

April 2, 2008

By Electronic Filing

Ms. Renee' J. Jenkins Director of Administration Secretary of the Public Utilities Commission of Ohio 180 East Broad Street Columbus, Ohio 43215

RE: <u>In the matter of the Application of Oakwood Telephone Company for Detariffing and Related Action:</u> PUCO Case No. 07-1310-TP-ATA

Dear Ms. Jenkins:

Enclosed are amended tariff sheets to be filed in connection with the above referenced matter on behalf of Oakwood Telephone Company. Please replace these amended sheets for those same sheets originally filed on December 26, 2007. These sheets include removing some of the paragraphs on the service location for non-residential services and on customer's rights and responsibilities, adding the extra sentence on customer's rights and responsibilities plus some miscellaneous changes. Other changes include:

- Section 1, Original Index Sheet 1 is new to the above filing. A current sheet in not included as it is an Original Sheet.
- Section 1, Sixth Revised Sheet 10 is an amended sheet for a sheet that was filed on February 7, 2008 which
 was after the above Detariffing filing.
- Section 1, First Revised Sheet 21. The revision number was corrected from Second in the original filing to First.
- I have enclosed current sheets 3, 4.2 and 4.3 for Section 3. These sheets are new to the original filing above and contain changes to Late Payment Fee and Deposit language to comply with the MTSS rule changes.

The TRF Number for Oakwood is 90-5031-TP-TRF.

Thank you for your assistance. If you have any questions, please do not hesitate to call.

Sincerely,

/s/ Karen J. Fehrman TDS Telecom Manager – Tariffs Phone 608-664-4173 Fax 608-830-5519 Email karen.fehrman@tdstelecom.com

Enclosure

EXHIBIT A

(Current Tariff Sheets)

P. U. C. O. NO. 3

GENERAL RULES AND REGULATIONS

A. ESTABLISHMENT AND FURNISHING OF SERVICE (Continued)

2. Telephone Numbers

The subscriber has no property rights in the telephone number, and the Telephone Company may change any number at any time whenever it deems it advisable in the conduct of its business.

- 3. The subscriber agrees to notify the Company promptly whenever alterations or new construction on premises owned or leased by him will necessitate changes in the Company's equipment; and the subscriber agrees to pay the Company's current charges, if any, for such changes.
- 4. Responsibility of Subscriber for Payment

The subscriber is required to pay all charges for exchange services and facilities, for toll messages in accordance with provisions contained elsewhere in these Tariffs. The subscriber is held responsible for all charges for telephone service rendered at his telephone, both exchange and toll, including charges for toll messages on which the charges have been reversed. Payment for service will be individually categorized as local service and toll service.

Delayed Payment Charges

A \$0.25 delayed payment charge will apply on all monthly bills for local exchange services if same is not paid within 10 days from date bill is due.

6. Maintenance and Repair

The Telephone Company undertakes to maintain and repair the facilities which it furnishes to subscribers. The subscriber may not, or permit others to rearrange, disconnect or remove any equipment, installed by the Telephone Company.

If the equipment is rearranged, disconnected, or removed, the Telephone Company shall have the right to make a charge in accordance with the rules and regulations then in effect.

7. Unusual Installation Costs

Where special conditions or special requirement of the subscriber involve unusual parsentin or installation costs, the subscriber may be required to pay all or a reasonable proportion of such costs. If a charge is made, the ownership of all materials and equipment used shall remain with the Telephone Company.

FEB 1 3 1997

TARIFF DIVISION

APPROVED

EFFECTIVE: February 13, 1997

RECEIVED

FEB 1 3 1997

DOCKETING DIVISION

Public Utilities Commission of Ohio

IN ACCORDANCE WITH ORDER NO. 96-1439-TP-ATA ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO

BY: JOSEPH D. KIRK, PRESIDENT OAKWOOD, OHIO

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P. U. C. O. NO. 3

GENERAL RULES AND REGULATIONS



F. ESTABLISHMENT AND FURNISHING OF SERVICE (Continued)

2. Establishing Credit (Continued)

C. (Continued)

- 4. An unpaid bill for previous toll service can be considered as a reason to deny service to an applicant seeking a new 1+ presubscription toll service account only when the unpaid bill is owed to the same telecommunications provider with whom the applicant is now seeking to establish or reestablish service and the class of service previously provided is the same as that the applicant is now seeking to establish or reestablish. If the previous unpaid bill is owed to a provider other than that with whom the applicant is seeking to establish service, the subsequent toll provider may not deny service on that basis alone, but may consider the applicant's unpaid debt, as well as any pertinent information obtained from a credit reporting bureau, in determining whether there exists a need to assess a toll deposit or take other measures to assure creditworthiness. Moreover, in no event shall local exchange service be denied to any local exchange service applicant on grounds that the service applicant has failed to pay for a type of service other than local exchange service.
- D. So long as it acts in a just, reasonable, and nondiscriminatory manner, a local service provider may, pursuant to a contract obligating it to do so, enforce the tariff-established credit and deposit policies of another telecommunications provider.

E. Deposits

- 1. Deposits for local service shall be calculated separately from deposits for toll service.
 - a. "The individual service history method" involves calculating the amount of the deposit based on the known or estimated service history of the individual who is being assessed a deposit.

ISSUED: January 23, 2002

EFFECTIVE: January 23, 2002

(C)

(C)

P. U. C. O. NO. 3

GENERAL RULES AND REGULATIONS



- F. ESTABLISHMENT AND FURNISHING OF SERVICE (Continued)
 - 2. Establishing Credit (Continued)
 - E. Deposits (Continued)
 - 1. (Continued)
 - a. (Continued)
 - i. Under this method, the amount of a deposit assessed for local service shall not exceed two hundred and thirty percent of the estimated or, where the customer or service applicant has either an existing or a previous local service account billing history with the local service provider, the historic monthly average total charge for all regulated local services provided (or to be provided) to the customer by the company or companies on whose behalf the deposit is assessed.
 - ii. Under this method, the amount of a deposit assessed for toll service shall not exceed two hundred and thirty percent of the estimated or, where the customer or service applicant has either an existing or a previous toll service account billing history with the toll service provider, the historic monthly average total charge for all regulated toll services provided (or to be provided) to the customer by the company or companies o whose behalf the deposit is assessed.
 - Local service must be provided to local service applicants who are able to meet the deposit requirements for local service regardless of whether the applicant is able to meet the deposit requirements for toll service.
 - So long as payment of a toll deposit is in no way made a condition
 precedent to a local service applicant obtaining or maintaining local service,
 the assessment of a separately calculated deposit for local service may
 occur within the same bill as any separately calculated deposit for toll
 service.
 - Any initial or additional deposit assessed by a telecommunications provider shall be based only on the credit history for the same class of service as the applicant is seeking to establish.

ISSUED: January 23, 2002

EFFECTIVE: January 23, 2002

IN ACCORDANCE WITH ORDER NO. 00-1265-TP-ORD ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO BY: PAUL E. PEDERSON, VICE-PRESIDENT OAKWOOD, OHIO

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(Replacement Tariff Sheets)

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Business One-Party 4 or more lines, Service Connection Charges for 4 or more lines, Trunk Rotations/Step-up Service, Direct Inward Dialing, plus Directory Listings (except Primary), Custom Calling Services (except Call Waiting), Suspension of Service. 900 Services Call Blocking, Advanced Calling Services (except Caller ID Basic and Call Trace), Non-Listed Numbers, and Packages (Total Talk) for non-residential customers can be found in the Company's Catalog located at www.tdstelecom.com

Customers have certain rights and responsibilities under the minimum Telephone Service Standards (Ohio Adm. Code 4901:1-5). These safe guards can be found in the appendix to Ohio Adm. Code 4901:1-5-03, which is entitled "Telephone Customer Rights and Responsibilities". These rights and responsibilities include complaint handling, ordering or changing service, service repair, payment of bills, and disconnection and reconnection of service.

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APPLICATION OF TARIFFS

These Tariffs apply to the General Exchange Telephone Service of the Telephone Company in Ohio. In the event of conflict between any rate, rule, regulations, or provision contained in these General Exchange Tariffs and any rate, rule, regulation, or provision contained in the Local Service Tariff, the rate, rule, regulation, or provision in the Local Service Tariff shall apply.

The provision of services and facilities, as provided herein, is subject to the General Rules and Regulations of the Telephone Company, which General Rules and Regulations as they now exist or as they may be revised, added to, or supplemented by superseding issues are hereby made a part of these General Service Tariffs.

Provisions contained within these General Service Tariffs relating to particular types or character of telephone service.

ISSUED: December 26, 2007 EFFECTIVE: December 26, 2007

IN ACCORDANCE WITH CASE NO. 07-1310-TP-ATA
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO
BY: JEFF JUNG, VICE-PRESIDENT
OAKWOOD, OHIO

BASIC LOCAL EXCHANGE RATES

A. The classifications and rates set forth in this section apply to the total service area of the Oakwood Telephone Company as depicted on Section 11, Original Sheet 8, P.U.C.O. No. 3. The authorized rates entitles subscribers to toll free calling to subscribers of the Arthur Mutual Telephone Company, the Grover Hill and Continental Exchanges of the Continental Telephone Company in addition to other subscribers of the Oakwood Exchange.

			Monthly Rate ^{1,2}		*Tier
			<u>Current</u>	<u>Maximum</u>	<u>Designation</u>
1.	Resi	dence			
	a)	One Party – 1st Line	\$12.77	\$12.77	Tier 1 Core
	b)	One-Party – 2nd & 3rd Line, each	12.77	25.54	Tier 1 Non-Core
	c)	One-Party – 4 or more Lines, each	12.77	None	
2.	Busi	ness			
	a)	One Party – 1st Line	21.07	21.07	Tier 1 Core
	b)	One-Party – 2nd & 3rd Line, each	21.07	42.14	Tier 1 Non-Core
_	-				
3.		Systems & Key Systems			
	a)	PBX Trunk Access Line, each	31.32	62.64	Tier 1 Non-Core
	b)	Key System Trunk Access Line, each	26.22	52.44	Tier 1 Non-Core

Includes Tel-Touch Service.

ISSUED: December 26, 2007

EFFECTIVE: December 26, 2007

(C)

Effective August 6, 2007, the rates for residential and business customers who do not have Tel-Touch Service will be grandfathered and will see no change in their monthly rate. Any subsequent change to service made by such grandfathered customer, however, will result in the loss of the grandfathering exception and will require that customer to upgrade to Tel-Touch service.

[•] Rates for Tier 1 Core Services are capped at current rates. Rates for Tier 1 Non Core Services are capped at current rates until 09/10/09. After 09/10/09, Tier 1 Non-Core rates can be increased to a maximum cap of double the initial rate, other than the second local exchange access line and call waiting, which are limited to a ten percent increase per year until they cap at double the initial rate. This pricing flexibility is in accordance with O.A.C. 4901: 1-4 and Alt Reg Case 07-849-TP-ALT effective 09/10/07.

SERVICE CONNECTION CHARGES (Continued)

E.	Charges			
	-	Current	Maximum	
		<u>Rate</u>	<u>Rate</u>	
1.	Service Ordering, per request			
	a. Initial Request:			
	1 Access Line *Tier 1 Core	\$15.00	\$15.00	
	2-3 Access Lines *Tier 1 Non-Core	15.00	30.00	
	4 or more Access Lines (residence only)	15.00	None	(C)
	b. Subsequent Requests:			
	1 Access Line *Tier 1 Core	10.00	10.00	
	2-3 Access Lines *Tier 1 Non-Core	10.00	20.00	
	4 or more Access Lines (residence only)	10.00	None	(C)
2.	Line Connection, per line			
	a. 1 Access Line *Tier 1 Core	10.00	10.00	
	b. 2-3 Access Lines, each *Tier 1 Non-Core	10.00	20.00	
	c. 4 or more Access Lines, each (residence only)	10.00	None	(C)
3.	Premises Visit, per visit			
	a. 1 Access Line *Tier 1 Core	5.00	5.00	
	b. 2-3 Access Lines, each *Tier 1 Non-Core	5.00	10.00	
	c. 4 or more Access Lines, each (residence only)	5.00	None	(C)
4.	Reconnect Charge for Disconnect			
	for non-payment of telephone bill			
	1 Access Line *Tier 1 Core	\$15.00	\$15.00	
	2-3 Access Lines *Tier 1 Non-Core	15.00	30.00	
	4 or more Access Lines (residence only)	15.00	None	(C)
5.	Reconnect Charge			
-	for an account which has been disconnected			
	for 90 days or more			
	1 Access Line *Tier 1 Core	\$25.00	\$25.00	
	2-3 Access Lines *Tier 1 Non-Core	25.00	50.00	
	4 or more Access Lines (residence only)	25.00	None	(C)
			110110	(-)

^{*} Rates for Tier 1 Core Services are capped at current rates. Rates for Tier 1 Non Core Services are capped at current rates until 09/10/09. After 09/10/09, Tier 1 Non-Core rates can be increased to a maximum cap of double the initial rate, other than the second local exchange access line and call waiting, which are limited to a ten percent increase per year until they cap at double the initial rate. This pricing flexibility is in accordance with O.A.C. 4901: 1-4 and Alt Reg Case 07-849-TP-ALT effective 09/10/07.

ISSUED: December 26, 2007

Ohio P.U.C.O. NO. 3 Section 1
Seventh Revised Sheet 8
Cancels Sixth Revised Sheet 8

SCHEDULE OF RATES

F.	MISC	ELLANEOUS SERVICE	_		
			Trans <u>Codes</u>	Monthly <u>Rate</u>	
	1.	Additional Directory Listings Residence Only	DLA/DLAB	\$1.00	(C)
	2.	Foreign Exchange Listing Residence Only		2.00 ¹ /	(C)
		^{1/} Customers will be billed \$24.00 annually.			
					(C) (C)
	4.	Insufficient Fund Check Charge *Non Specific There will be a charge for the handling of each che by the bank for reason of insufficient funds.	eck returned	10.00	

G. TEL-TOUCH1 - *Tier 1 Core

This service more commonly known as pushbutton dialing will be offered to subscribers in the Oakwood exchange area. There will be no distinction between business and/or residence rates.

	Transaction	Monthly Rate	
	<u>Code</u>	Current	<u>Maximum</u>
Tel-Touch Service - *Tier 1 Core	TCB/TCR	\$1.50	\$1.50

¹ Tel-Touch service is now part of the local access line rates shown elsewhere in this tariff. Effective August 6, 2007, this service will be grandfathered to current customers. Any subsequent change to service made by such grandfathered customer, however, will result in the loss of the grandfathering exception and will require that customer to upgrade to Tel-Touch service.

[•] Rates for Tier 1 Core Services are capped at current rates. Rates for Tier 1 Non Core Services are capped at current rates until 09/10/09. After 09/10/09, Tier 1 Non-Core rates can be increased to a maximum cap of double the initial rate, other than the second local exchange access line and call waiting, which are limited to a ten percent increase per year until they cap at double the initial rate. This pricing flexibility is in accordance with O.A.C. 4901: 1-4 and Alt Reg Case 07-849-TP-ALT effective 09/10/07.

(D)

(D)

SCHEDULE OF RATES

H. CUSTOM CALLING SERVICES (Continued)

11. Rates and Discounts

a. Rates

The following monthly rates <u>apply to residence only customers except Call Waiting applies to both residential and nonresidential customers</u>, and are in addition to basic local exchange service and any other service, equipment or facilities subscribed to by the customer.

	Month	ly Rate	Transcode
	Current	Maximum	Code
Call Waiting/Cancel Call Waiting *Tier 1 Non Core	\$1.75	\$3.50	CWCCW
(residence and business)			
Call Forwarding	\$2.50		CCCF
3-Way Calling	\$2.50		CCCC
Speed Call 8	\$1.75		CCSE
Speed Call 30	\$2.25		CCST
Do-Not-Disturb	\$1.25		CCDD
Call Hold	\$1.25		CCCH
Warm Line	\$2.00		CCWL
Call Reminder	\$2.00		CCCR
Call Transfer ²	\$2.00		CCCT
Call Forward - Busy	\$2.50		CCFBV
Call Forward - No Answer	\$2.50		CCFNV
Call Forward - Remote Access ¹	\$1.50		CCFM
(additive of Call Forwarding)			
Hot Line	\$2.00		CCHT
Home Intercom - Basic	\$1.50		CCHI
Home Intercom - Enhanced	\$2.50		CCIE
6-Way Calling	\$3.50		CC6W
Personal Ringing			
Second Directory Number	\$3.00		CPR2
 Third Directory Number¹ (Incremental) 	\$1.00		CPR3
 Fourth Directory Number¹ (Incremental) 	\$1.00		CPR4
Toll Restriction	\$5.00		CCTR
Toll Restriction with PIN Override	\$5.00		CCTO
Call Transfer – Enhanced	\$5.00		CCCTE

Discounts do not apply to these services.

ISSUED: February 7, 2008 EFFECTIVE: February 7, 2008

As of January 23, 2004, this service will no longer be available to new customers. Once current customers disconnect this service, they will not be able to reestablish it.

^{*} Rates for Tier 1 Core Services are capped at current rates. Rates for Tier 1 Non Core Services are capped at current rates until 09/10/09. After 09/10/09, Tier 1 Non-Core rates can be increased to a maximum cap of double the initial rate, other than the second local exchange access line and call waiting, which are limited to a ten percent increase per year until they cap at double the initial rate. This pricing flexibility is in accordance with O.A.C. 4901: 1-4 and Alt Reg Case 07-849-TP-ALT effective 09/10/07

Ohio P. U. C. O. NO. 3 Section No. 1 Fourth Revised Sheet 10.4 Cancels Third Revised Sheet 10.4

SCHEDULE OF RATES

(T)

SUSPENSION OF SERVICE (residence only)

(C)

A. General

Suspension of Service allows local exchange service to be temporarily suspended by request of the customer. This service is provided to customers whose requirements for telephone service is less than the normal 12-month period within a year.

B. Conditions

- 1. Service can be temporarily suspended for a minimum of one (1) month and a maximum of ten (10) months.
- 2. Suspension of Service is available on all one-party residence lines subject to the availability of facilities.

(C)

- 3. The customer must have at least one month of regular telephone service paid prior to the establishment of Suspension of Service.
- 4. The Company reserves the right to bill charges for the total number of suspended months requested prior to establishment of Suspension of Service.
- 5. Suspension of Service may begin and terminate on any day of the month, provided notice is given sufficiently in advance for arrangements to be made.
- 6. The Company will not provide installations, moves, changes, or maintenance during the period when the customer is billed at the reduced rate.
- Only two suspension periods will be allowed and shall not exceed ten months in any one calendar year nor exceed ten continuous months at any time regardless of the year.
- 8. Bills are rendered at the reduced rate at regular billing dates during the period of suspension.

(M)

(M) Material moved to Sheet 10.5

(M)

ISSUED: December 26, 2007

Ohio P. U. C. O. NO. 3 Section No. 1
Second Revised Sheet 10.5
Cancels First Revised Sheet 10.5

SCHEDULE OF RATES

(T)

SUSPENSION OF SERVICE (residence only) (continued)

(C)

B. <u>Conditions</u> (Continued)

9. The customer's listing will be retained in the directory.

(M)

- 10. The Company assumes no liability for failure of a calling party to reach the customer during the period of suspension.
- 11. The Company reserves the right to refuse suspension of service in the case of a customer whose account is delinquent.

(M)

- 12. Unless specifically exempted, Suspension of Service shall be subject to all general regulations applicable to the provision of service by the telephone company as stated in the general tariff.
- 13. The ten (10) month maximum does not apply to military personnel who are on active duty.

C. Rates and Charges

- The monthly rate will be based upon 50% of the regular rate for basic local one-party exchange service. All other local services will be zero rated except for the following:
 - a) 911/E911 applicable surcharges will be billed at the full rate.
 - b) The Federal Subscriber Line Charge will be discounted 50% per the National Exchange Carrier Association FCC Tariff No. 5, Section 4.5.5.
- 2. Non-recurring charges do not apply for reconnection to regular full service.
- Personal Greeting Service

This optional service is available for customers who prefer to leave a personalized greeting for incoming calls while they are on Suspension of Service.

Monthly Rate: \$3.50

(M) Material previously appeared on Sheet 10.4

ISSUED: December 26, 2007

EFFECTIVE: December 26, 2007

IN ACCORDANCE WITH CASE NO. 07-1310-TP-ATA
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO
BY: JEFF JUNG, VICE-PRESIDENT
OAKWOOD, OHIO

Ohio P. U. C. O. NO. 3 Section No. 1
Second Revised Sheet 11
Cancels First Revised Sheet 11

SCHEDULE OF RATES (T)

900 SERVICES CALL BLOCKING (residence only)

(C)

A. General

900 Services Call Blocking is an optional service providing residential subscribers with the capability to block the origination of direct dialed calls to all 900 services.

(C)

B. Regulations

- a. Call blocking of 900 services is provided where Telephone Company facilities permit.
- b. 900 services blocking is provided to residential customers at no charge for initial requests.

(C) (C)

c. Charges associated with residential customers' subsequent requests for 900 services blocking will not exceed the company's service order charge.

(C) (C)

d. Residential customers obtaining service at a new location shall be afforded blocking of 900 services at no charge, even if they exercised an option to block services at a previous location at no charge. (T)

e. Customers may elect to remove 900 services blocking free of charge. Requests by customers to remove 900 services blocking must be in writing.

(T)

P. U. C. O. NO. 3 GENERAL EXCHANGE SERVICE TARIFFS

PER CALL BLOCKING/PER LINE BLOCKING

A. GENERAL

- Customers may prevent the disclosure of their telephone number or directory name and number when placing calls to a party with service that reveals the calling party's number or name and number, by subscribing to either Per Call Blocking or Per Line Blocking.
- Per Call Blocking and Per Line Blocking are provided according to the availability of facilities, features and central office equipment in locations determined by the Company. The features described will only operate on calls originating and terminating within suitably-equipped offices, or similarly equipped offices of interconnecting Local Exchange Companies.

B. DESCRIPTION

1. Per Call Blocking

Enables customers to prevent the disclosure of their telephone number or name and number on a per call basis to the called party. This disclosure of the calling party's number or name and number can be prevented on a per call basis by dialing *67 (1167 from a rotary phone) before making a call. This action must be repeated each time a call is made to prevent the disclosure of the calling party's telephone number or name and number. If the called party has a display device, a privacy indication will appear instead of the calling party's telephone number or name and number.

Per the FCC Caller ID Order, Per Call Blocking is provided to all customers at no charge.

Per Call Blocking will be provided on calls originating from paystations used by the general public and party lines.

2. Per Line Blocking

Enables customers to prevent the disclosure of their telephone number or name and number to the called party. Per Line Blocking is applicable on all outgoing calls placed from the customer's line. If the called party has a display device, a privacy indication will appear instead of the calling party's telephone number or name and number.

Per Line Blocking will be provided at no monthly charge on an optional basis to customers of non-published service.

ISSUED: September 4, 1997 EFFECTIVE: October 22, 1997

(T)

ADVANCED CALLING SERVICE

A. GENERAL

- 1. The Company will offer Advanced Calling Services (ACS) to customers served by digital switches equipped with the new industry standard SS7 signaling protocol. These features are widely known as Custom Local Area Signaling Service (CLASS).
- 2. Advanced Calling Services (ACS) is comprised of a group of features described under B. which allows customers to efficiently manage the call flow generated over their Exchange Access Line(s). This management is possible only where the calling party's telephone number can be forwarded from the central office serving the called party. ACS features are optional services offered in addition to regular exchange service.
- 3. This ACS tariff is applicable to residence customer only, except Caller ID-Basic and Call Trace is applicable to nonresidential customers as well. Customers must be served by central offices where the Company has installed CLASS features and is furnished subject to the availability of facilities. Individual feature availability may differ by exchange.
- 4. ACS features will be functional under the following conditions:
 - When both the originating customer and the call terminating customer are served by the same central office.
 - b. When both the call originating customer and the call terminating customer are served from different central offices equipped for ACS and are linked by appropriate facilities.
 - c. Where the calling party's data can be forwarded from the central office originating the call to the terminating central office serving the called party.
 - d. If offering Caller ID Deluxe, the Calling Name will be displayed only where the appropriate facilities are available to provide a match of Calling Name to Calling Number.
- 4A. Advanced Calling Services (ACS) may be offered to customers for trial use for a period not to exceed ninety (90) days. The dates of offering and duration of trial use will be determined by the Telephone Company. During trial use, the recurring charge for ACS will not apply to customers participating in the trial use offering. This offering is limited to one-party lines which are not already equipped with ACS added. A customer may participate only once during each trial use offering period. Customer requests for ACS trial use will be subject to availability of facilities.

Requests for promotional offerings will be filed with the Public Utilities Commission of Ohio not less than ten days prior to the effective date.

Ohio P.U.C.O. NO. 3 Section 1 Second Revised Sheet 29 Cancels First Revised Sheet 29

SCHEDULE OF RATES

ADVANCED CALLING SERVICES

C. RATES AND DISCOUNTS

The rates and discounts apply to residential customers, except Caller ID-Basic and Call
 <u>Trace applies to nonresidential customers as well</u>. The ACS rates are in additional to
 the established rates and charges for associated services.

(C)

2. Features rates:

a. Monthly rates, per feature, per line:

		Month	nly Rate	Trans	
		Current	<u>Maximum</u>	<u>Code</u>	
1)	Anonymous Call Rejection	\$2.75		ACSAC	
2)	Call Rejection	2.75		ACSRJ	
3)	Call Return	3.50		ACSRT	
4)	Caller ID-Basic (Number Only) *Tier 1 Core	7.00	7.00	ACSID	
	(residence and business)				(C)
5)	Preferred Call Forwarding	2.75		ACSPF	
6)	Priority Ringing	2.75		ACSPR	
7)	Repeat Dialing	3.50		ACSRP	
8)	Special Call Acceptance	2.75		ACSSC	
9)	Caller ID-Deluxe (Name and Number)	9.00		ACSUD	
10)	Call Trace *Tier 1 Non-Core	4.00	8.00	ACSCT	
·	(residence and business)				(C)

^{*} Rates for Tier 1 Core Services are capped at current rates. Rates for Tier 1 Non Core Services are capped at current rates until 09/10/09. After 09/10/09, Tier 1 Non-Core rates can be increased to a maximum cap of double the initial rate, other than the second local exchange access line and call waiting, which are limited to a ten percent increase per year until they cap at double the initial rate. This pricing flexibility is in accordance with O.A.C. 4901: 1-4 and Alt Reg Case 07-849-TP-ALT effective 09/10/07.

Ohio P.U.C.O. NO. 3 Section 1 Second Revised Sheet 32 Cancels First Revised Sheet 32

SCHEDULE OF RATES

NON-PUBLISHED NUMBERS AND NON-LISTED NUMBERS

C. RATES¹

Current Monthly <u>Rate</u>	Maximum Monthly <u>Rate</u>	Trans <u>Code</u>		
Non-published telephone numbers - * <u>Tier 1 Non Core</u> (residence and business)	\$2.75	\$5.50	NPN	(C)
Non-listed telephone numbers (residence only)	2.25		NLN	(C)

A subsequent service order charge is applicable as specified in Section 1 of this Tariff. Service charges do not apply for changes initiated by the telephone company.

Rates for Tier 1 Core Services are capped at current rates. Rates for Tier 1 Non Core Services are capped at current rates until 09/10/09. After 09/10/09, Tier 1 Non-Core rates can be increased to a maximum cap of double the initial rate, other than the second local exchange access line and call waiting, which are limited to a ten percent increase per year until they cap at double the initial rate. This pricing flexibility is in accordance with O.A.C. 4901: 1-4 and Alt Reg Case 07-849-TP-ALT effective 09/10/07.

Ohio P. U. C. O. NO. 3 Section 1 First Revised Sheet 33 Cancels Original Sheet 33 Cancels Original Sheet 34

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SCHEDULE OF RATES

DIRECT INWARD DIALING (DID) SERVICE

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Ohio P. U. C. O. NO. 3 Section 1
Second Revised Sheet 35
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SCHEDULE OF RATES

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TOTAL TALK PACK

A. General

- Total Talk Pack is an optional service package. The package permits a customer to receive services and features for a flat monthly rate, for each Total Talk Pack subscriber line provided. Total Talk Pack includes the following services:¹
 - a. Residential Line (includes Touch Tone capability)

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- b. Three-Way Calling & Call Waiting (Custom Calling Services)
- c. Caller ID Deluxe, Anonymous Call Rejection, & Priority Ringing (Advanced Calling Services)

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B. Conditions and Limitations

- 1. Rules, regulations, and limitations as specified elsewhere in the Company's tariffs for each individual service will apply as part of this bundle.
- 2. Total Talk Pack customers may terminate their enrollment in the Plan at any time upon notice to the company.
- Unless terminated by the Total Talk Pack customer or the Company, a customer will remain enrolled in the Plan, as amended from time-to-time, with any applicable changes in rate, for as long as the Plan continues to be offered by the Company.
- 4. Service Charges, as described in Section 1 of this tariff, apply to requests for new and additional Total Talk Pack lines, and moves of existing lines. Service Charges will not apply when the Total Talk Pack replaces existing Local Exchange Service or if the customer requests a change from the Total Talk Pack back to Local Exchange Service.
- 5. Total Talk Pack customers are not eligible for discounts or promotional offerings (outside of this bundle) associated with the Custom Calling and Advanced Calling Services included in the Plan, unless specifically provided for in a promotional offering.

This package can only be purchased in conjunction with certain non-regulated and/or de-tariffed services.

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Ohio P. U. C. O. NO. 3 Section 1
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SCHEDULE OF RATES

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TOTAL TALK PACK (Continued)

- B. <u>Conditions and Limitations</u> (Continued)
 - 6. The Plan may not be combined with any other optional toll calling plan service, except for those specified in this offering.
 - 7. If a customer fails to submit timely payment sufficient to cover the entire amount of the regulated and unregulated bundled packaged rate, the Company may discontinue the provision of any regulated and unregulated services, other than basic local exchange service, if payment is sufficient to cover the rate for basic local exchange service. The rate for basic local exchange service shall be the tariffed rate for stand-alone basic local exchange service.
- C. Rates¹

Rate Per Month

1. Residence

Local Bundle, per line

\$27.05

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This package can only be purchased in conjunction with certain non-regulated and/or de-tariffed services.

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ISSUED: December 26, 2007

GENERAL RULES AND REGULATIONS

A. ESTABLISHMENT AND FURNISHING OF SERVICE (Continued)

2. Telephone Numbers

The subscriber has no property rights in the telephone number, and the Telephone Company may change any number at any time whenever it deems it advisable in the conduct of its business.

- 3. The subscriber agrees to notify the Company promptly whenever alterations or new construction on premises owned or leased by him will necessitate changes in the Company's equipment; and the subscriber agrees to pay the Company's current charges, if any, for such changes.
- 4. Responsibility of Subscriber for Payment

The subscriber is required to pay all charges for exchange services and facilities, for toll messages in accordance with provisions contained elsewhere in these Tariffs. The subscriber is held responsible for all charges for telephone service rendered at his telephone, both exchange and toll, including charges for toll messages on which the charges have been reversed. Payment for service will be individually categorized as local service and toll service.

5. Late Payment Fees

A \$0.25 late payment fee may only be applied to regulated charges not paid at least 19 days after the postmark of the bill.

Late payment fees may not be applied to the following:

- a) Any portion of the bill that is in bona fide dispute.
- b) Any previous late payment fees included in the amount due.
- c) Service establishment charges for lifeline services.

6. Maintenance and Repair

The Telephone Company undertakes to maintain and repair the facilities which it furnishes to subscribers. The subscriber may not, or permit others to rearrange, disconnect or remove any equipment, installed by the Telephone Company.

If the equipment is rearranged, disconnected, or removed, the Telephone Company shall have the right to make a charge in accordance with the rules and regulations then in effect.

7. Unusual Installation Costs

Where special conditions or special requirement of the subscriber involve unusual construction or installation costs, the subscriber may be required to pay all or a reasonable proportion of such costs. If a charge is made, the ownership of all materials and equipment used shall remain with the Telephone Company.

ISSUED: December 26, 2007 EFFECTIVE: December 26, 2007

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GENERAL RULES AND REGULATIONS

- F. ESTABLISHMENT AND FURNISHING OF SERVICE (Continued)
 - 2. **Establishing Credit (Continued)**
 - C. (Continued)
 - 1. An unpaid bill for previous toll service can be considered as a reason to deny service to an applicant seeking a new 1+ presubscription toll service account only when the unpaid bill is owed to the same telecommunications provider with whom the applicant is now seeking to establish or reestablish service and the class of service previously provided is the same as that the applicant is now seeking to establish or reestablish. If the previous unpaid bill is owed to a provider other than that with whom the applicant is seeking to establish service, the subsequent toll provider may not deny service on that basis alone, but may consider the applicant's unpaid debt, as well as any pertinent information obtained from a credit reporting bureau, in determining whether there exists a need to assess a toll deposit or take other measures to assure creditworthiness. Moreover, in no event shall local exchange service be denied to any local exchange service applicant on grounds that the service applicant has failed to pay for a type of service other than local exchange service.
 - A. So long as it acts in a just, reasonable, and nondiscriminatory manner, a local service provider may, pursuant to a contract obligating it to do so, enforce the tariff-established credit and deposit policies of another telecommunications provider.
 - B. Deposits

ISSUED: December 26, 2007

- 1. The Company may, in order to safeguard its interest, require a deposit. The deposit will not exceed two hundred thirty per cent (230%) of the customer's average monthly bill based upon the customer's service account billing history for the same recurring regulated charges for the class of service seeking to be established with the telecommunications provider.
- 2. Deposits for new customers are calculated pursuant to Ohio Admin. Code 4901:1-5-05(B)(1)(a) or at the above method when the customer has a service account billing history.

EFFECTIVE: December 26, 2007

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OHIO P. U. C. O. NO. 3 Section 3 First Revised Sheet 4.3 Cancels Original Sheet 4.3

GENERAL RULES AND REGULATIONS

- F. ESTABLISHMENT AND FURNISHING OF SERVICE (Continued)
 - 2. Establishing Credit (Continued)

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GENERAL EXCHANGE SERVICE

TABLE OF CONTENTS

Centrex Features, ISDN-PRI plus Telephone Number Referral Service, ISDN-BRI, and Special Services and Facilities for nonresidential customers can be found in the Company's catalog at www.tdstelecom.com.

Customers have certain rights and responsibilities under the minimum Telephone Service Standards (Ohio Adm. Code 4901:1-5). These safe guards can be found in the appendix to Ohio Adm. Code 4910:1-5-03, which is entitled "Telephone Customer Rights and Responsibilities". These rights and responsibilities include complaint handling, ordering or changing service, service repair, payment of bills and disconnection and reconnection of service.

Sheet Application of Business and Residence Rates 2 Boundaries 3 Centrex Service 18 Construction, Installation, and Maintenance Charges 6 Construction Charges on Private Right-of-Way 7 Construction Charges of Public Right-of-Way 8 Directory Assistance Service 51 Integrated Services Digital Network - Basic Rate Interface (ISDN-BRI) 36 N11 Services 53 Public Telephone Service 9 Semi-Public Telephone Service 10 Special Services and Facilities 10 **Telephone Directory Listings** 11 Temporary Interception of Service 15 Telephone Number Referral Service 16

APPLICATION OF TARIFFS

These Tariffs apply to the General Exchange Telephone Service of the Telephone Company in Ohio. In the event of conflict between any rate, rule, regulations, or provision contained in these General Exchange Tariffs and any rate, rule, regulation, or provision contained in the Local Service Tariff, the rate, rule, regulation, or provision in the Local Service Tariff shall apply.

The provision of services and facilities, as provided herein, is subject to the General Rules and Regulations of the Telephone Company, which General Rules and Regulations as they now exist or as they may be revised, added to, or supplemented by superseding issues are hereby made a part of these General Service Tariffs.

Provisions contained within these General Service Tariffs relating to particular types or character of telephone service.

ISSUED: December 26, 2007 EFFECTIVE: December 26, 2007

IN ACCORDANCE WITH CASE NO. 07-1310-TP-ATA
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO
BY: JEFF JUNG, VICE PRESIDENT
OAKWOOD, OHIO

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Ohio P. U. C. O. NO. 3 Section IV Fourth Revised Sheet 10 Cancels Third Revised Sheet 10

GENERAL EXCHANGE SERVICE

SPECIAL SERVICES AND FACILITIES (residence only)

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Special services and facilities, non ordinarily used in the furnishing of telephone service and not otherwise mentioned in, provided for, or contemplated by the tariff schedules of the Telephone Company, may be furnished or leased pursuant to special contract for such special contract for such special services or facilities for such periods as many be agreed upon, provided such services of facilities or the use made thereof is not unlawful and does not interfere with the telephone service furnished by the Telephone Company.

ISSUED: December 26, 2007

Ohio P. U. C. O. NO. 3 Section IV First Revised Sheet 16 Cancels Original Sheet 16

GENERAL EXCHANGE TARIFF

TELEPHONE NUMBER REFERRAL SERVICE (residence only)

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A. General

 When customers move to a new location outside the Telephone Company's service territory, the Company provides, without charge, a message that informs the caller to a disconnected number that the number has been disconnected or changed, and that the caller should consult the directory or call the operator.

Telephone Number Referral Service is a service provided to customers whose telephone service is being disconnected and are moving to a new location outside the Company's service territory. Dialing the customer's former number results in a prerecorded message which announces the new number.

- 2. The charge applies to each 90-day increment of service that is requested by the customer.
- Customers will be billed in advance for this service.

B. Rates

		Transaction <u>Code</u>	Nonrecurring <u>Charge</u>
1.	Charge for each 90-day increment of service	TNRS	\$ 20.00

C. Conditions

- 1. Telephone Number Referral Service will be offered where facilities and conditions permit.
- 2. Telephone number Referral Service may be cancelled by the customer at any time during the 90-day period.

OAKWOOD TELEPHONE COMPANY OHIO P. U. C. O. NO. 3

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GENERAL EXCHANGE SERVICE

CENTREX SERVICE

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ISSUED: December 26, 2007

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GENERAL EXCHANGE SERVICE

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ISSUED: December 26, 2007

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ISSUED: December 26, 2007

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GENERAL EXCHANGE SERVICE

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Second Revised Sheet 27
Cancels First Revised Sheet 27

GENERAL EXCHANGE TARIFFS

CENTREX SERVICE

E. RATES AND CHARGES

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1. Business Rates - *Tier 1 Non Core:

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Current Month-to-Month Rates, per line

		<u>wonting Rate</u>
a.	2-6 lines, each line	\$15.42
b.	7-12 lines, each line	13.88
C.	13-24 line, each line	12.34
d.	24 lines or more, each line	10.79

Current Service Contract Plan Rates, per month, per line

		12 Month	24 Month	36 Month	48 Month	60 Month
a.	2-6 lines, each line	\$15.11	\$14.65	\$14.03	\$13.26	\$12.51
b.	7-12 lines, each line	13.30	12.45	11.37	10.08	8.88
C.	13-24 line, each line	11.79	10.99	9.96	8.75	7.63
d.	24 lines or more, each line	10.28	9.52	8.56	7.43	6.38

Monthly Date

ISSUED: December 26, 2007

EFFECTIVE: December 26, 2007

IN ACCORDANCE WITH CASE NO. 07-1310-TP-ATA
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO
BY: JEFF JUNG, VICE-PRESIDENT
OAKWOOD, OHIO

[•] Rates for Tier 1 Core Services are capped at current rates. Rates for Tier 1 Non Core Services are capped at current rates until 09/10/09. After 09/10/09, Tier 1 Non-Core rates can be increased to a maximum cap of double the initial rate, other than the second local exchange access line and call waiting, which are limited to a ten percent increase per year until they cap at double the initial rate. This pricing flexibility is in accordance with O.A.C. 4901: 1-4 and Alt Reg Case 07-849-TP-ALT effective 09/10/07.

GENERAL EXCHANGE TARIFFS

CENTREX SERVICE

- E. RATES AND CHARGES (Continued)
- 1. Business Rates *Tier 1 Non Core (continued):

Maximum Month-to-Month Rates, per line

		Monthly Rate
a.	2-6 lines, each line	\$30.84
b.	7-12 lines, each line	27.76
C.	13-24 line, each line	24.68
d.	24 lines or more, each line	21.58

Maximum Service Contract Plan Rates, per month, per line

		12 Month	24 Month	36 Month	48 Month	60 Month
a.	2-6 lines, each line	\$30.22	\$29.30	\$28.06	\$26.52	\$25.02
b.	7-12 lines, each line	26.60	24.90	22.74	20.16	17.76
C.	13-24 line, each line	23.58	21.98	19.92	17.50	15.26
d.	24 lines or more, each line	20.56	19.04	17.12	14.86	12.76

* Rates for Tier 1 Core Services are capped at current rates. Rates for Tier 1 Non Core Services are capped at current rates until 09/10/09. After 09/10/09, Tier 1 Non-Core rates can be increased to a maximum cap of double the initial rate, other than the second local exchange access line and call waiting, which are limited to a ten percent increase per year until they cap at double the initial rate. This pricing flexibility is in accordance with O.A.C. 4901: 1-4 and Alt Reg Case 07-849-TP-ALT effective 09/10/07.

ISSUED: December 26, 2007

EFFECTIVE: December 26, 2007

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GENERAL EXCHANGE TARIFFS

CENTREX SERVICE

E. RATES AND CHARGES

6. End User Common Line Charge (EUCL)

The FCC End User Common Line Charge (EUCL) will be assessed based upon the total number of Centrex lines to which the customer subscribes.

- 7. Connection Charges
 - a. In addition to the recurring monthly charges, Service Connection Charges, as specified in Section 6, apply to the connection of one or more lines at the same time and on the same service of the customer, with the following exceptions:
 - Service Connection charges will not apply to changes requested for a period of thirty (30) days immediately following the initial installation of system services.
 Following the thirty (30) day period, chares for any changes or additional requests will apply as described in Section 6.
 - 2) At the Telephone Company's discretion, the nonrecurring chares may be reduced or waived during promotional campaigns and/or as a part of customer negotiation.

ISSUED: December 26, 2007 EFFECTIVE: December 26, 2007

Ohio P.U.C.O. No. 3 Section IV First Revised Sheet 36 Cancels Original Sheet 36

GENERAL EXCHANGE TARIFF

INTEGRATED SERVICES DIGITAL NETWORK (ISDN) SERVICE BASIC RATE INTERFACE (BRI) (residence only)

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A. GENERAL

Integrated Services Digital Network (ISDN) describes the end-to-end digital telecommunications network architecture which provides for the simultaneous access, transmission and switching of voice, data, and video services. These functions are provided via channelized transport facilities. The ISDN architecture consists of digital switching systems which connect Basic Rate Interface (BRI) lines to their serving central office. Caller ID - Basic is included with this service.

BRI is an optional service arrangement which can be used in conjunction with a customer's Individual Line Residence service. It uses the ISDN architecture to provide the customer with the capabilities of simultaneous access, transmission, and switching of voice, data, and video services via channelized transport. In addition, BRI provides the customer with access to Circuit Switched Voice (CSV) Service, Circuit Switched Data (CSD) Service, and Packet Switched Data Service.

A BRI arrangement obtains its capabilities from a properly equipped telephone company central office switch. The BRI arrangement may consist of up to two "B" channels and one "D" channel (2B+D).

"B" Channel: The "B" Channel is a bi-directional synchronous channel capable of supporting 64 kilobit per second (kbps) of digital transmission of information between users. The "B" Channel will be configured to offer voice service, data service or voice/data service. One Primary Directory Number is provided with each "B" Channel. One Primary Directory Listing is provided per ISDN-BRI arrangement. Additional listings may be provided as specified for Additional Listing Service in the Directory Listings section of this Company's tariff.

"D" Channel: The "D" Channel is a 16 kbps digital signaling channel that carries signaling and control for the "B" channel and has maximum packet transmission throughput of 9.6 kbps.

All ISDN Service lines consist of central office facilities, including the outside plant facilities, extended from the Company's switching equipment to the customer's demarcation point.

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GENERAL EXCHANGE TARIFF

INTEGRATED SERVICES DIGITAL NETWORK (ISDN) SERVICE BASIC RATE INTERFACE (BRI) (residence only)							
RATE SCHEDULE Non-Recurring							
ISDN Service	Monthly Rate	Charges					
ISDN LINE, PER LINE	Residential One-Party Rate	(1)					
CIRCUIT SWITCHED VOICE SERVICE, PER "B" CHANNEL	\$15.00	(1)					
CIRCUIT SWITCHED DATA SERVICE, PER "B" CHANNEL	\$15.00	(1)					
ALTERNATE CIRCUIT SWITCHED VOICE/CIRCUIT		<u></u>					
SWITCHED DATA, PER "B" CHANNEL	\$15.00	(1)					
CIRCUIT SWITCHED FEATURES:							
Electronic Key Telephone Service (EKTS):							
1. Multiple Call Appearances of a Directory Number (up to 3)	Included w/CSV, CSD	None					
Fourth/Subsequent Call Appearances of a Directory	\$2.00 p/Call Appearance	None					
Number	\$1.00 p/Shared Call Appearance	None					
2. Shared Call Appearances	\$1.00 p/First Analog Set	None					
3. Analog Line Pickups	Included with CSV	None					
4. Privacy Release (Automatic Exclusion)	Included with CSV	None					
5. Manual Exclusion (Privacy)	\$1.50 p/Each Member	None					
6. Intercom Calling	Included with CSV	None					
7. Bridging							
• •	Included w/CSV, CSD	None					
Primary Directory Number	\$2.00 p/Telephone Number	None					
Secondary Telephone Numbers	Included w/CSD	None					
Clear Channel Capability							
	Custom Calling Svc (CCS) Tariff	None					
Custom Calling Services	Included w/CSV	None					
Call Hold, Drop and Transfer							
	Advanced Calling Svc (ACS) Tariff	None					
Advanced Calling Services	Included w/CSV, CSD	None					
Caller Identification - Basic (where available)	50% of ACS Tariffed Rate	None					
Caller Identification - Deluxe (where available)							
NTRASWITCH PACKET SWITCHED DATA, PER "D"							
CHANNEL	\$10.00	(1)					
PACKET SWITCHED DATA FEATURES:							
Flow Control Parameter Negotiation	Inc w/Packet Data "D" Channel	None					
Throughput Class Negotiation	Inc w/Packet Data "D" Channel	None					
3. Logical Channels	Inc w/Packet Data "D" Channel	None					
4. Incoming Calls Barred	Inc w/Packet Data "D" Channel	None					
5. Outgoing Calls Barred	inc w/Packet Data "D" Channel	None					
6. Closed User Groups (CUG):	Inc w/Packet Data "D" Channel	\$25.00 p/CUG initial					
a. Per CUG	}	set-up					
b. Per Member in CUG	, ,_ , , _ ,	\$1.00 Add'i Member					
7. Fast Select	inc w/Packet Data "D" Channel	None					
8. Fast Select Acceptance	Inc_w/Packet Data "D" Channel	<u>No</u> ne					

(1) SERVICE CONNECTION CHARGES apply for ISDN-BRI Service based upon existing Service Connection charges. See Service Connection Section of this tariff.

ISSUED: December 26, 2007

OAKWOOD TELEPHONE COMPANY Section IV Ohio First Revised Sheet 44 P.U.C.O. No. 3 Cancels Original Sheet 44 Cancels Original Sheet 45 (T) (T) Cancels Original Sheet 46 Cancels Original Sheet 47 (T) Cancels Original Sheet 48 (T) Cancels Original Sheet 49 (T)Cancels Original Sheet 50 **GENERAL EXCHANGE TARIFF**

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ISSUED: December 26, 2007

Ohio P. U. C. O. NO. 3 Section 5
Second Revised Sheet 1
Cancels First Revised Sheet 1

SCHEDULE OF RATES

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Message Toll Telephone Service, Private Line Service, plus Foreign Exchange Service for non-residential customers can be found in the Company's catalog located at www.tdstelecom.com.

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Customers have certain rights and responsibilities under the minimum Telephone Service Standards (Ohio Adm. Code 4901:1-5). These safe guards can be found in the appendix to Ohio Adm. Code 4910:1-5-03, which is entitled "Telephone Customer Rights and Responsibilities". These rights and responsibilities include complaint handling, ordering and changing service, service repair, payment of bills, and disconnection and reconnection of service.

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FOREIGN EXCHANGE SERVICE (residence only)

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The Oakwood Telephone Company, hereafter called the concurring company, assents to, adopts, and concurs in the below listed services, filed with the Public Utilities Commission of Ohio by United Telephone Company of Ohio, hereafter called the issuing company, as such tariff now exists, or as it may be revised, added to or supplemented by superseding sheets or issues, and hereby makes itself a party hereto and obligates itself to observe each and every provision thereof.

ISSUED: December 26, 2007

Ohio P. U. C. O. NO. 3 First Revised Title Sheet Cancels Original Title Sheet Cancels First Revised Sheet 1 Cancels Original Sheet 2 Cancels Original Sheet 3 Cancels Original Sheet 4 Cancels Original Sheet 5 Cancels Original Sheet 6

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Resale and Sharing can be found in the Company's catalog located at www.tdstelecom.com.

Customers have certain rights and responsibilities under the minimum Telephone Service Standards (Ohio Adm. Code 4901:1-5). These safe guards can be found in the appendix to Ohio Adm. Code 4910:1-5-03, which is entitled "Telephone Customer Rights and Responsibilities". These rights and responsibilities include complaint handling, ordering and changing service, service repair, payment of bills, and disconnection and reconnection of service.

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Case No(s). 90-5031-TP-TRF

Summary: Amended Application In the matter of the Application of Oakwood Telephone Company for Detariffing and Related Action for PUCO Case No. 07-1310-TP-ATA. electronically filed by Mrs. Karen J Fehrman on behalf of Oakwood Telephone Company