

**FILE**

BEFORE  
THE PUBLIC UTILITIES COMMISSION OF OHIO

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PUCO

E. Marie Lewis,

Complainant,

v.

AT&T Ohio,

Respondent.

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Case No. 08-334-TP-CSS

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ANSWER

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AT&T Ohio<sup>1</sup>, for its Answer to the Complaint filed against it, states as follows:

1. AT&T Ohio provides certain residential telephone services to the Complainant.
2. AT&T Ohio admits that Complainant is registered with AT&T Ohio as a blind customer who is entitled to an exemption from local directory assistance charges pursuant to AT&T Ohio's tariff.
3. AT&T Ohio avers that the tariffed exemption for local directory assistance charges does not apply to national directory assistance or business category search, two other directory assistance offerings of the Company.

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<sup>1</sup> The Ohio Bell Telephone Company uses the name AT&T Ohio.

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4. AT&T Ohio avers that the Complainant was properly charged for national directory assistance calls that she placed.

5. AT&T Ohio avers that the applicable rule, Ohio Admin. Code § 4901:1-5-03(B), requires that the Company offer either a printed directory including all published telephone numbers within the ILEC local calling area or free directory assistance for all published telephone numbers in the that area, and that AT&T Ohio complies with that rule through the distribution of printed directories.

6. AT&T Ohio avers that there is no legal obligation, either in statute, rule, or tariff provision, that requires it to provide free directory assistance for the blind, but it does so pursuant to its tariff for local numbers.

7. AT&T Ohio avers that there is no obligation for its affiliated wireless entities to provide free directory assistance in any circumstances.

8. AT&T Ohio avers that the Commission lacks jurisdiction over the rates for any wireless services provided by its affiliates.

9. AT&T Ohio denies any allegation of the Complaint not specifically admitted.

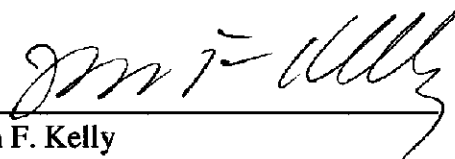
10. AT&T Ohio says that it has breached no legal duty owed to the Complainant and that its service and practices at all relevant times have been in full accordance with all applicable provisions of law and accepted standards within the telephone industry.

WHEREFORE, having fully answered, Respondent AT&T Ohio respectfully prays that this Complaint be dismissed.

Respectfully submitted,

AT&T Ohio

By:



Jon F. Kelly  
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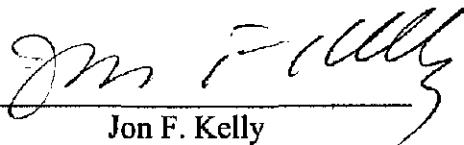
Its Attorney

08-334.answer

CERTIFICATE OF SERVICE

I hereby certify that a copy of the foregoing was served on April 16, 2008,  
by first class mail, postage prepaid, on the following party:

E. Marie Lewis  
6425 Deer Ridge Lane  
Columbus, OH 43229

  
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Jon F. Kelly