the eight code and thirty code lists, respectively) plus the telephone number.

5.9.11 Caller ID with Number Delivery

This service permits the Customer to preview the number of an incoming call before the call is answered. Caller ID records the number, date and time of each incoming call. Caller ID requires the use of specialized Customer Premises Equipment (CPE) not provided by the Company. It is the Customer's responsibility to provide the necessary CPE.

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SECTION 5 - NETWORK SERVICES DESCRIPTIONS *continued*

5.9 Custom Calling Features *continued*

5.9.12 Combined Caller ID

This service permits the Customer to preview the name associated with the number of an incoming call. Caller ID records the name, number, date and time of each incoming call. Caller ID requires the use of specialized Customer Premises Equipment (CPE) equipment not provided by the Company. It is the Customer's responsibility to provide the necessary CPE.

5.9.13 Caller ID per Line Blocking

This service automatically prevents the display of the calling telephone number on all calls dialed from an exchange service equipped with this option. It is not necessary to dial an activation code prior to placing the call. Caller ID per Line Blocking is offered at no charge to the Customer.

5.9.14 Caller ID per Call Blocking

This service prevents the display of the calling telephone number on all calls dialed from an exchange service equipped with this option. It is necessary to dial an activation code prior to placing the call. Caller ID per Call Blocking is offered at no charge to the Customer.

5.9.15 Distinctive Ringing - First Number

This feature allows the Customer to determine the source of an incoming call from a distinctive ring. The Customer may have up to two additional numbers assigned to a single line (i.e. Distinctive Ringing - First Number and Distinctive Ringing - Second Number). The designated primary number will receive a normal ringing pattern, other numbers will receive distinctive ringing patterns. The pattern is based on the telephone number that the calling party dials.

5.9.16 Distinctive Ringing - Second Number

See Section 5.9.15 above.

SECTION 5 - NETWORK SERVICES DESCRIPTIONS *continued*

5.9 Custom Calling Features *continued*

5.9.17 Priority Call

This service allows a Customer to hear a distinctive ring when calls are received from any one of fifteen pre-specified telephone numbers.

5.9.18 Selective Call Rejection

This service allows the Customer to designate up to 10 telephone numbers from which incoming calls are automatically completed to a prerecorded announcement that indicates calls are not being taken at this time. The Customer receives no indication of the call attempts. Calls from parties not on the Customer's list terminate normally. Only voice calls and certain analog modem calls are screened by the feature. A Customer may designate only one rejection list per telephone line.

5.9.19 Customer Originated Trace

This service allows the tracing of nuisance calls. The tracing is activated upon entering the specified dial code. The originating telephone number, outgoing trunk number or terminating number, and the time and date are generated for every call.

5.9.20 Remote Access to Call Forwarding

Remote Access to Call Forwarding is available where equipment and facilities permit. See Section 5.9.4 above for a description of Call Forwarding services.

5.10 Hunting

This service routes calls to an idle station line in a pre-arranged group when the called station is busy.

SECTION 5 - NETWORK SERVICES DESCRIPTIONS *continued*5.11 Number Portability

This service allows a Customer to retain a telephone number assigned by another certified local exchange carrier from whom the Customer previously received service. In compliance with Commission Rules, the Company provides this service at no charge to the Customer.

5.12 Blocking Service5.12.1 General

Blocking Service permits Customers to restrict access to various services. The following options are available to business Customers.

- A. 900, 971, 974, 976 & 700 NPA Blocking – Allows the Customer to block placement of all calls beginning with the NPA of 900, 971, 974, 976 and 700 (i.e. 900-XXX-XXXX).
- B. Toll Restriction (1- and 0+ Blocking) – Provides the Customer with access to some or all of the toll network and operator services. Toll Restriction will not block the following types of calls: 911 (Emergency) and Toll Free calls.

The following options are available with Toll Restriction. One, all or any combination may be selected:

- 1. "0+" restricts access to 0+ calls through the operator (IntraLATA, InterLATA and International).
- 2. "1+" restricts access to 1+ calls (IntraLATA, InterLATA, and International).
- 3. "IntraLATA 0+/1+" restricts access to IntraLATA 0+/1+ calls only.
- 4. "InterLATA 0+/1+" restricts access to InterLATA 0+/1+ calls only.
- 5. "01" restricts access to operator assisted international calls only.

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SECTION 5 - NETWORK SERVICES DESCRIPTIONS *continued*

5.12 Blocking Service *continued*

5.12.1 General *continued*

6. "011" restricts access to international direct dialed calls only.
 7. "411" restricts calls to 411 directory assistance.
 8. "555" restricts calls to NXX-555-1212 directory assistance.
- C. Billing Restriction Blocking – provides the customer with a method of denying all third number billed and/or collect calls to a specific telephone number provided the transmitting operator checks the validation data base.

One or both of the following blocking options are available:

1. Third Number Billed; and/or
2. Collect Call.

5.12.2 Regulations

- A. The Company will not be liable for any charge incurred when any long distance carrier or alternative operator service provider accepts third number billed or collect calls.
- B. Blocking service is available where equipment and facilities permit.
- C. Blocking Service or a telephonic block can only be removed pursuant to a written request by the Customer of record, or by the Customer of record providing the correct password over the telephone, or by a request made in person by such Customer. The Customer of record can provide a personal pass to use to remove blocking service at the time blocking service is established.

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SECTION 5 - NETWORK SERVICES DESCRIPTIONS *continued*5.13 Listings5.13.1 General

The following rules apply to standard listings in light face type in the white pages (alphabetical section) of the telephone directory and to the Directory Assistance records of the Company.

Only information necessary to identify the Customer is included in these listings. Abbreviations may be used in listings as required. A listing may be rejected that is judged to be objectionable.

A name may be repeated in the white pages only when a different address or telephone number is used.

5.13.2 Composition of Listings

A. Name

1. Business Service

The following names may be included in business service listings

- a. The name of Customer or joint user.
- b. The name of each business enterprise which the Customer or joint user conducts.
- c. The name by which the business of a Customer or joint user is known to the public.
- d. The name of any person associated with the Customer or joint user in the same business.
- e. The name of any person, firm or organization that the Customer or joint user is authorized to represent.

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SECTION 5 - NETWORK SERVICES DESCRIPTIONS *continued*5.13 Listings *continued*5.13.2 Composition of Listings *continued*A. Name *continued*1. Business Service *continued*

- f. Alternative spelling of an individual name or alternative arrangement of a business name, provided the listing, in the judgment of the Company, is not for advertising purposes. The name of a publication issued periodically by the Customer or joint user.
- h. The name of an inactive business organization in a cross reference listing when authorized by such business or organization.
- i. The name of a member of the Customer's domestic establishment when business service is furnished in the Customer's residence.
- j. The name of a corporation which is the parent or subsidiary of the Customer.
- l. The name of a resident of a hotel, apartment house, boarding house or club which is furnished PBX service, may be included in a residence type listing with the telephone number of the PBX service.
- m. The name of the Customer to a sharing arrangement.

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SECTION 5 - NETWORK SERVICES DESCRIPTIONS *continued*5.13 Listings *continued*5.13.2 Composition of Listings *continued*

B. Designation

The purpose of a business designation is to identify the listed party and not to advertise the business. No designation of the nature of the business is included if this is sufficiently indicated by the name. Where a listed party is engaged in more than one general line of business, one additional business designation may be included in the listing when necessary to identify the listed party. When a listed party has two or more listed telephone numbers or two or more business addresses, designations indicating the branches of the organization may be included where necessary to assist the public in calling.

A designation may include a title to indicate a listed party's official position, but not the name of the firm or corporation with which the individual is connected. Individual names or titles are not shown following the name of a firm or corporation.

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SECTION 5 - NETWORK SERVICES DESCRIPTIONS *continued*

5.13 Listings *continued*

5.13.2 Composition of Listings *continued*

B. Designation *continued*

A term such as "renting agent" may be included in a listing indented under the name of a building, provided the agent maintains a renting office in such a building.

A designation is not ordinarily provided in a residence type listing except for residential service as permitted under the terms of this tariff. A professional designation is permitted on residence service in the case of a physician, surgeon, dentist, osteopath, chiropodist, podiatrist, optometrist, chiropractor, physiotherapist, Christian Science practitioner, veterinary surgeon, registered nurse or licensed practical nurse, provided that the same name and designation is also listed on business service of that Customer or another Customer in the same or different directory.

The listing of service in the residence of a clergyman may include the designation "parsonage," "rectory," "parish house," or "manse," and any such listing may be indented under a listing in the name of the church. Where residence service is furnished in a church study, the listing may include the designation "study."

(N)

(N)

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SECTION 5 - NETWORK SERVICES DESCRIPTIONS *continued*

5.13 Listings *continued*

5.13.2 Composition of Listings *continued*

C. Address

Each listing may, but does not have to, include the street address where the telephone service is provided. Other information, such as a building name or a locality designation, may be included to help identify the Customer.

D. Telephone Number

Each listing may include only one telephone number, except in an alternate telephone number listing where each number listed is considered a line for rate purposes.

A listing may include only the telephone number of the first line of a PBX system or incoming service group, except that a trunk not included in the incoming service group of a PBX system, or the first trunk of a separate incoming service group of a PBX system may be listed to meet special conditions where a corporation and its subsidiaries use the same PBX system.

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SECTION 5 - NETWORK SERVICES DESCRIPTIONS *continued*5.13 Listings *continued*5.13.3 Types of Listings

A. Main Listings:

1. Main Standard Listing

A main listing includes a name, designation, address and telephone number of the Customer. It appears in the White Pages of the telephone directory and in the Company's Directory Assistance records. The designation in the listing will be provided according to Section 5.13.2.B above.

2. Additional Main Listing

Customers may arrange for an additional main listing. An additional main listing is a main standard listing provided for a non-hunting extra-line or for the first line of each multi-hunt group.

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SECTION 5 - NETWORK SERVICES DESCRIPTIONS *continued*5.13 Listings *continued*5.13.3 Types of Listings *continued*

B. Premium Listings

1. Additional Listings

Customers may arrange for additional listings, similar to the primary listing, at the additional listing rate. Listings may include abbreviated names, that are commonly spelled several ways, rearrangements of names and nicknames by which the Customer is commonly known. All names will be included in their proper alphabetical order. If the above additional listing does not readily identify the Customer, it shall be necessary to include a line of information stating "same as" or "see" and a reference to the name contained in the main listing at the Extra Listing Line Rate. Listings will not be accepted for the purpose of securing preferential publicity or position.

2. [Reserved for Future Use]

(D)
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(D)

3. Extra Listing Lines

Lines of information acceptable to the Company may be arranged for at the rate shown in the schedule to appear in addition to a main listing for the purpose of facilitating use of the service.

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SECTION 5 - NETWORK SERVICES DESCRIPTIONS *continued*5.13 Listings *continued*5.13.3 Types of Listings *continued*B. Premium Listings *continued*

4. Alternate Call Listings

Any listed party who has made the necessary arrangements for receiving telephone calls during his or her absence may have an alternate telephone number listing or a night listing. Such listing may be furnished as an indented listing or as a sub-caption.

The telephone number in such a listing may be that of another service furnished to the same Customer, or of one of the Customer's PBX trunks not included in the incoming service group, or of a service furnished to a different Customer.

5. Alternate User Listings

An Alternate User Listing may be furnished when it is necessary to refer the directory user to an alternate listing when there are joint users of the same telephone number.

6. Cross Reference Listings

A Cross Reference Listing may be furnished in the same alphabetical group with the related listing when it is necessary to refer to the directory user to another directory listing.

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SECTION 5 - NETWORK SERVICES DESCRIPTIONS *continued*5.13 Listings *continued*5.13.3 Types of Listings *continued*B. Premium Listings *continued*

6. Suite Listing

A Suite Listing allows the Customer to add its office or suite number to a Main or Additional directory listing. A Suite Listing may not be purchased as a standalone listing.

(T)

C. Move / Change, Late Charge

(N)

There is a one-time nonrecurring charge for each request to move or change a listing. If the request is received after the directory publisher's deadline for such changes, an additional late charge will apply.

(N)

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SECTION 5 - NETWORK SERVICES DESCRIPTIONS *continued*5.14 Non-Published Service5.14.1 General

Non-published service means that the Customer's telephone number is not listed in the directory, nor does it appear in the Company's Directory Assistance Records.

5.14.2 Regulations

This service is subject to the rules and regulations for E911 service, where applicable.

The Company will complete calls to a non-published number only when the caller dials direct or gives the operator the number. No exceptions will be made, even if the caller says it is an emergency.

When the Company agrees to keep a number unlisted, it does so without any obligation. Except for cases of gross negligence or willful misconduct, the Company is not liable for any damages that might arise from publishing a nonpublished number in the directory or disclosing it to another party. If, in error, the telephone number is published in the directory, the Company's only obligation is to credit or refund any monthly charges the Customer paid for non-published service and provide the Customer a new non-published telephone number.

The Customer indemnifies (i.e., promises to reimburse the Company for any amount the Company must pay as a result of) and holds the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the publication of a non-published service or the disclosing of said number to any person.

There is a one-time nonrecurring charge for each request to move or change a listing. If the request is received after the directory publisher's deadline for such changes, an additional late charge will apply.

(N)
|
(N)

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SECTION 5 - NETWORK SERVICES DESCRIPTIONS *continued*5.15 Non-Listed Service5.15.1 General

Non-listed service means that the Customer's telephone number is not listed in the directory, but it does appear in the Company's Directory Assistance Records.

5.15.2 Regulations

This service is subject to the rules and regulations for E911 service, where applicable.

The Company will complete calls to a non-listed number.

When the Company agrees to keep a number unlisted, it does so without any obligation. Except for cases of gross negligence or willful misconduct, the Company is not liable for any damages that might arise from publishing a nonlisted number in the directory or disclosing it to another party. If, in error, the telephone number is listed in the directory, the Company's only obligation is to credit or refund any monthly charges the Customer paid for non-listed service and provide the Customer a new non-published telephone number.

The Customer indemnifies (i.e., promises to reimburse the Company for any amount the Company must pay as a result of) and holds the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the publication of a non-listed service or the disclosing of said number to any person.

There is a one-time nonrecurring charge for each request to move or change a listing to a non-listed status. If the request is received after the directory publisher's deadline for such changes, an additional late charge will apply.

(N)

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(N)

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SECTION 5 - NETWORK SERVICES DESCRIPTIONS *continued*

5.16 Emergency Services Calling Plan

The Company's Emergency Services Calling Plan provides access (at no additional charge) to emergency services by dialing 0 - or 9-1-1.

Message toll telephone calls, to governmental emergency service agencies, having primary or principal responsibility with respect to the provision of emergency services to person and property in the area from which the call is made, meeting the definition and criteria of an emergency call is offered at no charge to Customers:

Governmental fire fighting, Ohio State Highway Patrol, police, and emergency squad service (as designated by the appropriate governmental agency) qualify as governmental emergency service agencies provided they answer emergency service calls on a personally attended (live) twenty-four (24) hour basis, three hundred sixty-five (365) days a year, including holidays.

An emergency is an occurrence or set of circumstances in which conditions pose immediate threat to human life, property, or both and necessitate that prompt action be taken. An emergency call is an originated call of short duration to a governmental emergency services agency in order to seek assistance for such an emergency.

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SECTION 5 - NETWORK SERVICES DESCRIPTIONS *continued*5.17 Emergency Reroute Service

Emergency Reroute Service allows a Customer to request the temporary forwarding of a telephone number to an alternate number designated by the Customer. Emergency Reroute Service is for situations where the Customer requires incoming calls to be rerouted immediately, and on a temporary basis. Emergency Reroute Service is available on a limited basis for Lines, Trunk, ISDN PRI and Voice T-1 services.

(T)
(T)

The Customer may forward up to three numbers per request. Request to forward additional numbers will be addressed on an individual case basis. An emergency reroute will remain in place for no more than 30 days from the date initiate.

The Customer is responsible for all measured or message usage or toll charges incurred in the rerouting of calls.

The Company is entitled to rely upon instructions given by telephone from a person representing himself or herself to be an authorized representative of the Customer without further verification so long as the Company has not reason to believe that such person lacks proper authority.

The Company's liability with respect to a claim or suit by a Customer, or any third party, for damages associated with Emergency Reroute Service, including, but not limited to the installation, provision, performance or non-performance of Emergency Reroute Service, shall not exceed an amount equal to the proportionate share for Emergency Reroute Service for the period during which the service was affected.

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SECTION 5 - NETWORK SERVICES DESCRIPTIONS *continued*5.18 Disaster Routing Service

Disaster Routing Service reroutes incoming calls to a predetermined alternate telephone number. Disaster Routing is available for Trunk, ISDN PRI and Voice T-1 Services. (T)

Disaster Routing Service reroutes incoming calls to a different location when the primary location experiences an out-of-service condition such as a result of a power outage or a wire cut that isolates the primary location from the Company.

The Customer may establish one call path or multiple call paths, with a maximum of 99 call paths per telephone number. The number of call paths determines how many simultaneous calls will be rerouted. The number of call paths selected may not exceed the number of trunks and/or channels associated with the trunk group and should be sized correctly based on the trunks and/or channels of the terminating location. Optional service features may be incompatible with Disaster Routing Service.

The Customer is responsible for all measured or message usage or toll charges incurred in the rerouting of calls.

The Company's liability with respect to a claim or suit by a Customer, or any third party, for damages associated with Disaster Routing including but not limited to the installation, provision, performance or non-performance of Disaster Routing, shall not exceed an amount equal to the proportionate charge for Disaster Routing for the period during which the service was affected.

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SECTION 5 - NETWORK SERVICES DESCRIPTIONS *continued*

5.19 Expanded Exchange Service

Expanded Exchange Service (EES) allows a Customer to have local two-way switched services from a rate center different from their physical location. Historically referred to as “foreign exchange service,” this service is provided via dedicated facilities for the “foreign” rate center from the Customer’s premises to the Company switching facility.

EES may be provided only from rate centers where the Company offers switched services.

EES is provisioned by trunk group (where available).

5.20 Business Expansion Service

Business Expansion Service (BES) allows Customers to receive inbound calls from rate centers different from their physically location. This service is available at the trunk group level and is designed to be used on new or existing local switched facilities.

BES can be provided only (1) from rate centers where the Company offers switched services and (2) where the Company determines there are sufficient facilities and equipment to allow the Customer’s traffic to be terminated to the BES NXX.

BES is an inbound only service.

The Company does not guarantee the completion of calls to the BES telephone number from exchanges other than the exchange with which the telephone number is associated, even though End Users in the other exchanges may have local calling plans that include calls to End Users physically located in the exchange with which the BES telephone numbers is associated.

BES Charges are in addition to any applicable facilities charges.

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SECTION 5 - NETWORK SERVICES DESCRIPTIONS *continued*5.21 Supplemental Features

The following features may be purchased for use with the Company's Trunk , PRI and Voice T-1 Services. Features are available as equipment and facilities permit. (T)
(T)

5.21.1 Calling Number Delivery

This feature allows the display of the calling party's number on the End User's station equipment.

5.21.2 Calling Name Delivery

This feature allows the display of the calling party's name on the End User's station equipment.

5.21.3 Calling Number Transmission

This feature allows the transmission of the calling number to the called party's station equipment.

5.21.4 Calling Name Transmission

This feature allows the Customer to send the calling name to the called party's station equipment. The Customer can restrict transmission through the use of Caller ID Blocking Service as described in Section 6.7.

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SECTION 5 - NETWORK SERVICES DESCRIPTIONS *continued*5.21 Supplemental Features *continued*5.21.5 E911 CPN Management

(M)

This feature allows the transmission of the Customer's Billing Telephone Number to the E911 dispatcher during an emergency call.

(M)

5.21.6 CARE CPN Management

(N)

Using this feature, the Company will transmit the Customer's billing telephone number to the Customer's long distance provider. Requests to transmit individual telephone number or CPN Information will be handled on an individual case basis.

(N)

5.21.7 Additional Trunk Groups

(N)

This feature allows the Customer to divide a single facility into two or more trunk groups.

(N)

5.21.8 Call by Call

(M)

Customers may dedicate an entire PRI Serving Arrangement or a PRI Trunk Group to a single service type, or Customers may select PRI's Call by Call service capability where B channels are dynamically allocated for multiple associated service types on a per call basis.

(M)

5.21.9 Two B-Channel Transfer

(N)

This feature, applicable to Two-Way PRI Service, allows the Customer to receive a call on one B channel and transfer it to an external number using a second B channel. Upon transfer, both B channels are released.

(N)

Certain material now found on this sheet was previously located on Sheets 69 and 70.

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SECTION 5 - NETWORK SERVICES DESCRIPTIONS *continued*5.22 VersiPak IPRI Service

(N)

VersiPak IPRI is an integrated, packet-based access solution designed to deliver PRI and Internet services over a single DS-1 (1.536 Mbps) transport facility. Customers may purchase up to 22 PRI trunks (one D and 21 B) with any remaining bandwidth sold as Internet Bandwidth CIR. The Internet PIR would be equal to the total of the PRI channels and the Internet CIR. The PRI trunk will consist of a single D channel and the remaining trunks will be provisioned as B channels. This is accomplished through Voice Activity Detection (VAD) and Silence Suppression, which allow bandwidth that is normally stranded during the silent portions of voice calls to be reallocated for Internet transmissions.

VersiPak IPRI requires a minimum of 6 PRI trunks for voice (one D channel and five B channels) and 128K (two DS-0 equivalent channels) for Internet access. Internet access is offered in increments of 128K.

(N)

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SECTION 5 - NETWORK SERVICES DESCRIPTIONS *continued*5.23 IBL And VersiPak Packages

Service is limited to the Company's Customers of record as of July 19, 2005.

(N)

IBL and VersiPak Packages bundle voice and internet services to create a value-packed solution for small to medium sized business Customers. Package voice channels may be lines or analog or digital trunks. Customers may mix voice and internet channels in any manner they choose, as long as the total channels offered fits within each package channel guidelines and meets the Company's IBL and VersiPak minimum service requirements:

On-net Customers must purchase a minimum of eight (8) total channels - six (6) voice and 128K Internet.

Off-net Customers must purchase a total of 12 channels - six (6) voice and 128K Internet - plus four (4) additional channels that may be either voice or data as selected by the Customer.

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SECTION 5 - NETWORK SERVICES DESCRIPTIONS *continued*5.24 Move and Change Charges(M)(T)
(M)

The Customer will be assessed a nonrecurring charge for any move or change of a PRI Service. Move and Change Charges are defined as follows:

Move: The disconnection of existing equipment at one location and reconnection of the same equipment at a new location in the same building or in a different building on the same premises.

Change: Any revision, redesign or other provisioning change to existing services.

(M)

5.25 Restoration Charge

(M)(T)

A restoration charge applies to the restoration of services and facilities suspended for any reason under the provisions of this Tariff.

(M)

(M)

Material now found on this sheet was previously located on Sheet 71.

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SECTION 5 - NETWORK SERVICES DESCRIPTIONS *continued*5.26 Bonded Integrated Service Offerings

(N)

5.26.1 VersiPak Mach2 (Bonded 2xDS1 Dedicated Internet Access)

A. General

VersiPak Mach2 Service consists of 3.0 Mbps of Integrated voice and Internet bandwidth. Customers may purchase up to 36 equivalent voice channels with any of the remaining bandwidth sold as Internet Bandwidth CIR. The voice channels may be analog (lines or trunks), digital (trunks or PRI) or a combination of both analog and digital. The OutBurst SB is an IAD that integrates voice and data services into a single shared uplink that can provide maximum efficiency by dynamically allocating bandwidth between voice and data. The SB has a built-in Fast Ethernet interface and three universally configurable slots. One of the slots is used for the uplink to the PPN. The other two slots can be configured for analog or digital voice. The digital voice module supports one DS1 with up to 24 DS0 channels. The voice configuration must fit within the card port capacity of the FXS, FXO and/or DS1v cards.

<u>VersiPak Mach2</u>	<u>Minimum</u>	<u>Maximum</u>	<u>CIR</u>	<u>PIR</u>
Voice	8 Channels	36 Channels	N/A	N/A
Internet*	512 Mbps	2304 Kbps	Customer Specific	3 Mbps
Voice & Internet	36 Channels	48 Channels	N/A	N/A

**Total Internet throughput is less than the actual CIR due to the bandwidth used for packet headers*

- Internet channels must be ordered in increments of 256 Kbps.
- Peak Information Rate (PIR) is equal to the total voice and internet bandwidth.

(N)

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SECTION 5 - NETWORK SERVICES DESCRIPTIONS *continued*5.26 Bonded Integrated Service Offerings

(N)

5.26.2 VersiPak Mach3 (Bonded 2xDS1 Dedicated Internet Access)

The VersiPak Mach3 consists of 4.5 Mbps of Integrated voice and Internet bandwidth. Customers may purchase up to 36 (dependant on IAD card configuration) equivalent voice channels with any of the remaining bandwidth sold as the Internet bandwidth CIR. The voice channels may be analog (lines or trunks, digital (trunks or PRI) or a combination of both and must fit the IAD card configuration. The Outburst SB is an IAD that integrates voice and data services into a single shared uplink that can provide maximum efficiency by dynamically allocating bandwidth between voice and data. The SB has a built-in Fast Ethernet interface and three universally configurable slots. One of the slots is used for the uplink to the PPN. The other two slots can be configured for analog or digital voice. The analog voice module supports up to 12 POTS interfaces. One or two of these modules may be used in a SB. The digital voice module supports one DS1 with up to 24 DS0 channels. The voice configuration must fit within the card port capacity of the FXS, FXO and/or DS1v cards.

<u>VersiPak Mach2</u>	<u>Minimum</u>	<u>Maximum</u>	<u>CIR</u>	<u>PIR</u>
Voice	8 Channels	36 Channels	N/A	N/A
Internet*	2048 Kbps	3584 Kbps	Customer Specific	4.5 Mbps
Voice & Internet	56 Channels	72 Channels	N/A	N/A

**Total Internet throughput is less than the actual CIR due to the bandwidth used for packet headers*

- Internet channels must be ordered in increments of 256 Kbps.
- Peak Information Rate (PIR) is equal to the total voice and internet bandwidth.

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SECTION 5 - NETWORK SERVICES DESCRIPTIONS *continued*

5.27 Business Terminal Service

(N)

5.27.1 General

A Business Terminal Service is generally used in a hunting arrangement or a multi-line hunt group. The group may have a main telephone number assigned to the first terminal in the group or they may have individual telephone numbers assigned to each terminal. Common applications include modem pools and large hunting applications for analog lines. Business Terminals have a physical appearance in the switch and are assigned to a unique channel. Business Terminals may or may not have a telephone number assigned to them. Additionally, Business Lines can have separate and unique features per line whereas Business Terminals may or may not take on characteristics of the group.

(N)

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SECTION 5 - NETWORK SERVICES DESCRIPTIONS *continued***5.28 VersiPak® Flex T and Power T Products**

The following service packages are available as equipment and facilities permit.

5.28.1 VersiPak® Flex T-6

VersiPak® Flex T-6 Service provides six business lines or terminals and 384K Internet Access on DSL access. It offers flat rated local service, a local Main Directory Listing and 3,000 minutes of long distance usage. Service includes the following business features: 30-Number Speed Calling, Call Forwarding Variable, Call Transfer, Three-Way Calling and Hunting. The following features can be purchased separately: Call Waiting; Call Forward Busy; Remote Call Forwarding; Distinctive Ring; and Combined Caller ID. Intrastate service is only available in conjunction with corresponding interstate services.

(T)
(T)

Default signal type may be loop or ground. Service is provided on two-wire only. Requires AC power.

5.28.2 VersiPak® Flex T-12

VersiPak® Flex T-12 Service provides 12 business lines or terminals and 512K Internet Access on DSL access. It offers flat rated local service, a local Main Directory Listing and 5,500 minutes of long distance usage. Service includes the following business features: 30-Number Speed Calling, Call Forwarding Variable, Call Transfer, Three-Way Calling and Hunting. The following features can be purchased separately: Caller ID Blocking, Call Waiting; Call Forward Busy; Remote Call Forwarding; Distinctive Ring; Continuous Redial, Last Call Return, Priority Call, Selective Call Forwarding, Selective Call Rejection, Remote Access to Call Forwarding and Combined Caller ID. Intrastate service is only available in conjunction with corresponding interstate services.

(T)
(T)

Default signal type may be loop or ground. Service is provided on two-wire only. Requires AC power.

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SECTION 5 - NETWORK SERVICES DESCRIPTIONS *continued*5.28 VersiPak® Flex T and Power T Products *continued*

5.28.3 VersiPak® Flex T-24

VersiPak® Flex T-24 Service provides 24 business lines or terminals on and 1024K Internet Access DS1 access. It offers flat rated local service, a local Main Directory Listing and 5,500 minutes of long distance usage. Service includes the following business features: 30-Number Speed Calling, Call Forwarding Variable, Call Transfer, Three-Way Calling and Hunting. The following features can be purchased separately: Caller ID Blocking, Call Waiting; Call Forward Busy; Remote Call Forwarding; Distinctive Ring; Continuous Redial, Last Call Return, Priority Call, Selective Call Forwarding, Selective Call Rejection, Remote Access to Call Forwarding and Combined Caller ID. Intrastate service is only available in conjunction with corresponding interstate services.

(T)
(T)

Default signal type may be loop or ground. Service is provided on two-wire only. Requires DC power.

5.28.4 VersiPak® Power T-12

VersiPak® Power T-12 Service provides 12 analog, digital or PRI trunks with the remainder to be used for Internet Access, not to exceed a DS1 maximum. It offers flat rated local service, a local Main Directory Listing and 5,500 minutes of long distance usage. For Customers utilizing Analog Trunks, Service includes up to 100 Individual Telephone Numbers. For Customers utilizing Digital Trunks, Service includes: Calling Name Transmission, Calling Number Transmission and up to 100 Individual Telephone Numbers. Customer may request Call Transfer on Trunks, Multiple Trunk Groups and additional route indices at no additional charge. Intrastate service is only available in conjunction with corresponding interstate services. For Customers utilizing PRIs, service includes Calling Name Transmission, Calling Number Transmission and up to 100 Individual Telephone Numbers. PRI Customers may request Call by Call, Calling Party Number Management (E911 and CARE), Calling Name Delivery, Calling Number Delivery and Two B-Channel Transfer at no additional charge.

Certain material previously found on this page is now located on Page 95.10.1.

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SECTION 5 - NETWORK SERVICES DESCRIPTIONS *continued*

5.28 VersiPak® Flex T and Power T Products *continued*

5.28.4 VersiPak® Power T-12 *continued*

Analog Trunks default signal type may be loop or ground, Line Code/Framing B8Za-ESF. Service may be provisioned as inward only. Requires DC power.

(M)

Digital Trunks Line Code/Framing B8Za-ESF (no AMI). Service can be provisioned as Inward, Outward or Two-Way. Requires DC power.

(M)

PRI Service is provisioned only as standard switch protocol option 5E, N1-2, N1-1, Line Coding B8Za – ESF, Pulsing ISDN. Customer yields to glare. Requires DC Power.

(N)

(N)

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SECTION 5 - NETWORK SERVICES DESCRIPTIONS *continued***5.28 VersiPak® Flex T and Power T Products *continued***

(N)

5.28.5 VersiPak® Power T-24

VersiPak® Power T-24 Service provides 24 digital trunks or PRIs with the remainder to be used for Internet Access, not to exceed a 2xDS1 maximum. It offers flat rated local service, a local Main Directory Listing and 5,500 minutes of long distance usage. For Customers utilizing Digital Trunks, service includes Calling Name Transmission, Calling Number Transmission and up to 100 Individual Telephone Numbers. Digital Trunk Customer may request Call Transfer on Trunks, Multiple Trunk Groups and additional route indices at no additional charge. For Customers utilizing PRIs, service includes Calling Name Transmission, Calling Number Transmission and up to 100 Individual Telephone Numbers. PRI Customers may request Call by Call, Calling Party Number Management (E911 and CARE), Calling Name Delivery, Calling Number Delivery and Two B-Channel Transfer at no additional charge. Intrastate service is only available in conjunction with corresponding interstate services.

Digital Trunks Line Code/Framing B8Za-ESF (no AMI). Service can be provisioned as Inward, Outward or Two-Way. Requires DC power.

PRI service is provisioned only as standard, switch protocol option 5E, N1-2, N1-1, Line Coding B8ZA-ESF, Pulsing ISDN. Customer yields to glare. Requires DC power.

(N)

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SECTION 5 - NETWORK SERVICES DESCRIPTIONS *continued*5.29 VersiPak® Flex T and Power T Products *continued*

(N)

5.29.6 VersiPak® Power T-48

VersiPak® Power T-48 Service provides 48 digital trunks or PRIs with the remainder to be used for Internet Access, not to exceed a 3xDS1 maximum. It offers flat rated local service, a local Main Directory Listing and 5,500 minutes of long distance usage. For Customers utilizing Digital Trunks, service includes Calling Name Transmission, Calling Number Transmission and up to 100 Individual Telephone Numbers. Digital Trunk Customer may request Call Transfer on Trunks, Multiple Trunk Groups and additional route indices at no additional charge. For Customers utilizing PRIs, service includes Calling Name Transmission, Calling Number Transmission and up to 100 Individual Telephone Numbers. PRI Customers may request Call by Call, Calling Party Number Management (E911 and CARE), Calling Name Delivery, Calling Number Delivery and Two B-Channel Transfer at no additional charge. Intrastate service is only available in conjunction with corresponding interstate services.

Digital Trunks Line Code/Framing B8Za-ESF (no AMI). Service can be provisioned as Inward, Outward or Two-Way. Requires DC power.

PRI service is provisioned only as standard, switch protocol option 5E, N1-2, N1-1, Line Coding B8ZA-ESF, Pulsing ISDN. Customer yields to glare. Requires DC power.

(N)

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SECTION 5 - NETWORK SERVICES DESCRIPTIONS *continued*

5.29 Voice T1 Service

(N)

Voice T1 Service allows the Customer to connect suitably-equipped Customer Premises Equipment to the Company's switching equipment using a digital transport facility. Each link is configured with 24 DS0s or channels that can be provisioned with either ISDN or non-ISDN digital signaling, depending on the CPE requirements and application needs.

Customers who select the Company as their long distance provider (InterLATA and/or IntraLATA) will receive a monthly allowance of 5,000 long distance minutes of usage Voice T1. Usage in excess of 5,000 will be billed at the regular tariffed rate. Customers who do not select the Company as their long distance provider are not eligible to receive the monthly allowance of 5,000 long distance minutes of usage.

Service is available as equipment and facilities permit.

(N)

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SECTION 6 - NETWORK SERVICES - RETAIL RATES & CHARGES**6.1 General**

This section describes the Company's offerings for local dial-tone service and related switched services. All services are available on a retail and wholesale basis.

The following Network Services are offered in this Tariff:

- Standard Business Line Service
- Analog PBX Trunk Service
- Digital PBX Trunk Service
- Individual Telephone Numbers Service
- Directory Assistance
- Operator Service
- Custom Calling Features
- Hunting
- Number Portability
- Blocking Service
- Connection Charges
- Maintenance Visit Charges
- Directory Listings
- Primary Rate ISDN (PRI) Service
- Emergency Reroute Service
- Disaster Routing Service
- Expanded Exchange Service
- Business Expansion Service
- Supplemental Features
- VersiPak IPRI Service
- IBL and VersiPak Packages
- Business Terminals
- VersiPak® Flex T and Power T Products

(N)

SECTION 6 - NETWORK SERVICES - RETAIL RATES & CHARGES *continued*6.2 Cincinnati6.2.1 Standard Business Line Service

A. Nonrecurring Charges

	<u>Maximum</u>	
Per Line Sold to Non-IBL/VersiPak Customers	\$ 60.00	
Per Line Sold to IBL / VersiPak Customers	\$ 60.00	

B. Monthly Recurring Charges*

	<u>Maximum</u>	
Per Flat Line:	\$ 60.00	
Per Message Line:	\$ 25.00	

Per Flat Rate Line sold to
IBL and VersiPak Customers

	<u>Maximum</u>	
12 Months	\$ 69.38	
24 Months	\$ 69.38	(I)
36 Months	\$ 69.38	(I)
60 Months	\$ 69.38	

Per Message Line sold to
IBL and VersiPak Customers

	<u>Maximum</u>	
12 Months	\$ 45.38	
24 Months	\$ 45.38	(I)
36 Months	\$ 45.38	(I)
60 Months	\$ 45.38	

C. Message Usage Rate

	<u>Maximum</u>	
Per Message:	\$ 0.14	

*Contract Terms available for 12, 24, 36 and 60 months. Contract terms will not exceed maximum rate as set forth on this page.

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SECTION 6 - NETWORK SERVICES - RETAIL RATES & CHARGES *continued*6.2 Cincinnati *continued*6.2.2 Analog PBX Trunk ServiceA. Nonrecurring Charges Per Service Order: Maximum

Per Trunk Sold to Non-IBL/VersiPak Customers	\$ 100.00	
--	-----------	--

Per Trunk Sold to IBL/VersiPak Customers	\$ 100.00	
--	-----------	--

B. Monthly Recurring Charges*

Per Flat Trunk:	<u>Maximum</u>	
Per Message Trunk:	\$ 80.00	
	\$ 25.00	

Per Flat Trunk sold to IBL and VersiPak Customers	<u>Maximum</u>	
---	----------------	--

12 Months	\$ 74.42	
24 Months	\$ 74.42	(I)
36 Months	\$ 74.42	(I)
60 Months	\$ 74.42	

Per Message Trunk sold to IBL and VersiPak Customers	<u>Maximum</u>	
--	----------------	--

12 Months	\$ 38.75	
24 Months	\$ 38.75	(I)
36 Months	\$ 38.75	(I)
60 Months	\$ 38.75	

C. Message Usage Rate	<u>Maximum</u>	
Per Message:	\$ 0.14	

*Contract Terms available for 12, 24, 36 and 60 months. Contract terms will not exceed maximum rate as set forth on this page.

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SECTION 6 -NETWORK SERVICES - RETAIL RATES & CHARGES *continued*6.2 Cincinnati *continued*6.2.3 Digital PBX Trunk Service

Service is limited to the Company's Customers of record as of March 9, 2006. (N)

A. Nonrecurring Connection Charge

	<u>Maximum</u>
Per Facility (Applicable to non-IBL/VersiPak orders only)	\$2,000.00
Per Trunk	\$ 100.00

B. Monthly Recurring Charges*

	<u>Maximum</u>
Per Facility	\$ 600.00
Per Flat Trunk	\$ 80.00
Per Message Trunk	\$ 50.00

Per Flat Trunk sold to
IBL and VersiPak Customers

	<u>Maximum</u>
12 Months	\$ 74.42
24 Months	\$ 74.42
36 Months	\$ 74.42
60 Months	\$ 74.42

Per Message Trunk sold to
IBL and VersiPak Customers

	<u>Maximum</u>
12 Months	\$ 38.75
24 Months	\$ 38.75
36 Months	\$ 38.75
60 Months	\$ 38.75

C. Message Usage Rate

	<u>Maximum</u>
Per Message:	\$ 0.14

*Contract Terms available for 12, 24, 36 and 60 months. Contract terms will not exceed maximum rate as set forth on this page.

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SECTION 6 -NETWORK SERVICES - RETAIL RATES & CHARGES *continued*6.2 Cincinnati *continued*6.2.4 Individual Telephone Numbers Service

		(D)	<u>Maximum</u>
A.	Nonrecurring Charge Per Number	(D)	\$0.36
B.	Monthly Recurring Charge per Number	(D)	\$0.36

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SECTION 6 -NETWORK SERVICES - RETAIL RATES & CHARGES *continued*6.2 Cincinnati *continued*6.2.5 Directory Assistance*

	(D)	(D)	(T)
Directory Assistance Per Call Charge			(N)
National Directory Assistance Per Call Charge			
Call Completion Charge	(D)	(D)	

6.2.6 Operator Service*Operator Assisted Service Charges Per Call* (T)

	(D)	(D)	
Customer Dialed Calling Card			
Operator Dialed Calling Card			
Third Number Billing			
Collect Calling			
Person-to-Person			(D)
General Assistance	(D)	(D)	

Busy Line Verification and Interrupt Service Charges:*

Rates: Rates for Busy Line Verification and Interrupt Service, as specified below, will apply under the following circumstances:

The operator verifies that the line is busy with a call in progress.
The operator verifies that the line is available for incoming calls.

The operator verifies that the called number is busy with a call in progress and the Customer requests interruption. The operator will then interrupt the call, advising the called party the name of the calling party. One charge will apply for both verification and interruption.

Per Request	(D)	(D)
Busy Line Verification		
Busy Line Verification with Interrupt	(D)	(D)

*Tier 2 Services

(T)

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SECTION 6 -NETWORK SERVICES - RETAIL RATES & CHARGES *continued*6.2 Cincinnati *continued*6.2.7 Custom Calling Features

		<u>Maximum</u>		
Nonrecurring Charge**:		\$15.00		
		\$11.10	***	(R)(T)
A.	Monthly Recurring Charge			
		<u>Maximum</u>		
		\$ 7.50		
	Call Waiting			
	Three Way Calling*			
	Call Forwarding*			
	Last Call Return*			
	Call Transfer*			
	Continuous Re-dial*			
	Call Forwarding Busy*			
	Call Forwarding No Answer*			
	Call Forwarding Selective*			
	Speed Calling - 8 Numbers*			
	Speed Calling - 30 Numbers*			
	Call Screening*			
	Remote Call Forwarding*			
	Caller ID - Combined*			
	Caller ID (Number Delivery)	\$ 7.50		
	Caller ID Per Line Blocking	\$1.67	(I)	
	Caller ID Per Call Blocking	N/C		
	Distinctive Ringing - 1 st Number*			
	Distinctive Ringing- 2 nd Number*			
	Priority Call*			
	Selective Call Rejection*			
	Blocking – Bill Restriction*			
	Blocking – Toll Restriction*			
	Blocking – Call Restriction	N/C		
B.	Per Use Charge			
	Customer Originated Trace	\$ 7.50		

*Tier 2 Services

**This charge only applies to new Customers as of August 20, 1998.

*** Applies to Caller ID Per Line Blocking Only.

(N)

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SECTION 6 - NETWORK SERVICES - RETAIL RATES & CHARGES *continued*6.2 Cincinnati *continued*6.2.8 Hunting*

Nonrecurring Charges	(D)	(D)
Per Line:	(D)	(D)
Monthly Recurring Charges	(D)	(D)
Per Line:	(D)	(D)

6.2.9 Number Portability

Nonrecurring Charges	(D)	<u>Maximum</u>
Per retained number:	(D)	N/C
Monthly Recurring Charges	(D)	<u>Maximum</u>
Per retained number:	(D)	N/C

6.2.10 Toll Blocking Service

Per Line/Trunk	Nonrecurring:	(D)	<u>Maximum</u>	
7XX/9XX Number Blocking	Recurring:	(D)	N/C	(T)
			N/C	

At time of installation - order charge applies to additional services.

*Tier 2 Service

(T)

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SECTION 6 - NETWORK SERVICES - RETAIL RATES & CHARGES *continued*6.2 Cincinnati *continued*6.2.11 Connection Charges

Connection Charges are nonrecurring charges and are listed with each service to which they apply.

6.2.12 Maintenance Visit Charges

Duration of time, per technician	<u>Maximum</u>
First one hour	\$175.00
Each additional one-half (1/2) hour	\$ 87.00

6.2.13 Directory Listings

Nonrecurring Charges	<u>Maximum</u>	
	\$15.00	
Move / Change Charge	\$22.00	(N)
Late Charge	\$50.00	(N)
Monthly Recurring Charges	<u>Maximum</u>	
Main Standard Listing – Local	N/C	(T)
Main Standard Listing – Foreign	\$ 5.00	(N)
Non-Listed Service*		
Non-Published Service	\$ 5.00	
Additional Main Listing	\$ 5.00	(I)
Additional Listing*		(D)
Extra Listing Lines*		
Alternate Call Listing*		
Alternate User Listing*		
Cross Reference Listing*		
Suite Listing*		

*Tier 2 Services

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SECTION 6 - NETWORK SERVICES - RETAIL RATES & CHARGES *continued*6.2 Cincinnati *continued*6.2.14 Primary Rate ISDN (PRI) Service* (See Section 5.6.1.A for description)

Service is limited to the Company's Customers of record as of March 9, 2006.

(N)

A. Nonrecurring Charges - InitialStandard Service:

ISDN PRI Group 1
ISDN PRI Group 2
ISDN PRI Group 3

B. Nonrecurring Charges - Each AdditionalStandard Service:

ISDN PRI Group 1
ISDN PRI Group 2
ISDN PRI Group 3

C. Recurring ChargesStandard Service:

ISDN PRI Group 1
ISDN PRI Group 2
ISDN PRI Group 3

**Tier 2 Service*

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SECTION 6 -NETWORK SERVICES - RETAIL RATES & CHARGES *continued*6.2 Cincinnati *continued*6.2.15 Primary Rate ISDN (PRI) Data Service* (See Section 5.6.1.B for description)

Service is limited to the Company's Customers of record as of March 9, 2006.

(N)

A. Nonrecurring Charges - InitialStandard Service:

ISDN PRI Data Group 1
ISDN PRI Data Group 2
ISDN PRI Data Group 3

B. Nonrecurring Charges - Each AdditionalStandard Service:

ISDN PRI Data Group 1
ISDN PRI Data Group 2
ISDN PRI Data Group 3

C. Recurring ChargesStandard Service:

ISDN PRI Data Group 1
ISDN PRI Data Group 2
ISDN PRI Data Group 3

**Tier 2 Service*

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SECTION 6 -NETWORK SERVICES - RETAIL RATES & CHARGES *continued*6.2 Cincinnati *continued*6.2.16 Inbound Modem Pool Primary Rate ISDN (PRI) Service* (See Section 5.6.1.C for description)

Service is limited to the Company's Customers of record as of March 9, 2006.

(N)

A. Nonrecurring Charges - InitialStandard Service:

ISDN PRI IMPS Group 1
ISDN PRI IMPS Group 2
ISDN PRI IMPS Group 3

B. Nonrecurring Charges - Each AdditionalStandard Service:

ISDN PRI IMPS Group 1
ISDN PRI IMPS Group 2
ISDN PRI IMPS Group 3

C. Recurring ChargesStandard Service:

ISDN PRI IMPS Group 1
ISDN PRI IMPS Group 2
ISDN PRI IMPS Group 3

**Tier 2 Service*

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SECTION 6 -NETWORK SERVICES - RETAIL RATES & CHARGES *continued*

6.2 Cincinnati *continued*

6.2.17 Move and Change Charges (T)

	(D)	<u>Maximum</u>
Per Change		\$ 200.00
Per Move		\$4000.00
Per Restoration	(D)	\$4000.00

6.2.18 Emergency Reroute Service* (T)

	Per Reroute Occurrence	
Rates and Charges	(D)	(D)
	(D)	(D)

**Tier 2 Service*

(T)

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SECTION 6 - NETWORK SERVICES - RETAIL RATES & CHARGES *continued*6.2 Cincinnati *continued*6.2.19 Disaster Routing Service*

(T)

	<u>Per Trunk Group Rerouted</u>	
Nonrecurring Rates	(D)	(D)
1 Call Path, 12 Month Term		
1 Call Path, 24 Month Term		
1 Call Path, 36 Month Term		
1 Call Path, 60 Month Term	(D)	(D)
Multiple Call Paths, 12 Month Term	(D)	(D)
Multiple Call Paths, 24 Month Term		
Multiple Call Paths, 36 Month Term		
Multiple Call Paths, 60 Month Term	(D)	(D)
Monthly Recurring Rates		
	(D)	(D)
1 Call Path, 12 Month Term		
1 Call Path, 24 Month Term		
1 Call Path, 36 Month Term		
1 Call Path, 60 Month Term	(D)	(D)
Multiple Call Paths, 12 Month Term	(D)	(D)
Multiple Call Paths, 24 Month Term		
Multiple Call Paths, 36 Month Term		
Multiple Call Paths, 60 Month Term	(D)	(D)

6.2.20 Expanded Exchange Service

Monthly Recurring Charge	(D)	<u>Maximum</u>
Per Line		\$ 50.00
Per Channel		\$ 50.00
Per Trunk		\$ 50.00
Per PRI	(D)	\$1000.00

6.2.21 Business Expansion Service

Monthly Recurring Charge	(D)	<u>Maximum</u>
Per BES Rate Center	(D)	\$ 500.00

*Tier 2 Service

(T)

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SECTION 6 - NETWORK SERVICES - RETAIL RATES & CHARGES *continued*6.2 Cincinnati *continued*6.2.22 Supplemental Features

A. Rates and Charges

	<u>Maximum</u>	
	<u>Monthly Recurring</u>	<u>Nonrecurring</u>
	<u>Charge</u>	<u>Charge</u>
Calling Number Delivery	\$200.00	\$200.00
Calling Name Delivery*		
Calling Number Transmission*		
Calling Name Transmission*		
E911 CPN Management*	ICB	
CARE CPN Management	ICB	ICB
Additional Trunk Groups		
1 - 3	\$200.00	\$200.00
More Than 3	\$200.00	\$200.00
Call By Call*		
Two B Channel Transfer*	\$200.00	\$200.00

(N)

(N)

*Tier 2 Services - See Current Rates.

(N)

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SECTION 6 -NETWORK SERVICES - RETAIL RATES & CHARGES *continued*6.2 Cincinnati *continued*6.2.23 VersiPak IPRI Service*

A. IPRI Facility

Nonrecurring Charge

Monthly Recurring Charge

B. IPRI B Channel

1. Flat Rated Service

Nonrecurring Charge

Monthly Recurring Charge

2. Message Rated Service

Nonrecurring Charge

Monthly Recurring Charge

Per Message Charge

(N)

(N)

Tier 2 Service

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SECTION 6 -NETWORK SERVICES - RETAIL RATES & CHARGES *continued*

6.2 Cincinnati *continued*

6.2.24 IBL and VersiPak Packages*

Service is limited to the Company's Customers of record as of July 19, 2005. (N)

A. Flat Rated Service

Nonrecurring Charge

Monthly Recurring Charge

B. Message Rated Service

Nonrecurring Charge

Monthly Recurring Charge

Per Message Charge

**Tier 2 Services – See Price List for current rates.* (N)

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SECTION 6 -NETWORK SERVICES - RETAIL RATES & CHARGES *continued*

6.2 Cincinnati *continued*

6.2.25 Bonded Integrated Service Offerings

- A. VersiPak Mach2 (Bonded 2xDS1 Dedicated Internet Access)

(N)

(N)

Tier 2 Service - See Current Price List for Rates.

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SECTION 6 - NETWORK SERVICES - RETAIL RATES & CHARGES *continued*

6.2 Cincinnati *continued*

6.2.25 Bonded Integrated Service Offerings *continued*

B. VersiPak Mach3 (Bonded 3xDS1 Dedicated Internet Access)

(N)

(N)

Tier 2 Service - See Current Price List for Rates

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SECTION 6 - NETWORK SERVICES - RETAIL RATES & CHARGES *continued*

6.2 Cincinnati *continued*

6.2.26 Business Terminals

(N)

(N)

Tier 2 Service - See Current Price List for Rates.

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SECTION 6 -NETWORK SERVICES - RETAIL RATES & CHARGES *continued*

6.2 Cincinnati *continued*

6.2.27 VersiPak® Flex and Power T Products

(N)

Tier 2 Service - See Current Price List for Rates.

(N)

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OH10506

SECTION 6 - NETWORK SERVICES - RETAIL RATES & CHARGES *continued*

6.2 Cincinnati *continued*

6.2.28 Voice T-1 Service

(N)

Tier 2 Service - See Current Price List for Rates.

(N)

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OHL0515

SECTION 6 - NETWORK SERVICES - RETAIL RATES & CHARGES *continued*6.3 Columbus6.3.1 Standard Business Line Service

A. Message Rate Service

1. Nonrecurring Charges

	<u>Maximum</u>
Per Line:	\$50.00
Per IBL / VersiPak Customer	N/C

2. Monthly Recurring Charges*

	<u>Maximum</u>
Per Message Line	\$50.00
Per Message Line sold to IBL and VersiPak Customers	

12 Months	\$32.93
24 Months	\$32.93 (I)
36 Months	\$32.93 (I)
60 Months	\$32.93

3. Message Usage Rate	<u>Maximum</u>
Per Message:	\$ 0.14

**Contract Terms available for 12, 24, 36 and 60 months. Contract terms will not exceed maximum rate as set forth on this page.*

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SECTION 6 - NETWORK SERVICES - RETAIL RATES & CHARGES *continued*6.3 Columbus *continued*6.3.1 Standard Business Line Service *continued*

(N)

B. Flat Rate Service

1. Nonrecurring Charges

	<u>Maximum</u>
Per Line:	\$50.00

Per IBL / VersiPak Customer	\$ 0.00
-----------------------------	---------

2. Monthly Recurring Charge

	<u>Maximum</u>
12 Months	\$50.00
24 Months	\$50.00
36 Months	\$50.00
60 Months	\$50.00

(N)

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OHL0501

SECTION 6 -NETWORK SERVICES - RETAIL RATES & CHARGES *continued*6.3 Columbus *continued*6.3.2 Analog PBX Trunk Service

A. Message Rate Service

1. Nonrecurring Charges

Applicable only to non-IBL / VersiPak orders

Per Trunk:	<u>Maximum</u>
	\$100.00

2. Monthly Recurring Charges*

Per Message Trunk	<u>Maximum</u>
	\$50.00

Per Message Trunk Sold to IBL and VersiPak Customers	<u>Maximum</u>
---	----------------

12 Months	\$36.23	
24 Months	\$36.23	(I)
36 Months	\$36.23	(I)
60 Months	\$36.23	

3. Message Usage Rate**	<u>Maximum</u>
Per Message	\$0.14

*Contract Terms available for 12, 24, 36 and 60 months. Contract terms will not exceed maximum rate as set forth on this page.

**This charge applies only to new Customers as of August 20, 1998.

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OHL0319

SECTION 6 - NETWORK SERVICES - RETAIL RATES & CHARGES *continued*6.3 Columbus *continued*6.3.3 Digital PBX Trunk Service

Service is limited to the Company's Customers of record as of March 9, 2006. (N)

A. Digital Facility

1. Nonrecurring Charge

Applicable only to non-IBL / VersiPak Orders

Per Facility	<u>Maximum</u>
Month-to-Month	\$2,000.00
12 Months	\$2,000.00
24 Months	\$2,000.00
36 Months	\$2,000.00
60 Months	\$2,000.00

2. Monthly Recurring Charges*

Applicable only to non-IBL / VersiPak Services

Per Facility	<u>Maximum</u>
Month-to-Month	\$600.00
12 Months	\$600.00
24 Months	\$600.00
36 Months	\$600.00
60 Months	\$600.00

*Contract Terms available for 12, 24, 36 and 60 months. Contract terms will not exceed maximum rate as set forth on this page.

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0110602

SECTION 6 -NETWORK SERVICES - RETAIL RATES & CHARGES *continued*6.3 Columbus *continued*6.3.3 Digital PBX Trunk Service *continued*

Service is limited to the Company's Customers of record as of March 9, 2006. (N)

B. Message Rate Service

1. Nonrecurring Charge

Applicable only to non-IBL /
VersiPak orders

	<u>Maximum</u>
Per Initial Trunk	\$50.00
Per Additional Trunk	\$50.00

2. Monthly Recurring Charges*

	<u>Maximum</u>
Per Trunk	\$50.00

*Contract Terms available for 12, 24, 36 and 60 months. Contract terms will not exceed maximum rate as set forth on this page.

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OHL0602

SECTION 6 -NETWORK SERVICES - RETAIL RATES & CHARGES *continued*6.3 Columbus *continued*6.3.3 Digital PBX Trunk Service *continued*

(N)

B. Message Rate Service *continue*2. Monthly Recurring Charges* *continued*Per Trunk Sold to IBL / VersiPak Customers Maximum

12 Months	\$50.00
24 Months	\$50.00
36 Months	\$50.00
60 Months	\$50.00

3. Message Charge**

Per Message \$0.09

*Contract Terms available for 12, 24, 36 and 60 months. Contract terms will not exceed maximum rate as set forth on this page.

**This charge only applies to new Customers as of August 20, 1998.

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OHL0602

SECTION 6 -NETWORK SERVICES - RETAIL RATES & CHARGES *continued*6.3 Columbus *continued*6.3.4 Individual Telephone Numbers Service

	(D)	<u>Maximum</u>
A. Nonrecurring Charge per number		\$0.39
B. Monthly Recurring Charge per Number	(D)	\$0.39

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SECTION 6 -NETWORK SERVICES - RETAIL RATES & CHARGES *continued*6.3 Columbus *continued*6.3.5 Directory Assistance*

Directory Assistance Per Call Per Call Charge	(D)	(D)	(T)
National Directory Assistance Per Call Charge			(T)
Call Completion Charge	(D)	(D)	

6.3.6 Operator Service*Operator Assisted Service Charges:

Per Call Charges	(D)	(D)
Customer Dialed Calling Card		
Operator Dialed Calling Card		
Third Number Billing		
Collect Calling		
Person-to-Person		
Station-to-Station		
General Assistance	(D)	(D)

Busy Line Verification and Interrupt Service

Rates: Rates for Busy Line Verification and Interrupt Service, as specified below, will apply under the following circumstances:

The operator verifies that the line is busy with a call in progress.

The operator verifies that the line is available for incoming calls.

The operator verifies that the called number is busy with a call in progress and the Customer requests interruption. The operator will then interrupt the call, advising the called party the name of the calling party. One charge will apply for both verification and interruption.

Per Request	(D)	(D)
Busy Line Verification		
Busy Line Verification with Interrupt	(D)	(D)

**Tier 2 Services - See Current Rates.*

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SECTION 6 - NETWORK SERVICES - RETAIL RATES & CHARGES *continued*6.3 Columbus *continued*6.3.7 Custom Calling Features

<u>Nonrecurring Charge</u>	<u>Maximum</u> \$15.00
<u>Recurring Charge</u>	<u>Maximum</u> \$15.00
Call Waiting	
Call Transfer*	
Three Way Calling*	
Call Forwarding*	
Last Call Return*	
Continuous Re-dial*	
Call Forwarding Busy*	
Call Forwarding No Answer*	
Call Forwarding Selective*	
Speed Calling - 8 Numbers*	
Speed Calling - 30 Numbers*	
Call Screening*	
Remote Call Forwarding*	
Caller ID - Combined*	
Caller ID with Number	\$ 6.60
Caller ID Per Line Blocking	\$ 1.10 (I)
Caller ID Per Call Blocking	N/C
Distinctive Ringing - 1st Number*	
Distinctive Ringing- 2nd Number*	
Priority Call*	
Selective Call Rejection*	
Customer Originated Trace	\$ 6.60
Blocking – Bill Restriction*	
Blocking – Toll Restriction*	
Blocking – Call Restriction	N/C

*Tier 2 Services

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OHL0319

SECTION 6 - NETWORK SERVICES - RETAIL RATES & CHARGES *continued*6.3 Columbus *continued*6.3.8 Hunting*

Nonrecurring Charges	(D)	(D)
Per Trunk:	(D)	(D)
Monthly Recurring Charges	(D)	(D)
Per Trunk:	(D)	(D)

6.3.9 Number Portability

Nonrecurring Charges	(D)	<u>Maximum</u>
Per retained number	(D)	N/C
Monthly Recurring Charges	(D)	<u>Maximum</u>
Per retained number	(D)	N/C

6.3.10 Toll Blocking Service

Per Line/Trunk Nonrecurring Charge	(D)	<u>Maximum</u>	(T)
7XX / 9XX Number Blocking		N/C	(N)

*At time of installation - order charge applies to additional services***Tier 2 Services*

(N)

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SECTION 6 - NETWORK SERVICES - RETAIL RATES & CHARGES *continued*6.3 Columbus *continued*6.3.11 Connection Charges

Connection Charges are nonrecurring charges and are listed with each service to which they apply.

6.3.12 Maintenance Visit Charges

Duration of time, per technician	<u>Maximum</u>
First one hour	\$175.00
Each additional one-half (1/2) hour	\$ 87.00

6.3.13 Directory Listings

Nonrecurring Charges	<u>Maximum</u>	
Move, Change Charge	\$10.00	(N)
Late Charge	\$50.00	(N)
Monthly Recurring Charges	<u>Maximum</u>	
Main Standard Listing - Local	N/C	(T)
Main Standard Listing – Foreign	\$5.00	(N)
Non-Listed Service*		
Non-Published Service	\$ 5.00	
Additional Main Listing	\$ 5.00	(I)
Additional Listing*		(D)
Extra Listing Lines*		
Alternate Call Listing*		
Alternate User Listing*		
Cross Reference Listing*		
Suite Listing*		

*Tier 2 Services

SECTION 6 - NETWORK SERVICES - RETAIL RATES & CHARGES *continued*6.3 Columbus *continued*6.3.14 Primary Rate ISDN (PRI) Service* (See Section 5.6.1.A)

Service is limited to the Company's Customers of record as of March 9, 2006. (N)

A. Message Rate Service1. Nonrecurring Charges - InitialStandard Service:

ISDN PRI Group 1
ISDN PRI Group 2
ISDN PRI Group 3

2. Nonrecurring Charges – Each AdditionalStandard Service:

ISDN PRI Group 1
ISDN PRI Group 2
ISDN PRI Group 3

3. Recurring ChargesStandard Service:

ISDN PRI Group 1
ISDN PRI Group 2
ISDN PRI Group 3

4. Message Usage Charge - Per Message \$ 0.25

**Tier 2 Service*

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SECTION 6 - NETWORK SERVICES - RETAIL RATES & CHARGES *continued*6.3 Columbus *continued*6.3.14 Primary Rate ISDN (PRI) Service* *continued*

Service is limited to the Company's Customers of record as of March 9, 2006. (N)

B. Measured Rate Service

1. Nonrecurring Charges – Initial

ISDN PRI Group 1
ISDN PRI Group 2
ISDN PRI Group 3

2. Nonrecurring Charges – Each Additional

ISDN PRI Group 1
ISDN PRI Group 2
ISDN PRI Group 3

3. Recurring Charges

ISDN PRI Group 1
ISDN PRI Group 2
ISDN PRI Group 3

4. Measured Usage – per Minute

C. Standard Flat Service

Rates and charges will be determined on an individual case basis

**Tier 2 Services*

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SECTION 6 -NETWORK SERVICES - RETAIL RATES & CHARGES *continued*6.3 Columbus *continued*6.3.15 Primary Rate ISDN (PRI) Data Service* (See Section 5.6.1.B)

Service is limited to the Company's Customers of record as of March 9, 2006. (N)

A. Nonrecurring Charges - InitialStandard Service:

ISDN PRI Data Group 1
ISDN PRI Data Group 2
ISDN PRI Data Group 3

B. Nonrecurring Charges - Each AdditionalStandard Service:

ISDN PRI Data Group 1
ISDN PRI Data Group 2
ISDN PRI Data Group 3

C. Recurring ChargesStandard Service:

ISDN PRI Data Group 1
ISDN PRI Data Group 2
ISDN PRI Data Group 3

Tier 2 Service

SECTION 6 - NETWORK SERVICES - RETAIL RATES & CHARGES *continued*6.3 Columbus *continued*6.3.16 Inbound Modem Pool Primary Rate ISDN (PRI)* Service (See Section 5.6.1.C)

Service is limited to the Company's Customers of record as of March 9, 2006. (N)

A. Nonrecurring Charges - InitialStandard Service:

ISDN PRI IMPS Group 1
ISDN PRI IMPS Group 2
ISDN PRI IMPS Group 3

B. Nonrecurring Charges - Each AdditionalStandard Service:

ISDN PRI IMPS Group 1
ISDN PRI IMPS Group 2
ISDN PRI IMPS Group 3

C. Recurring ChargesStandard Service:

ISDN PRI IMPS Group 1
ISDN PRI IMPS Group 2
ISDN PRI IMPS Group 3

**Tier 2 Service*

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SECTION 6 - NETWORK SERVICES - RETAIL RATES & CHARGES *continued*6.3 Columbus *continued*6.3.17 Emergency Reroute Service*

Rates and Charges	Per Reroute Occurrence	
	(D)	(D)
	(D)	(D)

6.3.18 Disaster Routing Service*

<u>Nonrecurring Rates</u>	Per Trunk Group Rerouted	
	(D)	(D)
	(D)	(D)
1 Call Path, 12 Month Term		
1 Call Path, 24 Month Term		
1 Call Path, 36 Month Term		
1 Call Path, 60 Month Term	(D)	(D)
Multiple Call Paths, 12 Month Term	(D)	(D)
Multiple Call Paths, 24 Month Term		
Multiple Call Paths, 36 Month Term		
Multiple Call Paths, 60 Month Term	(D)	(D)
<u>Monthly Recurring Rates</u>	(D)	(D)
1 Call Path, 12 Month Term		
1 Call Path, 24 Month Term		
1 Call Path, 36 Month Term		
1 Call Path, 60 Month Term	(D)	(D)
Multiple Call Paths, 12 Month Term	(D)	(D)
Multiple Call Paths, 24 Month Term		
Multiple Call Paths, 36 Month Term		
Multiple Call Paths, 60 Month Term	(D)	(D)

*Tier 2 Services

SECTION 6 - NETWORK SERVICES - RETAIL RATES & CHARGES *continued*6.3 Columbus *continued*6.3.19 Expanded Exchange Service

	(D)	<u>Maximum</u>
Per Channel		\$ 30.00
Per Line		\$ 30.00
Per Trunk		\$ 30.00
Per PRI	(D)	\$1,000.00

6.3.20 Business Expansion Service

Monthly Recurring Charge	(D)	<u>Maximum</u>
Per BES Rate Center	(D)	500.00

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SECTION 6 - NETWORK SERVICES - RETAIL RATES & CHARGES *continued*6.3 Columbus *continued*6.3.21 Supplemental Features

A. Rates and Charges

	<u>Maximum</u>	
	<u>Monthly</u>	<u>Nonrecurring</u>
	<u>Recurring</u>	<u>Charge</u>
	<u>Charge</u>	
Calling Number Delivery	\$200.00	\$200.00
Calling Name Delivery*	(D)	(D)
Calling Number Transmission*		
Calling Name Transmission*		
E911 CPN Management*		
CARE CPN Management*	(D)	(D)
Additional Trunk Groups		
1 - 3	\$200.00	\$200.00
More Than 3	\$200.00	\$200.00
Call By Call*	(D)	(D)
Two B Channel Transfer*	(D)	(D)

(N)

(N)

Tier 2 Services - See Current Rates.

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SECTION 6 -NETWORK SERVICES - RETAIL RATES & CHARGES *continued*6.3 Columbus *continued*6.3.22 VersiPak IPRI Service*

A. IPRI Facility

Monthly Recurring Charge

Nonrecurring Charge

B. IPRI B Channel

1. Flat Rate Service

Monthly Recurring Charge

Nonrecurring Charge

2. Message Rate Service

Monthly Recurring Charge

Nonrecurring Charge

Per Message Charge

(N)

(N)

**Tier 2 Service*

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SECTION 6 - NETWORK SERVICES - RETAIL RATES & CHARGES *continued*6.3 Columbus *continued*6.3.23 IBL and VersiPak Packages

Service is limited to the Company's Customers of Record as of July 19, 2005

(N)

A. Flat Rate Service

	<u>Maximum</u>
Monthly Recurring Charge	\$2,000.00
Nonrecurring Charge	\$1,000.00

B. Message Rate Service

	<u>Maximum</u>
Monthly Recurring Charge	\$2,000.00
Nonrecurring Charge	\$1,000.00
Per Message Charge	\$ 0.14

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SECTION 6 - NETWORK SERVICES - RETAIL RATES & CHARGES *continued*6.3 Columbus *continued*

6.3.24 Move and Change Charges

	<u>Maximum</u>	(N)
Per Change	\$ 200.00	
Per Move	\$4,000.00	
Per Restoration	\$4,000.00	
		(N)

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SECTION 6 -NETWORK SERVICES - RETAIL RATES & CHARGES *continued*

6.3 Columbus *continued*

6.3.25 Bonded Integrated Service Offerings

A. VersiPak Mach2 (Bonded 2xDS1 Dedicated Internet Access)

(N)

Tier 2 Service - See Current Price List for Rates

(N)

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SECTION 6 -NETWORK SERVICES - RETAIL RATES & CHARGES *continued*6.3 Columbus *continued*6.3.25 Bonded Integrated Service Offerings *continued*

B. VersiPak Mach3 (Bonded 3xDS1 Dedicated Internet Access)

(N)

(N)

Tier 2 Service - See Current Price List for Rates

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SECTION 6 - NETWORK SERVICES - RETAIL RATES & CHARGES *continued*

6.3 Columbus *continued*

6.3.26 Business Terminals

(N)

(N)

Tier 2 Service - See Current Price List for Rates

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SECTION 6 -NETWORK SERVICES - RETAIL RATES & CHARGES *continued*

6.3 Columbus *continued*

6.3.27 VersiPak® Flex T and Power T Products

(N)

Tier 2 Service - See Current Price List for Rates

(N)

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SECTION 6 -NETWORK SERVICES - RETAIL RATES & CHARGES *continued*

6.3 Columbus *continued*

6.3.28 Voice T-1 Service

(N)

Tier 2 Service - See Current Price List for Rates

(N)

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SECTION 6 -NETWORK SERVICES - RETAIL RATES & CHARGES *continued*6.4 Dayton6.4.1 Standard Business Line Service

A. Message Rate Service

1. Nonrecurring Charges

Applicable only to non-IBL / VersiPak orders

	<u>Maximum</u>
Per Line:	\$50.00

	<u>Maximum</u>
2. Monthly Recurring Charges*	

Per Message Line:	\$50.00
-------------------	---------

Per Message Line sold to IBL and VersiPak Customers	<u>Maximum</u>
--	----------------

12 Months	\$32.93
24 Months	\$32.93 (I)
36 Months	\$32.93 (I)
60 Months	\$32.93

3. Message Usage Rate	<u>Maximum</u>
Per Message:	\$0.14

**Contract Terms available for 12, 24, 36 and 60 months. Contract terms will not exceed maximum rate as set forth on this page.*

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SECTION 6 - NETWORK SERVICES - RETAIL RATES & CHARGES *continued*6.4 Dayton *continued*6.4.1 Standard Business Line Service *continued*

B. Flat Rate Service

1. Nonrecurring Charge

Per Line:

Maximum

\$50.00

2. Monthly Recurring Charge

Maximum

12 Months

\$50.00

24 Months

\$50.00

36 Months

\$50.00

60 Months

\$50.00

(D)

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SECTION 6 -NETWORK SERVICES - RETAIL RATES & CHARGES *continued*6.4 Dayton *continued*6.4.2 Analog PBX Trunk Service

A. Message Rate Service

1. Nonrecurring Charges

Applicable only to non-IBL / VersiPak orders

	<u>Maximum</u>
Per Trunk:	\$100.00

2. Monthly Recurring Charges*

	<u>Maximum</u>
Per Message Trunk:	\$ 50.00

Per Inward Message Trunk sold to IBL and VersiPak Customers	<u>Maximum</u>
--	----------------

12 Months	\$36.23
24 Months	\$36.23 (I)
36 Months	\$36.23 (I)
60 Months	\$36.23

3. Message Usage Rate

	<u>Maximum</u>
Per Message:	\$ 0.14

*Contract Terms available for 12, 24, 36 and 60 months. Contract terms will not exceed maximum rate as set forth on this page.

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SECTION 6 -NETWORK SERVICES - RETAIL RATES & CHARGES *continued*6.4 Dayton *continued*6.4.2 Analog PBX Trunk Service *continued*

B.	Flat Rate Service		(T)
1.	Nonrecurring Charges		
	(Applicable Only to Non-IBL / VersiPak Customers)		(T)
		<u>Maximum</u>	
	Per Trunk	\$50.00	
2.	Monthly Recurring Charges		
a.	Per Trunk Sold to IBL and VersiPak Customers		(T)
	12 Months	\$50.00	
	24 Months	\$50.00	
	36 Months	\$50.00	
	60 Months	\$50.00	
b.	Per Trunk Sold to Non-IBL and VersiPak Customers		(T)
	Monthly	\$50.00	(N)
	12 Months	\$50.00	
	24 Months	\$50.00	
	36 Months	\$50.00	
	60 Months	\$50.00	(N)

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SECTION 6 -NETWORK SERVICES - RETAIL RATES & CHARGES *continued*6.4 Dayton *continued*6.4.3 Digital PBX Trunk Service

Service is limited to the Company's Customers of record as of March 9, 2006. (N)

A. Digital Facility

1. Nonrecurring Charge

Applicable only to non-IBL / VersiPak Orders

Per Facility	<u>Maximum</u>
Month-to-Month	\$549.00
12 Months	\$450.00
24 Months	\$357.00
36 Months	\$261.00
60 Months	\$100.00

2. Monthly Recurring Charges*

Applicable only to non-IBL / VersiPak Orders

Per Facility	<u>Maximum</u>
Month-to-Month	\$588.00
12 Months	\$469.00
24 Months	\$411.00
36 Months	\$350.00
60 Months	\$294.00

*Contract Terms available for 12, 24, 36 and 60 months. Contract terms will not exceed maximum rate as set forth on this page.

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SECTION 6 - NETWORK SERVICES - RETAIL RATES & CHARGES *continued*6.4 Dayton *continued*6.4.3 Digital PBX Trunk Service *continued*

Service is limited to the Company's Customers of record as of March 9, 2006. (N)

B. Trunk Charges

1. Message Rate Service

a. Nonrecurring Charge

(Applicable Only to Non-IBL / VersiPak Customers)

	<u>Maximum</u>
Per Trunk	\$33.53

b. Monthly Recurring Charges*

(1) Per Trunk Sold to IBL and VersiPak Customers

Per Trunk	\$50.00
-----------	---------

(2) Per Trunk Sold to Non-IBL and VersiPak Customers

	<u>Maximum</u>
12 Months	\$36.23
24 Months	\$36.23
36 Months	\$31.19
60 Months	\$31.19

c. Usage Rate

Per Message	\$0.14
-------------	--------

*Contract Terms available for 12, 24, 36 and 60 months. Contract terms will not exceed maximum rate as set forth on this page.

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SECTION 6 - NETWORK SERVICES - RETAIL RATES & CHARGES *continued*6.4 Dayton *continued*6.4.3 Digital PBX Trunk Service *continued*

Service is limited to the Company's Customers of record as of March 9, 2006. (N)

B. Trunk Charges

(2) Flat Rate Service

- a. Nonrecurring Charge
(Applicable Only to Non-IBL / VersiPak Customers)

Per Trunk	<u>Maximum</u>
	\$33.53

- b. Monthly Recurring Charges

(1) Per Trunk Sold to IBL and VersiPak Customers	<u>Maximum</u>
Per Trunk	\$50.00

(2) Per Trunk Sold to Non-IBL and VersiPak Customers	<u>Maximum</u>
Monthly	\$36.23
12 Months	\$36.23
24 Months	\$36.23
36 Months	\$31.19
60 Months	\$31.19

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SECTION 6 - NETWORK SERVICES - RETAIL RATES & CHARGES *continued*6.4 Dayton *continued*6.4.4 Individual Telephone Numbers Service

	(D)	<u>Maximum</u>
Nonrecurring Charge Per Number	(D)	\$0.39
Monthly Recurring Charge Per Number	(D)	\$0.39

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SECTION 6 - NETWORK SERVICES - RETAIL RATES & CHARGES *continued*6.4 Dayton *continued*6.4.5 Directory Assistance*

	(D)	(D)	
Directory Assistance Per Call Charge	(D)	(D)	(T)
National Directory Assistance Per Call Charge			(N)
Call Completion Per Call Charge	(D)	(D)	

6.4.6 Operator Service*

<u>Operator Assisted Service Charges Per Call</u>			(T)
	(D)	(D)	(T)
Customer Dialed Calling Card			
Operator Dialed Calling Card			
Third Number Billing			
Collect Calling			
Person-to-Person			
Station-to-Station			
General Assistance	(D)	(D)	

Busy Line Verification and Interrupt Service

Rates: Rates for Busy Line Verification and Interrupt Service, as specified below, will apply under the following circumstances:

The operator verifies that the line is busy with a call in progress.

The operator verifies that the line is available for incoming calls.

The operator verifies that the called number is busy with a call in progress and the Customer requests interruption. The operator will then interrupt the call, advising the called party the name of the calling party. One charge will apply for both verification and interruption.

Per Request	(D)	(D)
Busy Line Verification		
Busy Line Verification with Interrupt	(D)	(D)

Tier 2 Services - See Current Rates.

(T)

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SECTION 6 -NETWORK SERVICES - RETAIL RATES & CHARGES *continued*6.4 Dayton *continued*6.4.7 Custom Calling Features

<u>Nonrecurring Charge:</u>	<u>Maximum</u> \$15.00
<u>Recurring Charge</u>	<u>Maximum</u>
Call Waiting	\$15.00
Three Way Calling*	
Call Forwarding*	
Last Call Return*	
Continuous Re-dial*	
Call Transfer*	
Call Forwarding Busy*	
Call Forwarding No Answer*	
Call Forwarding Selective*	
Speed Calling - 8 Numbers*	
Speed Calling - 30 Numbers*	
Call Screening*	
Remote Call Forwarding*	
Caller ID - Combined*	
Caller ID with Number Delivery	\$ 6.60
Caller ID Per Line Blocking	\$ 1.10 (I)
Caller ID Per Call Blocking	N/C
Distinctive Ringing - 1st Number*	
Distinctive Ringing- 2nd Number*	
Priority Call*	
Selective Call Rejection*	
Customer Originated Trace*	\$6.60
Blocking – Bill Restriction*	
Blocking – Toll Restriction*	
Blocking – Call Restriction	N/C

*Tier 2 Services - See Current Rates.

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SECTION 6 - NETWORK SERVICES - RETAIL RATES & CHARGES *continued*6.4 Dayton *continued*6.4.8 Hunting*

		Nonrecurring Charges	(T)
Nonrecurring Charges	(D)	(D)	(T)
Per Trunk:	(D)	(D)	
Monthly Recurring Charges	(D)	(D)	
Per Trunk:	(D)	(D)	

6.4.9 Number Portability

Nonrecurring Charges	(D)	<u>Maximum</u>	
Per retained number:	(D)	N/C	
Monthly Recurring Charges	(D)	<u>Maximum</u>	
Per retained number:	(D)	N/C	

6.4.10 Toll Blocking Service

	(D)	<u>Maximum</u>	
Per Line/Trunk Nonrecurring	(D)	N/C	
7XX / 9XX Number Blocking		\$10.00	(N)

At time of installation - order charge applies to additional services

**Tier 2 Service*

(T)

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SECTION 6 - NETWORK SERVICES - RETAIL RATES & CHARGES *continued*6.4 Dayton *continued*6.4.11 Connection Charges

Connection Charges are nonrecurring charges and are listed with each service to which they apply.

6.4.12 Maintenance Visit Charges

Duration of time, per technician	<u>Maximum</u>
First one hour	\$175.00
Each additional one-half (1/2) hour	\$ 87.00

6.4.13 Directory Listings

Nonrecurring Charges	<u>Maximum</u>	
	\$ 5.00	
Move / Change Charges	\$10.00	(N)
Late Charge	\$50.00	(N)
Monthly Recurring Charges	<u>Maximum</u>	
Main Standard Listing – Local	N/C	(T)
Main Standard Listing – Foreign	\$5.00	(N)
Non-Listed Service*		
Non-Published Service	\$ 5.00	
Additional Main Listing	\$ 5.00	(I)
Additional Listing*		(D)
Extra Listing Lines*		
Alternate Call Listing*		
Alternate User Listing*		
Cross Reference Listing*		
Suite Listing*		

*Tier 2 Services

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SECTION 6 -NETWORK SERVICES - RETAIL RATES & CHARGES *continued*6.4 Dayton *continued*6.4.14 Primary Rate ISDN (PRI) Service* (See Section 5.6.1.A)

Service is limited to the Company's Customers of record as of March 9, 2006.

(N)

A. Message Rate Service1. Nonrecurring Charges - InitialStandard Service:

ISDN PRI Group 1
ISDN PRI Group 2
ISDN PRI Group 3

2. Nonrecurring Charges - Each AdditionalStandard Service:

ISDN PRI Group 1
ISDN PRI Group 2
ISDN PRI Group 3

3. Recurring ChargesStandard Service:

ISDN PRI Group 1
ISDN PRI Group 2
ISDN PRI Group 3

4. Message Usage Charge

Per Message

**Tier 2 Service*

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SECTION 6 - NETWORK SERVICES - RETAIL RATES & CHARGES *continued*6.4 Dayton *continued*6.4.14 Primary Rate ISDN (PRI) Service *continued*

Service is limited to the Company's Customers of record as of March 9, 2006.

(N)

B. Measured Rate Service

1. Nonrecurring Charges - Initial
Standard Service:
ISDN PRI Group 1
ISDN PRI Group 2
ISDN PRI Group 3
2. Nonrecurring Charges - Each Additional
Standard Service:
ISDN PRI Group 1
ISDN PRI Group 2
ISDN PRI Group 3
3. Recurring Charges
Standard Service:
ISDN PRI Group 1
ISDN PRI Group 2
ISDN PRI Group 3
4. Measured Usage Charge
Per Minute

**Tier 2 Service*

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SECTION 6 -NETWORK SERVICES - RETAIL RATES & CHARGES *continued*6.4 Dayton *continued*6.4.15 Primary Rate ISDN (PRI) Data Service* (See Section 5.6.1.B)

Service is limited to the Company's Customers of record as of March 9, 2006.

(N)

1. Nonrecurring Charges - Initial
Standard Service:
ISDN PRI Data Group 1
ISDN PRI Data Group 2
ISDN PRI Data Group 3
2. Nonrecurring Charges - Each Additional
Standard Service:
ISDN PRI Data Group 1
ISDN PRI Data Group 2
ISDN PRI Data Group 3
3. Recurring Charges
Standard Service:
ISDN PRI Data Group 1
ISDN PRI Data Group 2
ISDN PRI Data Group 3

*Tier 2 Service

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SECTION 6 - NETWORK SERVICES - RETAIL RATES & CHARGES *continued*6.4 Dayton *continued*6.4.16 Inbound Modem Pool Primary Rate ISDN (PRI) Service* (See Section 5.6.1.C)

Service is limited to the Company's Customers of record as of March 9, 2006.

(N)

1. Nonrecurring Charges - InitialStandard Service:

ISDN PRI IMPS Group 1

ISDN PRI IMPS Group 2

ISDN PRI IMPS Group 3

2. Nonrecurring Charges - Each AdditionalStandard Service:

ISDN PRI IMPS Group 1

ISDN PRI IMPS Group 2

ISDN PRI IMPS Group 3

3. Recurring ChargesStandard Service:

ISDN PRI IMPS Group 1

ISDN PRI IMPS Group 2

ISDN PRI IMPS Group 3

**Tier 2 Service*

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SECTION 6 - NETWORK SERVICES - RETAIL RATES & CHARGES *continued*6.4 Dayton *continued*6.4.17 Move and Change Charges

(T)

	(D)	<u>Maximum</u>
Per Change		\$ 200.00
Per Move		\$4000.00
Per Restoration	(D)	\$4000.00

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SECTION 6 - NETWORK SERVICES - RETAIL RATES & CHARGES *continued*6.4 Dayton *continued*6.4.18 Emergency Reroute Service*

	(D)	
Rates and Charges	(D)	(D)
	(D)	(D)

6.4.19 Disaster Routing Service*

	Per Trunk Group Rerouted	
<u>Nonrecurring Rates</u>	(D)	(D)
1 Call Path, 12 Month Term		
1 Call Path, 24 Month Term		
1 Call Path, 36 Month Term		
1 Call Path, 60 Month Term	(D)	(D)
Multiple Call Paths, 12 Month Term	(D)	(D)
Multiple Call Paths, 24 Month Term		
Multiple Call Paths, 36 Month Term		
Multiple Call Paths, 60 Month Term	(D)	(D)
<u>Monthly Recurring Rates</u>	(D)	(D)
1 Call Path, 12 Month Term		
1 Call Path, 24 Month Term		
1 Call Path, 36 Month Term		
1 Call Path, 60 Month Term	(D)	(D)
Multiple Call Paths, 12 Month Term	(D)	(D)
Multiple Call Paths, 24 Month Term		
Multiple Call Paths, 36 Month Term		
Multiple Call Paths, 60 Month Term	(D)	(D)

*Tier 2 Services - See Current Rates.

(T)

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SECTION 6 -NETWORK SERVICES - RETAIL RATES & CHARGES *continued*6.4 Dayton *continued*6.4.20 Extended Local Calling

	Monthly Recurring Charge	
	(D)	<u>Maximum</u>
Extended Calling Per Trunk		\$2.00
Extended Calling Per Line	(D)	\$2.00

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SECTION 6 - NETWORK SERVICES - RETAIL RATES & CHARGES *continued*6.4 Dayton *continued*6.4.21 Expanded Exchange Service

	(D)	<u>Maximum</u>
Per Channel		\$ 30.00
Per Line		\$ 30.00
Per Trunk		\$ 30.00
Per PRI	(D)	\$1000.00

6.4.22 Business Expansion Service

Monthly Recurring Charge	(D)	<u>Maximum</u>
Per BES Rate Center	(D)	525.00

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SECTION 6 - NETWORK SERVICES - RETAIL RATES & CHARGES *continued*6.4 Dayton *continued*6.4.23 Supplemental Features

A. Rates and Charges

	<u>Maximum</u>	
	<u>Monthly Recurring</u>	<u>Nonrecurring</u>
	<u>Charge</u>	<u>Charge</u>
Calling Number Delivery	\$200.00	\$200.00
Calling Name Delivery*	(D)	(D)
Calling Number Transmission*		
Calling Name Transmission*		
E911 CPN Management*		
CARE CPN Management*	(D)	(D)
Additional Trunk Groups		
1 - 3	\$200.00	\$200.00
More Than 3	\$200.00	\$200.00
Call By Call*	(D)	(D)
Two B Channel Transfer*	(D)	(D)

(N)

(N)

*Tier 2 Services

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SECTION 6 -NETWORK SERVICES - RETAIL RATES & CHARGES *continued*6.4 Dayton *continued*6.4.24 VersiPak IPRI Service*

A. IPRI Facility

Monthly Recurring Charge

Nonrecurring Charge

B. IPRI B Channel

1. Flat Rate Service

Monthly Recurring Charge

Nonrecurring Charge

2. Message Rated Service

Monthly Recurring Charge

Nonrecurring Charge

Per Message Charge

(N)

(N)

**Tier 2 Service*

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SECTION 6 -NETWORK SERVICES - RETAIL RATES & CHARGES *continued*6.4 Dayton *continued*6.4.25 IBL and VersiPak Packages

Service is limited to the Company's Customers of record as of July 19, 2005.

(N)

A. Flat Rate Service

	<u>Maximum</u>
Monthly Recurring Charge	\$2,000.00
Nonrecurring Charge	\$1,000.00

B. Message Rate Service

	<u>Maximum</u>
Monthly Recurring Charge	\$2,000.00
Nonrecurring Charge	\$1,000.00
Per Message Charge	\$ 0.14

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SECTION 6 -NETWORK SERVICES - RETAIL RATES & CHARGES *continued*6.4 Dayton *continued*6.4.26 Bonded Integrated Service Offerings

A. VersiPak Mach2 (Bonded 2xDS1 Dedicated Internet Access)

(N)

(N)

**Tier 2 Service - See Current Price List for rates*

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SECTION 6 -NETWORK SERVICES - RETAIL RATES & CHARGES *continued*

6.4 Dayton *continued*

6.4.26 Bonded Integrated Service Offerings *continued*

B. VersiPak Mach3 (Bonded 3xDS1 Dedicated Internet Access)

(N)

(N)

**Tier 2 Service - See Current Rate Price List for rates*

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SECTION 6 -NETWORK SERVICES - RETAIL RATES & CHARGES *continued*

6.4 Dayton *continued*

6.4.27 Business Terminals

(N)

(N)

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SECTION 6 -NETWORK SERVICES - RETAIL RATES & CHARGES *continued*

6.4 Dayton *continued*

6.4.27 VersiPak® Flex T and Power T Products

(N)

Tier 2 Service - See Current Price List for Rates

(N)

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OHL0506

SECTION 6 -NETWORK SERVICES - RETAIL RATES & CHARGES *continued*

6.4 Dayton *continued*

6.4.28 Voice T-1 Service

(N)

Tier 2 Service - See Current Price List for Rates

(N)

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Case No(s). 08-0339-TP-ATA

Summary: Application Application to detariff on behalf of Time Warner Telecom of Ohio LLC,
Local Exchange Tariff electronically filed by Mrs. Barbara E. del Castillo on behalf of Time
Warner Telecom of Ohio,LLC