BEFORE

THE PUBLIC I	JTILITIES	COMMISSION	OF OHIO
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In the Matter of the Complaint of Jacelaine Jones,))
Complainant,)
v.) Case No. 08-102-TP-CSS
Verizon North Inc.,)
Respondent.))

<u>ENTRY</u>

The Commission finds:

- (1) On February 5, 2008, Jacelaine Jones (Ms. Jones or complainant) filed a complaint against Verizon North Inc. (Verizon). In the complaint, Ms. Jones alleged that Verizon damaged her sewer line when it placed a telephone pole near her property. Ms. Jones stated that the damage to the sewer line caused sewage to back into the basement of her residence.
- (2) Verizon contacted the attorney examiner on February 19, 2008, to advise that the parties had reached a settlement. Upon Verizon's request, the attorney examiner suspended the period for answering the complaint pending the receipt of documentation evidencing settlement. Verizon called the attorney examiner again on February 20, 2008, to request that the attorney examiner confirm that the complainant had settled the dispute and that the complainant wished to dismiss the complaint.
- (3) On February 20, 2008, the husband of the complainant returned the attorney examiner's call and confirmed that the complainant intended to request dismissal of the complaint.
- (4) On April 2, 2008, the complainant filed a letter in which she stated that the case has been settled and that she wishes to dismiss the complaint.

It is, therefore,

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ORDERED, That, pursuant to the request of the complainant, the complaint is dismissed. It is, further,

ORDERED, That a copy of this Entry be served upon all parties and interested persons of record.

THE PUBLIC UTILITIES COMMISSION OF OHIO

Alan R. Schriber, Chairman

Paul A. Centolella

Valerie A. Lemmie

Ronda Hartman Fergus

Roberto

Chervl L. Roberto

LDJ/vrm

Entered in the Journal APR 1 6 2008

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Reneé J. Jenkins Secretary