

## THE PUBLIC UTILITIES COMMISSION OF OHIO

In the Matter of the Complaint of Alice R. )  
Smith, )

Complainant, )

v. )

Case No. 08-164-EL-CSS

Columbus Southern Power Company, dba )  
AEP Ohio, )

Respondent. )

ENTRY

The attorney examiner finds:

- (1) The above-referenced complaint was filed on February 22, 2008. In the complaint, Alice R. Smith states that she was improperly billed by Columbus Southern Power Company, dba AEP Ohio (AEP).
- (2) On March 12, 2008, AEP filed an answer denying the allegations in the complaint and requesting that the case be dismissed for failure to state a reasonable cause for complaint.
- (3) Due to the Commission's stated goal of reducing the number of adversarial proceedings before it, this matter should be scheduled for a settlement conference on April 24, 2008, at 9:00 a.m., in hearing room 11-A, in the offices of the Commission, 180 East Broad Street, Columbus, Ohio 43215.
- (4) The purpose of the settlement conference is to determine whether this complaint can be informally resolved. The parties should bring with them all documents relevant to this matter.

It is, therefore,

ORDERED, That a settlement conference in Case No. 08-164-EL-CSS be scheduled accordance with Finding (2). It is, further,

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business.  
Technician Sm Date Processed 4/4/08

ORDERED, That a copy of this entry be served upon each party of record.

THE PUBLIC UTILITIES COMMISSION OF OHIO

Kerry K. Sheets

By: Kerry K. Sheets  
Attorney Examiner

*R/26* /vrm

Entered in the Journal

APR 4 2008

Renee J. Jenkins

Renee J. Jenkins  
Secretary